



Report on the Administration of the
Access to Information Act
for the Fiscal Year
2015-2016

Introduction

Purpose of the Access to Information Act

The *Access to Information Act* describes its purpose as follows:

The purpose of this Act is to extend the present laws of Canada to provide a right of access to information in records under the control of a government institution in accordance with the principles that government information should be available to the public, that necessary exceptions to the right of access should be limited and specific and that decisions on the disclosure of government information should be reviewed independently of government.

This report on the administration of the *Access to Information Act* is prepared and tabled in accordance with section 72 of the *Act*.

CBC/Radio-Canada Mandate

The Corporation's mandate is set out in paragraphs 3(1)(l) and 3(1)(m) of the *Broadcasting Act*, which says that:

- (l) the Canadian Broadcasting Corporation, as the national public broadcaster, should provide radio and television services incorporating a wide range of programming that informs, enlightens and entertains;*
- (m) the programming provided by the Corporation should*
 - (i) be predominantly and distinctively Canadian,*
 - (ii) reflect Canada and its regions to national and regional audiences, while serving the special needs of those regions,*
 - (iii) actively contribute to the flow and exchange of cultural expression,*
 - (iv) be in English and in French, reflecting the different needs and circumstances of each official language community, including the particular needs and circumstances of English and French linguistic minorities,*
 - (v) strive to be of equivalent quality in English and in French,*
 - (vi) contribute to shared national consciousness and identity,*
 - (vii) be made available throughout Canada by the most appropriate and efficient means and as resources become available for the purpose, and*
 - (viii) reflect the multicultural and multiracial nature of Canada.*

Board of Directors

The Corporation is governed by a twelve member Board of Directors that includes the Chair, and the President and CEO. The Board of Directors is responsible for the management of the business activities and other affairs of the Corporation. The Board approves the strategic direction as well as the corporate and business plans for the Corporation, and monitors the Corporation's performance in achieving its strategic, financial and business objectives.

Organizational Structure to Fulfill Access to Information Act Responsibilities

CBC/Radio-Canada's Associate General Counsel for Media Law is the Corporation's Access to Information (ATI) Coordinator. Reporting to the Vice-President, Legal Services, General Counsel and Corporate Secretary, the ATI Coordinator is assisted by a full-time Access to Information and Privacy (ATIP) Office of seven employees comprised of a Director, an ATIP Senior Policy, Training, and Reporting Officer and an ATIP processing team made up of two senior specialists, two junior specialists and a clerk. During the reporting period the clerical position became vacant. Due to budgetary constraints it was not filled. Additional part-time support is provided to the ATI Coordinator in the form of a lawyer with relevant expertise and good knowledge of the Corporation. The equivalent of 6.5 FTE's was applied to *Access to Information Act* matters. The remainder were applied to matters related to the *Privacy Act*.

The Corporation has a formal network of twelve ATIP liaison officers covering all of the Corporation's business areas. The liaison officers are responsible for retrieving records and providing initial release recommendations to the ATIP Office. They are not part of the ATIP Office and are therefore not counted in the statistical report to the Treasury Board Secretariat that is discussed below.

Delegation Order

Pursuant to section 73 of the *Access to Information Act*, the President and CEO of CBC/Radio-Canada has delegated certain functions as they relate to the administration of the *Access to Information Act* within CBC/Radio-Canada to the Corporation's ATI Coordinator, the ATIP Director and the ATIP Senior Policy, Training, and Reporting Officer .

A copy of CBC/Radio-Canada's delegation order is appended to this report as Annex A.

Interpretation of Statistical Reports

The statistical report submitted to the Treasury Board Secretariat on the administration of the *Access to Information Act* has been completed and is appended to this report as Annex B.

During 2015-2016 CBC/Radio-Canada received 102 requests under the *Access to Information Act*. Their distribution among the categories designated by the Treasury Board Secretariat is as follows:

- Media – 24
- Academia – 2
- Business – 8
- Organization – 9
- Public – 57
- Decline to Identify – 2

Combined with thirteen requests carried forward from the previous fiscal year, the ATIP Office had a total of 115 requests to be acted on during the reporting period. The requests touched all areas of the Corporation, however once again the English and French broadcasting areas were most affected. They were involved in fifty-eight and forty-eight requests respectively.

Of the 115 requests referred to above, 108 were completed during 2015-2016 including all of the thirteen files carried over from 2014-2015. Three files were closed late. Two of them were abandoned requests carried forward from 2014-2015 that were closed seven days late due to an administrative error. The other was a request received in 2015-2016 that was closed thirty-

six days late due to consultations that took longer than foreseen. Seven requests were carried into 2016-2017, all within their statutory time limits.

The Corporation claimed forty-seven extensions under the *Act* during 2015-2016. This is five fewer than claimed in 2014-2015. Twenty extensions were taken pursuant to s.9(1)(a) due to the volume of records associated with them. The remainder were taken to facilitate consultations with government institutions and private sector third parties. For the first time since 2011-2012 all the extensions claimed by the Corporation were for sixty days or less. The majority of them, thirty-five in total, were for thirty days or less. No complaints were received from the Office of the Information Commissioner regarding the extensions claimed by the Corporation in 2015-2016.

The average number of days required to respond to the 108 ATI requests that were closed this year was thirty-seven. Although this is four days or 12% higher than the thirty-three days averaged in 2014-2015, the number of pages reviewed over the same period increased by 25%.

The Corporation received and processed twenty-six informal requests during 2015-2016. This is fifteen more than the eleven received in 2014-2015. Several were submitted directly to the Corporation. Others were submitted through the Government of Canada's Open Government Portal. All but one were answered within fifteen days, with the majority being answered in approximately five to seven days.

At the same time, the Corporation continued updating its *Transparency and Accountability* site on a monthly basis with the texts of completed requests and copies of records released in answer to ATI requests of general interest. This part of the website allows individuals to access released records without having to make a formal or an informal request and was visited 1105 times in both official languages during 2015-2016.

The Corporation also proactively posts records related to meetings of its Board of Directors. These records are treated and posted as if they were requested formally under the *Act*. The page where this information is available was viewed more than 1600 times in both English and French. As well, the Corporation also posts summaries of CBC/Radio-Canada executives' travel and hospitality expenses. This page was visited more than 1800 times. Overall, CBC/Radio-Canada's *Transparency and Accountability* website was visited more than 30,000 times in English and French during 2015-2016.

Although up slightly from last year, the Corporation's deemed refusal rate remains well under the Information Commissioner's 5% threshold for an 'A' rating as illustrated in the following table:

Fiscal year	Deemed refusal rate
2014-2015	1.20%
2015-2016	2.6%

Restraint continues to be exercised by the Corporation in its application of the exclusion provided at s.68.1 of the *Act* for its journalistic, creative and programming activities. This provision was applied to parts of the records released in thirty of the 108 requests answered in 2015-2016, and only once to withhold records in their entirety.

During 2015-2016 nineteen consultations involving 2590 pages were received from other government institutions. This is lower than the high of forty-nine received in 2014-2015. Of the

nineteen consultations received, seventeen were responded to in 2015-2016. Two were carried over and answered in early 2016-2017.

Resources related to *Access to Information Act* activities

The volume and dollar cost of ATIP Office resources applied to *Access to Information Act* activities are shown in the TBS statistical return at Annex B to this report. For 2015-2016 this amounted to 6.5 FTE's and \$520,300.

Education and Training Activities

Formal Training Sessions: Thirteen formal training sessions were delivered during 2015-2016. Eleven of them were part of a training series developed specifically for the People & Culture sector of the Corporation which is responsible for delivering corporate human resources services and ensuring a positive relationship between management and employees. Personnel in this sector deal with a significant amount of personal information on a daily basis including records related to payroll, leave, health, disciplinary processes, pension and benefits, and performance management. The sessions were a half-day in length and were offered in French and English in Montreal, Toronto, and Ottawa. Six of the sessions were in French, and five in English, with four taking place in Montreal, four in Ottawa, and three in Toronto.

Led by the ATIP Coordinator the sessions were delivered jointly in April and May by the ATIP Director and the ATIP Senior Policy, Training, and Reporting Officer to more than 120 People & Culture employees. The training included comprehensive reviews of the *Access to Information and Privacy Acts* with particular emphasis on the following:

- the quasi-constitutional nature of both *Acts*
- the Corporation's commitment to transparency
- the limited exemptions and exclusions used by the Corporation;
- recent jurisprudence;
- links to online resources to supplement the practical examples that were presented
- collection, use, retention and disposal of personal information:
- what to do in the event of a privacy breach
- the difference between business and transitory records; and
- the duty to assist.

In November the ATIP Senior Policy, Training, and Reporting Officer led a training session for employees of ICI ARTV, a French-language speciality service offered by Radio-Canada. Ten people attended this session, which was delivered in French in Montreal. Similar to the training offered to the People & Culture sector, this session included overviews of both the *Access to Information and Privacy Acts*, much of the material noted above, and a detailed explanation of the processes followed by the Corporation to respond to ATI requests.

Informal Training Sessions: As always, the ATIP Office provided individual guidance, informal training and supplementary materials in the course of administering individual ATI requests. Informal training was also provided to a member of the Corporate Secretariat involved in the proactive posting of records related to meetings of the Corporation's Board of Directors.

New Institution-Specific Policies, Procedures and Guidelines

During 2015-2016 more than 3000 pages of records related to meetings of the Board of Directors were posted proactively to the Corporation's *Transparency and Accountability*

website. This is more than double the approximately 1300 pages posted in 2014-2015. At the same time the number of visits to this part of the Corporation's website increased by 60% from approximately 1000 in 2014-2015 to 1600 in the year just ended.

The balance of the Corporation's *Transparency and Accountability* website also continues to grow. During 2015-2016, more than 7,500 pages of records released in answer to fifty-nine ATI requests of general interest were added to the website. This is up from the 3000 pages posted in 2014-2015. Since 2011 CBC/Radio-Canada has proactively posted close to 53,000 pages of records released in answer to 371 *Access to Information Act* requests of general interest on a wide range of subjects such as travel and hospitality expenses, contracting, and workforce demographics. To further improve this site for Canadians, two additional categories of general interest requests were added, one for Administration and one for Contracts. Overall, this part of the Corporation's website was visited more than 1100 times in English and French.

CBC/Radio-Canada also continues to post the texts of closed requests in keeping with the standards set out by the Treasury Board Secretariat. The texts of ninety closed ATI requests were posted during the period covered by this report.

Monitoring and Reporting Processing Time

This year CBC/Radio-Canada received its third 'A' in a row from the Office of the Information Commissioner of Canada (OIC). Building on this sustained success, ATI performance monitoring and reporting processes were updated during 2015-2016 to make them simpler, shorter, and more efficient thereby increasing the time available to assist ATI requestors. At the same time, weekly meetings with the ATIP Director to review active requests, consultations, proactive postings and key projects were expanded to include all ATIP Office members. This has increased awareness of individual files across the ATIP team and facilitated the exchange of knowledge and best practices.

Key Actions taken as a Result of Complaints / Audits / Investigations

The Corporation continued to make the reduction of backlogged pre-April 1, 2013 complaints a priority during 2015-2016. This backlog stood at 246 complaints at the beginning of 2013-2014 and was reduced to 119 by the end of 2014-2015. During 2015-2016 it was further reduced by thirty-eight files, leaving eighty-one backlogged complaints to address. Bi-weekly meetings with the Office of the Information Commissioner (OIC) continued at the Director level throughout 2015-2016 to identify specific backlogged files for action and to monitor progress on them closely through to their conclusion. This practice ensured that resources were applied effectively and efficiently, and will be continued in 2016-2017.

Twenty-seven new complaints were received during 2015-2016. This is the lowest number received in a single year since CBC/Radio-Canada became subject to the *Access to Information Act* in 2007. It is lower than the thirty-seven received in 2014-2015 which was the lowest number to that point, and is 95% lower than the 524 complaints received in 2007-2008. This year also reflects the lowest ratio of complaints to requests received by the Corporation – down from a high of 0.94 to 1 in 2007-2008 to 0.26 to 1 for 2015-2016.

Eighteen of the complaints received during 2015-2016 concerned the existence of additional responsive records. Six of them concerned our application of exemption provisions and three involved our application of the CBC/Radio-Canada exclusion at 68.1 of the *Act*. None of these complaints involved responsive records being withheld in full. OIC investigation into these complaints is ongoing.

Annex A – Delegation Order

CBC/Radio-Canada Access to Information Delegation Order
Ordre de la délégation des pouvoirs à CBC/Radio-Canada en matière d'accès à l'information

Pursuant to Section 73 of the *Access to Information Act*, I, Hubert T. Lacroix, President and CEO of CBC/Radio-Canada, do hereby designate the persons holding the positions of: Associate General Counsel, Media Law and ATI Coordinator; ATIP Director; and ATIP Senior Policy, Training, and Reporting Officer to exercise the powers and functions conferred on me by the *Act* as Head of CBC/Radio- Canada in the manner indicated below:

Conformément à l'article 73 de la *Loi sur l'accès à l'information*, je, Hubert T. Lacroix, président-directeur général de CBC/Radio-Canada, désigne par la présente les personnes détenant les postes d'avocat-conseil associé, droit des médias et coordonnateur de l'AI, de directeur de l'AIPRP et de premier agent, politiques, formation et rapports de l'AIPRP, pour exercer les pouvoirs et les fonctions qui me sont conférés en vertu de la *Loi* et à titre de dirigeant de CBC/Radio-Canada, et ce, de la manière suivante :

Section/ Article	Summary of Powers, Duties or Functions/ Sommaire des pouvoirs, devoirs et fonctions	Associate General Counsel, Media Law and ATI Coordinator / Avocat-conseil associé, droit des médias et coordonnateur de l'AI	ATIP Director / Directeur de l'AIPRP	ATIP Senior Policy, Training, and Reporting Officer / Premier agent, politiques, formation et rapports de l'AIPRP
7 (a)	To give written notice to individuals who make requests that access will, or will not, be given to requested records; and to give access to the information to the individual who made the request within 30 days / Aviser par écrit la personne qui fait la demande que l'accès sera donné ou non aux documents demandés; et donner l'accès à l'information dans les 30 jours à la personne qui en a fait la demande	X	X	X
8 (1)	To transfer to another institution or to accept transfer from another institution / Transmettre la demande à une autre institution ou accepter la transmission à partir d'une autre institution.	X	X	X

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9 (1)	To extend time limits for responding to requests submitted under the <i>Act</i> and to issue corresponding notices / Proroger les délais pour répondre aux demandes soumises en vertu de la <i>Loi</i> et envoyer les avis correspondants.	X	X	X
9 (2)	To notify Information Commissioner of extensions exceeding 30 days / Aviser le Commissaire à l'information des délais dépassant 30 jours.	X	X	X
10 (1)	To advise individuals requesting a record that the record does not exist, or to advise individuals of the specific provisions of the <i>Act</i> under which a record is withheld / Aviser les personnes demandant un document que celui-ci n'existe pas, ou les aviser des dispositions précises de la <i>Loi</i> sur lesquelles se fonde le refus de communication	X	X	X
10 (2)	To neither confirm nor deny that a record exists / Ni confirmer ni nier qu'un document existe.	X	X	X
11 (2), (3)	To require additional payment for before access is given / Exiger un paiement additionnel avant de donner communication du document.	X	X	X
11 (4)	To require deposit before search for, or production of, records / Exiger le versement d'un dépôt avant la recherche ou la production des documents	X	X	X
11 (5)	To notify applicant of additional amounts payable / Aviser la personne qui fait la demande des montants additionnels à acquitter.	X	X	X

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11 (6)	To waive requirement for payment, or to refund payments already made / Dispenser du versement des droits ou les rembourser.	X	X	X
12 (2) (b) and 12 (3) (b) / 12(2)b) et 12(3)b)	To determine the necessity for translation, or conversion of requested records to alternative format / Déterminer la nécessité de faire traduire les documents demandés ou de les rendre accessibles dans d'autres formats	X	X	X
13 (1)	To withhold information obtained in confidence from governments of foreign states, provinces, municipalities; defined First Nations Councils; or institutions thereof / Refuser la communication de documents contenant des renseignements obtenus à titre confidentiel de gouvernements d'États étrangers, de gouvernements provinciaux, d'administrations municipales, de conseils des Premières Nations ou d'organismes correspondants	X	X	X
13 (2)	To disclose information obtained in confidence from governments of foreign states, provinces, municipalities; defined first Nations Councils; or institutions thereof, if the government or institution that provided the information consents to its disclosure or makes the information public / Communiquer des documents contenant des renseignements obtenus à titre confidentiel de gouvernements d'États étrangers, de gouvernements provinciaux, d'administrations municipales, de conseils des Premières Nations ou d'organismes correspondants, si le gouvernement ou l'organisme consent à la communication ou rend l'information publique.	X	X	X

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14	To withhold information if its disclosure would be injurious to the conduct of federal-provincial affairs / Refuser la communication de documents dont la divulgation risquerait de porter préjudice à la conduite des affaires fédérales-provinciales.	X	X	X
15	To withhold information if its disclosure would be injurious to the conduct of international affairs, the defence of Canada or its allies, or Canada's efforts toward detecting, preventing, or suppressing subversive or hostile activities / Refuser la communication de documents dont la divulgation risquerait de porter préjudice à la conduite des affaires internationales, à la défense du Canada ou d'États alliés ou associés avec le Canada ou à la détection, à la prévention ou à la répression d'activités hostiles ou subversives.	X	X	X
16 (1)	To withhold information obtained or prepared by investigative bodies in the course of lawful investigations; or personal information the disclosure of which would be injurious to the enforcement of any law of Canada or a province, or information whose disclosure could reasonably be expected to be injurious to the security of penal institutions / Refuser la communication de documents obtenus ou préparés par des organismes d'enquête au cours d'enquêtes licites; ou de renseignements personnels dont la divulgation risquerait vraisemblablement de nuire aux activités destinées à faire respecter les lois fédérales ou provinciales; ou de renseignements dont la divulgation risquerait vraisemblablement de nuire à la sécurité des établissements pénitentiaires.	X	X	X

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16 (2)	To withhold information whose disclosure could reasonably be expected to facilitate the commission of an offence / Refuser la communication de documents qui risqueraient vraisemblablement de faciliter la perpétration d'infractions	X	X	X
16(3)	To withhold information obtained or prepared by the RCMP while performing policing services for a municipality or province / Refuser la communication de documents obtenus ou préparés par la Gendarmerie royale du Canada, dans l'exercice de fonctions de police provinciale ou municipale.	X	X	X
16.5	To withhold information that was created for the purpose of making a disclosure under the <i>Public Servants Disclosure Protection Act</i> / Refuser de communiquer des documents qui contiennent des renseignements créés en vue de faire une divulgation au titre de la <i>Loi sur la protection des fonctionnaires divulgateurs d'actes répréhensibles</i> .	X	X	X
17	To withhold information if its disclosure could reasonably be expected to threaten the safety of individuals / Refuser la communication de documents contenant des renseignements dont la divulgation risquerait vraisemblablement de nuire à la sécurité des individus	X	X	X
18	To withhold information if its disclosure would be injurious to the economic interests of Canada / Refuser la communication de documents dont la divulgation risquerait de porter préjudice aux intérêts économiques du Canada	X	X	X

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19 (1)	To withhold personal information as defined in section 3 of the <i>Privacy Act</i> / Refuser la communication de documents contenant les renseignements personnels visés à l'article 3 de la <i>Loi sur la protection des renseignements personnels</i> .	X	X	X
19 (2)	To disclose personal information with the consent of the individual concerned; if the information is publicly available; or in accordance with section 8 of the <i>Privacy Act</i> / Divulguer des documents contenant des renseignements personnels dans les cas où l'individu qu'ils concernent y consent, où le public y a accès et où la communication est conforme à l'article 8 de la <i>Loi sur la protection des renseignements personnels</i>	X	X	X
20 (1) (a)	To withhold trade secrets of third party / Refuser la communication de documents contenant des secrets industriels de tiers.	X	X	X
20 (1) (b)	To withhold financial, commercial, scientific or technical information that is confidential to a third party / Refuser la communication de renseignements financiers, commerciaux, scientifiques ou techniques fournis par un tiers, et qui sont de nature confidentielle et traités comme tels par ce tiers	X	X	X
20 (1) (b.1)	To withhold confidential information provided by a third party for the preparation of emergency management plans that concerns vulnerabilities in the third party's security measures / Refuser la communication de renseignements fournis par un tiers pour la préparation de plans de gestion des urgences et qui portent sur la vulnérabilité des mesures de sécurité de ce tiers	X	X	X

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20 (1) (c)	To withhold information the disclosure of which could reasonably be expected to materially affect the financial or competitive position of a third party / Refuser la communication de renseignements dont la divulgation risquerait vraisemblablement de porter préjudice matériellement à la position financière ou à la compétitivité d'un tiers	X	X	X
20 (1) (d)	To withhold information that would interfere with contractual or other negotiations of a third party / Refuser la communication de renseignements dont la divulgation risquerait vraisemblablement d'entraver des négociations menées par un tiers en vue de contrats ou à d'autres fins	X	X	X
20 (3)	To provide written explanation of environmental testing methods / Fournir une explication écrite des méthodes d'essais d'environnement	X	X	X
20 (5)	To disclose third party information described at sections 20(1) (a) to (d) of the <i>Act</i> with consent of the third party to whom the information relates / Communiquer tout document contenant des renseignements sur un tiers visés aux alinéas 20(1), a) à d) de la <i>Loi</i> , si le tiers que les renseignements concernent y consent.	X	X	X
20 (6)	To disclose third party information described at sections 20(1)(b) to d) of the <i>Act</i> if in the public interest / Communiquer tout document qui contient les renseignements visés à l'un ou l'autre des alinéas 20(1)b) à d) de la <i>Loi</i> pour des raisons d'intérêt public.	X	X	X

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21(1) (a) to (d)/ 21(1)a) à d)	To withhold information that contains advice, recommendations, accounts of deliberations, positions or plans / Refuser la communication de documents qui contiennent des avis, des recommandations, des comptes rendus de délibérations, des projets préparés ou des renseignements portant sur des positions	X	X	X
22	To withhold testing and audit information if disclosure would prejudice results of particular tests or audits / Refuser la communication de documents contenant des renseignements relatifs à des essais ou à des vérifications dont la divulgation fausserait leurs résultats de ces opérations.	X	X	X
22.1	To withhold draft internal audit reports or related audit working papers / Refuser de communiquer tout document qui contient le rapport préliminaire d'une vérification interne ou de documents de travail se rapportant à la vérification.	X	X	X
23	To withhold information that is subject to solicitor-client privilege / Refuser la communication de documents contenant des renseignements protégés par le secret professionnel qui lie un avocat à son client.	X	X	X
24	To withhold information the disclosure of which is restricted by other legislation listed in Schedule II of the Act / Refuser la communication de documents contenant des renseignements dont la communication est restreinte en vertu d'une disposition figurant à l'annexe II de la Loi.	X	X	X

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28 (2)	To waive the requirement for third parties to provide representations in writing / Autoriser un tiers à déroger à l'obligation de présenter ses observations par écrit	X	X	X
28 (4)	To give applicants access to third party records / Autoriser la communication de documents d'un tiers aux personnes qui en ont fait la demande	X	X	X
29	To notify third parties and requestors of a third party's right to request judicial review if the Information Commissioner recommends disclosure records containing third party information / Aviser le tiers et les personnes qui ont fait une demande du droit du tiers à exercer un recours en révision si le Commissaire à l'information recommande la communication de documents contenant de l'information concernant le tiers.	X	X	X
33	To advise the Information Commissioner of third party interest in records withheld from disclosure (following receipt of a complaint from the Information Commissioner) / Aviser le Commissaire à l'information de l'intérêt d'un tiers pour des documents dont la communication a été refusée (à la suite de la réception d'une plainte du Commissaire à l'information).	X	X	X
35 (2)	To make representations to the Information Commissioner / Présenter des observations au Commissaire à l'information	X	X	X
37 (4)	To give complainants access to previously withheld records, as recommended by the Information Commissioner / Communiquer à des plaignants des documents dont la communication a été précédemment refusée, conformément à la recommandation du Commissaire à l'information.	X	X	X

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43 (1)	To notify third parties of requests for judicial review made by the requestors, or the Information Commissioner, where disclosure of third party information is involved / Aviser un tiers du recours en révision déposé par le demandeur, ou par le Commissaire à l'information, lorsqu'il s'agit de communiquer de l'information concernant le tiers intéressé.	X	X	X
44 (2)	To notify requestors when third parties request judicial review of decisions to disclose third party information / Aviser un demandeur lorsqu'un tiers a demandé un recours en révision de la décision de communiquer de l'information concernant le tiers intéressé.	X	X	X
52 (2)	To request that Section 52 applications and appeals into the non-disclosure of records pursuant to sections 13(1)(a) or (b), or 15, be held in the National Capital Region / Demander que les auditions et les appels en vertu de l'article 52 relatifs au refus de communication de documents en vertu des alinéas 13(1)a) ou b), ou de l'article 15, aient lieu dans la région de la capitale nationale	X	X	X
52 (3)	To make representations at section 52 hearings / Présenter des observations dans les auditions relatives à l'article 52	X	X	X
68.1	To exclude information pertaining to journalistic, creative of programming activities of CBC / Exclure des renseignements qui relèvent de la Société Radio-Canada et qui se rapportent à ses activités de journalisme, de création ou de programmation	X	X	

Section/ Article	Summary of Powers, Duties or Functions/ Sommaire des pouvoirs, devoirs et fonctions	Associate General Counsel, Media Law and ATI Coordinator / Avocat-conseil associé, droit des médias et coordonnateur de l'AI	ATIP Director / Directeur de l'AIPRP	ATIP Senior Policy, Training, and Reporting Officer / Premier agent, politiques, formation et rapports de l'AIPRP
69	To exclude confidences of the Queen's Privy Council / Exclure des documents confidentiels du Conseil privé de la Reine pour le Canada.	X	X	X
71 (2)	To exempt information severed from manuals / Exclure l'information tirée de manuels	X	X	X
72 (1)	To prepare annual report to Parliament on the administration of the <i>Access to Information Act</i> / Préparer un rapport annuel pour le Parlement sur l'application de la <i>Loi sur l'accès à l'information</i> .	X	X	X



Hubert T. Lacroix
 President and CEO / Président-directeur général
 June 25, 2015 / 25 juin 2015

Annex B – Statistical Report for Fiscal Year 2015-2016



Statistical Report on the Access to Information Act

Name of institution: CBC/Radio-Canada

Reporting period: 2015-04-01 to 2016-03-31

Part 1: Requests Under the Access to Information Act

1.1 Number of requests

	Number of Requests
Received during reporting period	102
Outstanding from previous reporting period	13
Total	115
Closed during reporting period	108
Carried over to next reporting period	7

1.2 Sources of requests

Source	Number of Requests
Media	24
Academia	2
Business (private sector)	8
Organization	9
Public	57
Decline to Identify	2
Total	102

1.3 Informal requests

Completion Time							Total
1 to 15 Days	16 to 30 Days	31 to 60 Days	61 to 120 Days	121 to 180 Days	181 to 365 Days	More Than 365 Days	
25	0	1	0	0	0	0	26

Note: All requests previously recorded as “treated informally” will now be accounted for in this section only.

Part 2: Requests Closed During the Reporting Period

2.1 Disposition and completion time

Disposition of Requests	Completion Time							Total
	1 to 15 Days	16 to 30 Days	31 to 60 Days	61 to 120 Days	121 to 180 Days	181 to 365 Days	More Than 365 Days	
All disclosed	0	9	3	1	0	0	0	13
Disclosed in part	1	29	20	16	1	0	0	67
All exempted	0	0	0	0	0	0	0	0
All excluded	1	1	0	0	0	0	0	2
No records exist	2	11	0	0	0	0	0	13
Request transferred	0	0	0	0	0	0	0	0
Request abandoned	10	1	2	0	0	0	0	13
Neither confirmed nor denied	0	0	0	0	0	0	0	0
Total	14	51	25	17	1	0	0	108

2.2 Exemptions

Section	Number of Requests	Section	Number of Requests	Section	Number of Requests	Section	Number of Requests
13(1)(a)	0	16(2)	13	18(a)	5	20.1	0
13(1)(b)	0	16(2)(a)	0	18(b)	36	20.2	0
13(1)(c)	0	16(2)(b)	0	18(c)	0	20.4	0
13(1)(d)	0	16(2)(c)	0	18(d)	0	21(1)(a)	9
13(1)(e)	0	16(3)	0	18.1(1)(a)	0	21(1)(b)	28
14	0	16.1(1)(a)	0	18.1(1)(b)	0	21(1)(c)	0
14(a)	0	16.1(1)(b)	0	18.1(1)(c)	0	21(1)(d)	1
14(b)	0	16.1(1)(c)	0	18.1(1)(d)	0	22	0
15(1)	0	16.1(1)(d)	0	19(1)	56	22.1(1)	0
15(1) - I.A.*	0	16.2(1)	0	20(1)(a)	0	23	9
15(1) - Def.*	0	16.3	0	20(1)(b)	32	24(1)	0
15(1) - S.A.*	0	16.4(1)(a)	0	20(1)(b.1)	0	26	0
16(1)(a)(i)	0	16.4(1)(b)	0	20(1)(c)	1		
16(1)(a)(ii)	0	16.5	0	20(1)(d)	2		
16(1)(a)(iii)	0	17	0				
16(1)(b)	0						
16(1)(c)	0						
16(1)(d)	0						

* I.A.: International Affairs Def.: Defence of Canada S.A.: Subversive Activities

2.3 Exclusions

Section	Number of Requests	Section	Number of Requests	Section	Number of Requests
68(a)	1	69(1)	0	69(1)(g) re (a)	0
68(b)	0	69(1)(a)	0	69(1)(g) re (b)	0
68(c)	0	69(1)(b)	0	69(1)(g) re (c)	0
68.1	31	69(1)(c)	0	69(1)(g) re (d)	0
68.2(a)	0	69(1)(d)	0	69(1)(g) re (e)	0
68.2(b)	0	69(1)(e)	0	69(1)(g) re (f)	0
		69(1)(f)	0	69.1(1)	0

2.4 Format of information released

Disposition	Paper	Electronic	Other Formats
All disclosed	5	2	6
Disclosed in part	4	55	8
Total	9	57	14

2.5 Complexity

2.5.1 Relevant pages processed and disclosed

Disposition of Requests	Number of Pages Processed	Number of Pages Disclosed	Number of Requests
All disclosed	687	548	13
Disclosed in part	15339	9788	67
All exempted	0	0	0
All excluded	6	0	2
Request abandoned	0	0	13
Neither confirmed nor denied	0	0	0

2.5.2 Relevant pages processed and disclosed by size of requests

Disposition	Less Than 100 Pages Processed		101-500 Pages Processed		501-1000 Pages Processed		1001-5000 Pages Processed		More Than 5000 Pages Processed	
	Number of Requests	Pages Disclosed	Number of Requests	Pages Disclosed	Number of Requests	Pages Disclosed	Number of Requests	Pages Disclosed	Number of Requests	Pages Disclosed
All disclosed	11	24	2	524	0	0	0	0	0	0
Disclosed in part	32	674	27	4840	6	2887	2	1387	0	0
All exempted	0	0	0	0	0	0	0	0	0	0
All excluded	2	0	0	0	0	0	0	0	0	0
Request abandoned	13	0	0	0	0	0	0	0	0	0
Neither confirmed nor denied	0	0	0	0	0	0	0	0	0	0
Total	58	698	29	5364	6	2887	2	1387	0	0

2.5.3 Other complexities

Disposition	Consultation Required	Assessment of Fees	Legal Advice Sought	Other	Total
All disclosed	1	0	0	0	1
Disclosed in part	17	0	0	0	17
All exempted	0	0	0	0	0
All excluded	0	0	0	0	0
Request abandoned	0	3	0	0	3
Neither confirmed nor	0	0	0	0	0
Total	18	3	0	0	21

2.6 Deemed refusals

2.6.1 Reasons for not meeting statutory deadline

Number of Requests Closed Past the Statutory Deadline	Principal Reason			
	Workload	External Consultation	Internal Consultation	Other
3	0	0	1	2

2.6.2 Number of days past deadline

Number of Days Past Deadline	Number of Requests Past Deadline Where No Extension Was Taken	Number of Requests Past Deadline Where An Extension Was Taken	Total
1 to 15 days	2	0	2
16 to 30 days	0	0	0
31 to 60 days	0	1	1
61 to 120 days	0	0	0
121 to 180 days	0	0	0
181 to 365 days	0	0	0
More than 365 days	0	0	0
Total	2	1	3

2.7 Requests for translation

Translation Requests	Accepted	Refused	Total
English to French	0	0	0
French to English	0	0	0
Total	0	0	0

Part 3: Extensions

3.1 Reasons for extensions and disposition of requests

Disposition of Requests Where an Extension Was Taken	9(1)(a) Interference With Operations	9(1)(b) Consultation		9(1)(c) Third-Party Notice
		Section 69	Other	
All disclosed	1	0	2	0
Disclosed in part	19	0	9	16
All exempted	0	0	0	0
All excluded	0	0	0	0
No records exist	0	0	0	0
Request abandoned	0	0	0	0
Total	20	0	11	16

3.2 Length of extensions

Length of Extensions	9(1)(a) Interference With Operations	9(1)(b) Consultation		9(1)(c) Third-Party Notice
		Section 69	Other	
30 days or less	17	0	10	8
31 to 60 days	3	0	1	8
61 to 120 days	0	0	0	0
121 to 180 days	0	0	0	0
181 to 365 days	0	0	0	0
365 days or more	0	0	0	0
Total	20	0	11	16

Part 4: Fees

Fee Type	Fee Collected		Fee Waived or Refunded	
	Number of Requests	Amount	Number of Requests	Amount
Application	96	\$480	8	\$40
Search	0	\$0	0	\$0
Production	0	\$0	0	\$0
Programming	0	\$0	0	\$0
Preparation	0	\$0	0	\$0
Alternative format	0	\$0	0	\$0
Reproduction	0	\$0	0	\$0
Total	96	\$480	8	\$40

Part 5: Consultations Received From Other Institutions and Organizations

5.1 Consultations received from other Government of Canada institutions and organizations

Consultations	Other Government of Canada Institutions	Number of Pages to Review	Other Organizations	Number of Pages to Review
Received during reporting period	19	2590	0	0
Outstanding from the previous reporting period	0	0	0	0
Total	19	2590	0	0
Closed during the reporting period	17	2187	0	0
Pending at the end of the reporting period	2	403	0	0

5.2 Recommendations and completion time for consultations received from other Government of Canada institutions

Recommendation	Number of Days Required to Complete Consultation Requests							Total
	1 to 15 Days	16 to 30 Days	31 to 60 Days	61 to 120 Days	121 to 180 Days	181 to 365 Days	More Than 365 Days	
Disclose entirely	9	1	0	0	0	0	0	10
Disclose in part	2	2	1	1	0	0	0	6
Exempt entirely	0	0	0	0	0	0	0	0
Exclude entirely	0	0	0	0	0	0	0	0
Consult other institution	0	0	0	0	0	0	0	0
Other	0	1	0	0	0	0	0	1
Total	11	4	1	1	0	0	0	17

5.3 Recommendations and completion time for consultations received from other organizations

Recommendation	Number of Days Required to Complete Consultation Requests							Total
	1 to 15 Days	16 to 30 Days	31 to 60 Days	61 to 120 Days	121 to 180 Days	181 to 365 Days	More Than 365 Days	
Disclose entirely	0	0	0	0	0	0	0	0
Disclose in part	0	0	0	0	0	0	0	0
Exempt entirely	0	0	0	0	0	0	0	0
Exclude entirely	0	0	0	0	0	0	0	0
Consult other institution	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0
Total	0	0	0	0	0	0	0	0

Part 6: Completion Time of Consultations on Cabinet Confidences

6.1 Requests with Legal Services

Number of Days	Fewer Than 100 Pages Processed		101-500 Pages Processed		501-1000 Pages Processed		1001-5000 Pages Processed		More Than 5000 Pages Processed	
	Number of Requests	Pages Disclosed	Number of Requests	Pages Disclosed	Number of Requests	Pages Disclosed	Number of Requests	Pages Disclosed	Number of Requests	Pages Disclosed
1 to 15	0	0	0	0	0	0	0	0	0	0
16 to 30	0	0	0	0	0	0	0	0	0	0
31 to 60	0	0	0	0	0	0	0	0	0	0
61 to 120	0	0	0	0	0	0	0	0	0	0
121 to 180	0	0	0	0	0	0	0	0	0	0
181 to 365	0	0	0	0	0	0	0	0	0	0
More than 365	0	0	0	0	0	0	0	0	0	0
Total	0	0	0	0	0	0	0	0	0	0

6.2 Requests with Privy Council Office

Number of Days	Fewer Than 100 Pages Processed		101-500 Pages Processed		501-1000 Pages Processed		1001-5000 Pages Processed		More Than 5000 Pages Processed	
	Number of Requests	Pages Disclosed	Number of Requests	Pages Disclosed	Number of Requests	Pages Disclosed	Number of Requests	Pages Disclosed	Number of Requests	Pages Disclosed
1 to 15	0	0	0	0	0	0	0	0	0	0
16 to 30	0	0	0	0	0	0	0	0	0	0
31 to 60	0	0	0	0	0	0	0	0	0	0
61 to 120	0	0	0	0	0	0	0	0	0	0
121 to 180	0	0	0	0	0	0	0	0	0	0
181 to 365	0	0	0	0	0	0	0	0	0	0
More than 365	0	0	0	0	0	0	0	0	0	0
Total	0	0	0	0	0	0	0	0	0	0

Part 7: Complaints and Investigations

Section 32	Section 35	Section 37	Total
27	0	0	27

Part 8: Court Action

Section 41	Section 42	Section 44	Total
0	0	0	0

Part 9: Resources Related to the *Access to Information Act*

9.1 Costs

Expenditures		Amount
Salaries		\$512,588
Overtime		\$0
Goods and Services		\$7,712
• Professional services contracts	\$0	
• Other	\$7,712	
Total		\$520,300

9.2 Human Resources

Resources	Person Years Dedicated to Access to Information Activities
Full-time employees	6.50
Part-time and casual employees	0.00
Regional staff	0.00
Consultants and agency personnel	0.00
Students	0.00
Total	6.50

Note: Enter values to two decimal places.