# SEASON 2018/2019 IMPORTANT SEASON TICKET INFORMATION



The deadline to renew your Season Ticket is Friday, 11th May.

#### **DON'T THROW AWAY YOUR SEASON TICKET**

#### YOUR SEASON TICKET WILL BE RE-ACTIVATED FOR NEXT SEASON WHEN YOU RENEW.

#### 2019/20 Season Ticket Renewal Process

From season 2019/20, we shall only be sending Season Ticket renewal packs to you by post if you apply for your Season Ticket renewal for the upcoming season 2018/19 using the paper application form. Where you complete your Season Ticket renewal online for season 2018/19, we will send future Season Ticket renewal forms to the email address which you have provided during the online renewal process. If you wish to continue to receive a Season Ticket renewal form by post, please let our ticket office know by contacting them: (i) by telephone on 0141 230 1967; (ii) by email to tickets@celticfc.co.uk; or (iii) in person.

#### **Adults**

Adult Season Tickets are valid for 21 home matches, which shall be for: (a) all home SPFL league matches; and (b) such other home matches as nominated by the Club.

#### 65+\*

65+ Season Tickets are valid for 21 home matches, which shall be for: (a) all home SPFL league matches; and (b) such other home matches as nominated by the Club.

65+ Supporters aged 65 or over on 1st July 2018\*

Adult (65) Supporters aged 64 on 1st July 2018 and who turns 65 prior to 31st December 2018.\*

#### Students†

Student Season Tickets are priced £310 and are valid for 21 home matches, which shall be for: (a) all home SPFL league matches; and (b) such other home matches as nominated by the Club.

Student Opt Out Season Tickets are priced £228 and are valid for: (a) all home SPFL league matches excluding any matches against Rangers FC; and (b) such other home matches as nominated by the Club (a minimum of 19 matches and a maximum of 20 matches).

Student Opt Out Season Tickets are not valid for any home SPFL league matches against Rangers FC, but Holders will have the opportunity to purchase a full price adult match ticket for entry to the Stadium for any such match(es).

#### Youth Concessions\*

Under 13 Opt Out Season Tickets / Under 13 Season Tickets £50/£110
13-16 Opt Out Season Tickets / 13-16 Season Tickets £105/£165
17-18 Opt Out Season Tickets / 17-18 Season Tickets £159/£219

Under 13, 13-16 and 17-18 Season Tickets are valid for 21 home matches, which shall be for: (a) all home SPFL league matches; and (b) such other home matches as nominated by the Club.

Under 13 Opt Out, 13-16 Opt Out and 17-18 Opt Out Season Tickets are valid for: (a) all home SPFL league matches excluding any matches against Rangers FC; and (b) such other home matches as nominated by the Club (a minimum of 19 matches and a maximum of 20 matches).

Under 13 Opt Out, 13-16 Opt Out and 17-18 Opt Out Season Tickets are not valid for any home SPFL league matches against Rangers FC, but Holders will have the opportunity to purchase a full price adult match ticket for entry to the Stadium for any such match(es).

Under 13 Opt Out / Under 13 Supporters aged 12 and under on 1st July 2018\*

13-16 Opt Out / 13-16 Supporters aged 13-16 on 1st July 2018\*
17-18 Opt Out / 17-18 Supporters aged 17-18 on 1st July 2018\*

New Youth Concessions tickets are subject to availability and the location of seats within the Stadium will be allocated at the discretion of the Club and no particular location or seat is guaranteed.

### **Special Season Tickets**

Special Season Tickets for seats in areas 115 to 118, half of 416, and 417 to 419 are valid for: (a) all home SPFL league matches, excluding any matches against Rangers FC; and (b) such other home matches as nominated by the club (a minimum of 19 matches and a maximum of 20 matches). Holders of Special Season Tickets, including members of the Home Cup Ticket Scheme, are not guaranteed a ticket to purchase for matches against Rangers FC.

#### \*Proof of age required

† Student form must be completed by University/College. Full Time education only. Deadline applicable. Student prices available only in certain areas of the Stadium and are subject to availability. Student Application Forms can be found on the Club's website at www.celticfc.net or by visiting the Celtic Ticket Office. Original forms only will be accepted as proof of student status. Applications will not be accepted by email.

#### **Other Categories of Season Tickets**

The specific details and benefits associated to other categories of Season Ticket will be as set out in the additional terms and conditions which will be notified to those holding the relevant category of Season Ticket.

#### Season Tickets: Ways to Pay

You can renew your Season Ticket by one of the following methods:

- 1. Pay in Full You can pay in full by Credit/Debit card online at www.celticfc.net or by calling 0871 226 1888 (calls cost up to 13p per minute plus your phone company's access charge). Completed renewal forms can be returned by post in the envelope provided. Please ensure renewal form is signed. Alternatively, please visit the Ticket Office.
- 2. 4 Month Instalment Scheme with Zebra Finance You can renew your Season Ticket via Zebra Finance online (accessible at www.celticfc.net).



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Alternatively, please complete and return the 4 month Zebra Finance Application Form together with your signed renewal form in the envelope provided. Please ensure that the Zebra Finance Application Form is completed fully by the individual applying for finance.

3. 10 Month Instalment Scheme with Zebra Finance – You can renew your Season Ticket via Zebra Finance online (accessible at www.celticfc.net). Alternatively, please complete and return the 10 month Zebra Finance Application Form together with your signed renewal form in the envelope provided. Please ensure that the Zebra Finance Application Form is completed fully by the individual applying for finance.

If you are applying for Zebra Finance, your Season Ticket will not be activated until after Zebra Finance pays the price of your Season Ticket to the Club. Celtic FC Limited is authorised and regulated by the Financial Conduct Authority. It does not provide Season Ticket finance itself and only acts as a credit broker introducing supporters seeking personal loans for Season Tickets only to Zebra Finance, an intermediary and agent for lender, R Raphael & Sons Plc. Celtic FC Limited receives commission from Zebra Finance. The availability of credit is subject to status, terms and conditions and is not guaranteed.

You have 14 days to change your mind and cancel your Season Ticket – see our terms for full details.

#### **Automatic Renewal**

If your Season Ticket is automatically renewed and paid for by Direct Debit, the deposit will be taken on Friday, 25th May 2018. The remaining instalment dates are: Friday, 31st August 2018; Friday, 28th September 2018; and Friday, 26th October 2018. You can opt out of automatic renewal any time before 11th May 2018. See the Automatic Renewal form for details.

#### **Home Cup Ticket Scheme**

Subject to the Home Cup Ticket Scheme conditions, if you join or remain on the Home Cup Ticket Scheme for 2018/2019, you will automatically be charged for and issued a ticket for ALL League Cup, Scottish Cup, UEFA Champions League and UEFA Europa League matches played at Celtic Park, except where Celtic Park is being used as a neutral venue (subject to availability and the following paragraph).

Season Ticket and Half-Season Tickets (where available) in sections 115 to 118, (inclusive), half of 416, and 417 to 419 are not valid for a home cup competition match versus Rangers FC and holders, including members of the Home Cup Ticket Scheme, are not guaranteed a ticket to purchase for any of these matches.

Season Tickets will be activated for Season Ticket holders on the Home Cup Ticket Scheme, subject to payment being received on the HCTS payment date. Details of the activation of Season Tickets/issue of match tickets will be on the Club's website at www.celticfc.net.

Membership of the Home Cup Ticket Scheme will be taken into consideration in the allocation of domestic Cup Semi Final and Final tickets. Membership of the Home Cup Ticket Scheme does not guarantee a ticket for such matches.

To join the Home Cup Ticket Scheme, please complete the relevant sections of your renewal form. Further details are available on your renewal form and on the Club's website at www.celticfc.net

The deadline to join the Home Cup Ticket Scheme is Friday, 22nd June 2018.

The Club reserves the right to withdraw membership of the Home Cup Ticket Scheme if the Season Ticket holder fails to make any payment as specified on the Club's website from time to time and required via the scheme.

#### **Domestic Away/European Away Match Tickets**

Tickets for Domestic away and European away matches will be allocated based on attendance at previous away matches. The criteria for each specific away match will be detailed on the Club's website at www.celticfc.net.

Attendance at Semi Finals/Finals will not be taken into consideration in the allocation of domestic away/European away match tickets.

#### **Seat Relocations**

Season Ticket holders who wish to relocate their Season Ticket should complete and return the Season Ticket relocation form which can be found on the Club's website at www.celticfc.net. Alternatively, a relocation form is available from the Celtic Ticket Office.

Season Ticket holders must renew their current seat to be considered for a relocation.

Further information on Season Ticket relocations can be found on the Club's website at www.celticfc.net.

#### **Supporter Behaviour**

Please note that those attending Celtic FC matches are considered to be ambassadors for the Club and that under football regulations the Club may be held responsible for your behaviour. You are therefore expected to comply with applicable rules and laws at any stadium we play in, including Celtic Park. If the Club incurs any penalties, fines or other liability as a result of your behaviour, we reserve the right to take legal action to recover that from you.

#### **Rail Seating**

If you are interested in Rail Seating, please make sure when completing your renewal form to tick the check box to register your interest. THE ONLY WAY YOU WILL BE ABLE TO EXPERIENCE THIS SECTION IS BY BEING A SEASON TICKET HOLDER. Season Ticket holders interested in relocating should renew their current seat. In the event that the Ticket Office can offer a seat in Rail Seating, the Ticket Office will contact the Season Ticket holder directly.

#### **Ticket Office Opening Hours**

The Ticket Office opening hours are as follows:-Monday to Friday - 9:30am until 5pm Saturday/Sunday (match days with a 3pm kick-off) 10:30am until kick-off Saturday/Sunday (match days with an early kick-off) 9:00am until kick-off Weekday matches - 10:30am until kick-off



