



Fourth Annual Ukrainian Municipal Survey

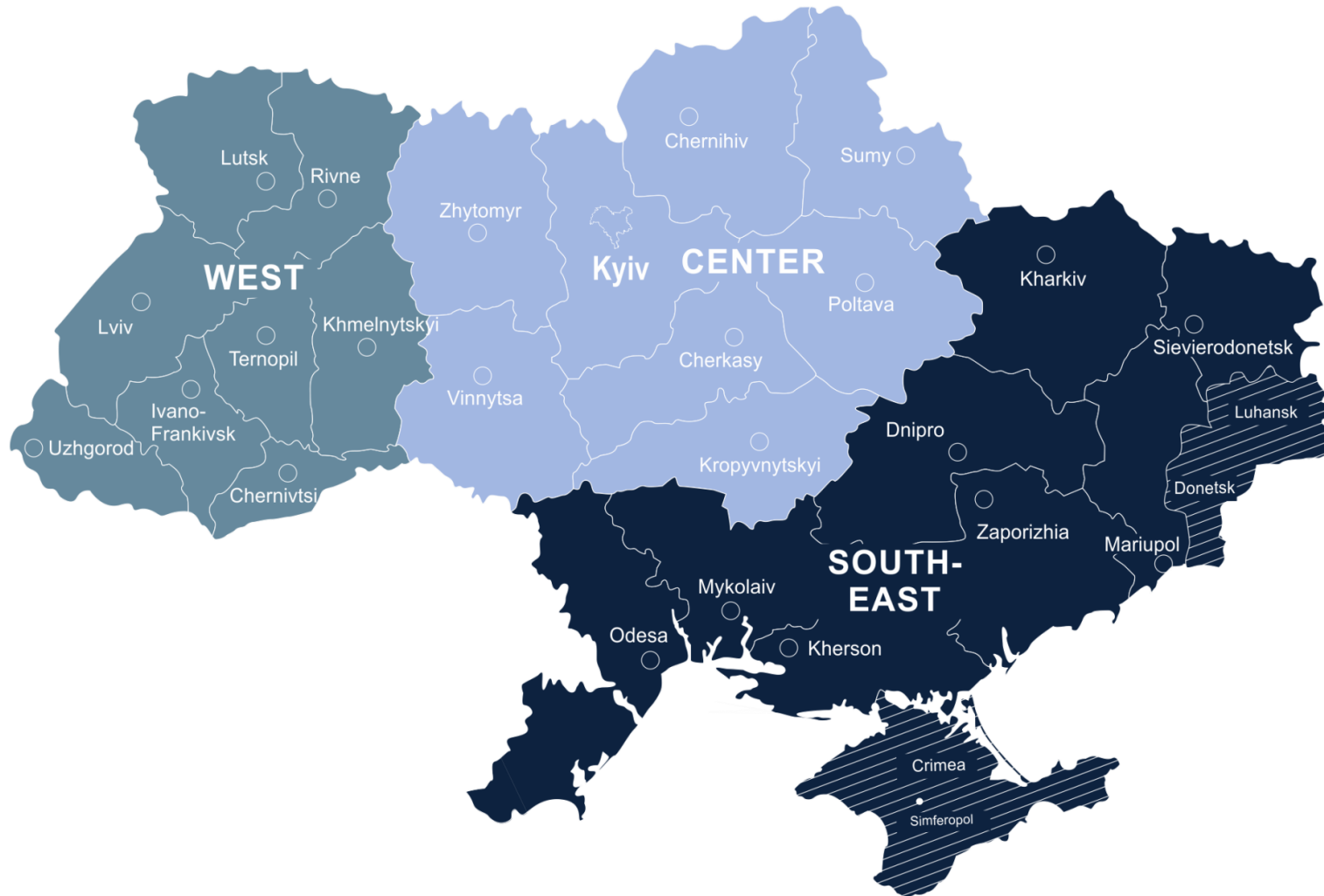
20 January - 10 February, 2018



The Fourth In-Depth Look at Ukrainian Local Governance

- This annual survey provides an extensive look at citizen attitudes about local governance and municipal services.
- Polling was conducted in the 22 regional capitals of Ukraine not under the control of Russian or Russian-backed forces, as well as in the cities of Mariupol and Severodonetsk in the Donbas region. The survey is based on a sample size of more than 19,000 respondents.
- The findings will inform future discussions on decentralization, anti-corruption initiatives and other reforms set forth by the pro-European government in Kyiv.

Geographical Key



*Due to the Russian occupation of Crimea and ongoing conflict in eastern Ukraine, citizens of the *oblast* centers of Simferopol, Donetsk and Luhansk did not participate in the survey. Mariupol and Severodonetsk were included in the survey to represent Donetsk and Luhansk *oblasts*. As a result of legislation passed in 2016 changing Soviet-era names of cities, the names of Dnipropetrovsk and Kirovograd have been changed to Dnipro and Kropyvnytskyi, respectively.

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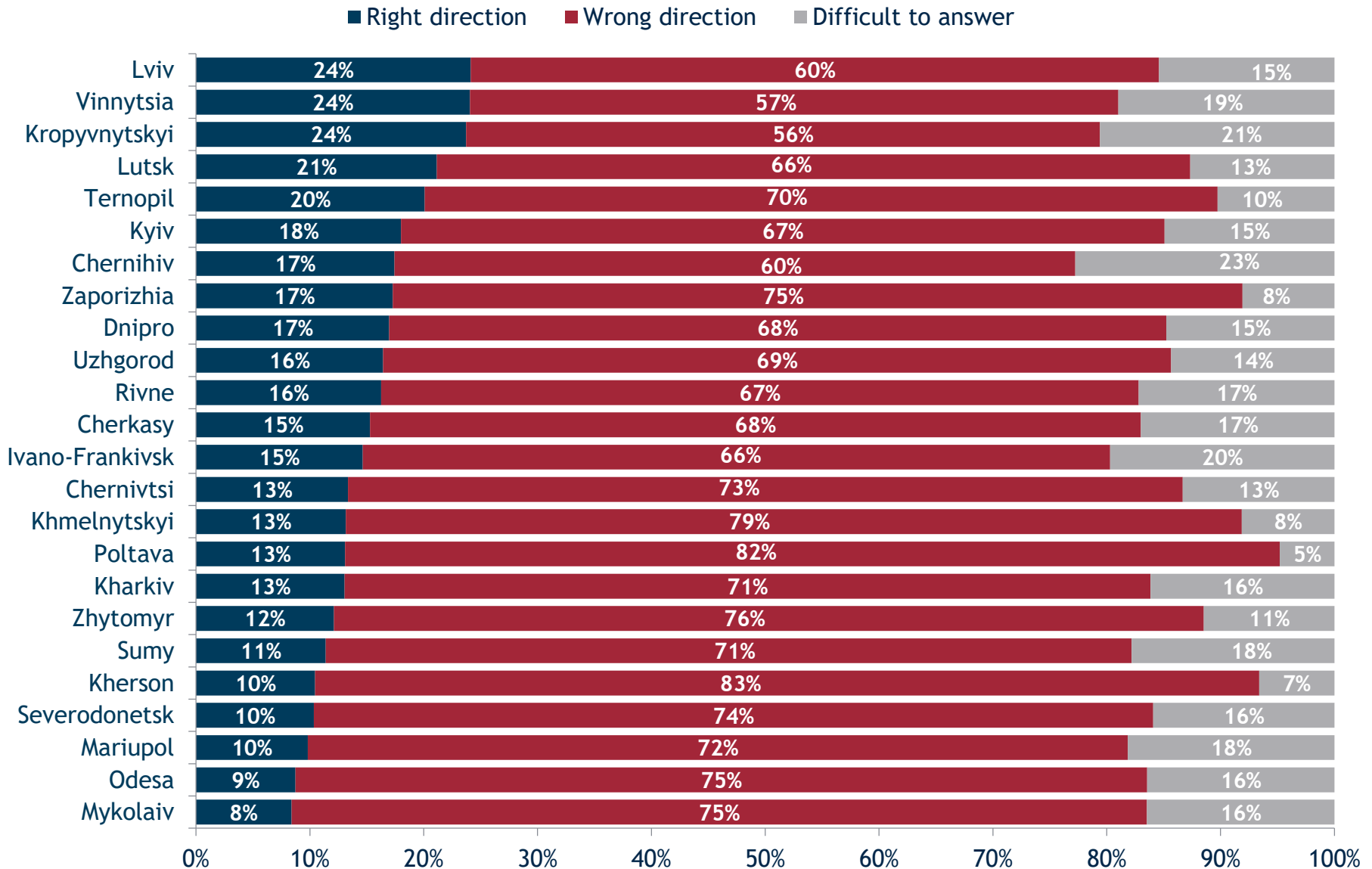
Methodology

- The survey was conducted by [Rating Group Ukraine](#) on behalf of the [Center for Insights in Survey Research](#).
- The data was collected in 24 cities in Ukraine (Kyiv and all *oblast* centers, as well as in Mariupol and Severodonetsk in Donetsk and Luhansk *oblasts*) between 20 January and 10 February, 2018, through face-to-face interviews at the respondents' homes.
- The sample consisted of 19,200 permanent residents of Ukraine aged 18 and older and is representative of the general population of the cities and by age and gender.
- In order to obtain this representative sample, 800 respondents were interviewed in each city regardless of population size. The survey data obtained in each city was weighted by gender and age using national statistical data. The geographical coverage of the city area was based on the electoral districts established by the Central Election Commission of Ukraine. At least 50 sites, or primary sampling units, were covered and randomly selected using the “curtain step method.” The “random route” and “next birthday” methods were used to select respondents.
- IRI's first municipal survey was conducted in 22 cities between March 2 and 20, 2015. The sample size consisted of 17,600 respondents. The second municipal survey was conducted in 24 cities from January 20 to February 8, 2016, in which 19,200 respondents were interviewed. The third survey was conducted between January 20 and February 12, 2017 and included a sample size of 19,200 respondents.
- The margin of error for each city does not exceed plus or minus 3.5 percent.
- Average response rate is 64.8 percent.
- Charts and graphs may not add up to 100 percent due to rounding.
- This survey was funded by the [National Endowment for Democracy](#). The previous three surveys were funded by the [Government of Canada](#).



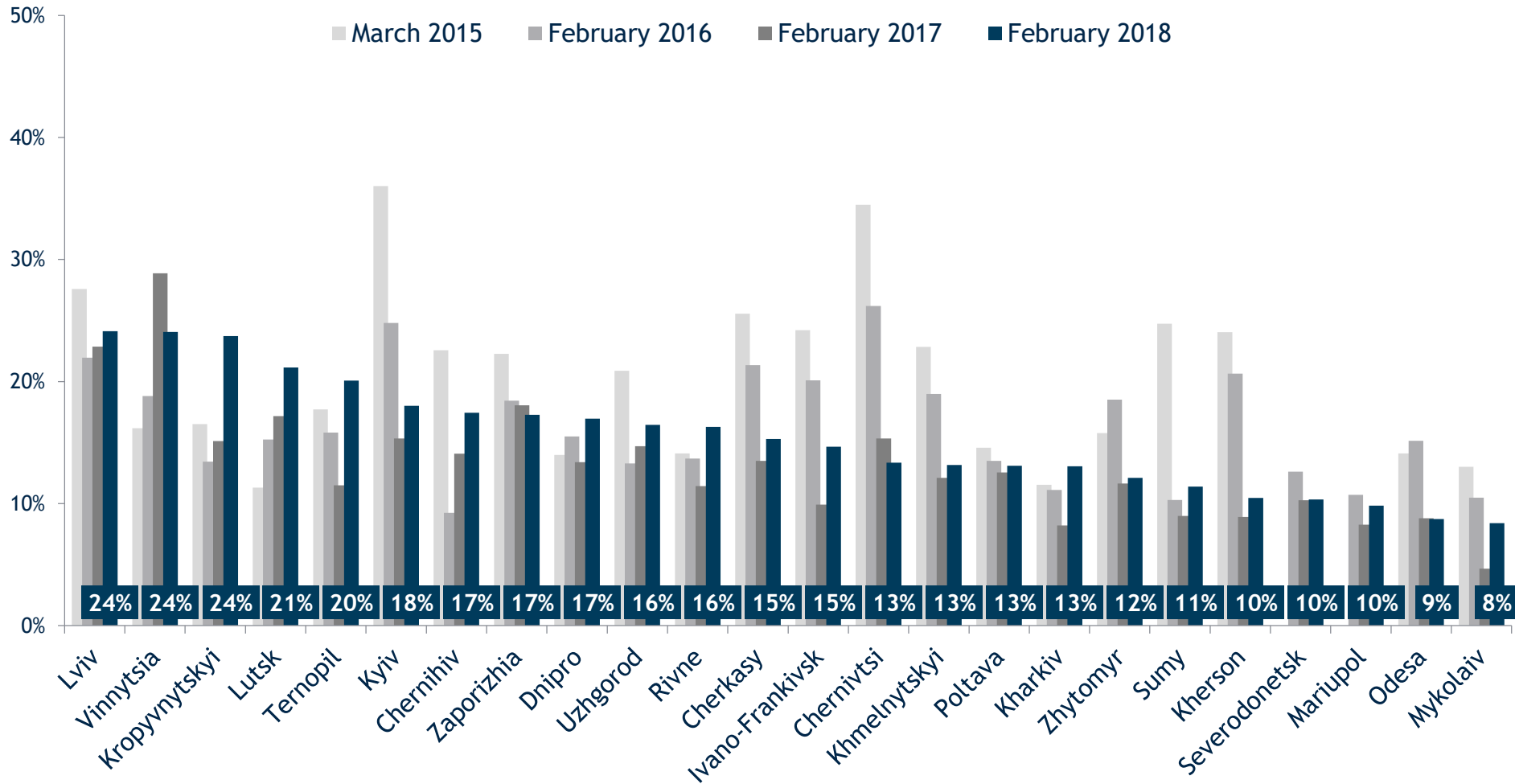
Moods and Attitudes

Generally speaking, do you think that things in Ukraine are going in the right direction or wrong direction?



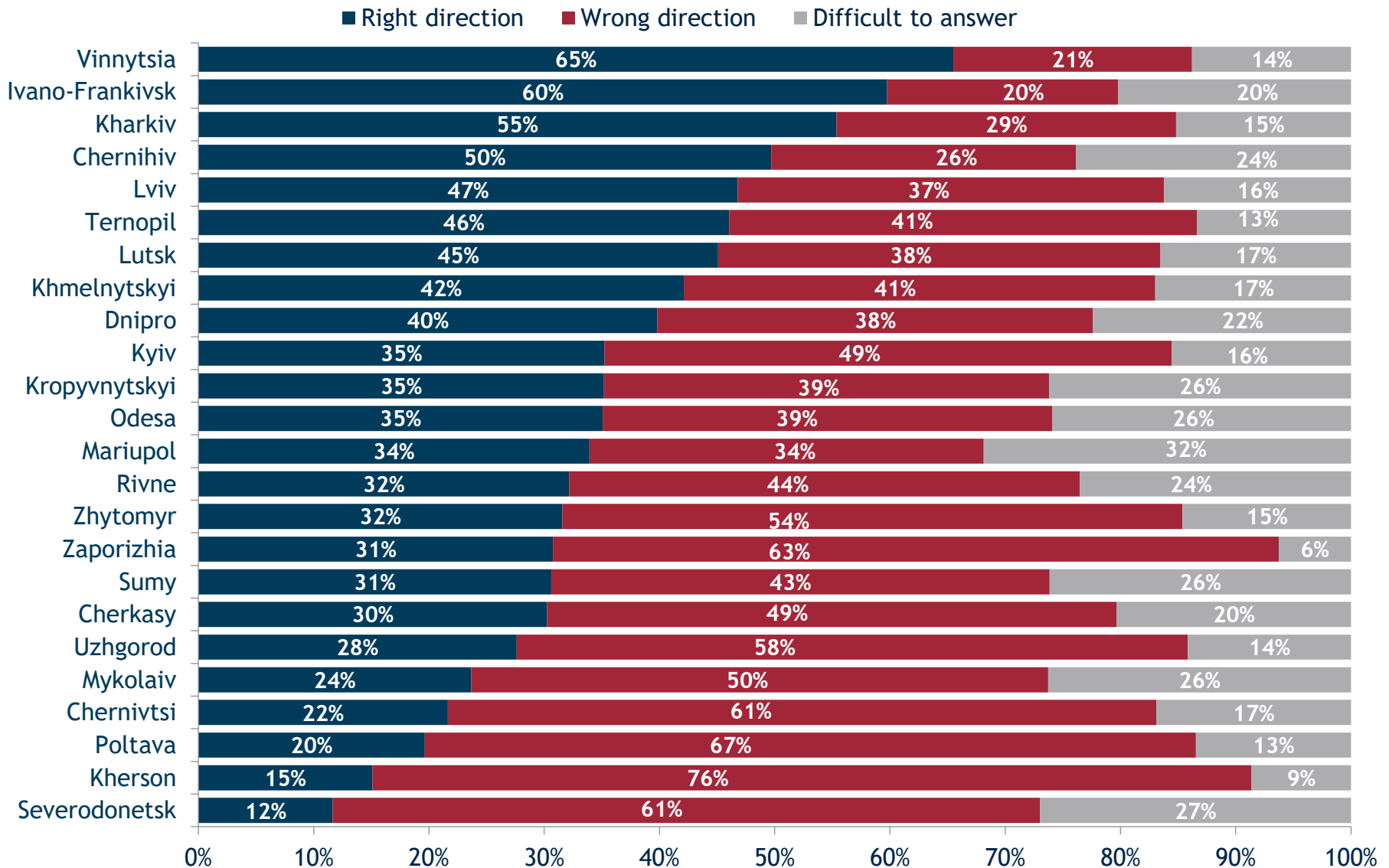
Generally speaking, do you think that things in Ukraine are going in the right direction or wrong direction? (continued)

(Percentage of respondents who believe things are going in the right direction)



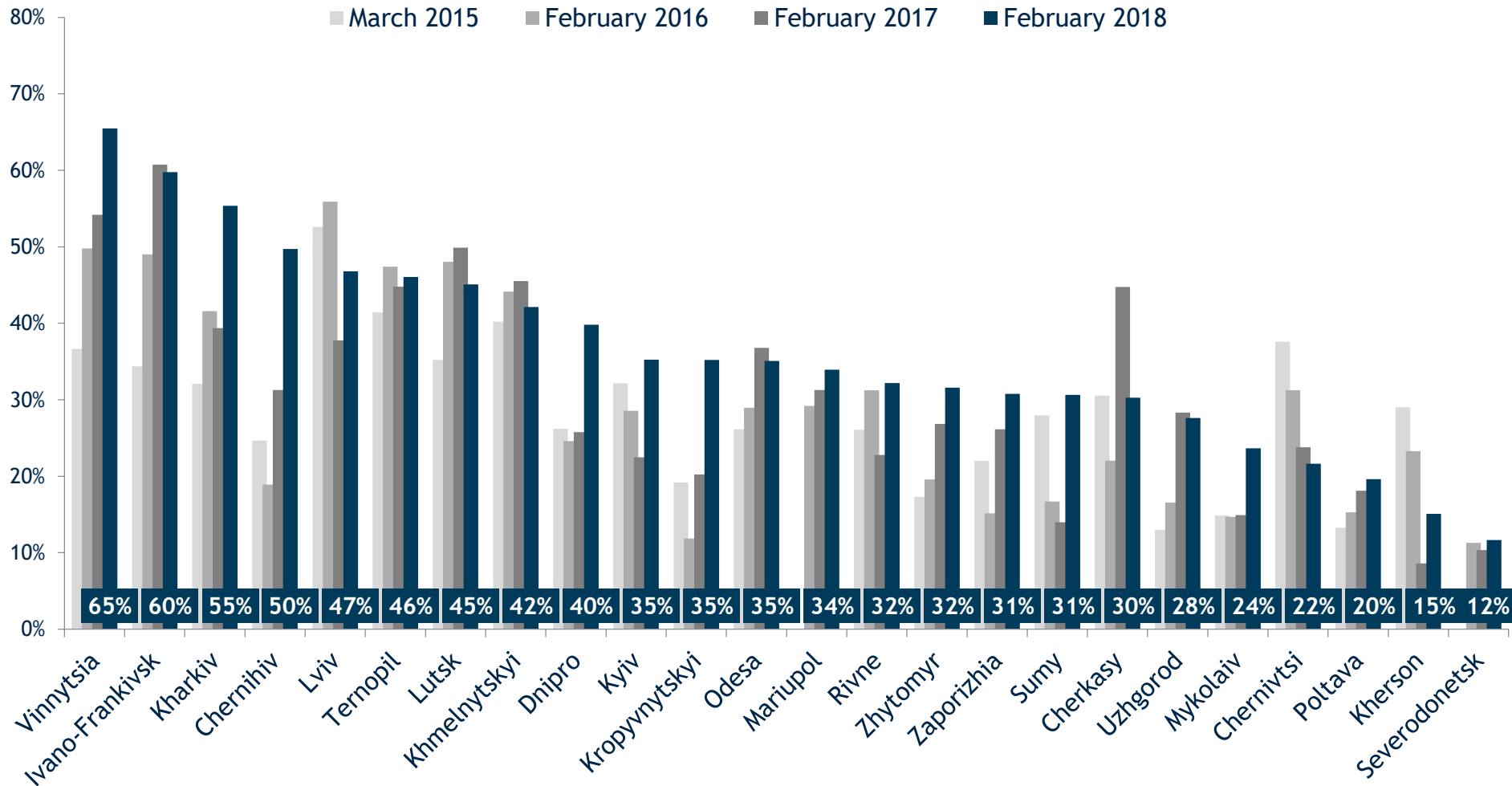
*The cities of Mariupol and Sievierodonetsk did not participate in the 2015 survey.

Generally speaking, do you think that things in your city are going in the right direction or wrong direction?



Generally speaking, do you think that things in your city are going in the right direction or wrong direction? (continued)

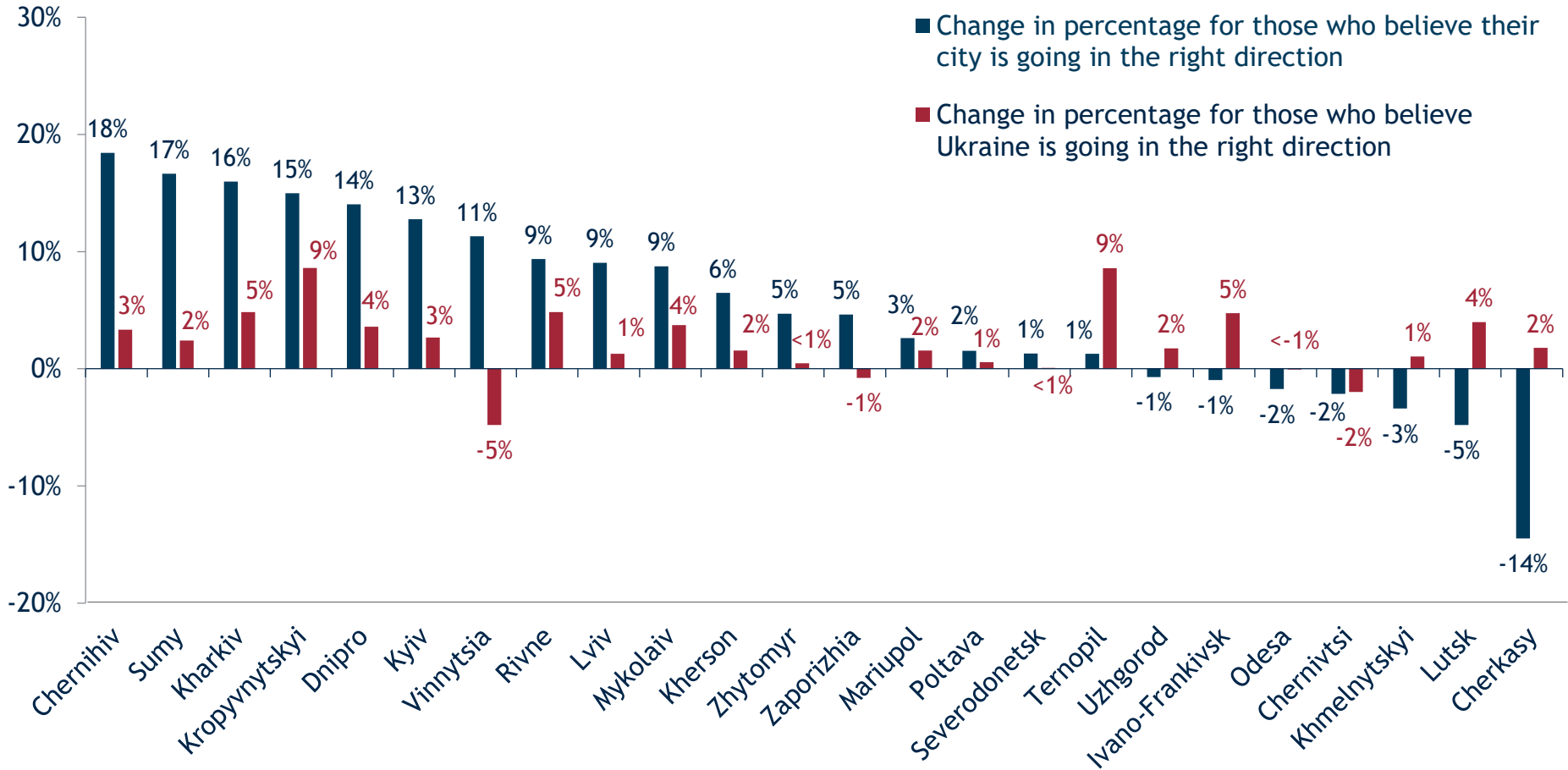
(Percentage of respondents who believe things are going in the right direction)



*The cities of Mariupol and Severodonetsk did not participate in the 2015 survey.

Generally speaking, do you think that things in Ukraine and in your city are going in the right direction or wrong direction? (continued)

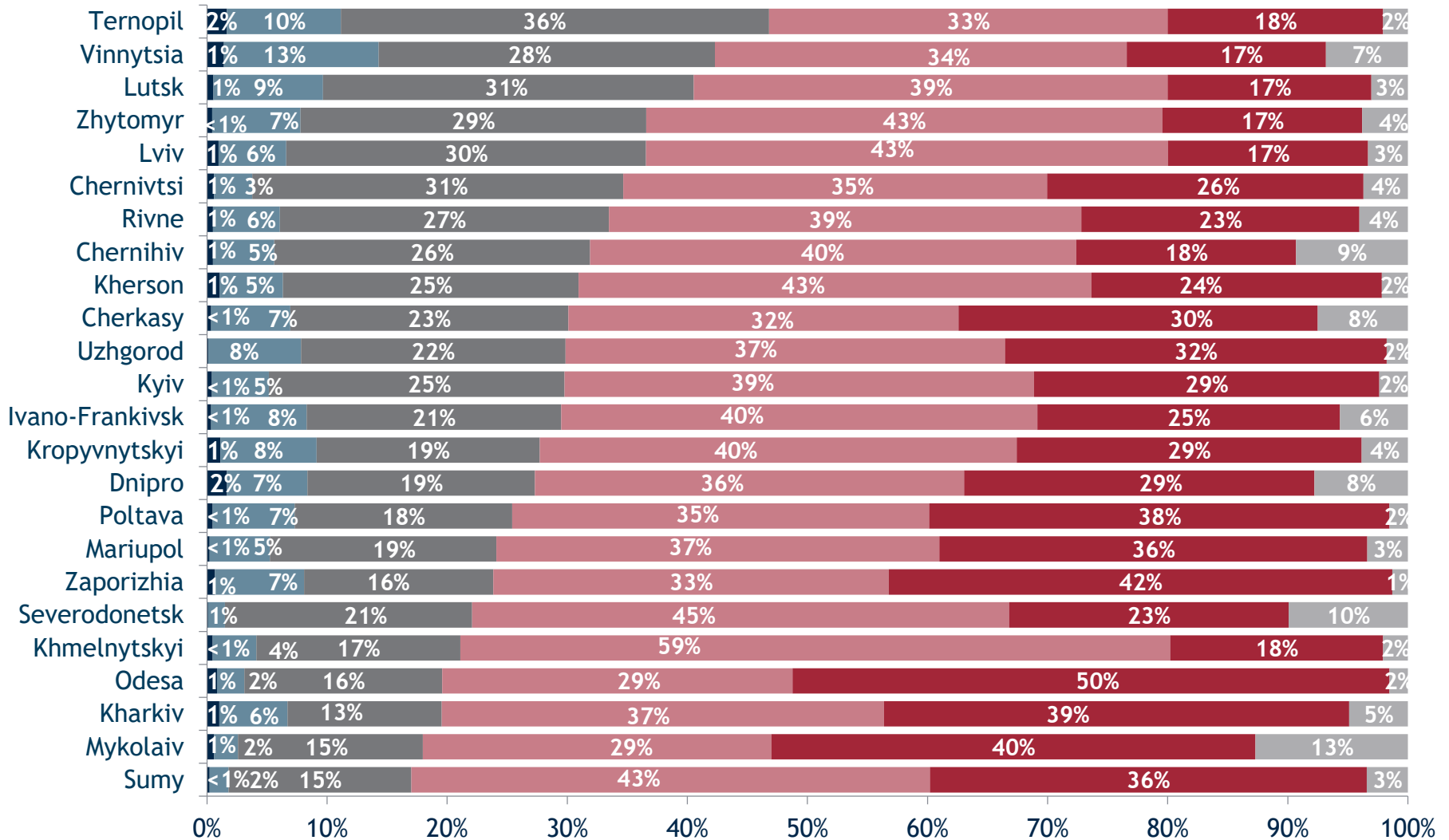
Change in Perception Over Time (February 2017 to February 2018)



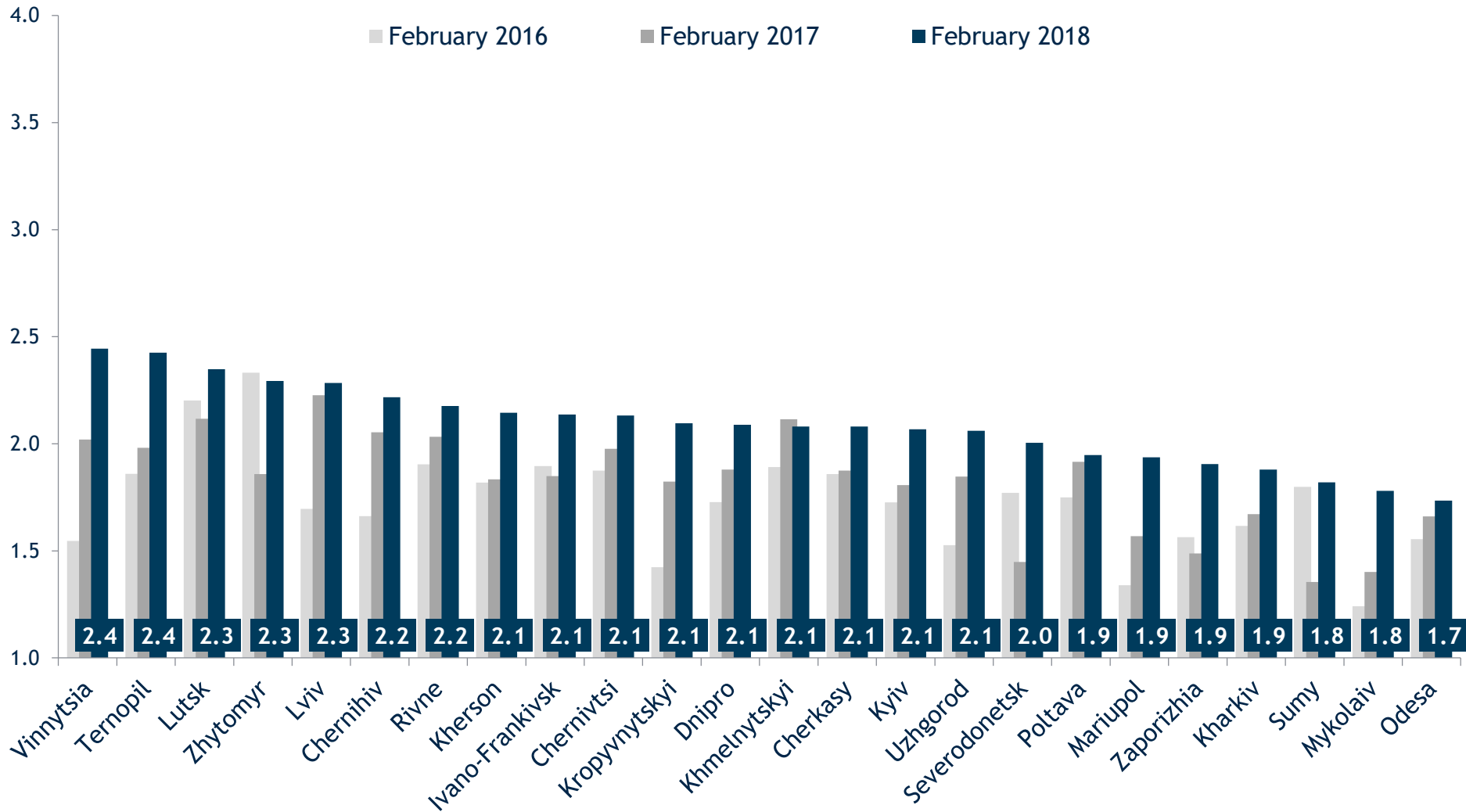
*This slide reflects changes over time from 2017 to 2018.

Over the last 12 months, how has the economic situation in Ukraine changed?

■ Improved a lot
 ■ Improved somewhat
 ■ Stayed the same
 ■ Worsened somewhat
 ■ Worsened a lot
 ■ Difficult to answer

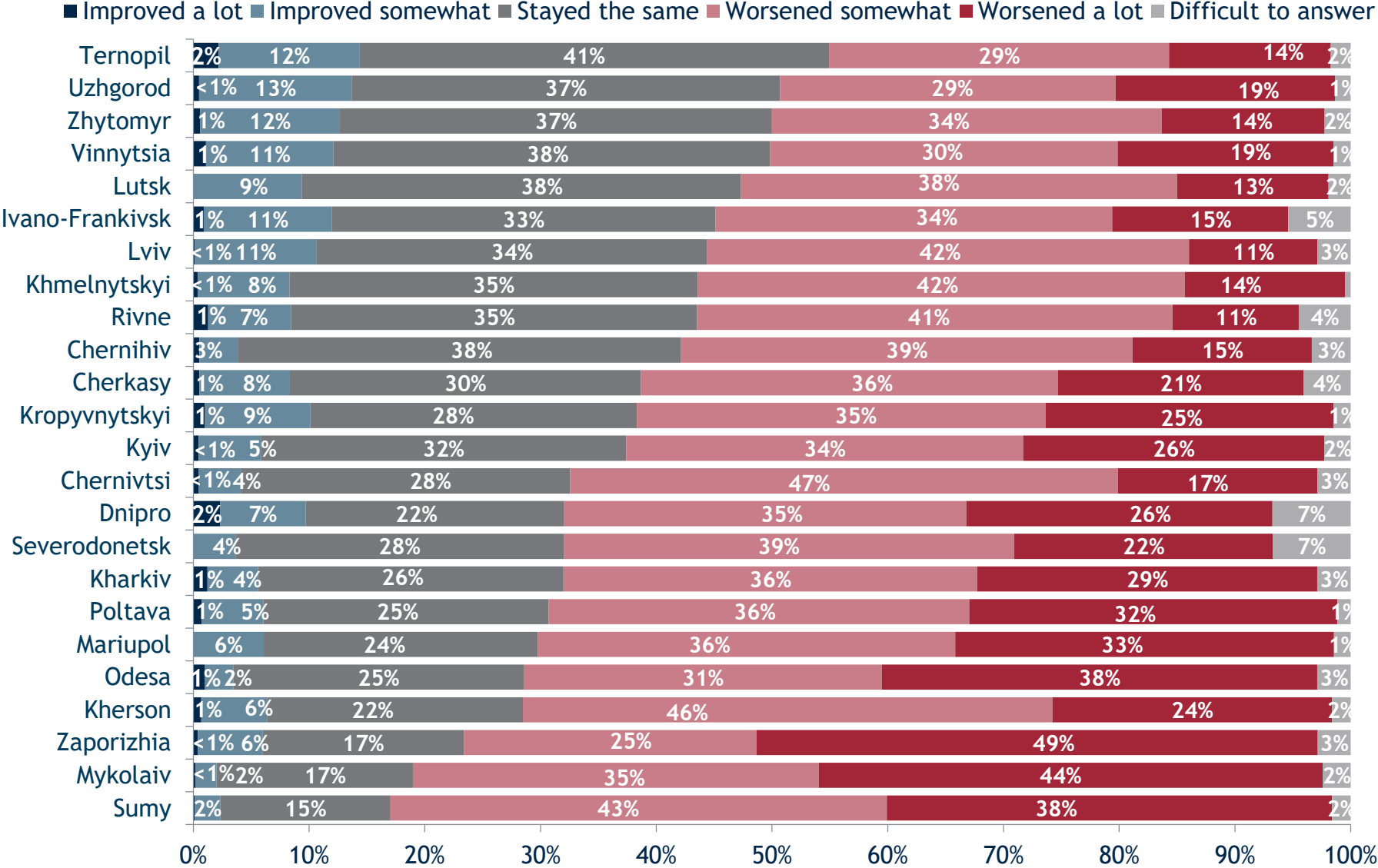


Over the last 12 months, how has the economic situation in Ukraine changed? (continued)

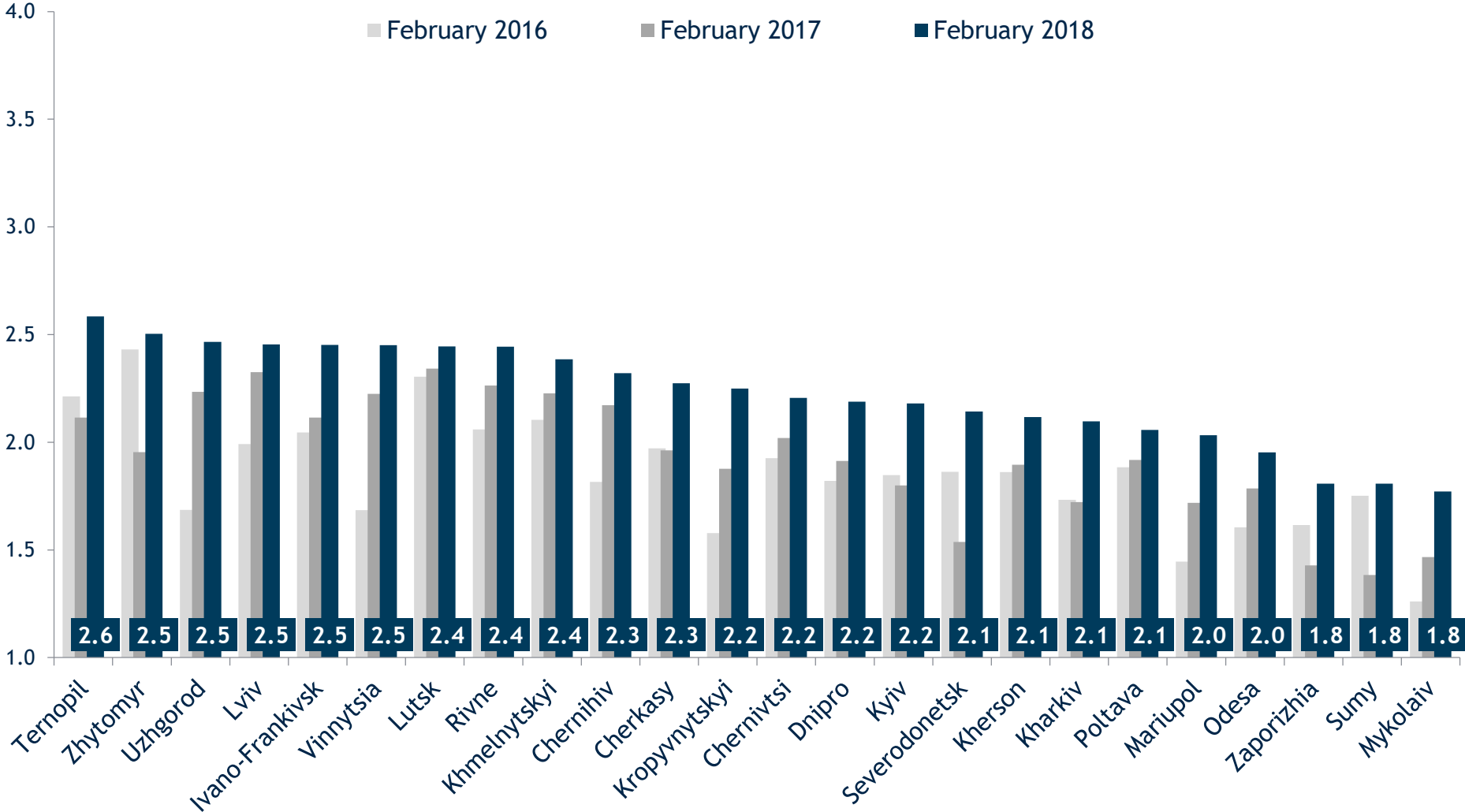


*These scores are based on citizen perceptions of the economy, with “1” indicating the perception that the economy has worsened a lot and “5” indicating the perception that the economy has improved a lot.

Over last 12 months, how has the economic situation of your household changed?

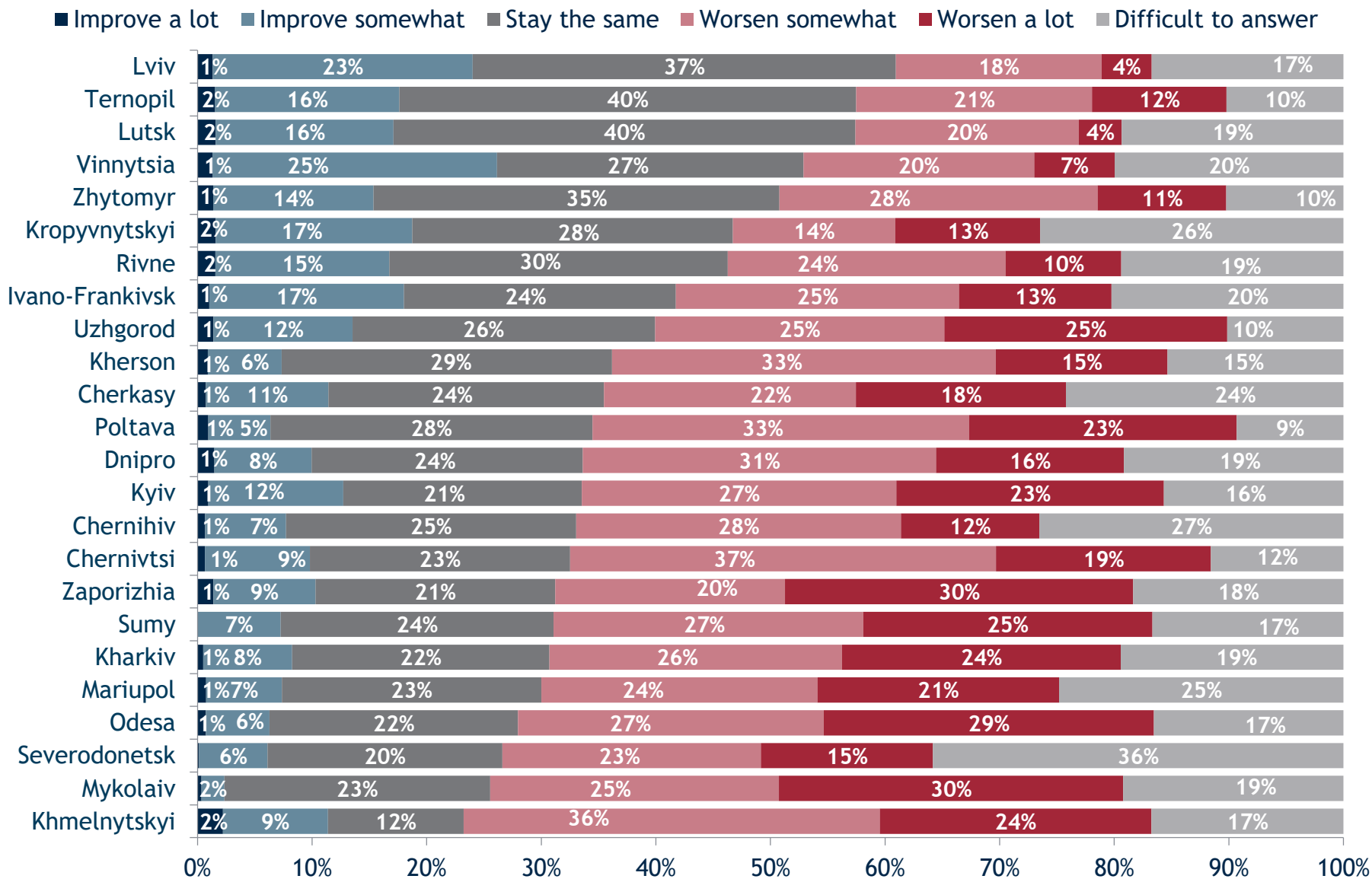


Over last 12 months, how has the economic situation of your household changed? (continued)

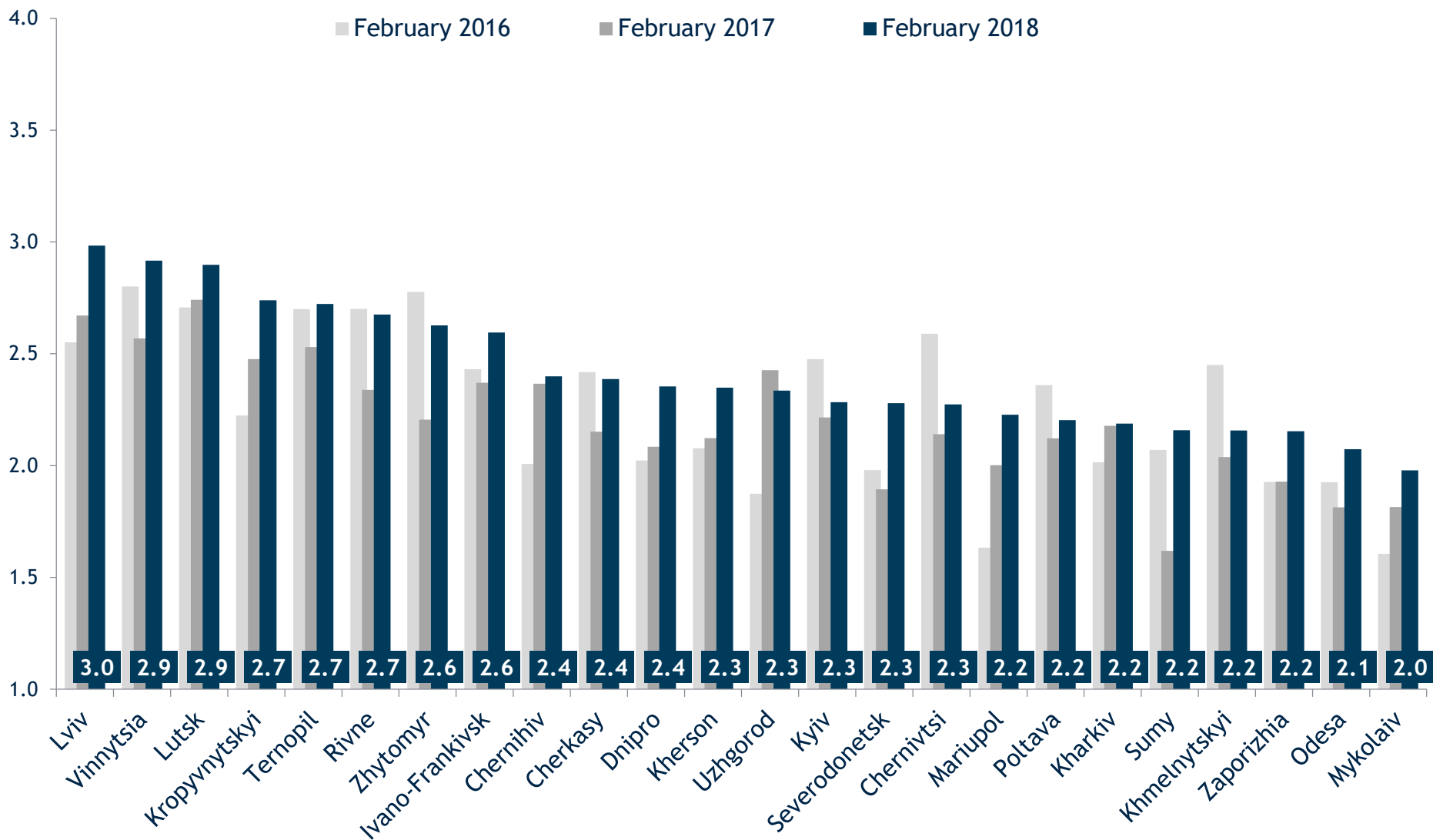


*These scores are based on citizen perceptions of the economic situation of one's household, with "1" indicating the perception that the economy has worsened a lot and "5" indicating the perception that the economy has improved a lot.

In the next 12 months, how do you expect the economic situation in Ukraine to change?

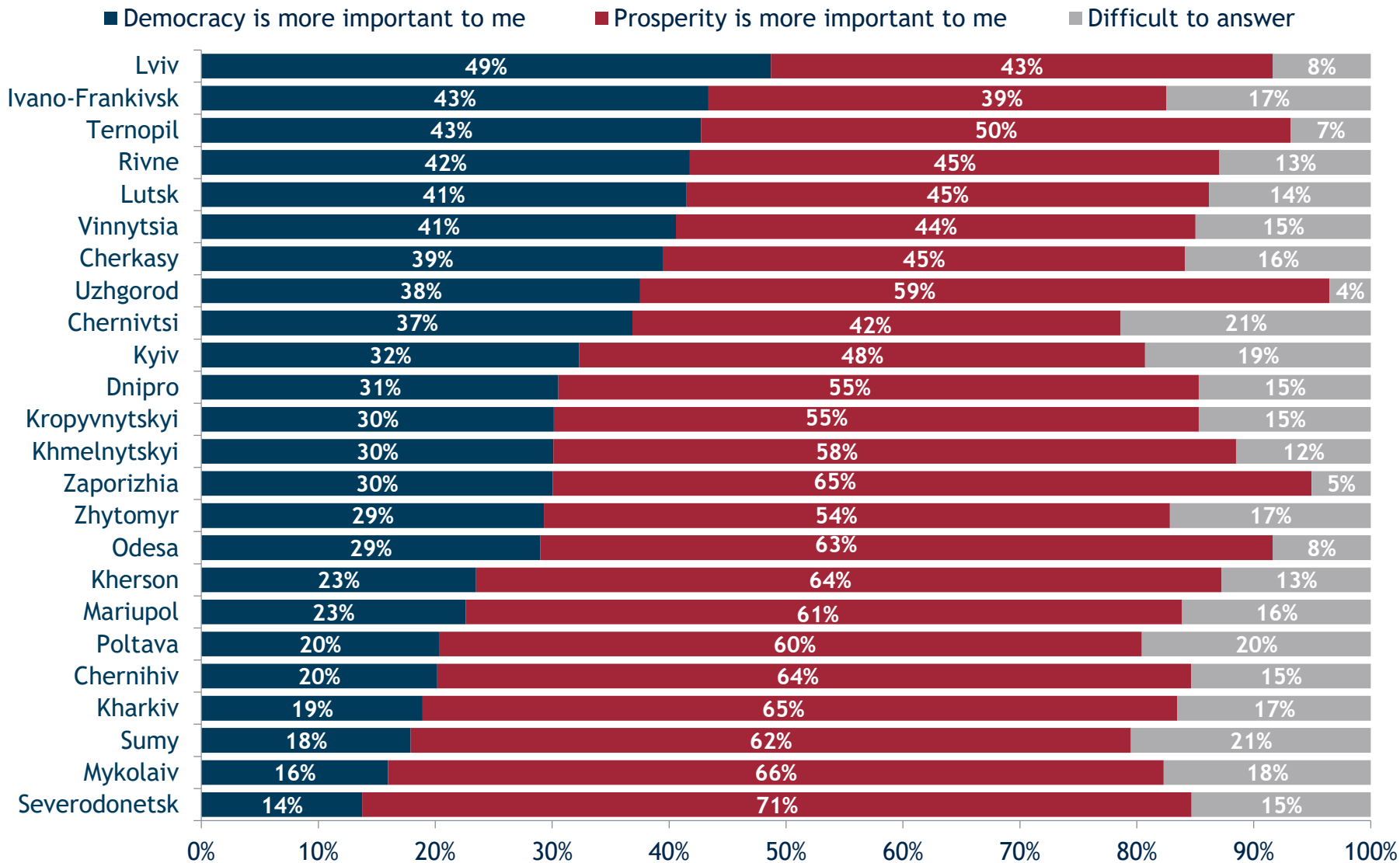


In the next 12 months, how do you expect the economic situation in Ukraine to change? (continued)

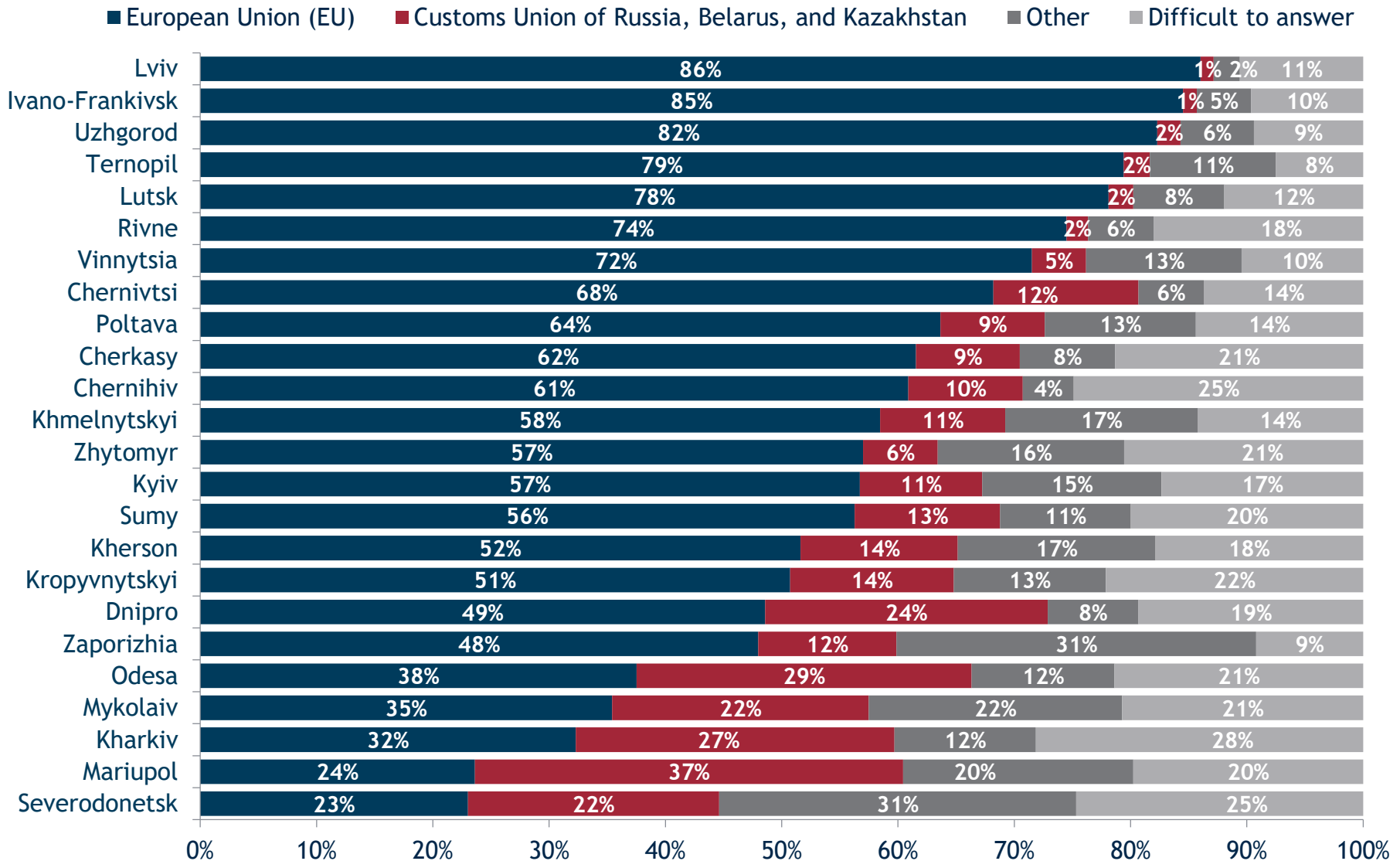


*These scores are based on citizen perceptions of the economy, with “1” indicating the perception that the economy will worsen a lot and “5” indicating the perception that the economy will improve a lot.

If you could have only one or the other, which is more important to you: a democratic system of government or a prosperous economy?

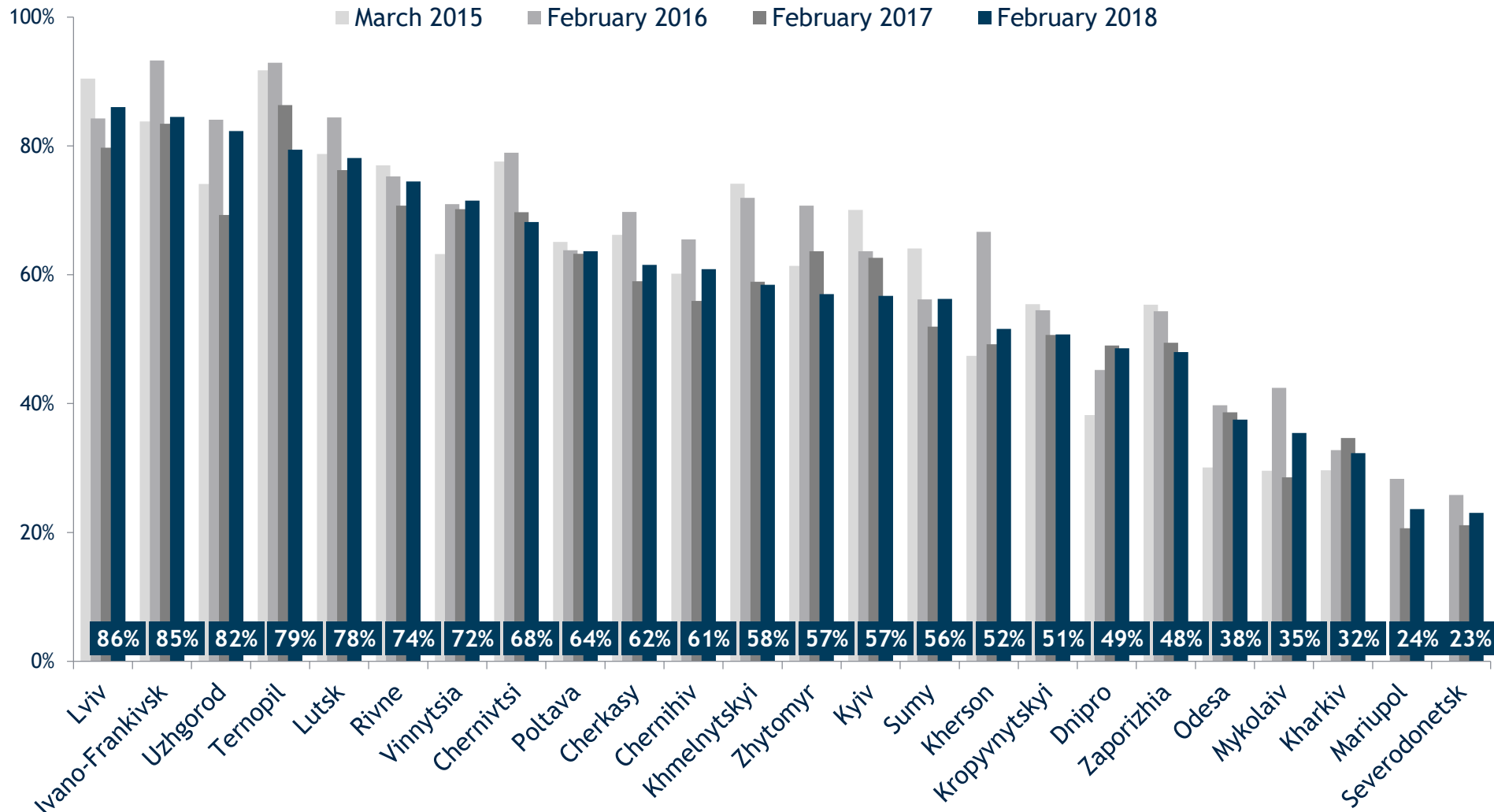


If Ukraine could only enter one international economic union, which of the following should it be?



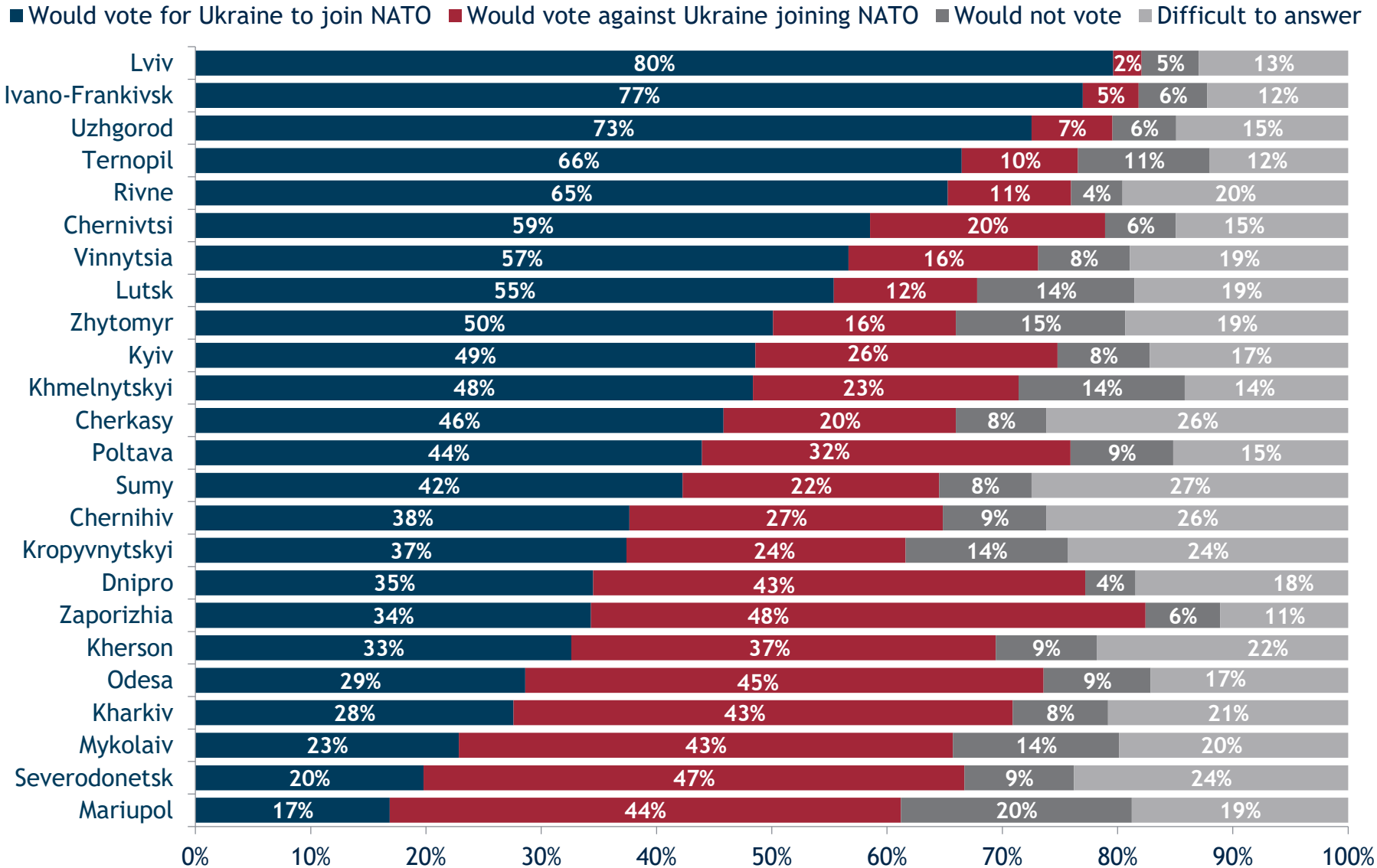
If Ukraine could only enter one international economic union, which of the following should it be? (continued)

(Percentage of respondents who believe Ukraine should join the European Union)



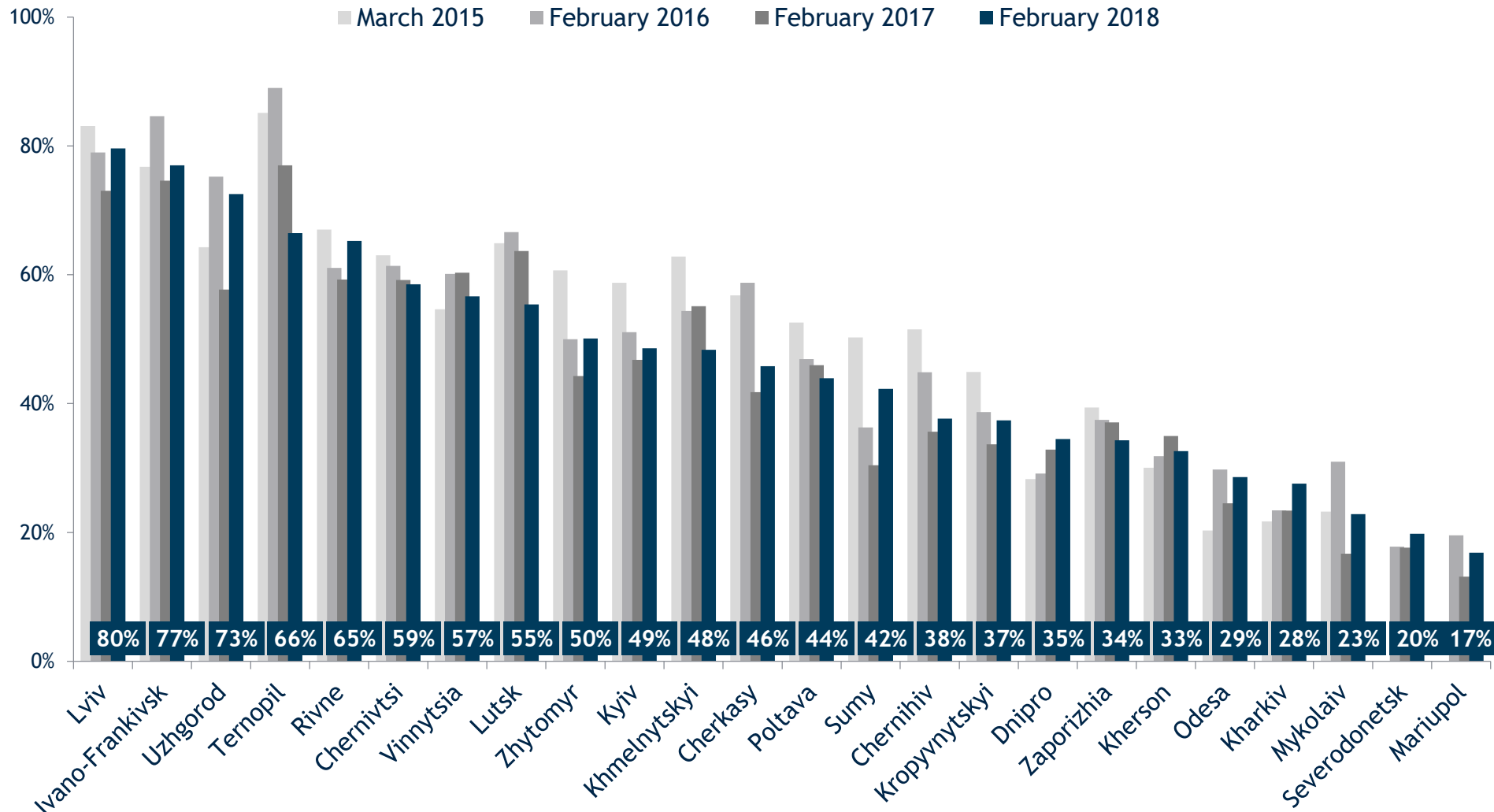
*The cities of Mariupol and Severodonetsk did not participate in the 2015 survey.

If a referendum were held today on Ukraine joining NATO, how would you vote?



If a referendum were held today on Ukraine joining NATO, how would you vote? (continued)

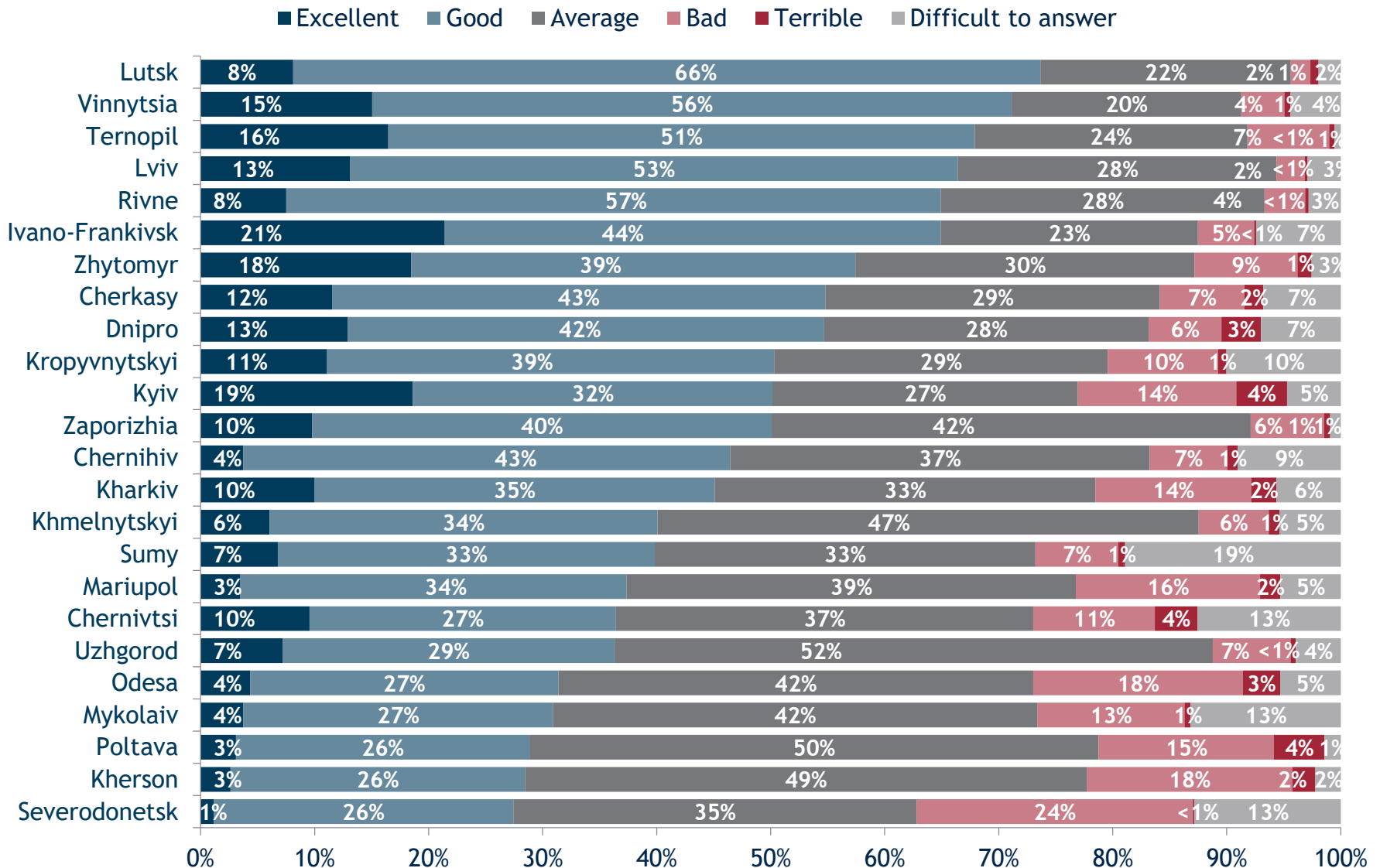
(Percentage of respondents who believe Ukraine should join NATO)



*The cities of Mariupol and Severodonetsk did not participate in the 2015 survey.

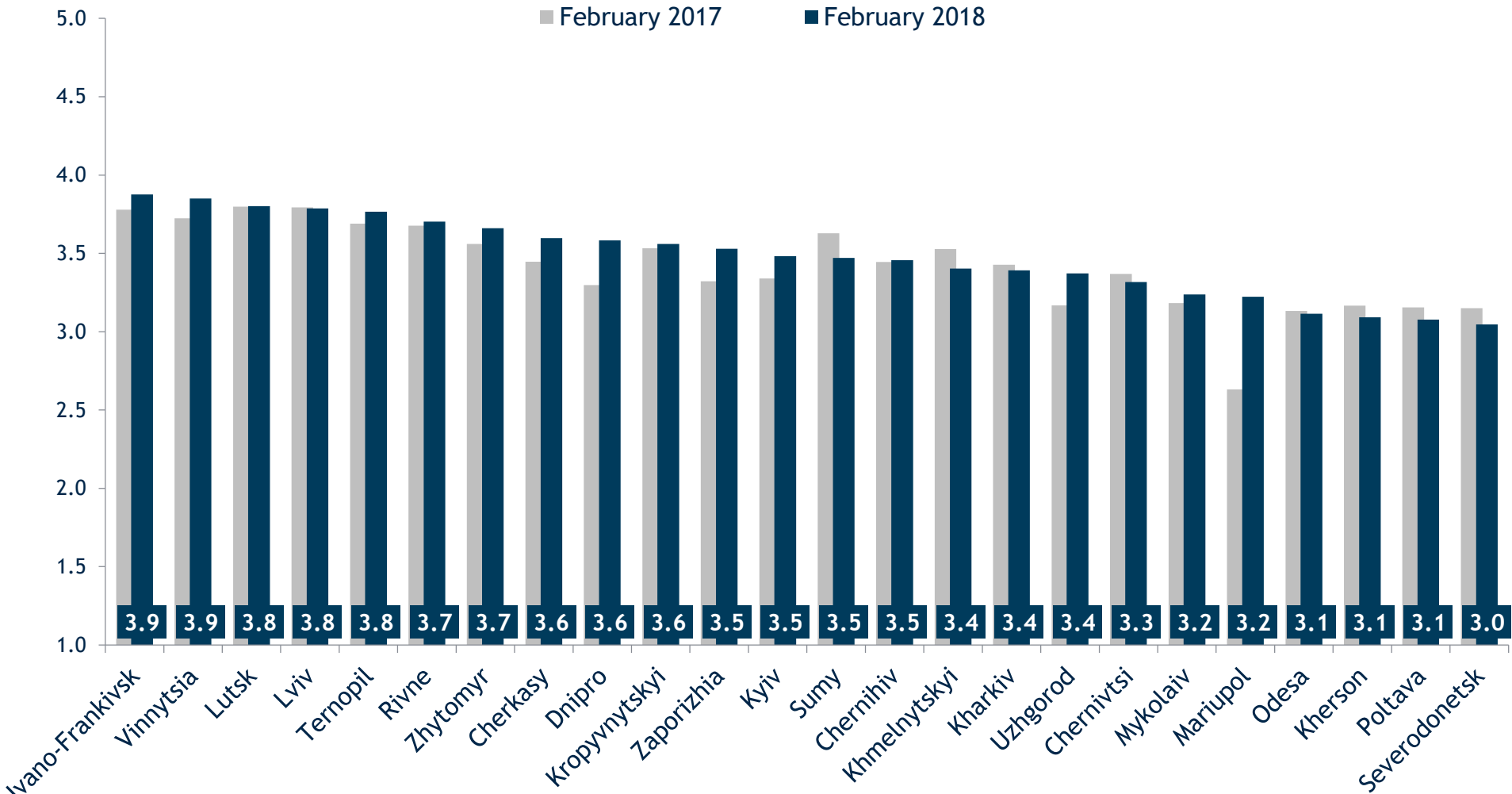
How would you assess your ability to do the following in your city?

Freely Express Your Thoughts and Beliefs



How would you assess your ability to do the following in your city? (continued)

Freely Express Your Thoughts and Beliefs

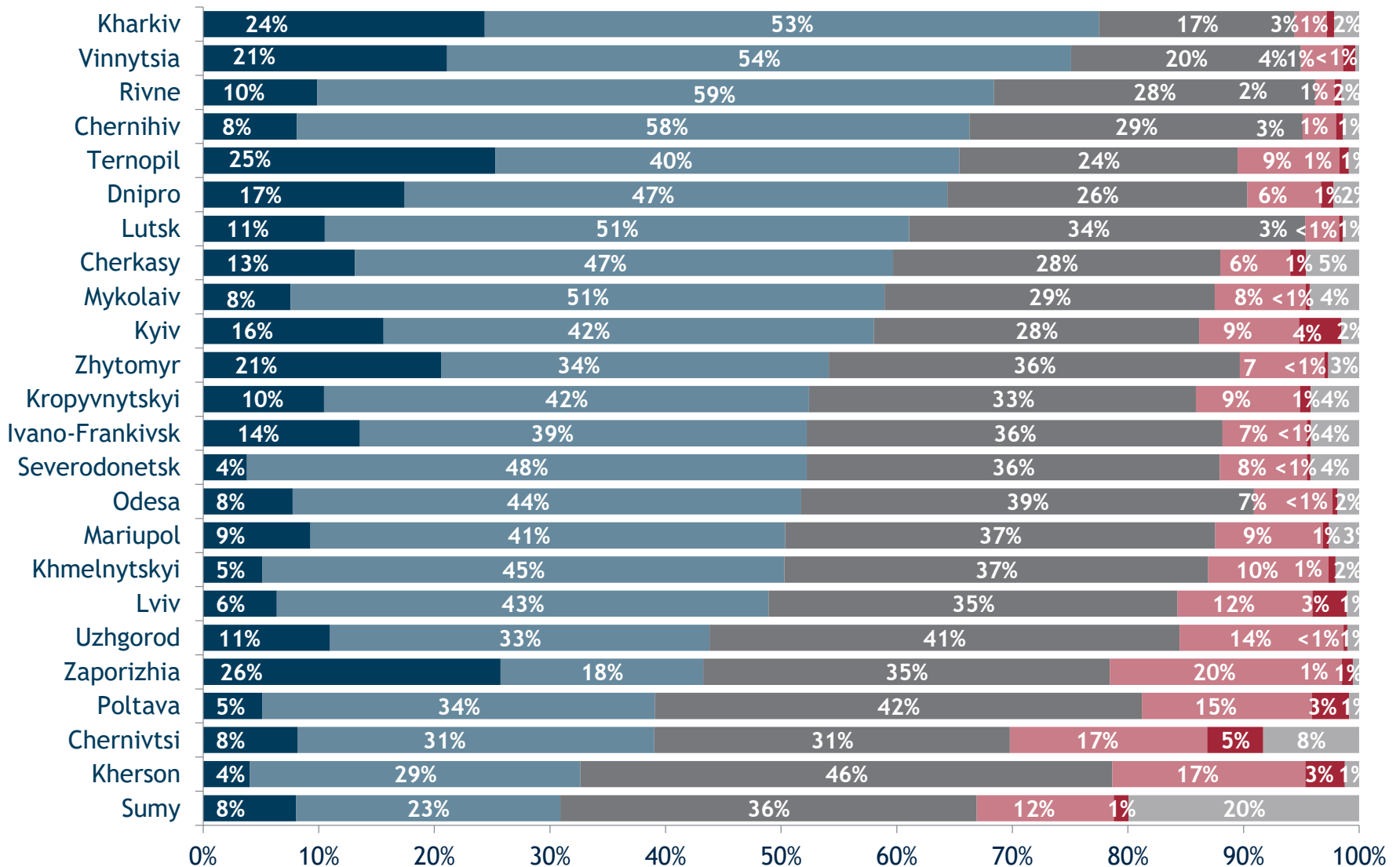


* These scores are based on citizen satisfaction ratings, with “1” indicating a terrible score and “5” indicating an excellent score.

How would you assess your ability to do the following in your city?

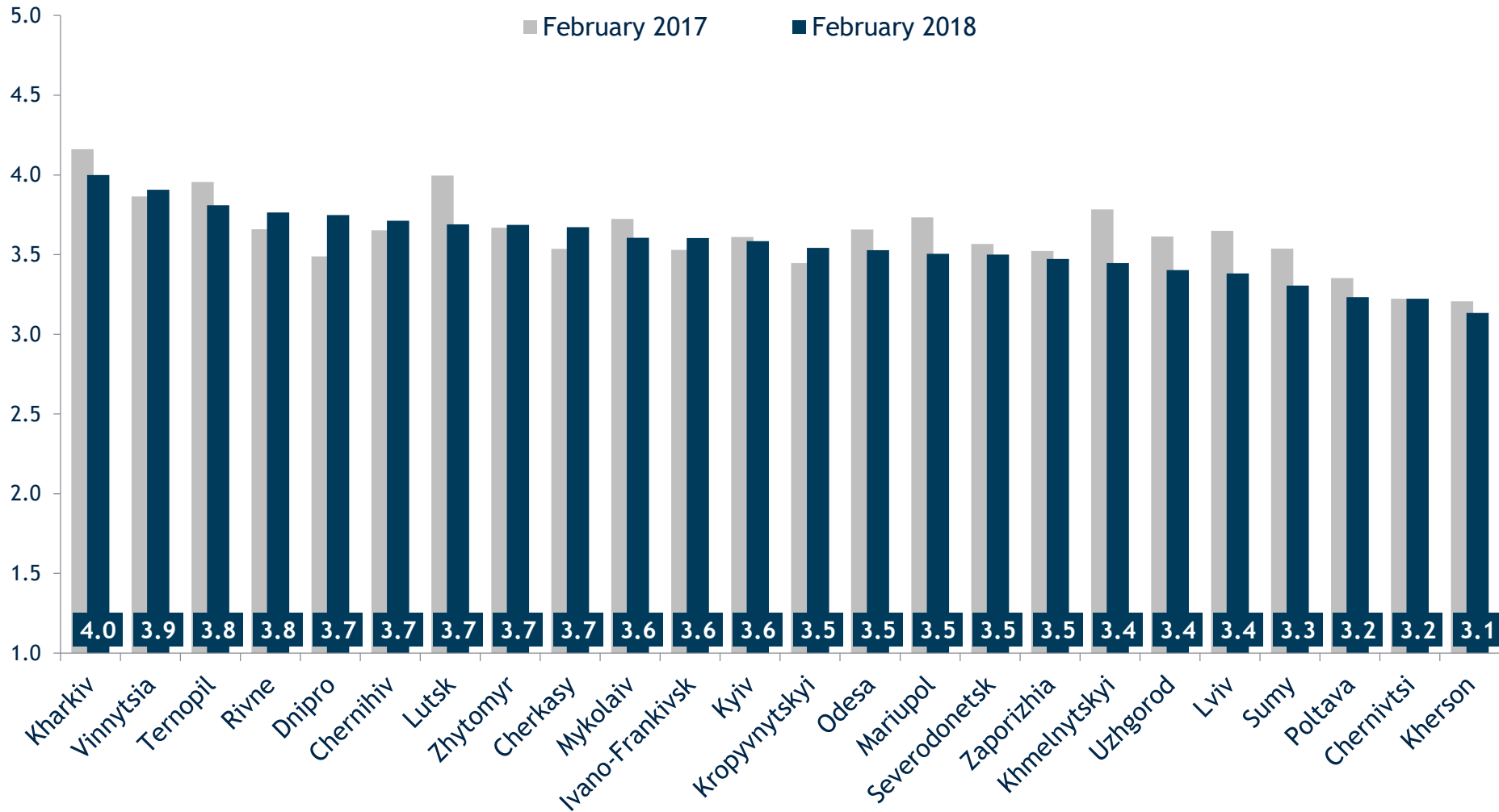
Move Freely in All Districts and Quarters of Your City

■ Excellent ■ Good ■ Average ■ Bad ■ Terrible ■ Difficult to answer



How would you assess your ability to do the following in your city? (continued)

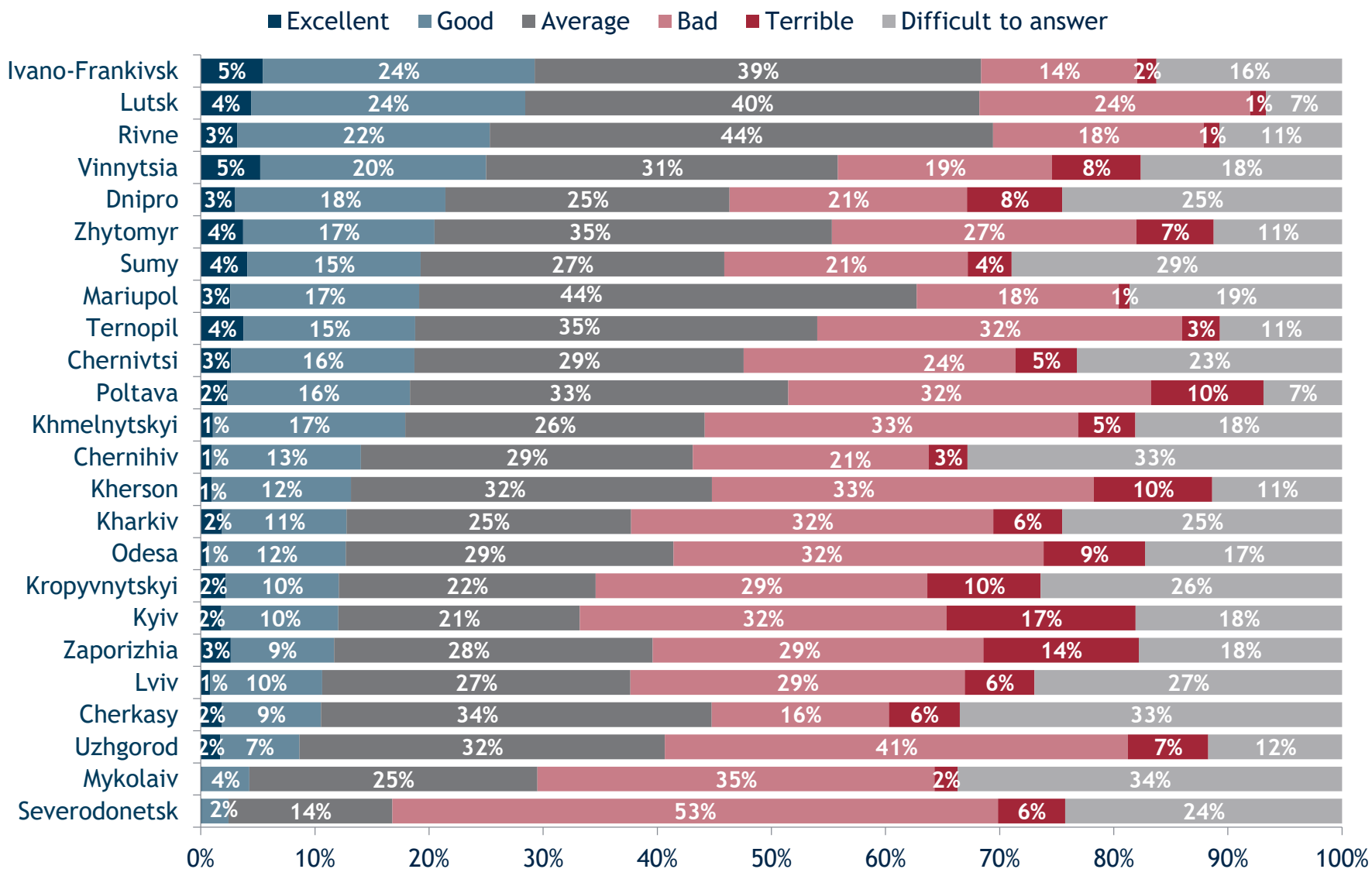
Move Freely in All Districts and Quarters of Your City



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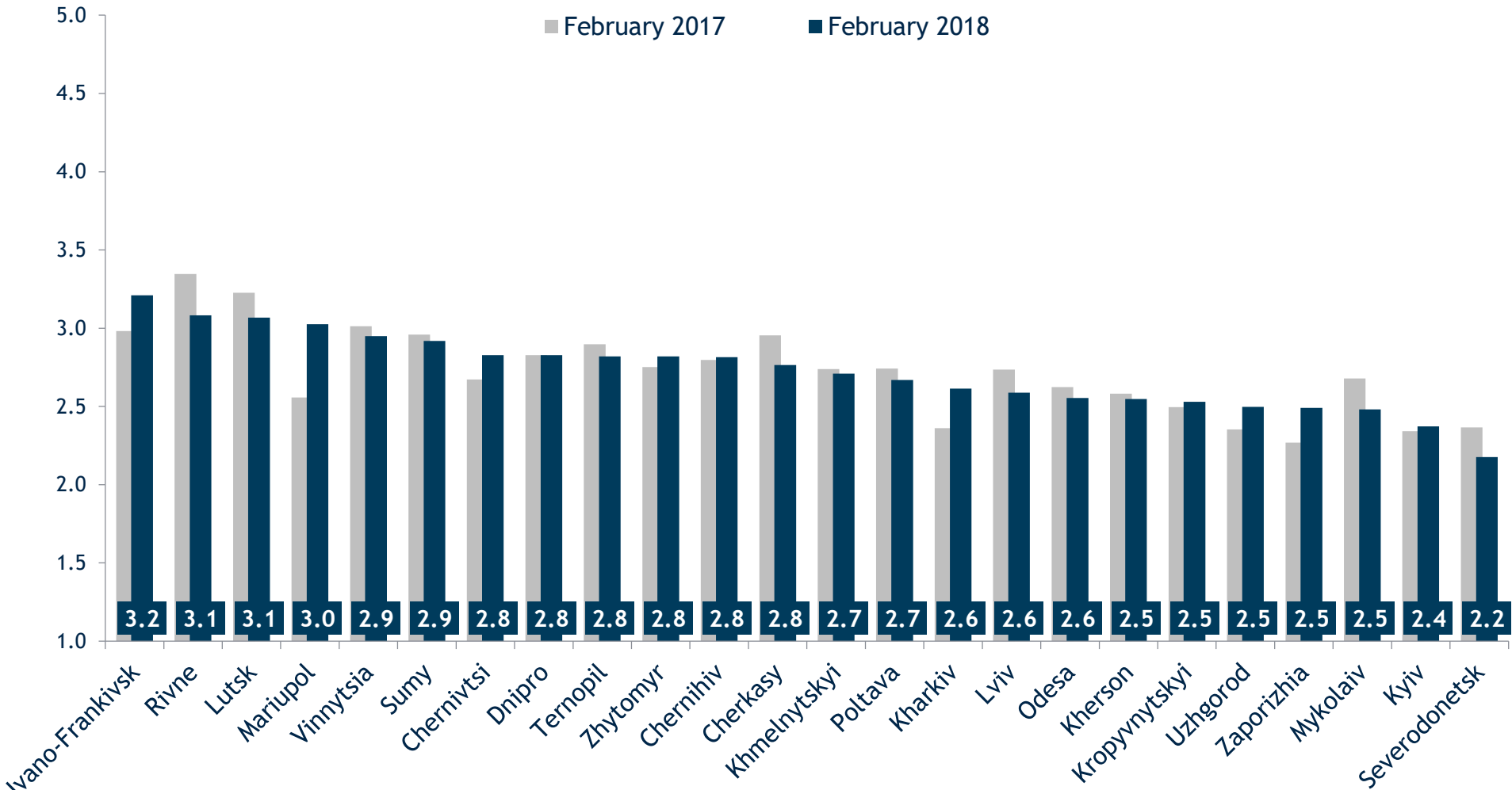
How would you assess your ability to do the following in your city?

Take Part in Decision-Making Processes in the City



How would you assess your ability to do the following in your city? (continued)

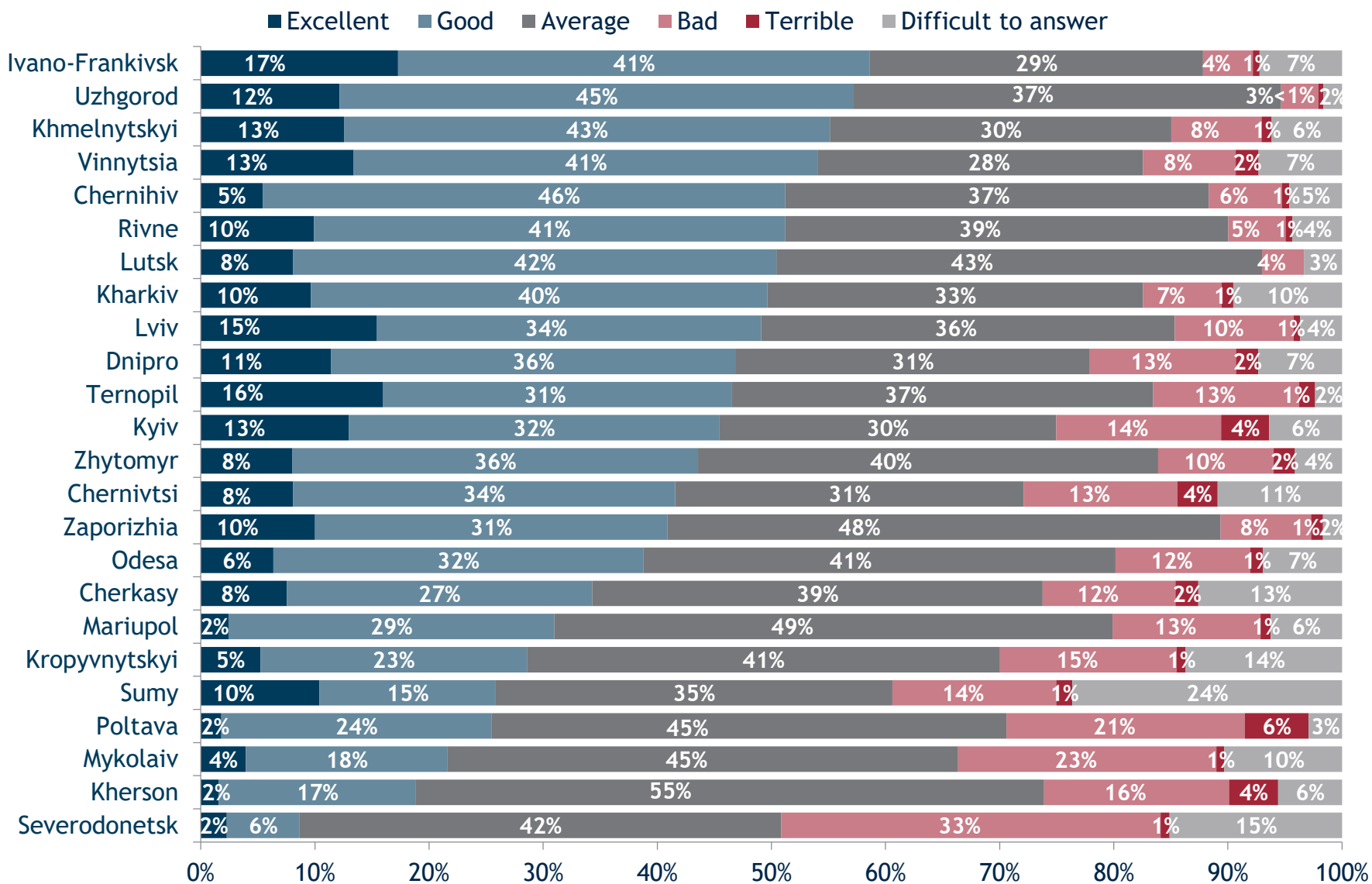
Take Part in Decision-Making Processes in the City



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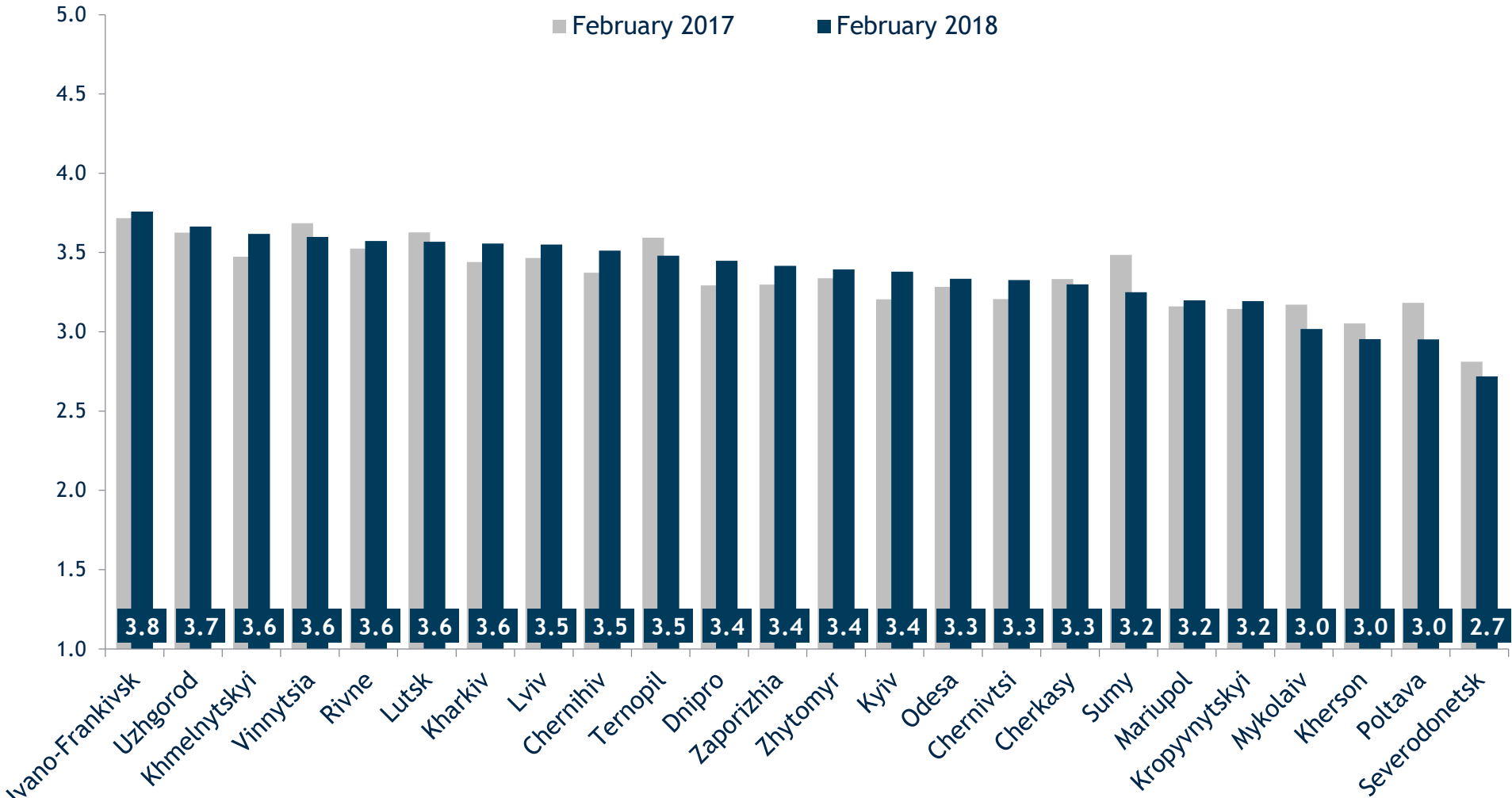
How would you assess your ability to do the following in your city?

Enjoy a Variety of Leisure and Cultural Activities



How would you assess your ability to do the following in your city? (continued)

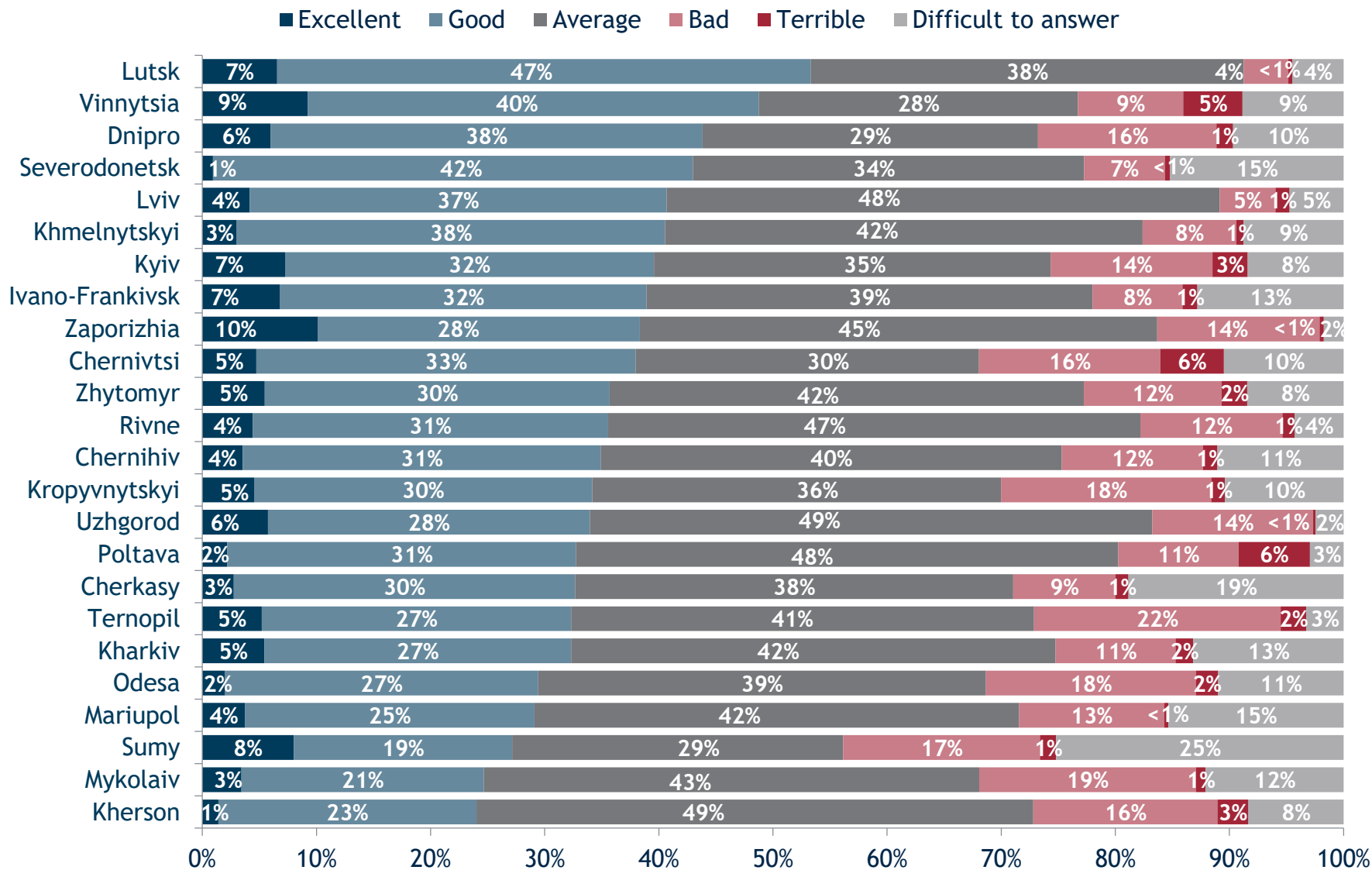
Enjoy a Variety of Leisure and Cultural Activities



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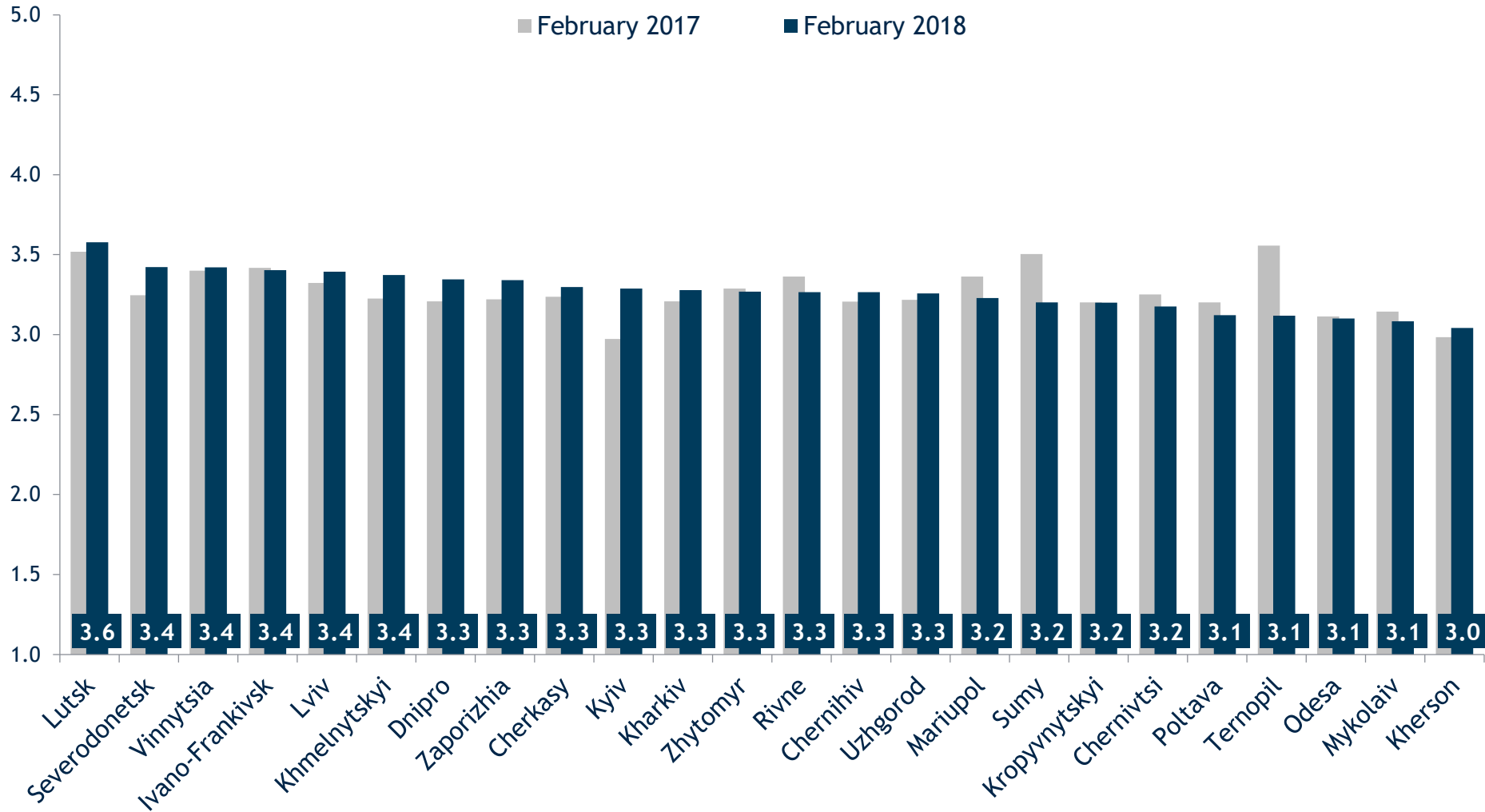
How would you assess your ability to do the following in your city?

Obtain High-Quality Education for Different Professions and Levels



How would you assess your ability to do the following in your city? (continued)

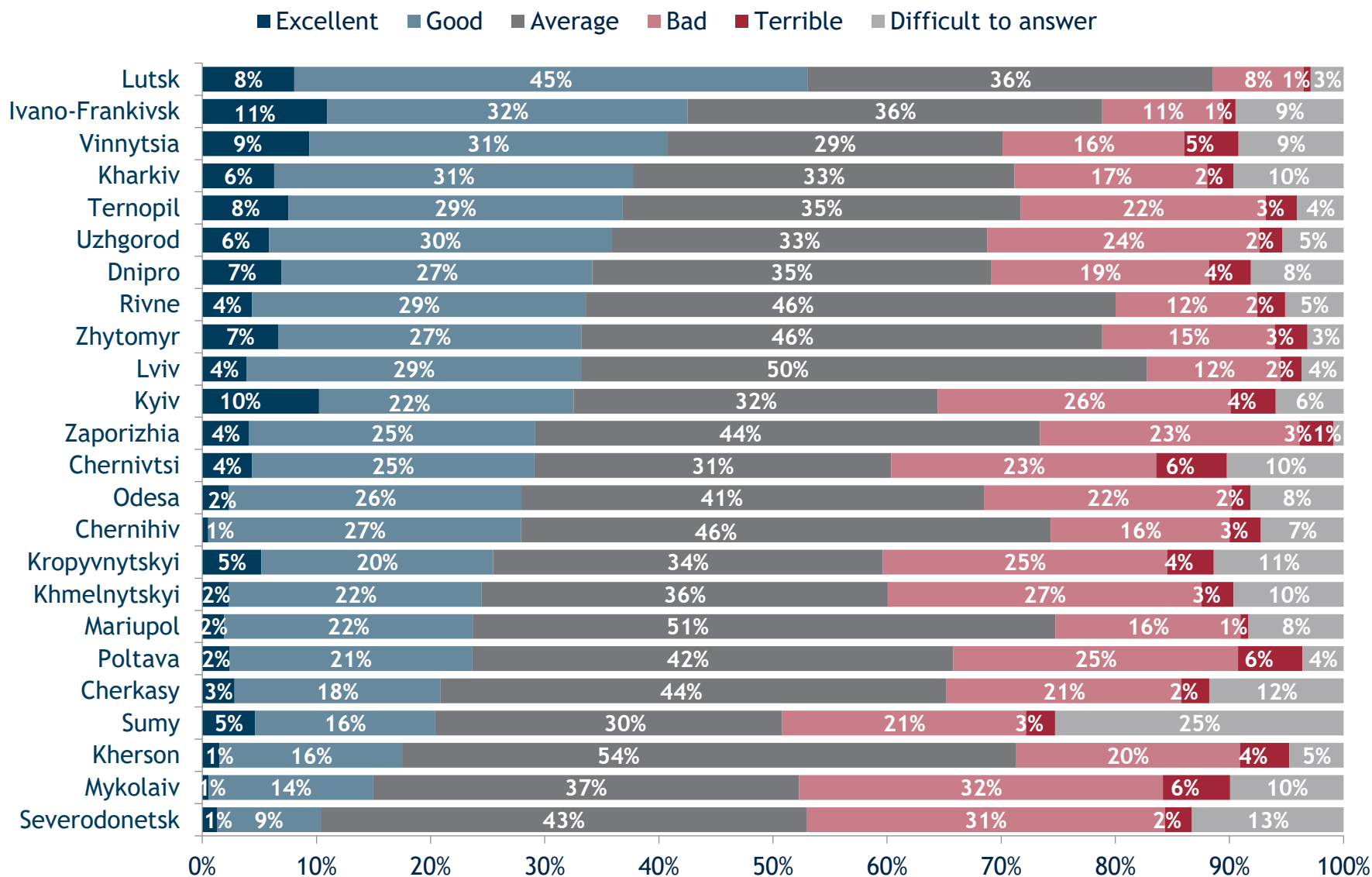
Obtain High-Quality Education for Different Professions and Levels



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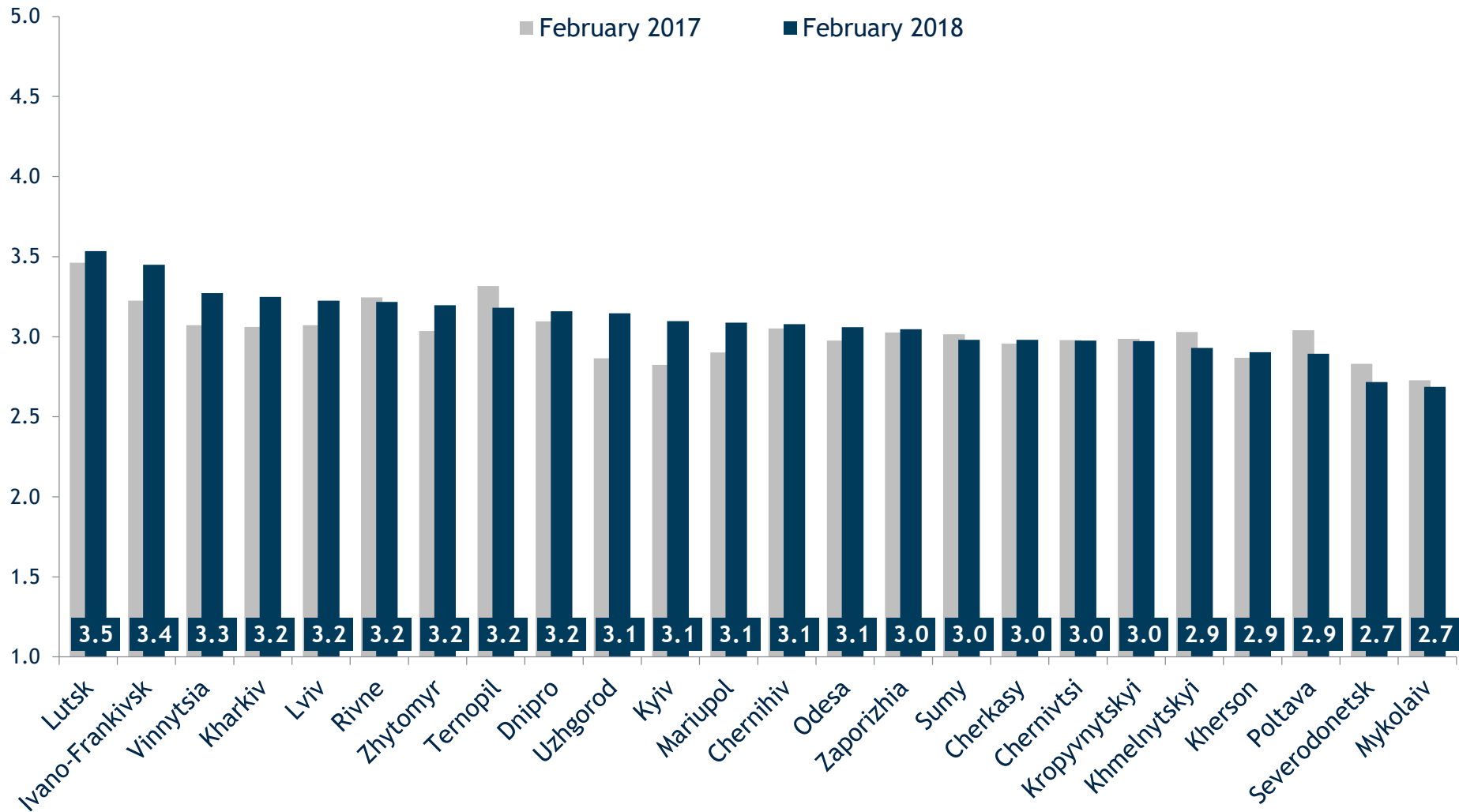
How would you assess your ability to do the following in your city?

Achieve Your Full Potential and Pursue Your Dreams



How would you assess your ability to do the following in your city? (continued)

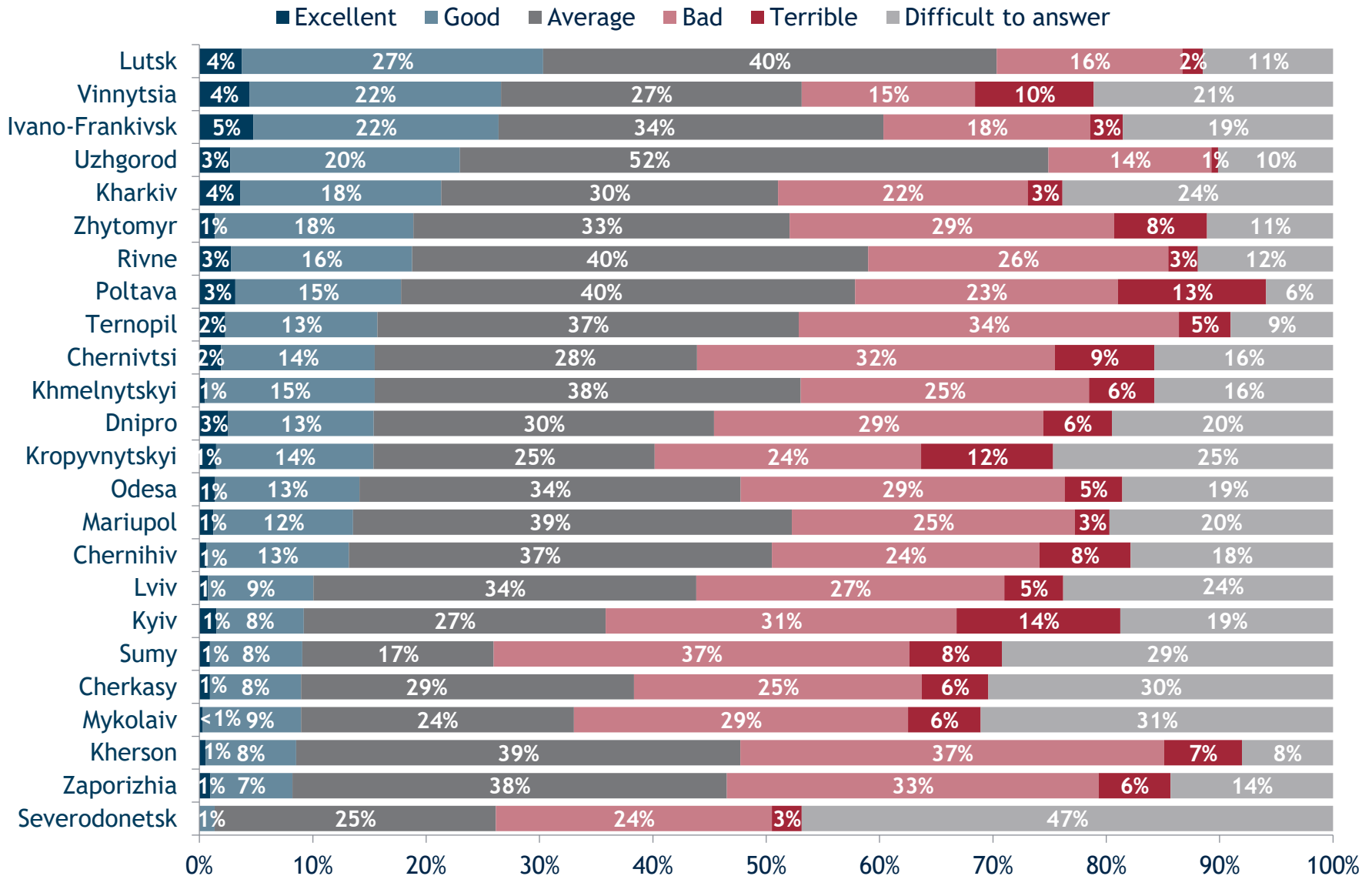
Achieve Your Full Potential and Pursue Your Dreams



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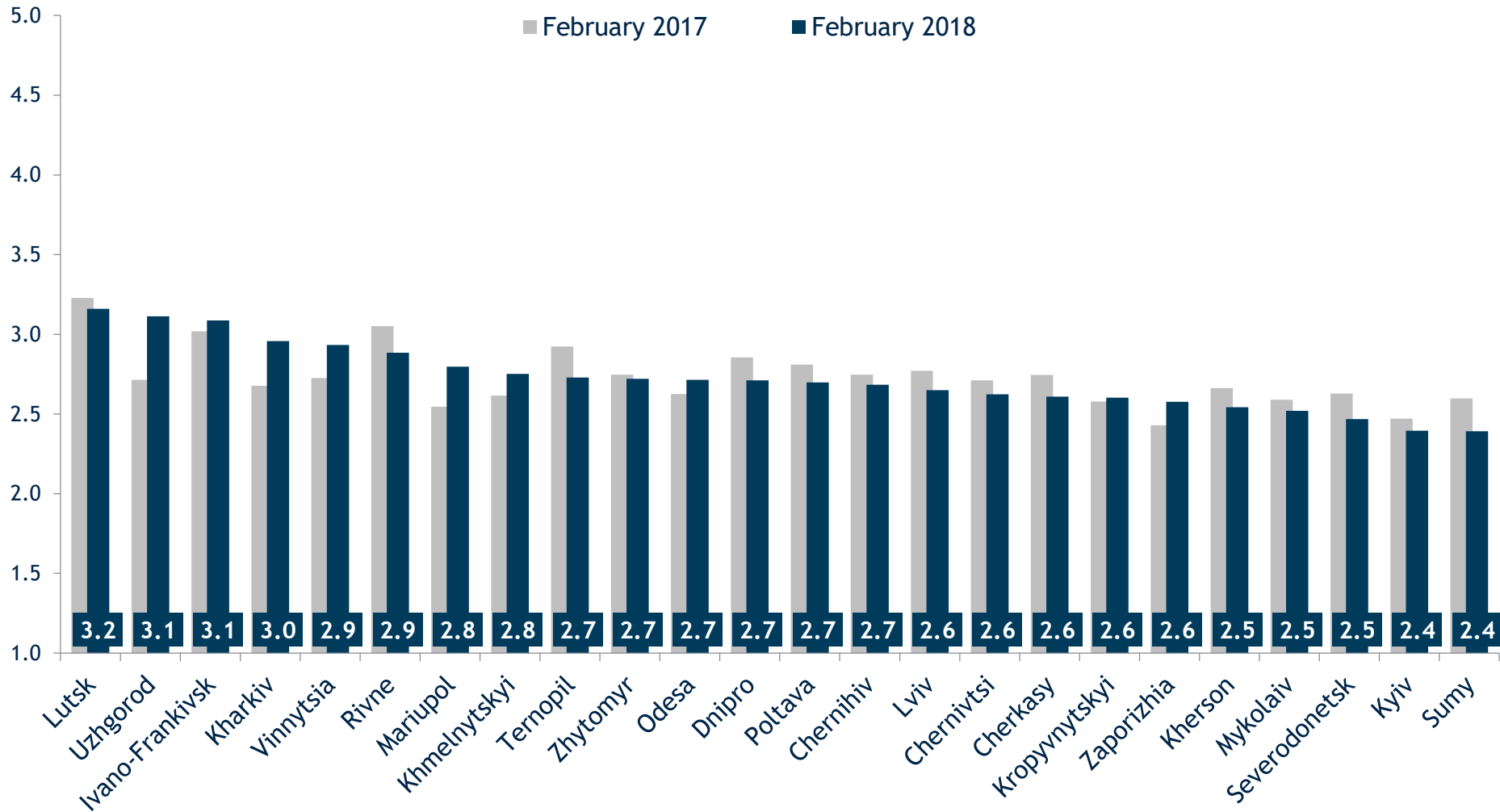
How would you assess your ability to do the following in your city?

Engage in Entrepreneurship



How would you assess your ability to do the following in your city? (continued)

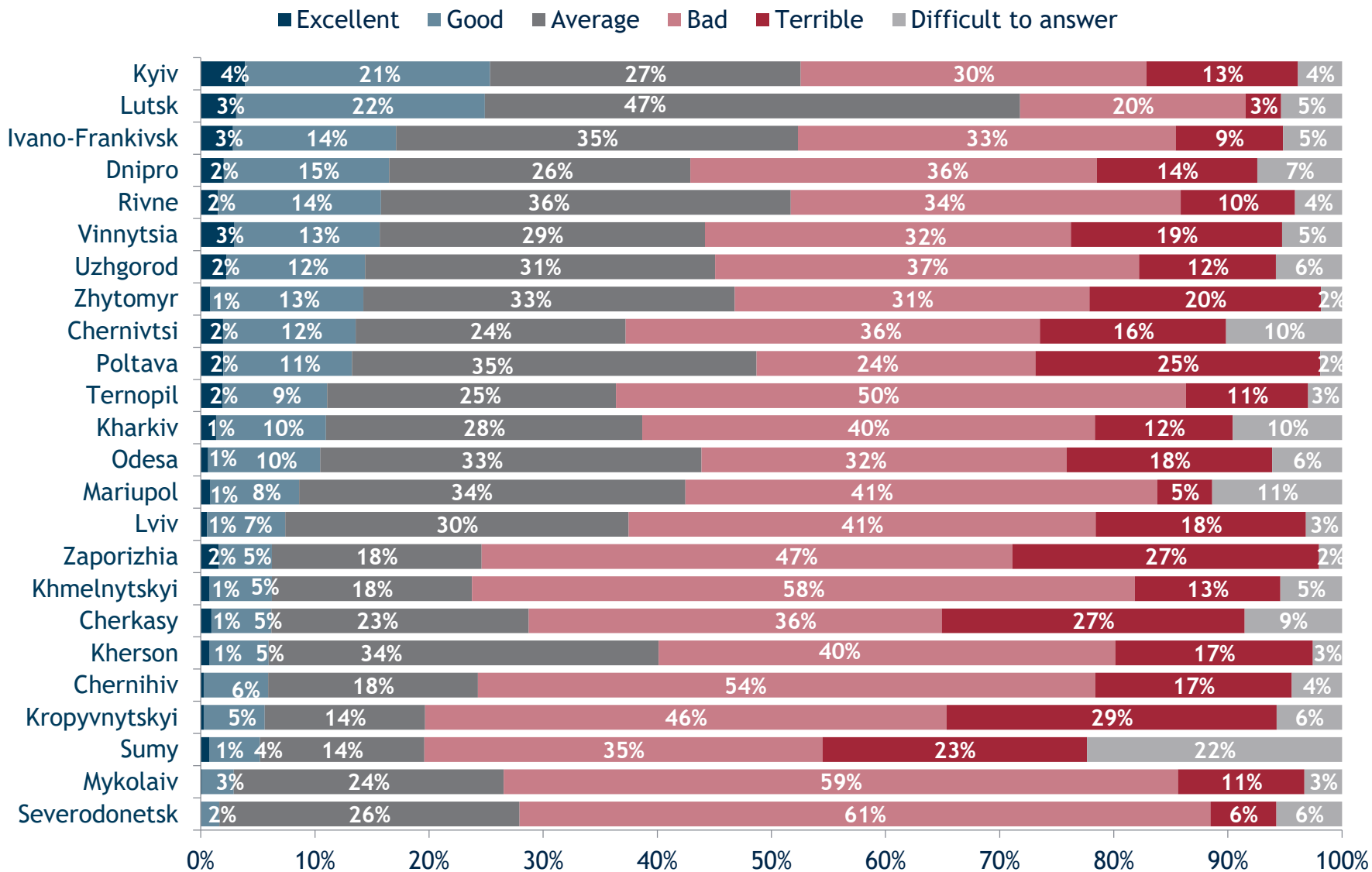
Engage in Entrepreneurship



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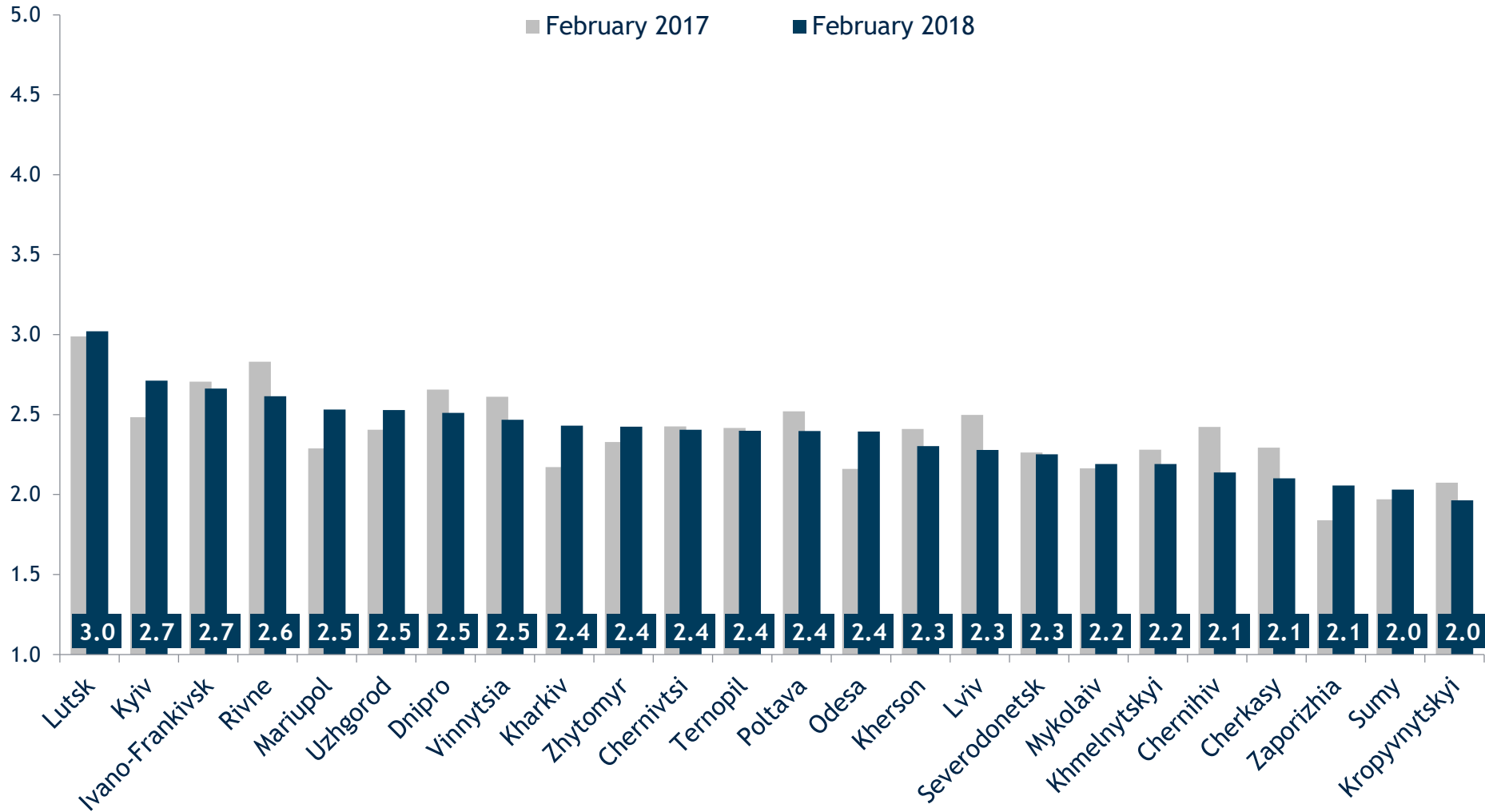
How would you assess your ability to do the following in your city?

Be Paid Enough for Your Work



How would you assess your ability to do the following in your city? (continued)

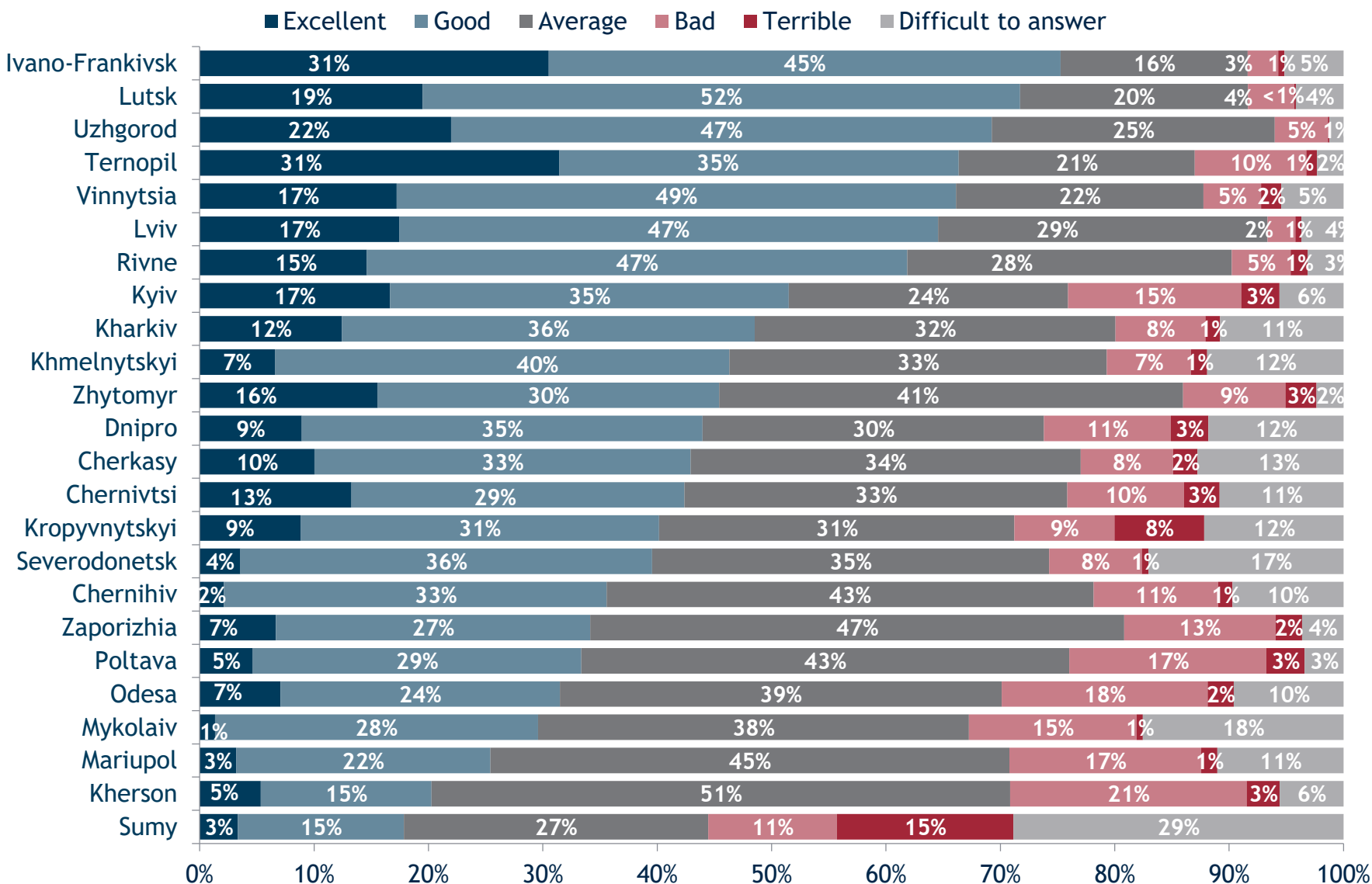
Be Paid Enough for Your Work



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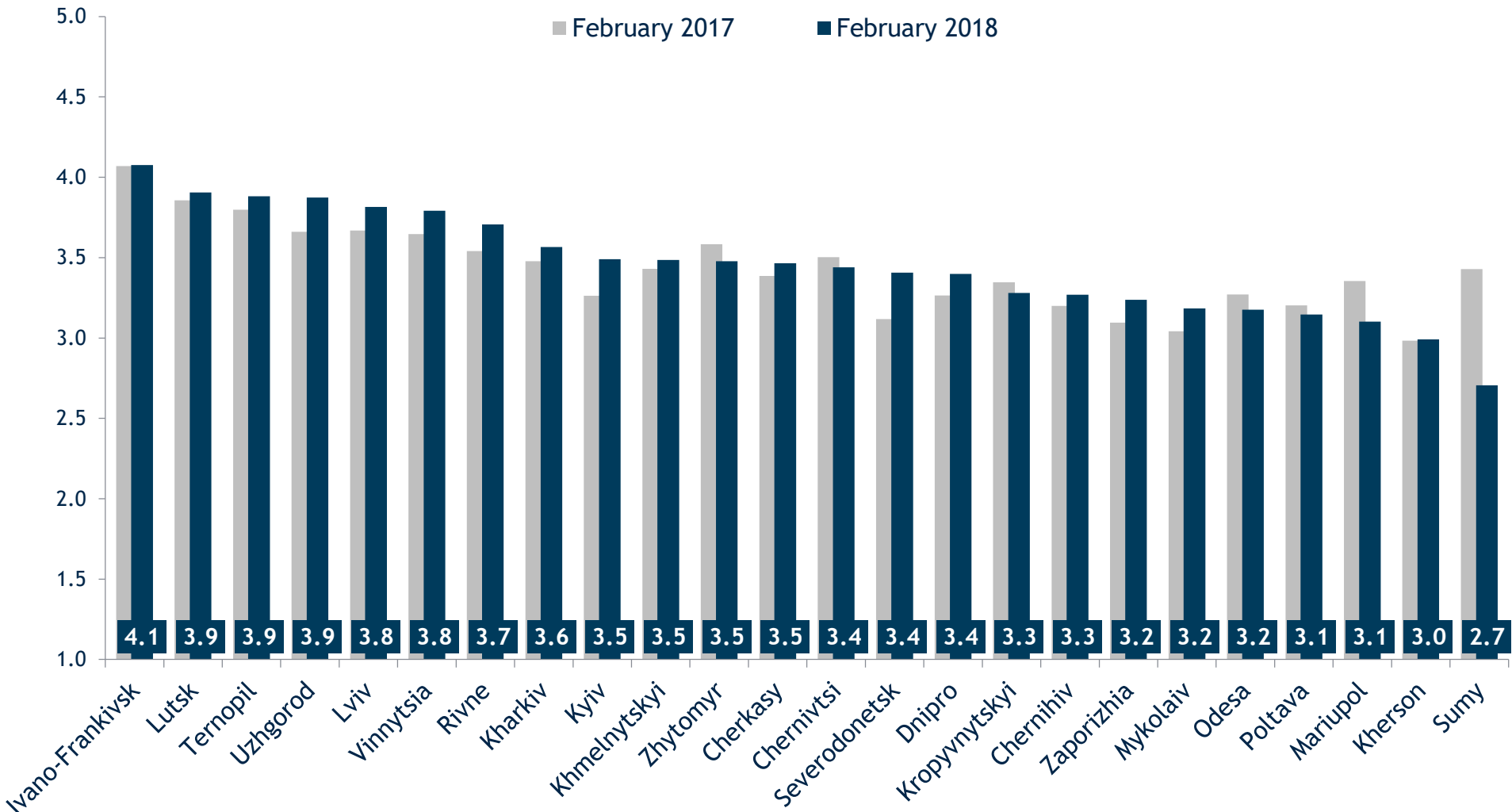
How would you assess your ability to do the following in your city?

Freely Exercise Your Spiritual Beliefs



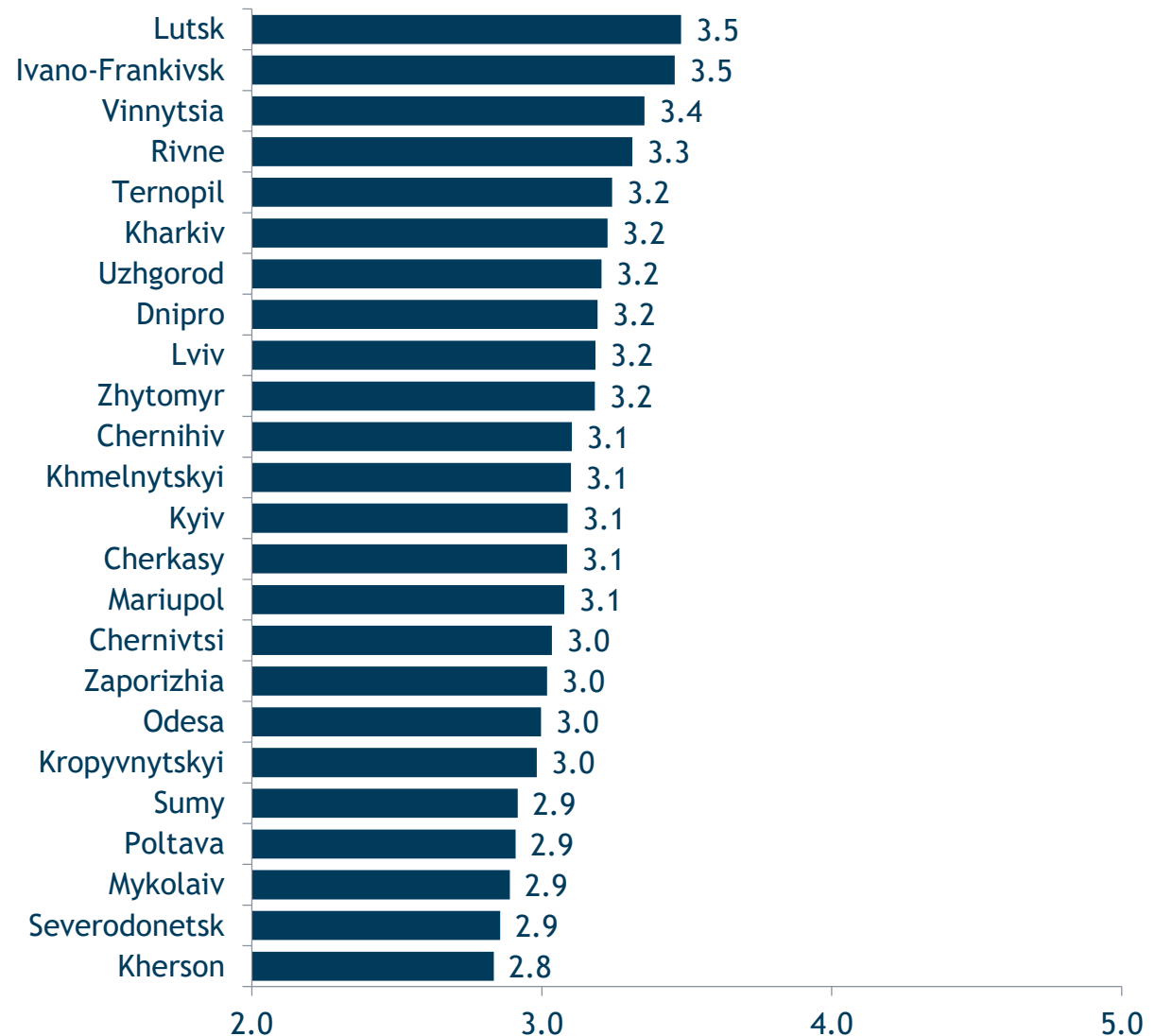
How would you assess your ability to do the following in your city? (continued)

Freely Exercise Your Spiritual Beliefs



*These scores are based on citizen satisfaction ratings, with “1” indicating a terrible score and “5” indicating an excellent score.

Average Score for Perceived Opportunities and Freedoms in Each City



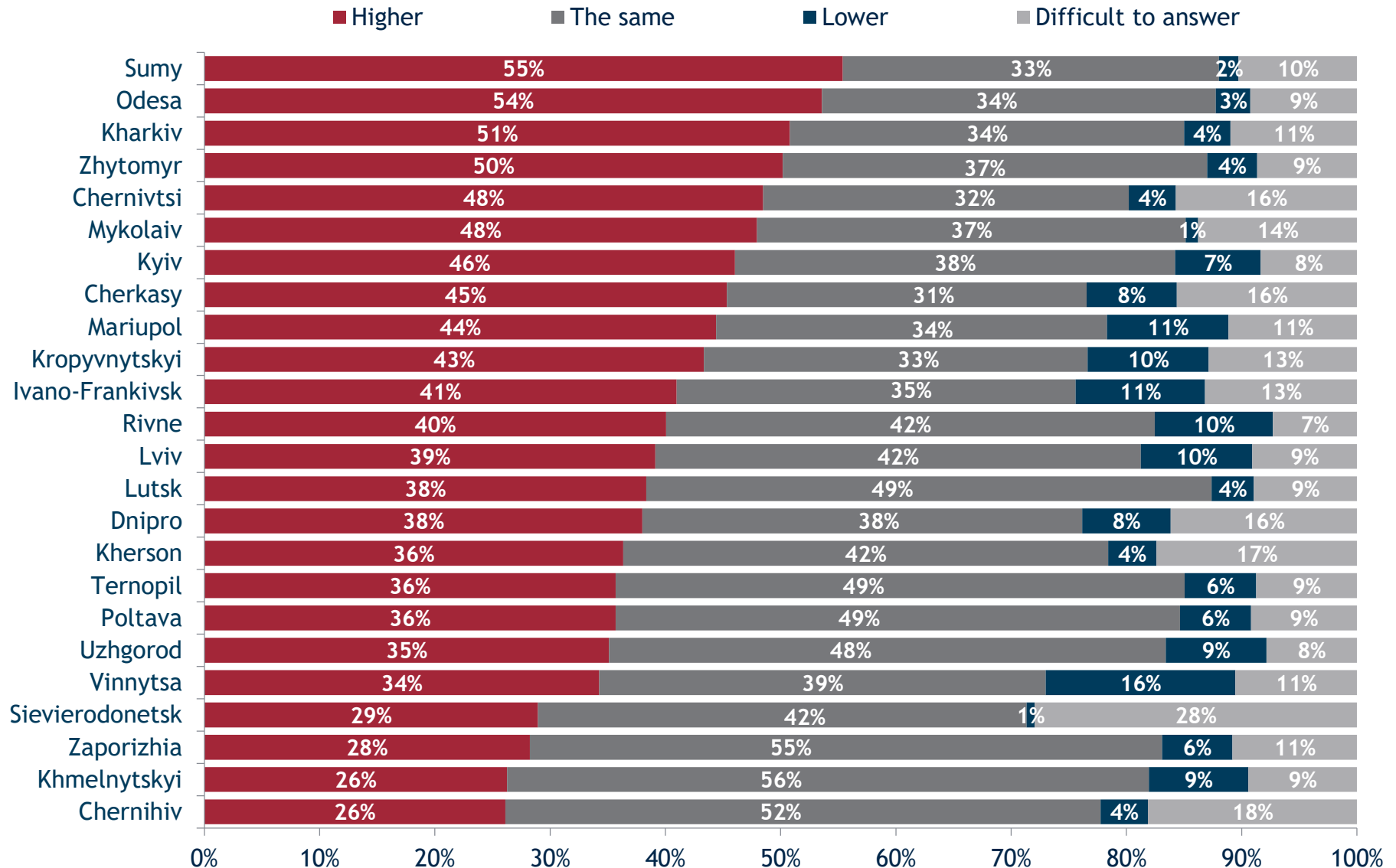
*This score represents the average value of the quality of the previous 9 measured opportunities and freedoms in this survey, with “1” indicating a terrible score and “5” indicating an excellent score.



Corruption at the Local Level

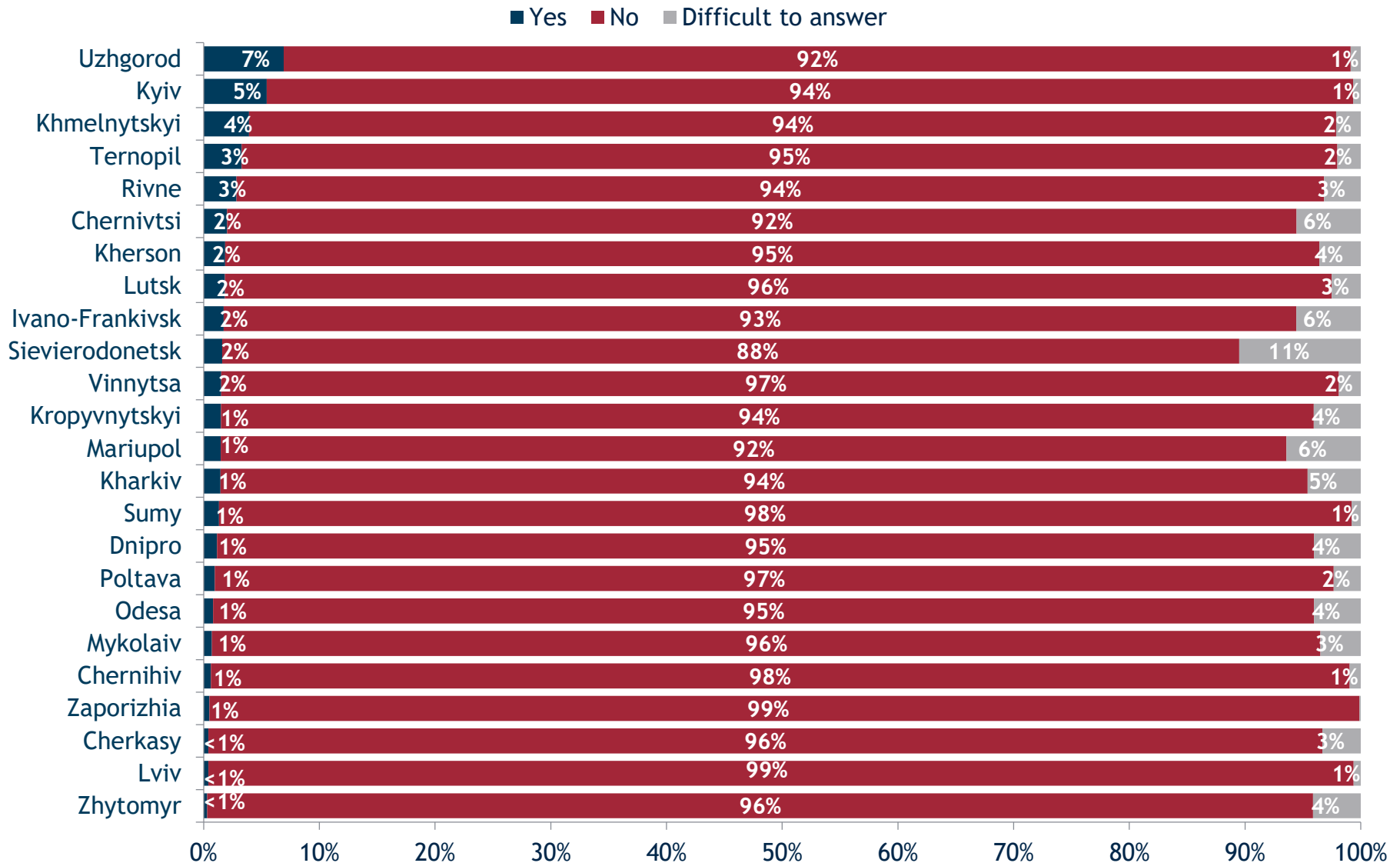


Do you think the level of corruption in Ukraine is lower, about the same, or higher than it was before the Revolution of Dignity?



Have you personally given bribes or gifts in these institutions during last two years in order to solve your problem?

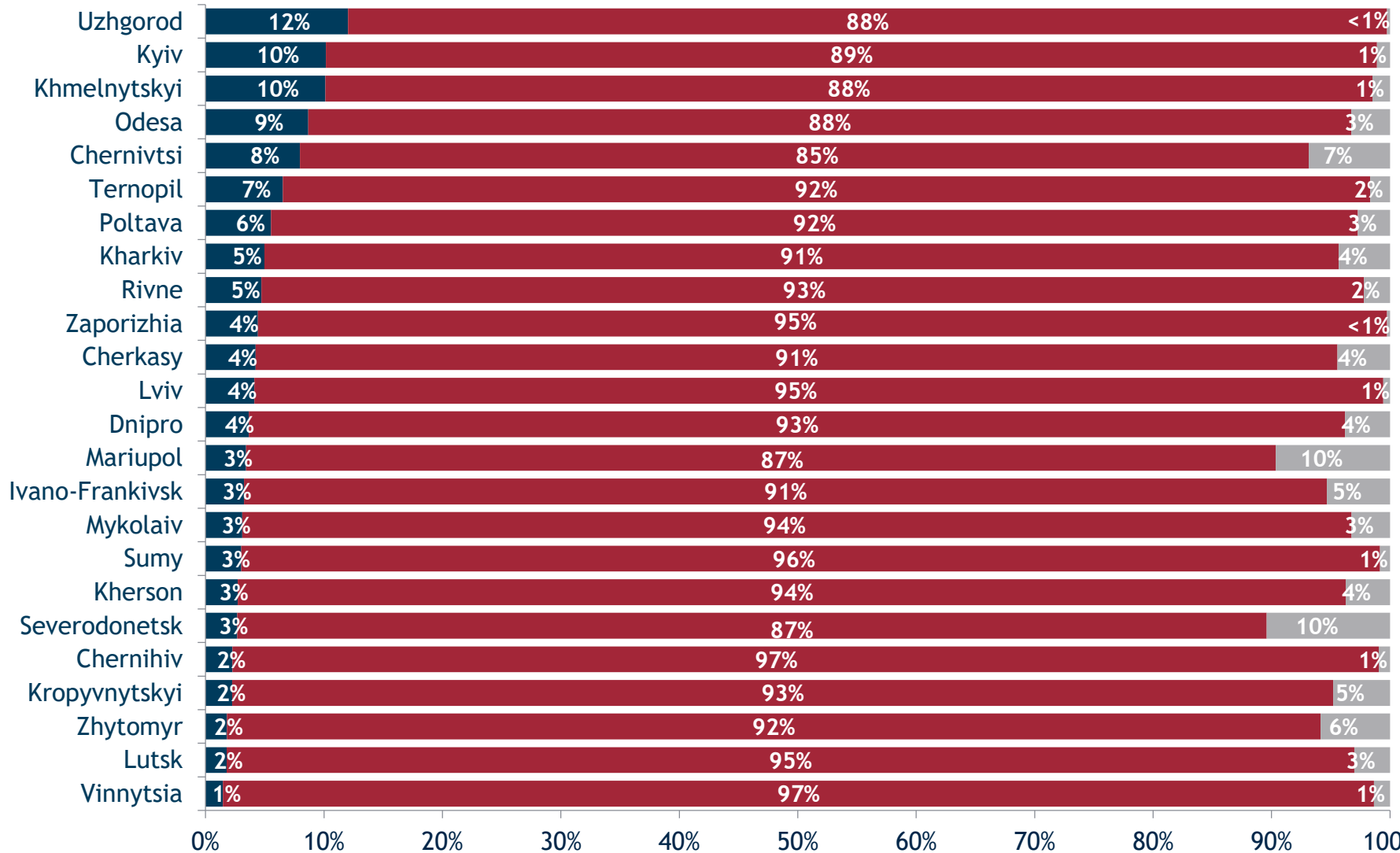
Municipal Authorities



Have you personally given bribes or gifts in these institutions during last two years in order to solve your problem?

Housing and Communal Services

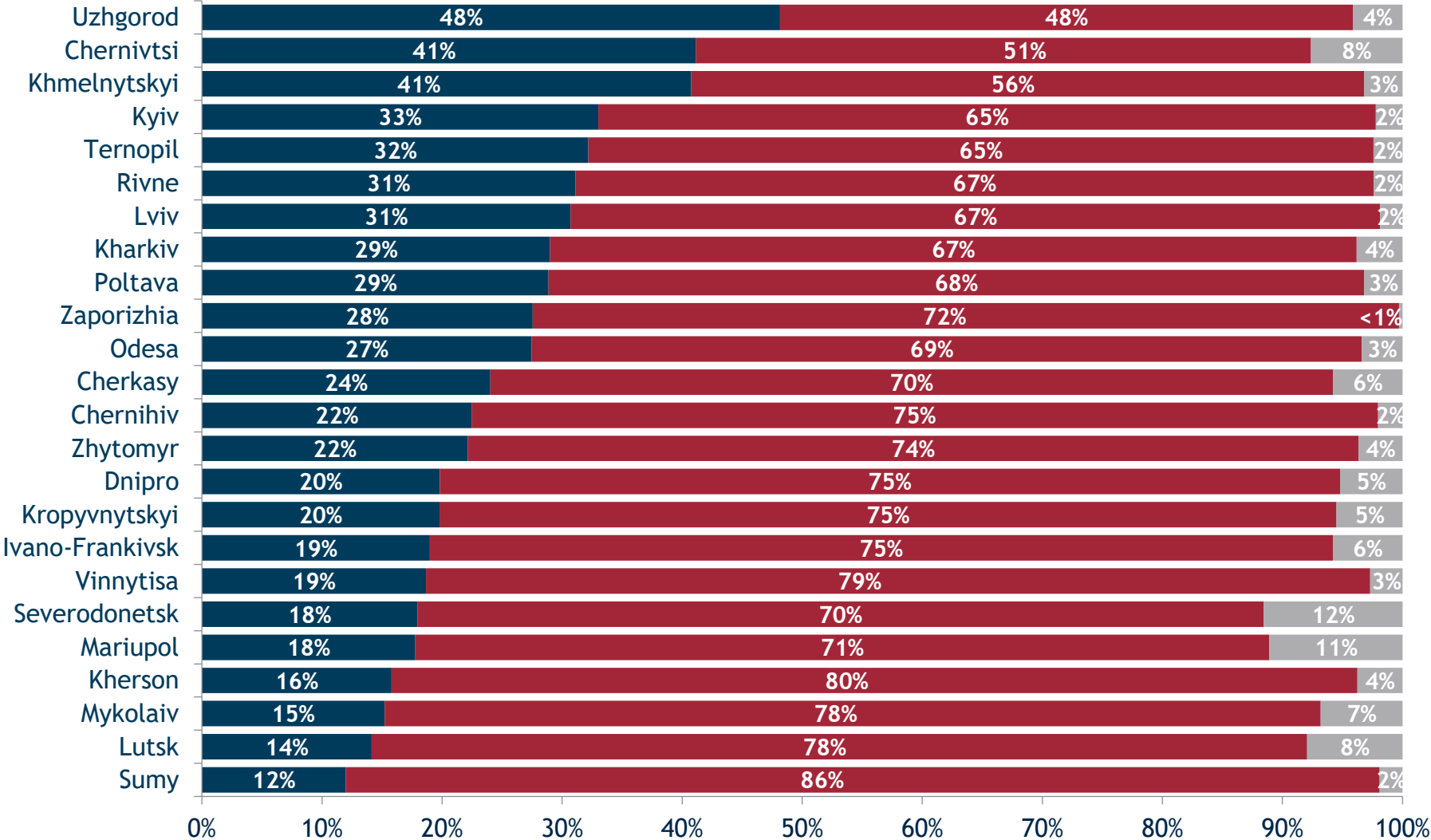
■ Yes ■ No ■ Difficult to answer



Have you personally given bribes or gifts in these institutions during last two years in order to solve your problem?

Medical Establishments

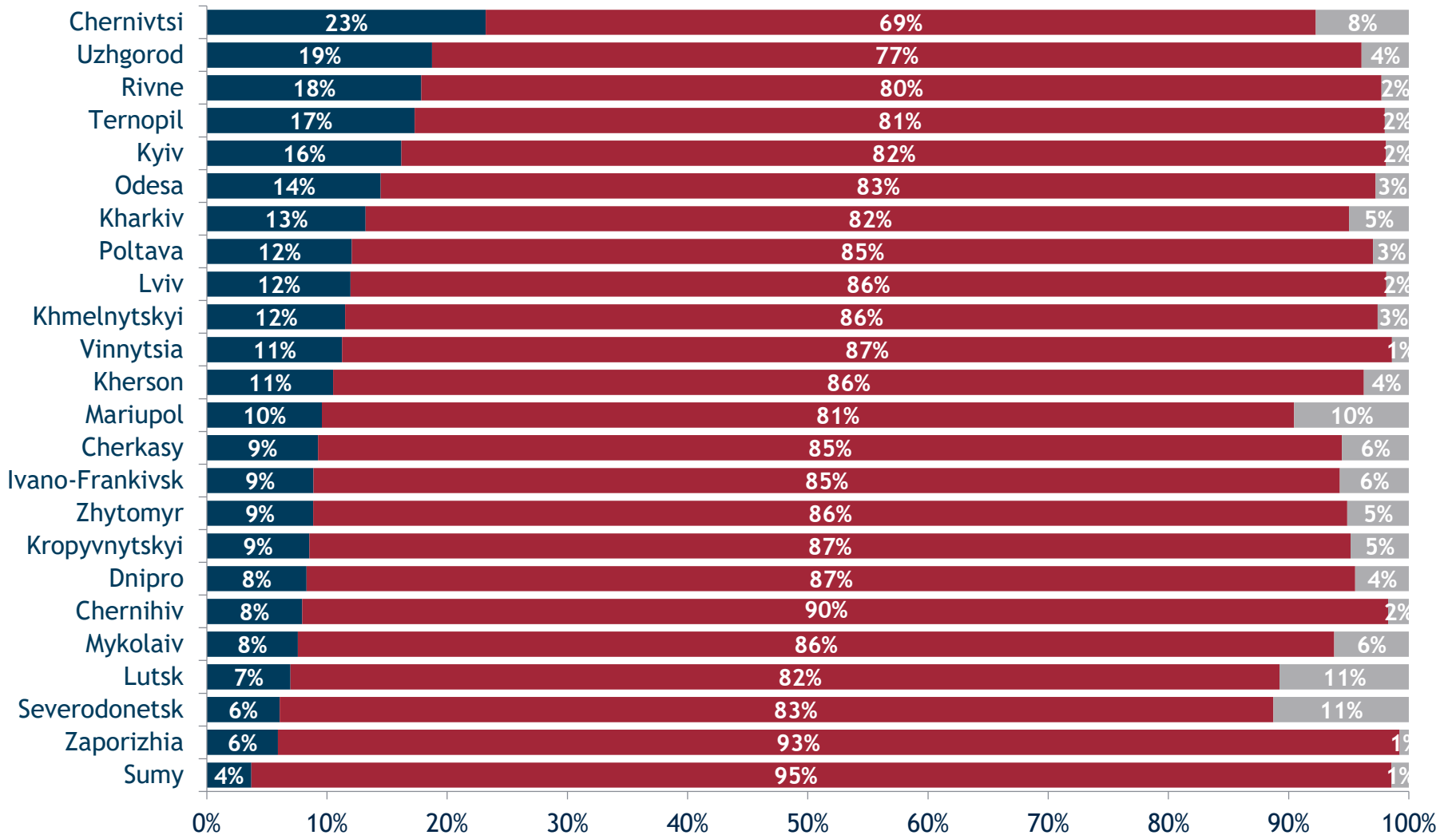
■ Yes ■ No ■ Difficult to answer



Have you personally given bribes or gifts in these institutions during last two years in order to solve your problem?

Educational Establishments

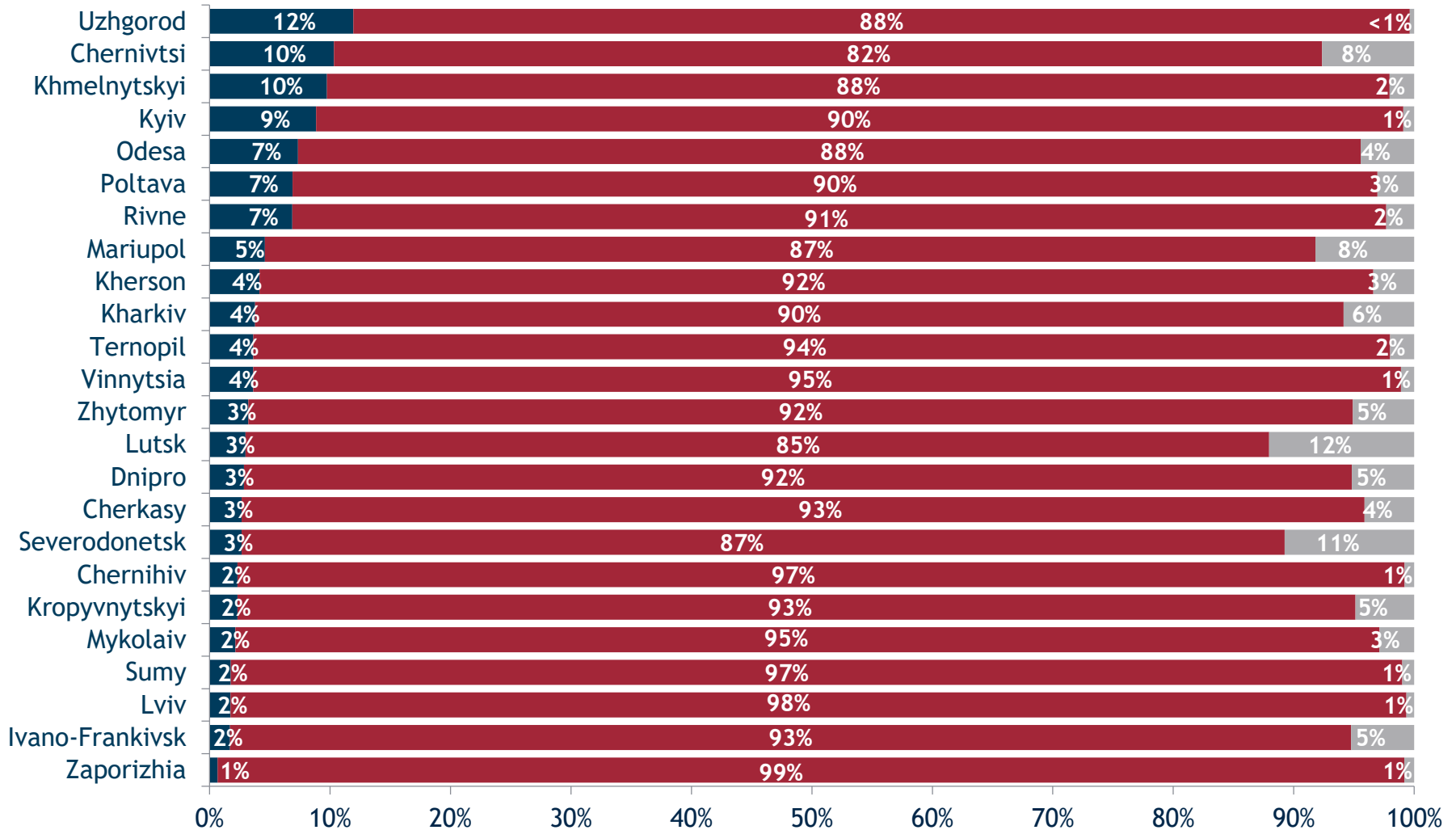
■ Yes ■ No ■ Difficult to answer



Have you personally given bribes or gifts in these institutions during last two years in order to solve your problem?

Police, Including Traffic Police

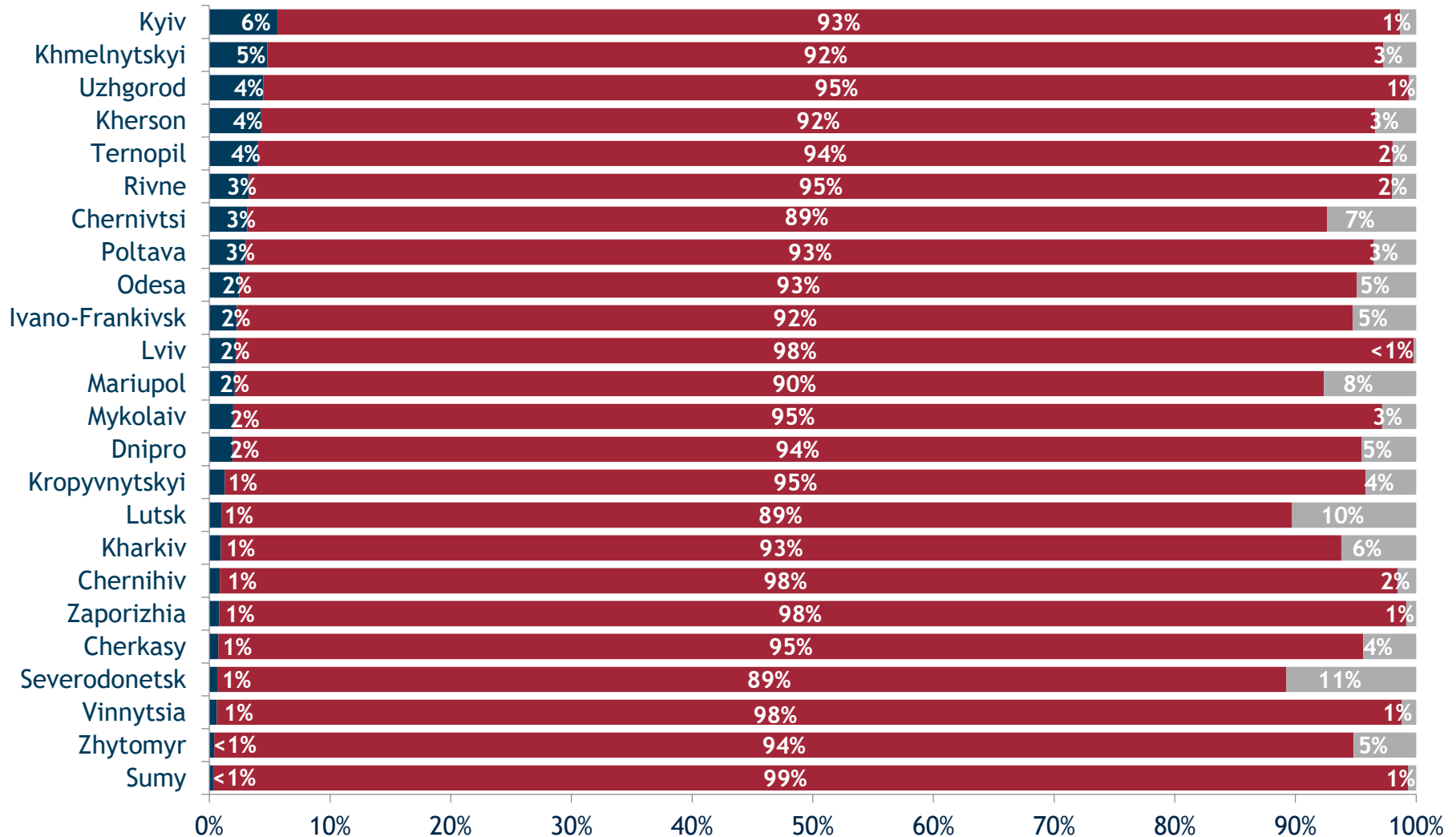
■ Yes ■ No ■ Difficult to answer



Have you personally given bribes or gifts in these institutions during last two years in order to solve your problem?

Tax Service Institutions

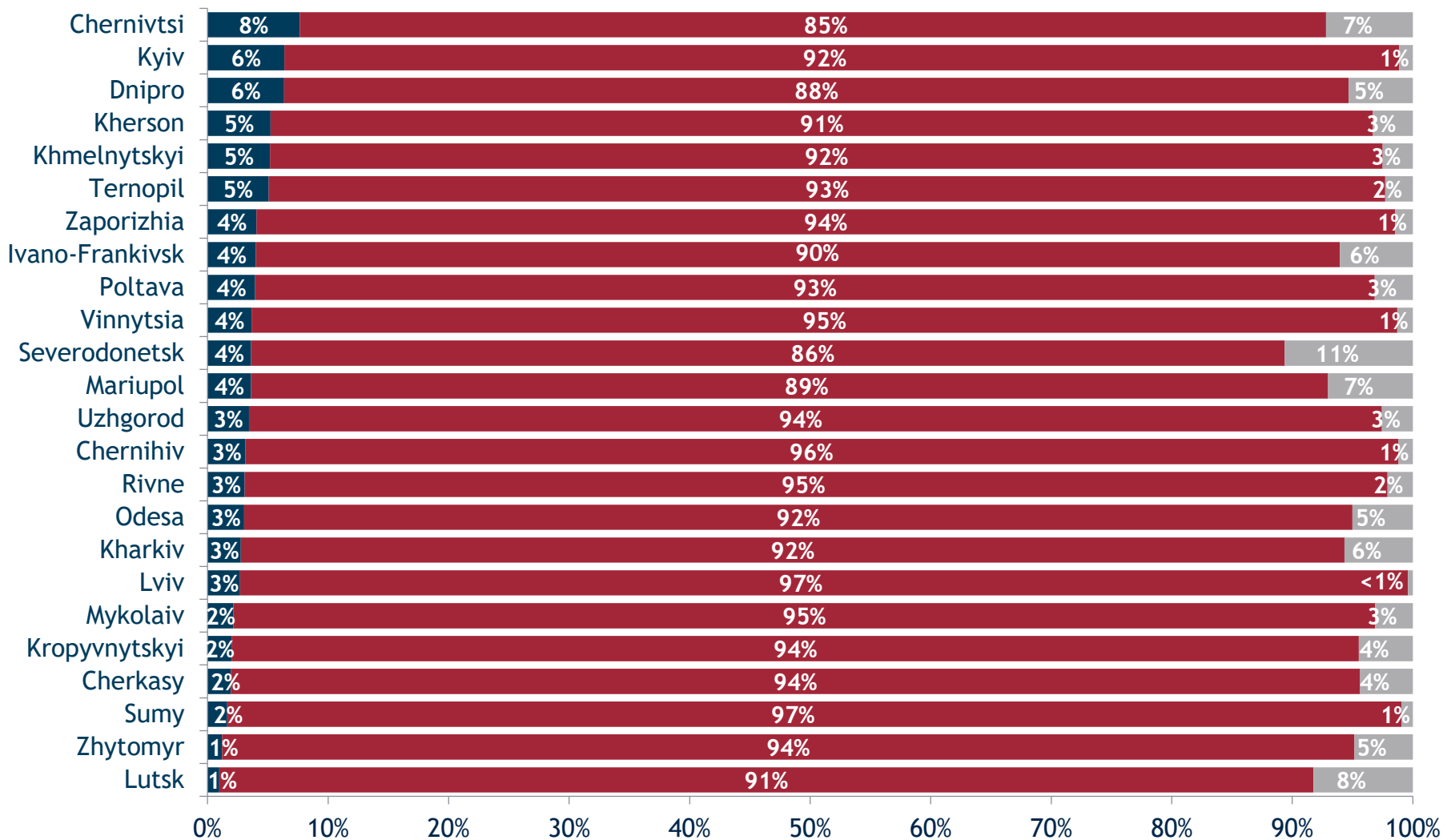
■ Yes ■ No ■ Difficult to answer



Have you personally given bribes or gifts in these institutions during last two years in order to solve your problem?

Registration and Licensing Services Institutions

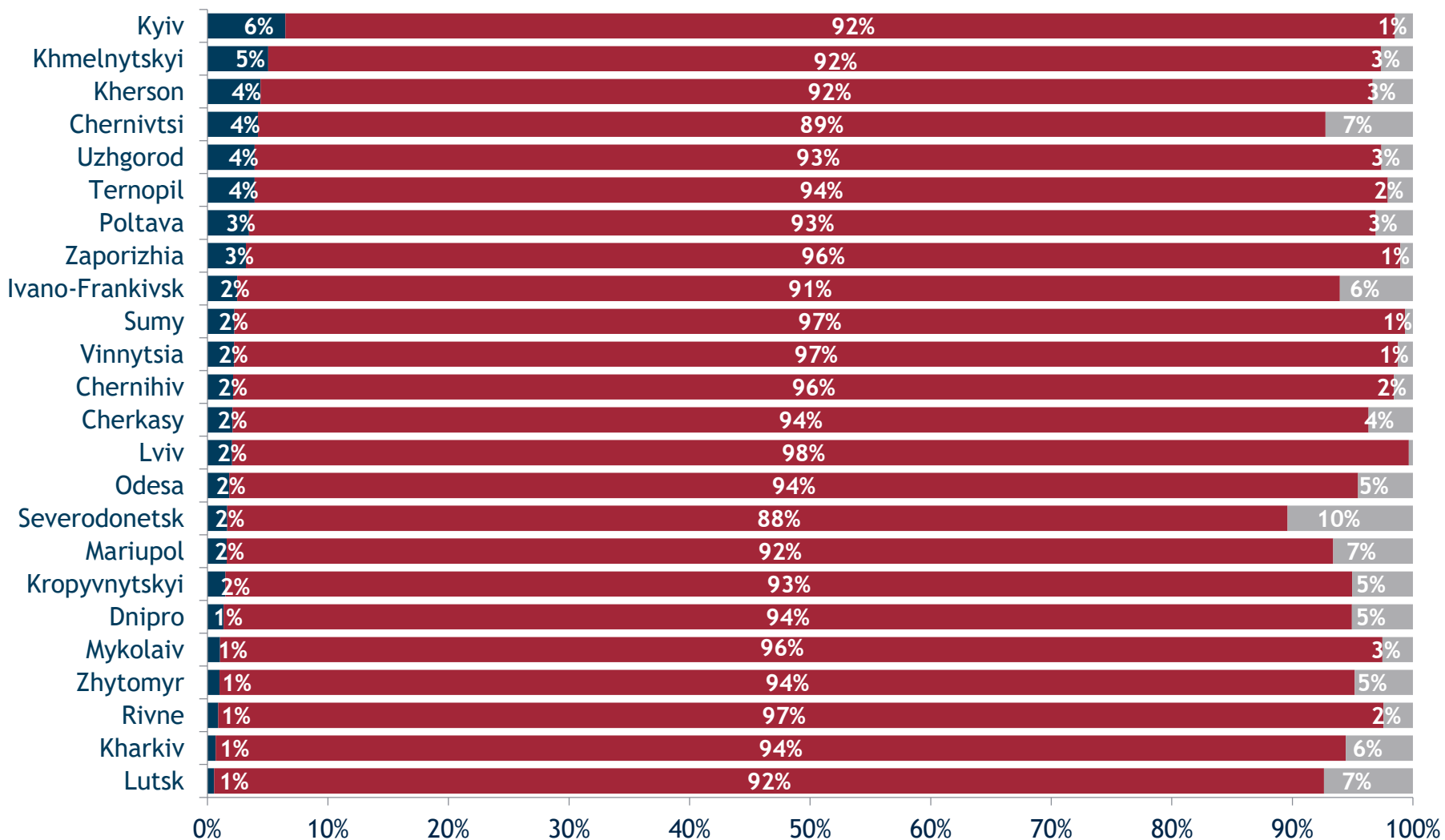
■ Yes ■ No ■ Difficult to answer



Have you personally given bribes or gifts in these institutions during last two years in order to solve your problem?

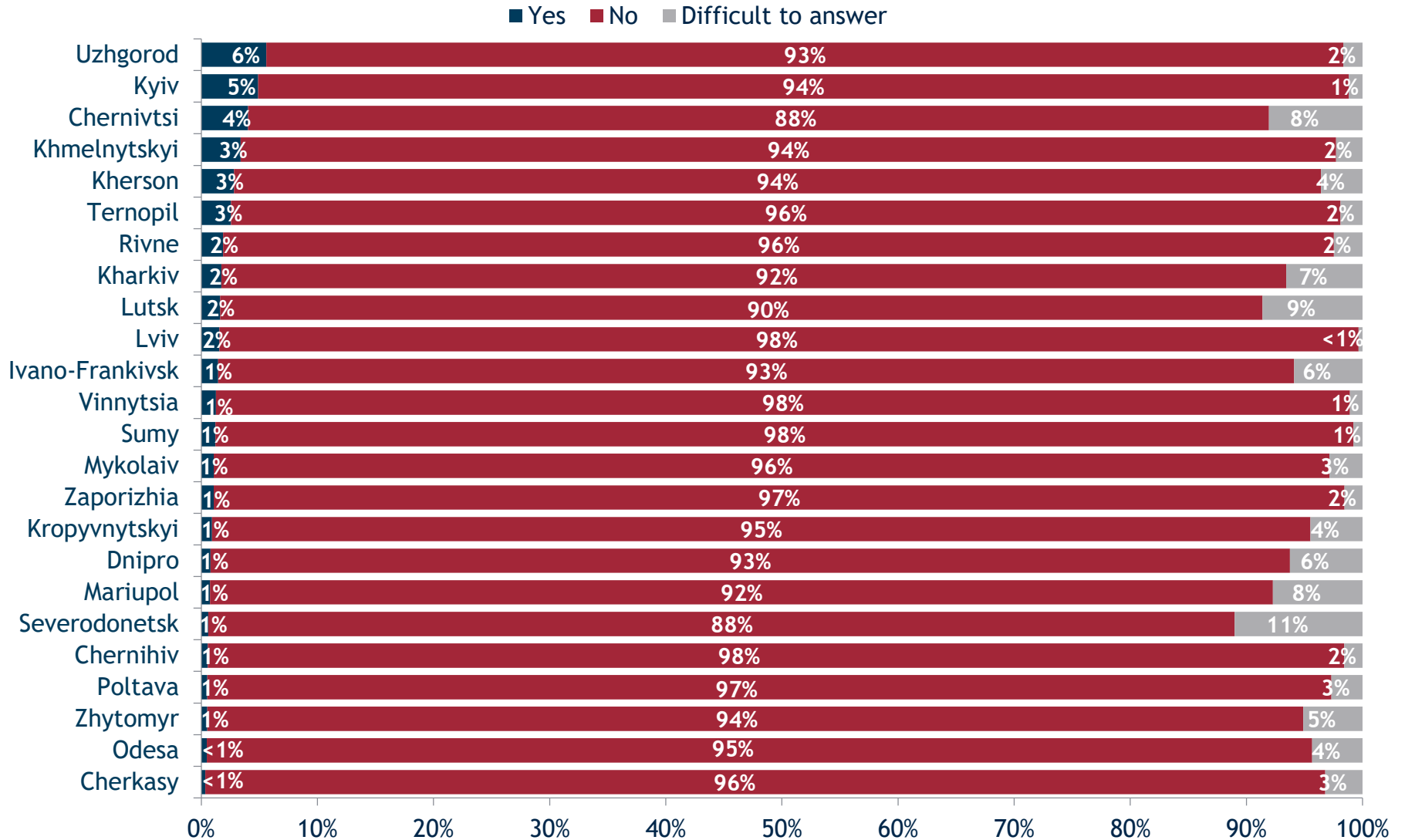
Center for Administrative Services Provision

■ Yes ■ No ■ Difficult to answer



Have you personally given bribes or gifts in these institutions during last two years in order to solve your problem?

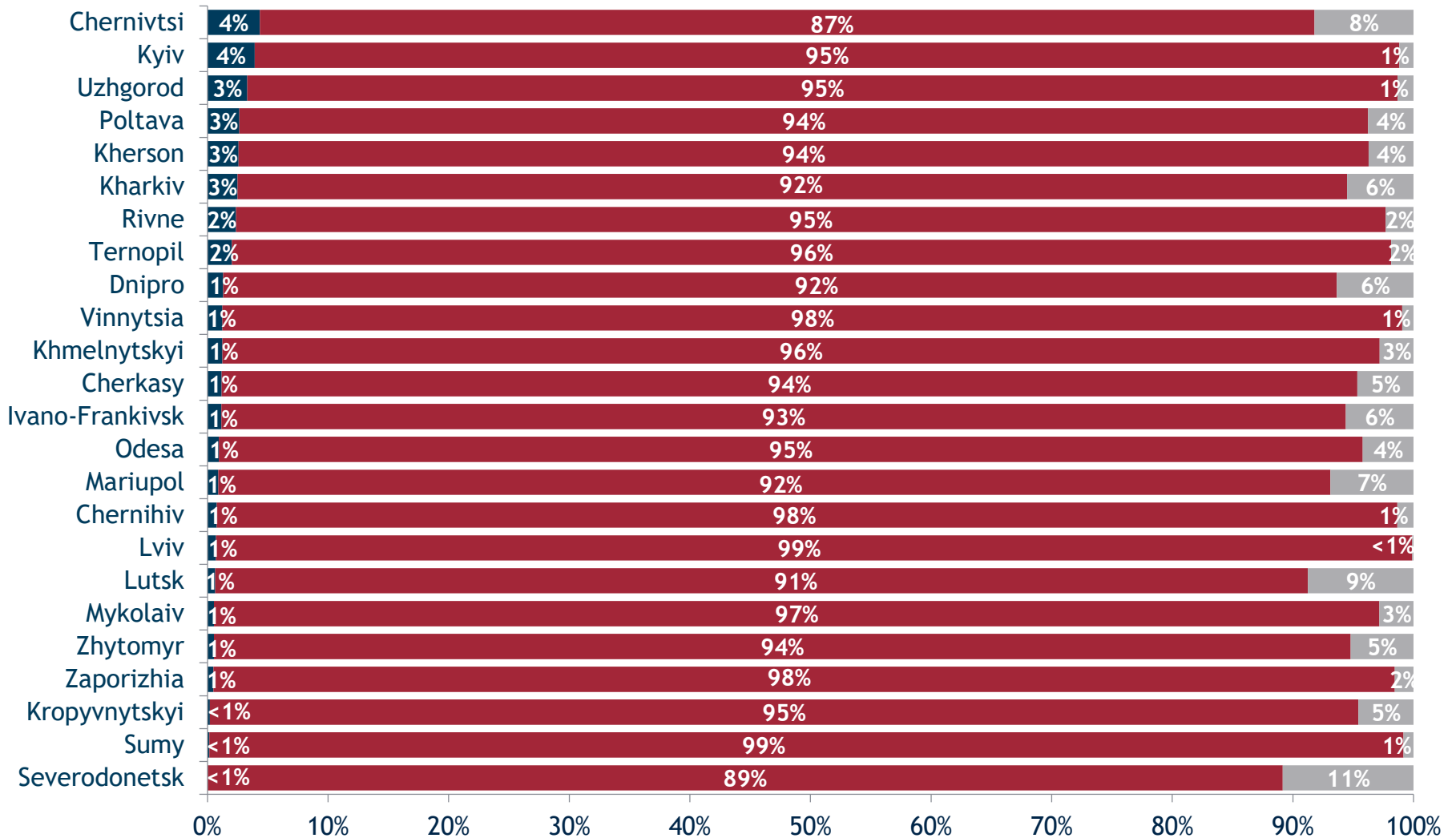
Customs and Border Guard Service



Have you personally given bribes or gifts in these institutions during last two years in order to solve your problem?

Courts

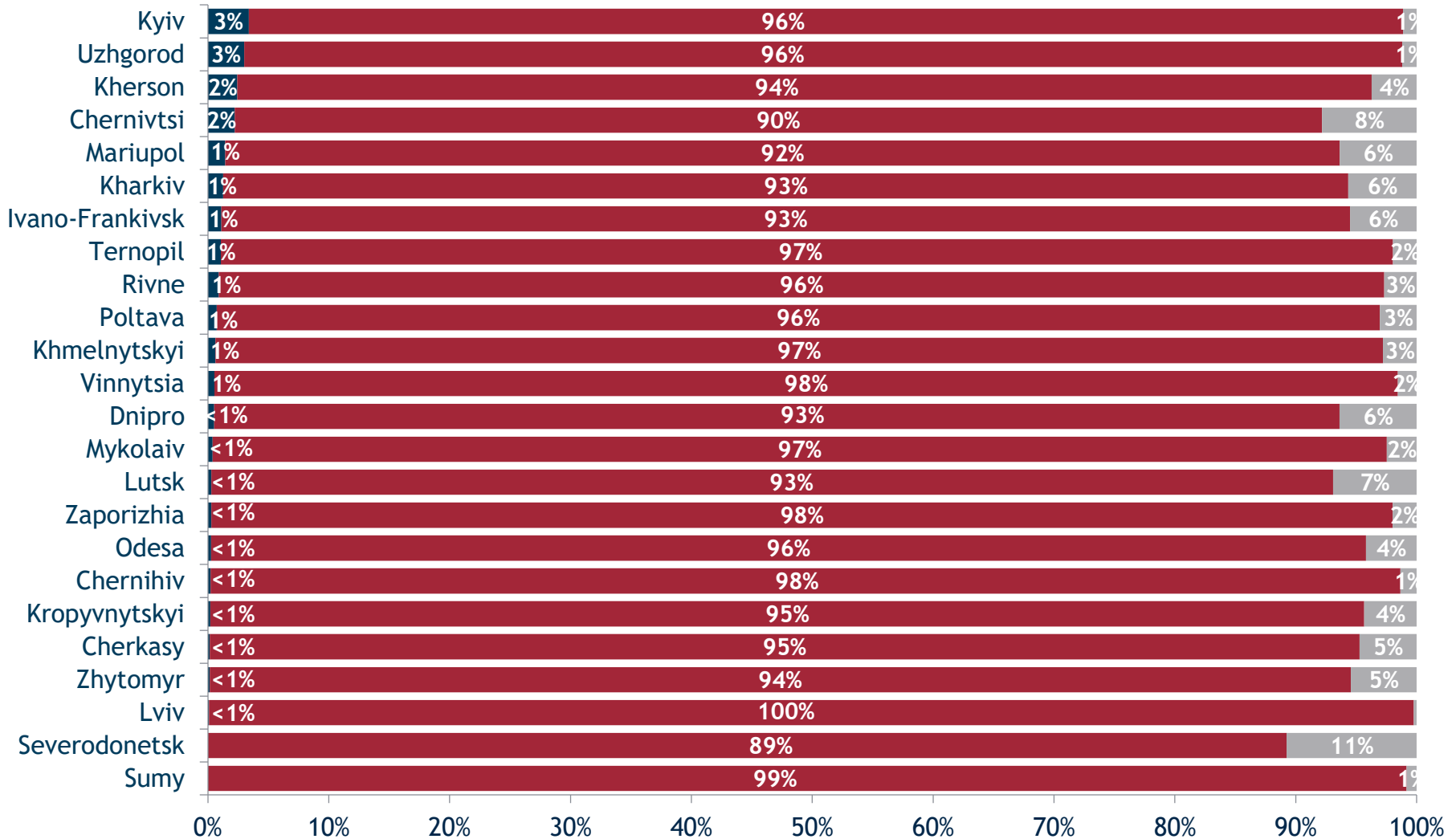
■ Yes ■ No ■ Difficult to answer



Have you personally given bribes or gifts in these institutions during last two years in order to solve your problem?

Prosecutor's Office

■ Yes ■ No ■ Difficult to answer



In your experience in Ukraine, what type of corruption is most common?

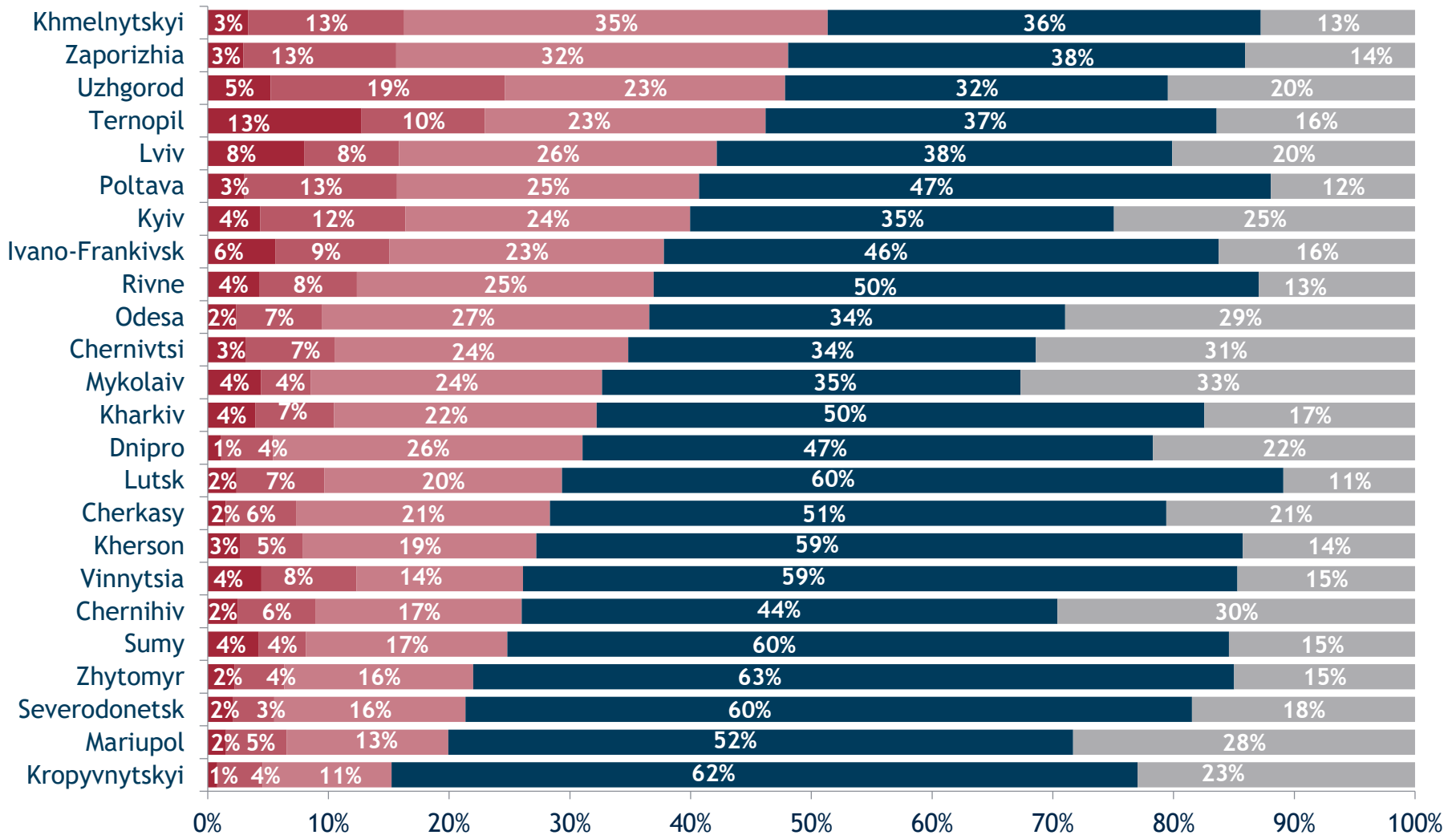
(Up to two answers)

	Vinnitsia	Dnipro	Zhytomyr	Zaporizhia	Ivano-Frankivsk	Kyiv	Kropyvnytskyi	Lutsk	Lviv	Mykolaiv	Odesa	Poltava	Rivne	Sumy	Ternopil	Uzhgorod	Kharkiv	Kherson	Khmelnitskyi	Cherkasy	Chernivtsi	Chernihiv	Mariupol	Severodonetsk
Soliciting bribes or gifts	13%	29%	29%	29%	26%	28%	21%	23%	34%	18%	25%	19%	25%	21%	37%	30%	33%	28%	31%	24%	28%	28%	25%	34%
<i>Kumivstvo</i> (nepotism)	20%	19%	17%	31%	19%	20%	12%	15%	16%	15%	17%	26%	20%	26%	21%	37%	14%	11%	28%	19%	15%	21%	18%	19%
Acting in self-interest instead of interest of citizens	18%	15%	8%	15%	19%	20%	15%	24%	15%	28%	14%	20%	22%	23%	18%	16%	14%	11%	28%	10%	11%	18%	11%	24%
Extortion of bribes	5%	8%	7%	12%	8%	15%	11%	15%	14%	4%	18%	14%	14%	4%	20%	25%	8%	6%	5%	6%	16%	4%	10%	2%
Failure to investigate or prosecute wrongdoing in the area of corruption	12%	8%	5%	4%	10%	18%	15%	24%	7%	13%	10%	15%	17%	12%	9%	11%	5%	15%	7%	8%	7%	7%	4%	7%
Stealing or deliberately mismanaging public funds	9%	8%	4%	13%	6%	13%	7%	20%	5%	7%	8%	10%	9%	6%	15%	20%	5%	9%	7%	6%	5%	7%	3%	5%
Other	1%	2%	6%	2%	2%	2%	4%	3%	1%	4%	4%	1%	2%	0%	3%	1%	1%	5%	3%	2%	4%	0%	4%	6%
Have not faced any kind of corruption	41%	37%	34%	35%	33%	27%	37%	23%	34%	28%	26%	28%	25%	41%	24%	11%	33%	38%	24%	35%	21%	28%	33%	23%
Difficult to answer	9%	9%	12%	4%	10%	7%	9%	9%	7%	17%	14%	10%	8%	8%	3%	7%	14%	9%	7%	17%	23%	19%	17%	17%

*The top two results for each city have been highlighted.

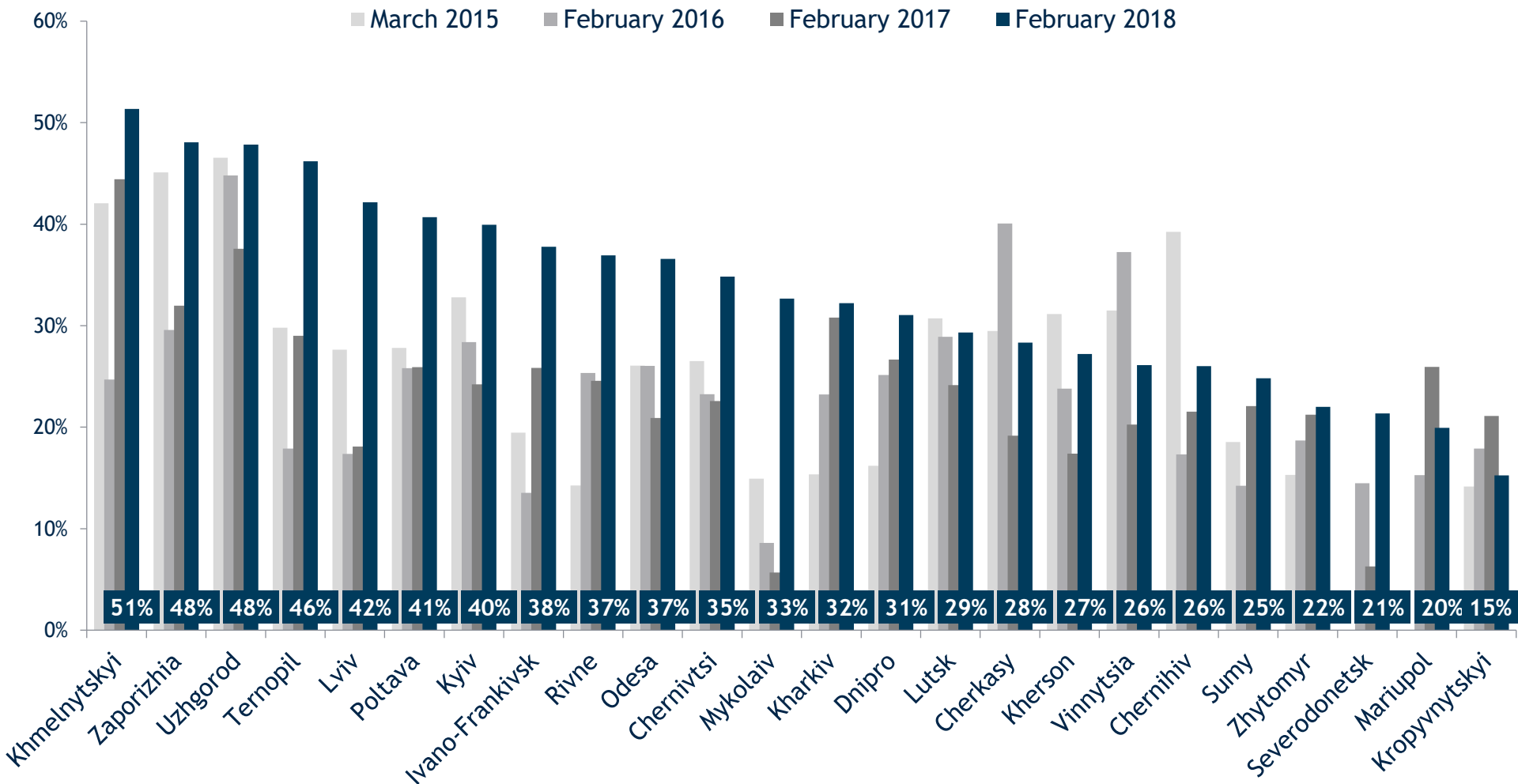
In the past two years, how often, if ever, have you or an acquaintance had to do a favor, give a gift or pay a bribe to a local official in order to get services or a document from him or her?

■ More than 5 times
 ■ 3-5 times
 ■ 1 or 2 times
 ■ Never
 ■ Difficult to answer/No answer



In the past two years, how often, if ever, have you or an acquaintance had to do a favor, give a gift or pay a bribe to a local official in order to get services or a document from him or her? (continued)

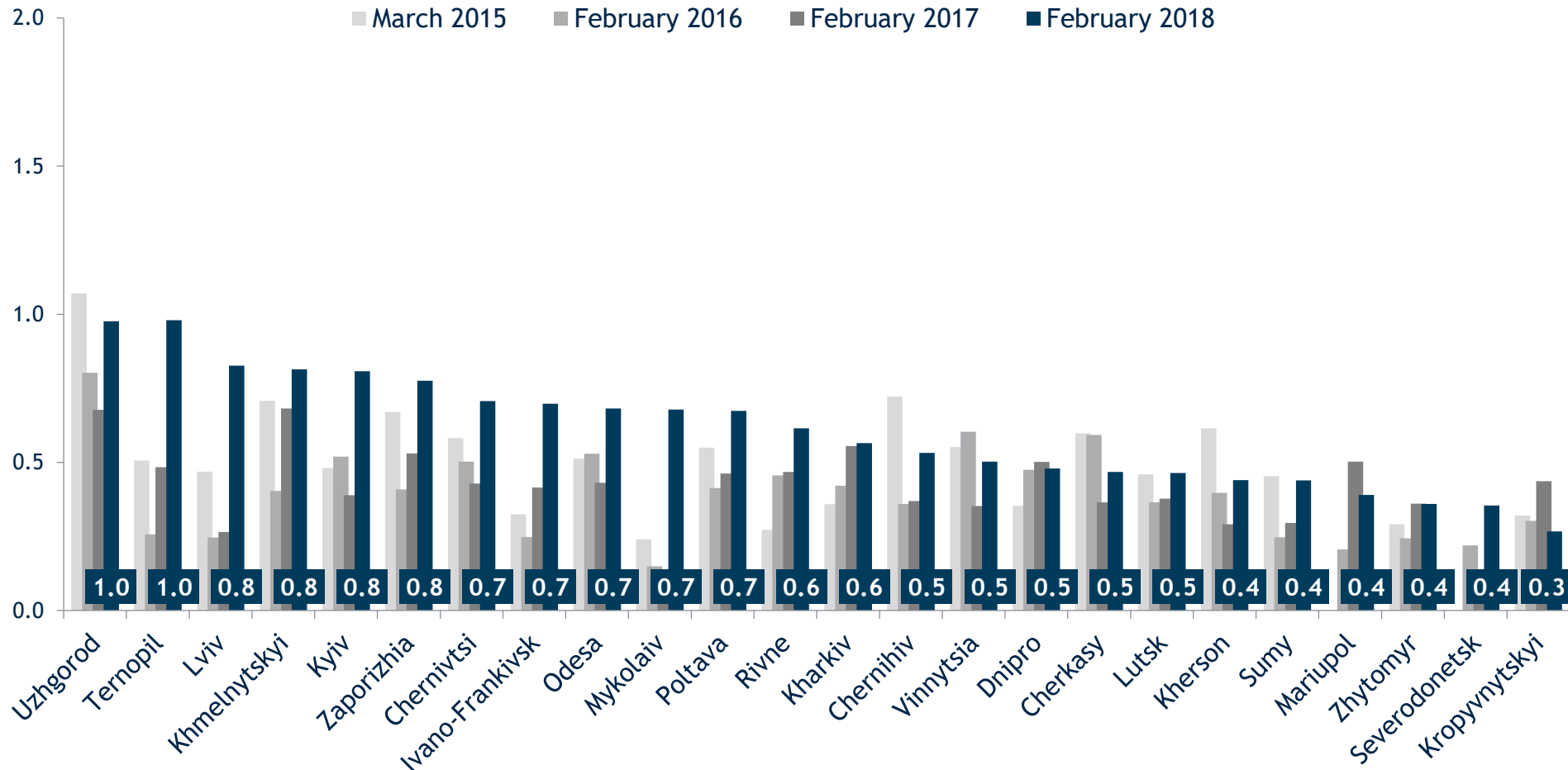
(Percentage of respondents who have experienced corruption once or twice)



*The cities of Mariupol and Severodonetsk did not participate in the 2015 survey.

In the past two years, how often, if ever, have you or an acquaintance had to do a favor, give a gift or pay a bribe to a local official in order to get services or a document from him or her? (continued)

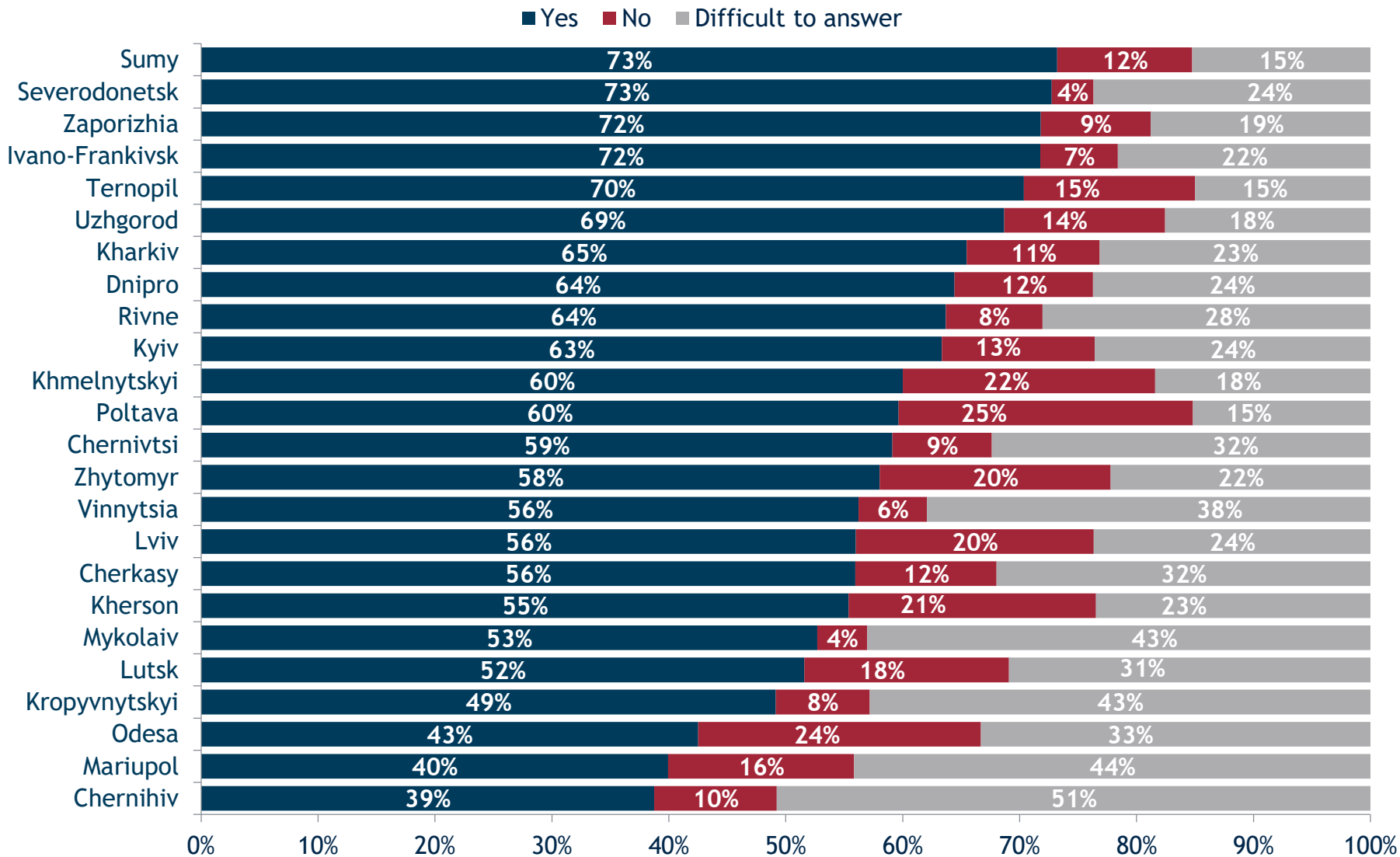
(Frequency of reported cases of giving a gift or paying a bribe)



*These scores are based on instances of giving a gift or paying a bribe, with “0” indicating never, “1” indicating one or two times, “2” indicating three to five times, and “3” indicating more than five times. The cities of Mariupol and Severodonetsk did not participate in the 2015 survey.

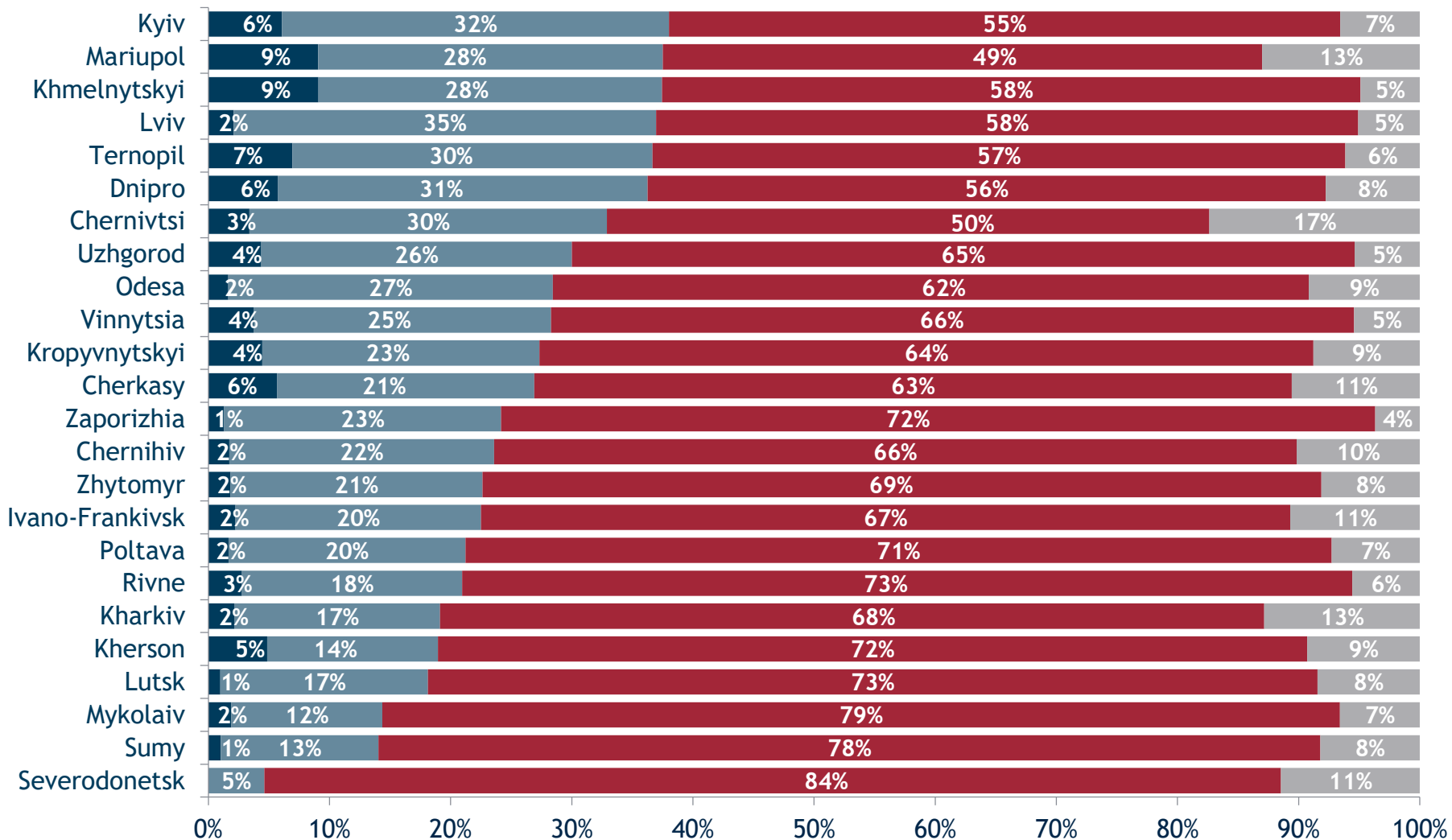
In the past two years, how often, if ever, have you or an acquaintance had to do a favor, give a gift or pay a bribe to a local official in order to get services or a document from him or her? (continued)

Do you consider this to be an act of corruption?



Are you aware of any specific policies or programs of your municipal authorities aimed at combatting corruption?

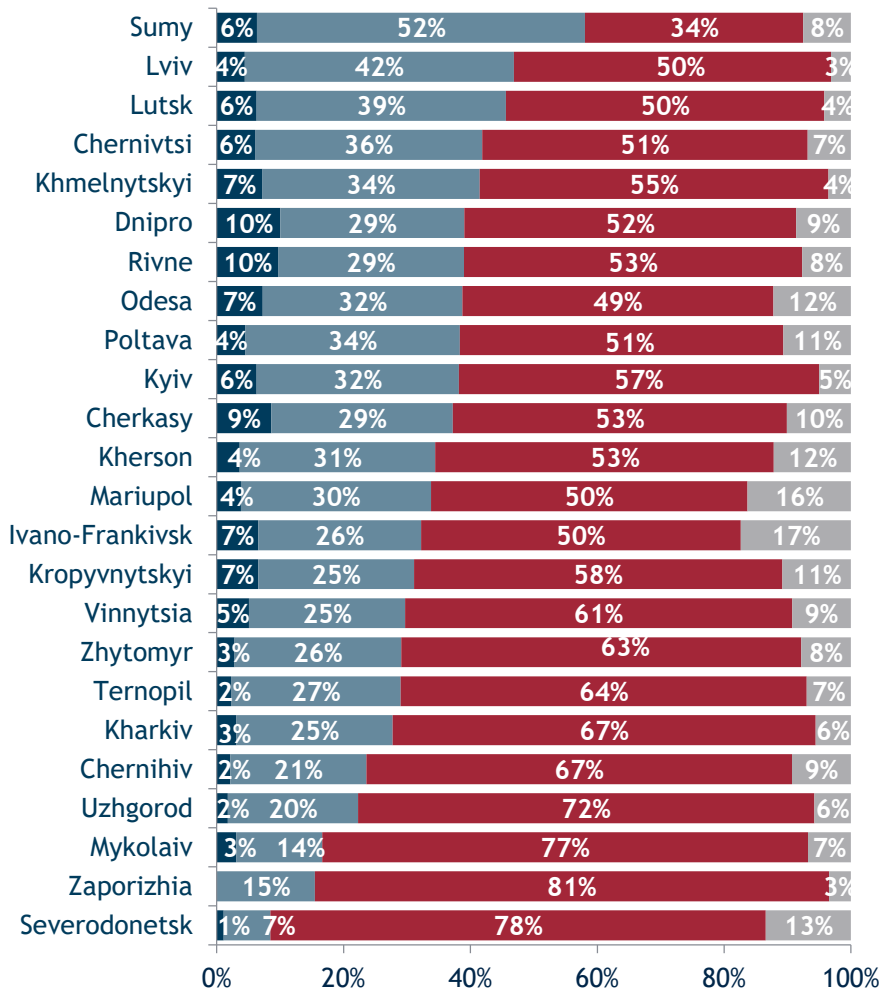
■ I know about it
■ I heard something about it
■ I know nothing about it
■ Difficult to answer



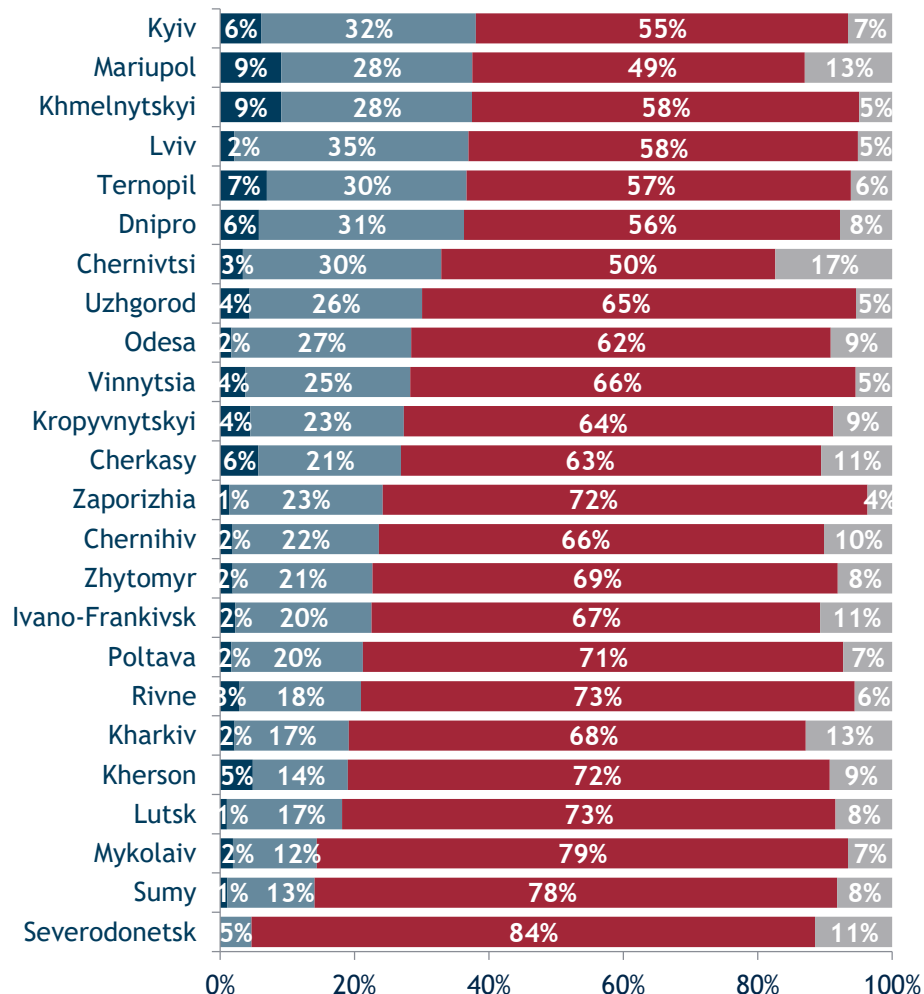
Are you aware of any specific policies or programs of your municipal authorities aimed at combatting corruption? (continued)

■ I know about it ■ I heard something about it ■ I know nothing about it ■ Difficult to answer

February 2017

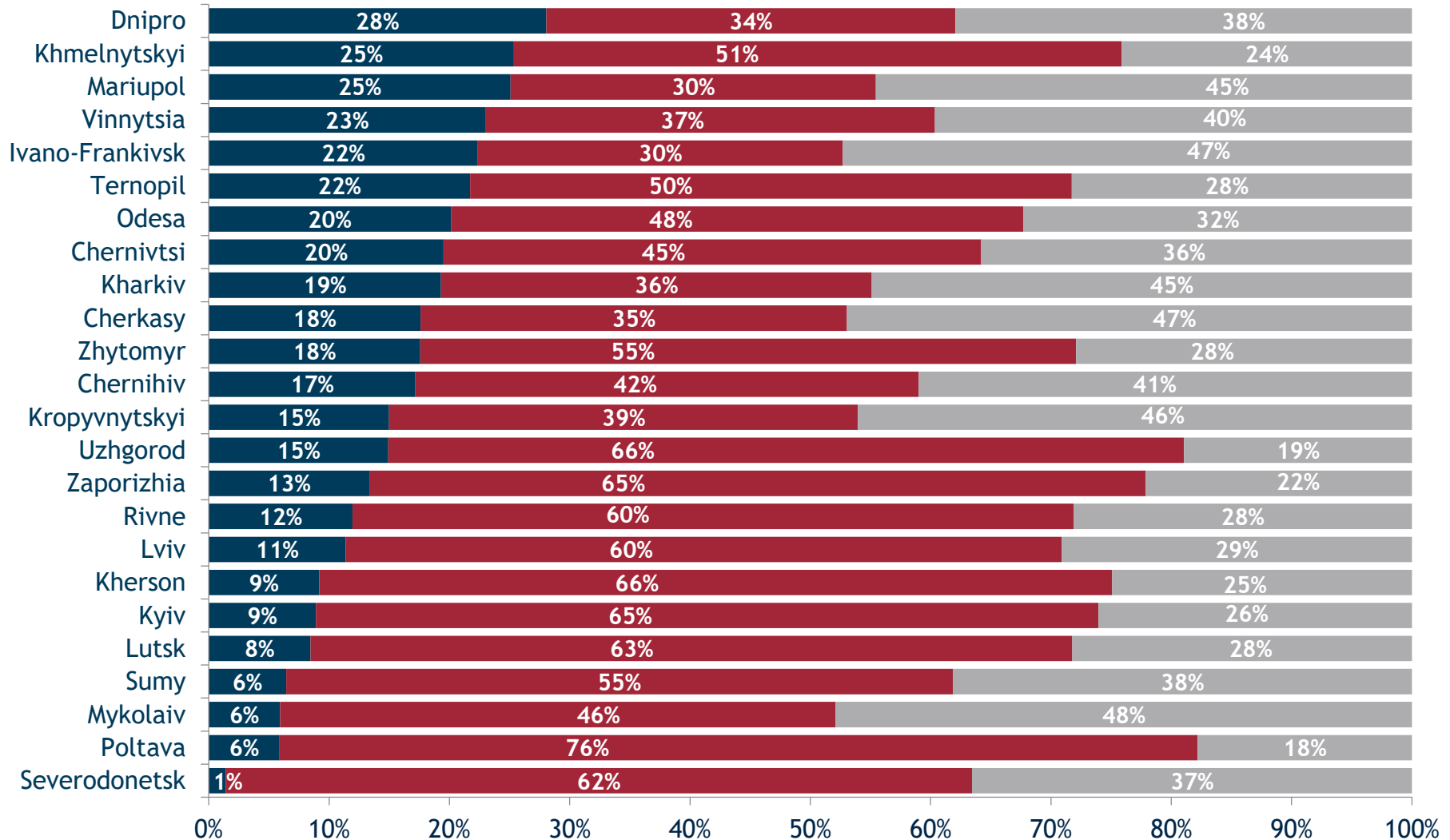


February 2018



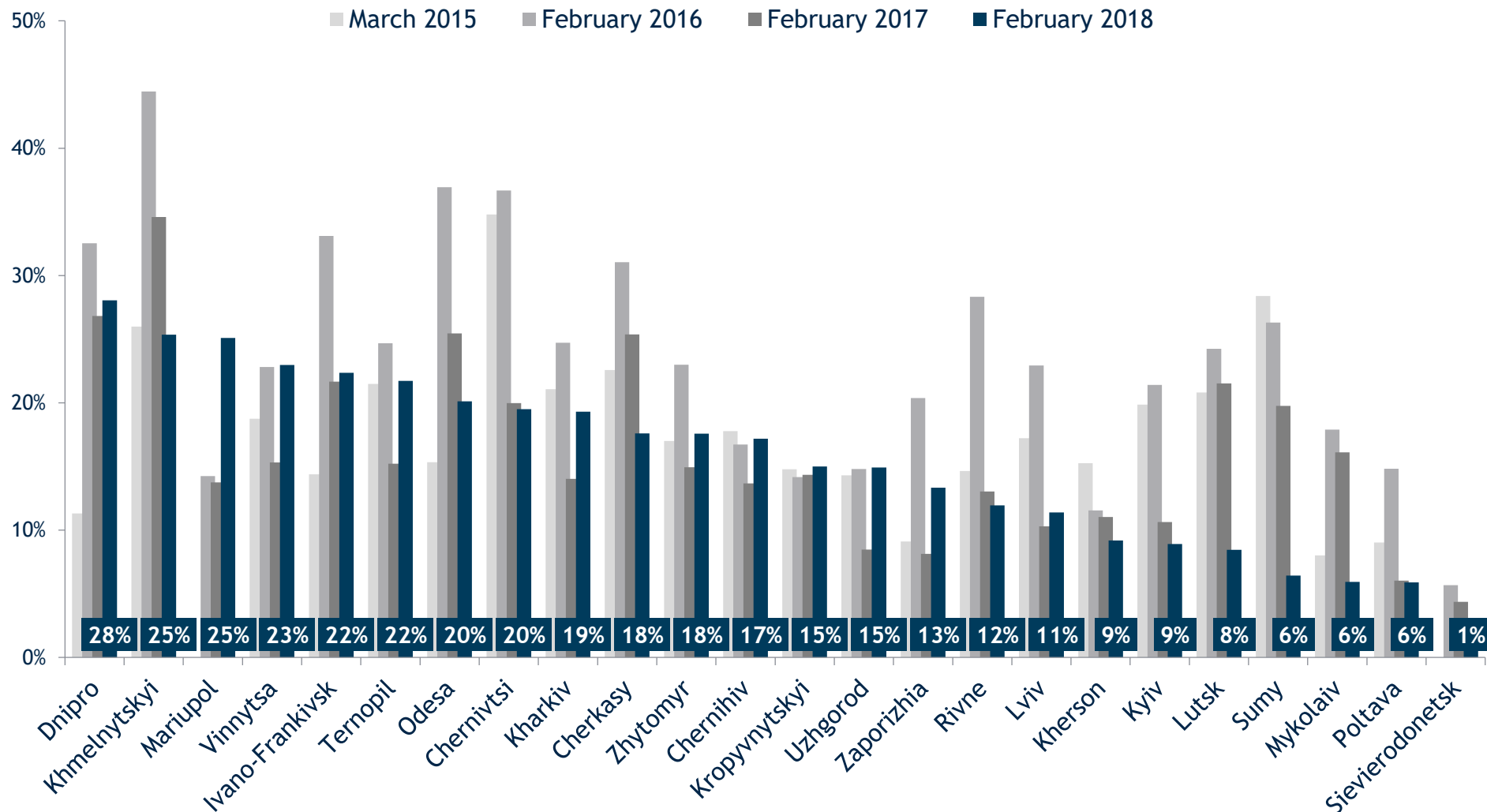
Do you think that your mayor is making an effort to end corruption at the municipal authority level?

■ Yes ■ No ■ Difficult to answer



Do you think that your mayor is making an effort to end corruption at the municipal authority level? (continued)

(Percentage of respondents who think that their mayor is making an effort to end corruption at the municipal level)



*The cities of Mariupol and Severodonetsk did not participate in the 2015 survey.

What do you see as the top three obstacles that stop businesses that you want from coming to your city?

	Vinnitsia	Dnipro	Zhytomyr	Zaporizhia	Ivano-Frankivsk	Kyiv	Kropyvnytskyi	Lutsk	Lviv	Mykolaiv	Odesa	Poltava	Rivne	Sumy	Ternopil	Uzhgorod	Kharkiv	Kherson	Khmelnitskyi	Cherkasy	Chernivtsi	Chernihiv	Mariupol	Severodonetsk
Local corruption	25%	47%	45%	70%	43%	63%	44%	50%	56%	66%	42%	58%	54%	41%	49%	52%	42%	51%	32%	45%	41%	38%	39%	34%
Lack of investment money	42%	38%	49%	32%	48%	44%	30%	46%	40%	52%	41%	37%	53%	41%	61%	32%	36%	57%	67%	40%	40%	59%	56%	28%
Lack of security	10%	37%	41%	61%	26%	46%	35%	26%	45%	45%	38%	27%	22%	29%	26%	25%	34%	38%	43%	21%	32%	27%	42%	42%
Poor local infrastructure	6%	24%	22%	49%	27%	31%	30%	28%	31%	19%	20%	32%	28%	29%	41%	39%	16%	46%	29%	18%	25%	33%	32%	8%
Lack of skilled workforce	21%	26%	25%	20%	31%	25%	22%	28%	33%	28%	28%	24%	22%	30%	39%	19%	14%	36%	42%	18%	29%	30%	33%	13%
Other	7%	7%	15%	3%	10%	8%	10%	6%	4%	15%	8%	5%	6%	4%	12%	4%	5%	6%	17%	8%	5%	5%	8%	16%
Difficult to answer	39%	22%	23%	7%	21%	16%	29%	12%	12%	14%	19%	18%	15%	19%	9%	13%	36%	13%	23%	34%	29%	22%	17%	34%

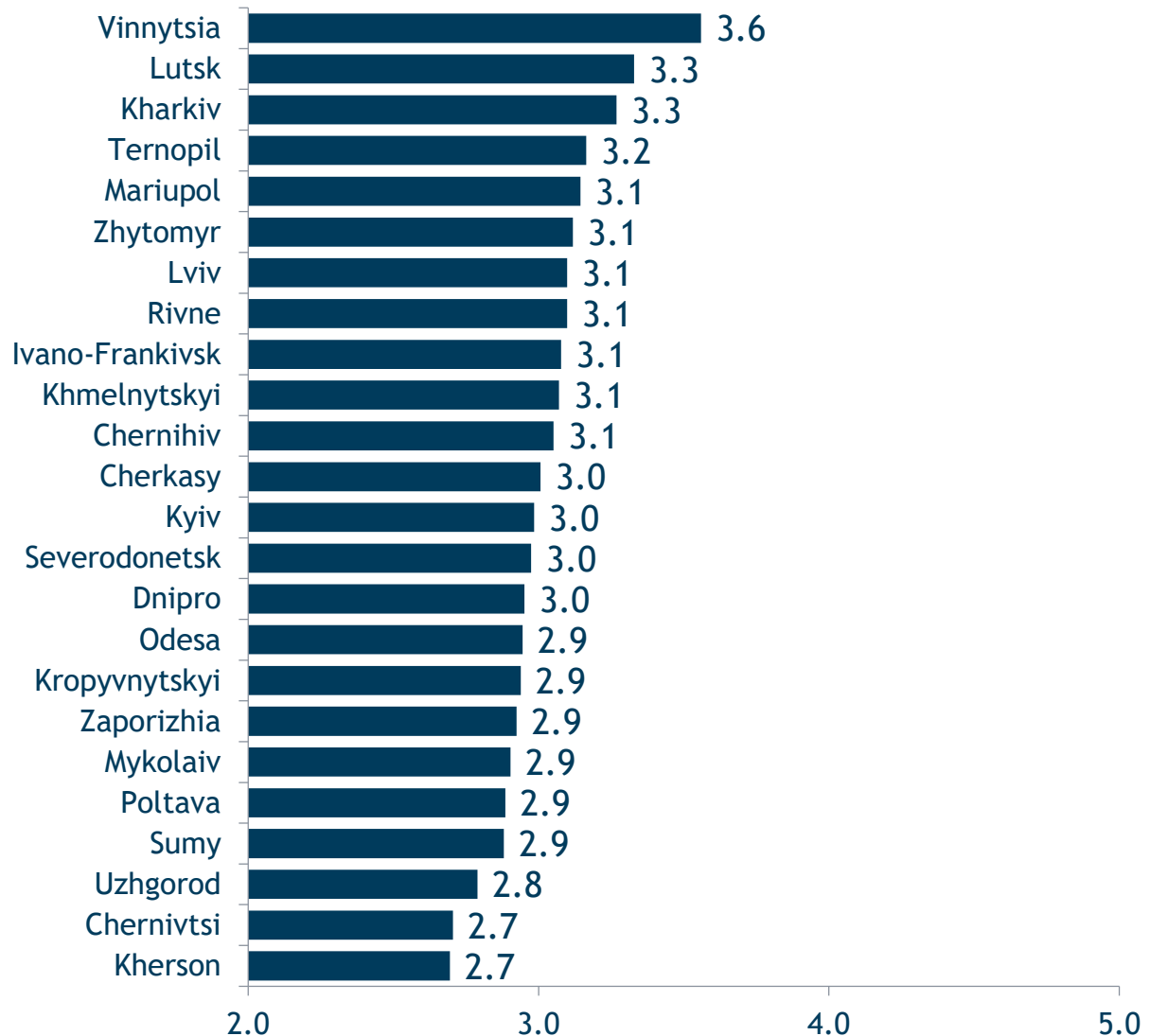
*The top two results for each city have been highlighted.



Assessment of the Quality of Public Goods and Services

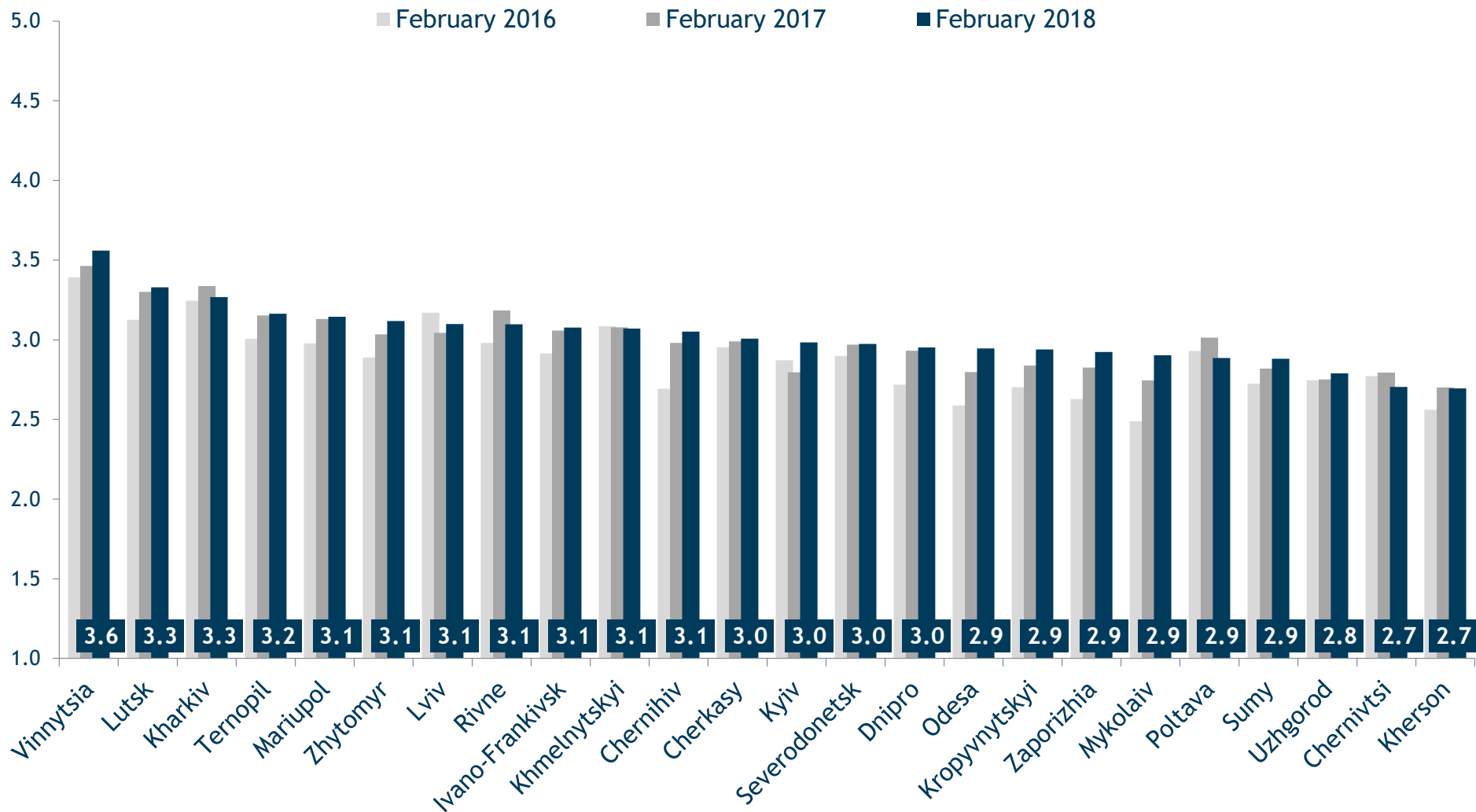


Average Score of the Quality of Public Goods and Services in the City



*This score represents the average value of the quality of all 22 measured services in this survey, with “1” indicating a terrible score and “5” indicating an excellent score.

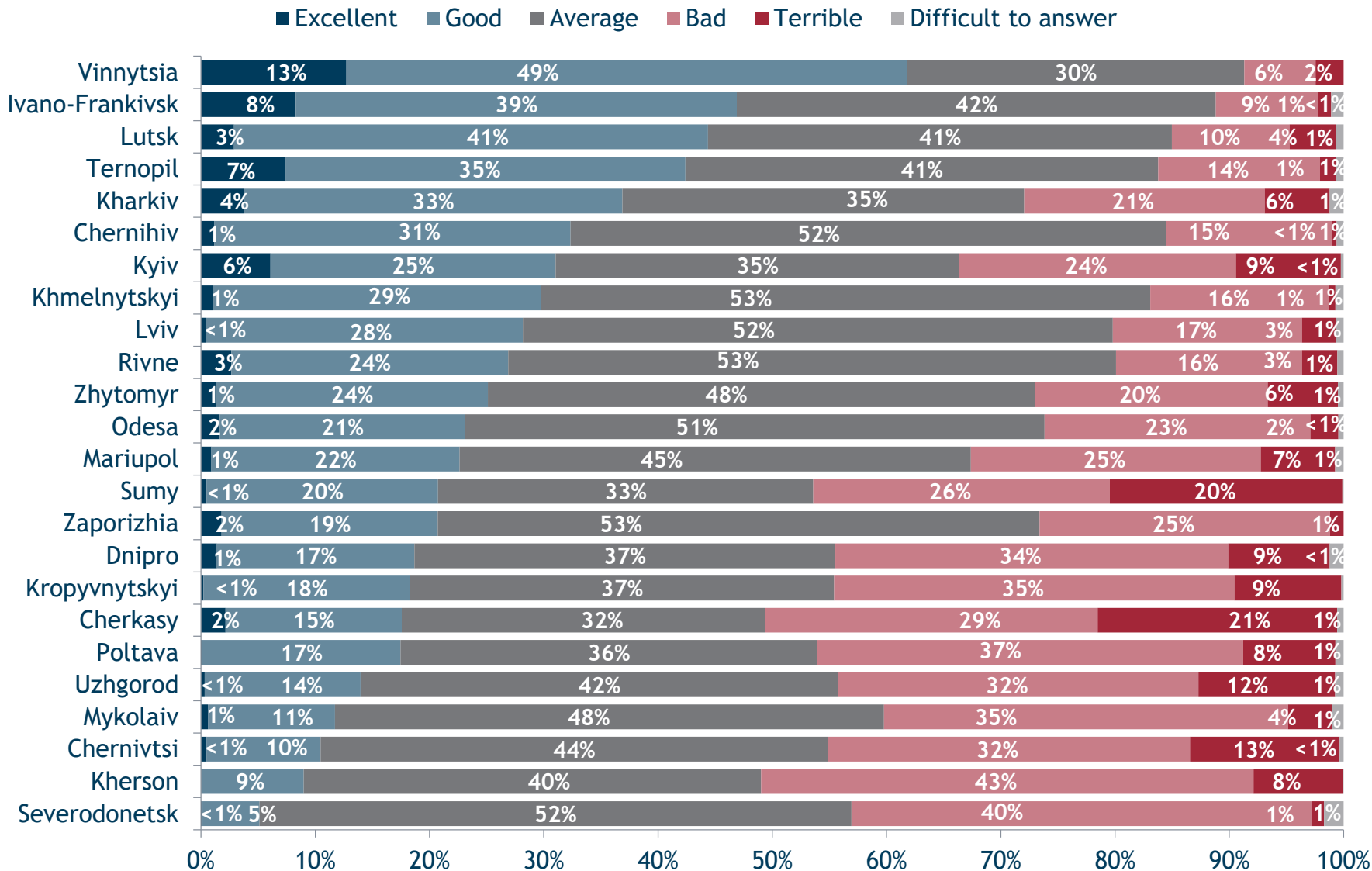
Average Score of the Quality of Public Goods and Services in the City (continued)



*This score is the average value of the quality of all 22 measured services in this survey, with “1” indicating a terrible score and “5” indicating an excellent score. The cities of Mariupol and Severodonetsk did not participate in the 2015 survey. This data reflects scores through 2016.

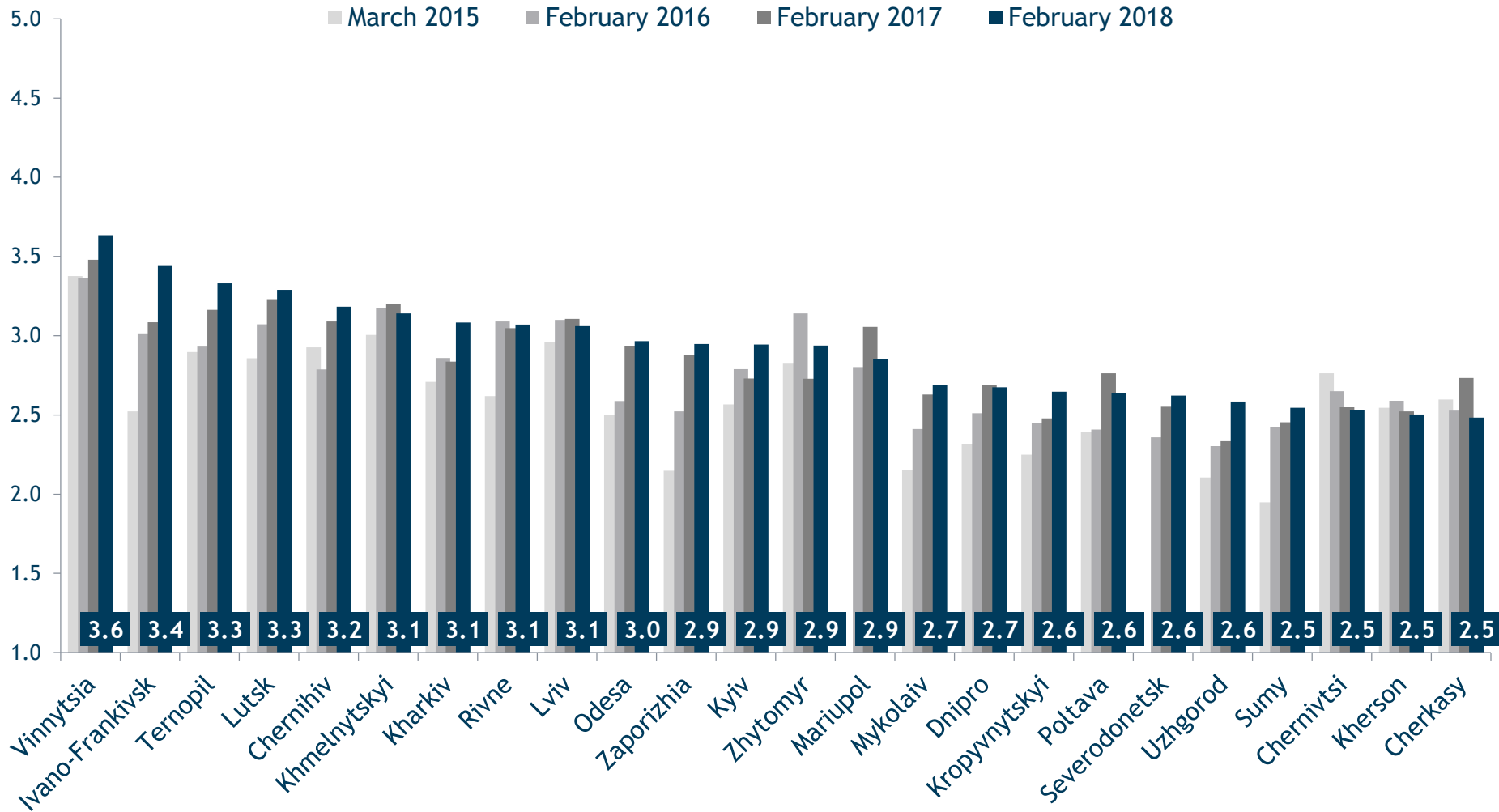
How would you rate the quality of each of the following services and/or public goods that are available in your city?

Sidewalks



How would you rate the quality of each of the following services and/or public goods that are available in your city? (continued)

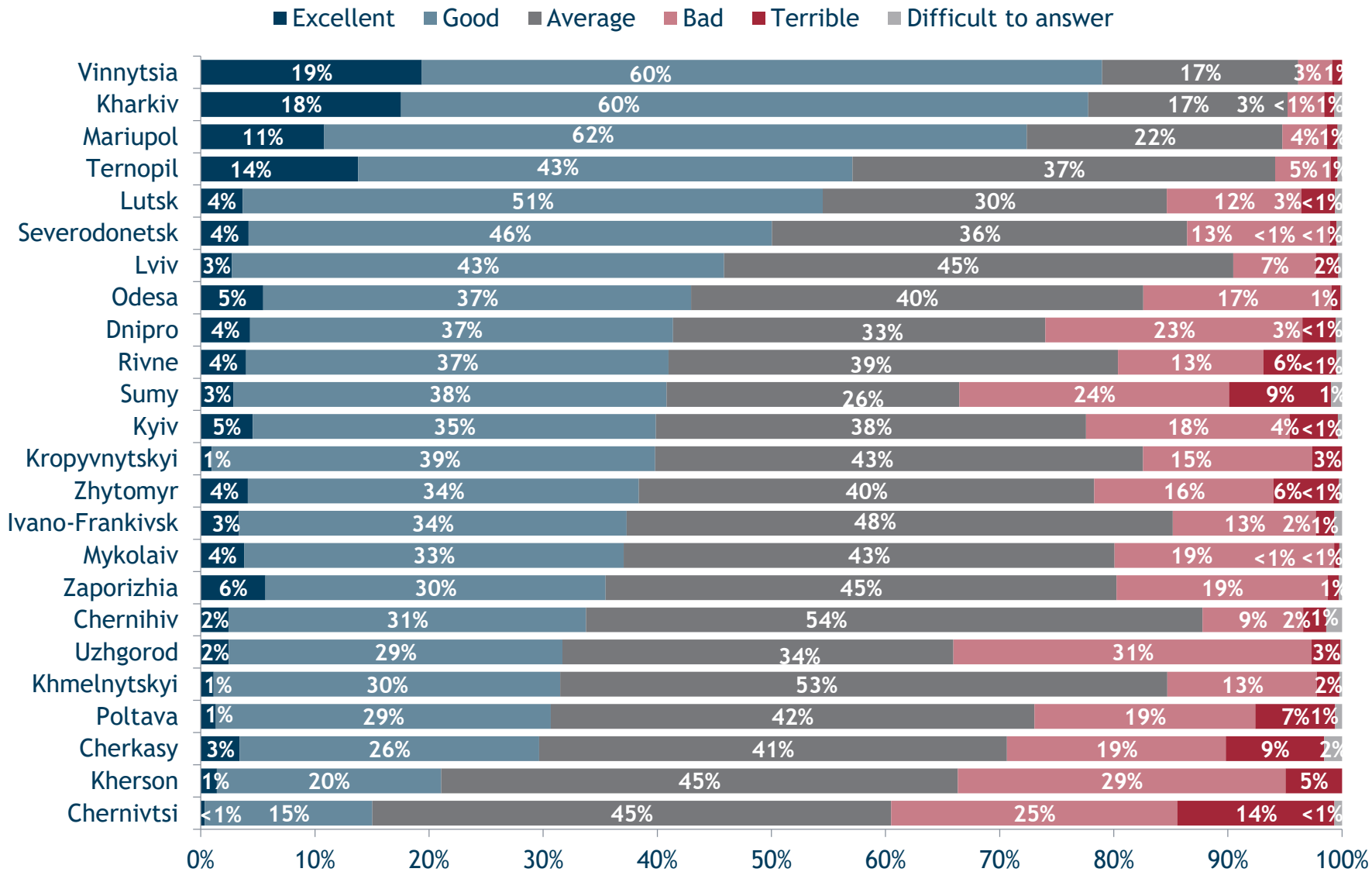
Sidewalks



*These scores are based on citizen satisfaction ratings, with “1” indicating a terrible score and “5” indicating an excellent score. The cities of Mariupol and Severodonetsk did not participate in the 2015 survey.

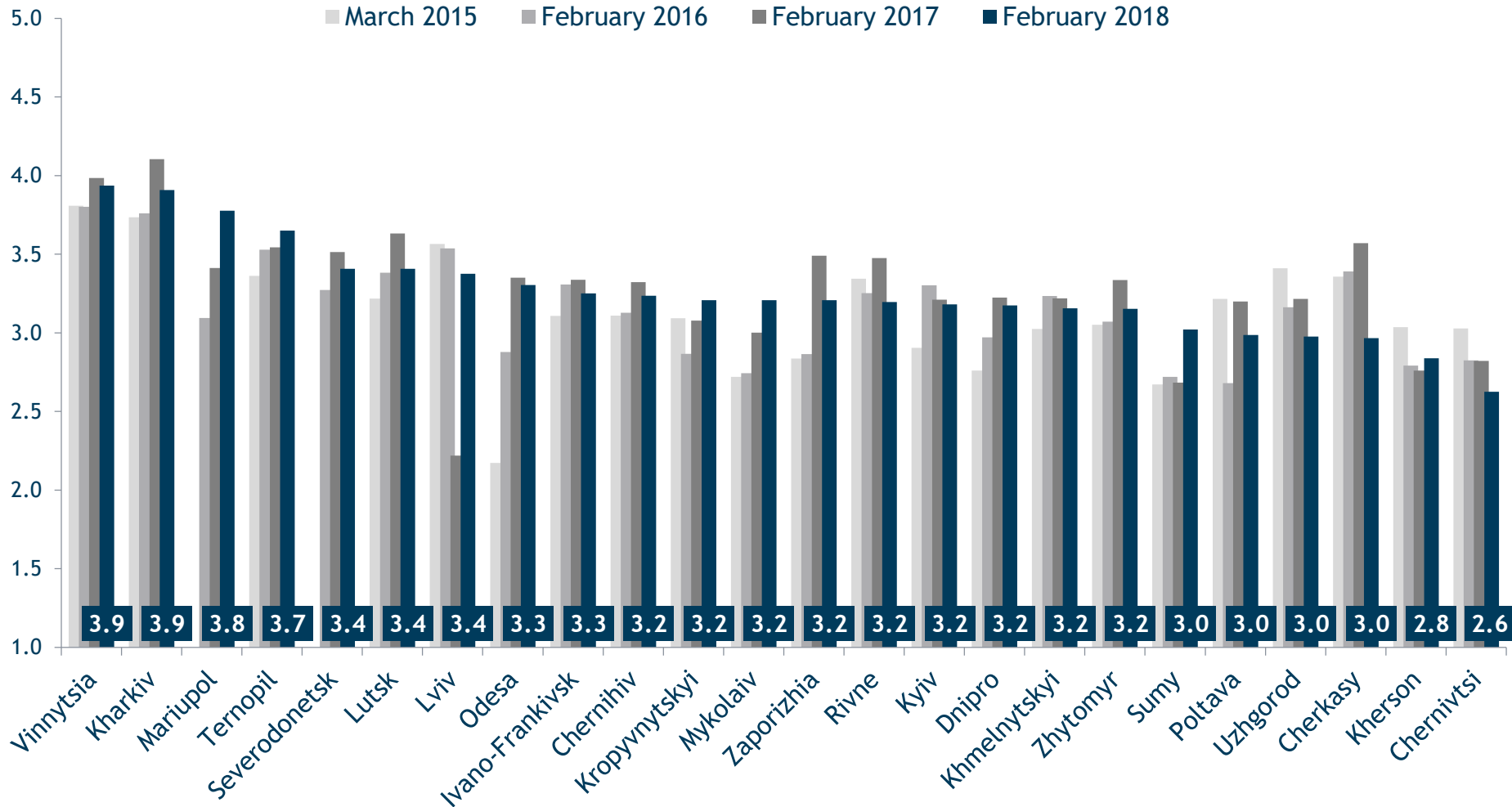
How would you rate the quality of each of the following services and/or public goods that are available in your city?

Trash Collection



How would you rate the quality of each of the following services and/or public goods that are available in your city? (continued)

Trash Collection

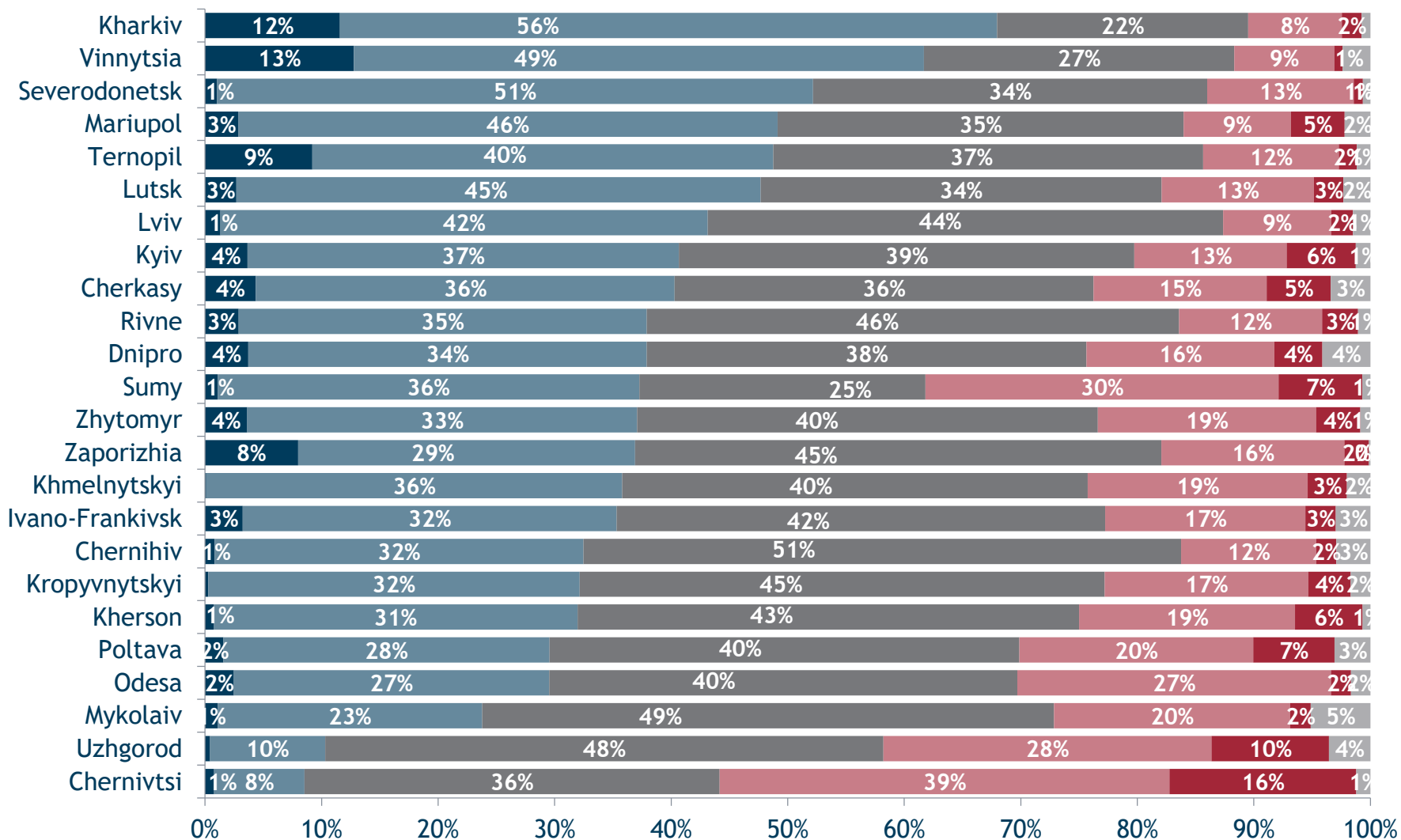


* These scores are based on citizen satisfaction ratings, with “1” indicating a terrible score and “5” indicating an excellent score. The cities of Mariupol and Severodonetsk did not participate in the 2015 survey.

How would you rate the quality of each of the following services and/or public goods that are available in your city?

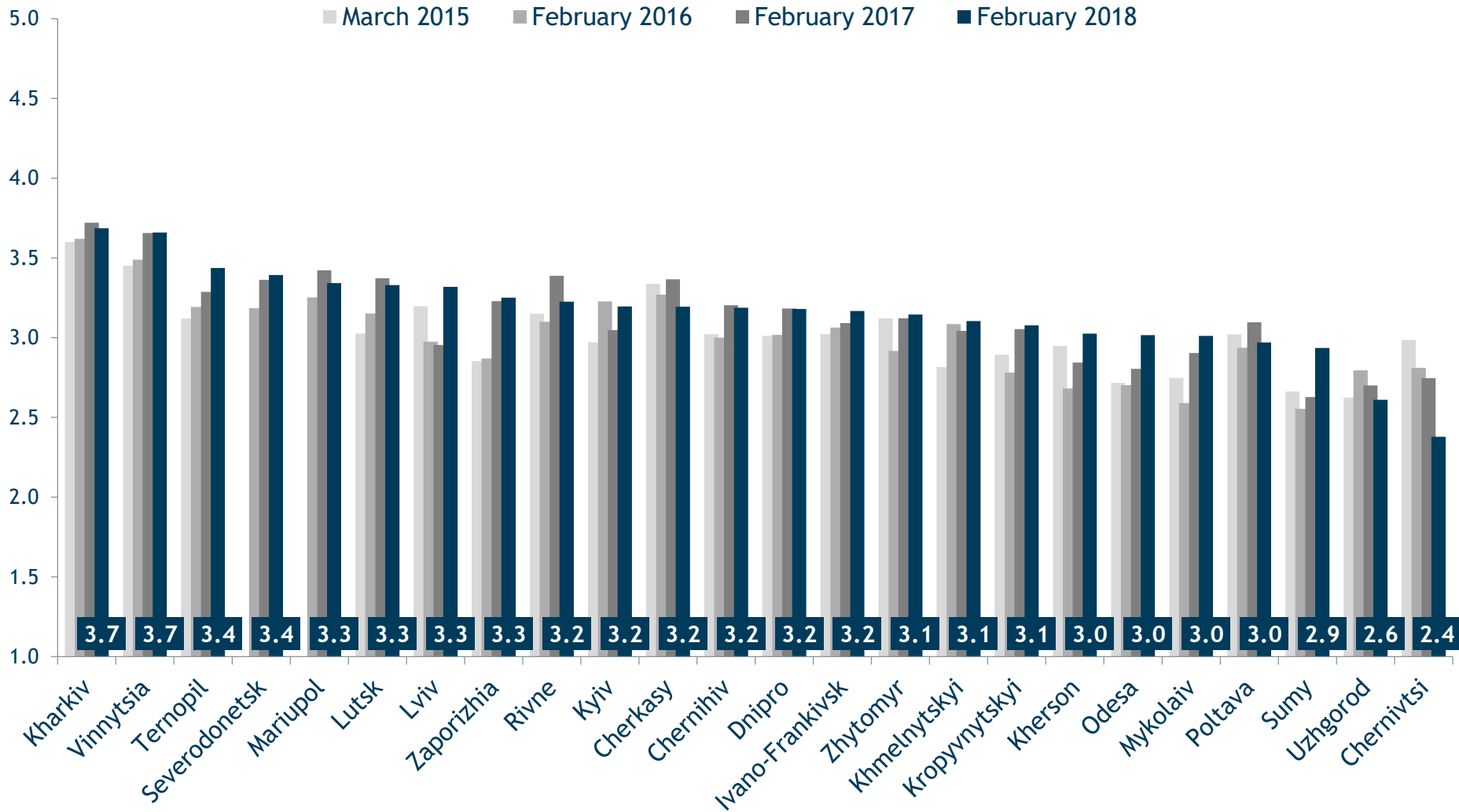
Sewage

■ Excellent ■ Good ■ Average ■ Bad ■ Terrible ■ Difficult to answer



How would you rate the quality of each of the following services and/or public goods that are available in your city? (continued)

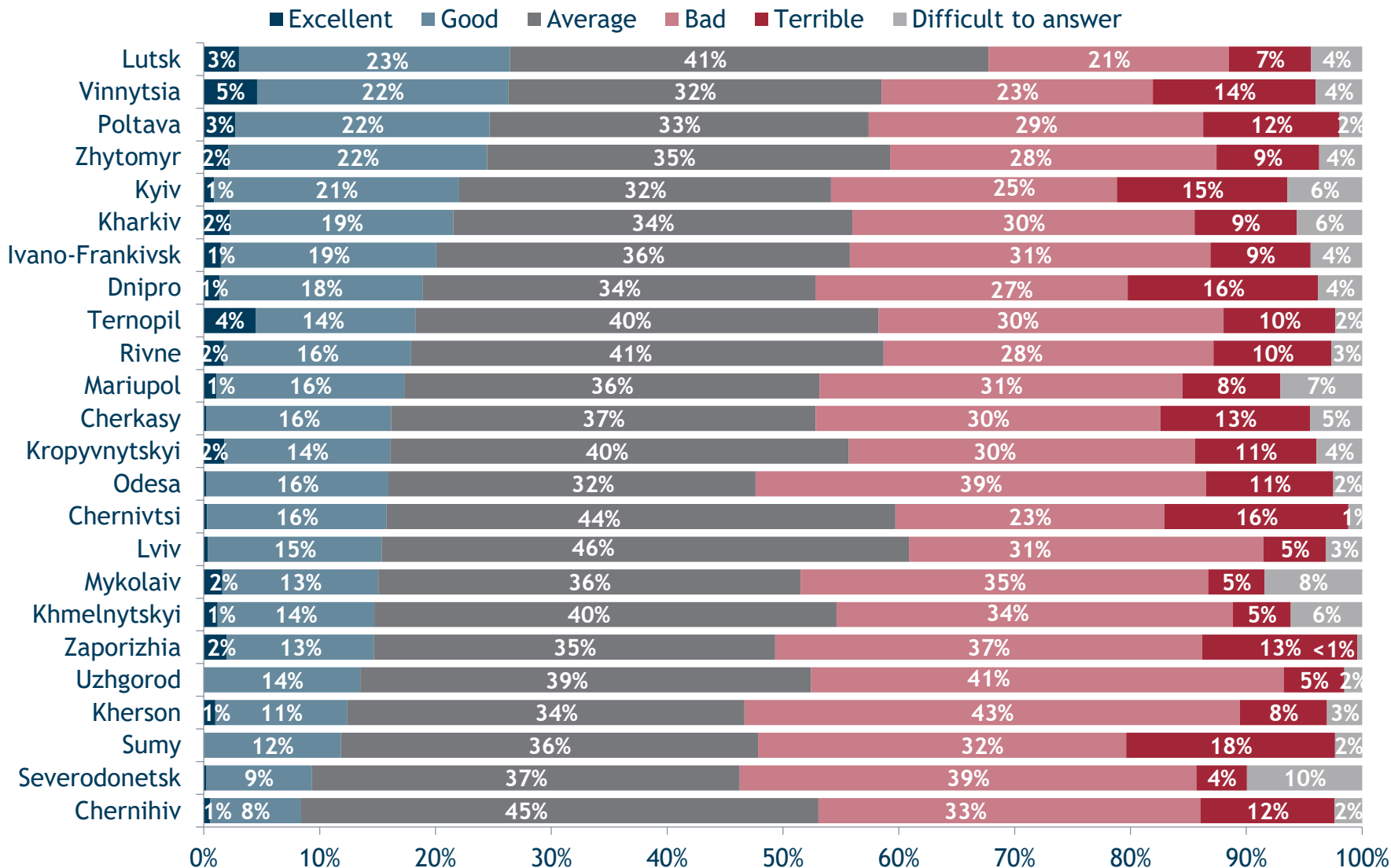
Sewage



* These scores are based on citizen satisfaction ratings, with “1” indicating a terrible score and “5” indicating an excellent score. The cities of Mariupol and Severodonetsk did not participate in the 2015 survey.

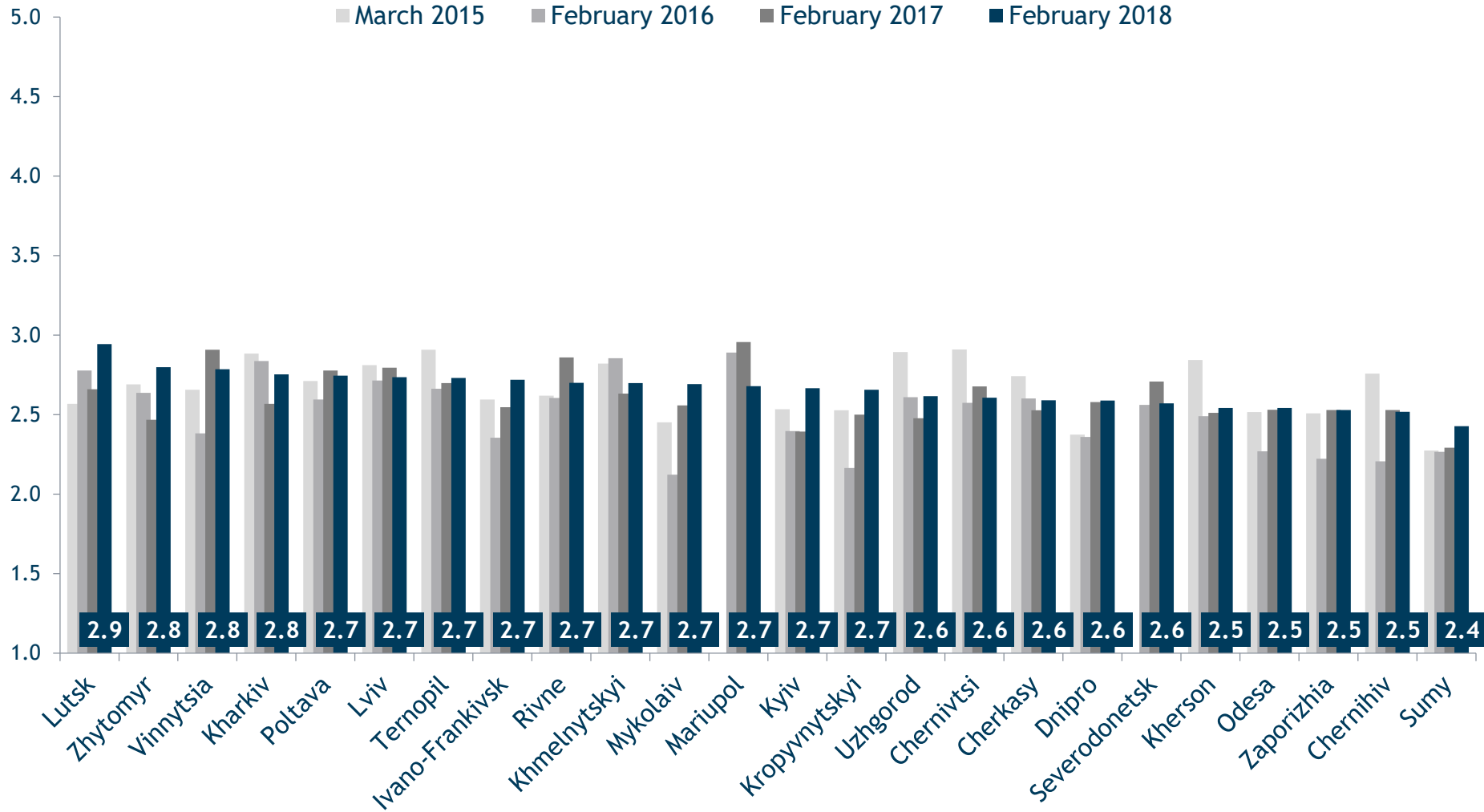
How would you rate the quality of each of the following services and/or public goods that are available in your city?

Medical Institutions



How would you rate the quality of each of the following services and/or public goods that are available in your city? (continued)

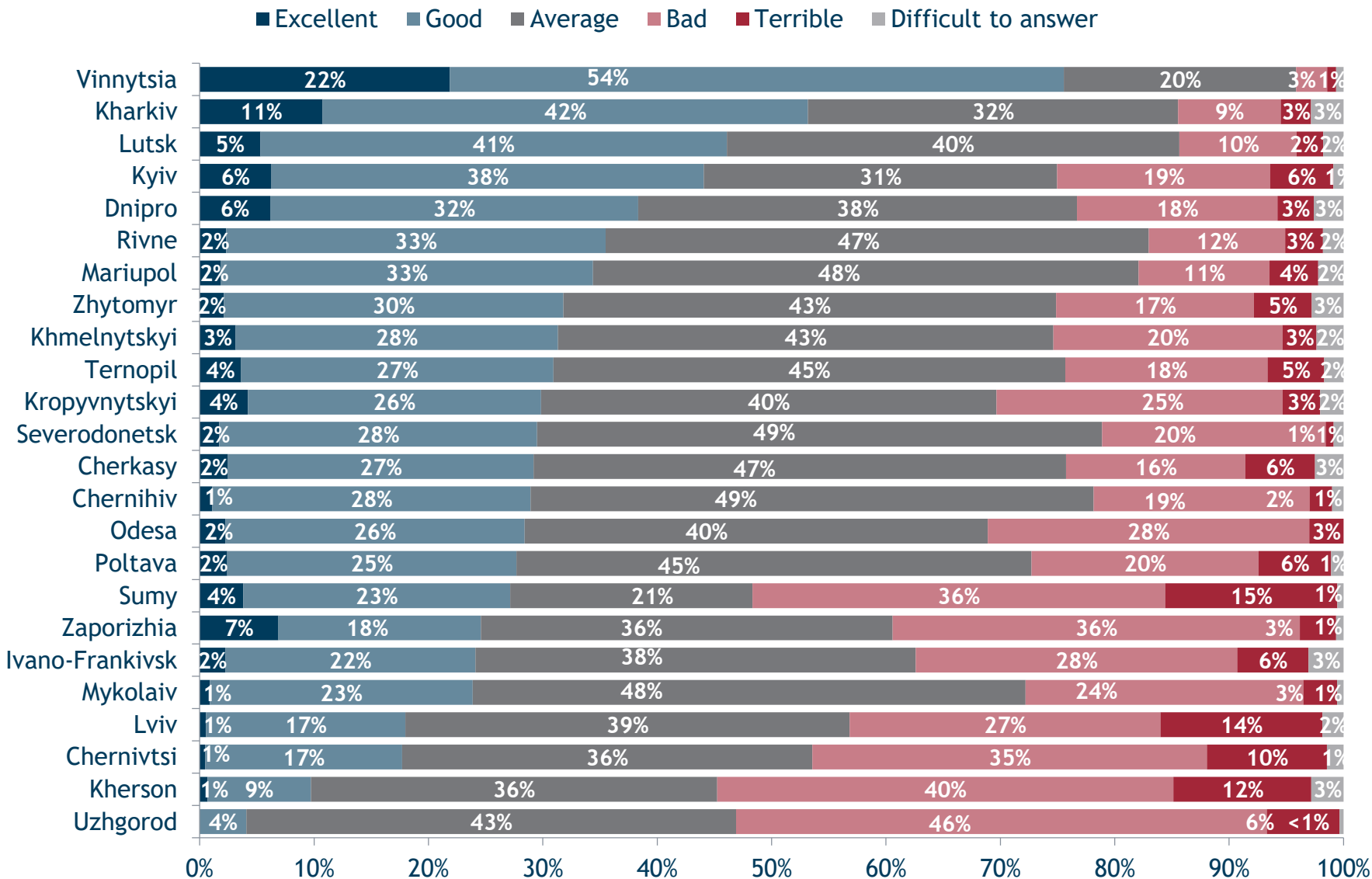
Medical Institutions



* These scores are based on citizen satisfaction ratings, with “1” indicating a terrible score and “5” indicating an excellent score. The cities of Mariupol and Severodonetsk did not participate in the 2015 survey.

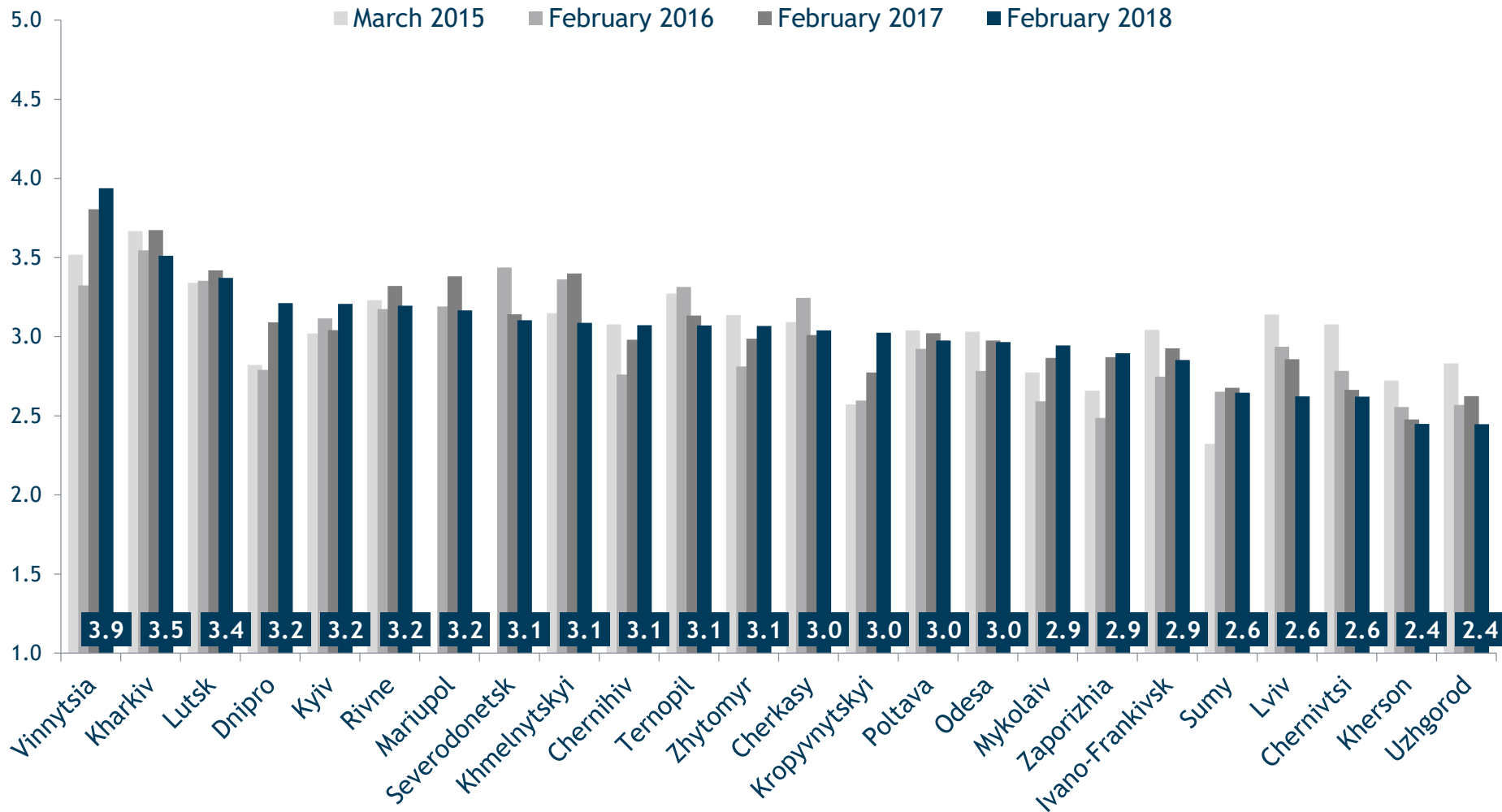
How would you rate the quality of each of the following services and/or public goods that are available in your city?

Transportation Infrastructure/Public Transport



How would you rate the quality of each of the following services and/or public goods that are available in your city? (continued)

Transportation Infrastructure/Public Transport

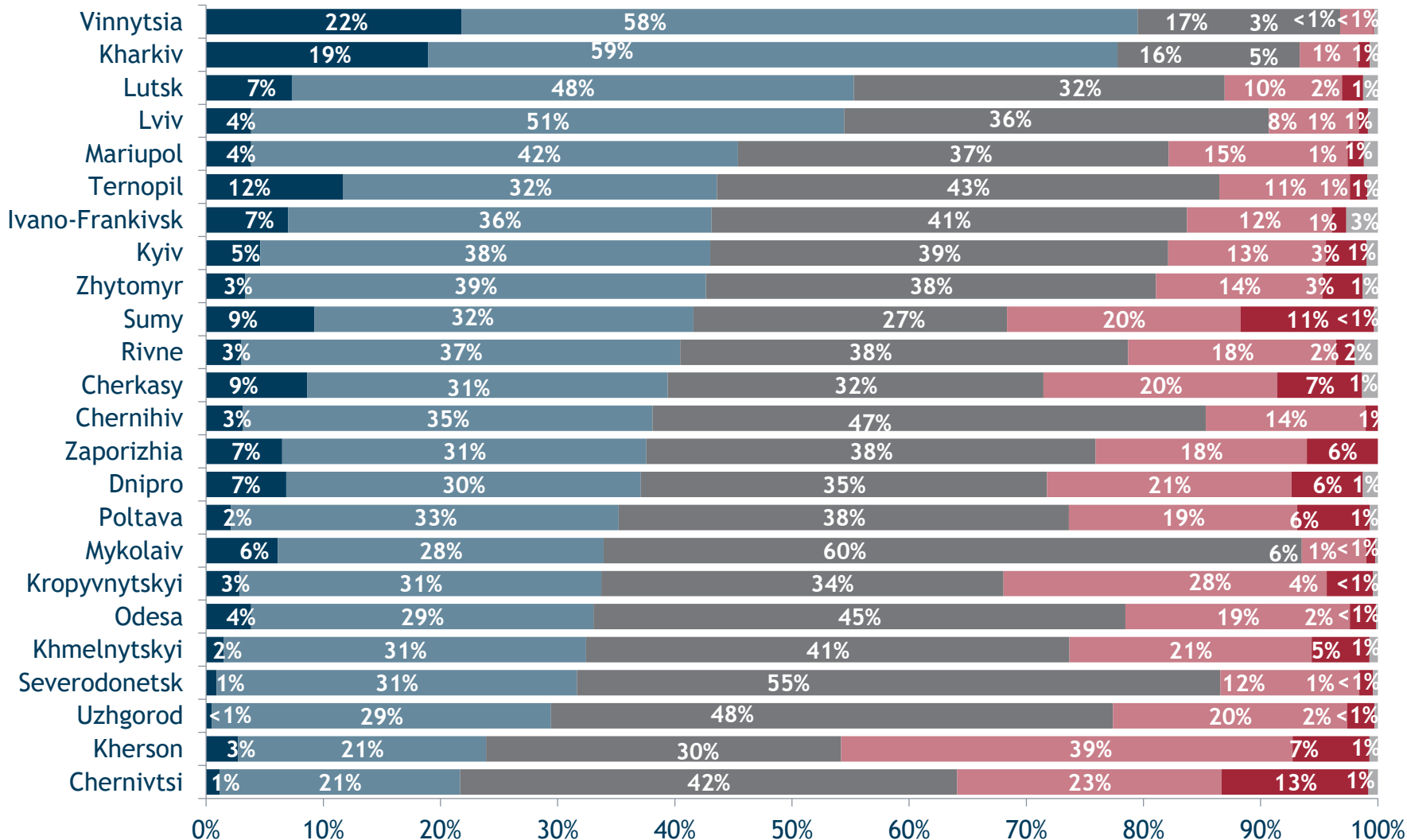


* These scores are based on citizen satisfaction ratings, with “1” indicating a terrible score and “5” indicating an excellent score. The cities of Mariupol and Severodonetsk did not participate in the 2015 survey.

How would you rate the quality of each of the following services and/or public goods that are available in your city?

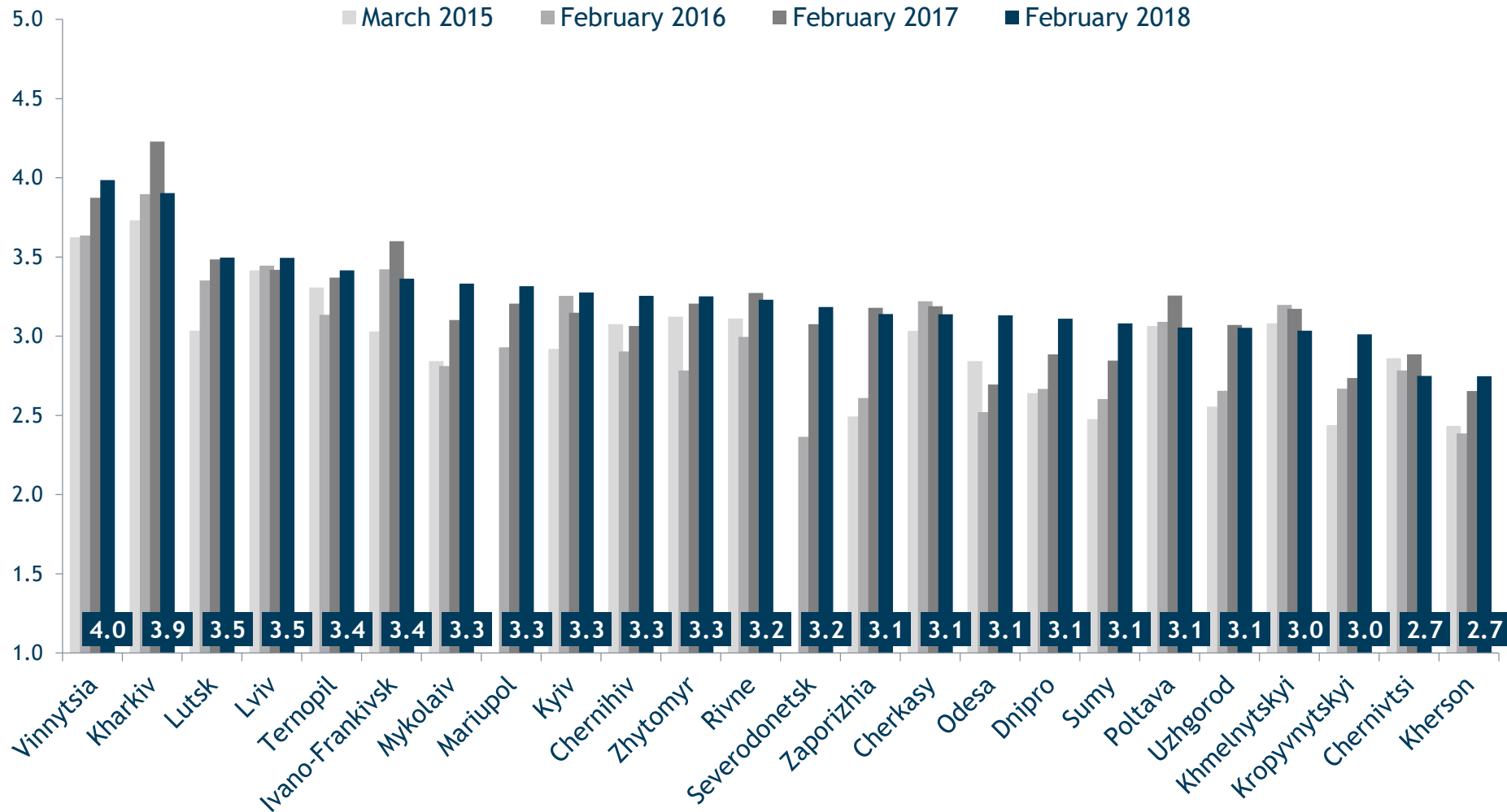
Street Lighting

■ Excellent
 ■ Good
 ■ Average
 ■ Bad
 ■ Terrible
 ■ Difficult to answer



How would you rate the quality of each of the following services and/or public goods that are available in your city? (continued)

Street Lighting

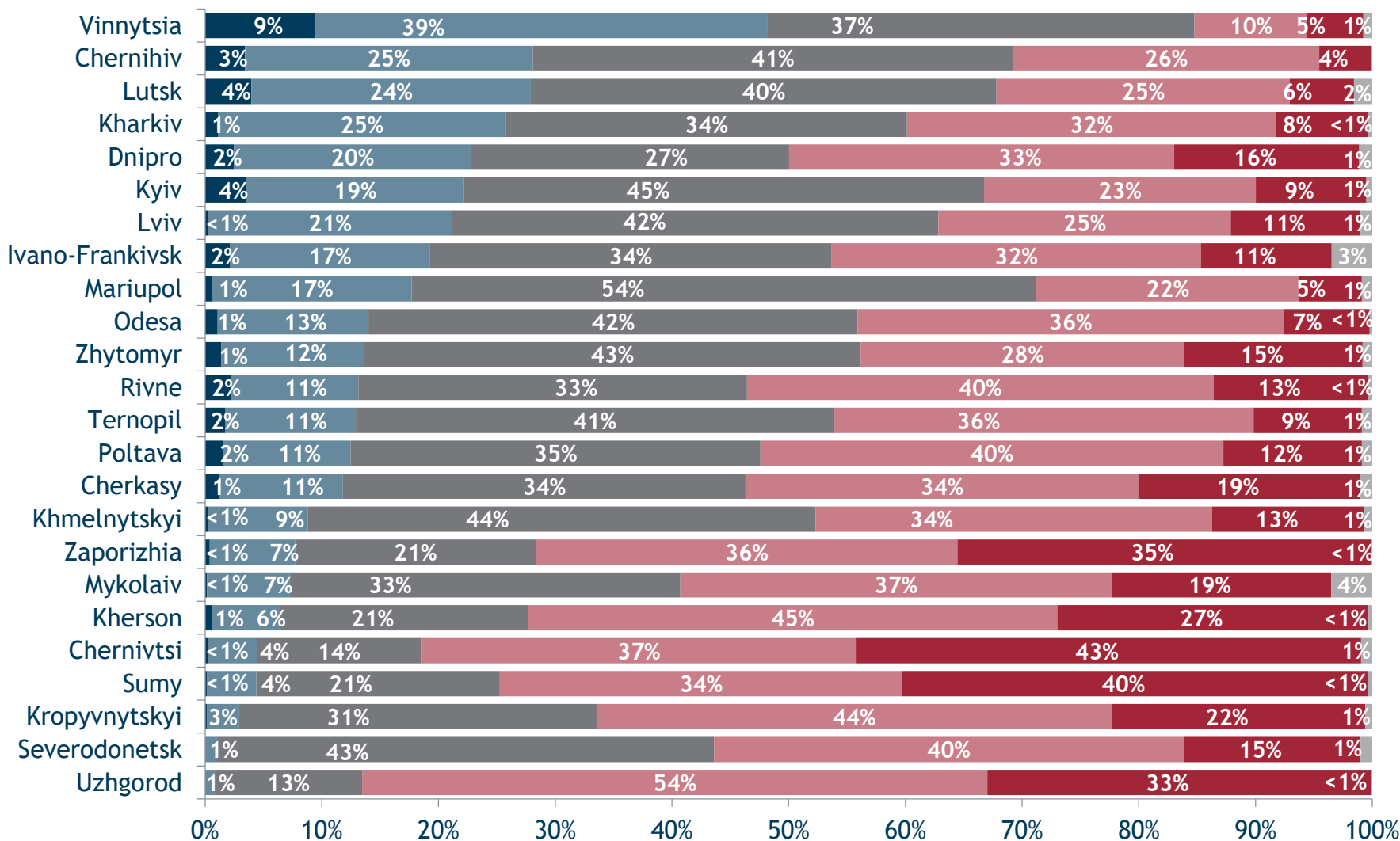


* These scores are based on citizen satisfaction ratings, with “1” indicating a terrible score and “5” indicating an excellent score. The cities of Mariupol and Severodonetsk did not participate in the 2015 survey.

How would you rate the quality of each of the following services and/or public goods that are available in your city?

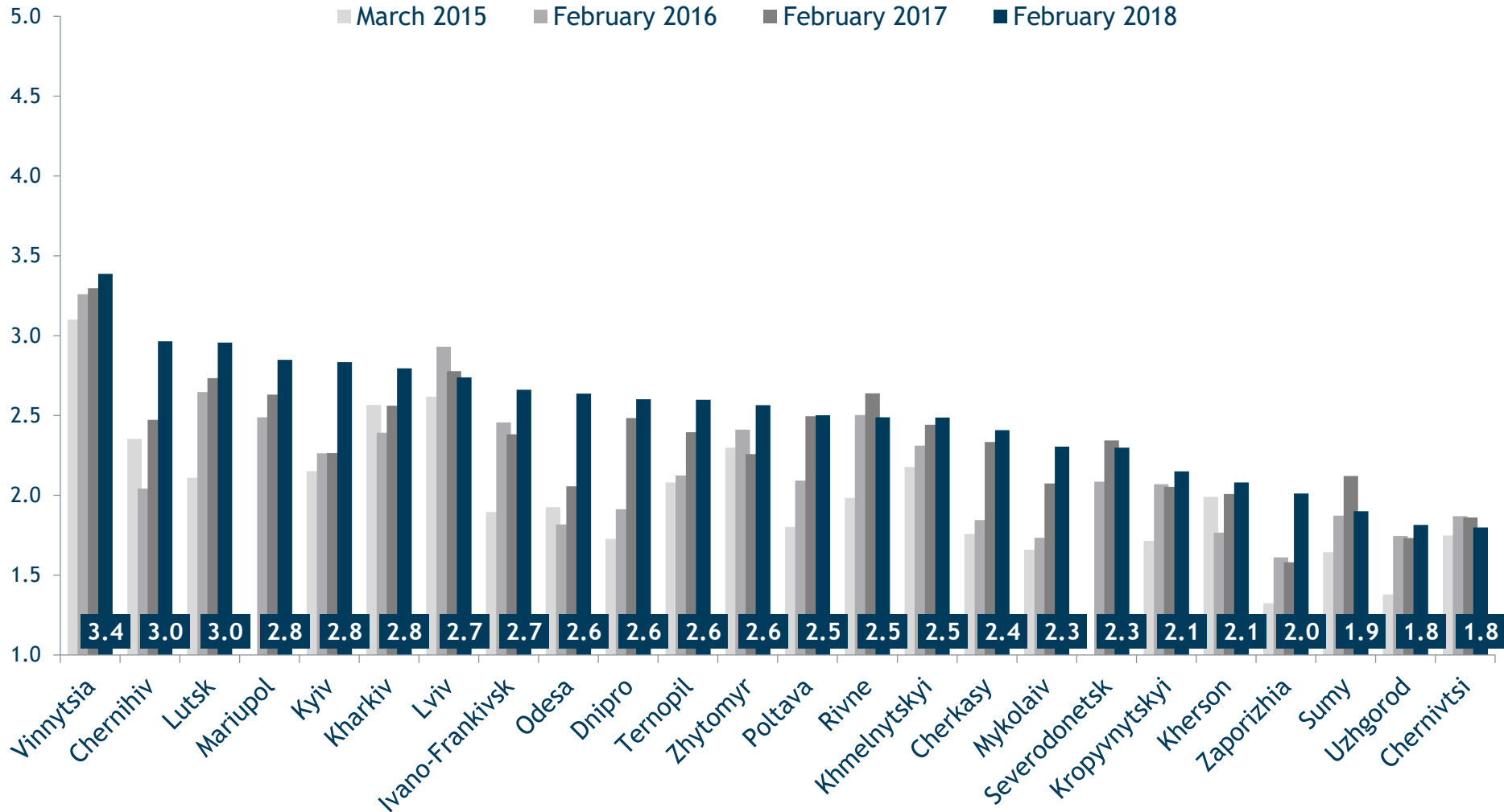
Roads

■ Excellent ■ Good ■ Average ■ Bad ■ Terrible ■ Difficult to answer



How would you rate the quality of each of the following services and/or public goods that are available in your city? (continued)

Roads

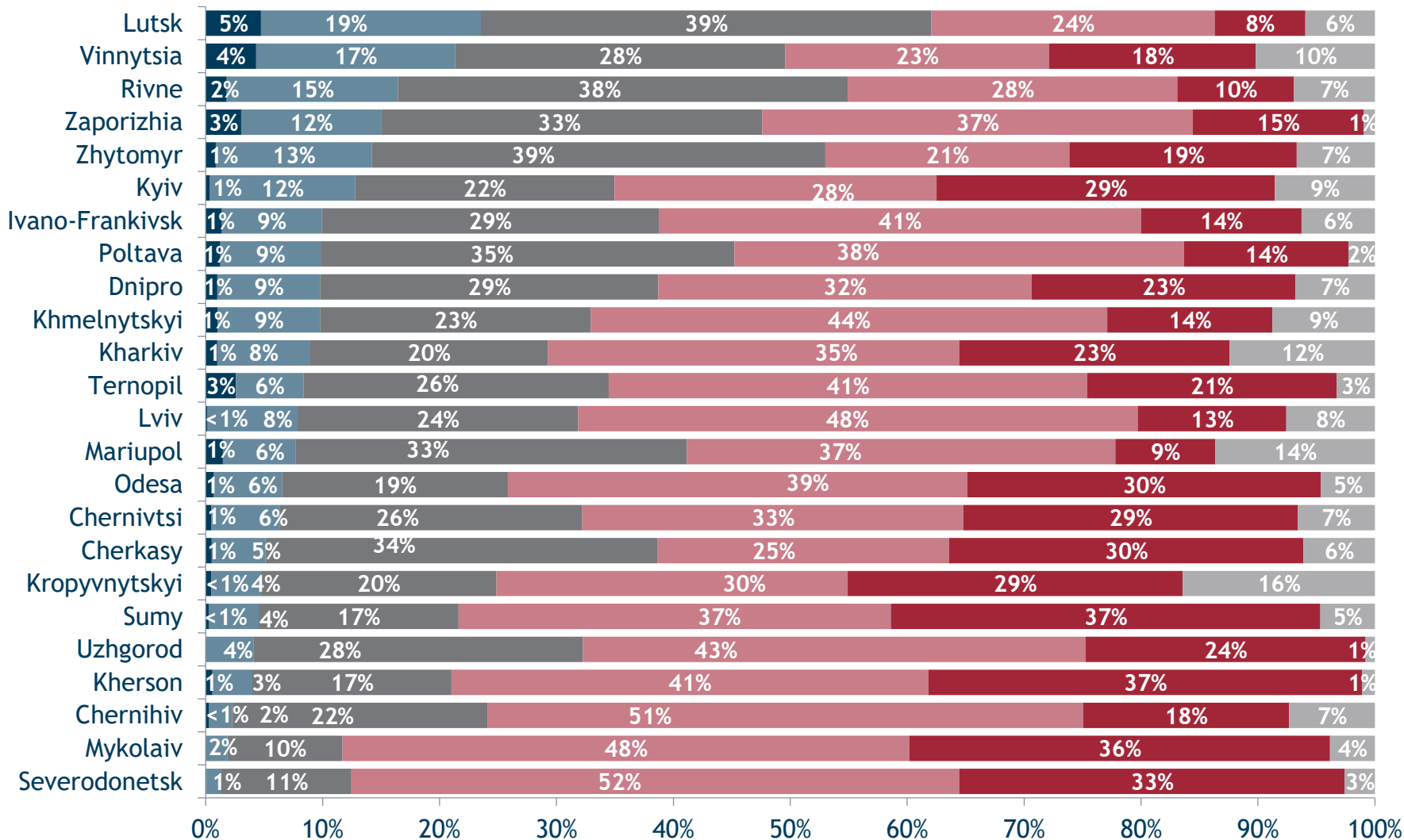


* These scores are based on citizen satisfaction ratings, with “1” indicating a terrible score and “5” indicating an excellent score. The cities of Mariupol and Severodonetsk did not participate in the 2015 survey.

How would you rate the quality of each of the following services and/or public goods that are available in your city?

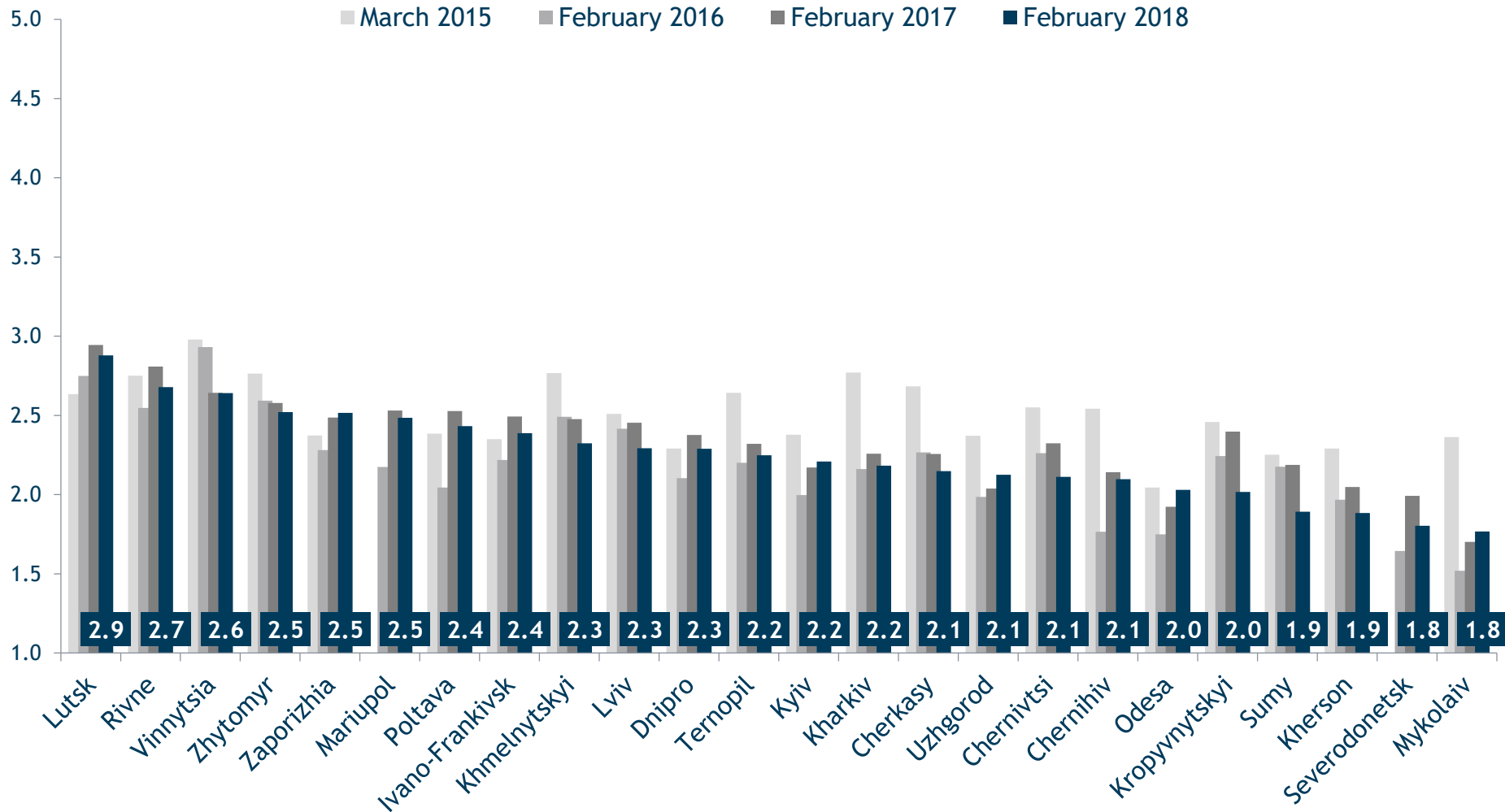
Industrial Zones/Industrial Development

■ Excellent ■ Good ■ Average ■ Bad ■ Terrible ■ Difficult to answer



How would you rate the quality of each of the following services and/or public goods that are available in your city? (continued)

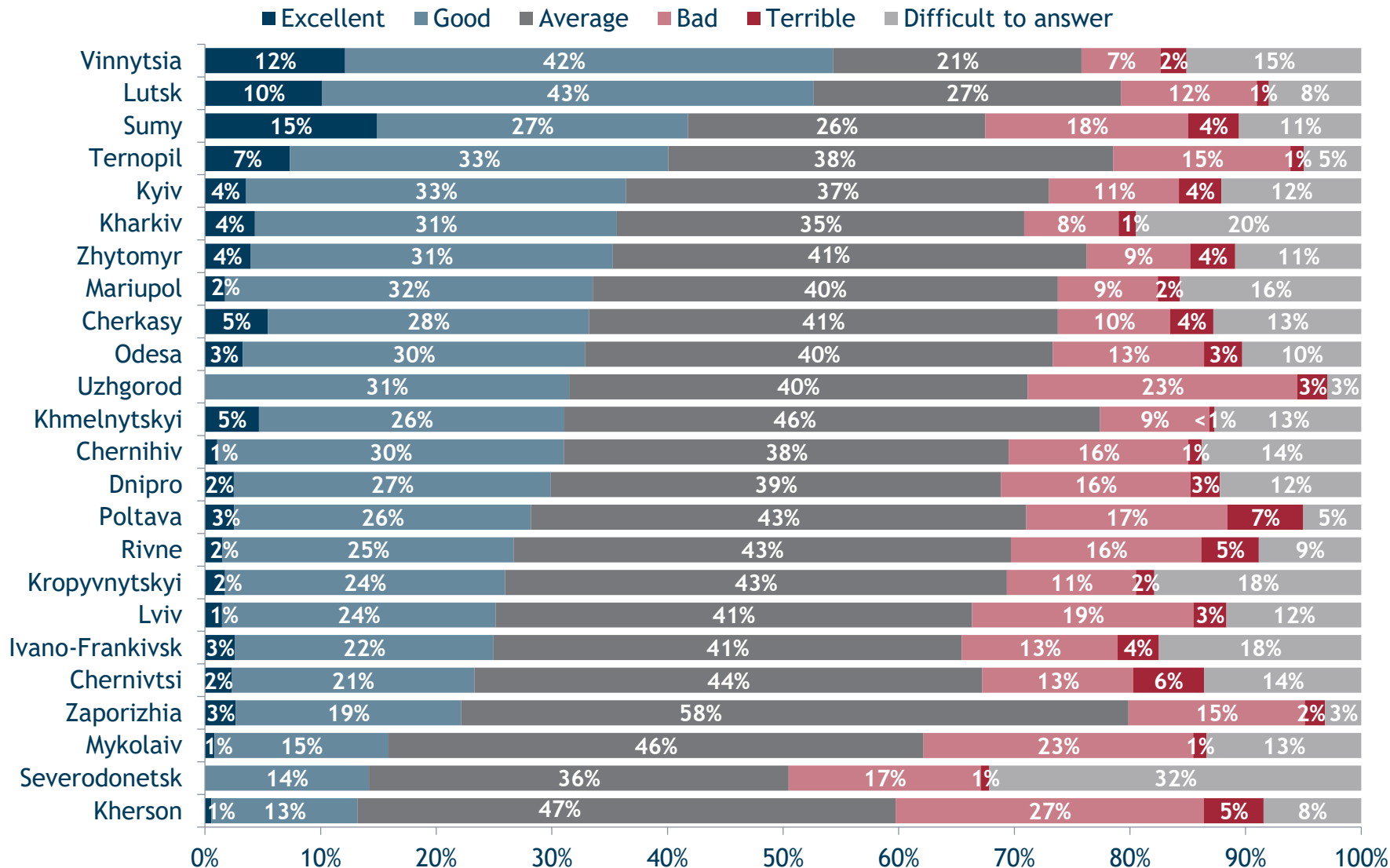
Industrial Zones/Industrial Development



* These scores are based on citizen satisfaction ratings, with “1” indicating a terrible score and “5” indicating an excellent score. The cities of Mariupol and Severodonetsk did not participate in the 2015 survey.

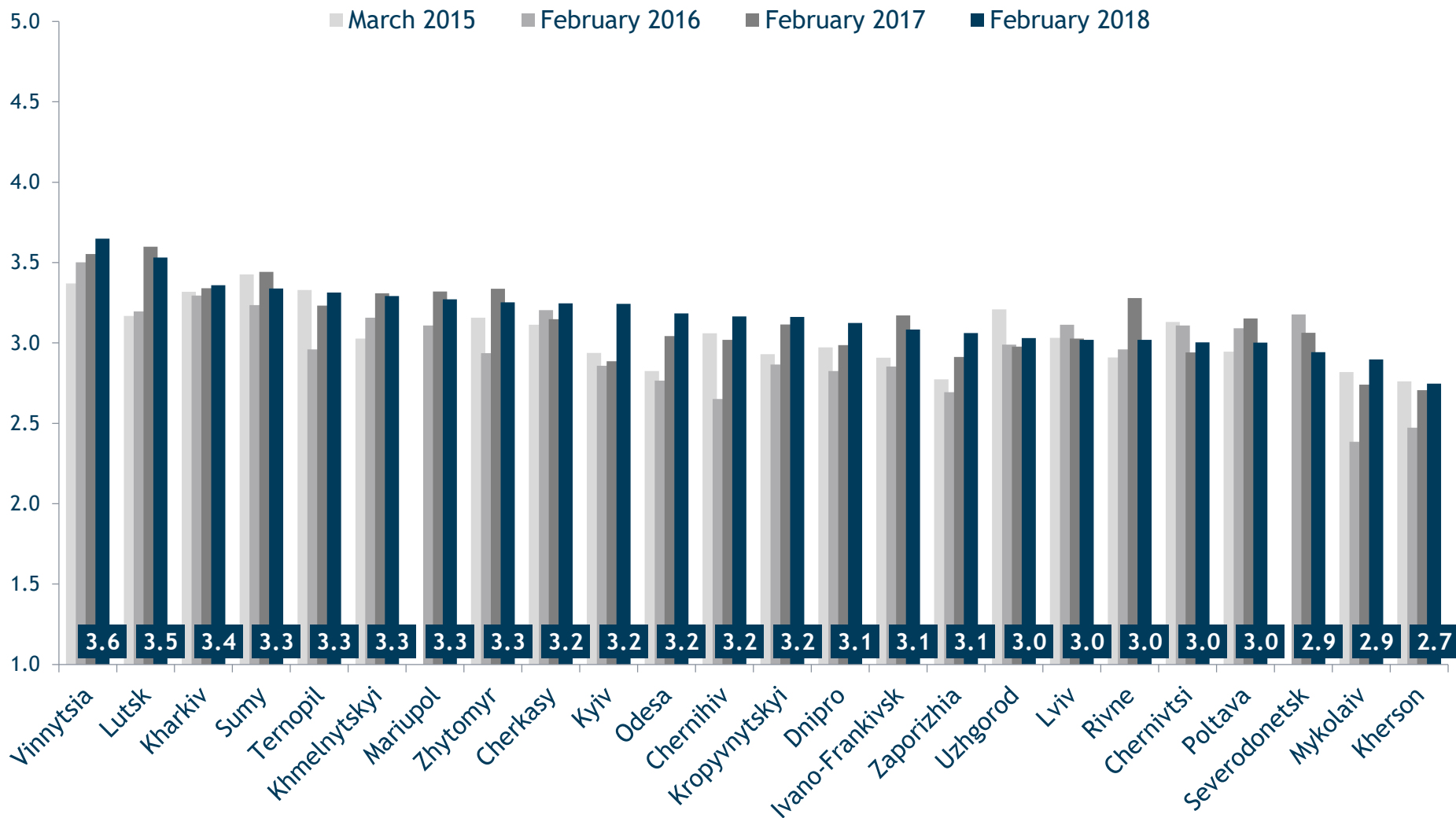
How would you rate the quality of each of the following services and/or public goods that are available in your city?

Sports Facilities



How would you rate the quality of each of the following services and/or public goods that are available in your city? (continued)

Sports Facilities

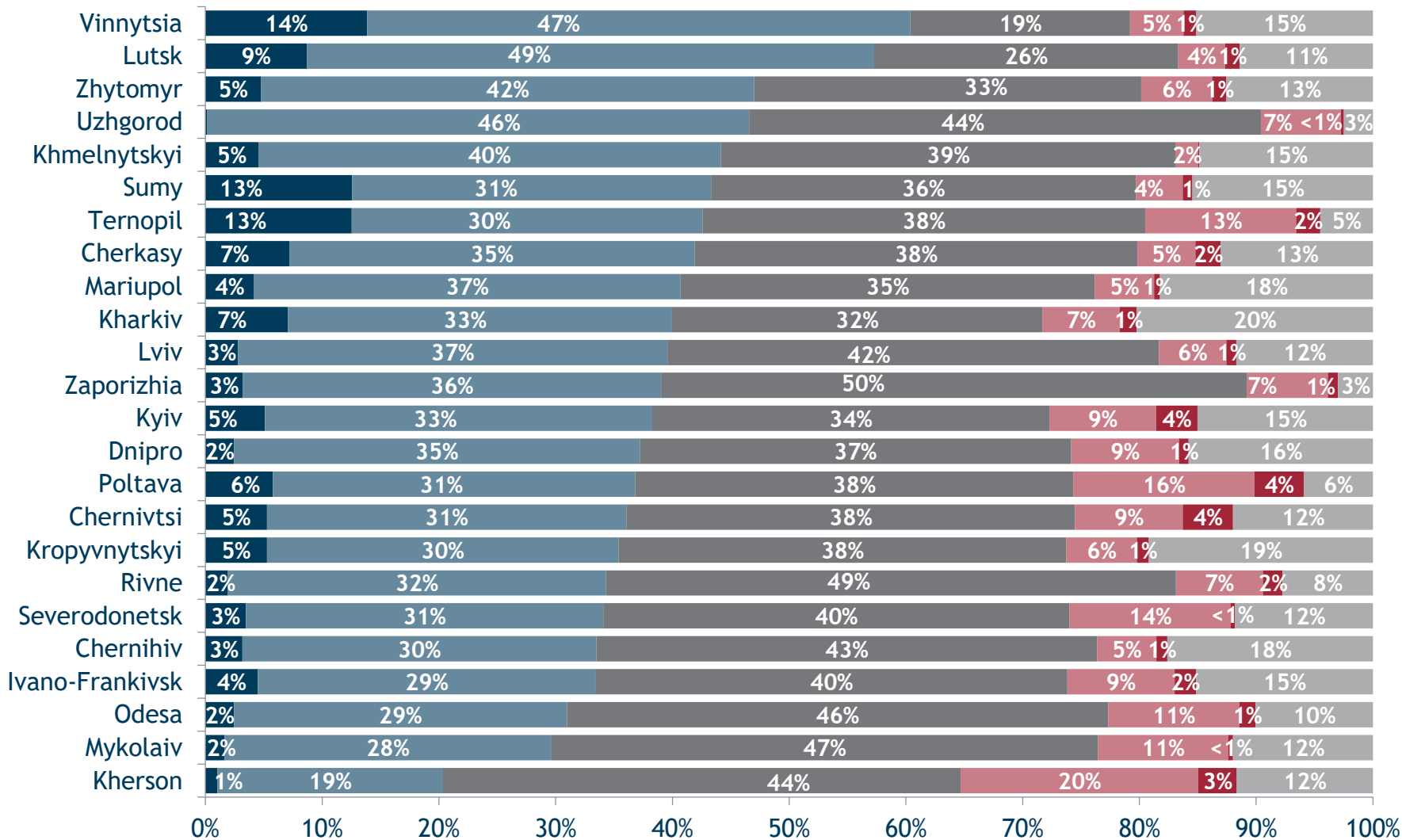


* These scores are based on citizen satisfaction ratings, with “1” indicating a terrible score and “5” indicating an excellent score. The cities of Mariupol and Severodonetsk did not participate in the 2015 survey.

How would you rate the quality of each of the following services and/or public goods that are available in your city?

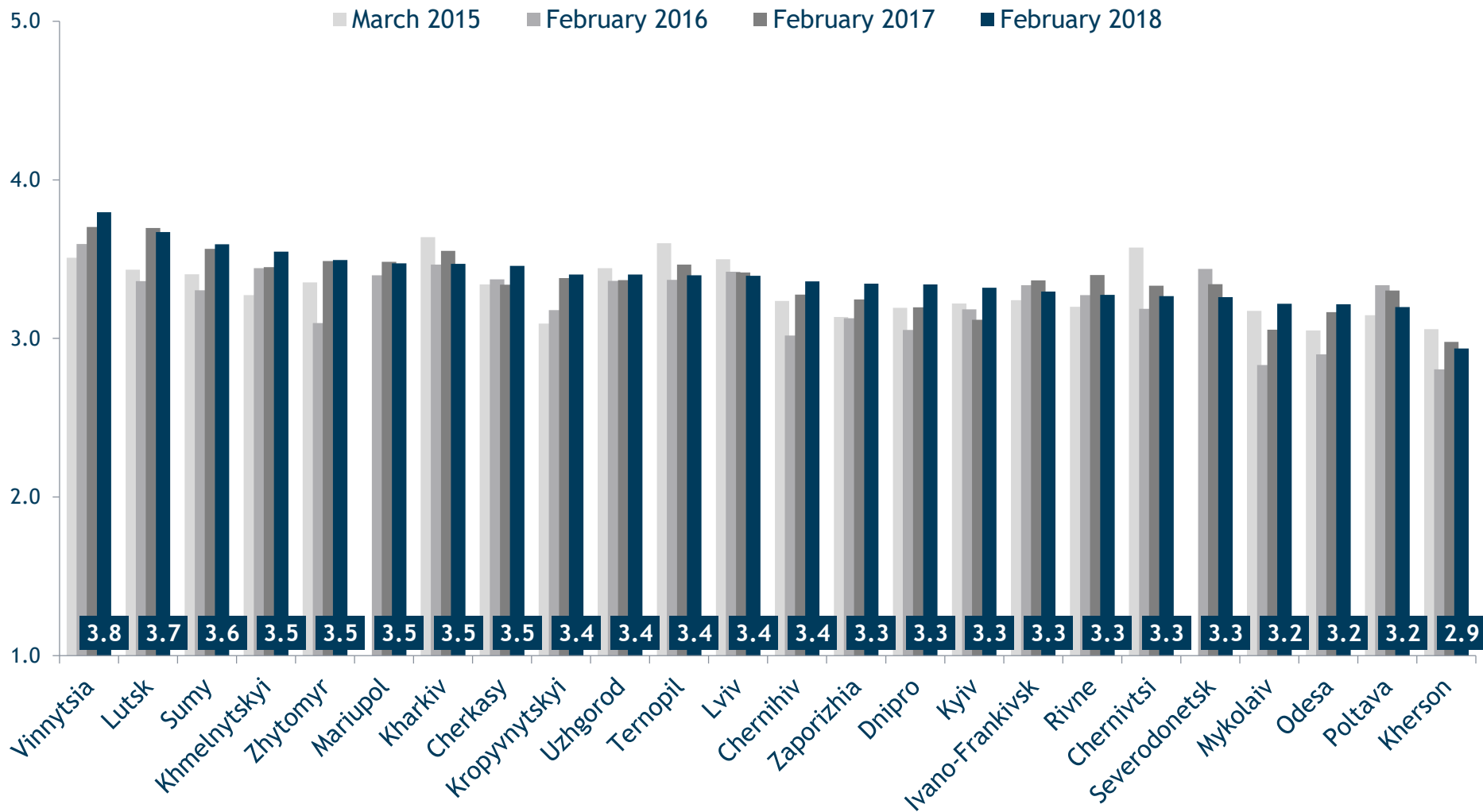
Universities, Technical Institutes, Colleges

■ Excellent ■ Good ■ Average ■ Bad ■ Terrible ■ Difficult to answer



How would you rate the quality of each of the following services and/or public goods that are available in your city? (continued)

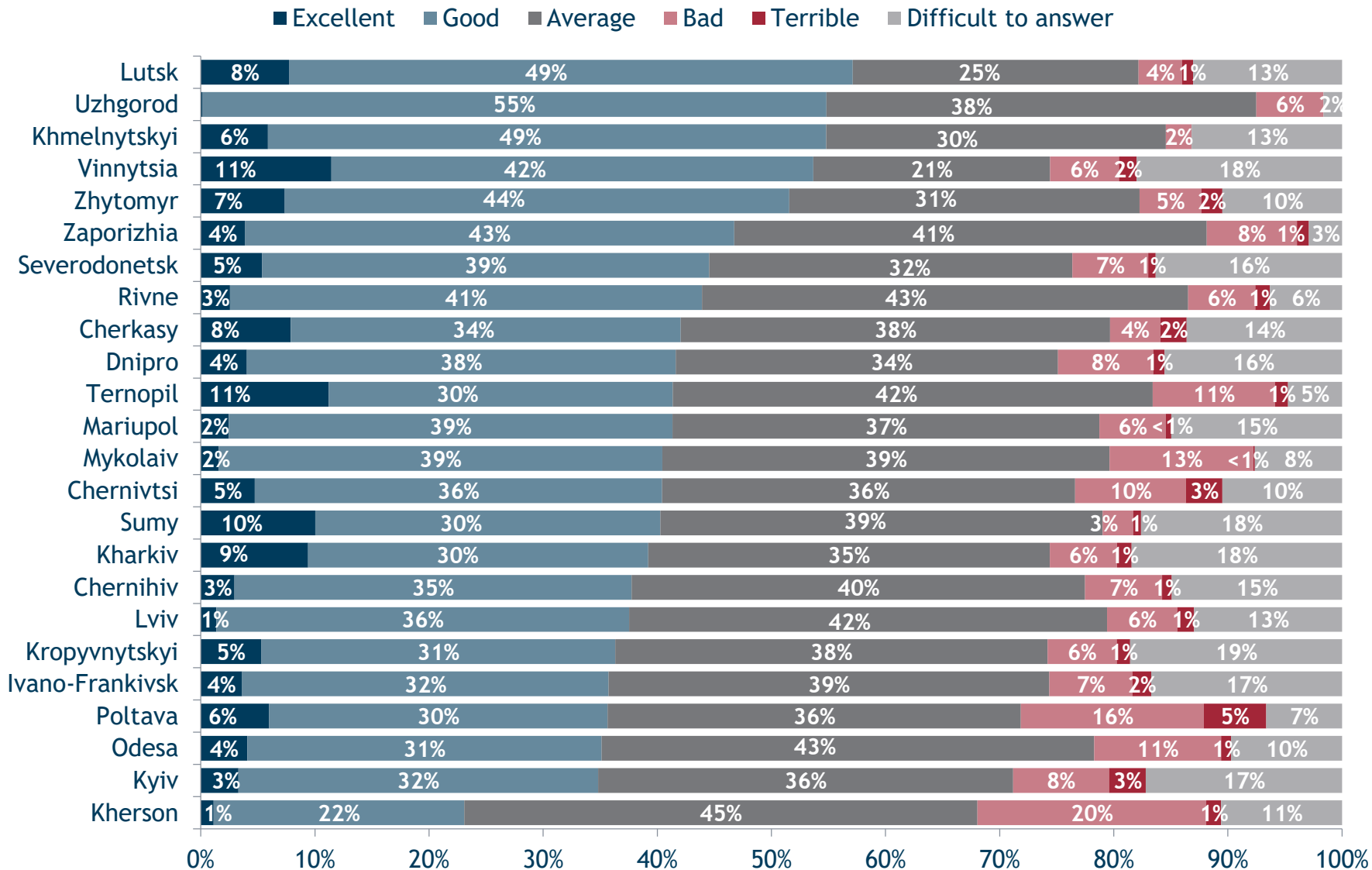
Universities, Technical Institutes, Colleges



* These scores are based on citizen satisfaction ratings, with “1” indicating a terrible score and “5” indicating an excellent score. The cities of Mariupol and Severodonetsk did not participate in the 2015 survey.

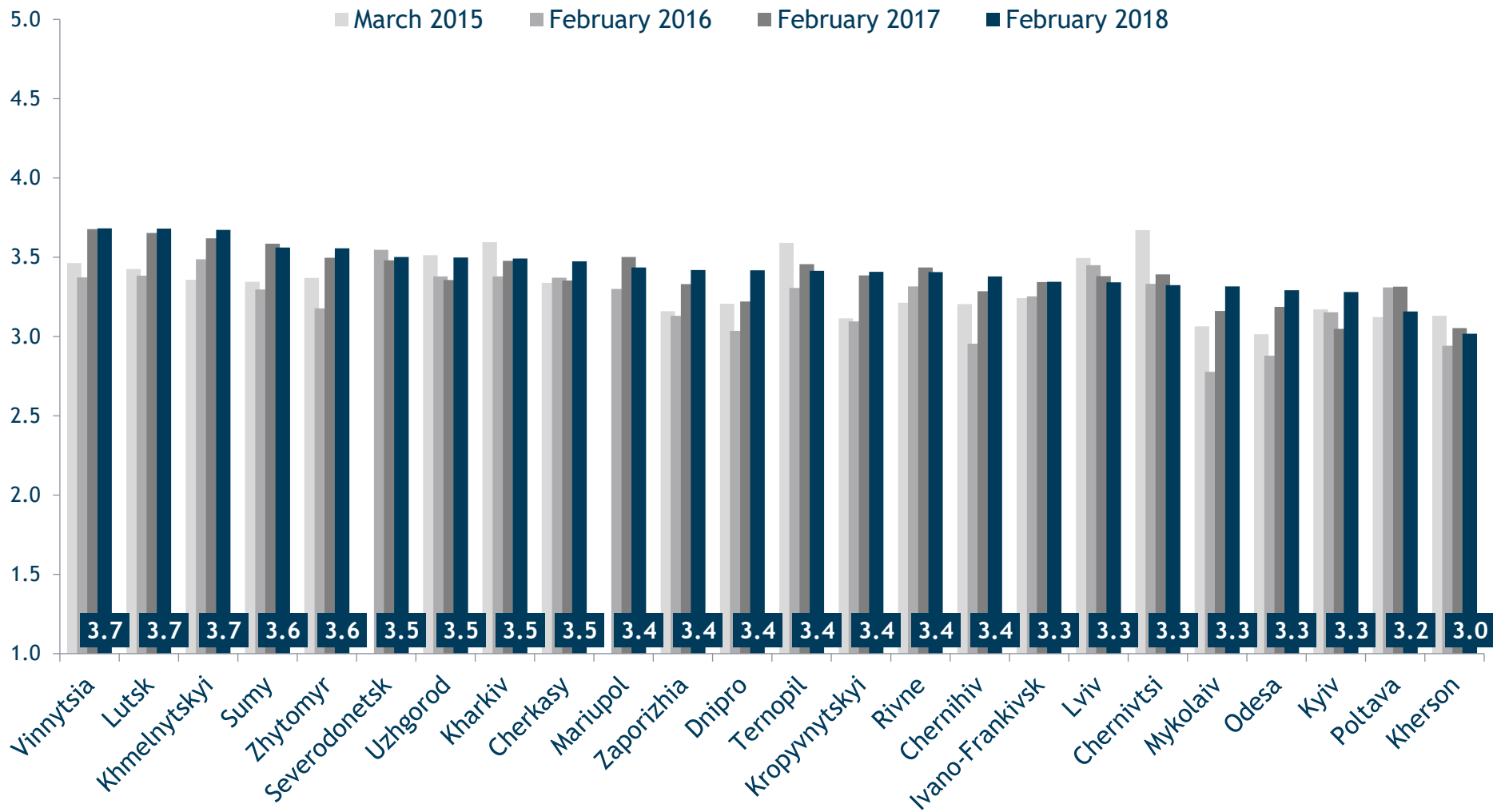
How would you rate the quality of each of the following services and/or public goods that are available in your city?

Schools



How would you rate the quality of each of the following services and/or public goods that are available in your city? (continued)

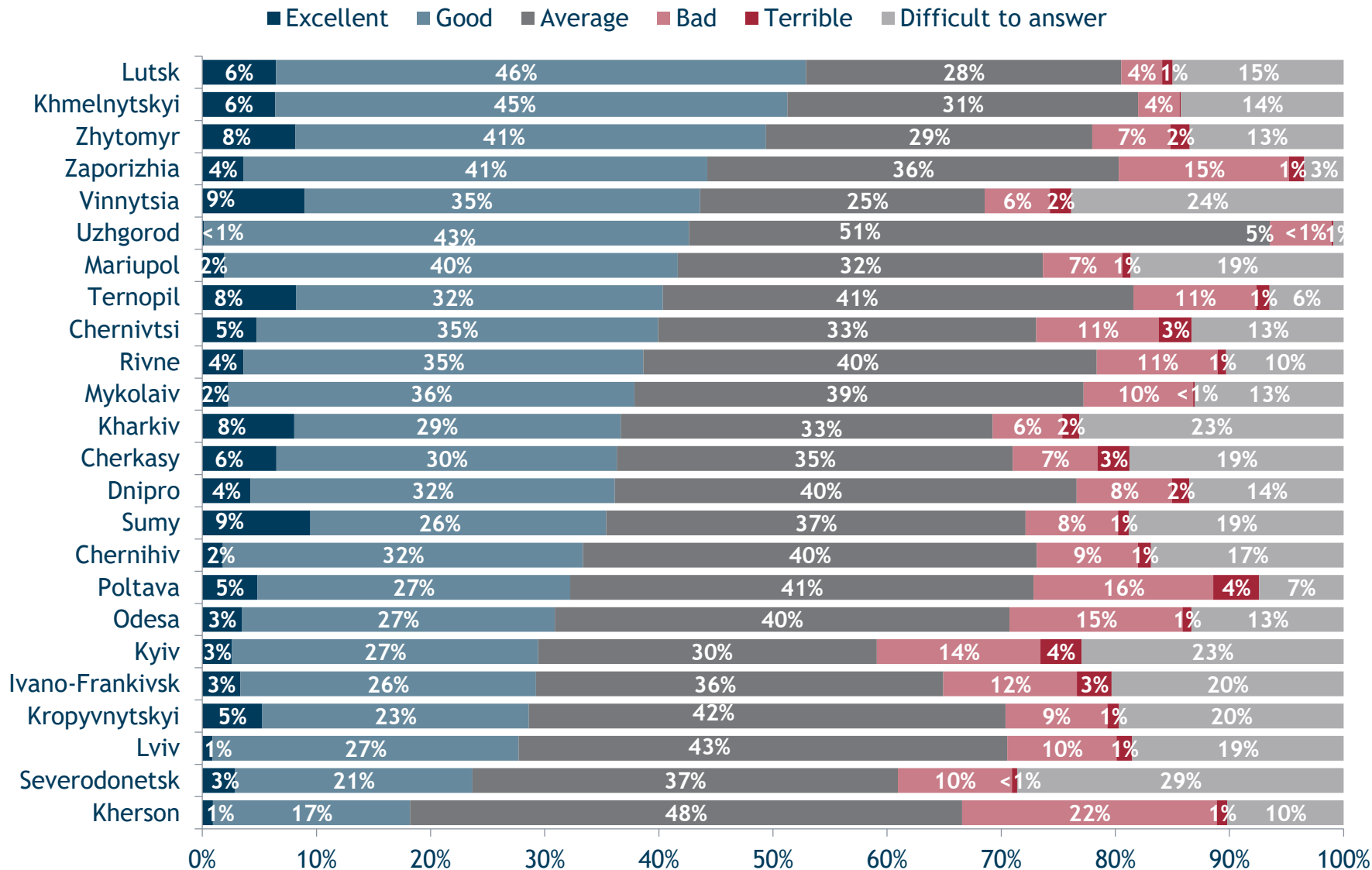
Schools



* These scores are based on citizen satisfaction ratings, with “1” indicating a terrible score and “5” indicating an excellent score. The cities of Mariupol and Severodonetsk did not participate in the 2015 survey.

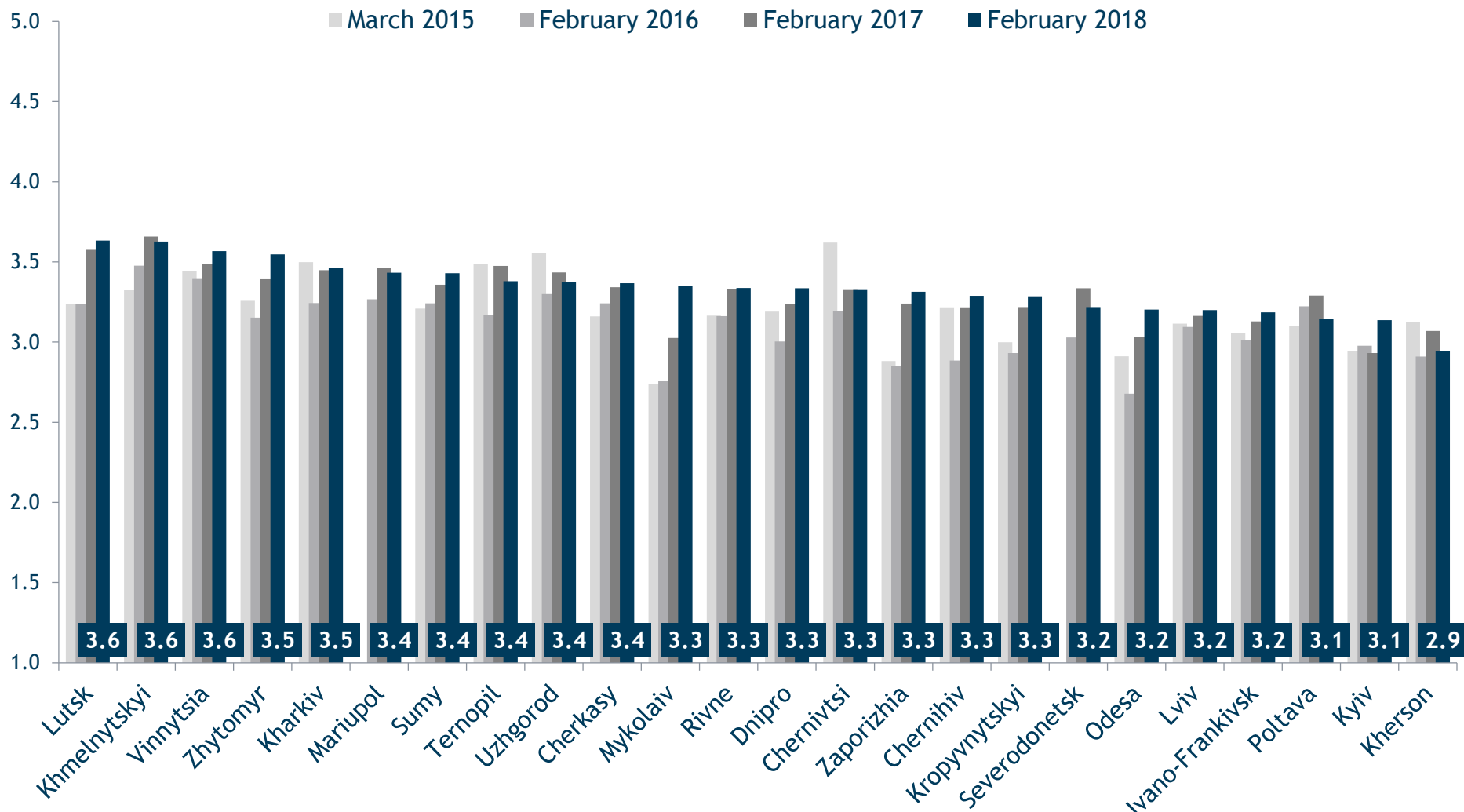
How would you rate the quality of each of the following services and/or public goods that are available in your city?

Kindergartens



How would you rate the quality of each of the following services and/or public goods that are available in your city? (continued)

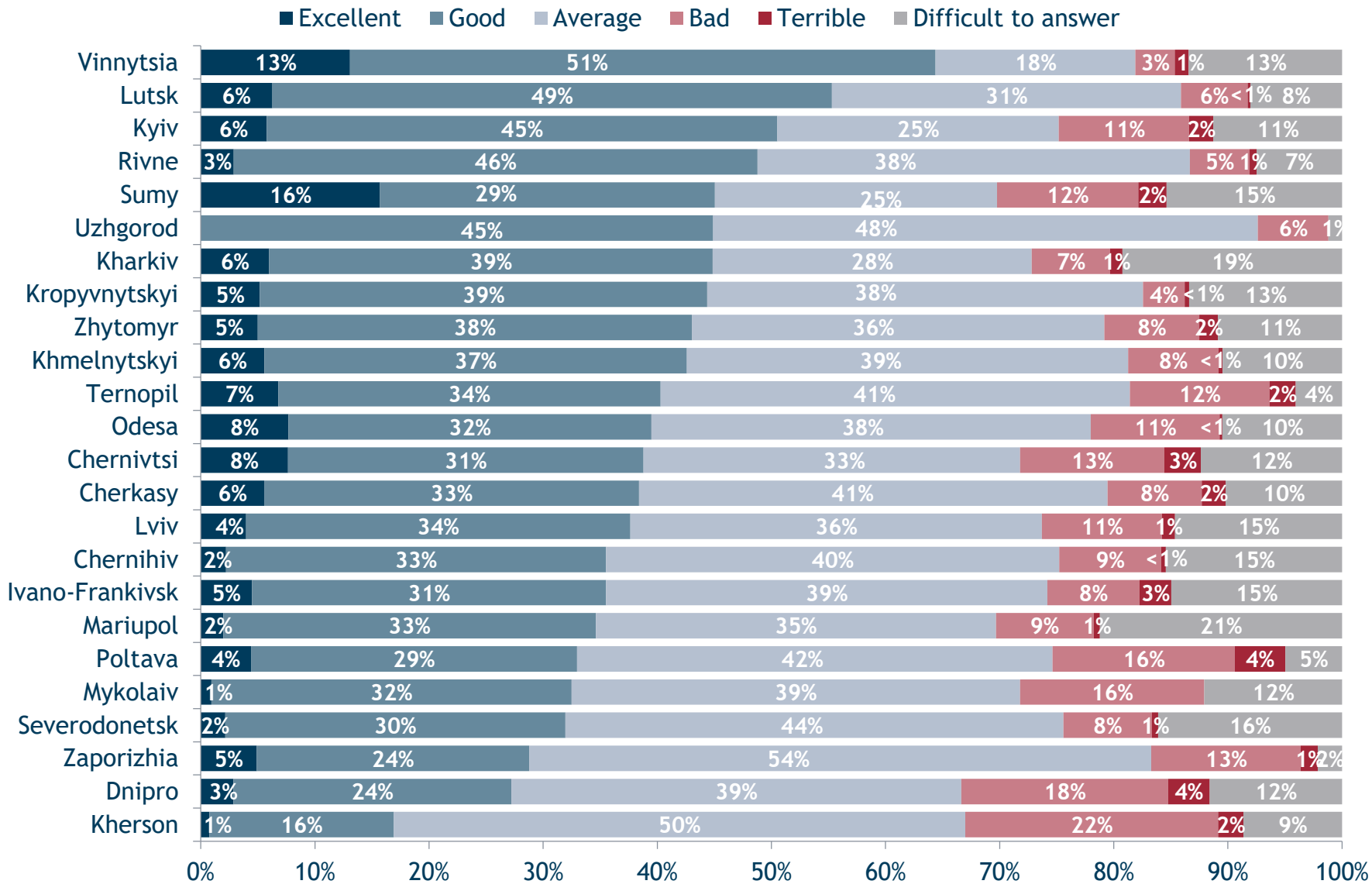
Kindergartens



* These scores are based on citizen satisfaction ratings, with “1” indicating a terrible score and “5” indicating an excellent score. The cities of Mariupol and Severodonetsk did not participate in the 2015 survey.

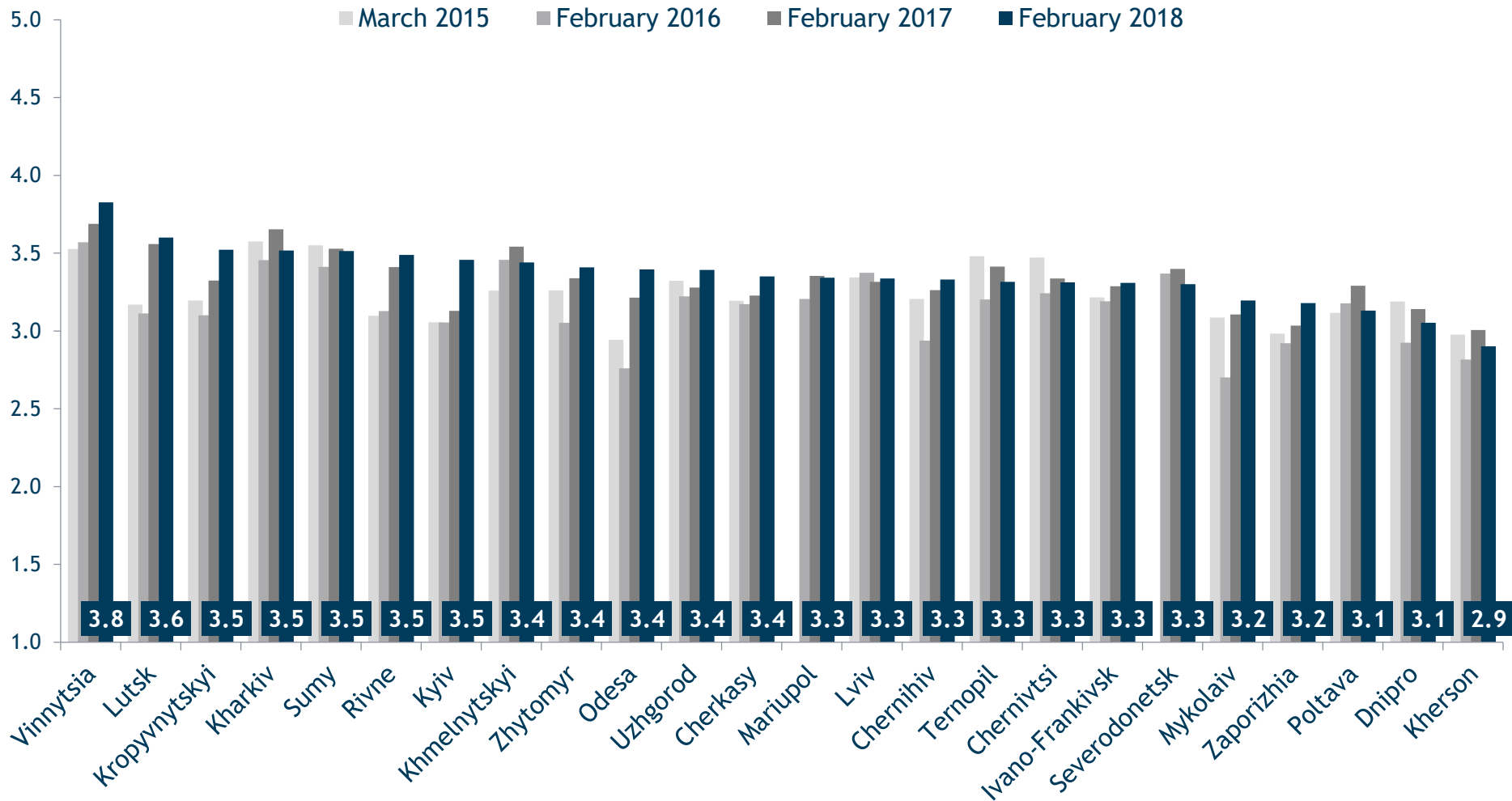
How would you rate the quality of each of the following services and/or public goods that are available in your city?

Cultural Venues (Concert Halls, Libraries, Etc.)



How would you rate the quality of each of the following services and/or public goods that are available in your city? (continued)

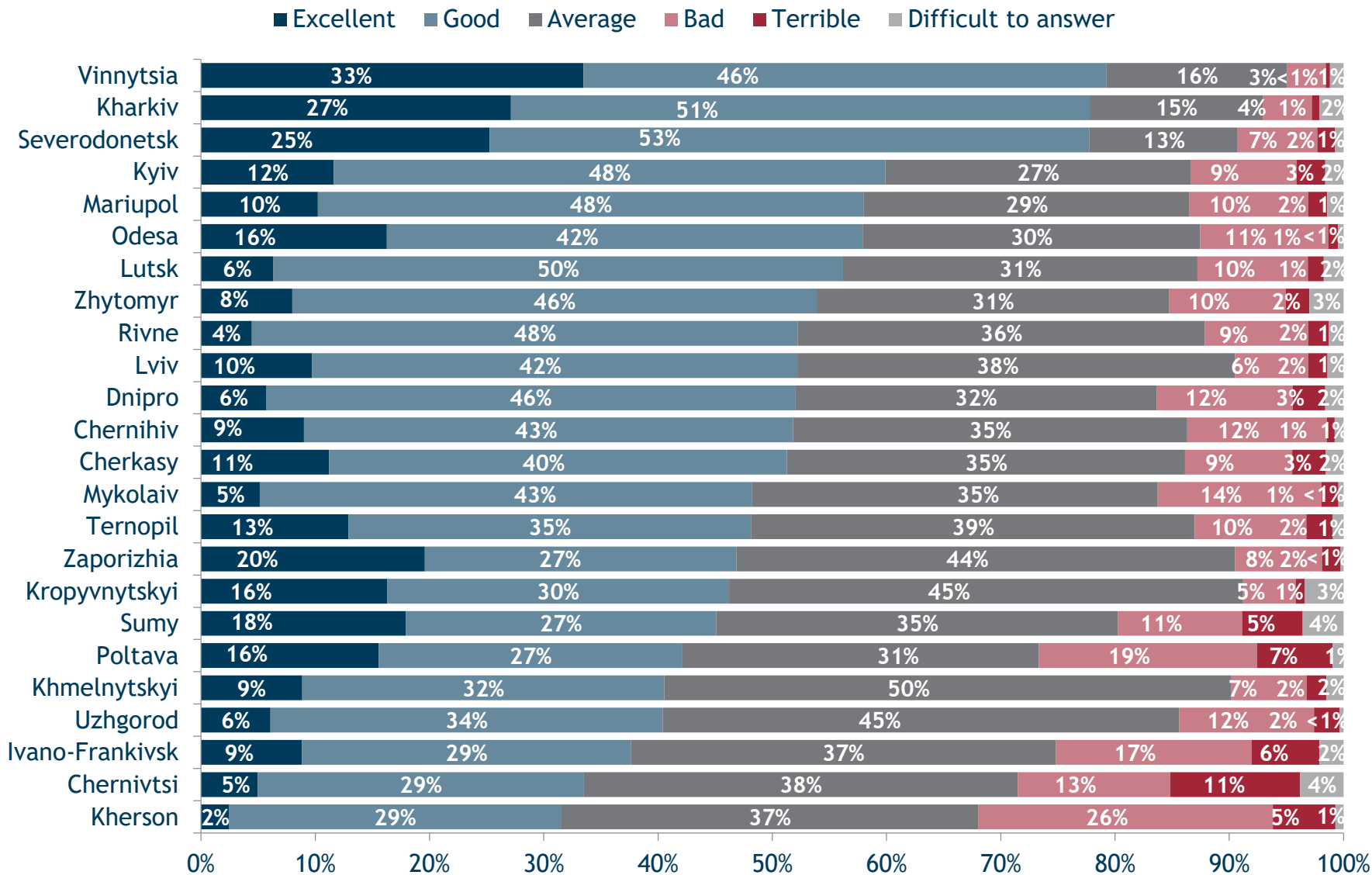
Cultural Venues (Concert Halls, Libraries, Etc.)



* These scores are based on citizen satisfaction ratings, with “1” indicating a terrible score and “5” indicating an excellent score. The cities of Mariupol and Severodonetsk did not participate in the 2015 survey.

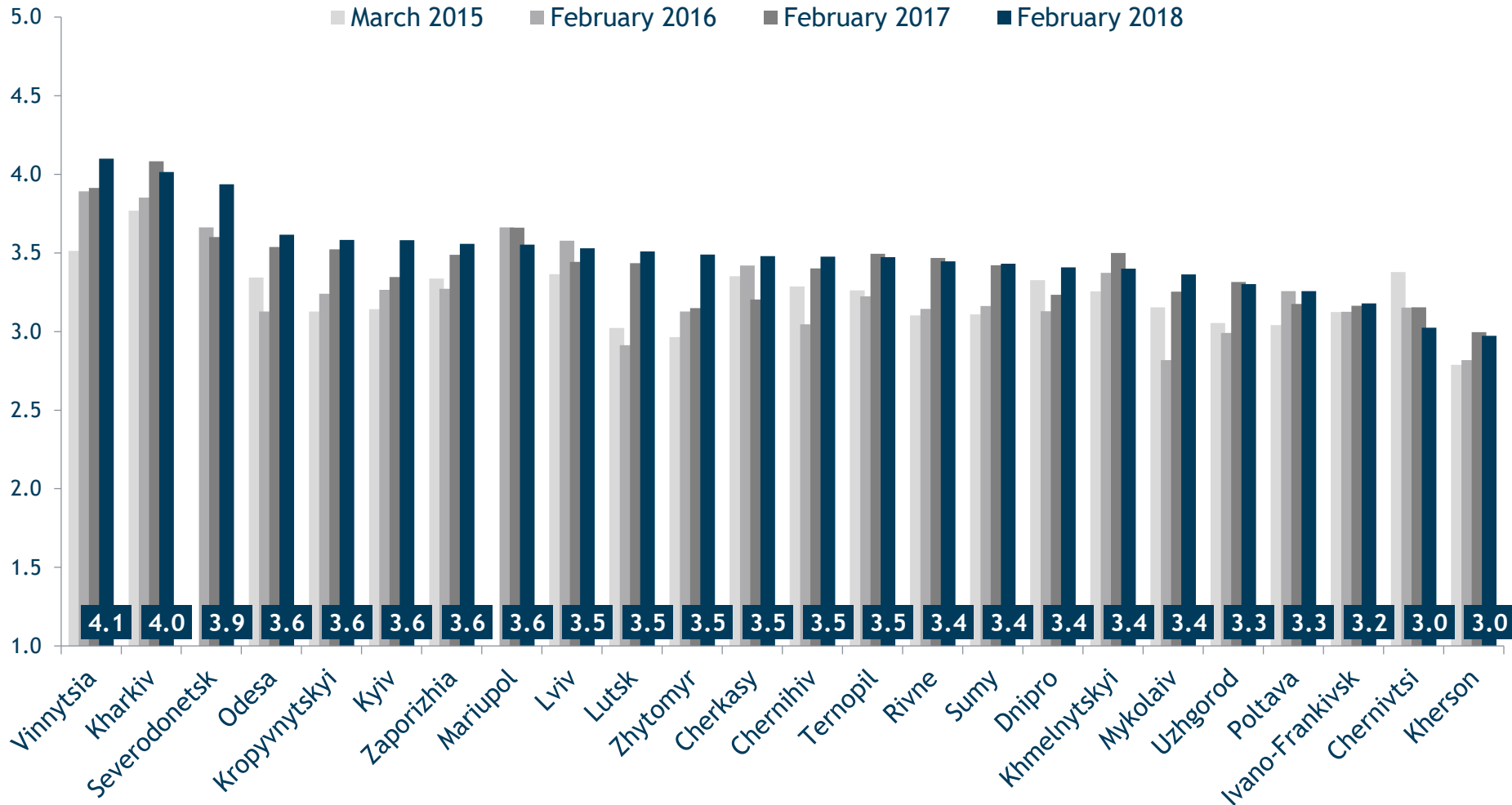
How would you rate the quality of each of the following services and/or public goods that are available in your city?

Street Markets



How would you rate the quality of each of the following services and/or public goods that are available in your city? (continued)

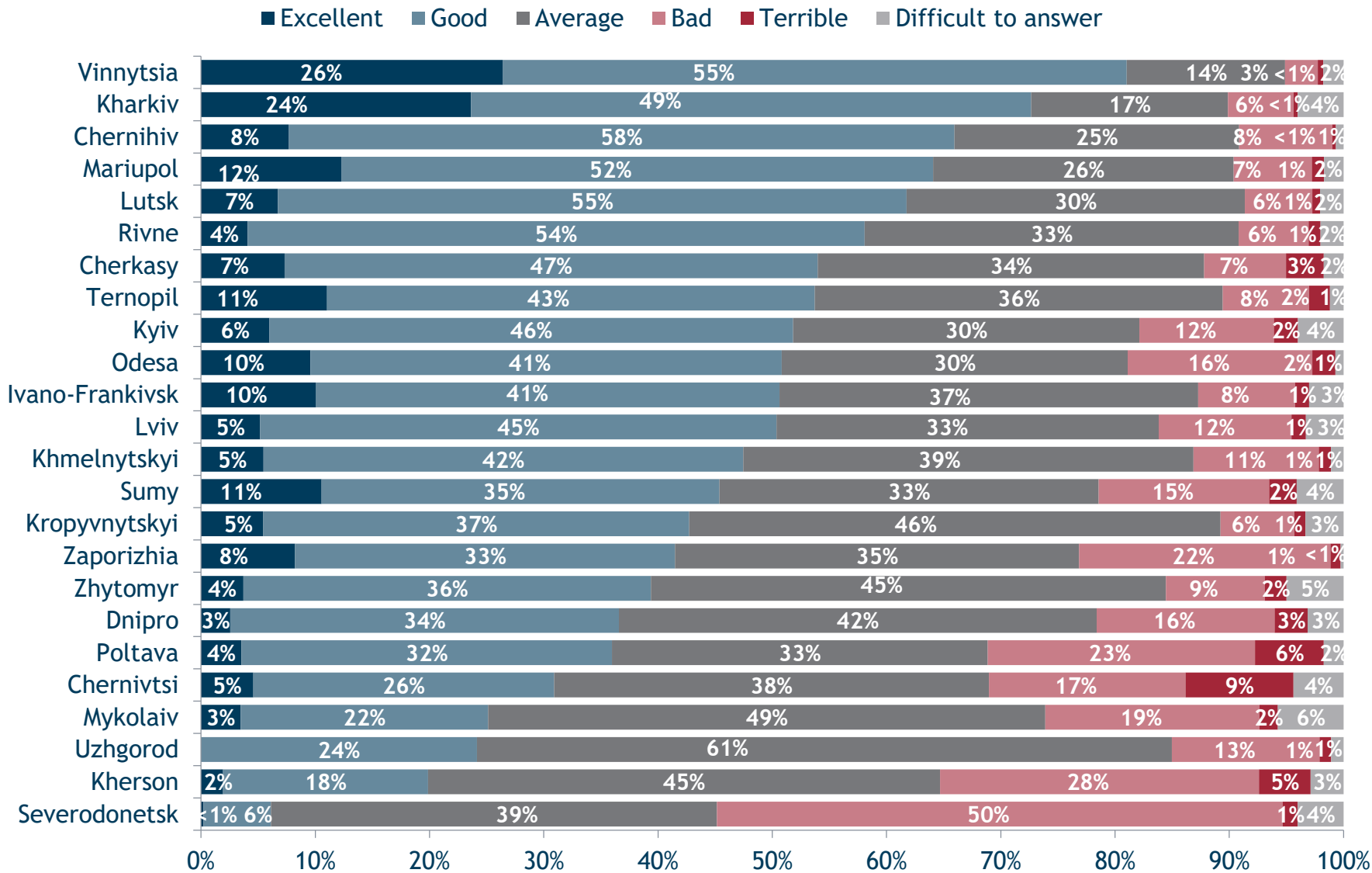
Street Markets



* These scores are based on citizen satisfaction ratings, with “1” indicating a terrible score and “5” indicating an excellent score. The cities of Mariupol and Severodonetsk did not participate in the 2015 survey.

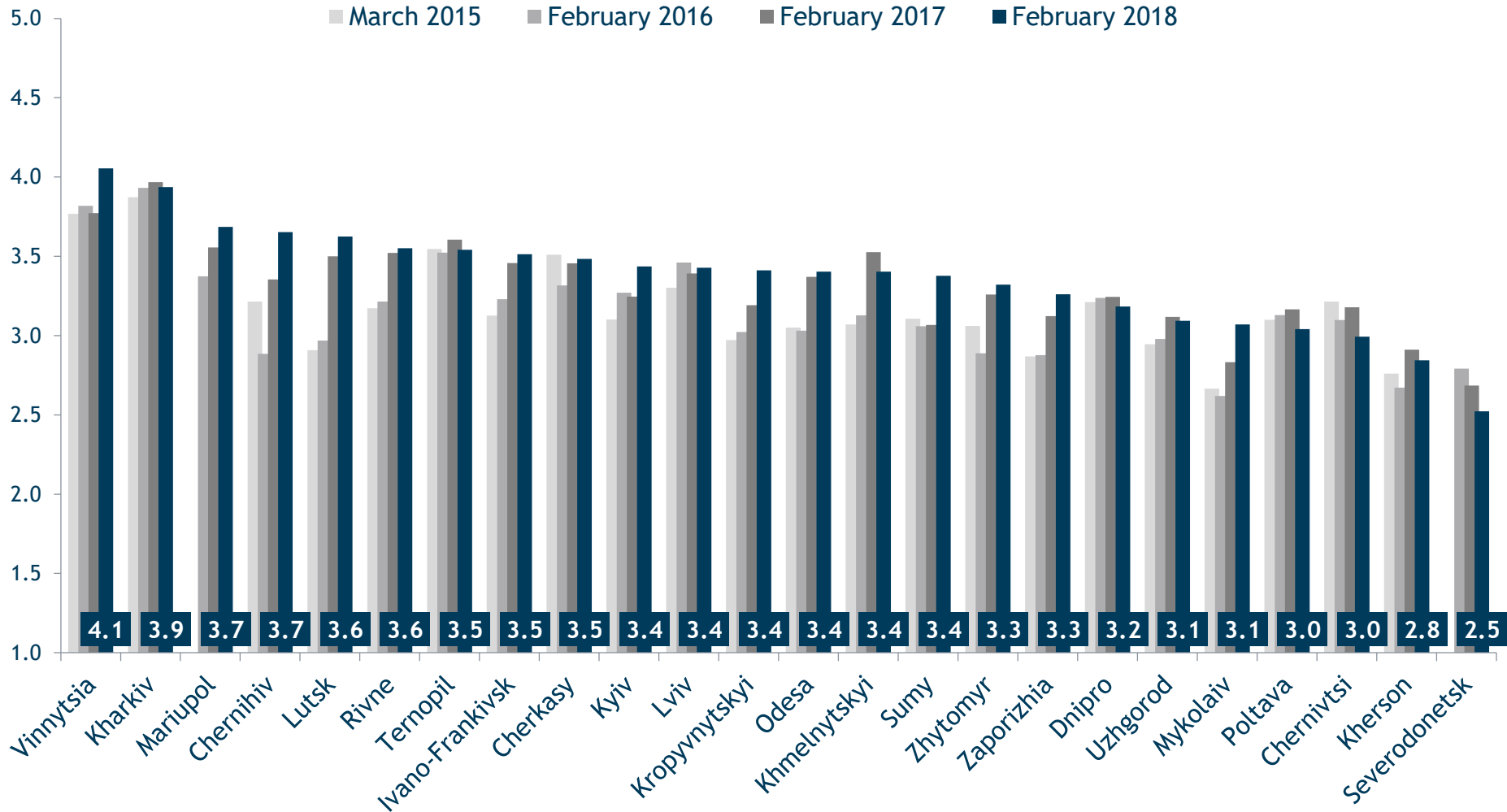
How would you rate the quality of each of the following services and/or public goods that are available in your city?

Public Parks and Gardens



How would you rate the quality of each of the following services and/or public goods that are available in your city? (continued)

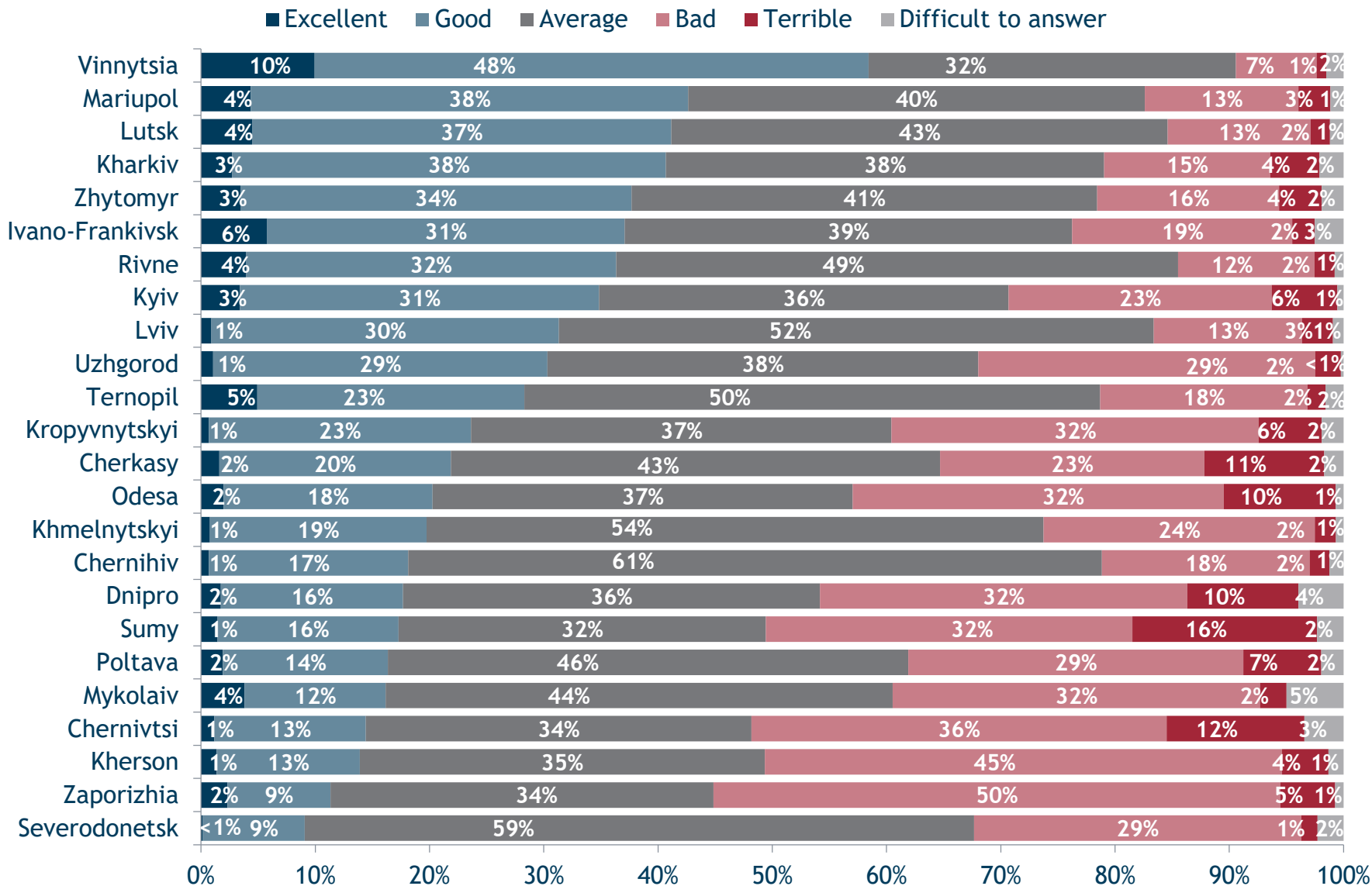
Public Parks and Gardens



* These scores are based on citizen satisfaction ratings, with “1” indicating a terrible score and “5” indicating an excellent score. The cities of Mariupol and Severodonetsk did not participate in the 2015 survey.

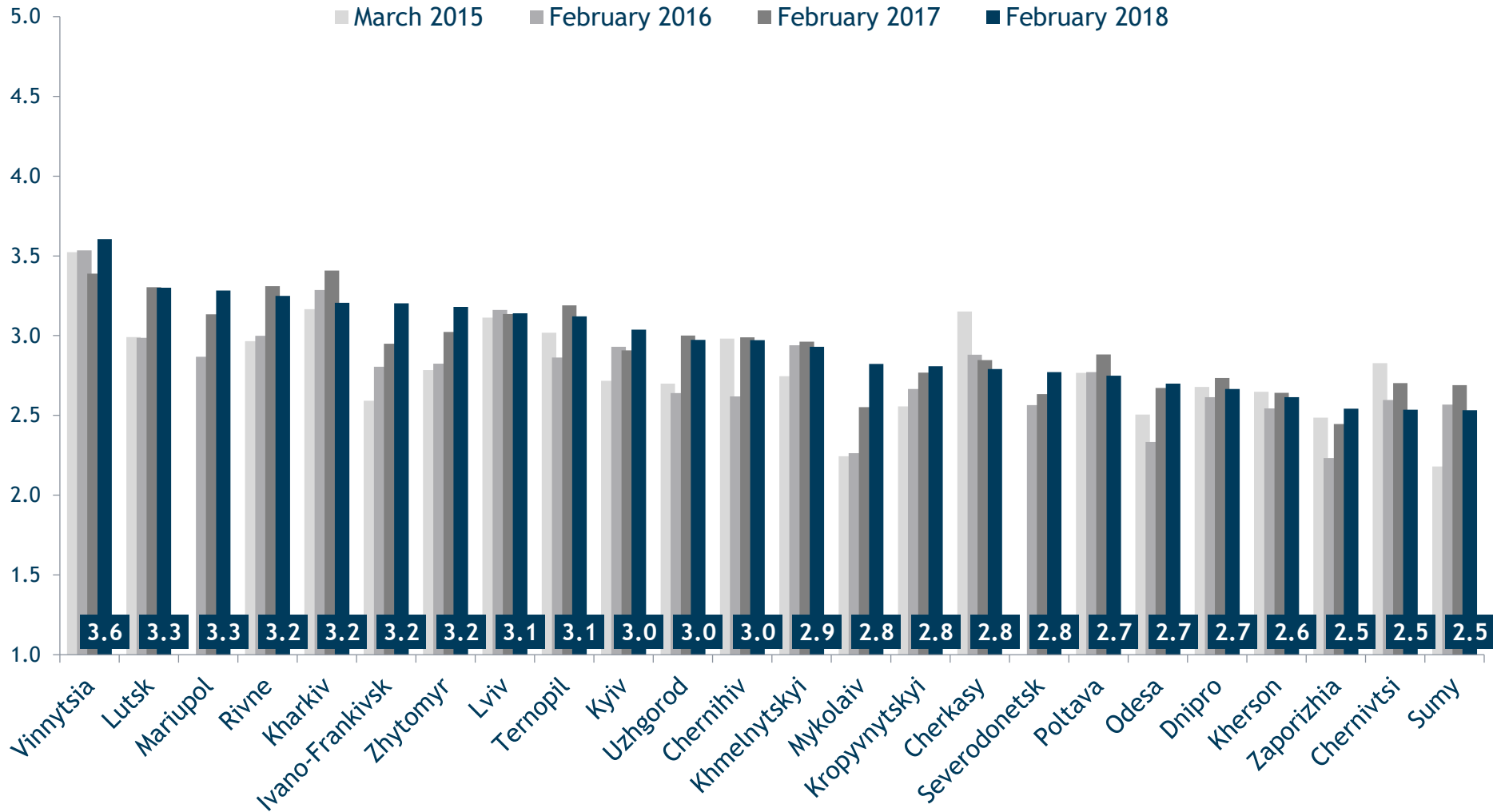
How would you rate the quality of each of the following services and/or public goods that are available in your city?

Yards and Areas Near Buildings



How would you rate the quality of each of the following services and/or public goods that are available in your city? (continued)

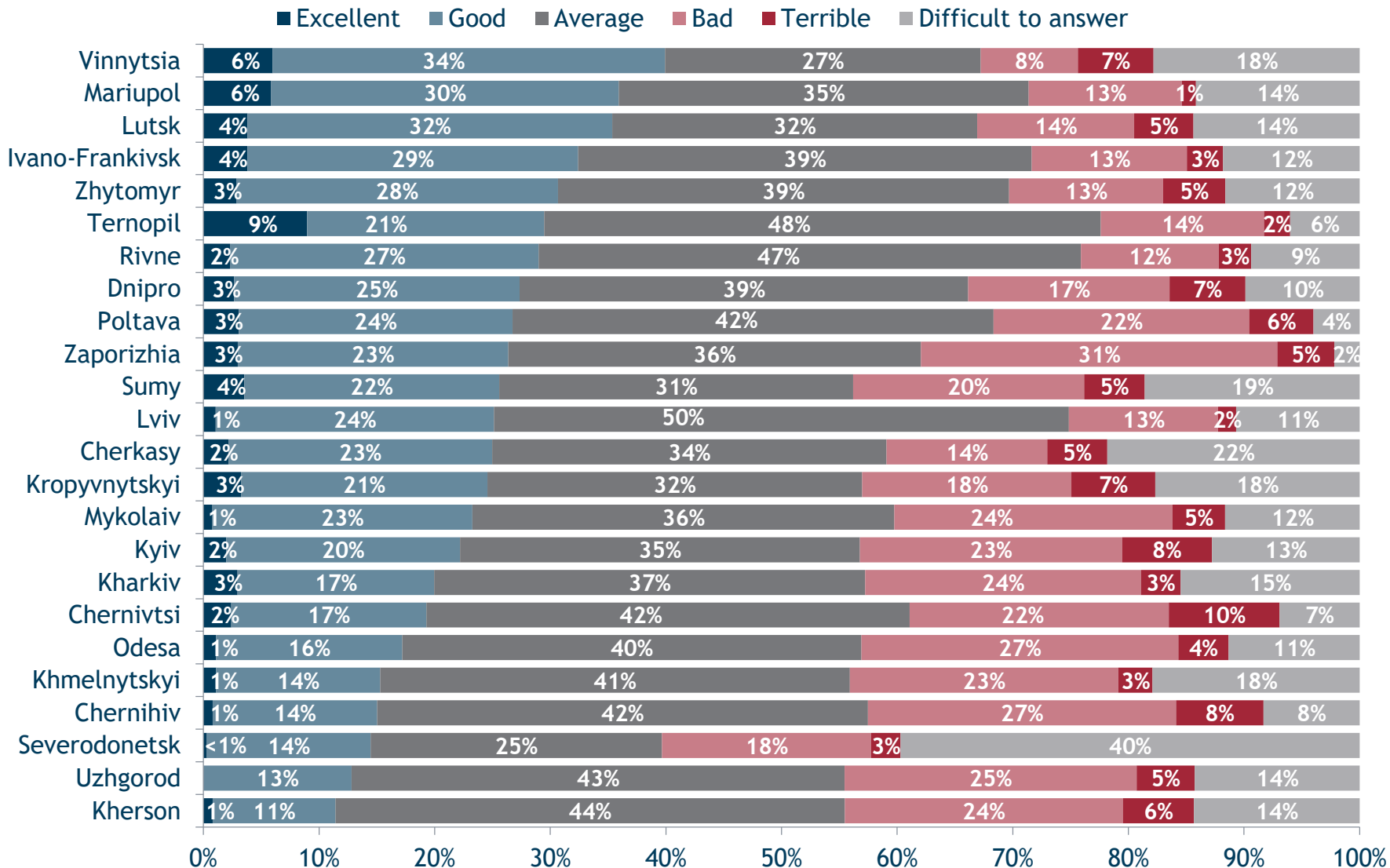
Yards and Areas Near Buildings



* These scores are based on citizen satisfaction ratings, with “1” indicating a terrible score and “5” indicating an excellent score. The cities of Mariupol and Severodonetsk did not participate in the 2015 survey.

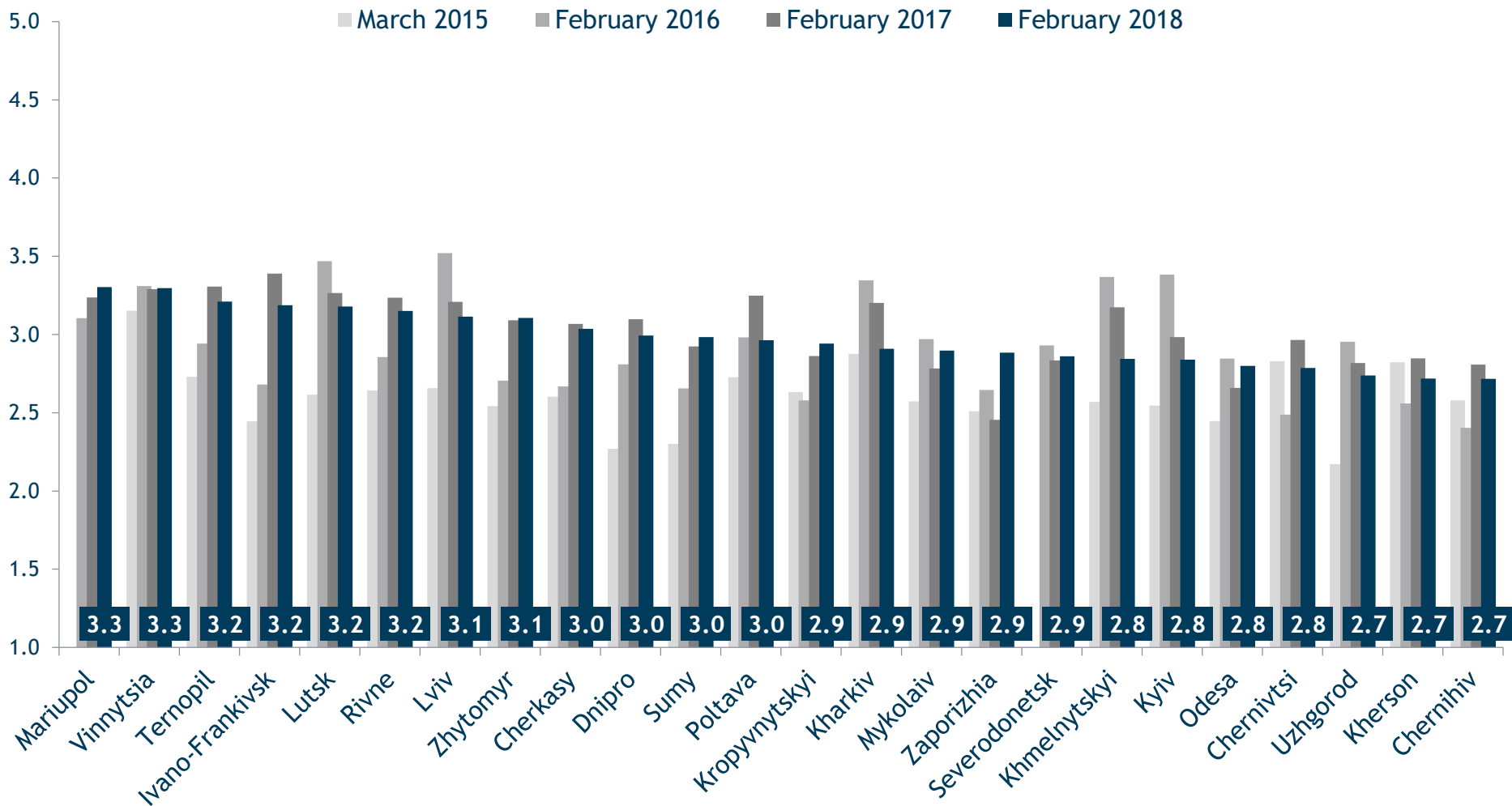
How would you rate the quality of each of the following services and/or public goods that are available in your city?

Police Activities



How would you rate the quality of each of the following services and/or public goods that are available in your city? (continued)

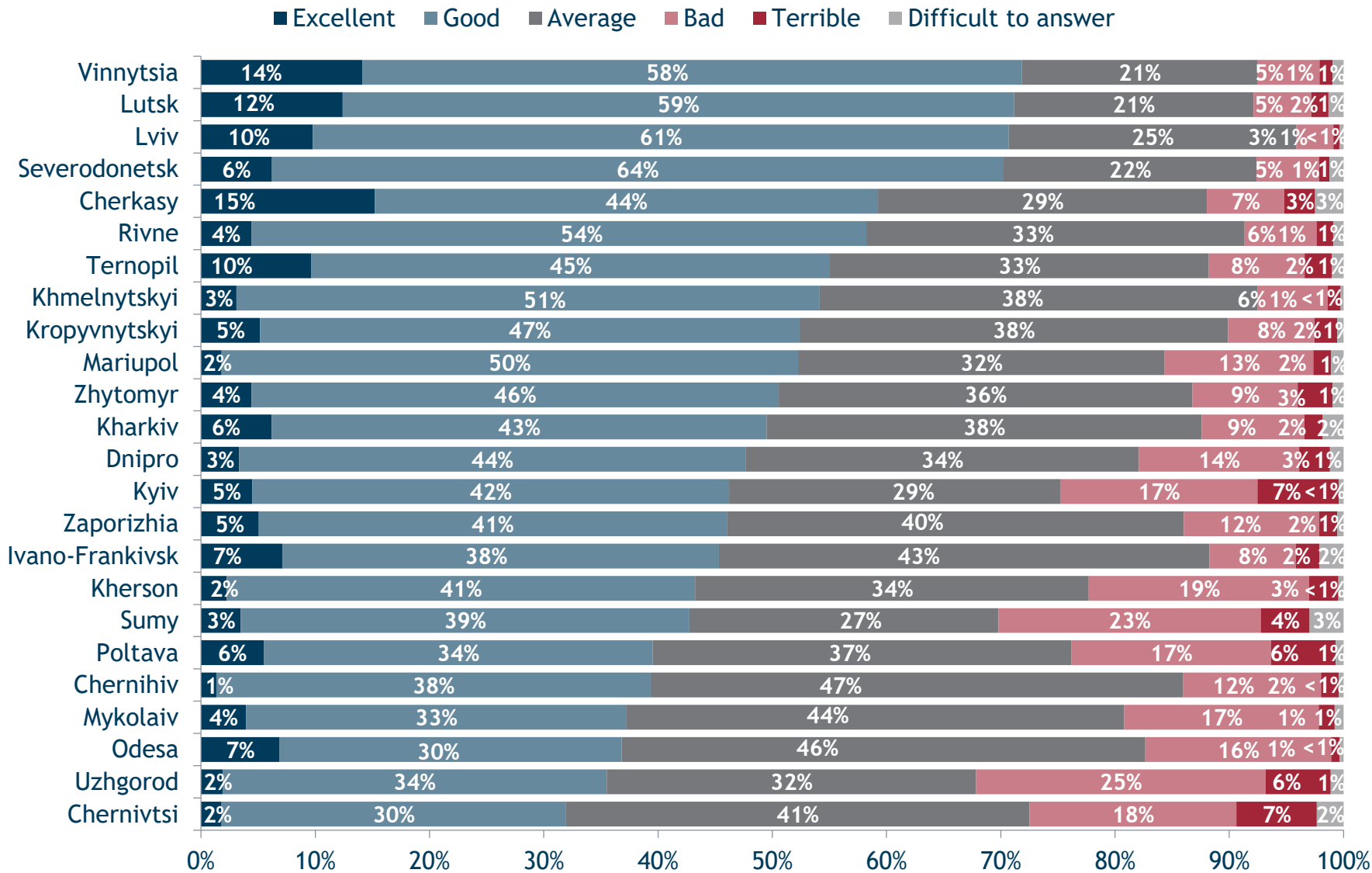
Police Activities



* These scores are based on citizen satisfaction ratings, with “1” indicating a terrible score and “5” indicating an excellent score. The cities of Mariupol and Severodonetsk did not participate in the 2015 survey.

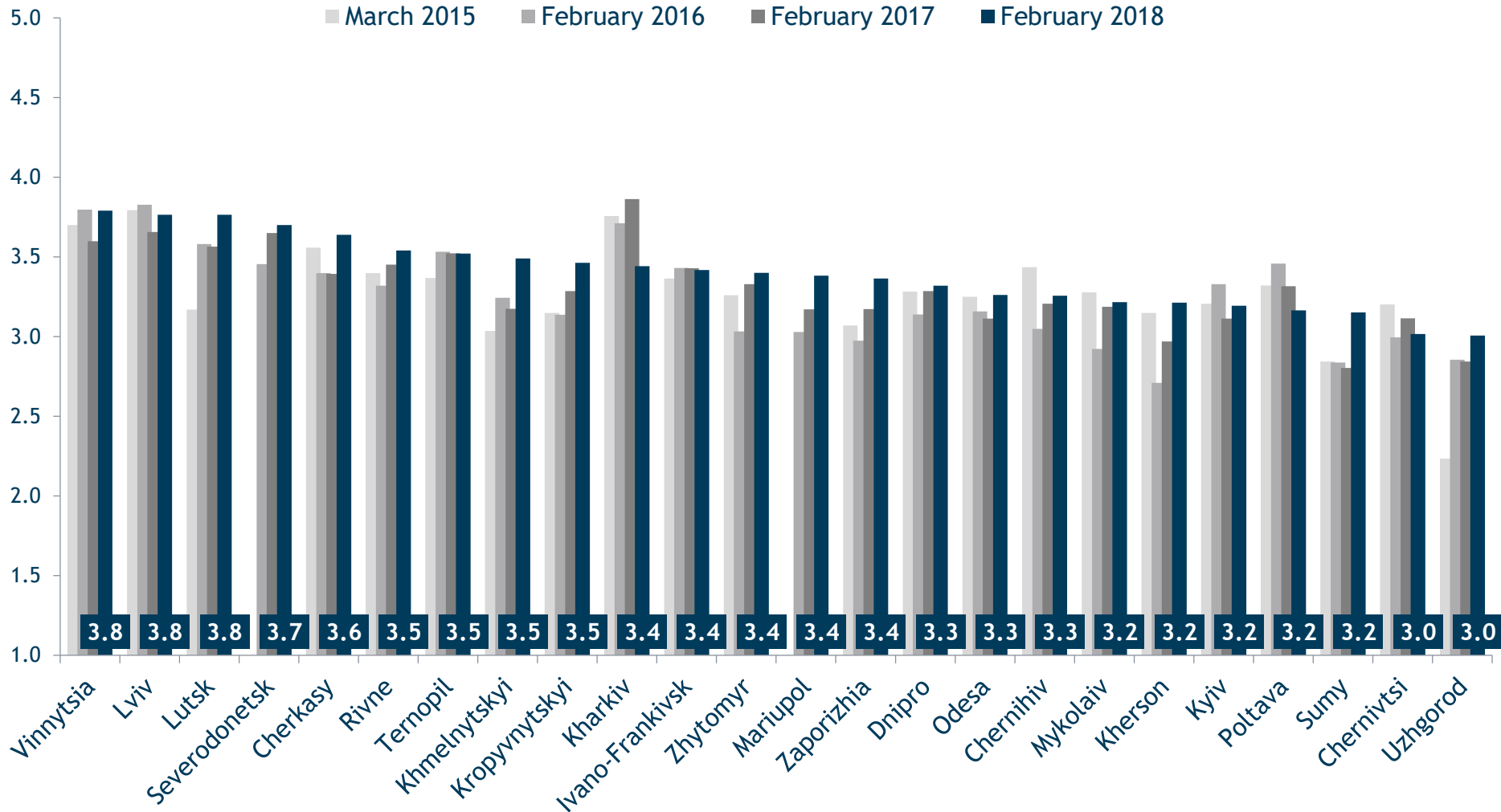
How would you rate the quality of each of the following services and/or public goods that are available in your city?

Water Supply



How would you rate the quality of each of the following services and/or public goods that are available in your city? (continued)

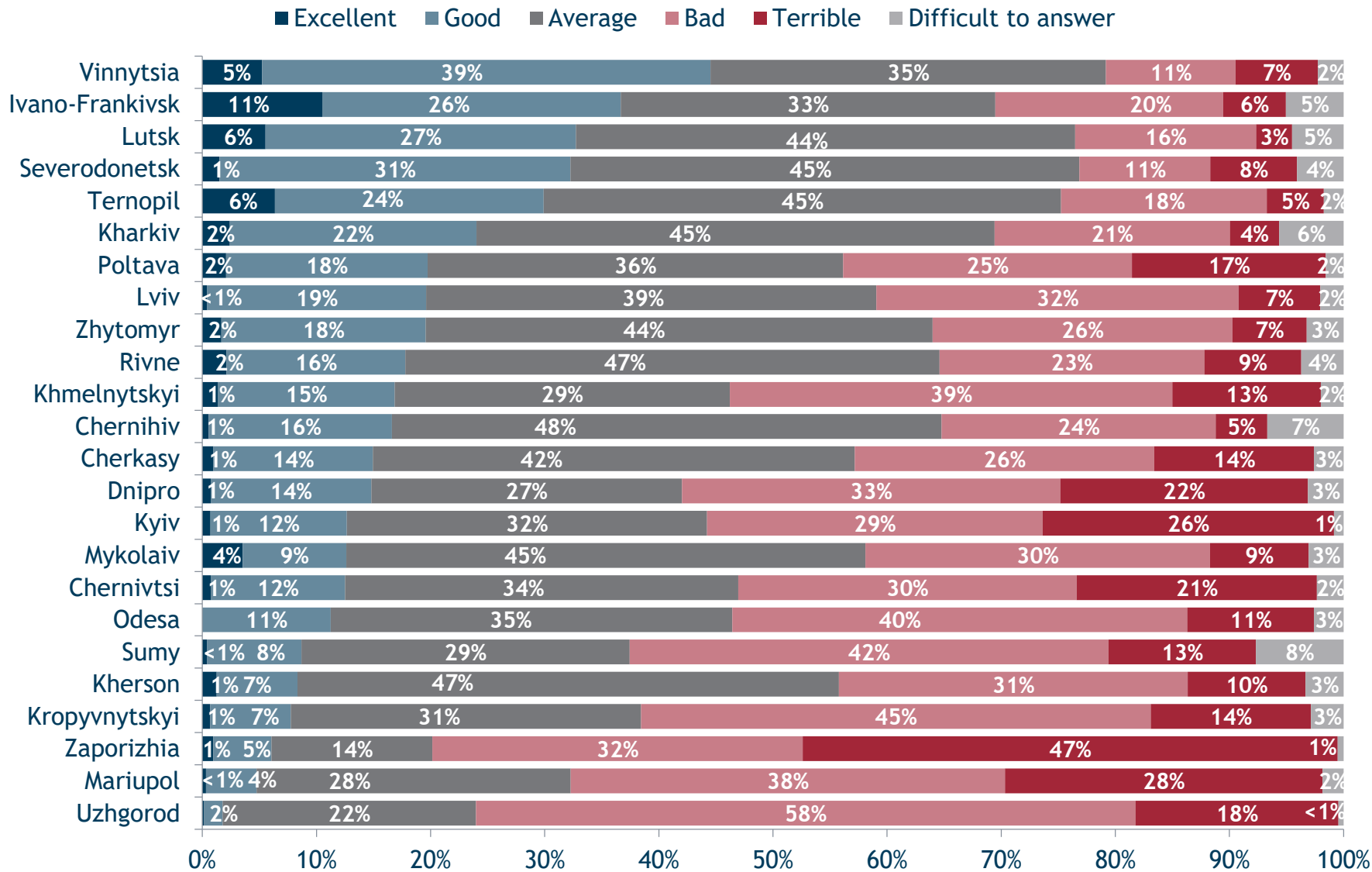
Water Supply



* These scores are based on citizen satisfaction ratings, with “1” indicating a terrible score and “5” indicating an excellent score. The cities of Mariupol and Severodonetsk did not participate in the 2015 survey.

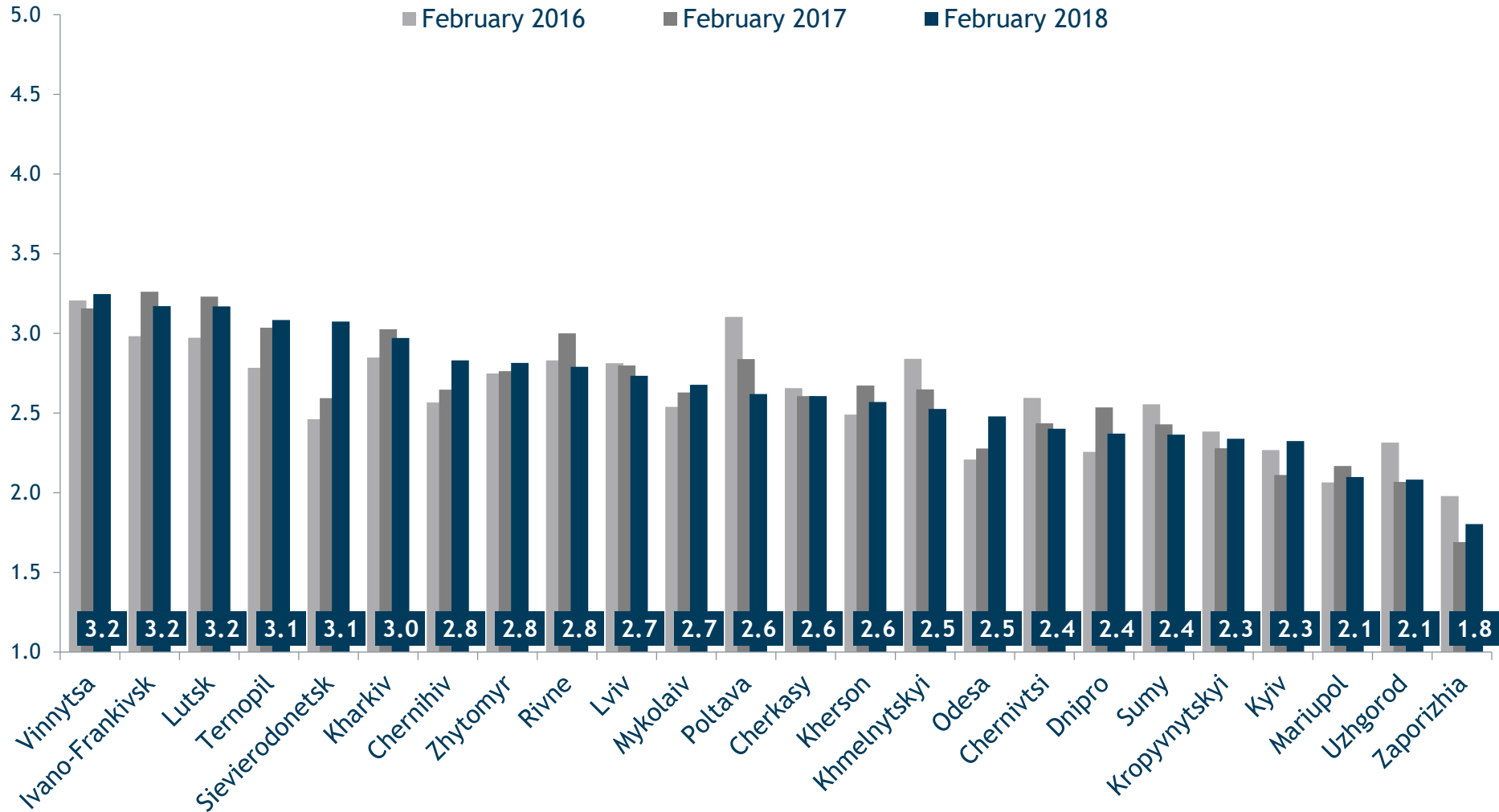
How would you rate the quality of each of the following services and/or public goods that are available in your city?

Environment



How would you rate the quality of each of the following services and/or public goods that are available in your city? (continued)

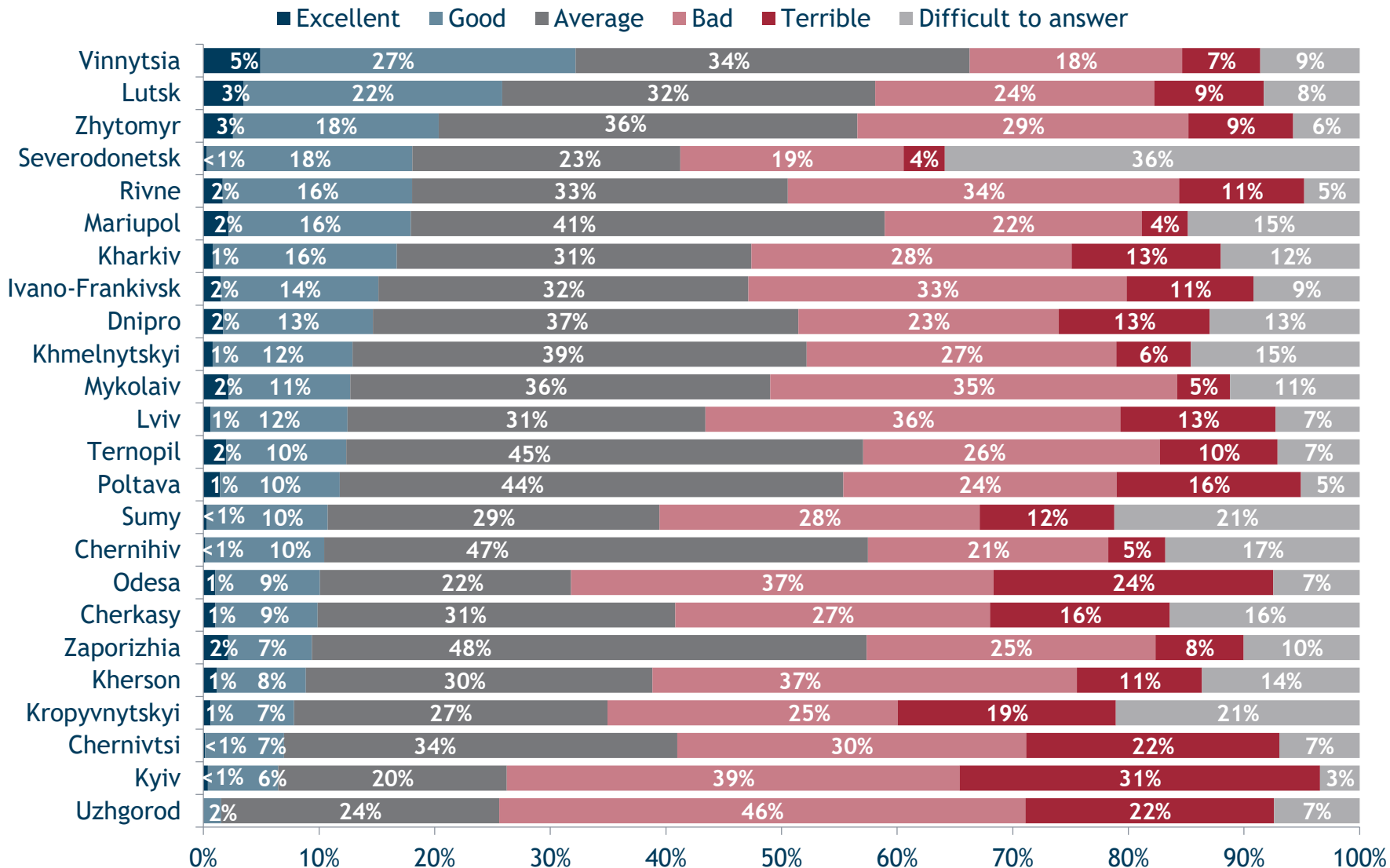
Environment



* These scores are based on citizen satisfaction ratings, with “1” indicating a terrible score and “5” indicating an excellent score. Data on this was not collected until IRI’s 2016 survey.

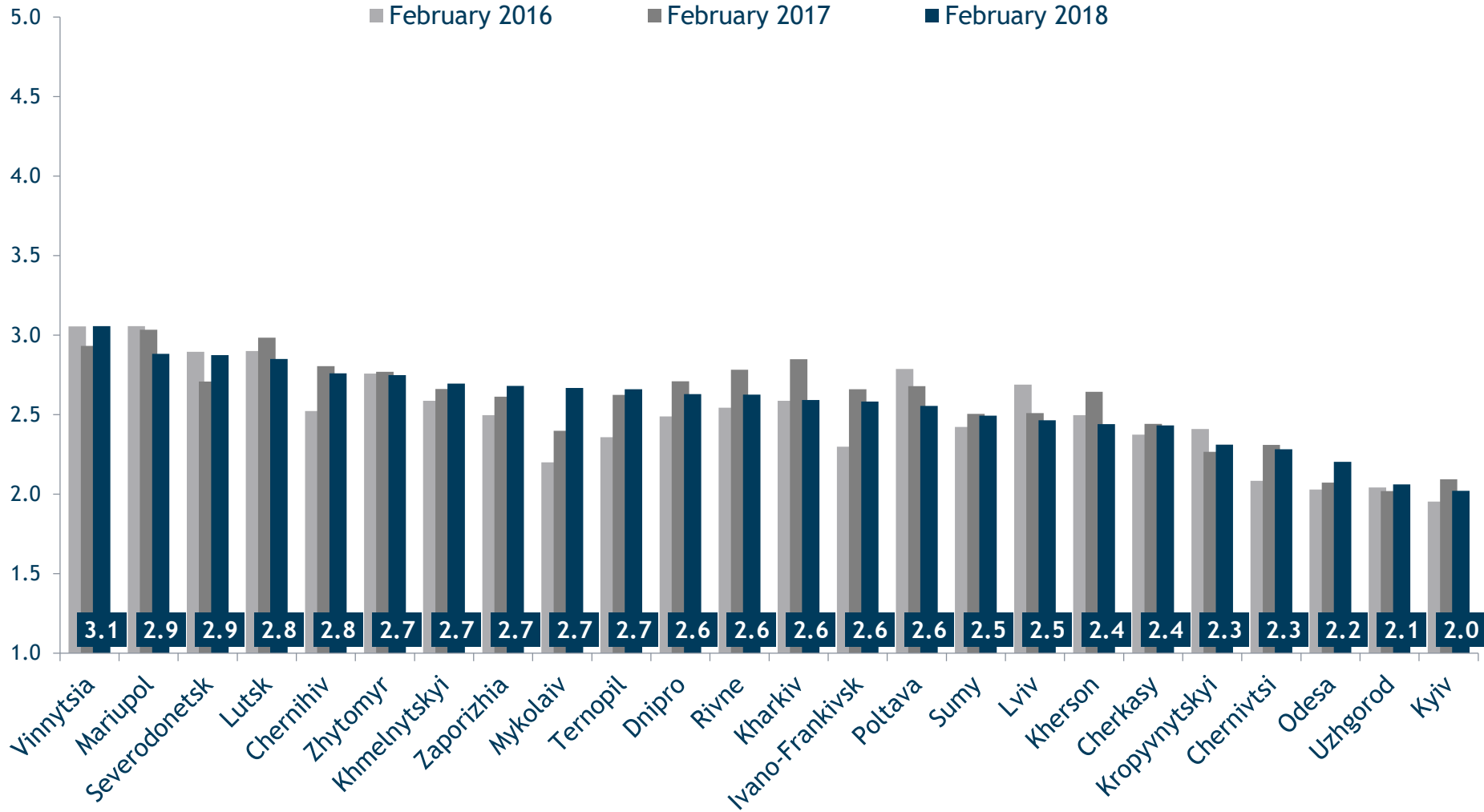
How would you rate the quality of each of the following services and/or public goods that are available in your city?

Parking



How would you rate the quality of each of the following services and/or public goods that are available in your city? (continued)

Parking

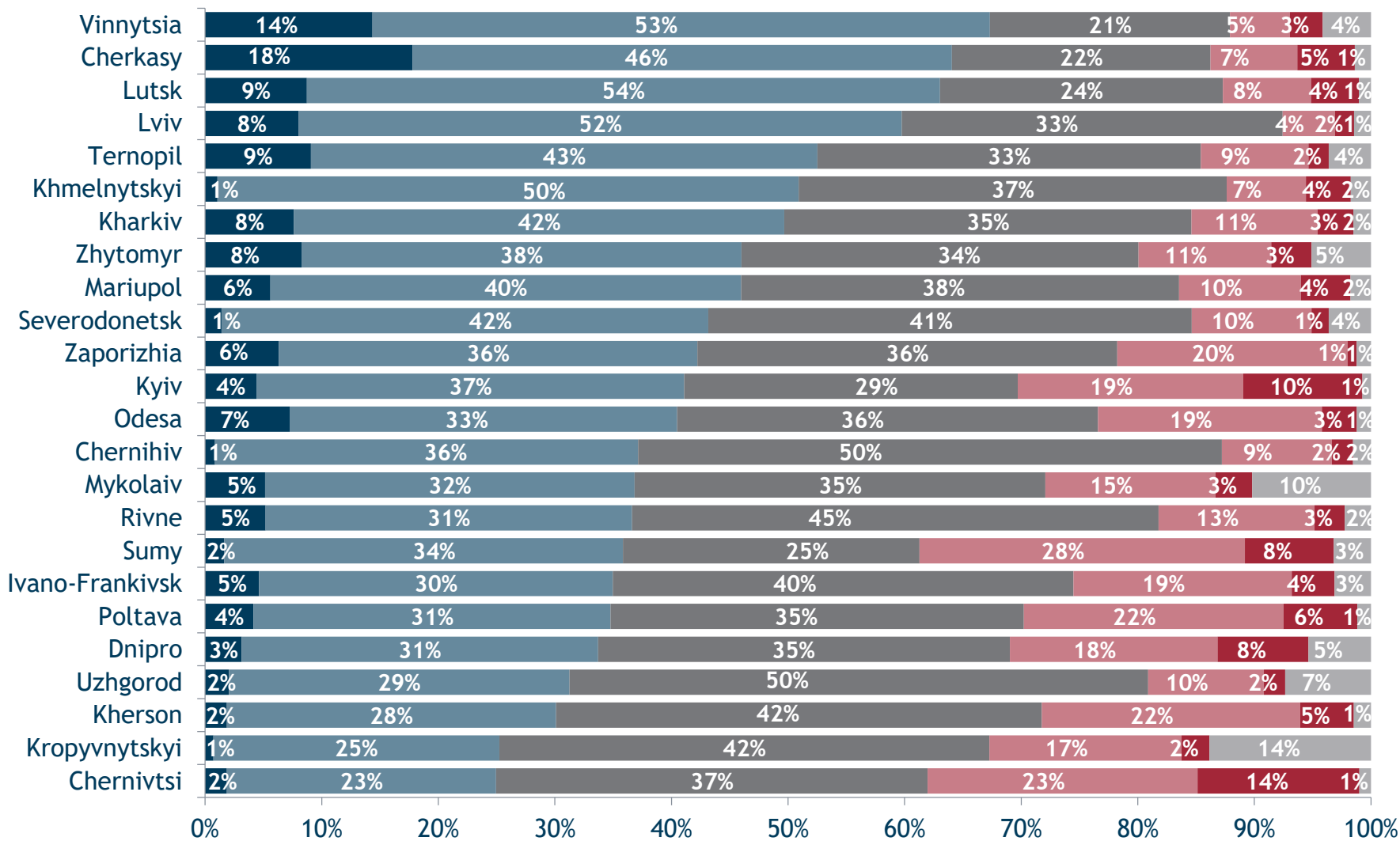


* These scores are based on citizen satisfaction ratings, with “1” indicating a terrible score and “5” indicating an excellent score. Data on this was not collected until IRI’s 2016 survey.

How would you rate the quality of each of the following services and/or public goods that are available in your city?

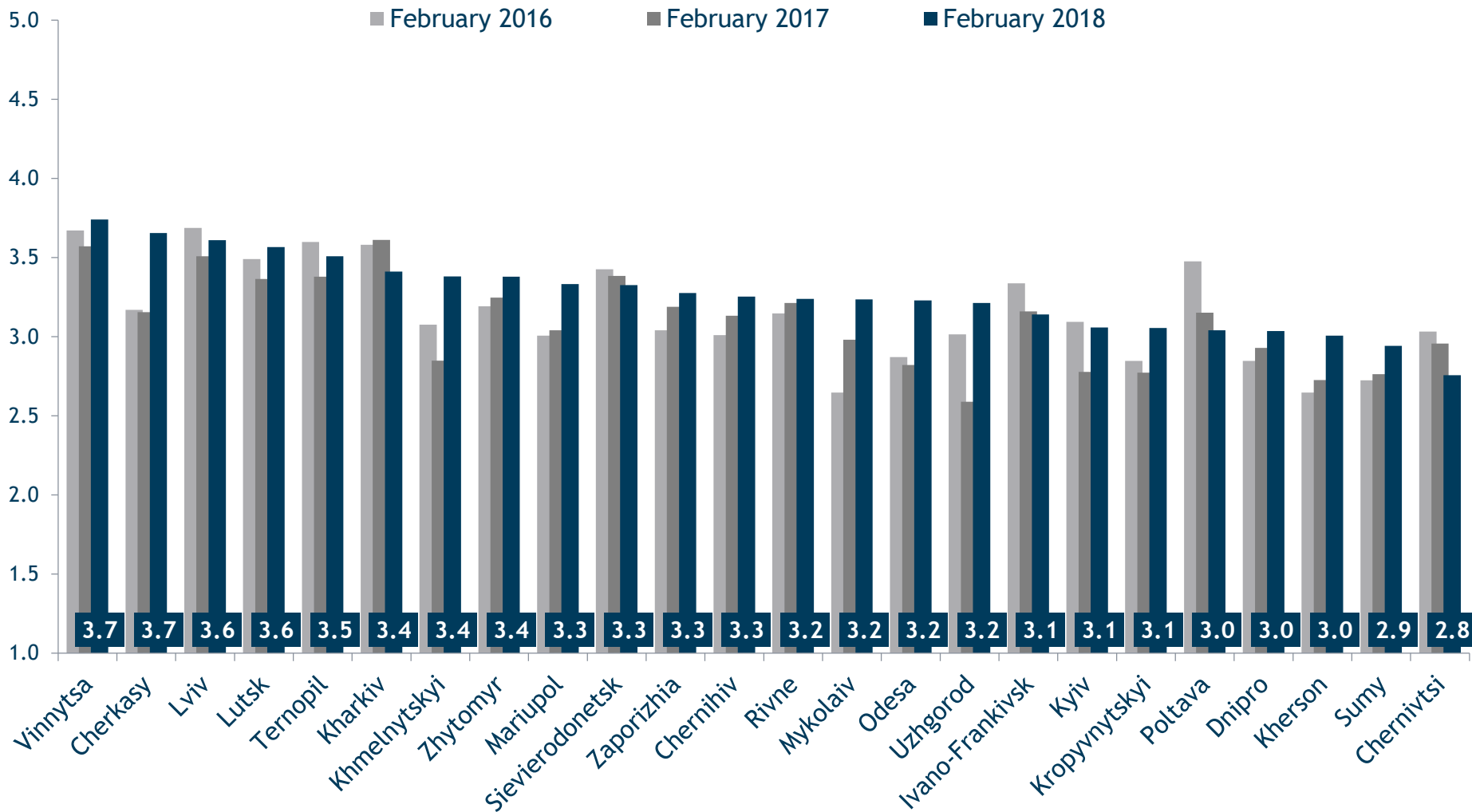
Heating

■ Excellent ■ Good ■ Average ■ Bad ■ Terrible ■ Difficult to answer



How would you rate the quality of each of the following services and/or public goods that are available in your city? (continued)

Heating

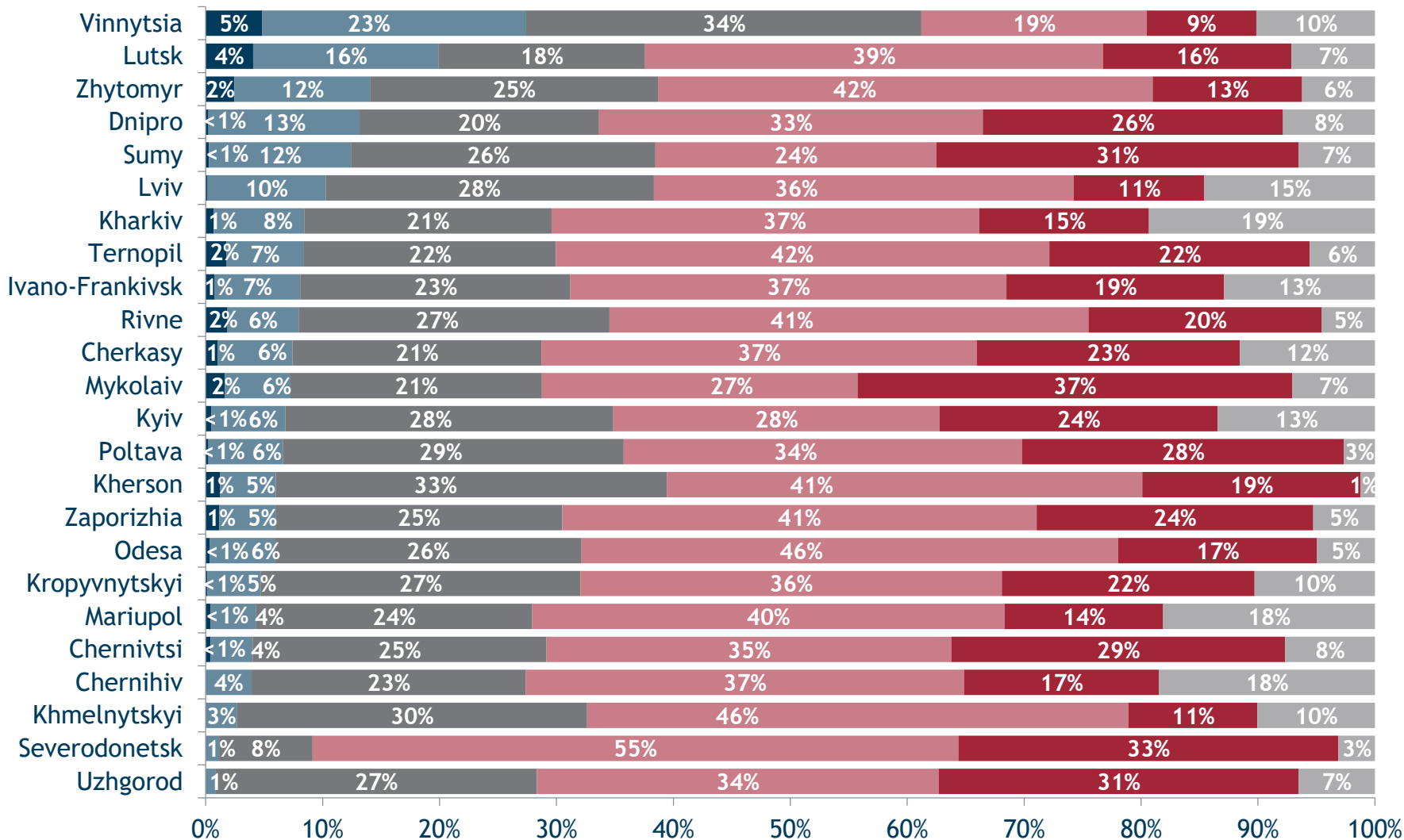


* These scores are based on citizen satisfaction ratings, with “1” indicating a terrible score and “5” indicating an excellent score. Data on this was not collected until IRI’s 2016 survey.

How would you rate the quality of each of the following services and/or public goods that are available in your city?

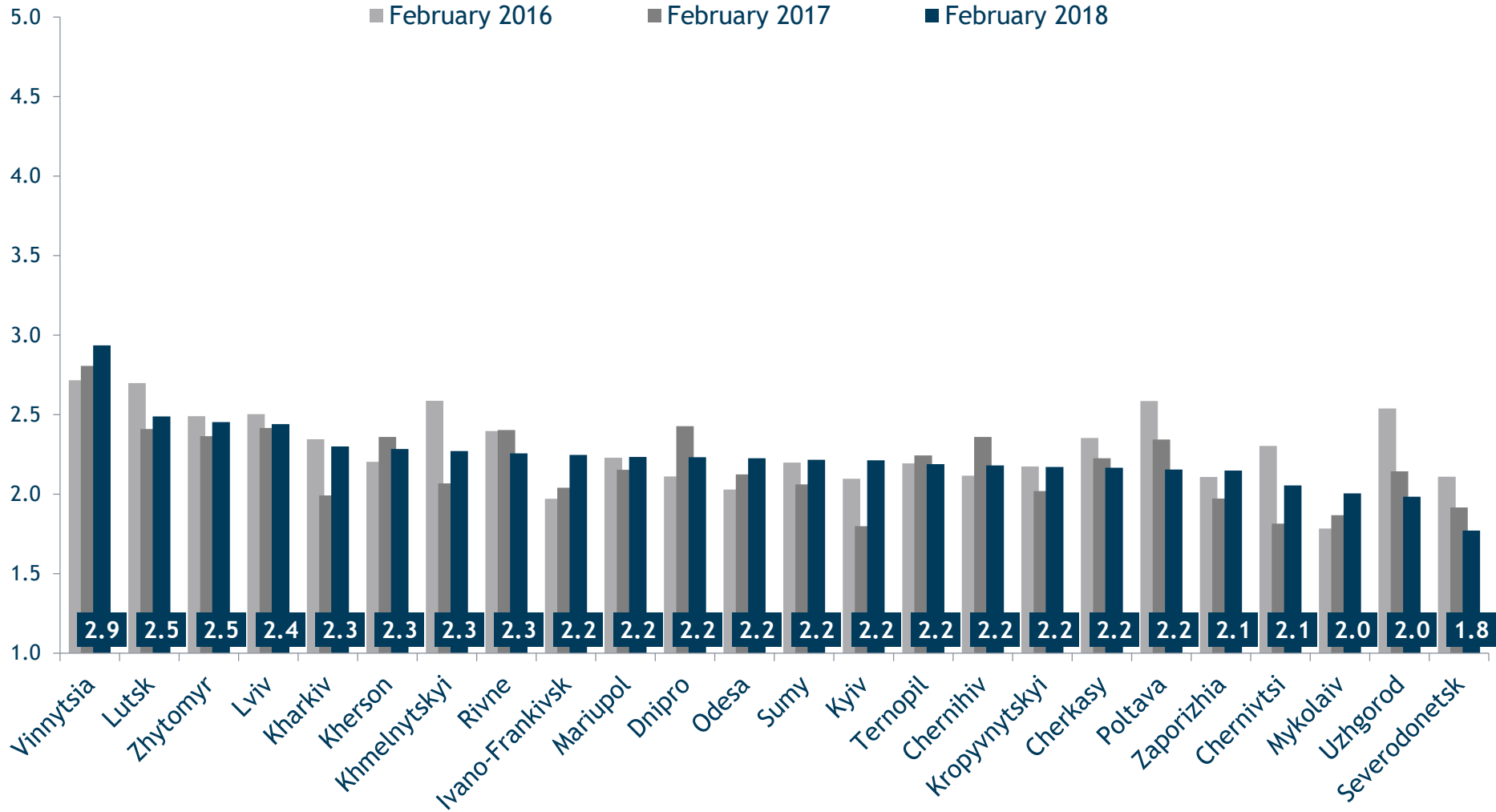
Accessibility for Persons with Disabilities

■ Excellent ■ Good ■ Average ■ Bad ■ Terrible ■ Difficult to answer



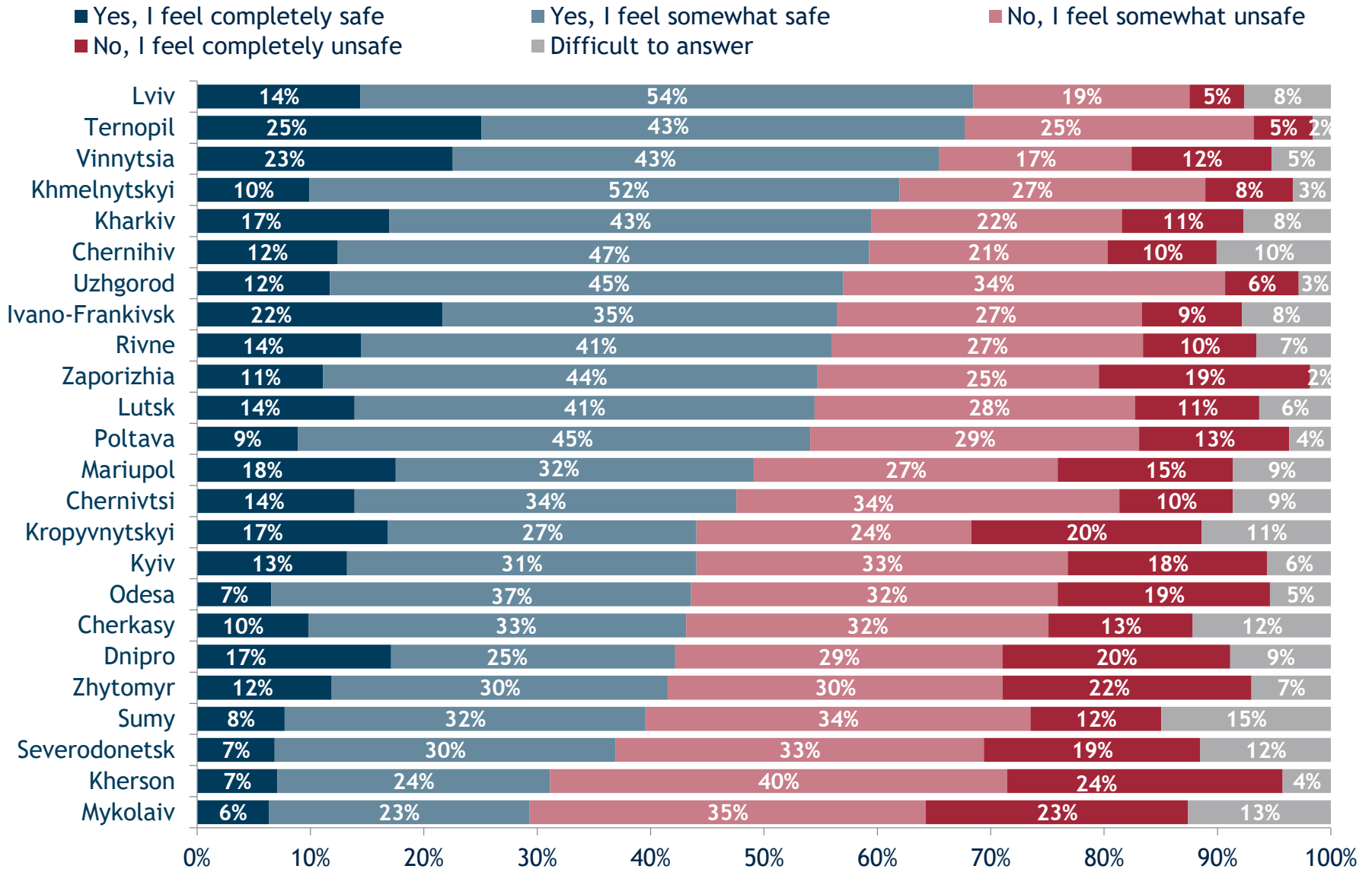
How would you rate the quality of each of the following services and/or public goods that are available in your city? (continued)

Accessibility for Persons with Disabilities

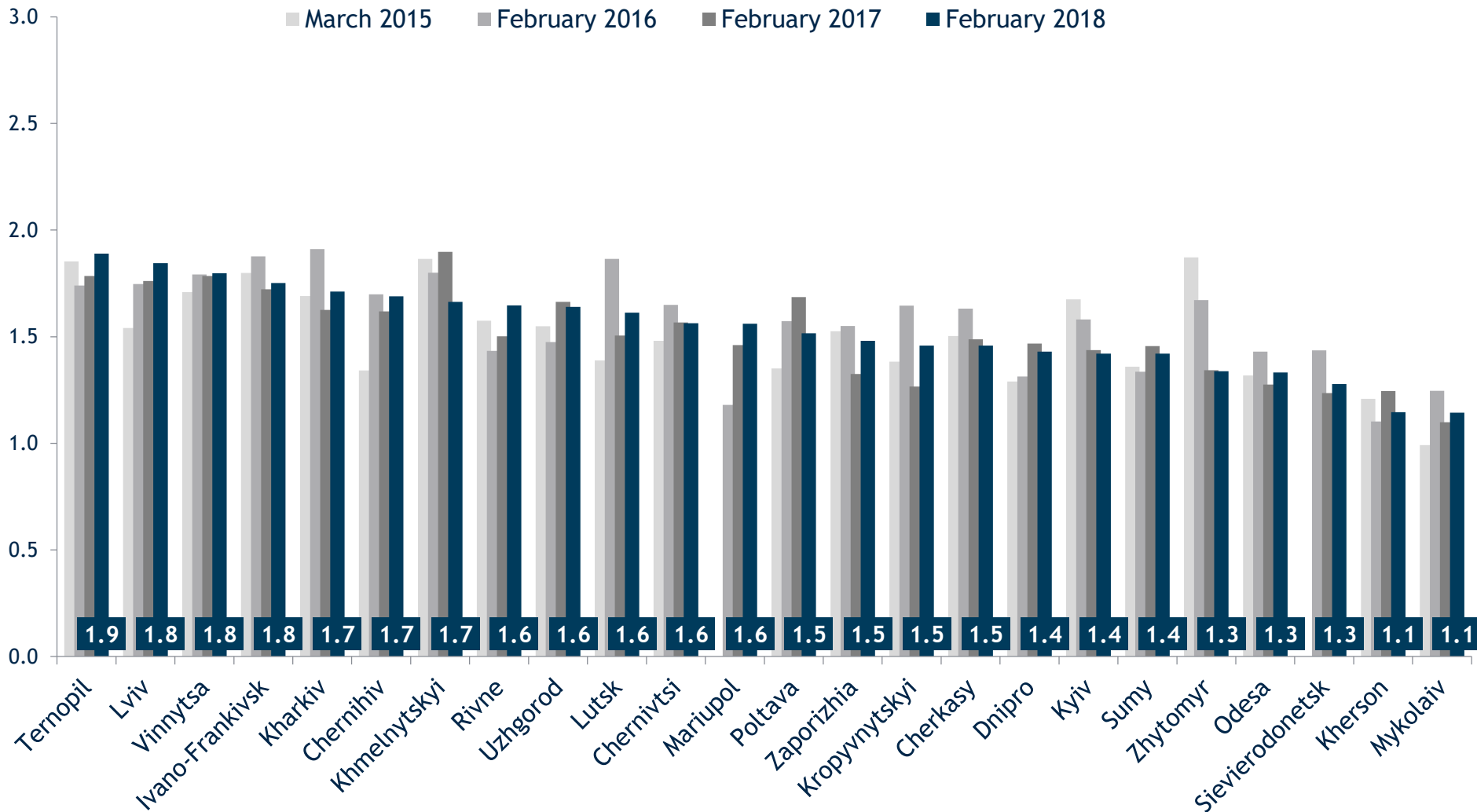


* These scores are based on citizen satisfaction ratings, with “1” indicating a terrible score and “5” indicating an excellent score. Data on this was not collected until IRI’s 2016 survey.

Do you feel secure walking home alone in your neighborhood at night?



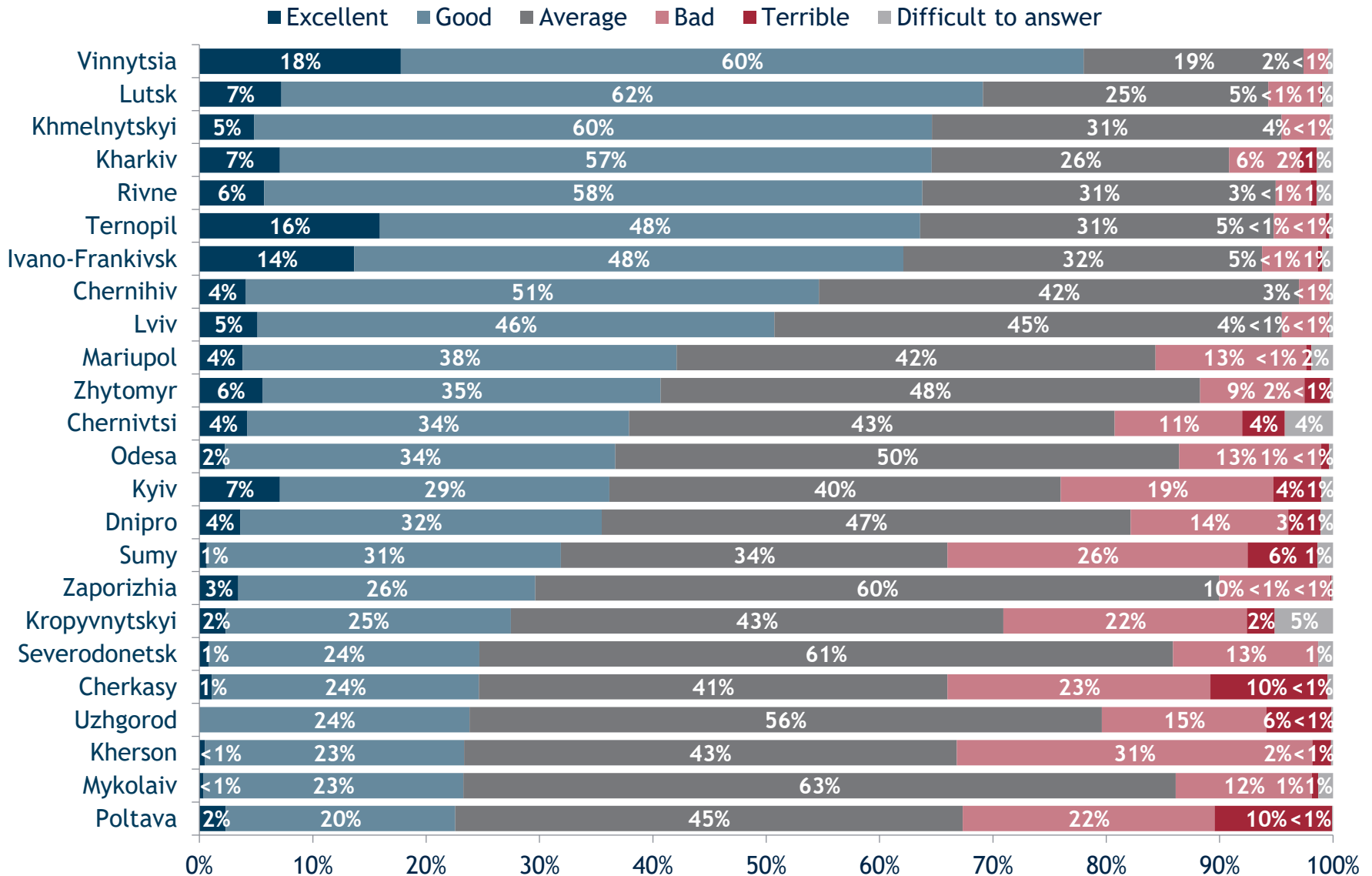
Do you feel secure walking home alone in your neighborhood at night? (continued)



*These scores are based on citizen satisfaction ratings, with “1” indicating feeling terribly unsafe and “3” indicating feeling completely safe. Please note that Mariupol and Severodonetsk were not included in the 2015 survey.

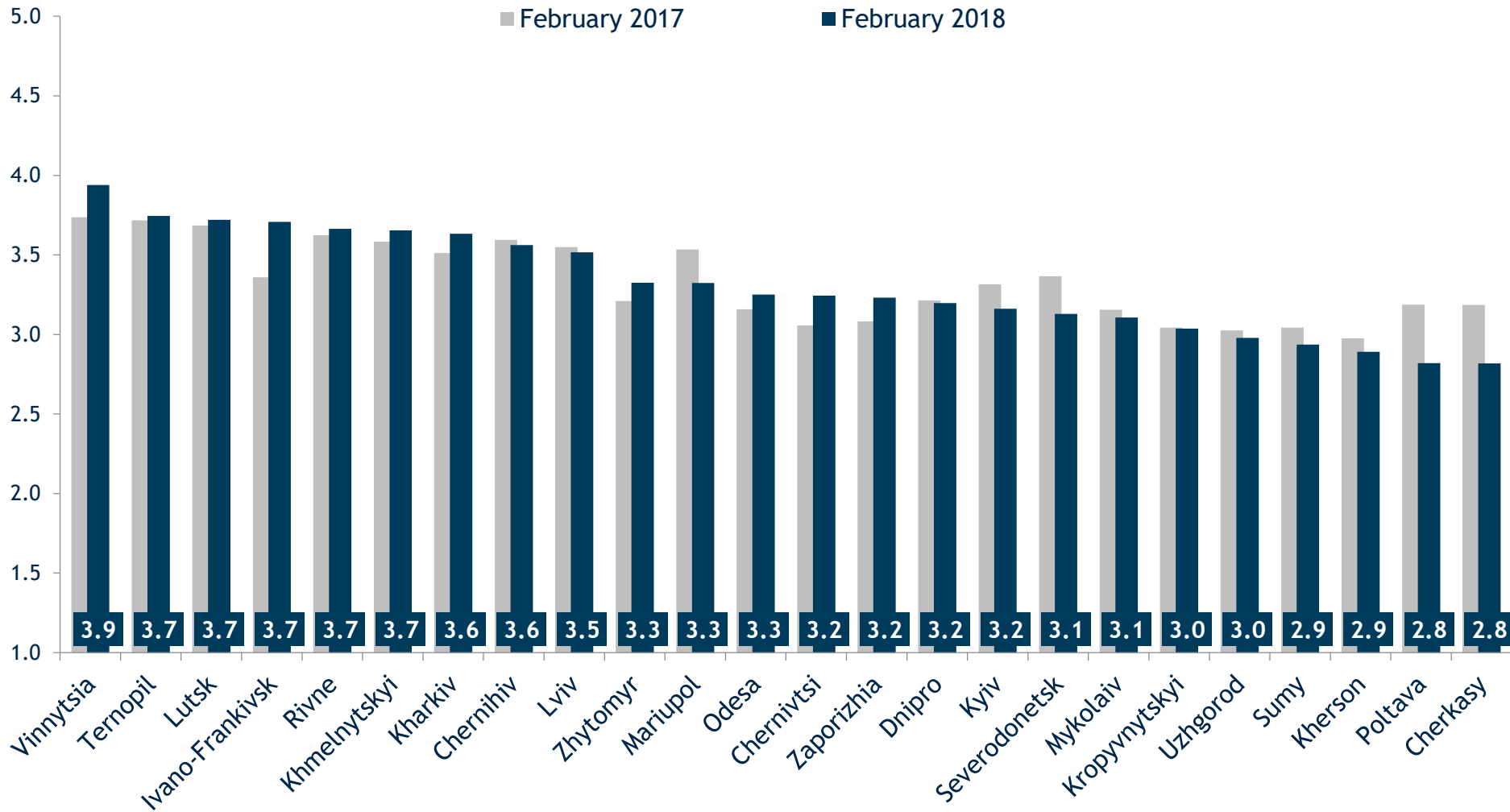
In your opinion, how convenient is your city for each of the following?

Pedestrians



In your opinion, how convenient is your city for each of the following? (continued)

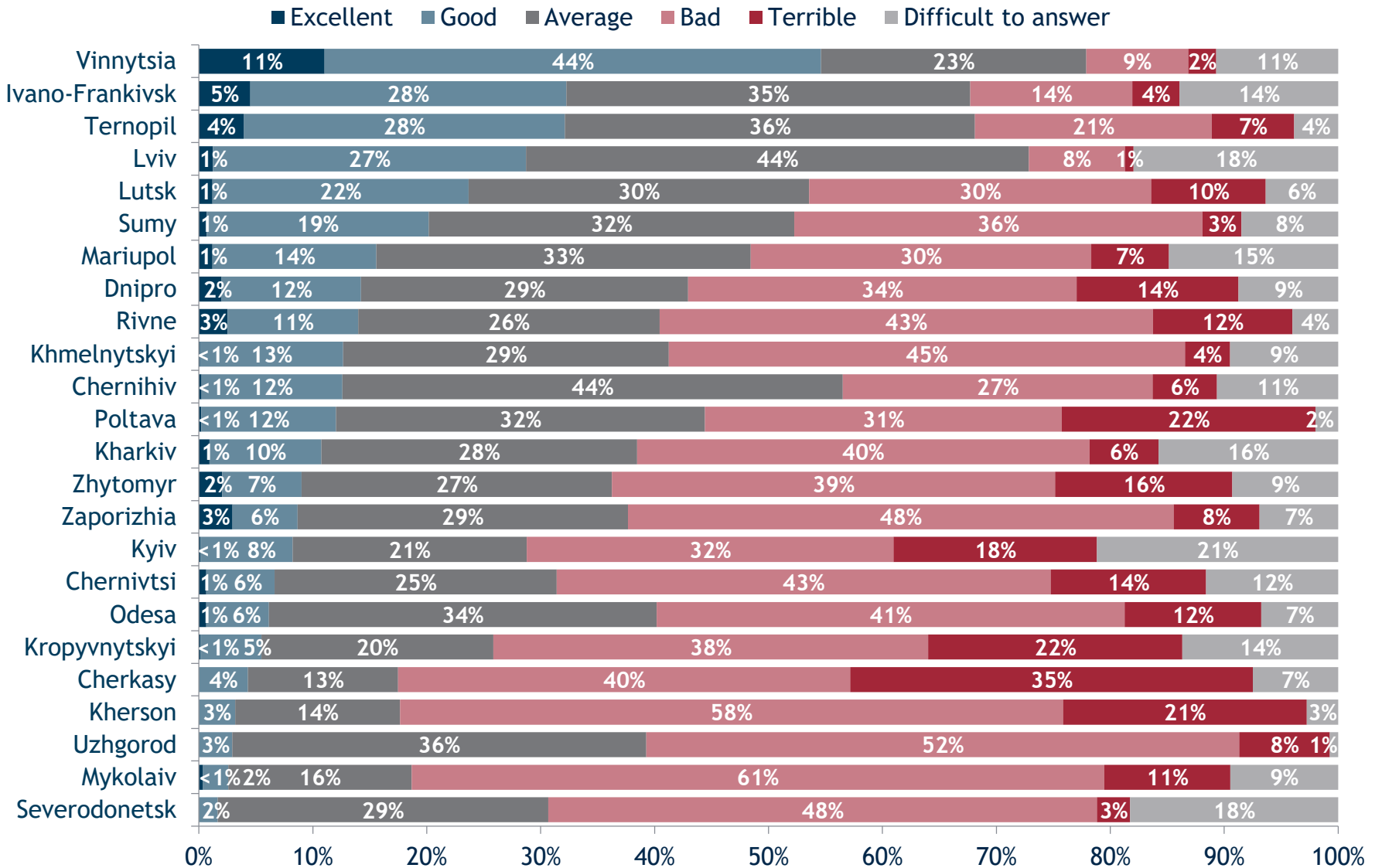
Pedestrians



*These scores are based on citizen satisfaction ratings, with “1” indicating a terrible score and “5” indicating an excellent score.

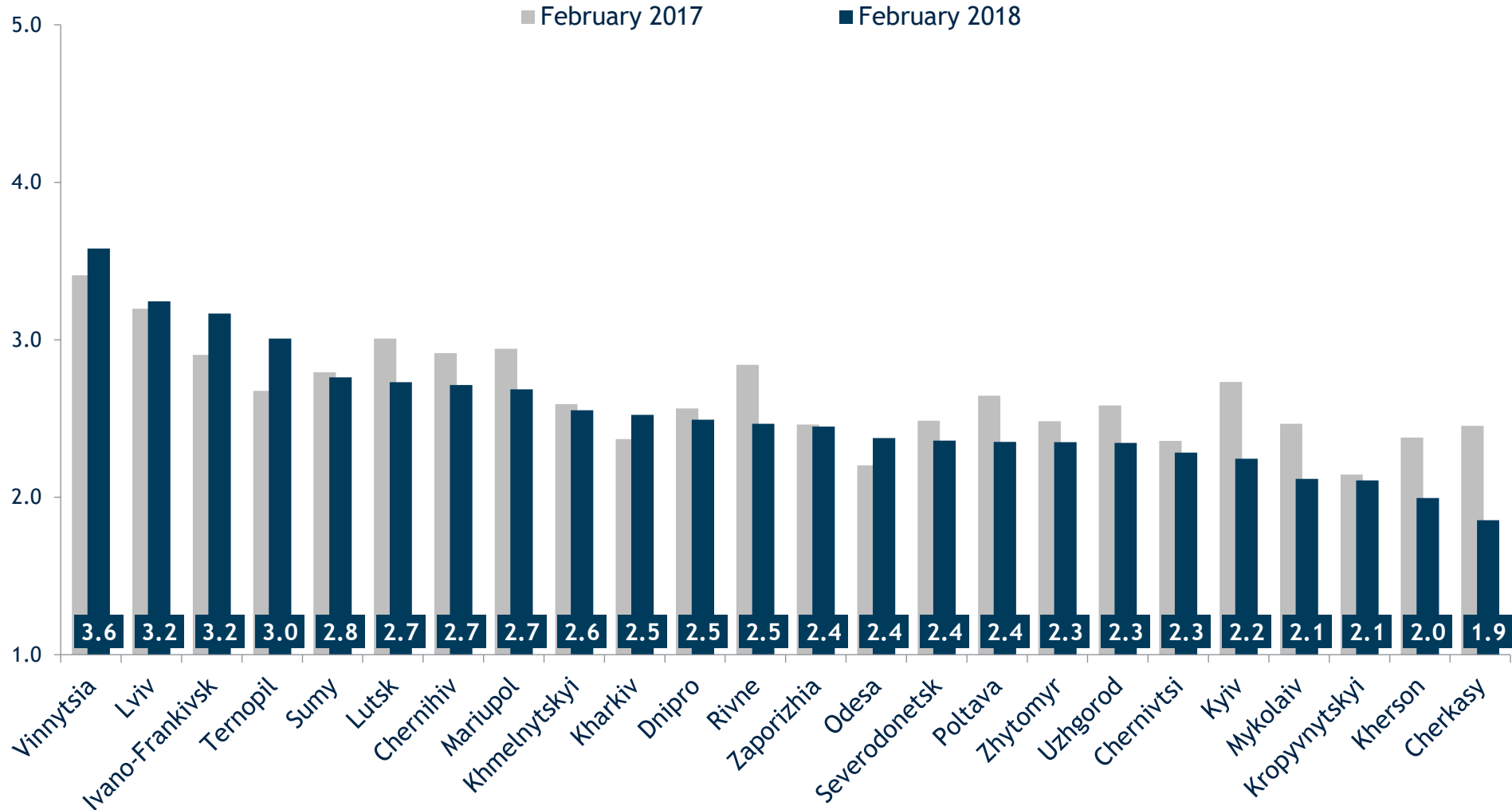
In your opinion, how convenient is your city for each of the following?

Bicyclists



In your opinion, how convenient is your city for each of the following? (continued)

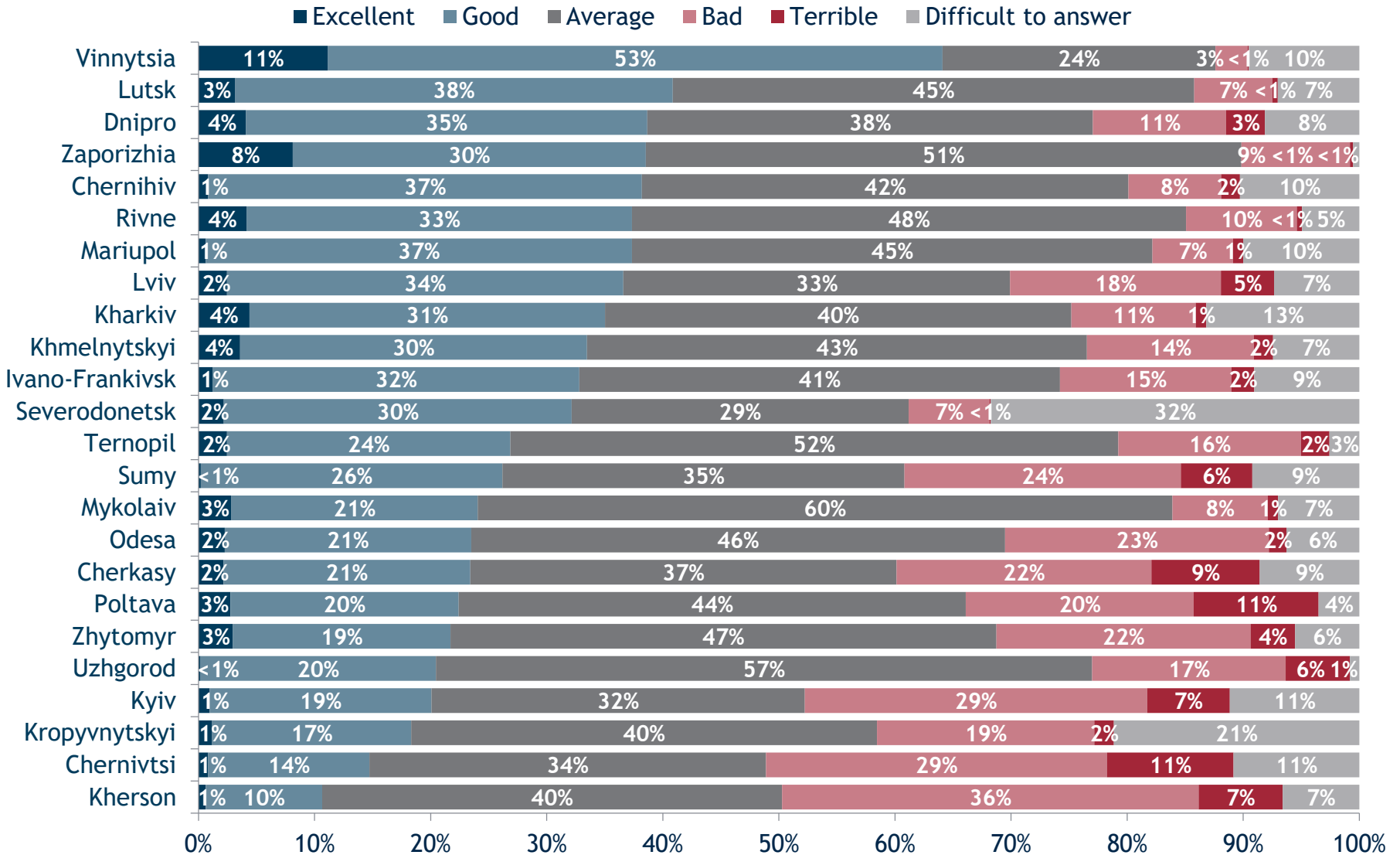
Bicyclists



*These scores are based on citizen satisfaction ratings, with “1” indicating a terrible score and “5” indicating an excellent score.

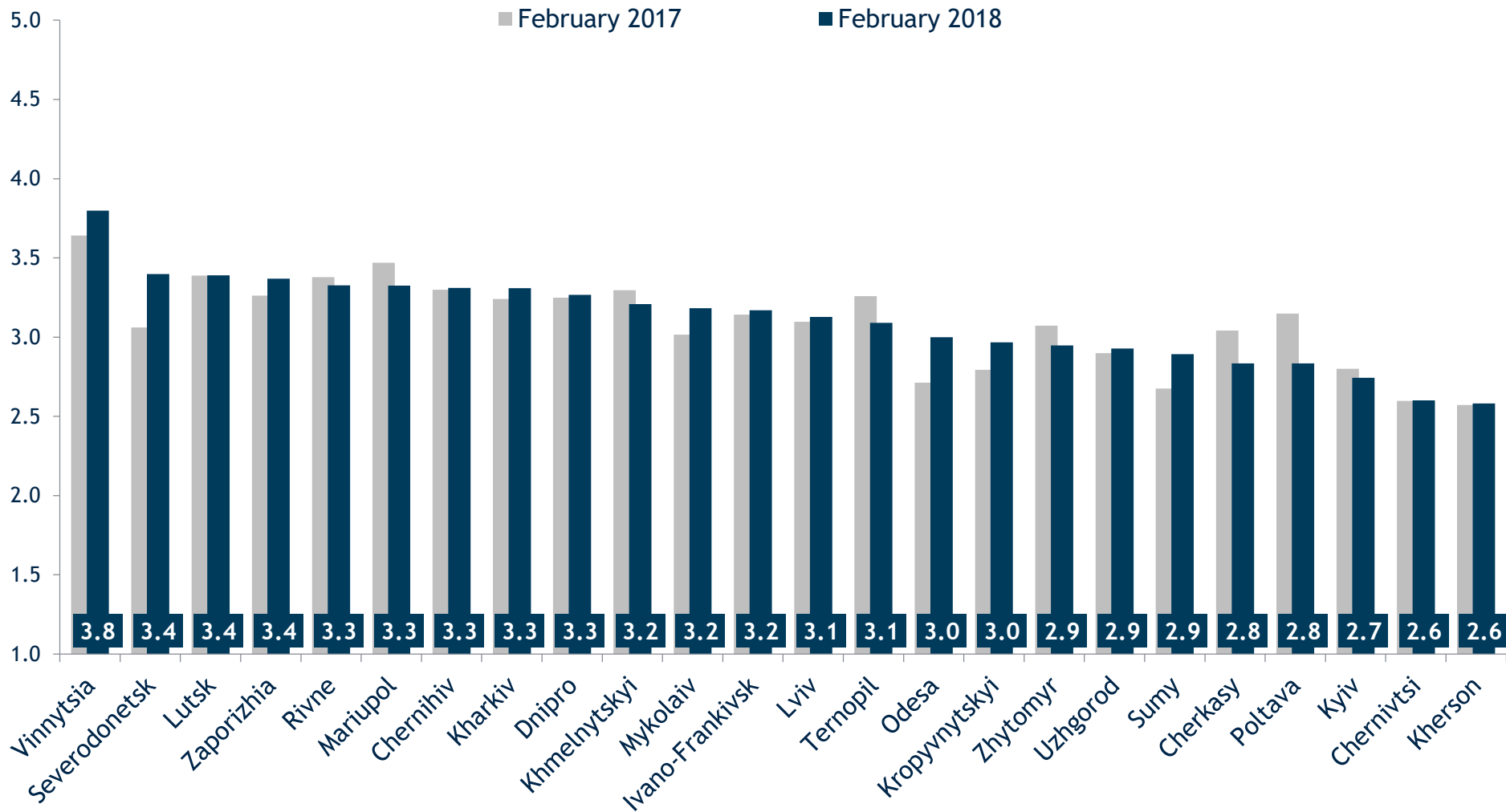
In your opinion, how convenient is your city for each of the following?

Drivers of Private Vehicles



In your opinion, how convenient is your city for each of the following?
(continued)

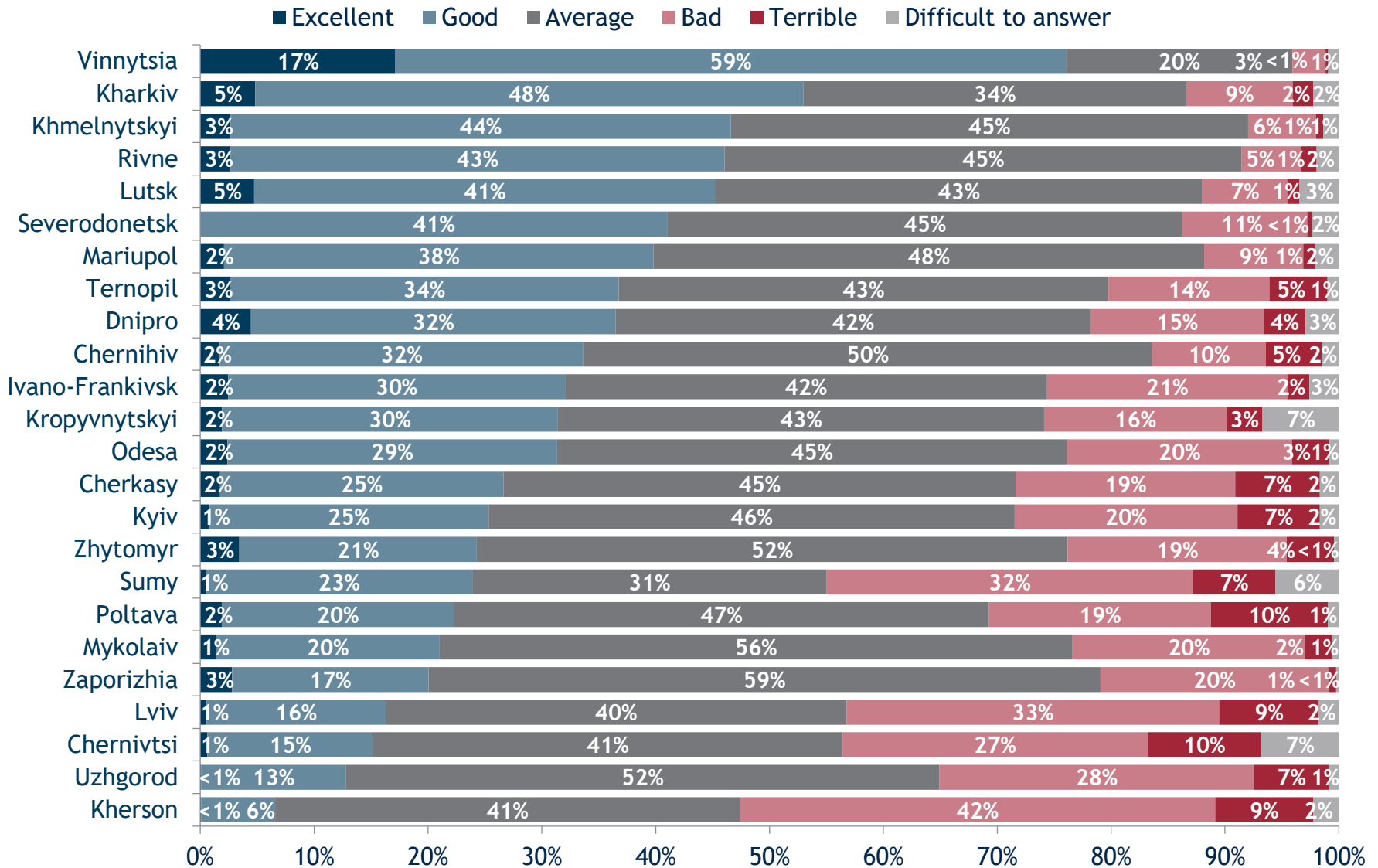
Drivers of Private Vehicles



*These scores are based on citizen satisfaction ratings, with “1” indicating a terrible score and “5” indicating an excellent score.

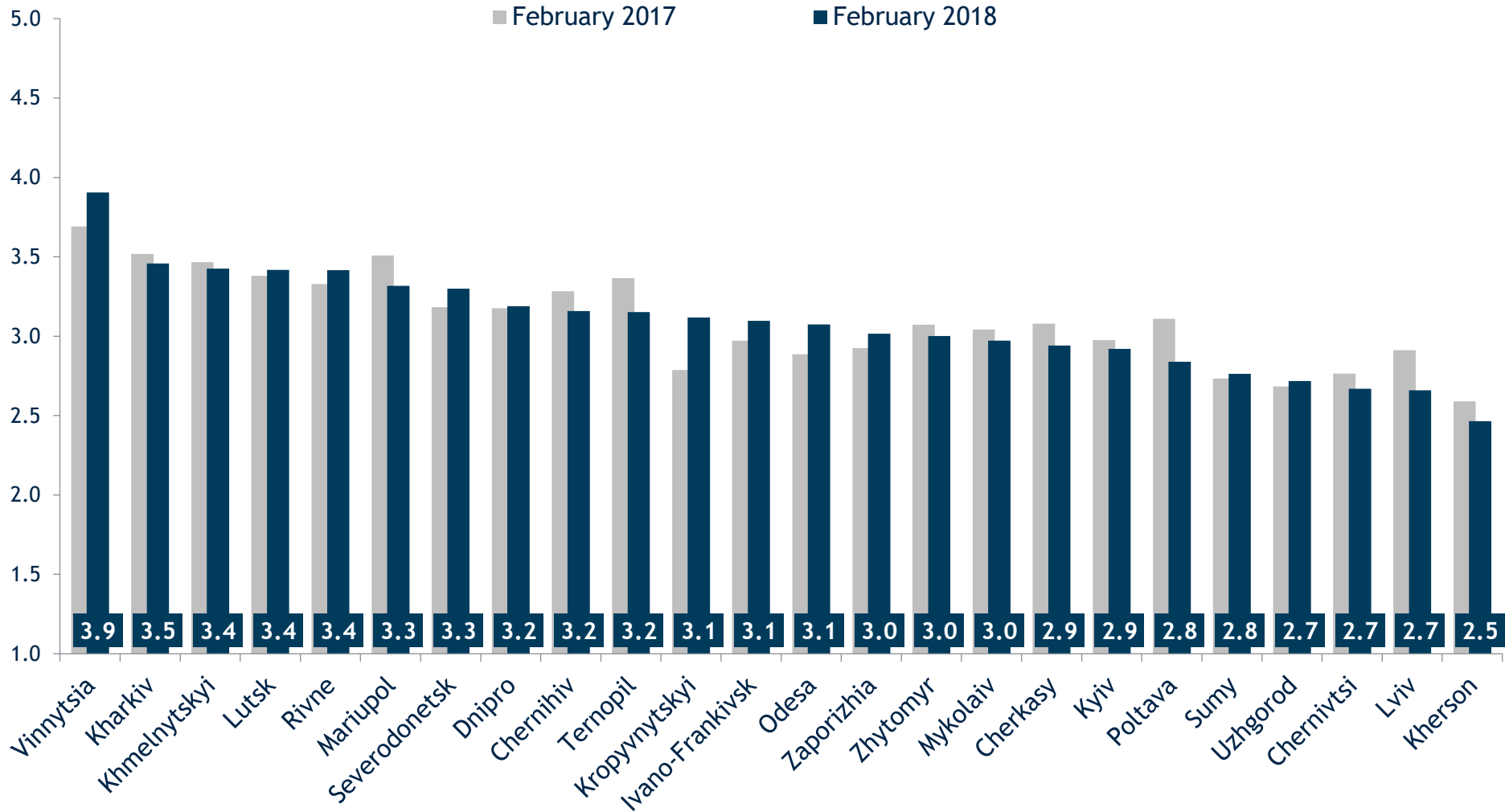
In your opinion, how convenient is your city for each of the following?

Public Transportation Passengers



In your opinion, how convenient is your city for each of the following?
(continued)

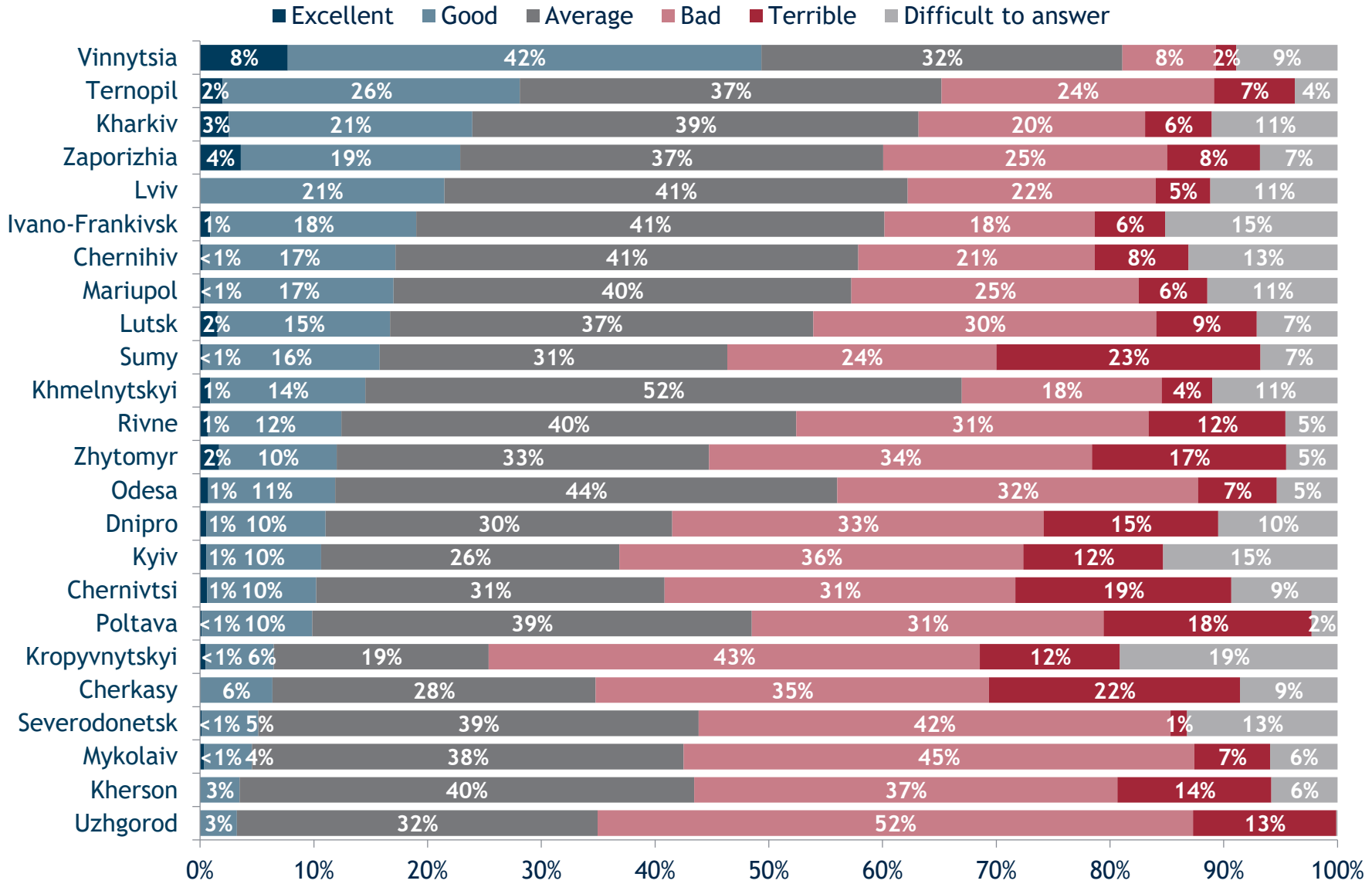
Public Transportation Passengers



*These scores are based on citizen satisfaction ratings, with “1” indicating a terrible score and “5” indicating an excellent score.

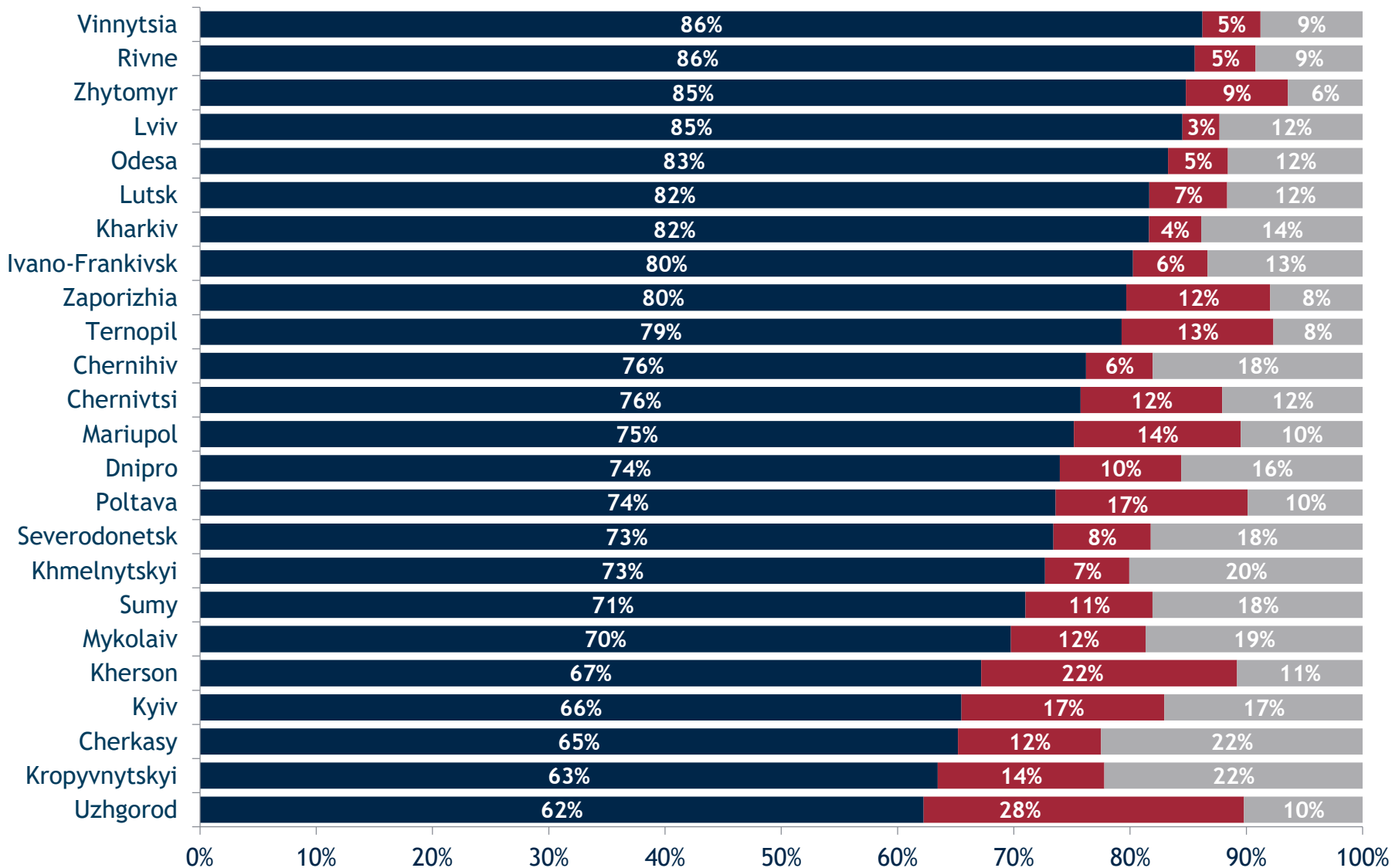
In your opinion, how convenient is your city for each of the following?

People with Baby Strollers



How child-friendly is your city?

■ Rather friendly ■ Rather unfriendly ■ Difficult to answer



How do you usually move around your city?

(Western Ukraine)

	Lviv			Chernivtsi			Ternopil			Rivne		
	First answer	Second answer	Third answer	First answer	Second answer	Third answer	First answer	Second answer	Third answer	First answer	Second answer	Third answer
On foot	29%	53%	15%	42%	25%	14%	37%	38%	14%	24%	46%	16%
By car	15%	11%	19%	22%	14%	14%	14%	15%	17%	14%	12%	12%
By public transportation	55%	31%	9%	34%	41%	14%	46%	34%	13%	59%	22%	9%
By bicycle	0%	1%	4%	1%	3%	4%	1%	3%	6%	0%	1%	7%
By motorcycle, scooter, or moped	0%	0%	1%	0%	1%	1%	1%	1%	1%	0%	0%	0%
Other	0%	0%	2%	1%	2%	8%	1%	1%	7%	1%	1%	9%
Difficult to answer	0%	3%	50%	1%	14%	46%	0%	8%	42%	2%	17%	48%

	Ivano-Frankivsk			Khmelnyskyi			Uzhgorod			Lutsk		
	First answer	Second answer	Third answer	First answer	Second answer	Third answer	First answer	Second answer	Third answer	First answer	Second answer	Third answer
On foot	40%	37%	12%	39%	28%	27%	44%	45%	10%	34%	46%	9%
By car	15%	13%	10%	19%	17%	27%	13%	17%	37%	16%	8%	9%
By public transportation	44%	37%	10%	41%	35%	17%	42%	33%	16%	50%	33%	10%
By bicycle	0%	3%	8%	0%	2%	5%	0%	1%	4%	0%	1%	3%
By motorcycle, scooter, or moped	0%	1%	2%	0%	0%	0%	0%	0%	0%	0%	0%	1%
Other	0%	1%	8%	0%	0%	1%	0%	0%	15%	0%	0%	9%
Difficult to answer	0%	9%	50%	0%	18%	22%	0%	4%	19%	1%	12%	61%

How do you usually move around your city?

(Central Ukraine)

	Kyiv			Zhytomyr			Vinnytsia			Chernihiv		
	First answer	Second answer	Third answer	First answer	Second answer	Third answer	First answer	Second answer	Third answer	First answer	Second answer	Third answer
On foot	28%	49%	18%	27%	53%	15%	20%	49%	10%	35%	46%	13%
By car	17%	11%	20%	11%	12%	24%	15%	6%	14%	16%	11%	21%
By public transportation	54%	34%	7%	60%	28%	7%	63%	22%	8%	47%	36%	11%
By bicycle	0%	1%	4%	1%	1%	1%	1%	2%	3%	1%	3%	7%
By motorcycle, scooter, or moped	0%	0%	0%	0%	0%	1%	0%	0%	1%	1%	0%	0%
Other	0%	1%	10%	0%	1%	3%	0%	0%	3%	1%	0%	4%
Difficult to answer	0%	4%	40%	1%	5%	48%	0%	20%	63%	0%	4%	43%

	Cherkasy			Sumy			Kropyvnytskyi			Poltava		
	First answer	Second answer	Third answer	First answer	Second answer	Third answer	First answer	Second answer	Third answer	First answer	Second answer	Third answer
On foot	37%	39%	13%	20%	52%	17%	27%	50%	15%	35%	43%	13%
By car	14%	10%	13%	10%	12%	12%	14%	8%	14%	14%	13%	19%
By public transportation	47%	36%	9%	68%	25%	4%	57%	31%	5%	48%	34%	10%
By bicycle	1%	2%	5%	1%	3%	7%	0%	0%	5%	1%	2%	5%
By motorcycle, scooter, or moped	0%	1%	1%	0%	1%	3%	0%	0%	3%	0%	0%	2%
Other	0%	1%	7%	0%	0%	11%	0%	0%	5%	0%	0%	4%
Difficult to answer	1%	11%	52%	0%	6%	47%	0%	11%	52%	1%	8%	46%

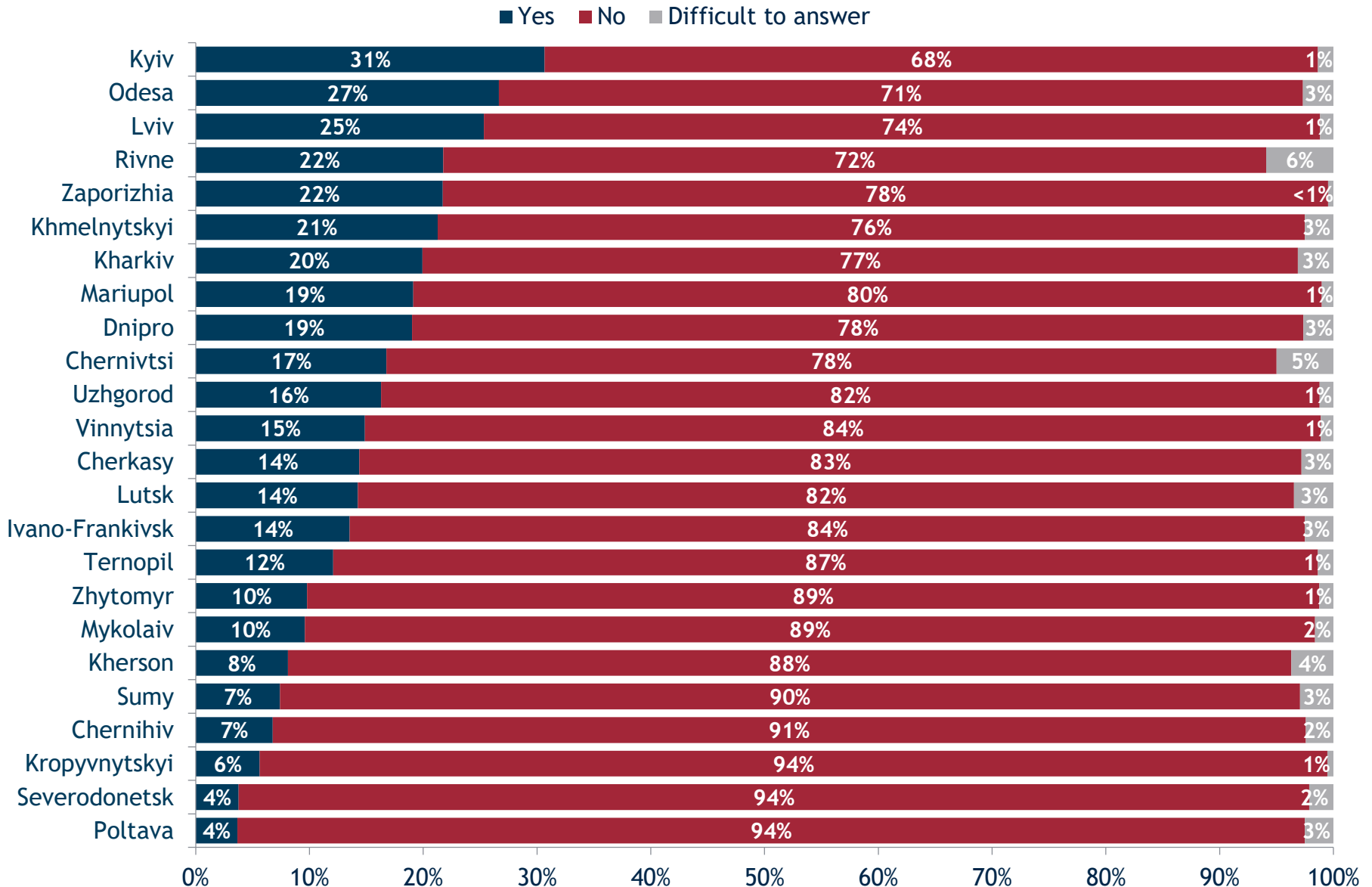
How do you usually move around your city?

(Southern and Eastern Ukraine)

	Odesa			Kherson			Mykolaiv			Zaporizhia		
	First answer	Second answer	Third answer	First answer	Second answer	Third answer	First answer	Second answer	Third answer	First answer	Second answer	Third answer
On foot	39%	40%	16%	51%	33%	8%	31%	42%	14%	32%	45%	11%
By car	19%	12%	15%	9%	12%	21%	13%	5%	8%	19%	10%	18%
By public transportation	41%	41%	14%	40%	48%	6%	51%	37%	7%	50%	41%	7%
By bicycle	1%	1%	5%	0%	2%	4%	0%	1%	2%	0%	0%	2%
By motorcycle, scooter, or moped	0%	0%	2%	0%	0%	1%	0%	0%	1%	0%	0%	1%
Other	0%	1%	7%	0%	1%	5%	4%	5%	4%	0%	2%	17%
Difficult to answer	0%	4%	42%	0%	5%	55%	0%	11%	64%	0%	1%	43%

	Dnipro			Kharkiv			Severodonetsk			Mariupol		
	First answer	Second answer	Third answer	First answer	Second answer	Third answer	First answer	Second answer	Third answer	First answer	Second answer	Third answer
On foot	31%	38%	14%	27%	45%	12%	35%	53%	5%	29%	48%	11%
By car	15%	12%	17%	11%	9%	14%	14%	2%	4%	13%	8%	12%
By public transportation	52%	32%	9%	60%	29%	4%	48%	36%	7%	55%	27%	6%
By bicycle	0%	1%	4%	0%	1%	3%	1%	1%	7%	1%	2%	2%
By motorcycle, scooter, or moped	0%	0%	1%	0%	0%	0%	0%	0%	0%	0%	1%	0%
Other	1%	0%	3%	1%	2%	9%	1%	1%	4%	1%	2%	11%
Difficult to answer	1%	16%	52%	1%	13%	56%	1%	7%	72%	1%	12%	56%

Do you use a taxi hailing application such as Uklon or UBER?



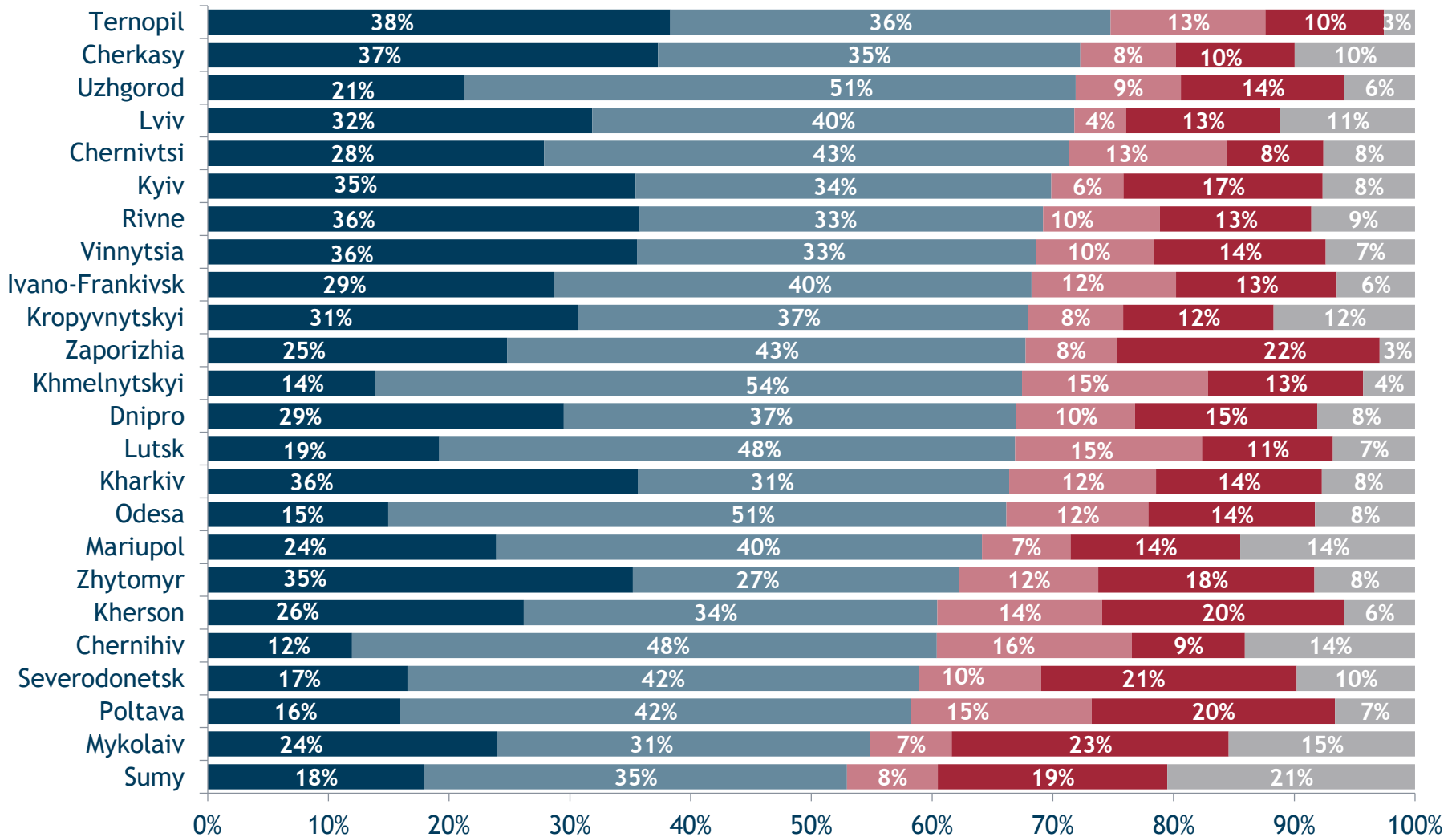


Electoral Moods



If parliamentary elections were held next Sunday, would you participate in such elections?

■ Definitely yes
 ■ Somewhat yes
 ■ Somewhat no
 ■ Definitely no
 ■ Difficult to answer



If parliamentary elections were held next Sunday, for whom would you vote?

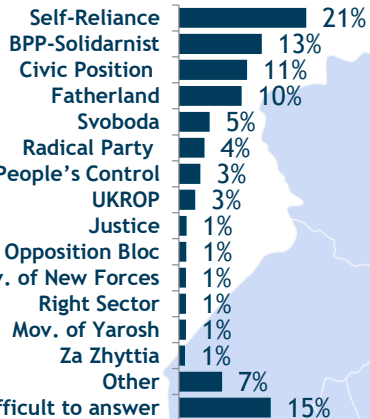
(All respondents)

	Vinnitsia	Dnipro	Zhytomyr	Zaporizhia	Ivano-Frankivsk	Kyiv	Kropyvnytskyi	Lutsk	Lviv	Mykolaiv	Odesa	Poltava	Rivne	Sumy	Ternopil	Uzhgorod	Kharkiv	Kherson	Khmelnytskyi	Cherkasy	Chernivtsi	Chernihiv	Mariupol	Severodonetsk	
Fatherland (Batkivshchyna)	11%	8%	8%	9%	7%	8%	9%	9%	8%	6%	7%	14%	12%	13%	13%	13%	7%	8%	9%	12%	12%	12%	5%	6%	
BPP-Solidarnist	15%	7%	7%	8%	5%	10%	10%	7%	10%	3%	4%	12%	8%	6%	9%	11%	3%	6%	8%	7%	9%	8%	4%	5%	
Opposition Bloc	2%	11%	3%	12%	-	4%	6%	3%	1%	8%	11%	3%	2%	4%	1%	6%	8%	5%	3%	3%	6%	3%	15%	12%	
For Life (Za Zhyttia)	4%	8%	3%	9%	1%	5%	4%	1%	1%	6%	10%	2%	3%	5%	2%	3%	10%	5%	3%	3%	5%	3%	9%	10%	
Civic Position	6%	3%	4%	2%	4%	5%	3%	6%	8%	2%	1%	3%	6%	6%	9%	5%	1%	2%	8%	6%	5%	4%	2%	2%	
Radical Party	3%	2%	5%	3%	2%	3%	4%	6%	3%	2%	4%	7%	5%	5%	7%	2%	2%	3%	2%	4%	7%	6%	5%	3%	
Self-Reliance (Samopomich)	3%	1%	3%	1%	7%	4%	2%	5%	16%	3%	3%	5%	3%	2%	6%	4%	2%	1%	3%	3%	2%	4%	2%	2%	
Svoboda	3%	-	2%	-	16%	2%	2%	4%	4%	-	1%	4%	4%	1%	15%	4%	-	3%	11%	3%	4%	1%	1%	-	
UKROP	1%	10%	-	1%	9%	-	1%	9%	2%	-	-	1%	2%	1%	1%	-	-	1%	1%	2%	-	1%	-	-	
Movement of New Forces	-	-	2%	1%	1%	3%	-	2%	1%	-	3%	1%	1%	1%	2%	2%	-	1%	1%	2%	3%	2%	1%	1%	
People's Front	1%	-	1%	1%	-	1%	1%	4%	1%	-	1%	1%	1%	-	3%	1%	1%	1%	1%	1%	4%	1%	1%	-	
Vidrozhennia	-	-	1%	-	-	-	-	1%	-	-	-	-	1%	1%	-	2%	12%	-	2%	-	-	-	1%	-	
Justice	1%	-	-	-	1%	1%	1%	1%	1%	-	-	-	3%	-	1%	1%	-	-	2%	2%	-	1%	-	1%	
Nash Krai	-	-	-	2%	-	-	-	-	-	-	1%	-	-	-	-	-	3%	1%	1%	-	-	2%	2%	4%	
Right Sector	-	1%	1%	-	1%	-	-	1%	1%	-	1%	-	1%	1%	2%	-	-	1%	2%	1%	1%	1%	-	-	
Agrarian Party of Ukraine	-	-	1%	-	-	1%	2%	-	1%	1%	-	-	3%	1%	1%	1%	-	-	2%	-	1%	1%	-	-	
Socialist Party	-	1%	-	-	-	1%	-	-	-	1%	1%	2%	-	1%	-	-	1%	1%	1%	1%	1%	1%	1%	1%	
People's Control	1%	-	-	-	-	-	-	1%	3%	-	-	-	1%	-	1%	-	-	-	-	1%	1%	-	-	-	
Democratic Alliance	-	1%	-	-	-	1%	1%	1%	1%	-	1%	-	-	1%	1%	-	-	-	-	-	-	-	1%	-	1%
Strong Ukraine	1%	1%	1%	-	-	-	-	-	-	-	1%	-	-	-	-	-	1%	1%	1%	-	1%	-	1%	-	
Movement of Yarosh (DIYa)	-	-	1%	-	-	-	-	1%	1%	-	-	-	2%	-	1%	-	-	-	-	1%	1%	-	-	-	
Yedynyi Centre	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	6%	-	-	1%	-	-	-	-	-	
Osnova	-	-	-	-	-	-	-	-	-	-	1%	-	-	1%	-	-	-	1%	1%	-	-	-	3%	-	
Other	3%	3%	9%	7%	5%	6%	7%	6%	4%	4%	6%	2%	5%	2%	4%	7%	3%	3%	2%	5%	4%	1%	5%	2%	
I would not vote	19%	21%	23%	27%	19%	18%	16%	15%	14%	26%	20%	22%	16%	23%	15%	19%	17%	27%	19%	14%	12%	19%	15%	30%	
Difficult to answer	26%	19%	26%	14%	20%	23%	30%	16%	21%	35%	23%	20%	20%	27%	7%	10%	26%	31%	15%	29%	19%	24%	28%	17%	

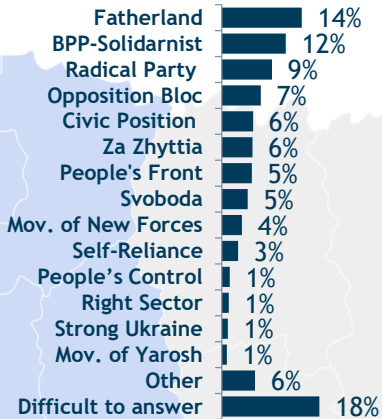
If parliamentary elections were held next Sunday, for whom would you vote? (continued)

(Among likely voters in western Ukraine)

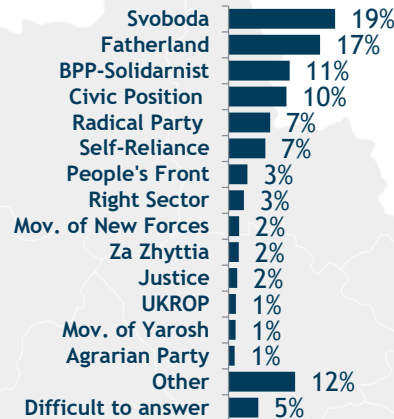
Lviv



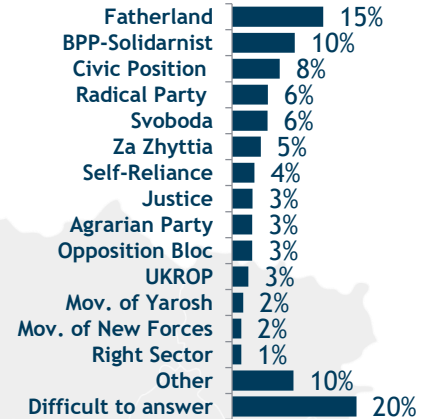
Chernivtsi



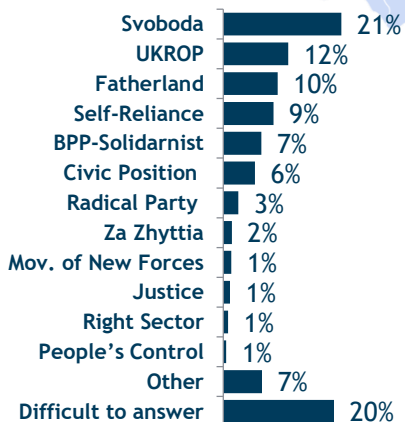
Ternopil



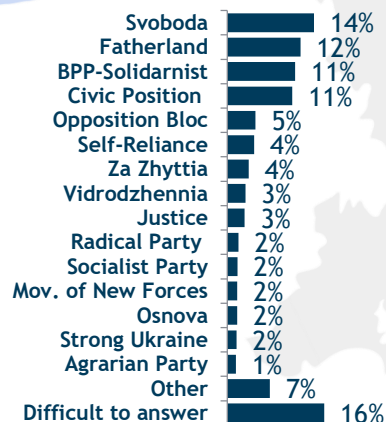
Rivne



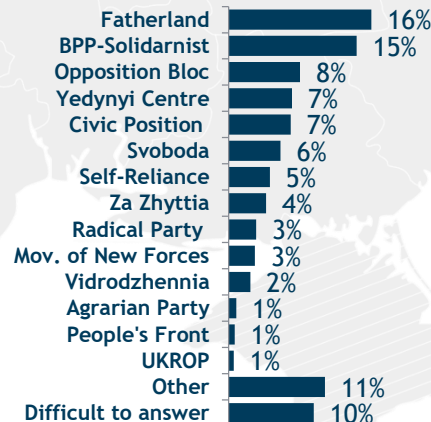
Ivano-Frankivsk



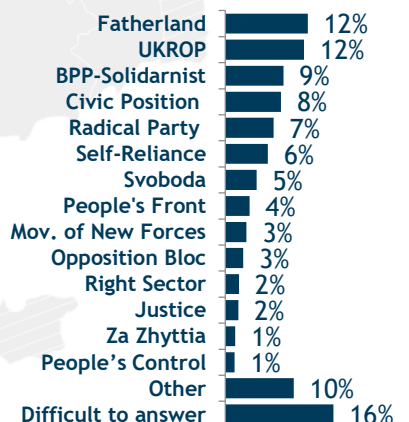
Khmelnyskyi



Uzhgorod



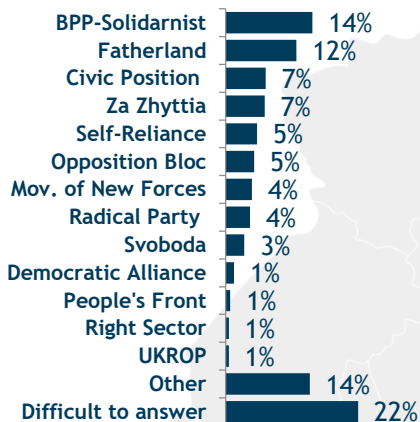
Lutsk



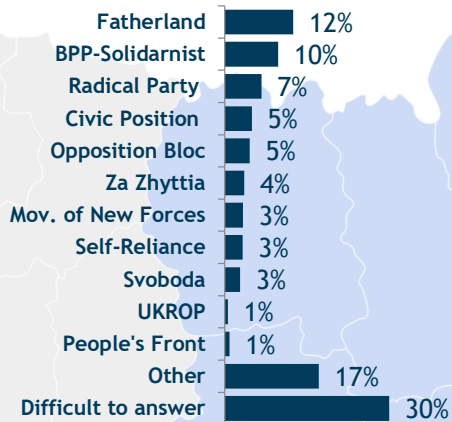
If parliamentary elections were held next Sunday, for whom would you vote? (continued)

(Among likely voters in central Ukraine)

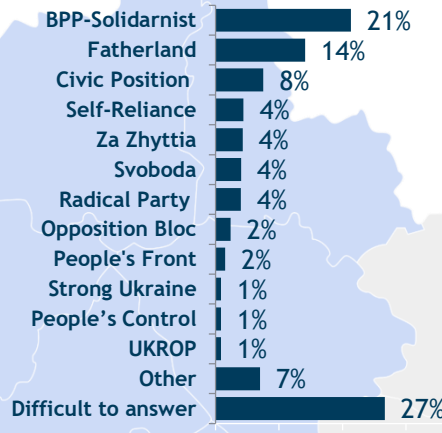
Kyiv



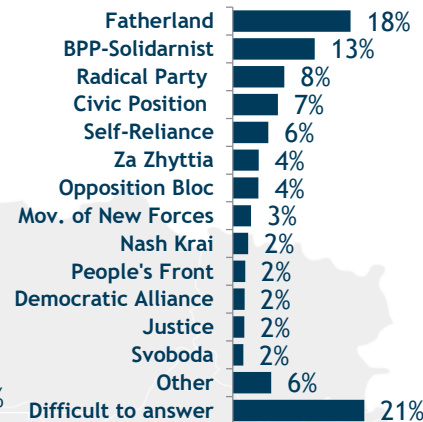
Zhytomyr



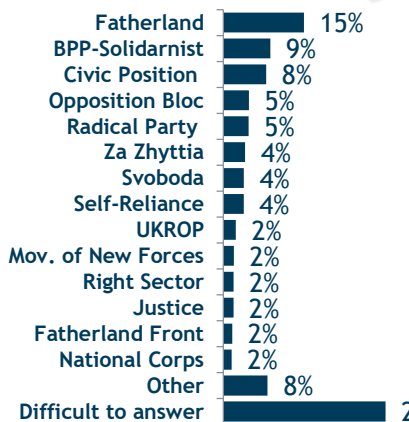
Vinnitsia



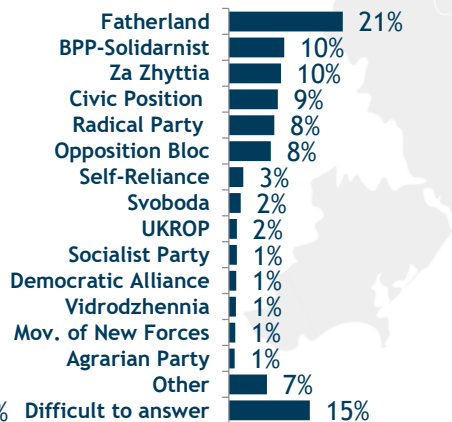
Chernihiv



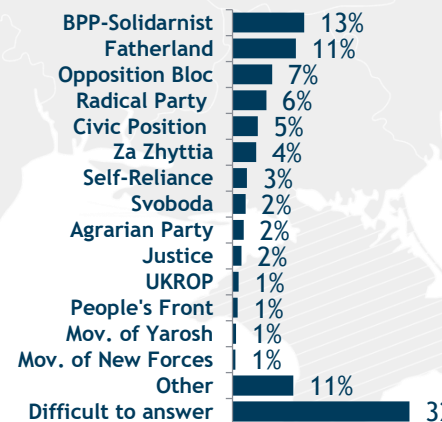
Cherkasy



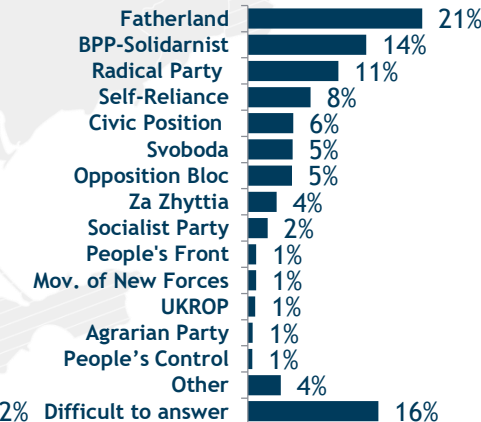
Sumy



Kropyvnytskyi



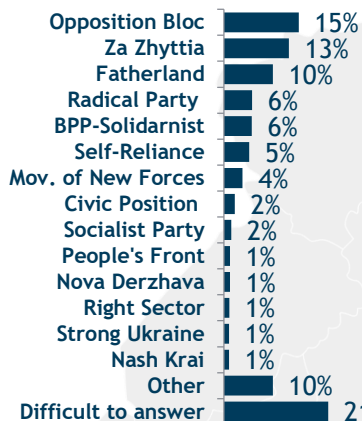
Poltava



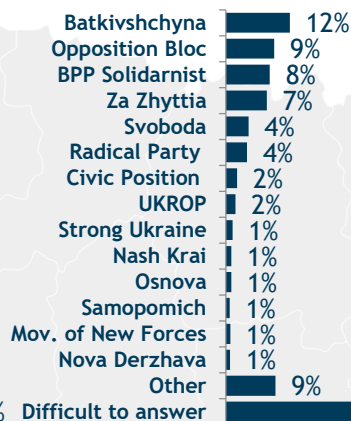
If parliamentary elections were held next Sunday, for whom would you vote? (continued)

(Among likely voters in southern and eastern Ukraine)

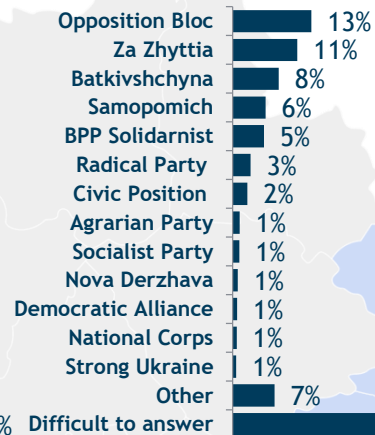
Odesa



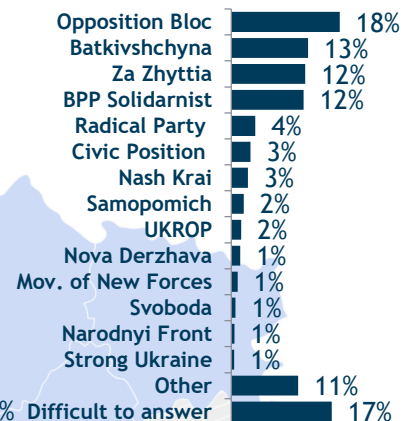
Kherson



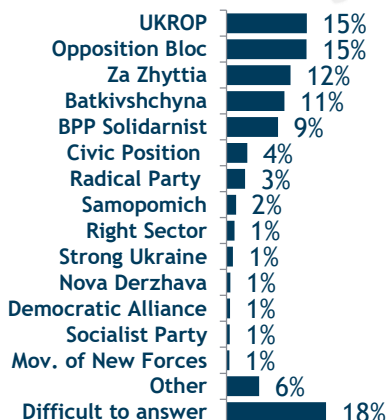
Mykolaiv



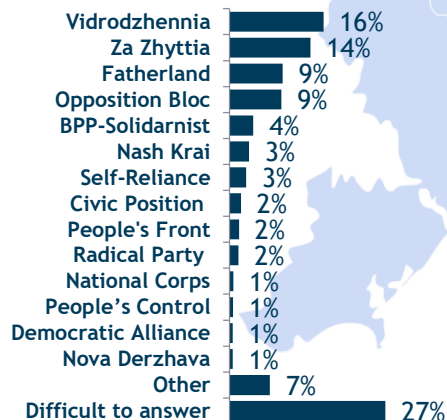
Zaporizhia



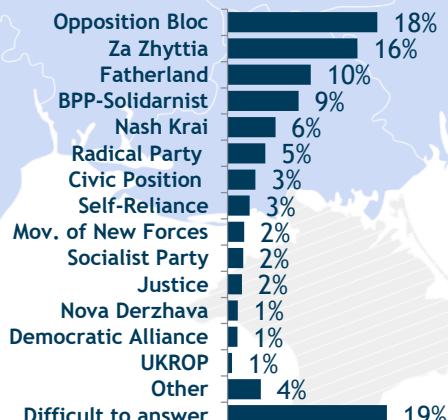
Dnipro



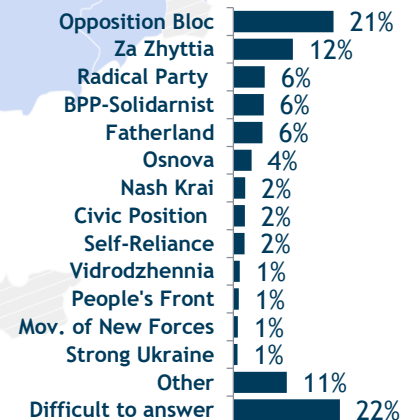
Kharkiv



Severodonetsk



Mariupol

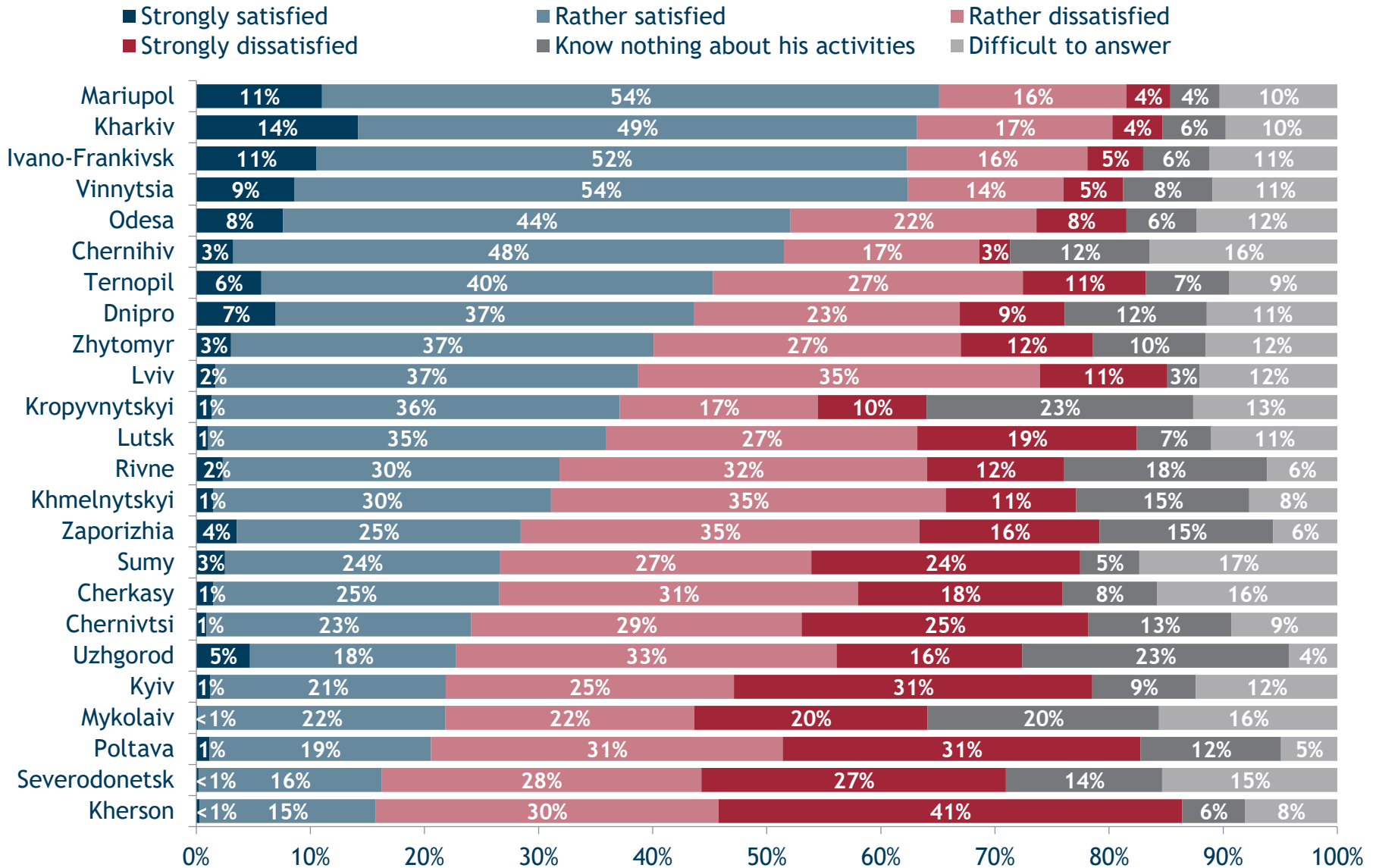




Municipal Authorities' Performance

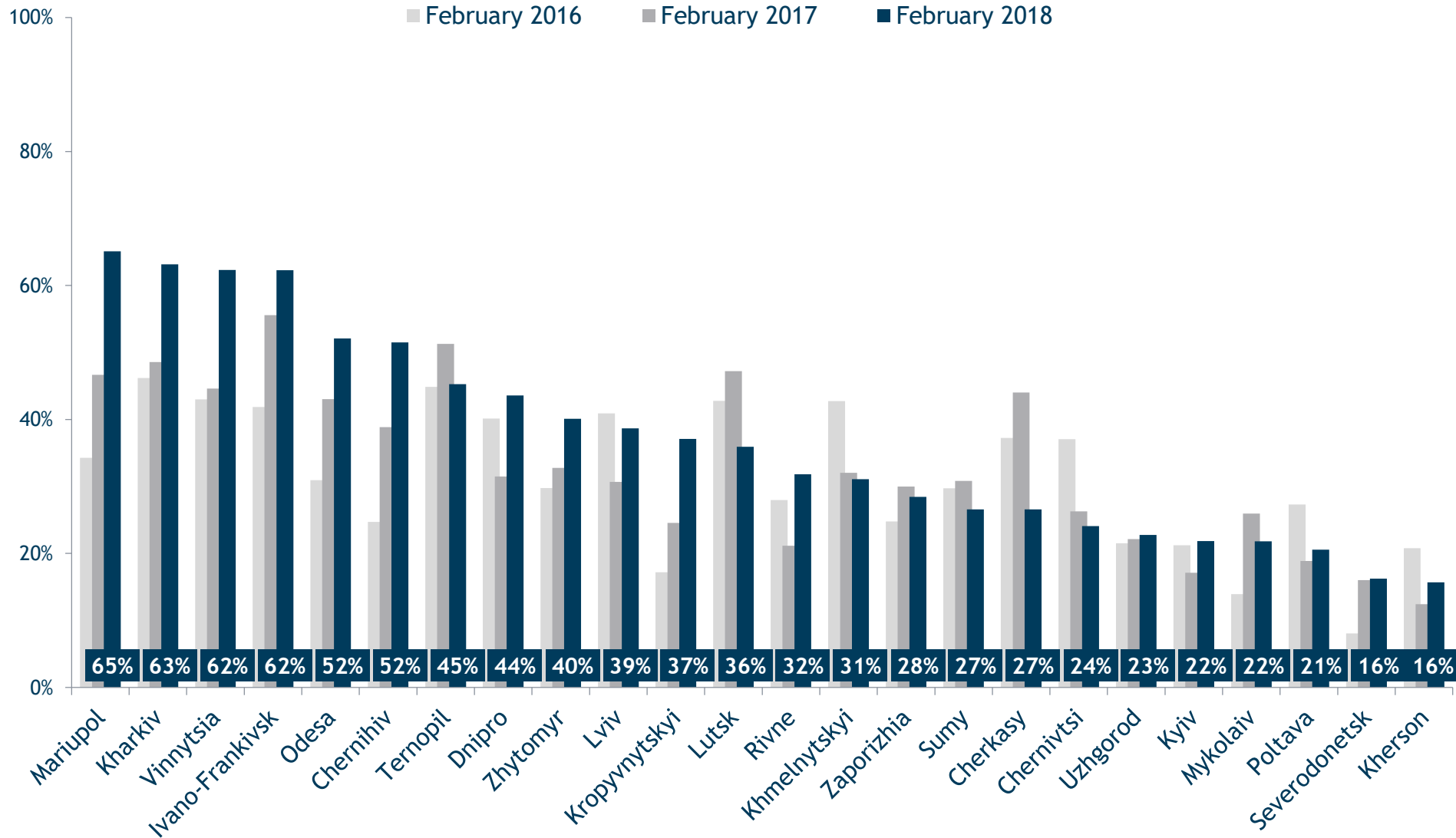


To what degree are you satisfied or dissatisfied with the activities of your city council?

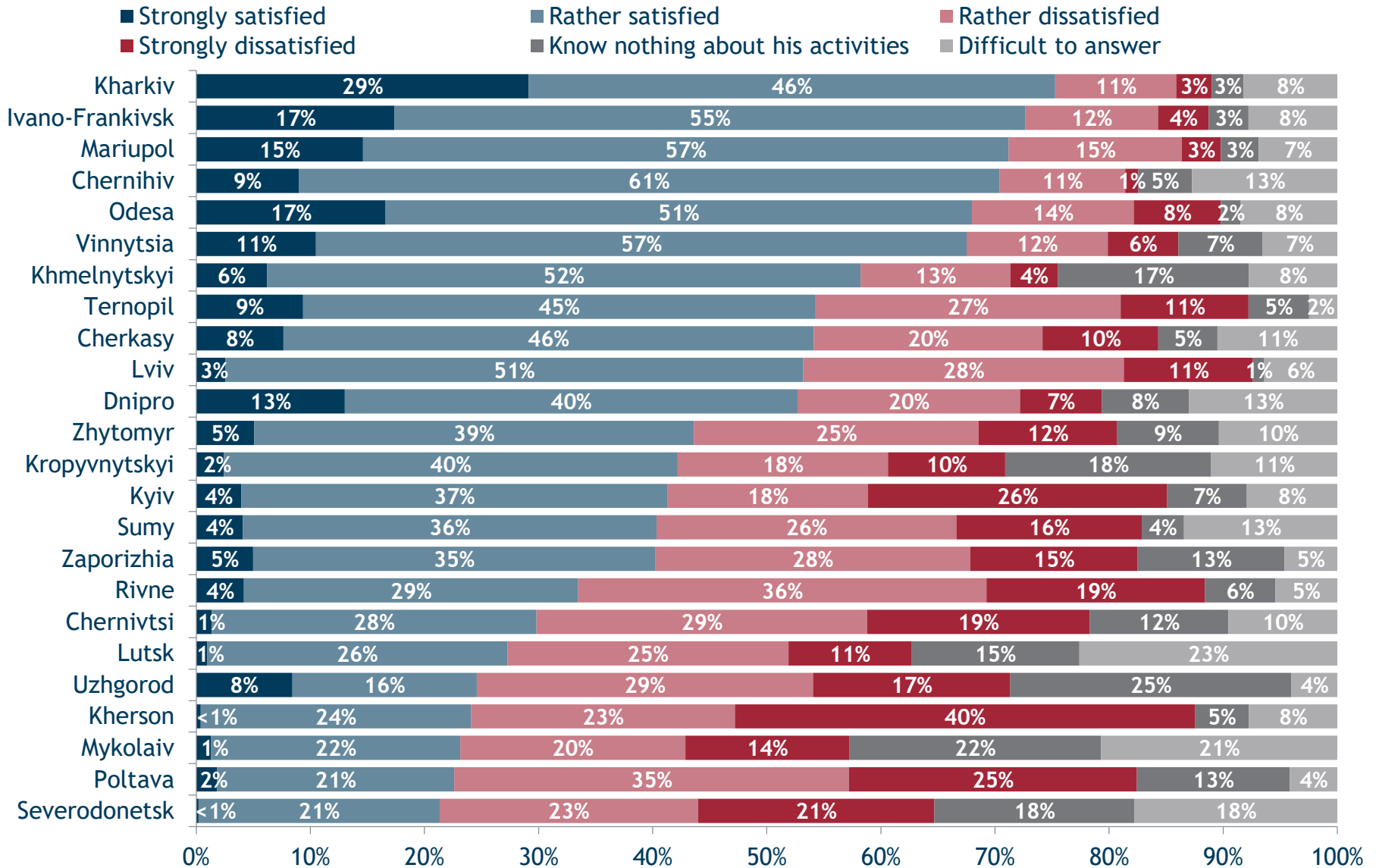


To what degree are you satisfied or dissatisfied with the activities of your city council? (continued)

(Percentage of respondents who are satisfied with the activities of their city council)

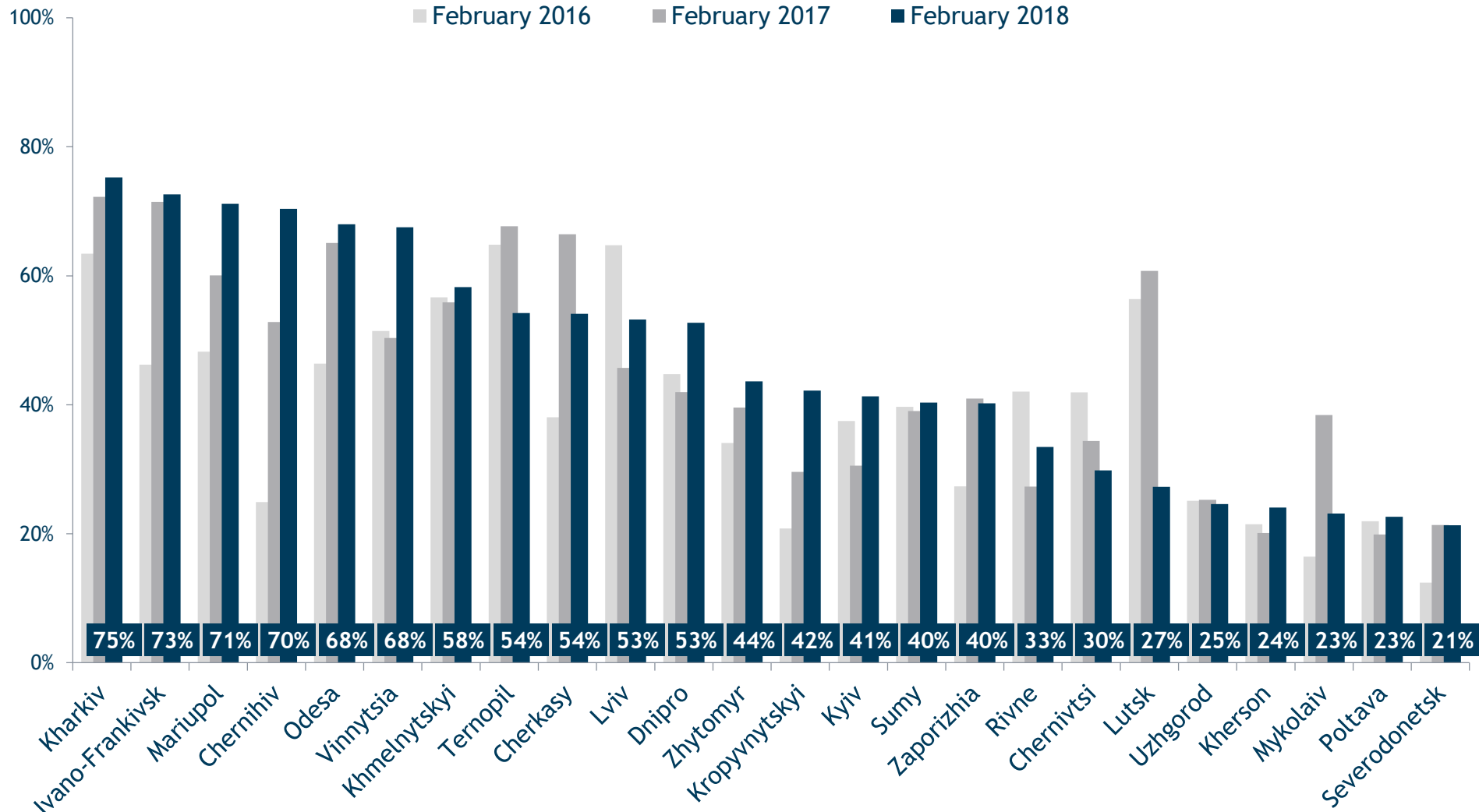


To what degree are you satisfied or dissatisfied with the activities of your mayor?

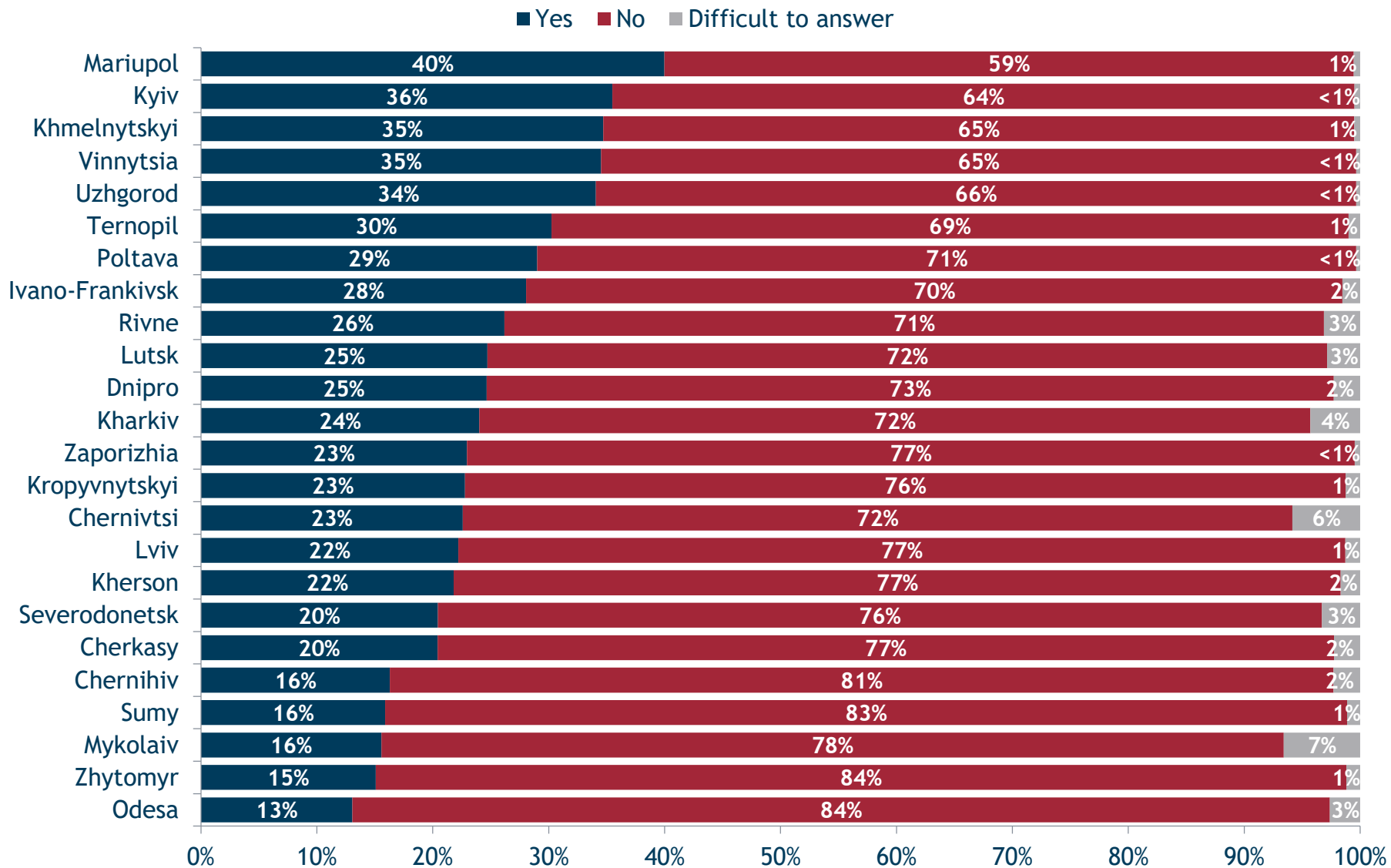


To what degree are you satisfied or dissatisfied with the activities of your mayor? (continued)

(Percentage of respondents who are satisfied with the activities of their mayor)



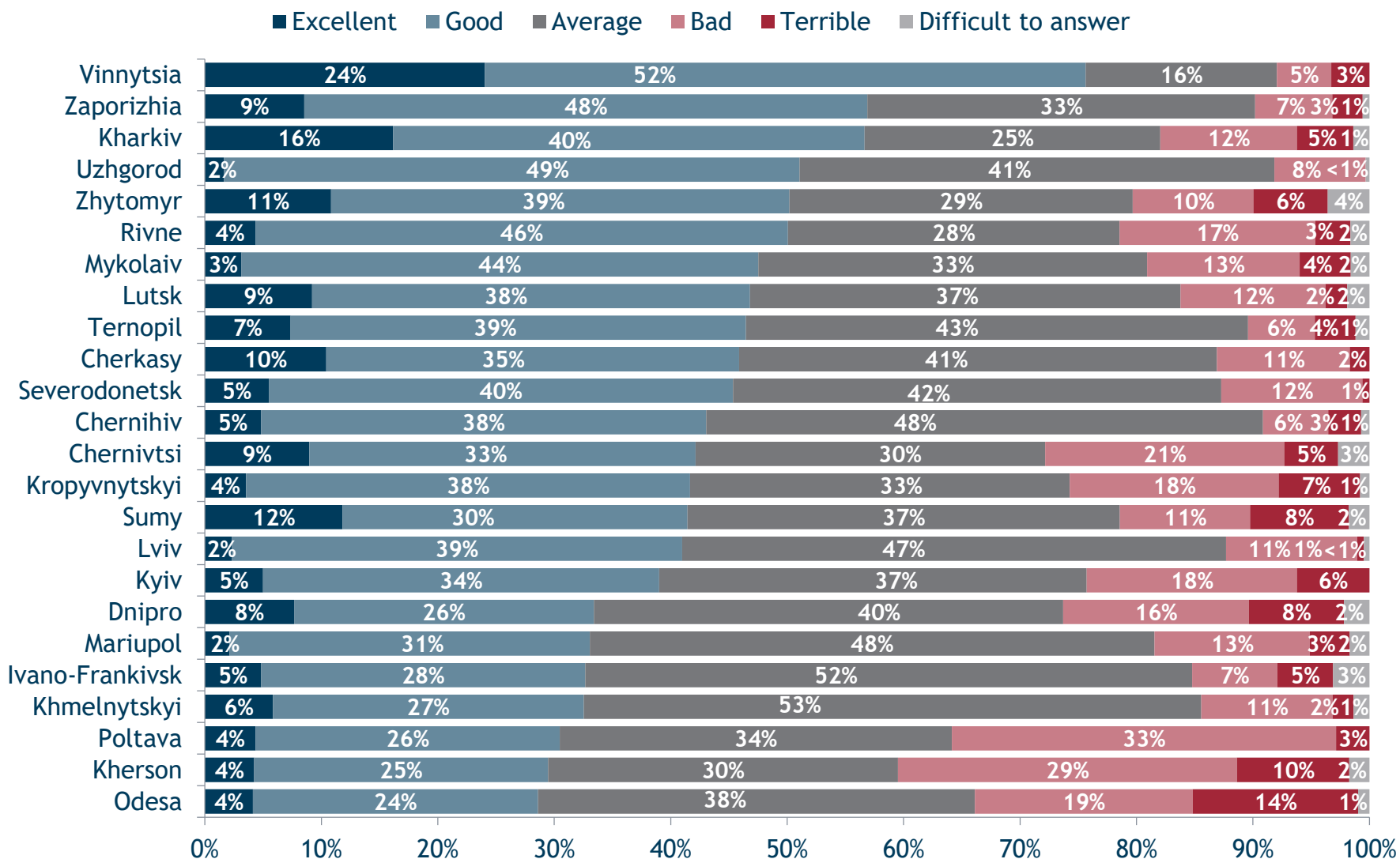
In the past two years, have you had to interact with your city government offices (mayoral office, executive committee, city council, *rayon* council, *rayon* administration, communal enterprises)?



How would you rate the service you received from the local authorities?

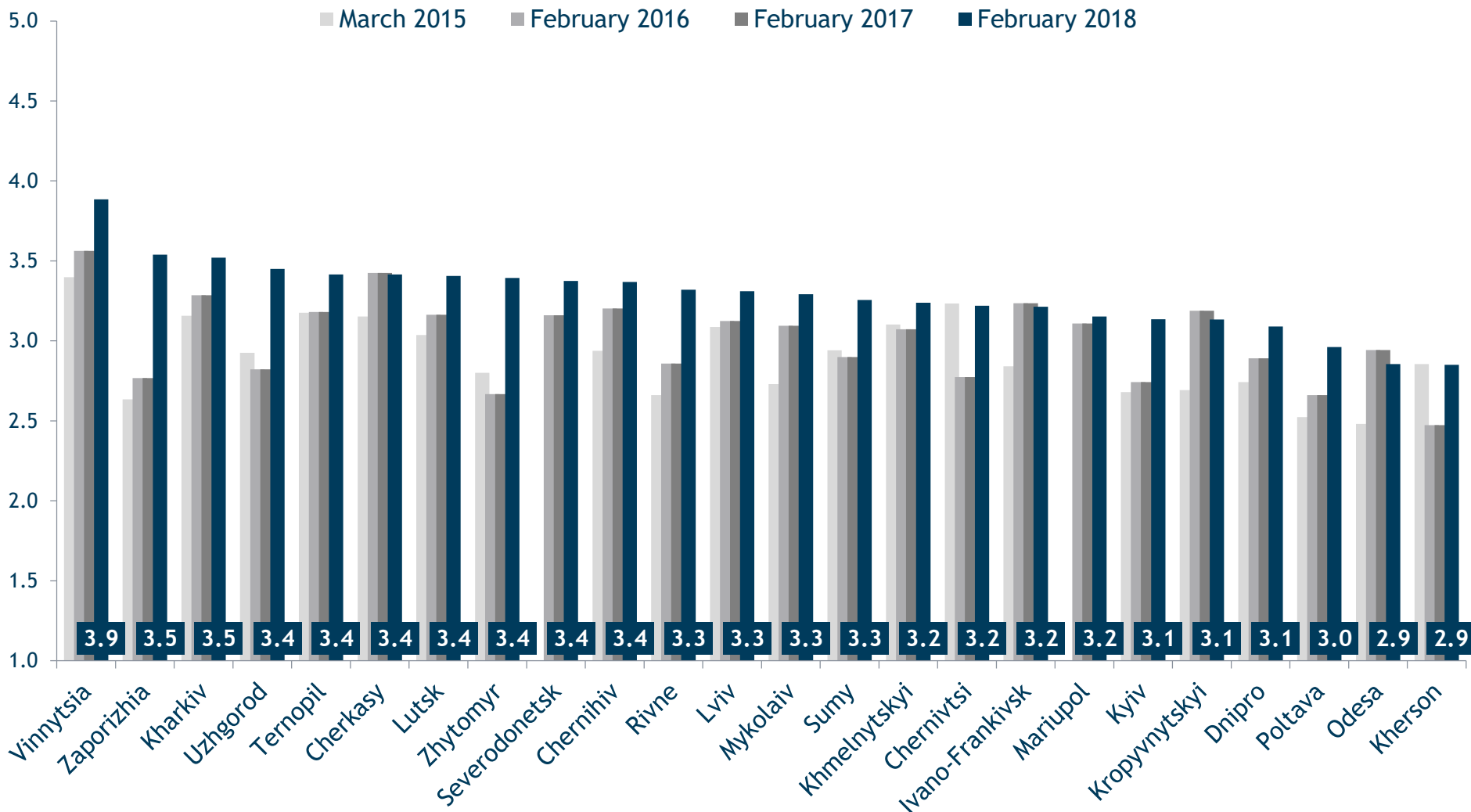
(Among those who have interacted with their city government offices in the past two years)

Manner in Which Local Authorities Treated You



How would you rate the service you received from the local authorities? (Among those who have interacted with their city government offices in the past two years)

Manner in Which Local Authorities Treated You

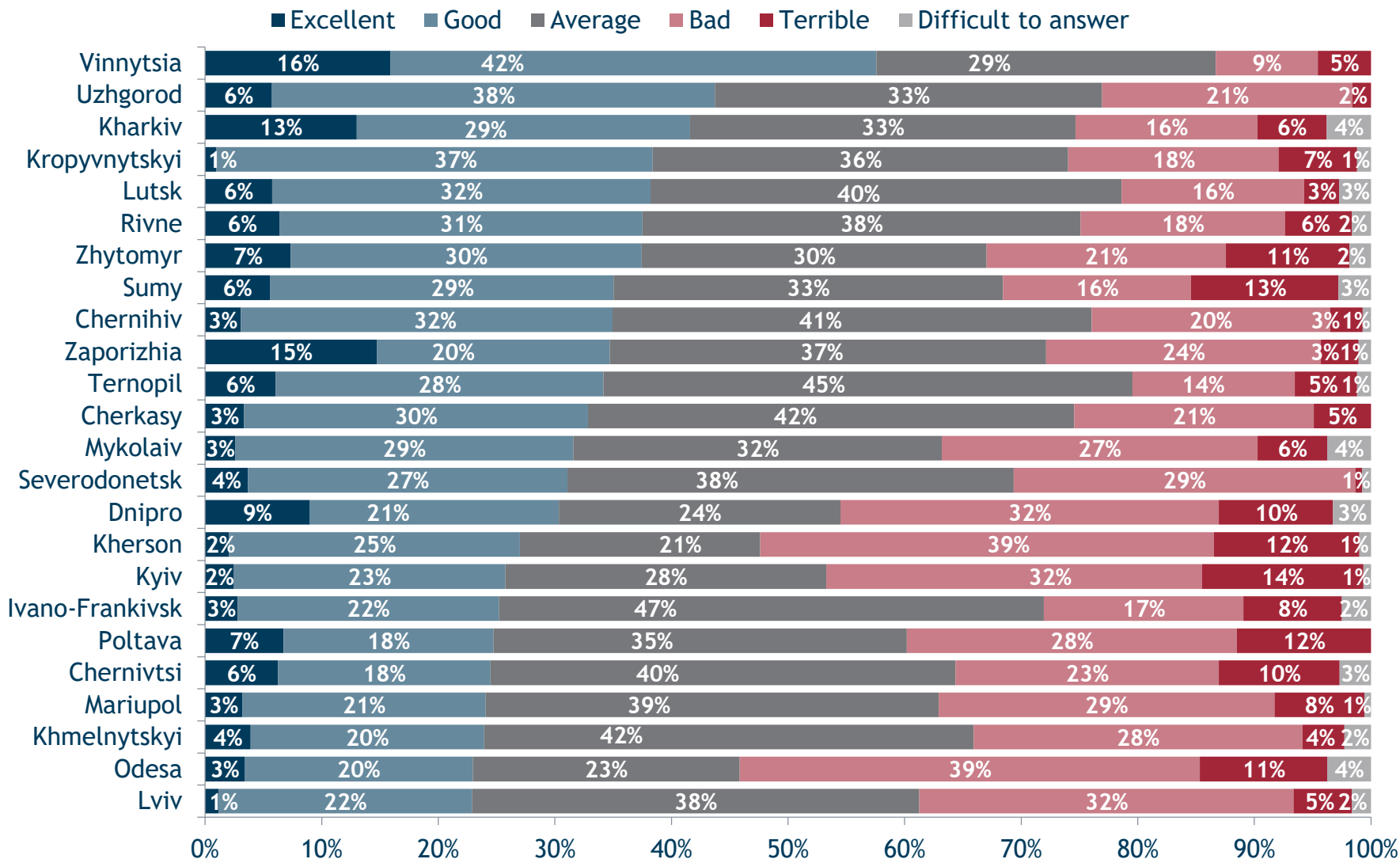


*These scores are based on citizen satisfaction ratings, with “1” indicating a terrible score and “5” indicating an excellent score. The cities of Mariupol and Severodonetsk did not participate in the 2015 survey.

How would you rate the service you received from the local authorities?

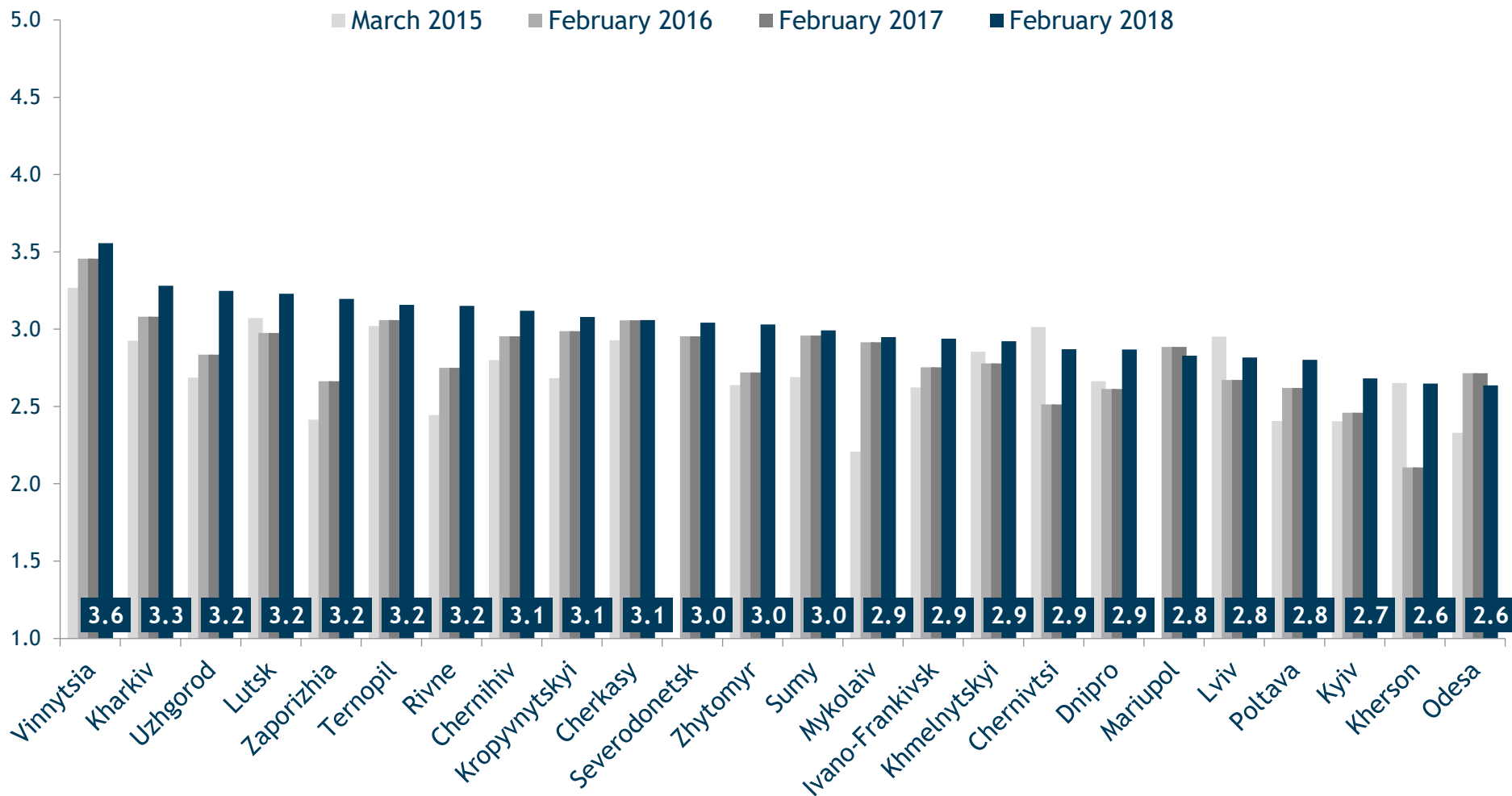
(Among those who have interacted with their city government offices in the past two years)

Waiting Time



How would you rate the service you received from the local authorities? (Among those who have interacted with their city government offices in the past two years)

Waiting Time

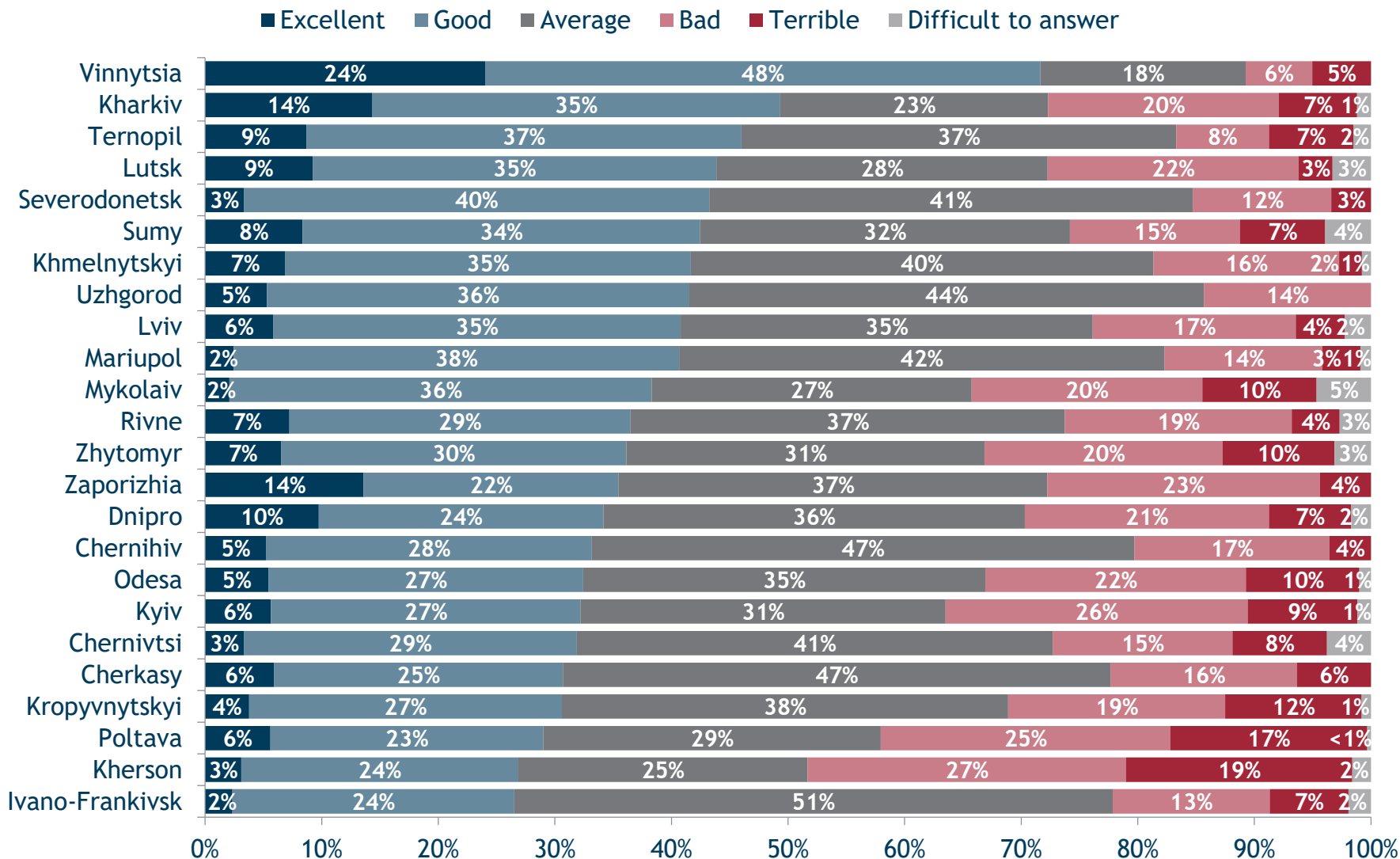


*These scores are based on citizen satisfaction ratings, with “1” indicating a terrible score and “5” indicating an excellent score. The cities of Mariupol and Severodonetsk did not participate in the 2015 survey.

How would you rate the service you received from the local authorities?

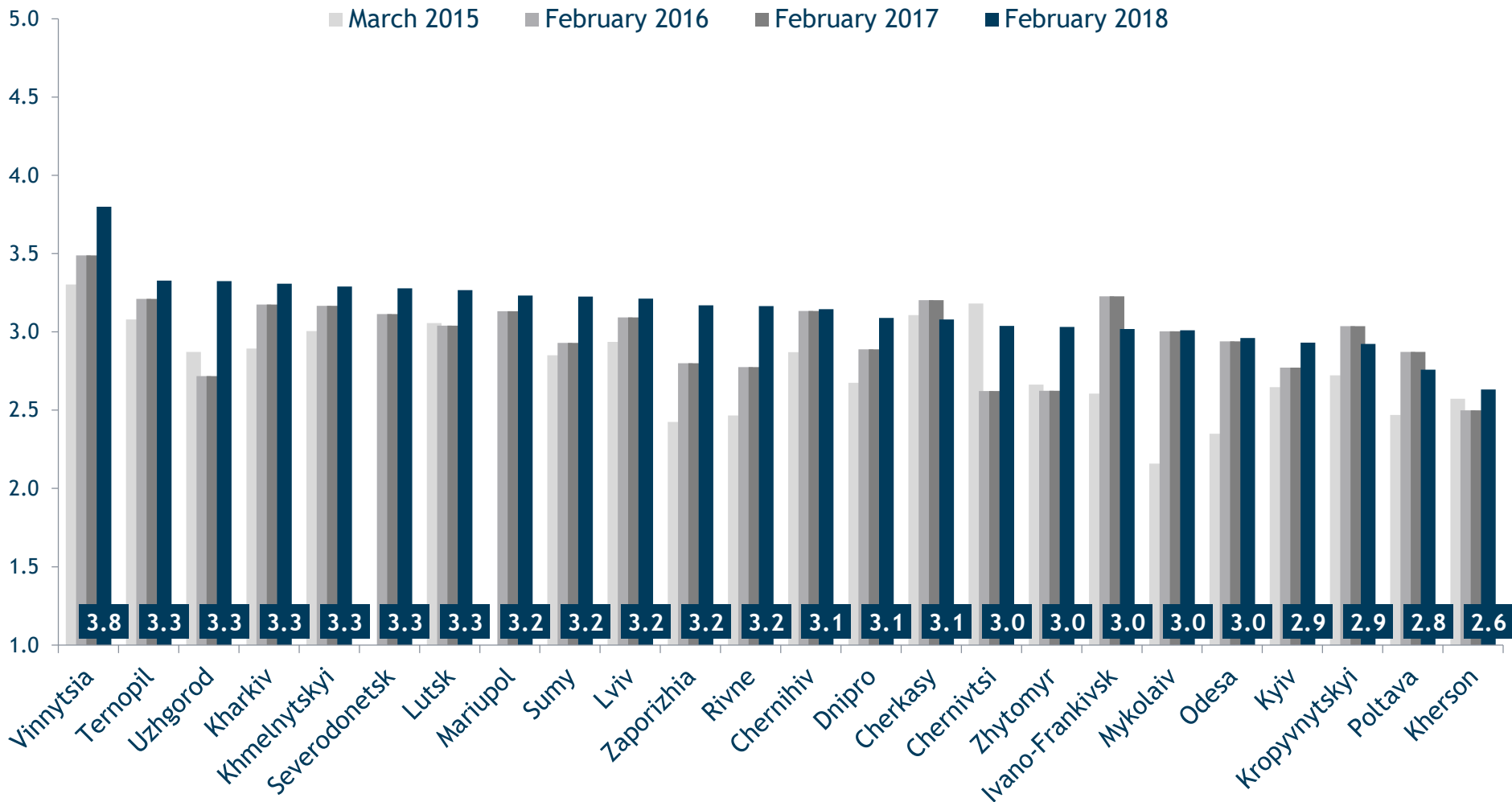
(Among those who have interacted with their city government offices in the past two years)

Quality of Service Received



How would you rate the service you received from the local authorities? (Among those who have interacted with their city government offices in the past two years)

Quality of Service Received

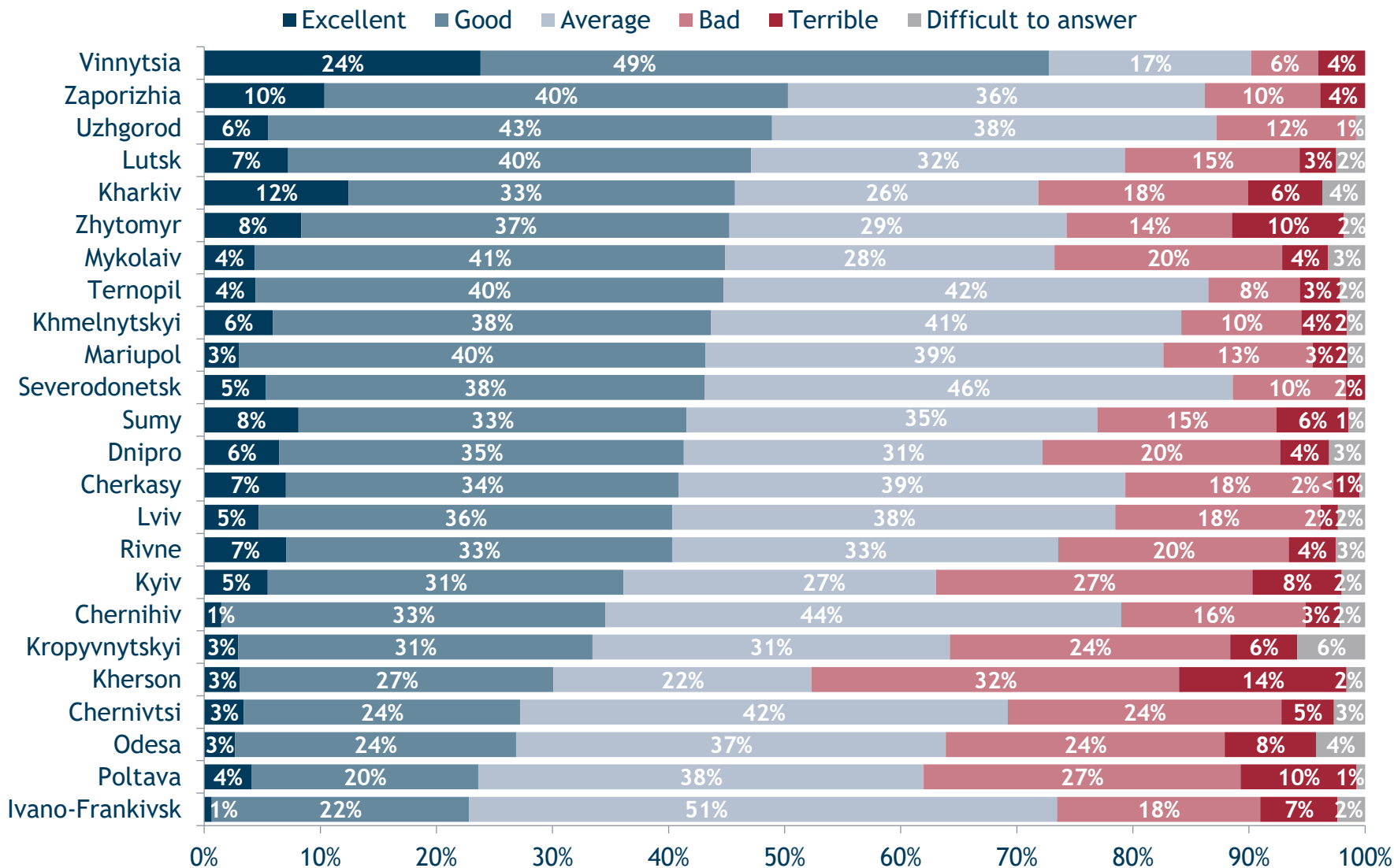


*These scores are based on citizen satisfaction ratings, with “1” indicating a terrible score and “5” indicating an excellent score. The cities of Mariupol and Severodonetsk did not participate in the 2015 survey.

How would you rate the service you received from the local authorities?

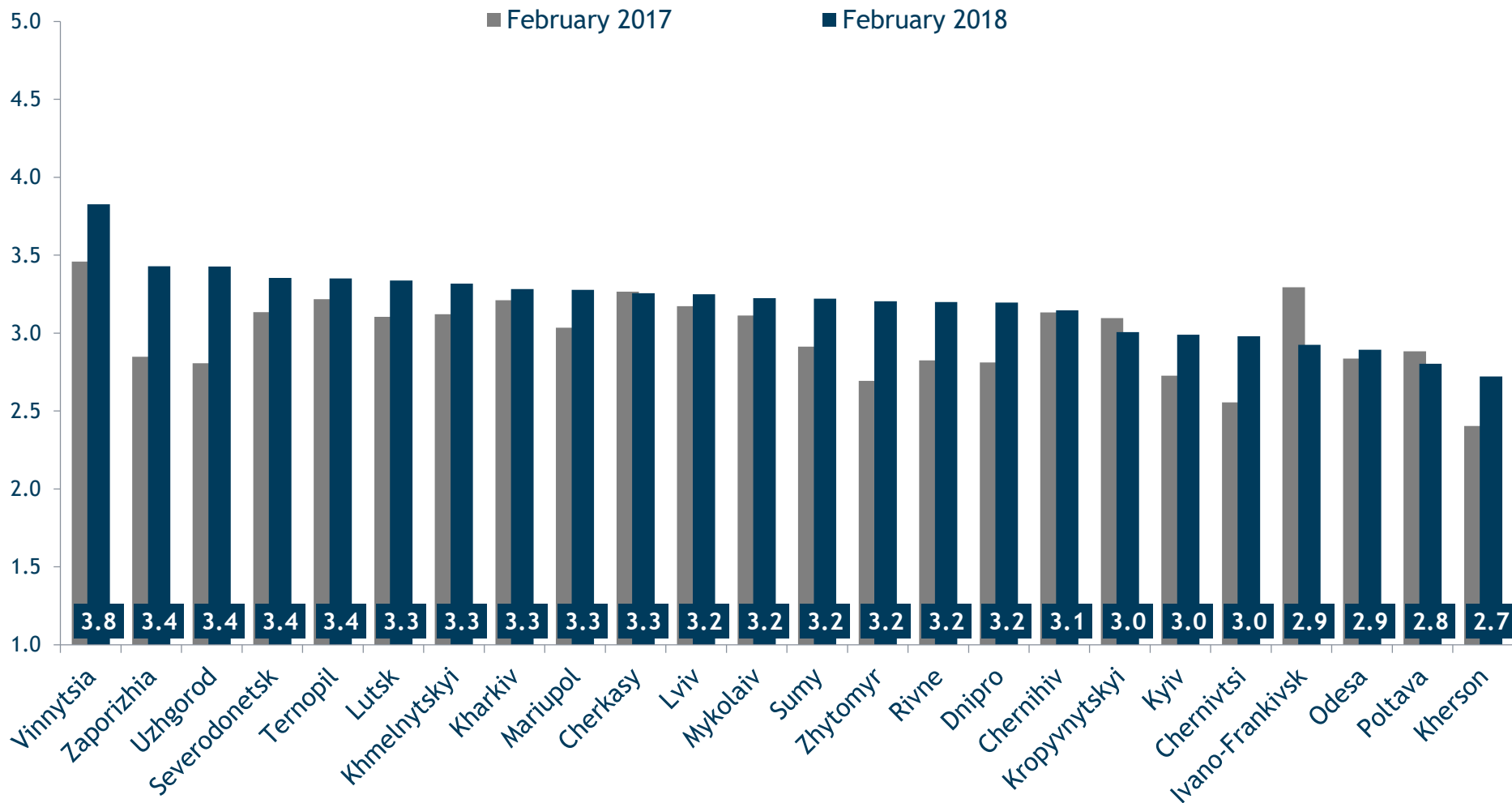
(Among those who have interacted with their city government offices in the past two years)

Clarity of the Decisions and/or Advice Provided



How would you rate the service you received from the local authorities? (Among those who have interacted with their city government offices in the past two years)

Clarity of the Decisions and/or Advice Provided

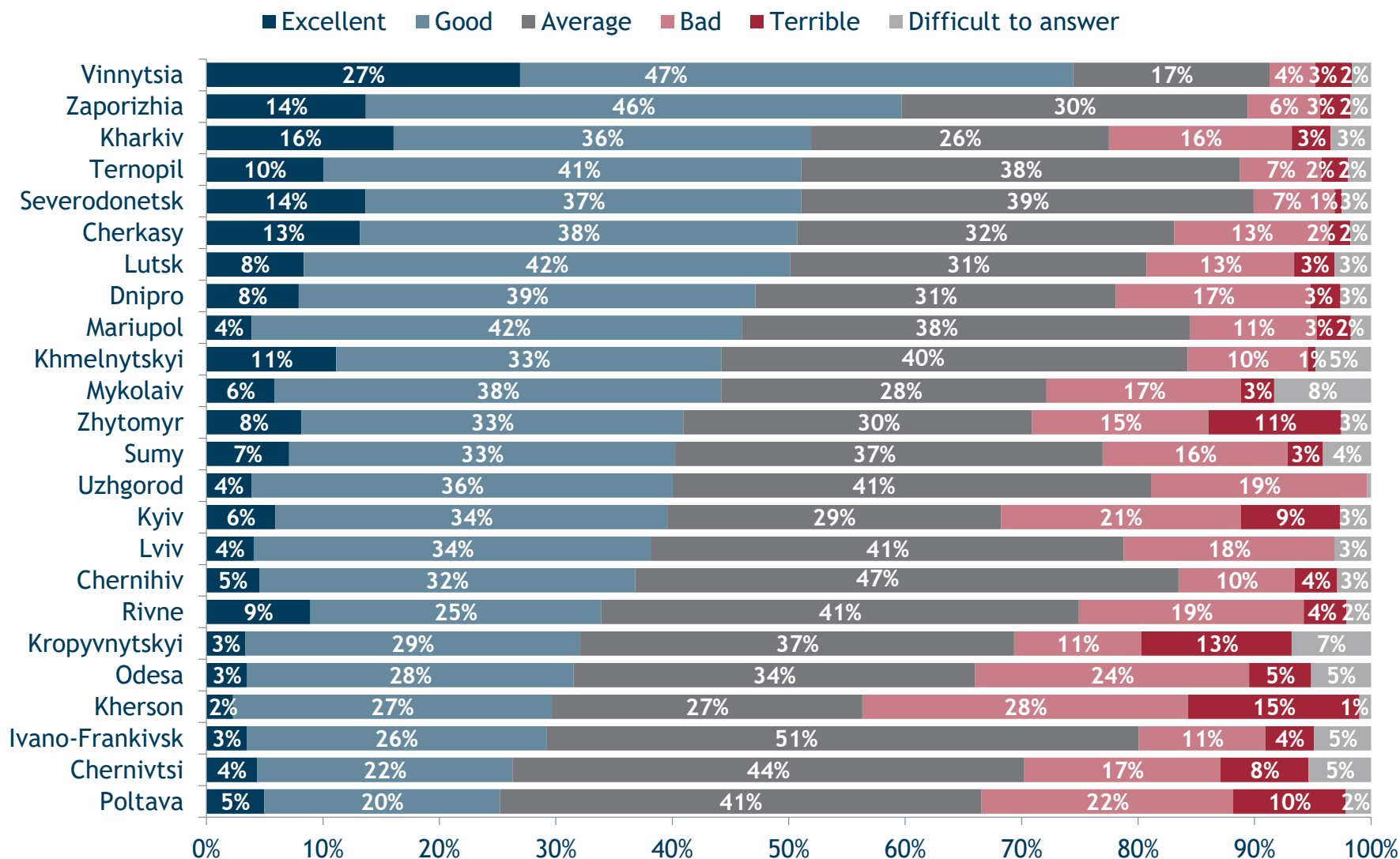


*These scores are based on citizen satisfaction ratings, with “1” indicating a terrible score and “5” indicating an excellent score.

How would you rate the service you received from the local authorities?

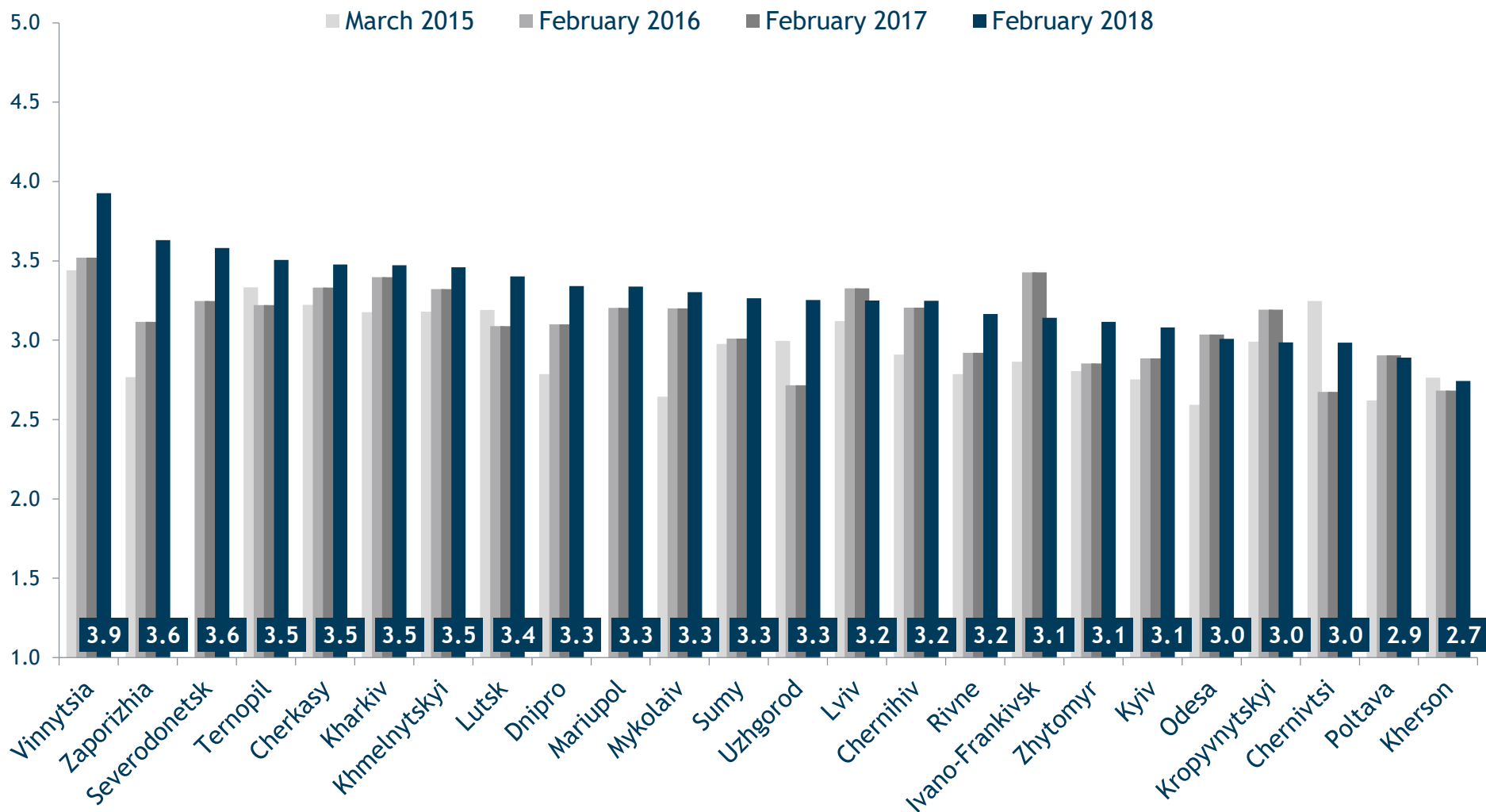
(Among those who have interacted with their city government offices in the past two years)

Level of Staff Knowledge on the Subject Matter



How would you rate the service you received from the local authorities? (Among those who have interacted with their city government offices in the past two years)

Level of Staff Knowledge on the Subject Matter



*These scores are based on citizen satisfaction ratings, with “1” indicating a terrible score and “5” indicating an excellent score. The cities of Mariupol and Severodonetsk did not participate in the 2015 survey.



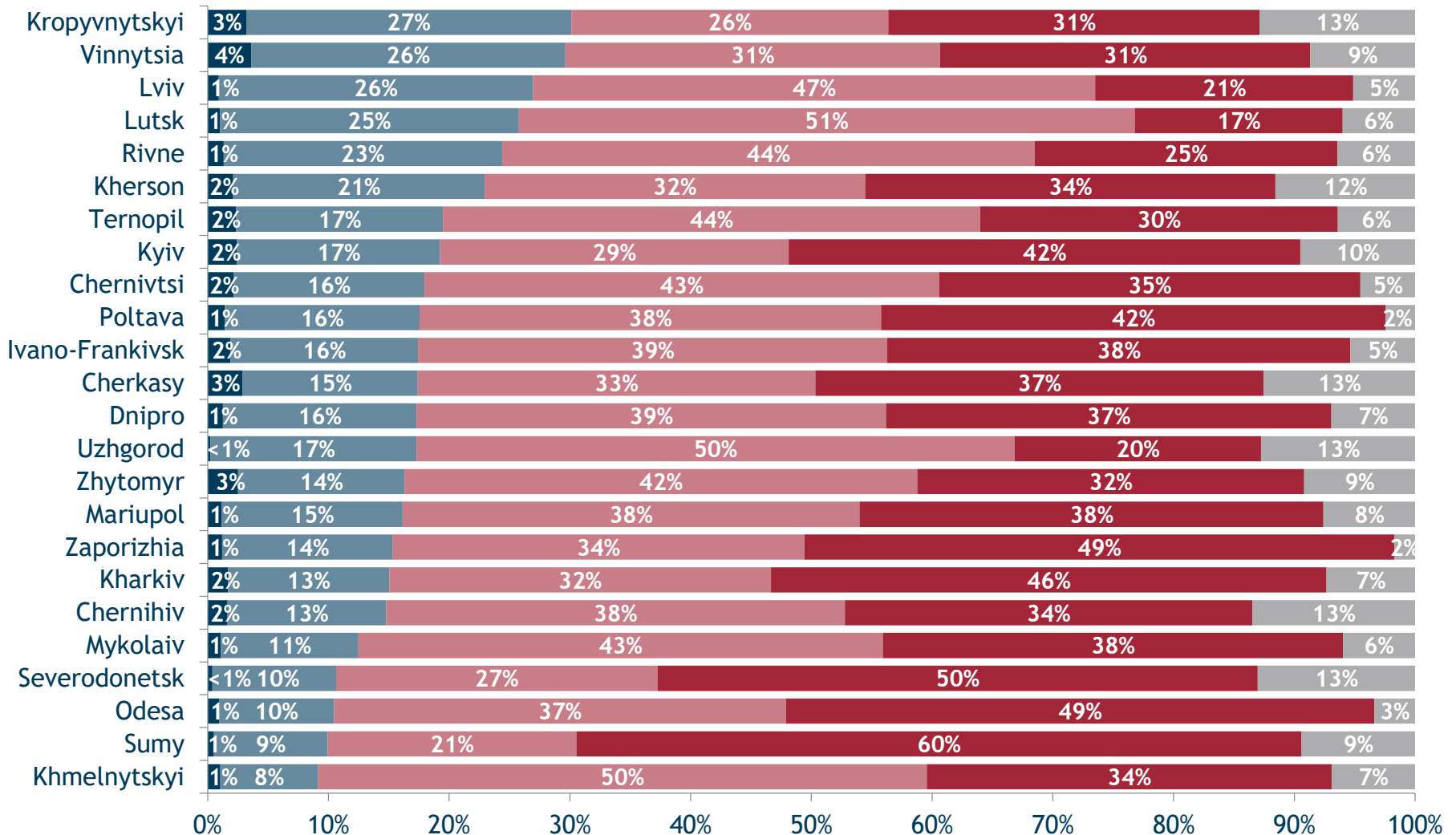
Approval of and Satisfaction with Officials and Institutions



Do you approve of the work of the following government and non-government entities?

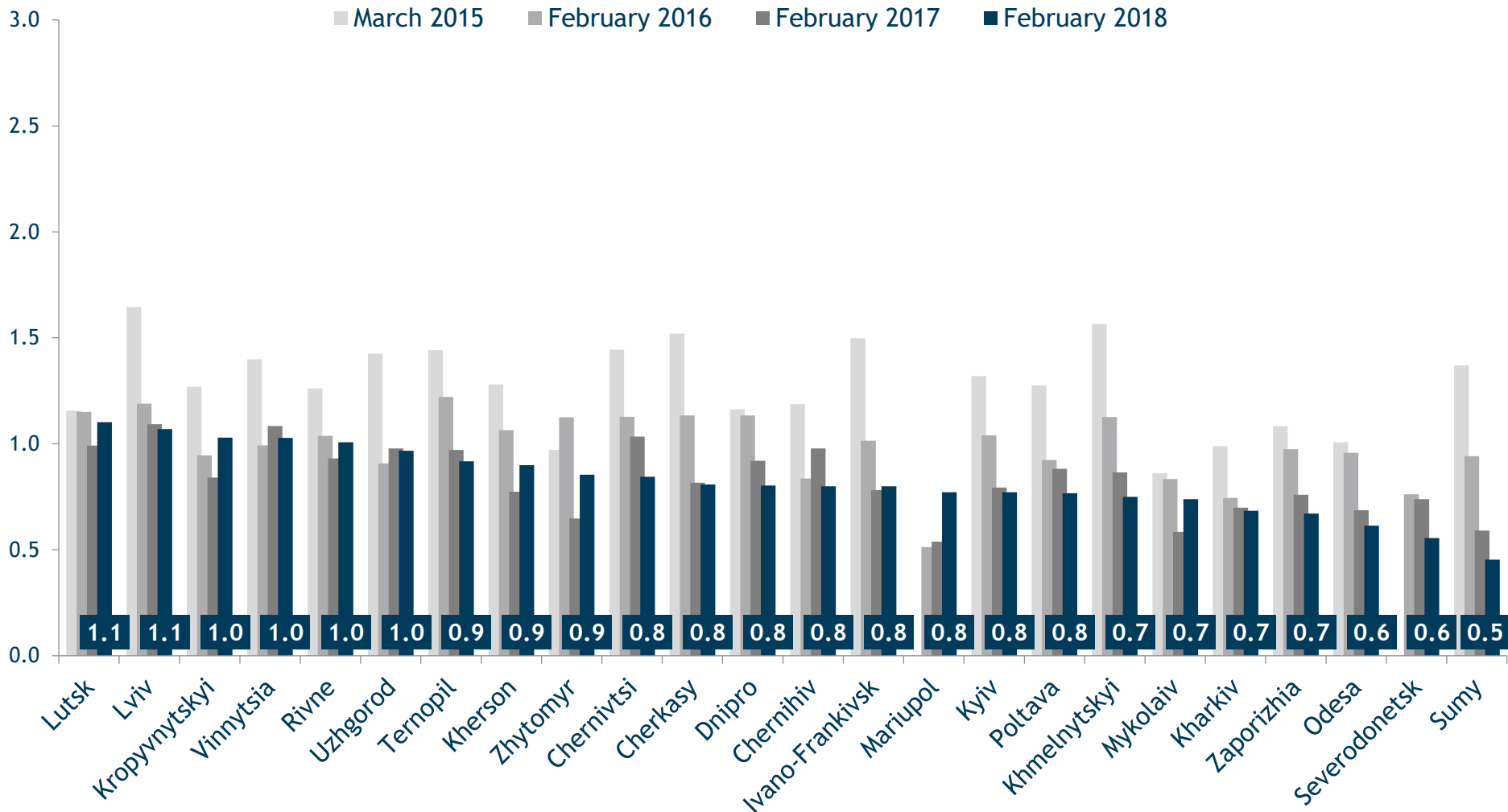
President of Ukraine

■ Strongly approve
 ■ Somewhat approve
 ■ Somewhat disapprove
 ■ Strongly disapprove
 ■ Difficult to answer



Do you approve of the work of the following government and non-government entities?

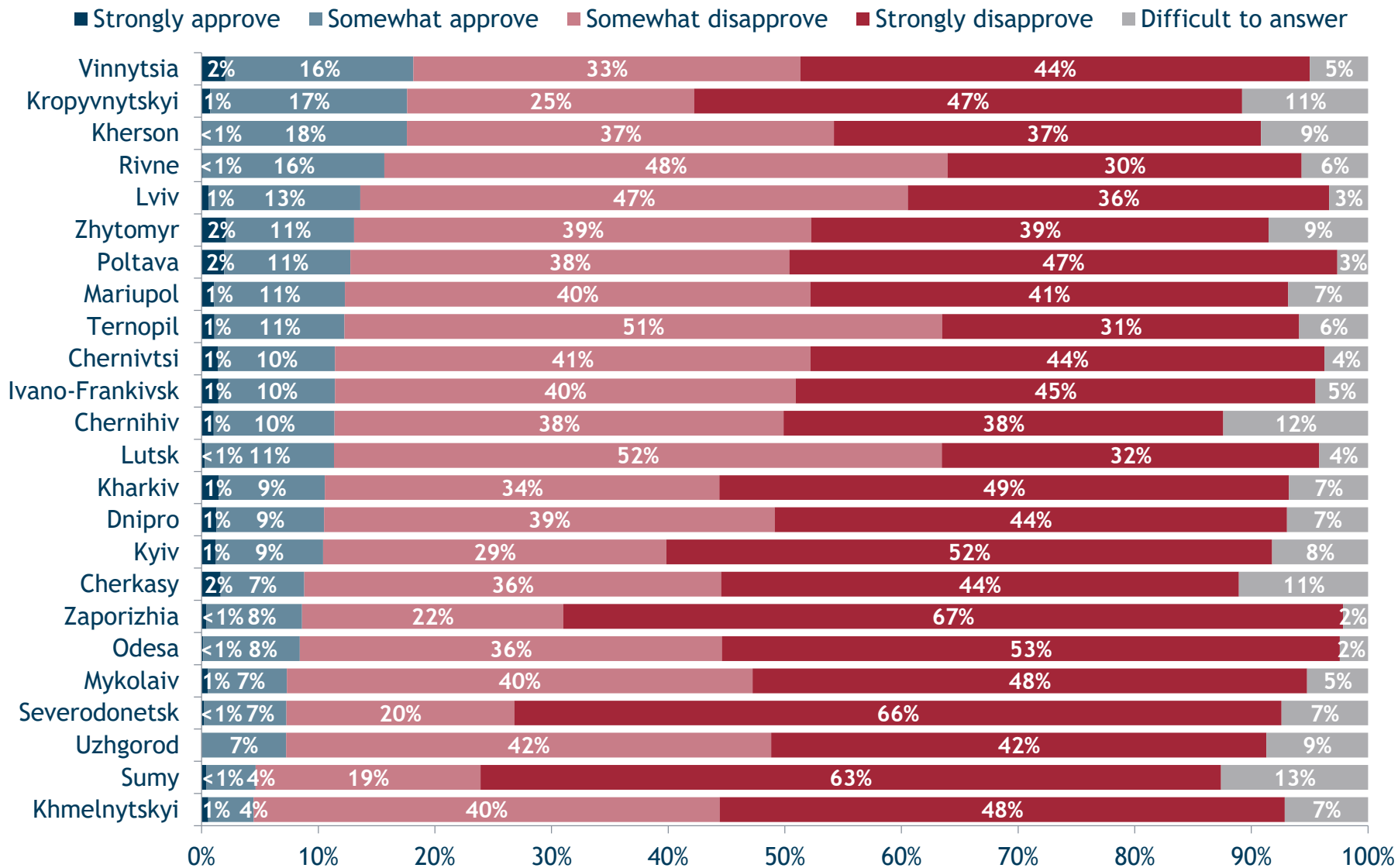
President of Ukraine



*Scores are based on a three-point scale, with “3” indicating strong approval and “0” indicating strong disapproval. The cities of Mariupol and Severodonetsk did not participate in the 2015 survey.

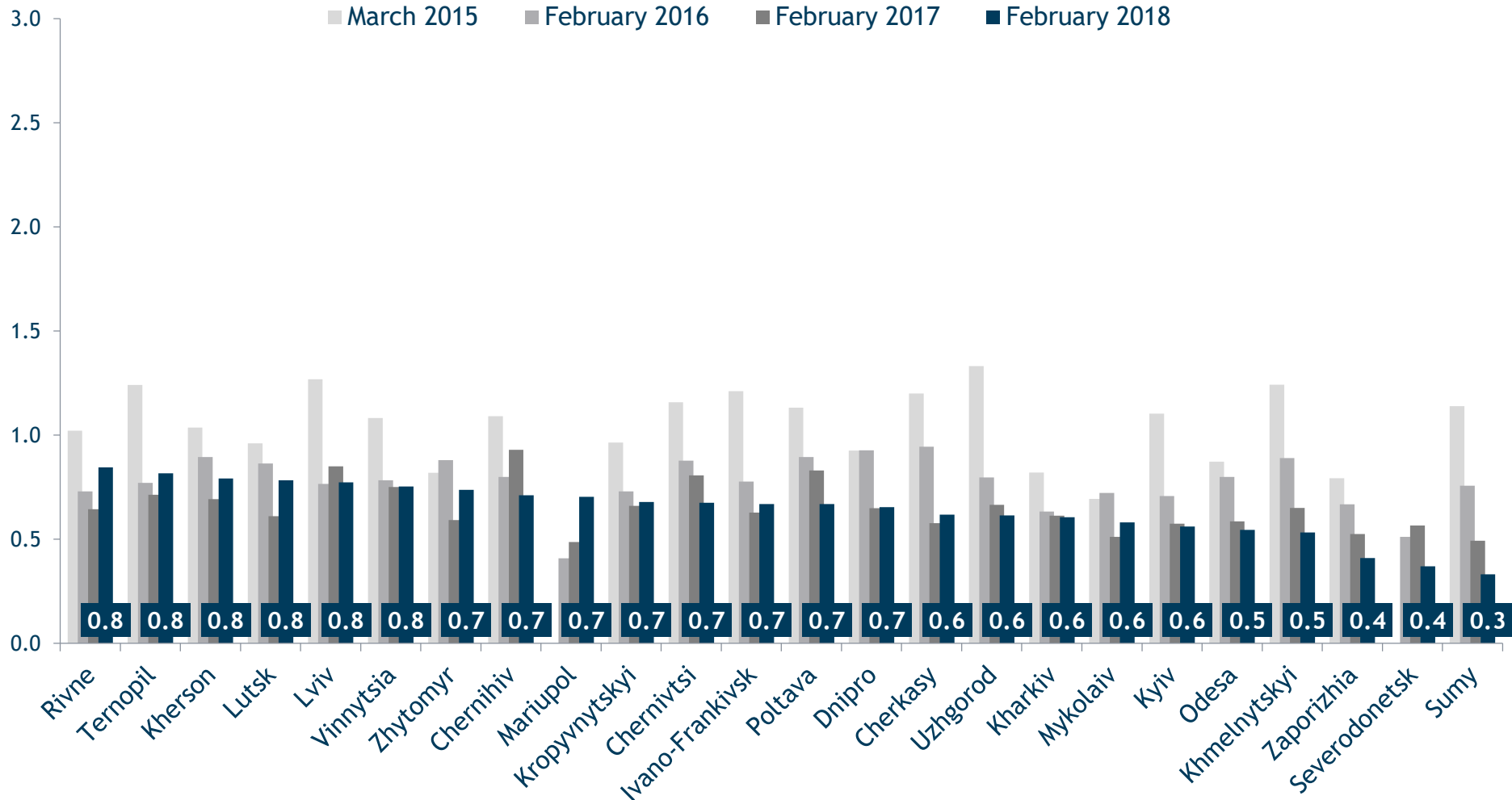
Do you approve of the work of the following government and non-government entities?

Parliament of Ukraine



Do you approve of the work of the following government and non-government entities?

Parliament of Ukraine

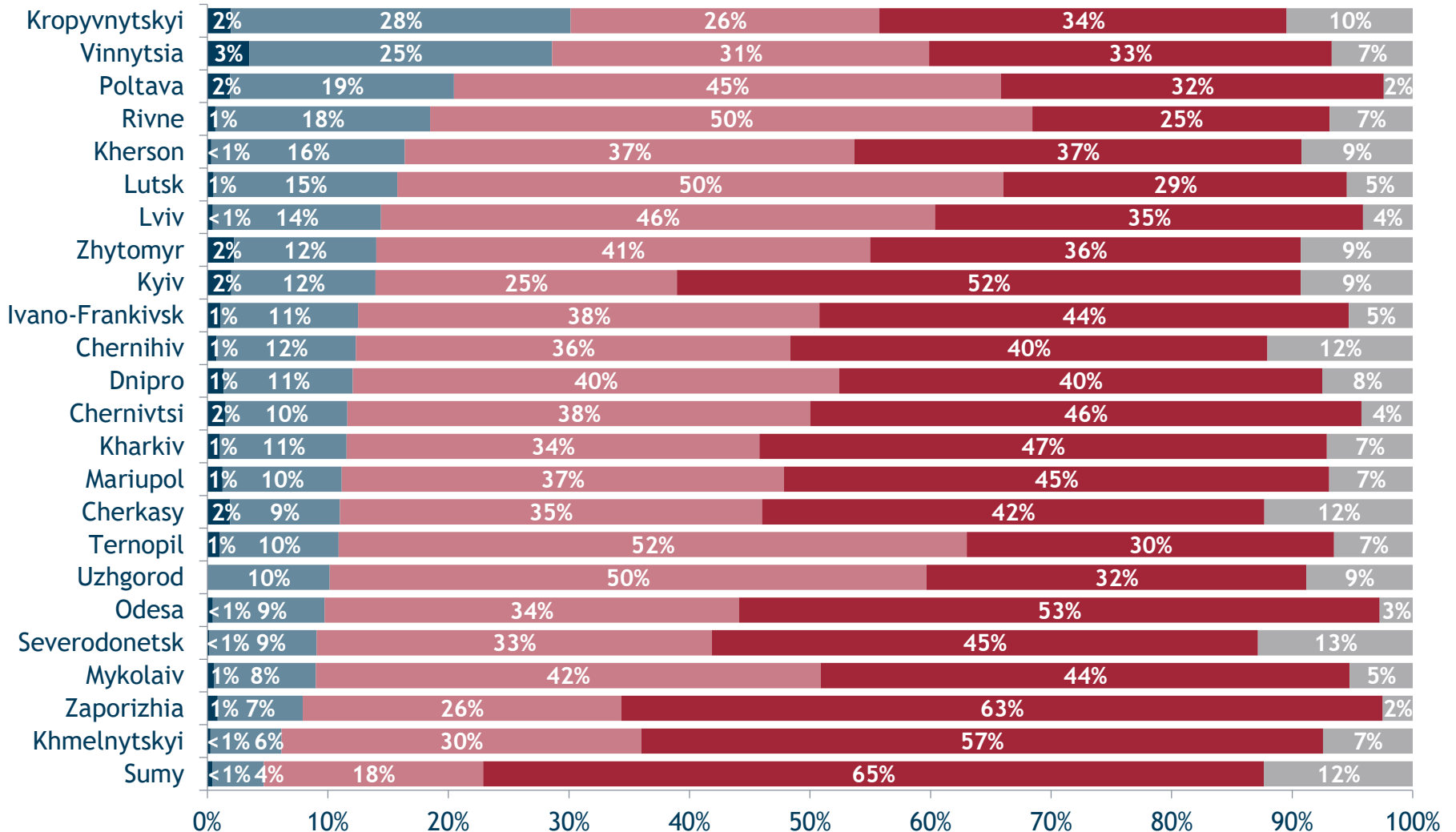


*Scores are based on a three-point scale, with “3” indicating strong approval and “0” indicating strong disapproval. The cities of Mariupol and Severodonetsk did not participate in the 2015 survey.

Do you approve of the work of the following government and non-government entities?

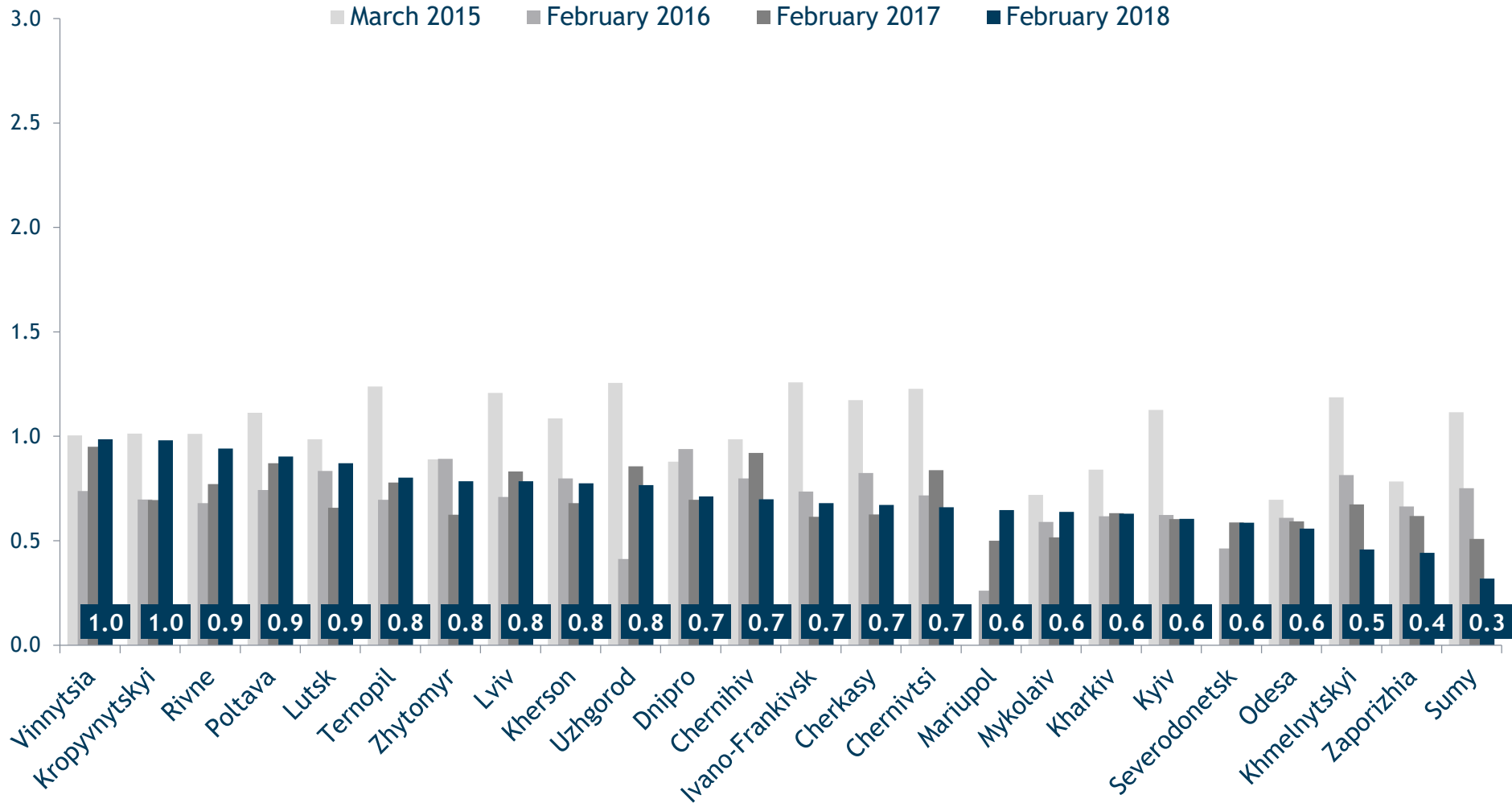
Government of Ukraine

■ Strongly approve
 ■ Somewhat approve
 ■ Somewhat disapprove
 ■ Strongly disapprove
 ■ Difficult to answer



Do you approve of the work of the following government and non-government entities?

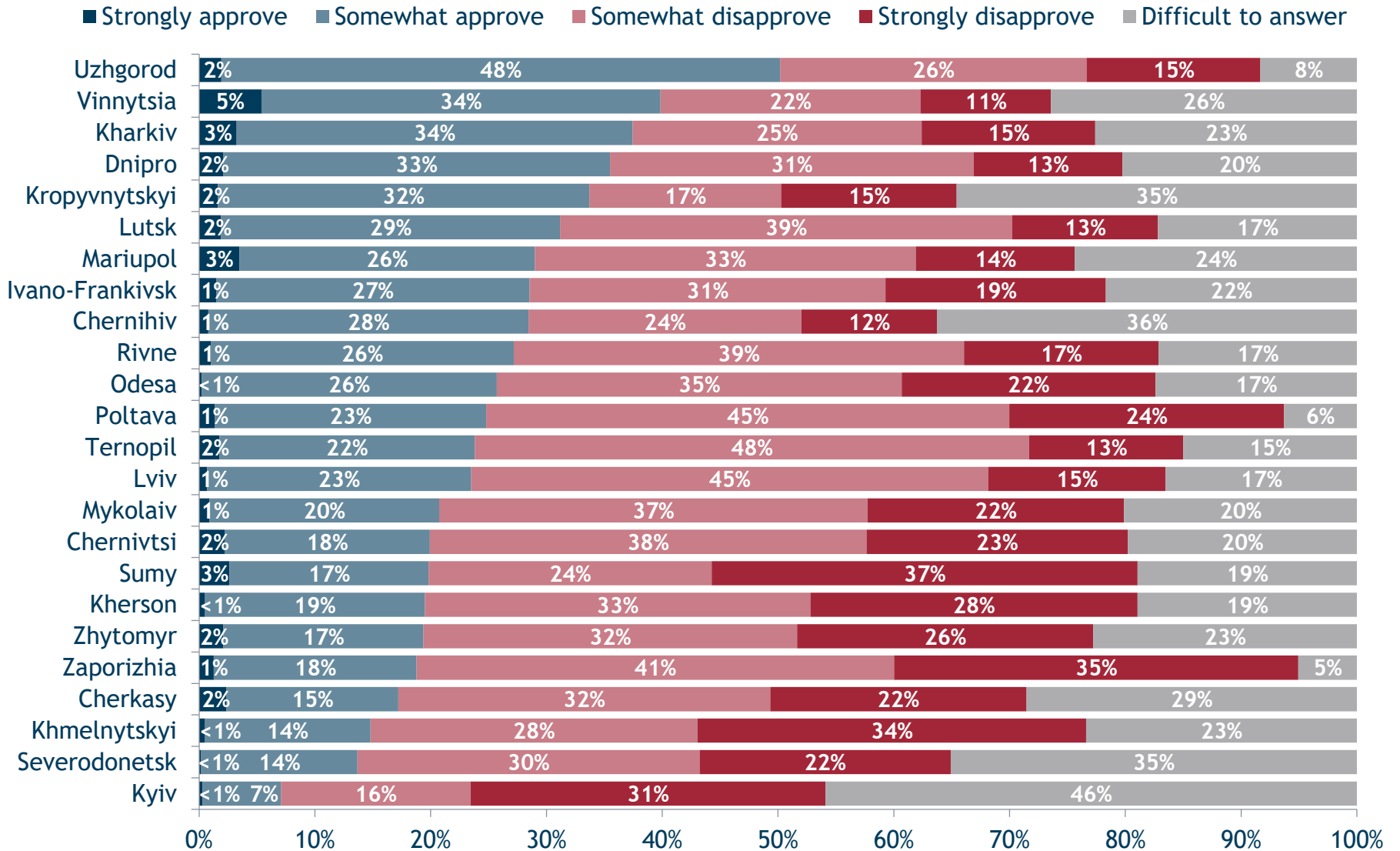
Government of Ukraine



*Scores are based on a three-point scale, with “3” indicating strong approval and “0” indicating strong disapproval. The cities of Mariupol and Severodonetsk did not participate in the 2015 survey.

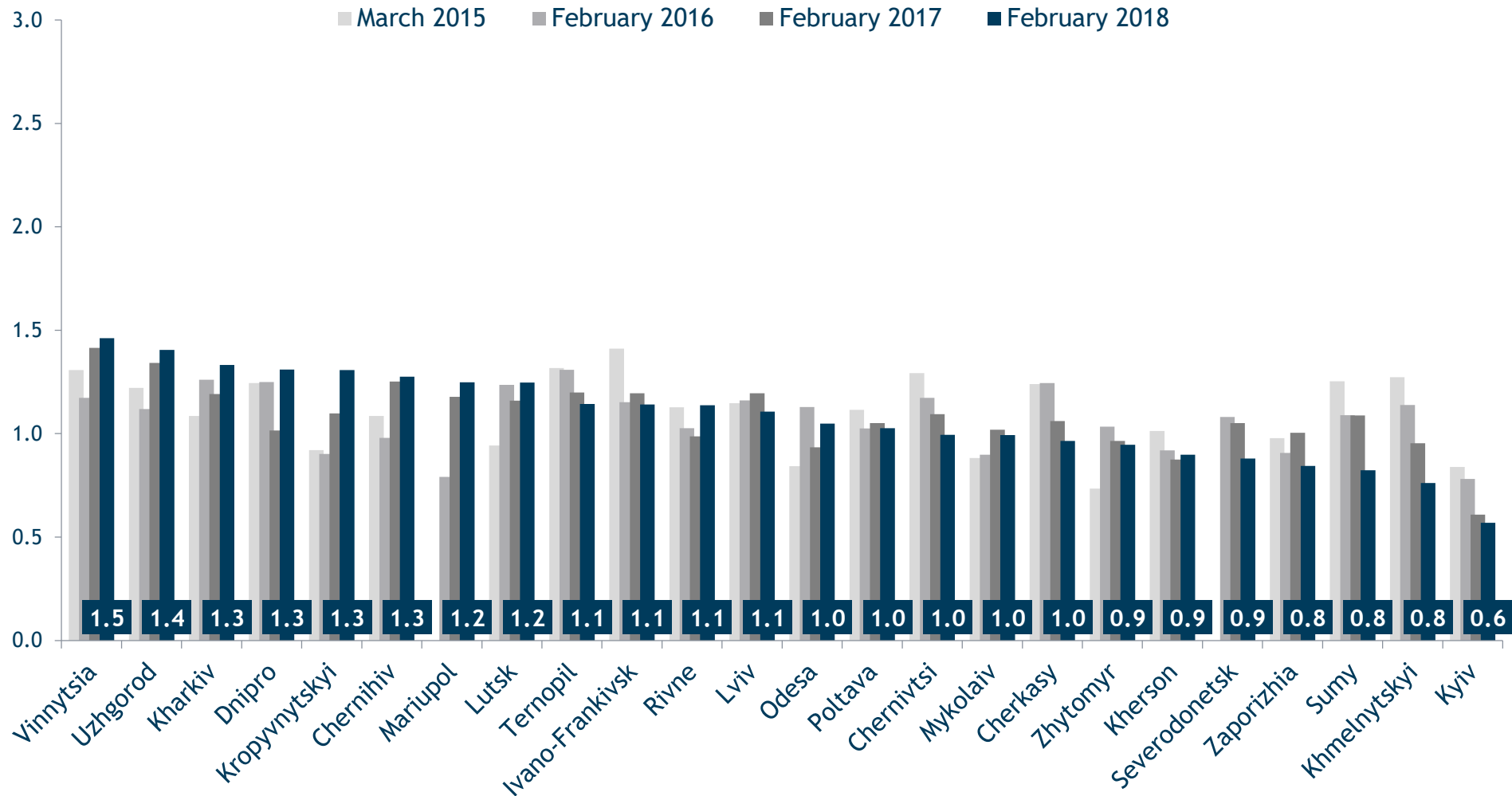
Do you approve of the work of the following government and non-government entities?

Oblast State Administration



Do you approve of the work of the following government and non-government entities?

Oblast State Administration

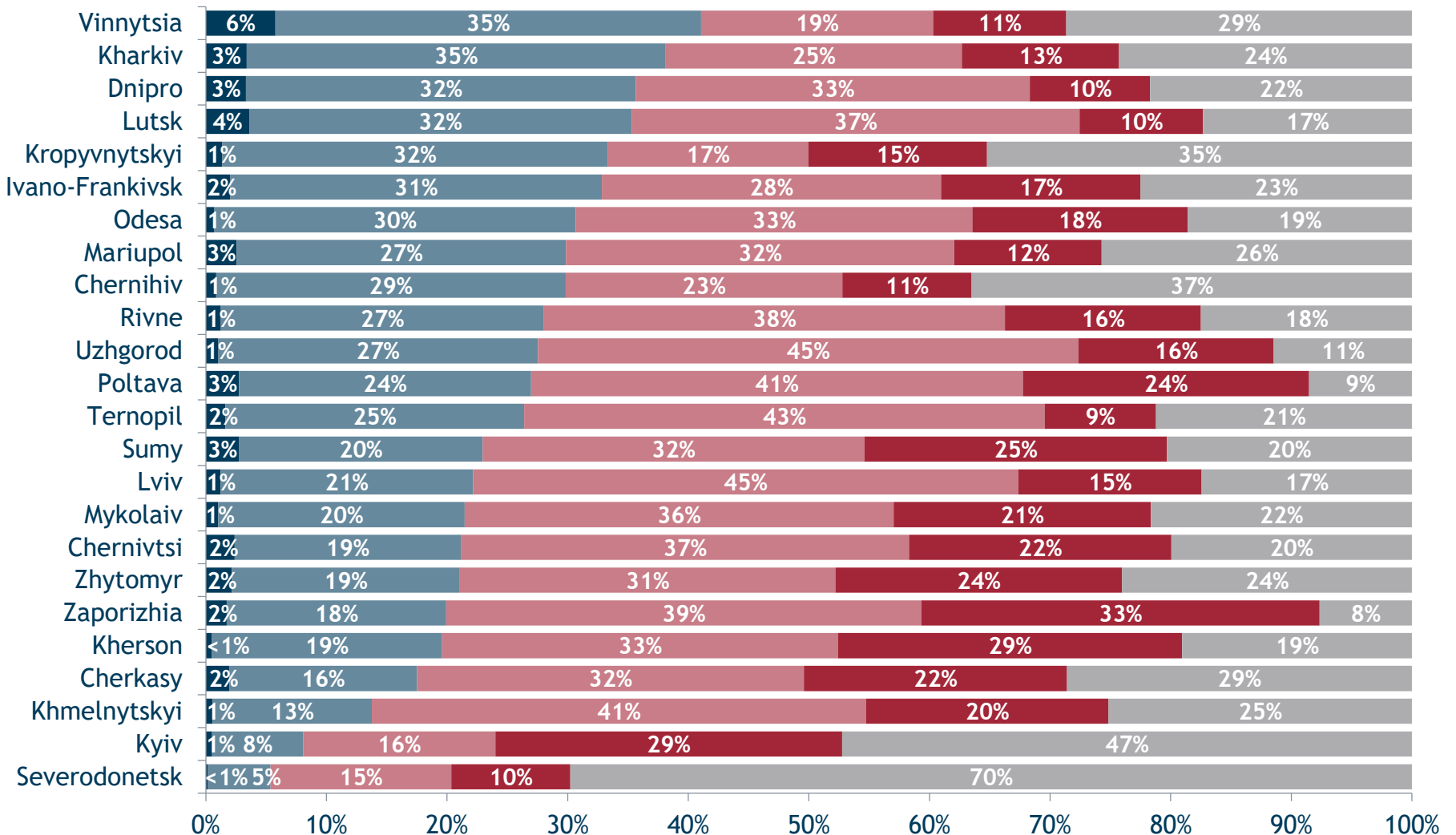


*Scores are based on a three-point scale, with “3” indicating strong approval and “0” indicating strong disapproval. The cities of Mariupol and Severodonetsk did not participate in the 2015 survey.

Do you approve of the work of the following government and non-government entities?

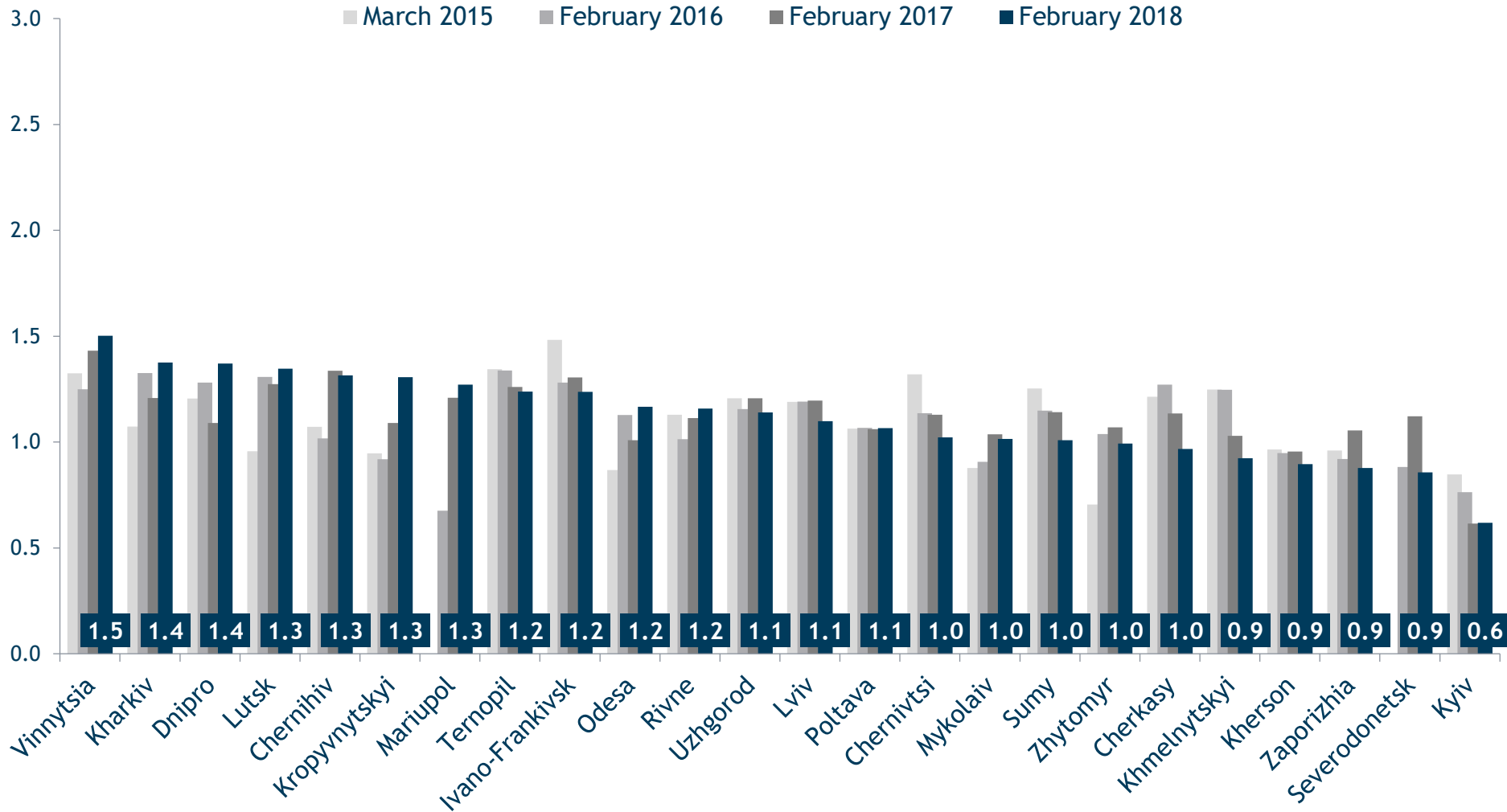
Oblast Council

■ Strongly approve
 ■ Somewhat approve
 ■ Somewhat disapprove
 ■ Strongly disapprove
 ■ Difficult to answer



Do you approve of the work of the following government and non-government entities?

Oblast Council

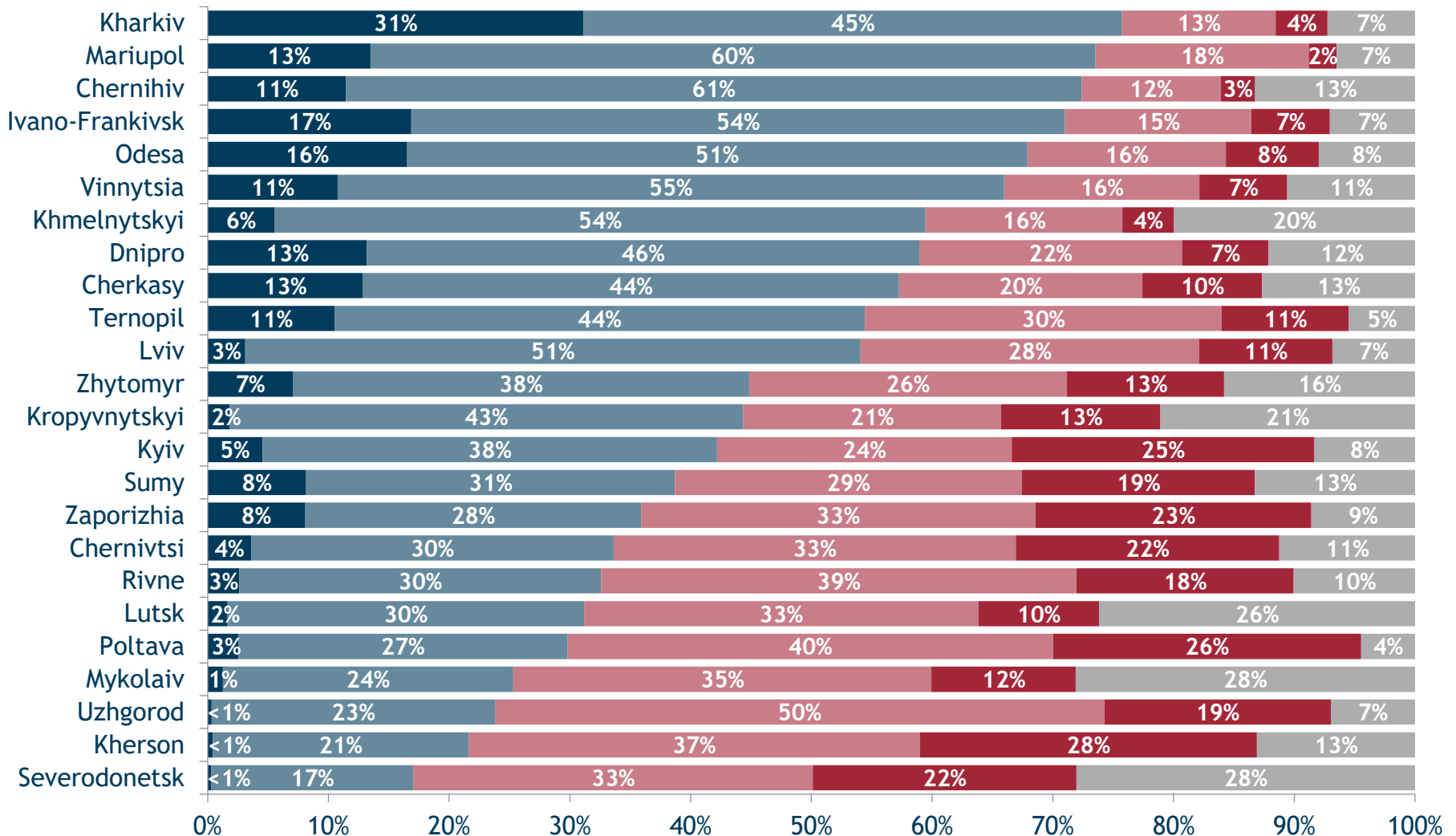


*Scores are based on a three-point scale, with “3” indicating strong approval and “0” indicating strong disapproval. The cities of Mariupol and Severodonetsk did not participate in the 2015 survey.

Do you approve of the work of the following government and non-government entities?

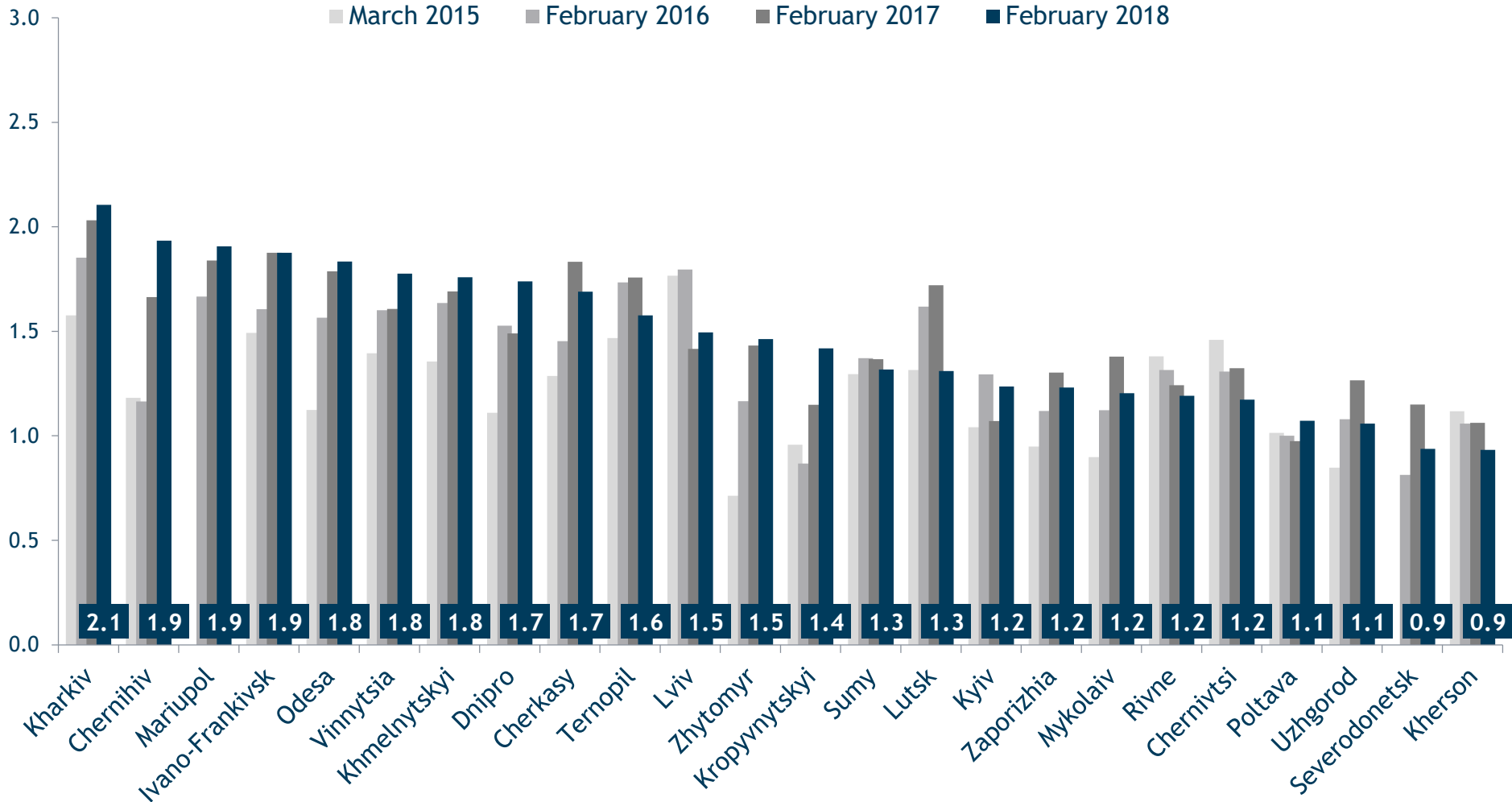
Mayor

■ Strongly approve
 ■ Somewhat approve
 ■ Somewhat disapprove
 ■ Strongly disapprove
 ■ Difficult to answer



Do you approve of the work of the following government and non-government entities?

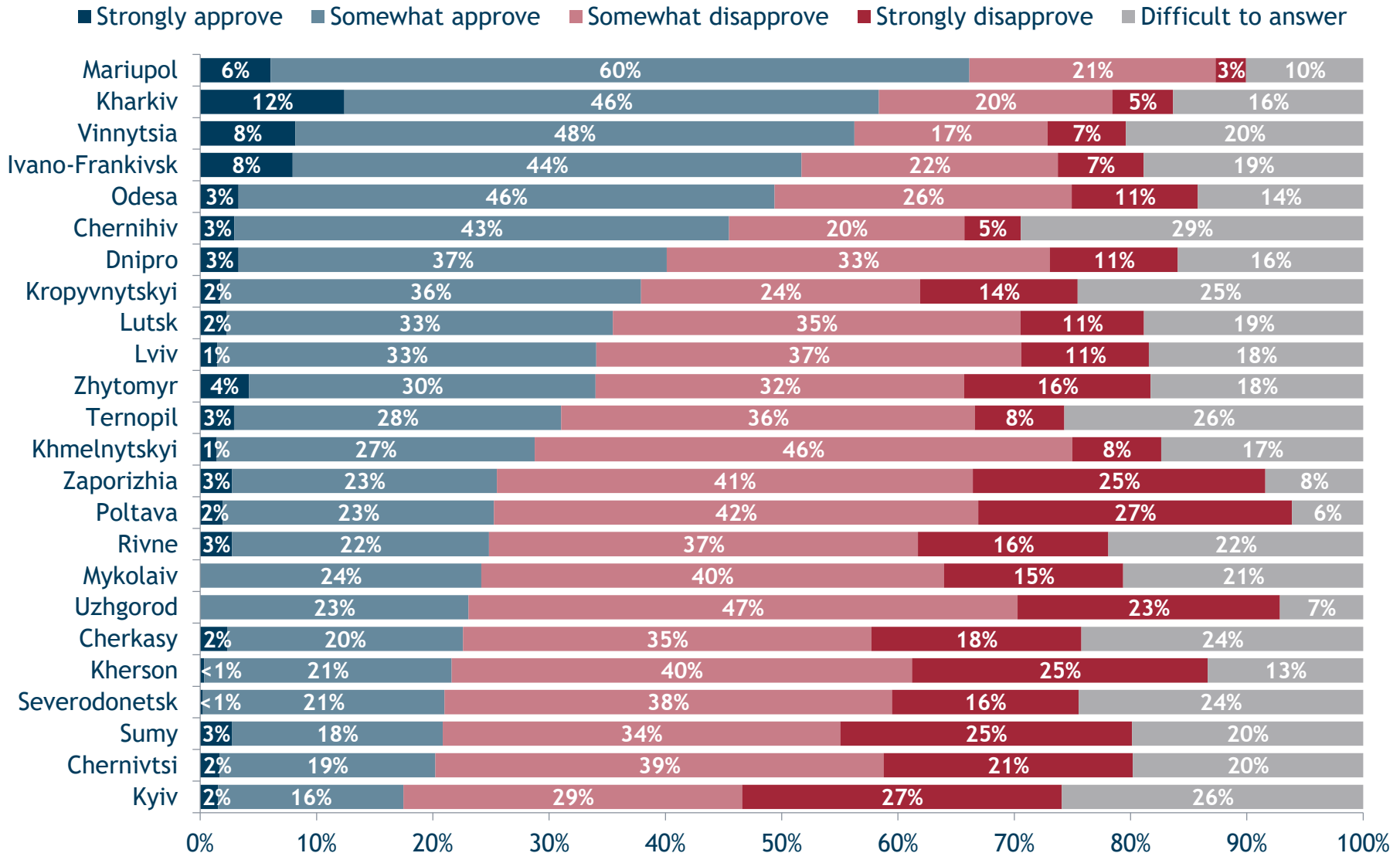
Mayor



*Scores are based on a three-point scale, with “3” indicating strong approval and “0” indicating strong disapproval. The cities of Mariupol and Severodonetsk did not participate in the 2015 survey.

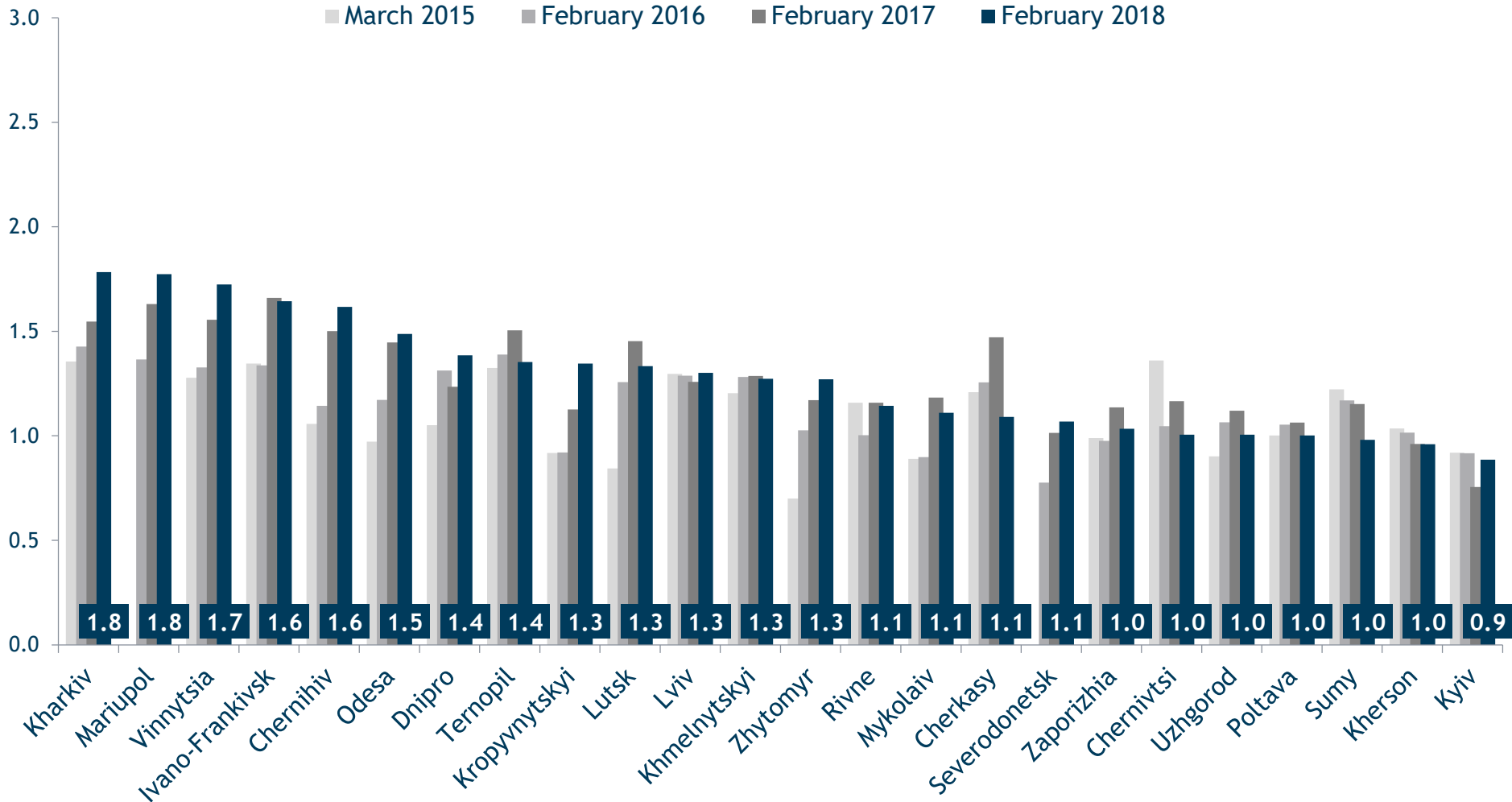
Do you approve of the work of the following government and non-government entities?

Executive Committee



Do you approve of the work of the following government and non-government entities?

Executive Committee

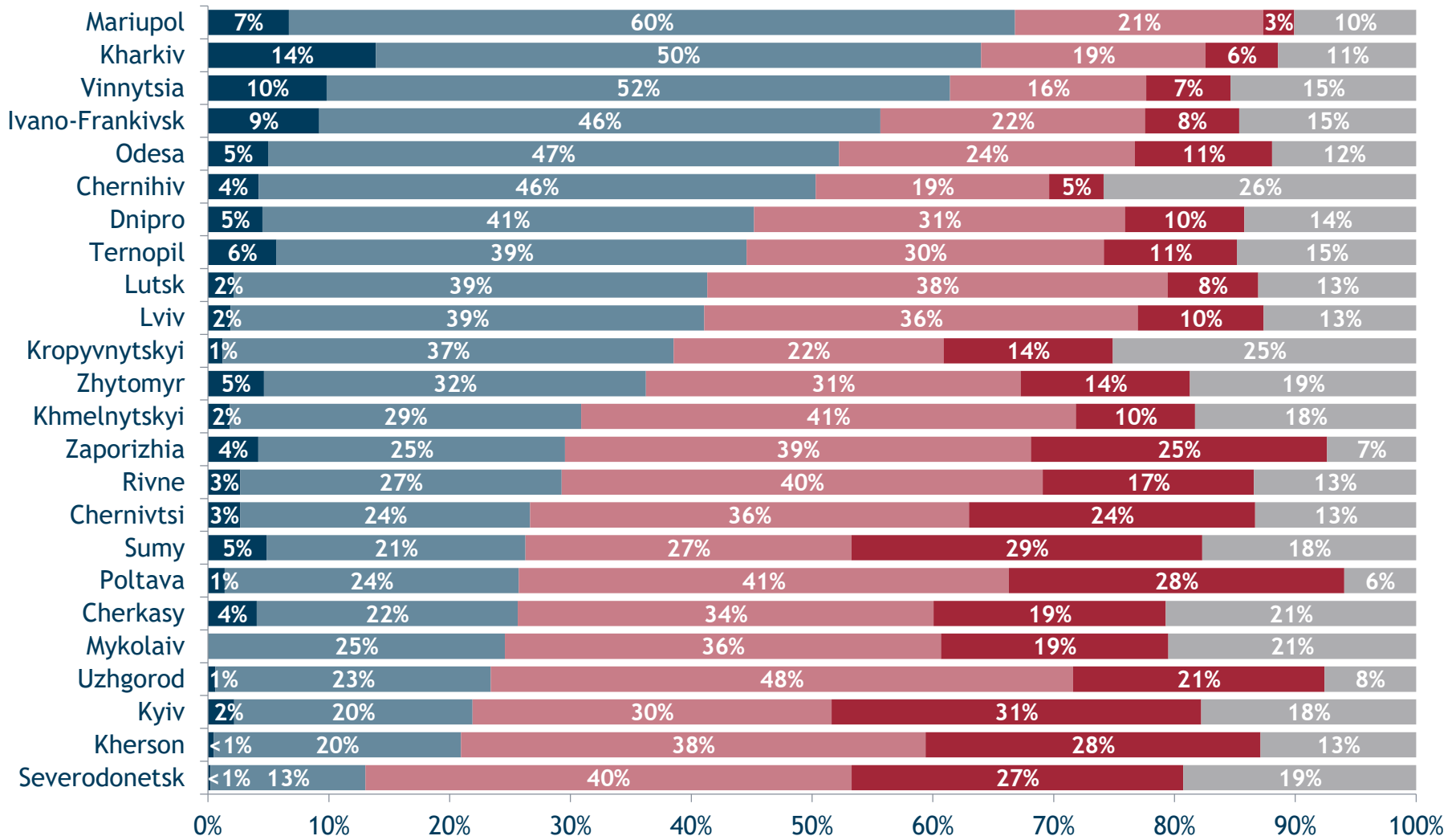


*Scores are based on a three-point scale, with “3” indicating strong approval and “0” indicating strong disapproval. The cities of Mariupol and Severodonetsk did not participate in the 2015 survey.

Do you approve of the work of the following government and non-government entities?

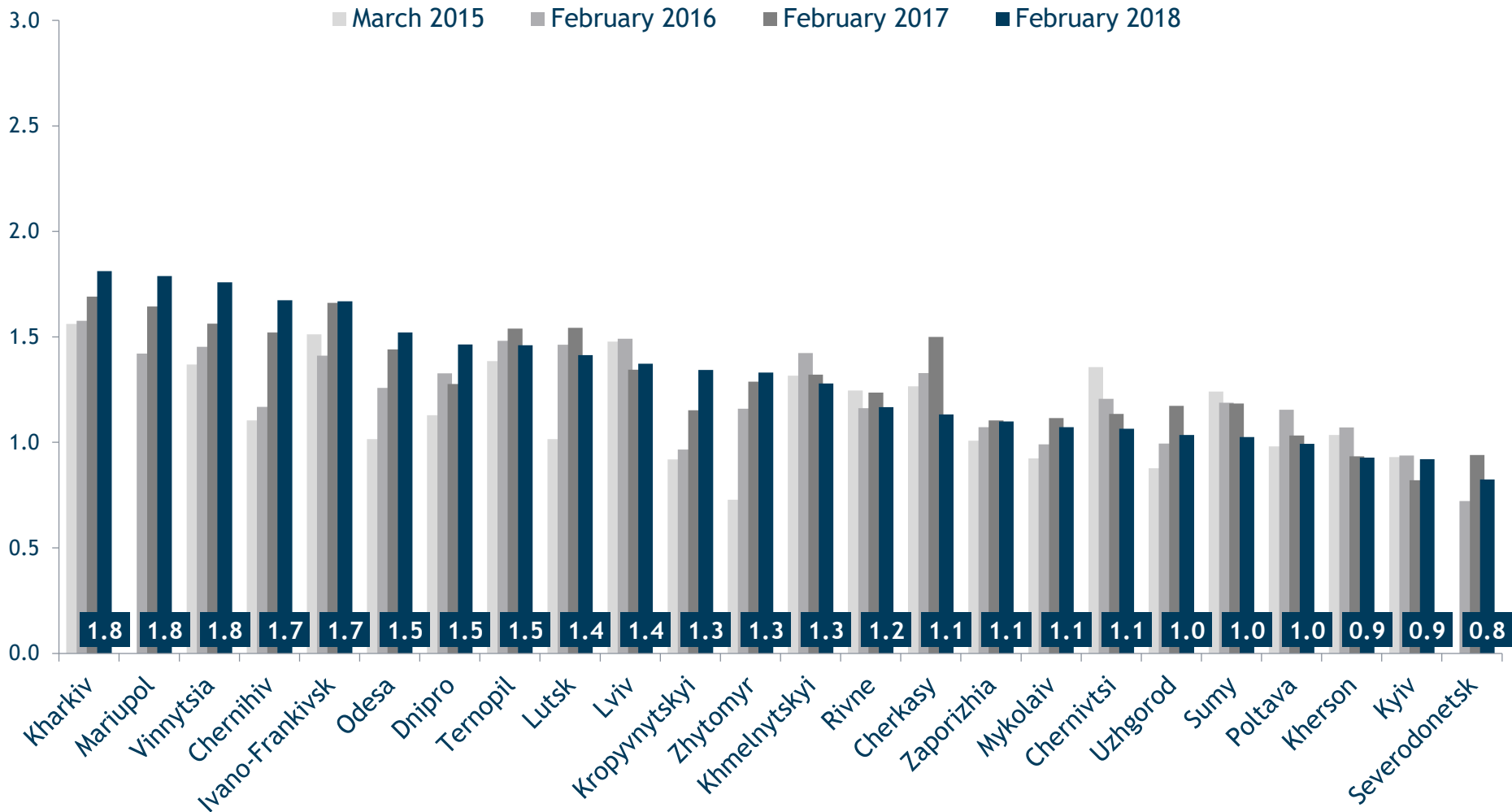
City Council

■ Strongly approve
 ■ Somewhat approve
 ■ Somewhat disapprove
 ■ Strongly disapprove
 ■ Difficult to answer



Do you approve of the work of the following government and non-government entities?

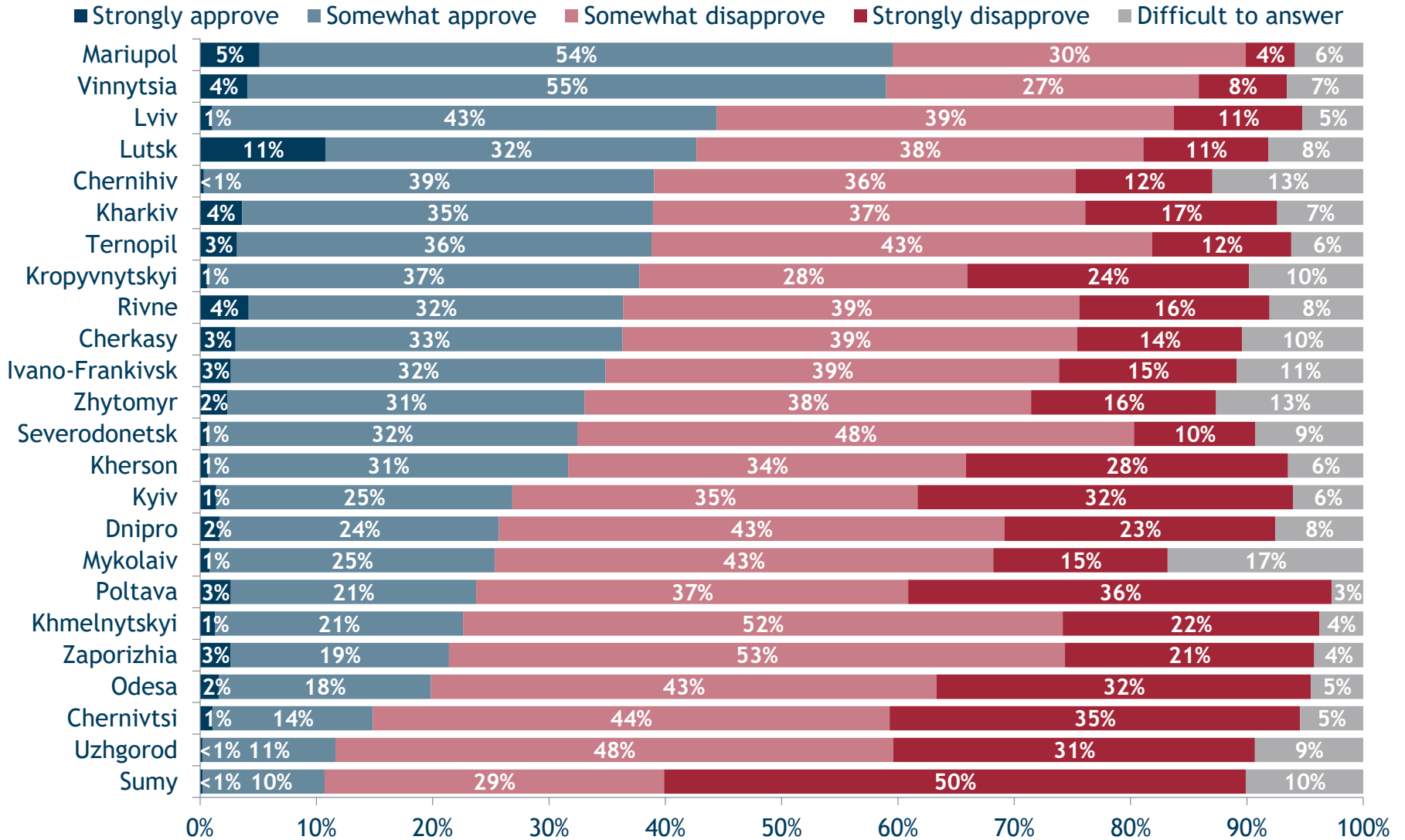
City Council



*Scores are based on a three-point scale, with “3” indicating strong approval and “0” indicating strong disapproval. The cities of Mariupol and Severodonetsk did not participate in the 2015 survey.

Do you approve of the work of the following government and non-government entities?

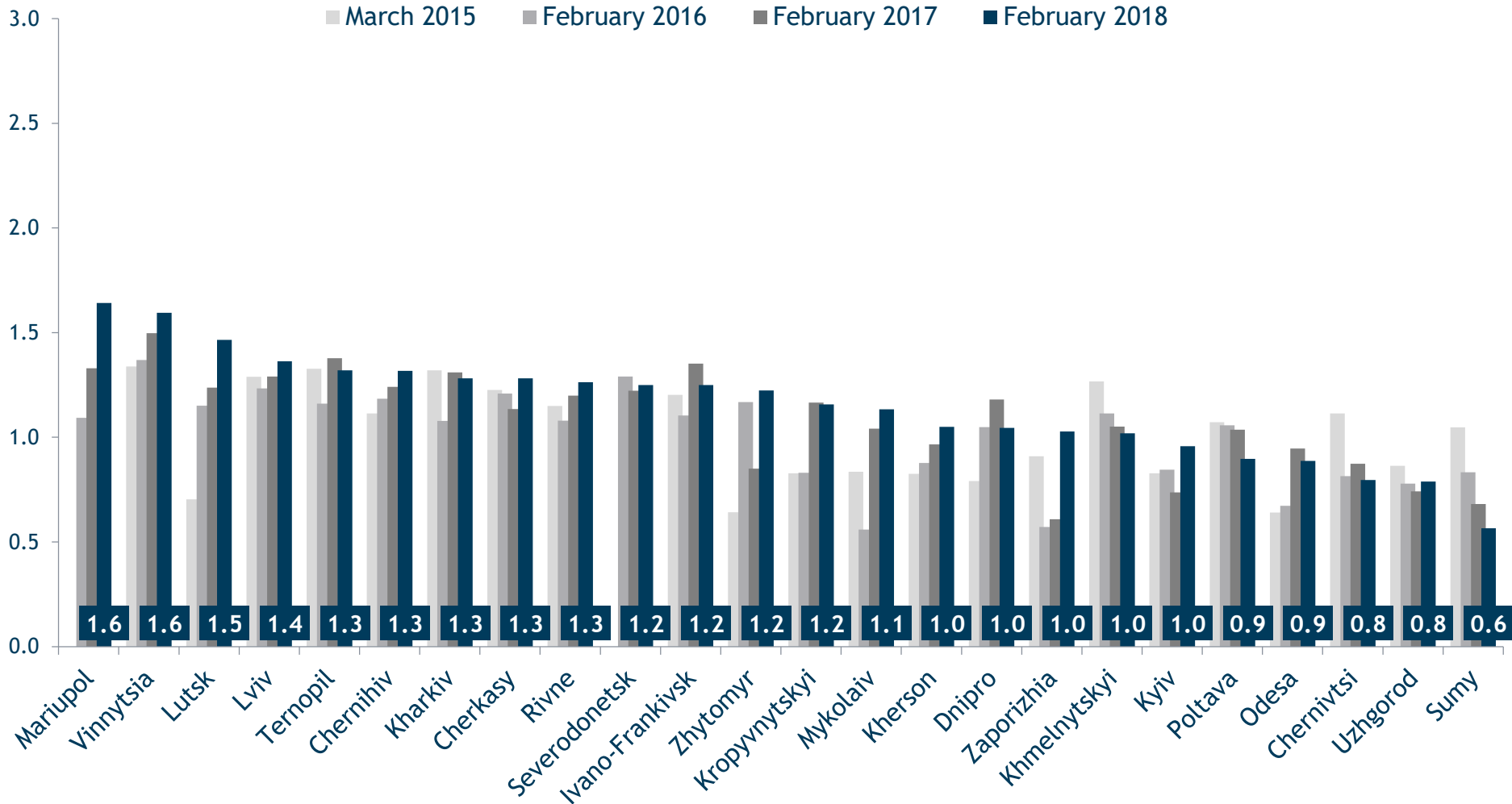
Communal Enterprises



*Communal enterprises are services (i.e. water, heat and maintenance) which are provided by city authorities and paid for by residents.

Do you approve of the work of the following government and non-government entities?

Communal Enterprises

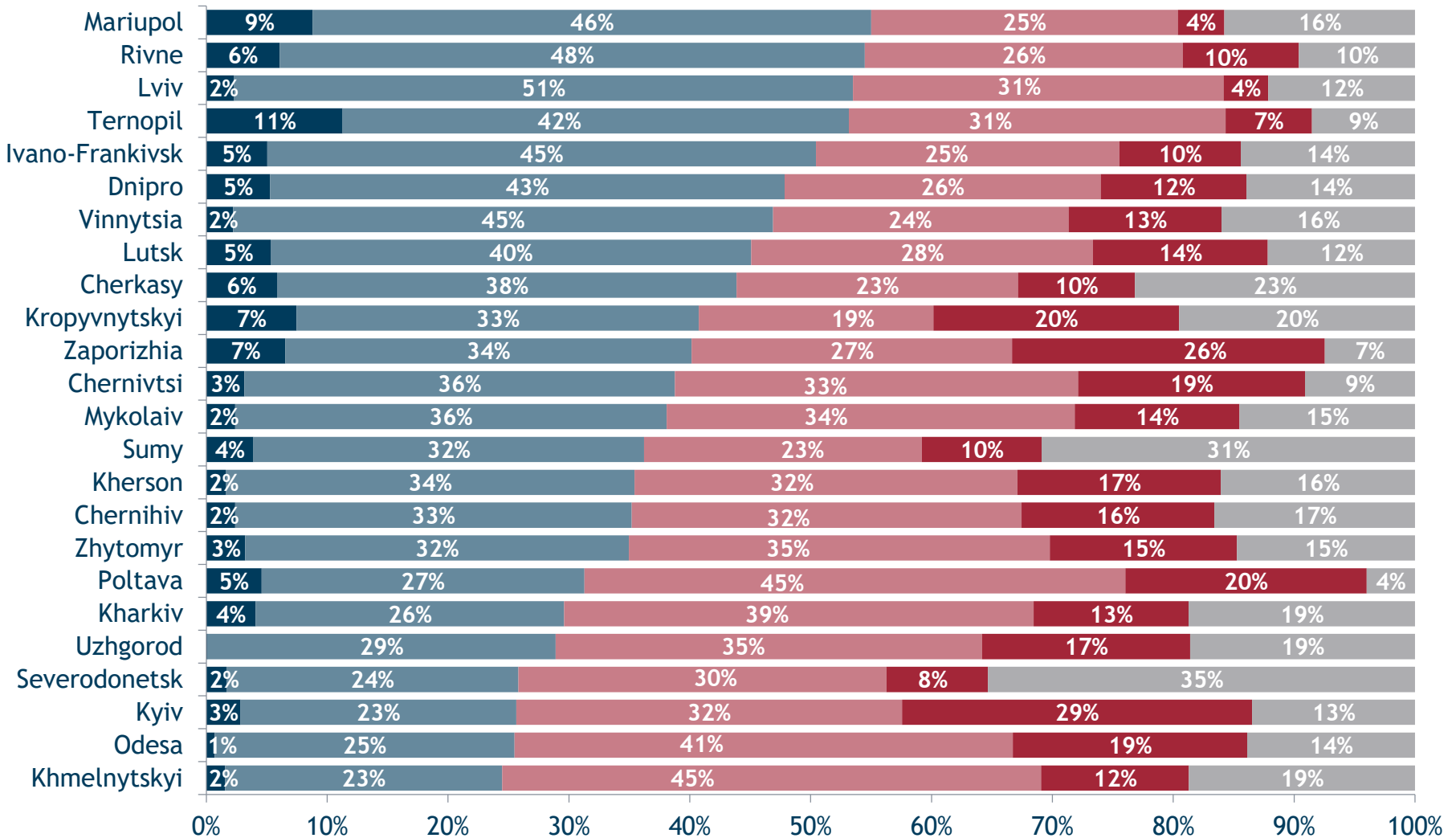


*Scores are based on a three-point scale, with “3” indicating strong approval and “0” indicating strong disapproval. The cities of Mariupol and Severodonetsk did not participate in the 2015 survey.

Do you approve of the work of the following government and non-government entities?

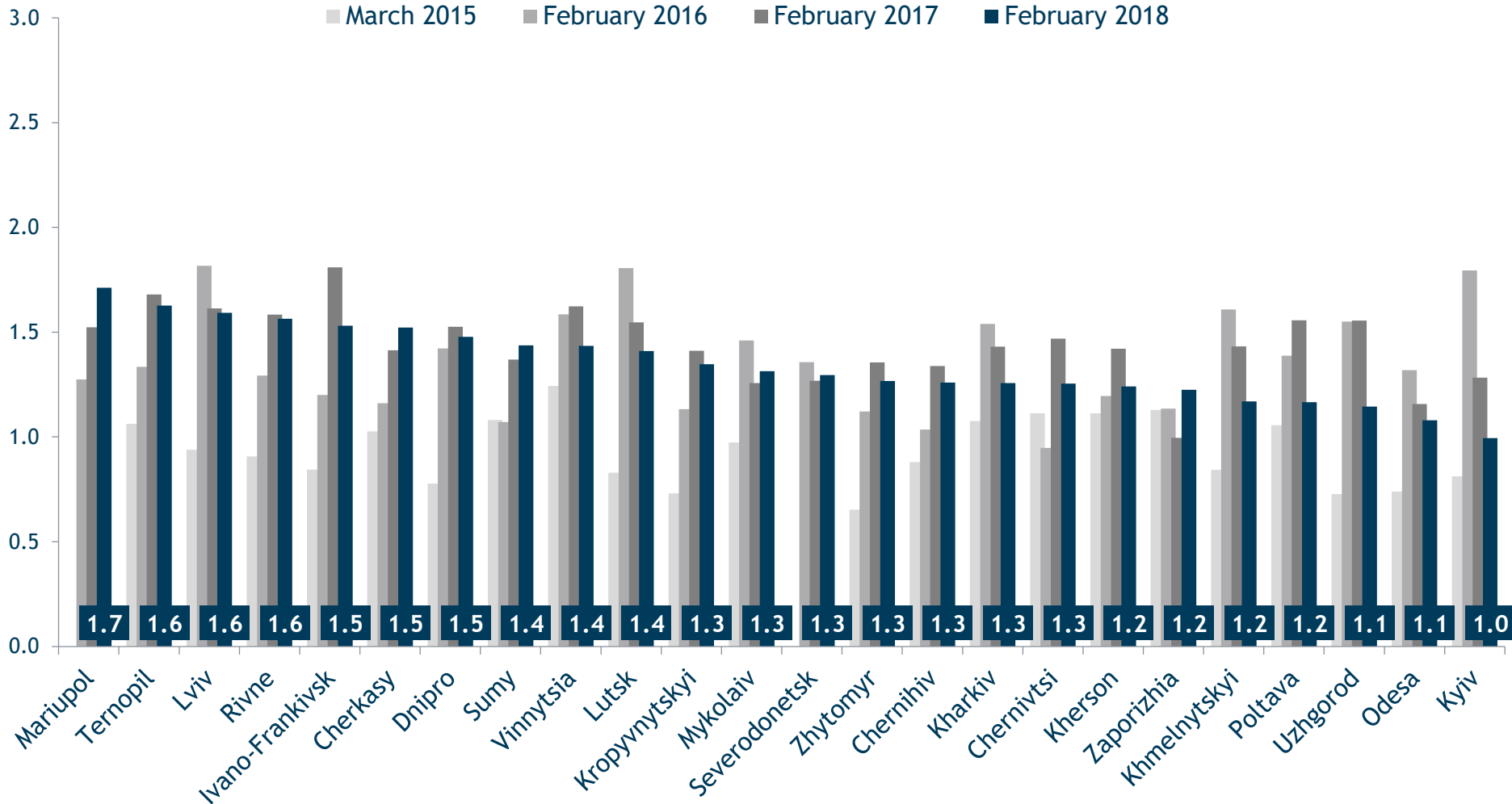
Police

■ Strongly approve
 ■ Somewhat approve
 ■ Somewhat disapprove
 ■ Strongly disapprove
 ■ Difficult to answer



Do you approve of the work of the following government and non-government entities?

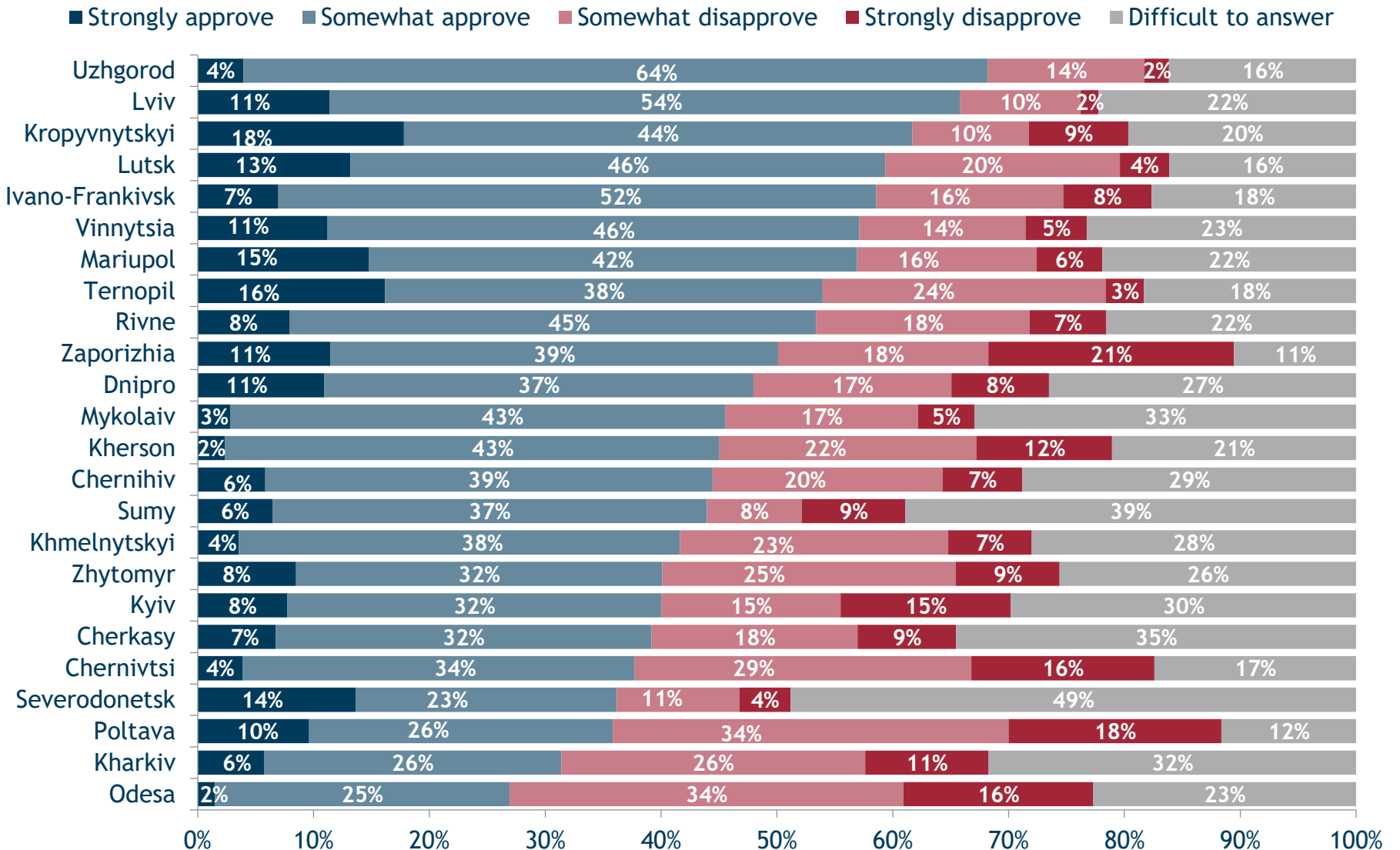
Police



*Scores are based on a three-point scale, with “3” indicating strong approval and “0” indicating strong disapproval. The cities of Mariupol and Severodonetsk did not participate in the 2015 survey.

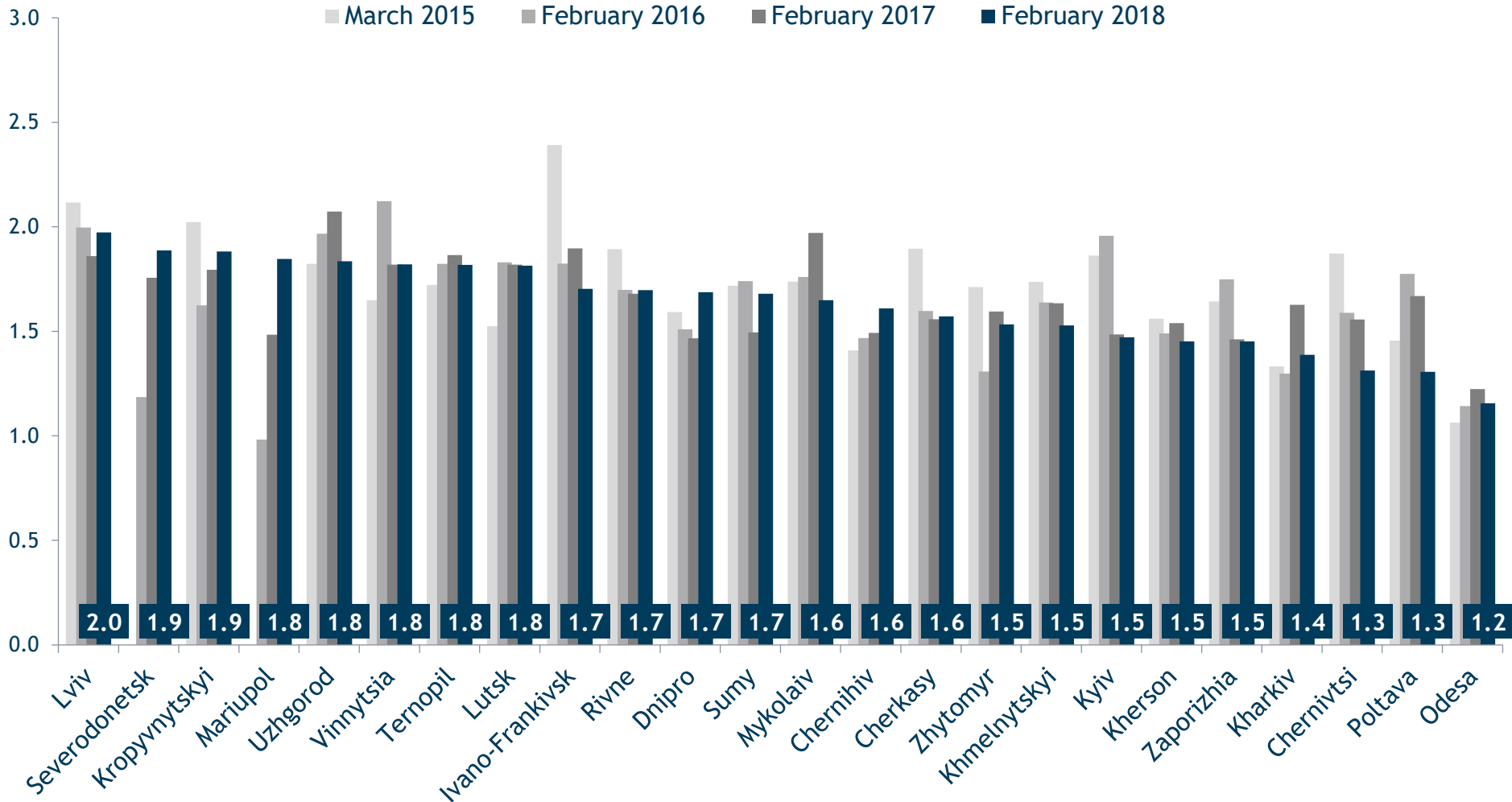
Do you approve of the work of the following government and non-government entities?

National Guard



Do you approve of the work of the following government and non-government entities?

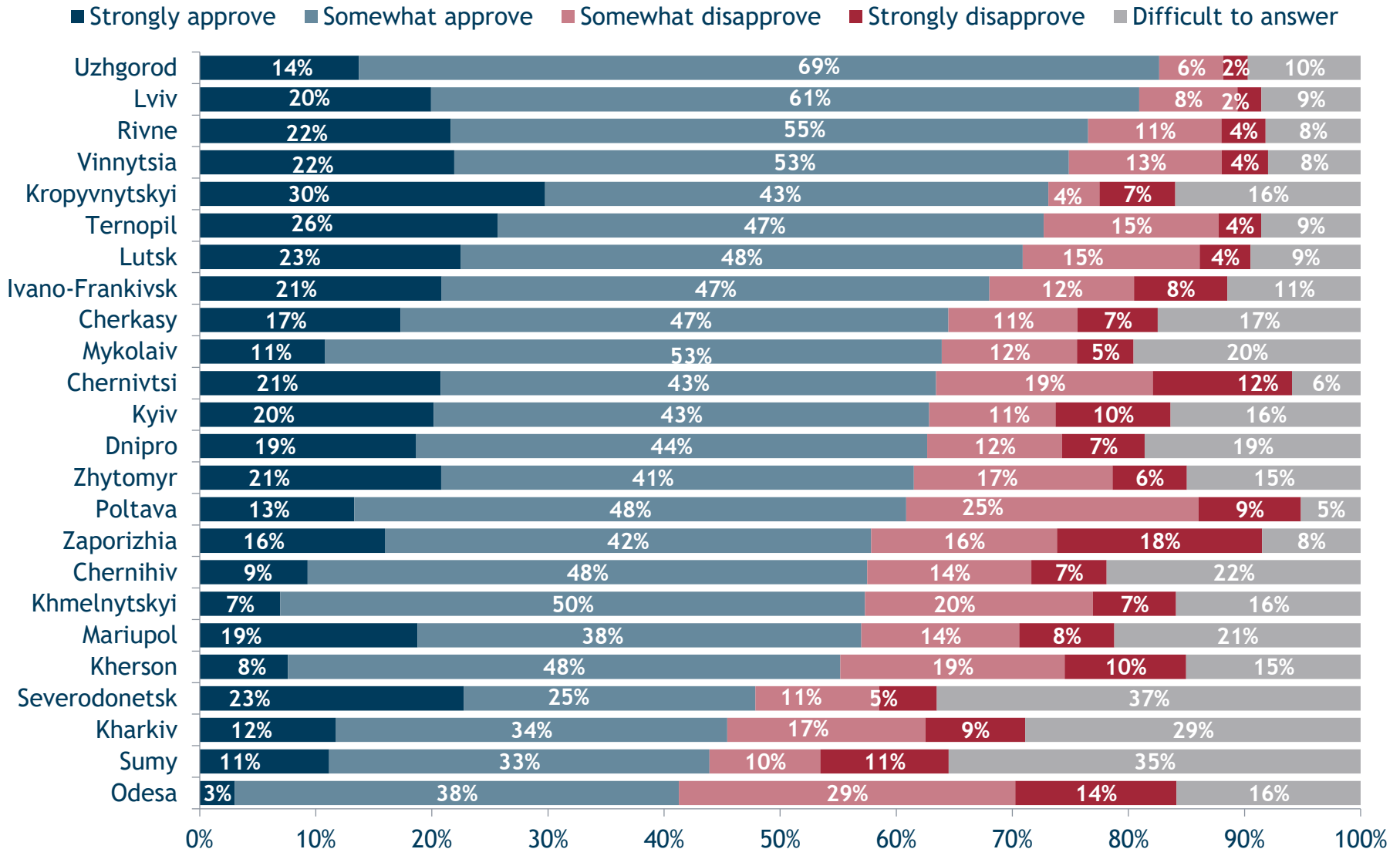
National Guard



*Scores are based on a three-point scale, with “3” indicating strong approval and “0” indicating strong disapproval. The cities of Mariupol and Severodonetsk did not participate in the 2015 survey.

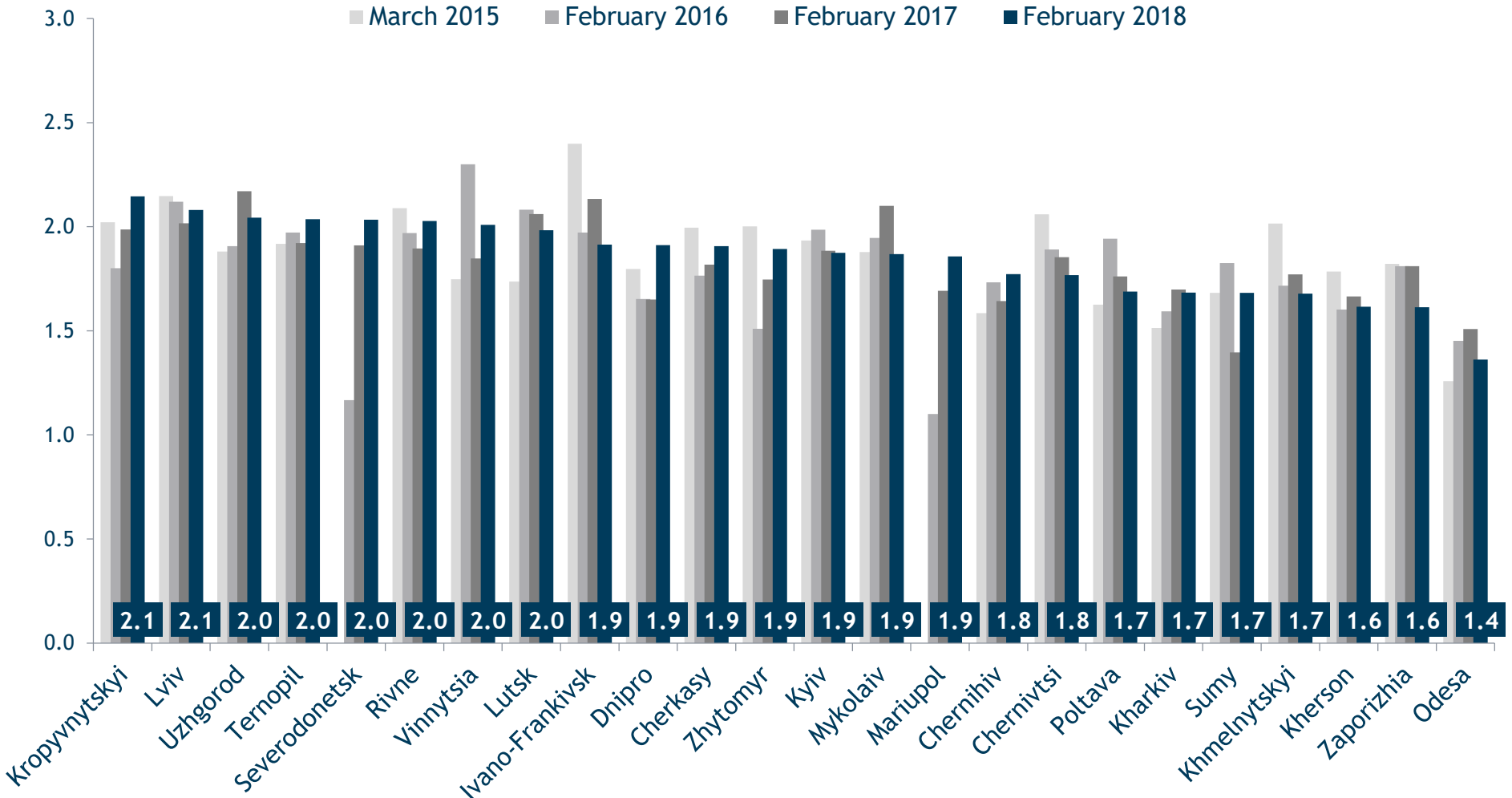
Do you approve of the work of the following government and non-government entities?

Army



Do you approve of the work of the following government and non-government entities?

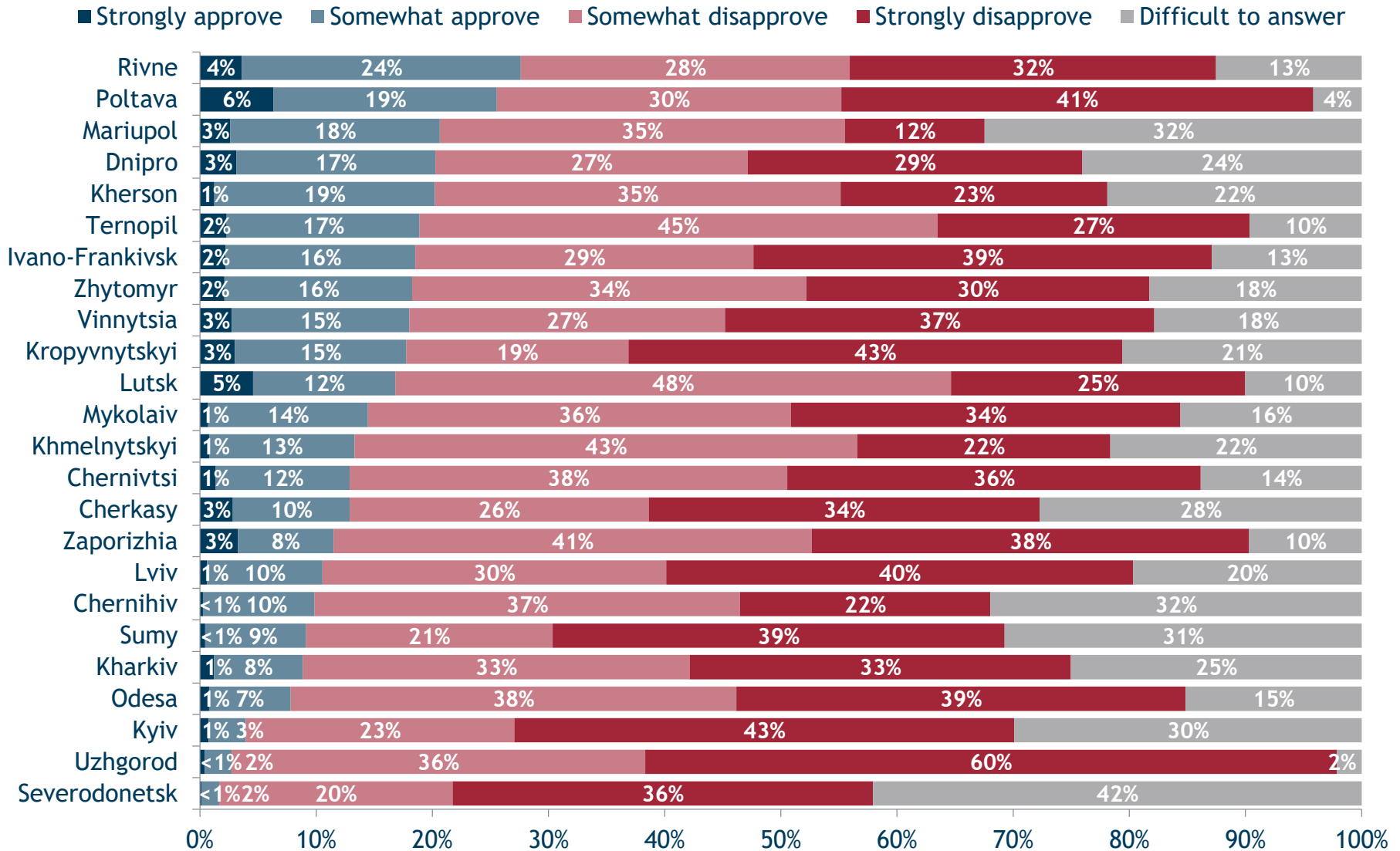
Army



*Scores are based on a three-point scale, with “3” indicating strong approval and “0” indicating strong disapproval. The cities of Mariupol and Severodonetsk did not participate in the 2015 survey.

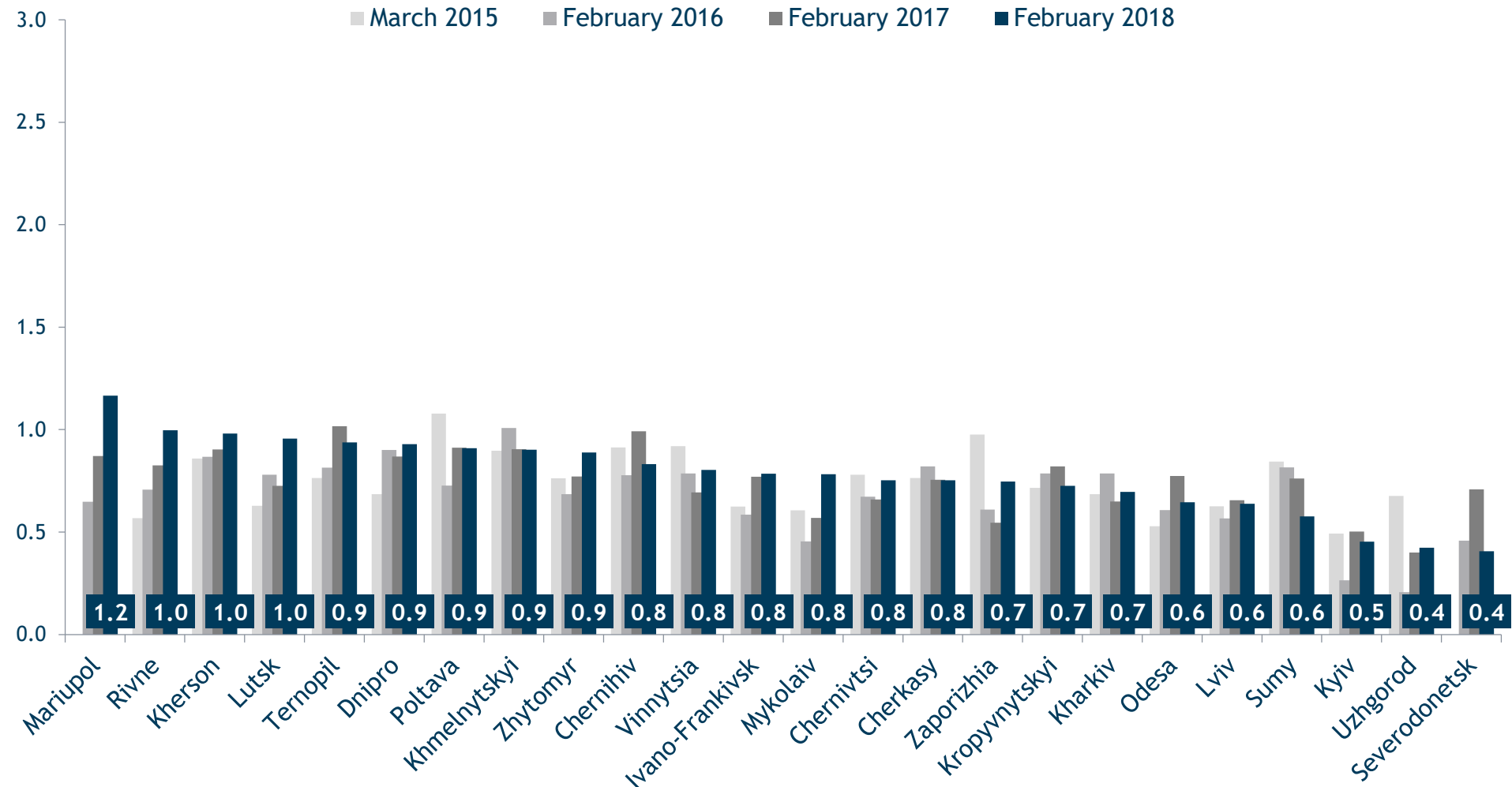
Do you approve of the work of the following government and non-government entities?

Courts



Do you approve of the work of the following government and non-government entities?

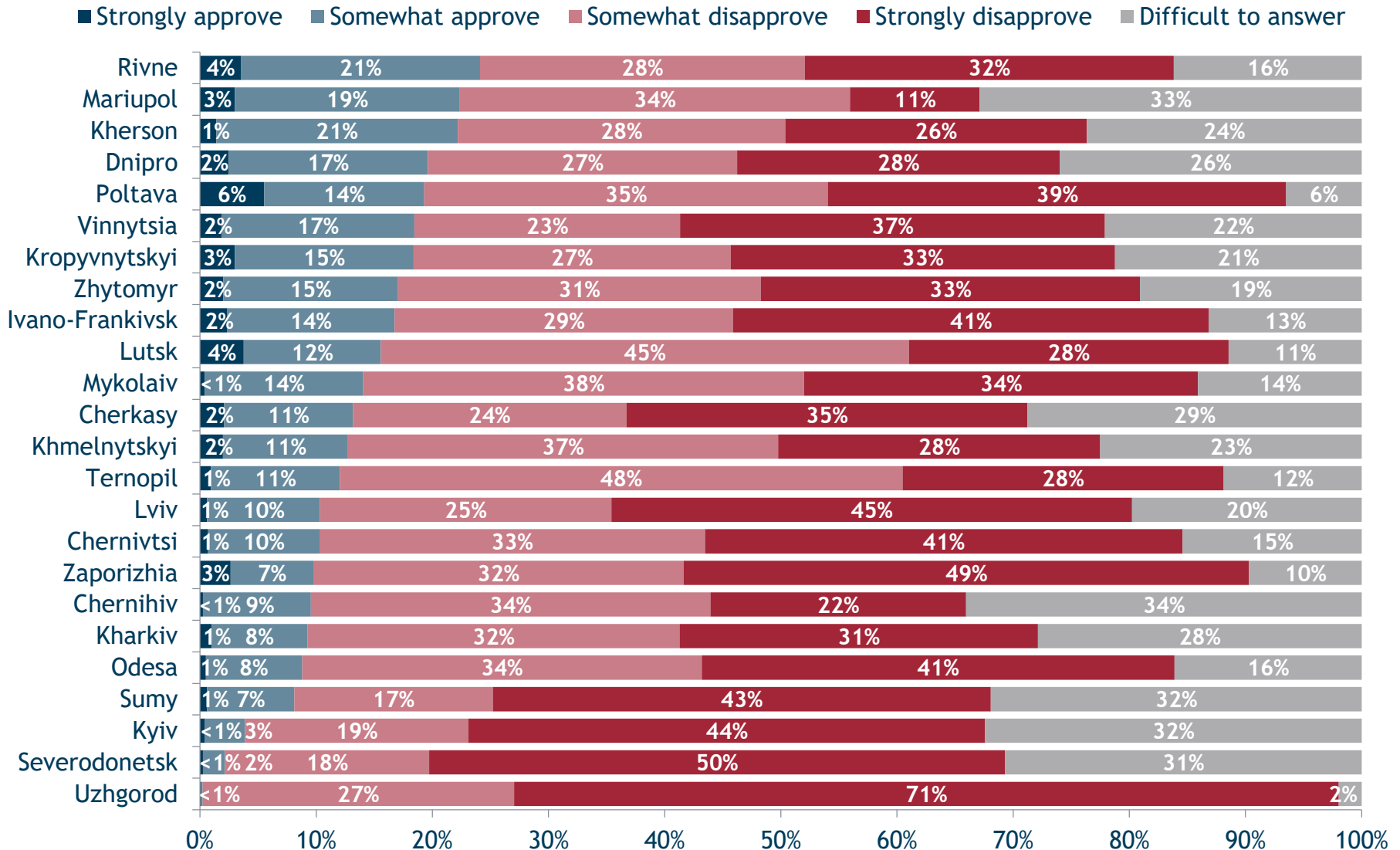
Courts



*Scores are based on a three-point scale, with “3” indicating strong approval and “0” indicating strong disapproval. The cities of Mariupol and Severodonetsk did not participate in the 2015 survey.

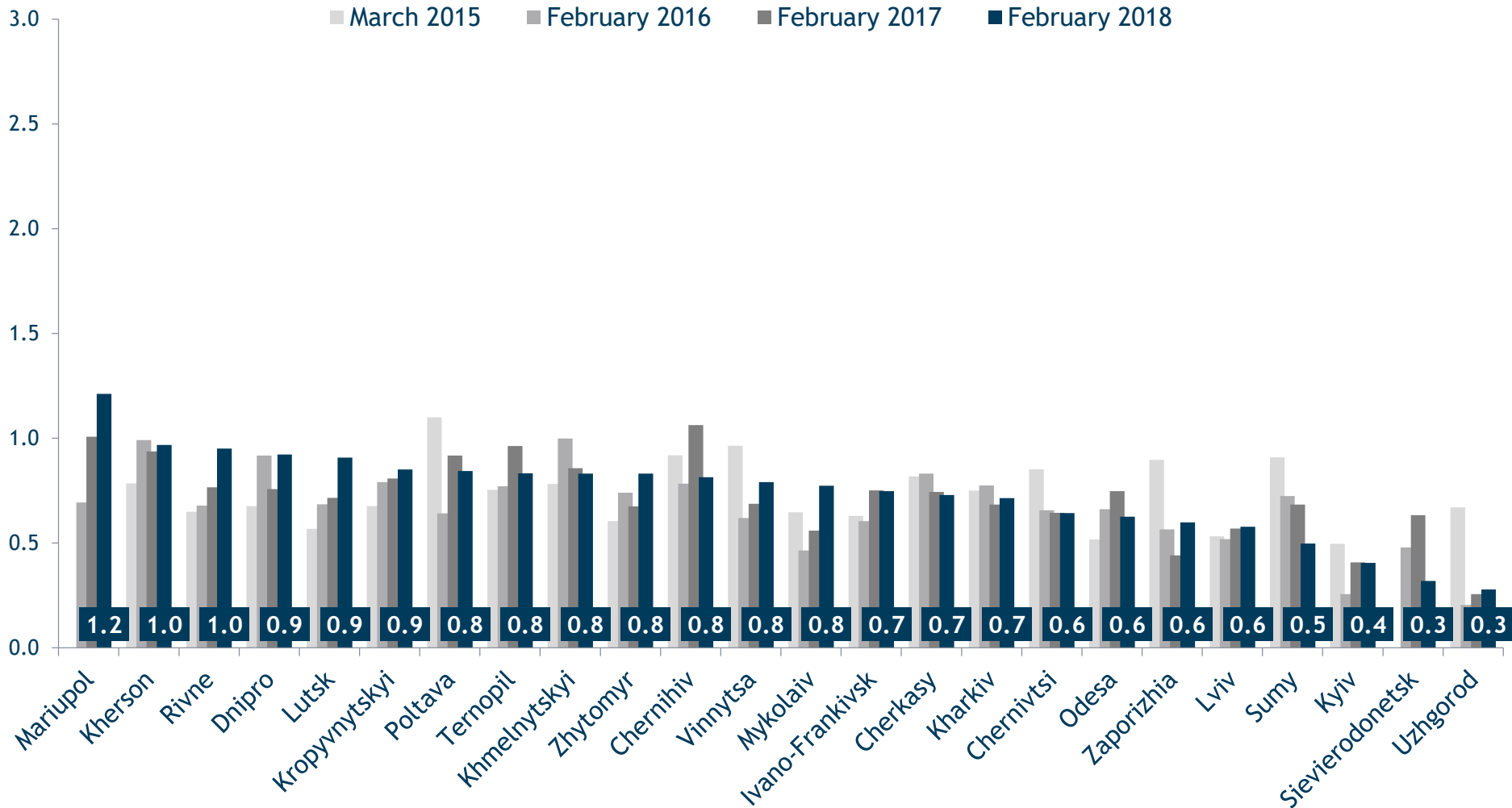
Do you approve of the work of the following government and non-government entities?

Prosecutor's Office



Do you approve of the work of the following government and non-government entities?

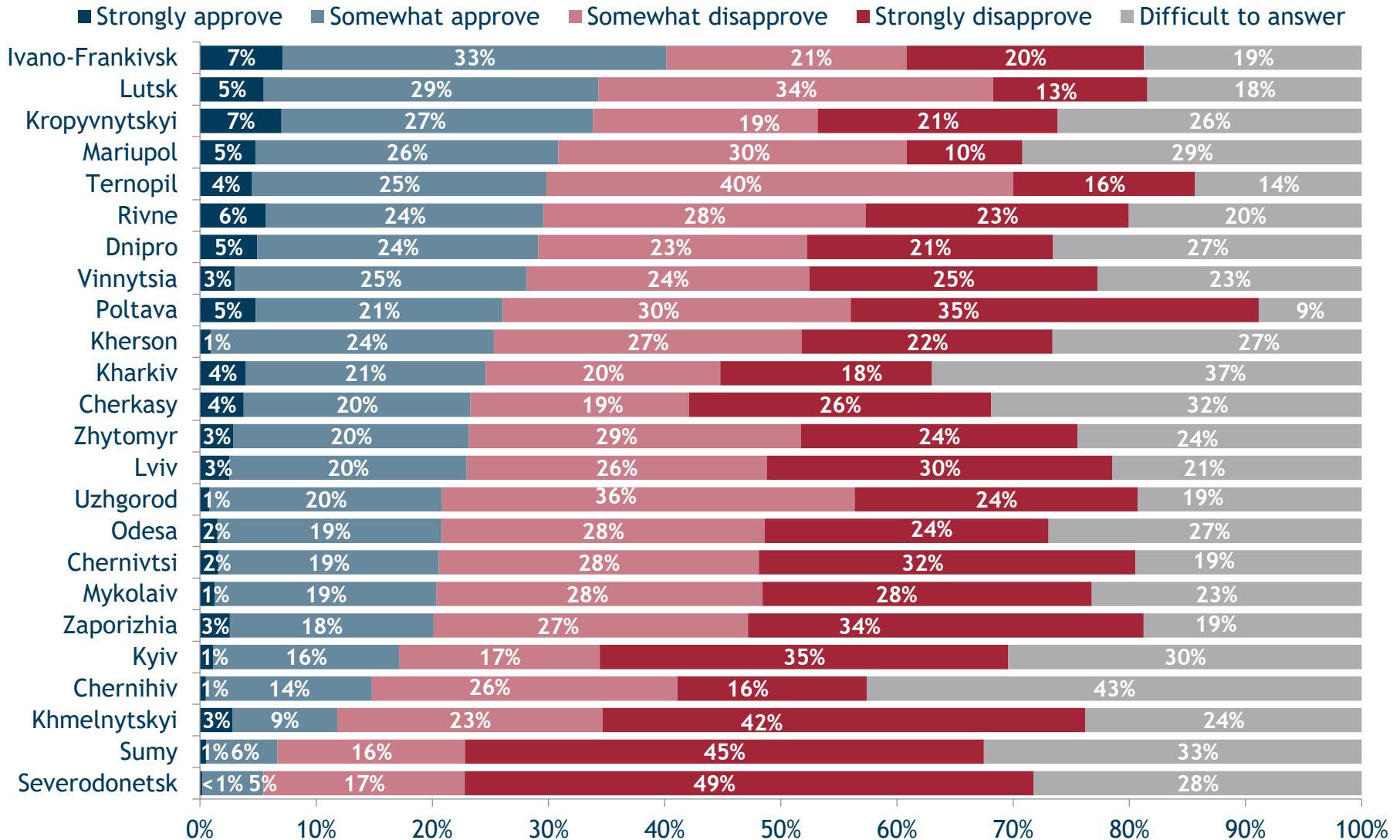
Prosecutor's Office



*Scores are based on a three-point scale, with “3” indicating strong approval and “0” indicating strong disapproval. The cities of Mariupol and Severodonetsk did not participate in the 2015 survey.

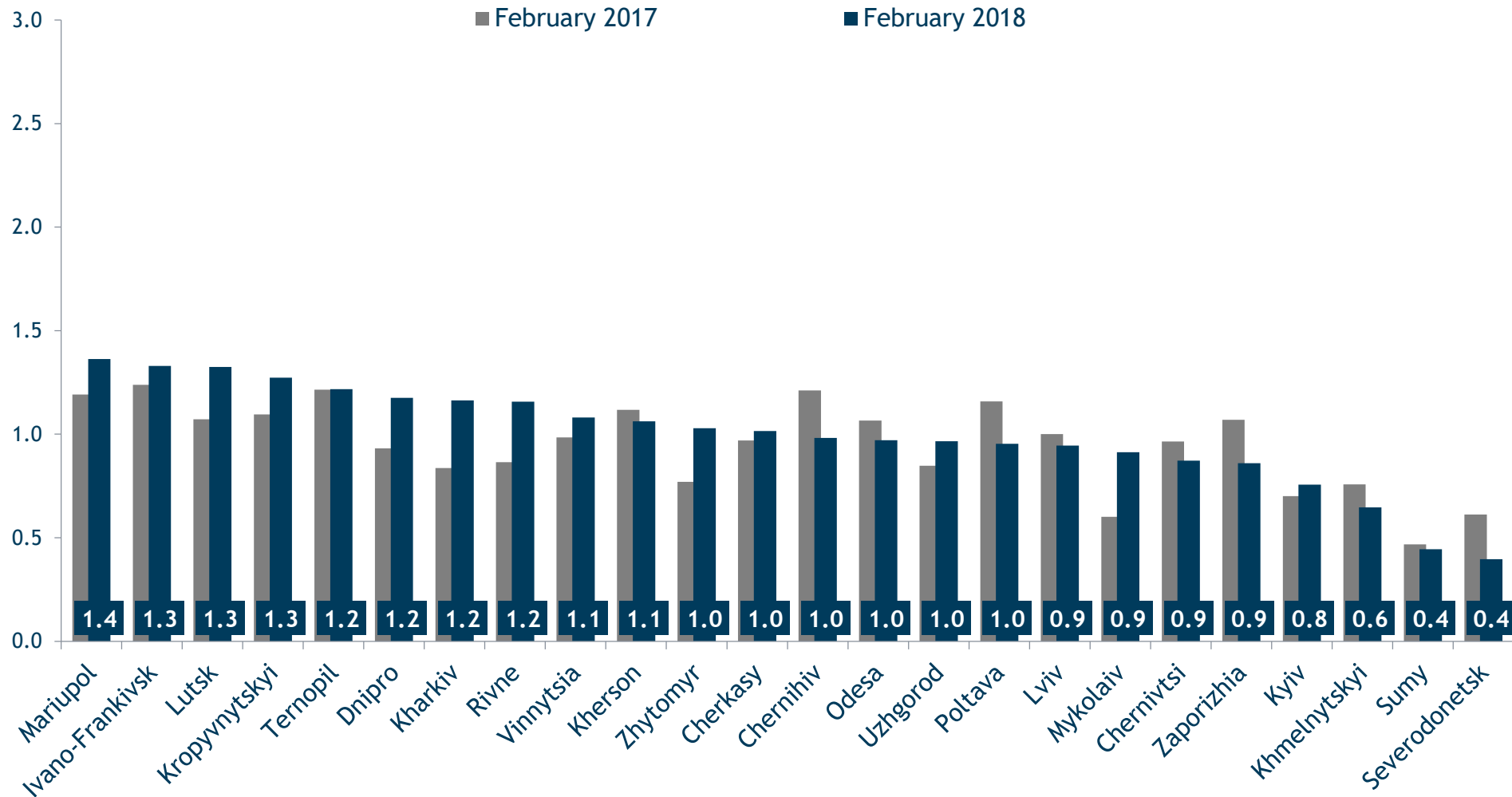
Do you approve of the work of the following government and non-government entities?

National Anti-Corruption Bureau (NABU)



Do you approve of the work of the following government and non-government entities?

National Anti-Corruption Bureau (NABU)

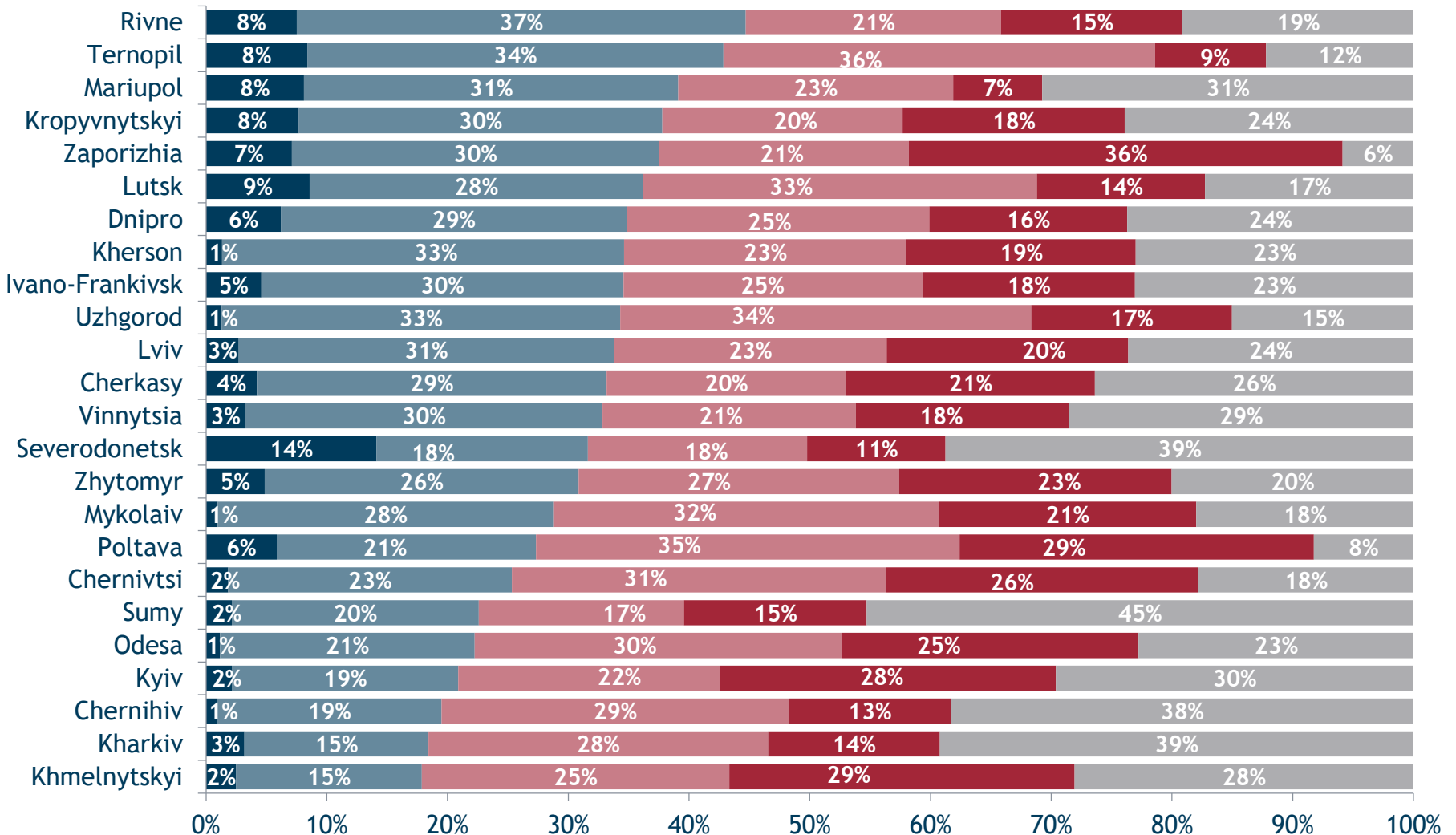


*Scores are based on a three-point scale, with “3” indicating strong approval and “0” indicating strong disapproval.

Do you approve of the work of the following government and non-government entities?

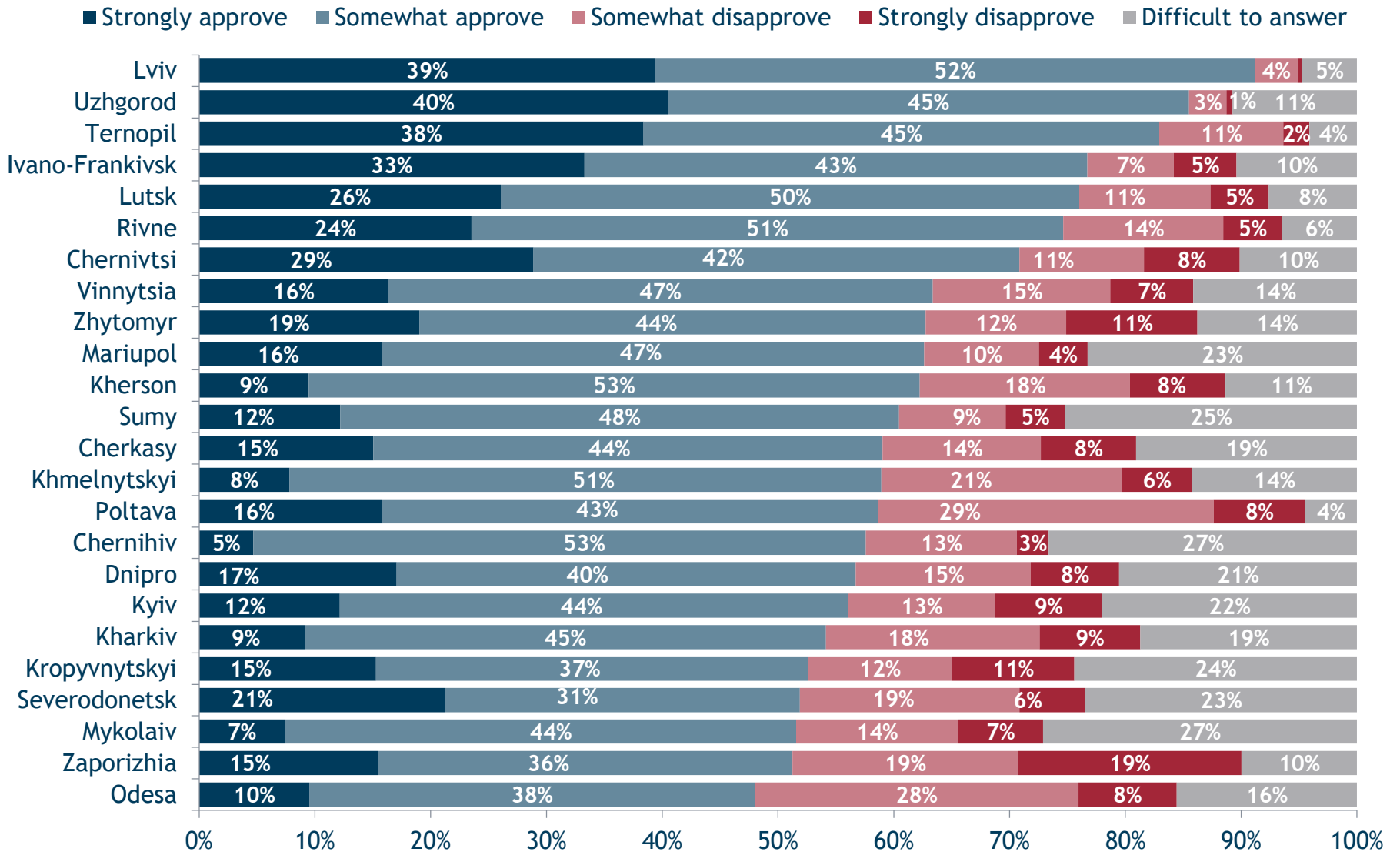
Security Service of Ukraine

■ Strongly approve
 ■ Somewhat approve
 ■ Somewhat disapprove
 ■ Strongly disapprove
 ■ Difficult to answer



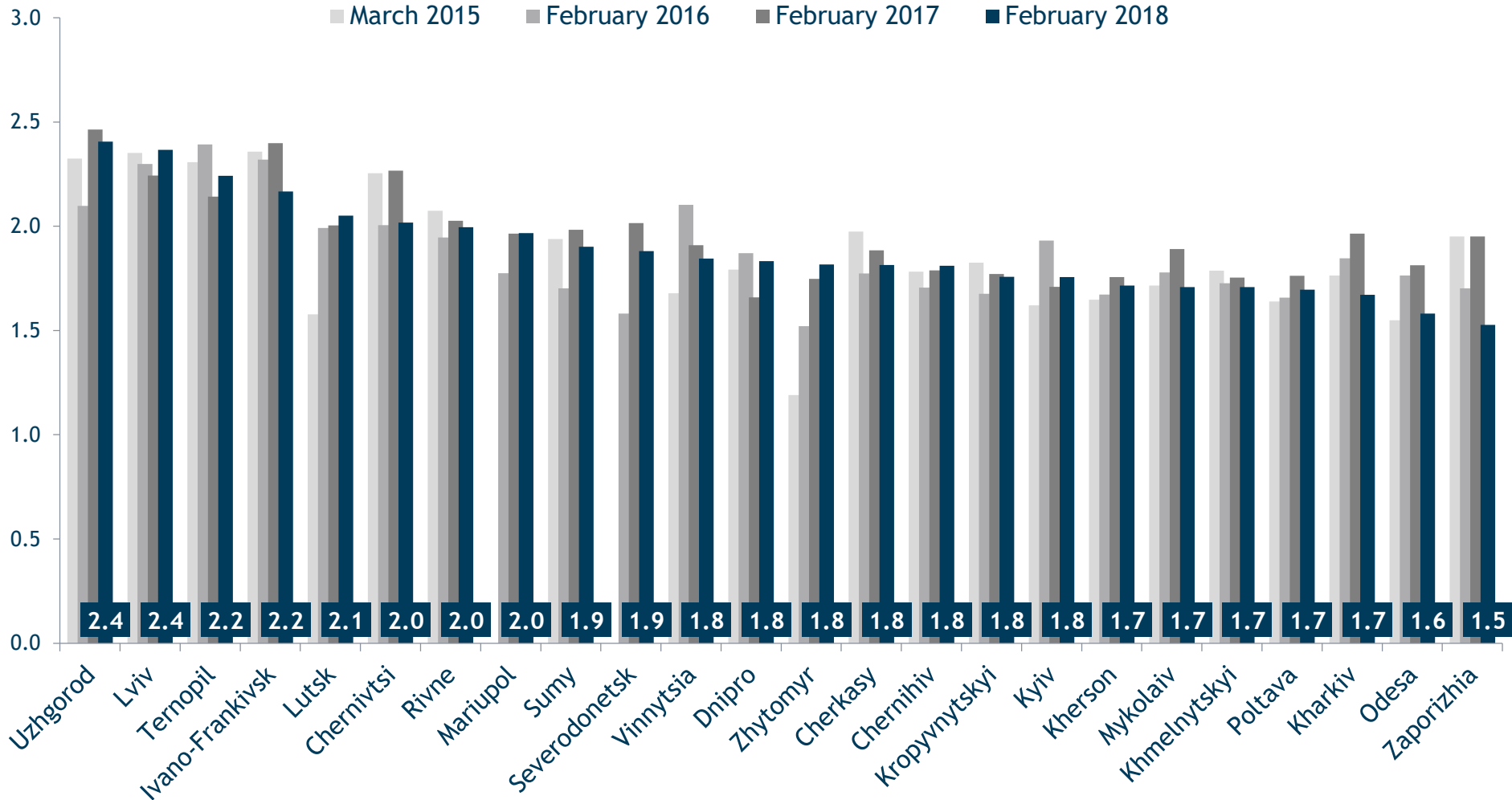
Do you approve of the work of the following government and non-government entities?

Church



Do you approve of the work of the following government and non-government entities?

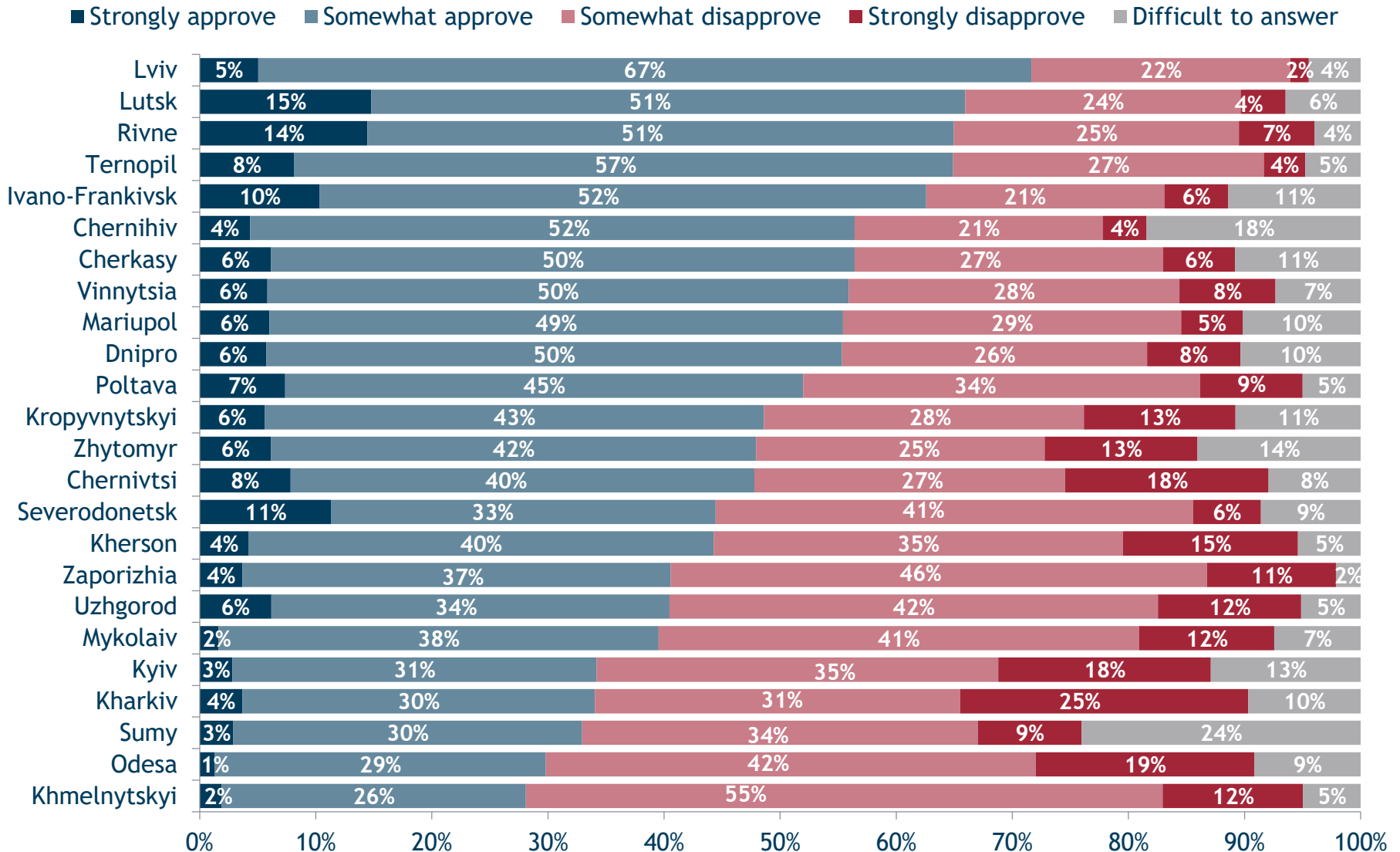
Church



*Scores are based on a three-point scale, with “3” indicating strong approval and “0” indicating strong disapproval. The cities of Mariupol and Severodonetsk did not participate in the 2015 survey.

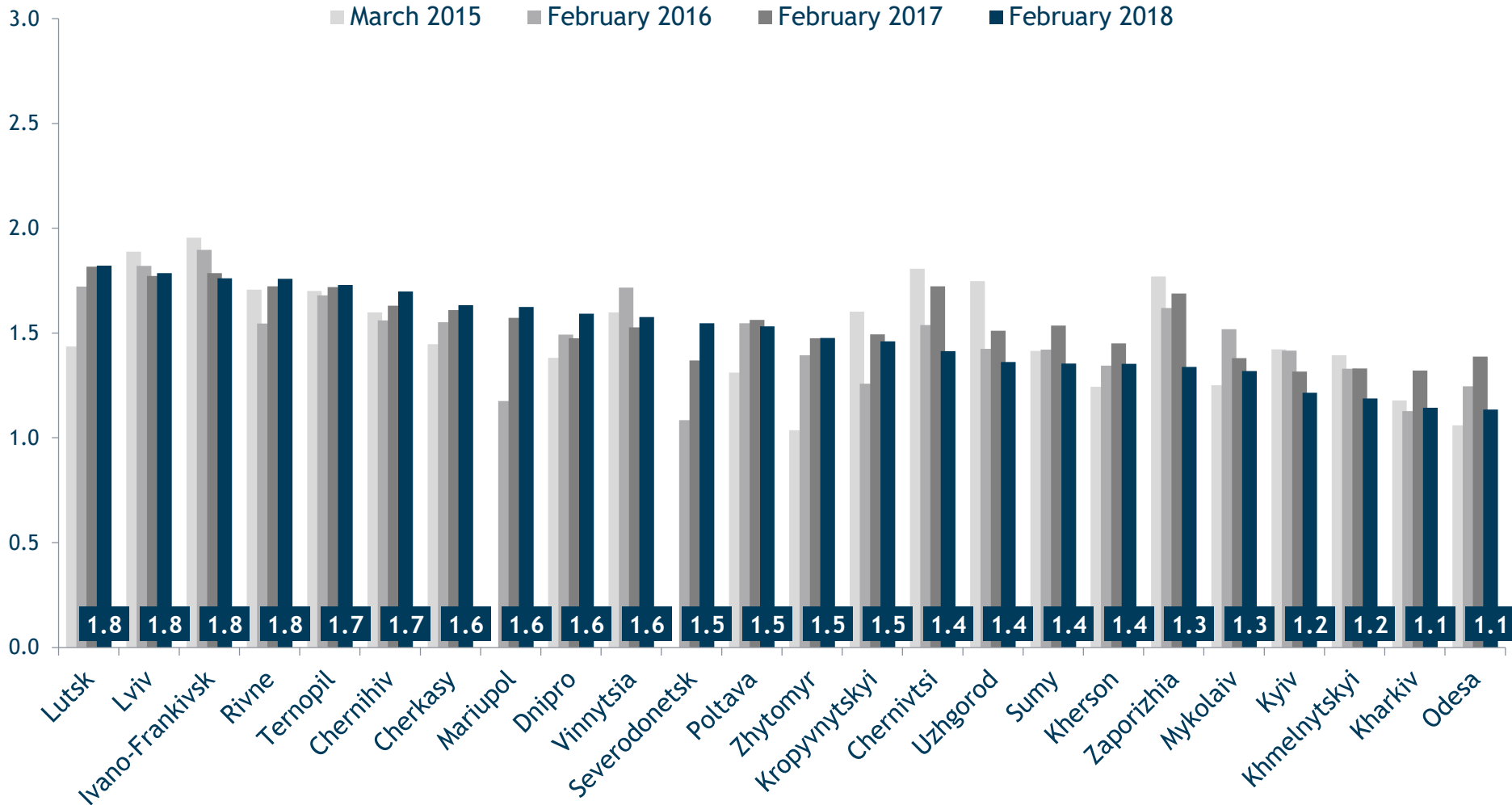
Do you approve of the work of the following government and non-government entities?

National Media



Do you approve of the work of the following government and non-government entities?

National Media

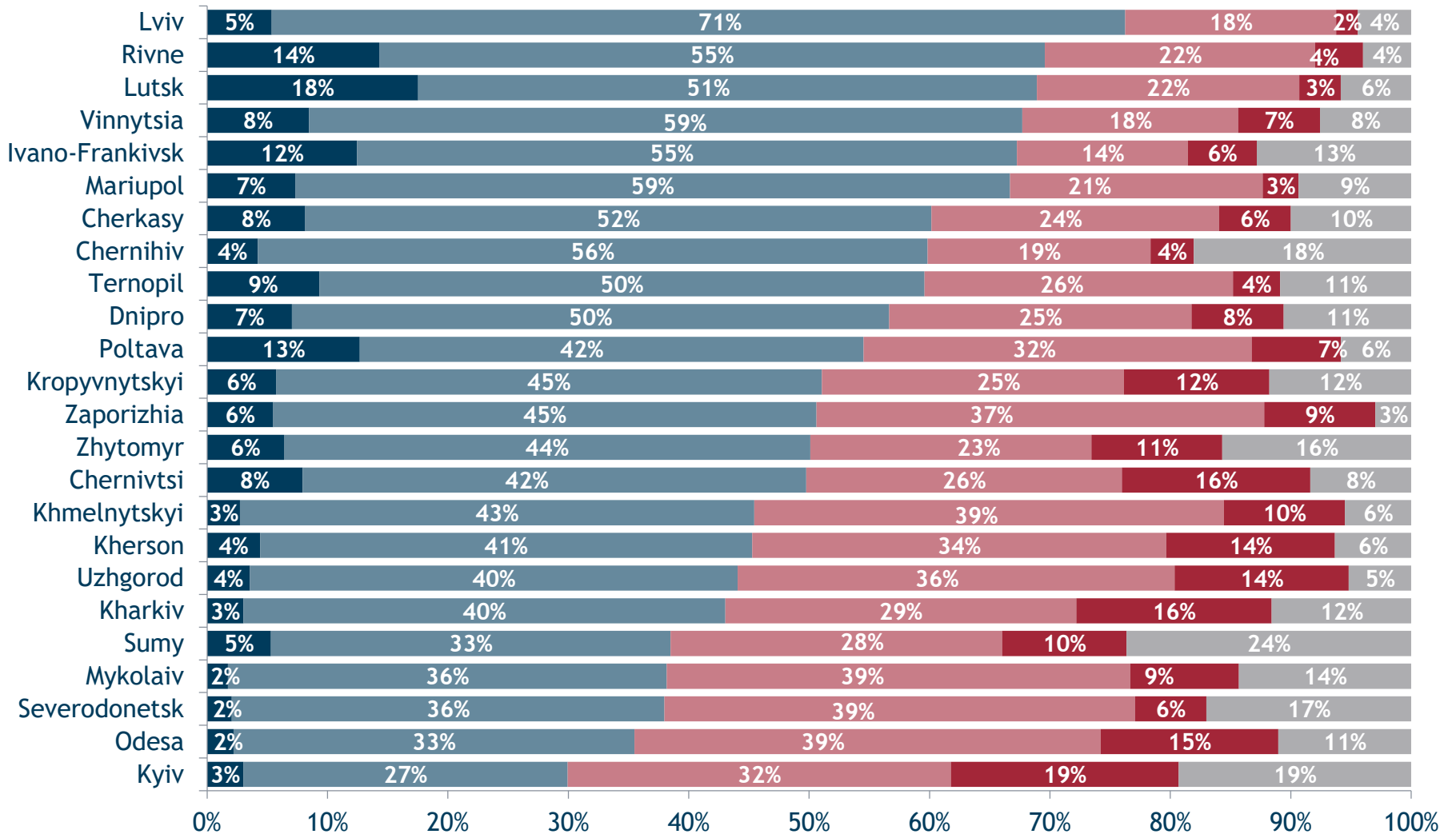


*Scores are based on a three-point scale, with “3” indicating strong approval and “0” indicating strong disapproval. The cities of Mariupol and Severodonetsk did not participate in the 2015 survey.

Do you approve of the work of the following government and non-government entities?

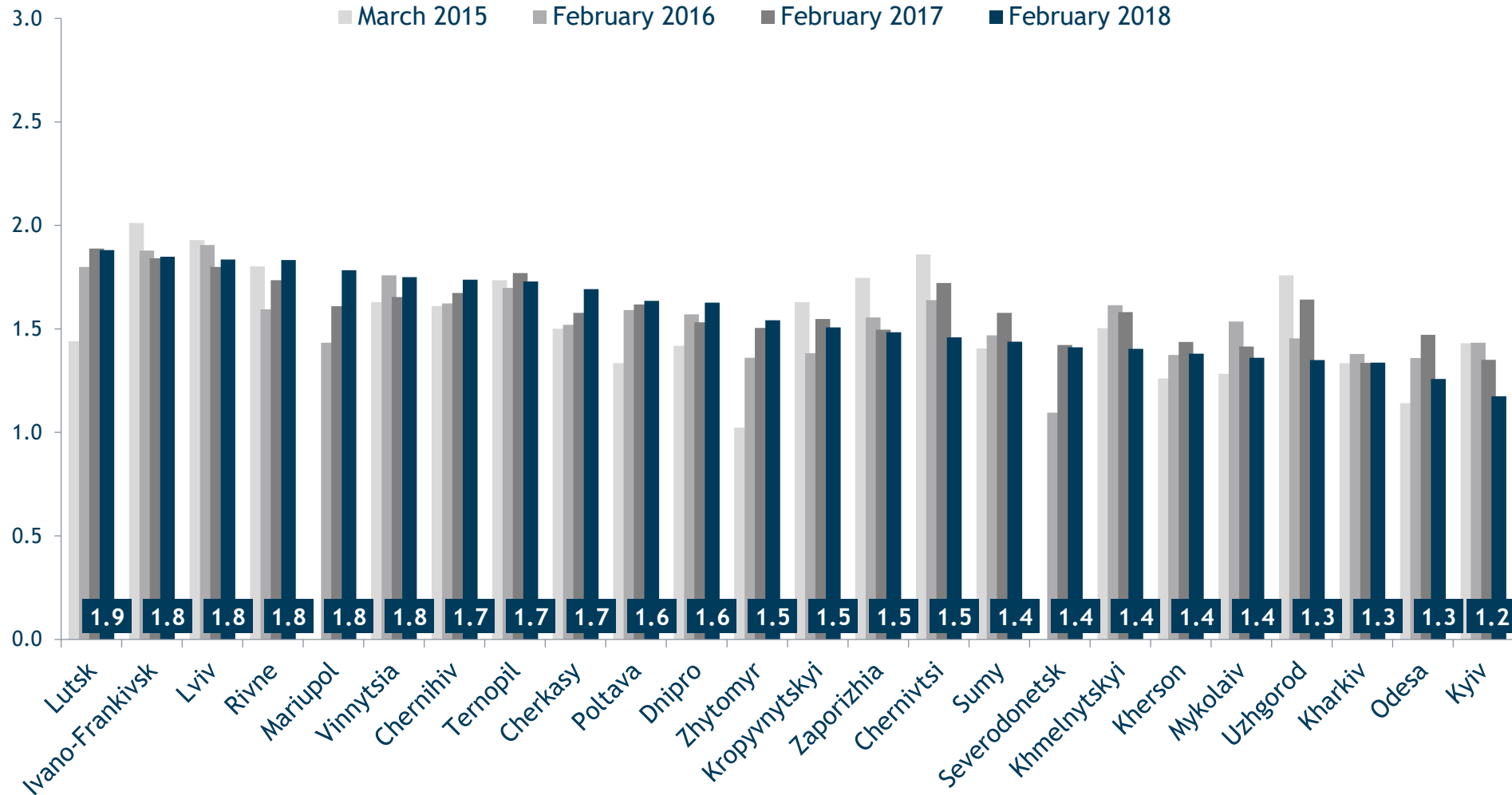
Local Media

■ Strongly approve
 ■ Somewhat approve
 ■ Somewhat disapprove
 ■ Strongly disapprove
 ■ Difficult to answer



Do you approve of the work of the following government and non-government entities?

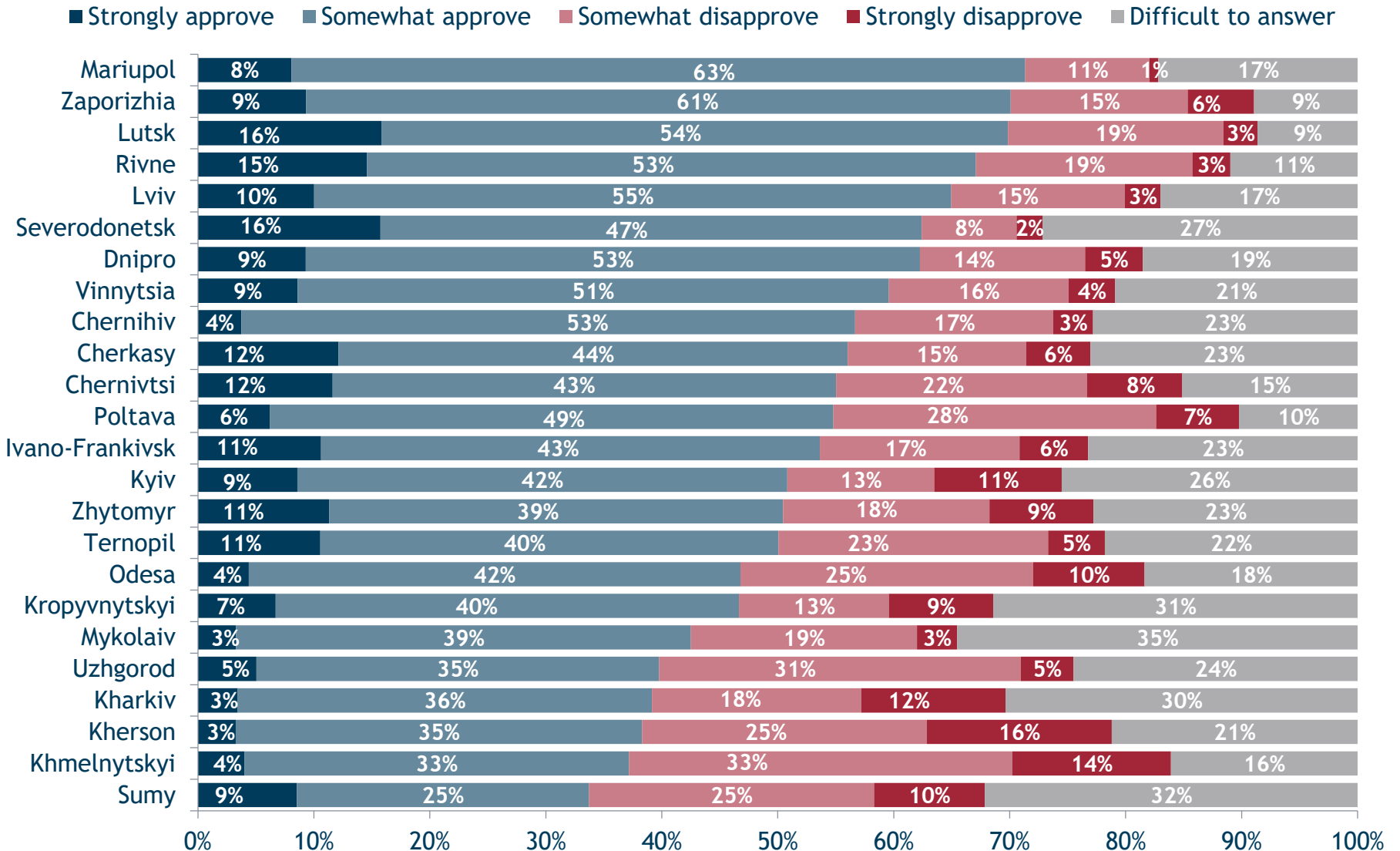
Local Media



*Scores are based on a three-point scale, with “3” indicating strong approval and “0” indicating strong disapproval. The cities of Mariupol and Severodonetsk did not participate in the 2015 survey.

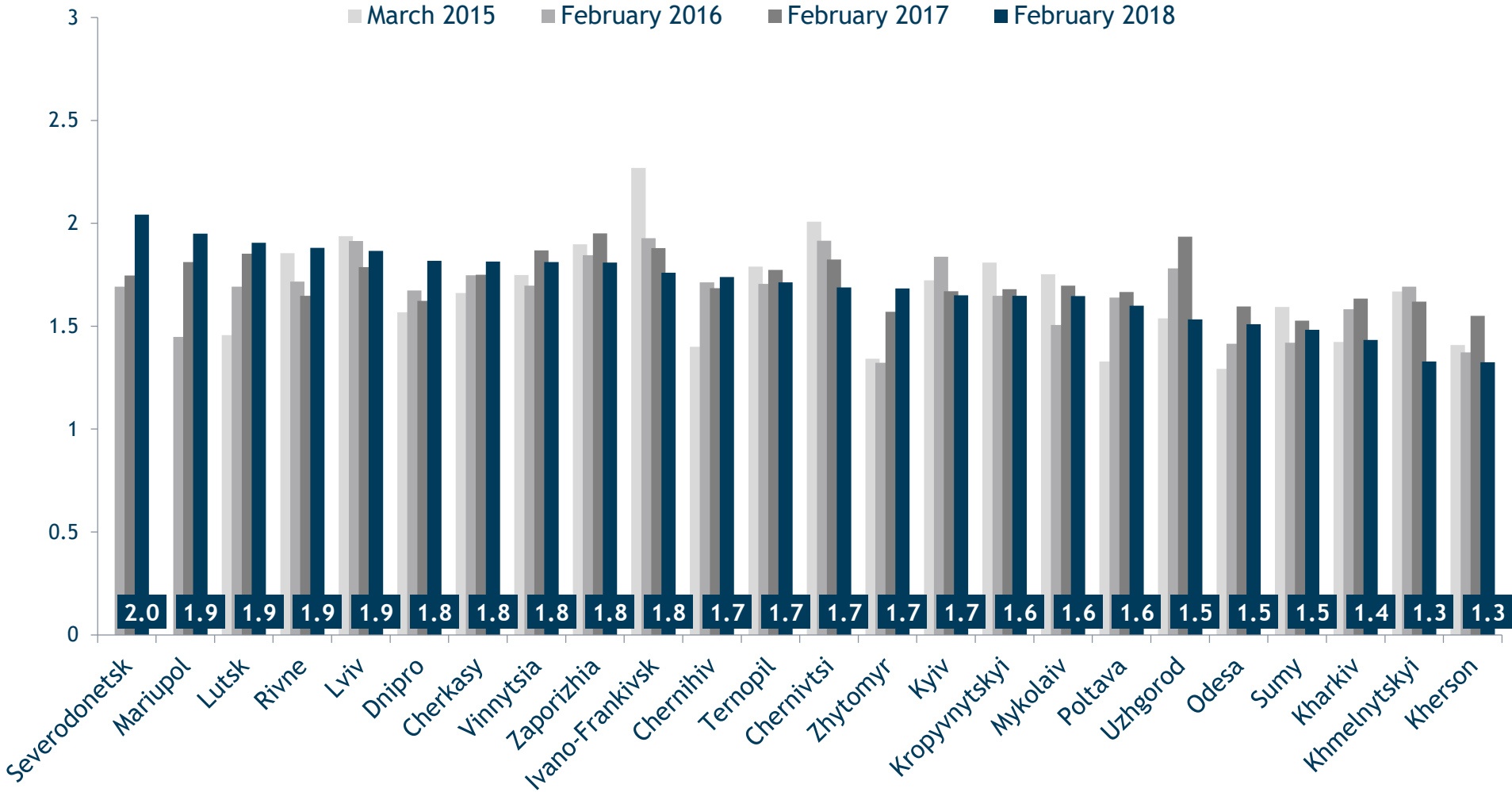
Do you approve of the work of the following government and non-government entities?

Non-Governmental Organizations (NGOs)



Do you approve of the work of the following government and non-government entities?

Non-Governmental Organizations (NGOs)

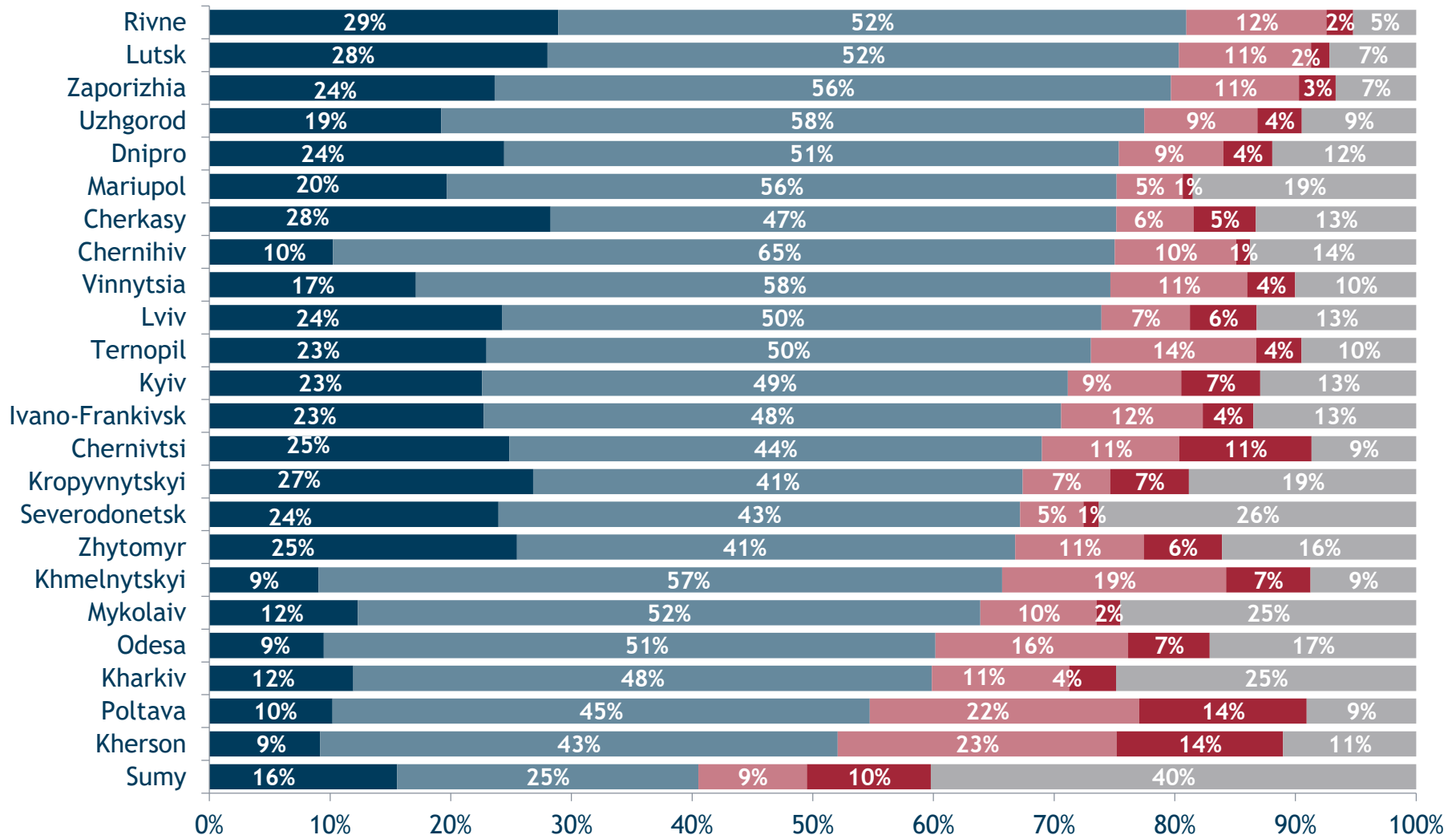


*Scores are based on a three-point scale, with “3” indicating strong approval and “0” indicating strong disapproval. The cities of Mariupol and Severodonetsk did not participate in the 2015 survey.

Do you approve of the work of the following government and non-government entities?

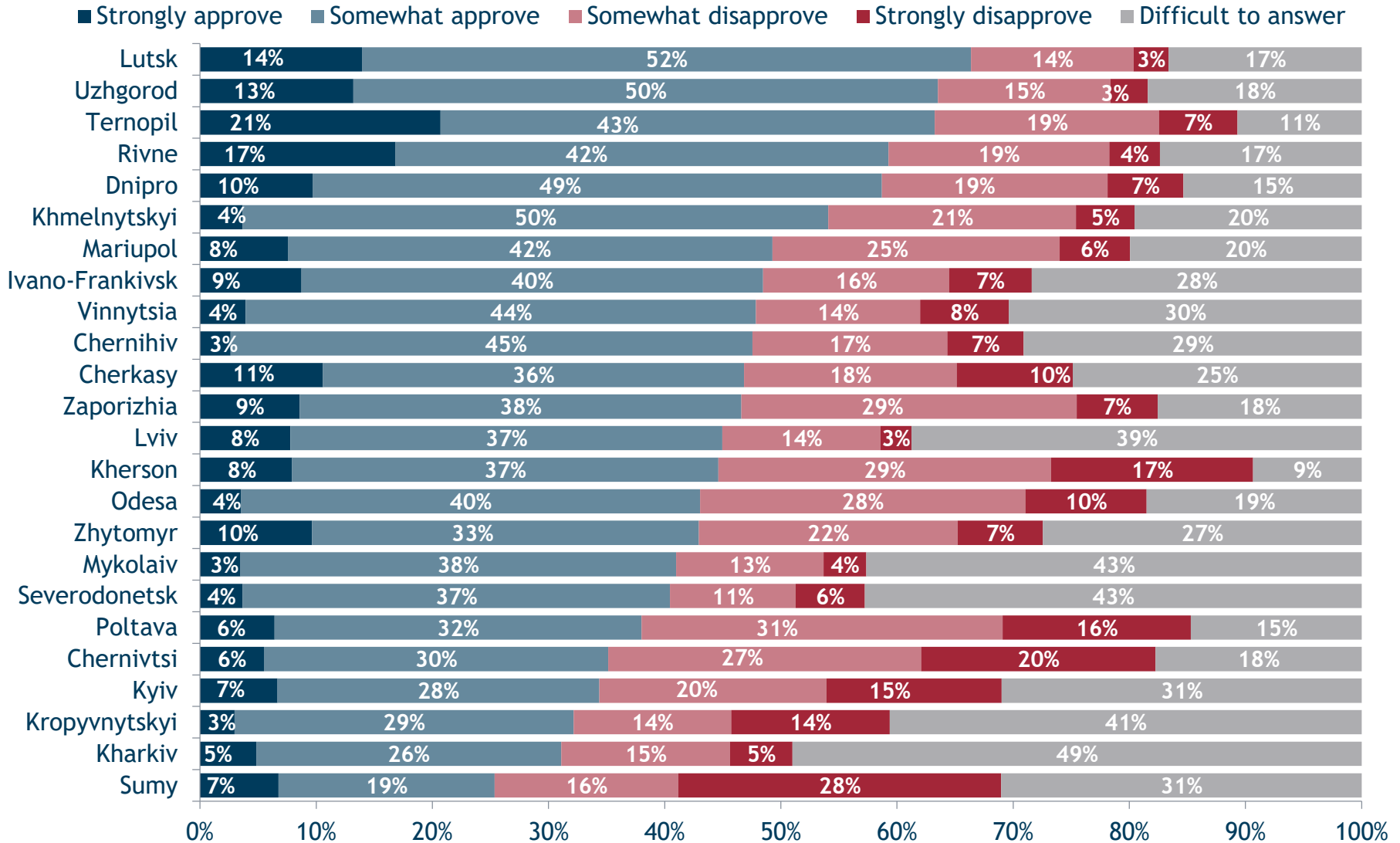
Volunteers

■ Strongly approve
■ Somewhat approve
■ Somewhat disapprove
■ Strongly disapprove
■ Difficult to answer



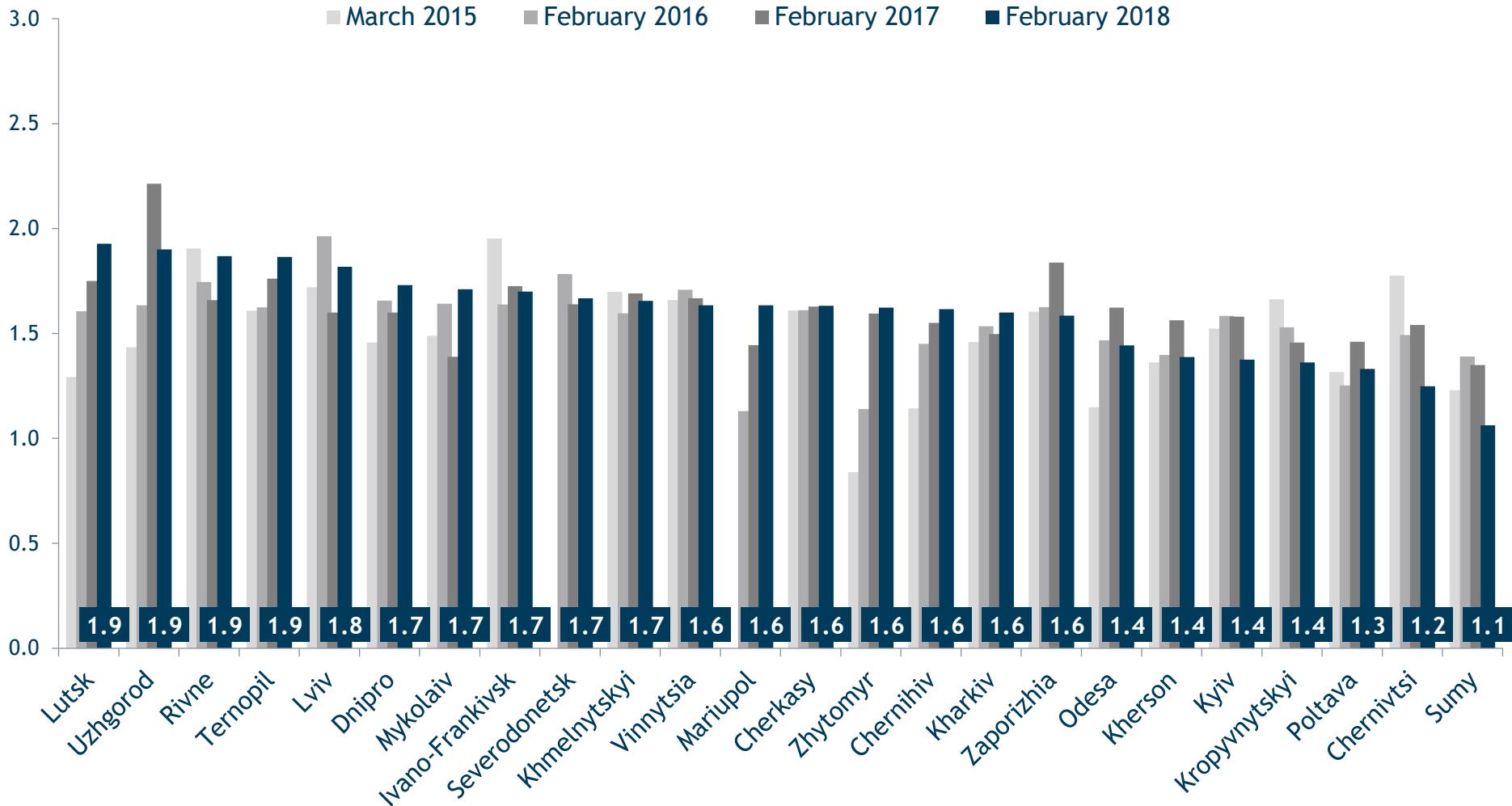
Do you approve of the work of the following government and non-government entities?

Neighborhood Associations



Do you approve of the work of the following government and non-government entities?

Neighborhood Associations

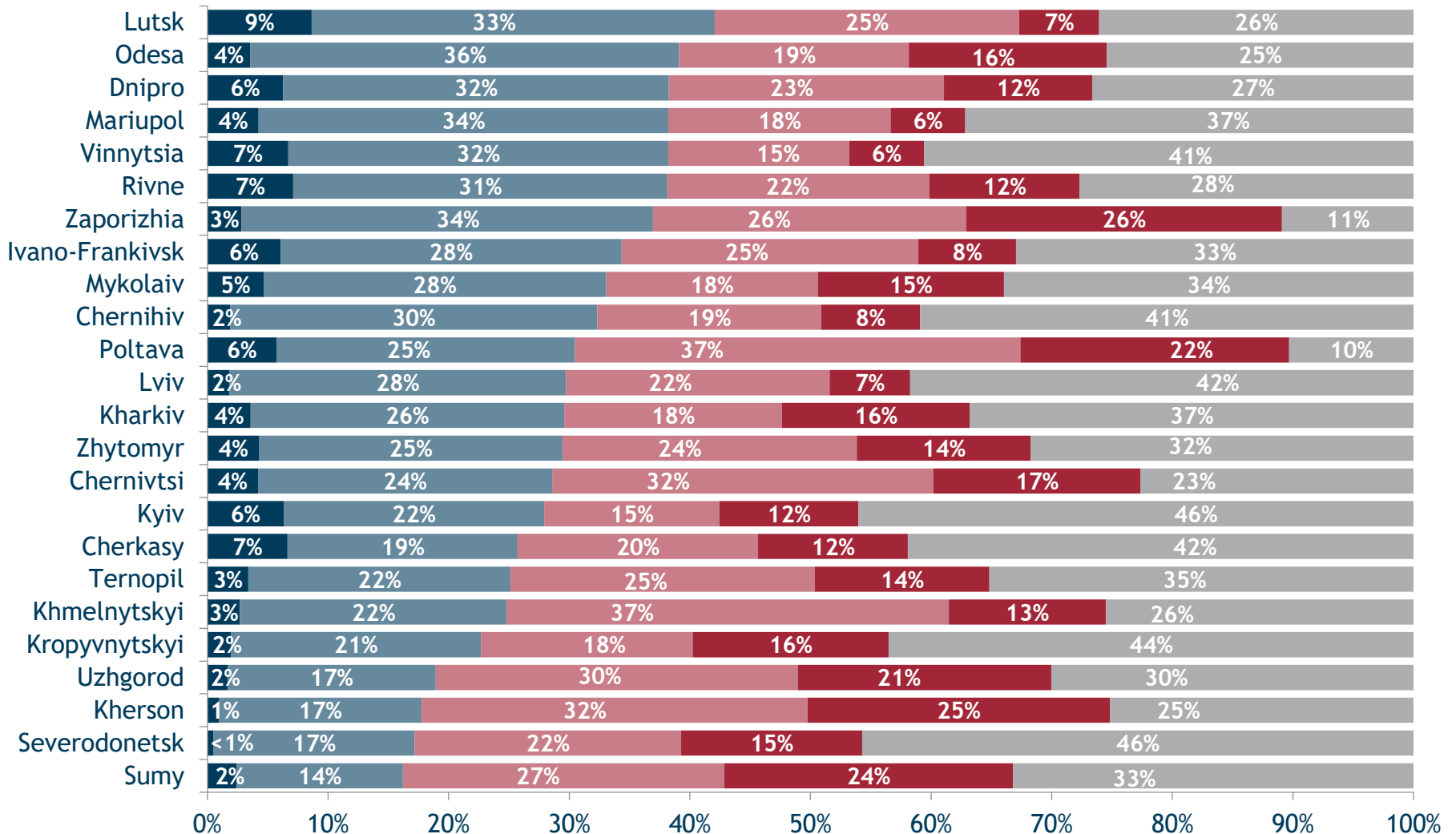


*Scores are based on a three-point scale, with “3” indicating strong approval and “0” indicating strong disapproval. The cities of Mariupol and Severodonetsk did not participate in the 2015 survey.

Do you approve of the work of the following government and non-government entities?

Trade Unions

■ Strongly approve
 ■ Somewhat approve
 ■ Somewhat disapprove
 ■ Strongly disapprove
 ■ Difficult to answer





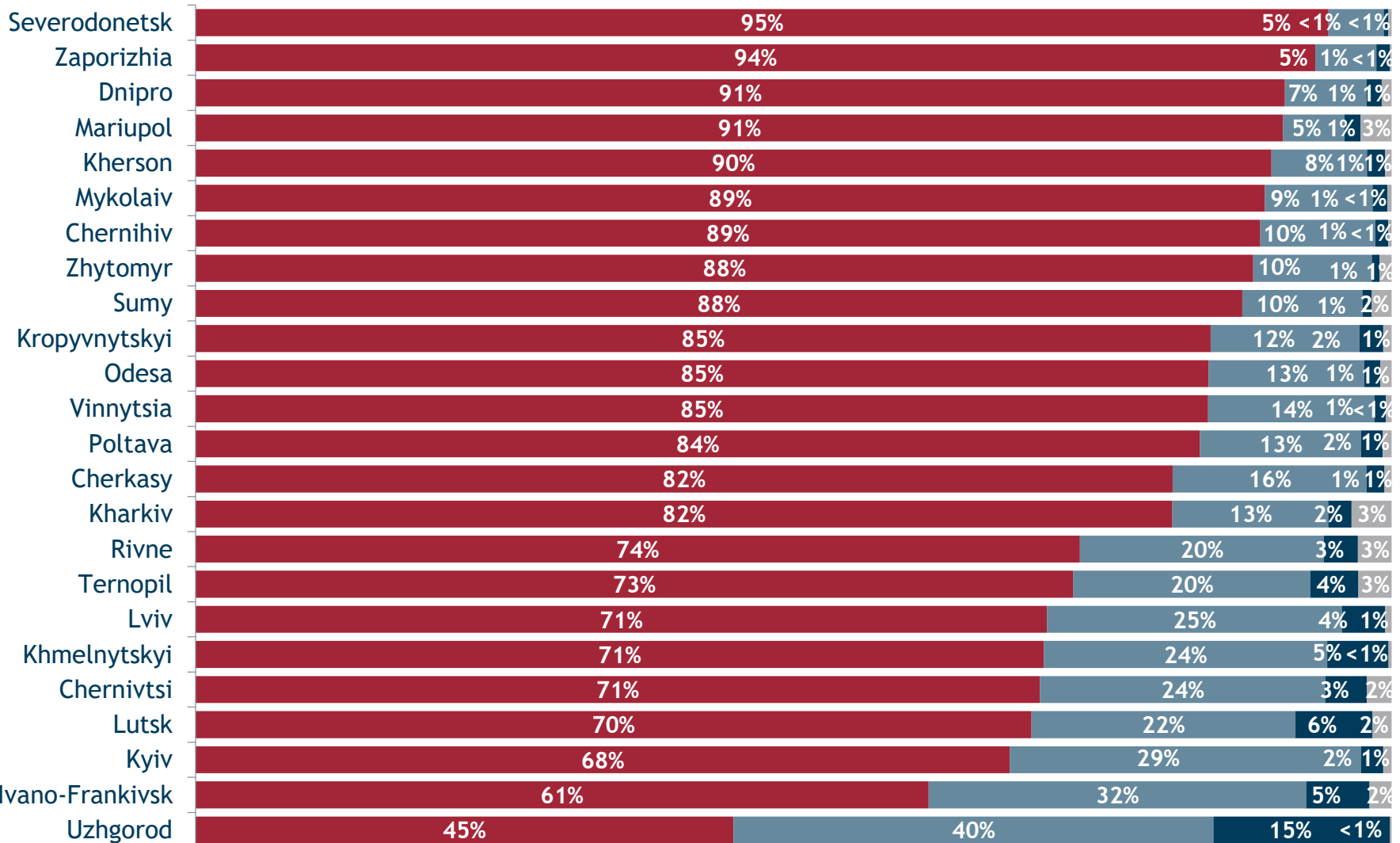
Travel to Other Cities, Countries



Over the last five years, have you traveled outside of your city? If so, how often?

Europe

■ No
 ■ Yes, once or several times
 ■ Yes, many times
 ■ Difficult to answer



0% 10% 20% 30% 40% 50% 60% 70% 80% 90% 100% 195

Over the last five years, have you traveled outside of your city and, if so, how often? (continued)

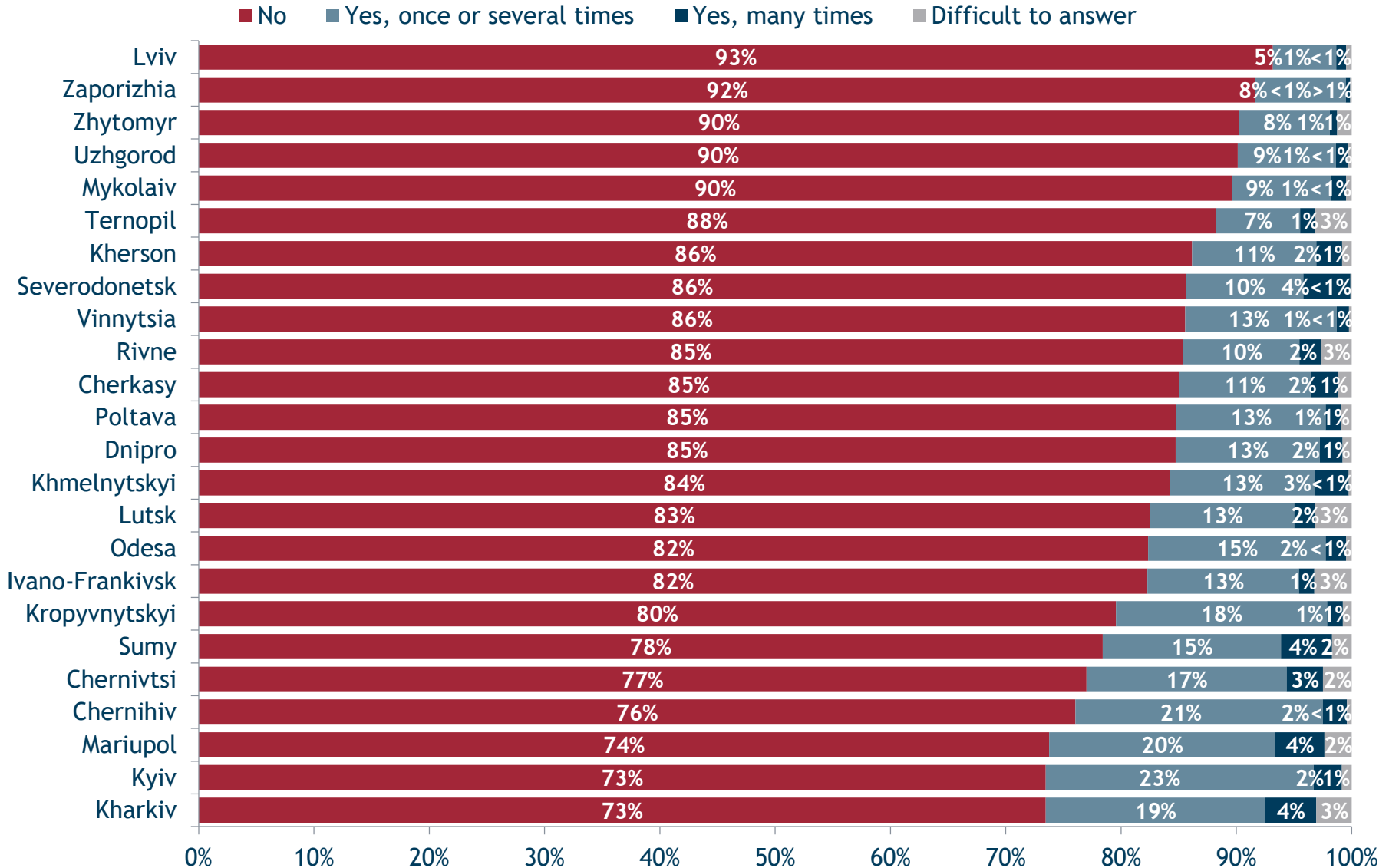
Europe

(Percentage of respondents who have traveled once or couple of times)



Over the last five years, have you traveled outside of your city and, if so, how often?

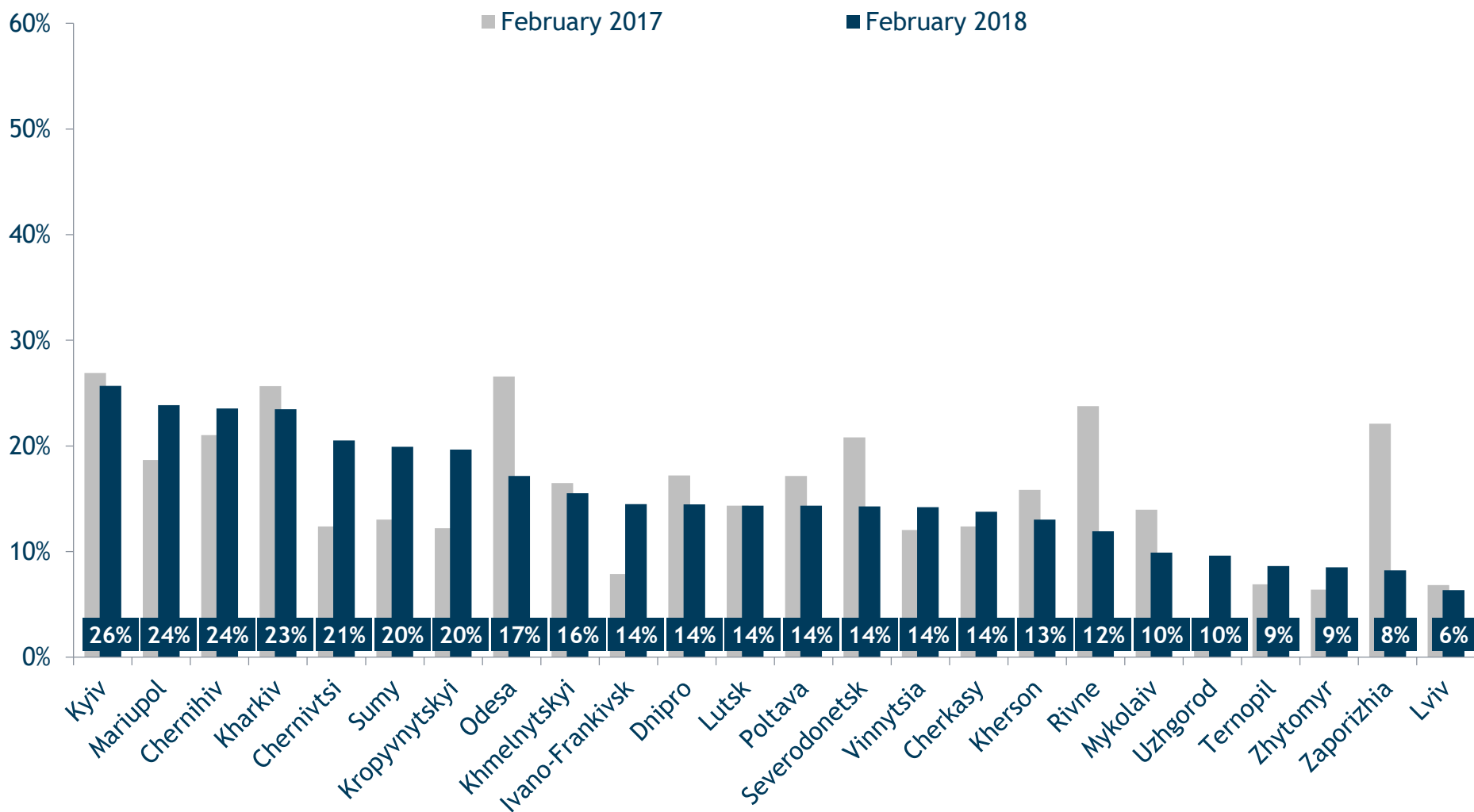
Countries from the Commonwealth of Independent States (CIS)



Over the last five years, have you traveled outside of your city and, if so, how often? (continued)

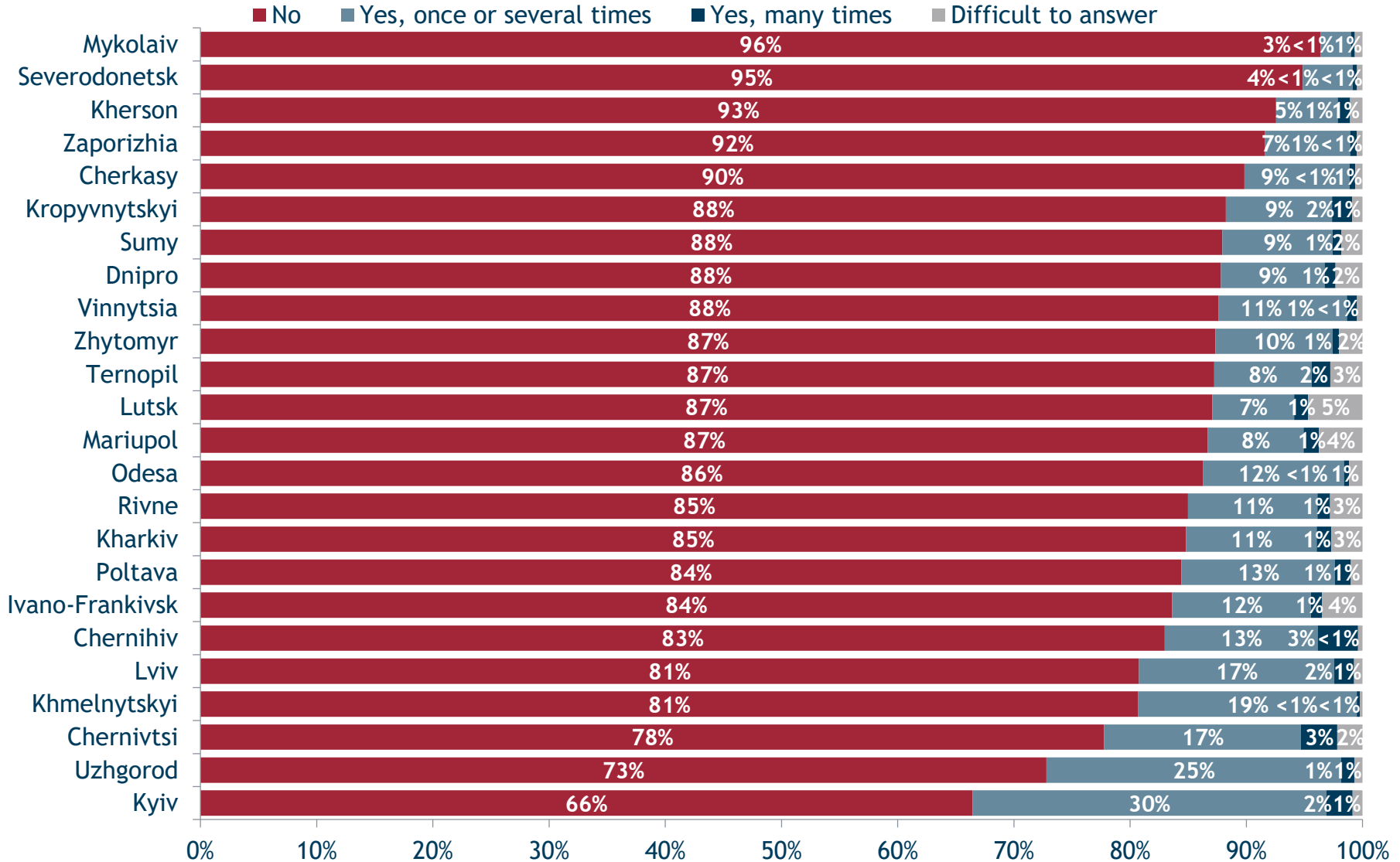
Countries from the Commonwealth of Independent States (CIS)

(Percentage of respondents who have traveled once or couple of times)



Over the last five years, have you traveled outside of your city and, if so, how often?

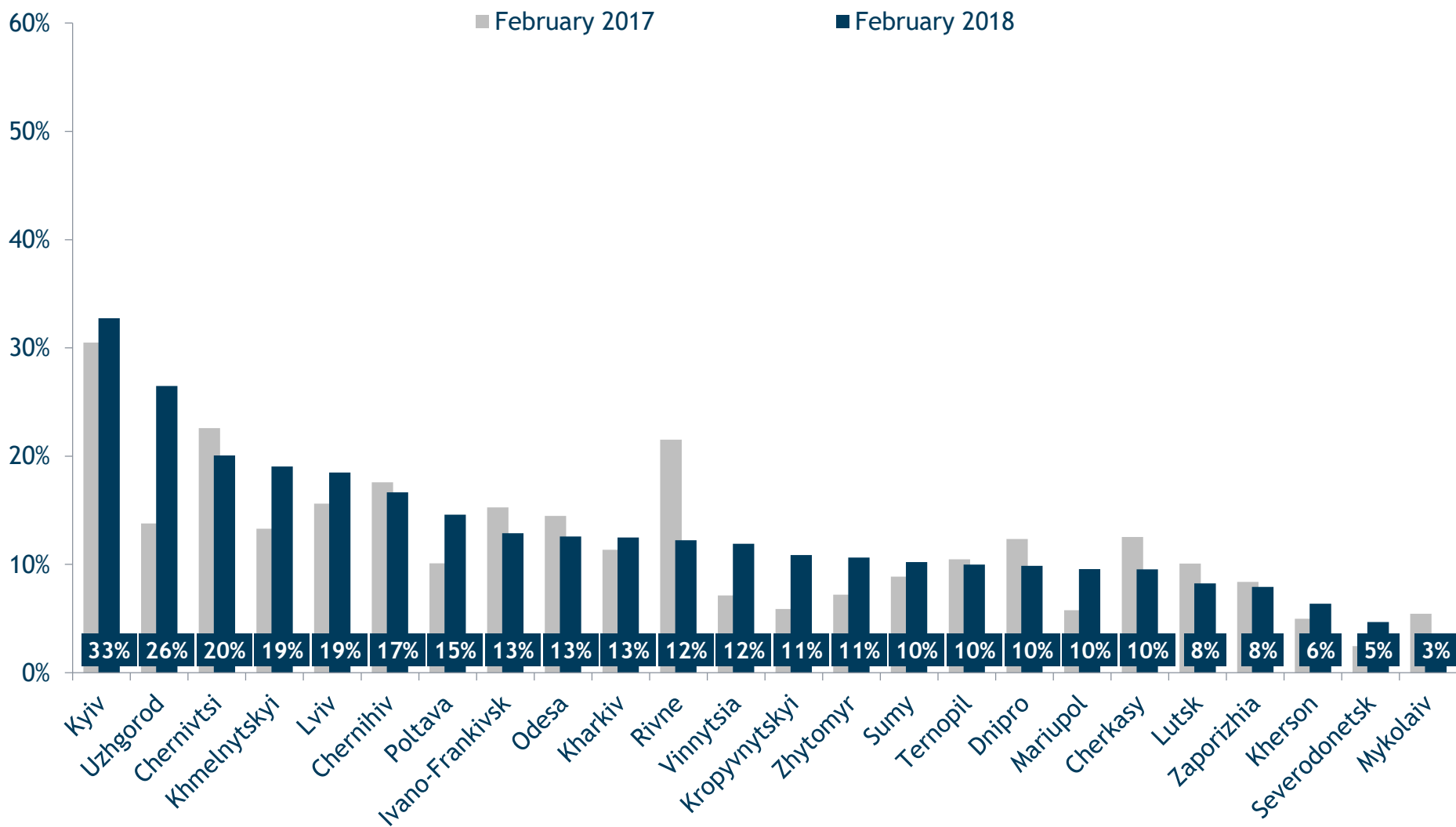
Resorts in Egypt, Turkey, Bulgaria, Etc.



Over the last five years, have you traveled outside of your city and, if so, how often? (continued)

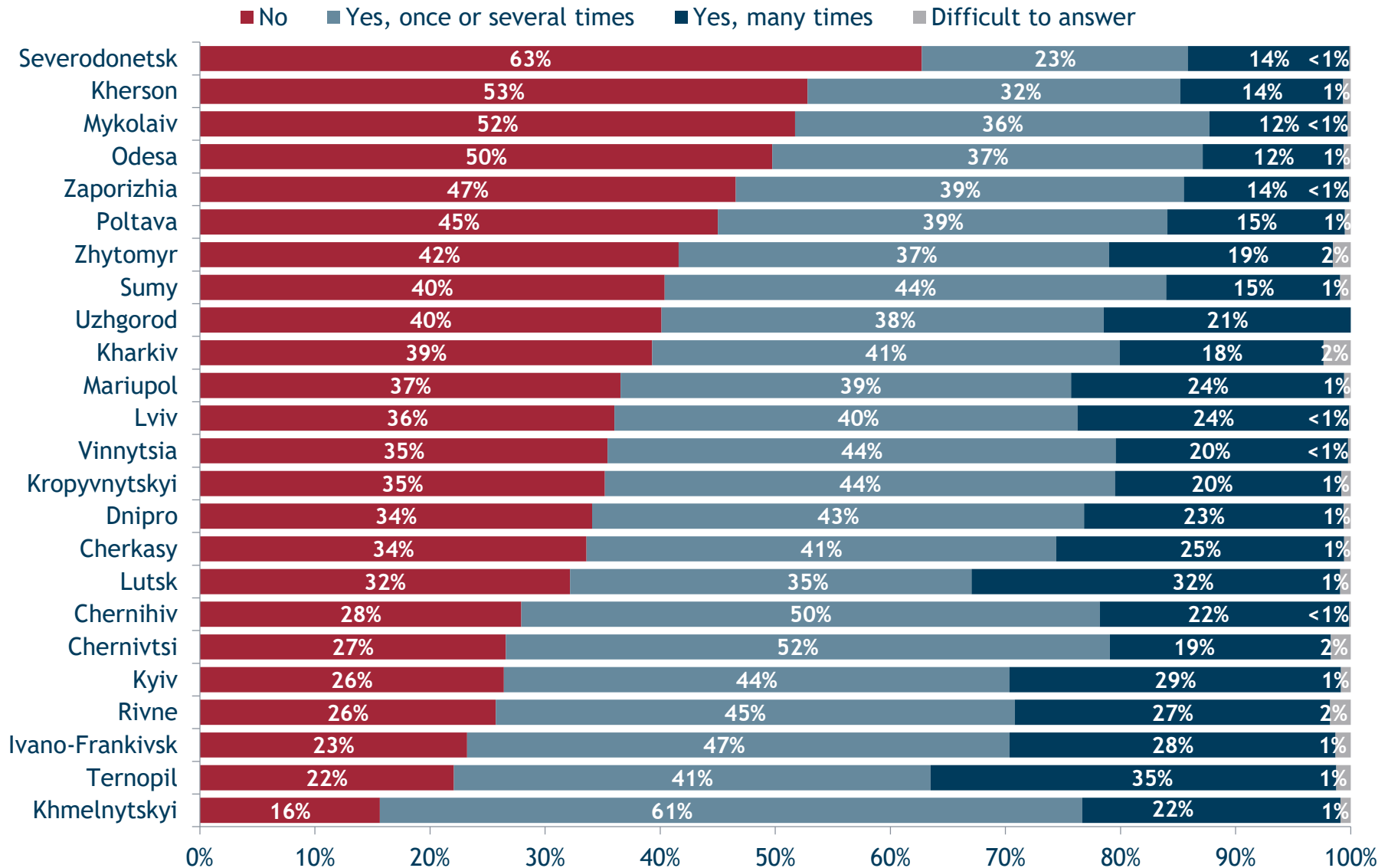
Resorts in Egypt, Turkey, Bulgaria, Etc.

(Percentage of respondents who have traveled once or couple of times)



Over the last five years, have you traveled outside of your city and, if so, how often?

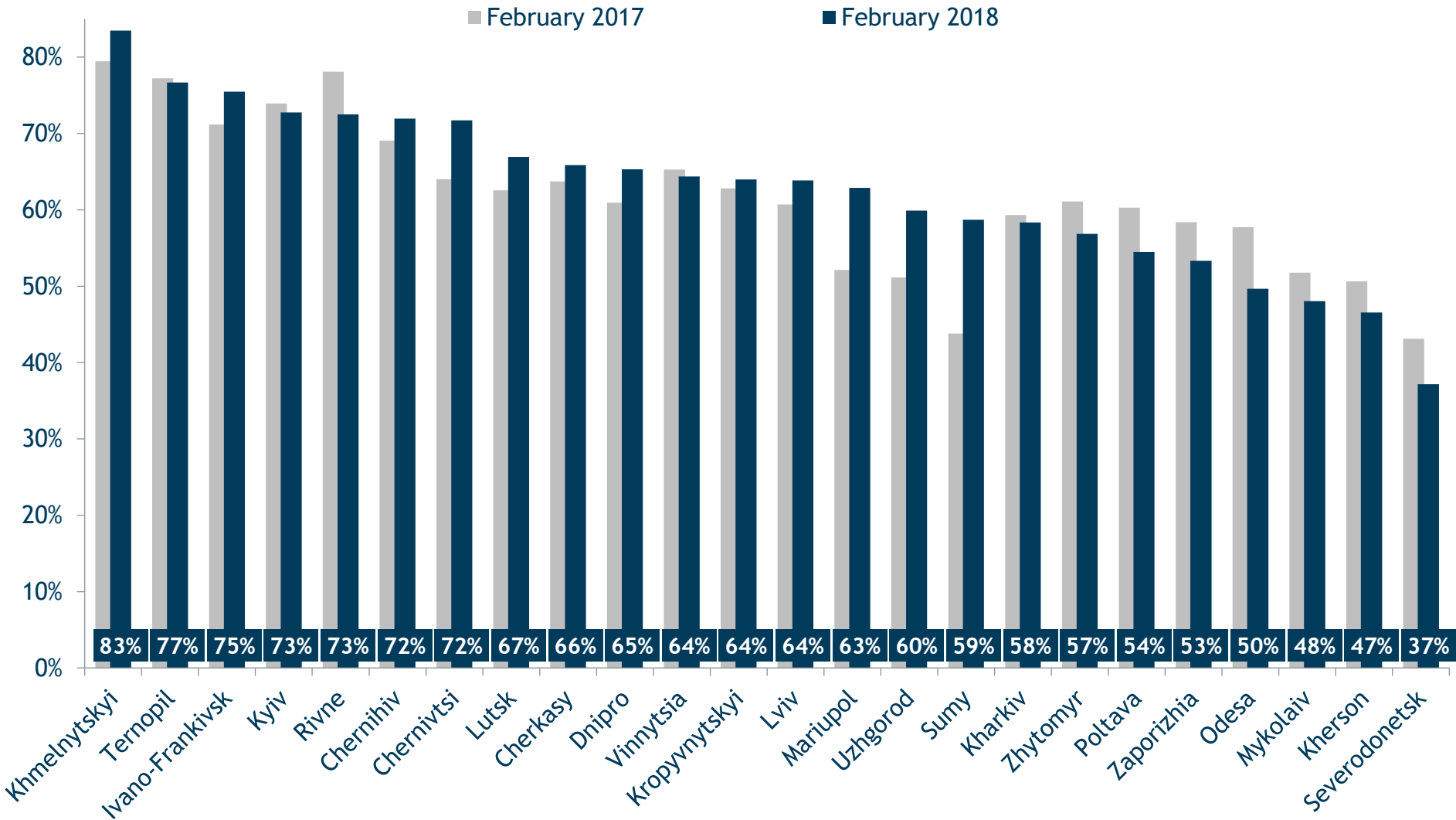
Other Regions of Ukraine



Over the last five years, have you traveled outside of your city and, if so, how often? (continued)

Other Regions of Ukraine

(Percentage of respondents who have traveled once or couple of times)



Which means of transportation do you usually use when travelling beyond your city?

(Western Ukraine)

	Lviv			Chernivtsi			Ternopil			Rivne		
	First answer	Second answer	Third answer	First answer	Second answer	Third answer	First answer	Second answer	Third answer	First answer	Second answer	Third answer
Automobile owned by me	17%	4%	5%	26%	3%	4%	21%	4%	5%	17%	3%	5%
Ride sharing (e.g. BlaBlaCar or hitchhiking)	2%	4%	3%	4%	1%	4%	2%	2%	4%	3%	2%	3%
Trains	35%	23%	15%	30%	19%	10%	28%	21%	18%	22%	14%	18%
Buses	23%	36%	14%	23%	31%	14%	30%	35%	12%	20%	32%	12%
Marshrutkas (small buses)	12%	16%	24%	9%	15%	22%	9%	20%	26%	25%	22%	15%
Planes	4%	3%	2%	2%	4%	4%	3%	2%	2%	3%	2%	4%
Water transportation	-	-	-	-	-	1%	-	-	-	-	-	-
Other	1%	1%	2%	2%	1%	4%	1%	1%	3%	1%	1%	3%
Difficult to answer	8%	13%	34%	5%	27%	37%	6%	14%	29%	8%	23%	38%

	Ivano-Frankivsk			Khmelnyskyi			Uzhgorod			Lutsk		
	First answer	Second answer	Third answer	First answer	Second answer	Third answer	First answer	Second answer	Third answer	First answer	Second answer	Third answer
Automobile owned by me	18%	3%	4%	41%	3%	9%	36%	4%	10%	19%	3%	2%
Ride sharing (e.g. BlaBlaCar or hitchhiking)	4%	5%	7%	1%	2%	5%	2%	9%	11%	3%	4%	2%
Trains	21%	27%	11%	28%	32%	13%	35%	27%	6%	28%	14%	11%
Buses	43%	28%	9%	14%	35%	16%	10%	36%	21%	22%	35%	10%
Marshrutkas (small buses)	5%	10%	11%	6%	9%	24%	1%	5%	19%	11%	16%	23%
Planes	1%	3%	7%	1%	2%	9%	1%	2%	3%	2%	2%	4%
Water transportation	-	-	-	-	-	7%	-	-	-	-	-	-
Other	1%	1%	4%	-	-	-	3%	3%	7%	1%	1%	2%
Difficult to answer	7%	22%	47%	9%	17%	17%	11%	14%	22%	13%	26%	45%

*The top two results for each city have been highlighted.

Which means of transportation do you usually use when travelling beyond your city?

(Central Ukraine)

	Kyiv			Zhytomyr			Vinnytsia			Chernihiv		
	First answer	Second answer	Third answer	First answer	Second answer	Third answer	First answer	Second answer	Third answer	First answer	Second answer	Third answer
Automobile owned by me	19%	5%	5%	14%	4%	4%	18%	2%	3%	14%	2%	3%
Ride sharing (e.g. BlaBlaCar or hitchhiking)	1%	2%	4%	3%	1%	3%	-	1%	1%	2%	1%	2%
Trains	32%	24%	15%	9%	10%	10%	34%	18%	6%	23%	18%	18%
Buses	13%	28%	13%	29%	23%	5%	21%	31%	10%	27%	33%	9%
Marshrutkas (small buses)	16%	17%	20%	18%	20%	10%	13%	14%	14%	19%	19%	20%
Planes	7%	6%	11%	3%	3%	4%	2%	2%	4%	1%	3%	7%
Water transportation	-	-	-	-	-	1%	-	-	-	-	-	-
Other	-	-	1%	2%	2%	4%	-	-	-	1%	-	1%
Difficult to answer	13%	18%	32%	22%	37%	60%	12%	31%	61%	12%	23%	40%

	Cherkasy			Sumy			Kropyvnytskyi			Poltava		
	First answer	Second answer	Third answer	First answer	Second answer	Third answer	First answer	Second answer	Third answer	First answer	Second answer	Third answer
Automobile owned by me	16%	3%	4%	15%	2%	3%	10%	2%	4%	10%	2%	2%
Ride sharing (e.g. BlaBlaCar or hitchhiking)	3%	3%	3%	-	-	-	-	1%	1%	1%	2%	2%
Trains	26%	17%	11%	18%	20%	24%	25%	16%	12%	49%	14%	14%
Buses	20%	27%	13%	25%	39%	12%	32%	31%	6%	17%	43%	8%
Marshrutkas (small buses)	10%	13%	14%	30%	22%	19%	9%	16%	21%	8%	13%	21%
Planes	4%	3%	3%	-	-	2%	3%	4%	3%	1%	1%	7%
Water transportation	-	-	-	-	-	-	-	-	-	-	-	-
Other	1%	1%	2%	2%	2%	7%	2%	3%	6%	-	1%	3%
Difficult to answer	20%	34%	50%	10%	16%	32%	17%	28%	46%	13%	24%	43%

*The top two results for each city have been highlighted.

Which means of transportation do you usually use when travelling beyond your city?

(Southern and Eastern)

	Odesa			Kherson			Mykolaiv			Zaporizhia		
	First answer	Second answer	Third answer	First answer	Second answer	Third answer	First answer	Second answer	Third answer	First answer	Second answer	Third answer
Automobile owned by me	16%	2%	3%	10%	2%	4%	13%	1%	2%	11%	1%	5%
Ride sharing (e.g. BlaBlaCar or hitchhiking)	1%	3%	4%	1%	1%	1%	1%	-	-	3%	3%	1%
Trains	27%	18%	12%	20%	15%	15%	10%	10%	8%	28%	21%	19%
Buses	18%	33%	11%	31%	33%	6%	18%	19%	4%	24%	41%	11%
Marshrutkas (small buses)	8%	10%	23%	17%	18%	19%	21%	15%	11%	17%	15%	20%
Planes	3%	3%	7%	3%	2%	5%	2%	2%	2%	5%	1%	2%
Water transportation	-	-	1%	-	-	1%	-	-	-	-	-	-
Other	6%	6%	8%	-	-	1%	1%	1%	1%	-	-	4%
Difficult to answer	21%	25%	30%	17%	27%	49%	34%	53%	72%	13%	17%	36%

	Dnipro			Kharkiv			Severodonetsk			Mariupol		
	First answer	Second answer	Third answer	First answer	Second answer	Third answer	First answer	Second answer	Third answer	First answer	Second answer	Third answer
Automobile owned by me	18%	3%	6%	15%	2%	4%	11%	1%	2%	13%	3%	2%
Ride sharing (e.g. BlaBlaCar or hitchhiking)	1%	1%	-	1%	1%	1%	-	-	1%	1%	2%	3%
Trains	29%	16%	19%	38%	16%	8%	18%	24%	12%	31%	20%	9%
Buses	16%	35%	11%	18%	36%	9%	10%	28%	19%	30%	32%	5%
Marshrutkas (small buses)	18%	14%	19%	8%	11%	23%	35%	9%	11%	8%	11%	19%
Planes	3%	2%	3%	3%	4%	6%	2%	2%	1%	2%	2%	6%
Water transportation	-	-	-	-	-	-	-	-	-	-	-	-
Other	1%	1%	1%	3%	3%	7%	-	-	1%	1%	1%	5%
Difficult to answer	14%	29%	40%	14%	27%	43%	23%	36%	53%	14%	29%	51%

*The top two results for each city have been highlighted.



Sources of Information



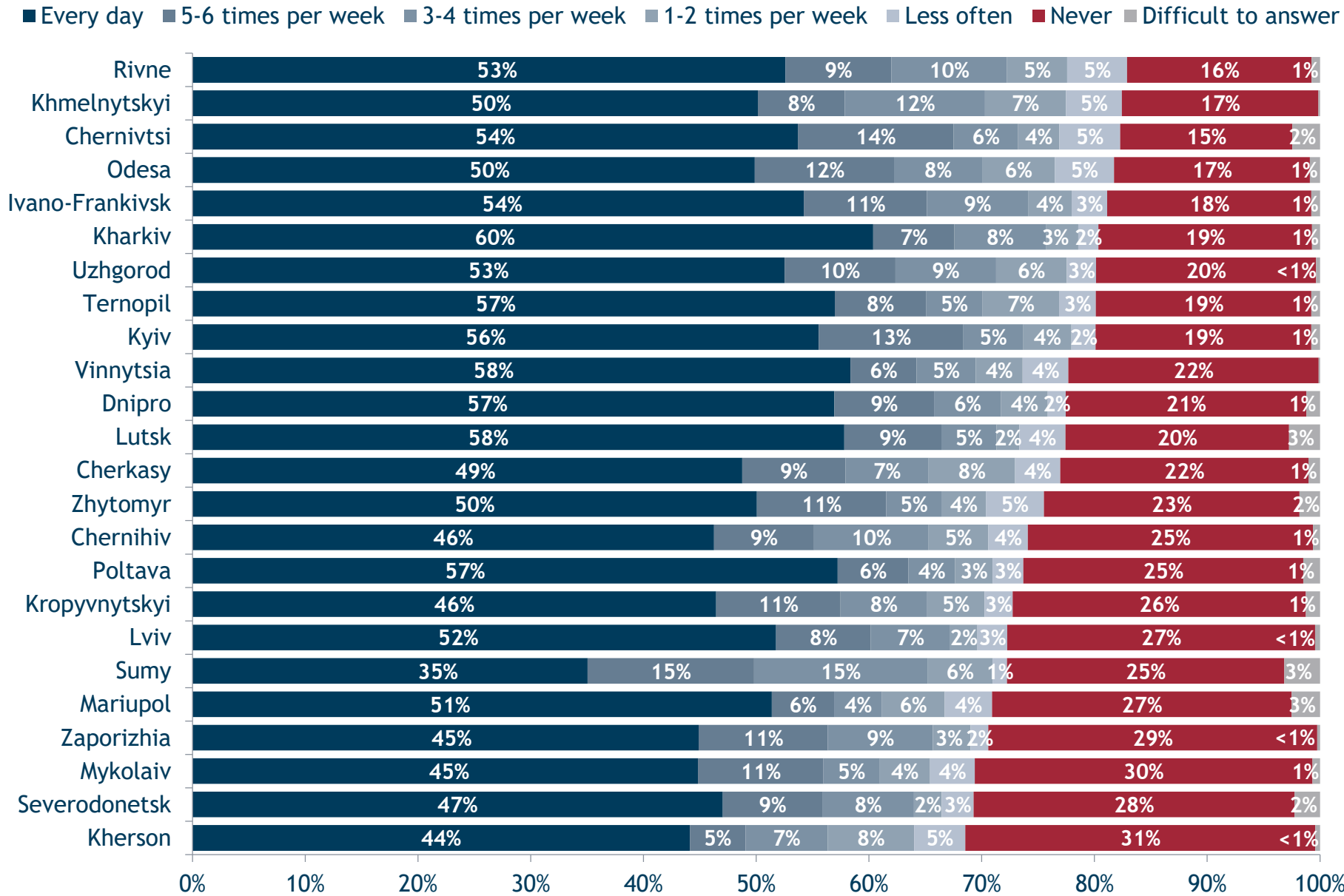
Which of these sources of information do you use for obtaining political information?

(Multiple Answers Possible)

	Vinnitsia	Dnipro	Zhytomyr	Zaporizhia	Ivano-Frankivsk	Kyiv	Kropyvnytskyi	Lutsk	Lviv	Mykolaiv	Odesa	Poltava	Rivne	Sumy	Ternopil	Uzhgorod	Kharkiv	Kherson	Khmelnytskyi	Cherkasy	Chernivtsi	Chernihiv	Mariupol	Severodonetsk
TV - news, programs	88%	80%	77%	87%	79%	74%	87%	86%	90%	84%	70%	91%	86%	82%	88%	87%	77%	88%	81%	81%	83%	81%	85%	79%
Internet - websites	51%	42%	34%	41%	46%	51%	58%	50%	48%	45%	43%	33%	41%	29%	50%	64%	51%	36%	40%	47%	27%	31%	52%	50%
Internet - social media	38%	42%	39%	49%	46%	51%	35%	37%	42%	39%	47%	37%	56%	33%	45%	41%	36%	36%	31%	43%	47%	45%	37%	18%
Relatives, friends	35%	43%	24%	63%	32%	22%	28%	26%	44%	52%	25%	35%	32%	34%	29%	29%	22%	28%	37%	29%	28%	34%	39%	58%
Radio - news, programs	16%	21%	20%	27%	21%	14%	16%	37%	36%	16%	12%	25%	25%	36%	28%	8%	10%	13%	20%	24%	39%	24%	18%	17%
Articles in newspapers and magazines	15%	17%	15%	14%	25%	10%	16%	28%	31%	15%	8%	17%	23%	9%	22%	10%	11%	16%	12%	15%	19%	26%	17%	7%
Colleagues at work	17%	21%	11%	26%	14%	14%	8%	9%	15%	20%	12%	11%	13%	6%	17%	13%	6%	8%	14%	13%	13%	15%	19%	21%
Billboards, stands in the streets	2%	8%	3%	4%	12%	1%	19%	5%	16%	10%	5%	4%	9%	9%	10%	3%	7%	5%	2%	2%	11%	8%	9%	1%
Leaflets, other free information by post	2%	1%	5%	5%	11%	1%	16%	4%	8%	9%	2%	1%	5%	2%	6%	3%	4%	2%	3%	2%	4%	8%	7%	3%
Meetings with politicians	1%	4%	2%	1%	4%	3%	3%	12%	2%	1%	2%	4%	6%	2%	4%	23%	2%	1%	2%	1%	3%	2%	4%	1%
Other	1%	1%	1%	1%	1%	1%	-	-	1%	1%	1%	-	-	-	2%	-	1%	-	-	1%	-	-	2%	2%
None	1%	1%	2%	-	2%	1%	1%	1%	1%	1%	2%	1%	-	6%	1%	-	1%	1%	8%	1%	1%	1%	1%	3%
Difficult to answer	-	-	1%	-	2%	1%	1%	1%	-	-	1%	1%	1%	4%	-	-	1%	1%	-	1%	2%	1%	-	1%

*The top two results for each city have been highlighted.

How many times per week do you access the internet?





Demographics

Demographics

		Vinnitsia	Dnipro	Zhytomyr	Zaporizhia	Ivano-Frankivsk	Kyiv	Kropyvnytskyi	Luts'k	L'viv	Mykolaiv	Odesa	Poltava	Rivne	Sumy	Ternopil	Uzhgorod	Kharkiv	Kherson	Khmelnytskyi	Cherkasy	Chernivtsi	Chernihiv	Mariupol	Severodonetsk	
GENDER	Male	45%	44%	45%	44%	46%	45%	44%	44%	46%	44%	46%	45%	45%	44%	45%	45%	46%	44%	45%	45%	45%	45%	44%	45%	
	Female	56%	56%	55%	56%	54%	55%	56%	57%	54%	56%	54%	55%	55%	56%	55%	55%	55%	57%	55%	56%	55%	55%	56%	55%	
AGE	18-35	36%	31%	34%	29%	40%	34%	33%	36%	35%	31%	32%	34%	37%	33%	36%	34%	34%	33%	35%	32%	36%	32%	30%	27%	
	36-50	26%	27%	28%	27%	25%	27%	26%	28%	25%	27%	26%	27%	27%	26%	27%	29%	27%	25%	28%	26%	28%	27%	24%	24%	
	51+	38%	42%	38%	44%	35%	39%	41%	36%	40%	42%	41%	39%	36%	40%	37%	37%	40%	42%	38%	42%	35%	41%	46%	49%	
EDUCATION	Primary/Incomplete secondary	1%	1%	2%	4%	1%	1%	1%	1%	1%	3%	2%	1%	1%	2%	1%	<1%	2%	5%	1%	3%	3%	1%	2%	1%	
	General secondary	11%	13%	13%	25%	8%	10%	21%	11%	13%	23%	14%	10%	14%	20%	11%	10%	13%	23%	15%	16%	17%	12%	19%	27%	
	Vocational secondary	43%	37%	42%	44%	34%	31%	39%	37%	33%	38%	37%	41%	36%	37%	33%	48%	29%	33%	36%	38%	39%	45%	45%	40%	
	Higher/Incomplete higher	45%	48%	43%	25%	56%	58%	39%	51%	53%	37%	47%	48%	48%	41%	54%	41%	55%	39%	48%	43%	41%	42%	34%	32%	
	Difficult to answer	-	-	<1%	1%	<1%	<1%	<1%	<1%	-	<1%	-	1%	<1%	<1%	1%	<1%	1%	1%	<1%	<1%	1%	<1%	-	1%	
SECTOR OF EMPLOYMENT	Unemployed	45%	40%	38%	42%	42%	38%	45%	41%	42%	47%	35%	42%	37%	43%	41%	40%	44%	46%	37%	42%	38%	34%	44%	50%	
	Private	39%	43%	38%	49%	39%	47%	34%	40%	41%	40%	48%	45%	35%	37%	33%	40%	38%	37%	39%	36%	35%	41%	40%	30%	
	State	14%	13%	19%	10%	16%	13%	16%	13%	16%	11%	13%	11%	23%	17%	20%	20%	15%	11%	24%	16%	22%	19%	15%	13%	
	Public, nongovernmental	<1%	<1%	1%	<1%	1%	<1%	1%	1%	<1%	-	1%	1%	3%	<1%	1%	1%	<1%	1%	1%	1%	1%	<1%	<1%	<1%	
	Difficult to answer	1%	3%	5%	-	2%	1%	4%	5%	<1%	3%	3%	1%	3%	2%	5%	<1%	3%	6%	1%	5%	5%	6%	1%	6%	
OCCUPATION	Worker	24%	32%	26%	35%	17%	17%	18%	19%	20%	26%	24%	28%	22%	28%	19%	18%	21%	31%	18%	23%	20%	31%	28%	22%	
	Farmer/Peasant	-	<1%	1%	<1%	-	<1%	<1%	1%	-	1%	<1%	<1%	1%	<1%	<1%	<1%	<1%	<1%	<1%	<1%	<1%	1%	1%	-	
	White collar	12%	11%	14%	15%	14%	27%	15%	17%	20%	14%	16%	16%	15%	14%	16%	18%	14%	12%	20%	13%	16%	12%	11%	7%	
	Higher or medium-level executive	5%	5%	8%	5%	4%	10%	6%	8%	9%	4%	9%	8%	8%	7%	7%	5%	5%	3%	5%	5%	9%	6%	7%	2%	
	Pensioner (not working)	25%	28%	25%	28%	21%	25%	29%	25%	25%	31%	25%	26%	18%	27%	21%	20%	26%	30%	23%	28%	21%	27%	33%	35%	
	Student	6%	5%	4%	4%	8%	5%	4%	5%	5%	3%	3%	5%	7%	5%	7%	10%	6%	2%	3%	4%	5%	5%	3%	6%	
	Housewife	10%	5%	7%	5%	7%	7%	7%	5%	8%	8%	8%	6%	7%	7%	9%	6%	8%	7%	8%	6%	7%	4%	6%	8%	
	Unemployed	5%	4%	5%	2%	6%	2%	4%	6%	3%	5%	3%	3%	6%	4%	7%	3%	6%	7%	3%	6%	5%	3%	3%	2%	
	Self-employed/Entrepreneur	4%	5%	4%	1%	8%	5%	5%	7%	4%	4%	4%	6%	3%	6%	3%	9%	14%	6%	3%	11%	4%	10%	7%	3%	2%
	Other	9%	4%	6%	5%	14%	2%	10%	6%	4%	3%	5%	4%	9%	6%	5%	5%	6%	2%	9%	9%	5%	4%	6%	11%	
	Difficult to answer	1%	<1%	1%	<1%	1%	-	1%	1%	1%	<1%	1%	1%	1%	1%	<1%	1%	2%	2%	1%	1%	2%	1%	<1%	6%	

Demographics

		Vinnytzia	Dnipro	Zhytomyr	Zaporizhia	Ivano-Frankivsk	Kyiv	Kropyvnytskyi	Lutsk	Lviv	Mykolaiv	Odesa	Poltava	Rivne	Sumy	Terнопil	Uzhgorod	Kharkiv	Kherson	Khmelnyskyi	Cherkasy	Chernivtsi	Chernihiv	Mariupol	Severodonetsk	
LANGUAGE SPOKEN AT HOME	Ukrainian	67%	9%	51%	4%	95%	25%	28%	92%	89%	6%	4%	50%	92%	19%	95%	73%	3%	8%	75%	60%	82%	14%	3%	2%	
	Russian	7%	57%	20%	48%	1%	38%	25%	3%	5%	59%	79%	15%	2%	12%	2%	4%	81%	54%	6%	14%	6%	50%	73%	78%	
	Both, Ukrainian and Russian equally	26%	34%	29%	48%	3%	37%	46%	5%	6%	35%	16%	35%	5%	69%	3%	22%	16%	37%	18%	26%	12%	35%	23%	20%	
	Other	-	<1%	<1%	-	-	-	<1%	<1%	-	-	-	<1%	<1%	-	-	-	1%	<1%	<1%	-	-	<1%	1%	<1%	-
	Difficult to answer	-	-	<1%	<1%	<1%	-	<1%	<1%	<1%	<1%	-	<1%	1%	<1%	<1%	-	<1%	<1%	1%	-	<1%	<1%	-	<1%	<1%
NATIONALITY	Ukrainian	96%	88%	91%	84%	99%	89%	89%	97%	97%	87%	75%	95%	97%	90%	97%	86%	76%	88%	93%	94%	94%	93%	58%	56%	
	Russian	2%	9%	5%	14%	1%	6%	7%	2%	3%	10%	17%	3%	2%	8%	1%	5%	20%	9%	5%	4%	3%	6%	36%	41%	
	Other	2%	2%	3%	2%	<1%	4%	3%	-	<1%	2%	6%	1%	<1%	1%	1%	8%	3%	3%	1%	1%	2%	1%	6%	3%	
	Difficult to answer	1%	1%	1%	<1%	<1%	1%	2%	<1%	<1%	<1%	1%	1%	<1%	<1%	<1%	2%	1%	1%	<1%	<1%	<1%	<1%	1%	1%	
RELIGION	Orthodox (UPC KP)	45%	48%	46%	40%	21%	42%	51%	66%	18%	20%	15%	48%	60%	12%	29%	23%	34%	44%	40%	49%	32%	22%	22%	4%	
	Orthodox (UPC MP)	16%	9%	16%	17%	2%	14%	3%	16%	2%	12%	37%	14%	22%	8%	2%	21%	18%	11%	34%	17%	46%	27%	24%	52%	
	Greek Catholic	1%	<1%	1%	<1%	60%	1%	1%	1%	67%	<1%	1%	<1%	2%	<1%	54%	34%	<1%	-	2%	<1%	5%	<1%	<1%	<1%	
	Catholic	2%	<1%	5%	-	3%	<1%	-	<1%	2%	<1%	1%	-	1%	-	1%	6%	1%	<1%	9%	-	2%	<1%	<1%	-	
	Protestant	1%	2%	1%	<1%	1%	1%	1%	2%	1%	<1%	2%	1%	2%	-	2%	3%	<1%	1%	1%	1%	1%	<1%	<1%	-	
	Judaism	<1%	<1%	<1%	-	<1%	<1%	-	-	<1%	<1%	<1%	-	-	<1%	-	-	1%	<1%	<1%	-	<1%	-	<1%	-	
	Muslim	1%	<1%	-	<1%	-	<1%	<1%	<1%	-	<1%	<1%	-	<1%	-	<1%	<1%	-	<1%	<1%	<1%	<1%	-	-	-	
	Atheist	4%	7%	3%	5%	2%	9%	7%	2%	1%	13%	8%	4%	2%	10%	2%	2%	9%	6%	3%	8%	1%	5%	14%	10%	
	I believe in God, but do not belong to any religion	28%	25%	21%	35%	6%	31%	27%	9%	8%	43%	31%	28%	9%	65%	7%	10%	28%	35%	8%	17%	8%	34%	33%	32%	
	Other	1%	3%	5%	1%	1%	1%	2%	2%	1%	2%	1%	1%	1%	1%	1%	<1%	5%	1%	<1%	3%	2%	2%	4%	-	
Difficult to answer	1%	6%	3%	3%	3%	1%	7%	1%	1%	9%	3%	5%	1%	4%	<1%	1%	5%	2%	3%	4%	4%	8%	2%	1%		
MEMBER OF SMART PARTIES, NGOs	None	98%	99%	98%	100%	96%	98%	94%	95%	98%	98%	96%	96%	97%	98%	94%	96%	97%	98%	95%	97%	97%	94%	95%	99%	
	Member of a political party	<1%	<1%	2%	-	1%	1%	2%	2%	1%	1%	3%	1%	1%	1%	2%	2%	1%	1%	1%	1%	1%	3%	<1%	<1%	
	Member of an NGO	1%	<1%	<1%	<1%	2%	2%	3%	2%	1%	1%	1%	2%	1%	<1%	2%	1%	1%	<1%	4%	2%	1%	2%	2%	<1%	
	Difficult to answer	<1%	<1%	<1%	-	1%	-	1%	1%	<1%	<1%	1%	2%	1%	<1%	1%	1%	1%	1%	<1%	1%	1%	1%	3%	<1%	
USE OF SMART PHONE	Yes	53%	52%	54%	50%	59%	65%	52%	59%	55%	47%	59%	56%	63%	40%	59%	64%	62%	49%	64%	53%	55%	57%	46%	38%	
	No	46%	47%	43%	50%	39%	35%	48%	39%	45%	53%	40%	43%	35%	59%	41%	35%	37%	49%	35%	46%	42%	43%	53%	62%	
	Difficult to answer	1%	1%	2%	<1%	2%	1%	<1%	2%	<1%	<1%	<1%	1%	2%	<1%	<1%	1%	1%	1%	<1%	2%	3%	<1%	1%	1%	

Demographics

		Vinnytsia	Dnipro	Zhytomyr	Zaporizhia	Ivano-Frankivsk	Kyiv	Kropyvnytskyi	Lutsk	Lviv	Mykolaiv	Odesa	Poltava	Rivne	Sumy	Ternopil	Uzhgorod	Kharkiv	Kherson	Khmelnytskyi	Cherkasy	Chernivtsi	Chernihiv	Mariupol	Severodonetsk
FINANCIAL SITUATION OF THE FAMILY	We need to save money for food	9%	15%	9%	9%	6%	9%	21%	11%	6%	17%	8%	14%	6%	12%	7%	13%	17%	12%	4%	18%	18%	4%	15%	3%
	We have enough money for food, but we need to save or borrow money for buying clothes and shoes	30%	34%	24%	23%	15%	19%	30%	14%	14%	45%	30%	35%	22%	35%	23%	16%	26%	30%	19%	28%	28%	23%	27%	35%
	We have enough money for food and necessary clothing and shoes, but we need to save or borrow money for other purchases like a good suit, a mobile phone, or a vacuum cleaner	47%	36%	47%	37%	36%	36%	23%	50%	51%	25%	46%	37%	43%	32%	50%	33%	40%	41%	43%	34%	37%	55%	31%	44%
	We have enough money for food, clothing, shoes, and other purchases, but we need to save or borrow money for purchasing more expensive things (e.g., appliances)	11%	11%	17%	26%	27%	28%	13%	21%	24%	7%	13%	12%	22%	20%	15%	32%	12%	10%	24%	13%	9%	15%	17%	10%
	We have enough money for food, clothes, shoes, and expensive purchases, but we need to save or borrow money for purchases like a car or an apartment	2%	3%	1%	4%	13%	6%	3%	3%	4%	2%	2%	1%	6%	1%	3%	2%	2%	3%	7%	2%	3%	1%	4%	1%
	I can buy anything at any time	<1%	1%	<1%	-	1%	-	2%	<1%	-	-	<1%	-	<1%	-	2%	-	<1%	2%	<1%	<1%	1%	<1%	-	-
	Difficult to answer	<1%	<1%	1%	1%	2%	2%	9%	1%	2%	5%	1%	1%	1%	0%	1%	5%	3%	2%	2%	4%	3%	1%	5%	6%

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