



FONTYS STUDENT GUIDE



CAMPUS VENLO

FONTYS UNIVERSITY OF APPLIED SCIENCES

COMING TO VENLO

PRE-DEPARTURE AND DEPARTURE



10

ARRIVING IN VENLO

WELCOME TO THE NETHERLANDS



28

CAMPUS VENLO

FINDING YOUR WAY AROUND



40

EXPLORING VENLO

SOMETHING FOR EVERYONE



80

THE DUTCH WAY

GETTING TO KNOW US



120

LEAVING VENLO

TIME TO SAY GOODBYE



156

WORD OF WELCOME

Dear students,

.....

As Managing Director of Fontys International Business School I would like to warmly welcome you to our institution. Our university of applied sciences is an organisation where people from different countries are educated to become high-class bachelors. We train them by using study programmes that offer good prospects on the Dutch and foreign job market. At the same time, it is a community where students from various countries work with each other and learn from each other in international classrooms. Students and lecturers show interest in and respect other cultures, different opinions, different values and standards that are also strongly attached to sustainability and ethically responsible actions. Highly trained and experienced lecturers guarantee our expertise and a top grade education. FIBS maintains an extensive network of (international) companies, organisations and educational institutes.

As a student from a different country, studying here at FIBS in the Netherlands is a great opportunity for both you and our students. This wonderful experience will shape you for the rest of your lives.

This student guide offers you some practical information that will help you on your way. It gives you information about Fontys International Campus Venlo, but also about preparing your trip, about the Netherlands, about Venlo and anything else that might be worthwhile for you to look into.

I hope that you will enjoy your stay here and that you will look back on your experience here in Venlo that changed your life.



Thomas Merz
*Managing Director Fontys
International Business School*

WORD OF WELCOME

Dear students,
.....

As director of Fontys University of Applied Sciences for Technology and Logistics (FHTenL) on Fontys International Campus Venlo I would like to warmly welcome you too.

The European Higher Education Area consolidates the academic and professional framework which for years has defined the ideology of our university of applied sciences. One of our priorities is that you should learn by doing, and that subjects have a highly practical approach. Our teaching method based on small groups and the presence from day one of a personal advisor boosts each student's motivation and encourages the development of cross-disciplinary skills such as creativity, leadership, teamwork and emotional intelligence. Moreover, FHTenL offers a comprehensive academic experience which will transform you into a professional ready to enter the international workplace.

We have always been committed to innovative and high-quality education and training, in permanent contact with the trade and industry.

Fontys University of Applied Sciences for Technology and Logistics is a vitality and highly equipped technical institute where you will become the professional you want to be.



Hans Aarts

*Managing Director
Fontys University of Applied Sciences
for Technology and Logistics*



COMING TO VENLO

PRE-DEPARTURE AND DEPARTURE

.....
Great! You have decided to come to Venlo.
So what's next.
What is essential to prepare before
coming to us?
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THINGS TO DO BEFORE ARRIVAL / 14
.....

DEPARTURE CHECKLIST / 25
.....

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” EXPERIENCING
DIFFERENT CULTURES OF
THE WORLD FACINATES
ME THE MOST. EVERY
TIME YOU MOVE TO A
NEW PLACE, YOU FIND
YOURSELF IN A WAY
THAT YOU HAVE NOT
KNOWN BEFORE. IT IS
NOT ABOUT READING A
MAP, BUT ABOUT
“MAPING” YOUR LIFE! “
.....

Livia Untaru, Romania





COMING TO VENLO

THINGS TO DO BEFORE ARRIVAL

Before you take off to the Netherlands, there are some very important things you need to prepare. Make sure there won't be any unpleasant surprises when you arrive in Venlo! See also the *departure checklist* at the end of this chapter.

Valid travel documents

.....

All students from NON EEA countries, except students from Australia, Canada, Japan, New Zealand, United States and South Korea, need a Temporary Residence Permit (*Machtiging Voorlopig Verblijf – MVV*) before coming to the Netherlands to study. This MVV enables you to stay in the Netherlands for up to 90 days. Because you will stay in the Netherlands for more than 90 days, you also need to apply for a residence permit.

The requirements are not completely the same for all nationalities so it is important to read through the information you will receive from us and the online system VisaCare+.

EEA countries are all EU member countries plus Norway, Iceland, Liechtenstein and Switzerland.

Exchange students will have to pay the amount for the MVV and residence permit. Fulltime bachelor students will have to pay the full tuition fee, give proof of sufficient financial means and pay the amount for the MVV and residence permit before the procedure is started. Upon your application and payment we will start the MVV/Visa procedure for you.

If you encounter any kind of difficulties during your application process for the MVV please contact: campusvenlo@fontys.nl

Arranging medical and liability insurance

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Fontys wants its students to be properly insured. Which insurance is applicable to you depends on your nationality, age, nature of residence, whether you have an additional job, etc. Fontys especially differs between students from EEA and NON EEA countries.

Students from NON EEA countries will be insured automatically through us. This insurance includes a complete package (health insurance, repatriation, private liability and legal aid).



Students from EEA countries should check their insurance if it meets at least the following standards:

- Medical costs: the insurance has to cover 100% of the tariffs of the Dutch health care system
- Repatriation: the insurance has to cover the costs of repatriation
- Liability: the insurance has to cover at least € 1.250.000 per event

Students from EEA countries therefore can use their own insurance or they can ask Fontys to arrange an insurance. More on this insurance can be found at:
ips-lippmann.com/leonet

For more information on this subject, please check
www.studyinholland.nl

COMING TO VENLO

Arrange accommodation

According to the Economist Intelligence Unit (EIU), the Netherlands is not an expensive place to live compared to other countries worldwide. Compared to other cities in the Netherlands Venlo is a safe and affordable place to live in.

Fontys offers its international students two options of accommodation. Rooms in dormitories or rooms from private landlords.

In order to use this offer you will need to fill in and return the accommodation form before the set deadline. The accommodation form is part of the application package that we send to you. On the form you are able to indicate a preference. If you return the form in time Fontys guarantees your accommodation.



Keep in mind that it is not very easy for Fontys to arrange accommodation in Venlo and change of housing once the contract has been signed is not possible. By placing a request for accommodation with the accommodation form you will be informed by us about your placement and you will be asked to transfer a deposit to the housing company which has to be paid in advance in order to set up the contract. We strongly advise international students to use our offer for guaranteed housing. It's the easiest and safest way to a nice room in Venlo.

However through the Student Information Point located in the city center and the website www.venloverwelkomt.nl/studeren-in-venlo/kamerverhuur commercial providers offer accommodation too. But consider, that this might take you more time and some knowledge of the Dutch system.





Sufficient financial means

Generally only NON EEA students will have to prove their sufficient financial means which cover at least one year of living expenses in the Netherlands. Nonetheless Fontys would like to mention that on average (depending on your lifestyle), a student living and studying in Venlo will need **500-700 Euro** a month to cover his expenses. This includes accommodation, meals and other daily expenses.

Be aware of the fact that the first month upon arrival will be more expensive. E.g. you will have to buy books and equipment for school, you might buy or rent a bike, etc.

COMING TO VENLO





COMING TO VENLO

Fontys buddy

Every international student coming to Venlo will have a personal Fontys buddy. This buddy is a senior Fontys student that will inform you about important matters before arrival and help you find your way upon arrival in the Netherlands. As they have been studying at Fontys for at least one year, their knowledge can help you in adapting faster to the different culture. All in all a buddy is supposed to help you getting started at your new university, the city of Venlo, and getting you accustomed to student life.

Fontys will provide you with the contact data for your personal buddy. Feel free to contact your buddy any time before arrival. Your

buddy will contact you in order to make arrangements for your arrival in Venlo.



Your buddy can help you with...

- Picking you up from Venlo train station
- Opening a Dutch bank account
- Escorting you to your accommodation
- Registering at City Hall (if applicable)
- Finishing registration at Fontys
- Getting a campus tour
- Giving you an insight into student life
- Showing the city of Venlo
- Explaining the Fontys system
- Finding study materials
- Using Fontys e-mail
- Exam enrolment

You will receive a lot of information during the first weeks. Because of that you might forget some of it. If you do, don't hesitate. Contact your buddy. He/she will help you find the answer to your question.



COMING TO VENLO

DEPARTURE CHECKLIST

Online arrival and emergency form

Before leaving to Venlo for your full-time studies, Fontys will ask you to fill in an online arrival and emergency form. The data you provide are used to inform your buddy and lecturers regarding your arrival. Moreover, Fontys likes to be prepared for any kind of calamity or emergency. Therefore we urge you to fill in a home address and contact data from your parents or relatives so Fontys can contact them in case of emergencies.

Introduction and Introduction Festival

In the week prior to the start of the academic year, all first year students participate in an introduction programme. This is a compulsory part of the studies where you will meet other first year students and get to know the campus and the city of Venlo. It also contains several preparatory courses aiming at preparing all students for a flawless start of their studies.

For information on the introduction of FHTenL please check www.Technics-Intro.nl and www.facebook.com/TechnicsIntro

Moreover a campus wide Intro Festival is offered in the same week. Check www.ifvenlo.nl for more information.

You will need to register online in order to participate.

My checklist for things to settle or to consider before leaving to the Netherlands:

- *Valid passport (including visa, if needed)*
- *Copy of proof of registration / letter of acceptance at Fontys*
- *Copy of proof of marital status (not necessary for exchange students)*
- *Copy of birth certificate (not necessary for exchange students)*
- *Arrange medical and liability insurance*
- *Arrange accommodation*
- *Original or certified copies of diploma and grade list (only degree students)*
- *Proof of sufficient financial means (for NON EEU)*
- *Contact buddy*
- *Fill the online arrival and emergency form (not necessary for exchange students)*
- *Complete enrolment procedure with Fontys (if necessary)*
- *Book travel ticket to the Netherlands*





ARRIVING IN VENLO

WELCOME TO THE NETHERLANDS

.....
Pack your bag, grab your ticket and
take the plane.

Well prepared, you have arrived in
the Netherlands.

What are the next steps in your
Dutch adventure?
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THINGS TO DO UPON ARRIVAL / 32

.....

CULTURE SHOCK / 37

.....

ARRIVAL CHECKLIST / 39

.....

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**” INTERESTING
PROJECTS ALONG WITH
THE MODERN CAMPUS,
WELL EQUIPPED
WORKSHOPS AND
AWESOME LECTURERS
MADE FONTYS THE
PLACE THAT INSPIRED
AND ENABLED ME TO
DO AMAZING, CREATIVE
THINGS. “**
.....

Kacper Pietrzykowski, Poland





THINGS TO DO UPON ARRIVAL

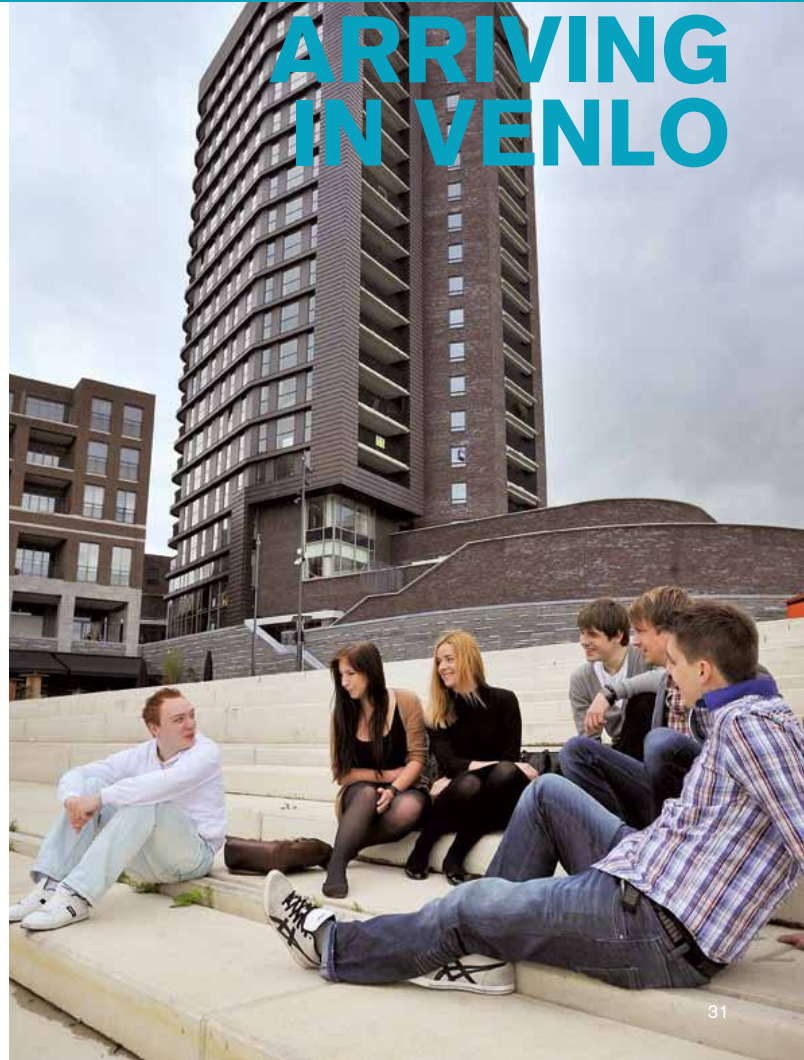
When you arrive in the Netherlands there are several things you will need to have at hand or do in order to get started at Fontys. See also the arrival checklist at the end of this chapter.

Arrival in the Netherlands

Your point of arrival in the Netherlands will most likely be Amsterdam Schiphol Airport, Rotterdam Airport, Eindhoven Airport or Maastricht Airport. If you are an EEA student arrival at airports in Germany are also an option.

The four major airports in the Venlo region are: Düsseldorf International Airport, Airport Niederrhein (Weeze), Dortmund Airport and Eindhoven Airport.

When you show your passport to the immigration officers, you will probably be asked why you have come to the Netherlands and also whether you have enough financial means to cover your expenses plus your return ticket. You will avoid delays if you have all your papers at hand: your passport (with MVV if applicable) and papers indicating your official acceptance by Fontys in Venlo as a student.





From airport to Venlo

In some exceptional cases your buddy will be able to pick you up from the airport. In all other cases public transport is the most convenient way to travel to Venlo (see also the chapter on transportation).

If your airport does not have a train station (e.g. Rotterdam Airport) buses will transport you to the closest train station.

Depending on the airport of arrival the following routes apply:

- Amsterdam Schiphol Airport (190 km) – train
- Rotterdam Airport (180 km) – bus – train
- Dortmund Airport (90 km) – train
- Eindhoven Airport (70 km) – bus – train
- Maastricht Airport (70 km) – bus – train
- Düsseldorf International Airport (60 km) – train
- Airport Niederrhein (Weeze) (35 km) – bus





ARRIVING IN VENLO

CULTURE SHOCK

From Venlo train station to accommodation

As mentioned before you have been in contact with your buddy concerning your arrival time. Your buddy will pick you up from the Venlo train station and bring you to your accommodation. Make sure you tell him/her what time you will arrive at the train station and how he/she will recognize you. He/she will then pick you up from the train station and accompany you to your accommodation.

”WATCH YOUR LUGGAGE!”

First days in Venlo

Together with your buddy you will start exploring Venlo and the campus. By doing so you will also be able to take care of some final arrangement which are important to make your stay official and all people involved know you have arrived. Depending on your status (bachelor/exchange and EEA/NON-EEA) you will visit the city hall for registration, health services, a bank to open a Dutch bank account, the immigration office to pick up your residence permit, etc.

By starting your studies at Fontys University of Applied Sciences, you accepted the challenge of experiencing a new culture. New worlds are discovered, horizons broadened, challenges met. As well as being exciting, an intercultural experience can at times be disorienting and stressful, with most people experiencing some degree of culture shock during their stay abroad.

What is culture shock? Culture shock can be described as a reaction that occurs when a person steps out of a familiar culture into a totally different culture. It is important to realize that culture shock is a normal response to a sudden change, and that

it passes as you adjust to the new culture. The way people react to a cultural transition varies from person to person, depending on their background, experiences and personality. Some of you may be only mildly affected, while in others the reaction may be much more intense. Again, some students may feel disoriented soon after arrival, while others may react to the new situation only after some time has elapsed.

Knowing that culture shock exists and that it will probably affect you will make it easier to accept. (Reverse culture shock is likely to occur when you return home.) Adjust your expectations: Realize that



many things will be done differently here. Examine your assumptions about how they should be done, and be willing to adjust your expectations and behaviour. Develop social networks: It is important to have people around you with whom you can share experiences, laugh and give mutual support. Keep active and stay positive! Keep physically active; take the opportunity to discover the Netherlands and try out new things. This will help keep you positive and confident, benefiting your study as well. Of course it is important to stay in touch with your friends and family. Especially in the beginning, regular contact with family

and friends at home can help you adjust to the unfamiliar environment. Try not to complain too much! Excessive contact with home can hinder the adjustment process! Give yourself time to adjust. Many things will be done differently and you can't expect to immediately adjust to this new way of living.

In this way, we hope that you will make the most out of this exciting, new experience!

**”DEVELOP
SOCIAL
NETWORKS“**

ARRIVING IN VENLO

ARRIVAL CHECKLIST

My checklist for things to bring or do upon arrival:

- *Important documents:*
 - *Proof of registration or letter of acceptance from Fontys*
 - *Bring original or certified copies of diploma and grade list (only degree students)*
 - *Proof of insurance (only for EEA students)*
 - *Legalized/Certified, translated birth certificate (not necessary for exchange students)*
 - *Proof of marital status (not necessary for exchange students)*
 - *Medical records*
- *List of important addresses and telephone numbers (e.g. contact data of your embassy in the Netherlands, details of your buddy, Fontys phone number, etc.)*
- *Sufficient funds for the costs you will face during the first month. Be aware that this first month will cost app. € 1.500 - 1.900 because of additional expenses for buying study books, participation in the introduction week, etc.*
- *Basic clothing, personal items*
- *Passport photos (5 should be sufficient) (not necessary for exchange students)*



INTERNATIONAL CAMPUS VENLO

FINDING YOUR WAY AROUND

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Studying at a university in a different country is always an exciting experience. Fontys Venlo will help you as much as possible in finding your way at the university. Find out about the university, its people and its courses!

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FIBS / 46
.....

FHTenL / 47
.....

FHKE / 48
.....

TEACHING STYLE / 50
.....

ACADEMIC CALENDAR / 52
.....

EXAMS AND GRADING / 56
.....

FACILITIES ON CAMPUS / 57
.....

BENEFITS FOR STUDENTS / 65
.....

PARTNER UNIVERSITIES / 66
.....

” IT IS A GREAT CHANCE
TO MEET MANY FRIENDS
FROM ALL DIFFERENT
COUNTRIES AND ENJOY
THE CLASS WITH NICE
TEACHERS! “

Sin Yee Ho, Hong Kong





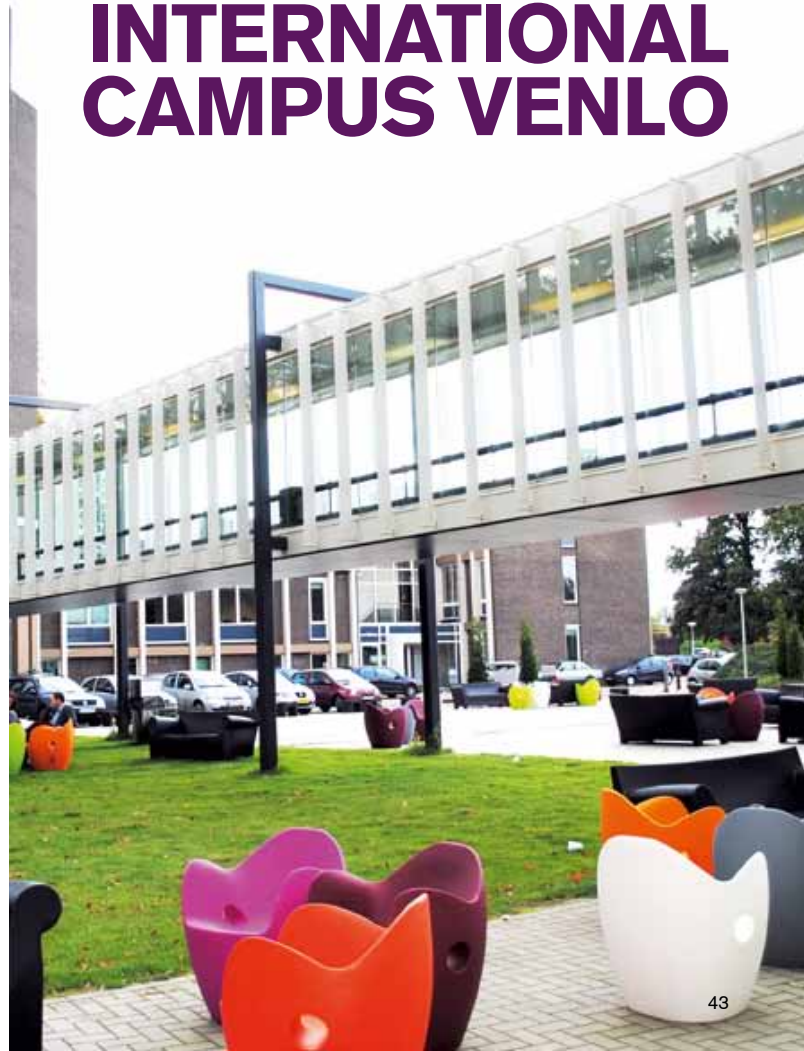
Fontys International Campus Venlo is an institution that is part of Fontys University of Applied Sciences. All in all, Fontys counts about 44,000 students, about 4,000 of those study at the International Campus in Venlo. The campus is located a little outside the city center on a site with a very rich history, reaching back to Roman Times, close to the river Meuse. Through various expansions and renovations the campus buildings, which were

originally build by a congregation of nuns in 1965, have always been state of the art on the inside and outside.

The campus houses three faculties: FHKE (Teacher Training Academy), Fontys University of Applied Sciences for Technology and Logistics (FHTenL) and Fontys International Business School (FIBS) which all offer 4 year bachelor degree study programmes.



INTERNATIONAL CAMPUS VENLO





FIBS

Fontys International Business School offers four bachelor study courses:

- International Business Economics (IBE)
- International Business & Management Studies (IBMS)
- International Marketing (IM)
- International Fresh Business Management (IFBM)

FIBS offers its courses in English, Dutch and German. It is therefore very likely that you will meet many international students during your stay in Venlo. Due to the proximity to Germany the majority of the students is German. You can either come to FIBS as an exchange or a fulltime bachelor student.

Graduates also have the opportunity of adding a master program to acquire further qualifications. Fontys Venlo provides different master programmes in cooperation with recognized international universities in the UK and Germany. See fontysvenlo.nl for more information.

INTERNATIONAL CAMPUS VENLO

FHTenL

FHTenL educates students in the field of technology and logistics. Students can follow their study course in a combination of German, Dutch and specific parts in English. Logistics and from 2016 both Business Informatics and Software Engineering are also offered completely in English. FHTenL offers the following bachelor study programmes:

- Industrial Product Design
- Mechanical Engineering
- Mechatronics
- Software Engineering/Business Informatics
- Logistics

Besides that, there are 9 semester courses (30 ECTS) in English: Integrated Product Design, Agrocomplex, Professional E-skills, Research & Innovation, MOVE Entrepreneurship Venlo and Euregion, Customs Management in International Business, Logistics Engineering, Logistics and Economics, Logistics Event Management.

These semester courses and the Logistics fulltime bachelor as well as Business Informatics and Software Engineering (both from 2016) program leave the option for foreign exchange students to come to FHTenL.

FHTenL also offers a Master of Science in International Logistics/ Supply Chain Management in cooperation with Plymouth University (UK).



FHKE

Fontys Hogeschool Kind en Educatie (FHKE) prepares students to teach at primary schools. Students work on their teaching competences. This course is offered in Dutch. However, there is an opportunity for students

to visit a partner university abroad. There are close connections to especially Thailand. At this moment it is not possible to visit as an exchange student or a fulltime bachelor unless you speak Dutch.

INTERNATIONAL CAMPUS VENLO





TEACHING STYLE

Going abroad is always a challenge, especially if you will encounter a completely different culture than your own. Not only do you have to get used to living in a different country, you will also have to get used to a different teaching and learning style. See also the chapter on culture shock.

At Fontys you will find out that you are expected to work on big and small projects in groups with students from all kind of nationalities. This might seem scary at first, but after a while you will discover that it is actually a lot of fun to work with other students on a project.

Likewise lecturers will expect you to actively participate in class. This means that you will be asked to form your own opinion on specific topics and maybe even present those opinions to the rest of the group. Training these kind of skills will come in really handy in later life and professional career.

Fontys' teaching style is problem based. This means that lecturers will challenge you to solve problems. By learning theory and applying it in practical problem based cases or real life situations you will not only acquire theoretical knowledge but also practical skills.

INTERNATIONAL CAMPUS VENLO

Fontys assigns a lecturer as personal Study Career Manager (SCM) to every bachelor student at Fontys. This SCM will help you with problems that might occur and will give you tips on how to solve these problems. Next to that your SCM will help you with making choices during your study period regarding your future professional career.

Have a look at our Student's Charter:
portal.fontys.nl/FIBS



INTERNATIONAL CAMPUS VENLO

ACADEMIC CALENDAR FIBS

Fontys works with an annual academic calendar that includes lecturing weeks (L), examination, re-examination weeks (R) and holidays.

APPOINTMENTS

- No education
- Buildings closed
- National Holiday
- Extracurricular activities
- Last day of activities for Exchange
- Meeting excie diplomas
- Graduation ceremony
- Meeting excie P-certificates
- Propedeutic ceremony
- Two day conference

HOLIDAYS

- Christmas **25-26-12-2015**
- New Year's **01-01-2016**
- Good Friday **25-03-2016**
- Easter **28-03-2016**
- Kingsday **27-04-2016**
- Liberation Day **05-05-2016**
- Ascension Day **05-05-2016**
- Whit Monday **16-05-2016**

- L0** Introduction week compulsory Y1
- L1** Lecture weeks for FIBS
- Ep** Exams for Y1
- IP** Interim presentations graduation
- FP** Final presentations graduation
- Efeb** Exams february stream
- E** Exam week
- Ref** Retakes February Y1
- CEp** Competence exams IFBM/FFM

2015	august				
			L0	L1	
mon	3	10	17	24	31
tue	4	11	18	25	
wed	5	12	19	26	
thu	6	13	20	27	
fri	7	14	21	28	
sat	8	15	22	29	

2015	november				
	L9 / IP	L10	L11	L12	L13
mon	2	9	16	23	30
tue	3	10	17	24	
wed	4	11	18	25	
thu	5	12	19	26	
fri	6	13	20	27	
sat	7	14	21	28	

2015	december				
	L13	L14 / Efeb	L15 / Efeb	n.t.a.	n.t.a.
mon		7	14	21	28
tue	1	8	15	22	29
wed	2	9	16	23	30
thu	3	10	17	24	31
fri	4	11	18	25	
sat	5	12	19	26	

2015	september				
	L1	L2	L3	L4	L5
mon		7	14	21	28
tue	1	8	15	22	29
wed	2	9	16	23	30
thu	3	10	17	24	
fri	4	11	18	25	
sat	5	12	19	26	

2015	october				
	L5	L6	L7	L8 / Ep / IP	n.t.a.
mon		5	12	19	26
tue		6	13	20	27
wed		7	14	21	28
thu	1	8	15	22	29
fri	2	9	16	23	30
sat	3	10	17	24	31

2016	january				
	n.t.a.	E	REF / E	E / FP	E / FP
mon		4	11	18	25
tue		5	12	19	26
wed		6	13	20	27
thu		7	14	21	28
fri	1	8	15	22	29
sat	2	9	16	23	30

2016	february				
	E	n.t.a.	L1	L2	L3
mon	1	8	15	22	29
tue	2	9	16	23	
wed	3	10	17	24	
thu	4	11	18	25	
fri	5	12	19	26	
sat	6	13	20	27	



INTERNATIONAL CAMPUS VENLO

ACADEMIC CALENDAR FIBS

DID YOU KNOW:

Within one academic year a Fontys student can obtain 60 ECTS? One credit is the equivalent of 28 hours of working?

The academic calendar of FHTenL is not available yet (as of April 14th 2015) and thus will be available on the Intranet.

2016	march				
	L3	L4	L5	L6	L7/IP
mon		7	14	21	28
tue	1	8	15	22	29
wed	2	9	16	23	30
thu	3	10	17	24	31
fri	4	11	18	25	
sat	5	12	19	26	

2016	april				
	L7/IP	L8/Ep IP	L9/IP	L10	L11
mon		4	11	18	25
tue		5	12	19	26
wed		6	13	20	27
thu		7	14	21	28
fri	1	8	15	22	29
sat	2	9	16	23	30

2016	july				
	E	E/CEp	E/CEp	n.t.a.	
mon		4	11	18	25
tue		5	12	19	26
wed		6	13	20	27
thu		7	14	21	28
fri	1	8	15	22	29
sat	2	9	16	23	30

2016	august					
	n.t.a.	n.t.a.	n.t.a.	L0	S1	
mon	1	8	15	22	29	
tue	2	9	16	23	30	
wed	3	10	17	24	31	
thu	4	11	18	25		
fri	5	12	19	26		
sat	6	13	20	27		

2016	may				
	n.t.a.	L12	L13	L14	L15/E FP
mon	2	9	16	23	30
tue	3	10	17	24	31
wed	4	11	18	25	
thu	5	12	19	26	
fri	6	13	20	27	
sat	7	14	21	28	

2016	june				
	L15/E FP	E/FP	E/FP	E	E
mon		6	13	20	27
tue		7	14	21	28
wed	1	8	15	22	29
thu	2	9	16	23	30
fri	3	10	17	24	
sat	4	11	18	25	

Courses Fall/Spring

For an overview of your weekly time schedule check our online student portal: portal.fontys.nl

For an overview of all courses, please check our website: www.fontysvenlo.nl



EXAMS AND GRADING

In order to receive the necessary credits to either graduate at Fontys or take back your credits to your home university, you will have to round off your chosen courses in a satisfactory way. This does not always mean a written exam. Other forms of examinations can be a group presentation, an individual report, a group report, an oral exam, etc.

The grading system in the Netherlands is probably different from the one you are used to. The lowest grade is 1 and the highest grade is 10. The lowest pass grade is 5,5. Grades 9 and 10 are rarely given. Competition among students plays little or no role. More information about procedures, regulations, plagiarism, etc. can be found on the online student portal portal.fontys.nl/FIBS

Conversion table grades:

Dutch	Standard US
1.0 – 3.9	FX
4.0 – 5.4	F
5.5 – 5.9	E
6.0 – 6.4	D
6.5 – 7.4	C
7.5 – 8.4	B
8.5 – 10.0	A

INTERNATIONAL CAMPUS VENLO

FACILITIES ON CAMPUS

Additional to state of the art buildings and classrooms, Fontys provides students a selection of facilities to ensure the right study environment. These facilities are generally available during the opening hours of the campus (Mon-Wed and Fri from 08.00 to 18.30 hrs. and Thu from 08.00 to 21.30 hrs.).

Student Service Centre

Located in the Fontys Library the Student Service Centre is the first place to go if you have any questions about studying at Fontys and topics related to attending classes, sign up for exams, grade lists, study

finance, transferring to other courses, study delay, etc.

Student card

Every student at Fontys has a student card. You can upgrade this card in the upgrade machines (*opwaarderingsmachine*) in the various Fontys buildings. This card can be used as a payment card for photocopies or products from the Fontys Copy Shop and for purchases in the canteen.

NOTE:

If you lose the card a new one will cost you € 25,-!



INTERNATIONAL CAMPUS VENLO

IT & Computers

.....

Every student receives personal log in data to use the computers at the campus as soon as the student is enrolled at the university. All computers are equipped with Windows and the latest Microsoft Office, Acrobat Reader and Media players. Students can also use their own laptop or tablets at the campus by connecting to the free wi-fi.

On the student portal students will find all necessary information regarding time schedules, announcements by the university, study materials, news messages from lecturers, absence of lecturers etc.

Fontys Library

.....

The Fontys Library is a library 2.0. Students can study here, do their research (both offline and online) through digital international library databases, reserve and lend books from the campus catalogue and partnering universities, lend AV equipment and read popular newspapers and magazines.

Looking for English novels to read? Go to the public library in the city center.

Copying, scanning and printing

.....

Throughout the campus there are several high level office machines that can be used to copy, scan or print documents.

Students can also use the service of the Copy Shop that is located in the Fontys Library on campus.

Copy Shop

.....

The Copy Shop, located in the Fontys Library not only offers copying services but also sells course manuals, office necessities like pencils, document files, post-its, etc.

Canteen

.....

The canteen on the campus offers a variety of food and drinks. Although the choice in hot meals is limited you can choose from many different sandwiches, salads, healthy snacks and drinks.





Student Counselor

.....

Although your Study Career Manager will be your first contact person for almost every question you will have, some things just can't be solved without professional help. On campus we offer students the opportunity to talk to a professional psychologist that helps in cases of emotional health issues and/or personal needs.

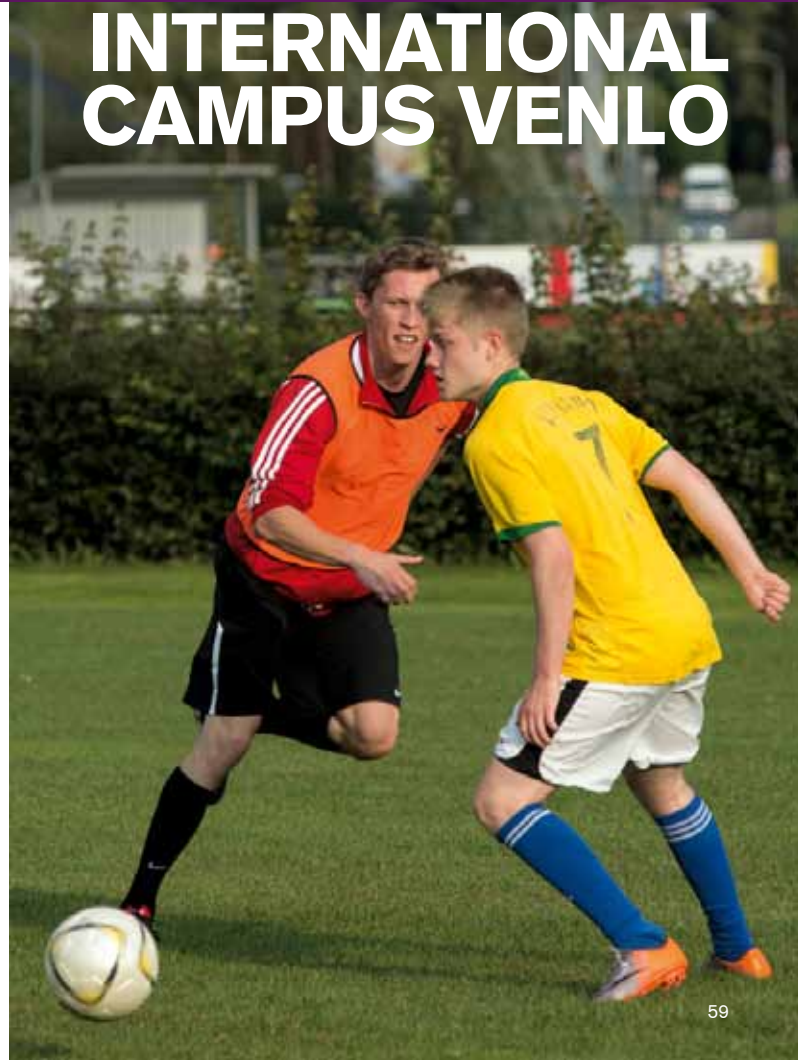
Although we do everything to make your stay the best experience, you might have general positive or negative feedback for us. Please feel free to contact our Quality Corner in order to post your comments or complaints.
fibs-quality@fontys.nl

Sports Team

.....

As a student in Venlo you have the opportunity to train a variety of sports and take part in various sports events at a student-friendly price. The Sports Team supports and promotes these activities and events. For more info also check facebook – Fontys Sports Team Venlo.

INTERNATIONAL CAMPUS VENLO





INTERNATIONAL CAMPUS VENLO

Contact persons on campus

.....

During your stay at Fontys you will meet a lot of new people. In order to give you a head start on the people that are actively involved with our international students the following will give you some more information. For a full list of all FIBS employees check the student portal: portal.fontys.nl/FIBS

FIBS



Mari Aasa

*for international fulltime
bachelor students*

m.aasa@fontys.nl



Marjan Geertjens

for incoming exchange students

exchangevenlo@fontys.nl

FHTenL



Jacqueline Timmermans

for international fulltime bachelor students

j.timmermans@fontys.nl



Sophia Gruner

*International Fulltime Bachelor
Students Logistics*

s.gruner@fontys.nl



INTERNATIONAL CAMPUS VENLO

BENEFITS FOR STUDENTS

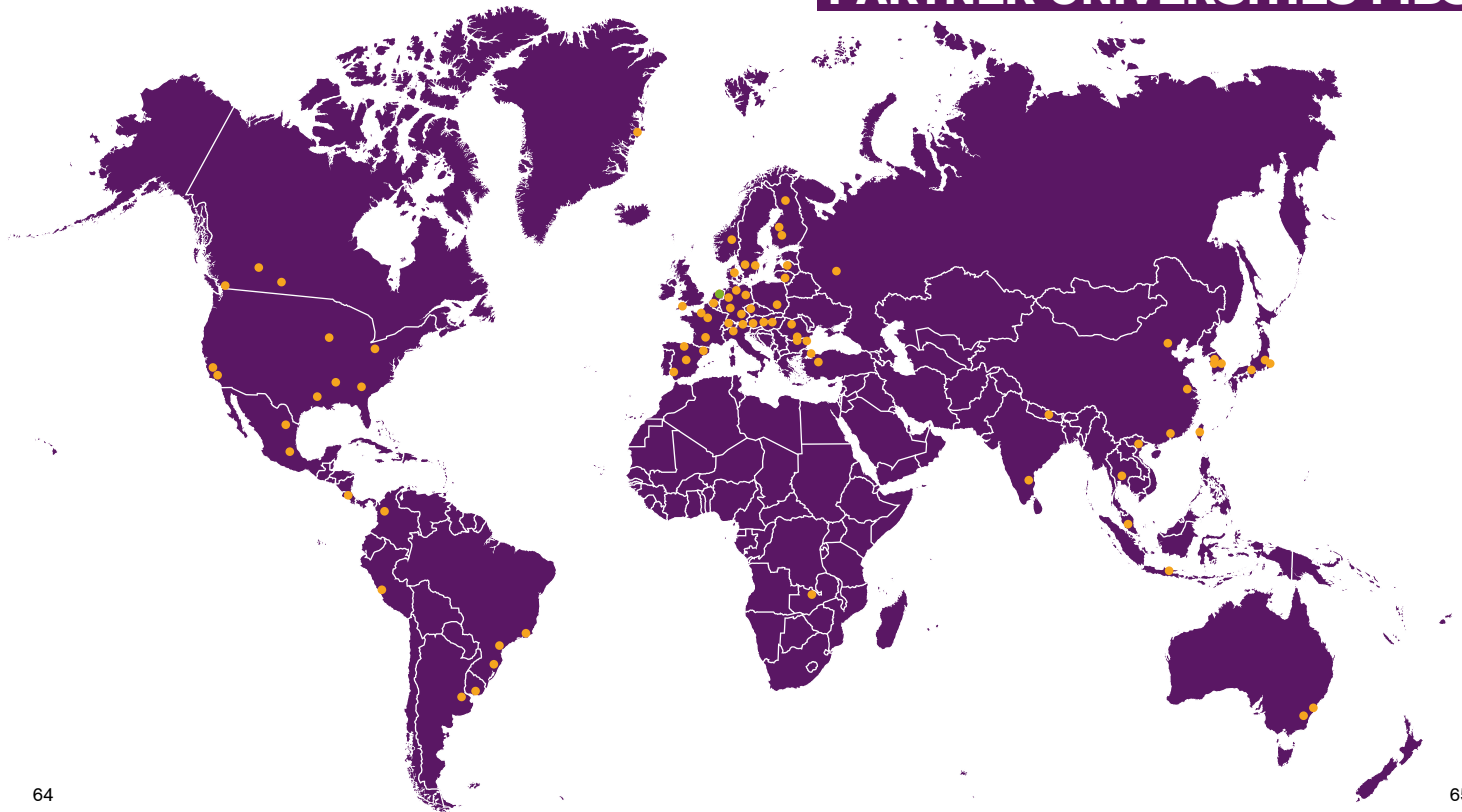
The following shortlist sums up some of the advantages of studying in Venlo:

- State of the art building and classrooms
- Proactive way of teaching
- Small classes with many nationalities
- Personal attention by lecturers and staff
- Practical experiences
- Relation to business field
- Building a network
- Enhance your CV
- Language training
- Developing intercultural skills



INTERNATIONAL CAMPUS VENLO

PARTNER UNIVERSITIES FIBS





North America

.....

Canada - Edmonton
Concordia College University

Canada - New Westminster
Douglas College

Mexico - Monterrey
Universidad de Monterrey

USA - Ashland
Ashland University

USA - Menomonie
University of
Wisconsin Stout

USA - Santa Barbara
Santa Barbara Business
College

USA - Clinton, South Carolina
Presbyterian College

Canada - Medicine Hat
Medicine Hat College

Mexico - Monterrey
Tecnológico de Monterrey

Mexico - Puebla
UPAEP

USA - Huntsville, Texas
Sam Houston State
University

USA - Monterey Bay
California State University
Monterey Bay

USA - Oxford
University of Mississippi

INTERNATIONAL CAMPUS VENLO

PARTNER UNIVERSITIES FIBS

South America

.....

Argentina - Buenos Aires
Universidad de Ciencias
Empresariales y Sociales

Brazil - Novo Hamburgo
Universidade Feevale

Colombia - Medellín
Universidad Pontificia
Bolivariana

Peru - Lima
Universidad San Ignacio
de Loyola

Brazil - Curitiba
Pontificia Universidade
Católica do Paraná

Brazil - Rio de Janeiro
PUC Rio

Costa Rica - San José
ULACIT

Uruguay - Montevideo
Universidad de Montevideo

Africa

.....

Zambia - Ndola
Northrise University



INTERNATIONAL CAMPUS VENLO

PARTNER UNIVERSITIES FIBS

Europe

Austria - Dornbirn
Fachhochschule Vorarlberg

Belgium - Brussels
Ecole Pratique des Hautes
Etudes Commerciales

Bulgaria - Varna
University of Economics -
Varna

Denmark - Horsens
VIA University College

Estonia - Tallinn
Tallinn University of
Technology

Finland - Seinäjoki
Seinäjoki University
of Applied Sciences

Finland - Valkeakoski
HAMK University of Applied
Sciences

Austria - Villach
Fachhochschule Kärnten

Bulgaria - Svishtov
D.A. Tsenov Academy
of Economics

Czech Republic - Pilsen
University of West Bohemia

Denmark - Odense
Lillebaelt Academy of Pro-
fessional Higher Education

Finland - Rovaniemi
Lapland University of
Applied Sciences

Finland - Tampere
Tampere University
of Applied Sciences

France - Le Havre
Ecole de Management
de Normandie

France - Paris
International School of
Business - Institut Supérieur
de Gestion

Germany - all campuses
FOM Hochschule für
Ökonomie und Management

Germany - Brühl
Europäische
Fachhochschule (EUFH)

Germany - Heilbronn
Hochschule Heilbronn

Germany - Freising
Hochschule
Weihenstephan-Triesdorf

Germany - Wedel
FH Wedel - University of
Applied Sciences

France - Toulouse
Toulouse 1 Capitole
University

Germany - Brandenburg
Fachhochschule
Brandenburg

Germany - Cologne
Cologne Business School

Germany - Kleve
Hochschule Rhein-Waal

Germany - Regensburg
Fachhochschule
Regensburg

Germany - Worms
Fachhochschule Worms

Hungary - Budapest
Budapest College of
Management



INTERNATIONAL CAMPUS VENLO

PARTNER UNIVERSITIES FIBS

Hungary - Budapest
Budapest Business School,
College of International
Management and Business
Studies

Latvia - Riga
Riga Stradiņš University

Norway - Lillehammer
Lillehammer University
College

Poland - Nowy Sacz
Wyższa Szkoła Biznesu -
National-Louis University

Romania - Bucharest
Romanian-American
University

Hungary - Sopron
University of West Hungary,
Faculty of Economics

Italy - Castellanza
Università Carlo Cattaneo

Lithuania - Kaunas
Vilnius University Kaunas
Faculty of Humanities

Poland - Cracow
Cracow University of
Economics

Portugal - Porto
Catolica Porto School of
Economics and
Management

Romania - Cluj-Napoca
Universitatea Babeş - Bolyai

Russia - Moscow
Moscow State Academy of
Business Administration

Spain - Huelva
Universidad de Huelva

Spain - Madrid
Universidad Europea
Madrid

Spain - Sevilla
University of Seville

Sweden - Halmstad
Halmstad University

Switzerland - Bern
Bernser Fachhochschule

Turkey - Istanbul
Istanbul Commerce University

United Kingdom - Plymouth
Plymouth University

Slovak Republic - Bratislava
University of Economics in
Bratislava

Spain - Madrid
CUNEF Colegio Universita-
rio de Estudios Financieros

Spain - Santander
Cesine University

Spain - Vic
University of Vic

Sweden - Kalmar
Linnaeus University

Turkey - Eskisehir
Anadolu University

Turkey - Istanbul
Işık University



Asia

.....

China - Beijing
Beijing Technology and
Business University

Hong Kong - Tuen Mun
Lingnan University

India - Vellore
VIT University

Japan - Kashiwa
Reitaku University

Japan - Osaka
Osaka Gakuin University

Malaysia - Selangor
Universiti Teknologi MARA

South Korea - Daegu
Keimyung University

.....

China - Shanghai
Shanghai Institute of
Foreign Trade

Hong Kong - Tai Po
Hong Kong Institute
of Education

Indonesia - Surabaya
Universitas Airlangga

Japan - Ibaraki
Otemon Gakuin University

Japan - Tokyo
Musashi University

Nepal - Kathmandu
Kathmandu University
School of Management

South Korea - Gongju
Kongju National University

INTERNATIONAL CAMPUS VENLO

PARTNER UNIVERSITIES FIBS

South Korea - Seoul & Ansan
Hanyang University

Taiwan - Taichung
Providence University

Taiwan - Taipei
Soochow University

Vietnam - Hanoi
FPT School of Business

Australia

.....

Canberra
University of Canberra

South Korea - Seoul
Dankook University

Taiwan - Tainan
Southern Taiwan University
of Science and Technology

Thailand - Bangkok
Bangkok University

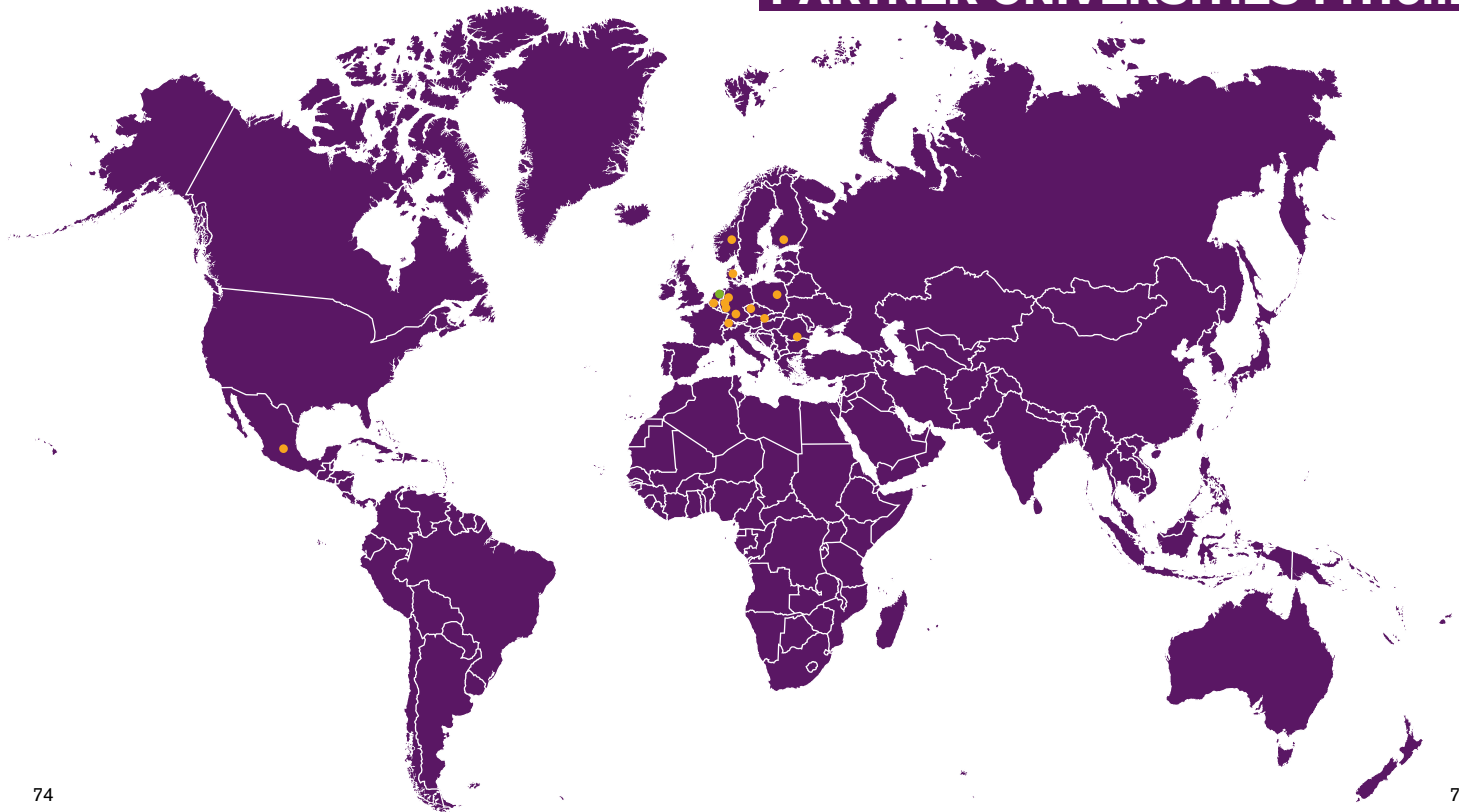
.....

Sydney
S P Jain University



INTERNATIONAL CAMPUS VENLO

PARTNER UNIVERSITIES FHTenL





INTERNATIONAL CAMPUS VENLO

PARTNER UNIVERSITIES FHTenL

North America

.....

Mexico - Aguascalientes
Tecnológico de Monterrey –
Campus Aguascalientes

Europe

.....

Austria - Vienna
University of Applied Arts
Vienna

Belgium - Kortrijk
VIVES University College

Denmark - Horsens
VIA University College

Germany - Cologne
Cologne University of
Applied Sciences

Germany - Neuss
Neuss University of
Applied Sciences

.....
Austria - Vienna
University of Applied
Sciences Technikum Wien

Czech Republic - Pilsen
University of West Bohemia

Finland - Hameenlinna
HAMK University of
Applied Sciences

Germany - Essen
FOM Hochschule für
Ökonomie und Management

Germany - Iserlohn
Southern Westphalia
University of Applied Sciences

Germany - Reutlingen
Reutlingen University of
Applied Sciences

Germany - Trier
Trier University of
Applied Sciences

Poland - Warsaw
Faculty of Transport
Warsaw University of
Technology

Switzerland - Basel
University of Applied
Sciences of Northwestern
Switzerland

Norway - Gjøvik
Gjøvik and Lillehammer
University Colleges

Romania - Bucharest
Romanian-American
University

Switzerland - Bern
Bern University of
Applied Sciences

As of May 2015



SOMETHING FOR EVERYONE

.....

Venlo is a border city without any barriers. It is a city with an intercultural tradition, located centrally within Europe and easily accessible. Venlo is small enough 'not to get lost ' but big enough for fun and action. Your studies will keep you busy, but will definitely allow you some time to become acquainted with at least your immediate surroundings.

.....

EXPLORING VENLO

THE CITY OF VENLO / 85

.....

TRANSPORT / 88

.....

BANKING / 93

.....

MEDICAL ASSISTANCE / 94

.....

SHOPPING / GROCERIES / 99

.....

SPORTS / 102

.....

RESTAURANT / BARS / CAFES / 104

.....

GETTING CONNECTED / 107

.....

WORKING / 111

.....

TOURIST INFORMATION / 112

.....



” VENLO IS A SMALL CITY, BUT REALLY NICE FOR LIVING AND STUDYING! BESIDES THAT IT HAS MANY LOVELY AND OPEN PEOPLE AROUND! “

Grace Gabriel Ofodile, Nigeria



EXPLORING VENLO

THE CITY OF VENLO

If you have read the previous chapter you should have a good first impression about our university and campus. This next chapter will give you the necessary information about the city our campus is located in: Venlo, the Netherlands.

The city of Venlo

.....

Venlo is a border city with no barriers. It is a city with a history dating back to Roman Times and it has an intercultural tradition, located centrally within Europe. It is a very safe city that is easily accessible. Venlo is small enough 'not to get lost' but big enough for fun and action. Your studies will keep you busy, but will definitely allow you some time to become acquainted with at least your immediate surroundings.



The city center was rebuilt after the Second World War, retaining the historical significance of its monuments and old facades. Among the many old buildings in the city center the most interesting historic buildings are the Stadhuis, Ald Weishoes, Romerhoes, the St. Martinuskerk. In November 2013, together with The Hague, Venlo was chosen to have the best city centre in The Netherlands.

The main feature of Venlo is of course the River Meuse which meanders through the town. A natural highway with beautiful river banks.



EXPLORING VENLO

Important Buildings

- 01 Fontys**
Tegelseweg 255
- 02 Venlo Main station**
Stationsplein
- 03 City Hall**
Prinsessesingel 10
- 04 Student Dormitory 1**
Van Nijenheim-straat 31-53
- 05 Student Dormitory 2**
Prinsessensingel 13-47

Hospital

- 06 VieCuri Medisch Centrum voor Noord-Limburg**
Tegelseweg 210 / p. 86

Pubs

- 07 The Hub/Student Information Point (STIP)**
Koninginnesingel 7 / p. 92

Theater

- 08 Theatre De Maaspoort**
Oude Markt 30 / p. 102

Supermarkets

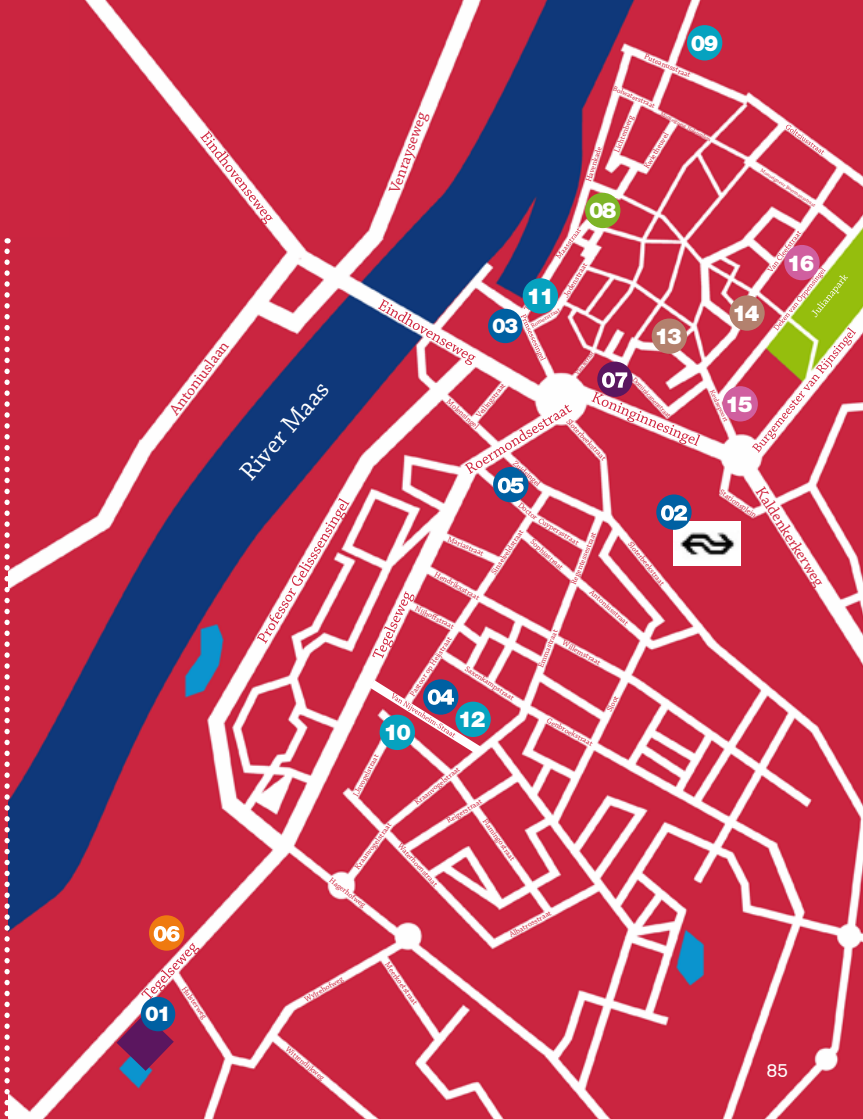
- 09 ALDI**
van Postelstraat 120
- 10 Albert Heijn**
van Nijenheimstraat 62
- 11 Jumbo**
Tegelpoort 1
- 12 Jan Linders**
Pastor Opheijstraat 59

Cinema

- 13 Filmhuis Venlo**
Nieuwstraat 13 / p. 102
- 14 City Cinema**
Picardie 33 / p. 102

Museum

- 15 Limburgs Museum**
Keulsepoort 5 / p. 104
- 16 Van Bommel Van Dam**
Deken van Oppensingel 6 / p. 104





TRANSPORT

Although Venlo is small enough to discover by foot you might consider using various sorts of transportation in order to see more of the city, bordering cities, the countryside or destinations in the Netherlands or Europe.

Bicycles

.....
There is no better way to travel short distances in the city or the countryside than by bicycle. This mode of transportation is most used by the Dutch themselves and is practiced on special marked red colored cycling paths painted on almost every road in the city or countryside.

The fact that a person rides a bicycle is not taken as a sign of relative poverty. In fact, social status has nothing to do with it; there are even Members of Parliament who go to work by bicycle.

You will see women cycling with one child on the handlebars, one child on the back, and shopping bags hanging from the sides. You see well dressed businessmen with their attaché cases strapped to their bikes; and on Sundays you see families out just for the pleasure of cycling, each parent with a hand resting on the shoulder of a little one who is just learning to master this very Dutch form of transportation.





EXPLORING VENLO

NOTE:

Since bicycles are one of the most common ways of transportation bicycles are an object of desire and therefore often stolen. Make sure that you always lock your bicycle.

Public transport

.....

The Dutch public transport system is very safe, comfortable and clean. Venlo offers two options of public transport: bus and train. The bus is generally used for short distance travel within the city of Venlo or to smaller towns bordering Venlo. From the train station in Venlo you can travel to almost any place in the Netherlands within 2-3 hours with trains leaving

every 30 minutes. Travelling to Germany is also directly possible from Venlo. Within 1 hour you will reach Düsseldorf, within two hours you will arrive in Cologne.

To plan your trip check:
www.9292.nl/en

Travelcards & tickets

.....

There are two different kind of tickets: disposable paper tickets and a smart card system.

The disposable tickets can be bought at train station on ticket machines or counters or in buses. Tickets bought at counters or directly in buses will generally be more expensive.

Although no date has been set yet, but within the Netherlands the disposable public transport tickets will soon be replaced by the so called OV-chipkaart. The OV-chipkaart is a smart card which has the size of a debit card which you can fill with a certain amount of Euros. This credit is deducted every time you are travelling. In especially the bigger cities, the OV card is the only means of payment, so it might be worthwhile to buy one (you can get one at the train station in Venlo. Costs: 7 euro).



When travelling by public transport you will need to check-in and check-out. You do so by holding your card in front of the smart card reader in buses or at train stations. If you forget to check-out, then it affects your credit. So pay attention when you travel! Both paper tickets and smart card can be used in combination with a discount of up to 40%.

More information on travelling with the OV-chipkaart can be obtained at the train station Venlo. When travelling in Germany you can check www.db.de



EXPLORING VENLO

BANKING

Car

.....
If you want to drive a car in the Netherlands do not forget to check if your current drivers license is accepted in the Netherlands or if you might get an international drivers license.

Air

.....
If you want to see a little bit more of Europe, you will be able to obtain cheap tickets to some of the capitals in Europe like London, Paris, Berlin, Rome or Madrid. Especially the low fare carriers flying from the nearby airports like Niederrhein, Eindhoven, Dortmund or Düsseldorf might be interesting.

Taxi

.....
Although taxis are operational in Venlo for most students they are not really affordable due to the high transportation fares. Our advice: only use taxis if there is no other way possible.



Fontys advises to open up a bank account upon arrival in the Netherlands at one of the following banks: *ABN AMRO, ING, Rabobank* or *SNS*. Experience shows that not all foreign debit cards work in the Netherlands. By opening a Dutch account you will receive a Dutch debit card which enables you to pay almost everywhere in the Netherlands.

For EEA bachelor students opening a Dutch bank account comes with a second advantage. If you enroll into the second year you will be able to pay your tuition fees on a monthly basis through a standing order.

ATMs are mainly found in or near banks. Just as in your own country you will be able to choose from several languages.

If you want to exchange currencies either to or from Euros the *GWK Office* (located at the train station in Venlo) is the place to go. Be aware of the fact that exchanging currencies will cost money.

Although almost every Dutch person owns at least one credit card, they are not used very often. Visa and Mastercard are among the most accepted, but be prepared that your cards will not be accepted in some shops, bars, restaurants or supermarkets.



MEDICAL ASSISTANCE

Places to go if you feel ill

.....

In the Netherlands the first place to go to in case you are in need of medical assistance is the general practitioner (*huisarts*). You either go to the practice to make an appointment or you call the hotline (*Huisartsenpost*). The GP gives full medical assistance according to the norms set for the practice of medicine by doctors in the Netherlands. If needed he/she will forward you to a specialist.

Be aware of the fact that first aid at a hospital is not covered by your insurance unless you have been directed from your general practitioner.

EXPLORING VENLO

General Practitioner (*Huisarts*)

.....

We strongly recommend you register with a GP in your neighborhood upon your arrival in Venlo.

Huisartsenpraktijk
Venlo-Zuid
Male and Female
Emmastraat 124A
5912 CT Venlo
Tel: 077-354 48 84

Craneveld
Male and Female
Hogeweg 99 A
5914 BC VENLO
Tel: 077-354 45 45

Medisch Centrum
Groenveld Huisartsen
Male and Female
Prinsenstraat 10
5913 ST Venlo
Tel: 077-321 21 21

Huisartsenpost
(outside office hours):
Huisartsenpost Venlo
Hagerhofweg 2
5912 PN Venlo
Tel: 0900-8818
(€ 0,15 p.m.)

Consultations with a doctor are not for free so do not forget to bring along your insurance card. Be prepared to pay the bill immediately so bring enough cash with you. If you are insured with the insurance Fontys offers you can fill out the claim form and send it to the insurance company.



Dentist (*Tandarts*)

In case you encounter a tooth ache you can directly go to a dentist. In general, dental treatment is not covered by medical insurance, but you can get special cover. If your insurance covers dental costs make sure you ask for a receipt to claim the costs with your insurance.

Denticare
Male and Female
Deken van Oppensingel 9
5911 AA Venlo
Tel: 077-351 34 93
www.dentalclinics.nl/english

Tandartsenpraktijk Groenveld
Male and Female
Prinsenstraat 8
5913 ST Venlo
Tel: 077-354 15 06
www.groenveldzorg.nl

EXPLORING VENLO

Pharmacy (*Apotheek*)

Pharmacies are often located close to general practitioners in the Netherlands since most of the medicines available at a pharmacy are only available on prescription. On workdays pharmacies are open from 08.30 to 17.30 hrs. Outside these hours (only in very urgent matters) you can phone the:

Dienstapotheek
Tel: 077-320 37 55
Hagerhofweg 2

Chemist (*Drogist*)

Only sells lighter drugs for more common complaints, such as headaches, toothaches, menstrual pains, diarrhea and common cold all of which are non prescription medicines. There are various chemists:
Etos, Kruidvat, DA Drogisterij.



GGD Venlo (*Gemeentelijke Gezondheidsdienst*)

This is a specific office which takes care of general health services (e.g. vaccinations) in the region of Venlo. Students from NON EEA countries will have to go there upon arrival for a tuberculosis check. Also students at Fontys that would like to study a semester abroad or do their internship in a specific country will have to go to the GGD to get vaccinations.

Address GGD

Drie Decembersingel 50
5921 AC Blerick
Tel: 077-850 48 48

In case of emergencies (serious accident, fire, social unrest) and/or need of police, ambulance or fire brigade call: **112** (national emergency number).

For local issues call: 0900-88 44

In case of special or emotional need you can call the organization SENSOR: 0900 0767.

Hospital Venlo

Medisch Centrum VieCuri
Tegelseweg 210
Tel: 077-320 55 55
www.viecuri.nl

EXPLORING VENLO

SHOPPING / GROCERIES

Stores

In the city center you will find all kinds of different stores, from clothing and shoes to books/newspapers and hobby and from delicatessen to electronics. Shops in Venlo generally are open from 09.00 to 18.00 hrs. (Mon-Wed, Fri). On Thursday shops are open from 09.00 to 21.00 hrs. On Saturday and Sunday shops are open from 09.00 to 17.00 hrs.

For heavy shoppers an outlet center with all kind of brands is located in Roermond. The train will take you there within 30 minutes.

Supermarkets / Groceries

There are various supermarkets in Venlo. To name a few: *Jan Linders*, *Albert Heijn (AH)*, *Super Benders*, *JUMBO*, *Lidl* and *Aldi*. The general opening hours are Monday till Saturday from 8.30 to 20.00 hrs. On Sunday most of them are open from 12.00 to 17.00 hrs.

Note that *Aldi* and *Lidl* are the cheapest but often do not have a wide range of products and often do not have many brand products. *Albert Heijn* is often listed as the most expensive, although in many cases the prices with *Jan Linders*, *Super Benders* or *JUMBO* are not that different. Also check the products with



EXPLORING VENLO

the *huismerk* that many supermarkets offer. These products are branded with the logo of the supermarket and are often cheaper than the brand products.

At the Nijmeegeseweg the *Trefcenter* (www.trefcenter.nl) is located. Not only will you find the biggest supermarket in Venlo, but also several other shops such as DIYs (*Praxis*, *Kwantum*), Chemist (*Kruidvat*) and domestic appliances suppliers (*Blokker*).

Also in the supermarkets you are expected to pack your own groceries. Be sure to take a shopping bag with you or buy one there.

Open market

On one or more days of the week there will be an open air market not too far from where you live. You can save yourself a lot of money on food if you shop at these markets, although you will need to keep an eye on the quality of the products.

Larger open air markets also sell clothing, cosmetics, fabrics, groceries and other items. Again, there are excellent bargains to be found, but quality can vary.

Open Market Nolensplein

Wednesday from 09.00 to 16.00 hrs.

Saturday from 08.00 to 14.00 hrs.

Open Market Kloosterstraat

Friday from 15.00 to 20.30 hrs.

Open Market Wilhelminaplein (Tegelen)

Saturday from 14.00 to 17.00 hrs.

Open Market Mulderplein (Tegelen)

Thursday from 14.00 to 19.00 hrs.

Vegetables especially are plentiful, of high quality, and quite cheap. What is not grown in the Netherlands is, just as food products from almost any ethnic cuisine, available in supermarkets or open markets. Rice, pasta dishes and curry are now almost standard fare in most Dutch homes.

You will find imported tropical vegetables and fruit sold in many shops, and tropical cooking ingredients can be found at the special Indonesian grocery store called a *Toko*. There are some ritual butchers (Islamic, Hindu and Jewish) and shops selling products from Turkey and northern Africa. Be aware that prices are fixed. Bargaining is not customary; with a few exceptions you are expected to pay the price that is marked.



SPORTS

With a first league football club (*VVV Venlo*) and an annual international running event (*Venloop*) Venlo is competing on a national and international level in sports.



For students there are many possibilities to participate in local sport clubs for football, hockey, badminton, volleyball, dancing, table tennis, rugby, mountain biking, bowling, canoeing and kayaking.



EXPLORING VENLO

Do you want to be active and meet other students? Buy the Studentenpas! With the free Studentenpas you can get discounts at cultural events, concerts and restaurants. The sports, fitness and combo modules are upgrades of your free Studentenpas. A fee is charged for these upgrades. The following sports modules are available at the moment: basketball, football, kickboxing, tennis, volleyball and zumba. Visit www.studentsportsvenlo.nl for more information.

You will also receive a large discount on your fitness membership! Besides it gives you admission to some very spectacular sport events such as the Venloop, VenloStormt, the Fontys International Beach Volleyball Tournament and the Blackminton Tournament which is considered as the biggest Blackminton tournament in the Netherlands.



RESTAURANT / BARS / CAFES

Venlo has a host of cafés and bars ranging from pleasant, quiet pubs, rock cafés, cafés with live music to a real student society (The Hub). Going out in Venlo is concentrated around the city center. Most of the pubs are to be found here. During summer you can enjoy one of the pavement cafés at the Parade, the market square in front of the old city hall, the Gelderse Poort or the Kwartelenmarkt. Did you know that Venlo is one of the few cities in the Netherlands which has its own beer: the *Venloosch Alt*. You really ought to try!

The inner person also has his needs and there are all kinds of facilities for that.

In Venlo you will find not only pleasant bistros and cafés serving food but also exclusive restaurants offering Dutch, Italian, French, Greek, Spanish, Indian, Thai, Chinese, Japanese cuisine. In short: too many to mention. There is something for everyone, for every taste and in every price category.

If you happen to be in Venlo in spring then you should remember the real Limburg speciality: asparagus. Served in the traditional way with ham, eggs and butter sauce, or prepared in some other way. You won't be sorry! During the asparagus season special offers are to be found everywhere (visit the Tourist Office for more information).



EXPLORING VENLO



Be aware that in the Netherlands there is a smoking ban in public places. This also includes pubs, cafés and restaurants.

For more information on selected restaurants, cafés and pubs check:

www.venloverwelkomt.nl/studeren-in-venlo/kamerverhuur



EXPLORING VENLO

GETTING CONNECTED

Internet

As a Fontys student you will have access to wireless internet during the opening hours of the campus. This enables you to contact your peers, friends and family without any problem. Most student rooms offered by Fontys have internet access. Therefore you will even be able to contact anybody from your room. Wi-fi is also offered in many bars and restaurants. Using Skype, Twitter and Facebook might help you on saving costs.

Mobile phone

The Dutch mobile phone network is available 24/7 and covers the whole of the Netherlands. You can buy prepaid phones from € 99,- at several service provider shops like *BelCompany*, *The Phone House*, *T-Mobile* or *Vodafone*. Buying a prepaid phone will help prevent that you will have a high service bill at the end of the month.

NOTE:

Phoning friends and relatives abroad with a mobile phone is very expensive.



Postal service

.....

If you are not so much in a hurry postal services are still a good old fashioned way to connect to people. Venlo does not have a Post Office in the city center. Nevertheless in several newspaper/magazine stores you will find Post Office Agencies recognizable by the orange sign of TNT Post.



EXPLORING VENLO

Religion

.....

The Netherlands have an open view on religion. You will find many different religious beliefs living among each other in good harmony. In Venlo you will find churches, mosques and synagogues:

Roman Catholic

RK Parochie Sint Martinus Venlo
Grote Kerkstraat 26
5911 CH VENLO

Protestant

Protestantse Kerkgemeenschap Venlo
Grote Kerkstraat 17
5911 CG VENLO

Islamic

Moskee Al-Houda (Maroccan)
Tegelseweg 65
5912 BB VENLO

Hollanda Diyanet Vakfi Tevhit Moskee (Turkish)
Valuasstraat 24
5911 EN VENLO



Discounts

.....

The Dutch are champions in discounts. If you pay attention you will find discounts almost everywhere. Traveling by train can be made cheaper by buying a so called *voordeelurenkaart*. This enables you to travel with 40% discount.

Going to museums can become very attractive by purchasing a so called *museumjaarkaart*. This card will give you access to more than 400 museums all

over the Netherlands. If you are a student at Fontys you will be able to purchase hard- and software to a discount price through a online service www.surfspot.nl.

Fontys offers their students in cooperation with the city of Venlo a Student Discount Card. This card gives discounts in many shops, restaurants and bars in Venlo and can be bought at the Student Information Point. Check www.venlo-verwelkomt.nl/studeren-in-venlo/kamerverhuur.

Venloverwelkomt

EXPLORING VENLO

WORKING

Working next to your study may affect your study performance. Nevertheless many Dutch students do it in order to pay for their monthly expenses or just to have some extra money. For international students it is not easy to find a job, but not impossible.

Often there is a language barrier or a lack of understanding of important rules, regulations and formalities. For NON EEA the procedure to obtain a work permit is difficult and unwillingness of employment agencies, low payment and undemanding jobs are often reasons not to start working. In order to prevent difficulties with your

studies the Dutch government has set up specific regulations on working during your studies.

NOTE:

Be aware that employer healthcare insurances and taxes are deducted from your gross salary. Also, an additional insurance is necessary if you work in the Netherlands.

For current job offers in Venlo check: www.venlo-verwelkomt.nl/studeren-in-venlo/kamerverhuur

For specific regulations on working in the Netherlands check:

www.studyinholland.nl



TOURIST INFORMATION

The Tourist Office in Venlo can provide you with specific information on the Venlo region (e.g. tourist attractions, city tours, castle tours, museums, events, hiking, and cycling routes, etc.) and general information on tourism in the Netherlands (e.g. day trips to cities in the Netherlands, admission tickets to music concerts, etc.).

The address of the Tourist Office Venlo (VVV) is:
Nieuwstraat 40-42
Tel: 077-354 38 00
www.lustforlimburg.com

Opening hours:
Monday to Saturday from 10.00 to 16.00 hrs.

Culture

.....

The museums, theaters, cinemas and folkloristic events make Venlo a regional entertainment centre.



EXPLORING VENLO



Theatres

.....

For a richly varied cultural programme all year round with comedy, drama, dance and music.

Theatre and Conference Center "De Maaspoort"
Oude Markt 30
Tel: 077-320 72 22
www.maaspoort.nl

For a more small scaled theatre and new talents to be discovered.

Theater "De Garage"
Saxenkampstraat 2
Tel: 077-351 42 52
www.theaterdegarage.nl

In the neighboring town of Tegelen an Open Air theatre can be found well known for its "Passion Plays".

Openluchttheater "De Doolhof"
De Drink 1, Tegelen
Tel: 077-373 47 54
www.dedoolhof.nl

Cinema

.....

For blockbusters and popular movies
City Cinema, Picardie 33
www.citycinema.nl

Luxor Theater, Rijksweg 8, Reuver
www.luxorreuver.nl

Dok 6, Raadhuisplein 6, Panningen
www.dok6.eu

For independent and art house movies
Filmhuis Venlo, Nieuwstraat 13
Tel: 077-351 81 83
www.nieuwesce.nl



EXPLORING VENLO



Museums

.....

Modern Art and regularly changing exhibitions and presentations from their own collection

Museum "Van Bommel Van Dam"

Deken van Oppensingel 6
Tel: 077-351 34 57

www.vanbommelvandam.nl

Focus on the history of the province of Limburg and the city of Venlo from prehistoric to current times.

"Limburgs Museum"
Keulsepoort 5

Tel: 077-352 21 12

www.limburgsmuseum.nl

Changing exhibitions of contemporary art and classical music concerts.

Exhibition center "Domani"

Dominicanenplein 15

Tel: 077-354 55 60

www.domani-venlo.nl

Exhibition of ethnic objects from countries all over the world where the Steyl missionaries worked.

"Missiemuseum Steyl"

St. Michaelstraat 7,
Tegelen

Tel: 077-376 82 94

www.steyl.eu

Unique collection of modern ceramics and pottery

"De Tiendschuur"

Kasteellaan 8, Tegelen

Tel: 077-326 02 13





Events

.....

Carnaval, in the local dialect *vastelaovond*, announces the start of Lent. For three crazy days, the drudge of everyday life is left far behind. As a visitor, it is an astonishing experience to be caught up in the mass of thousands of residents of Venlo who are dressed up in colorful and extraordinary costumes. During the three days the whole city is one big party area with processions, music and dancing.

The *Venloop*, is the annual international running event held within the city of Venlo. At the end of March runners from all over the world come to compete in distances of 5k, 10k and half marathon.
www.venloop.nl

Every year at Whitsun, there is the *Pinkster kermis* in Blerick, one of the largest fun fairs in the region.

The largest free Dance Festival in the South of the Netherlands is the *Stereo Sunday Festival* which takes place at the start of July.
www.stereosunday.nl

The large *Zomerparkfeest* has been organized every year since 1976. In August there is a varied programme offered from Thursday to Sunday for tens of thousands of visitors. There is music, dance, theatre and audiovisual arts.
www.zomerparkfeest.nl

The *Arcen Sfeermarkten* are held during July and August in the nearby village of

EXPLORING VENLO

Arcen. On every Wednesday throughout the village typical Dutch music and activities invite people to enjoy the summer and Arcen. www.sfeermarkten.nl

The *Schinkemerret* is held every year around mid-September, in the area of the Jodenstraat and the Kwartelenmarkt. It is one of the largest fairs in the region. There are lots of activities for young and old. The *Koniginne markt* is now a tradition in Blerick. On 30 April (Queens Day) all shops are open. There are small market stalls everywhere and all sorts of activities are organized for young and old.

For more events in Venlo check: www.venloverwelkomt.nl/evenementen-in-venlo

Buddy events

.....

Remember your student buddy that will be assigned to you before you arrive in Venlo? They will organize several events during the year. These can be city trips, museum visits or other social events. Just ask your buddy about these events. He/she will be able to give you more information on these.



GETTING TO KNOW US

.....

Once you have arrived, it is time to start getting settled and explore the Dutch way of living and the way the Dutch are. The best way to do this is to emerge yourself into festivals, parties, friends and school life as well as deepen your knowledge about our country, culture, etiquette, food and our personalities.

.....

THE DUTCH WAY

GEOGRAPHY / 124

.....

COUNTRY DATA / 126

.....

CLIMATE / 128

.....

ECONOMY / 132

.....

SOCIAL STRUCTURE & SOCIETY / 134

.....

ETIQUETTE & CUSTOMS / 138

.....

IMPORTANT DUTCH DATES / 149

.....

DUTCH LANGUAGE / 153

.....



” FONTYS INTERNATIONAL CAMPUS VENLO IS FULL OF OPPORTUNITIES SUCH AS WORK PLACEMENTS IN BIG COMPANIES LIKE COCA-COLA, BOSCH, MICROSOFT AND OPPORTUNITIES TO STUDY ABROAD IN MORE THAN 100 UNIVERSITIES ALL OVER THE WORLD. “

Inzhu Sagiyeva, Kazakhstan



GEOGRAPHY

The Netherlands literally refers to low lands. A large part of the Netherlands is below sea level. This might seem impossible, but because of many dikes and waterworks (the most famous ones are the *Deltawerken* and the *Afsluitdijk*) the sea is kept at a safe distance. The highest point in the country is 321 m above sea level and the lowest point is 6,7 m under sea level.

Extensive beaches and sand dunes stretch out from the northern to the most southern point of the west coast for around 300 km. The province of Friesland, one of the twelve provinces in total, has lots of lakes and water sports

such as sailing or surfing which are well practiced leisure activities. The Netherlands in general are very flat, making it a great country for biking trips.

Hardly any patch of land is wasted in the Netherlands. The high value placed on land can be seen in the careful planning evident everywhere. Zoning laws are very rigid and urban areas are kept within strict boundaries so that you see built up areas ending abruptly and farm fields beginning literally across the street. This extreme care in land use can be frustrating to people who would like to build their own house, but it is also the reason why such a crowded country can be a net exporter of food.

THE DUTCH WAY

FUN FACT:

Longest distance from north to south 300 km
Longest distance from east to west 200 km

Holland vs. the Netherlands

.....

The Netherlands is often referred to as Holland, which is not correct. Holland is only a small part of the Netherlands, but due to the fact that cities like Amsterdam, The Hague and Rotterdam are situated in that region Holland is known abroad as well. "Holland" refers to a long time ago, when the Dutch land contained quite extensive forests, as in "holt land" ('holt' meant wood).





COUNTRY DATA

<i>Population</i>	16,847,000
<i>Capital</i>	Amsterdam
<i>Seat of government</i>	The Hague
<i>Government</i>	Constitutional monarchy
<i>Number of provinces</i>	12
<i>Area</i>	41,543 km ²
<i>Voltage</i>	220-230 volts
<i>Time zone</i>	CET



Flag



Coat of arms

THE DUTCH WAY

Fun facts about the Netherlands

- 75% of the entire world flower bulb production comes from the Netherlands.
- The Netherlands are among the 20 most densely populated countries in the world.
- The Dutch company Philips invented the audio cassette, the video tape, the compact disc and CD-rom.
- The Dutch national anthem (Wilhelmus) is the oldest in the world.
- Flevoland, the twelfth province, used to be sea (*Zuiderzee*).
- The Dutch are the tallest people in Europe and the second tallest in the world.
- Every Dutch person has a bike and there are twice as many bikes as there are cars.
- Rotterdam has the third largest port in the world.



CLIMATE

Cool summers and mild winters. This is typical of the marine climate one would predict for the Netherlands after looking at the map and seeing its position with respect to the North Sea. Nothing could be less predictable than the Dutch weather, however.

In the morning there may be bright sunshine, but within a few hours the wind can change direction and all of a sudden a cold gale is blowing in from the west.

In winter (December to February), there are not too many days with temperatures

THE DUTCH WAY

below zero, and although you will probably see snow there is seldom a lot of it. The winter cold is penetrating, however, because it is often wet and windy, so you will need a warm winter coat and at least a thick sweater.

In the summer months, June to August, there will be a few fairly hot days (5 days in a row above 25°C is considered a heat wave).

In the other months the temperature will vary between about 5°C and 15°C during the day.



THE DUTCH WAY

GEOGRAPHY & CLIMATE



C° for each month in Venlo



Sun hours per day

London
Great Britain (507 km)

Bruxelles
Belgium
(170 km)

Paris
France
(471 km)

Amsterdam
Netherlands (190 km)

FONTYS VENLO

Düsseldorf
Germany (60 km)

Köln
Germany (100 km)

Frankfurt am Main
Germany
(292 km)

Berlin
Germany
(591 km)



ECONOMY

The Netherlands is a thriving country due to the working climate; hard work and resourcefulness is much appreciated.

Since the 14th century the Netherlands has played a significant role in shaping the world economy. It is especially known as the nation of traders, having its climax in the 17th century (also referred to as the Golden Age).

The Netherlands belong to the top 10 of exporting countries in the world. Most important are the main ports Rotterdam port and Schiphol Airport. In recent years, the Netherlands has increased its trade in industrial products and

decreased trade in food products. However food is still a major industry today. Other important industries include manufactured goods, chemicals, petroleum products and natural goods. Principal imports are machines, crude petroleum and chemicals.

The Dutch economy is the fifth-largest economy in the euro-zone and is noted for its stable industrial relations, moderate unemployment and inflation, a sizable trade surplus, and an important role as a European transportation hub.

The main economic sectors are: agro industries, metal and engineering products, electrical machinery and

THE DUTCH WAY

equipment, chemicals, petroleum, construction, microelectronics and fishing.

Also the possession of gas has supported the economy. Nowadays, over 80% of Dutch economy is service based. The economy is characterized by a stable investment climate and a fairly low unemployment rate.

The Dutch government believes that knowledge is a vital part of a growing economy and invests heavily in knowledge improvement and expansion, therefore subsidizing universities and research centers.

Education is therefore one of the most important anchors in the Netherlands and the exchange of foreign students is a crucial development in the country's aim for a knowledge society.





THE DUTCH WAY

SOCIAL STRUCTURE & SOCIETY

Family

.....

Social experimentation includes changes in the relationship between men and women. The traditional pattern of the nuclear family, with the father as boss and breadwinner and the mother staying home to look after her husband and children, is giving way to a more equal sharing of responsibilities. Because this whole process of "women's liberation" is not yet completed, the subject is a sensitive one with many Dutch people. You will meet young women who can insist on their independence and equal treatment.

One characteristic of Dutch society is that family members are relatively independent of one another,

particular in financial terms. The elaborate national system of social welfare makes this possible. Parents receive money from the state to help cover the costs of raising children. Likewise, children are not expected to support their parents financially in later life. The pensions provided by the state and by private pension funds are adequate, and elderly people pride themselves on being able to manage their own.

Dutch children generally leave their parental home at about the age of 19 or 20. They move into a rented room by themselves, set up housekeeping with a friend or friends (and in some cases marry). You may be

surprised how many single people you meet, and how many couples without children. Many young men and women live together without being married. The decision to live together is not taken lightly and most Dutch people no longer view such a relationship as promiscuous. Homosexual marriages are legalized and widely accepted.

The Dutch tolerate a wide variety of lifestyles with the attitude that everyone should be able to live as they wish as long as they are not too much of a public nuisance.

Women & Men

.....

Although gains have been made in terms of equal pay for equal work and other legal rights, many Dutch women see the struggle for equal opportunities as only just beginning. This explains the replies you may encounter if you are a man and try to open a conversation with a young Dutch woman in a public space. She will want to make it clear that she (and her girlfriends) has every right to enjoy a drink in a bar, for example, without men thinking that they wish to be picked up. She may even open a conversation with a strange man herself, without necessarily intending anything further. Dutch women and men are sometimes eager to meet



members of the opposite sex, but you should be aware that this is not always the case. And even when it is, women will want to have an equal say in the matter.

Multicultural society

For centuries, the country's historical ties with other parts of the world has brought people of non-Dutch origin to settle in the Netherlands. This makes the Dutch generally open-minded, freedom loving and usually tolerant towards foreigners.

The Dutch believe every person is unique and want to be fair by treating everyone the same way.

That is why there are so many rules and regulations: everyone has equal rights.

The custom is to treat everyone with the same amount of respect. This is also an integral part in the social political system: everyone has the right to decent housing, education, food and healthcare regardless of their income. To make this happen the Dutch pay a lot of taxes. Also a wide network of voluntary work groups exist to support this.

As the Dutch favor the feeling of freedom and equality, they are also very interested in people from different countries.

THE DUTCH WAY

Moreover, they will also be very interested in you: what are you doing here, why are you're here, where are you from, etc.

Most Dutch people speak English to a certain extent which will make it easier for you to communicate in English to for example shopkeepers and fellow students.

www.oecdbetterlifeindex.org

”THE DUTCH BELIEVE EVERY PERSON IS UNIQUE “



ETIQUETTE & CUSTOMS

Meet & greet

.....

The Dutch generally are very informal in the way they greet and address each other, using the informal *jjj* (Engl. “you”) more than the formal *u* (Engl. also “you”). However, when you are introduced to someone older than yourself, you address that person with *u*.

When meeting a Dutch person you have never seen before, you shake hands and exchange a *hallo* (and your name). If you know each other well as friends, you kiss each other on the cheeks three times (usually: right, left, right). Sometimes confusing when you start with the left cheek and end up “nosing”.

People from the Netherlands also like structure. Although they are easy-going and open in terms of meeting people, spontaneous actions or just dropping by for a visit is not always appreciated without letting them know some time beforehand. So make sure you call or tell them accordingly. Dutch friends will easily invite you for a *kopje koffie* (cup of coffee), which means that you will meet for a chat or a drink in general, not necessarily a cup of coffee. If you are invited to someone’s home for dinner or a drink it is very customary to bring a little gift such as chocolate, a bottle of wine or some

THE DUTCH WAY

flowers. This just shows your appreciation for the invitation.

The Dutch are very strict about planning and being on time when you have an appointment or date. It is better to show up five minutes earlier than arrive late. Perhaps being a few minutes too late won’t matter, but they expect you to take traffic jams, traffic lights, open bridges and delaying trains into account when leaving home. This is not only the case in social life, but also at the university!

The Dutch are straightforward and direct in the way they talk to each other.

They look you straight in the eye and can sound very blunt, especially when they are speaking English or another foreign language and cannot express all the shades of meaning they would be able to express in their own language. They do not mean to be impolite, and our habit of coming to the point quickly can actually make things easier for you. This also means that the Dutch are hardly ever offended when you express a different opinion or accidentally use the wrong words. You will see few displays of either anger or extreme exuberance.



THE DUTCH WAY

Emotions and sensitiveness

.....
Although the Dutch appear to be open, they do not always show their emotions very easily. They are also very proud people and love their country and especially the Dutch football team. You will see Dutch people dressed entirely in orange (the national colour), ranting and raving when the team succeeds in winning a match.

A very popular word in Dutch and very often heard is the word *gezellig*. It is used whenever they like a situation because of the warm and pleasant atmosphere. Something similar is the word *knus* which is

the equivalent of cozy and means creating a homely, welcoming surrounding

One of the main characteristics of the Dutch is their sense of the *ludiek*. This is the touch of light humor that can be added to any situation, however serious. The Dutch can also poke gentle fun at themselves and others without being cruel.

The Dutch are known for their tolerant way of dealing with social and political issues, for example: abortion and use of soft drugs. This might seem the case but they are also fond of rules and are very strict that you

keep to them, for instance using public transport without buying a ticket or parking illegally.

The Dutch do not queue, as you will soon notice. You must learn the art of gently but firmly getting into the bus or train, for example. You must also learn the art of getting served in a shop. If there is no system by which the customers draw numbers, you are expected to keep track of who was waiting before you. This takes practice (and patience). If a fellow customer starts glaring at you it is probably because you unwittingly spoke up before it was your turn.

When entering a shop, simply ask who came last, this way you know when your turn is up.

Food and eating habits

.....
The traditional Dutch diet is simple. For breakfast, there is bread with cheese, cold meat, jam or typical Dutch spreads like *pindakaas* (peanut butter), and *hagelslag* (chocolate sprinkles). Lunch is very much the same, with a possible addition of soup, salad or fruit. The evening meal traditionally consists of potatoes, vegetables and meat or fish. However other cuisines are popular too (think of Italian or Asian food).



THE DUTCH WAY

The Dutch eat dinner rather early compared to other European countries, somewhere between 17.30 and 18.30 hrs. They then have time left for a coffee with a cookie at 20.30 hrs. Keep in mind that restaurants quite often close the kitchen at 21.30 hrs.

Table etiquette in the Netherlands requires a fork and knife for the main course and usually a spoon for eating dessert (*toetje*).

Eating out

Because you come across so many different nationalities in the Netherlands, you can find many countries represented in the restaurant industry. Chinese, Italian,

Turkish, Greek, Indian, Mexican and Thai restaurants are very well spread throughout the country, as well as many other food cultures.

The more luxurious the place looks, the higher the price will be. However that doesn't mean that the food in other restaurants will be bad. There are a lot of so called *eetcaf s* in the Netherlands. They are a combination of a pub and a simple restaurant and generally offer real value for money when it comes to dinner plates.

When you are eating out with a group it is customary to pay for your own meal which is called "going

Dutch". This is normally discussed beforehand so that everyone can agree with it. In a pub it is usually too much hassle for everyone to order their drinks individually. Therefore, people very often put money in the kitty (*bijleggen in de pot*) beforehand and drinks are paid with this money.

Convenience food

Convenience foods are increasingly available. You can either choose from convenience foods from the supermarket which you will have to heat up at home or from take away restaurants. Some of these are not so healthy, but they save time and cost less than eating in a restaurant.

The traditional Dutch take away convenience foods are French fries (*friet* or *patat*), ready fried fish, *shoarma*, *bami-* or *nasi goreng*. The French fries are often eaten with deep fried meat specialties like a *kroket* (crispy roll with ragout filling) or a *frikandel* (minced-meat hot dog).

All supermarkets sell ready-to-cook meals, for example meals that are ready for eating after 5 min. heating in a microwave.



THE DUTCH WAY

Dutch (seasonal) delicacies

.....
Although the Dutch do not really have a cuisine they pride themselves in having lots of different delicacies.

Typical Dutch food in winter is *stamppot* (mashed potatoes with green cabbage, endives, sauerkraut or carrots and onions, topped off with a big piece of *gerookte* worst and some fat gravy). Try the recipe on page 123.

Another delicacy is *erwtensoep* (blended green peas with pieces of meat). The soup is supposed to be so thick that your spoon should be able to stand upright in it! Try the recipe on page 123.

On New Year's Eve we bake *oliebollen* (sort of round donuts with raisins) and *appelbeignets* (sort of donut filled with apple).

You almost can't go wrong with any kind of cheese in the Netherlands. The Dutch are known worldwide for their wide variety of cheese.

Soused or brined herring (*Hollandse nieuwe* or *maatjes*) is a specialty over which even the Dutch are divided. Some can't live without it, others have tried it once and never again. Generally the freshest herring is available at the start of June just after *vlaggetjesdag*.





For candy we have various sorts of *drop* (black liquorice).

When Dutch people drink a cup of coffee there is always a cookie involved.

There are many varieties, but the *stropwafel* (thin waffles filled with a thick syrup) would be the best known.



THE DUTCH WAY



Ingredients:
6 large potatoes
peeled and diced;
1 large onion sliced;
2lbs kale (finely
chopped boerenkool);
1lb smoked sausage
(rookworst),
½ lb bacon,
3 tablespoons butter,
Fresh ground
black pepper,
Beef gravy (optional)

Preparation time:
15 minutes
Total time:
45 minutes

Boerenkool stamppot (serves 4 persons)

Put the potatoes, kale and onion in a cooking pot, fill it with enough water to cover everything and let it boil softly for about 20 minutes until the potatoes are tender. Put the smoked sausage (rookworst) on top. In the meantime fry the bacon until crispy. When the

potatoes are done remove the sausage from the pot and cut it into 4 pieces. Drain any excess water from the pot, and add the bacon. Use a potato masher to mash the kale until it looks a little lumpy. Add the butter and pepper if you wish. Pour gravy on top if desired.



THE DUTCH WAY

IMPORTANT DUTCH DATES

Erwtensoep (serves 4 persons)

Take a large pan and fill it with water. Add the split peas, the trotter, the steak and a tablespoon of salt. Let it boil for one hour, stirring every now and then. When necessary, use a skimmer to skim the peas. Take out the meat and get rid of the bones. Cut the

meat in small pieces and put it back in the pan. Add the celeriac and leeks and let everything boil for another 45 minutes.

You can add some pieces of smoked sausage (*rookworst*) the last 10 minutes. Enjoy!

Ingredients:

- 1 pack of split peas
- 1 pig's trotter,
- 1 pork steak,
- 1 celeriac (cut in pieces),
- 4 leeks (cut in rings),
- 1 tablespoon of salt

Preparation time:

15 minutes

Total time:

2 hours



Kingsday – 27 April

On King's Day people celebrate the birthday of the Dutch King. King's Day is a national holiday, so everyone in the Netherlands has the chance to celebrate this exciting event. If King's Day is on a Sunday like 2014 it will be held on April 26th.

In almost every town or city in Holland, Dutch people celebrate this day often dressed in orange clothes (the Dutch national colour) drinking and eating on the streets and selling or buying second-hand goods at the flea markets.

Remembrance of the dead & Liberation Day – 4 & 5 May

Although World War II has ended almost 70 years ago its impact is still noticeable in the Netherlands on 4 and 5 May. On 4 May the Dutch commemorate the people who fought and died during this war (and other wars in which Dutch soldiers died) with national and local remembrance services at important locations. At 20.00 hrs. sharp two minutes of silence are observed.

On 5 May the Dutch celebrate the liberation from the Nazi occupation from 1940-1945. Liberation Day is declared a national holiday but is now not anymore only related to



the liberation of the Dutch people, but to liberation of people all over the world from oppression.

Sinterklaas – 5 December

.....
On 5 December in the evening every child in the Netherlands awaits the arrival of *Sinterklaas*. Sinterklaas or Saint Nicolaas is a fictional figure, who, accompanied by one or

more *Zwarte Pieten* (black faced helpers), hands out presents to children. By looking into his big red book he can tell if children have behaved or have been naughty which then reflects on the gift. If a child has been good it will receive gift, if a child was naughty it will get a birch rod or even worse will be taken to Spain (the home of Sinterklaas).





THE DUTCH WAY

DUTCH LANGUAGE

Although most people speak English it might be handy to learn a few Dutch words or sentences. It will help you make contact with Dutch people and find your way around more easily. The Dutch very much appreciate your effort learning their language and will help you improve it.

Hallo, hoe gaat het met jou? Hello, how are you?
.....

Met mij gaat het goed, dank je well! I am fine, thanks!
.....

Mijn naam is Marco en ik kom uit Zweden. My name is Marco and I come from Sweden.
.....

Ik studeer economie in Venlo. I study economics in Venlo.
.....

Ik spreek een beetje Nederlands. I speak a few Dutch words.
.....

Waar is het treinstation? Where is the train station?
.....

Hoe kom ik bij het gemeentehuis? Where can I find the city hall?
.....

Hoe laat gaat de winkel open/dicht? At what time does the shop open/close?
.....

Twee bier en drie cola graag. Two beer and three coca cola, please.
.....

Hoeveel kost dit? How much is this?
.....

Ga je mee naar de film/uit eten/sporten? Would you like to join me for a movie/dinner/sports?
.....



THE DUTCH WAY

Additional information

.....

If you want to learn more about the Dutch these books and websites might help you to get a broader perspective:

- *The Undutchables.*
An observation of the Netherlands: Its culture and inhabitants, Colin White and Laurie Boucke
- *Lonely Planet: the Netherlands*
Travel Guide
- *The Holland Handbook.*
The Indispensable Reference Book for the Expatriate,
Published by: Xpat Media
- *The Dutch I Presume?*
Icons of the Netherlands, Martijn de Rooij,
N & L Publishing
- *Dutch Delight.*
Eating and Drinking the Dutch Way, Sylvia Pessireron,
N & L Publishing
- www.studyinholland.nl
Official website for international students in
the Netherlands
- <http://www.lonelyplanet.com/the-netherlands>
Website on touristic and traveling information for the
Netherlands
- www.undutchables.nl
Website on working in the Netherlands



BEFORE LEAVING VENLO

TIME TO SAY GOODBYE

.....
Before you leave the Netherlands,
remember that there are some
arrangements to be made. The following
list is a helpful guide as to what should be
done before you leave Venlo.
.....

DEPARTURE CHECKLIST / 158

.....



DEPARTURE CHECKLIST

My checklist for things to settle or to consider before leaving the Netherlands:

- *Unregister from the university*
- *Pay the last month's rent*
- *Return your keys to your landlord or leave them in your room in the dormitory get the deposit back for your housing*
- *Return all your library books*
- *Unregister at the City Hall (if applicable)*
- *Return the residence permit*
- *Close your bank account*
- *Make sure that all the details on your diploma/certificate are correct and complete (if applicable)*
- *Settle/cancel any outstanding contracts (i.e. mobile phone, etc.) In some instances you are required to cancel three months before the contract is due to end. Please check the company's agreements/contracts*
- *Say goodbye to all your favorite people and places in Venlo*
- *Inform doctors and dentists about your return home (if applicable)*

BEFORE LEAVING VENLO

NOTES

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Imprint

Published by:

Fontys International Business School
Tegelseweg 255
5912 BG Venlo
The Netherlands



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www.fontysvenlo.nl

Thanks to NUFFIC for the allowance to
use some content of the Holland Guide

Photography:

Gemeente Venlo, NUFFIC, Fontys

Concept Development & Production:

BÜRODIVINE Medienkommunikation Düsseldorf
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Germany

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WELCOME

to Fontys in Venlo!

We are very pleased with your choice to study at Fontys University in Venlo. This guide will help you with your first steps and give you practical tips about:



preparing your trip to Venlo



arriving in Venlo



finding your way around Fontys University campus in Venlo



exploring the city of Venlo: where to go & what to do



getting to know the Dutch culture



important things to do before leaving Venlo



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<http://www.fontysvenlo.nl>

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