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## **ABOUT ASEAN TOURISM STANDARDS**

## INTRODUCTION

The ten ASEAN member countries, namely Brunei Darussalam, Cambodia, Indonesia, Lao PDR, Malaysia, Myanmar, the Philippines, Singapore, Thailand and Viet Nam, have considered the standardization of tourism services essential for enhancing quality of tourism products and services as well as promoting responsible management among tourism businesses and stakeholders in the region.

ASEAN has created seven tourism standards under the auspices of ASEAN National Tourism Organizations which are:

- 1. ASEAN Green Hotel Standard
- 2. ASEAN Spa Services Standard
- 3. ASEAN Clean Tourist City Standard
- 4. ASEAN Community Based Tourism Standard
- 5. ASEAN Homestay Standard
- 6. ASEAN Public Toilet Standard
- 7. ASEAN MICE Venue Standard

In ASEAN Tourism Forum 2018, ASEAN member countries are pleased to present three ASEAN Tourism Standard Awards including ASEAN Green Hotel Standard, ASEAN Clean Tourist City Standard, and ASEAN MICE Venue Standard on 26 January 2018 to recognize and honour outstanding ASEAN tourism businesses and destinations that comply with the above ASEAN Tourism Standards.

# CONNOTATION OF ASEAN TOURISM STANDARD LOGO

# CONNOTATION OF ASEAN TOURISM STANDARD LOGO

- 1. Flower resembling to a lotus means
  - a legendary plant, inducing luxurious enjoyment, peace and beauty
  - a recognition of award and standardization of ASEAN Tourism Services
- Petals enfolding ASEAN logo signify resilience of Member Countries
- Different shades of green colour mean protection of environment, fertility, growth increase of production in tourism industry



ASEAN Tourism Standard 2018 - 2020



ASEAN TOURISM STANDARD CERTIFICATION

## **ASEAN TOURISM STANDARD PLAQUE**

An ASEAN Tourism Standard Plaque is made of metal in bronze colour of 7.5 x 10 inch size, attached with a piece of oak colour wood. The line of frame is 1 centimetre from edge.





ASEAN Tourism Standard 2018 - 2020

## **ASEAN GREEN HOTEL STANDARD**

The ASEAN Green Hotel Standard is an ASEAN initiative dedicated to promote sustainable tourism practices in ASEAN.

The ASEAN Green Hotel Standard fosters sustainable tourism through the adoption of the environmentally-friendly practices and energy conservation in ASEAN Green Hotel practices.

This standard deals with essential elements of Green Hotel operations which are environmental plan, green product, human resource and environmental management.

# LIST OF THE ASEAN GREEN HOTEL RECOGNITION AWARDEES

## **BRUNEI DARUSSALAM**



#### **BINGTANG ULU ULU RESORT**

**WEBSITE** www.uluuluresort.com

Ulu Ulu Resort National Park, Temburong, Brunei Darussalam TEL +673.244.1791, +673.244.6812 FAX +673.244.1790 E-MAIL booking@uluuluresort.com



#### **RADISSON HOTEL BRUNEI DARUSSALAM**

Jalan Tasek, Bandar Seri Begawan BS8211, Brunei Darussalam TEL +673 224 4272 WEBSITE www.radisson.com/bansar-seribegawan-hotel-bn-bs8674/brnrdbd



#### **SOKHALAY ANGKOR RESORT & SPA**

National Road No. 6, Khum Sror Nge, Siem Reap, Cambodia TEL +855 63 968 222 E-MAIL seila@sokhalayangkor.com WEBSITE www.sokhalayangkor.com



# NATAYA ROUNDHOUSE CORAL BAY RESORT & RESTAURANT

Prek Ampil, Kampot, Cambodia TEL +855 033 690 2011 E-MAIL reservations@natayaresort.com

#### **CAMBODIA**



#### **KNAI BANG CHATT**

Phum Thmey, Sangkat Prey Thom, Kep City, Kep Province, Cambodia TEL +855 63 964 610 E-MAIL moonsjef.jl@gmail.com WEBSITE www.knaibangchatt.com



#### PHUM BAITANG (CAMBODIA) HOTEL

Phum Baitang, Phum Svaydangkum, Sangkat Svaydangkum, Siem Reap, Cambodia TEL +855 63 961 111 E-MAIL gm@phumbaitang.com WEBSITE www.phumbaitang.com



#### **VILLA LANGKA BOUTIQUE HOTEL**

No.14, Street 282, Phnom Penh, Cambodia TEL +855 23 746 771 E-MAIL accounting@villalangka.com

WEBSITE www.villalangka.com

## **INDONESIA**



## **HYATT REGENCY YOGYAKARTA**

Jalan Palagan Tentara Pelajar, Yogyakarta, Indonesia

TEL +62 274 869 123 FAX +62 274 869 588

E-MAIL yogyakarta.regency@hyatt.com



#### **PRIME PLAZA HOTEL**

Jl. Affandi Gejayan Complex Colombo, Catur Tunggal, 55281 Yogyakarta, Indonesia TEL +62 274 584 222



## THE DHARMAWANGSA JAKARTA

Jalan Brawijaya Raya No. 26, Kebayoran Baru, Jakarta 12160, Indonesia TEL +62 21 7258181 FAX +62 21 7258383 E-MAIL reservation@the-dharmawangsa.com WEBSITE www.the-dharmawangsa.com



#### **MELIA PUROSANI YOGYAKARTA**

Jl. Mayor Suryotomo No.31, Ngupasan, Gondomanan, Kota Yogyakarta, Daerah Istimewa Yogyakarta, Indonesia TEL +62 27 4589521/23 FAX +62 27 4588071/70 E-MAIL melia.purosani@melia.com WEBSITE www.melia.com



#### **TURI BEACH RESORT**

Jalan Hang Lekiu, Nongsa, Sambau, Nongsa, Kota Batam, Kepulauan Riau, Indonesia **WEBSITE** www.turibeach.com

**ASEAN TOURISM FORUM 2018** 

## **LAO PDR**



#### **SOFITEL LUANG PRABANG**

Ban Mano, 0600, Luang Prabang, Lao PDR TEL +856 71 260777 FAX +856 71 260776 E-MAIL h9669@sofitel.com **WEBSITE** www.sofitel-luangprabang.com



#### **AZERAI LUANG PRABANG**

Setthathirath Road, Hua Xieng Village, Luang Prabang, Lao PDR TEL +856 71 262 333 FAX +856 71 262 555 E-MAIL info.luangprabang@azerai.com WEBSITE www.azerai.com



## **BACHIANG HOUNGHEUANG GOLF & RESORT**

TEL +856 31 215 129

Pakse District, Champasak Province, Lao PDR **E-MAIL** bachianggolfandresort@gmail.com



#### THAVESOK HOTEL

Phoudindeng Village, Vangvieng District, Vientaine Province, Lao PDR TEL +856 20 5466 3000, +856 20 2222 1000 E-MAIL ttdcco@laotel.com **WEBSITE** www.thavesok.com

## **MALAYSIA**



#### **CHARMING LAO HOTEL**

Vunghai Village. Xay District, Oudomxay Province, Lao PDR TEL +856 81 212 881 **E-MAIL** reservation@charminglaoshotel.com **WEBSITE** www.charminglaoshotel.com



## THE ANDAMAN A LUXURY COLLECTION **RESORT, LANGKAWI, KEDAH**

Jalan Teluk Datai, Langkawi, 07000, Malaysia TEL +60 4959 1088 WEBSITE www.theandaman.com



Kinabalu, Sabah, Malaysia TEL +60 88 217 222, +60 88 211 600 **E-MAIL** custcare@thepalacehotelkk.com WEBSITE www.thepalacehotel-sabah.com



## MIN HOUSE CAMP, KELANTAN

Min House Camp Lot 440, Kampung Pulau, 16150 Kota Bharu, Kelantan, Malaysia TEL +60 13 922 5440 WEBSITE www.minhousecamp.com



## **NEXUS RESORT & SPA KARAMBUNAI, SABAH**

Nexus Resort & Spa Karambunai, off Jalan Sepanggar Bay, Locked Bag 100, Sabah, 88993 Kota Kinabalu, Malaysia TEL +60 88480 888

**WEBSITE** www.nexusresort.com



## **RIVERSIDE MAJESTIC HOTEL, SARAWAK**

93756, Jalan Tunku Abdul Rahman, 93100 Kuching, Sarawak, Malaysia TEL +60 82 532 222





#### **HOTEL AKIMOMI (PYIN OO LWIN)**

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TEL +95 85 21185, +95 9777 583774

MOBILE +95 92560 18886

E-MAIL hotelakimomi.myanmar@gmail.com



#### **VIEW POINT ECOLOCGE (INLAY LAKE)**

Near Talk Nan Bridge and Canal, Nyaung Shwe, Shan State, Myanmar TEL +95 81 209062 MOBILE +95 9 4283 24951

FAX: +95 81 209147

E-MAIL kozawvp@gmail.com **WEBSITE** www.inleviewpiont.com



#### **NGWE SAUNG YACHT CLUB AND RESORT**

No.59/63/64, Ngwe Saung Beach, Myanmar TEL +95 42 40120 MOBILE +95 9 7730 48073 FAX: +95 81 209147

E-MAIL sales@ngwesaungyachtclub.com **WEBSITE** www.ngwesaungyachtclub.com



## **VICTORIA CLIFF HOTEL & RESORT** (KAWTHAUNG)

No.1, Bogyoke Road, Shwe Pyae Soe Quarter, (4mile), Kaw Thaung, Myanmar TEL +95 59 51257 51557 MOBILE +95 9 4222 00716 E-MAIL victoriacliffmgr@gmail.com **WEBSITE** www.victoriacliff.com





#### THE HOTEL KALAW HILL LODGE

53, Nagayon Pagoda Lane, Mayangon, Yangon, Myanmar TEL +95 9 420254467 MOBILE +95 9 420007103 FAX: +95 1 656905

**E-MAIL** sbchetry@myanmarhilllodges.com WEBSITE www.myanmarhilllodges.com



#### **AMORITA RESORT**

1 Ester A. Lim Drive, Barangay Tawala, Alona Beach, Panglao Island, Bohol, Philippines TEL +63 38 502 9003 E-MAIL kagmata@one-ofcollection.com

WEBSITE www.amoritaresort.com



#### **BLUEWATER MARIBAGO BEACH RESORT**

Buyong, Maribago, Lapu-Lapu City, **Philippines** TEL +63 32 402 4100

**E-MAIL** erik.monsanto@bluewater.com.ph **WEBSITE** www.bluewater.com.ph



#### **BAGUIO COUNTRY CLUB**

Baguio Country Club, Country Club Road, Baguio City, Philippines TEL +63 74 619 2050 to 64 E-MAIL housekeeping.bcc2017@gmail.com **WEBSITE** www.bcc.com.ph



#### **CONRAD MANILA**

Seaside Boulevard cor. Coral Way, Mall of Asia Complex, Pasay City, Philippines TEL +63 2 833 9999

E-MAIL angelica.restrivera@conradhotels.com WEBSITE www.conradmanila.com



#### THE BELLEVUE RESORT

Doljo, Panglao, Bohol, Philippines TEL +63 38 422 2222 E-MAIL jdchan@thebellevue.com **WEBSITE** www.thebellevuebohol.com

## **SINGAPORE**



#### **IBIS SINGAPORE NOVENA**

6 Irrawaddy Road, Singapore
TEL +65 6808 9888
E-MAIL Jessica.Uekermann@accor.com
WEBSITE www.ibis.com/7451



## **MANDARIN ORIENTAL, SINGAPORE**

5 Raffles Avenue Marina Square, Singapore TEL +65 6338 0066 E-MAIL ubrockmann@mohg.com WEBSITE www.mandarinoriental.com



## **SWISSÔTEL MERCHANT COURT**

20 Merchant Road, Singapore
TEL +65 6337 2288
E-MAIL rainer.tenius@swissotel.com
WEBSITE www.swissotel.com/singaporemerchantcourt





## RATILANNA RIVERSIDE SPA RESORT CHIANG MAI

33 Chang Klan Road, Chiang Mai, 50100, Thailand
TEL +66 5399 9333, +66 8 1568 9914
E-MAIL dr@ratilannachiangmai.com
WEBSITE www.ratilannachiangmai.com



#### **MARINA BAY SANDS**

10 Bayfront Avenue, Singapore
TEL +65 6688 8868
E-MAIL gogreen@marinabaysands.com
WEBSITE www.marinabaysands.com



#### **NOVOTEL SINGAPORE CLARKE QUAY**

**ASEAN TOURISM FORUM 2018** 

177A River Valley Road, Singapore
TEL +65 6338 3333
E-MAIL Alan.BURROWS@accor.com
WEBSITE www.novotelclarkequay.com



#### **RAMA GARDENS HOTEL**

9/9 Vibhavadi Rangsit Road, Laksi, Bangkok, 10210, Thailand TEL +66 2558 7888 E-MAIL gm@ramagardenshotel.com,

E-MAIL gm@ramagardenshotel.com, dom@ramagardenshotel.com WEBSITE www.ramagardenshotel.com

#### SIAM BAYSHORE PATTAYA

559 Beach Road, Pattaya City, Chonburi 20150, Thailand TEL +66 3842 8678 – 81 E-MAIL songsri.to@sukosolhotels.com WEBSITE www.siambayshorepattaya.com



#### **KALIMA RESORT & SPA**

338/1 Prabaramee Road, Patong Beach, Kathu, Phuket, 83150, Thailand TEL +66 7635 8999 E-MAIL adm1@kalimaresort.com, gm@kalimaresort.com WEBSITE www.kalimaresort.com



#### **BAAN TALAY DAO**

2/10 Soi Takaib Village, Phetchkasem Road, Nong-Kae, Hua Hin, Prachuap Khiri Khan 77110 Thailand TEL +66 8 1845 2809 E-MAIL udom@baantalaydao.com WEBSITE www.baantalaydao.com



#### **SIX SENSES CON DAO**

Dat Doc Beach, Con Dao Dist, Con Son, Viet Nam TEL +84 254 383 1222 E-MAIL nick.juett@sixsenses.com WEBSITE www.sixsenses.com/resorts/ con-dao/destination



#### THE GRAND HO TRAM STRIP

Phuoc Thuan, Xuyen Moc, Ba Ria Vung Tau, Viet Nam TEL +84 254 378 8022 E-MAIL ngocm.le@thegrandhotram.com WEBSITE www.thegrandhotram.com

#### **VIET NAM**



#### **FOUR SEASONS THE NAM HAI**

Block Ha My Dong B, Dien Ban, Quang Nam Province, Viet Nam TEL +84 235 394 0000 WEBSITE www.fourseasons.com/hoian



#### **PILGRIMAGE VILLAGE**

130 Minh Mang Street, Hue City, Thua Thien Hue Province, Pilgrimage Village, Viet Nam TEL +84 234 388 5461 E-MAIL lam@pilgrimagevillage.com WEBSITE www.pilgrimagevillage.com



#### **FLAMINGO DAI LAI RESORT**

Ngọc Thanh Commune, Phuc Yen, Vinh Phuc Province, Viet Nam TEL +84 211 626 8717 E-MAIL md@flamingodailairesorts.com WEBSITE resort.flamingodailai.com

## **ASEAN CLEAN TOURIST CITY STANDARD**

While cities are well developed across the region, some are only just emerging as tourism destinations. This is the ideal opportunity to encourage cities to develop as they are gateways to the country first welcoming tourists. It is crucial for national and regional tourism development to maintain and enhance the good image and reputation of cities — the 'face' of the country — where cultural, natural and man-made attractions exist.

The purpose of the ASEAN Clean Tourist City Standard (ACTCS) is to provide ASEAN member countries with a tool that will improve the quality of tourism in their cities, increase their marketing competitiveness but also improve the situation of local residents and their livelihood by alleviating poverty. It is also designed to protect the environment thus responding to the impacts of climate change and contributing to the sustainable development of ASEAN cities.

The standard focuses on tourist cities where there is flow of visitors and where cultural, natural and/ or man-made attractions exist.

The indicators evaluated in the ASEAN Clean Tourist City Standards are based on the following:

- Environmental Management
- Cleanliness
- · Waste Management
- Awareness-building about Environmental Protection and Cleanliness
- · Green Spaces
- · Health Safety and Urban Safety and Security
- · Tourism Infrastructure and Facilities

# LIST OF ASEAN CLEAN TOURIST CITY STANDARD AWARDEES









#### **BRUNEI DARUSSALAM**

#### **BANDAR SERI BEGAWAN**

Bandar Seri Begawan is the capital of Brunei Darussalam with an area of about 12.87 sq.km. that was before the expansion on 1st August 2007. After the expansion the total area of Bandar Seri Begawan is 10,036.24 hectares or 100.36 sq.km. The famed Water Village (Kampong Ayer) of Brunei is also located in Bandar Seri Begawan.

The estimated total population of Bandar Seri Begawan currently is approximately 100,700.00 people.

In 2010 Bandar Seri Begawan Development Master Plan was launched to transform Bandar Seri Begawan into a modern city and also to renew the existing infrastructure. The Master Plan includes to improve BSB livability and economic diversification.

Bandar Seri Begawan also received a few awards along with other ASEAN cities some of the recent awards are The 3<sup>rd</sup> (2014) and 4<sup>th</sup> (2017) ASEAN Environmentally Sustainable Cities Award 2014 and The 4<sup>th</sup> ASEAN Environmentally Sustainable Cities Award 2017 for being green.

Bandar Seri Begawan Municipal Department, Jalan Perdana Menteri BA1512, Negara, Brunei Darussalam

TEL +673 222 5576, +673 874 5420

 $\begin{tabular}{ll} \textbf{\textit{E-MAIL}} & a li.maty as sin@bandaran-bsb.gov.bn, sheran. shaari@bandaran-bsb.gov.bn \end{tabular}$ 

## **CAMBODIA**



#### **BATTAMBANG CITY**

Battambang is Cambodia's second-largest city and the capital of Battambang Province, which was founded in the 11th century. It is the former capital of Monton Kmer and lies in the heart of the Northwest of Cambodia. Until the war years, in which almost every infrastructure was destructed it was the leading rice-producing province of the country.

Until recently Battambang was off the map for road travellers, but facilities have recently been improved and it

makes a great base for visiting the nearby temples, such as Phnom Banon and Wat Ek Phnom, as well as the closedby

Battambang city is a peaceful and pleasant place these days. The main parts of the city are situated closed to the Sangker River, a tranquil, small body of water that winds its way through Battambang Province. It is a nice, picturesque setting. As with much of Cambodia, the French architecture is an attractive bonus of the city.

#### **KEP CITY**

The French established Kep City during the colonial time in 1908. Today Kep is mainly popular to the domestic tourists, who choose Kep as their holiday destination. What's more, Kep offers great seafood and magnificent views of the mountains and the beaches.

Taking a boat to the nearby islands is also a breath-taking experience. Another itinerary, which must not be missed, is an excursion to the serene waterfalls of 'Tuk Chhou" situated about 10 km from Kampot. Kep City is located in the Southwest of Phnom Penh. The city is accessible by the National Road No 3 from Phnom Penh via Kampot province (173 km) or by the National Road No 2 from Phnom Penh via Takeo province.

#### **SIEM REAP CITY**

At the turn of the millennium Siem Reap was a Cambodian provincial town with few facilities, minor surfaced roads and little in the way of nightlife. Tourism industry catered largely to hardy backpackers willing to brave the tortuous road from the Thai border on the tailgate of a local pick-up truck. There were a couple of large hotels and a handful of budget guesthouses. Tuk-tuks and taxis were non-existent and the trusty motodup was the chosen means of touring the temples of Angkor.

Though some of the town's previous ramshackle charm may have been lost the developments of the last few years have brought livelihoods, if not significant wealth, to a good number of its citizens. This has been at a cost to the underprivileged people living within and beyond the town's limits that now pay inflated prices at the central markets and continue to survive on poorly paid subsistence farming and fishing. If Cambodia is a country of contrasts Siem Reap is the embodiment of those contrasts. Despite the massive shift in its economic fortunes, Siem Reap remains a safe, friendly and pleasant town. There is an endless choice of places to stay or dine and a host of possible activities awaiting the visitor.







#### **INDONESIA**

#### **BANDUNG**

Bandung is a tourist city which has been well-known since Dutch East Indies era. Nowadays, the city is on rejuvenation process in many aspects with new branding "Stunning Bandung". As it is known as creative city, tourists could find beautiful view along the street especially on the main road in tourist area. It also equipped with user-friendly street furniture and information board which

cannot be found in another cities. With population around 2.5 million people, Bandung is surely one of the most crowded city in Indonesia. Bandung, together with its surrounding regencies as Bandung Raya or Greater Bandung, succeed to attract both domestic and international tourists, especially from Malaysia. Moreover, weekend visitors on Sunday and another holiday always create congestion in the city.

Besides as relaxing city, Bandung is also famous as creative city which has been achieved many awards from various sectors. Bandung is on the process to be a clean city through improving its park beautification, city cleaning, etc. As a tourist destination. Bandung has several excellence. The attraction in Bandung is not only about the art, but also nature and urban area which has been rejuvenated especially the heritage area and city parks for both tourists and local people. Amenities has fulfilled the standards, especially the availability of accommodations and restaurants with various styles and prices. Accessibility is good. Bandung is easy to be accessed from other city or country by having Husein Sastranegara International Airport. Besides that, it also supported with highways and trail ways which connect Bandung to Jakarta and another cities in Indonesia.

Dinas Kebudayaan dan Pariwisata Kota Bandung Jl. Ahmad Yani No.277 Kota Bandung, Jawa Barat, Indonesia TEL +62 811 229 997. +62 818 0932 2221 E-MAIL nangsodikin@gmail.com



#### **SURABAYA**

Surabaya is the second largest city in Indonesia with the total of population around 3 million people. Surabaya had received a lot of awards for various categories, including Adipura Awards in 2017, the best within metropolitan city. Its role as the node of transportation system makes Surabaya has big impact for the development in eastern side of Indonesia. The willingness to always move forward and its position as education city also

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gives positive impacts for urban tourism development. Surabaya has assigned "Sparkling Surabaya" as a branding to strengthen tourism development.

As a tourist destination, Surabaya has a lot of excellence. Tourist attractions in Surabaya are combination between well-maintained colonial heritage, strong local culture, and memorable independency history. As a primary city, Surabaya has fulfill amenities which are accommodations and restaurants with various styles and prices. Surabaya also has good accessibility, not only land transportation (highway and railway), the existence of Juanda International Airport also ease tourists to come, either directly from other country (Singapura, Kuala Lumpur, Tokyo, Guangzhou, etc.) or transit from another cities.

Jl. Tunjungan No. 1-3 (ex Gedung Siola), Kota Surabaya TEL +62 812 3566 6264, +62 812 1714 648 E-MAIL destinasipariwisatasby@qmail.com

E MAIL destinasipanwisatasby@

#### BANYUWANGI

Banyuwangi is a 'new tourist city' which can be called as 'the rising star'. The total of population is around 2 million people, where around 200 thousand people live in Banyuwangi City, one of its sub-district. The strategic location of Banyuwangi, which is surrounded by international tourist attractions, such as Ijen, Raung, Bromo, or G-land, has been utilize to replace its remoteness through tourism development within branding of "Majestic Banyuwangi". Beside as the main destination, Banyuwangi also plays a role as the node to enjoy nature tourism in its surrounding villages. Nowadays, the accessibility has been bigger. It can be reached directly, not only from Jakarta and Surabaya, but also from Bali by land or Gilimanuk by the sea.

In many aspects, the government shows big support to the local people and attention to the quality of next generation. It can be judged by limiting modern market network to give larger opportunity for local business, building parks for local people recreation, pushing the clean lifestyle, and supporting healthy food since kids.

As a tourist destination, Banyuwangi has a lot of excellence. Its attractions are combination between well-maintained colonial heritage, strong local culture, and harmony between its surroundings cities and villages. As the number of tourist is increasing, the number of accommodation is also growing, especially through homestay development. The direct flight from Jakarta and Surabaya also helps a lot by decreasing the duration of travel to Banyuwangi.













Jl. Jend. A. Yani 74, Taman Baru, Kec. Banyuwangi, Kabupaten Banyuwangi, Jawa Timur 68416

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#### **LAO PDR**

#### **LUANG PRABANG TOWN, LUANG PRABANG PROVINCE**

The ancient town of Luang Prabang Situated in the centre of northern Laos, Luang Prabang is classified as a UNESCO World Heritage Site for its outstanding cultural, historic and architectural values and its harmonious relationship between the natural and built environment. In the 14<sup>th</sup> century, the King Fa Ngum founded the first Lao Kingdom, Lane Xang, and here in Luang Prabang. Luang Prabang remained the capital of Lane Xang until 1565 when the capital was moved to Vientiane. It remained to serve as the country's spiritual and religious centre. This tiny town is encircled by mountains and the confluence of the Nam Khan and Mekong Rivers.

Luang Prabang is a hub of tourism in Laos and Visitors to Luang Prabang are charmed by the friendly atmosphere of this small town. The town itself offers several unique insights into the history of the region, through excellently preserved Buddhist temples, museum and a variety of Lao.

Ministry of Information, Culture and Tourism, Laos

TEL +856 20 2222 7473, +856 20 5647 7773

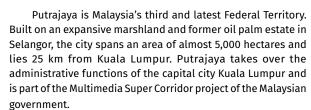
E-MAIL champhonejui@yahoo.com, vongkeosiamphone@yahoo.com Department of Information, Culture and Tourism of Luang Prabang Province

TEL +856 20 5567 0002

E-MAIL mimi\_soudaphone@yahoo.com

## **MALAYSIA**

## **PUTRAJAYA**



Much organisation and planning have gone into the development of Putrajaya as a modern city with the latest



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communication technologies and progressive infrastructure. The streets are elegantly designed with a European feel, along with well-paved roads while the government buildings are a blend of modern architecture with Islamic arts. Commercial, authoritative and residential areas have been divided into precincts that blend into each other cohesively. A waterway cuts through the city, flowing into a large lake. The concrete landscape is balanced with lots of parks, greenery and wetlands but because the land is relatively flat, it does not look lush.



There are several places that visitors can explore. Those coming from KLIA airport will only take minutes to reach Putrajava. On the other hand, there are plenty of bus and railway services to ferry you to Putrajaya from Kuala Lumpur.

Ministry of Tourism and Culture, Malaysia 9th Floor, No. 2, Tower 1, Jalan P5/6, Presint 5, 62200, Putrajaya, Malaysia

TEL +603-8891 8000

E-MAIL enquiries@tourism.gov.my

**WEBSITE** www.tourism.gov.my **TOURISM INFO LINE** 1300 88 5050

#### **GEORGE TOWN**

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George Town, the capital city of the Malaysian state of Penang, is located at the northeastern tip of Penang Island. It is Malaysia's second largest city, with 708,127 inhabitants as of 2010, while Greater Penang is the nation's second most populous conurbation with an estimated population of 2.5 million. The historical core of George Town has been inscribed as a UNESCO World Heritage Site since 2008.

Established as an entrepôt by Francis Light of the British East India Company in 1786, George Town was the first British settlement in Southeast Asia. Together with Singapore and Malacca, George Town was governed under the Straits Settlements. which became a British crown colony in 1867. It was subjugated by Japan during World War II, before being recaptured by the British at war's end. Shortly before Malaya attained independence from the United Kingdom in 1957, George Town was declared a city by Queen Elizabeth II, making it the first city in the country's modern history.

Due to the intermingling of the various ethnicities and religions that arrived on its shores, George Town acquired a large eclectic assortment of colonial and Asian architectural





styles. It also gained a reputation as Malaysia's gastronomic capital for its distinct and ubiquitous street food. Moreover, the city hosts unique cultural heritage, such as the Peranakans, a hybrid ethnicity which has left its mark on Penang's architecture and cuisine.

Today, George Town is Malaysia's most vital medical tourism hub, receiving approximately half of Malaysia's medical tourists. The city, home to numerous Malaysian and international banks. has evolved into the financial centre of northern Malaysia. In addition, George Town is logistically well-connected; the Penang International Airport to the south links it with several major regional cities, while a ferry service and the Penang Bridge connects the city with the rest of Peninsular Malaysia. The city's Swettenham Pier has also emerged as the busiest port-of-call in Malaysia for cruise shipping.

WEBSITE www.visitpenang.gov.my/portal3/

## MUAR



Muar is a historical town and the capital of Muar District, Johor, Malaysia. It is one of the most popular tourist attractions in Malaysia to be visited and explored for its food, coffee and historical buildings from the pre-war. An alternative name to it is Bandar Maharani. It is declared the Royal City of Johor by Sultan Ibrahim Sultan Iskandar and is the fourth largest city (after Johor Bahru, Batu Pahat and Kluang) in Johor. It is the main and biggest town of the bigger entity region or area of the same name, Muar which is sub-divided into the Muar district and the new Ledang district, which was upgraded into a fullfledged district from the Tangkak sub-district earlier. Muar district as the only district covering the whole area formerly borders Malacca in the northern part. Upon the upgrading of Ledang district, the Muar district now covers only the area south of Sungai Muar, whilst the northern area beyond the river is in within Ledang district. However, both divided administrative districts are still collectively and fondly called and referred to as the region or area of Muar as a whole by their residents and outsiders. Currently, the new township of Muar is located in the Bakri area.

Muar Municipal Council Karung Berkunci No.516, 84009 Muar, Johor Darul Ta'zim TEL +606 954 1076, +606 952 1204, +606 952 1205, +606 952 1206, FAX +606 952 2691

WEBSITE mpmuar@johor.gov.my

#### **MYANMAR**

#### **KALAW (SHAN STATE)**

High up in western Shan State, Kalaw is an old hill station with a laid back atmosphere, refreshing climate and scenic views. Many of Kalaw's original colonial-era buildings remain, and it is also known as Myanmar's trekking mecca.

Whether you are after a brief stroll to soak up the atmosphere and take in some hill views and the colourful flower-lined streets, or a longer multi-day trek to Inle Lake or Pindaya to witness the lives of the local hill tribes, Kalaw offers a wide variety of options for exploration – and a freedom of unfettered movement that is not always possible in other remote parts of Myanmar.





## **PYIN OO LWIN (MANDALAY REGION)**

The colonial hill station of Pyin Oo Lwin (Pyin U Lwin) was a summer retreat during British rule, its altitude of 1,070m and relatively cool climate allowing the British ruling class to escape the fearsome heat of Mandalay and lower Myanmar. In that era it called called Maymyo (meaning 'May's town' in Burmese, after a British colonel who was stationed there), and is still sometimes referred to by that name.

Although now blighted by more recent building developments, Pyin Oo Lwin's colonial legacy still holds the key to the the town's charm and the surrounding area offers plenty to explore, including a number of magnificient waterfalls.

Pyin Oo Lwin's beautiful botanical gardens are unique in Myanmar and the town itself does retain a number of characteristic examples of 19<sup>th</sup> century country houses, several of which are now hotels. The most famous is The Candacraig, a colonial mansion built in 1904 and described in some detail by Paul Theroux in *The Great Railway Bazaar*; although currently closed, it is sometimes possible to find your way inside. Another beautiful example is the Governor's House.







## **BAGAN (MANDALAY REGION)**

Bagan is located on the banks of the Irrawaddy River in Central Myanmar (formerly known as Burma) and is the site of the densest collection of Buddhist temples, stupas and monasteries in the world.

The haunting beauty and juxtaposition of the stupas and spires rising above the Bagan plain veiled in morning mist





creates an unforgettable panorama which rivals any of the more famous and renowned attractions in the world such as the Egyptian Pyramids or Machu Picchu in Peru. In addition to the visual beauty there are also the cultural wonders to experience as many of the ancient temples and pagodas are active and living sites of devotion in this country of colour and warmth where religion is the life blood of society.

#### **PHILIPPINES**





#### **PASIG CITY**

Pasig City, with 770,000 population continues to maintain her standing as premiere city recognized by local and international award bodies, centered as a peaceful, livable community. Pasig City is excellent in financial management recognized by the Department of Finance, pushing Rainforest Adventure Experience in tourism, eco-friendly environment, disaster-resilient communities and business and industries. Pasig City is living its vision as a Green City, towards a progressive and sustainable eco-city, a way to Good Governance.

Pasig City Hall Barangay San Nicolas, Pasig City, Philippines TEL +63 2 628 4260, +63 90 8934 8787

**E-MAIL** racs2411@gmail.com, pasigtourismoffice@gmail.com







#### **DAVAO CITY**

Davao's topography dazzles with a variety of picturesque landscapes. Fruit plantations and orchid farms, mantle volcanofed hills and valleys. Virgin forests nurture rare wildlife. Coral islands lie on mirror flat water. And the country's highest peak, Mt. Apo, magnificently lords over the hinterland.

Just as enchanting is its brilliant tapestry of harmony, woven from the diverse cultural threads of its people. In Davao, the contemporary fuses with the traditional as migrant settlers from all over the country peacefully co-exist with a sizeable expatriate community and numerous ethnic tribes who continue to live as they did centuries ago.

Davao is home to the majestic Philippine Eagle, the country's national bird and considered the largest eagle in the world. It also boasts of the most priced Philippine orchid species like the Vanda sanderiana and some of the most exotic fruits like Durian and Mangosteen.

Davao is an anchor tourist destination, a natural haven for both sedate and daring pursuits.

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City Tourism Operations Office, 2<sup>nd</sup> Floor, Pasalubong Center, Palma Gil St., Davao City 8000 Philippines

TEL +63 82 222 1956

E-MAIL qrf30@yahoo.com, citytourism.davao@gmail.com

#### SAN CARLOS CITY, NEGROS OCCIDENTAL

San Carlos City, is a second class component city in Negros Occidental. Strategically located at the northeast part of Negros Island, 123 23' 65" longitude and 10 25' 15" latitude, bounded on the north by the municipality of Calatrava, on the west by the municipality of Don Salvador Benedicto and the City of Bago, on the South by the municipality of Vallehermoso (Negros Oriental) and the City of Kanla-on, and the East by Tañon Strait. The City has a total land area of 45,150.000 hectares or 451.50 square kilometers. Composed of 18 Barangays with a population of 132,536. Its Primary mode of transport is the Pedicab, an iconic Japanese era design which is still being used to date. It is home to the first Bioethanol plant in the country as well as numerous solar farms and other renewable energy sources thus it is dubbed as the Renewable Energy Hub of the country. It is also known for its festival, the Pintaflores festival which is commemorated every 5th of November.

Recently, the city received its 4<sup>th</sup> recognition as ASEAN Sustainable City Awards on September 10, 2017 at Darussalam City, Brunei.

F.C. Ledesma Avenue, San Carlos City, Negros Occidental TEL +63 34 312 6558 E-MAIL Pgmaisog@yahoo.com

## **THAILAND**

#### **TRANG CITY**

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Trang is a district (*Amphoe*) of Trang Province Trang Municipality It has become a municipality of Yasothon. From November 11, 1999

Trang is an old port city that has long been an important. There is a move by the city. Last in the reign of the sixth when 2458 has moved to the Tubtiang date. Trang town, this is known as. City Thapthiang In the last hundred years ago. Thapthiang an important trading center on the shores of the Andaman Sea. Today, traces of civilization in the past is still visible everywhere in the city.

Thapthiang offer support for the visit of many tourists. These are but focus on lifestyle, culture, those who are visiting Trang. Not to be missed













Muang Trang Municipality, Wisenkul Road, Muang, Trang, 92000, Thailand

TEL +66 9 6324 0801

E-MAIL psongsud0801@gmail.com

#### **MUANG NAN**

Nan municipality Mueang Nandistrict of Nan Provinee. Thailand.Nan Province iscovers area 11,472.072 square kilometres or approximately 7 million rais, located 668 kilometres from Bangkok.It is a frontier town of the eastern Lanna Kingdom with an abundance and mixture of cultures from the high mountain ranges to the plain.

Muang Nan Municipality, 214/10 Mahayod Road, Nai wing, 55000, Thailand TEL +66 8 1881 4747. +66 8 5695 0648

E-MAIL Nancity2011@hotmail.com

#### MUANG YASOTHON

Yasothon is a district (*Amphoe*) of Yasothon Province, Yasothon Province. It was established on 19 December 1944 as Yasothon District, Ubon Ratchathani Province. Up to Yasothon. According to the Announcement of the Revolutionary Council No.10 dated February 6, 1972, Yasothon Municipality It has become a municipality of Yasothon. From March 1, 1972

Attractions and Landmarks

- Bun Bangfai Yasothon (Yasothon Rocket Festival)
- · The walking street nearby in the Sing
- Phaya Than
- Wat Maha That (Royal Temple)
- Phayakunkak Museum

Muang Yasothon Municipality, Prachasamphan Road, Naimuang, Muang, Yasothon, 35000, Thailand

TEL +66 8 4606 8665

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### **VIET NAM**

#### DA LAT CITY, LAM DONG PROVINCE

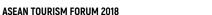
Dalat is a city of spring in Vietnam having an area of 393 km<sup>2</sup> is the capital of Lam Dong province located on the plateau of Lam Vien, at an altitude of 1500 m above the sea level. With many beautiful landscapes, Dalat is one of the most famous sites while travel in Vietnam. Dalat meaning: Water Source of







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the Lat people also comes from the Latin name: Dat Aliis Laetitiam Aliis Temperiem meaning "Give joy and happiness to each others." Thanks to its features, many names as City of Flowers, City of Love, Spring City, City of Fog...are given to Dalat.

TEL +84 94 158 8688

E-MAIL thanhloinguyen2000@yahoo.com

#### **HUE CITY, THUA THIEN HUE PROVINCE**

Hue (About this sound listen) is a city in central Vietnam that was the seat of Nguyen Dynasty emperors from 1802 to 1945, and capital of the protectorate of Annam. A major attraction is its vast, 19th-century citadel, surrounded by a moat and thick stone walls. It encompasses the Imperial City, with palaces and shrines; the Forbidden Purple City, once the emperor's home; and a replica of the Royal Theater. The city was also the battleground for the Battle of Hue which was one of the longest and bloodiest battles of the Vietnam War.



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#### **HOI AN CITY, QUANG NAM PROVINCE**

Hoi An formerly known as Fai-Fo or Faifoo, is a city with a population of approximately 120,000 in Vietnam's Quang Nam Province and noted since 1999 as a UNESCO World Heritage Site.

Old Town Hoi An, the city's historic district, is recognized as an exceptionally well-preserved example of a South-East Asian trading port dating from the 15<sup>th</sup> to the 19<sup>th</sup> century, its buildings and street plan reflecting a unique blend of influences, indigenous and foreign. Prominent in the city's old town, is its covered "Japanese Bridge," dating to the 16<sup>th</sup>-17<sup>th</sup> century.







## **ASEAN MICE VENUE STANDARD**

# MICE or Meeting, Incentive, Convention and Exhibition is one of growing sectors in ASEAN Countries.

The vision statement of ASEAN Tourism Strategic Plan 2016-2025 is by 2025, ASEAN will be a quality tourism destination offering a unique, diverse ASEAN experience, and will be committed to responsible, sustainable, inclusive and balanced tourism development, so as to contribute significantly to the socioeconomic well-being of ASEAN people. The impact of MICE is more than the number of visitors or an amount of spending by these visitors in ASEAN countries. These visitors are known to be one of high spenders as well as spending more before and/or after the MICE activities. By average, they also stay at a destination longer than many other types of visitors. MICE visitors therefore contribute to significant growth of tourism and relevant sectors as well as the revenue of the country. By introducing ASEAN MICE Venue Standards, this will allow all member states to have guidelines to make their property competitive and are able to join hands in providing quality MICE venues to the visitors, making ASEAN a competitive MICE region.

MICE venues are undoubtedly one of the vital factors for a destination to be selected for MICE activity. The ten ASEAN Member Countries, namely: Brunei Darussalam, Cambodia, Indonesia, Lao PDR, Malaysia, Myanmar, the Philippines, Singapore, Thailand and Viet Nam, have considered these ASEAN MICE Venue Standards (AMVS) as a reference to develop and enhance the capacity and competitiveness of MICE entrepreneurs in serving both the organizers and visitors in a professional way. The 3 ASEAN MICE Venue Standards (AMVS) are 1. Physical Setting (32 indicators) 2. Technology (10 indicators) and 3. Service (13 indicators). There are altogether 55 indicators and these indicators aim to focus on the standards of a meeting venue within a hotel setting.

## **SCOPE OF ASEAN MICE VENUE STANDARDS**

ASEAN MICE Venue Standards cover 3 categories, namely (1) Meeting/Conference Venue or Room (2) Exhibition Venue, and (3) Event Venue. The standards cover the Meeting/Conference Venue within a Hotel or Resort Setting. The standards include 3 key criteria namely 1. Physical Setting 2. Technology and 3. Service.

# LIST OF THE ASEAN MICE VENUE RECOGNITION AWARDEES

#### **BRUNEI DARUSSALAM**



#### **RADISSON HOTEL BRUNEI DARUSSALAM**

Jalan Tasek, Bandar Seri Begawan, BS8211 Brunei Darussalam

TEL +673 224 4272 FAX +673 222 1579

WEBSITE www.radisson.com/brunei



## THE EMPIRE HOTEL & COUNTRY CLUB

Jerudong BG3122, Brunei Darussalam TEL +673 2418888

E-MAIL +673 2418989

**WEBSITE** www.theempirehotel.com



#### **GARDEN CITY HOTEL**

Street Ly Yong Phat, Phum Prek Tarath, Sangkat Prek Tasek, Khan Chroy Changva, Phnom Penh, Cambodia TEL +855 23 900 561-6

**E-MAIL** gm@gardencityhotel.com.kh **WEBSITE** www.gardencityhotel.com.kh



## SOKHALAY ANGKOR RESORT AND SPA HOTEL

National Road, 6, Kaksekam Village, Sror Nge Commune, Siem Reap, Cambodia TEL +855 63 968 222, +855 63 967 575 E-MAIL seila@sokhalayangkor.com WEBSITE www.sokhalayangkor.com

#### **CAMBODIA**



#### **V PLAZA HOTEL BRUNEI DARUSSALAM**

Lot 1300, Jln Sungai, Kuala Belait, KA2331, Brunei Darussalam TEL +673 3347868

FAX +673 3347866

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WEBSITE www.v-plaza.com.bn



## SOKHA SIEM REAP RESORT & CONVENTION CENTER

Road 60, Angkor Cultural & Tourism Complex Junction, Phum Trang, Sangkat Slorkram, Siem Reap, Cambodia

TEL +855 63 961 999

**E-MAIL** rdossr@sokhahotels.com **WEBSITE** www.sokhahotels.com



## SOFITEL ANGKOR PHOKEETHRA GOLF & SPA RESORT

Vithei Charles de Gaulle, Khum Svay Dang Kum, Siem Reap, Cambodia

TEL +855 63 964 600

E-MAIL h3123-sl1@sofitel.com

**WEBSITE** www.sofitel.com/gb/hotel-3123-sofitel-angkor-phokeethra-golf-and-spa-resort/index.shtml



## APSARA PALACE RESORT & CONFERENCE CENTER

National Road 6, Phum Kakekam, Sangkat Sra Ngae, Siem Reap City, Cambodia TEL +855 63 962 888

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**E-MAIL** hotel@apsarapalacehotel.com **WEBSITE** www.apsarapalacehotel.com

## **INDONESIA**



#### **BALI NUSA DUA HOTEL**

Kawasan Terpadu ITDC NW/1 Nusa Dua-Bali 80363, Indonesia

TEL +62 361 849 8833 FAX +62 361 849 8822

**E-MAIL** info@balinusaduahotel.com **WEBSITE** www.balinusaduahotel.com



## **RAFFLES JAKARTA**

Ciputra World 1; Jl. Prof Dr, Satrio Kav, 3-5, Jakarta 12940, Indonesia TEL +62 21 2988 0888 WEBSITE www.raffles.com/jakarta



## **FOUR SEASON HOTEL JAKARTA**

Jalan Jenderal Gatot Subroto Kav 18, Kuningan Barat, Jakarta 12710, Indonesia TEL +62 21 2277 1888 WEBSITE www.fourseasons.com/jakarta



#### THE TRANS RESORT BALI

Jalan Sunset Road, Kerobokan, Bali, Kuta, 80361, Indonesia

TEL +62 361 898 1234 FAX +62 361 898 1233

**E-MAIL** reservation.bali@thetranshotel.com **WEBSITE** www.transresortbali.com





#### **AYANA MIDPLAZA JAKARTA**

**WEBSITE** www.ayana.com

Jalan Jenderal Sudirman Kav 10-11, Jakarta 10220, Indonesia TEL +62 21 2510 888 E-MAIL info@ayanajakarta.com



#### **LAO PLAZA HOTEL**

63 Samsenthai Road, P.O. Box 6708, Vientiane, Lao PDR

TEL +856 21 218 800-1

FAX +856 21 218 808 - 9

**E-MAIL** sales@laoplazahotel.com **WEBSITE** www.laoplazahotel.com



#### LANDMARK MEKONG RIVERSIDE HOTEL

Don Chan Island, Thatkhao Village, Sisattanak District, Vientiane, Lao PDR TEL +856 21 266 888

**WEBSITE** landmarkmekongriversidehotel.com



#### **DON CHAN PALACE HOTEL & CONVENTION**

Unit 6, Piavat Village, Sissatanak District, Vientiane, Lao PDR

TEL +856 21 226 666/244 288

FAX +856 21 244 111-2

**E-MAIL** info@donchanpalacelaopdr.com **WEBSITE** www. donchanpalacelaopdr.com



#### MUONG THANH LUXURY VIENTIANE HOTEL

Bourichan, Phonsinouan Village, Sisattanak District, Vientiane Capital, Lao PDR TEL +856 021 998 999 FAX +856 021 996 999 E-MAIL info@vientiane.muongthanh.com **WEBSITE** www.luxuryvientiane.muongthanh.com

**MALAYSIA** 



#### **LUANG PRABANG VIEW HOTEL**

Phou Meo, Thai Lao Friendship Road, Luangprabang, Lao PDR TEL +856 71 260 560 FAX +856 71 260 290 **E-MAIL** booking@lpbview.com **WEBSITE** www.luangprabangview.com



#### **NEXUS RESORT & SPA KARAMBUNAI, SABAH**

Nexus Resort & Spa Karambunai, off Jalan Sepanggar Bay, Locked Bag 100,, Sabah, 88993 Kota Kinabalu, Malaysia TEL +60 88 480 888 **WEBSITE** www.nexusresort.com



## **PULLMAN HOTEL AND RESORT, KUCHING, SARAWAK**

1A Jalan Mathies, 93100 Kuching, Sarawak, Malavsia TEL +60 82 222 888 WEBSITE www.pullmankuching.com



## **BUKIT GAMBANG RESORT CITY, PAHANG**

Bukit Gambang Resort City 26300 Gambang, Kuantan, Pahang, Malaysia. TEL +60 95 488 000 E-MAIL enquiry@bgrc.com.my **WEBSITE** www.bgrc.com.my



## **SUNWAY PUTRA HOTEL, KUALA LUMPUR**

100 Jalan Putra, Chow Kit, 50350 Kuala Lumpur, Malaysia TEL +60 34 040 9888 FAX +60 34 043 0700 E-MAIL spkl.enquiry@sunwayhotels.com WEBSITE www.putra.sunwayhotels.com

#### **MYANMAR**



#### **SHANGRI-LA'S RASA SAYANG RESORT & SPA**

Batu Feringgi Beach, Penang, 11100, Malaysia TEL +60 48 888 888 FAX +60 48 811 800 WEBSITE www.shangri-la.com/penang/ rasasayangresort



#### **HILTON NAY PYI TAW**

No. Jv-001 Taw Win Thiri Road, Nay Pyi Taw, 15011. Myanmar TEL +95 67 810 5001 FAX +95 67 810 5030 WEBSITE http://www3.hilton.com/en/hotels/ myanmar/hilton-nay-pyi-taw-NYTHZHI/ index.html



## **NOVOTEL, YANGON**

459 Pyay Road, Kamayut Tsp PO BOX 895, Yangon, Myanmar
TEL +95 1 230 5858
FAX +95 1 230 5879

**E-MAIL** H9045-RE@accor.com **WEBSITE** www.novotel.com/Yangon



## **MELIA, YANGON**

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**HOTEL MAX, NAY PYI TAW** 

Hotel No.10, Yaza Thingaha Road, Myanmar *TEL* +95 67 414 177



## THINGAHA HOTEL, NAY PYI TAW

Yaza Thingaha Road, Hotel Zone, Nay Pyi Taw, Myanmar

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TEL +95 (67) 3414 123-28

WEBSITE www.edenhotelsandresorts.com

## **PHILIPPINES**



#### **CONRAD MANILA**

Seaside Boulevard corner Coral Way, Mall of Asia Complex, Pasay City 1300, Philippines TEL +63 2 833 9999 WEBSITE conradmanila.com



#### **RADISSON BLU CEBU**

Serging Osmeña Blvd. cor. Juan Luna Ave., Mabolo, Cebu City, Philippines 6000 TEL +63 32 402 9900 WEBSITE www.radissonblu.com/en/hotel-cebu



#### **CRIMSON HOTEL FILINVEST CITY**

Entrata Urban Complex, 2609 Civic Drive, Filinvest City Alabang, Muntinlupa City 1781 Philippines

TEL 632 863 2222

WEBSITE www.crimsonhotel.com



#### **WATERFRONT CEBU CITY HOTEL & CASINO**

1 Salinas Drive, Lahug, Cebu City, Philippines *TEL* +63 32 232 6888

WEBSITE www.waterfronthotels.com.ph

#### **SINGAPORE**



#### JPARK ISLAND RESORT & WATERPARK

M. L. Quezon Highway, Brgy. Maribago, Lapu-Lapu City, Cebu Philippines TEL +63 32 494 5283 **WEBSITE** www.jparkislandresort.com



#### **GRAND HYATT SINGAPORE**

10 Scotts Road, Singapore, Singapore, 228211 TEL +65 6738 1234 FAX +65 6732 1696 WEBSITE www.singapore.grand.hyatt.com



## THE RITZ CARLTON, MILLENIA SINGAPORE

7 Raffles Avenue, Singapore 039799 TEL +65 6337 8888 **WEBSITE** www.ritzcarlton.com/Singapore



#### **MARINA BAY SANDS**

10 Bayfront Avenue, Singapore 018956 TEL +65 6688 8868 **WEBSITE** www.marinabaysands.com

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## **RESORTS WORLD SENTOSA**

8 Sentosa Gateway, Sentosa Island, Singapore 098269 TEL +65 6577 8888 FAX +65 6577 8895

**E-MAIL** enquiries@rwsentosa.com **WEBSITE** www.rwsentosa.com



**THAILAND** 

# **CENTARA GRAND AT CENTRAL PLAZA**

**LADPRAO BANGKOK** 

1695 Phaholyothin Road, Chatuchak, Bangkok 10900, Thailand TEL +66 2 541 1234

WEBSITE www.centarahotelsresorts.com/ centaragrand/cglb/



#### **CENTARA GRAND AT CENTRALWORLD**

999/99 Rama I Road, Pathumwan Bangkok 10330

TEL +66 2 100 1234

**WEBSITE** www.centarahotelsresorts.com



#### **CHAOPHYA PARK HOTEL**

247 Ratchadaphisek Road, Din Daeng, Bangkok 10400 TEL +66 290 0125 WEBSITE www.chaophyapark.com



## **CHATRIUM HOTEL RIVERSIDE BANGKOK**

28 Charoenkrung Soi 70, Bangkholame, Bangkok 10120 TEL +66 6 1764 0909, +66 2 307 8888 WEBSITE www.chatrium.com



## **SHERATON HUA HIN RESORT & SPA**

1573 Phetkasem Road, Cha-Am, Phetchaburi 76120 TEL +66 32 708 000

WEBSITE www.sheraton.com/huahin



## **FLC QUY NHON RESORT**

Nhon Ly Ward, Quy Nhon City, Binh Dinh Province, Viet Nam TEL +84 256 628 8888



## **MUONG THANH LUXURY CAN THO**

Khu E1, Cai Khe Ward, Ninh Kieu District, Can Tho City, Viet Nam TEL +84 292 368 8888

## **VIET NAM**



## **JW MARRIOTT HANOI**

No.8, Do Duc Duc Street, Me Tri Ward, Nam Tu Liem District, Ha Noi, Viet Nam TEL +84 243 833 5588



## **DIAMOND BAY RESORT & SPA**

Phuoc Ha Hamlet, Phuoc Dong Ward, Nha Trang City, Khanh Hoa Province, Viet Nam TEL +84 258 371 1711



#### **VINPEARL HA LONG RESORT**

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## **CONTACTS OF ASEAN NTOS**

# 1. MINISTRY OF INDUSTRY AND PRIMARY RESOURCES, BRUNEI DARUSSALAM

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FAX +673 2382841

E-MAIL helpdesk@mprt.gov.bn

WEBSITE www.mprt.gov.bn

## 2. MINISTRY OF TOURISM, CAMBODIA

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TEL +855 23 88 49 74 (Department of Administration & General Affairs)

+855 23 88 50 39 (Department of Marketing & Promotion)

E-MAIL info@tourismcambodia.org

WEBSITE www.tourismcambodia.org

## 3. MINISTRY OF TOURISM, INDONESIA

Gedung Sapta Pesona, Jalan Medan Merdeka Barat No. 17, Gambir, RT.2/RW.3, Gambir, Jakarta Pusat, 10110, Indonesia

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WEBSITE www.kemenpar.go.id

## 4. MINISTRY OF INFORMATION, CULTURE AND TOURISM, LAO PDR

Lane Xang Avenue, Hatsadi Village, Chanthabouly District, Vientiane Capital

TEL/FAX +856 21 212248

E-MAIL info@tourismlaos.org

**WEBSITE** www.tourismlaos.org

## 5. MINISTRY OF TOURISM AND CULTURE, MALAYSIA

No.2, Tower 1, Jalan P5/6, Precinct 5 62200 PUTRAJAYA, Malaysia

TEL +60 8000 80000

FAX +60 8891 7100

E-MAIL info@motac.gov.my

WEBSITE motac.gov.my

## 6. MINISTRY OF HOTELS AND TOURISM, MYANMAR

Office Building No.33, Ministry of Hotels and Tourism, Nay Pyi Taw Republic of the Union of Myanmar

TEL +95 67 406129

E-MAIL info@tourism.gov.mm

**WEBSITE** www.tourism.gov.mm

## 7. MINISTRY OF TOURISM, PHILIPPINES

DOT Bldg., 351 Sen. Gil Puyat Avenue 1200, Makati City, Philippines

TEL 632 459 5200 to 459-5230

WEBSITE www.tourism.gov.ph

## 8. SINGAPORE TOURISM BOARD, SINGAPORE

Tourism Court, 1 Orchard Spring Lane, Singapore 247729

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**WEBSITE** www.visitsingapore.com

## 9. MINISTRY OF TOURISM AND SPORTS, THAILAND

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FAX +66 (0) 2356 0652

E-MAIL asean.mots@gmail.com

WEBSITE www.mots.go.th

## 10. VIET NAM NATIONAL ADMINISTRATION OF TOURISM, VIET NAM

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