

Global Service Support Catalog

OMRON
FACTORY AUTOMATION
SERVICE



GLOBAL SERVICE SUPPORT

With our people and technology, we are your partner for innovative manufacturing of tomorrow.

We have the technical capabilities, know-how and field experiences which we have developed in our own factories. Our experts flexibly create the optimum customized solution, depending on a region, environment and process, that caters to specific needs of our customers around the world by selecting from all of our resources and wide variety of products, anytime, anywhere.



EUROPE & AFRICA

Sales HQ **21** locations
Sales office **41** locations

GREATER CHINA

Sales HQ **2** locations
Sales office **43** locations

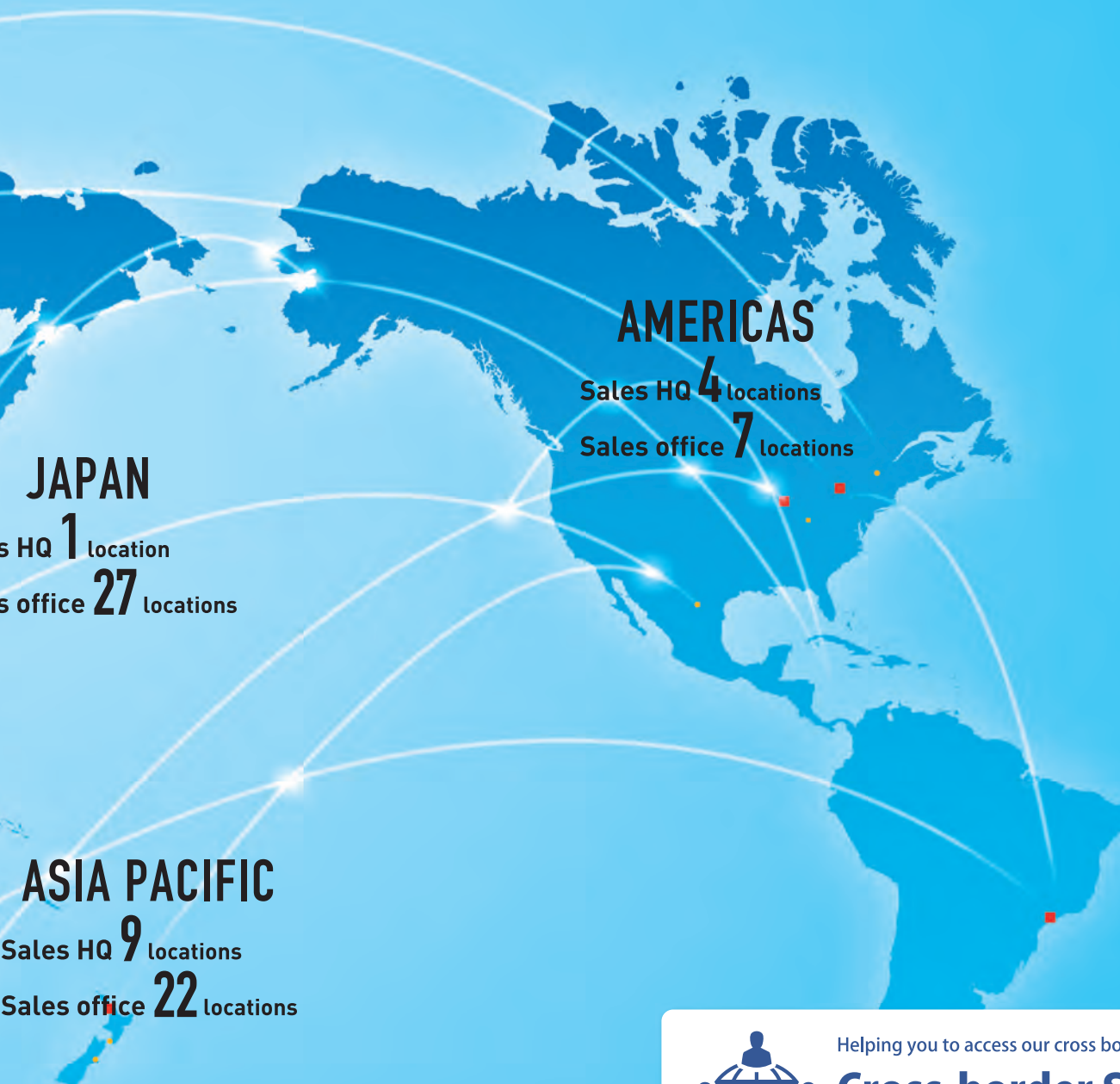
KOREA

Sales HQ **1** location
Sales office **2** locations

About **40** countries
150 locations

JAPAN		GREATER CHINA		ASIA-PACIFIC						KOREA		
P.06	P.08	P.10	P.11	P.11	P.12	P.12	P.17	P.17	P.18			
Japan	China	Singapore	Australia	India	Indonesia	Malaysia	Netherlands	Austria	Belgium			
P.09	P.13	P.13	P.14	P.14	P.15	P.22	P.23	P.23				
Taiwan	New Zealand	Philippines	Thailand	Vietnam	Korea	Poland	Portugal	Romania				

NETWORK




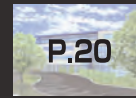
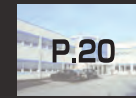








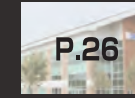



Helping you to access our cross border services

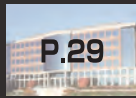



Cross-border Support

The simple solution to your cross-border service needs

EUROPE and AFRICA

 P.18 Czech	 P.19 Denmark	 P.19 Finland	 P.20 France	 P.20 Germany	 P.21 Hungary	 P.21 Italy	 P.22 Norway
 P.24 Russia	 P.24 Spain	 P.25 Sweden	 P.25 Switzerland	 P.26 Turkey	 P.26 United Kingdom	 P.27 South Africa	

AMERICAS

 P.29 United States	 P.29 Brazil
 P.30 Canada	 P.30 Mexico

OMRON FACTORY AUTOMATION SERVICE

OMRON offers factory automation services tailored specifically to the operation processes of customers.

To help customers address the challenges faced at manufacturing sites, OMRON utilizes a wide range of products and its global service network to ensure full-spectrum support for design, startup, or maintenance.

For Design

These services are designed for use by those looking to begin manufacturing new products. These services can also help those looking to make further improvements. Our skilled engineers help customers embody their concepts while incorporating the latest technologies.

New Equipment Design Support



Consultation



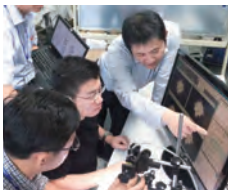
Drawing from extensive knowledge and experience regarding machine safety, OMRON strives to help customers reduce design burdens and create globally competitive equipment.



On-site Environmental Diagnosis



OMRON engineers will visit your facility to investigate your equipment installation environment.



Product Training



OMRON offers various courses focusing on helping participants to master skills related to design operations.

Equipment Optimization Support



Remediation/ Additional Function Design



OMRON offers the optimal method for adding functionality to existing equipment, including design and installation work.



Migration/ Replacement of Discontinued Products



OMRON offers customers the opportunity to replace their legacy products with newer models.

Product Selection Support



Product Evaluation Loan



Evaluate the functions and performance of OMRON products before purchasing.



Proof of Concept



Using actual customer target samples and robots, OMRON determines the feasibility, measures cycle time, and provides detailed reports.



Technical Support— Product Selection Assistance



OMRON's Technical Support offers telephone consultations including product selection, operation/setting configuration, and troubleshooting in order to help customers solve problems they may be facing.



Automation Center/ Laboratory

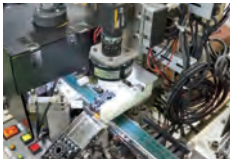


See the latest control technologies and real-life applications on display using actual machines.

For Startup

These services can be used for equipment installation/construction, configuration of initial settings, or adjustment. With these services, our dedicated engineers help customers with smooth setup leading up to the start of on-site production.

Product Installation Support



On-Site Startup



OMRON offers on-site installation, setting, and adjustment of purchased products.



Operation /Setup Training



OMRON offers training sessions so that participants can learn products through hands-on experience with learning equipment.



Prime shipping —For Setup



When problems arise at a customer facility, OMRON will deliver the emergency replacement products as required.



Technical Support —Product Setup Assistance



OMRON's Technical Support offers telephone consultations including product selection, operation/setting configuration, and troubleshooting in order to help customers solve problems they may be facing.

For Maintenance

These services are designed for those looking to maintain and manage stable operation, and to address problems that have occurred. Through these services, our trained engineers provide periodic inspections and rapid recovery from malfunctions.

Preventive Maintenance/Maintenance Support



Periodic Inspections



Our engineers visit your production site on a regular basis to carry out various inspections for OMRON products.



Maintenance Training



OMRON offers various courses focusing on helping participants to master skills related to maintenance operations.



Maintenance Contracts



OMRON offers annual maintenance contract including periodic inspections and recovery support should a failure occur.

Breakdown Maintenance/Maintenance Support



Trouble Analysis



OMRON engineers will visit your facility to investigate and improve the equipment installation environment promptly.



On-Site Recovery



OMRON engineers will be with you for investigation and recovery support such as replacing products.



Repair/Analysis



OMRON takes over malfunctioning products from customers to perform a repair or causal analysis.



Prime shipping —For Maintenance



When problems arise at a customer facility, OMRON will deliver the emergency replacement products as required.



Technical Support —On-Site Trouble Assistance

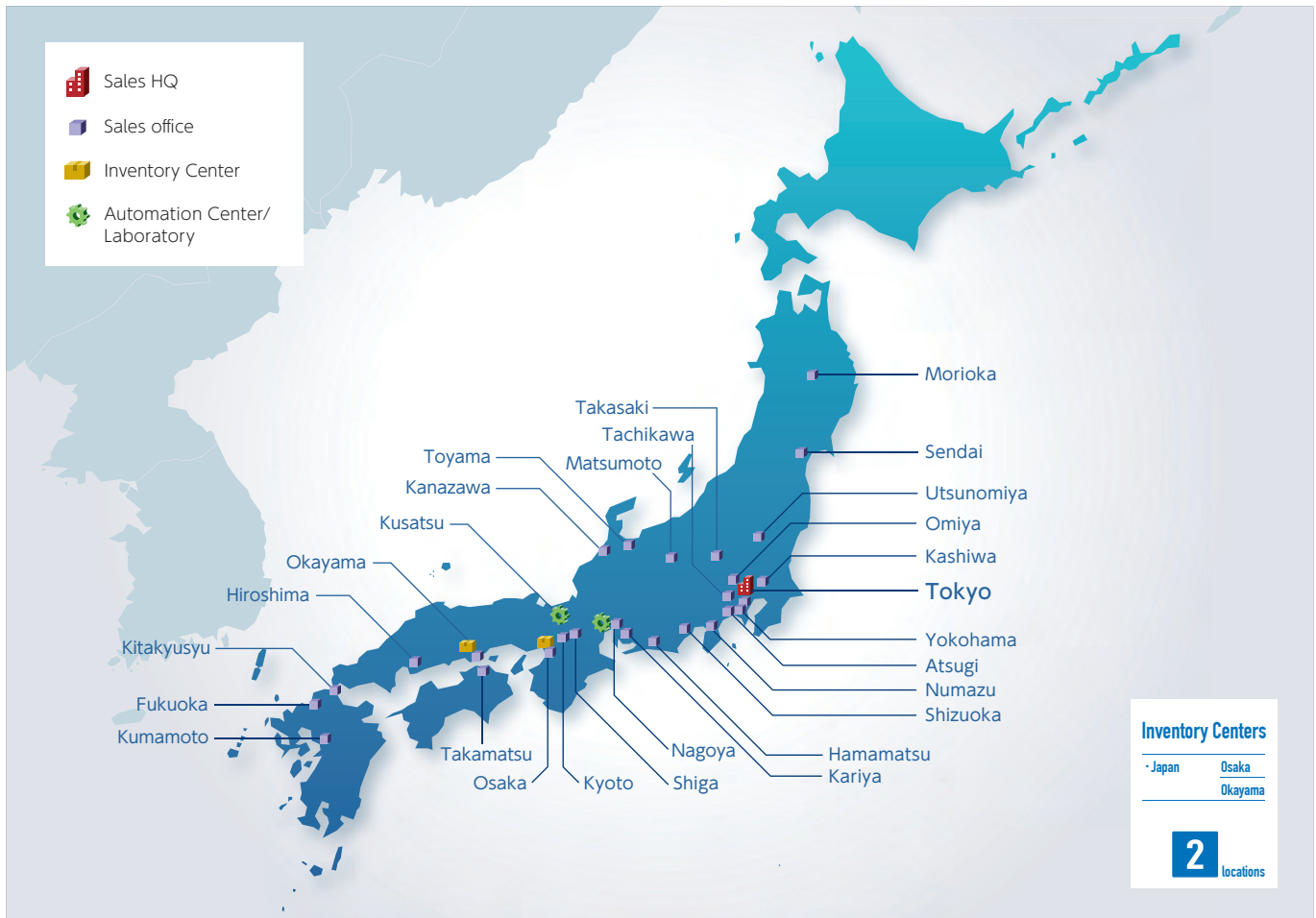


OMRON's Technical Support offers telephone consultations including product selection, operation/setting configuration, and troubleshooting in order to help customers solve problems they may be facing.

JAPAN

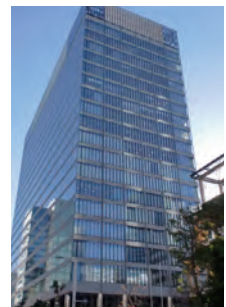
In Japan, we maintain our Sales Headquarters in Tokyo (Shinagawa), as well as 27 sales offices and two inventory centers to ensure that our customers' needs are met.

Our Automation Center/Laboratory? showcases actual machines for various control applications that are implemented by our latest control components.



JAPAN Supported languages / Japanese

Sales HQ	OMRON Corporation Industrial Automation Company		
Address	Shinagawa Front Building 7F, 2-3-13, Kounan, Minato-ku, Tokyo		
Phone	+81-55-982-5015	Fax	+81-55-982-5051
Website	Inquiry Form https://www.fa.omron.co.jp/view/form/inputMember.cgi?webFormID=tech		Service-Related Inquiries http://www.fa.omron.co.jp/support/
Business hours	Monday-Friday(Excluding public holidays) 9:00-17:30		
Sales Office	Sendai TEL:+81-22-265-0571 Morioka TEL:+81-19-604-7122 Tokyo TEL:+81-3-6718-3501 Kashiwa TEL:+81-4-7148-0690 Omiya TEL:+81-48-645-8855 Takasaki TEL:+81-27-326-3456 Utsunomiya TEL:+81-28-633-5424 Tachikawa TEL:+81-42-524-6776 Yokohama TEL:+81-45-411-7285 Atsugi TEL:+81-46-297-3605 Matsumoto TEL:+81-263-32-6561 Nagoya TEL:+81-52-561-8670 Numazu TEL:+81-55-977-9029 Shizuoka TEL:+81-54-253-6182	Hamamatsu TEL:+81-53-455-0081 Kariya TEL:+81-566-23-9760 Kanazawa TEL:+81-76-233-4770 Toyama TEL:+81-76-441-1170 Osaka TEL:+81-6-6347-5811 Shiga TEL:+81-77-588-9500 Kyoto TEL:+81-75-325-1092 Okayama TEL:+81-86-231-3623 Hiroshima TEL:+81-82-247-0310 Takamatsu TEL:+81-87-851-7737 Fukuoka TEL:+81-92-414-3212 Kitakyusyu TEL:+81-93-511-8171 Kumamoto TEL:+81-96-355-1611	



Service Support Availability

For Design

New Equipment Design Support



Consultation



On-site Environmental
Diagnosis



Product Training

Equipment Optimization Support



Remediation/Additional
Function Designing



Migration/Replacement of
Discontinued Products

Product Selection Support



Product
Evaluation Loan



Proof
of Concept



Tech Support



Automation
Center/
Laboratory

For Startup

Product Installation Support



On-Site Startup



Prime shipping



Setup Training



Tech Support

For Maintenance

Preventive Maintenance/Maintenance Support



Periodic
Inspections



Maintenance
Contracts



Maintenance
Training

Breakdown Maintenance/Maintenance Support



Trouble Analysis



On-Site Recovery



Repair/Analysis



Prime shipping



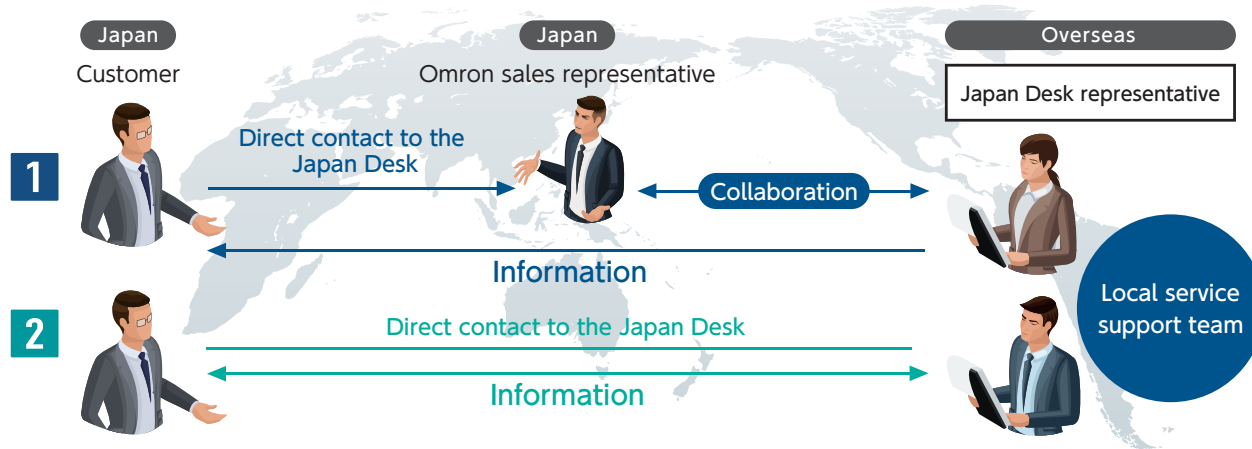
Tech Support

Japan Desk (Contacts in Japanese) ~Service support that makes you feel at home~

Japanese speaking representatives are ready to serve Japanese customers engaging in manufacturing all over the world.

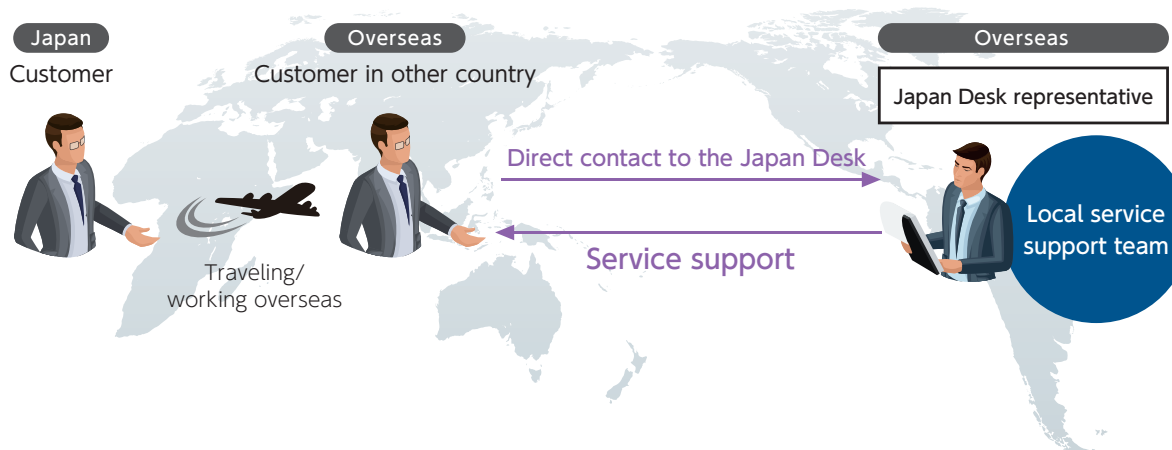
1 To obtain local information before starting a business there.

A Japan Desk representative provides the local service support information.



2 To receive technical support for starting up new equipment outside Japan

A Japan Desk representative arranges a local engineer to support the customer.




GREATER CHINA

In the Greater China Region, we maintain our Regional Sales Headquarters in Shanghai, as well as 43 sales offices and 5 inventory centers to ensure that our customer's needs are met. For inquiries about OMRON service and support in regions where no sales offices exist, please contact our Regional Sales Headquarters in China (Shanghai). Our Automation Center/Laboratory showcases actual machines for various control applications that are implemented by our latest control components.



CHINA-mainland Supported languages / Chinese, English, CHINA-mainland, Japanese

Sales HQ	OMRON INDUSTRIAL AUTOMATION (CHINA) CO., LTD.		
Address	Room 2211, Bank of China Tower, 200 Yin Cheng Zhong Road, PuDong New Area, Shanghai, 200120, China		
Phone	+86-21-6023-0333	Fax	+86-21-5037-2388
Website	Inquiry Form https://www.fa.omron.com.cn/webservice		Service-Related Inquiries https://www.fa.omron.com.cn/service-introduction
Business hours	Monday-Friday(Excluding public holidays) 8:45-12:00, 13:00-17:45		
Sales Office	Beijing TEL:+86-10-5739-5399 Tianjin TEL:+86-22-83191580 Qingdao TEL:+86-532-66775819 Jinan TEL:+86-531-82929795 Yantai TEL:+86-535-6865018 Tangshan TEL:+86-315-4795118 Shijiazhuang TEL:+86-311-8690-6790 Taiyuan TEL:+86-351-5229870 Dalian TEL:+86-411-39948181 Shenyang TEL:+86-24-22815131 Changchun TEL:+86-431-81928301 Kunshan TEL:+86-512-50110866 Suzhou TEL:+86-512-6866-9277 Wuxi TEL:+86-510-85169303 Nanjing TEL:+86-25-8324-0556	Zhangjiagang TEL:+86-512-5631-3157 TEL:+86-512-5631-3158 TEL:+86-512-5631-3159 Xuzhou TEL:+86-516-83736516 Hangzhou TEL:+86-571-8765-2855 Ningbo TEL:+86-574-2788-8220 Wenzhou TEL:+86-577-88919195 Wuhan TEL:+86-27-8228-2145 TEL:+86-27-8228-2146 TEL:+86-27-8228-2147 TEL:+86-27-8228-2148 Zhengzhou TEL:+86-371-65585192 Hefei TEL:+86-551-6345-4209 Nanchang TEL:+86-791-86304711 Changsha TEL:+86-731-84585551 Guangzhou TEL:+86-20-8755-7798 Dongguan TEL:+86-769-22423200	



Japan Desk
(Contacts in Japanese)

TEL

TIANJIN
+86-22-8319-1580 EXT 3020

SHANGHAI
+86-21-5037-2222 EXT 2673

SHENZHEN-GUANGZHOU
+86-20-8755-7798 EXT 3107

* Please say "Japan Desk, please" to ask for a Japanese-speaking representative if someone answered in a local language.

Sales Office

Shenzhen TEL:+86-755-2694-8238
 Foshan TEL:+86-757-83305268
 Zhongshan TEL:+86-760-8822-4545
 Shantou TEL:+86-754-88706001
 Fuzhou TEL:+86-591-88088551
 Xiamen TEL:+86-592-2686709
 Nanning TEL:+86-771-5531371
 Chengdu TEL:+86-28-86765345

Chongqing TEL:+86-23-68796406
 Guiyang TEL:+86-851-84812320
 Kunming TEL:+86-871-63527224
 Xi'an TEL:+86-29-8885-1505
 Yinchuan TEL:+86-951-5670-076
 Lanzhou TEL:+86-931-8720101
 Urumchi TEL:+86-991-5198587
 Hong Kong TEL:+852-2375-3827

Korea Desk (Contacts in Korean)

TEL

SHANGHAI
 +86-156-1854-7096

Service Support Availability

For Design

New Equipment Design Support



Consultation On-site Environmental Diagnosis Product Training

Equipment Optimization Support



Remediation/Additional Function Designing Migration/Replacement of Discontinued Products

Product Selection Support



Proof of Concept Tech Support Automation Center /Laboratory

For Startup

Product Installation Support



On-Site Startup Prime shipping



Tech Support

For Maintenance

Preventive Maintenance/Maintenance Support



Periodic Inspections Maintenance Contracts Maintenance Training

Breakdown Maintenance/Maintenance Support



Trouble Analysis On-Site Recovery Repair/Analysis





Prime shipping



Tech Support

TAIWAN

Supported languages/Chinese, English, Japanese

Sales HQ	OMRON TAIWAN ELECTRONICS INC.	
Address	6F, Home Young Bldg., No.363, Fu-Shing N.Road, Taipei, Taiwan R.O.C	
Phone	+886-2-2715-3331	Fax +886-2-2712-6712
Website	Inquiry Form https://www.omron.com.tw/contact/form/tw_omron 	Service-Related Inquiries http://www.omron.com.tw 
Business hours	Monday-Friday(Excluding public holidays) 8:30-18:00	
Sales Office	Taichung TEL:+886-4-2325-0834	Tainan TEL:+886-6-226-2208
	Hsinchu TEL:+886-3-667-5557	



Japan Desk (Contacts in Japanese)

TEL

TAIPEI
 +886-2-2715-3331 EXT 2170

* Please say "Japan Desk, please" to ask for a Japanese-speaking representative if someone answered in a local language.

Service Support Availability

For Design

New Equipment Design Support



Product Training

Equipment Optimization Support



Remediation/Additional Function Designing Migration/Replacement of Discontinued Products

Product Selection Support



Product Evaluation Loan Tech Support Automation Center /Laboratory

For Startup

Product Installation Support



On-Site Startup Prime shipping



Setup Training



Tech Support

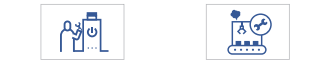
For Maintenance

Preventive Maintenance/Maintenance Support



Periodic Inspections Maintenance Contracts Maintenance Training

Breakdown Maintenance/Maintenance Support



On-Site Recovery Repair/Analysis



Prime shipping

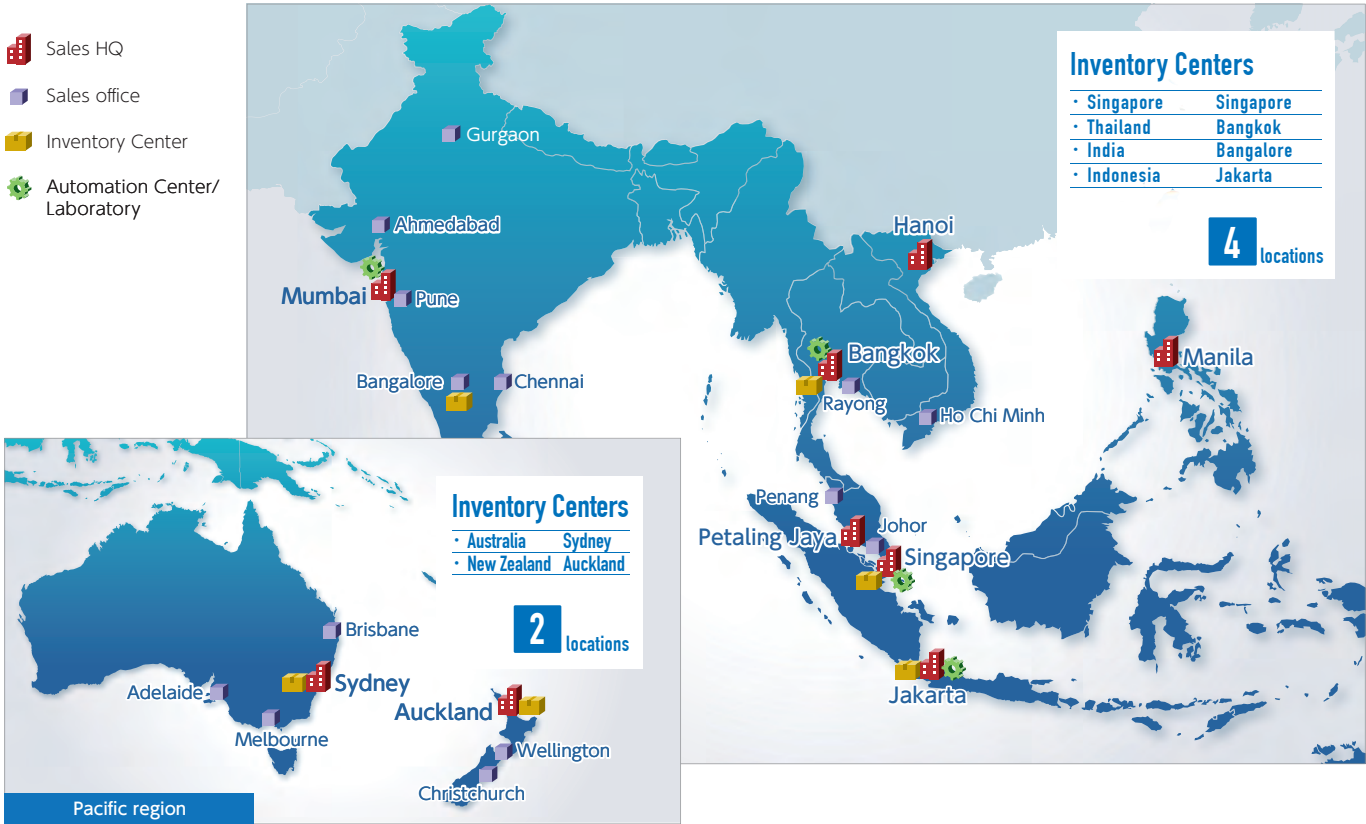


Tech Support

ASIA PACIFIC

In the Asia Pacific Region, we maintain our Regional Sales Headquarters in Singapore, as well as 22 sales offices and 6 inventory centers to ensure that our customer's needs are met. For inquiries about OMRON service and support in regions where no sales offices exist, please contact our Regional Sales Headquarters in Singapore.

Our Automation Center/Laboratory showcases actual machines for various control applications that are implemented by our latest control components.



SINGAPORE

Supported languages / English, Chinese

Sales HQ	OMRON ELECTRONICS PTE. LTD.		
Address	438A Alexandra Road, #05-05/08, Alexandra Technopark, Singapore 119967		
Phone	+65-6-547-6789	Fax	+65-6-547-6769
Website	Inquiry Form https://www.omron-ap.com/service_support/customer_service/feedback_nonmember.asp		Service-Related Inquiries http://www.omron-ap.com/service_support/main.asp
Business hours	Monday-Friday(Excluding public holidays) 8:30-17:15		
Sales Office	-		



Japan Desk
(Contacts in Japanese)

TEL
















MALAYSIA
+60-3-7688-2888

※ Please say "Japan Desk, please" to ask for a Japanese-speaking representative if someone answered in a local language.

MAIL

japandesk_singapore@ap.omron.com

Service Support Availability

For Design	For Startup	For Maintenance
New Equipment Design Support  Consultation  Product Training Product Selection Support  Product Evaluation Loan  Proof of Concept  Tech Support  Automation Center/Laboratory	Product Installation Support  On-Site Startup  Prime shipping  Tech Support	Preventive Maintenance/Maintenance Support  Periodic Inspections  Maintenance Contracts Breakdown Maintenance/Maintenance Support  On-Site Recovery  Repair/Analysis  Prime shipping  Tech Support

AUSTRALIA

Supported languages/English

Sales HQ	OMRON ELECTRONICS PTY.LTD.		
Address	UNIT 6, 108 SILVERWATER ROAD SILVERWATER SYDNEY NSW 2128 AUSTRALIA		
Phone	+61-2-9878-6377	Fax	+61-2-9878-6981
Website	Inquiry Form https://www.omron.com.au/service_support/customer_service/feedback_nonmember.asp 	Service-Related Inquiries http://www.omron.com.au/service_support/main.asp 	
Business hours	Monday-Friday(Excluding public holidays) 8:30-17:00		
Sales Office	Brisbane/Melbourne/Adelaide TEL:1300-766-766(In Australia)		



Japan Desk (Contacts in Japanese)

TEL

MALAYSIA
+60-3-7688-2888

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MAIL

japandesk_singapore@ap.omron.com

Service Support Availability

For Design

New Equipment Design Support



Product Training

Product Selection Support



Proof of Concept



Tech Support

For Startup

Product Installation Support



On-Site Startup



Prime shipping



Tech Support

For Maintenance

Preventive Maintenance/Maintenance Support



Periodic Inspections



Maintenance Contracts

Breakdown Maintenance/Maintenance Support



On-Site Recovery



Repair/Analysis





Prime shipping



Tech Support

INDIA

Supported languages/Hindi, English, Japanese

Sales HQ	OMRON AUTOMATION PRIVATE LIMITED		
Address	THE QUBE 5th Floor, Unit No. 501-504, M V Road, Marol, Andheri(EAST) Mumbai-MH-400059, India		
Phone	+91-22-7128-8400	Fax	+91-22-7128-8401
Website	Inquiry Form https://www.omron-ap.co.in/service_support/customer_service/feedback_nonmember.asp 	Service-Related Inquiries http://www.omron-ap.co.in/service_support/main.asp 	
Business hours	Monday-Friday (Excluding Public Holiday) 9:00-17:30		
Sales Office	Bangalore TEL:+91-80-6709-6400/6709-6406	Gurgaon TEL:+91-124-7122700	
	Pune TEL:+91-20-4148-4600/6620-6474	Chennai TEL:+91-44-4902-6100	
	Ahmedabad TEL:+91-99-98-999069		



Japan Desk (Contacts in Japanese)

TEL

GURGAON
+91-124-7122700

CHENNAI
+91-44-4902-6100

※ Please say "Japan Desk, please" to ask for a Japanese-speaking representative if someone answered in a local language.

MAIL

japandesk_india@ap.omron.com

Service Support Availability

For Design

New Equipment Design Support



Consultation



On-site Environmental Diagnosis



Product Training

Product Selection Support



Proof of Concept



Tech Support



Automation Center /Laboratory

For Startup

Product Installation Support



On-Site Startup



Prime shipping



Tech Support

For Maintenance

Preventive Maintenance/Maintenance Support



Periodic Inspections



Maintenance Contracts

Breakdown Maintenance/Maintenance Support



Trouble Analysis



On-Site Recovery



Repair/Analysis



Prime shipping



Tech Support

INDONESIA

Supported languages / Indonesian, English, Japanese

Sales HQ	PT. OMRON ELECTRONICS		
Address	Menara Bidakara 1, Lt. 22 Jl. Jend. Gatot Subroto Kav. 71-73 Pancoran, Jakarta 12870 INDONESIA		
Phone	+62-21-2949-7500	Fax	+62-21-2949-7555
Website	Inquiry Form https://www.omron.co.id/service_support/customer_service/feedback_nonmember.asp 	Service-Related Inquiries http://www.omron.co.id/service_support/main.asp 	
Business hours	Monday-Friday (Excluding Public Holiday) 8:30-17:15		
Sales Office	-		



Service Support Availability

For Design

New Equipment Design Support



Consultation



Product Training

Equipment Optimization Support



Remediation/Additional Function Designing



Migration/Replacement of Discontinued Products

Product Selection Support



Product Evaluation Loan



Proof of Concept



Tech Support



Automation Center/Laboratory

For Startup

Product Installation Support



On-Site Startup



Prime shipping



Setup Training



Tech Support

For Maintenance

Preventive Maintenance/Maintenance Support



Periodic Inspections



Maintenance Contracts



Maintenance Training

Breakdown Maintenance/Maintenance Support



On-Site Recovery



Repair/Analysis



Prime shipping



Tech Support

Japan Desk (Contacts in Japanese)

TEL

+62-811-953-5304

+62-811-871-2526

+62-21-2949-7555

* Please say "Japan Desk, please" to ask for a Japanese-speaking representative if someone answered in a local language.

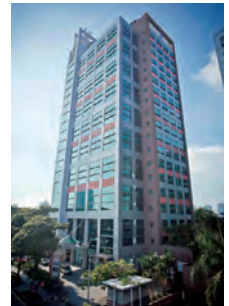
MAIL

japandesk_indonesia@ap.omron.com

MALAYSIA

Supported languages / Malay, English, Chinese, Japanese

Sales HQ	OMRON ELECTRONICS SDN. BHD.		
Address	Unit 1101, Level 11, Uptown 1, No. 1, Jalan SS21/58, Damansara Uptown, 47400 Petaling Jaya, Selangor Darul Ehsan, Malaysia		
Phone	+60-3-7688-2888	Fax	+60-3-7688-2833
Website	Inquiry Form https://www.omron-ap.com.my/service_support/customer_service/feedback_nonmember.asp 	Service-Related Inquiries http://www.omron-ap.com.my/service_support/main.asp 	
Business hours	Monday-Friday (Excluding Public Holiday) 8:30-17:30		
Sales Office	Johor TEL:+60-7-356-8388	Penang TEL:+60-4-643-5382	



Service Support Availability

For Design

New Equipment Design Support



Consultation



Product Training

Product Selection Support



Proof of Concept



Tech Support

For Startup

Product Installation Support



On-Site Startup



Prime shipping



Tech Support

For Maintenance

Preventive Maintenance/Maintenance Support



Periodic Inspections



Maintenance Contracts

Breakdown Maintenance/Maintenance Support



On-Site Recovery



Repair/Analysis



Prime shipping



Tech Support

Japan Desk (Contacts in Japanese)

TEL

+60-3-7688-2888

* Please say "Japan Desk, please" to ask for a Japanese-speaking representative if someone answered in a local language.

MAIL

japandesk_malaysia@ap.omron.com

NEW ZEALAND

Supported languages/English

Sales HQ	OMRON ELECTRONICS LIMITED	
Address	65 Boston Road, Mt Eden Auckland New Zealand	
Phone	+64-9-358-4400	Fax +64-9-358-4411
Website	Inquiry Form https://www.omron-ap.co.nz/service_support/customer_service/feedback_nonmember.asp 	Service-Related Inquiries http://www.omron-ap.co.nz/service_support/main.asp 
Business hours	Monday-Friday (Excluding Public Holiday) 8:00-17:00	
Sales Office	Christchurch TEL:+64-3-366-5091	Wellington TEL:+64-4-567-1438



Japan Desk (Contacts in Japanese)

TEL

MALAYSIA
+60-3-7688-2888

※ Please say "Japan Desk, please" to ask for a Japanese-speaking representative if someone answered in a local language.

MAIL

japandesk_singapore@ap.omron.com

Service Support Availability

For Design

New Equipment Design Support



Product Training

Product Selection Support



Tech Support

For Startup

Product Installation Support



On-Site Startup



Prime shipping



Tech Support

For Maintenance

Preventive Maintenance/Maintenance Support



Periodic Inspections



Maintenance Contracts

Breakdown Maintenance/Maintenance Support



On-Site Recovery



Repair/Analysis



Prime shipping



Tech Support

PHILIPPINES

Supported languages/Filipino, English, Japanese

Sales HQ	OMRON ASIA PACIFIC PTE LTD, MANILA REPRESENTATIVE OFFICE	
Address	2F, Kings Court II Building, 2129 Don Chino Roces Avenue, corner Dela Rosa Street, 1231 Makati City, Metro Manila, Philippines	
Phone	+632-811-2831 ~ 34	Fax +632-811-2583
Website	Inquiry Form https://www.omron-ap.com.ph/service_support/customer_service/feedback_nonmember.asp 	Service-Related Inquiries http://www.omron-ap.com.ph/service_support/main.asp 
Business hours	Monday-Friday (Excluding Public Holiday) 8:30-17:30	
Sales Office	—	



Japan Desk (Contacts in Japanese)

TEL

+63-999-229-3219

※ Please say "Japan Desk, please" to ask for a Japanese-speaking representative if someone answered in a local language.

Service Support Availability

For Design

New Equipment Design Support



Product Training

Product Selection Support



Proof of Concept



Tech Support

For Startup

Product Installation Support



On-Site Startup



Prime shipping



Tech Support

For Maintenance

Preventive Maintenance/Maintenance Support



Periodic Inspections



Maintenance Contracts

Breakdown Maintenance/Maintenance Support



On-Site Recovery



Repair/Analysis



Tech Support

THAILAND

Supported languages/Thai, English, Japanese

Sales HQ	OMRON ELECTRONICS CO., LTD.		
Address	Rasa Tower 2, 16th Floor, 555 Phaholyothin Road, Kwaeng Chatuchak, Khet Chatuchak, Bangkok 10900, THAILAND		
Phone	+66-2-942-6700	Fax	+66-2-937-0501
Website	Inquiry Form https://www.omron-ap.co.th/service_support/customer_service/feedback_nonmember.asp		Service-Related Inquiries http://www.omron-ap.co.th/service_support/main.asp
Business hours	Monday-Friday (Excluding Public Holiday) 8:30-17:30		
Sales Office	Rayong TEL:+66-38-346-070		



Japan Desk (Contacts in Japanese)

TEL

+66-2-942-6753

* Please say "Japan Desk, please" to ask for a Japanese-speaking representative if someone answered in a local language.

MAIL

japandesk_thailand@ap.omron.com

Service Support Availability

For Design

New Equipment Design Support



Product Training

Product Selection Support



Product Evaluation Loan



Proof of Concept



Tech Support



Automation Center/
Laboratory

For Startup

Product Installation Support



On-Site Startup



Prime shipping



Setup Training



Tech Support

For Maintenance

Preventive Maintenance/Maintenance Support



Periodic Inspections



Maintenance Contracts



Maintenance Training

Breakdown Maintenance/Maintenance Support



On-Site Recovery



Repair/Analysis



Prime shipping



Tech Support

VIETNAM

Supported languages/Vietnamese, English, Japanese

Sales HQ	Omron Vietnam Co. Ltd.		
Address	9th floor, Mipec Tower, 229 Tay Son, Dong Da, Hanoi, Vietnam		
Phone	+84-24-3556-3444 (Hanoi) +84-28-3920-4338 (Ho Chi Minh)	Fax	+84-24-3556-3443 (Hanoi) +84-28-3920-4335 (Ho Chi Minh)
Website	Inquiry Form https://www.omron.com.vn/service_support/customer_service/feedback_nonmember.asp		Service-Related Inquiries http://www.omron.com.vn/service_support/main.asp
Business hours	Monday-Friday (Excluding Public Holiday) 8:30-17:30		
Sales Office	Ho Chi Minh TEL:+84-28-3920-4338		



Japan Desk (Contacts in Japanese)

TEL

HANOI
+84-24-3556-3444

HO CHI MINH
+84-28-3920-4338

* Please say "Japan Desk, please" to ask for a Japanese-speaking representative if someone answered in a local language.

MAIL

japandesk_vietnam@ap.omron.com

Service Support Availability

For Design

New Equipment Design Support



Consultation



Product Training

Product Selection Support



Product Evaluation Loan



Tech Support

For Startup

Product Installation Support



On-Site Startup



Prime shipping



Setup Training



Tech Support

For Maintenance

Preventive Maintenance/Maintenance Support



Periodic Inspections



Maintenance Contracts

Breakdown Maintenance/Maintenance Support



On-Site Recovery



Repair/Analysis



Prime shipping



Tech Support

Korea Desk (Contacts in Korean)

TEL

HANOI
+84-96-114-6782

KOREA

In South Korea, we maintain our Sales Headquarters in Seoul, as well as 2 sales offices and one inventory center to ensure that our customers' needs are met.

Our Automation Center/Laboratory showcases actual machines for various control applications that are implemented by our latest control components.



KOREA Supported languages / Korean, Japanese

Sales HQ	OMRON Electronics Korea Co., Ltd.		
Address	18Floor, Kyobo Tower B Wing, 1303-22, Seocho-Dong, Seocho-Gu, Seoul, Republic of Korea		
Phone	+82-70-4506-4106	Fax	+82-2-3483-7788
Website	Inquiry Form https://www.ia.omron.co.kr/member/login.asp 	Service-Related Inquiries http://www.ia.omron.co.kr/ 	
Business hours	Monday-Friday(Excluding public holidays) 9:00-18:00		
Sales Office	Busan TEL:+82-70-4506-4106 Cheonan TEL:+82-70-4506-4106		



Japan Desk
(Contacts in Japanese)

TEL

+82-10-9348-9862

※ Please say "Japan Desk, please" to ask for a Japanese-speaking representative if someone answered in a local language.

Service Support Availability

For Design	For Startup	For Maintenance
<p style="text-align: center;">New Equipment Design Support</p> <div style="display: flex; justify-content: space-around;"> <div style="text-align: center;"> Consultation</div> <div style="text-align: center;"> On-site Environmental Diagnosis</div> <div style="text-align: center;"> Product Training</div> </div> <p style="text-align: center;">Equipment Optimization Support</p> <div style="display: flex; justify-content: space-around;"> <div style="text-align: center;"> Remediation/Additional Function Designing</div> <div style="text-align: center;"> Migration/Replacement of Discontinued Products</div> </div> <p style="text-align: center;">Product Selection Support</p> <div style="display: flex; justify-content: space-around;"> <div style="text-align: center;"> Proof of Concept</div> <div style="text-align: center;"> Tech Support</div> <div style="text-align: center;"> Automation Center / Laboratory</div> </div>	<p style="text-align: center;">Product Installation Support</p> <div style="display: flex; justify-content: space-around;"> <div style="text-align: center;"> On-Site Startup</div> <div style="text-align: center;"> Prime shipping</div> </div> <div style="display: flex; justify-content: space-around; margin-top: 10px;"> <div style="text-align: center;"> Setup Training</div> <div style="text-align: center;"> Tech Support</div> </div>	<p style="text-align: center;">Preventive Maintenance/Maintenance Support</p> <div style="display: flex; justify-content: space-around;"> <div style="text-align: center;"> Periodic Inspections</div> <div style="text-align: center;"> Maintenance Contracts</div> <div style="text-align: center;"> Maintenance Training</div> </div> <p style="text-align: center;">Breakdown Maintenance/Maintenance Support</p> <div style="display: flex; justify-content: space-around;"> <div style="text-align: center;"> Trouble Analysis</div> <div style="text-align: center;"> On-Site Recovery</div> <div style="text-align: center;"> Repair/Analysis</div> </div> <div style="display: flex; justify-content: space-around; margin-top: 10px;"> <div style="text-align: center;"> Prime shipping</div> <div style="text-align: center;"> Tech Support</div> </div>

*Visit our website at www.ia.omron.com and click the Global Network link for the latest information and updates.

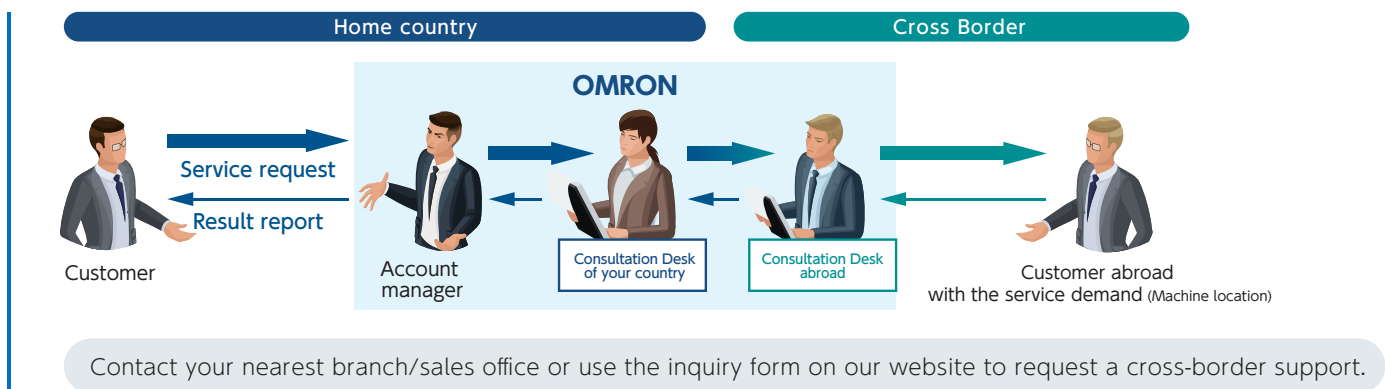
EUROPE

In Europe and Africa, we maintain our Regional Sales Headquarters in Hoofddorp (Netherlands), as well as 41 sales offices and 4 inventory centers to ensure that our customer's needs are met. For inquiries about OMRON service and support in regions where no sales offices exist, please contact our Regional Sales Headquarters in the Netherlands (Hoofddorp). Our Automation Center/Laboratory showcases actual machines for various control applications that are implemented by our latest control components.





Cross-border Support – Consultation Desk arranges your service request to be carried out Globally –

Need a cross-border service, such as a startup support, in another country? Contact your Omron account manager. Your request will be passed to our Consultation Desk, which will contact the customer with the service demand. This will allow you to use our service without constraints of various procedures, languages and borders.



NETHERLANDS

Supported languages/Dutch, English, French, Japanese

Sales HQ	OMRON ELECTRONICS B.V.		
Address	Wegalaan 61 2132 JD Hoofddorp The Netherlands		
Phone	+31-23-568-1100	Fax	+31-23-568-1188
Website	Inquiry Form https://industrial.omron.nl/contact_form 	Service-Related Inquiries https://industrial.omron.nl/nl/services-support 	
Business hours	Monday-Friday(Excluding public holidays) 8:00-17:00		
Sales Office	—		



Japan Desk (Contacts in Japanese)

TEL

+31-23-568-1343

* Please say "Japan Desk, please" to ask for a Japanese-speaking representative if someone answered in a local language.

MAIL

Japan.desk.Europe@eu.omron.com

Do you need Omron services abroad?

Cross-border Support

Contact your account manager !



Service Support Availability

For Design

New Equipment Design Support



Equipment Optimization Support



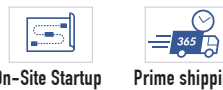
Product Selection Support



Tech Support

For Startup

Product Installation Support



Tech Support

For Maintenance

Preventive Maintenance/Maintenance Support



Breakdown Maintenance/Maintenance Support



Prime shipping



Tech Support

AUSTRIA

Supported languages/German, English

Sales HQ	OMRON Electronics Ges.m.b.H.		
Address	Liebermannstraße A01 118/116 A-2345 Brunn am Gebirge Austria		
Phone	+43-2236-377-800	Fax	+49-2173-6800-567
Website	Inquiry Form https://industrial.omron.at/de/contact_form 	Service-Related Inquiries https://industrial.omron.at/de/services-support 	
Business hours	Monday-Friday(Excluding public holidays) 8:00-17:00		
Sales Office	—		



Japan Desk (Contacts in Japanese)

TEL

NETHERLANDS
+31-23-568-1343

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MAIL

Japan.desk.Europe@eu.omron.com

Do you need Omron services abroad?

Cross-border Support

Contact your account manager !



Service Support Availability

For Design

New Equipment Design Support



Equipment Optimization Support



Product Selection Support



Proof of Concept

Tech Support

For Startup

Product Installation Support



Setup Training



Tech Support

For Maintenance

Preventive Maintenance/Maintenance Support



Breakdown Maintenance/Maintenance Support



Prime shipping



Tech Support

BELGIUM

Supported languages / Dutch, French, English

Sales HQ	OMRON ELECTRONICS NV/SA		
Address	Oktrooiplein 1 B 601 9000 Gent Belgium		
Phone	+32-2-466-2480	Fax	—
Website	Inquiry Form (Dutch) https://industrial.omron.be/nl/contact_form 	Service-Related Inquiries (Dutch) https://industrial.omron.be/nl/services-support 	
Business hours	Monday-Friday (Excluding public holidays) 8:00-17:00		
Sales Office	—		



Japan Desk (Contacts in Japanese)

TEL

NETHERLANDS
+31-23-568-1343

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MAIL

Japan.desk.Europe@eu.omron.com

Service Support Availability

For Design

New Equipment Design Support



Equipment Optimization Support

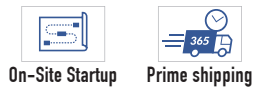


Product Selection Support



For Startup

Product Installation Support



Tech Support

For Maintenance

Preventive Maintenance/Maintenance Support



Breakdown Maintenance/Maintenance Support



Do you need Omron services abroad?



Cross-border Support

Contact your account manager!

CZECH REPUBLIC

Supported languages / Czech, English

Sales HQ	OMRON ELECTRONICS SPOL. S.R.O.		
Address	Jankovcova 53, 170 00 Praha 7 Czech Republic		
Phone	+420-234-602-602	Fax	+420-234-602-607
Website	Inquiry Form https://industrial.omron.cz/cs/contact_form 	Service-Related Inquiries https://industrial.omron.cz/cs/services-support 	
Business hours	Monday-Friday (Excluding public holidays) 8:00-16:00		
Sales Office	—		



Japan Desk (Contacts in Japanese)

TEL

NETHERLANDS
+31-23-568-1343

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MAIL

Japan.desk.Europe@eu.omron.com

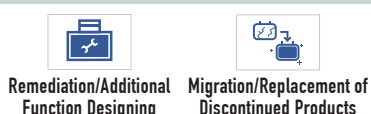
Service Support Availability

For Design

New Equipment Design Support



Equipment Optimization Support



Product Selection Support



For Startup

Product Installation Support



Tech Support

For Maintenance

Preventive Maintenance/Maintenance Support



Breakdown Maintenance/Maintenance Support



Do you need Omron services abroad?




Cross-border Support

Contact your account manager!

DENMARK

Supported languages / Danish, English

Sales HQ	OMRON ELECTRONICS A/S	
Address	Theilgaards Torv 3, 1.sal 4600 Køge, Denmark	
Phone	+45-43-440-011	Fax +45-43-440-211
Website	Inquiry Form https://industrial.omron.dk/da/contact_form 	Service-Related Inquiries https://industrial.omron.dk/da/services-support 
Business hours	Monday-Friday(Excluding public holidays) 8:00-16:00 (Monday-Thursday), 8:00-15:30 (Friday)	
Sales Office	Aarhus TEL:+45-43-440-011	



Japan Desk (Contacts in Japanese)

TEL

NETHERLANDS
+31-23-568-1343

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MAIL

Japan.desk.Europe@eu.omron.com

Do you need Omron services abroad?

Cross-border Support

Contact your account manager!



Service Support Availability

For Design

New Equipment Design Support



Equipment Optimization Support

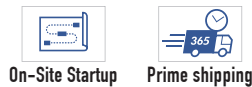


Product Selection Support



For Startup

Product Installation Support



For Maintenance

Preventive Maintenance/Maintenance Support



Breakdown Maintenance/Maintenance Support



FINLAND

Supported languages / Finnish, English, Swedish, Russian

Sales HQ	OMRON ELECTRONICS OY	
Address	Bertel Jungin aukio 7 b FI-02600 Espoo Finland	
Phone	+358-207-464200	Fax +358-207-464250
Website	Inquiry Form https://industrial.omron.fi/contact_form 	Service-Related Inquiries https://industrial.omron.fi/services-support 
Business hours	Monday-Friday(Excluding public holidays) 8:00-16:30	
Sales Office	Tampere TEL:+358(0)40-3541815	TEL:+358(0)40-6716565
	Vaasa TEL:+358-40-1432323	TEL:+358-40-8093666
	Vilnius(Lietuva) TEL:+370-61068380	TEL:+370-68941900



Japan Desk (Contacts in Japanese)

TEL

NETHERLANDS
+31-23-568-1343

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MAIL

Japan.desk.Europe@eu.omron.com

Do you need Omron services abroad?

Cross-border Support

Contact your account manager!



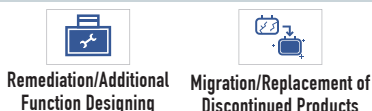
Service Support Availability

For Design

New Equipment Design Support



Equipment Optimization Support



Product Selection Support



For Startup

Product Installation Support



For Maintenance

Preventive Maintenance/Maintenance Support



Breakdown Maintenance/Maintenance Support



FRANCE

Supported languages / French

Sales HQ	OMRON ELECTRONICS S.A.S.		
Address	14 rue de Lisbonne 93561 Rosny Sous Bois cedex France		
Phone	0-825-825-679 (In France)	Fax	+33-1-48-55-90-86
Website	Inquiry Form https://industrial.omron.fr/contact_form		Service-Related Inquiries https://industrial.omron.fr/fr/services-support
Business hours	Monday-Friday (Excluding public holidays) 8:30-12:00,13:30-18:00 (Monday-Thursday) 8:30-12:00,13:30-17:00 (Friday)		
Sales Office	Lyon/Nantes TEL:0-825-825-679 (In France)		



Japan Desk (Contacts in Japanese)

TEL

NETHERLANDS
+31-23-568-1343

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MAIL

Japan.desk.Europe@eu.omron.com

Service Support Availability

For Design

New Equipment Design Support

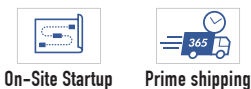


Product Selection Support



For Startup

Product Installation Support



For Maintenance

Preventive Maintenance/Maintenance Support



Breakdown Maintenance/Maintenance Support



Do you need Omron services abroad?



Cross-border Support

Contact your account manager !

GERMANY

Supported languages / German, English

Sales HQ	OMRON ELECTRONICS GmbH		
Address	Elisabeth-Selbert-Strasse 17 40764 Langenfeld Germany		
Phone	+49-2173-6800-0	Fax	+49-2173-6800-400
Website	Inquiry Form https://industrial.omron.de/contact_form		Service-Related Inquiries https://industrial.omron.de/de/services-support
Business hours	Monday-Friday (Excluding public holidays) 8:00-17:00		
Sales Office	Langenfeld TEL:+49-2173-6800-0		



Japan Desk (Contacts in Japanese)

TEL

NETHERLANDS
+31-23-568-1343

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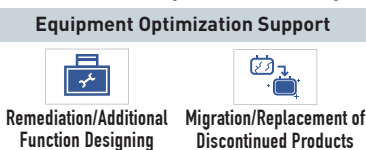
MAIL

Japan.desk.Europe@eu.omron.com

Service Support Availability

For Design

New Equipment Design Support

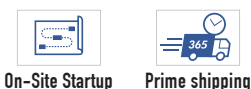


Product Selection Support



For Startup

Product Installation Support



For Maintenance

Preventive Maintenance/Maintenance Support



Breakdown Maintenance/Maintenance Support



Do you need Omron services abroad?





Cross-border Support

Contact your account manager !

HUNGARY

Supported languages/Hungarian

Sales HQ	OMRON ELECTRONICS KFT.		
Address	Vaci ut. 45. C/6 1134 Budapest Hungary		
Phone	+36-1-399-3050	Fax	+36-1-399-3060
Website	Inquiry Form https://industrial.omron.hu/contact_form 	Service-Related Inquiries https://industrial.omron.hu/hu/services-support 	
Business hours	Monday-Friday (Excluding public holidays) 8:00-16:30 (Monday-Thursday) 8:00-14:30 (Friday)		
Sales Office	—		



Japan Desk (Contacts in Japanese)

TEL

NETHERLANDS
+31-23-568-1343

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MAIL

Japan.desk.Europe@eu.omron.com

Do you need Omron services abroad?



Cross-border Support
Contact your account manager!

Service Support Availability

For Design

New Equipment Design Support





Consultation On-site Environmental Diagnosis Product Training

Equipment Optimization Support




Remediation/Additional Function Designing Migration/Replacement of Discontinued Products



Product Selection Support




Proof of Concept Tech Support

For Startup

Product Installation Support

On-Site Startup Prime shipping



Tech Support

For Maintenance

Preventive Maintenance/Maintenance Support




Periodic Inspections Maintenance Contracts

Breakdown Maintenance/Maintenance Support





Trouble Analysis On-Site Recovery Repair/Analysis




Prime shipping Tech Support

ITALY

Supported languages/Italian

Sales HQ	OMRON ELECTRONICS S.P.A.		
Address	Viale Certosa 49 20149 Milano Italy		
Phone	+39-02-326-81	Fax	+39-02-326-8282
Website	Inquiry Form https://industrial.omron.it/contact_form 	Service-Related Inquiries https://industrial.omron.it/it/services-support 	
Business hours	Monday-Friday (Excluding public holidays) 8:30-12:30, 13:30-17:30		
Sales Office	Bologna TEL:+39-051-613-6611 Milano TEL:+39-02-326-8777 Terni TEL:+39-07-445-4511		



Japan Desk (Contacts in Japanese)

TEL

NETHERLANDS
+31-23-568-1343

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MAIL

Japan.desk.Europe@eu.omron.com

Do you need Omron services abroad?



Cross-border Support
Contact your account manager!

Service Support Availability

For Design

New Equipment Design Support





Consultation On-site Environmental Diagnosis Product Training

Equipment Optimization Support




Remediation/Additional Function Designing Migration/Replacement of Discontinued Products

Product Selection Support







Product Evaluation Loan Proof of Concept Tech Support

For Startup

Product Installation Support

On-Site Startup Prime shipping




Setup Training Tech Support

For Maintenance

Preventive Maintenance/Maintenance Support




Periodic Inspections Maintenance Contracts

Breakdown Maintenance/Maintenance Support





Trouble Analysis On-Site Recovery Repair/Analysis




Prime shipping Tech Support

NORWAY

Supported languages / Norwegian, English

Sales HQ	OMRON ELECTRONICS NORWAY A/S		
Address	Ole Deviks vei 6 B N-0666 Oslo Norway		
Phone	+47-22-657-500	Fax	—
Website	Inquiry Form https://industrial.omron.no/contact_form 	Service-Related Inquiries https://industrial.omron.no/no/services-support 	
Business hours	Monday-Friday (Excluding public holidays) 8:00-16:00		
Sales Office	Aalesund TEL:+47-22-657-500 Stavanger TEL:+47-22-657-500		



Japan Desk (Contacts in Japanese)

TEL

NETHERLANDS
+31-23-568-1343

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MAIL

Japan.desk.Europe@eu.omron.com

Service Support Availability

For Design

New Equipment Design Support



Consultation On-site Environmental Diagnosis Product Training

Equipment Optimization Support



Remediation/Additional Function Designing Migration/Replacement of Discontinued Products

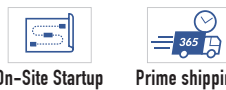
Product Selection Support



Tech Support

For Startup

Product Installation Support



On-Site Startup Prime shipping



Tech Support

For Maintenance

Preventive Maintenance/Maintenance Support



Periodic Inspections Maintenance Contracts

Breakdown Maintenance/Maintenance Support



Trouble Analysis On-Site Recovery Repair/Analysis

Prime shipping

Tech Support

Do you need Omron services abroad?



Cross-border Support

Contact your account manager !

POLAND

Supported languages / Polish, English

Sales HQ	OMRON ELECTRONICS SP. Z O.O.		
Address	ul. Cybernetyki 7A Budynek Luminar 02-677 Warszawa Poland		
Phone	+48-22-458-6666	Fax	+48-22-458-6660
Website	Inquiry Form https://industrial.omron.pl/contact_form 	Service-Related Inquiries https://industrial.omron.pl/pl/services-support 	
Business hours	Monday-Friday (Excluding public holidays) 9:00-17:00		
Sales Office	—		



Japan Desk (Contacts in Japanese)

TEL

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+31-23-568-1343

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MAIL

Japan.desk.Europe@eu.omron.com

Service Support Availability

For Design

New Equipment Design Support



Consultation On-site Environmental Diagnosis Product Training

Equipment Optimization Support



Remediation/Additional Function Designing Migration/Replacement of Discontinued Products

Product Selection Support



Proof of Concept

Tech Support

For Startup

Product Installation Support



On-Site Startup Prime shipping



Tech Support

For Maintenance

Preventive Maintenance/Maintenance Support



Periodic Inspections Maintenance Contracts

Breakdown Maintenance/Maintenance Support



Trouble Analysis On-Site Recovery Repair/Analysis

Prime shipping

Tech Support

Do you need Omron services abroad?



Cross-border Support

Contact your account manager !

PORTUGAL

Supported languages / Portuguese, English

Sales HQ	OMRON ELECTRONICS IBERIA S.A.		
Address	Edifício Mar do Oriente - Rua do Pólo Norte, nr.18 - 3.2 - 1990-266 Lisboa		
Phone	+351-21-942-9400	Fax	+351-21-941-7899
Website	Inquiry Form https://industrial.omron.pt/contact_form 	Service-Related Inquiries https://industrial.omron.pt/pt/services-support 	
Business hours	Monday-Friday (Excluding public holidays) 8:30-17:40 (Monday-Thursday) 8:30-15:00 (Friday)		
Sales Office	Porto TEL:+351-22-715-5900		



Japan Desk (Contacts in Japanese)

TEL

NETHERLANDS
+31-23-568-1343

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MAIL

Japan.desk.Europe@eu.omron.com

Service Support Availability

For Design

New Equipment Design Support



Equipment Optimization Support

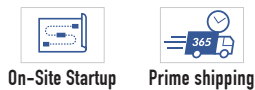


Product Selection Support



For Startup

Product Installation Support



For Maintenance

Preventive Maintenance/Maintenance Support





Breakdown Maintenance/Maintenance Support



ROMANIA

Supported languages / Romanian

Sales HQ	Omron Electronics Kft		
Address	Bvd. Mihai Viteazul nr. 30B, SAD 102 300222 Timișoara Romania		
Phone	+40-356-172-242	Fax	+40-356-172-243
Website	Inquiry Form https://industrial.omron.ro/contact_form 	Service-Related Inquiries https://industrial.omron.ro/ro/services-support 	
Business hours	Monday-Friday(Excluding public holidays) 8:00-16:30 (Monday-Thursday) 8:00-14:30 (Friday)		
Sales Office	—		



Japan Desk (Contacts in Japanese)

TEL

NETHERLANDS
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MAIL

Japan.desk.Europe@eu.omron.com

Service Support Availability

For Design

New Equipment Design Support



Equipment Optimization Support

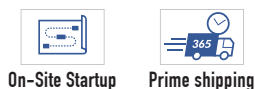


Product Selection Support



For Startup

Product Installation Support



For Maintenance

Preventive Maintenance/Maintenance Support



Breakdown Maintenance/Maintenance Support



Do you need Omron services abroad?


Cross-border Support

Contact your account manager !



RUSSIA

Supported languages/Russian, English

Sales HQ	OOO OMRON ELECTRONICS		
Address	Pravdy street 26 125040 Moscow Russia		
Phone	+7-495-648-9450	Fax	+7-495-648-9451
Website	Inquiry Form https://industrial.omron.ru/contact_form		Service-Related Inquiries https://industrial.omron.ru/ru/services-support
Business hours	Monday-Friday(Excluding public holidays) 9:00-18:00		
Sales Office	—		



Japan Desk (Contacts in Japanese)

TEL

NETHERLANDS
+31-23-568-1343

※ Please say "Japan Desk, please" to ask for a Japanese-speaking representative if someone answered in a local language.

MAIL

Japan.desk.Europe@eu.omron.com

Service Support Availability

For Design

New Equipment Design Support



Equipment Optimization Support



Product Selection Support



For Startup

Product Installation Support



For Maintenance

Preventive Maintenance/Maintenance Support



Breakdown Maintenance/Maintenance Support



Do you need Omron services abroad?



Cross-border Support

Contact your account manager !

SPAIN

Supported languages/Spanish, English

Sales HQ	OMRON ELECTRONICS IBERIA S.A.U.		
Address	c/Arturo Soria 95 28027 Madrid Spain		
Phone	+34-902-100-221	Fax	+34-902-361-817
Website	Inquiry Form https://industrial.omron.es/contact_form		Service-Related Inquiries https://industrial.omron.es/es/services-support
Business hours	Monday-Friday(Excluding public holidays) 8:00-17:30(Monday-Thursday), 8:00-15:00(Friday),8:00-15:00(July and August)		
Sales Office	Barcelona/Madrid/Sevilla/Valencia/Vitoria TEL:+34-902-100-221		



Japan Desk (Contacts in Japanese)

TEL

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+31-23-568-1343

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MAIL

Japan.desk.Europe@eu.omron.com

Service Support Availability

For Design

New Equipment Design Support



Equipment Optimization Support

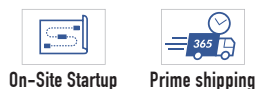


Product Selection Support



For Startup

Product Installation Support



For Maintenance

Preventive Maintenance/Maintenance Support



Breakdown Maintenance/Maintenance Support



Do you need Omron services abroad?



Cross-border Support

Contact your account manager !

SWEDEN

Supported languages / Swedish, English

Sales HQ	OMRON ELECTRONICS AB		
Address	Färögatan 7 164 40 Kista Sweden		
Phone	+46-8-632-3500	Fax	+46-8-632-3540
Website	Inquiry Form https://industrial.omron.se/sv/contact_form 	Service-Related Inquiries https://industrial.omron.se/sv/services-support 	
Business hours	Monday-Friday(Excluding public holidays) 8:00-16:30		
Sales Office	Gothenburg TEL:+46-8-632-3500 Malmö TEL:+46-8-632-3500		



Japan Desk (Contacts in Japanese)

TEL

NETHERLANDS
+31-23-568-1343

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MAIL

Japan.desk.Europe@eu.omron.com

Do you need Omron services abroad?



Cross-border Support
Contact your account manager !

Service Support Availability

For Design

New Equipment Design Support



Equipment Optimization Support

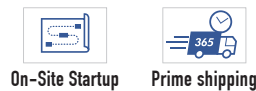


Product Selection Support



For Startup

Product Installation Support



For Maintenance

Preventive Maintenance/Maintenance Support



Breakdown Maintenance/Maintenance Support



SWITZERLAND

Supported languages / German, French, Italian

Sales HQ	OMRON ELECTRONICS AG		
Address	Blegistrasse 3, 6340 Baar, Zug, Switzerland		
Phone	+41-41-748-1313	Fax	+41-41-748-1345
Website	Inquiry Form (German) https://industrial.omron.ch/de/contact_form 	Service-Related Inquiries (German) https://industrial.omron.ch/de/services-support 	
Business hours	Monday-Friday(Excluding public holidays) 8:00-17:00		
Sales Office	—		



Japan Desk (Contacts in Japanese)

TEL

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+31-23-568-1343

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MAIL

Japan.desk.Europe@eu.omron.com

Do you need Omron services abroad?



Cross-border Support
Contact your account manager !

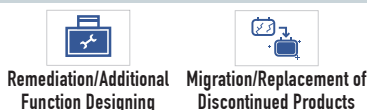
Service Support Availability

For Design

New Equipment Design Support



Equipment Optimization Support

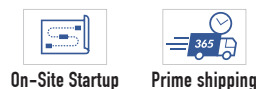


Product Selection Support



For Startup

Product Installation Support



For Maintenance

Preventive Maintenance/Maintenance Support



Breakdown Maintenance/Maintenance Support



TURKEY

Supported languages / Turkish, English

Sales HQ	OMRON ELECTRONICS LTD.		
Address	Burhaniye Mah. Tunuslu Mahmut Paşa Cad. No:10 34676 Üsküdar, İstanbul, Türkiye		
Phone	+90-216-556-51-30	Fax	+90-216-556-51-60
Website	Inquiry Form https://industrial.omron.com.tr/contact_form 	Service-Related Inquiries https://industrial.omron.com.tr/tr/services-support 	
Business hours	Monday-Friday(Excluding public holidays) 08:15-17:45		
Sales Office	—		



Japan Desk (Contacts in Japanese)

TEL

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MAIL

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Service Support Availability

For Design

New Equipment Design Support



On-site Environmental Diagnosis



Product Training

Equipment Optimization Support



Remediation/Additional Function Designing



Migration/Replacement of Discontinued Products

Product Selection Support



Proof of Concept



Tech Support

For Startup

Product Installation Support



On-Site Startup



Prime shipping



Tech Support

For Maintenance

Preventive Maintenance/Maintenance Support



Periodic Inspections



Maintenance Contracts

Breakdown Maintenance/Maintenance Support



Trouble Analysis



On-Site Recovery



Repair/Analysis



Prime shipping



Tech Support

Do you need Omron services abroad?



Cross-border Support

Contact your account manager !

UNITED KINGDOM

Supported languages / English

Sales HQ	OMRON ELECTRONICS LTD.		
Address	Opal Drive Fox Milne MK15 0DG Milton Keynes United Kingdom		
Phone	+44-1908-258258	Fax	+44-1908-258158
Website	Inquiry Form https://industrial.omron.co.uk/contact_form 	Service-Related Inquiries https://industrial.omron.co.uk/en/services-support 	
Business hours	Monday-Friday(Excluding public holidays) 8:00-17:00 (Monday-Thursday) 8:00-16:00 (Friday)		
Sales Office	—		



Japan Desk (Contacts in Japanese)

TEL

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MAIL

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Service Support Availability

For Design

New Equipment Design Support



Consultation



On-site Environmental Diagnosis



Product Training

Equipment Optimization Support



Remediation/Additional Function Designing



Migration/Replacement of Discontinued Products

Product Selection Support



Proof of Concept



Tech Support

For Startup

Product Installation Support



On-Site Startup



Prime shipping



Tech Support

For Maintenance

Preventive Maintenance/Maintenance Support



Periodic Inspections



Maintenance Contracts

Breakdown Maintenance/Maintenance Support



Trouble Analysis



On-Site Recovery



Repair/Analysis



Prime shipping



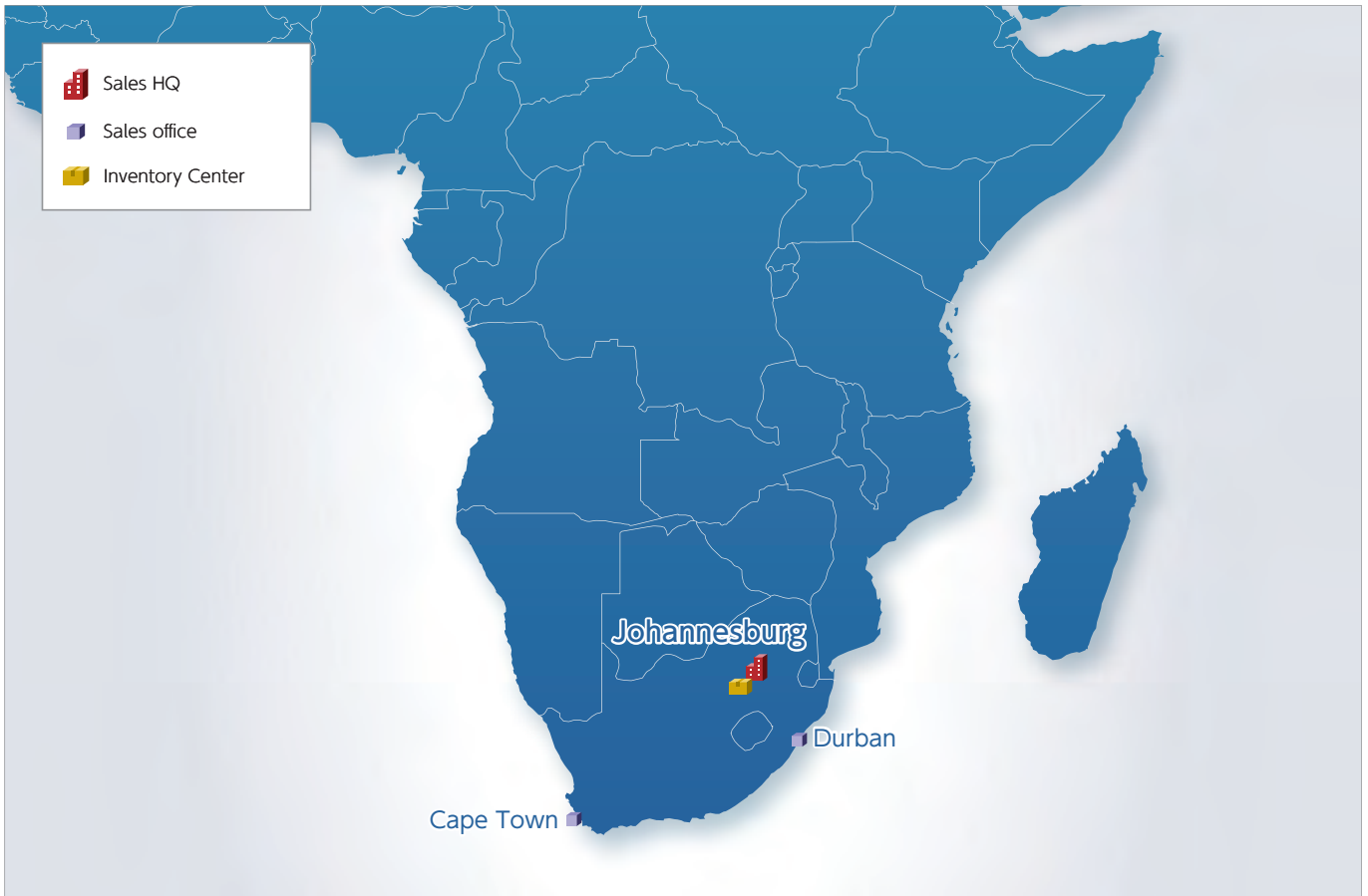
Tech Support

Do you need Omron services abroad?



Cross-border Support

Contact your account manager !



SOUTH AFRICA

Supported languages/English

Sales HQ	OMRON Electronics (Pty) Ltd.	
Address	22 Friesland Drive Longmeadow Office Park South Modderfontein, 1640 South Africa	
Phone	+27-11-579-2600	Fax +27-11-608-3515
Website	Inquiry Form https://industrial.omron.co.za/contact_form 	Service-Related Inquiries https://industrial.omron.co.za/en/services-support 
Business hours	Monday-Friday(Excluding public holidays) 8:00-16:30	
Sales Office	Cape Town TEL:+27-21-551-2448 Durban TEL:+27-31-275-3000	



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+31-23-568-1343

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Service Support Availability

For Design

New Equipment Design Support



On-site Environmental Diagnosis



Product Training

Equipment Optimization Support



Remediation/Additional Function Designing



Migration/Replacement of Discontinued Products

Product Selection Support



Tech Support

For Startup

Product Installation Support



On-Site Startup



Prime shipping



Tech Support

For Maintenance

Preventive Maintenance/Maintenance Support



Periodic Inspections



Maintenance Contracts

Breakdown Maintenance/Maintenance Support



Trouble Analysis



On-Site Recovery



Repair/Analysis



Prime shipping



Tech Support

Do you need Omron services abroad?



Cross-border Support

Contact your account manager!

AMERICAS

In North and South America, we maintain our Regional Sales Headquarters in Chicago, as well as 7 sales offices and 4 inventory centers to ensure that our customer's needs are met. For inquiries about OMRON service and support in regions where no sales offices exist, please contact our Regional Sales Headquarters in the U.S. (Chicago).

Our Automation Center/Laboratory showcases actual machines for various control applications that are implemented by our latest control components.



UNITED STATES

Supported languages/English, Spanish, Japanese

Sales HQ	OMRON ELECTRONICS LLC		
Address	2895 Greenspoint Parkway, Suite 200 Hoffman Estates, IL 60169 U.S.A		
Phone	+1-847-843-7900	Fax	+1-847-843-7787
Website	Inquiry Form https://industrial.omron.us/en/contact/contact-us 	Service-Related Inquiries https://industrial.omron.us/en/services-and-support 	
Business hours	Monday-Friday(Excluding public holidays) 8:00-17:00		
Sales Office	—		



Japan Desk (Contacts in Japanese)

TEL

+1 847-285-7128

* Please say "Japan Desk, please" to ask for a Japanese-speaking representative if someone answered in a local language.

Service Support Availability

For Design

New Equipment Design Support



Consultation



Product Training

Equipment Optimization Support



Remediation/Additional Function Designing



Migration/Replacement of Discontinued Products

Product Selection Support



Proof of Concept



Tech Support



Automation Center /Laboratory

For Startup

Product Installation Support



On-Site Startup



Prime shipping



Setup Training



Tech Support

For Maintenance

Preventive Maintenance/Maintenance Support



Periodic Inspections



Maintenance Contracts



Maintenance Training

Breakdown Maintenance/Maintenance Support



On-Site Recovery



Repair/Analysis





Prime shipping



Tech Support

BRAZIL

Supported languages/Portuguese

Sales HQ	OMRON ELETRONICA DO BRASIL LTDA.		
Address	Alameda Vicente Pinzón, 51-3º andar, Vila Olímpia, CEP:04547-130, São Paulo, Brasil		
Phone	+55-11-5171-8920	Fax	—
Website	Inquiry Form http://industrial.omron.com.br/contato/ 	Service-Related Inquiries http://industrial.omron.com.br/ 	
Business hours	Monday-Friday(Excluding public holidays) 8:00-18:00		
Sales Office	—		



Japan Desk (Contacts in Japanese)

TEL

UNITED STATES
+1 847-285-7128

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Service Support Availability

For Design

New Equipment Design Support



Product Training

Product Selection Support



Proof of Concept



Tech Support

For Startup

Product Installation Support



On-Site Startup



Prime shipping



Tech Support

For Maintenance

Preventive Maintenance/Maintenance Support



Periodic Inspections



Maintenance Contracts

Breakdown Maintenance/Maintenance Support



On-Site Recovery



Prime shipping



Tech Support

CANADA

Supported languages / English, French, Spanish

Sales HQ	OMRON CANADA INC.		
Address	100 Consilium Place, Suite 802 Scarborough, ON M1H 3E3 CANADA		
Phone	+1-416-286-6465	Fax	+1-416-286-6648
Website	Inquiry Form https://industrial.omron.ca/en/contact/contact-us 	Service-Related Inquiries https://industrial.omron.ca/en/services-and-support 	
Business hours	Monday-Friday(Excluding public holidays) 8:30-17:00		
Sales Office	Montreal TEL:+1-514-636-6676		



Japan Desk (Contacts in Japanese)

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+1 847-285-7128

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Service Support Availability

For Design

New Equipment Design Support



Consultation



Product Training

Product Selection Support



Proof of Concept



Tech Support

For Startup

Product Installation Support



On-Site Startup



Prime shipping



Tech Support

For Maintenance

Preventive Maintenance/Maintenance Support



Periodic Inspections



Maintenance Contracts

Breakdown Maintenance/Maintenance Support



On-Site Recovery



Repair/Analysis



Prime shipping



Tech Support

MEXICO

Supported languages / Spanish, English, Japanese

Sales HQ	OMRON ELECTRONICS DE MEXICO S.A DE C.V		
Address	Lamartine 238, 4th floor, Col. Chapultepec Morales, Mexico Df, Zip 11570, Mexico		
Phone	+52-55-5901-4300	Fax	+52-55-5901-4300
Website	Inquiry Form https://industrial.omron.mx/es/contact/contact-us 	Service-Related Inquiries https://industrial.omron.mx/es/services-and-support 	
Business hours	Monday-Friday(Excluding public holidays) 8:30-17:30		
Sales Office	Monterrey TEL:+52-81-1156-9910 León TEL:+52-1-47-7214-5900		



Japan Desk (Contacts in Japanese)

TEL

+52-477-396-7907

※ Please say "Japan Desk, please" to ask for a Japanese-speaking representative if someone answered in a local language.

Service Support Availability

For Design

New Equipment Design Support



Consultation



Product Training

Equipment Optimization Support



Remediation/Additional
Function Designing



Migration/Replacement of
Discontinued Products

Product Selection Support



Proof
of Concept



Tech
Support



Automation Center
/Laboratory

For Startup

Product Installation Support



Prime shipping



Setup Training



Tech Support

For Maintenance

Preventive Maintenance/Maintenance Support



Periodic
Inspections



Maintenance
Contracts

Breakdown Maintenance/Maintenance Support



On-Site Recovery



Prime shipping



Tech Support



* The information in this catalog was last updated in September 2018

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Kyoto, JAPAN

Contact: www.ia.omron.com

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2895 Greenspoint Parkway, Suite 200
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200 Yin Cheng Zhong Road,
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