



Click on "Forgot Password" to create a new password. Come back to this screen & enter your Sparks account number & new password. Your account number has not changed.

### Login

Please log in to access your account

Email Address/Account:

Password:

(Password is case sensitive)

[FORGOT PASSWORD OR USER ID](#) [SIGN UP](#)

Welcome evan russell,

Welcome to your LA Sparks customer portal page!

After logging in, click "Season Ticket Holder Renewals"

[Season Ticket Holder Renewals](#)

Click here to renew your 2017 LA Sparks Season Tickets.

## Order Details

To forward/resend your ticket(s), the order for those tickets must be paid in full.

Here you can make payments on eligible orders with an outstanding balance by clicking on 'Make/Schedule A Payment'.

\* Orders that are grayed out and marked with an asterisk next to them are not eligible for payment at this time.

## Order History

Orders Placed From: 05 | 2017 ▼ To: 08 | 2017 ▼ [Show](#) Orders Containing: An Outstanding Balance ▼

Page 1 of 1

Order #	Date	Event / Fees	Neighborhood	Section	Row	Seats	Qty.	Price	Total
3339623	8/10/2017	▶ 2018 LA Sparks - Full Season Renewal							
								Payments Received:	\$0.00
								Scheduled Payments:	\$0.00
								Amount Remaining (w/o Scheduled Payments):	<b>\$238.00</b>

Page 1 of 1

Outstanding balance shows here

Click "Pay This Order"

## Select a payment plan option

**STEP 2:** Select one payment plan of your choice.

- Pay in Full  
I will pay my full season ticket balance for the total amount listed. I'm authorizing my card to be charged in full at the time of my renewal. My pay in full plan includes complimentary parking, renewal gift and access to end of season pre-game reception.
- Quarterly Payment Plan  
I'm authorizing my card to be charged 1 of 4 payments at the time of my renewal. Remaining three (3) payments to be processed on the 15th of October, February and April. My payment plan includes a renewal gift and access to end of season pre-game reception.
- 9-Month Payment Plan  
I'm authorizing my card to be charged 1 of 9 payments at the time of my renewal. Remaining eight (8) payments to be processed on the 15th of every month starting October 2017. My payment plan includes a renewal gift.

**STEP 3:** Answer the following questions prior to completing your renewal.

**2017-2018 LA Sparks Online Renewal**

Enroll in Auto-Renew Pay in Full?	<input type="radio"/> Yes <input type="radio"/> No
Enroll in Auto-Renew Quarterly Payment Plan?	<input type="radio"/> Yes <input type="radio"/> No
Enroll in Auto-Renew 9-Month Payment Plan?	<input type="radio"/> Yes <input type="radio"/> No

CancelNext

If you wish to auto-renew, make sure the “Yes” selected matches the payment option you chose above

Then click “Next”

## Make New Payment

Order ID	Due Date	Payment Amount
3339623	08/10/2017	\$238.00

To return to your Outstanding Orders, click here [« GO BACK](#)

### Pay With A New Credit Card

#### Card Information:



- Card Type: VI ▼
- Card Number:
- Name on Card:
- Expiration Date: 8 ▼ 2017 ▼
- Verification Number:



#### Billing Address:

- Address:
- City:
- State/Province: AK ▼
- Zip/Postal Code:
- Country: UNITED STATES ▼
- Mark this card as primary

Remember my credit card information so I don't have to type it next time.

**Note:** Clicking on "Process Now" will save this credit card information. If you would like to review your selection before carrying on, please click the "Cancel" button.

Complete payment  
information here

Then click  
"Process Now"



# How to FORWARD/RESEND tickets

ON SALE NOW! **SPARKS 2417**

TICKETING BY **axs**

HOME MY ACCOUNT MY ORDERS & PAYMENTS MY BIDS **MY TICKETS** SUPPORT Logout

FORWARD/RESEND TICKET FORWARD HISTORY

Manage Tickets | **Ticket History**

These ticket(s) can be forwarded to others or resent to you. Please select the ticket(s) that will be forwarded or resent. Maximum of 15 tickets can be forwarded at any time.

\*All tickets grayed out and marked with an asterisk next to them currently are not available for forwarding at this time.

**Step 1: Select Tickets To Be Forwarded**

Orders Placed: From: 05 | 2017 To: 08 | 2017 Show

Page 1 of 1

Order #	Event	Select	Section	Row	Seat	Delivery	Times Frwd
0339823	Game 1 Admissions	<input checked="" type="checkbox"/>	116	2	8	Season Tickets	0
	Game 1 (7/14/2018)						
	Game 10 Admissions	<input type="checkbox"/>	116	2	8	Season Tickets	0
	Game 10 (7/14/2018)						
	Game 11 Admissions	<input type="checkbox"/>	116	2	8	Season Tickets	0
	Game 11 (7/14/2018)						
	Game 12 Admissions	<input type="checkbox"/>	116	2	8	Season Tickets	0
	Game 12 (7/14/2018)						
	Game 13 Admissions	<input type="checkbox"/>	116	2	8	Season Tickets	0
	Game 13 (7/14/2018)						
	Game 14 Admissions	<input type="checkbox"/>	116	2	8	Season Tickets	0
	Game 14 (7/14/2018)						
	Game 15 Admissions	<input type="checkbox"/>	116	2	8	Season Tickets	0
	Game 15 (7/14/2018)						

Click the “My Tickets” tab

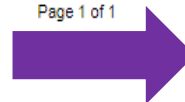
Select any game’s tickets you want to forward or resend

Game 2 Admissions							
Game 2 (7/14/2018)	<input type="checkbox"/>	116	2	8	Season Tickets	0	
Game 3 Admissions							
Game 3 (7/14/2018)	<input type="checkbox"/>	116	2	8	Season Tickets	0	
Game 4 Admissions							
Game 4 (7/14/2018)	<input type="checkbox"/>	116	2	8	Season Tickets	0	
Game 5 Admissions							
Game 5 (7/14/2018)	<input type="checkbox"/>	116	2	8	Season Tickets	0	
Game 6 Admissions							
Game 6 (7/14/2018)	<input type="checkbox"/>	116	2	8	Season Tickets	0	
Game 7 Admissions							
Game 7 (7/14/2018)	<input type="checkbox"/>	116	2	8	Season Tickets	0	
Game 8 Admissions							
Game 8 (7/14/2018)	<input type="checkbox"/>	116	2	8	Season Tickets	0	
Game 9 Admissions							
Game 9 (7/14/2018)	<input type="checkbox"/>	116	2	8	Season Tickets	0	

When finished, click the “Proceed” button

(To do a ticket exchange, contact your rep)

Page 1 of 1



Proceed To Step 2



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LA SPARKS  
TICKETING BY **axs**  
ON SALE NOW! >>  
**SPARKS 24/7**

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FORWARD/RESEND TIX FORWARD HISTORY

If resending tickets to yourself, select this option, then click "Proceed"



## Manage My Tickets

### Step 2: Identify Recipient

Now that you have chosen the ticket(s) you want to forward, please identify who will be receiving them.

Tickets are forwarded via email, which contains the selected ticket(s) as an Adobe PDF attachment. The printout of the eTicket(s) in the PDF is required for access to their event(s).

### Recipient Information

Send to the email address in my account, [fvelasco@la-sparks.com](mailto:fvelasco@la-sparks.com)

Send via email to the following person:

Based on your selected ticket(s), the size of the PDF attachment containing the ticket(s) could be as big as 1040 Kb. Please confirm the recipient mailbox has the available capacity to receive an attachment of this size. If the mailbox can not receive an attachment this large, then provide another email address that can, or **reduce the number of tickets** to be emailed in this transaction.

• Required Fields

• First Name:

• Last Name:

• Email:

« CHANGE TICKET SELECTION

Proceed To Step 3

If forwarding, select this option, fill out the required fields, then click "Proceed"



## Manage My Tickets

### STEP 3: Confirmation & Method of Payment

You have selected to forward the following ticket(s):

Order #	Event	Section	Row	Seat	Delivery	Fees
3339623	Game 1 (7/14/2018) *	116	2	8	Season Tickets	No
	Game 10 (7/14/2018) *	116	2	8	Season Tickets	No

This screen confirms the tickets you want to forward/resend

To change your ticket selection, click here

« CHANGE TICKET SELECTION

Recipient: mlopez@la-sparks.com

To change the recipient of these ticket(s), click here

« CHANGE RECIPIENT

To edit your selection or recipient, click one of these options

**Note:** Forwarding tickets will invalidate any previously received or forwarded ticket(s) generated for the selection(s). Please dispose of those invalid ticket(s) to prevent misunderstanding or misuse.

Yes, I understand that forwarding these ticket(s) will invalidate my physical ticket(s), and that I will not be able to gain admission to the event with those invalid ticket(s).

Fees \$0.00 (fee waived)

If forwarding, this box MUST be checked to continue!

Cancel

Process Now

Then click "process now"