Email and Phone Support Eligible Product List

Product Name	Description
7X7-TR8	Drum Machine Expansion for TR-8
A-300PRO	MIDI Keyboard Controller
A-49	MIDI Keyboard Controller
A-500PRO	MIDI Keyboard Controller
A-800PRO	MIDI Keyboard Controller
A-88	MIDI Keyboard Controller
AC-3	Acoustic Simulator
AC-33	Acoustic Chorus Guitar Amplifier
AC-40	Acoustic Chorus Guitar Amplifier
AC-60	Acoustic Chorus Guitar Amplifier
AC-90	Acoustic Chorus Guitar Amplifier
AD-8	Acoustic Guitar Processor
Air Performer	iOS App
Air Recorder	iOS App
AIRA Modular Customizer	AIRA Modular Customizer
APC-33	Mounting Clamp
AW-3	Dynamic Wah
AX-Synth	Shoulder Synthesizer
BA-330	Stereo Portable Amplifier
BA-55	Battery-Powered Portable Amplifier
BD-2	Blues Driver
BD-2W	Blues Driver
BF-3	Flanger
BITRAZER	Modular Crusher
BK-3	Backing Keyboard
BK-5	Backing Keyboard
BK-7m	Backing Module
BK-9	Backing Keyboard
Blues Cube Artist	Guitar Amplifier
Blues Cube Artist212	Guitar Amplifier
Blues Cube Cabinet410	Guitar Amplifier Cabinet
Blues Cube Stage	Guitar Amplifier
Blues Cube Tour	Guitar Amplifier
BR-800	Digital Recorder
BT-1	Bar Trigger Pad
C-30	Digital Harpsichord
C-230	Classic Keyboard
C-330	Classic Organ
C-380	Classic Organ

CB-61RL	Carrying Bag
CB-76RL	Carrying Bag
CB-88RL	Carrying Bag
CB-JDXi	Carrying Bag
CD-2u	SD/CD Recorder
CE-5	Chorus Ensemble
CEB-3	Bass Chorus
CH-1	Super Chorus
CM-110	CUBE Monitor
CM-220	CUBE Monitor
CM-30	Cube Monitor
CS-10EM	Binaural Microphones/Earphones
CS-15	Stereo Microphone Kit
CS-15R	Stereo Microphone
CS-15RS	Stereo Microphone
CS-15S	Stereo Microphone
CS-3	Compression Sustainer
CUBE JAM	iOS App
CUBE KIT	iOS/Android App
CUBE Lite	Guitar Amplifier
CUBE Lite Monitor	Monitor Amplifier
CUBE Street	Battery Powered Stereo Amplifier
CUBE Street EX	Battery-Powered Stereo Amplifier
CUBE-10GX	Guitar Amplifier
CUBE-120XL BASS	Bass Amplifier
CUBE-20GX	Guitar Amplifier
CUBE-20XL BASS	Bass Amplifier
CUBE-40GX	Guitar Amplifier
CUBE-60XL BASS	Bass Amplifier
CUBE-80GX	Guitar Amplifier
CV-20KX	Custom Finish Package for TD-30KV and TD-20SX
CY-12C	V-Cymbal Crash
CY-13R	V-Cymbal Ride
CY-14C-MG	V-Cymbal Crash
CY-15R-MG	V-Cymbal Ride
CY-5	Dual-Trigger Cymbal Pad
CY-8	Dual-Trigger Cymbal Pad
DAP-3X	V-Drums Accessory Package
DB-30	Dr. Beat
DB-90	Dr. Beat
DD-20	Giga Delay
DD-3	Digital Delay
DD-500	Digital Delay
DD-7	Digital Delay
DEMORA	Modular Delay

DI-1	Direct Box
DP-10	Damper Pedal
DP-2	Damper Pedal
DP90e	Digital Piano
DP90Se	Digital Piano
DR-50	Microphone
DR-80C	Microphone
DR-880	Dr. Rhythm
DS-1	Distortion
DS-1X	Distortion
DUO-CAPTURE EX	USB Audio Interface
DUO-CAPTURE mk2	USB Audio Interface
eBand JS-10	Audio Player with Guitar Effects
EV-5	Expression Pedal
F-130R	Digital Piano
F-140R	Digital Piano
F-20	Digital Piano
FA-06	Music Workstation
FA-08	Music Workstation
FD-8	Hi-Hat Controller
FP-50	Digital Piano
FP-80	Digital Piano
FR-18 diatonic	V-Accordion
FR-1x	V-Accordion
FR-1xb	V-Accordion
FR-3x	V-Accordion
FR-3xb	V-Accordion
FR-7x	V-Accordion
FR-7xb	V-Accordion
FR-8x	V-Accordion
FR-8x Dallapè	V-Accordion
FR-8xb	V-Accordion
FS-5U/-5L	Foot Switch
FS-6	Dual Footswitch
FS-7	Dual Footswitch
FV-500H/-500L	Volume Pedal
G-5	VG Stratocaster®
G-5A	VG Stratocaster®
GA-112	Guitar Amplifier
GA-212	Guitar Amplifier
GA-FC	GA Foot Controller
GAIA SH-01	Synthesizer
GC-1	GK-Ready Stratocaster®
GE-7	Graphic Equalizer
GEB-7	Bass Equalizer

GK-3	Divided Pickup
GK-KIT-BG3	Divided Bass Pickup Kit
GK-KIT-GT3	Divided Pickup Kit
GKP-2	GK Parallel Cable
GLC-1	Lab Conferencing System
GP-10	Guitar Processor
GR-55	Guitar Synthesizer
GR-D	V-Guitar Distortion
GR-S	V-Guitar Space
GT-001	Guitar Effects Processor
GT-100	COSM Amp Effects Processor
GW-8	Workstation
HandSonic HPD-20	Digital Hand Percussion
HP-504	Digital Piano
HP-506	Digital Piano
HP-508	Digital Piano
HP-603	Digital Piano
HP-605	Digital Piano
HPi-50	Digital Piano
HPi-50e	Digital Piano
HS-5	Session Mixer
INTEGRA-7	SuperNATURAL Sound Module
INTEGRA-7 Editor	iOS App
JC-120	Jazz Chorus
JC-40	Jazz Chorus Guitar Amplifier
JD-XA	Analog/Digital Crossover Synthesizer
JD-Xi	Interactive Analog/Digital Crossover Synthesizer
JP Synth Editor	iOS App
JP-08	Sound Module
JU-06	Sound Module
JUNO-Di	Mobile Synthesizer with Song Player
Juno-DS61	Synthesizer
Juno-DS88	Synthesizer
JUNO-Gi	Mobile Synthesizer with Digital Recorder
JUPITER-50	Synthesizer
JUPITER-80	Synthesizer
JX-03	Sound Module
KC-110	Stereo Keyboard Amplifier
KC-150	4-Ch Mixing Keyboard Amplifier
KC-350	4-Ch Mixing Keyboard Amplifier
KC-550	4-Ch Mixing Keyboard Amplifier
KC-880	Stereo Mixing Keyboard Amplifier
KC-60	Keyboard Amplifier
KD-120	V-Kick Trigger Pad
KD-140	V-Kick Trigger Pad

KD-7	Kick Trigger Unit
KD-9	Kick Pad
KM-25	Keyboard Unit
KT-10	Kick Pad
LMB-3	Bass Limiter/Enhancer
LS-2	Line Selector
Lucina AX-09	Synthesizer
LX-7	Digital Piano
LX-15	SuperNATURAL Piano
LX-15e	Digital Piano
LX-17	Digital Piano
MDS-12X	Drum Stand
MDS-25	V-Drum Stand
MDS-4V	Drum Stand
MDS-9V	Drum Stand
ME-20B	Bass Multiple Effects
ME-25	Guitar Multiple Effects
ME-80	Guitar Multiple Effects
MICRO BR BR-80	Digital Recorder
MICRO CUBE GX	Guitar Amplifier
MICRO CUBE RX	Guitar Amplifier
ML-2	Metal Core
MO-2	Multi Overtone
MOBILE AC	Acoustic Chorus
MOBILE BA	Battery-Powered Stereo Amplifier
MOBILE CUBE	Battery-Powered Stereo Amplifier
Mobile Studio Canvas	Sound Module with DAW Software
Mobile UA	USB Audio Interface
MT-2	Metal Zone
MT-90U	Music Player
MX-1	Mix Performer
NE-1	Noise Eater
NE-10	Noise Eater
NS-2	Noise Suppressor
OC-3	Super Octave
OCTA-CAPTURE	Hi-Speed USB Audio Interface
OCTAPAD SPD-30	Digital Percussion Pad
OD-1X	OverDrive
OD-3	OverDrive
ODB-3	Bass OverDrive
PD-105BK	V-Pad
PD-108-BC	V-Pad
PD-125BK	V-Pad
PD-125X	V-Pad
PD-125XS	V-Pad

PD-128-BC	V-Pad
PD-128S-BC	V-Pad
PD-8	Dual-Trigger Pad
PD-85BK	V-Pad
PDS-10	Pad Stand
PDS-2	Pad Stand
PDX-6	V-Pad
PDX-8	V-Pad
PH-3	Phase Shifter
Piano Designer	iOS/Android App
Piano Partner	iOS App
PM-03	Personal Drum Monitor
PM-10	Personal Monitor Amplifier
PROMARS PLUG-OUT	Software Synthesizer
PS-6	Harmonist
PSA Series	Power Adaptor
PSA-120	Power Adapter
PW-3	Wah Pedal
QUAD-CAPTURE	USB 2.0 Audio Interface
R-05	WAVE/MP3 Recorder
R-MIX	Audio Processing Software
RC-1	Loop Station
RC-3	Loop Station
RC-30	Loop Station
RC-300	Loop Station
RD-300NX	Digital Piano
RD-700NX	Digital Piano
RD-800	Stage Piano
RD-NX Editor	iOS App
RG-1F	Digital Grand
RG-3F	Digital Grand
RH-200	Headphones
RH-200S	Stereo Headphones
RH-300	Stereo Headphones
RH-300V	V-Drums Headphones
RH-5	Headphones
RH-A30	Open Air Headphones
RH-A7	Monitor Headphones
RH-D20	Monitor Headphones
RH-iE3	In-Ear Headphones
RMP-5	Rhythm Coach
RMP-12	Rhythm Coach
RP-301R	SuperNATURAL Piano
RP-400	Digital Piano
RP-401R	Digital Piano

RPU-3	Pedal Unit
RT-30H	Acoustic Drum Trigger
RT-30HR	Acoustic Drum Trigger
RT-30K	Acoustic Drum Trigger
SBX-1	SYNC BOX
SCOOPER	Modular Scatter
SD-1W	SUPER OverDrive
SD-2u	SD Recorder
SH-101 PLUG-OUT	Software Synthesizer
SH-2 PLUG-OUT	Software Synthesizer
Sound Canvas for iOS	Software Synthesizer with SMF Player
SP-404	Sampling Workstation
SP-404SX	Linear Wave Sampler
SP-555	Creative Sampler with Performance Effects
SPD-SX	Sampling Pad
ST-100MB	Microphone Stand
ST-CMS1	Monitor Speaker Stand
STUDIO-CAPTURE	USB 2.0 Audio Interface
Super UA	USB Audio Interface
SY-300	Guitar Synthesizer
SYB-5	Bass Synthesizer
SYSTEM-1	PLUG-OUT Synthesizer
SYSTEM-1 Software Synthesizer	Software Synthesizer
SYSTEM-1m	PLUG-OUT Synthesizer
TB-3	Touch Bassline
TD-11	Drum Sound Module
TD-11K	V-Drums V-Compact Series
TD-11KV	V-Drums V-Compact Series
TD-15	Drum Sound Module
TD-15K	V-Drums V-Tour Series
TD-15KV	V-Drums V-Tour Series
TD-1K	V-Drums
TD-1KV	V-Drums
TD-25	Drum Sound Module
TD-25K	V-Drums
TD-25KV	V-Drums
TD-30	Drum Sound Module
TD-30K	V-Drums V-Pro Series
TD-30KV	V-Drums V-Pro Series
TD-4	Percussion Sound Module
TDM-20/-10	V-Drums Mats
TM-2	Trigger Module
TORCIDO	Modular Distortion
TR-8	Rhythm Performer
TRI-CAPTURE	USB Audio Interface

TU-10	Clip-On Chromatic Tuner
TU-12EX	Chromatic Tuner
TU-3	Chromatic Tuner
TU-80	Tuner/Metronome
TU-88	Micro Monitor & Tuner
UDC-25	USB DC Power Supply Cable
UM-ONE	USB MIDI Interface
UM-ONE mk2	USB MIDI Interface
V-Combo VR-09	Live Performance Keyboard
V-Drums Lite HD-3	V-Drums
V-Drums Portable TD-4KP	V-Drums
V-Piano	V-Piano
V-Piano Grand	V-Piano
VE-1	Vocal Echo
VE-2	Vocal Harmonist
VE-20	Vocal Performer
VE-5	Vocal Performer
VH-11	V-Hi-Hat
VH-13-MG	V-Hi-Hat
VP-7	Vocal Processor
VT-3	Voice Transformer

If you have a product that is not listed above,
please use the following links for self-guided support options:

Knowledge Base
http://www.rolandus.com/support/knowledge_base/

Updates & Drivers
http://www.rolandus.com/support/updates_drivers/

Support Documents
http://www.rolandus.com/support/support_documents/

Owner's Manuals
http://www.rolandus.com/support/owners_manuals/

Manual Archive
http://www.rolandus.com/support/manual_archive/

Product Support YouTube Channel
https://www.youtube.com/user/RUSProductSupport

Service Center Locator
http://www.rolandus.com/support/service_repair/service_centers/

Service Request Form

http://www.rolandus.com/support/service_request/

Parts Request Form

http://www.rolandus.com/support/parts_order_request/