

Global Internet User Survey 2012

Tabular Data

The Internet Society is a trusted independent source of leadership for Internet policy, technology standards, and future development. More than simply advancing technology, we work to ensure the Internet continues to grow and evolve as a platform for innovation, economic development, and social progress for people around the world.

The Global Internet User Survey (GIUS) is a globally-scoped survey programme developed by the Internet Society to provide reliable information relevant to issues important to the Internet's future. As an ongoing effort, the survey informs and supports the activities of the global Internet Society community. While other ICT surveys focus on economic, infrastructure, or other Internet use indicators, the GIUS focuses on users, which are the source of innovation that has driven the Internet's development, evolution and dramatic growth over the past four decades.

In July and August of 2012 the GIUS conducted online interviews of more than 10,000 Internet users in 20 countries. This report is intended to provide a general overview of the behaviors and opinions of Internet users on various topics. The data and this study aim to represent the views of the users surveyed rather than the positions of the Internet Society or its global community. This document provides the results of the data in tabular form.

A summary report, further analysis, more information on methodology, and the full data set from the 2012 GIUS are available at:

<http://www.internetsociety.org/survey>

This study was conducted for the Internet Society by Redshift Research, a leading business market research firm.

1. On average, how often do you access the Internet?

BASE = ALL	Global n=10789	US n=1040	Argentina n=521	Brazil n=515	Chile n=508	Peru n=510	France n=510	Germany n=519	Italy n=552	Poland n=508	Russia n=513	Spain n=506	India n=535	Indonesia n=512	Kenya n=510	Saudi Arabia n=506	South Africa n=502	UAE n=482	China n=508	South Korea n=511	Philippi nes n=521
Many times a day	60%	56%	61%	76%	66%	51%	52%	55%	70%	68%	70%	48%	60%	59%	31%	48%	58%	62%	76%	77%	57%
Several times a day	29%	33%	28%	17%	26%	27%	38%	33%	23%	27%	27%	39%	25%	30%	39%	38%	32%	28%	19%	17%	21%
Once a day	7%	9%	8%	3%	5%	13%	8%	9%	5%	3%	3%	11%	10%	6%	17%	8%	8%	6%	3%	4%	8%
Several times a week	3%	2%	2%	3%	2%	7%	1%	2%	1%	1%	0%	1%	4%	4%	9%	4%	2%	2%	1%	2%	5%
Once a week	0%	0%	0%	1%	0%	1%	0%	0%	0%	1%	0%	1%	0%	0%	2%	1%	0%	0%	0%	0%	2%
Less than once a week	0%	0%	0%	1%	0%	0%	1%	0%	0%	0%	0%	0%	0%	1%	1%	0%	0%	0%	0%	0%	4%
Don't know	1%	1%	0%	1%	0%	0%	0%	0%	0%	0%	0%	0%	1%	0%	1%	1%	0%	0%	0%	0%	3%

2. Using the scale below, please indicate how often, if at all, you use....each of the following....?

a. Email

BASE = ALL	Global n=10789	US n=1040	Argentina n=521	Brazil n=515	Chile n=508	Peru n=510	France n=510	Germany n=519	Italy n=552	Poland n=508	Russia n=513	Spain n=506	India n=535	Indonesia n=512	Kenya n=510	Saudi Arabia n=506	South Africa n=502	UAE n=482	China n=508	South Korea n=511	Philippi nes n=521
At least once a day	87%	91%	89%	80%	88%	83%	88%	87%	89%	88%	95%	88%	86%	87%	81%	84%	94%	85%	87%	91%	79%
Several times a week, but less than once a day	9%	6%	8%	16%	9%	13%	7%	7%	9%	7%	3%	8%	10%	8%	14%	11%	5%	11%	12%	6%	9%
Once a week	2%	2%	2%	2%	1%	3%	2%	3%	1%	3%	2%	2%	2%	3%	4%	3%	1%	2%	1%	2%	3%
A few times a month, but less than once a week	1%	1%	1%	0%	1%	1%	1%	1%	1%	1%	0%	1%	0%	2%	1%	1%	0%	1%	0%	1%	2%
Less often than once a month	1%	1%	0%	1%	-	0%	1%	1%	0%	1%	-	0%	1%	1%	-	1%	-	0%	-	0%	2%
Never-I don't use this	1%	0%	0%	0%	0%	0%	1%	1%	-	1%	0%	-	1%	1%	1%	1%	-	0%	-	0%	5%

b. Social Media e.g. Facebook, Twitter, LinkedIn, Orkut, Cyworld, VK, Google+, FourSquare, Pinterest)

BASE = ALL	Global n=10789	US n=1040	Argentina n=521	Brazil n=515	Chile n=508	Peru n=510	France n=510	Germany n=519	Italy n=552	Poland n=508	Russia n=513	Spain n=506	India n=535	Indonesia n=512	Kenya n=510	Saudi Arabia n=506	South Africa n=502	UAE n=482	China n=508	South Korea n=511	Philippi nes n=521
At least once a day	60%	49%	69%	65%	69%	72%	42%	40%	62%	57%	64%	56%	68%	70%	45%	67%	63%	75%	60%	49%	72%
Several times a week, but less than once a day	18%	14%	16%	22%	15%	16%	17%	12%	15%	17%	17%	22%	19%	15%	41%	16%	14%	15%	27%	24%	12%
Once a week	7%	7%	5%	6%	4%	7%	7%	10%	7%	9%	5%	9%	5%	4%	8%	7%	7%	5%	6%	9%	3%
A few times a month, but less than once a week	3%	5%	2%	1%	4%	1%	5%	4%	2%	6%	3%	4%	3%	4%	3%	4%	5%	1%	3%	6%	2%
Less often than once a month	3%	6%	1%	2%	1%	2%	5%	6%	4%	4%	4%	2%	2%	3%	1%	2%	2%	1%	1%	4%	4%
Never-I don't use this	9%	19%	6%	3%	6%	2%	24%	28%	10%	8%	6%	7%	3%	4%	2%	4%	9%	3%	3%	8%	7%

c. Internet-based audio/video conferencing (e.g. Skype, WebEx)

BASE = ALL	Global n=10789	US n=1040	Argentina n=521	Brazil n=515	Chile n=508	Peru n=510	France n=510	Germany n=519	Italy n=552	Poland n=508	Russia n=513	Spain n=506	India n=535	Indonesia n=512	Kenya n=510	Saudi Arabia n=506	South Africa n=502	UAE n=482	China n=508	South Korea n=511	Philippi nes n=521
At least once a day	20%	9%	17%	29%	15%	16%	8%	11%	24%	18%	23%	15%	31%	13%	20%	28%	19%	40%	36%	14%	31%
Several times a week, but less than once a day	17%	6%	13%	23%	14%	14%	9%	10%	16%	19%	27%	12%	24%	15%	29%	22%	11%	25%	26%	12%	18%
Once a week	13%	7%	16%	11%	11%	16%	9%	13%	12%	16%	15%	17%	15%	12%	26%	11%	10%	13%	13%	16%	13%
A few times a month, but less than once a week	10%	9%	10%	10%	10%	11%	8%	7%	11%	11%	11%	10%	7%	10%	7%	11%	13%	6%	9%	10%	10%
Less often than once a month	13%	13%	16%	9%	20%	17%	15%	12%	15%	18%	12%	13%	9%	16%	8%	9%	20%	6%	7%	13%	13%
Never-I don't use this	27%	56%	28%	18%	30%	26%	50%	47%	23%	18%	12%	32%	14%	34%	11%	18%	27%	9%	8%	36%	14%

d. Instant Messaging

BASE = ALL	Global n=10789	US n=1040	Argentina n=521	Brazil n=515	Chile n=508	Peru n=510	France n=510	Germany n=519	Italy n=552	Poland n=508	Russia n=513	Spain n=506	India n=535	Indonesia n=512	Kenya n=510	Saudi Arabia n=506	South Africa n=502	UAE n=482	China n=508	South Korea n=511	Philippi nes n=521
At least once a day	43%	19%	54%	52%	55%	49%	27%	14%	38%	43%	54%	39%	49%	45%	29%	50%	45%	52%	76%	37%	51%
Several times a week, but less than once a day	19%	13%	17%	25%	20%	18%	18%	14%	20%	21%	20%	18%	21%	16%	33%	21%	14%	23%	15%	19%	17%
Once a week	9%	6%	9%	8%	5%	10%	8%	10%	8%	10%	9%	10%	10%	8%	20%	8%	6%	7%	5%	10%	7%
A few times a month, but less than once a week	6%	7%	5%	4%	5%	7%	8%	5%	8%	6%	4%	8%	6%	8%	8%	7%	6%	5%	2%	6%	7%
Less often than once a month	7%	14%	4%	3%	5%	6%	12%	9%	9%	6%	7%	10%	7%	9%	5%	6%	6%	5%	1%	9%	7%
Never-I don't use this	16%	42%	11%	8%	11%	10%	26%	47%	16%	14%	6%	15%	8%	13%	6%	8%	23%	8%	1%	19%	11%

e. Audio/Video Streaming (e.g. Hulu, Spotify, Pandora, YouTube etc).

BASE = ALL	Global n=10789	US n=1040	Argentina n=521	Brazil n=515	Chile n=508	Peru n=510	France n=510	Germany n=519	Italy n=552	Poland n=508	Russia n=513	Spain n=506	India n=535	Indonesia n=512	Kenya n=510	Saudi Arabia n=506	South Africa n=502	UAE n=482	China n=508	South Korea n=511	Philippi nes n=521
At least once a day	32%	20%	33%	43%	34%	39%	16%	12%	32%	34%	32%	27%	45%	26%	29%	49%	18%	47%	48%	30%	43%
Several times a week, but less than once a day	25%	20%	25%	26%	25%	26%	19%	20%	26%	28%	27%	26%	22%	28%	32%	26%	17%	27%	40%	29%	25%
Once a week	12%	11%	14%	10%	12%	13%	14%	14%	11%	13%	15%	15%	13%	12%	18%	9%	14%	14%	5%	15%	9%
A few times a month, but less than once a week	9%	11%	13%	6%	7%	6%	14%	10%	12%	8%	8%	9%	7%	11%	9%	5%	14%	6%	3%	9%	8%
Less often than once a month	8%	10%	5%	6%	8%	7%	11%	11%	6%	7%	8%	9%	6%	13%	5%	6%	15%	3%	2%	8%	6%
Never-I don't use this	13%	28%	11%	8%	13%	9%	26%	33%	12%	10%	10%	13%	7%	11%	7%	5%	24%	4%	1%	8%	9%

3. Which of these services do you log in to use?

a. Email

BASE = ALL	Global n=10715	US n=1035	Argentina n=517	Brazil n=514	Chile n=505	Peru n=506	France n=505	Germany n=507	Italy n=548	Poland n=504	Russia n=508	Spain n=503	India n=531	Indonesia n=509	Kenya n=507	Saudi Arabia n=502	South Africa n=501	UAE n=480	China n=504	South Korea n=509	Philippi nes n=520
Yes- I log-in to use this service and access the content	93%	97%	98%	91%	99%	97%	95%	87%	93%	88%	95%	98%	95%	91%	78%	93%	97%	93%	94%	95%	92%
No- I don't log-in to this service but I sometimes access the content that is intended for public use and does not require a log-in	5%	2%	2%	7%	1%	2%	2%	7%	5%	8%	4%	2%	3%	8%	16%	6%	2%	4%	6%	4%	2%
I Never use this service OR access any public content	2%	1%	0%	2%	1%	1%	3%	6%	1%	4%	1%	0%	2%	1%	7%	1%	0%	3%	0%	1%	5%

b. Social Media (e.g. Facebook, Twitter, LinkedIn, Orkut, Cyworld, VK, Google+, FourSquare, Pinterest)

BASE = ALL	Global n=10669	US n=1031	Argentina n=514	Brazil n=508	Chile n=504	Peru n=503	France n=504	Germany n=509	Italy n=540	Poland n=499	Russia n=505	Spain n=503	India n=530	Indonesia n=508	Kenya n=504	Saudi Arabia n=502	South Africa n=500	UAE n=478	China n=502	South Korea n=505	Philippi nes n=520
Yes- I log-in to use this service and access the content	83%	75%	89%	89%	93%	93%	68%	61%	82%	82%	87%	85%	91%	90%	76%	85%	89%	91%	82%	80%	90%
No- I don't log-in to this service but I sometimes access the content that is intended for public use and does not require a log-in	8%	6%	5%	8%	4%	5%	8%	8%	6%	9%	6%	8%	6%	7%	18%	11%	5%	6%	15%	13%	4%
I Never use this service OR access any public content	9%	19%	5%	3%	3%	2%	24%	30%	12%	9%	7%	7%	3%	3%	6%	4%	6%	3%	4%	7%	6%

c. Social Media (e.g. Facebook, Twitter, LinkedIn, Orkut, Cyworld, VK, Google+, FourSquare, Pinterest

BASE = ALL	Global n=10671	US n=1033	Argentina n=518	Brazil n=510	Chile n=505	Peru n=505	France n=504	Germany n=509	Italy n=542	Poland n=496	Russia n=502	Spain n=502	India n=527	Indonesia n=503	Kenya n=507	Saudi Arabia n=502	South Africa n=499	UAE n=478	China n=501	South Korea n=508	Philippi nes n=520
Yes- I log-in to use this service and access the content	52%	30%	52%	58%	48%	47%	39%	39%	56%	58%	75%	48%	63%	48%	47%	55%	55%	72%	73%	36%	68%
No- I don't log-in to this service but I sometimes access the content that is intended for public use and does not require a log-in	19%	13%	20%	20%	21%	30%	11%	13%	16%	17%	13%	18%	22%	18%	36%	24%	17%	17%	18%	27%	18%
I Never use this service OR access any public content	29%	57%	28%	22%	31%	23%	50%	48%	28%	24%	11%	34%	15%	35%	18%	21%	28%	11%	9%	37%	14%

d. Instant Messaging

BASE = ALL	Global n=10651	US n=1029	Argentina n=516	Brazil n=508	Chile n=504	Peru n=505	France n=503	Germany n=507	Italy n=540	Poland n=497	Russia n=505	Spain n=502	India n=526	Indonesia n=499	Kenya n=504	Saudi Arabia n=501	South Africa n=499	UAE n=480	China n=500	South Korea n=507	Philippi nes n=519
Yes- I log-in to use this service and access the content	67%	45%	79%	80%	80%	75%	65%	35%	67%	55%	80%	73%	76%	66%	53%	70%	59%	75%	87%	58%	77%
No- I don't log-in to this service but I sometimes access the content that is intended for public use and does not require a log-in	15%	11%	8%	13%	9%	14%	8%	17%	11%	25%	12%	11%	14%	20%	35%	18%	17%	13%	10%	22%	12%
I Never use this service OR access any public content	19%	44%	13%	7%	12%	11%	27%	48%	22%	20%	7%	17%	9%	15%	12%	12%	24%	12%	3%	20%	11%

e. Audio/Video Streaming (e.g. Hulu, Spotify, Pandora, YouTube etc).

BASE = ALL	Global n=10677	US n=1038	Argentina n=515	Brazil n=507	Chile n=503	Peru n=508	France n=501	Germany n=507	Italy n=541	Poland n=502	Russia n=507	Spain n=500	India n=529	Indonesia n=508	Kenya n=505	Saudi Arabia n=503	South Africa n=500	UAE n=476	China n=500	South Korea n=507	Philippi nes n=520
Yes- I log-in to use this service and access the content	53%	42%	72%	57%	71%	70%	51%	28%	41%	51%	65%	70%	64%	32%	41%	58%	43%	56%	63%	38%	66%
No- I don't log-in to this service but I sometimes access the content that is intended for public use and does not require a log-in	31%	28%	16%	32%	13%	19%	19%	36%	41%	36%	24%	15%	26%	53%	44%	33%	30%	38%	34%	51%	24%
I Never use this service OR access any public content	16%	30%	12%	11%	16%	11%	30%	36%	18%	13%	11%	15%	10%	15%	15%	9%	26%	5%	2%	11%	10%

4. (Ask only for the services they answered 'yes' to in Q3) How often do you log-out of each of the services you log-in to?

a. Email

BASE = ALL	Global n=10017	US n=999	Argentina n=507	Brazil n=466	Chile n=498	Peru n=489	France n=481	Germany n=443	Italy n=512	Poland n=445	Russia n=484	Spain n=491	India n=506	Indonesia n=464	Kenya n=394	Saudi Arabia n=466	South Africa n=488	UAE n=448	China n=472	South Korea n=484	Philippi nes n=480
Always	49%	53%	34%	56%	25%	20%	49%	60%	48%	59%	22%	42%	70%	47%	58%	57%	50%	60%	59%	53%	69%
Often	16%	12%	13%	18%	10%	16%	20%	14%	19%	20%	9%	16%	15%	23%	22%	15%	14%	16%	30%	19%	11%
Sometimes	13%	11%	13%	16%	12%	20%	14%	8%	15%	11%	20%	13%	9%	19%	12%	16%	13%	12%	7%	10%	11%
Rarely	13%	15%	24%	6%	34%	30%	8%	9%	11%	6%	23%	17%	5%	8%	6%	8%	10%	8%	3%	16%	7%
Never	8%	10%	16%	4%	18%	13%	9%	10%	7%	4%	26%	12%	1%	3%	2%	5%	12%	5%	1%	2%	2%

b. Social Media (e.g. Facebook, Twitter, LinkedIn, Orkut, Cyworld, VK, Google+, FourSquare, Pinterest)

BASE = ALL	Global n=8903	US n=776	Argentina n=459	Brazil n=452	Chile n=468	Peru n=467	France n=344	Germany n=312	Italy n=445	Poland n=407	Russia n=441	Spain n=428	India n=480	Indonesia n=455	Kenya n=384	Saudi Arabia n=425	South Africa n=444	UAE n=434	China n=410	South Korea n=403	Philippi nes n=469
Always	44%	49%	31%	51%	22%	18%	42%	55%	43%	53%	19%	38%	63%	43%	53%	48%	48%	51%	43%	38%	68%
Often	19%	13%	17%	21%	15%	21%	22%	15%	21%	15%	17%	23%	20%	22%	23%	16%	16%	21%	37%	23%	12%
Sometimes	16%	13%	18%	15%	19%	23%	18%	13%	18%	14%	22%	17%	11%	19%	12%	17%	14%	14%	15%	15%	12%
Rarely	14%	14%	23%	7%	30%	27%	9%	8%	13%	13%	22%	15%	5%	11%	8%	12%	11%	9%	4%	21%	6%
Never	7%	11%	11%	6%	13%	11%	9%	10%	5%	5%	19%	8%	1%	5%	3%	7%	10%	6%	1%	3%	2%

c. Internet-based audio/video conferencing (e.g. Skype, WebEx)

BASE = ALL	Global n=5561	US n=308	Argentina n=268	Brazil n=294	Chile n=240	Peru n=238	France n=196	Germany n=198	Italy n=305	Poland n=289	Russia n=379	Spain n=240	India n=334	Indonesia n=240	Kenya n=236	Saudi Arabia n=276	South Africa n=274	UAE n=344	China n=365	South Korea n=182	Philippi nes n=355
Always	44%	57%	32%	48%	21%	21%	51%	58%	54%	53%	24%	42%	54%	43%	40%	42%	54%	53%	28%	43%	62%
Often	21%	13%	23%	21%	27%	24%	18%	14%	19%	15%	22%	20%	25%	14%	28%	19%	14%	17%	38%	23%	16%
Sometimes	19%	15%	22%	17%	26%	26%	18%	14%	13%	17%	24%	21%	13%	25%	19%	18%	12%	13%	28%	18%	15%
Rarely	11%	9%	18%	9%	21%	23%	8%	6%	10%	8%	17%	12%	7%	13%	8%	12%	9%	10%	5%	14%	5%
Never	6%	6%	5%	5%	5%	6%	6%	9%	4%	6%	13%	5%	1%	5%	5%	10%	10%	7%	1%	3%	2%

d. Instant Messaging

BASE = ALL	Global n=7087	US n=461	Argentina n=406	Brazil n=404	Chile n=401	Peru n=379	France n=328	Germany n=179	Italy n=361	Poland n=272	Russia n=406	Spain n=365	India n=401	Indonesia n=328	Kenya n=265	Saudi Arabia n=350	South Africa n=294	UAE n=358	China n=435	South Korea n=292	Philippi nes n=402
Always	44%	56%	31%	51%	22%	19%	48%	50%	50%	51%	21%	38%	56%	43%	45%	52%	50%	51%	55%	41%	64%
Often	20%	16%	17%	20%	18%	20%	23%	16%	20%	18%	16%	21%	25%	21%	26%	17%	14%	18%	29%	24%	15%
Sometimes	16%	11%	19%	15%	20%	27%	14%	18%	16%	17%	20%	19%	12%	20%	17%	15%	16%	17%	11%	15%	13%
Rarely	12%	11%	21%	10%	27%	25%	7%	7%	9%	7%	26%	14%	4%	10%	9%	9%	11%	8%	4%	16%	5%
Never	7%	7%	12%	4%	12%	9%	8%	8%	6%	6%	17%	8%	2%	6%	4%	7%	10%	6%	1%	4%	2%

e. Audio/Video Streaming (e.g. Hulu, Spotify, Pandora, YouTube etc).

BASE = ALL	Global n=5700	US n=432	Argentina n=369	Brazil n=290	Chile n=359	Peru n=355	France n=256	Germany n=143	Italy n=222	Poland n=257	Russia n=331	Spain n=349	India n=340	Indonesia n=165	Kenya n=207	Saudi Arabia n=292	South Africa n=216	UAE n=267	China n=317	South Korea n=192	Philippi nes n=341
Always	40%	50%	35%	42%	21%	23%	46%	43%	44%	44%	19%	36%	52%	39%	35%	45%	55%	49%	41%	40%	58%
Often	22%	16%	23%	20%	26%	23%	18%	18%	25%	20%	24%	23%	25%	18%	28%	16%	15%	18%	35%	19%	16%
Sometimes	19%	12%	20%	17%	26%	27%	21%	19%	18%	14%	28%	20%	11%	27%	23%	17%	13%	16%	18%	26%	20%
Rarely	12%	12%	17%	10%	20%	21%	5%	10%	10%	12%	18%	14%	9%	11%	8%	12%	10%	10%	5%	11%	5%
Never	7%	11%	5%	10%	7%	6%	9%	10%	3%	11%	12%	7%	3%	5%	6%	10%	7%	6%	1%	4%	1%

5. Do you use “anonymization” services, for example, the “anonymize” feature in your web browser, specialized software like Tor, third-party redirection services like duckduckgo.com?

BASE = ALL	Global n=10789	US n=1040	Argentina n=521	Brazil n=515	Chile n=508	Peru n=510	France n=510	Germany n=519	Italy n=552	Poland n=508	Russia n=513	Spain n=506	India n=535	Indonesia n=512	Kenya n=510	Saudi Arabia n=506	South Africa n=502	UAE n=482	China n=508	South Korea n=511	Philippi nes n=521
Yes	16%	7%	15%	26%	15%	12%	8%	14%	19%	16%	18%	12%	26%	5%	12%	20%	5%	11%	61%	23%	10%
No	38%	38%	43%	42%	39%	44%	35%	48%	39%	30%	40%	38%	35%	37%	57%	33%	32%	34%	21%	36%	36%
Don't know/Not aware of these types of services	43%	54%	41%	31%	46%	42%	55%	37%	39%	52%	34%	49%	36%	55%	26%	43%	62%	52%	14%	35%	52%
Would like to use them but I am not able to	3%	1%	2%	1%	1%	3%	3%	1%	3%	2%	8%	1%	3%	2%	5%	3%	1%	2%	4%	6%	2%

6. Using this scale, please indicate how much you agree or disagree with each of the statements below. (rotate)

a. Access to the Internet allows me to freely express my opinions on all subject matters.

BASE = ALL	Global n=10789	US n=1040	Argentina n=521	Brazil n=515	Chile n=508	Peru n=510	France n=510	Germany n=519	Italy n=552	Poland n=508	Russia n=513	Spain n=506	India n=535	Indonesia n=512	Kenya n=510	Saudi Arabia n=506	South Africa n=502	UAE n=482	China n=508	South Korea n=511	Philippi nes n=521
Strongly Agree	51%	39%	54%	62%	57%	54%	27%	30%	47%	60%	54%	47%	69%	48%	76%	58%	54%	51%	58%	36%	56%
Somewhat Agree	38%	43%	37%	30%	37%	38%	47%	45%	47%	31%	33%	44%	25%	34%	19%	35%	37%	41%	39%	49%	36%
Somewhat Disagree	7%	11%	4%	5%	3%	3%	14%	12%	4%	4%	11%	4%	3%	14%	3%	5%	5%	6%	3%	12%	3%
Strongly Disagree	1%	2%	1%	1%	1%	2%	3%	3%	1%	1%	2%	2%	1%	3%	0%	0%	0%	1%	0%	2%	0%
Don't Know/Not Applicable	3%	5%	3%	2%	2%	3%	8%	10%	2%	3%	1%	3%	3%	1%	1%	1%	4%	1%	-	1%	4%

b. Access to the Internet allows me to seek any information on any subject matter that interests me

BASE = ALL	Global n=10789	US n=1040	Argentina n=521	Brazil n=515	Chile n=508	Peru n=510	France n=510	Germany n=519	Italy n=552	Poland n=508	Russia n=513	Spain n=506	India n=535	Indonesia n=512	Kenya n=510	Saudi Arabia n=506	South Africa n=502	UAE n=482	China n=508	South Korea n=511	Philippi nes n=521
Strongly Agree	73%	71%	85%	77%	85%	74%	67%	54%	64%	75%	80%	67%	71%	89%	55%	70%	90%	74%	64%	61%	84%
Somewhat Agree	23%	24%	14%	18%	15%	23%	26%	33%	32%	19%	15%	27%	21%	10%	42%	24%	8%	22%	34%	34%	13%
Somewhat Disagree	3%	4%	1%	3%	0%	2%	3%	7%	3%	4%	4%	4%	4%	0%	2%	5%	1%	2%	1%	5%	1%
Strongly Disagree	1%	1%	0%	1%	0%	1%	1%	1%	0%	1%	1%	0%	1%	0%	1%	0%	0%	1%	0%	-	0%
Don't Know/Not Applicable	1%	1%	0%	1%	0%	0%	4%	6%	1%	2%	-	1%	2%	1%	1%	1%	0%	1%	-	1%	2%

c. I have access to all types of Internet applications and services to obtain information and express my opinions (e.g., via surfing, email, social media, videos, blogging).

BASE = ALL	Global n=10789	US n=1040	Argentina n=521	Brazil n=515	Chile n=508	Peru n=510	France n=510	Germany n=519	Italy n=552	Poland n=508	Russia n=513	Spain n=506	India n=535	Indonesia n=512	Kenya n=510	Saudi Arabia n=506	South Africa n=502	UAE n=482	China n=508	South Korea n=511	Philippi nes n=521
Strongly Agree	59%	52%	73%	69%	73%	64%	39%	40%	46%	67%	65%	59%	55%	68%	47%	62%	73%	59%	54%	48%	65%
Somewhat Agree	31%	34%	22%	22%	23%	32%	40%	35%	42%	25%	24%	32%	35%	25%	30%	29%	21%	33%	40%	41%	27%
Somewhat Disagree	7%	9%	3%	7%	3%	3%	11%	14%	8%	4%	10%	6%	6%	5%	19%	6%	3%	6%	6%	9%	4%
Strongly Disagree	1%	2%	1%	1%	0%	1%	3%	2%	2%	1%	1%	1%	1%	0%	2%	1%	1%	1%	1%	2%	1%
Don't Know/Not Applicable	2%	3%	0%	1%	1%	1%	7%	8%	2%	2%	0%	2%	3%	1%	1%	2%	2%	1%	0%	1%	3%

d. Access to the Internet access should be considered a basic human right.

BASE = ALL	Global n=10789	US n=1040	Argentina n=521	Brazil n=515	Chile n=508	Peru n=510	France n=510	Germany n=519	Italy n=552	Poland n=508	Russia n=513	Spain n=506	India n=535	Indonesia n=512	Kenya n=510	Saudi Arabia n=506	South Africa n=502	UAE n=482	China n=508	South Korea n=511	Philippi nes n=521
Strongly Agree	50%	39%	43%	56%	56%	47%	37%	36%	45%	59%	61%	45%	48%	62%	35%	66%	52%	62%	58%	55%	58%
Somewhat Agree	33%	33%	33%	30%	30%	35%	39%	32%	36%	29%	26%	34%	39%	28%	44%	24%	31%	29%	34%	34%	30%
Somewhat Disagree	10%	17%	14%	10%	8%	9%	15%	16%	13%	7%	9%	13%	6%	6%	14%	6%	12%	6%	5%	8%	8%
Strongly Disagree	4%	8%	4%	3%	3%	4%	2%	7%	3%	2%	4%	3%	4%	2%	4%	3%	3%	2%	2%	1%	2%
Don't Know/Not Applicable	3%	4%	6%	1%	4%	5%	7%	10%	3%	3%	0%	5%	3%	1%	2%	1%	2%	2%	1%	1%	2%

e. My government has an obligation to ensure that I have the opportunity to access the Internet.

BASE = ALL	Global n=10789	US n=1040	Argentina n=521	Brazil n=515	Chile n=508	Peru n=510	France n=510	Germany n=519	Italy n=552	Poland n=508	Russia n=513	Spain n=506	India n=535	Indonesia n=512	Kenya n=510	Saudi Arabia n=506	South Africa n=502	UAE n=482	China n=508	South Korea n=511	Philippi nes n=521
Strongly Agree	49%	33%	47%	62%	49%	44%	34%	38%	53%	50%	57%	45%	42%	70%	47%	51%	51%	49%	60%	53%	51%
Somewhat Agree	31%	30%	29%	25%	31%	33%	36%	33%	36%	32%	24%	34%	31%	24%	33%	28%	23%	33%	34%	36%	34%
Somewhat Disagree	12%	20%	13%	8%	10%	11%	19%	14%	8%	10%	14%	12%	14%	4%	14%	10%	14%	9%	5%	8%	10%
Strongly Disagree	4%	12%	5%	2%	4%	5%	3%	6%	2%	3%	3%	3%	6%	1%	3%	3%	9%	4%	1%	2%	2%
Don't Know/Not Applicable	5%	5%	6%	3%	6%	7%	8%	9%	2%	5%	2%	6%	7%	1%	2%	7%	3%	6%	1%	1%	3%

f. Freedom of expression should be guaranteed on the Internet.

BASE = ALL	Global n=10789	US n=1040	Argentina n=521	Brazil n=515	Chile n=508	Peru n=510	France n=510	Germany n=519	Italy n=552	Poland n=508	Russia n=513	Spain n=506	India n=535	Indonesia n=512	Kenya n=510	Saudi Arabia n=506	South Africa n=502	UAE n=482	China n=508	South Korea n=511	Philippi nes n=521
Strongly Agree	53%	42%	60%	57%	67%	61%	40%	43%	55%	52%	64%	53%	55%	58%	43%	58%	54%	50%	51%	47%	54%
Somewhat Agree	33%	36%	30%	28%	24%	31%	42%	35%	36%	36%	24%	32%	33%	30%	41%	30%	32%	34%	42%	38%	32%
Somewhat Disagree	9%	15%	7%	8%	6%	4%	11%	11%	6%	7%	9%	9%	8%	9%	10%	8%	11%	11%	4%	13%	11%
Strongly Disagree	2%	4%	1%	5%	1%	2%	1%	3%	2%	3%	3%	2%	2%	2%	5%	2%	3%	2%	2%	1%	2%
Don't Know/Not Applicable	2%	2%	2%	1%	2%	2%	6%	8%	1%	2%	1%	3%	3%	1%	1%	3%	1%	2%	1%	0%	2%

g. The Internet is essential for my access to knowledge and education

BASE = ALL	Global n=10789	US n=1040	Argentina n=521	Brazil n=515	Chile n=508	Peru n=510	France n=510	Germany n=519	Italy n=552	Poland n=508	Russia n=513	Spain n=506	India n=535	Indonesia n=512	Kenya n=510	Saudi Arabia n=506	South Africa n=502	UAE n=482	China n=508	South Korea n=511	Philippi nes n=521
Strongly Agree	59%	45%	54%	64%	70%	61%	37%	40%	49%	56%	70%	50%	63%	87%	56%	76%	74%	74%	59%	42%	78%
Somewhat Agree	30%	38%	33%	26%	23%	32%	41%	40%	41%	31%	20%	38%	26%	11%	26%	19%	22%	20%	36%	47%	18%
Somewhat Disagree	7%	13%	8%	8%	5%	6%	14%	11%	8%	7%	7%	7%	7%	1%	13%	3%	2%	4%	4%	9%	2%
Strongly Disagree	2%	3%	2%	1%	1%	1%	3%	2%	1%	3%	1%	2%	2%	0%	2%	2%	2%	1%	1%	2%	1%
Don't Know/Not Applicable	2%	2%	2%	1%	1%	0%	5%	7%	1%	3%	1%	3%	3%	1%	2%	1%	1%	2%	-	0%	2%

h. Services such as social media enhance my right to peaceful assembly and association

BASE = ALL	Global n=10789	US n=1040	Argentina n=521	Brazil n=515	Chile n=508	Peru n=510	France n=510	Germany n=519	Italy n=552	Poland n=508	Russia n=513	Spain n=506	India n=535	Indonesia n=512	Kenya n=510	Saudi Arabia n=506	South Africa n=502	UAE n=482	China n=508	South Korea n=511	Philippi nes n=521
Strongly Agree	42%	32%	42%	54%	56%	44%	21%	23%	37%	36%	51%	39%	43%	61%	41%	55%	47%	48%	47%	31%	54%
Somewhat Agree	38%	36%	40%	33%	33%	41%	35%	37%	43%	40%	30%	41%	43%	30%	39%	34%	36%	39%	46%	48%	37%
Somewhat Disagree	12%	18%	11%	8%	7%	9%	24%	18%	13%	12%	13%	13%	8%	6%	16%	7%	11%	8%	4%	17%	5%
Strongly Disagree	3%	7%	3%	2%	1%	3%	7%	8%	3%	4%	3%	2%	4%	1%	5%	2%	3%	1%	1%	2%	1%
Don't Know/Not Applicable	4%	8%	5%	2%	2%	3%	12%	13%	4%	8%	3%	5%	3%	1%	1%	3%	3%	3%	2%	2%	4%

i. I should be free to not join online groups or services such as social media.

BASE = ALL	Global n=10789	US n=1040	Argentina n=521	Brazil n=515	Chile n=508	Peru n=510	France n=510	Germany n=519	Italy n=552	Poland n=508	Russia n=513	Spain n=506	India n=535	Indonesia n=512	Kenya n=510	Saudi Arabia n=506	South Africa n=502	UAE n=482	China n=508	South Korea n=511	Philippi nes n=521
Strongly Agree	61%	74%	68%	69%	76%	66%	60%	56%	53%	53%	71%	59%	41%	67%	48%	56%	75%	55%	47%	50%	66%
Somewhat Agree	27%	16%	23%	20%	19%	29%	29%	28%	36%	31%	19%	33%	29%	24%	27%	32%	18%	29%	45%	40%	22%
Somewhat Disagree	7%	5%	5%	6%	2%	3%	5%	7%	7%	8%	7%	4%	14%	6%	15%	7%	3%	9%	6%	9%	6%
Strongly Disagree	2%	1%	2%	2%	1%	1%	1%	2%	1%	2%	1%	1%	10%	1%	7%	1%	3%	3%	1%	1%	3%
Don't Know/Not Applicable	3%	3%	2%	3%	2%	1%	5%	7%	2%	7%	2%	3%	5%	1%	2%	4%	1%	3%	1%	1%	2%

7. Using this scale, please indicate how much you agree or disagree with each of the statements below. (rotate)

a. The Internet should be governed in some form to protect the community from harm.

BASE = ALL	Global n=10789	US n=1040	Argentina n=521	Brazil n=515	Chile n=508	Peru n=510	France n=510	Germany n=519	Italy n=552	Poland n=508	Russia n=513	Spain n=506	India n=535	Indonesia n=512	Kenya n=510	Saudi Arabia n=506	South Africa n=502	UAE n=482	China n=508	South Korea n=511	Philippi nes n=521
Strongly Agree	50%	28%	37%	53%	29%	29%	45%	31%	52%	59%	51%	32%	65%	78%	76%	70%	47%	62%	57%	43%	71%
Somewhat Agree	32%	41%	28%	29%	30%	29%	38%	42%	39%	30%	32%	44%	28%	17%	18%	24%	32%	29%	41%	44%	24%
Somewhat Disagree	10%	15%	17%	11%	19%	21%	10%	15%	6%	7%	10%	11%	3%	4%	3%	4%	10%	6%	2%	10%	3%
Strongly Disagree	5%	11%	12%	5%	16%	15%	1%	4%	1%	2%	4%	7%	1%	0%	2%	1%	10%	1%	-	2%	2%
Don't Know/Not Applicable	3%	4%	7%	2%	7%	6%	6%	8%	2%	3%	2%	6%	2%	1%	1%	1%	1%	2%	0%	1%	1%

b. I have full access to all of the information that is available on the Internet.

BASE = ALL	Global n=10789	US n=1040	Argentina n=521	Brazil n=515	Chile n=508	Peru n=510	France n=510	Germany n=519	Italy n=552	Poland n=508	Russia n=513	Spain n=506	India n=535	Indonesia n=512	Kenya n=510	Saudi Arabia n=506	South Africa n=502	UAE n=482	China n=508	South Korea n=511	Philippi nes n=521
Strongly Agree	48%	46%	55%	51%	53%	45%	41%	38%	45%	52%	41%	44%	53%	65%	36%	52%	66%	43%	52%	26%	55%
Somewhat Agree	37%	38%	31%	33%	35%	38%	43%	41%	43%	35%	38%	44%	34%	26%	47%	37%	24%	36%	37%	48%	33%
Somewhat Disagree	11%	11%	10%	11%	8%	13%	11%	12%	9%	9%	16%	8%	7%	7%	12%	8%	5%	15%	9%	23%	8%
Strongly Disagree	2%	2%	2%	3%	3%	2%	1%	2%	1%	2%	4%	2%	3%	1%	4%	2%	3%	4%	2%	2%	1%
Don't Know/Not Applicable	2%	2%	2%	1%	2%	2%	5%	7%	1%	2%	1%	2%	2%	1%	1%	2%	1%	2%	0%	1%	2%

c. I do pay attention to whether websites I visit are legal.

BASE = ALL	Global n=10789	US n=1040	Argentina n=521	Brazil n=515	Chile n=508	Peru n=510	France n=510	Germany n=519	Italy n=552	Poland n=508	Russia n=513	Spain n=506	India n=535	Indonesia n=512	Kenya n=510	Saudi Arabia n=506	South Africa n=502	UAE n=482	China n=508	South Korea n=511	Philippi nes n=521
Strongly Agree	44%	41%	42%	49%	43%	37%	46%	15%	43%	47%	40%	34%	51%	60%	36%	53%	57%	55%	50%	32%	64%
Somewhat Agree	34%	33%	35%	31%	32%	38%	38%	22%	42%	37%	31%	42%	34%	28%	37%	31%	25%	31%	43%	45%	26%
Somewhat Disagree	13%	14%	13%	12%	13%	14%	10%	24%	11%	10%	20%	18%	9%	8%	21%	10%	11%	8%	6%	19%	5%
Strongly Disagree	5%	7%	4%	5%	6%	4%	1%	30%	2%	4%	7%	3%	3%	2%	3%	2%	3%	2%	1%	3%	2%
Don't Know/Not Applicable	4%	6%	6%	3%	6%	7%	5%	9%	3%	3%	2%	3%	3%	2%	3%	4%	4%	4%	1%	1%	3%

d. g currently exists on the Internet

BASE = ALL	Global n=10789	US n=1040	Argentina n=521	Brazil n=515	Chile n=508	Peru n=510	France n=510	Germany n=519	Italy n=552	Poland n=508	Russia n=513	Spain n=506	India n=535	Indonesia n=512	Kenya n=510	Saudi Arabia n=506	South Africa n=502	UAE n=482	China n=508	South Korea n=511	Philippi nes n=521
Strongly Agree	30%	22%	21%	35%	34%	27%	24%	21%	26%	18%	23%	24%	31%	51%	24%	48%	21%	49%	46%	31%	35%
Somewhat Agree	38%	38%	32%	30%	31%	38%	41%	29%	43%	43%	37%	39%	40%	31%	44%	35%	34%	34%	45%	49%	38%
Somewhat Disagree	18%	22%	21%	19%	17%	20%	22%	26%	19%	27%	25%	20%	12%	11%	20%	10%	22%	11%	7%	14%	17%
Strongly Disagree	7%	7%	10%	10%	8%	6%	3%	17%	7%	6%	12%	6%	8%	3%	7%	3%	11%	2%	1%	5%	7%
Don't Know/Not Applicable	7%	10%	15%	5%	10%	8%	10%	8%	6%	6%	4%	10%	10%	4%	5%	5%	13%	4%	1%	2%	3%

e. Censorship should exist in some form on the Internet

BASE = ALL	Global n=10789	US n=1040	Argentina n=521	Brazil n=515	Chile n=508	Peru n=510	France n=510	Germany n=519	Italy n=552	Poland n=508	Russia n=513	Spain n=506	India n=535	Indonesia n=512	Kenya n=510	Saudi Arabia n=506	South Africa n=502	UAE n=482	China n=508	South Korea n=511	Philippi nes n=521
Strongly Agree	35%	22%	22%	44%	23%	28%	23%	25%	26%	23%	35%	19%	44%	56%	36%	57%	47%	50%	44%	25%	56%
Somewhat Agree	36%	39%	35%	30%	30%	35%	46%	35%	37%	41%	36%	35%	35%	32%	38%	30%	29%	32%	45%	41%	31%
Somewhat Disagree	15%	21%	16%	11%	21%	17%	19%	19%	20%	20%	17%	23%	9%	8%	16%	8%	14%	10%	7%	22%	6%
Strongly Disagree	9%	11%	21%	10%	21%	14%	5%	12%	13%	12%	9%	15%	6%	2%	5%	3%	7%	4%	2%	9%	5%
Don't Know/Not Applicable	5%	7%	7%	5%	4%	5%	8%	9%	4%	5%	3%	8%	5%	2%	4%	2%	3%	4%	1%	3%	2%

f. Governments in countries with no Internet censorship have a responsibility to keep the Internet free of censorship in countries where the Internet is being censored/controlled/ shut down

BASE = ALL	Global n=10789	US n=1040	Argentina n=521	Brazil n=515	Chile n=508	Peru n=510	France n=510	Germany n=519	Italy n=552	Poland n=508	Russia n=513	Spain n=506	India n=535	Indonesia n=512	Kenya n=510	Saudi Arabia n=506	South Africa n=502	UAE n=482	China n=508	South Korea n=511	Philippi nes n=521
Strongly Agree	32%	23%	30%	40%	33%	32%	20%	24%	32%	31%	25%	25%	41%	49%	29%	40%	33%	36%	38%	22%	47%
Somewhat Agree	34%	31%	26%	31%	31%	32%	40%	33%	43%	37%	31%	39%	34%	32%	40%	28%	32%	30%	46%	44%	35%
Somewhat Disagree	17%	23%	17%	17%	15%	16%	19%	23%	16%	18%	25%	16%	11%	13%	18%	16%	20%	16%	10%	22%	11%
Strongly Disagree	7%	10%	8%	7%	7%	9%	3%	7%	5%	6%	14%	6%	6%	3%	9%	6%	7%	7%	4%	9%	4%
Don't Know/Not Applicable	9%	13%	19%	5%	13%	11%	18%	13%	5%	8%	6%	13%	8%	3%	4%	10%	8%	11%	2%	3%	3%

g. Each individual country has the right to govern the Internet the way they see fit

BASE = ALL	Global n=10789	US n=1040	Argentina n=521	Brazil n=515	Chile n=508	Peru n=510	France n=510	Germany n=519	Italy n=552	Poland n=508	Russia n=513	Spain n=506	India n=535	Indonesia n=512	Kenya n=510	Saudi Arabia n=506	South Africa n=502	UAE n=482	China n=508	South Korea n=511	Philippi nes n=521
Strongly Agree	33%	26%	20%	42%	26%	25%	15%	17%	22%	25%	30%	16%	45%	61%	36%	51%	31%	50%	43%	34%	50%
Somewhat Agree	34%	41%	24%	28%	27%	24%	35%	34%	37%	32%	32%	30%	38%	30%	37%	31%	31%	33%	45%	48%	36%
Somewhat Disagree	19%	20%	24%	19%	22%	27%	28%	26%	25%	25%	23%	29%	10%	7%	18%	10%	19%	11%	8%	12%	8%
Strongly Disagree	10%	8%	25%	9%	20%	20%	12%	12%	12%	13%	12%	18%	4%	2%	6%	5%	18%	4%	2%	4%	4%
Don't Know/Not Applicable	4%	5%	7%	2%	5%	5%	10%	10%	4%	5%	4%	7%	3%	1%	2%	3%	2%	3%	1%	2%	2%

h. The Internet does more to help society than it does to hurt it.

BASE = ALL	Global n=10789	US n=1040	Argentina n=521	Brazil n=515	Chile n=508	Peru n=510	France n=510	Germany n=519	Italy n=552	Poland n=508	Russia n=513	Spain n=506	India n=535	Indonesia n=512	Kenya n=510	Saudi Arabia n=506	South Africa n=502	UAE n=482	China n=508	South Korea n=511	Philippi nes n=521
Strongly Agree	43%	33%	40%	58%	48%	37%	17%	29%	35%	47%	45%	41%	46%	58%	40%	54%	51%	43%	60%	32%	54%
Somewhat Agree	40%	42%	40%	30%	40%	42%	44%	43%	45%	39%	37%	45%	38%	37%	41%	36%	37%	43%	36%	51%	37%
Somewhat Disagree	11%	17%	10%	8%	6%	12%	25%	16%	15%	7%	14%	8%	9%	4%	14%	7%	7%	9%	3%	14%	6%
Strongly Disagree	2%	3%	3%	2%	3%	3%	2%	3%	2%	3%	2%	2%	5%	1%	4%	2%	3%	3%	1%	2%	1%
Don't Know/Not Applicable	4%	5%	7%	2%	3%	5%	12%	9%	3%	4%	2%	4%	2%	1%	2%	1%	1%	2%	0%	2%	2%

i. My life has improved due to using the Internet.

BASE = ALL	Global n=10789	US n=1040	Argentina n=521	Brazil n=515	Chile n=508	Peru n=510	France n=510	Germany n=519	Italy n=552	Poland n=508	Russia n=513	Spain n=506	India n=535	Indonesia n=512	Kenya n=510	Saudi Arabia n=506	South Africa n=502	UAE n=482	China n=508	South Korea n=511	Philippi nes n=521
Strongly Agree	48%	37%	40%	67%	50%	45%	25%	29%	40%	47%	59%	40%	62%	60%	49%	53%	64%	52%	61%	37%	60%
Somewhat Agree	37%	40%	39%	28%	37%	40%	46%	44%	44%	38%	28%	44%	28%	31%	37%	34%	29%	38%	33%	49%	33%
Somewhat Disagree	9%	15%	12%	3%	5%	9%	18%	16%	11%	9%	10%	9%	6%	7%	10%	9%	5%	6%	5%	11%	3%
Strongly Disagree	2%	3%	3%	1%	3%	2%	3%	3%	2%	2%	2%	2%	2%	1%	3%	1%	1%	1%	0%	2%	1%
Don't Know/Not Applicable	3%	5%	6%	2%	4%	4%	8%	8%	3%	4%	1%	4%	2%	1%	2%	3%	2%	2%	1%	1%	3%

8. How often do you read the privacy policies of websites or services that you share personal information with?

BASE = ALL	Global n=10789	US n=1040	Argentina n=521	Brazil n=515	Chile n=508	Peru n=510	France n=510	Germany n=519	Italy n=552	Poland n=508	Russia n=513	Spain n=506	India n=535	Indonesia n=512	Kenya n=510	Saudi Arabia n=506	South Africa n=502	UAE n=482	China n=508	South Korea n=511	Philippi nes n=521
All the time	16%	12%	19%	27%	14%	13%	7%	18%	20%	19%	15%	15%	27%	20%	13%	14%	8%	12%	32%	8%	19%
Most of the Time	31%	30%	31%	22%	26%	28%	23%	37%	37%	41%	37%	32%	33%	24%	34%	32%	29%	29%	33%	23%	37%
Sometimes	41%	42%	40%	40%	42%	46%	46%	38%	35%	32%	36%	41%	31%	52%	39%	46%	44%	48%	30%	57%	36%
Never	12%	15%	11%	11%	18%	14%	24%	7%	9%	7%	12%	11%	9%	4%	14%	8%	19%	11%	5%	12%	7%

9. (Ask Q9 if respondent answers "All the time, most of the time or sometimes in Q8, otherwise skip to Q10). How well do you understand most privacy terms and conditions?

BASE = ALL	Global n=9535	US n=879	Argentina n=466	Brazil n=458	Chile n=417	Peru n=440	France n=387	Germany n=482	Italy n=505	Poland n=472	Russia n=449	Spain n=448	India n=487	Indonesia n=489	Kenya n=438	Saudi Arabia n=463	South Africa n=409	UAE n=428	China n=484	South Korea n=452	Philippi nes n=482
Completely	17%	17%	18%	22%	19%	13%	12%	15%	21%	18%	19%	15%	27%	20%	16%	16%	11%	13%	24%	5%	20%
Very Well	46%	46%	52%	44%	43%	43%	44%	55%	50%	60%	58%	44%	44%	35%	42%	39%	52%	46%	38%	36%	50%
Somewhat	34%	34%	29%	32%	35%	41%	42%	27%	27%	19%	22%	39%	27%	44%	32%	41%	35%	39%	37%	50%	29%
Not at All	3%	3%	2%	2%	2%	3%	2%	3%	2%	2%	1%	2%	2%	1%	9%	4%	3%	2%	1%	8%	1%

10. (Ask Q10 if respondent answers “never” in Q8, otherwise skip to Q11). What are the main reasons you accept the terms and conditions as offered, without reading them?
Please select as many as apply. (rotate)

BASE = ALL	Global n=1254	US n=161	Argentina n=55	Brazil n=57	Chile n=91	Peru n=70	France n=123	Germany n=37	Italy n=47	Poland n=36	Russia n=64	Spain n=58	India n=48	Indonesia n=23	Kenya n=72	Saudi Arabia n=43	South Africa n=93	UAE n=54	China n=24	South Korea n=59	Philippi nes n=39
They are too long	54%	52%	60%	58%	64%	54%	46%	24%	51%	56%	45%	53%	48%	61%	42%	65%	52%	76%	63%	68%	67%
There are too many pages (terms of service, privacy, etc.)	41%	39%	31%	37%	44%	59%	41%	30%	32%	19%	33%	33%	48%	57%	36%	42%	46%	52%	58%	58%	36%
I don't have the time to read them	35%	35%	24%	33%	33%	41%	26%	24%	21%	53%	38%	17%	35%	43%	32%	47%	52%	52%	21%	36%	41%
I don't have a choice if I want to complete an activity that I need to complete	33%	40%	36%	25%	48%	33%	26%	22%	38%	28%	45%	16%	29%	35%	35%	16%	37%	31%	33%	25%	38%
They use too many legal terms that I don't really understand	32%	35%	38%	19%	33%	43%	28%	19%	30%	25%	20%	31%	31%	39%	26%	35%	39%	41%	25%	39%	31%
I don't believe them anyway, my privacy is not guaranteed	29%	30%	44%	19%	37%	31%	22%	27%	26%	42%	41%	26%	23%	9%	17%	26%	29%	30%	38%	34%	23%
Too confusing	28%	25%	27%	33%	35%	46%	28%	35%	30%	28%	16%	29%	27%	48%	13%	21%	27%	31%	33%	15%	21%
They are all the same	23%	25%	27%	16%	24%	17%	19%	22%	28%	25%	28%	17%	31%	30%	24%	28%	19%	35%	21%	15%	21%
I don't care about this	21%	17%	27%	18%	22%	20%	15%	24%	15%	14%	27%	17%	21%	17%	21%	42%	17%	28%	42%	8%	31%
Recent updates or changes are not clearly marked	9%	11%	9%	7%	8%	10%	6%	14%	6%	3%	11%	2%	15%	13%	11%	9%	10%	11%	4%	7%	10%
I can't find them	4%	5%	9%	4%	4%	4%	3%	5%	2%	3%	5%	2%	4%	-	7%	12%	1%	7%	4%	2%	-

11. When you are logged in to a service or application do you use privacy protections?

BASE = ALL	Global n=10789	US n=1040	Argentina n=521	Brazil n=515	Chile n=508	Peru n=510	France n=510	Germany n=519	Italy n=552	Poland n=508	Russia n=513	Spain n=506	India n=535	Indonesia n=512	Kenya n=510	Saudi Arabia n=506	South Africa n=502	UAE n=482	China n=508	South Korea n=511	Philippi nes n=521
All the time	27%	34%	26%	48%	23%	23%	21%	17%	25%	28%	24%	22%	33%	39%	15%	32%	21%	27%	30%	16%	32%
Most of the Time	36%	32%	34%	30%	35%	33%	34%	36%	36%	46%	36%	39%	40%	24%	35%	33%	39%	34%	44%	39%	38%
Sometimes	29%	27%	30%	18%	32%	32%	32%	34%	31%	19%	32%	28%	21%	30%	37%	26%	28%	31%	22%	38%	23%
Never	9%	8%	11%	4%	10%	12%	13%	13%	8%	7%	8%	11%	6%	7%	13%	9%	11%	9%	3%	7%	7%

12. Which of these do you do/have you done

a. Restricted use of location data by Websites or apps

BASE = ALL	Global n=10789	US n=1040	Argentina n=521	Brazil n=515	Chile n=508	Peru n=510	France n=510	Germany n=519	Italy n=552	Poland n=508	Russia n=513	Spain n=506	India n=535	Indonesia n=512	Kenya n=510	Saudi Arabia n=506	South Africa n=502	UAE n=482	China n=508	South Korea n=511	Philippi nes n=521
All the time	28%	20%	24%	39%	27%	27%	24%	20%	33%	27%	24%	27%	43%	28%	46%	39%	15%	30%	29%	17%	26%
Most of the Time	32%	28%	29%	28%	28%	26%	40%	33%	39%	40%	33%	31%	27%	29%	21%	34%	25%	34%	41%	38%	34%
Sometimes	24%	26%	25%	21%	24%	27%	18%	28%	20%	23%	26%	23%	16%	30%	22%	19%	32%	23%	23%	30%	26%
Never	16%	25%	23%	12%	20%	21%	18%	19%	8%	10%	17%	20%	13%	13%	10%	9%	27%	13%	7%	15%	15%

b. Sharing permission for friends and family

BASE = ALL	Global n=10789	US n=1040	Argentina n=521	Brazil n=515	Chile n=508	Peru n=510	France n=510	Germany n=519	Italy n=552	Poland n=508	Russia n=513	Spain n=506	India n=535	Indonesia n=512	Kenya n=510	Saudi Arabia n=506	South Africa n=502	UAE n=482	China n=508	South Korea n=511	Philippi nes n=521
All the time	36%	30%	46%	52%	43%	36%	38%	30%	36%	34%	37%	29%	43%	39%	26%	34%	27%	39%	36%	21%	42%
Most of the Time	32%	26%	24%	30%	26%	30%	34%	31%	36%	35%	31%	36%	30%	29%	41%	35%	27%	32%	44%	35%	31%
Sometimes	19%	20%	17%	12%	18%	21%	15%	17%	18%	19%	15%	20%	17%	21%	25%	22%	23%	20%	16%	30%	17%
Never	13%	24%	13%	6%	13%	13%	13%	22%	10%	11%	17%	16%	10%	11%	7%	9%	23%	9%	4%	14%	10%

c. Separate password for sensitive data

BASE = ALL	Global n=10789	US n=1040	Argentina n=521	Brazil n=515	Chile n=508	Peru n=510	France n=510	Germany n=519	Italy n=552	Poland n=508	Russia n=513	Spain n=506	India n=535	Indonesia n=512	Kenya n=510	Saudi Arabia n=506	South Africa n=502	UAE n=482	China n=508	South Korea n=511	Philippi nes n=521
All the time	47%	45%	57%	54%	59%	49%	44%	36%	47%	45%	51%	51%	51%	48%	37%	53%	42%	49%	40%	28%	56%
Most of the Time	26%	26%	21%	22%	20%	28%	33%	30%	28%	30%	22%	24%	28%	22%	30%	24%	21%	27%	40%	32%	23%
Sometimes	17%	16%	13%	15%	13%	15%	15%	18%	16%	15%	16%	16%	12%	19%	28%	14%	18%	15%	18%	30%	13%
Never	10%	13%	9%	10%	8%	8%	8%	16%	9%	9%	10%	8%	8%	11%	5%	9%	19%	10%	3%	10%	9%

d. Provide incorrect data (fake name, date of birth, etc) when creating a new account

BASE = ALL	Global n=10789	US n=1040	Argentina n=521	Brazil n=515	Chile n=508	Peru n=510	France n=510	Germany n=519	Italy n=552	Poland n=508	Russia n=513	Spain n=506	India n=535	Indonesia n=512	Kenya n=510	Saudi Arabia n=506	South Africa n=502	UAE n=482	China n=508	South Korea n=511	Philippi nes n=521
All the time	12%	8%	9%	17%	10%	9%	9%	9%	17%	10%	15%	10%	18%	7%	15%	14%	5%	12%	22%	11%	8%
Most of the Time	15%	11%	8%	13%	9%	11%	21%	16%	20%	19%	13%	18%	20%	7%	28%	18%	6%	12%	32%	23%	9%
Sometimes	29%	27%	24%	26%	28%	31%	26%	24%	26%	32%	39%	29%	20%	29%	36%	35%	22%	27%	33%	27%	35%
Never	44%	54%	60%	44%	53%	49%	43%	51%	38%	39%	33%	42%	43%	57%	21%	32%	67%	50%	13%	39%	48%

e. Downloaded a Web browser plug-in

BASE = ALL	Global n=10789	US n=1040	Argentina n=521	Brazil n=515	Chile n=508	Peru n=510	France n=510	Germany n=519	Italy n=552	Poland n=508	Russia n=513	Spain n=506	India n=535	Indonesia n=512	Kenya n=510	Saudi Arabia n=506	South Africa n=502	UAE n=482	China n=508	South Korea n=511	Philippi nes n=521
All the time	18%	8%	19%	29%	18%	20%	11%	13%	19%	17%	19%	17%	29%	14%	25%	26%	9%	19%	24%	19%	14%
Most of the Time	24%	15%	20%	23%	24%	24%	21%	25%	28%	32%	22%	25%	24%	21%	25%	25%	13%	22%	41%	39%	22%
Sometimes	36%	43%	39%	32%	37%	40%	29%	28%	33%	35%	27%	41%	32%	48%	36%	28%	37%	38%	29%	30%	44%
Never	22%	34%	22%	16%	20%	16%	39%	34%	20%	16%	32%	18%	15%	17%	14%	21%	42%	21%	6%	12%	20%

f. Reusing throw-away password for low-value accounts

BASE = ALL	Global n=10789	US n=1040	Argentina n=521	Brazil n=515	Chile n=508	Peru n=510	France n=510	Germany n=519	Italy n=552	Poland n=508	Russia n=513	Spain n=506	India n=535	Indonesia n=512	Kenya n=510	Saudi Arabia n=506	South Africa n=502	UAE n=482	China n=508	South Korea n=511	Philippi nes n=521
All the time	15%	9%	14%	23%	17%	13%	13%	12%	19%	14%	18%	16%	23%	15%	18%	23%	6%	15%	26%	11%	8%
Most of the Time	22%	13%	13%	18%	16%	17%	22%	28%	36%	25%	23%	22%	19%	23%	27%	27%	10%	17%	51%	29%	11%
Sometimes	28%	27%	27%	23%	25%	31%	20%	31%	28%	33%	36%	31%	24%	35%	28%	31%	21%	38%	20%	33%	28%
Never	34%	51%	46%	37%	42%	39%	45%	29%	17%	28%	24%	31%	34%	28%	27%	18%	64%	30%	4%	27%	53%

13. Have you ever disclosed personal information online that was later used in a way you didn't expect?

BASE = ALL	Global n=10789	US n=1040	Argentina n=521	Brazil n=515	Chile n=508	Peru n=510	France n=510	Germany n=519	Italy n=552	Poland n=508	Russia n=513	Spain n=506	India n=535	Indonesia n=512	Kenya n=510	Saudi Arabia n=506	South Africa n=502	UAE n=482	China n=508	South Korea n=511	Philippi nes n=521
Yes	19%	17%	8%	16%	9%	10%	13%	11%	12%	21%	12%	13%	30%	15%	26%	23%	13%	17%	62%	35%	18%
No	57%	57%	63%	71%	56%	66%	67%	73%	69%	48%	70%	62%	56%	57%	58%	36%	61%	55%	22%	32%	58%
Don't know	24%	26%	29%	13%	34%	24%	20%	15%	19%	30%	18%	25%	15%	27%	16%	41%	27%	28%	16%	32%	24%

14. (As Q14 if response to Q13 is “yes”, otherwise skip to Q15) What were the consequences? (Please select all that apply)

BASE = ALL	Global n=2051	US n=177	Argentina n=43	Brazil n=81	Chile n=47	Peru n=51	France n=65	Germany n=59	Italy n=68	Poland n=109	Russia n=61	Spain n=67	India n=159	Indonesia n=79	Kenya n=135	Saudi Arabia n=118	South Africa n=64	UAE n=80	China n=315	South Korea n=180	Philippi nes n=93
I started receiving a lot of unsolicited emails/phone calls	43%	56%	35%	27%	57%	37%	51%	46%	29%	60%	36%	36%	22%	59%	19%	35%	53%	30%	48%	56%	56%
I was put on several mailing/calling center lists that I did not want.	41%	54%	35%	28%	64%	41%	49%	32%	28%	46%	52%	30%	30%	35%	24%	20%	67%	30%	48%	51%	51%
Personal information was stolen	38%	27%	37%	32%	19%	29%	29%	22%	28%	17%	26%	21%	60%	49%	16%	25%	25%	51%	55%	65%	35%
Previously private personal information was publically exposed	26%	16%	23%	25%	32%	29%	11%	29%	25%	12%	21%	28%	38%	52%	15%	19%	22%	23%	39%	16%	42%
Someone was impersonating me	20%	16%	16%	28%	11%	20%	9%	25%	13%	14%	16%	15%	18%	42%	12%	14%	13%	25%	22%	27%	29%
I lost money.	18%	24%	40%	37%	9%	20%	14%	19%	25%	11%	16%	19%	37%	16%	8%	16%	30%	15%	10%	9%	16%
There were no consequences	11%	8%	5%	9%	11%	14%	11%	10%	12%	9%	10%	13%	9%	8%	42%	28%	6%	16%	4%	1%	10%
My credit was damaged	10%	12%	14%	10%	4%	14%	3%	8%	6%	7%	8%	18%	13%	9%	5%	7%	13%	4%	13%	8%	6%
My service provider used my profile to prevent unauthorized access to my account.	7%	6%	9%	9%	11%	10%	-	5%	1%	3%	3%	4%	8%	20%	4%	11%	3%	13%	8%	6%	15%
I had to go to court or hire a lawyer to reverse the damage.	4%	3%	5%	7%	6%	4%	3%	7%	3%	4%	-	4%	8%	8%	-	7%	2%	5%	4%	2%	6%

15. How much do you agree or disagree that increased government control of the Internet would have each of the following effects?

a. It would stifle innovation

BASE = ALL	Global n=9717	US n=1033	Argentina n=506	Brazil n=513	Chile n=504	Peru n=501	France n=509	Germany n=518	Italy n=548	Poland n=506	Russia n=512	Spain n=506	India n=526	Indonesia n=506	Kenya n=503	Saudi Arabia n=6	South Africa n=501	UAE n=6	China n=505	South Korea n=507	Philippi nes n=501
Strongly Agree	34%	28%	31%	40%	39%	38%	21%	20%	30%	38%	39%	30%	47%	25%	65%	17%	44%	33%	29%	23%	26%
Somewhat Agree	37%	43%	29%	33%	30%	29%	41%	37%	41%	40%	34%	33%	34%	31%	23%	33%	36%	33%	48%	46%	51%
Somewhat Disagree	17%	14%	22%	14%	13%	19%	24%	23%	18%	13%	16%	18%	11%	30%	7%	33%	13%	-	17%	22%	15%
Strongly Disagree	6%	5%	10%	10%	12%	8%	4%	6%	7%	2%	7%	10%	1%	10%	3%	-	3%	-	5%	7%	3%
Don't Know/Not Applicable	6%	10%	8%	3%	5%	6%	10%	14%	4%	7%	3%	9%	7%	3%	2%	17%	4%	33%	2%	1%	6%

b. It would put limits on the content I can access.

BASE = ALL	Global n=9717	US n=1033	Argentina n=506	Brazil n=513	Chile n=504	Peru n=501	France n=509	Germany n=518	Italy n=548	Poland n=506	Russia n=512	Spain n=506	India n=526	Indonesia n=506	Kenya n=503	Saudi Arabia n=6	South Africa n=501	UAE n=6	China n=505	South Korea n=507	Philippi nes n=501
Strongly Agree	38%	37%	42%	44%	52%	44%	26%	21%	34%	45%	40%	35%	40%	34%	40%	17%	53%	17%	35%	27%	36%
Somewhat Agree	39%	40%	35%	33%	27%	35%	40%	35%	45%	37%	32%	37%	43%	38%	48%	33%	33%	50%	52%	50%	45%
Somewhat Disagree	13%	12%	10%	11%	11%	12%	21%	25%	14%	9%	18%	15%	9%	21%	8%	33%	9%	-	9%	17%	12%
Strongly Disagree	5%	5%	8%	10%	8%	6%	4%	8%	3%	2%	7%	7%	4%	7%	2%	-	2%	-	4%	4%	3%
Don't Know/Not Applicable	4%	6%	5%	3%	2%	3%	8%	12%	4%	6%	3%	6%	4%	1%	1%	17%	2%	33%	1%	1%	3%

c. It would make me fearful that my actions were under surveillance

BASE = ALL	Global n=9717	US n=1033	Argentina n=506	Brazil n=513	Chile n=504	Peru n=501	France n=509	Germany n=518	Italy n=548	Poland n=506	Russia n=512	Spain n=506	India n=526	Indonesia n=506	Kenya n=503	Saudi Arabia n=6	South Africa n=501	UAE n=6	China n=505	South Korea n=507	Philippi nes n=501
Strongly Agree	39%	43%	37%	46%	42%	43%	32%	27%	38%	52%	42%	28%	34%	30%	40%	17%	57%	17%	38%	29%	40%
Somewhat Agree	35%	34%	33%	29%	25%	30%	37%	34%	41%	32%	30%	36%	40%	33%	35%	33%	27%	33%	45%	40%	42%
Somewhat Disagree	16%	13%	14%	13%	15%	16%	21%	20%	14%	9%	19%	18%	16%	25%	21%	33%	8%	17%	13%	21%	11%
Strongly Disagree	6%	5%	10%	9%	12%	6%	3%	8%	4%	1%	7%	11%	6%	9%	2%	-	4%	-	3%	7%	3%
Don't Know/Not Applicable	4%	5%	6%	3%	6%	5%	7%	11%	3%	6%	2%	7%	4%	2%	1%	17%	3%	33%	2%	2%	3%

d. It would limit my freedom of expression

BASE = ALL	Global n=9717	US n=1033	Argentina n=506	Brazil n=513	Chile n=504	Peru n=501	France n=509	Germany n=518	Italy n=548	Poland n=506	Russia n=512	Spain n=506	India n=526	Indonesia n=506	Kenya n=503	Saudi Arabia n=6	South Africa n=501	UAE n=6	China n=505	South Korea n=507	Philippi nes n=501
Strongly Agree	39%	38%	44%	45%	53%	44%	29%	25%	38%	49%	43%	34%	34%	30%	35%	17%	55%	-	35%	31%	39%
Somewhat Agree	35%	35%	29%	30%	24%	33%	38%	33%	37%	33%	30%	35%	42%	32%	42%	17%	25%	67%	45%	38%	40%
Somewhat Disagree	16%	16%	12%	13%	11%	13%	22%	22%	17%	11%	16%	17%	13%	25%	15%	50%	13%	-	15%	22%	13%
Strongly Disagree	7%	6%	9%	10%	9%	8%	4%	9%	5%	1%	9%	8%	7%	11%	7%	-	3%	-	4%	7%	5%
Don't Know/Not Applicable	4%	5%	5%	2%	3%	3%	7%	11%	3%	5%	2%	7%	4%	1%	2%	17%	3%	33%	2%	2%	3%

e. It would make the Internet too controlled

BASE = ALL	Global n=9717	US n=1033	Argentina n=506	Brazil n=513	Chile n=504	Peru n=501	France n=509	Germany n=518	Italy n=548	Poland n=506	Russia n=512	Spain n=506	India n=526	Indonesia n=506	Kenya n=503	Saudi Arabia n=6	South Africa n=501	UAE n=6	China n=505	South Korea n=507	Philippi nes n=501
Strongly Agree	39%	40%	45%	42%	52%	43%	32%	23%	37%	48%	45%	38%	40%	32%	38%	17%	56%	17%	35%	25%	39%
Somewhat Agree	34%	34%	29%	31%	27%	35%	35%	34%	39%	33%	29%	36%	39%	33%	37%	17%	27%	33%	47%	35%	39%
Somewhat Disagree	16%	16%	12%	13%	13%	12%	21%	24%	16%	11%	17%	14%	13%	23%	17%	50%	12%	17%	13%	26%	14%
Strongly Disagree	6%	5%	8%	11%	7%	7%	4%	8%	4%	1%	6%	6%	3%	11%	6%	-	3%	-	3%	11%	5%
Don't Know/Not Applicable	4%	6%	5%	3%	2%	3%	7%	12%	4%	6%	3%	6%	5%	1%	3%	17%	2%	33%	2%	2%	3%

f. It would inhibit the growth of the Internet

BASE = ALL	Global n=9717	US n=1033	Argentina n=506	Brazil n=513	Chile n=504	Peru n=501	France n=509	Germany n=518	Italy n=548	Poland n=506	Russia n=512	Spain n=506	India n=526	Indonesia n=506	Kenya n=503	Saudi Arabia n=6	South Africa n=501	UAE n=6	China n=505	South Korea n=507	Philippi nes n=501
Strongly Agree	36%	37%	40%	36%	49%	44%	23%	20%	33%	44%	42%	33%	40%	31%	35%	17%	52%	17%	32%	25%	37%
Somewhat Agree	33%	32%	25%	34%	26%	27%	38%	31%	41%	32%	27%	33%	30%	28%	38%	33%	27%	33%	45%	35%	38%
Somewhat Disagree	19%	19%	18%	15%	13%	18%	25%	27%	18%	14%	19%	18%	18%	25%	17%	33%	13%	17%	17%	28%	16%
Strongly Disagree	8%	5%	11%	12%	9%	7%	4%	9%	5%	4%	10%	8%	8%	13%	8%	-	6%	-	4%	11%	6%
Don't Know/Not Applicable	5%	6%	6%	3%	3%	5%	10%	12%	3%	6%	2%	8%	4%	2%	3%	17%	3%	33%	2%	2%	3%

g. It would make me use the Internet less

BASE = ALL	Global n=9717	US n=1033	Argentina n=506	Brazil n=513	Chile n=504	Peru n=501	France n=509	Germany n=518	Italy n=548	Poland n=506	Russia n=512	Spain n=506	India n=526	Indonesia n=506	Kenya n=503	Saudi Arabia n=6	South Africa n=501	UAE n=6	China n=505	South Korea n=507	Philippi nes n=501
Strongly Agree	26%	24%	30%	32%	36%	34%	17%	13%	25%	30%	34%	23%	29%	20%	29%	17%	36%	17%	20%	17%	25%
Somewhat Agree	31%	28%	27%	31%	27%	28%	27%	26%	36%	30%	29%	32%	33%	27%	36%	33%	26%	-	36%	35%	38%
Somewhat Disagree	26%	26%	21%	18%	22%	24%	32%	31%	25%	26%	23%	25%	23%	31%	23%	33%	24%	33%	27%	30%	25%
Strongly Disagree	13%	15%	15%	15%	11%	9%	15%	18%	10%	8%	13%	12%	11%	19%	10%	-	11%	17%	14%	15%	8%
Don't Know/Not Applicable	5%	6%	7%	4%	4%	5%	9%	12%	4%	7%	2%	8%	4%	3%	3%	17%	4%	33%	2%	2%	4%

h. It would improve the content on the Internet

BASE = ALL	Global n=9717	US n=1033	Argentina n=506	Brazil n=513	Chile n=504	Peru n=501	France n=509	Germany n=518	Italy n=548	Poland n=506	Russia n=512	Spain n=506	India n=526	Indonesia n=506	Kenya n=503	Saudi Arabia n=6	South Africa n=501	UAE n=6	China n=505	South Korea n=507	Philippi nes n=501
Strongly Agree	18%	11%	15%	30%	17%	18%	13%	10%	16%	17%	19%	13%	36%	20%	22%	17%	12%	17%	30%	15%	25%
Somewhat Agree	31%	25%	20%	31%	19%	22%	34%	32%	34%	31%	31%	27%	40%	36%	40%	17%	23%	33%	47%	39%	40%
Somewhat Disagree	27%	32%	29%	20%	31%	31%	32%	30%	28%	26%	30%	28%	13%	29%	21%	33%	29%	-	13%	28%	24%
Strongly Disagree	17%	23%	25%	14%	28%	20%	10%	14%	17%	18%	18%	22%	7%	11%	16%	-	31%	17%	7%	16%	7%
Don't Know/Not Applicable	7%	9%	11%	4%	6%	10%	11%	14%	5%	8%	3%	10%	4%	5%	2%	33%	5%	33%	2%	2%	4%

i. It would help businesses grow and help economies.

BASE = ALL	Global n=9717	US n=1033	Argentina n=506	Brazil n=513	Chile n=504	Peru n=501	France n=509	Germany n=518	Italy n=548	Poland n=506	Russia n=512	Spain n=506	India n=526	Indonesia n=506	Kenya n=503	Saudi Arabia n=6	South Africa n=501	UAE n=6	China n=505	South Korea n=507	Philippi nes n=501
Strongly Agree	19%	10%	16%	31%	17%	19%	9%	9%	16%	15%	20%	14%	45%	28%	27%	17%	12%	17%	29%	13%	28%
Somewhat Agree	28%	25%	19%	30%	21%	23%	28%	27%	32%	24%	24%	27%	32%	33%	34%	17%	20%	17%	42%	31%	38%
Somewhat Disagree	27%	30%	29%	19%	29%	29%	34%	34%	27%	35%	31%	27%	11%	26%	22%	33%	31%	-	17%	33%	23%
Strongly Disagree	17%	23%	24%	14%	26%	19%	12%	15%	17%	17%	19%	19%	8%	8%	15%	-	29%	17%	7%	20%	7%
Don't Know/Not Applicable	9%	12%	13%	6%	7%	11%	17%	15%	8%	10%	6%	13%	4%	5%	3%	33%	8%	50%	4%	4%	4%

j. It would increase the number of users

BASE = ALL	Global n=9717	US n=1033	Argentina n=506	Brazil n=513	Chile n=504	Peru n=501	France n=509	Germany n=518	Italy n=548	Poland n=506	Russia n=512	Spain n=506	India n=526	Indonesia n=506	Kenya n=503	Saudi Arabia n=6	South Africa n=501	UAE n=6	China n=505	South Korea n=507	Philippi nes n=501
Strongly Agree	17%	9%	14%	28%	17%	17%	9%	9%	15%	13%	14%	15%	39%	25%	23%	17%	10%	17%	21%	14%	18%
Somewhat Agree	23%	19%	15%	27%	13%	19%	26%	21%	29%	19%	18%	22%	29%	29%	30%	17%	15%	17%	38%	23%	32%
Somewhat Disagree	30%	33%	30%	20%	29%	32%	38%	36%	29%	30%	33%	28%	17%	29%	24%	33%	32%	-	26%	34%	35%
Strongly Disagree	22%	27%	29%	20%	32%	23%	13%	19%	20%	29%	28%	23%	10%	12%	18%	-	37%	33%	10%	27%	9%
Don't Know/Not Applicable	8%	13%	13%	4%	8%	9%	15%	15%	7%	9%	7%	12%	5%	4%	4%	33%	6%	33%	5%	2%	5%

k. It would make the Internet safe for everyone to use.

BASE = ALL	Global n=9717	US n=1033	Argentina n=506	Brazil n=513	Chile n=504	Peru n=501	France n=509	Germany n=518	Italy n=548	Poland n=506	Russia n=512	Spain n=506	India n=526	Indonesia n=506	Kenya n=503	Saudi Arabia n=6	South Africa n=501	UAE n=6	China n=505	South Korea n=507	Philippi nes n=501
Strongly Agree	24%	15%	20%	36%	21%	23%	17%	15%	22%	15%	23%	19%	46%	42%	33%	17%	15%	50%	29%	18%	36%
Somewhat Agree	34%	33%	20%	32%	25%	24%	38%	33%	40%	36%	34%	33%	35%	39%	36%	17%	35%	-	50%	41%	39%
Somewhat Disagree	22%	25%	28%	17%	22%	27%	27%	28%	22%	28%	24%	21%	11%	14%	17%	33%	24%	-	13%	26%	16%
Strongly Disagree	13%	19%	22%	11%	24%	17%	8%	12%	12%	13%	15%	16%	4%	4%	10%	17%	20%	17%	6%	13%	5%
Don't Know/Not Applicable	7%	9%	10%	4%	8%	8%	11%	13%	5%	8%	4%	11%	4%	2%	3%	17%	6%	33%	2%	2%	5%

l. It would have no effect

BASE = ALL	Global n=9717	US n=1033	Argentina n=506	Brazil n=513	Chile n=504	Peru n=501	France n=509	Germany n=518	Italy n=548	Poland n=506	Russia n=512	Spain n=506	India n=526	Indonesia n=506	Kenya n=503	Saudi Arabia n=6	South Africa n=501	UAE n=6	China n=505	South Korea n=507	Philippi nes n=501
Strongly Agree	12%	8%	10%	18%	12%	13%	10%	6%	11%	11%	14%	10%	25%	12%	19%	17%	5%	17%	16%	6%	9%
Somewhat Agree	19%	17%	13%	21%	10%	14%	22%	16%	26%	18%	22%	16%	25%	21%	28%	33%	14%	-	30%	19%	18%
Somewhat Disagree	27%	28%	23%	19%	21%	24%	31%	36%	27%	27%	29%	25%	21%	32%	20%	33%	28%	17%	30%	29%	31%
Strongly Disagree	29%	32%	34%	29%	42%	31%	18%	23%	22%	26%	24%	31%	22%	27%	27%	-	40%	33%	15%	37%	33%
Don't Know/Not Applicable	14%	15%	21%	13%	16%	19%	19%	19%	13%	18%	10%	19%	7%	9%	7%	17%	13%	33%	8%	9%	10%

16. How much has access to the Internet contributed to civil action or political awareness in your country?

BASE = ALL	Global n=10789	US n=1040	Argentina n=521	Brazil n=515	Chile n=508	Peru n=510	France n=510	Germany n=519	Italy n=552	Poland n=508	Russia n=513	Spain n=506	India n=535	Indonesia n=512	Kenya n=510	Saudi Arabia n=506	South Africa n=502	UAE n=482	China n=508	South Korea n=511	Philippi nes n=521
A Lot	32%	26%	32%	32%	31%	37%	27%	29%	28%	41%	41%	34%	36%	41%	26%	28%	30%	32%	35%	32%	35%
Somewhat	28%	36%	31%	19%	23%	28%	44%	38%	34%	28%	21%	32%	21%	21%	24%	22%	31%	25%	27%	25%	19%
Not Very Much	10%	9%	12%	7%	10%	10%	13%	14%	15%	5%	3%	12%	7%	9%	8%	6%	16%	8%	14%	8%	5%
Not at All	4%	5%	6%	3%	5%	3%	7%	9%	5%	3%	1%	5%	2%	1%	3%	3%	4%	6%	3%	2%	1%

17. To what degree would you accept increased control or monitoring of the Internet if you gained increased safety?

BASE = ALL	Global n=10789	US n=1040	Argentina n=521	Brazil n=515	Chile n=508	Peru n=510	France n=510	Germany n=519	Italy n=552	Poland n=508	Russia n=513	Spain n=506	India n=535	Indonesia n=512	Kenya n=510	Saudi Arabia n=506	South Africa n=502	UAE n=482	China n=508	South Korea n=511	Philippi nes n=521
A Lot	27%	15%	26%	29%	19%	25%	24%	22%	24%	17%	34%	26%	38%	40%	27%	32%	23%	35%	32%	22%	35%
Somewhat	34%	39%	34%	29%	34%	27%	41%	45%	34%	40%	35%	37%	23%	28%	25%	28%	39%	30%	32%	43%	30%
Not Very Much	15%	24%	17%	14%	19%	22%	16%	13%	18%	20%	11%	16%	8%	12%	12%	9%	16%	8%	14%	16%	7%
Not at All	8%	14%	12%	9%	17%	12%	11%	10%	6%	14%	5%	10%	3%	2%	4%	4%	11%	3%	4%	5%	3%

18. Up to how much more would you be willing to pay per month to be certain that you were using the Internet anonymously and/or your privacy online would not be compromised?

BASE = ALL	Global n=10789	US n=1040	Argentina n=521	Brazil n=515	Chile n=508	Peru n=510	France n=510	Germany n=519	Italy n=552	Poland n=508	Russia n=513	Spain n=506	India n=535	Indonesia n=512	Kenya n=510	Saudi Arabia n=506	South Africa n=502	UAE n=482	China n=508	South Korea n=511	Philippi nes n=521
1-10%	22%	25%	18%	19%	20%	25%	20%	18%	23%	23%	18%	21%	16%	24%	19%	25%	22%	24%	25%	33%	24%
11-20%	11%	7%	9%	12%	8%	9%	7%	10%	11%	14%	13%	7%	15%	13%	16%	10%	11%	11%	20%	14%	9%
21-30%	8%	5%	8%	9%	7%	7%	6%	6%	8%	10%	9%	5%	15%	9%	15%	8%	9%	9%	13%	7%	7%
31-40%	5%	3%	2%	5%	3%	5%	4%	3%	6%	5%	5%	4%	13%	4%	14%	4%	2%	5%	10%	5%	4%
41-50%	4%	2%	3%	5%	2%	3%	2%	2%	3%	4%	2%	2%	7%	6%	10%	5%	3%	6%	9%	2%	7%
50% or more	6%	3%	5%	11%	4%	4%	1%	1%	3%	5%	6%	2%	13%	13%	8%	7%	6%	8%	7%	4%	13%
I would not be willing to pay any amount	43%	55%	54%	38%	57%	46%	61%	60%	45%	39%	47%	60%	21%	31%	18%	42%	48%	38%	16%	36%	36%

19. Who do you think is most responsible for managing the global Internet?

BASE = ALL	Global n=10789	US n=1040	Argentina n=521	Brazil n=515	Chile n=508	Peru n=510	France n=510	Germany n=519	Italy n=552	Poland n=508	Russia n=513	Spain n=506	India n=535	Indonesia n=512	Kenya n=510	Saudi Arabia n=506	South Africa n=502	UAE n=482	China n=508	South Korea n=511	Philippi nes n=521
Telecommunications companies or Internet service providers	35%	26%	32%	43%	37%	46%	25%	32%	29%	31%	41%	31%	37%	34%	36%	52%	34%	50%	29%	39%	33%
A combination of government, industry, technical community and civil society working together	23%	38%	19%	12%	23%	10%	23%	25%	19%	25%	18%	22%	19%	40%	15%	10%	23%	18%	23%	20%	43%
Software or search engine companies (e.g. Microsoft, Google)	22%	15%	34%	25%	26%	31%	25%	14%	28%	25%	23%	24%	30%	12%	18%	16%	34%	15%	16%	23%	16%
Local or national government organizations	7%	5%	2%	5%	2%	2%	11%	9%	11%	6%	5%	6%	6%	7%	11%	12%	1%	10%	18%	8%	3%
Multi-national non-governmental organizations	4%	4%	5%	3%	3%	3%	4%	6%	6%	4%	7%	6%	4%	3%	8%	4%	3%	3%	8%	3%	2%
Media companies	3%	3%	5%	4%	5%	5%	4%	5%	3%	6%	2%	6%	2%	2%	4%	1%	1%	1%	0%	5%	1%
Other	3%	8%	1%	3%	3%	1%	4%	6%	2%	2%	3%	4%	1%	-	1%	3%	2%	2%	0%	1%	0%
The United Nations	3%	1%	2%	4%	2%	2%	4%	4%	2%	1%	2%	2%	2%	2%	7%	2%	1%	2%	6%	1%	3%

20. Who would you trust most to manage the global Internet?

BASE = ALL	Global n=10789	US n=1040	Argentina n=521	Brazil n=515	Chile n=508	Peru n=510	France n=510	Germany n=519	Italy n=552	Poland n=508	Russia n=513	Spain n=506	India n=535	Indonesia n=512	Kenya n=510	Saudi Arabia n=506	South Africa n=502	UAE n=482	China n=508	South Korea n=511	Philippi nes n=521
A combination of government, industry, technical community and civil society working together	26%	37%	29%	22%	29%	26%	25%	34%	21%	22%	20%	25%	17%	35%	15%	13%	28%	20%	24%	23%	44%
Telecommunications companies or Internet service providers	24%	20%	20%	27%	16%	28%	16%	19%	20%	20%	27%	20%	29%	30%	28%	33%	24%	38%	20%	19%	28%
Software or search engine companies (e.g. Microsoft, Google)	21%	15%	26%	26%	22%	23%	15%	9%	22%	20%	23%	17%	35%	16%	25%	25%	32%	21%	17%	28%	14%
Local or national government organizations	8%	7%	5%	6%	4%	4%	14%	8%	10%	5%	5%	8%	7%	6%	13%	16%	3%	12%	18%	8%	3%
Multi-national non-governmental organizations	8%	7%	8%	4%	12%	9%	9%	12%	7%	16%	11%	8%	5%	8%	9%	6%	5%	5%	11%	8%	2%
The United Nations	6%	3%	6%	7%	7%	6%	11%	7%	10%	7%	6%	9%	5%	3%	6%	4%	2%	3%	8%	4%	7%
Other	5%	10%	5%	4%	7%	3%	8%	9%	8%	7%	6%	9%	1%	0%	2%	3%	5%	1%	0%	7%	1%
Media companies	2%	2%	2%	4%	2%	2%	2%	2%	1%	1%	2%	3%	1%	2%	4%	1%	2%	0%	1%	3%	2%

21. How familiar are you with the following organizations? (rotate)

a. The Internet Society (ISOC)

BASE = ALL	Global n=10713	US n=1027	Argentina n=519	Brazil n=513	Chile n=504	Peru n=506	France n=509	Germany n=515	Italy n=547	Poland n=505	Russia n=510	Spain n=501	India n=529	Indonesia n=509	Kenya n=507	Saudi Arabia n=503	South Africa n=499	UAE n=480	China n=505	South Korea n=509	Philippi nes n=516
Very Familiar	9%	4%	3%	18%	2%	4%	5%	4%	5%	5%	6%	4%	28%	17%	15%	7%	4%	7%	24%	8%	7%
Somewhat Familiar	29%	15%	21%	35%	13%	20%	25%	20%	21%	29%	31%	20%	39%	50%	41%	26%	22%	33%	47%	48%	37%
Not Familiar at All	62%	81%	76%	48%	84%	76%	71%	76%	73%	66%	63%	75%	33%	33%	44%	67%	73%	60%	30%	44%	56%

b. The International Telecommunications Union (ITU)

BASE = ALL	Global n=10695	US n=1032	Argentina n=520	Brazil n=510	Chile n=502	Peru n=506	France n=509	Germany n=514	Italy n=551	Poland n=502	Russia n=505	Spain n=502	India n=531	Indonesia n=510	Kenya n=503	Saudi Arabia n=500	South Africa n=498	UAE n=477	China n=503	South Korea n=511	Philippi nes n=509
Very Familiar	8%	4%	6%	13%	2%	4%	6%	6%	6%	6%	6%	6%	23%	6%	11%	6%	3%	7%	23%	5%	7%
Somewhat Familiar	28%	15%	27%	37%	17%	29%	28%	18%	17%	26%	21%	23%	42%	33%	41%	31%	19%	36%	47%	34%	35%
Not Familiar at All	64%	80%	67%	50%	81%	67%	67%	77%	77%	68%	73%	71%	35%	62%	49%	63%	78%	57%	29%	60%	58%

c. The Internet Corporation for Assigned Names and Numbers (ICANN)

BASE = ALL	Global n=10682	US n=1035	Argentina n=516	Brazil n=509	Chile n=503	Peru n=502	France n=508	Germany n=510	Italy n=547	Poland n=500	Russia n=509	Spain n=498	India n=529	Indonesia n=509	Kenya n=503	Saudi Arabia n=501	South Africa n=496	UAE n=478	China n=505	South Korea n=509	Philippi nes n=515
Very Familiar	8%	4%	5%	13%	4%	6%	6%	6%	7%	7%	7%	6%	22%	6%	13%	6%	3%	5%	24%	6%	5%
Somewhat Familiar	24%	14%	20%	31%	17%	18%	28%	18%	17%	23%	31%	19%	34%	30%	36%	20%	15%	25%	45%	31%	25%
Not Familiar at All	68%	81%	74%	56%	79%	76%	67%	76%	76%	70%	61%	74%	43%	64%	52%	74%	83%	70%	31%	63%	69%

d. World Wide Web Consortium (W3C)

BASE = ALL	Global n=10689	US n=1034	Argentina n=516	Brazil n=509	Chile n=504	Peru n=507	France n=506	Germany n=511	Italy n=547	Poland n=501	Russia n=505	Spain n=498	India n=530	Indonesia n=507	Kenya n=507	Saudi Arabia n=500	South Africa n=496	UAE n=478	China n=508	South Korea n=509	Philippi nes n=516
Very Familiar	12%	5%	8%	16%	11%	12%	6%	8%	10%	8%	8%	9%	31%	14%	19%	8%	6%	10%	37%	8%	11%
Somewhat Familiar	28%	19%	28%	33%	21%	26%	23%	22%	21%	24%	24%	22%	40%	35%	37%	22%	26%	28%	43%	30%	34%
Not Familiar at All	61%	76%	64%	51%	68%	61%	72%	70%	69%	69%	69%	69%	29%	51%	45%	70%	68%	61%	20%	61%	55%

e. Internet Engineering Task Force (IETF)

BASE = ALL	Global n=10736	US n=1037	Argentina n=515	Brazil n=512	Chile n=506	Peru n=507	France n=509	Germany n=519	Italy n=549	Poland n=505	Russia n=510	Spain n=501	India n=533	Indonesia n=508	Kenya n=509	Saudi Arabia n=504	South Africa n=500	UAE n=477	China n=506	South Korea n=511	Philippi nes n=518
Very Familiar	8%	4%	6%	14%	2%	4%	5%	5%	7%	6%	5%	4%	22%	6%	17%	6%	2%	6%	25%	9%	6%
Somewhat Familiar	22%	12%	16%	33%	13%	16%	18%	16%	17%	19%	16%	15%	36%	23%	33%	20%	14%	25%	43%	36%	28%
Not Familiar at All	70%	84%	78%	52%	85%	81%	77%	79%	76%	75%	79%	81%	42%	71%	50%	74%	84%	69%	33%	55%	66%

22. (Ask Q21 for each organization respondent is “very or somewhat familiar” to in Q21). How favorable are you toward the following organizations?

a. The Internet Society (ISOC)

BASE = ALL	Global n=4025	US n=193	Argentina n=126	Brazil n=269	Chile n=80	Peru n=120	France n=148	Germany n=124	Italy n=145	Poland n=171	Russia n=189	Spain n=123	India n=356	Indonesia n=340	Kenya n=283	Saudi Arabia n=168	South Africa n=134	UAE n=192	China n=355	South Korea n=283	Philippi nes n=226
Very Favorable	24%	21%	25%	35%	18%	14%	11%	11%	25%	13%	17%	24%	38%	36%	23%	23%	15%	22%	27%	7%	25%
Somewhat Favorable	62%	56%	64%	45%	70%	74%	63%	66%	57%	68%	61%	64%	51%	56%	53%	64%	73%	62%	69%	73%	69%
Not Very Favorable	12%	16%	9%	15%	10%	9%	24%	20%	15%	16%	19%	10%	10%	7%	17%	11%	10%	14%	4%	18%	6%
Not Favorable at All	2%	7%	2%	5%	3%	3%	2%	2%	3%	4%	3%	2%	1%	1%	7%	2%	2%	2%	-	1%	0%

b. The International Telecommunications Union (ITU)

BASE = ALL	Global n=3819	US n=202	Argentina n=170	Brazil n=257	Chile n=94	Peru n=167	France n=170	Germany n=120	Italy n=128	Poland n=160	Russia n=135	Spain n=147	India n=345	Indonesia n=196	Kenya n=257	Saudi Arabia n=183	South Africa n=109	UAE n=206	China n=355	South Korea n=204	Philippi nes n=214
Very Favorable	24%	16%	26%	30%	30%	23%	11%	16%	20%	18%	19%	24%	37%	27%	24%	17%	20%	18%	33%	12%	28%
Somewhat Favorable	60%	62%	58%	49%	52%	65%	64%	64%	60%	63%	53%	61%	51%	65%	55%	69%	61%	65%	59%	66%	64%
Not Very Favorable	14%	15%	12%	18%	16%	10%	24%	20%	16%	17%	24%	12%	10%	8%	18%	11%	16%	16%	8%	21%	7%
Not Favorable at All	2%	6%	4%	3%	2%	2%	2%	-	4%	3%	5%	3%	2%	1%	3%	3%	3%	1%	0%	1%	1%

c. The Internet Corporation for Assigned Names and Numbers (ICANN)

BASE = ALL	Global n=3456	US n=194	Argentina n=132	Brazil n=225	Chile n=105	Peru n=119	France n=170	Germany n=120	Italy n=132	Poland n=152	Russia n=196	Spain n=129	India n=299	Indonesia n=183	Kenya n=243	Saudi Arabia n=130	South Africa n=86	UAE n=145	China n=347	South Korea n=190	Philippi nes n=159
Very Favorable	26%	19%	30%	32%	37%	30%	10%	21%	33%	16%	16%	29%	39%	23%	23%	18%	24%	24%	33%	13%	30%
Somewhat Favorable	58%	63%	60%	46%	47%	55%	60%	67%	47%	65%	59%	57%	51%	60%	52%	66%	65%	55%	62%	65%	59%
Not Very Favorable	14%	13%	8%	18%	12%	13%	26%	10%	15%	14%	22%	12%	8%	16%	19%	14%	8%	19%	5%	21%	11%
Not Favorable at All	3%	5%	2%	4%	4%	2%	4%	3%	5%	4%	3%	2%	2%	2%	5%	2%	2%	1%	0%	1%	1%

d. World Wide Web Consortium (W3C)

BASE = ALL	Global n=4209	US n=249	Argentina n=184	Brazil n=251	Chile n=163	Peru n=197	France n=143	Germany n=153	Italy n=170	Poland n=156	Russia n=158	Spain n=154	India n=377	Indonesia n=247	Kenya n=281	Saudi Arabia n=148	South Africa n=157	UAE n=186	China n=406	South Korea n=196	Philippi nes n=233
Very Favorable	29%	16%	27%	33%	34%	33%	13%	21%	31%	16%	20%	31%	41%	38%	30%	21%	31%	29%	39%	15%	32%
Somewhat Favorable	56%	63%	64%	45%	53%	57%	61%	65%	52%	62%	54%	59%	48%	53%	48%	69%	59%	53%	55%	68%	63%
Not Very Favorable	12%	17%	8%	19%	11%	8%	25%	13%	15%	19%	21%	9%	10%	7%	16%	9%	9%	16%	6%	16%	5%
Not Favorable at All	2%	4%	2%	4%	1%	3%	1%	1%	3%	3%	4%	1%	1%	2%	6%	1%	1%	2%	0%	2%	0%

e. Internet Engineering Task Force (IETF)

BASE = ALL	Global n=3195	US n=162	Argentina n=114	Brazil n=244	Chile n=75	Peru n=98	France n=117	Germany n=110	Italy n=130	Poland n=127	Russia n=109	Spain n=93	India n=309	Indonesia n=147	Kenya n=256	Saudi Arabia n=132	South Africa n=79	UAE n=147	China n=340	South Korea n=229	Philippi nes n=177
Very Favorable	28%	25%	39%	31%	24%	29%	17%	19%	28%	20%	22%	33%	41%	27%	26%	23%	16%	24%	34%	19%	32%
Somewhat Favorable	56%	55%	54%	48%	59%	60%	56%	65%	49%	61%	58%	54%	49%	61%	48%	68%	72%	62%	58%	60%	61%
Not Very Favorable	13%	16%	7%	17%	16%	10%	26%	14%	18%	13%	18%	8%	8%	12%	20%	5%	6%	13%	9%	19%	7%
Not Favorable at All	2%	4%	1%	4%	1%	1%	1%	3%	4%	6%	2%	5%	1%	-	5%	3%	5%	1%	0%	2%	-

23. How familiar are you with the World Conference on International Telecommunications (WCIT)?

BASE = ALL	Global n=10750	US n=1037	Argentina n=519	Brazil n=513	Chile n=504	Peru n=510	France n=507	Germany n=519	Italy n=549	Poland n=504	Russia n=511	Spain n=505	India n=534	Indonesia n=509	Kenya n=510	Saudi Arabia n=501	South Africa n=500	UAE n=481	China n=507	South Korea n=511	Philippi nes n=519
Very Favorable	7%	3%	5%	20%	3%	3%	5%	4%	6%	5%	5%	4%	24%	7%	10%	5%	3%	6%	25%	2%	4%
Somewhat Favorable	27%	11%	27%	36%	19%	26%	22%	17%	21%	28%	27%	26%	40%	33%	38%	26%	19%	31%	44%	29%	37%
Not Very Favorable	66%	86%	69%	44%	78%	71%	72%	79%	73%	66%	68%	70%	36%	59%	52%	70%	78%	63%	31%	68%	59%
Not Favorable at All	7%	3%	5%	20%	3%	3%	5%	4%	6%	5%	5%	4%	24%	7%	10%	5%	3%	6%	25%	2%	4%

24. How likely would each of the following factors encourage you to use the Internet more often? (rotate)

a. Monthly fees were more affordable

BASE = ALL	Global n=10789	US n=1040	Argentina n=521	Brazil n=515	Chile n=508	Peru n=510	France n=510	Germany n=519	Italy n=552	Poland n=508	Russia n=513	Spain n=506	India n=535	Indonesia n=512	Kenya n=510	Saudi Arabia n=506	South Africa n=502	UAE n=482	China n=508	South Korea n=511	Philippi nes n=521
Very Likely	68%	51%	78%	80%	84%	83%	52%	35%	68%	63%	66%	75%	70%	82%	84%	61%	82%	66%	71%	64%	74%
Somewhat Likely	23%	29%	14%	14%	12%	12%	30%	37%	26%	26%	22%	19%	25%	16%	12%	30%	11%	28%	28%	31%	21%
Not at All Likely	9%	20%	8%	6%	4%	5%	18%	28%	6%	10%	12%	6%	6%	3%	4%	9%	7%	6%	1%	5%	5%

b. My Internet connection was faster

BASE = ALL	Global n=10789	US n=1040	Argentina n=521	Brazil n=515	Chile n=508	Peru n=510	France n=510	Germany n=519	Italy n=552	Poland n=508	Russia n=513	Spain n=506	India n=535	Indonesia n=512	Kenya n=510	Saudi Arabia n=506	South Africa n=502	UAE n=482	China n=508	South Korea n=511	Philippi nes n=521
Very Likely	73%	61%	89%	81%	92%	92%	62%	50%	68%	71%	71%	75%	70%	83%	61%	58%	88%	72%	76%	77%	82%
Somewhat Likely	22%	28%	10%	16%	7%	7%	29%	35%	28%	25%	23%	22%	27%	16%	36%	35%	9%	25%	23%	21%	15%
Not at All Likely	4%	10%	1%	3%	1%	1%	9%	15%	4%	4%	6%	3%	4%	1%	3%	7%	3%	3%	1%	2%	3%

c. My Internet connection was more reliable (fewer outages, interruptions in service, etc.).

BASE = ALL	Global n=10789	US n=1040	Argentina n=521	Brazil n=515	Chile n=508	Peru n=510	France n=510	Germany n=519	Italy n=552	Poland n=508	Russia n=513	Spain n=506	India n=535	Indonesia n=512	Kenya n=510	Saudi Arabia n=506	South Africa n=502	UAE n=482	China n=508	South Korea n=511	Philippi nes n=521
Very Likely	69%	59%	82%	79%	88%	89%	55%	47%	67%	62%	68%	73%	58%	77%	63%	50%	83%	63%	70%	74%	81%
Somewhat Likely	25%	29%	16%	17%	11%	10%	34%	38%	28%	32%	24%	22%	37%	21%	26%	39%	14%	33%	28%	23%	17%
Not at All Likely	6%	13%	2%	4%	2%	1%	11%	15%	5%	6%	8%	5%	6%	2%	11%	10%	3%	4%	2%	4%	2%

d. There was more content on the Internet relevant to where I live.

BASE = ALL	Global n=10789	US n=1040	Argentina n=521	Brazil n=515	Chile n=508	Peru n=510	France n=510	Germany n=519	Italy n=552	Poland n=508	Russia n=513	Spain n=506	India n=535	Indonesia n=512	Kenya n=510	Saudi Arabia n=506	South Africa n=502	UAE n=482	China n=508	South Korea n=511	Philippi nes n=521
Very Likely	50%	38%	56%	61%	65%	67%	33%	31%	46%	36%	40%	49%	47%	69%	51%	51%	52%	53%	51%	54%	68%
Somewhat Likely	38%	42%	33%	32%	29%	26%	44%	47%	43%	45%	41%	38%	46%	29%	40%	40%	35%	40%	44%	40%	28%
Not at All Likely	11%	20%	11%	7%	6%	7%	23%	22%	11%	18%	19%	13%	8%	2%	9%	9%	13%	7%	5%	6%	4%

e. There was more content on the Internet in my local language or an additional language that I understand

BASE = ALL	Global n=9749	Argentina n=521	Brazil n=515	Chile n=508	Peru n=510	France n=510	Germany n=519	Italy n=552	Poland n=508	Russia n=513	Spain n=506	India n=535	Indonesia n=512	Kenya n=510	Saudi Arabia n=506	South Africa n=502	UAE n=482	China n=508	South Korea n=511	Philippi nes n=521
Very Likely	52%	52%	64%	63%	64%	36%	29%	50%	38%	48%	48%	49%	72%	44%	58%	41%	50%	59%	60%	57%
Somewhat Likely	37%	35%	29%	29%	28%	41%	47%	39%	46%	36%	39%	39%	25%	39%	34%	36%	41%	39%	36%	36%
Not at All Likely	12%	13%	7%	9%	8%	23%	23%	11%	17%	16%	13%	11%	3%	17%	7%	23%	9%	2%	4%	7%

f. More government and/or community services were available on-line.

BASE = ALL	Global n=10789	US n=1040	Argentina n=521	Brazil n=515	Chile n=508	Peru n=510	France n=510	Germany n=519	Italy n=552	Poland n=508	Russia n=513	Spain n=506	India n=535	Indonesia n=512	Kenya n=510	Saudi Arabia n=506	South Africa n=502	UAE n=482	China n=508	South Korea n=511	Philippi nes n=521
Very Likely	49%	34%	41%	56%	61%	57%	29%	36%	47%	26%	63%	48%	53%	76%	51%	55%	42%	57%	52%	49%	70%
Somewhat Likely	38%	42%	40%	34%	30%	34%	46%	48%	43%	46%	31%	40%	40%	21%	40%	38%	40%	36%	45%	44%	26%
Not at All Likely	12%	24%	19%	10%	9%	9%	25%	16%	10%	28%	6%	12%	7%	2%	9%	7%	18%	6%	3%	7%	4%

g. I could more easily engage in shopping, trading, bill-payment on-line.

BASE = ALL	Global n=10789	US n=1040	Argentina n=521	Brazil n=515	Chile n=508	Peru n=510	France n=510	Germany n=519	Italy n=552	Poland n=508	Russia n=513	Spain n=506	India n=535	Indonesia n=512	Kenya n=510	Saudi Arabia n=506	South Africa n=502	UAE n=482	China n=508	South Korea n=511	Philippi nes n=521
Very Likely	56%	40%	59%	69%	69%	63%	40%	37%	51%	50%	61%	52%	57%	72%	53%	59%	61%	58%	68%	62%	66%
Somewhat Likely	34%	40%	31%	25%	24%	27%	43%	45%	40%	39%	31%	37%	34%	25%	39%	32%	28%	37%	31%	35%	28%
Not at All Likely	10%	20%	11%	7%	7%	10%	18%	19%	9%	10%	8%	10%	8%	3%	9%	8%	11%	5%	1%	3%	7%

h. More educational services were available on-line.

BASE = ALL	Global n=10789	US n=1040	Argentina n=521	Brazil n=515	Chile n=508	Peru n=510	France n=510	Germany n=519	Italy n=552	Poland n=508	Russia n=513	Spain n=506	India n=535	Indonesia n=512	Kenya n=510	Saudi Arabia n=506	South Africa n=502	UAE n=482	China n=508	South Korea n=511	Philippi nes n=521
Very Likely	61%	40%	71%	73%	84%	82%	43%	32%	51%	55%	61%	61%	64%	79%	58%	63%	69%	68%	60%	61%	80%
Somewhat Likely	31%	39%	25%	23%	13%	15%	42%	49%	40%	38%	33%	31%	31%	20%	36%	32%	23%	28%	39%	34%	18%
Not at All Likely	8%	21%	4%	4%	3%	3%	15%	19%	8%	8%	6%	8%	5%	1%	6%	5%	7%	4%	1%	5%	2%

i. There were better/more online tools that would make it easier for me to connect with family and friends.

BASE = ALL	Global n=10789	US n=1040	Argentina n=521	Brazil n=515	Chile n=508	Peru n=510	France n=510	Germany n=519	Italy n=552	Poland n=508	Russia n=513	Spain n=506	India n=535	Indonesia n=512	Kenya n=510	Saudi Arabia n=506	South Africa n=502	UAE n=482	China n=508	South Korea n=511	Philippi nes n=521
Very Likely	61%	41%	71%	70%	80%	78%	42%	28%	53%	52%	61%	64%	63%	81%	59%	62%	63%	68%	64%	63%	83%
Somewhat Likely	31%	39%	24%	24%	16%	18%	43%	47%	39%	40%	30%	28%	32%	18%	34%	33%	30%	28%	32%	35%	15%
Not at All Likely	8%	20%	4%	5%	4%	4%	15%	25%	9%	8%	9%	7%	5%	2%	7%	5%	7%	4%	4%	3%	2%

j. Training on how to access and use the Internet was easily available and affordable in my community.

BASE = ALL	Global n=10789	US n=1040	Argentina n=521	Brazil n=515	Chile n=508	Peru n=510	France n=510	Germany n=519	Italy n=552	Poland n=508	Russia n=513	Spain n=506	India n=535	Indonesia n=512	Kenya n=510	Saudi Arabia n=506	South Africa n=502	UAE n=482	China n=508	South Korea n=511	Philippi nes n=521
Very Likely	55%	38%	66%	62%	72%	72%	34%	27%	52%	43%	50%	56%	58%	70%	53%	53%	59%	57%	57%	59%	75%
Somewhat Likely	34%	37%	27%	30%	21%	22%	43%	45%	40%	43%	34%	35%	35%	27%	38%	37%	28%	35%	41%	34%	20%
Not at All Likely	11%	25%	7%	8%	7%	6%	23%	28%	9%	14%	15%	8%	7%	3%	9%	10%	13%	7%	2%	7%	5%

k. I had my own computer or Smartphone to access the Internet

BASE = ALL	Global n=10789	US n=1040	Argentina n=521	Brazil n=515	Chile n=508	Peru n=510	France n=510	Germany n=519	Italy n=552	Poland n=508	Russia n=513	Spain n=506	India n=535	Indonesia n=512	Kenya n=510	Saudi Arabia n=506	South Africa n=502	UAE n=482	China n=508	South Korea n=511	Philippi nes n=521
Very Likely	60%	43%	55%	68%	67%	70%	47%	32%	53%	46%	50%	52%	64%	80%	60%	68%	67%	71%	68%	74%	79%
Somewhat Likely	29%	33%	31%	23%	24%	23%	36%	42%	37%	35%	31%	33%	29%	17%	31%	28%	20%	26%	30%	23%	18%
Not at All Likely	11%	24%	14%	9%	8%	7%	16%	25%	10%	19%	19%	15%	7%	3%	9%	5%	13%	3%	2%	3%	3%

l. My family members owned a computer or Smartphone to access the Internet.

BASE = ALL	Global n=10789	US n=1040	Argentina n=521	Brazil n=515	Chile n=508	Peru n=510	France n=510	Germany n=519	Italy n=552	Poland n=508	Russia n=513	Spain n=506	India n=535	Indonesia n=512	Kenya n=510	Saudi Arabia n=506	South Africa n=502	UAE n=482	China n=508	South Korea n=511	Philippi nes n=521
Very Likely	57%	40%	53%	69%	63%	65%	44%	34%	50%	46%	47%	51%	60%	74%	56%	62%	64%	66%	70%	73%	78%
Somewhat Likely	30%	33%	30%	23%	26%	27%	35%	43%	40%	35%	34%	33%	33%	23%	33%	31%	21%	29%	28%	25%	19%
Not at All Likely	13%	27%	17%	8%	11%	8%	21%	23%	10%	19%	19%	16%	6%	3%	12%	7%	15%	5%	2%	3%	4%

25. How much do you agree or disagree that the Internet can play a significant role in solving the following global topics? (rotate)

a. Increasing global trade and economic relationships between countries.

BASE = ALL	Global n=10789	US n=1040	Argentina n=521	Brazil n=515	Chile n=508	Peru n=510	France n=510	Germany n=519	Italy n=552	Poland n=508	Russia n=513	Spain n=506	India n=535	Indonesia n=512	Kenya n=510	Saudi Arabia n=506	South Africa n=502	UAE n=482	China n=508	South Korea n=511	Philippi nes n=521
Strongly Agree	47%	29%	25%	72%	27%	32%	25%	28%	46%	41%	45%	23%	70%	74%	81%	66%	59%	59%	61%	33%	61%
Somewhat Agree	34%	43%	33%	22%	27%	34%	48%	40%	41%	41%	39%	33%	22%	22%	16%	26%	32%	31%	37%	49%	34%
Somewhat Disagree	7%	12%	7%	4%	3%	6%	14%	13%	9%	11%	11%	10%	4%	1%	2%	5%	4%	6%	2%	13%	2%
Strongly Disagree	1%	4%	2%	-	1%	1%	2%	3%	1%	0%	2%	1%	1%	0%	0%	1%	0%	0%	0%	2%	0%
Don't Know/Not Applicable	11%	13%	34%	3%	41%	27%	12%	16%	4%	7%	3%	34%	3%	3%	1%	3%	4%	4%	0%	3%	2%

b. Achieving universal primary school education.

BASE = ALL	Global n=10789	US n=1040	Argentina n=521	Brazil n=515	Chile n=508	Peru n=510	France n=510	Germany n=519	Italy n=552	Poland n=508	Russia n=513	Spain n=506	India n=535	Indonesia n=512	Kenya n=510	Saudi Arabia n=506	South Africa n=502	UAE n=482	China n=508	South Korea n=511	Philippi nes n=521
Strongly Agree	38%	25%	27%	59%	26%	31%	22%	22%	40%	36%	34%	23%	55%	63%	44%	55%	52%	45%	40%	22%	51%
Somewhat Agree	38%	42%	30%	31%	25%	34%	44%	38%	43%	43%	35%	36%	34%	28%	46%	33%	32%	38%	47%	48%	40%
Somewhat Disagree	12%	15%	8%	6%	8%	7%	18%	21%	12%	14%	20%	9%	7%	5%	8%	8%	10%	11%	10%	22%	6%
Strongly Disagree	3%	6%	3%	1%	2%	2%	4%	6%	1%	1%	9%	1%	1%	1%	1%	2%	2%	1%	1%	6%	0%
Don't Know/Not Applicable	10%	12%	31%	2%	39%	26%	12%	14%	3%	6%	2%	32%	3%	2%	1%	3%	4%	4%	2%	2%	3%

c. Promoting gender equality.

BASE = ALL	Global n=10789	US n=1040	Argentina n=521	Brazil n=515	Chile n=508	Peru n=510	France n=510	Germany n=519	Italy n=552	Poland n=508	Russia n=513	Spain n=506	India n=535	Indonesia n=512	Kenya n=510	Saudi Arabia n=506	South Africa n=502	UAE n=482	China n=508	South Korea n=511	Philippi nes n=521
Strongly Agree	35%	23%	25%	57%	27%	33%	25%	21%	36%	34%	28%	21%	46%	57%	43%	41%	42%	40%	44%	21%	49%
Somewhat Agree	35%	33%	31%	28%	24%	31%	35%	32%	45%	41%	34%	36%	36%	29%	31%	34%	34%	38%	44%	40%	40%
Somewhat Disagree	16%	21%	11%	11%	8%	8%	22%	26%	12%	17%	23%	11%	13%	10%	22%	17%	15%	15%	9%	29%	7%
Strongly Disagree	4%	8%	3%	1%	2%	2%	5%	6%	3%	1%	8%	1%	2%	2%	3%	5%	3%	3%	0%	7%	1%
Don't Know/Not Applicable	11%	14%	30%	3%	38%	25%	12%	15%	4%	7%	6%	31%	3%	3%	1%	3%	6%	4%	2%	3%	3%

d. Protecting the environment.

BASE = ALL	Global n=10789	US n=1040	Argentina n=521	Brazil n=515	Chile n=508	Peru n=510	France n=510	Germany n=519	Italy n=552	Poland n=508	Russia n=513	Spain n=506	India n=535	Indonesia n=512	Kenya n=510	Saudi Arabia n=506	South Africa n=502	UAE n=482	China n=508	South Korea n=511	Philippi nes n=521
Strongly Agree	39%	25%	31%	55%	30%	36%	25%	22%	40%	37%	38%	22%	45%	55%	45%	52%	52%	51%	44%	23%	59%
Somewhat Agree	35%	37%	30%	29%	22%	30%	39%	31%	41%	41%	37%	34%	38%	34%	32%	30%	34%	36%	44%	39%	33%
Somewhat Disagree	13%	19%	7%	10%	10%	7%	20%	25%	12%	14%	17%	12%	10%	8%	14%	10%	8%	9%	9%	27%	5%
Strongly Disagree	4%	8%	2%	4%	1%	2%	5%	7%	4%	2%	4%	2%	3%	2%	7%	4%	2%	1%	2%	6%	1%
Don't Know/Not Applicable	10%	12%	28%	3%	37%	25%	12%	15%	4%	6%	3%	31%	3%	2%	2%	3%	4%	3%	1%	4%	2%

e. Helping to combat serious diseases, like HIV/AIDS, Malaria and other diseases.

BASE = ALL	Global n=10789	US n=1040	Argentina n=521	Brazil n=515	Chile n=508	Peru n=510	France n=510	Germany n=519	Italy n=552	Poland n=508	Russia n=513	Spain n=506	India n=535	Indonesia n=512	Kenya n=510	Saudi Arabia n=506	South Africa n=502	UAE n=482	China n=508	South Korea n=511	Philippi nes n=521
Strongly Agree	38%	26%	31%	56%	27%	31%	23%	20%	39%	37%	40%	22%	47%	51%	43%	58%	50%	52%	43%	21%	56%
Somewhat Agree	34%	37%	25%	28%	24%	28%	36%	35%	41%	42%	36%	31%	35%	32%	33%	27%	28%	33%	45%	46%	36%
Somewhat Disagree	13%	17%	11%	9%	9%	10%	23%	22%	13%	13%	16%	13%	10%	12%	15%	8%	13%	10%	8%	23%	5%
Strongly Disagree	4%	8%	3%	2%	3%	4%	6%	8%	2%	2%	4%	2%	3%	2%	6%	2%	4%	1%	1%	6%	1%
Don't Know/Not Applicable	11%	12%	29%	4%	38%	26%	12%	16%	4%	6%	4%	33%	6%	3%	3%	5%	4%	4%	2%	3%	3%

f. Eliminating extreme poverty and hunger.

BASE = ALL	Global n=10789	US n=1040	Argentina n=521	Brazil n=515	Chile n=508	Peru n=510	France n=510	Germany n=519	Italy n=552	Poland n=508	Russia n=513	Spain n=506	India n=535	Indonesia n=512	Kenya n=510	Saudi Arabia n=506	South Africa n=502	UAE n=482	China n=508	South Korea n=511	Philippi nes n=521
Strongly Agree	30%	22%	25%	41%	24%	26%	19%	18%	30%	27%	27%	21%	37%	37%	35%	50%	36%	40%	37%	18%	39%
Somewhat Agree	31%	28%	21%	30%	19%	27%	26%	29%	38%	29%	28%	28%	34%	34%	35%	28%	28%	34%	43%	38%	36%
Somewhat Disagree	19%	24%	15%	15%	12%	15%	28%	25%	20%	29%	23%	14%	16%	19%	19%	13%	21%	16%	12%	28%	17%
Strongly Disagree	8%	14%	8%	10%	6%	4%	14%	12%	8%	8%	17%	3%	7%	5%	7%	4%	10%	5%	4%	12%	3%
Don't Know/Not Applicable	12%	13%	31%	4%	39%	28%	14%	16%	5%	7%	5%	32%	6%	5%	4%	4%	6%	5%	4%	4%	5%

g. Improving maternal health

BASE = ALL	Global n=10789	US n=1040	Argentina n=521	Brazil n=515	Chile n=508	Peru n=510	France n=510	Germany n=519	Italy n=552	Poland n=508	Russia n=513	Spain n=506	India n=535	Indonesia n=512	Kenya n=510	Saudi Arabia n=506	South Africa n=502	UAE n=482	China n=508	South Korea n=511	Philippi nes n=521
Strongly Agree	30%	21%	24%	43%	23%	26%	19%	16%	30%	24%	29%	19%	38%	42%	39%	51%	40%	41%	34%	13%	44%
Somewhat Agree	35%	38%	27%	32%	23%	28%	32%	32%	41%	32%	33%	30%	38%	40%	34%	32%	34%	41%	49%	45%	40%
Somewhat Disagree	17%	19%	13%	15%	11%	12%	25%	24%	17%	27%	23%	17%	14%	10%	17%	9%	16%	12%	11%	27%	11%
Strongly Disagree	6%	9%	6%	6%	4%	4%	10%	10%	7%	9%	10%	2%	5%	4%	6%	4%	5%	3%	2%	11%	1%
Don't Know/Not Applicable	12%	13%	30%	4%	40%	29%	13%	17%	5%	7%	5%	33%	5%	4%	3%	4%	5%	4%	4%	4%	4%

h. Reducing child mortality.

BASE = ALL	Global n=10789	US n=1040	Argentina n=521	Brazil n=515	Chile n=508	Peru n=510	France n=510	Germany n=519	Italy n=552	Poland n=508	Russia n=513	Spain n=506	India n=535	Indonesia n=512	Kenya n=510	Saudi Arabia n=506	South Africa n=502	UAE n=482	China n=508	South Korea n=511	Philippi nes n=521
Strongly Agree	30%	22%	26%	42%	23%	26%	19%	18%	30%	25%	28%	19%	36%	39%	39%	44%	37%	38%	36%	14%	43%
Somewhat Agree	33%	33%	22%	33%	20%	27%	29%	25%	39%	29%	30%	31%	41%	34%	37%	32%	31%	38%	45%	38%	37%
Somewhat Disagree	18%	22%	13%	13%	11%	14%	25%	28%	19%	26%	22%	15%	14%	16%	15%	13%	20%	15%	13%	30%	14%
Strongly Disagree	8%	10%	8%	8%	5%	5%	13%	12%	8%	12%	13%	3%	5%	5%	7%	6%	7%	4%	2%	13%	2%
Don't Know/Not Applicable	12%	13%	30%	4%	41%	28%	14%	17%	5%	8%	7%	33%	5%	5%	3%	5%	5%	5%	4%	5%	4%

i. Improving emergency response and assistance during a natural disaster (i.e., a hurricane, earthquake, tsunami, fire, etc.).

BASE = ALL	Global n=10789	US n=1040	Argentina n=521	Brazil n=515	Chile n=508	Peru n=510	France n=510	Germany n=519	Italy n=552	Poland n=508	Russia n=513	Spain n=506	India n=535	Indonesia n=512	Kenya n=510	Saudi Arabia n=506	South Africa n=502	UAE n=482	China n=508	South Korea n=511	Philippi nes n=521
Strongly Agree	44%	37%	36%	58%	33%	38%	28%	26%	42%	46%	49%	27%	50%	63%	46%	60%	63%	50%	49%	32%	65%
Somewhat Agree	33%	38%	26%	28%	23%	28%	42%	36%	41%	34%	29%	30%	34%	28%	34%	26%	24%	33%	39%	43%	27%
Somewhat Disagree	10%	12%	7%	10%	5%	7%	15%	17%	9%	11%	16%	9%	8%	5%	13%	8%	7%	11%	10%	15%	5%
Strongly Disagree	3%	5%	2%	2%	2%	3%	4%	6%	4%	3%	4%	2%	4%	2%	4%	3%	3%	2%	1%	7%	1%
Don't Know/Not Applicable	10%	9%	28%	3%	36%	25%	11%	15%	4%	6%	2%	32%	4%	3%	2%	3%	3%	4%	1%	3%	2%

j. Preventing the trafficking of women and children.

BASE = ALL	Global n=10789	US n=1040	Argentina n=521	Brazil n=515	Chile n=508	Peru n=510	France n=510	Germany n=519	Italy n=552	Poland n=508	Russia n=513	Spain n=506	India n=535	Indonesia n=512	Kenya n=510	Saudi Arabia n=506	South Africa n=502	UAE n=482	China n=508	South Korea n=511	Philippi nes n=521
Strongly Agree	36%	25%	33%	52%	29%	33%	25%	20%	36%	34%	33%	23%	43%	49%	40%	52%	49%	44%	39%	20%	48%
Somewhat Agree	33%	34%	23%	33%	20%	26%	37%	30%	41%	34%	29%	30%	36%	31%	36%	27%	28%	34%	47%	40%	36%
Somewhat Disagree	15%	20%	10%	10%	10%	11%	20%	23%	12%	19%	22%	12%	12%	13%	15%	12%	13%	15%	10%	25%	9%
Strongly Disagree	6%	10%	4%	3%	5%	4%	5%	11%	6%	7%	10%	3%	5%	4%	5%	4%	5%	2%	2%	13%	4%
Don't Know/Not Applicable	11%	12%	30%	3%	37%	27%	13%	16%	5%	7%	6%	32%	5%	4%	4%	6%	4%	5%	2%	3%	2%

k. Improving the quality of education (i.e., by providing scarce educational materials to students and teachers).

BASE = ALL	Global n=10789	US n=1040	Argentina n=521	Brazil n=515	Chile n=508	Peru n=510	France n=510	Germany n=519	Italy n=552	Poland n=508	Russia n=513	Spain n=506	India n=535	Indonesia n=512	Kenya n=510	Saudi Arabia n=506	South Africa n=502	UAE n=482	China n=508	South Korea n=511	Philippi nes n=521
Strongly Agree	46%	35%	37%	61%	35%	39%	28%	28%	41%	44%	51%	25%	49%	71%	48%	67%	70%	58%	50%	33%	64%
Somewhat Agree	34%	41%	28%	28%	22%	29%	45%	39%	44%	40%	31%	32%	37%	22%	29%	23%	23%	32%	43%	48%	31%
Somewhat Disagree	9%	11%	6%	8%	6%	5%	14%	14%	10%	9%	13%	10%	9%	4%	14%	6%	4%	6%	5%	13%	3%
Strongly Disagree	3%	4%	2%	1%	3%	3%	3%	6%	1%	2%	4%	2%	2%	1%	6%	2%	1%	1%	1%	5%	0%
Don't Know/Not Applicable	9%	9%	27%	3%	35%	24%	11%	14%	3%	6%	2%	31%	3%	2%	2%	2%	3%	3%	1%	2%	2%

l. Improving social problems by increasing communication between and among various groups in society.

BASE = ALL	Global n=10789	US n=1040	Argentina n=521	Brazil n=515	Chile n=508	Peru n=510	France n=510	Germany n=519	Italy n=552	Poland n=508	Russia n=513	Spain n=506	India n=535	Indonesia n=512	Kenya n=510	Saudi Arabia n=506	South Africa n=502	UAE n=482	China n=508	South Korea n=511	Philippi nes n=521
Strongly Agree	41%	29%	33%	52%	35%	36%	22%	23%	40%	36%	41%	26%	46%	62%	45%	61%	54%	53%	50%	35%	62%
Somewhat Agree	35%	40%	30%	31%	21%	30%	43%	39%	44%	43%	35%	31%	39%	31%	34%	27%	32%	35%	41%	44%	31%
Somewhat Disagree	10%	15%	7%	10%	7%	7%	18%	18%	10%	12%	16%	8%	8%	5%	12%	8%	8%	8%	6%	16%	3%
Strongly Disagree	3%	6%	2%	3%	1%	3%	5%	6%	3%	2%	6%	4%	3%	1%	6%	2%	3%	2%	2%	3%	1%
Don't Know/Not Applicable	9%	10%	27%	4%	36%	24%	12%	15%	4%	6%	2%	30%	3%	2%	2%	2%	3%	3%	1%	2%	2%

- m. Reducing rural and remote community isolation by bridging long-distances, and allowing for online information exchange, knowledge sharing, and person-to-person contact

BASE = ALL	Global n=10789	US n=1040	Argentina n=521	Brazil n=515	Chile n=508	Peru n=510	France n=510	Germany n=519	Italy n=552	Poland n=508	Russia n=513	Spain n=506	India n=535	Indonesia n=512	Kenya n=510	Saudi Arabia n=506	South Africa n=502	UAE n=482	China n=508	South Korea n=511	Philippi nes n=521
Strongly Agree	47%	37%	40%	60%	34%	37%	31%	30%	43%	46%	55%	29%	53%	66%	48%	65%	59%	56%	49%	44%	64%
Somewhat Agree	33%	39%	25%	27%	24%	30%	47%	37%	41%	36%	28%	30%	31%	27%	32%	24%	27%	33%	43%	41%	32%
Somewhat Disagree	8%	12%	6%	7%	5%	6%	9%	13%	11%	9%	11%	8%	7%	4%	13%	7%	9%	7%	6%	11%	3%
Strongly Disagree	2%	4%	2%	3%	1%	3%	3%	5%	2%	2%	3%	1%	4%	1%	5%	2%	2%	1%	0%	2%	-
Don't Know/Not Applicable	9%	9%	28%	4%	36%	25%	10%	15%	3%	6%	4%	31%	4%	1%	2%	2%	3%	3%	1%	1%	2%

- n. Keeping local experts in my country or bringing local experts back to my country because they can use technology to create businesses.

BASE = ALL	Global n=10789	US n=1040	Argentina n=521	Brazil n=515	Chile n=508	Peru n=510	France n=510	Germany n=519	Italy n=552	Poland n=508	Russia n=513	Spain n=506	India n=535	Indonesia n=512	Kenya n=510	Saudi Arabia n=506	South Africa n=502	UAE n=482	China n=508	South Korea n=511	Philippi nes n=521
Strongly Agree	40%	29%	36%	55%	30%	34%	22%	22%	39%	34%	35%	23%	52%	59%	44%	60%	56%	49%	44%	32%	59%
Somewhat Agree	35%	38%	24%	29%	23%	31%	45%	35%	41%	38%	36%	34%	31%	34%	35%	26%	28%	35%	46%	45%	35%
Somewhat Disagree	11%	15%	9%	9%	6%	7%	17%	20%	14%	15%	17%	10%	9%	5%	14%	7%	10%	9%	6%	20%	3%
Strongly Disagree	3%	5%	2%	4%	1%	3%	3%	6%	2%	4%	7%	1%	4%	1%	4%	4%	3%	2%	2%	2%	1%
Don't Know/Not Applicable	11%	13%	29%	3%	39%	25%	13%	17%	4%	9%	5%	31%	4%	2%	3%	3%	3%	4%	2%	2%	2%

26. What type of role do you believe the Internet can play in improving the economic situation in your country and globally in each of the following situations? (rotate)

a. Creating entrepreneurial opportunities, businesses and jobs – In Country

BASE = ALL	Global n=10735	US n=1036	Argentina n=521	Brazil n=511	Chile n=505	Peru n=507	France n=510	Germany n=517	Italy n=551	Poland n=504	Russia n=510	Spain n=502	India n=533	Indonesia n=511	Kenya n=509	Saudi Arabia n=501	South Africa n=501	UAE n=477	China n=504	South Korea n=509	Philippi nes n=516
No Role at All	7%	11%	4%	9%	4%	3%	14%	10%	10%	8%	6%	5%	11%	4%	6%	10%	3%	8%	5%	4%	2%
Minor Role	38%	44%	46%	22%	38%	40%	52%	55%	42%	41%	44%	45%	35%	23%	27%	33%	24%	27%	53%	33%	20%
Significant Role	55%	45%	50%	69%	58%	57%	35%	35%	48%	52%	50%	50%	54%	73%	67%	56%	73%	65%	42%	62%	79%

b. Creating entrepreneurial opportunities, businesses and jobs – Globally

BASE = ALL	Global n=10715	US n=1035	Argentina n=520	Brazil n=510	Chile n=504	Peru n=508	France n=506	Germany n=517	Italy n=550	Poland n=502	Russia n=507	Spain n=505	India n=532	Indonesia n=510	Kenya n=507	Saudi Arabia n=500	South Africa n=499	UAE n=477	China n=504	South Korea n=510	Philippi nes n=512
No Role at All	7%	11%	6%	7%	4%	3%	15%	10%	13%	7%	7%	8%	11%	4%	7%	9%	2%	6%	4%	7%	2%
Minor Role	35%	44%	40%	25%	37%	35%	49%	50%	38%	37%	40%	38%	32%	18%	23%	26%	24%	24%	54%	33%	18%
Significant Role	58%	44%	54%	68%	59%	62%	36%	40%	49%	56%	53%	54%	57%	78%	70%	65%	73%	70%	42%	61%	80%

c. Creating a savvy, more educated workforce – In Country

BASE = ALL	Global n=10710	US n=1034	Argentina n=519	Brazil n=511	Chile n=505	Peru n=505	France n=506	Germany n=510	Italy n=550	Poland n=501	Russia n=510	Spain n=504	India n=534	Indonesia n=509	Kenya n=504	Saudi Arabia n=496	South Africa n=501	UAE n=477	China n=505	South Korea n=511	Philippi nes n=518
No Role at All	8%	13%	8%	8%	5%	5%	20%	10%	13%	7%	11%	8%	11%	3%	7%	12%	3%	7%	6%	5%	3%
Minor Role	37%	43%	38%	25%	33%	34%	48%	54%	40%	41%	39%	41%	39%	31%	27%	33%	26%	31%	55%	33%	23%
Significant Role	55%	44%	54%	66%	62%	61%	32%	36%	47%	53%	50%	51%	51%	66%	66%	55%	71%	62%	38%	61%	74%

d. Creating a savvy, more educated workforce – Globally

BASE = ALL	Global n=10721	US n=1038	Argentina n=517	Brazil n=512	Chile n=504	Peru n=509	France n=508	Germany n=518	Italy n=549	Poland n=500	Russia n=508	Spain n=504	India n=533	Indonesia n=509	Kenya n=504	Saudi Arabia n=501	South Africa n=500	UAE n=477	China n=505	South Korea n=510	Philippi nes n=515
No Role at All	9%	12%	7%	8%	5%	4%	20%	11%	15%	7%	8%	9%	11%	3%	9%	12%	3%	8%	4%	8%	2%
Minor Role	35%	43%	43%	22%	35%	34%	46%	53%	36%	41%	41%	38%	32%	28%	22%	28%	25%	26%	54%	33%	21%
Significant Role	56%	45%	50%	70%	60%	62%	34%	36%	49%	52%	51%	53%	57%	69%	68%	60%	72%	66%	42%	60%	77%

e. Advancing science and technology and creating a technologically recognized workforce. – In Country

BASE = ALL	Global n=10581	US n=1025	Argentina n=515	Brazil n=503	Chile n=503	Peru n=502	France n=495	Germany n=509	Italy n=544	Poland n=498	Russia n=488	Spain n=493	India n=528	Indonesia n=502	Kenya n=497	Saudi Arabia n=495	South Africa n=494	UAE n=470	China n=502	South Korea n=509	Philippi nes n=509
No Role at All	7%	9%	6%	9%	4%	3%	14%	10%	10%	6%	7%	6%	10%	3%	6%	12%	3%	6%	5%	4%	1%
Minor Role	32%	38%	31%	23%	29%	26%	51%	48%	34%	35%	29%	36%	32%	20%	22%	29%	17%	26%	53%	30%	17%
Significant Role	61%	52%	63%	68%	67%	72%	36%	42%	56%	59%	64%	58%	58%	78%	72%	59%	79%	68%	42%	66%	81%

f. Advancing science and technology and creating a technologically recognized workforce. – Globally

BASE = ALL	Global n=10556	US n=1020	Argentina n=511	Brazil n=500	Chile n=504	Peru n=499	France n=491	Germany n=505	Italy n=543	Poland n=498	Russia n=491	Spain n=495	India n=526	Indonesia n=497	Kenya n=495	Saudi Arabia n=497	South Africa n=494	UAE n=471	China n=501	South Korea n=508	Philippi nes n=510
No Role at All	7%	9%	5%	8%	5%	3%	15%	12%	13%	7%	6%	6%	11%	3%	10%	9%	3%	5%	7%	6%	1%
Minor Role	32%	39%	33%	25%	31%	26%	47%	48%	31%	32%	31%	36%	34%	19%	22%	27%	18%	25%	55%	29%	15%
Significant Role	61%	52%	62%	68%	65%	71%	39%	40%	56%	60%	63%	58%	55%	78%	68%	63%	79%	70%	38%	66%	84%

g. Allowing entrepreneurs to conduct business through the Internet across all countries. – In Country

BASE = ALL	Global n=10569	US n=1015	Argentina n=512	Brazil n=504	Chile n=506	Peru n=496	France n=489	Germany n=506	Italy n=545	Poland n=500	Russia n=494	Spain n=497	India n=525	Indonesia n=498	Kenya n=493	Saudi Arabia n=497	South Africa n=494	UAE n=471	China n=503	South Korea n=507	Philippi nes n=517
No Role at All	7%	9%	7%	8%	3%	3%	12%	9%	12%	7%	5%	7%	12%	3%	9%	11%	3%	6%	5%	4%	2%
Minor Role	29%	36%	28%	22%	27%	26%	40%	44%	31%	28%	32%	32%	32%	17%	19%	31%	16%	23%	52%	25%	14%
Significant Role	64%	56%	66%	70%	70%	71%	48%	47%	57%	65%	63%	61%	56%	79%	72%	57%	81%	71%	44%	71%	84%

h. Allowing entrepreneurs to conduct business through the Internet across all countries. – Globally

BASE = ALL	Global n=10585	US n=1026	Argentina n=512	Brazil n=500	Chile n=503	Peru n=502	France n=493	Germany n=510	Italy n=540	Poland n=503	Russia n=492	Spain n=494	India n=527	Indonesia n=500	Kenya n=492	Saudi Arabia n=495	South Africa n=496	UAE n=472	China n=503	South Korea n=509	Philippi nes n=516
No Role at All	7%	10%	6%	9%	4%	4%	13%	10%	12%	7%	6%	7%	12%	3%	9%	10%	2%	5%	5%	6%	2%
Minor Role	28%	34%	28%	18%	27%	26%	39%	40%	31%	27%	30%	32%	31%	15%	19%	29%	16%	23%	48%	23%	14%
Significant Role	65%	56%	67%	73%	69%	71%	48%	50%	58%	66%	64%	61%	57%	82%	72%	61%	81%	72%	47%	71%	85%

i. Using technology to run a better business. – In Country

BASE = ALL	Global n=10646	US n=1031	Argentina n=511	Brazil n=508	Chile n=503	Peru n=506	France n=504	Germany n=514	Italy n=548	Poland n=499	Russia n=502	Spain n=498	India n=528	Indonesia n=504	Kenya n=502	Saudi Arabia n=497	South Africa n=492	UAE n=475	China n=504	South Korea n=510	Philippi nes n=510
No Role at All	7%	9%	7%	8%	4%	2%	13%	11%	12%	5%	8%	7%	9%	2%	7%	11%	2%	5%	3%	5%	1%
Minor Role	32%	35%	36%	21%	33%	33%	47%	52%	32%	31%	34%	36%	33%	20%	22%	30%	18%	23%	52%	29%	18%
Significant Role	61%	57%	57%	70%	63%	65%	40%	38%	55%	64%	59%	57%	57%	78%	71%	60%	79%	72%	45%	66%	81%

j. Using technology to run a better business. – Globally

BASE = ALL	Global n=10611	US n=1032	Argentina n=511	Brazil n=504	Chile n=501	Peru n=499	France n=505	Germany n=515	Italy n=548	Poland n=498	Russia n=498	Spain n=496	India n=525	Indonesia n=503	Kenya n=500	Saudi Arabia n=498	South Africa n=489	UAE n=472	China n=500	South Korea n=508	Philippi nes n=509
No Role at All	7%	9%	6%	7%	5%	3%	14%	12%	12%	7%	6%	7%	11%	3%	5%	10%	2%	4%	4%	6%	1%
Minor Role	31%	37%	36%	21%	32%	33%	45%	50%	32%	30%	34%	37%	30%	16%	25%	24%	18%	21%	53%	30%	15%
Significant Role	62%	55%	58%	73%	63%	64%	41%	38%	56%	63%	60%	56%	59%	81%	70%	66%	80%	74%	43%	64%	84%

k. Expanding the availability of goods and services on-line. – In Country

BASE = ALL	Global n=10627	US n=1031	Argentina n=512	Brazil n=505	Chile n=503	Peru n=502	France n=502	Germany n=516	Italy n=546	Poland n=496	Russia n=503	Spain n=496	India n=528	Indonesia n=504	Kenya n=499	Saudi Arabia n=498	South Africa n=492	UAE n=474	China n=503	South Korea n=509	Philippi nes n=508
No Role at All	6%	8%	5%	6%	4%	4%	12%	8%	12%	6%	6%	7%	10%	3%	8%	9%	2%	4%	3%	5%	1%
Minor Role	28%	32%	32%	19%	27%	30%	39%	42%	32%	24%	23%	33%	32%	18%	19%	28%	17%	24%	52%	22%	16%
Significant Role	65%	60%	63%	75%	68%	66%	49%	50%	56%	70%	71%	60%	58%	79%	73%	63%	80%	72%	45%	73%	82%

I. Expanding the availability of goods and services on-line. – Globally

BASE = ALL	Global n=10644	US n=1032	Argentina n=511	Brazil n=509	Chile n=503	Peru n=501	France n=501	Germany n=515	Italy n=547	Poland n=501	Russia n=505	Spain n=495	India n=526	Indonesia n=505	Kenya n=501	Saudi Arabia n=500	South Africa n=493	UAE n=475	China n=505	South Korea n=507	Philippi nes n=512
No Role at All	7%	8%	5%	6%	5%	4%	12%	9%	12%	6%	4%	7%	11%	2%	12%	10%	2%	5%	5%	5%	2%
Minor Role	27%	32%	30%	18%	28%	30%	40%	41%	33%	23%	25%	34%	28%	18%	17%	24%	16%	20%	47%	23%	14%
Significant Role	66%	60%	64%	76%	67%	66%	48%	50%	55%	70%	71%	59%	61%	81%	71%	66%	82%	75%	48%	72%	85%

27. How much do you agree or disagree that each of the following topics needs to be addressed BEFORE the Internet reaches its full potential in your country? (rotate)

a. Improvements need to be made in the local physical infrastructure.

BASE = ALL	Global n=10789	US n=1040	Argentina n=521	Brazil n=515	Chile n=508	Peru n=510	France n=510	Germany n=519	Italy n=552	Poland n=508	Russia n=513	Spain n=506	India n=535	Indonesia n=512	Kenya n=510	Saudi Arabia n=506	South Africa n=502	UAE n=482	China n=508	South Korea n=511	Philippi nes n=521
Strongly Agree	55%	29%	65%	74%	64%	68%	29%	29%	46%	46%	50%	46%	67%	76%	85%	67%	71%	57%	54%	36%	63%
Somewhat Agree	33%	41%	26%	20%	29%	27%	43%	42%	44%	36%	37%	39%	24%	20%	12%	23%	22%	32%	42%	52%	32%
Somewhat Disagree	6%	11%	5%	4%	4%	2%	10%	12%	5%	9%	8%	5%	3%	2%	3%	6%	3%	7%	3%	10%	3%
Strongly Disagree	1%	3%	0%	0%	0%	0%	0%	2%	1%	0%	1%	0%	1%	-	0%	1%	1%	1%	-	1%	-
Don't Know/Not Applicable	6%	16%	4%	2%	4%	3%	17%	17%	4%	8%	4%	10%	5%	2%	1%	3%	4%	3%	1%	2%	2%

b. Greater public access to computers and the Internet needs to be available for rural/remote communities, the poor, the elderly, persons with disabilities, etc.

BASE = ALL	Global n=10789	US n=1040	Argentina n=521	Brazil n=515	Chile n=508	Peru n=510	France n=510	Germany n=519	Italy n=552	Poland n=508	Russia n=513	Spain n=506	India n=535	Indonesia n=512	Kenya n=510	Saudi Arabia n=506	South Africa n=502	UAE n=482	China n=508	South Korea n=511	Philippi nes n=521
Strongly Agree	59%	44%	69%	72%	78%	70%	37%	36%	51%	59%	62%	53%	61%	75%	55%	66%	78%	60%	56%	50%	73%
Somewhat Agree	31%	38%	24%	23%	19%	26%	42%	34%	39%	30%	28%	37%	30%	21%	40%	25%	16%	33%	38%	38%	23%
Somewhat Disagree	5%	8%	4%	3%	2%	1%	9%	13%	6%	6%	7%	5%	4%	2%	4%	6%	4%	4%	5%	10%	2%
Strongly Disagree	1%	3%	1%	1%	0%	1%	1%	3%	1%	1%	1%	0%	1%	1%	0%	1%	1%	0%	-	1%	1%
Don't Know/Not Applicable	4%	8%	2%	2%	1%	2%	11%	15%	3%	5%	1%	5%	4%	1%	1%	2%	2%	2%	0%	1%	1%

c. More people need to understand how to use and benefit from the Internet

BASE = ALL	Global n=10789	US n=1040	Argentina n=521	Brazil n=515	Chile n=508	Peru n=510	France n=510	Germany n=519	Italy n=552	Poland n=508	Russia n=513	Spain n=506	India n=535	Indonesia n=512	Kenya n=510	Saudi Arabia n=506	South Africa n=502	UAE n=482	China n=508	South Korea n=511	Philippi nes n=521
Strongly Agree	60%	49%	70%	72%	78%	71%	38%	37%	51%	59%	59%	53%	57%	77%	56%	66%	81%	66%	51%	52%	77%
Somewhat Agree	28%	35%	22%	19%	19%	24%	40%	34%	37%	28%	28%	35%	31%	19%	24%	24%	15%	24%	42%	36%	20%
Somewhat Disagree	7%	8%	5%	5%	1%	3%	10%	13%	8%	7%	10%	6%	7%	3%	18%	7%	2%	7%	7%	10%	2%
Strongly Disagree	1%	2%	1%	1%	1%	1%	1%	2%	1%	1%	1%	1%	1%	-	1%	0%	0%	1%	-	1%	-
Don't Know/Not Applicable	3%	6%	1%	2%	2%	2%	11%	13%	3%	5%	2%	5%	3%	1%	1%	3%	1%	2%	0%	1%	1%

d. More people need access to basic computer skills and Internet-use training.

BASE = ALL	Global n=10789	US n=1040	Argentina n=521	Brazil n=515	Chile n=508	Peru n=510	France n=510	Germany n=519	Italy n=552	Poland n=508	Russia n=513	Spain n=506	India n=535	Indonesia n=512	Kenya n=510	Saudi Arabia n=506	South Africa n=502	UAE n=482	China n=508	South Korea n=511	Philippi nes n=521
Strongly Agree	58%	48%	68%	66%	77%	69%	35%	38%	48%	54%	59%	51%	55%	73%	55%	63%	81%	65%	49%	52%	74%
Somewhat Agree	30%	35%	25%	25%	19%	24%	44%	33%	38%	31%	28%	37%	33%	23%	27%	26%	14%	26%	43%	36%	22%
Somewhat Disagree	6%	8%	5%	5%	2%	3%	8%	13%	10%	8%	9%	5%	6%	2%	8%	7%	3%	5%	7%	9%	3%
Strongly Disagree	2%	2%	1%	2%	1%	1%	1%	4%	1%	2%	2%	2%	3%	1%	9%	2%	-	2%	1%	2%	0%
Don't Know/Not Applicable	3%	7%	2%	2%	2%	2%	11%	13%	3%	6%	1%	5%	3%	1%	1%	2%	1%	2%	0%	1%	1%

e. More/better trained Internet and technology professionals

BASE = ALL	Global n=10789	US n=1040	Argentina n=521	Brazil n=515	Chile n=508	Peru n=510	France n=510	Germany n=519	Italy n=552	Poland n=508	Russia n=513	Spain n=506	India n=535	Indonesia n=512	Kenya n=510	Saudi Arabia n=506	South Africa n=502	UAE n=482	China n=508	South Korea n=511	Philippi nes n=521
Strongly Agree	54%	39%	63%	63%	72%	69%	32%	30%	42%	46%	52%	48%	56%	73%	50%	61%	70%	60%	49%	45%	73%
Somewhat Agree	32%	41%	28%	26%	23%	25%	43%	37%	43%	37%	32%	36%	30%	23%	29%	27%	25%	29%	45%	39%	23%
Somewhat Disagree	8%	10%	6%	7%	3%	4%	13%	16%	10%	9%	12%	9%	7%	3%	12%	7%	3%	7%	5%	12%	3%
Strongly Disagree	1%	2%	1%	0%	1%	1%	1%	3%	2%	2%	2%	1%	1%	0%	5%	1%	1%	1%	0%	3%	-
Don't Know/Not Applicable	4%	8%	2%	3%	1%	2%	12%	14%	3%	6%	3%	6%	5%	2%	5%	3%	2%	3%	1%	2%	1%

f. People need to have access to better and cheaper training opportunities.

BASE = ALL	Global n=10789	US n=1040	Argentina n=521	Brazil n=515	Chile n=508	Peru n=510	France n=510	Germany n=519	Italy n=552	Poland n=508	Russia n=513	Spain n=506	India n=535	Indonesia n=512	Kenya n=510	Saudi Arabia n=506	South Africa n=502	UAE n=482	China n=508	South Korea n=511	Philippi nes n=521
Strongly Agree	58%	44%	69%	67%	76%	70%	39%	33%	43%	54%	57%	54%	55%	72%	51%	66%	79%	63%	50%	55%	75%
Somewhat Agree	30%	37%	24%	23%	19%	23%	39%	36%	43%	30%	31%	33%	33%	24%	28%	24%	15%	28%	43%	33%	20%
Somewhat Disagree	7%	9%	4%	6%	3%	2%	10%	13%	9%	7%	9%	6%	6%	2%	12%	6%	3%	6%	6%	10%	2%
Strongly Disagree	2%	2%	1%	2%	1%	2%	1%	4%	2%	3%	2%	2%	2%	1%	6%	2%	1%	1%	1%	2%	1%
Don't Know/Not Applicable	4%	8%	1%	2%	2%	3%	11%	14%	3%	6%	2%	5%	3%	1%	3%	3%	1%	2%	1%	1%	1%

g. Governments need to place a higher priority on expanding the Internet and its benefits in my country

BASE = ALL	Global n=10789	US n=1040	Argentina n=521	Brazil n=515	Chile n=508	Peru n=510	France n=510	Germany n=519	Italy n=552	Poland n=508	Russia n=513	Spain n=506	India n=535	Indonesia n=512	Kenya n=510	Saudi Arabia n=506	South Africa n=502	UAE n=482	China n=508	South Korea n=511	Philippi nes n=521
Strongly Agree	51%	27%	59%	63%	71%	62%	29%	32%	43%	48%	52%	47%	51%	70%	53%	62%	74%	57%	48%	40%	65%
Somewhat Agree	32%	37%	29%	25%	23%	31%	43%	33%	43%	34%	32%	36%	35%	25%	26%	25%	19%	32%	44%	39%	29%
Somewhat Disagree	9%	17%	7%	8%	3%	4%	12%	17%	8%	11%	11%	10%	9%	4%	13%	8%	5%	7%	6%	16%	4%
Strongly Disagree	2%	7%	2%	2%	1%	1%	2%	3%	2%	2%	2%	1%	2%	1%	5%	1%	0%	1%	2%	2%	1%
Don't Know/Not Applicable	5%	12%	3%	2%	2%	3%	13%	16%	4%	5%	3%	7%	3%	1%	3%	3%	2%	3%	0%	2%	2%

h. People need to be more engaged in Government formulation of public policy decision making about the Internet.

BASE = ALL	Global n=10789	US n=1040	Argentina n=521	Brazil n=515	Chile n=508	Peru n=510	France n=510	Germany n=519	Italy n=552	Poland n=508	Russia n=513	Spain n=506	India n=535	Indonesia n=512	Kenya n=510	Saudi Arabia n=506	South Africa n=502	UAE n=482	China n=508	South Korea n=511	Philippi nes n=521
Strongly Agree	48%	35%	54%	60%	67%	55%	25%	31%	41%	42%	49%	45%	42%	56%	47%	56%	63%	50%	45%	44%	58%
Somewhat Agree	35%	37%	32%	29%	25%	35%	42%	35%	42%	39%	35%	39%	43%	34%	33%	27%	24%	35%	45%	39%	34%
Somewhat Disagree	10%	13%	9%	8%	5%	6%	15%	14%	10%	12%	12%	7%	10%	7%	13%	12%	8%	10%	8%	12%	5%
Strongly Disagree	2%	5%	1%	2%	0%	1%	3%	4%	2%	2%	3%	2%	2%	1%	5%	2%	2%	1%	1%	3%	0%
Don't Know/Not Applicable	5%	10%	4%	2%	3%	3%	15%	15%	4%	6%	2%	7%	4%	2%	2%	3%	3%	4%	1%	2%	2%

i. People need to be able to access the Internet without data and content restrictions

BASE = ALL	Global n=10789	US n=1040	Argentina n=521	Brazil n=515	Chile n=508	Peru n=510	France n=510	Germany n=519	Italy n=552	Poland n=508	Russia n=513	Spain n=506	India n=535	Indonesia n=512	Kenya n=510	Saudi Arabia n=506	South Africa n=502	UAE n=482	China n=508	South Korea n=511	Philippi nes n=521
Strongly Agree	46%	36%	54%	51%	63%	54%	30%	32%	44%	42%	57%	46%	47%	46%	42%	49%	55%	46%	41%	43%	46%
Somewhat Agree	33%	35%	30%	29%	25%	30%	37%	35%	39%	37%	28%	34%	34%	34%	33%	30%	27%	34%	43%	36%	34%
Somewhat Disagree	14%	17%	11%	14%	9%	10%	17%	15%	12%	13%	12%	10%	11%	14%	17%	13%	12%	14%	13%	18%	16%
Strongly Disagree	3%	4%	3%	3%	1%	2%	2%	3%	2%	2%	2%	3%	4%	4%	6%	4%	3%	4%	2%	2%	3%
Don't Know/Not Applicable	4%	8%	2%	3%	2%	4%	14%	14%	3%	5%	1%	7%	4%	2%	2%	3%	3%	3%	1%	2%	2%

j. Computer training in primary and secondary schools needs to be mandatory

BASE = ALL	Global n=10789	US n=1040	Argentina n=521	Brazil n=515	Chile n=508	Peru n=510	France n=510	Germany n=519	Italy n=552	Poland n=508	Russia n=513	Spain n=506	India n=535	Indonesia n=512	Kenya n=510	Saudi Arabia n=506	South Africa n=502	UAE n=482	China n=508	South Korea n=511	Philippi nes n=521
Strongly Agree	58%	41%	71%	67%	74%	71%	37%	35%	48%	60%	56%	54%	59%	75%	53%	66%	78%	65%	49%	40%	71%
Somewhat Agree	29%	38%	22%	23%	22%	23%	40%	34%	38%	27%	29%	32%	31%	21%	29%	22%	15%	27%	43%	40%	24%
Somewhat Disagree	8%	11%	5%	7%	2%	2%	9%	14%	9%	7%	11%	7%	5%	3%	14%	8%	5%	5%	6%	15%	4%
Strongly Disagree	2%	4%	1%	2%	0%	1%	2%	3%	2%	1%	3%	1%	3%	0%	2%	2%	0%	1%	1%	3%	0%
Don't Know/Not Applicable	4%	7%	1%	2%	2%	2%	11%	14%	3%	5%	2%	6%	3%	1%	2%	3%	1%	2%	1%	2%	1%

k. Local universities and technical institutes need to offer basic and advanced computer and Internet technical training.

BASE = ALL	Global n=10789	US n=1040	Argentina n=521	Brazil n=515	Chile n=508	Peru n=510	France n=510	Germany n=519	Italy n=552	Poland n=508	Russia n=513	Spain n=506	India n=535	Indonesia n=512	Kenya n=510	Saudi Arabia n=506	South Africa n=502	UAE n=482	China n=508	South Korea n=511	Philippi nes n=521
Strongly Agree	59%	45%	74%	68%	77%	73%	40%	34%	51%	57%	59%	54%	56%	73%	52%	68%	80%	66%	50%	41%	75%
Somewhat Agree	29%	38%	20%	22%	19%	22%	38%	35%	37%	28%	29%	32%	30%	23%	29%	22%	16%	23%	43%	39%	21%
Somewhat Disagree	7%	8%	4%	7%	2%	2%	8%	13%	8%	9%	10%	7%	8%	3%	14%	6%	3%	7%	6%	16%	3%
Strongly Disagree	1%	2%	1%	1%	0%	1%	2%	3%	2%	1%	1%	1%	3%	0%	4%	2%	-	1%	1%	3%	0%
Don't Know/Not Applicable	4%	7%	1%	2%	2%	2%	11%	14%	3%	5%	1%	6%	3%	1%	1%	4%	2%	2%	0%	2%	1%

l. Tax reductions need to be given to small and medium-sized businesses that are using the Internet to conduct business.

BASE = ALL	Global n=10789	US n=1040	Argentina n=521	Brazil n=515	Chile n=508	Peru n=510	France n=510	Germany n=519	Italy n=552	Poland n=508	Russia n=513	Spain n=506	India n=535	Indonesia n=512	Kenya n=510	Saudi Arabia n=506	South Africa n=502	UAE n=482	China n=508	South Korea n=511	Philippi nes n=521
Strongly Agree	47%	32%	52%	64%	65%	55%	21%	22%	45%	44%	45%	42%	46%	61%	49%	59%	62%	55%	45%	31%	58%
Somewhat Agree	31%	34%	29%	25%	23%	30%	34%	27%	37%	33%	33%	35%	37%	24%	34%	27%	23%	31%	43%	34%	31%
Somewhat Disagree	12%	18%	11%	7%	6%	8%	23%	24%	11%	13%	13%	11%	10%	10%	12%	9%	10%	9%	8%	25%	7%
Strongly Disagree	4%	6%	4%	3%	3%	2%	7%	12%	2%	3%	5%	4%	5%	3%	4%	2%	2%	2%	1%	8%	2%
Don't Know/Not Applicable	5%	10%	4%	2%	3%	5%	15%	16%	4%	6%	2%	7%	3%	2%	2%	4%	3%	4%	2%	3%	2%

m. Governments should consider ways to provide easier access to cheaper computers.

BASE = ALL	Global n=10789	US n=1040	Argentina n=521	Brazil n=515	Chile n=508	Peru n=510	France n=510	Germany n=519	Italy n=552	Poland n=508	Russia n=513	Spain n=506	India n=535	Indonesia n=512	Kenya n=510	Saudi Arabia n=506	South Africa n=502	UAE n=482	China n=508	South Korea n=511	Philippi nes n=521
Strongly Agree	55%	33%	62%	71%	74%	67%	35%	27%	49%	50%	55%	50%	57%	77%	52%	65%	76%	61%	49%	47%	73%
Somewhat Agree	29%	34%	28%	20%	19%	26%	40%	32%	39%	31%	27%	34%	28%	19%	29%	22%	17%	30%	43%	39%	23%
Somewhat Disagree	8%	15%	5%	5%	3%	2%	12%	20%	7%	11%	12%	8%	7%	2%	13%	8%	4%	5%	7%	11%	2%
Strongly Disagree	2%	8%	3%	1%	1%	2%	2%	6%	2%	1%	3%	2%	3%	0%	3%	2%	1%	1%	1%	2%	0%
Don't Know/Not Applicable	5%	9%	2%	3%	2%	2%	12%	15%	4%	6%	3%	6%	4%	2%	3%	3%	2%	3%	1%	2%	1%

n. Governments should consider ways to create or encourage competition amongst Internet service providers.

BASE = ALL	Global n=10789	US n=1040	Argentina n=521	Brazil n=515	Chile n=508	Peru n=510	France n=510	Germany n=519	Italy n=552	Poland n=508	Russia n=513	Spain n=506	India n=535	Indonesia n=512	Kenya n=510	Saudi Arabia n=506	South Africa n=502	UAE n=482	China n=508	South Korea n=511	Philippi nes n=521
Strongly Agree	53%	29%	64%	67%	76%	68%	33%	26%	46%	50%	53%	48%	53%	69%	52%	67%	68%	60%	53%	39%	68%
Somewhat Agree	30%	34%	25%	23%	19%	26%	40%	34%	39%	34%	29%	36%	33%	24%	29%	21%	21%	29%	40%	41%	23%
Somewhat Disagree	9%	17%	6%	6%	2%	3%	12%	18%	9%	8%	12%	8%	6%	5%	13%	6%	7%	7%	5%	14%	5%
Strongly Disagree	3%	9%	2%	2%	0%	1%	2%	6%	1%	2%	3%	1%	4%	1%	4%	3%	2%	1%	1%	4%	1%
Don't Know/Not Applicable	5%	11%	3%	2%	3%	3%	13%	16%	4%	6%	2%	7%	5%	1%	2%	3%	2%	3%	1%	2%	2%

o. Internet content about my country's culture and/or in my local language (s) should be encouraged.

BASE = ALL	Global n=9749	Argentina n=521	Brazil n=515	Chile n=508	Peru n=510	France n=510	Germany n=519	Italy n=552	Poland n=508	Russia n=513	Spain n=506	India n=535	Indonesia n=512	Kenya n=510	Saudi Arabia n=506	South Africa n=502	UAE n=482	China n=508	South Korea n=511	Philippi nes n=521
Strongly Agree	56%	67%	66%	76%	71%	32%	27%	45%	42%	51%	47%	53%	75%	44%	68%	65%	60%	52%	51%	67%
Somewhat Agree	31%	23%	23%	19%	23%	42%	39%	40%	37%	34%	37%	34%	20%	35%	20%	25%	28%	43%	37%	27%
Somewhat Disagree	8%	6%	6%	3%	3%	10%	12%	9%	12%	12%	7%	7%	3%	14%	7%	7%	8%	4%	9%	4%
Strongly Disagree	2%	2%	2%	-	0%	2%	5%	1%	2%	1%	2%	2%	0%	4%	3%	1%	1%	0%	1%	0%
Don't Know/Not Applicable	4%	2%	2%	2%	2%	14%	16%	4%	7%	2%	7%	3%	1%	3%	3%	2%	2%	1%	1%	2%

28. What is your gender?

BASE = ALL	Global n=10789	US n=1040	Argentina n=521	Brazil n=515	Chile n=508	Peru n=510	France n=510	Germany n=519	Italy n=552	Poland n=508	Russia n=513	Spain n=506	India n=535	Indonesia n=512	Kenya n=510	Saudi Arabia n=506	South Africa n=502	UAE n=482	China n=508	South Korea n=511	Philippi nes n=521
Male	53%	48%	51%	54%	49%	71%	47%	51%	50%	44%	46%	53%	65%	50%	64%	64%	49%	49%	58%	46%	45%
Female	47%	52%	49%	46%	51%	29%	53%	49%	50%	56%	54%	47%	35%	50%	36%	36%	51%	51%	42%	54%	55%

29. (Country where respondents resides)

30. Which category best describes your age?

BASE = ALL	Global n=10789	US n=1040	Argentina n=521	Brazil n=515	Chile n=508	Peru n=510	France n=510	Germany n=519	Italy n=552	Poland n=508	Russia n=513	Spain n=506	India n=535	Indonesia n=512	Kenya n=510	Saudi Arabia n=506	South Africa n=502	UAE n=482	China n=508	South Korea n=511	Philippi nes n=521
18-21	8%	4%	4%	20%	6%	10%	5%	4%	7%	10%	6%	3%	13%	8%	15%	9%	4%	9%	4%	9%	7%
22-24	10%	3%	7%	11%	9%	10%	6%	6%	6%	14%	11%	3%	14%	14%	30%	11%	6%	15%	11%	10%	8%
25-29	15%	8%	11%	21%	11%	16%	9%	10%	12%	19%	21%	14%	18%	14%	33%	22%	9%	18%	23%	16%	8%
30-34	15%	8%	15%	14%	12%	11%	12%	12%	10%	18%	19%	17%	16%	10%	11%	27%	11%	21%	26%	16%	17%
35-39	12%	7%	12%	13%	12%	13%	11%	13%	18%	13%	14%	11%	11%	14%	5%	14%	8%	17%	22%	14%	8%
40-44	11%	11%	11%	10%	14%	12%	11%	12%	10%	10%	11%	9%	13%	7%	3%	10%	9%	7%	8%	18%	14%
45-49	8%	7%	10%	5%	11%	15%	11%	10%	9%	6%	9%	5%	7%	13%	0%	5%	9%	6%	4%	8%	9%
50-54	6%	10%	9%	3%	11%	13%	8%	8%	8%	5%	4%	5%	2%	5%	1%	1%	8%	4%	1%	5%	13%
55-59	6%	13%	9%	3%	8%	0%	7%	10%	8%	4%	3%	19%	2%	8%	0%	1%	12%	1%	1%	2%	1%
60-64	4%	11%	6%	1%	6%	0%	7%	6%	10%	2%	1%	7%	1%	4%	-	0%	10%	1%	-	1%	1%
65+	5%	18%	5%	-	1%	0%	13%	11%	2%	1%	0%	8%	1%	1%	0%	0%	13%	0%	-	2%	15%