

My Airport

Destinations, information and service



Summer 2018

Download our app now and save!




Hamburg Airport



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By S1 metro rail (Hamburg transport system HVV)

Line S1 of the S-Bahn metro rail network will bring you from Hamburg’s central Hauptbahnhof railway station direct to Hamburg Airport in just 25 minutes. The service starts at 4 a.m. each day, and between 6 a.m. and 11 p.m. it operates every 10 minutes, with services every 20 minutes outside of these times. Please be sure to board the front half of the train: the front and rear halves are decoupled at Ohlsdorf station. The front three carriages continue to the airport, while the rear carriages go on to Poppenbüttel.

S-Bahn Hamburg GmbH

Tel. +49 40-3918 4385 · www.s-bahn.hamburg

Fares (as of 01 Jan. 2018)

Adult: €3.30

Children (6–14 years): €1.20

9 a.m. off-peak day ticket: €6.40

9 a.m. off-peak group day ticket (5 people): €12,-



By bus (Hamburg transport system HVV)

Tel. +49 40-19 449, hvv.de

Bus stop in front of the terminals

Line 39 (express bus, €2.10 surcharge)

Teufelsbrück and U Wandsbek Markt

Line 274 (only operates on Friday and Saturday nights and nights before bank holidays)
U/S Ohlsdorf

Line 292
U Langenhorn Markt – U Ochsenzoll and Lufthansa Base – U Lattenkamp

Line 606 (night bus, only Sun/Mon – Thu/Fri)
U Langenhorn-Markt – U Ochsenzoll and Hauptbahnhof – Rathausmarkt

Additional bus services from Lufthansa Basis bus stop

Line 23
U Niendorf Markt and U Billstedt

Line 34 (express bus, €2.10 surcharge)
U Klosterstern – Rathausmarkt – Hauptbahnhof – Wilhelmsburg – Kirchdorf (Süd)

Line 114
U Lattenkamp – U Eppendorfer Baum – U Klosterstern



Regional bus lines KIELIUS – the airport-bus

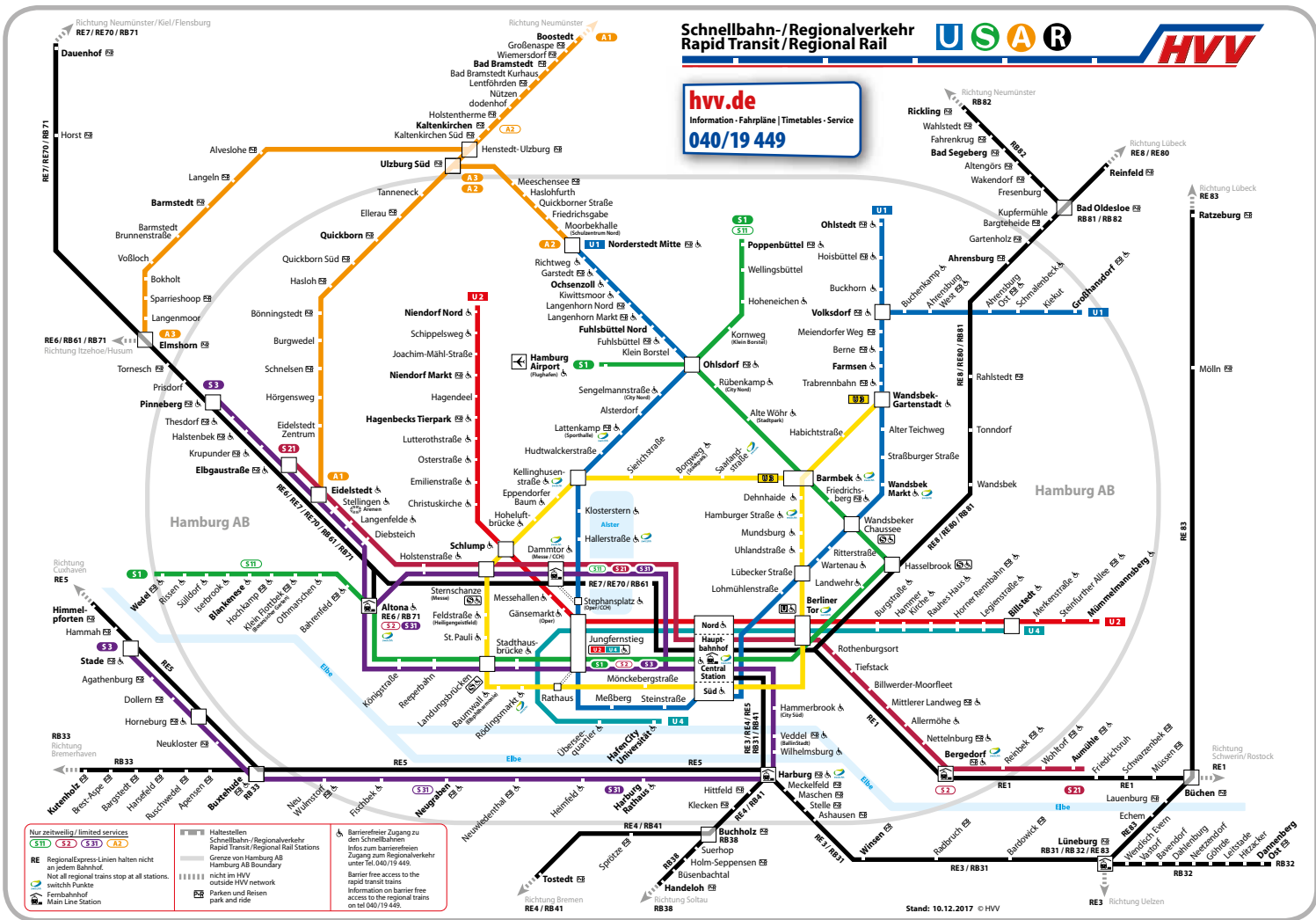
Kiel/Rendsburg–Neumünster–Hamburg Airport
Taxi service to bus stop, airport ticket for Schleswig and Flensburg. Up to 19 journeys per day in each direction plus a direct service for Color Line and Stena Line passengers travelling between the Norwegenkai/Schwedenkai ferry terminals and Hamburg.

Autokraft GmbH, Kiel
Tel. +49 431-666 222 · www.kielius.de

FlixBus
FlixBus is expected to begin operating several bus routes from Hamburg Airport at the end of April. Up-to-date information is available at www.flixbus.de



Getting to and from the airport



HVV app

With the HVV app for iOS and Android, you can get timetable and connection information when you are out and about and even purchase single, day, group, week and surcharge tickets along with the Hamburg CARD. For info, visit hvv.de/app

A 3% discount is available for all single, day, group and add-on tickets purchased in the HVV app or the HVV online shop.

HVV sales point at the airport:

Hamburg Welcome Center, Airport Plaza, Arrivals Level, open daily 6:30 a.m. – 11:00 p.m.



By taxi

Taxi ranks are located directly in front of Terminals 1 and 2 on the Arrivals Level.

Journey time to the city center is approximately 30 minutes and the fare is around €30.

If you are travelling to or from somewhere outside Hamburg, you can agree a fixed price from/to Hamburg Airport.



Car hire

Booking counters: Terminal 2, Arrivals Level

Avis

Tel. 01806-55 77 55 (€0.20 per call from German land-lines, mobile max. €0.60 per call),

www.avis.de

Buchbinder Rent-a-Car/Global Drive Rent-a-Car

Tel. 0800-2828 2424, www.buchbinder.de

Budget

Tel. 01806-21 77 11 (€0.20 per call from German land-lines, mobile max. €0.60 per call), www.budget.de

Handled by Avis

Enterprise rent-a-car

Tel. +49 40-5131 6170, www.enterprise.de

Europcar

Tel. +49 40-500 2170, www.europcar.de

Hertz

Tel. +49 40-5935 1367, www.hertz.de

Sixt rent a car/ADAC

Tel. 01806-25 25 25 (€0.20 per call from German land-lines, mobile max. €0.60 per call),

www.sixt.de



Shuttle services

T&M Limousinen Service

Exclusive chauffeur service for northern Germany

Tel. +49 40-5001 820,

Fax +49 40-5001 8222

info@limousinenservice.de, www.limousinenservice.de

On Tour Shuttle Service

North Frisia, Schleswig-Flensburg, Denmark

Tel. +49 4841-871 871, Fax +49 4841-3174

info@ontourshuttle.de, www.ontourshuttle.de

Airport-Service

Hamburg, Kiel and northern Schleswig-Holstein

Tel. +49 431-544 545, Fax +49 431-544 266

Hotline: +49 171-5333 250, www.airport-service-kiel.de

Hamburg Shuttle

Greater Hamburg area, all cruise ports, Lübeck, Bremen and Hanover

Tel. +49 40-3073 8071

Tel. bookings: Mon-Fri: 7 a.m.-6 p.m.

P Parking at the airport

P Ideal parking at Hamburg Airport

More than 12,000 parking spaces at Hamburg Airport ensure that parking is a relaxed and comfortable experience. It doesn't matter whether you are only here for a short time or want to park your vehicle for the duration of your travels, our digital displays will guide you to available spaces. The multistorey car parks at the terminals are ideal for those bringing people to the airport or picking people up. And there are tailored products on offer for people who regularly park at the airport.

Parking fees

For information on our fees for one or more weeks, check the **Parking & Arrival** section of our website at www.hamburg-airport.de. There is also an online calculator that will work out exactly what parking for your travel dates will cost. At peak travel times our parking spaces are heavily booked. We recommend that you reserve a parking space ahead of your journey online at www.hamburg-airport.de.

Basic parking rates (in €)

Car Park (P)	P1	P2	P4(E0)+P5	P4(E1+E2)	P8+9*
max. 20 minutes	1.00	1.00	1.00	1.00	1.00
max. 40 minutes	4.00	4.00	4.00	4.00	4.00
max. 60 minutes	5.00	5.00	5.00	5.00	5.00
per additional 30 minutes	2.50	2.50	2.50	2.50	2.50
up to 3 hours	15.00	15.00	15.00	15.00	15.00
per additional hour up to maximum daily rate	5.00	5.00	5.00	5.00	5.00
Maximum daily rate	22.00	25.00	28.00	25.00	18.00

* incl. shuttle bus to terminals every 20 minutes

Short-term parking for people meeting and dropping off passengers

There are short-term parking spaces with ticket machines immediately in front of the terminals. The maximum parking period is 1 hour. You can pay in cash or using an EC or credit card.

In front of T1/T2, Departures Level

up to 20 minutes	€2.00
up to 40 minutes	€5.00
up to 60 minutes	€7.00



P Parking at the airport



P Parking at the airport

Parking Guidance System

Hamburg Airport has a total of around 12,000 parking spaces. A parking guidance system tells you about available spaces close to the terminals and at the holiday parking area on “Weg beim Jaeger” as you approach the airport.

Well-informed in advance

Information on availability of parking spaces can be found online at www.hamburg-airport.de.

Valet parking

For passengers in a real hurry: hand over the keys to your vehicle and we will park it for you close to the terminals.

For more information and other services related to your vehicle: GAD NL Nord, Tel. +49 162-987 0039 or visit the Business parking section of our website at www.hamburg-airport.de.

Affordable and convenient parking: online parking space reservation

Take advantage of Hamburg Airport’s online parking space reservation and let your holiday start when you reach the airport. Payment is easy with EC or credit card.

Frequent flyers and business customers

Ease and convenience when you park, cost control and simple billing of parking fees – we make this combination work. Join our parking contract system and save time and money.

Further information is available in the **Business parking** section of our website at www.hamburg-airport.de.



You will find our parking products for frequent flyers and business customers in the **Business parking** section of our website at www.hamburg-airport.de.



Hamburg Welcome Center

The Hamburg Welcome Center offers a range of services to make your stay at the airport and in Hamburg more pleasant. Whether you are travelling on business, going on holiday or just visiting the airport — you are in the right place here. We also offer this service in baggage reclaim opposite baggage carousel 7.

Opening hours in the publicly accessible area

Daily 6:30 a. m. – 11:00 p. m.

Tel. +49 40–507 50, Airport Plaza, Arrivals Level

Information

- Tourist information
- Hotel reservations
- Fax and photocopying
- Key and document depository
- Cloakroom
- Lost & found
- Sale of entry vouchers for the Airport Lounge
- Showers

Tickets

- Events
- Hamburg CARD
- Bus tickets to Kiel via Neumünster (KIELIUS).
- HVV tickets (HVV = Hamburg public transport system)
- Port tours
- Exclusive Hamburg city tours in eight languages
- Hamburg City Pass and admission tickets for Hamburg's tourist attractions



Pharmacy

Airport Plaza, Arrivals Level
Tel. +49 40–50049336



Bundespolizei ("Federal Police")

Tel. +49 40–500 270



First Aid DRK (German Red Cross)

German Red Cross mediservice
Terminal 2, Departures Level
Tel. +49 40–50753353



Airport Chapel

Terminal 1, Level 2
Open daily 6 a. m. – 10 p. m.
Airport chaplain
Tel. +49 179–1068 295



Airport in Miniature model show/airport tours

Take a tour to get an impressive look behind the scenes at Hamburg Airport.

Airport in Miniature model show

An entertaining animated presentation about the site and flight operations, using a 1:500 scale model with aircraft models taking off and landing. Presentations are held daily at 10:00 a. m. and 1:30 p. m.
Duration: 50 minutes.

Tours

A tour of the apron brings you shoulder-to-shoulder with the giants of the skies and you watch the hustle and bustle on the apron from up close. A visit to the airport fire station can be booked as an extra.
Tours daily.
Duration: approx. 60 minutes,
incl. fire station 90 minutes.

Note: prior registration is essential, and official ID or a passport is essential.



Airport in Miniature model show/airport tours (continued)

Prices along with variations to programme/schedule are available online at www.hamburg-airport.de/de/flughafen-modellschau

Contacting visitor services

Tel. +49 40–5075 2644

Email: modellschau@ham.airport.de

Entry located to the north of Terminal 1, follow the signs outside the building.



Left luggage

Terminal 2, Departures Level

Daily 4:30 a.m. to 11:00 p.m.

Tel. +49 40–5075 3983



Porters

You may request a porter directly at the Porter Call Points or at the information counters, or by contacting the service on:

Tel. +49 40–5075 2010

Fax +49 40–5075 3937



Hotel

Radisson Blu, Hamburg Airport

Tel. +49 40–300 3000

www.radissonblu.de



Conferences/meetings

Airport Business Lounge

Terminal 2, Level 3

Tel. +49 40–5075 2012

loungebooking@ham.airport.de

Airport Conference Center (ACC)

Terminal 2, Level 2

Tel. +49 40–5075 3338

Lilienthal Haus

Tel. +49 40–5075 2500



Lounges

Airport Lounge

Airport Plaza, Level 3

loungebooking@ham.airport.de

Lufthansa Lounge

Terminal 2, Gallery Level

Emirates Lounge

Airport Plaza, Gallery Level



Police

Tel. +49 40–5075 3456 or +49 40–428 653 460



Customs

Tel. +49 40–5075 2438



Passengers with restricted mobility

Please indicate when making your reservation if you will need assistance during your journey. Make sure you let us know no later than 48 hours before your journey begins. Your airline will then take care of everything else. The German Red Cross (DRK) will provide further assistance at the airport.

Hamburg Airport has parking spaces, toilets and many other facilities specially tailored for the needs of passengers with restricted mobility.

DRK (German Red Cross)

Tel. +49 40–5075 3353

Baggage service

Tel. +49 40–5075 2010



Cabin baggage

Important notice for passengers: Liquids in cabin baggage are only permitted in small quantities.

New additional rules were introduced on November 2006 and still apply for all flights originating at airports in the EU, Norway, Iceland and Switzerland: only limited quantities of liquids such as drinks, gels, crèmes and pastes may be carried in cabin baggage. These regulations apply for all flights to all destinations, including the USA.

Rules for quantities of liquids in cabin baggage

- Liquids are only permitted in cabin baggage in individual containers with a maximum capacity of 100 milliliters.
- The individual containers must be transported in a resealable transparent plastic bag with a maximum capacity of 1 liter.
- Only one plastic bag is allowed per passenger.
- The bag must be shown at the security checkpoint, whether requested or not.



Exceptions

- There are no restrictions on Travel Value and Duty Free items in cabin baggage, provided these items have been purchased beyond the security checkpoint at an EU airport or on board an aircraft operated by an EU airline (does not apply for flights to the USA).
- Medications and special dietary requirements (e.g. baby food) required during the travel do not need to be carried in the plastic bag. These articles must also be presented to security personnel for inspection.



Further rules for cabin baggage

No dangerous items or items which may be used to injure other persons or endanger the safety of the aircraft may be carried in cabin baggage. This includes, for example: sharp implements such as scissors, nail files, knives with a blade length exceeding 6 cm, and fireworks. A detailed list of items prohibited on flights is available online at www.bundespolizei.de.

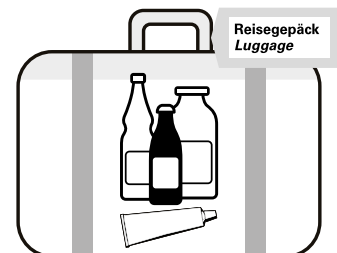
For further information, see

www.hamburg-airport.de and www.bmi.bund.de

Baggage

Good to know:

A small number of restrictions apply to the carrying of liquids in checked baggage. Passengers should therefore do without liquids in cabin baggage as far as possible, packing liquids in checked baggage instead. Detailed information is available from the **German Federal Aviation Office** at www.lba.de or from **your airline**.





Late night check-in

A number of airlines allow you to check your baggage in the evening before your flight. That makes for a relaxed start to your journey the next morning.

The airlines listed below offer this service. Just show your ticket and photographic ID and you will be issued with your boarding pass.

Please note that animals can only be checked in on the day of the flight.

Please contact your airline for information on the conditions and charges that may apply to this service.

Airline	Evening	Departure time	Terminal
Condor	6–8 p.m.	all flights	Terminal 1 check-in zone 5
Lufthansa	7–9 p.m.	all flights	Terminal 2 check-in zone 7



WLAN service

Passengers and visitors to Hamburg Airport can surf the internet for free for 24 hours from their laptops, tablets, and smartphones. Pass the time until your flight, check emails, or book a hotel at your destination – thanks to our free WLAN service, this can be done on any mobile device. First, connect to the WLAN network “HAM AIRPORT FREE WIFI”. Follow the instructions to register. Happy surfing!

Service hotline 0800–0629 466



Adria Airways
Ljubljana
4x weekly



Ryanair
Edinburgh
4x weekly
Oslo-Torp
2x weekly



Condor
Mallorca
now 2x daily
Zakynthos
1x weekly



SAS & Widerøe
Bergen
each 3x weekly



Eurowings:
Bilbao
2x weekly
Corfu
2x weekly
Jersey
1x weekly
Munich
up to 4x daily



Small Planet Airlines
Antalya, Hurghada
Palma de Mallorca
each 2x weekly
Heraklion/Crete,
Marsa Alam, Rhodes
each 1x weekly
Flights bookable via DER

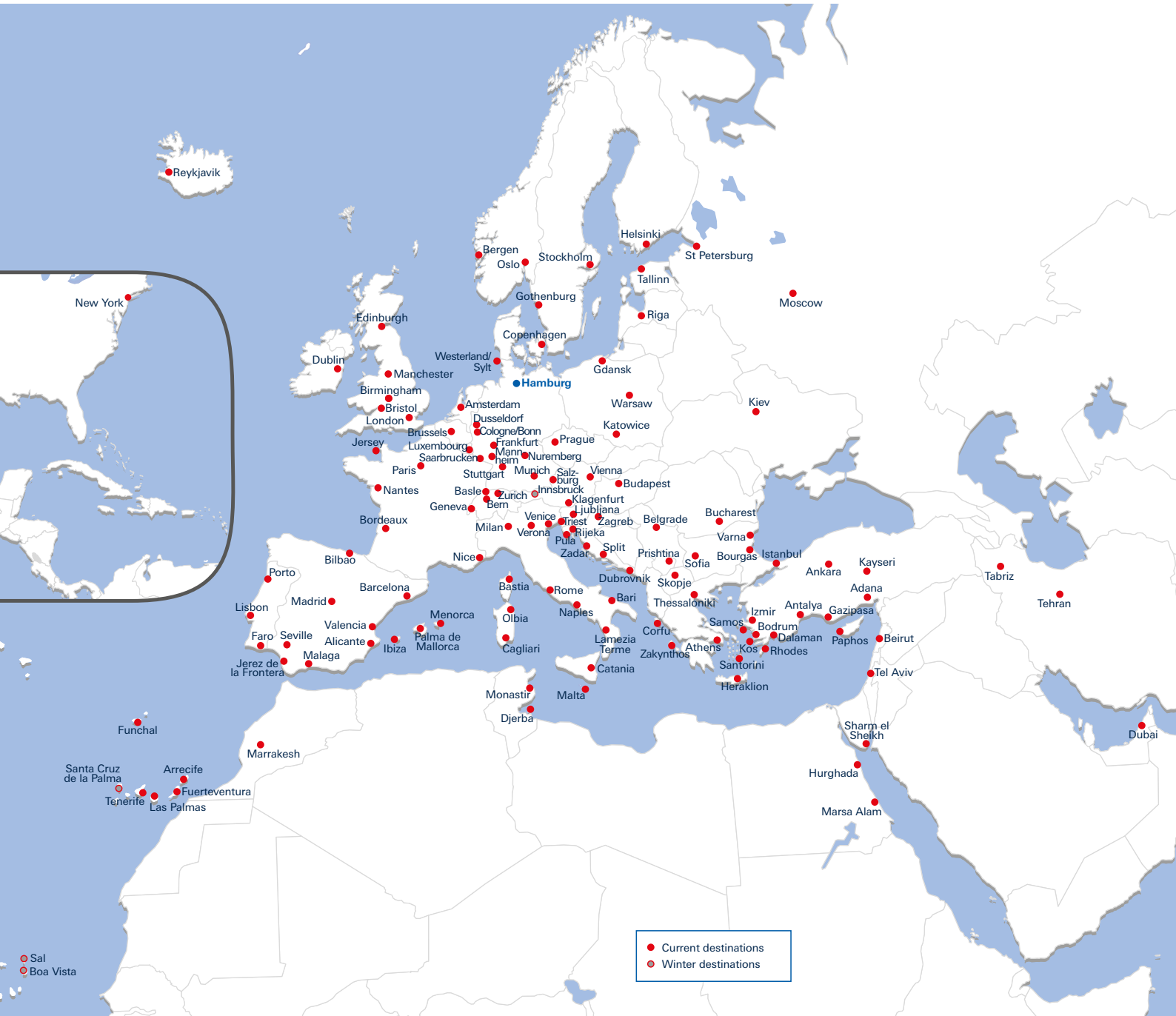


Olympus Airways
Fuerteventura
2x weekly
Gran Canaria
1x weekly
Tenerife
2x weekly
Flights bookable via
www.involatus.com



United Airlines
New York
1x daily
back in summer
nonstop service
from 26.4 until 04.10.







remarks

Adana (ADA) – Turkey

Turkish Airlines – – – Thu – – – 21. Jun. – 6. Sep.

Alicante (ALC) – Spain

Ryanair Mon – – Thu – Sat –

Amsterdam (AMS) – Netherlands

Eurowings Mon Tue Wed Thu Fri – Sun up to 2x daily

KLM Mon Tue Wed Thu Fri Sat Sun 5x daily

Ankara (ESB) – Turkey

SunExpress – – Wed – – – – from 20. Jun.

Turkish Airlines – Tue – – – – – 26. Jun. – 4. Sep.

Antalya (AYT) – Turkey

Condor Mon Tue Wed Thu Fri Sat Sun

Corendon Airl. – Tue – Thu – – Sun Tue from 3. Jul.

Freebird Airlines Mon – – – – – Sun until 18. Jun.

Freebird Airlines – Tue – Thu Fri Sat – Thu from 5. Jul.

Pegasus – Tue – Thu – – Sun

SunExpress Mon Tue Wed Thu Fri Sat Sun up to 2x daily

Athens (ATH) – Greece

Aegean Airlines Mon Tue Wed Thu – Sat – Tue from 3. Jul.

Barcelona (BCN) – Spain

Eurowings Mon Tue Wed Thu Fri – Sun

Norwegian – – – Thu – – Sun

Ryanair Mon Tue Wed Thu Fri Sat Sun

Vueling Airlines Mon Tue Wed Thu Fri Sat Sun

Bari (BRI) – Italy

Eurowings – – – – – Sat –

Basel (BSL) – Switzerland

easyJet Mon Tue Wed Thu Fri Sat Sun up to 3x daily

Bastia (BIA) – France

Eurowings – – – – – Sat –

remarks

Beirut (BEY) – Lebanon

Germania – – – – Fri – Sun

Belgrade (BEG) – Serbia

AirSERBIA Mon – – Thu – Sat –

Bergen (BGO) – Norway

SAS Mon – – Thu Fri – – 25. Jun. – 27. Aug.

Widerøe – Tue – Thu – – Sun from 14. Aug.

Bern (BRN) – Switzerland

SkyWork Airl. Mon Tue Wed Thu Fri – Sun

Bilbao (BIO) – Spain

Eurowings – Tue – – – Sat – from 2. Jun.

Birmingham (BHX) – United Kingdom

flybe Mon Tue Wed Thu Fri – Sun

Bodrum (BJV) – Turkey

Germania – – – – – Sat –

Tailwind Airlines – – – Thu – – – Charter, from 30. Aug.

Bordeaux (BOD) – France

easyJet – Tue – Thu – Sat Sun Sun from 24. Jun.

Bristol (BRS) – United Kingdom

bmi regional Mon Tue Wed Thu Fri – Sun

Brussels (BRU) – Belgium

Brussels Airlines Mon Tue Wed Thu Fri Sat Sun up to 3x daily

Bucharest (OTP) – Romania

Blue Air – Tue – – Fri – Sun

Tarom Mon – Wed – Fri – Sun

Budapest (BUD) – Hungary

Eurowings Mon Tue Wed Thu Fri Sat Sun



	remarks
Burgas (BOJ) – Bulgaria	
Bulgarian Air Ch.	- - - - - Sun Charter
Bulgarian Air Ch.	- Tue - - - Fri - - Charter, from 29. Jun.
Cagliari (CAG) – Italy	
Eurowings	- - - - - Sat -
Catania (CTA) – Italy	
Eurowings	- Tue - Thu - Sat -
Cologne/Bonn (CGN)	
Eurowings	Mon Tue Wed Thu Fri Sat Sun up to 8x daily
Copenhagen (CPH) – Denmark	
SAS	Mon Tue Wed Thu Fri Sat Sun up to 5x daily
Corfu (CFU) – Greece	
Condor	- - Wed - - Sat -
Eurowings	- Tue - - - Sat -
Dalaman (DLM) – Turkey	
SunExpress	- - - - - Sat -
Djerba (DJE) – Tunisia	
Nouvelair Tunisie	Mon - - - - - Charter, from 2. Jul.
Tunisair	- - - - - Fri - -
Dubai (DXB) – United Arab Emirates	
Emirates	Mon Tue Wed Thu Fri Sat Sun 2x daily
Dublin (DUB) – Ireland	
Aer Lingus	Mon Tue Wed Thu Fri Sat Sun up to 2x daily
Ryanair	Mon Tue Wed Thu Fri Sat Sun
Dubrovnik (DBV) – Croatia	
Eurowings	- - - - - Sun
Dusseldorf (DUS)	
Eurowings	Mon Tue Wed Thu Fri Sat Sun up to 9x daily

	remarks
Edinburgh (EDI) – United Kingdom	
easyJet	Mon - - Thu Fri - Sun
Ryanair	- Tue - Thu - Sat Sun
Faro (FAO) – Portugal	
Eurowings	- - Wed - - Sat -
Ryanair	Mon - Wed - Fri - -
Frankfurt (FRA)	
Lufthansa	Mon Tue Wed Thu Fri Sat Sun up to 18x daily
Fuerteventura (FUE) – Spain	
Condor	- Tue - Thu - Sat -
Olympus Airw.	Mon - - - Fri - - Mon from 25. Jun.
TUIfly	- - - - - Sat -
Funchal/Madeira (FNC) – Portugal	
Condor	- - - Thu - - -
Germania	- Tue - - - - Sun Tue until 19. Jun.
Gazipasa (GZP) – Turkey	
Germania	- Tue - - Fri - - Tue from 26. Jun.
Gdansk (GDN) – Poland	
Wizzair	Mon - Wed Thu Fri - Sun
Geneva (GVA) – Switzerland	
easyJet	Mon Tue Wed Thu Fri - Sun
Gothenburg (GOT) – Sweden	
Czech Airlines	Mon Tue Wed Thu Fri - Sun
Gran Canaria (LPA) – Spain	
Condor	- - Wed - - - Sun
Norwegian	- - Wed - - - Sun
Olympus Airw.	Mon - - - - - from 25. Jun.
Ryanair	- Tue - - - Sat -
TUIfly	- - - - - Fri - -



Helsinki (HEL) – Finland remarks

Finnair Mon Tue Wed Thu Fri Sat Sun 2x daily

Heraklion/Crete (HER) – Greece

Condor Mon – Wed – Fri – Sun
 Eurowings Mon – – Thu Fri Sat Sun
 Small Planet Airl. Mon – – – – Sat – Charter
 TUIfly – Tue – Thu – – –

Hurghada (HRG) – Egypt

Azur Air – Tue – – Fri – – Charter, from 3. Jul.
 Condor Mon – Wed – – Sat –
 Corendon Airl. – – Wed – – – – Charter
 Germania – – – – – Sat – Charter
 Small Planet Airl. – – Wed – Fri Sat – Charter

Ibiza (IBZ) – Spain

Eurowings Mon – Wed – Fri – Sun

Istanbul-Ataturk (IST) – Turkey

Atlasglobal Airl. Mon – Wed – Fri Sat –
 Turkish Airlines Mon Tue Wed Thu Fri Sat Sun up to 5x daily

Istanbul-Sabiha Gokcen (SAW) – Turkey

Pegasus Mon Tue Wed Thu Fri Sat Sun

Izmir (ADB) – Turkey

SunExpress – – Wed – – Sat Sun
 SunExpress Mon Tue – Thu Fri – – from 15. Jun.
 Turkish Airlines – – – – Fri – Sun 22. Jun.– 7. Sep.

Jerez de la Frontera (XRY) – Spain

Condor Mon – – – – Fri Sat –
 Eurowings – – – – – Sun Charter
 TUIfly – – – – Thu – – –

Jersey (JER) – United Kingdom

Eurowings – – – – – Sun 6. May – 5. Sep.

Katowice (KTW) – Poland

Ryanair Mon – Wed – Fri – –

Kayseri (ASR) – Turkey remarks

SunExpress – – Wed – – – – from 20. Jun.

Kiev (IEV) – Ukraine

Wizzair – Tue – Thu – Sat – until 19. Jun.
 Wizzair Mon – Wed – Fri – – from 20. Jun.

Klagenfurt (KLU) – Austria

Eurowings – – Wed – – – Sun

Kos (KGS) – Greece

Condor – Tue – Thu – – Sun
 Eurowings – – Wed – – Sat –
 TUIfly Mon – – – – – –

Lamezia/Terme (SUF) – Italy

Ryanair – Tue – – – Sat –

Lanzarote (ACE) – Spain

Condor – Tue – – Fri – –

Lisbon (LIS) – Portugal

Ryanair Mon Tue Wed Thu Fri Sat Sun
 TAP Air Portugal Mon Tue Wed Thu Fri Sat Sun up to 2x daily

Ljubljana (LJU) – Slovenia

Adria Airways Mon – – Thu Fri – Sun

London-Gatwick (LGW) – United Kingdom

easyJet Mon Tue Wed Thu Fri Sat Sun up to 2x daily

London-Heathrow (LHR) – United Kingdom

British Airways Mon Tue Wed Thu Fri Sat Sun up to 5x daily
 Eurowings Mon Tue Wed Thu Fri Sat Sun up to 3x daily

London-Stansted (STN) – United Kingdom

Ryanair Mon Tue Wed Thu Fri Sat Sun 2x daily

Luxembourg (LUX) – Luxembourg

Luxair Mon Tue Wed Thu Fri – Sun up to 2x daily



remarks

Madrid (MAD) – Spain

Iberia	Mon Tue Wed Thu Fri Sat Sun
Ryanair	Mon Tue Wed – Fri Sat –

Malaga (AGP) – Spain

Norwegian	– Tue – Thu – Sat –
Ryanair	Mon – Wed – Fri – Sun

Malta (MLA) – Malta

Condor	– – – – – Sun
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Manchester (MAN) – United Kingdom

easyJet	Mon Tue Wed Thu Fri – Sun
Eurowings	Mon Tue Wed Thu Fri – Sun
Ryanair	Mon Tue Wed Thu Fri Sat Sun

Mannheim (MHG)

Rhein-Neckar Air	Mon Tue Wed Thu Fri – – up to 2x daily
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Marrakesh (RAK) – Morocco

Ryanair	– – Wed – – – Sun
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Marsa Alam (RMF) – Egypt

Small Planet Airlines	– – Wed – – – – Charter
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Menorca (MAH) – Spain

Eurowings	– – – – – Sun Charter
Germania	– – – – – Sun Charter
TUIfly	– – – Thu – – –

Milan-Bergamo (BGY) – Italy

Ryanair	Mon Tue Wed Thu Fri Sat Sun
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Milan-Malpensa (MXP) – Italy

Eurowings	Mon Tue Wed Thu Fri Sat Sun up to 2x daily
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Monastir (MIR) – Tunisia

Tunisair	– Tue – – – Sat –
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Moscow (SVO) – Russia

Aeroflot	Mon Tue Wed Thu Fri Sat Sun 2x daily
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remarks

Munich (MUC)

Eurowings	Mon Tue Wed Thu Fri Sat Sun up to 4x daily
Lufthansa	Mon Tue Wed Thu Fri Sat Sun up to 17x daily

Nantes (NTE) – France

HOP! Air France	Mon – Wed – Fri – –
HOP! Air France	– Tue – Thu – – Sun not 20. Jul. – 1. Sep.

Naples (NAP) – Italy

easyJet	– – – Thu – – Sun until 9. Sep.
easyJet	Mon – – – Fri – – from 27. Aug.
Eurowings	– Tue – Thu – Sat –

New York (EWR) – USA

United Airlines	Mon Tue Wed Thu Fri Sat Sun 26. Apr. – 4. Oct.
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Nice (NCE) – France

easyJet	Mon – – Thu – Sat –
easyJet	– – Wed – Fri – Sun 6. Jun. – 2. Sep.
Eurowings	Mon – Wed – Fri – Sun

Nuremberg (NUE)

Eurowings	Mon Tue Wed Thu Fri – Sun up to 4x daily
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Olbia (OLB) – Italy

Eurowings	– – Wed – Fri – Sun
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Oslo-Gardermoen (OSL) – Norway

Eurowings	Mon Tue Wed Thu Fri Sat Sun up to 2x daily
Norwegian	Mon – Wed – Fri – Sun
SAS	– Tue Wed – Fri – Sun

Oslo-Torp (TRF) – Norway

Ryanair	Mon – – – Fri – –
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remarks

Palma de Mallorca (PMI) – Spain

Condor	Mon Tue Wed Thu Fri Sat Sun	2x daily
Eurowings	Mon Tue Wed Thu Fri Sat Sun	up to 6x daily
Ryanair	Mon Tue Wed Thu Fri Sat Sun	2x daily
Small Planet Airl.	- - Wed - - - Sun	Charter
Small Planet Airl.	- - - - Fri - -	Charter, from 14. Sep.

Paphos (PFO) – Cyprus

Germania	- - Wed - - - Sun
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Paris (CDG) – France

Air France	Mon Tue Wed Thu Fri Sat Sun	4x daily
Eurowings	Mon Tue Wed Thu Fri - Sun	up to 2x daily

Porto (OPO) – Portugal

Ryanair	- Tue - Thu - Sat -
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Prague (PRG) – Czech Republic

Czech Airlines	Mon Tue Wed Thu Fri Sat -
Eurowings	Mon - Wed - Fri - Sun

Pristina (PRN) – Kosovo

Eurowings	- - - - - Sat -
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Pula (PUY) – Croatia

Eurowings	- Tue - - - Sat -
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Reykjavik (KEF) – Iceland

Eurowings	- - - Thu - - Sun	14. Jun. – 9. Sep.
Icelandair	Mon Tue - Thu Fri - Sun	Mon from 4. Jun.
Icelandair	- - Wed - - Sat -	26. May – 1. Sep

Rhodes (RHO) – Greece

Condor	- Tue - Thu - - Sun	
Eurowings	- Tue - - - Sat -	
Germania	- - - - - Sat -	
Small Planet Airlines	- Tue - - - - -	Charter
TUIfly	- - Wed - - - -	

remarks

Riga (RIX) – Latvia

airBaltic	Mon Tue Wed Thu Fri Sat Sun	up to 2x daily
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Rijeka (RJK) – Kroatien

Eurowings	- - - Thu - - Sun
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Rome (FCO) – Italy

Eurowings	Mon - Wed - Fri - Sun	
Eurowings	- - - Thu - Sat -	from 2. Jun.

Saarbrücken (SCN)

Luxair	Mon Tue Wed Thu Fri - Sun	up to 2x daily
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Salzburg (SZG) – Austria

Eurowings	Mon Tue Wed Thu Fri Sat Sun
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Samos (SMI) – Greece

Germania	- Tue - - - - -	from 26. Jun.
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Santorini (JTR) – Greece

Germania	- - Wed - - - - -	from 29. Aug.
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Seville (SVQ) – Spain

Ryanair	Mon - - - Fri - -
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Sharm el Sheikh (SSH) – Egypt

FlyEgypt	- - - Thu - - -	Charter
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Skopje (SKP) – Macedonia

Wizzair	- - - Thu - - Sun
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Sofia (SOF) – Bulgaria

Ryanair	- Tue - - - Sat -
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Split (SPU) – Croatia

Eurowings	Mon Tue - Thu - Sat Sun	Sun from 3. Jun.
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St Petersburg (LED) – Russia

Aeroflot	Mon Tue Wed - Fri Sat Sun
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remarks

Stockholm (ARN) – Sweden

Eurowings Mon Tue Wed Thu Fri Sat Sun up to 2x daily
 SAS Mon Tue Wed Thu Fri Sat Sun up to 2x daily

Stuttgart (STR)

Eurowings Mon Tue Wed Thu Fri Sat Sun up to 12x daily

Tabriz (TBZ) – Iran

Qeshm Air - - - - Fri - -

Tallinn (TLL) – Estonia

Nordica - Tue - - Fri - Sun 15. May – 7. Oct.

Tehran (IKA) – Iran

Iran Air - - - Thu - - Sun

Tel Aviv (TLV) – Israel

Germania Mon - - Thu - - -

Tenerife (TFS) – Spain

Condor Mon - - - Fri - -
 Norwegian - - - Thu - - Sun
 Olympus Airw. - Tue - - - Sat - 9. Jun. – 11. Aug.
 TUIfly - - - - - Sun

Thessaloniki (SKG) – Greece

Eurowings - Tue - Thu - Sat -
 Ryanair - Tue - Thu - Sat -

Trieste (TRF) – Italy

TUIfly - - - - - Sun Charter

Valencia (VLC) – Spain

Ryanair - Tue - Thu - Sat -

Varna (VAR) – Bulgaria

Bulgarian Air Ch. - Tue - - - Sat Sun Charter
 Germania - - Wed - - - 23. May – 29. Aug.
 SunExpress - Tue - Thu - - Sun

remarks

Venice (VCE) – Italy

easyJet Mon - Wed - Fri - Sun
 easyJet - Tue - Thu - - - from 28. Aug.
 Eurowings Mon - Wed - Fri Sat Sun

Venice-Treviso (TSF) – Italy

Ryanair - Tue - Thu - - Sun

Verona (VRN) – Italy

Ryanair Mon - - - Fri - -

Vienna (VIE) – Austria

Austrian Airlines Mon Tue Wed Thu Fri Sat Sun 4x daily
 Eurowings Mon Tue Wed Thu Fri Sat Sun up to 3x daily

Warsaw (WAW) – Poland

LOT Mon Tue Wed Thu Fri Sat Sun up to 3x daily

Zadar (ZAD) – Croatia

Eurowings - - - - Sat -
 Eurowings - - - Thu - - - 28. Jun. – 16. Aug.

Zagreb (ZAG) – Croatia

Eurowings - - Wed - - - - 4. Jul. – 15. Aug.

Zakynthos (ZTH) – Greece

Condor - - - - - Sun

Zurich (ZRH) – Switzerland

Eurowings Mon Tue Wed Thu Fri Sat Sun up to 3x daily
 Swiss Mon Tue Wed Thu Fri Sat Sun 6x daily

Code	Airline	Terminal	Handling agent	Tel.	Code	Airline	Terminal	Handling agent	Tel.
JP	Adria Airways	2	AHS Hamburg	+38 61–369 1010	8Q	Onur Air	1	AHS Hamburg	+90 212–468 6687
A3	Aegean Airlines	2	AHS Hamburg	+49 69–238 5630	PC	Pegasus	1	AHS Hamburg	01806–333 737
EI	Aer Lingus	1	AHS Hamburg	01805–133 209	QB	Qeshm Airlines	1	AHS Hamburg	+98 214 273 8888
SU	Aeroflot	1	AHS Hamburg	0800–000 1151	MHV	Rhein-Neckar Air	2	HAS	+49 621–3248580
BT	airBaltic	1	AHS Hamburg	+371 6–722 9696	FR	Ryanair	2	AHS Hamburg	0180–556 6200
AEA	Air Europa	1	AHS Hamburg	+49 69–1338 4540	SK	SAS	2	AHS Hamburg	0180–511 7002
AF	Air France	1	AHS Hamburg	+49 69–2999 3772	SX	SkyWork Airlines	2	HAS	+49 69–770 673 274
JU	Air Serbia	1	AHS Hamburg	+49 69–20 756	5P	Small Planet Airl.	1	HAS	+49 30–2238 9805
KK	Atlasglobal	1	GSRM	+49 211–9578 2999	XQ/ XG	SunExpress	1	AHS Hamburg	0180–595 9590
OS	Austrian Airlines	2	Lufthansa	+49 69–5060 0598	LX	Swiss	2	Lufthansa	+49 69–8679 8000
OB	Blue Air	2	HAS	+49 69–2097 7652	7E	Sylt Air	2	Sylt Air	+49 4651–1211
BM	bmi regional	1	AHS Hamburg	+44 330–333 7998	TWI	Tailwind Airlines	1	AHS Hamburg	+90 212 465 3737
BA	British Airways	1	Menzies	+49 421–557 5758	TP	TAP Portugal	2	AHS Hamburg	0180–600 0341
SN	brussels airlines	2	AHS Hamburg	+32 2–7232 362	RO	Tarom	1	GSRM	+49 69–295 270
BUC	Bulgarian Air Charter	1	AHS Hamburg	+49 30–8848 7819	X3	TUIfly	1	AHS Hamburg	0180–600 0120
DE	Condor	1	AHS Hamburg	0180–676 7767	TU	Tunisair	2	AHS Hamburg	+49 69–2710 0110
XC/ CND	Corendon	1	AHS Hamburg	+90 242–323 6007	TK	Turkish Airlines	1	AHS Hamburg	+49 69–8679 9849
OK	Czech Airlines	1	AHS Hamburg	+49 69–204 575 285	UA	United	1	AHS Hamburg	+49 69–5098 5051
LH	Deutsche Lufthansa	2	Lufthansa	+49 69–8679 9799	VY	Vueling	1	GSRM	0180–666 1166
EZS/ EZY	easyJet	1	AHS Hamburg	0180–606 0606	WF	Widerøe			+47 41–706 464
EK	Emirates	1	AHS Hamburg	+49 69–945 192 000	W6	Wizzair	2	AHS Hamburg	0900–1904 0441
EW	Eurowings	2	AHS Hamburg	0180–632 0320					
AY	Finnair	1	AHS Hamburg	+49 69–6640 5033					
BE	flybe	1	AHS Hamburg	+44 207 308 0812					
FEG	Fly Egypt	1	AHS Hamburg	+49 40–5075 3500					
FHY	Freebird	1	AHS Hamburg	+90 212–663 7777					
ST	Germania	1	AHS Hamburg	+49 30–610 818 000					
A5	HOP!	1	AHS Hamburg	+49 69–2999 3772					
IB	Iberia	1	GSRM	+49 69–5007 3874					
FI	Icelandair	1	AHS Hamburg	+49 69–299 978					
IR	Iran Air	1	AHS Hamburg	+49 69–2560 0613					
KL	KLM	1	AHS Hamburg	+49 69–2999 3770					
LO	LOT	2	AHS Hamburg	+49 69–2400 1020					
LG	Luxair	2	Lufthansa	+49 6893–83 329					
LO	Nordica	2	AHS Hamburg	+372–664 2200					
DY/D8	Norwegian	1	AHS Hamburg	+47 2–149 0015					
BJ	Nouvelair	1	AHS Hamburg	+49 40–5075 3500					
OLY	Olympus Airways	1	AHS Hamburg	02 131–386 500					

The handling agent takes care of check-in, boarding and lost & found on behalf of the airline.



Shopping made easy

Seven days a week, passengers and visitors can find inspiration in the many and varied shops at Hamburg Airport. From a small souvenir or a fashion magazine to expensive jewellery and pens, the mix of segments at the Hamburg Airport caters for almost every possible wish.



Travel agencies at the Airport

With a huge choice of travel agency counters, Hamburg Airport leads northern Germany's travel market. The travel agencies and last-minute shops offer their comprehensive range of services in Terminal 1. Here, the customer can choose between affordable

last-minute trips, ocean cruises, city trips, winter and summer breaks, and even short-notice holiday home reservations. The competent travel experts at Hamburg Airport are there for you 365 days a year.

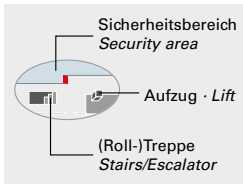
Modern waiting areas

The modern design of the gate areas are full of typical Hamburg flair with regional accents. And there are new services and added comfort to cater for all sorts of passenger needs. There are alternating quiet zones and technically well-equipped business zones, and bistro tables serve as communicative meeting points. There are numerous additional power sockets and USB ports for passengers to charge notebooks, tablets, or mobile telephones.



Diverse restaurants

Lean back and enjoy a glass of latte macchiato or yield to the temptation of a wide range of mouthwatering cuisine — for example fresh, hand-rolled sushi, juicy steaks and delicacies from the natural bakery. The numerous restaurants, snack bars and cafés in the terminals, the Plaza and on the Pier look forward to seeing you! Passengers and visitors are equally welcome guests at Hamburg Airport.

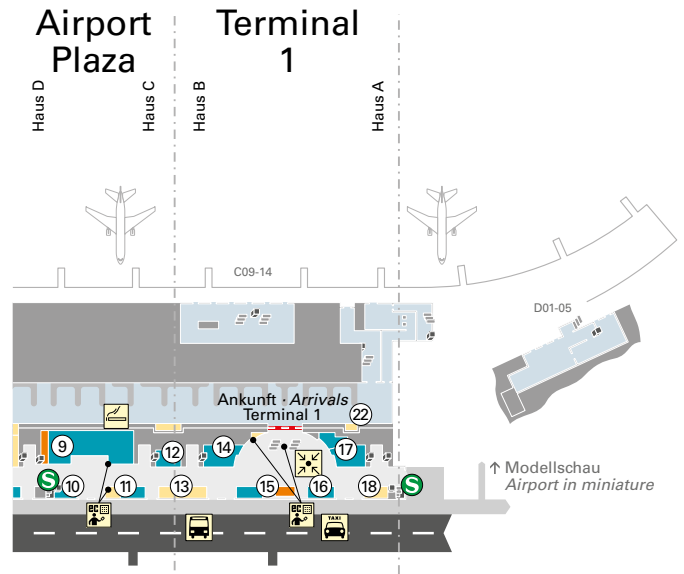


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Ebene Level 0 (E0)



Ankunft · Arrivals

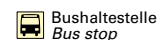
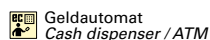


Shoppen Shopping	
Arte Gallery	E0 7
Metropolitan	E0 13
Pharmacy (Apotheke)	
Bloomery	E0 4
Boutique JAC	E0 15
Edeka	E0 9
Flying Flowers	E0 16
Flying Tiger	E0 14
Copenhagen	
Hallhuber	E0 12
Klockmann	E0 17
Ladywa Uomo	E0 6
MICA Beauty	E0 10
Mycell	E0 16
Obey Your Body	E0 7
Press&Books	E0 6
Press&Books	E0 10
Relay	E0 17

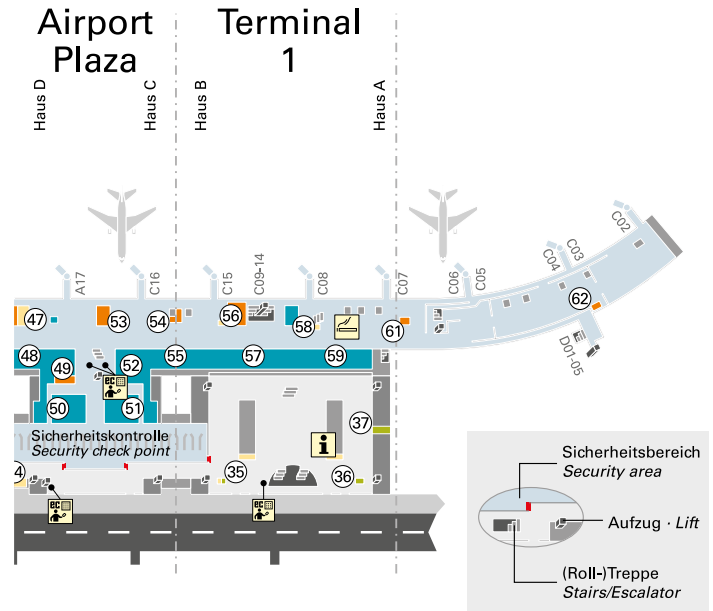
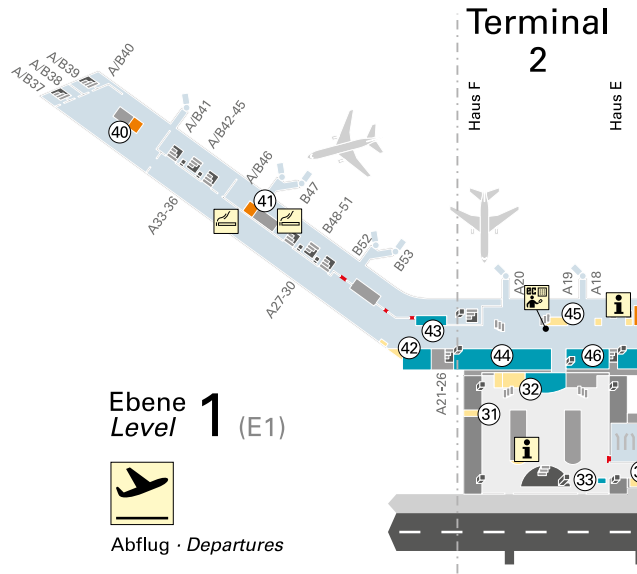
Mietwagen-Service Car rental service	
Avis / Budget /	E0 2
Buchbinder /	
Global Drive /	
Enterprise /	
National / Alamo	
Europcar / Interrent	E0 3
Hertz / Dollar / Thrifty	E0 1
Sixt	E0 4
Sixt Diamond Lounge	E0 1

Service Services	
Hamburg Welcome Center	E0 8
(Tourist Info / Fundbüro Lost property service)	
Metropolitan	E0 13
Pharmacy (Apotheke)	
Haspa	E0 11
Kofferfolierung Case wrapping	E0 17
Post (Press&Books)	E0 6
Press&Books	E0 10
Reisebank	E0 7
Reisebank	E0 14
Zwo24 Textilpflege	E0 18
Sicherheitsbereich Intern. Exchange INTEX	E0 22

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Coffee Bike	E0 20
Dallmeyers Backhus	E0 9
Sashimi Sushi	E0 5
scoom	E0 15
Starbucks	E0 5



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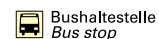
Shoppen Shopping	
Lufthansa WorldShop	E1 33
Press&Books	E1 32
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Becksöndergaard / SØR Woman	E1 44
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Daniel Wellington	E1 53
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Gant	E1 44
HEINEMANN Duty Free	E1 44
HEINEMANN Duty Free	E1 51-52
Hugo Boss	E1 57
k presse + buch	E1 50
k presse + buch	E1 59
Longchamp	E1 46
Marc O'Polo	E1 48
MCM	E1 46

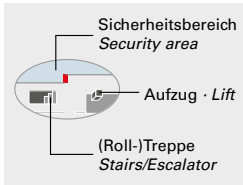
Shoppen Shopping	
Sicherheitsbereich — Security area	
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Moleskine	E1 48
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Navyboot	E1 57
Picard	E1 59
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Intern. Exchange INTEX	E1 42+58
Smoking Lounge	E1 47

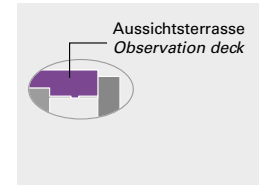
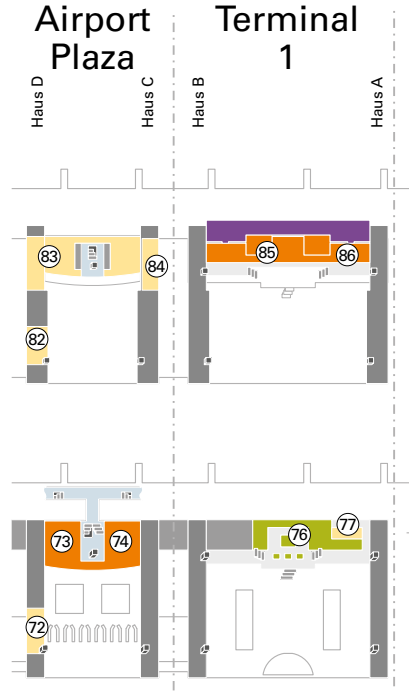
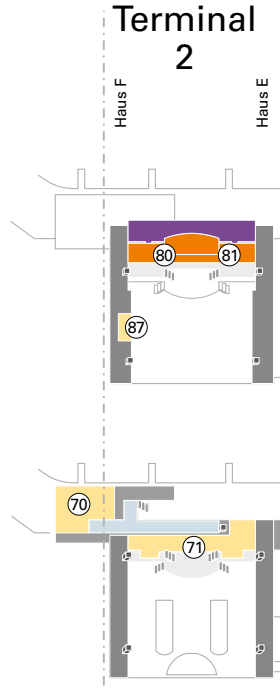
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Bar Dock 3	E1 41
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Reisen Travel Market	
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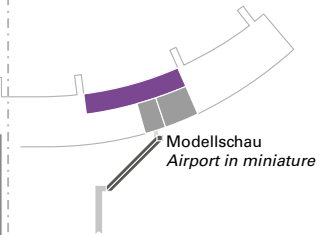




Ebene 3 (E3)
Level 3 (E3)



Ebene 2 (E2)
Level 2 (E2)



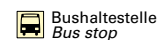
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Speisen Bars & Restaurants		
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