

**Exchange
made
easy**

Bosch: bringing you the workshop of the future

For 125 years, Bosch innovations have been keeping vehicles on the road and getting people to and from their destinations while improving safety and peace of mind along the way.

Bosch Automotive Aftermarket offers workshops and retailers a comprehensive portfolio of products that is unmatched worldwide:

- ▶ Efficient diagnostics
- ▶ Innovative workshop equipment
- ▶ Quick, reliable delivery
- ▶ The world's most comprehensive range of spare parts – including both new and remanufactured
- ▶ Workshop concepts to meet every requirement
- ▶ Comprehensive training
- ▶ Targeted sales and marketing support
- ▶ A competent service hotline
- ▶ 24-hour online workshop services
- ▶ Affordable leasing services for workshop equipment and software

From parts to scheduling, organization and results, our solutions are combined with additional services to ensure your needs will be perfectly met, helping you to maximize your potential.

Diagnostics and parts: you only find both at Bosch.

Your address for genuine Bosch quality:



Bosch eXchange: Core return criteria



For more information visit:
www.bosch.com



Bosch eXchange Core return criteria

Bosch provides you with eXchange products in the highest quality.
Therefore, the used parts must be in an appropriate condition for the remanufacturing process.

Thus, all cores are not permitted to have certain criteria, which are listed below.

- Further exchange conditions:**
- ▶ Product must be included in the valid Exchange Return List
 - ▶ Part number must be legible

The way to make core parts dealing easy:

- ▶ A few clear deposit values
- ▶ Clear core return criteria

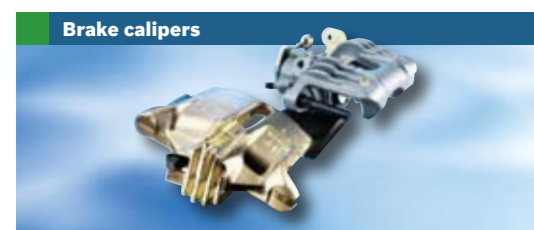
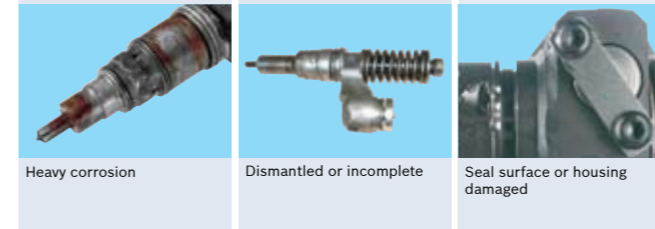
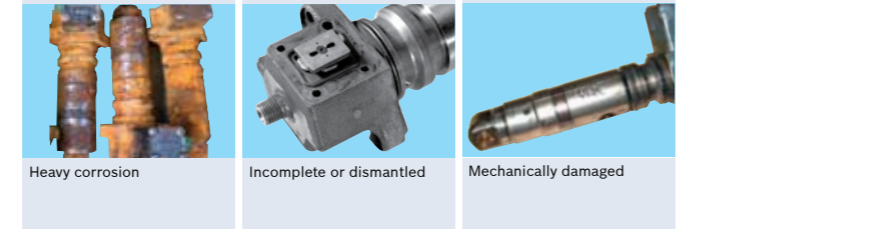
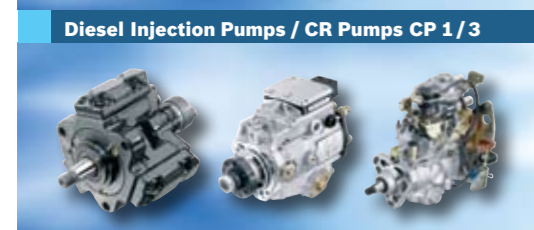
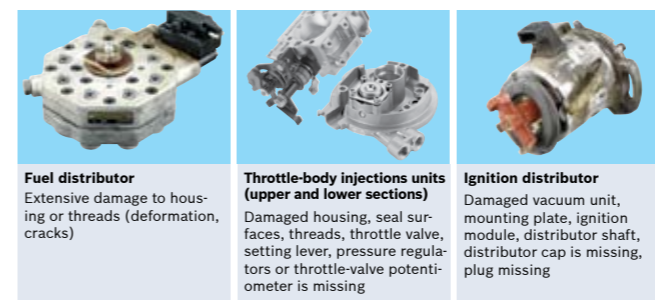
- ▶ Easy and secure return Back in Box
- ▶ Quick handling through close sales net



BOSCH
Technik fürs Leben

Reasons for rejection:

- ▶ **Heavy corrosion**
- ▶ **Assembly is incomplete**
- ▶ **Assembly is disassembled**
- ▶ **Mechanical damage**



Back in Box

1. The new product is delivered
You get your new eXchange product from Bosch.



2. The replacement parts are exchanged
You exchange the core for the remanufactured part.



3. Back in Box returns
You send the core back in its original Bosch packaging.



4. You get your deposit (collateral value)
Bosch pays you the collateral value of the eXchange product.



Clean and easy collection of old cores from workshops:

- ▶ No damaged units in transit hands, no rejection of credits
- ▶ Easier identification of the cores speeds up the return process
- ▶ Environmentally friendly
- ▶ No dirt due to used parts