

Introduction to the Hawaii Medicaid Recovery Audit Contractor (RAC)

The State of Hawaii Med-QUEST Division is pleased to announce that Myers and Stauffer LC (Myers and Stauffer) has been selected to provide Recovery Audit Contractor services.

Myers and Stauffer has over 35 years of experience providing accounting, consulting, data management and program integrity services to state Medicaid agencies, the Centers for Medicare and Medicaid Services (CMS), and the United States Department of Justice. Myers and Stauffer has provided Medicaid auditing and consulting assistance to the State of Hawaii Medicaid agency since 2000.

Myers and Stauffer has 18 offices across the United States staffed with nearly 600 professionals including accountants, Certified Fraud Examiners, clinicians and medical coders, pharmacists, and many other specialists who work exclusively with government health and human services programs. In addition to its waste, fraud and abuse detection engagements throughout the country, Myers and Stauffer is a Medicaid RAC in four states and has the experience and qualifications to assist the Division to implement the CMS-required RAC program.

Medicaid RAC Overview

The CMS has established the Medicaid RAC program as a method for states to promote the integrity of their Medicaid program, pursuant to requirements enacted in the 2010 Patient Protection and Affordable Care Act (PPACA). Medicaid RACs will review claims for which payment has been made under Section 1902(a) of the Social Security Act or under any waiver of the State Plan to identify underpayments and overpayments and recoup overpayments for the states - [42 CFR 455.506(a)]

The Medicaid RAC final rule includes a number of provisions that respond to key industry concerns, including these highlighted requirements:

- Medicaid RACs are limited to a three-year look-back period.
- Medicaid RACs must coordinate their RAC efforts with other audit contractors and programs.
- Medicaid RACs are prohibited from auditing claims that other state agencies or contractors have already audited for the same issue.

Hawaii Medicaid RAC

In the coming months, the Hawaii Med-QUEST Division and Myers and Stauffer will be conducting outreach through informational webinars. Further details are forthcoming and will be posted on the Myers and Stauffer website created specifically for RAC outreach. The Myers and Stauffer Hawaii Medicaid RAC website provides access to the secure provider portal and includes a list of RAC frequently asked questions and answers as well as additional information to assist providers with understanding the RAC program. The Hawaii Medicaid RAC toll-free number is available and staffed Monday through Friday, 8:00 a.m. – 4:30 p.m. (HST). In addition, the RAC contractor has established a Hawaii Medicaid RAC e-mail address that providers can utilize when necessary.

Toll-Free Number: (855) 839-9262

Website: <http://HawaiiMedicaidRAC.mslc.com>

E-mail: HI_RAC@mslc.com

Providers can access the Hawaii Medicaid RAC website utilizing a QR code reader on a smartphone, tablet or similar devices:



The Hawaii Med-QUEST Division and Myers and Stauffer will be providing additional information regarding the RAC program in the coming months.