

SCATTERED SITES STRATEGY

Neighborhoods of Opportunity









HOUSING AUTHORITY OF NEW ORLEANS SCATTERED SITES STRATEGY

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I. Executive Summary

uided by its overarching mission, HANO has formulated a Scattered Sites Strategy to expand affordable housing opportunities for the citizens of New Orleans. Implementation of this robust Strategy will augment the city's affordable housing stock through a mix of public housing, other affordable and market rate rental and homeownership units. It will also build sustainable revenue streams for affordable housing reinvestment; promote economic opportunity; facilitate resident self-sufficiency; and serve as a platform for neighborhood stabilization.

HANO has encountered many challenges in rebuilding its communities but is encouraged by the resiliency of New Orleans residents and the many partners that have championed the recovery. Collectively, there has been remarkable progress in restoring the public housing developments. Now, HANO must focus its priority and attention to its Scattered Site properties — treating them as an asset to address affordable housing needs in the city.

In formulating this Scattered Sites Strategy, HANO analyzed several key factors that will shape, influence, and impact implementation.

Elements include:

- A situational analysis of major challenges and corresponding opportunities relevant to HANO's Scattered Sites initiative.
- An assessment of housing needs as documented in HANO's waiting list characteristics and housing needs study, and evidenced in other studies conducted by local and state organizations.
- A supplemental report with responses to commonly held misconceptions about HANO.

HANO's ongoing redevelopment program represents a cumulative investment of roughly \$1 billion in New Orleans communities. Between 2005 and 2014, 3,347 new housing units were constructed at eight HANO sites that are individually comprised of a mix of unit types including: public housing, project based voucher units, low-income



Existing Scattered Site - 5312 Constance Street

housing tax credit units, market rate units, homeowner units, and other affordable rentals. An additional 779 housing units are in the development pipeline and slated for completion in 2015.

The Agency's redevelopment funding emanates from a variety of sources including HUD's Capital Fund and Replacement Housing grants; low-income housing tax credit equity, City of New Orleans bonds and Community Development Block Grant (CDBG) funds, FEMA funds, conventional loans, and other private financing. Although much has been accomplished with this mix of financing tools, our recovery and redevelopment resources are steadily declining and the majority of the disaster funding streams flowing through the region has or is approaching "sunset". These financial underpinnings highlight the importance of HANO's Scattered Sites portfolio as a vital asset in meeting affordable housing needs in New Orleans.

HANO will partner with entities that possess demonstrated ability to build affordable housing with creative and effective strategies. Bringing its Scattered Sites portfolio to the table, HANO will explore and implement a range of activities tailored to the unique characteristics of each property. The Agency will also work to expand leveraging opportunities and establish profit-sharing arrangements that yield ongoing resources to reinvest in affordable housing.

Redevelopment principles for HANO's Scattered Sites include:

- Affordable housing redevelopment that protects neighborhoods from disinvestment and blight;
- Housing redevelopment that fills unmet housing needs and prioritizes low-income individuals and families;
- Market rate housing development that improves neighborhood income mix and stability;
- Public and community uses that benefit neighborhoods;
- Commercial development that is beneficial to the affected community; and
- Coordination with other investment strategies and redevelopment plans geared toward improving neighborhood quality of life, including public transportation, employment, education, health care, recreation, and other initiatives.

Deterioration over the years, coupled with the hard-hitting impact of Hurricane Katrina has left the Agency with 85 rehabilitated Scattered Site units currently in operation and 230 vacant properties. The 230 properties range in size from 1,300 to 431,244 square feet and consist of a combination of vacant lots and buildings. As an initial priority in the first quarter of 2015, HANO will begin demolition of all vacant Scattered Site buildings to ready the sites for redevelopment. Given the total Scattered Site acreage, approximately 671 housing units could be potentially developed.

A solicitation was issued in November 2014 to select qualified developers that can partner with HANO to implement a variety of development activities throughout the Scattered Site portfolio. Development opportunities may include: affordable and market rate homeownership units configured as single family homes, duplexes, and/or multi-unit condominiums; mixed-income rental communities with a blend of public housing, project-based voucher, market rate, and low-income housing tax credit (LIHTC) units; as well as other commercial and community uses where appropriate. Specific development projects will be defined through analysis of neighborhood factors, financial feasibility, market conditions, environmental criteria and other relevant information.

Developer selection began in December 2014 and a pool of

"HANO must focus its priority and attention to its Scattered Site properties - treating them as an asset to address affordable housing needs in the city."

20 qualified developers was approved by the HANO Board of Commissioners at its February 2015 meeting.

Moving forward, HANO will:

- Issue Requests for Proposals (RFPs) to develop specific properties.
- Require developers to submit a proposal within the time frame specified in the RFP.
- Review proposals in accordance with the evaluation criteria contained in the RFP and select a developer to redevelop a specific property (or combination of properties), provided the proposal is in the best interest of HANO.

As individual redevelopment projects rollout, HANO looks forward to an exchange of ideas and concerns with residents at the neighborhood level. Open dialogue with residents and community organizations will help to ensure that HANO's goals are coordinated with the goals of the targeted project areas. On a broader level, HANO will continue working with residents, government officials, advocacy groups, non-profit organizations, and developer partners to address the city's current and future housing needs. This ongoing community engagement will aid us in creating plans and initiatives that are responsive to the affordable housing priorities of New Orleans.



Existing Scattered Site - 1000 Melpomene Street

II. Introduction/Background







early ten years after Hurricane Katrina, New Orleans continues to rebuild with HANO participating as a key player in the city's ongoing revitalization. During this post-Katrina time span, HANO has engaged in massive demolition and redevelopment at the "Big Four" – C.J. Peete, St. Bernard, Lafitte, and B.W. Cooper, along with continuation of previously started redevelopment activities at Desire, St. Thomas, Fischer, and Guste. HANO has also initiated the redevelopment of the Iberville site through HUD's Choice Neighborhoods Initiative (CNI) and is reconstructing a portion of the Florida development. These efforts are part of an ongoing process to replace the Agency's deteriorated Public Housing stock and expand the availability of quality affordable housing for low-income families in our community. The results include newly-built, mixed-income communities which are pedestrian-oriented with larger, modern, energy efficient units.

III. Our Strategic Development Framework

Mission: The mission of the Housing Authority of New Orleans is to provide affordable housing opportunities for low-income residents of the city of New Orleans, while laying the foundation for economic sustainability.

Vision: Moving forward, HANO will build upon its successes to cohesively integrate with the city's housing programs. HANO will continue to serve as the primary affordable housing provider for low-income households in New Orleans, offering opportunities that:

- Maximize our assets and resources to increase the supply of affordable housing opportunities for low and moderate income households;
- Engage our neighbors to consider the needs of the community;
- Revitalize undervalued, blighted neighborhood areas through affordable housing development, including homeownership opportunities;
- Facilitate economic opportunities; and
- Improve the quality of life for residents.

Goal: In the context of its Mission and needs of the community, HANO's primary development goal is to seize upon every possible opportunity and mechanism to increase the supply of quality, affordable housing by leveraging available assets and resources, and maximizing the use of public, private, and non-profit partnerships.

Objectives:

- **1.** Invest in HANO communities and the surrounding neighborhoods to encourage future investment and revitalization.
- **2.** Target identified housing needs through partnerships and collaboration with the City, non-profit, and private market housing providers.
- **3.** Encourage mixed income communities on HANO properties and the surrounding neighborhoods.
- **4.** Integrate HANO residents with the greater community to take advantage of the public resources available to all city residents.
- **5.** Provide resources and develop partnerships to foster resident self-sufficiency.
- **6.** Ensure the Agency remains fiscally and operationally sound.



Faubourg Lafitte Community

"HANO will partner with entities that possess demonstrated ability to build affordable housing with creative and effective strategies."



River Garden Community



Guste II Community



The Estates Community

IV. Scattered Sites Strategy





Existing Scattered Site - Mazant Royal Property

uided by its overarching mission, goal, and objectives, HANO is formulating a strategy to utilize its Scattered Site properties as a resource to expand affordable housing opportunities in New Orleans. Working with residents, community stakeholders, non-profit groups, and other public/private entities, HANO will roll out a Scattered Sites redevelopment initiative that adds to the city's affordable housing stock through a mix of public housing, other affordable and market rate rental and homeownership units. These efforts will generate stable revenue streams to support HANO's future development obligations, continued operations, and overall housing reinvestment. They will also provide employment and contracting opportunities for residents and improve their quality of life through site development.

Deterioration over the years, coupled with the hard-hitting impact of Hurricane Katrina has left the Agency with 85 rehabilitated Scattered Site units currently in operation and 230 vacant properties. The 230 properties range in size from 1,300 to 431,244 square feet and consist of a combination of vacant lots and buildings. As an initial priority in the first quarter of 2015, HANO will begin demolition of all vacant Scattered Site buildings to remove blight and ready the sites for redevelopment. Through its Scattered Sites Strategy, HANO plans to use a neighborhood-based redevelopment approach similar to the mixed-income model implemented at other large-scale HANO communities such as the "Big 4." Given the total Scattered Site acreage, approximately 671 housing units could be potentially developed.

A solicitation was issued in November 2014 to select qualified developers that can partner with HANO to implement a variety of development activities throughout the Scattered Site portfolio. Development opportunities may include: affordable and market rate homeownership units configured as single family homes, duplexes, and/or multi-unit condominiums; mixed-income rental communities with a blend of public housing, project-based voucher, market rate, and low-income housing tax credit (LIHTC) units; as well as other commercial and community uses where appropriate. Specific development projects will be defined through analysis of neighborhood factors, financial feasibility, market conditions, environmental criteria and other relevant information as necessary.

Developer selection began in December 2014 and a pool of 20 qualified developers was approved by the HANO Board of Commissioners at its February 2015 meeting. *Moving forward, HANO will:*

- Issue Request for Proposals (RFPs) to develop specific properties.
- Require developers to submit a proposal within the time frame specified in the RFP.
- Review proposals in accordance with the evaluation criteria contained in the RFP and select a developer to redevelop a specific property (or combination of properties), provided the proposal is in the best interest of HANO.

V. Situation Analysis: Challenges versus Opportunities

ANO has encountered many challenges in rebuilding its communities but is encouraged by the resiliency of New Orleans residents and the many partners that have championed the recovery. Collectively, there has been remarkable progress in restoring the public housing developments. Now, HANO must focus its priority and attention to its Scattered Site properties – treating them as an asset to address affordable housing needs in the city. In formulating this Scattered Sites Strategy, HANO has analyzed several key variables that will shape, influence, and impact implementation.

The table below provides some of the *challenges* faced and *opportunities* that exist as we attempt to achieve HANO's goal to provide affordable housing. Further analysis of these challenges is presented later in this document:

Challenges

A. Escalating Need for Affordable Rentals and Replacement Public Housing

- B. Dwindling Opportunities for Affordable Homeownership
- C. Dwindling Financial Resources
- D. Need for More Resident/Section 3
 Employment, Training and
 Contracting Participation
- E. Misinformation, Dysfunctional Communication and Other Elements that Lead to NIMBYism

Opportunities

Utilize HANO's Scattered Sites as an Asset for Expanding Affordable Rental Housing

Deploy Scattered Site Resources to Increase Homeownership Opportunities

Implement Mixed Income Redevelopment to Build Sustainable Revenue Streams for Affordable Housing Reinvestment

Increase Economic Opportunity and Resident Self-Sufficiency through Scattered Sites Initiatives

Partner with Developers and Engage with the Community to Facilitate Neighborhood Revitalization

Rehabilitated Scattered Sites







1800 Mardi Gras Boulevard

1112 N. Rocheblave Street

4235 Tchoupitoulas Street

Analysis - Part A

Challenge: Need for Affordable Rentals and Replacement Public Housing

Opportunity: Utilize HANO's Scattered Sites as an Asset for Expanding Affordable Rental Housing

When Hurricane Katrina struck in August 2005, HANO assisted 14,129 households comprised of 8,981 (64%) voucher families and 5,148 (36%) public housing families. In Katrina's aftermath, a significant number of disasterrelated vouchers were allocated to provide housing assistance to displaced public housing residents and other eligible families - creating a sizeable shift in HANO's program utilization. By August of 2014, HANO assisted 19,175 households comprised of 17,355 (91%) Housing Choice Voucher Program (HCVP) families and 1,820 (9%) Public Housing Program families. Thus, between 2005 and 2014, there was an overall increase of 5,046 households, representing a 36% rise in the number of households served by HANO. This also underscores the large shift in program utilization, with voucher families currently comprising over 90% of HANO's total assisted households.



Existing Scattered Site - 2522 N. Rampart Street



Existing Scattered Site - 2331 Annunciation Street

| | AUG 2005 | AUG 2014 | UTILIZATION COMPARISON AUG 2005 VS AUG 2014 | PERCENTAGE COMPARISON AUG 2005 VS AUG 2014 |
|---------------------------|---------------|----------------|--|---|
| Public Housing Program | 5,148 (36%) | 1,820 (9%)* | -3,328 | 65% DECREASE |
| Housing Choice Voucher | 8,981 (64%) | 17,355 (91%)** | 8,378 | 93% INCREASE |
| | | | | |
| Total Households Assisted | 14,129 (100%) | 19,175 (100%) | 5,046 | 36% DECREASE |

^{*}PH occupied unit counts from the HANO-wide Occupancy Report as of 08/01/2014.

^{**}HCVP utilization from HANO's 08/31/2014 VMS Report

Despite the substantial increase in assisted families in the period following Katrina, HANO recognizes that there is still a tremendous unmet need for affordable rental housing in our city. This shortage of affordable housing is underscored in HANO's waiting list statistics as of April 2015, which reflect a total of 13,013 families on the HCVP waiting list and another 4,443 families on the public housing waiting list. Although voucher utilization has increased, HANO's public housing inventory has sustained a large reduction.

Demand for affordable housing is further detailed in HANO's latest housing needs study which was prepared using the HUD Comprehensive Housing Assessment Survey (CHAS) 2014 data sets derived from the U.S. Census American Community Survey (ACS) tabulations from 2007-2011 and 2009-2011. HANO's housing needs study, (available in its entirety in **Appendix A**), provides a CHAS aggregate estimate of 134,345 households in Orleans Parish, comprised of 69,485 renter households and 64,860 owner households. These aggregate statistics are followed by more detailed analysis of cost burden and housing problems among various "renter" groups including: elderly households; households where one or more family members has a disability; and households by race/ethnicity. It is important to note that over 46,000 (67%) of all renter households in Orleans Parish are classified as low income (i.e. between 0-80% of Area Median Income). Other significant study findings pertaining to the city's lowincome renter population are captured below:

- Of the 46,220 low-income renter households in Orleans Parish, 34,415 (or 74%) were impacted by moderate to severe housing cost burden and 35,390 (or 77%) were experiencing housing problems.
- Of the 7,590 low-income elderly renter households with at least one member 62 years and older, 5,545 (or 73%) were experiencing housing problems.
- With respect to low-income disabled renter households, there were:
 - 4,170 households experiencing housing problems where at least one household member had a hearing or vision impairment;
 - 6,530 households experiencing housing problems where at least one household member had an ambulatory limitation;
 - 5,055 households experiencing housing problems where at least one household member had a cognitive limitation; and

 4,525 households experiencing housing problems where at least one household member had a self-care or independent living limitation.

These housing needs are evidenced in other studies conducted by local and state organizations. Together they point to a critical demand for more affordable housing in New Orleans. Key findings are attached in **Appendices B and C**.



Existing Scattered Site - 410 Pleasant Street



Existing Scattered Site - 1229 Constance Street

Analysis - Part B

Challenge: Dwindling Opportunities for Affordable Homeownership

Opportunity: Deploy Scattered Site Resources to Increase Homeownership Opportunities

HANO's Homeownership Program was created to assist Public Housing and Housing Choice Voucher Program (HCVP) residents to become first-time homebuyers. The program has expanded in recent years to assist with the planning and marketing of homeownership units developed in conjunction with HANO's redevelopment initiatives. The Homeownership Program provides technical and financial assistance directly and through referrals to transition HANO's public housing and HCVP tenants to homeowners. Other elements of the program include: homebuyer preparation; homebuyer assistance; marketing and sales.

Public housing and HCVP residents earning 80% of the Area Median Income (AMI) or less are eligible for program participation. Other program and lender requirements determine additional eligibility criteria. The process begins with intake and an initial assessment to determine a client's mortgage-readiness. Potential homeownership applicants are referred to approved non-profit organizations for assistance (e.g., homebuyer and financial literacy classes, and credit counseling).

Since the Homeownership Program's inception in 1999, HANO has helped to facilitate 340 closings for first-time homebuyers. This number includes 31 public housing and 225 HCVP residents. The remaining 84 homebuyers were residents of Christopher Park, Press Park, Lafitte, and the St. Thomas, C.J. Peete, and Fischer Hope VI sites.

| HCVP | PHA | OTHER | TOTAL |
|------|-----|-------|-------|
| 236 | 31 | 86 | 353 |



HANO Homeowner James Anderson



HANO Homeowner Rochelle Trotter



HANO Homeowner Joseph Moran

While HANO is very proud of the progress made thus far, we recognize there are still many challenges faced by our residents. There is an extremely limited supply of decent homes for sale that are affordably priced for our clients. Also, with skyrocketing insurance rates and other escalating property expenses, many residents are faced with high mortgage premiums. The City of New Orleans recently ended their \$52 million Soft-Second Program and this lack of additional funding will prove difficult for many of HANO's clients. In June 2014, the City reported that 501 of the 640 closings under its Soft Second initiative were for households earning less than 80% of area median income with an average "Soft Second" mortgage of \$51,709 and average home purchase price of \$145,037.

These statistics speak to the need for an increased supply of affordable homeowner units. They also emphasize that "gap financing" and homebuyer support services are critical to help low-income families purchase decent homes in safe neighborhoods. HANO will collaborate closely with policymaking bodies and partners in all sectors to confront these challenges while assisting families "tread the waters" to homeownership. We will also use our Scattered Site inventory as an important resource to create more affordable homeownership opportunities for New Orleans families.

Building on the successes to date, selected Scattered Site properties will be developed as homeowner units targeted to low-income families. We anticipate that this homebuyer initiative will act as a catalyst – spurring mixed-income development and facilitating stabilization in neighborhoods where HANO's Scattered Sites are located. To the extent possible, our development approach will also support and augment the Mayor's Place-Based Development Strategy. Most important, through the development of homeownership units on Scattered Site properties owned by HANO, the sales prices can be controlled to facilitate opportunities for potential low to moderate-income households.



Existing Scattered Site - Mazant Royal Property

"We will also use our Scattered Site inventory as an important resource to create more affordable homeownership opportunities for New Orleans families."



Existing Scattered Site - 930 7th Street



Existing Scattered Site - 1421 Constance Street

Analysis - Part C

Challenge: Dwindling Financial Resources

Opportunity: Implement Mixed Income Redevelopment to Build Sustainable Revenue Streams for Affordable Housing Reinvestment

HANO's ongoing redevelopment program represents a cumulative investment of roughly \$1 billion in New Orleans communities. Between 2005 and 2014, 3,347 new housing units were constructed at eight HANO sites: Columbia Parc (formerly St. Bernard); Faubourg Lafitte (formerly Lafitte); The Estates (formerly Desire); Fischer Homes; Guste Homes; River Garden (formerly St. Thomas); Harmony Oaks (formerly C.J. Peete); and Marrero Commons (formerly B.W. Cooper). As noted above, these communities are individually comprised of a mix of unit types including: public housing, project based voucher units, low-income housing tax credit units, market rate units, homeowner units, and other affordable rentals. An additional 779 housing units are in the development pipeline and slated for completion in 2015. These projects encompass redevelopment at Iberville through the Choice Neighborhoods Initiative (CNI); as well as new construction phases at Faubourg Lafitte; Florida; and Guste.

HANO's redevelopment funding emanates from a variety of sources including HUD's Capital Fund Program (CFP) grants; low-income housing tax credit equity, City of New Orleans bonds and Community Development Block Grant (CDBG) funds, FEMA funds, conventional loans, and other private financing. Although much has been accomplished with this mix of financing tools, recovery and redevelopment resources are steadily declining and the majority of the disaster funding streams flowing through the region has or is approaching "sunset".

In the last 10 years, HANO has leveraged \$375 million of its funds plus another \$80 million in land contributions toward mixed-income communities. Although this represents more than 3,300 housing units, 75% of which are affordable to low-income households, these transactions have been completed



Rehabilitated Development: Columbia Parc Community



Development in Process of Rehabilitation: Florida Community

loans and long-term very low-revenue ground leases. Loan repayments on the majority of projects are subject to the cash flow of the project and typically do not mature until the end of the 55-year compliance period. Only a few projects are currently producing enough income to make payment on their HANO loans. Ground lease terms are typically for 65 to 99 years with a payment of \$1-\$10 per year. Occasionally, HANO has retained a minority portion of the developer fee or received a marginally higher rent payment for the land. HANO now seeks more favorable terms on loans and ground leases, ensuring that regular loan payments be made in order to fund new affordable housing.

As mentioned above, HANO will establish partnerships with entities that can demonstrate their ability to build housing with creative strategies that will assist in meeting the affordable housing needs of the City. Bringing its Scattered Sites portfolio to the table, HANO will explore and implement a range of activities tailored to the unique characteristics of each property. The Agency will also work to expand leveraging opportunities and establish profit-sharing arrangements that yield ongoing resources to reinvest in affordable housing.

Redevelopment principles for HANO's Scattered Sites include:

- Affordable housing redevelopment that protects neighborhoods from disinvestment and blight;
- Housing redevelopment that fills unmet housing needs and prioritizes low-income individuals and families;
- Market rate housing development that improves neighborhood income mix and stability;
- Public and community uses that benefit neighborhoods; and
- Commercial development that is beneficial to the affected community
- Coordination with other investment strategies and redevelopment plans geared toward improving neighborhood quality of life, including public transportation, employment, education, health care, recreation, and other initiatives.

"The Agency will also work to expand leveraging opportunities and establish profit-sharing arrangements that yield ongoing resources to reinvest in affordable housing."

The need for new revenue streams is evidenced by the steady decline in recovery resources. The table below demonstrates a combined reduction of nearly 38% in HANO's Low-Income Public Housing (LIPH) and Capital Fund Program (CFP) funding allocations from HUD between 2011 and 2015. Our CFP grant funding, which is critically needed for rebuilding of affordable housing, decreased by over 31% – declining from \$19.9 million in 2011 to 13.6 million in 2015. During that same time period LIPH operating subsidy decreased by nearly 44%. On the national front, HUD's LIPH subsidy proration levels moved down from 100% in 2011 to an estimated 84% to 85% in 2015.

HANO continues to re-align its financial and organizational systems to address these challenges. Various staffing and organizational changes are already reflected in the FY 2015 budget and other changes will be implemented as private management agreements go into effect at selected sites. The goal is to ensure efficient management and service delivery within the context of HANO's "evolving and changing" operating environment.

| | FY 2011 | FY 2012 | FY 2013 | FY 2014 | FY 2015 EST. | % Change 2011-2015 | Totals |
|------------------------------------|------------|------------|------------|------------|-----------------|-----------------------|-------------|
| LIPH Operating Subsidy - Subtotals | 19,038,971 | 15,053,405 | 10,047,619 | 11,083,827 | 10,687,143 | -43.87% | 65,910,965 |
| (LIPH Proration Level) | 100.00% | 94.97% | 81.86% | 88.79% | 83.92% AVG.* | -16.08% | |
| | | | | | | | |
| CFP Grants Funding - Subtotals | 19,906,352 | 19,302,788 | 15,229,579 | 15,121,375 | 13,613,758 | -31.61% | 83,173,852 |
| | | | | | | | |
| FY Totals | 38,945,323 | 34,356,193 | 25,277,198 | 26,205,202 | 24,300,901 | -37.60% | 149,084,817 |

^{*}Represents average LIPH proration level for the period January - June 2015

Analysis - Part D

Challenge: Need for More Resident/
Section 3 Employment, Training and
Contracting Opportunities

Opportunity: Increase Economic Opportunity and Resident Self-Sufficiency through HANO's Scattered Sites Initiative

HANO is committed to ensuring that Disadvantaged Business Enterprises (DBEs), Women Business Enterprises (WBEs), and Section 3 Businesses are provided with maximum opportunity to participate in the performance of contracts. The Agency strongly encourages firms to participate directly in contracting opportunities and has incorporated language in its Employment, Training and Contracting Policy requiring all contractors and any tier subcontractors that are awarded contracts in excess of \$100,000 to ensure participation from DBEs, WBEs and Section 3 Businesses and provide training and employment opportunities for Section 3 residents.

Under these policy provisions, contractors will: offer Section 3 employment, training and employment skill building programs for eligible Section 3 residents; and provide Section 3, DBE, and WBE Business Concerns with maximum opportunity to participate in the performance of contracts awarded by HANO. The summary of requirements is outlined below:





Section 3 workers at the former B.W. Cooper site

| | Section 3 Hiring | Section 3 Training & Internship | DBE Contracting | WBE Contracting | Section 3 Contracting |
|--------------|---------------------|--|----------------------------------|--------------------|---|
| Requirements | 30% of new hires | Paid Training and Internships as listed in Chart on Page 17 of HANO's policy | 20% of the value of the contract | contract | 10% of the value of construction contracts; 3% of the value of non- construction contracts |



"HANO is committed to ensuring that Disadvantaged Business Enterprises (DBEs), Women Business Enterprises (WBEs), and Section 3 Businesses are provided with maximum opportunity to participate in the performance of contracts."





Section 3 workers at the former B.W. Cooper site

As represented by the following cumulative statistics for the period ending December 2014, HANO has met or exceeded its DBE, MBE goals but fell short by 6% with respect to Section 3. It should be noted, however, that since the March 2012 revision of HANO's Employment, Training and Contracting Policy, there has been an increase in Section 3 subcontractors.

| Phase | No. New Hires | No. Section 3 Hires | Section 3 % | Total Contract Amount | DBE Contract Amount | 20% DBE Goal | WBE Contract Amount | 5% WBE Goal | Section 3 Contract Amount | 1% Section 3 Goal | Contractor Open Positions |
|-------|------------------|------------------------|-------------|-----------------------------|---------------------------|-----------------|---------------------------|----------------|---------------------------------|-------------------------|---------------------------------|
| TOTAL | 1,846 | 838 | 45.4% | \$550,347,558 | \$115,119,556 | 20.9% | \$56,046,492 | 10.2% | \$22,453,731 | 4% | 0 |

Through implementation of the Scattered Sites Strategy, HANO will continue its focus on resident training and employment opportunities and ensure that there is appropriate monitoring of HANO's ongoing development projects and contracts.

Analysis - Part E

Challenge: Misinformation,
Dysfunctional Communication and Other
Elements that Lead to NIMBYism

Opportunity: Partner with Developers and Engage with the Community to Facilitate Neighborhood Revitalization

Merriam-Webster's online dictionary defines NIMBYism (an acronym for *Not in My Backyard*) as "opposition to the locating of something undesirable in one's neighborhood". NIMBY-related concerns may be driven by a variety of perceptions, fears, and assumptions about the impact of a proposed project. In some cases, a residential group will support a project because it fulfills an important community need as long as it is built somewhere other than their own neighborhood.

These kinds of issues are often encountered in the affordable housing arena where misinformation, dysfunctional communication, and other dynamics lead to NIMBYism. There may be apprehension about the composition and design of the units to be built, questions about how the development will be operated and managed, or concerns about the possibility of declining property values resulting from the proposed development. NIMBYism may also be rooted in fears about neighborhood blight, escalating crime, concentrated poverty and high unemployment among residents of affordable housing.

In order to adequately educate stakeholders and mitigate potential NIMBYism, HANO will continue to engage its residents and the community-at-large in developing plans, shaping housing policies, and defining its redevelopment initiatives. Planning venues include neighborhood meetings, Resident Advisory Board meetings, public hearings, as well as design associated with the various revitalization projects.

Grounded in stakeholder consultation, HANO's plans and strategic decisions will be driven by documented need and sound housing policy. Through active community outreach,



HANO Executive Director Gregg Fortner speaks with landlords during Stakeholders Workshop Series

HANO will articulate its redevelopment objectives along with the Agency's design criteria and property management standards. We will also outline the intended benefits to the community while providing factual information to dispel misconceptions about HANO's housing programs and clients. A Supplemental Report with *Responses to Commonly Held Misconceptions about HANO* is appended to this document.

As individual redevelopment projects rollout, HANO looks forward to an exchange of ideas and concerns with residents at the neighborhood level. We anticipate receiving thoughtful insight from stakeholders and will utilize that information to implement an effective Scattered Sites Strategy. Open dialogue with residents and community organizations will help to ensure that HANO's goals are coordinated with the goals of the targeted project areas.

On a broader level, HANO will continue working with residents, government officials, advocacy groups, non-profit organizations, and developer partners to address the city's current and future housing needs. This ongoing community engagement process will aid us in creating plans and initiatives that are responsive to the affordable housing priorities of New Orleans.

VI. Implementation/ Next Steps

As noted earlier, developer selection began in December 2014 and a pool of 20 qualified developers was approved by the HANO Board of Commissioners at its February 2015 meeting. Now that the pool of developers has been established, HANO will begin defining specific projects, issuing RFPs for developers, and laying out the community engagement process. Also as an initial priority in the first quarter of 2015, HANO will begin demolition of all vacant Scattered Site buildings to remove blight and ready the properties for redevelopment.

A list of HANO's 230 vacant Scattered Sites by street address, lot size, and land area is provided in **Appendix D** along with maps of HANO's large communities and scattered site properties. Through its Scattered Sites Strategy, HANO plans to use a neighborhood-based redevelopment approach similar to the mixed-income model implemented at other large-scale HANO communities such as the "Big 4." Given the total Scattered Site acreage, approximately 671 housing units could be potentially developed as depicted in **Appendix D**.

VII. Appendices

Appendix A: HANO's Housing Needs Study of Families in the Orleans Parish Service Jurisdiction (FYB 10/1/2014)

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VIII. Supplemental Report: Responses to Commonly Held Misconceptions about HANO

VII. Appendices

Appendix A

HANO's Housing Needs Study of Families in the Orleans Parish Service Jurisdiction

(FYB 10/1/2014)

Statement of Housing Needs of Families Residing in the Jurisdiction Served by HANO

This PHA Plan component provides information on the housing needs of families residing in the City of New Orleans (i.e., Orleans Parish) which is the jurisdiction served by HANO. The analysis is based on the HUD 2014 Comprehensive Housing Affordability Strategy (CHAS) datasets which are derived from the U.S. Census American Community Survey (ACS) tabulations from 2007-2011 and 2009-2011. The chart below provides CHAS aggregate estimates of all households in Orleans Parish, classified by renters and owners. These estimates are then followed by more detailed tables with statistics on cost burden and housing problems among various "renter" groups including: elderly households; households where one or more family members has a disability; and households by race/ethnicity. Throughout the analysis, households are categorized by income range, with emphasis on HANO's client population which is comprised of low-income renter households at 0-80% of area median income (AMI).

| AGGREGATE D | ATA | R | | D OWNER HO LEANS PARIS | | 8 |
|--|------------|---------|---------------------|---------------------------|--------------------|---------|
| Income Distribution Overv | view | Renters | % of All Renters | Owners | % of All Owners | Total |
| Extremely Low Income (<30% | 6 AMI) | 21,360 | 31% | 6,315 | 10% | 27,675 |
| Very Low Income (30% AMI | - 50% AMI) | 12,135 | 18% | 6,370 | 10% | 18,505 |
| Low Income (50% AMI - 80% | AMI) | 12,720 | 18% | 9,410 | 15% | 22,130 |
| Low Income (0 - 80% AMI) | Subtotal | 46,215 | 67% | 22,095 | 35% | 68,310 |
| MODERATE DICOME | C. Level | 4.000 | 5 0/ | 5.250 | 00/ | 10.220 |
| MODERATE INCOME (>80% AMI - 100% AMI) | Subtotal | 4,980 | 7% | 5,250 | 8% | 10,230 |
| HIGH INCOME (>100% AMI) | Subtotal | 18,290 | 26% | 37,515 | 57% | 55,805 |
| | Total | 69,485* | 100% | 64,860 | 100% | 134,345 |

Source: HUD CHAS 2014 (using ACS 2007-2011 data)

The following renter-specific tabulations were prepared in conjunction with this statement of housing needs:

Table 1: Cost Burden by Income Range among Renter Households

Table 2: Housing Problems by Income Range among Renter Households

Table 3: Housing Problems among Elderly/Other Renter Households

Table 4: Housing Problems among Disabled Renter Households

Table 5: Housing Problems among Renter Households by Race/Ethnicity

^{*}With respect to the estimated count of renters (69,485), there is a margin of error ranging from -5 to +5 households as reflected statistically in Tables 2, 3, and 5 below.

Table 1: Cost Burden by Income Range among Renter Households (Orleans Parish)

| INCOME RANGE | No Cost Burden | Cost Burden Not Available* | Moderate Cost Burden** | Severe Cost Burden** | All Cost Burden (Moderate + Severe) | Percentage of Cost Burdened Renter Households by Income Range | Total Renter Households |
|--|-------------------|-------------------------------|---------------------------|-------------------------|--|---|-------------------------------|
| | | | | | | | |
| Extremely Low Income (<30% AMI) | 2,705 | 3,515 | 1,585 | 13,555 | 15,140 | 71% | 21,360 |
| Very Low Income (30% AMI - 50% AMI) | 1,490 | 0 | 3,225 | 7,420 | 10,645 | %88 | 12,135 |
| Low Income (50% AMI - 80% AMI) | 4,095 | 0 | 6,410 | 2,220 | 8,630 | %89 | 12,725 |
| Low Income (0 - 80% AMI) Subtotal | 8,290 | 3,515 | 11,220 | 23,195 | 34,415 | 74% | 46,220 |
| MODERATE INCOME Subtotal (>80% AMI - 100% AMI) | 3,175 | 0 | 1,570 | 235 | 1,805 | 36% | 4,980 |
| HIGH INCOME Subtotal (>100% AMI) | 16,470 | 0 | 1,700 | 115 | 1,815 | 10% | 18,285 |
| Total | 27,935 | 3,515 | 14,490 | 23,545 | 38,035 | 55% | 69,485 |

 $^{^{\}star}$ This category includes renter occupied households (0-30% AMI) where cost burden was not computed.

^{**}Moderate cost burden is "rent compromising more than 30 percent of income." Severe cost burden is "rent comprising more than 50 percent of income."

Table 2: Housing Problems by Income Range among Renter Households (Orleans Parish)

| Income Ranges | With Housing Problem(s)* | Without Housing Problems | Cost Burden Not Available** | Total Renter Households |
|---|--------------------------|--------------------------|-----------------------------|-------------------------------|
| | | | | |
| Extremely Low Income (<30% AMI) | 15,500 | 2,560 | 3,295 | 21,355 |
| Very Low Income (30% AMI - 50% AMI) | 10,745 | 1,390 | 0 | 12,135 |
| Low Income (50% AMI - 80% AMI) | 9,145 | 3,575 | 0 | 12,720 |
| Low Income (0 - 80% AMI) Subtotal % by Category | 35,390 77% | 7,525 16% | 3,295 7% | 46,210 |
| MODERATE INCOME Subtotal (>80% AMI - 100% AMI) | 1,980 | 3,000 | 0 | 4,980 |
| HIGH INCOME Subtotal (>100% AMI) | 2,540 | 15,750 | 0 | 18,290 |
| Total | 39,910 | 26,275 | 3,295 | 69,480 |

^{*}A household is said to have a housing problem if it has 1 or more of the 4 problems identified in the CHAS data: 1) housing units lacks complete kitchen facilities; 2) housing units lacks complete plumbing facilities; 3) household is overcrowded; and 4) household is cost burdened.

^{**}This category includes renter occupied households (0-30% AMI) where cost burden was not computed and where a household has none of the other housing problems.

Table 3: Housing Problems among Elderly Renter Households (Orleans Parish)

| | | | Ħ | Elderly Renter Households | r Housel | splou | | | Z | Non-Elderly Renter Households | Renter Hous | seholds | Total |
|--|-----------|---|--------------------------------|------------------------------------|----------|---|--|------------------------------------|--------|--|--|------------------------------------|---|
| | Renter Oc | Renter Occupied Units where at least one Household Member is age 62-74 | ere at least one age 62-74 | Household | Renter | Renter Occupied Units where at least one Household Member is age 75+ | Units where at least on Member is age 75+ | e Household | Renter | Renter Occupied Units where <u>NO</u> Household Member is age 62+ | s where <u>NO</u> Househ is age 62+ | oold Member | Sum of Renter Occupied Units All Ages |
| Income Range | All | With Housing Problem(s)* | Without Housing Problems | Cost Burden Not Available ** | All | With Housing Problem(s)* | Without Housing Problems | Cost Burden Not Available ** | All | With Housing Problem(s)* | Without Housing Problems | Cost Burden Not Available ** | o. |
| 0-30% AMI | 2,375 | 1,835 | 450 | 06 | 1,235 | 850 | 335 | 50 | 17 750 | 12 820 | 1 775 | L C | |
| 30%-50% AMI | 1,465 | 1,170 | 295 | 0 | 069 | 460 | 230 | 0 | 9,975 | 9,110 | 865 | 0 | 12,130 |
| 50%-80% AMI | 1,230 | 825 | 405 | 0 | 295 | 405 | <u>190</u> | ō | 10,900 | 7,920 | 2,980 | 0 | 12,725 |
| LOW INCOME Subtotal (0-80% AMI) | 5,070 | 3,830 76% | 1,150 | 90 2% | 2,520 | 1,715 | 755 30% | 50 2% | 38,625 | 29,850 77% | 5,620 15% | 3,155 8% | 46,215 |
| MODERATE/HIGH INCOME Subtotal (>80% AMI) | 1,970 | 325 | 1,645 | 0 | 850 | 285 | 565 | 0 | 20,455 | 3,915 | 16,540 | 0 | 23,275 |
| TOTAL | 7,040 | 4,155 | 2,795 | 06 | 3,370 | 2,000 | 1,320 | 50 | 59,080 | 33,765 | 22,160 | 3,155 | 69,490 |

^{*} A household is said to have a housing problem if it has 1 or more of the 4 problems identified in the CHAS data: 1) housing unit lacks complete kitchen facilities; 2) housing units lacks complete plumbing facilities; 3) household is overcrowded; and 4) household is a cost burdened.

^{**}This category includes renter occupied households (0-30% AMI) where cost burden was not computed and where a household has none of the other housing problems.

Table 4: Housing Problems among Disabled Renter Households (Orleans Parish)

| | | | E | Elderly Renter Households | Househ | splo | | | Z | Non-Elderly Renter Households | enter House | splods | | T | Total | |
|---|-------------------|---|----------------------------------|------------------------------------|----------|---|---------------------------------------|------------------------------------|----------|--|--|------------------------------------|-------|--|---|------------------------------------|
| Income Range | Renter Oo Memb | Renter Occupied Units where at least one Household Member has a Hearing or Vision Impairment | ere at least one or Vision Impa | Household irment | Renter O | Renter Occupied Units where at least one Household Member has an Ambulatory Limitation | here at least one ıbulatory Limita | Household | Renter (| Renter Occupied Units where <u>NO</u> Household Member has a Cognitive Limitation | oied Units where <u>NO</u> Househo has a Cognitive Limitation | old Member | where | Renter Occupied Units where at least one Household Member has a Self-Care or Independent Living Limitation | Renter Occupied Units st one Household Member has a S Independent Living Limitation | elf-Care or |
| | | | | | | | | | | | | | | | | |
| | ΙΙΥ | With Housing Problem(s)* | Without Housing Problem(s) | Cost Burden Not Available ** | All | With Housing Problem(s)* | Without Housing Problem(s) | Cost Burden Not Available ** | All | With Housing Problem(s)* | Without Housing Problem(s) | Cost Burden Not Available ** | All | With Housing Problem(s)* | Without Housing Problem(s) | Cost Burden Not Available ** |
| 0-30% AMI | 2,860 | 2,120 | 655 | 85 | 4,655 | 3,505 | 995 | 155 | 3,715 | 2,580 | 835 | 300 | 3,430 | 2,585 | 635 | 210 |
| 30%-50% AMI | 1,575 | 1,310 | 265 | 0 | 2,255 | 1,795 | 460 | 0 | 1,695 | 1,475 | 220 | 0 | 1,510 | 1,230 | 280 | 0 |
| 50%-80% AMI | 1,090 | 740 | 350 | 0 | 1,650 | 1,230 | 420 | 0 | 1,350 | 1,000 | 350 | ō | 930 | 710 | 220 | 0 |
| LOW INCOME Subtotal (0-80% AMI) % by Category | 5,525 | 4,170 75% | 1,270 | 85 2% | 8,560 | 6,530 | 1,875 | 155 | 6,760 | 5,055 | 1,405 | 300 | 5,870 | 4,525 | 1,135 | 210 |
| MODERATE/HIGH INCOME Subtotal (>80% AMI) | 1,300 | 360 | 940 | 0 | 2,020 | 480 | 1,540 | 0 | 1,350 | 1,000 | 350 | 0 | 1,275 | 440 | 835 | 0 |
| TOTAL | 6,825 | 4,530 | 2,210 | 85 | 10,580 | 7,010 | 3,415 | 155 | 8,110 | 6,055 | 1,755 | 300 | 7,145 | 4,965 | 1,970 | 210 |

Please note that an occupied unit may be reflected more than once in the statistical counts if a household member (s) has a disability in more than one of the following categories: hearing or vision impairment; ambulatory limitation; limitation; and/or self-care or independent living limitation

^{*}A household is said to have a housing problem if it has 1 or more of the 4 problems identified in the CHAS data: 1) housing unit lacks complete kitchen facilities; 2) housing unit lacks complete plumbing facilities; 3) household is overcrowded; and 4) household is cost burdened.

^{**}This category includes renter occupied households (0-30% AMI) where cost burden was not computed and where a household has none of the other housing problems.

Table 5: Housing Problems among All Race/Ethnicity Renter Households (Orleans Parish)

| | | | | | | | | | | | | | | | | | | | | İ | |
|---|---------------------|--|---|---|--------|--|----------------------------------|------------------------------------|-------|--|--------------------------------|------------------------------------|-------|--------------------------------|--|------------------------------------|------------|--|---|-------------------------------------|---|
| | | White Renter | White Renter Occupied Units | nits | | Black Rente | Black Renter Occupied Units | nits | | Asian Renter | Asian Renter Occupied Units | its | | Hispanic Renter Occ | Hispanic (any race) Renter Occupied Units | | (Includes. | Other Renter American In Multi-Racia | Other Renter Occupied Units (Includes American Indians, Pacific Islanders, & Multi-Racial Households) | s landers, & | Total Renter Occupied Units All Races/Ethnicity |
| | | | | | | | | | | | | | | | | | | | | | |
| Income Range | , IIA | With Housing Housing Problem(s)* Problems | With Housing Housing Not Problem(s)* Problems Available ** | Without Cost Burden Housing Not Problems Available ** | AII | With Housing Without Problem(s)* Problems | Without B Housing Problems | Cost Burden Not Available ** | AII | With Housing Without Problem(s)* Problems | Without Housing Problems | Cost Burden Not Available ** | AII | With Housing Problem(s)* | Without Housing Problems | Cost Burden Not Available ** | AII | With Housing | Without Cost Burden Housing Not Problems Available *** | Cost Burden Not Available *** | |
| 0-30% AMI | 3,960 | 2,820 | 345 | 795 | 15,580 | 11,425 | 2,055 | 2,100 | 485 | 295 | 0 | 190 | 925 | 740 | 09 | 125 | 415 | 225 | 105 | 85 | 21,365 |
| 30%-50% AMI | 2,115 | 1,900 | 215 | 0 | 9,105 | 8,015 | 1,090 | 0 | 275 | 275 | 0 | 0 | 445 | 380 | 92 | 0 | 190 | 170 | 20 | 0 | 12,130 |
| 50%-80% AMI | 3,485 | 2,700 | 785 | 0 | 7,905 | 5,590 | 2,315 | 0 | 190 | 40 | 150 | 0 | 915 | 029 | 245 | 0 | 230 | 150 | 80 | 0 | 12,725 |
| LOW INCOME Subtotal (0-80% AMI) % by Category | 9,560 | 7,420 | 1,345 | 795 8% | 32,590 | 25,030 77% | 5,460 | 2,100 | 950 | 610 | 150 | 190 | 2,285 | 1,790 | 370 16% | 125 5% | 835 | 545 65% | 205 25% | 85 10% | 46,220 |
| MODERATE/HIGH INCOME Subtotal (>80% AMI) | Subtotal 11,630 | 2,435 | 9,195 | 0 | 8,935 | 1,485 | 7,450 | 0 | 539 | 49 | 490 | 0 | 1,615 | 370 | 1,245 | 0 | 545 | 180 | 365 | 0 | 23,264 |
| TOTAL | TOTAL 21,190 | 9,855 | 10,540 | 795 | 41,525 | 26,515 | 12,910 | 2,100 | 1,489 | 629 | 640 | 190 | 3,900 | 2,160 | 1,615 | 125 | 1,380 | 725 | 570 | 85 | 69,484 |
| | | | | | | | | | | | | | | | | | | | | | |

**This category includes renter occupied households (0-30% AMI) where cost burden was not computed and where a household has none of the other housing problems.

^{*} A household is said to have a housing problem if it has 1 or more of the 4 problems identified in the CHAS data: 1) housing unit lacks complete kitchen facilities; 2) housing units lacks complete plumbing facilities; 3) household is a cost burdened.

Appendix B

Major Points/Excerpts from Various Reports on Housing Demand in New Orleans

Major Points/Excerpts from Various Reports on Housing Demand in New Orleans

The Data Center released a report entitled Who Lives in New Orleans and the Metro Parishes Now? - October 16, 2014

• Individuals living below the poverty level indicate the economy is not providing all residents with the ability to meet their most basic needs, including food, housing, and transportation. The **poverty rate in New Orleans** declined from 28 percent in 1999 to 21 percent in 2007, but then rose to **27 percent in 2013**, such that it is now statistically unchanged since 1999. Meanwhile, the U.S. poverty rate grew from 12 to 16 percent between 1999 and 2013. In Jefferson Parish, the poverty rate increased from 14 to 19 percent between 1999 and 2013, such that it is now higher than the U.S. average.

The University of New Orleans Real Estate Market Analysis: New Orleans and Northshore Regions, 2014 – April 2014

• When just the rent assisted units are considered within the mixed income properties, average occupancy approaches saturation levels. In the market as a whole, rent-assisted unit average occupancy rose to 97.9% at year end 2013 with occupancy among units located in the Warehouse District surging ahead to 98.2%.

The Greater New Orleans Fair Housing Center (GNOFHC) recently released a white paper entitled, "For Rent: Unsafe, Overpriced Home for the Holidays" – December 3, 2014

- With few standards enforced, landlords have let thousands of rental buildings across the City fall into disrepair.
 Those landlords that do try to be good neighbors may face unfair competition from unregulated, negligent landlords who don't play by the rules. Estimates from the last American Housing Survey in 2011 show that as many as 49,000-roughly 78% of rental units in New Orleans needed major repairs at some point in the previous year. These repairs included the following:
 - 2,350 units lacked a working bathroom at some point in the three previous months.
 - 1,200 units lacked complete kitchen facilities.
 - 1,900 units lacked complete plumbing facilities.
 - 6,850 units experienced water leakage from the inside of the structure.
 - 5,300 units experienced water leakage from the outside of the structure.
 - 1,770 units had **mold** in the previous year.
 - 5,450 units did not have a working **smoke detector**.
 - 7,150 units had signs of rodents in the previous year.
- Also, according to GNOFHC the most noteworthy trend over the last several years in the New Orleans rental housing market is that renting has become significantly more expensive. While quality has not gone up, housing costs for renters have. According to HUD, a household is cost-burdened if they pay more than 30% of their income in rent and utilities. That's because when housing costs are high, families may have difficulty affording other necessities like food, tuition, transportation, or medical care. In New Orleans, even middle-income families now exceed this threshold. At the end of 2013, the typical New Orleans household earned \$36,631, but spent 35% of that on rent alone (not including utilities). Before Hurricane Katrina that percentage was only 19%; in 2000 it was 13%.

Mayor's Challenge to End Veteran Homelessness Press Release - January 7, 2015

• In 2011, the City announced a *Ten-Year Plan to End Homelessness* and created the New Orleans Interagency Council on Homelessness to oversee its implementation. The City has already achieved outstanding results on the local level: veterans' homelessness is down 66% since 2012, and the City is well on its way to ending veterans' homelessness by 2015. The results are significant, particularly in a community where homelessness skyrocketed after Hurricane Katrina. Also in 2013, the City committed HOME funds in collaboration with the New Orleans Redevelopment Authority, Veterans Administration, Housing Authority of New Orleans, and the Downtown Development District to pay for rental assistance and develop permanent supportive housing for persons who are homeless. This initiative has been selected by HUD as **one of four National Best Practices Models for ending homelessness.**

Major Points/Excerpts from Various Reports on Housing Demand in New Orleans

Louisiana Housing Corporation Press Release - November 7, 2014

• Homelessness in Louisiana Has Fallen 63 Percent over the Past Four Years

A new report from HUD shows that homelessness in Louisiana has declined nearly 12 percent since last year and has fallen roughly 63 percent since 2010. There are an estimated 4,606 homeless people in Louisiana this year, compared

to 5,226 last year and 12,482 four years ago. Baton Rouge and New Orleans have the largest concentrations of homeless individuals, and New Orleans has seen the largest decline in its homeless population.

UNITY of Greater New Orleans, HOME WORK Newsletter – Spring 2014

• UNITY research shows that, on any given night last year, 2,337 people were literally homeless, sleeping on the street, in a shelter, or in a place unfit for human habitation. But, over the entire year, at least eight times as many people – 16,701 including 1,824 children – received help from the UNITY collaborative and its 60 member agencies because they were homeless or at risk of homelessness.

Appendix C

Statistical Findings from the Louisiana Housing Corporation's June 2014 Housing Needs Assessment

Housing Needs Assessment for Louisiana Housing Corporation - June 30, 2014

Conducted by LSU Public Administration Institute Project for Community Engagement (Selected Excerpts)

| | Rental Affordability GRAPI (35% or greater) | Homeowner Affordability SMOCAPI (35% or greater) | Poverty Rate | Median Household Income | Rental Rate |
|----------------------|---|---|-----------------|-------------------------------|----------------|
| | | | | | |
| United States | 43.00% | 22.80% | 14.90% | \$52,762 | 33.90% |
| Jefferson | 44.20% | 20.30% | 15.30% | \$48,374 | 36.10% |
| Orleans | 54.60% | 28.10% | 27.20% | \$37,325 | 51.70% |
| Plaquemines | 39.10% | 18.10% | 11.00% | \$55,301 | 28.30% |
| St. Bernard | 53.70% | 17.00% | 18.20% | \$40,450 | 31.60% |
| St. Charles | 45.80% | 17.50% | 12.80% | \$60,207 | 16.70% |
| St. James | 38.50% | 13.00% | 16.00% | \$52,887 | 15.70% |
| St. John the Baptist | 46.60% | 19.20% | 15.80% | \$49,671 | 22.50% |
| St. Tammany | 44.10% | 19.30% | 10.80% | \$61,442 | 20.60% |

Rental Affordability is measured by Gross Rent as a Percentage of Income (GRAPI), a computed ratio of monthly gross rent to monthly household income. Gross rent is contract rent plus the estimated average monthly cost of all utilities. Thirty-five percent of income or more spent on gross rent is a commonly used threshold for evaluating unaffordability or rent distress. Data Source: American Community Survey- 2008-2012

Homeowner Affordability is measured using Selected Monthly Owner Costs As a Percentage of Income (SMOCAPI), a computed ratio of monthly housing costs to monthly household income. Housing costs are defined as payment for mortgages, real estate taxes, various insurances, utilities, fuels, mobile home costs, and condominium fees. Thirty five percent or more of income spent on monthly housing cost is a commonly used threshold for determining unaffordability. Data Source: American Community Survey— 2008-2012

Poverty is defined using a set of income thresholds established by the Office of Management and Budget that vary by family size and composition. Families that fall below the income thresholds are deemed to be in poverty. The most recent income thresholds are with \$15,730 or less for a family of two, a family of three earning \$19,790 or less, a family of four earning \$23,850 or less, and so on in increments of \$4,060 up to a family of eight. **Data Source:**American Community Survey- 2008-2012

Median household income is a measurement of income distribution: one-half of all households earn more than this amount and one-half earn less. Household income reflects the role of the household as a fundamental economic unit within a community and provides some insight into the purchasing power for an area. Data Source: American Community Survey- 2007-2011

State areas with higher concentrations of rentals. The state rental rate is 32.1%. We have used 50% as the benchmark for designating high rental concentration. This determination is based upon the distribution of the tract rates and not the population. It is expected that most of those areas will be in metropolitan areas. Data Source: American Community Survey- 2007-2011

Appendix D

HANO's Vacant Scattered Sites Listing

| Address | Lot Size | Land Area |
|--|----------------|--------------|
| 1000 P | 00. 445 | |
| 1808 Bayou Rd | 33 x 115 | 3,846 |
| 1834 Ursulines | 21x76 / 18x106 | 3,504 |
| 1406-08 Congress | 30 x 107ea | 6,420 |
| 1414 Congress | 30 x 107 | 3,210 |
| 1416 Congress | 30 x 107 | 3,210 |
| 3421 Hamburg (a.k.a 3419-21) | 30/60 x 180 | 5,100 |
| 3425 Hamburg | 30 x 110 | 3,300 |
| 2234 Lizardi | 31 x 106 | 3,286 |
| 1757 Duels | 33 x 149 | 4,917 |
| 2120 Hope | 32 x 128 | 4,096 |
| 2122 Hope | 32 x 128 | 4,096 |
| 2205 St. Bernard (a.k.a 2205-09) | 83/110 x 84/86 | 5,887 |
| 2704 A.P. Tureaud | 30 x 110 | 3,300 |
| 3819 Havana Pl | 30 x 83 | 2,490 |
| 1913 Wilton | 60 x 125 | 7,500 |
| 4925 Baccich | 50 x 120 | 6,000 |
| 4700 Flake (a.k.a 4760) | 50 x 95ea | 4,750 |
| 5901 Dorothea | 66 x 120 | 7,920 |
| 6955 Downman Rd | 63 x 120 | 7,560 |
| 5842 E Deer Park | 44 x 113 | 4,915 |
| 5854 E Deer Park | 40 x 113 | 4,520 |
| 5862 E Deer Park | 44 x 113 | 4,915 |
| 5904 E Deer Park | 53 x 113 | 5,989 |
| 5912 E Deer Park | 44 x 113 | 4,915 |
| 5920 E Deer Park | 44 x 113 | 4,915 |
| 5928 E Deer Park | 44 x 113 | 4,915 |
| 5048 Read (a.k.a Parcel # 56641 Read Rd) | 52/66 x 100 | 5,900 |
| #40 Tara Ln (a.k.a 6758 Tara Ln) | 54 x 140 | 7,560 |
| 10820 Yardley | 68/62 x 89/102 | 5,549 |
| Parcel 40492 Danube (a.k.a 7917 Danube) | 50 x 120 | 6,000 |
| Parcel 40493 Danube (a.k.a 7909 Danube) | 30 x 120ea | 7,200 |
| 1016-18-20 Tennessee | 39 x 120 | 4,680 |
| 1022-24-26 Tennessee | 39 x 120 | 4,680 |
| 1028-30-32 Tennessee | 39 x 120 | 4,680 |
| 1034-36-38 Tennessee | 39 x 120 | 4,680 |
| 1111-13-15-17 Reynes | 59 x 120 | 7,140 |
| 1227-29-31 Alabo | 30 x 146 | 4,380 |

| Address | Lot Size | Land Area |
|----------------------|---------------|--------------|
| | | |
| 1233-35-37 Alabo | 30 x 146 | 4,380 |
| 1239-45 Alabo | 55x110/103 | 6,050 |
| 1300-02 Tupelo | 45 x 169 | 7,605 |
| 1301-03 Gordon | 30 x 111 | 3,330 |
| 1308-10 Tupelo | 45 x 169 | 7,605 |
| 1318-20 Gordon | 30 x 126 | 3,780 |
| 1319 Montegut | 31 x 138ea | 12,834 |
| 1329-31 Charbonnet | 31 x 120 | 3,700 |
| 1334-36 Charbonnet | 31 x 108 | 3,348 |
| 1340 Gordon | 30 x 126 | 3,780 |
| 1342-44 Alabo | 31 x 120 | 3,720 |
| 1410-12 Caffin | 30 x 131 | 3,930 |
| 1415-17 Tupelo | 61 x 111 | 6,771 |
| 1416 Lamanche | 28 x 140 | 3,920 |
| 1423-23 1/2 Benton | 15 x 120 | 1,800 |
| 1425-27 Benton | 15 x 120 | 1,800 |
| 1424 Gordon | 30 x 120 | 3,600 |
| 1436-38 Caffin | 30 x 131 | 3,930 |
| 1440-42 Caffin | 30 x 131 | 3,930 |
| 1501-03 Benton | 30 x 120 | 3,600 |
| 1505-07 Benton | 30 x 120 | 3,600 |
| 1509-11 Benton | 30 x 120 | 3,600 |
| 1511-17 Egania | 112 x 120 | 13,440 |
| 1513-15 Benton | 30 x 120 | 3,600 |
| 1504-06 Alabo | 31 x 120 | 3,720 |
| 1514-16 Gordon | 30 x 120ea | 7,200 |
| 1530 Gordon | 30 x 120ea | 7,200 |
| 1531-33 Gordon | 30 x 120ea | 7,200 |
| 1615 Port | 26 x 131ea | 6,812 |
| 1740-42-44-46 Poland | 45x93x96x106 | 7,015 |
| 1751-53 Tupelo | 47 x 126 | 6,016 |
| 1800-02 Gordon | 34 x 126 | 4,284 |
| 1804-06 Gordon | 30 x 126 | 3,780 |
| 1808-10 Gordon | 30 x 126 | 3,780 |
| 1814 Bayou Rd | 33 x 112 | 3,696 |
| 1818 Bayou Rd | 28 x 122 | 3,416 |
| 1830-32-34-36 Poland | 211/187 x 103 | 9630+/- |

| Address | Lot Size | Land Area |
|--|----------------|--------------|
| | | |
| 1915-17 Feliciana | 31 x 117 | 3,627 |
| 1916-18 N Roman | 32 x 160 | 5,120 |
| 1927-29 Mandeville | 32 x 105 | 3,360 |
| 2023 N Robertson | 54 x 94/96 | 5,130 |
| 2115-17 St. Ann | 31 x 127 | 3,937 |
| 2123-25-27 Painters | 43 x 105 | 4,515 |
| 2129-31-33 Painters | 43 x 105 | 4,515 |
| 2405 Charbonnet | 31 x 122 | 3,782 |
| 2427 Ursulines | 32 x 98 | 3,136 |
| 2522 N Rampart | 91 x 128 | 11,648 |
| 2600-02 Dubreuil | 48 x 104 | 4,992 |
| 2601-03 Delery | 48 x 104 | 4,992 |
| 2608-10 Dubreuil | 48 x 104 | 4,992 |
| 2609-11 Delery | 48 x 104 | 4,992 |
| 2614-16 Dubreuil | 48 x 104 | 4,992 |
| 2615-17 Delery | 48 x 104 | 4,992 |
| 2620-22 Dubreuil | 48 x 104 | 4,992 |
| 2621-23 Delery | 48 x 104 | 4,992 |
| 2626-28 Dubreuil | 48 x 104 | 4,992 |
| 2627-29 Delery | 48 x 104 | 4,992 |
| 2634-36 Dubreuil | 48 x 104 | 4,992 |
| 2635-37 Delery | 48 x 104 | 4,992 |
| 2640-42 Dubreuil | 48 x 104 | 4,992 |
| 2641-43 Delery | 48 x 104 | 4,992 |
| 2818 Burgundy | 30 x 110 | 3,300 |
| 2819 Dauphine | 60 x 209 | 12,540 |
| 3013-15 Mandeville | 53 X 160 | 8,480 |
| 3749-55 Apache | 60/87 x 112/48 | 4,800 |
| 4200 Royal | 26 x 115ea | 5,980 |
| 4811 Marais | 37 x 163 | 6,031 |
| 4815 Marais | 37 x 163 | 6,031 |
| 4827 N Rampart | 75 x 123 | 9,225 |
| 5400 N Villere (a.k.a 5404 N. Villere) | 30 x 120 | 3,600 |
| 5520-22-24-26 Urquhart (a.k.a. 1238-40-42 Caffin Av) | 31 x 132ea | 8,184 |
| 6112-14 N Robertson | 30 x 169 | 5,070 |
| 6116-18 N Robertson | 30 x 169 | 5,070 |
| 6301-03 N Robertson | 55 x 107 | 5,885 |
| | 33 A 107 | 3,003 |

| Address | Lot Size | Land Area |
|---|-------------------|--------------|
| 6309-11 N Robertson | 50 x 107 | 5,350 |
| 6317-19 N Robertson | 58/58 x 107/107 | 12,412 |
| 6318-20 N Villere | 30 x 169 | 5,070 |
| 6420-22 Florida | 48 x 104 | 4,992 |
| 6421-23 Law | 48 x 169 | 8,112 |
| 6601-03-05-07 Old Gentilly Rd | | |
| 6609-11-13-15 Old Gentilly Rd | | 33,666 |
| 6617-19-21-23 Old Gentilly Rd | | |
| 6641-43-45-47 Old Gentilly Rd | | |
| 6649-51-53-55 Old Gentilly Rd 6630-32-34-36 Chef Menteur | | |
| 6638-40-42-44 Chef Menteur | | |
| 6646-48-50-52 Chef Menteur | | |
| 6654-56-58-60 Chef Menteur | | 33,667 |
| 6662-64-66-68 Chef Menteur | | , |
| 6670-72-74-76 Chef Menteur | | |
| 6678-80-82-84 Chef Menteur | | |
| 6686-88-90-92 Chef Menteur | | |
| 710 Clouet | 63 x 217 | 13,671 |
| 7607 Chef Menteur-Pecan Grove Comm. Ctr | 234/686 x 233/669 | 158,196 |
| 600 France | 51 x 119 | 6,076 |
| 608 France | 51 x 119 | 6,076 |
| 616 France (aka 4100 Royal) | 149 x 161 | 23,989 |
| 620 France (aka 4100 Royal) | 149 x 161 | 23,989 |
| 644 France | 53 x 123 | 6,519 |
| 601 Mazant | 53 x 126 | 6,678 |
| 611 Mazant | 53 x 126 | 6,678 |
| 621 Mazant | 53 x 96 | 5,088 |
| 631 Mazant | 53 x 96 | 5,088 |
| 641 Mazant | 53 x 96 | 5,088 |
| 651 Mazant | 53 x 123 | 6,519 |
| 1000 Melpomene | 32 x 160 | 5,120 |
| 1008 Melpomene | 32 x 160 | 5,120 |
| 1016 Melpomene | 30/37 x 127/122 | 4,162 |
| 1120 Thalia | 28/28 x 127/128 | 7,294 |
| 1231 Constance (a.k.a. 1229) | 31/63 x 127/127 | 12,042 |
| 1324-26 Eagle | 30 x 120 | 3,600 |

| Address | Lot Size | Land Area |
|---|---------------------|--------------|
| | | |
| 1400 Gen. Ogden | 50 x 120 | 6,022 |
| 1408 Gen. Ogden | 50 x 120 | 6,022 |
| 1415-17 Gen. Ogden (a.k.a. 1417-19) | 30 x 120 | 3,600 |
| 1416 Gen. Ogden (a.k.a. 1414) | 50 x 120 | 6,022 |
| 1421-23-25 Constance (a.k.a 1423) | 31 x 127 | 3,937 |
| 1424 Gen. Ogden (a.k.a. 1416) | 50 x 120 | 6,022 |
| 1432 Gen. Ogden (a.k.a. 1424) | 50 x 120 | 6,022 |
| 1433-39 Gen. Ogden (a.k.a. 1439 Gen Ogden & 8826 Jeannette) | | 5,940 |
| 1440 Gen. Ogden | 50 x 120 | 6,022 |
| 1715 Cambronne (a.k.a. 1711) | 50 x 120 | 6,022 |
| 1723 Cambronne (a.k.a 1711) | 53 x 120 | 6,360 |
| 1727 Cambronne (a.k.a. 1711) | 52 x 120 | 6,240 |
| 1735 Cambronne (a.k.a 1711) | 55 x 120 | 6,600 |
| 1738-40 Gen. Ogden | 30 X 120 | 3,600 |
| 1915 Leonidas (a.k.a 1909) | 40 x 150 | 6,000 |
| 1925 Monroe | 40 x 150 | 6,000 |
| 220-22 Eleonore (a.k.a ELEONORE) | 40 x 120 | 4,800 |
| 2118-20-22 Danneel | 30 x 126 | 3,780 |
| 2256 Baronne | 60/69x147-27/30x147 | 13,524 |
| 2331-33 Annunciation (a.k.a 2335) | 34 x 159 | 5,406 |
| 2400 St. Thomas (a.k.a 540 First St) | 34 x 120 | 4,080 |
| 2411 St. Thomas | 28 x 115 | 3,220 |
| 2417-19 St. Thomas | 28 x 114 | 3,192 |
| 2901-03-05-07 Dryades | 88 x 100 | 8,800 |
| 3249 Tchoupitoulas | Various | 15,276 |
| 3250 St. Thomas | 72/75 x 85/89 | 6,393 |
| 400 Dufossat (a.k.a 5200 Tchoupitoulas) | Various | 18,640 |
| 410 Pleasant (a.k.a 3231 Tchoupitoulas) | 63/61x91/90 + 63x88 | 11,155 |
| 428 7th (a.k.a 432 7th) | 51 x 125ea | 6,375 |
| 518 Cadiz | 43 x 105 | 4,515 |
| 5312 Constance | 90 x 120 | 10,800 |
| 8516 Cohn | 25 x 100 | 2,500 |
| 8520 Zimple (a.k.a 8522) | 30 x 150 | 4,500 |
| 8718-20 Willow | 30 x 150 | 4,500 |
| 8725-27 Plum | 50 x 120 | 6,000 |
| 8729 Plum (a.k.a 8733) | 40 x 120 | 4,800 |
| 8811 Hickory (a.k.a 1802 Eagle) | 60 x 90 | 5,400 |

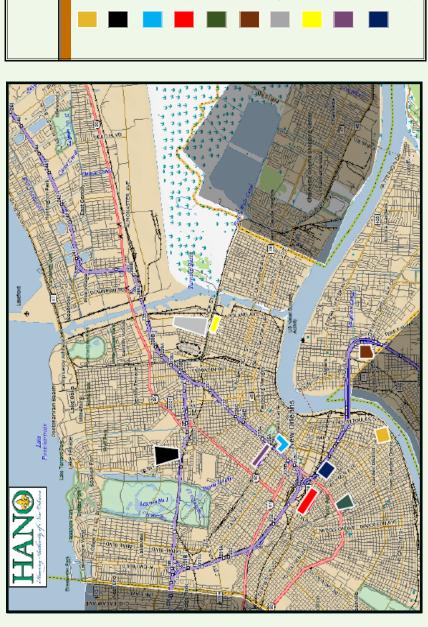
HANO VACANT SCATTERED SITES

| Address | Lot Size | Land Area |
|--|---------------|--------------|
| | | |
| 8951 Birch (a.k.a 8901) | 90 x 120 | 10,800 |
| 930 7th | 32 x 127 | 4,064 |
| 9031 Cohn | 30 X 120 | 4,680 |
| 1205 S. Saratoga | 29 x 112 | 3,248 |
| 1209 S. Saratoga | 29 x 112 | 3,248 |
| 1213 S. Saratoga (a.k.a 1213-15) | 29 x 112 | 3,248 |
| 2225 Third | 30 x 115 | 3,450 |
| 2400 Jackson | 32 x 90 | 2,880 |
| 1816 Clio | 26 x 159 | 4,156 |
| 1625 Eagle | 30 x 120 | 3,600 |
| 3605 S. Saratoga | 33 x 107 | 3,531 |
| 717 DeArmas | 36 X 129 | 4,644 |
| 518 Opelousas | 30/32 x 68 | 2,108 |
| 539 Patterson | 30x70+60 x 90 | 7,500 |
| 3023 Amazon | 50 x 120 | 6,000 |
| Christopher park Parcel D - Lots 1-153; Lot 11, Square E | | 431,244 |
| Hendee Homes - 1815-21 Ptolemy | | |
| Hendee Homes - 1500-06 Hendee | | |
| Hendee Homes - 1508-14 Hendee | | 45,900 |
| Hendee Homes - 1524-30 Hendee | | |
| Hendee Homes - 1532-38 Hendee | | |
| Hendee Homes - 1814-20 Lawrence | | |
| 1012-14 N. Broad | 31 x 127 | 3,937 |
| 1218 N. Broad | 62 x 148 | 9,176 |
| 1473 N. Prieur | 31 x 119 | 3,689 |
| 1543 N. Robertson | 20 x 66 | 1,353 |
| 1667 N. Rocheblave | 31 x 127 | 3,937 |
| 1819 St. Phillip | 28 x 149 | 4,206 |
| 1917 Governor Nicholls | 30 x 90 | 1,410 |
| 2018 Bienville | 41 x 135 | 5,637 |
| 2221 Bienville | 29 x 109 | 3,161 |
| 1500 Dumaine | 37 x 63 | 2,331 |
| 2408-10 Dumaine | 30 x 125 | 3,750 |
| 2643-45 Dumaine | 31 x 177 | 5,487 |
| 1616 Laharpe | 34 x 72 | 2,448 |
| 2451 Laharpe | 30 x 110 | 3,300 |
| 2620 Palmyra | 18 x 100 | 1,858 |

HANO VACANT SCATTERED SITES

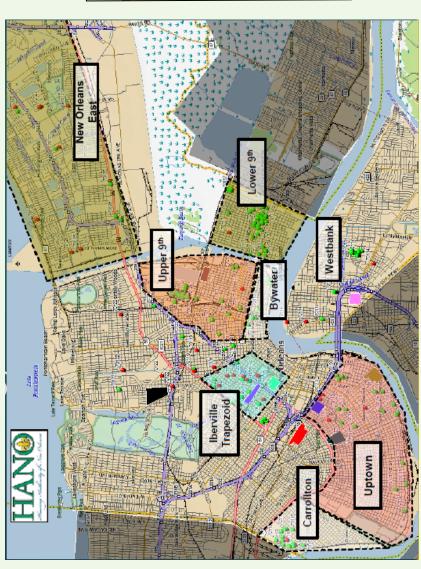
| Address | Lot Size | Land Area |
|--|---|--|
| 2505-07 Palmyra 2521-23 Banks 2529 Lapeyrouse 2612-14 St. Phillip 2631 St. Ann 919 N Villere 5718-20 Claiborne 6000-02 N Robertson | 28 x 106 34 x 108 30 x 72 32 x 100 31 x 162 37 x 127 39/30 x 106 43 x 75 | 2,911 3,690 2,160 3,200 5,022 4,572 7,314 3,225 |

HANO Large Communities



| Sites | Acreages |
|------------------|----------|
| River Garden | 43 |
| Columbia Parc | 52 |
| Iberville | 22 |
| Marrero Commons | 55 |
| Harmony Oaks | 40 |
| Fischer | 47 |
| The Estates | 86 |
| Florida | 30 |
| Faubourg Lafitte | 27 |
| Guste | 21 |
| TOTAL | 435 |

HANO Scattered Sites by Neighborhood



| Sites | Acreages | Potential Units | Number of Properties |
|---------------------------|----------|-----------------|-------------------------|
| | | | |
| Bywater | 3.8 | 69 | 18 |
| Uptown | 3 | 47 | 22 |
| Carrollton | 3 | 37 | 24 |
| Westbank | 11.1 | 214 | 7 |
| Upper 9th | 1 | 12 | 8 |
| Lower 9th Ward | 7 | 104 | 89 |
| New Orleans East | 9 | 101 | 14 |
| Iberville Trapezoid | 1.5 | 20 | 20 |
| St. Thomas Consent Decree | 5.1 | 29 | 49 |
| TOTAL | 41.5 | 671 | 230 |

Scattered Sites

St. Thomas Consent Decree

VIII.

Supplemental Report:

Responses to Commonly Held Misconceptions about HANO

| MISCONCEPTION | FACT |
|---|---|
| "HANO is a troubled agency, plagued by years of mismanagement." | HANO has remedied many longstanding operational deficiencies and is now ranked as a Standard Performer under the Public Housing and Section 8 Management Assessment Systems used by the U.S. Department of Housing and Urban Development (HUD) to evaluate operations of the nation's housing authorities. • Effective July 1, 2014, HUD ended the federal receivership and returned HANO to local control. • Mayor Landrieu appointed a Board of Commissioners to govern HANO and an experienced Executive Director was hired to lead the agency's operations. Although HANO has reached these important milestones, there is still much work to be done and challenges to confront. With the help of our residents, other agencies, and business partners, HANO's leadership and staff are working continuously to improve and strengthen the Agency's housing programs and services. |
| "HANO is a "slum landlord" with a large inventory of blighted housing units." | HANO's portfolio is comprised of ten housing developments — eight that have been substantially redeveloped and two that are in the early phase(s) of redevelopment with initial occupancy expected this year. • This ongoing redevelopment has involved demolition and blight removal of over 5,000 non-viable public housing units since 2005, followed by construction of over 3,000 new, mixed-income housing units. • Other redevelopment components include: density reduction; safety and energy efficiency features; recreational and community space; infrastructure replacement and reconnection to the City's street grid. HANO also has a scattered site inventory consisting of 85 units in service and 230 vacant properties. • The 85 in service Scattered Site units were comprehensively renovated with HANO's 2009 American Recovery and Reinvestment Act (ARRA) funding and are fully occupied. • In the coming months, HANO will demolish all remaining vacant Scattered Site buildings to make way for housing redevelopment or other feasible uses. |

| MISCONCEPTION | FACT |
|---|---|
| "Public housing residents don't work - they rely on welfare to get by." | In reality, a sizeable percentage of HANO's public housing residents do earn wages and only a small number are on welfare. As of January 26, 2015, HANO's client population consists of a total of 1,846 working-age public housing residents between the ages of 18-61, and of these clients 344 (19%) are classified as disabled by the Social Security Administration. • Fifty-one percent (51%) of HANO's working-age clients who are not disabled are wage earners. • Only four percent (4%) of HANO's working-age clients receive welfare. • Another nineteen percent (19%) participate in community service and/or economic |
| "Residents of public housing don't pay any rent." | Rent is based on 30% of adjusted income, with a minimum rent of \$50/month under HANO's public housing program. Public housing households pay on average \$331/month (\$3,972/year) and have an average annual income of \$13,984. |
| "Overcrowding is an issue in public housing." | In fact, there is no overcrowding in public housing. As of February 28, 2015, HANO served 1,819 public housing households with a total of 4,356 household members. That translates to an average household size of 2.39 persons. HANO's average household size of 2.39 closely approximates the 2.31 average household size for all of Orleans Parish, as reported by the U.S. Census Bureau in its latest release of American Community Survey data. |
| "HANO's housing developments breed crime and threaten neighborhood safety." | A review of NOPD statistics underscores the fact that a low incidence of crime occurs in HANO's housing developments. New Orleans Uniform Crime Reports containing year end aggregate summaries of personal and property crimes for the five-year period 2010 to 2014, indicate that of the total offenses committed in the 1st, 3rd, 4th, 5th, and 6th districts where HANO developments are located, only 2.54% occurred at HANO sites. Also, for any single year between 2010 and 2014, offenses committed at HANO developments never exceeded 5% of total offenses occurring at the district level. Ongoing efforts to enhance safety in HANO communities: • Good property management and careful client screening help to mitigate crime in HANO's communities. • HANO and its third-party property managers apply criminal background checks at the time of initial admission and at each household's annual recertification for continued occupancy. • HANO's One-Strike Policy is diligently enforced to ensure that all households are in compliance with their lease obligations. • Crime Prevention through Environmental Design (CPTED) concepts are incorporated into all new housing developments including the installation of crime cameras in some HANO communities. • HANOPD and NOPD have worked together in organizing and conducting Crime Prevention and Neighborhood Watch activities at HANO sites. |

| MISCONCEPTION | FACT |
|---|---|
| "Affordable housing development will bring our property values down." | Property values are influenced by overriding elements of supply and demand along with a number of other factors such as neighborhood desirability, housing stock characteristics, and proximity to services and amenities. Thus, it is important to dispel the notion that a single affordable housing development could bring down the property values of an entire neighborhood. |
| | Studies around the country have shown that affordable housing development <i>does not lower property values</i> of surrounding homes, and trends in the New Orleans real estate submarkets associated with HANO's developments are consistent with those findings. |
| | • In its April 2014 Real Estate Market Analysis, the University of New Orleans (UNO) Institute for Economic Development and Real Estate Research provides information on residential sales and price trends in three major submarket sectors in Orleans Parish: West Bank Orleans, Central Orleans, and Eastern New Orleans. |
| | Nine HANO developments are located in the Central Orleans sector which "encompasses the majority of the City's neighborhoods" and one is located in the West Bank sector. Between 2012 and 2013, average single family home prices increased between 8% and 44% in the MLS areas where nine HANO developments are located. Each sector is further divided into MLS (Multiple Listing Service) areas that are used to track real estate activity. |
| | • There was a slight decrease of43% in average home prices within the one remaining HANO-associated MLS area. This decrease, however, came on the heels of a 15% increase in the previous year. |
| | • The UNO Analysis states that "this is the second year running where average home prices rose across all three major submarket sectors in Orleans Parish" and that overall market performance "is generally good to excellent". |
| | (Attachment 1 provides further excerpts from the UNO Real Estate Market Analysis including 2005-2013 pricing trends. It also provides a <i>crosswalk</i> to the MLS areas associated with HANO's developments.) |
| "HANO's housing projects cause "disinvestment" in the community." | A wide range of housing and other public and private investments are woven into the city's rebuilding efforts – working in unison to improve overall quality of life in New Orleans. |
| | In many instances, HANO's housing initiatives have served as a catalyst for community investment. Investments in and around HANO communities include: new schools and early childhood facilities, health clinics, supermarkets, restaurants, recreation centers, playgrounds, walking paths, community gardens, new streets/lighting infrastructure, and other commercial establishments. (Please see Attachment 2). |
| | |

| MISCONCEPTION | FACT |
|---|--|
| "Mixed income housing doesn't work." | Serving as a community asset, HANO's mixed income developments do in fact "work" — addressing affordable housing needs while providing safe, decent housing to a diverse group of families. • The range of opportunities include: public housing, workforce housing, market rate housing, elderly designated housing, and permanent supportive housing for New Orleans households. UNO's 2014 Real Estate Market Analysis reports that the "mixed income apartment inventory has continued to grow in the regionwith steady rises in both occupancy and rent levels." • According to UNO's Analysis, "between 2012 and 2013 average occupancy among 3,705 mixed income units rose from 95.8% to 97.2%" • UNO's Analysis also reported that "when just the rent assisted units are considered within mixed income properties, average occupancy approaches saturation levels." • Consistent with these market conditions, HANO's developments are currently at 98.8% occupancy. |
| "HANO's housing developments are poorly designed and constructed, and won't fit into our neighborhood." | As a core part of its rebuilding initiative, HANO has adopted design and construction standards to ensure quality and long-term sustainability of its housing stock. • Through ongoing collaboration with developer partners and community stakeholders, HANO has created attractive housing projects that blend with the character of the surrounding neighborhood(s). • Working with the State Historic Preservation Office (SHPO), HANO has retained and preserved selected buildings at various redevelopment sites. These buildings have been restored and utilized for housing, early childhood education, and other adaptive reuses. • Oak trees are preserved, and wrought iron, bricks and other materials recycled where possible. •HANO and its developer partners have also incorporated energy-efficiency measures and green-building elements into project design. • Several HANO developments have won industry recognition for architectural design, energy-efficiency, historic preservation as well as green building certification at the Silver and Platinum levels. (Examples are provided in Attachment 3.) |

Attachment 1

Table 3-3: Single Family Residential Sales Volume and Price Trends by MLS Neighborhood, New Orleans

Metropolitan Area 2011-2013 (The University of New Orleans Real Estate Market Analysis: New Orleans & Northshore Regions, 2004)

Table 3-1: Existing House Price Trends, New Orleans Metropolitan Area, 2005-2013 (The University of New Orleans Real Estate Market Analysis: New Orleans & Northshore Regions, 2004)

MLS Areas Associated with HANO Properties

Table 3-3: Single Family Residential Sales Volume and Price Trends by MLS Neighborhood, New Orleans Metropolitan Area 2011-2013

| - nat | - Dec 20 | Jan - Dec 2011 Housing Sales | Series | | Jan - De | Jan - Dec 2012 Housing Sales | dng Seles | Jen - De | Jan - Dec 2013 Housing Sales | eing Sales | % Change | % Change |
|------------------------------------|----------|------------------------------|--------|----------------------------|-----------|------------------------------|---------------|-----------|------------------------------|---------------|---------------|---------------|
| | * | Prenage | Έ | | Average | Ę | | Average | ŧ | | 2011-12 | 2012-13 |
| AREA | | Price | Sales | Groes Sales | Price | Series | Gross Sales | Price | Seles | Gross Sales | Average Price | Average Price |
| St. Charles Parish | | | | | | | | | | | | |
| | ě | 6179 198 | ā | EDB 048 107 | 6187 970 | 200 | £98 011 ABD | Eriou As7 | 785 | £35 780 015 | A 57% | 3.45% |
| | | \$196.136 | 5 | 231.611.897 | \$174.831 | 5 | \$20,013,231 | \$199.256 | Ē | E34 072 B04 | 10.35% | 1301% |
| Parish Total | | \$164,136 | 324 | \$59,660,004 | \$162,076 | 378 | \$60,624,691 | \$196,769 | 358 | \$69,852,619 | -1.12% | 8.07% |
| St. John Parish | | | | | | | | | | | | |
| East Benk | 8 | \$127,500 | 8 | \$33,660,093 | \$112,848 | 98 | \$32,273,921 | \$114,177 | 31 | \$36,508,968 | -11.49% | 1.18% |
| West Bank | | \$132,500 | • | \$630,000 | \$47,270 | 7 | \$189,080 | \$153,887 | 8 | \$461,600 | 44.32% | 225.51% |
| Parieh Total | | \$127,578 | 268 | \$34,190,093 | \$111,941 | 280 | \$32,463,001 | \$114,556 | 314 | \$35,870,566 | -12.25% | 2.34% |
| St. James Parish | | | | | | | | | | | | |
| East Bank | | \$110.658 | 19 | \$2,102,510 | \$118.861 | 8 | 108.887.08 | \$164.185 | 52 | \$4.104.625 | 7.41% | 38 13% |
| West Bank | 8 | \$25,730 | ~ | \$51,500 | \$63,400 | 20 | \$317,000 | \$80,520 | 'n | \$402,598 | 148.21% | 27.00% |
| Parish Total | | \$102,572 | 12 | \$2,154,010 | \$108,957 | 8 | \$3,050,801 | \$150,241 | 8 | \$4,507,223 | 6.23% | 37.89% |
| Orleans Parish | | | | | | | | | | | | |
| Aciera | 4 | \$87,985 | đ | \$8 270 572 | 506 930 | 8 | \$9.308.144 | \$114.383 | 28 | \$11,098,149 | 10.18% | 3801% |
| power I | 6 | \$127,701 | 249 | \$31,707,508 | \$128.435 | 213 | \$28,030,749 | \$130,000 | 338 | 830,780,758 | 0.80% | 3.80% |
| Enolish Tum | 2 | \$470,696 | ē | \$8,942,660 | \$514.594 | 9 | \$8 233 500 | \$514.016 | 8 | \$18,448.500 | 9.33% | 0.11% |
| West Bank Orleans | ; | \$135,389 | 8 | \$49,010,740 | 8138.632 | 8 | \$44,470,385 | \$160,340 | ž | \$58,327,406 | 107 | 17.11% |
| | | | | | | | | | į | | | |
| Lake Area | 8 | \$154,081 | 7 | \$6,316,500 | \$198,171 | 37 | \$7,332,320 | \$218,999 | 4 | \$9,835,954 | 28.63% | 10.51% |
| Center Oty | 8 | \$115,615 | ន | \$2,643,530 | \$56,426 | 8 | \$2,798,360 | \$123,336 | 8 | \$3,700,049 | -16.60% | 27.91% |
| City Park | 5 | \$304,318 | 8 | \$61,776,467 | \$342,020 | 82 | \$81,400,671 | \$375,650 | 243 | \$82,034,245 | 12.39% | 9.83% |
| Carrollon | 8 | \$289,675 | = | \$33,045,754 | \$221,882 | S | \$29,610,275 | 111,182 | 3 | \$45,559,867 | 23.46% | 3421% |
| Uptown-Fountainbleau | 2 | \$538,429 | 9 | \$98,557,268 | \$633,014 | 3 | \$129,741,066 | \$633,656 | 214 | \$135,645,142 | £ 4.0 | 18.72% |
| Garden District | 3 | \$369,514 | 20 | \$61,339,349 | \$410,400 | 9 | \$74,282,481 | 120,04 | 5 | \$81,182,873 | 11.06% | 3.57 |
| Lower Garden District | 8 3 | \$434,524 | 8 | \$38,238,097 | 118,526 | 88 : | 40,178,525 | \$633,941 | = | \$60,869,286 | -3.68% | 27.58% |
| Clauborne-Tulane | 8 | \$198,572 | \$ | \$8,835,734 | 224,987 | 4 | \$8,223,650 | 5241,247 | 8 | \$14,233,594 | 13.29% | 7.24% |
| CBLVWBrehouse | 6 8 | \$378,380 | , | \$1,138,000 | 8 | 9 | 8 | \$200,000 | - ; | \$208,000 | 2 | ≨ } |
| a produced | 8 8 | 2007,000 | 8 5 | 450,408,000 400,404,600 | 6417 110 | 2 4 | 200,000,140 | 6400 301 | 8 8 | 120,384,024 | 20.00 | 1.000 |
| Markens Powerlor below St. Clauds | 8 8 | 2074 000 | 2 6 | \$20,282 BAA | 171 | a | \$18 MO \$10 | £364 183 | 8 8 | 807 908 708 | 0 7994 | MAC 00 |
| French Quarter | | \$867,075 | ž | \$20,809,804 | \$967,348 | 8 | \$20,578,300 | \$946.718 | 8 | \$28,401,550 | 1.12% | 10.42% |
| Nerth Ward' Bywater | þ | \$45,739 | 8 | \$2,973,062 | \$53,386 | 82 | \$4,644,558 | \$77,299 | 8 | \$7,343,442 | 16.72% | £724 |
| Industrial Cenal | r | \$58,528 | æ | \$1,463,200 | \$83,577 | 8 | 12,423,731 | \$104,283 | 8 | \$3,128,775 | 42.80% | 24.79% |
| Peoples-St. Barnard | R | \$93,513 | 8 | \$11,221,576 | \$107,711 | 55 | \$14,217,828 | \$107,243 | 58 | \$20,697,990 | 15.18% | 0.43% |
| Marigny/Bywater E. of Inner Harbor | 8 | \$48,240 | ₽ | \$868,325 | \$96,983 | ន | \$2,207,600 | \$117,110 | 8 | \$3,513,304 | 86.97% | 22.01% |
| Central Orleans | | \$301,549 | 1,407 | \$424,280,120 | \$314,747 | 1,601 | \$503,808,238 | \$344,984 | 1,747 | \$602,686,527 | 4.38% | 2.61% |
| E Chaf Menteur Hwy. | * | \$99,222 | 8 | \$8,533,062 | \$94,456 | 8 | \$8,408,480 | \$103,965 | æ | \$9,772,697 | 4.80% | 10.07% |
| W. Chef Menteur Hwy. | 22 | \$74,833 | 8 | \$1,945,650 | \$57,737 | 15 | \$006,065 | \$57,787 | 92 | \$1,040,170 | -22.85% | 9600 |
| Haynes Blvd. | 2 | \$93,195 | 2 | \$5,984,500 | \$98,182 | 8 | \$6,381,800 | \$99,352 | 8 | \$8,146,899 | 5.35% | 1.19% |
| Montson Rd. | 78 | \$76,004 | 5 | \$8,158,328 | \$76,079 | Z | \$5,629,810 | \$74,180 | 8 | \$8,824,520 | 0.10% | -2.50% |
| Lake Forest | 2 | \$143,178 | 8 | \$12,886,035 | \$149,622 | 28 | \$15,710,294 | \$152,924 | 8 | \$14,988,556 | 4.00% | 221% |
| East New Orleans | 28 | 8 1 | 8 3 | \$3,252,750 | 206,102 | 18 | \$2,662,860 | \$120,772 | 8 | \$3,623,152 | 0.59% | 26.99% |
| Eastern N.O. | | \$70,001 | R | \$30,738,353 | \$108,472 | 200 | 238,657,239 | \$107,222 | 4 | 944, 393, 994 | 373% | 1.67% |
| Parish lotal | | \$236,153 | 2,150 | \$612,028,213 | \$256,446 | 2,302 | \$598,036,930 | \$279,389 | 2,525 | \$705,407,926 | 7.26% | 8.37% |

Source: Real Estate Market Analysis: New Orleans & Northshore Regions, 2014

| River Garden (St. Thomas) Harmony Oaks (Magnolia/C.J. Peete) Florida Faubourg Lafitte (Lafitte) Area 65 Area 68 Area 68 | Area 68 Area 68 Area 68 Area 68 Area 68 |
|---|---|
| Marrero Commons (Calliope/B.W. Cooper) Columbia Parc (St. Bernard) The Estates (Desire) Guste Homes William J. Fischer | Area 66 Area 76 Area 60 Area 48 |

| Attachment 2 |
|---|
| Public and Private Investments In and Around HANO Communities |
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Public and Private Investments In and Around HANO Communities

| HANO Site | Address | Public and Private Investments |
|--------------------|-------------------------|---|
| The Estates | 2906 Desire Parkway | Desire/Florida Multi Service Center and Helen Levy Clinic Urban League Clarence L. Barney Head Start Center* Sidney Collier Technical College Walmart Supercenter |
| Columbia Parc | 1400 Milton Street | Educare New Orleans* Columbia Parc Health Center* St. Bernard Recreation Center City Park Golf Youth Study Center Norman Mayer Library New Orleans Public Library (Nora Narva Branch) McDonogh 35 High School |
| River Garden | 913 Felicity Street | St. Thomas Community Health Center Kingsley House Walmart Supercenter* Crescent Park* Anytime Fitness* Pizza Hut* Express Mobile* Subway* GameStop* The Notary Shoppe* |
| William J. Fischer | 1915 L.B. Landry Avenue | Whitney Avenue/L.B. Landry Avenue Bike Path Algiers Regional Library Arthur Monday Center/Ida Hymel Healthcare Clinic Hendee Road Resurfacing Community Garden & Walking Path* |

^{*} Located On Site

Public and Private Investments In and Around HANO Communities

| HANO Site | Address | Public and Private Investments | |
|------------------|---------------------------|---|--|
| Harmony Oaks | 3320 Clara Street | Magnolia Marketplace* Woodson School Freret Arts and Entertainment District Dr. Everett and Melva Williams Building Raising Cane's Chicken Fingers Oschner/Baptist Hospital Capital One Bank | |
| Faubourg Lafitte | 2200 Orleans Avenue | TCA Daycare* Lafitte Greenway Phyllis Wheatley High School Whole Foods Ruth Fertel Tulane University Healthcare Clinic Tremé Community Center Carver Theater Mid City Market LSU University Medical Center & VA Hospitals | |
| Guste Homes | 1301 Simon Bolivar Avenue | St. Thomas Community Health Clinic at Mahalia Jackson Mercedes-Benz Superdome and Champion Square Hyatt Regency Hotel Loyola Street Car Luke's House Clinic Rex Den Rouses Grocery | |
| Marrero Commons | 1915 L.B. Landry Avenue | Rhodes Family of Businesses TCA Daycare Center* Costco Restaurant Depot Rosenwald Recreation Center* Central City Charter School* (formerly Booker T. Washington) Hoffman Triangle Neighborhood Association | |

Public and Private Investments In and Around HANO Communities

| HANO Site | Address | Public and Private Investments | |
|-----------|--------------------------|--|--|
| Florida | 2512 Independence Street | Desire/Florida Multi Service Center and Helen Levy Clinic Musicians' Village Franz Elementary School Sidney Collier Technical College Walmart Supercenter | |
| Iberville | 401 Tremé Street | Marais Apartments LSU University Medical Center & VA Hospitals BioInnovation Center RTA Canal Street Streetcar/Proposed Rampart Streetcar South Market District Louis Armstrong Park Outlet Collection at the Riverwalk World War II Museum Joy and Saenger Theaters | |

^{*} Located On Site

Attachment 3

Examples of Awards and Green Building Certifications

Examples of Awards and Green Building Certifications

Columbia Parc

| HANO Site | Award | Category | Organization |
|--|--|---|--|
| Columbia Parc - Phase I (466 units) | LEED Silver 2011 | | |
| Columbia Parc - Phase IIA (49 units) | LEED Silver 2011 | | |
| Columbia Parc - Phase IIB (48 units) | LEED Silver 2013 | | |
| Columbia Parc Sr Phase III (120 units) | LEED Platinum 2013 | | |
| Heritage Senior Residences at Columbia Parc | NAHB Best of 50 Plus Housing Awards | | |
| | Charles L. Edson Tax Credit Excellence Award - 2011 | Public Housing Revitalization | Charles L. Edson |
| | MultiFamily Executive Awards - 2014 | Merit Awards - Green Development | MultiFamily Executive Magazine |
| | Affordable Housing Finance Readers Choice Awards | Finalist - Best Green Development | Affordable Housing Finance Magazine |
| | Builders Choice & Custom Home Design Awards - 2014 | Green Multifamily Development | Builder Magazine |
| | NAHB Pillars of the Industry Awards - 2014 | Finalist - Best Affordable Development | National Assoc. of Home Builders |





Examples of Awards and Green Building Certifications

Iberville

| HANO Site | Awards/Certifications |
|--|---|
| Iberville Offsite Rehabilitation 1 & 2 | Enterprise Green Communities HUD Secretary's/National Trust Award for Excellence in Historic Preservation (2014) Bienville Avenue Residences - Louisiana Landmarks Society Awards for Excellence in Historic Preservation (2015) |
| Iberville Onsite | All units will be Enterprise Green Communities Certified |





Faubourg Lafitte

Awards/Certifications

- All onsite residential phases either have or will be Enterprise Green Communities certified by the U.S. Green Building Council.
- Award for best low-rise/walk up project from Multifamily Executive in 2012.
- Charter Award from the Congress for New Urbanism in 2012.
- The Edmundite Offsite Phase won the 2009 U.S. Environmental Protection Agency and the U.S. Department of Housing and Urban Development Regional ENERGY STAR Award for Excellence in energy efficient affordable housing.
- The Enterprise Gulf Coast Office was selected as a National Housing Conference 2014 Housing Visionary based in significant part on its work at Lafitte.

Redeveloped Scattered Site Properties









