

Investor Day | 14 March 2019





ACCELERATING GROWTH IN THE NEW NICOTINE WORLD

KINGSLEY WHEATON | CHIEF MARKETING OFFICER



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Important Information

Forward-looking Statements (continued)

Additional information concerning these and other factors can be found in BAT's filings with the U.S. Securities and Exchange Commission ("SEC"), including the Annual Report on Form 20-F to be filed on 15 March 2019 and Current Reports on Form 6-K, which may be obtained free of charge at the SEC's website, http://www.sec.gov, and BAT's Annual Reports, which may be obtained free of charge from the British American Tobacco website www.bat.com.

Past performance is no guide to future performance and persons needing advice should consult an independent financial adviser. Readers are cautioned not to place undue reliance on such forward-looking statements.

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Additional Information

All financial statements and financial information provided by or with respect to the US or Reynolds American Inc. ("RAI") are initially prepared on the basis of U.S. GAAP and constitute the primary financial statements or financial records of the US business/RAI. This financial information is then converted to International Financial Reporting Standards as issued by the IASB and as adopted by the European Union (IFRS) for the purpose of consolidation within the results of the BAT Group. To the extent any such financial information provided in this presentation relates to the US or RAI it is provided as an explanation of, or supplement to, RAI's primary U.S. GAAP based financial statements and information.

Our vapour product Vuse, and oral products Grizzly, Camel Snus and Kodiak, which are only sold in the US, are subject to FDA regulation and no reduced-risk claims will be made to these products without agency clearance.

Revision

For presentation purposes within this presentation, all prior periods have been revised to be consistent with the current reporting structure. All of the information in this presentation is in respect to continuing operations, revised for the fully retrospective adoption of IFRS 15.



KINGSLEY WHEATON

CHIEF MARKETING OFFICER

23 Yrs
BAT

Europe Middle East Americas Africa

General Manager Russia





BRITISH AMERICAN
TOBACCO

Key Messages

Driving value from combustibles as we continue to outperform the industry

The tobacco & nicotine industry is growing & fragmenting

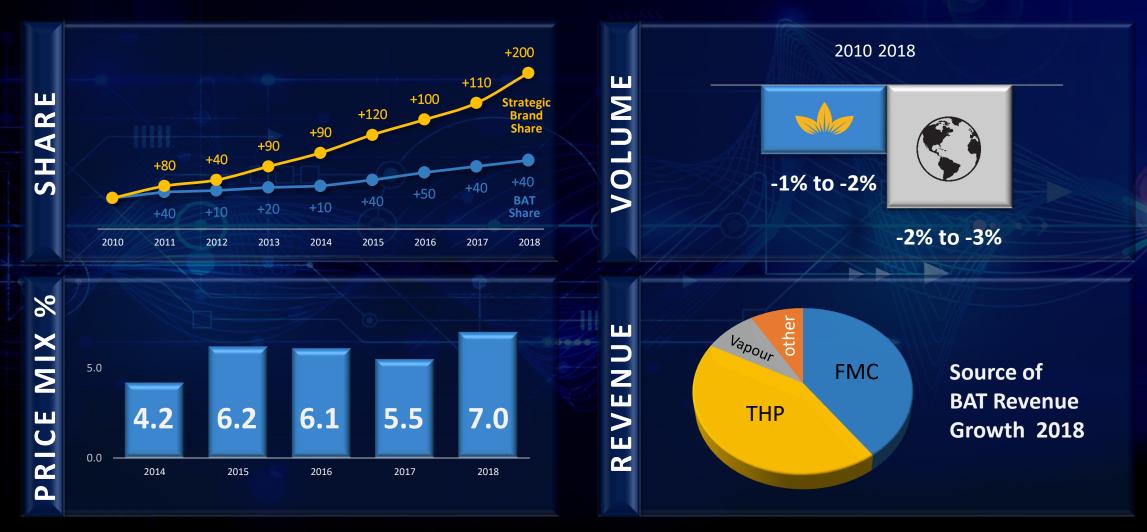
Powerful consumer insights inform our multi-category strategy

A step-change in New Categories - both pipeline & building global brands

Ambition for revenue growth: mid/upper-end of our range



Strong Historical Performance



Key Market offtake share: as independently measured by retail audit agencies (including Nielsen), shipment share estimates, and share of retail for the US business, based upon the latest available validated data

Source: Internal Data T40 Markets (volume and Revenue)
Price Mix: Group Headline Organic @ Constant FX



Built On Outstanding Capabilities & Global Reach



11mn
OUTLETS
REACHED

150mn
CONSUMERS
DAILY





30 PRRP MARKETS

8mn
PRRP CONSUMERS

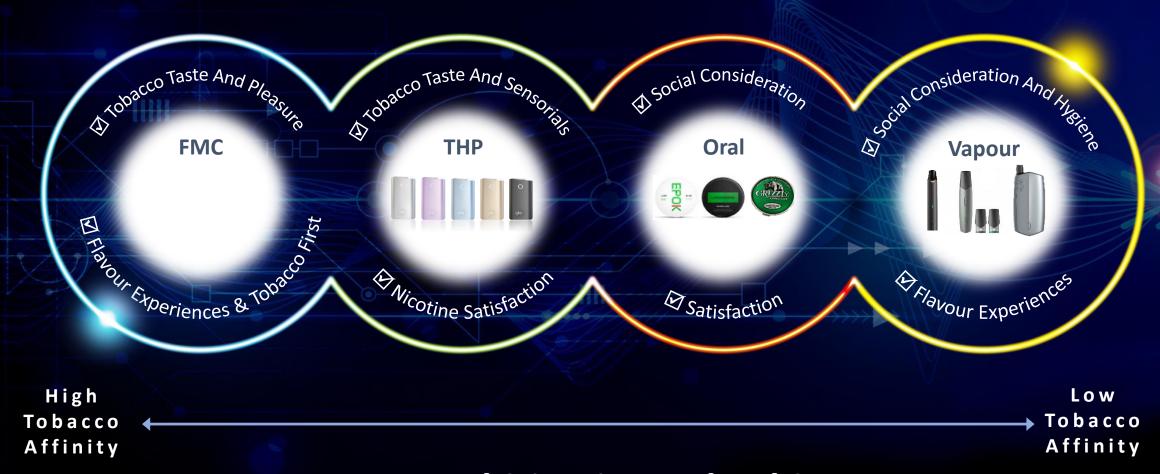


Source: Internal Data

ACCELERATING DELIVERY



Diverse Consumers, Differing Needs

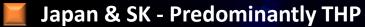


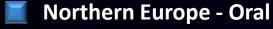




With a Clear View on Where to Win

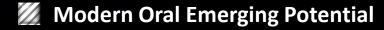






North America & Western Europe - Predominantly Vapour



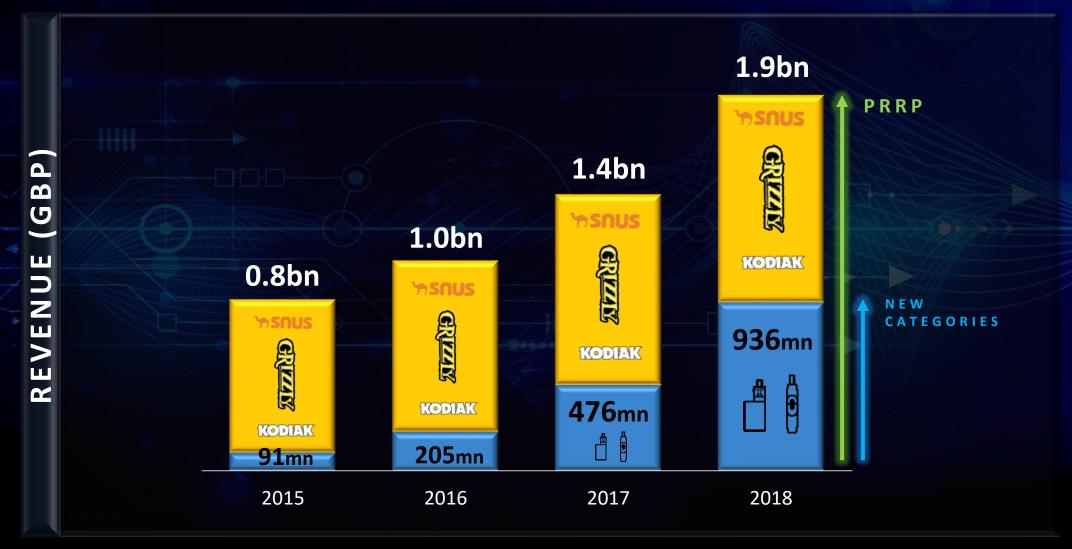


Source: Kantar & Internal Forecasts

ACCELERATING DELIVERY



PRRP ~£2bn, New Categories Approaching £1Bn in 4 Years



Group Revenue Presented on a representative basis as though the group has owned the acquisitions made in 2017 for the whole period

Source: Internal Sales Data @2018 constant rates



Our Ambition is Leadership



Share of FMC

25-35%

Share of THP

12-18%

Share of Vapour

>50%

Share of Modern Oral







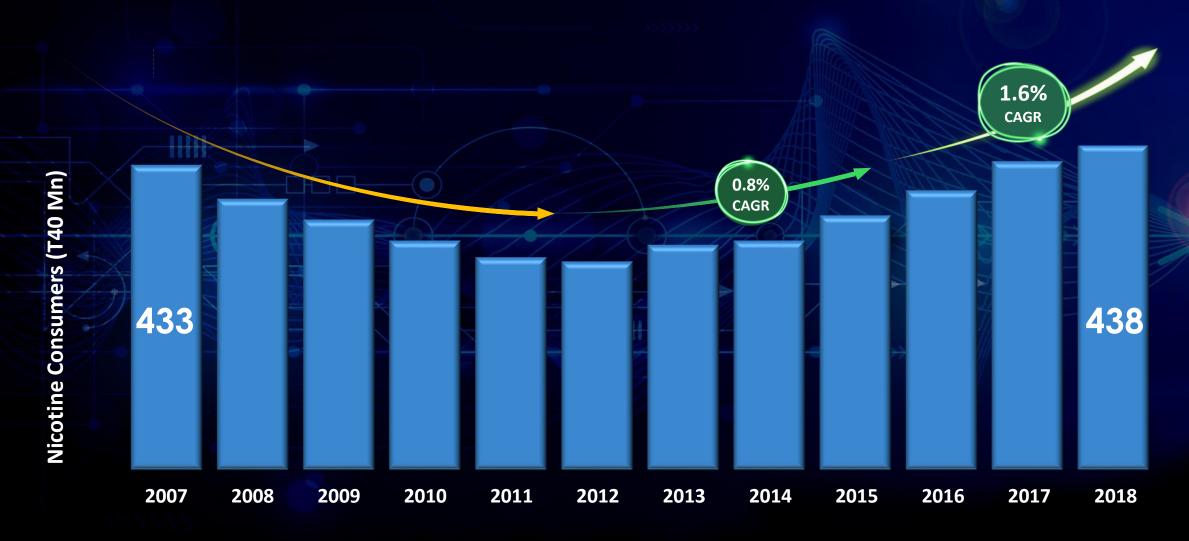






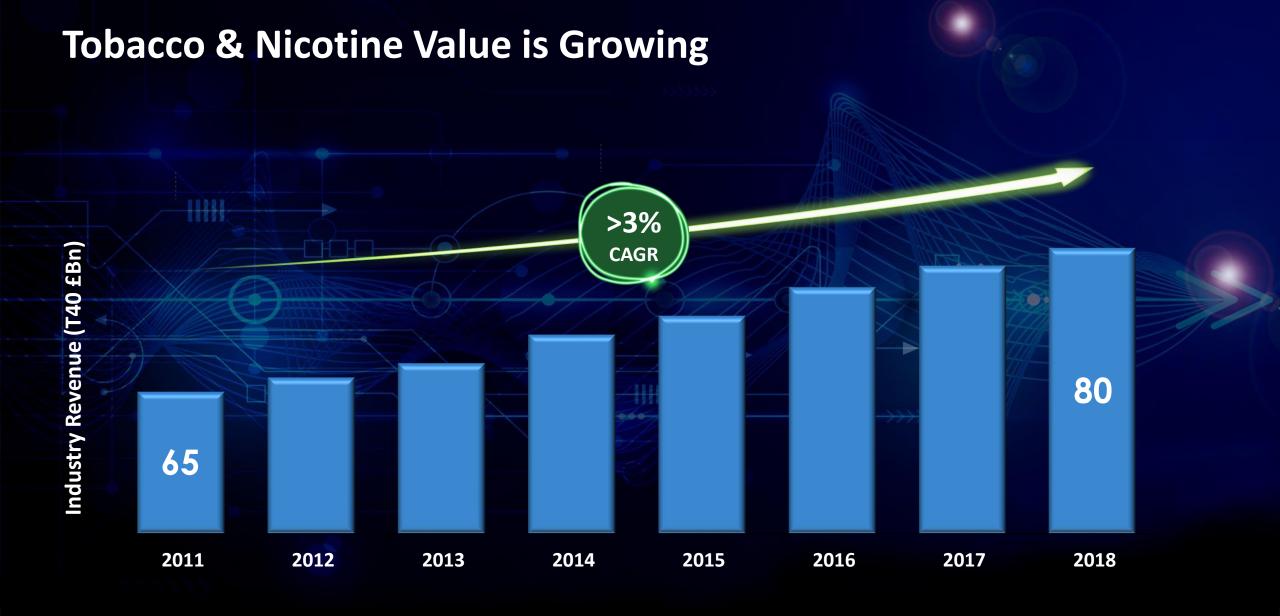


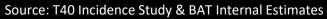
Tobacco & Nicotine Consumers in Growth



Source: T40 Incidence Study & BAT Internal Estimates

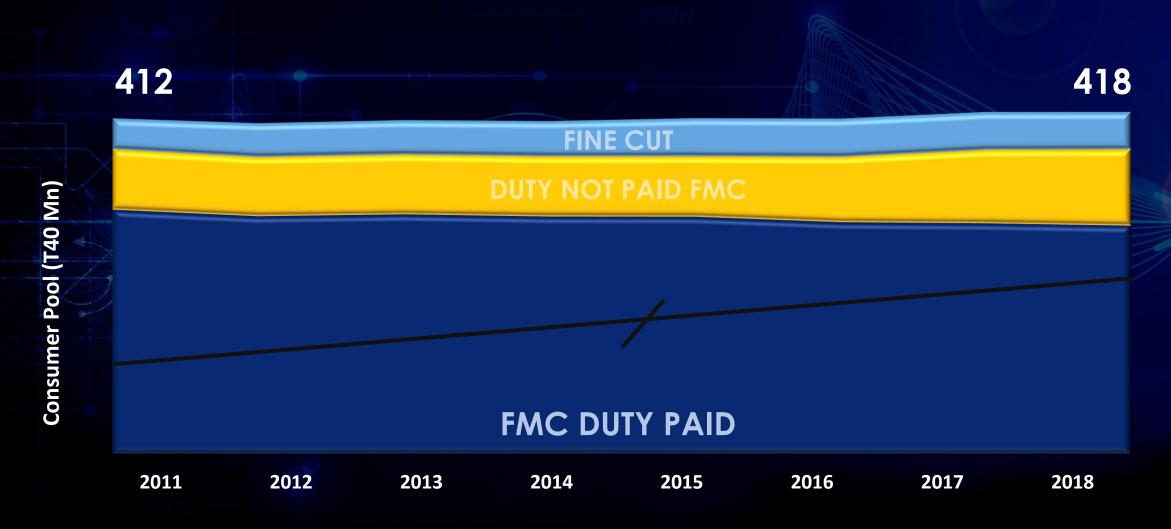






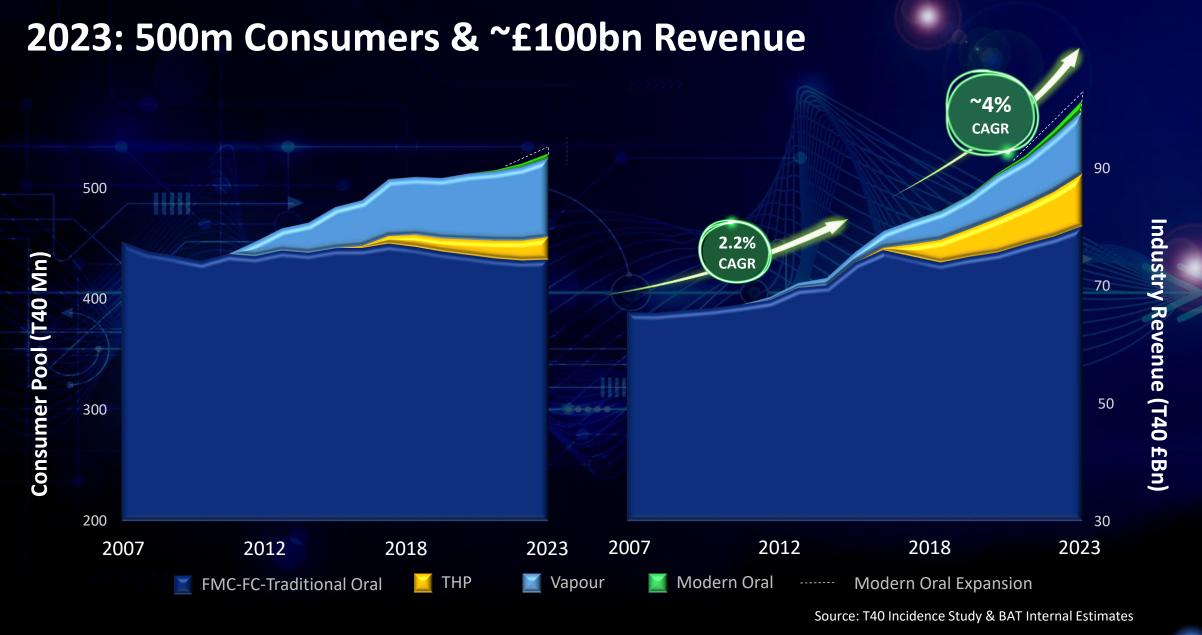


Combustible: Consumer Base Broadly Stable



Source: T40 Incidence Study & BAT Internal Estimates







Dynamics of Vapour & THP Differ





THP driven by switchers



Source: Incidence Study and Consumer Tracker Study



Compelling New Category Gross Margins

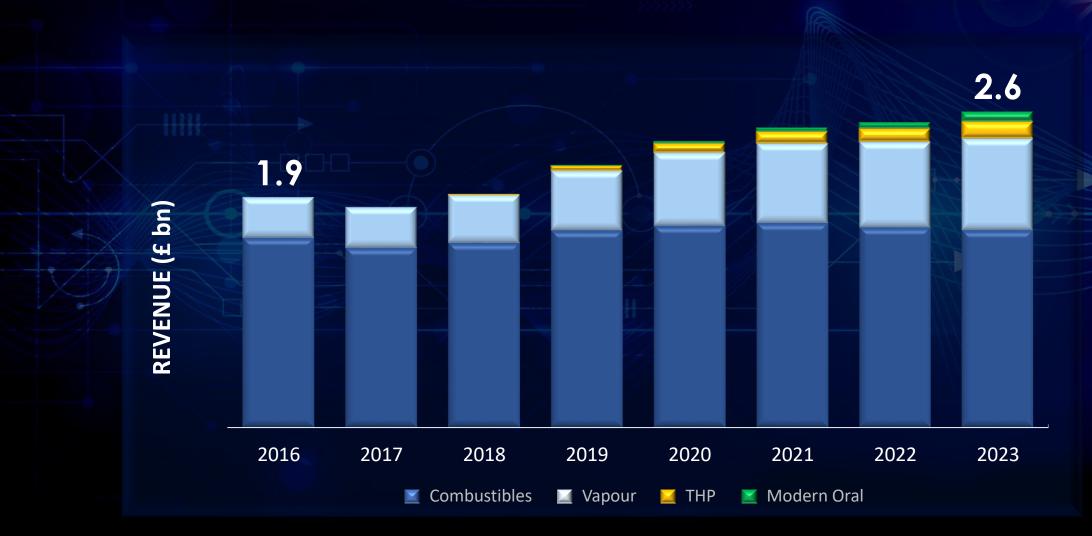
Projection 2017 2018 Category Gross Margin % of Revenue* **FMC** 64% **65%** + ve **THP Consumables Excluding Devices** 83% 81% - ve **VAPING Consumables** 29% 42% +++ ve **MODERN ORAL** 59% 66% ++ ve **TRADITIONAL ORAL** 75% 78% + ve 67% **72% PRRPs** + ve Average GM > FMC

^{*} Adjusted, representative and constant rate basis. See Appendix, notes A1, A2 and A3.



Source: Internal Data

UK: Total Nicotine Revenue Accelerating



2019 2023 Estimates on a constant currency basis

Source: Incidence Study & BAT Internal Estimates





Sweden: Total Nicotine Revenue Accelerating



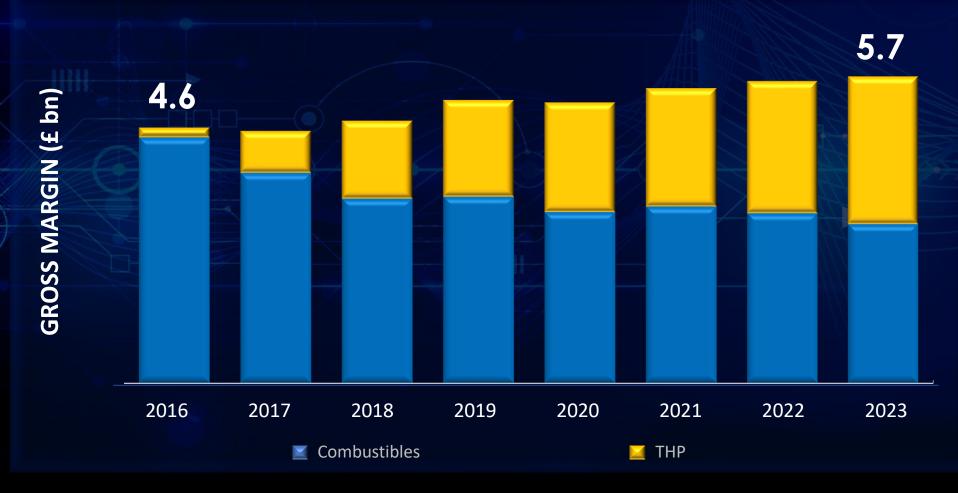
2019 2023 Estimates on a constant currency basis

Source: Incidence Study & BAT Internal Estimates





Japan: Industry Margin set to Grow



2019 2023 Estimates on a constant currency basis

Source: Incidence Study & BAT Internal Estimates

ACCELERATING DELIVERY







Our Marketing Mission



CREATING A BETTER TOMORROW

Delivering pleasure through rewarding consumer experiences; powered by leading-edge innovation, technology and dynamic brands.

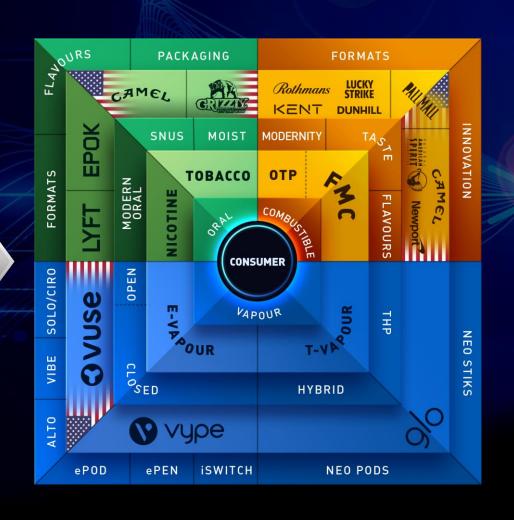






Portfolio Eco-System, Inspired by Insights

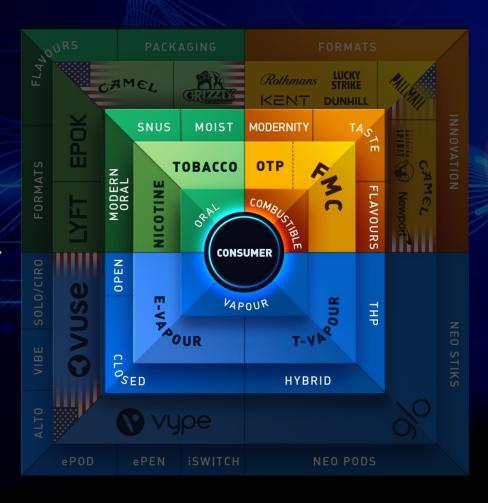






Consumer Pleasure Drivers Inspire Primary Choices





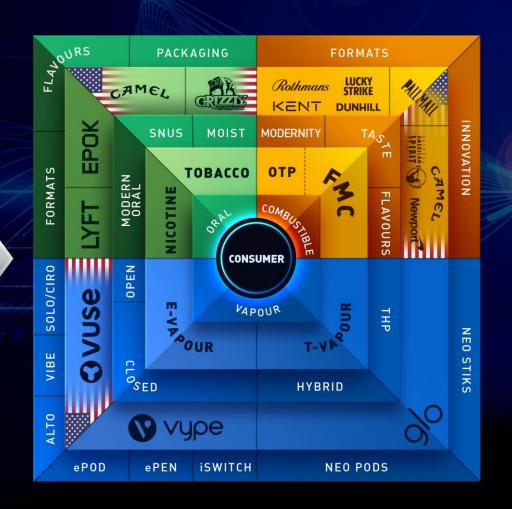
SLOW

Source: KANTAR and BAT Proprietary Methodology



Brand & Variant Maps to Consumer Segmentation

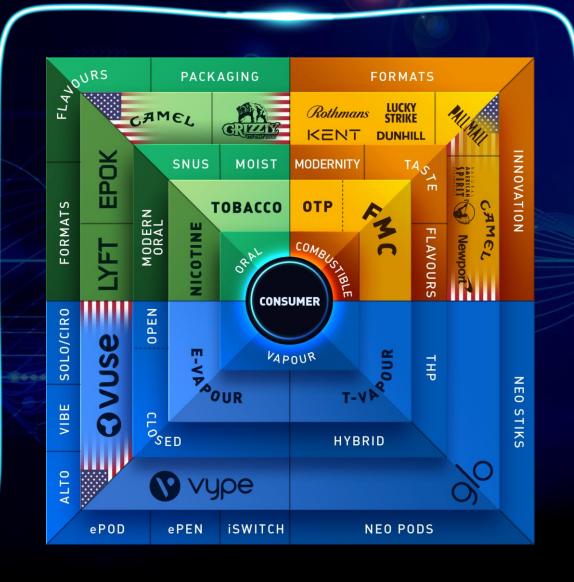




Source: KANTAR and BAT Proprietary Methodology



Activating Our Portfolio System to Accelerate Growth





FORMATS Combustible Portfolio Drives Growth LUCKY STRIKE Rothmans KENT DUNHILL SHARE OF MARKET (%) FY'18 SHARE OF MARKET (%) Jan'16 vs Dec'18 (T40 incl US FMC only) (T40 incl US FMC only) INNOVATION MODERNITY BRITISH AMERICAN ТОВАССО **OTP** +106 26.9 25.8 COMBUSTIBLE bps JŢĪ 15.4 **CONSUMER** Jan'16 Dec 18 -63 bps **-86** bps DUNHILL

2018 <u>Brand</u> Revenue















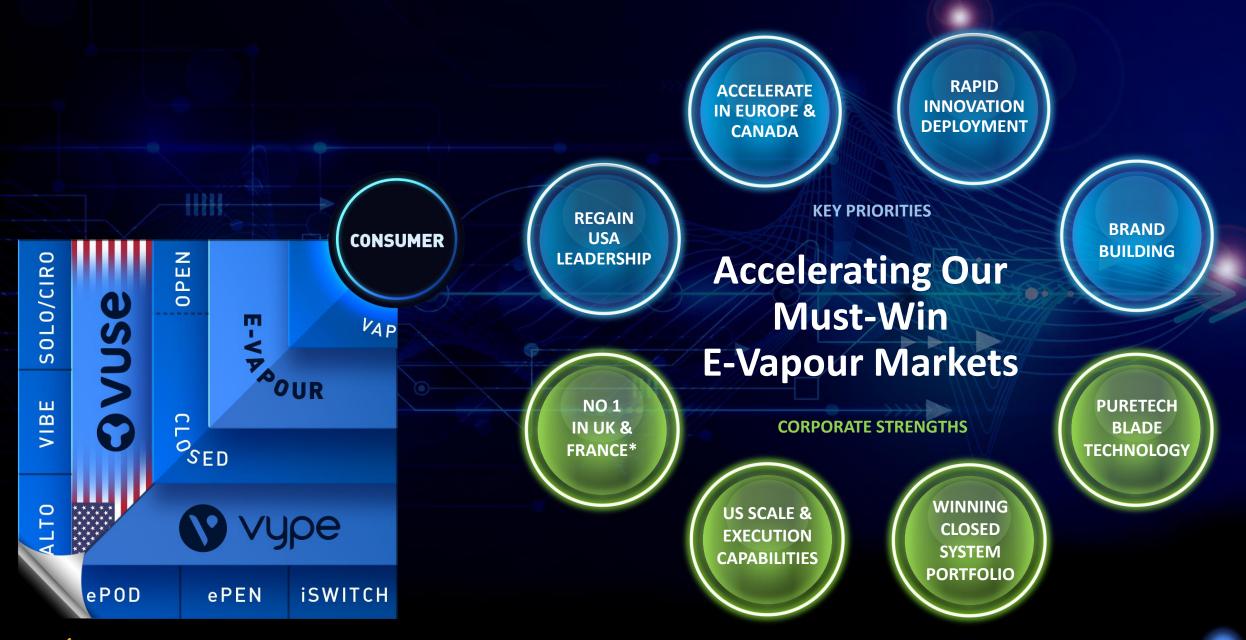


BAT owns the Camel & Natural American Spirit brands only in the US

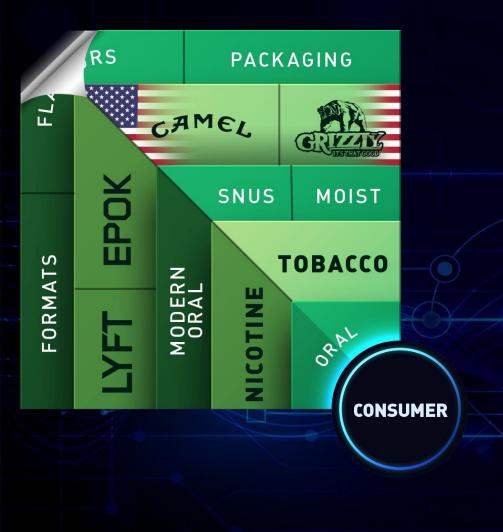
Source: Group Financials @ 2018 Constant FX Rate. Share: T40 Nielsen and Internal Estimates











CONTINUE NORDICS GROWTH

LAUNCH

USA

PRODUCT

SUPERIORITY

NEW TEST MARKETS

KEY PRIORITIES

Accelerating Modern Oral

CORPORATE STRENGTHS

EXCELLENT EU US CAPABILITIES

RAPID PROGRESS IN EUROPE BRAND BUILDING

MARGINS 2 3x FMC







Our Digital Marketing Eco-System





Our Digital Transformation is Progressing at Speed

B₂B

Retail Engagement & Loyalty

36 markets 6000+ reps







eCommerce

£2.8bn online sales

to trade partners

370k+

mobile orders per month

13 Markets with a 360° View of Consumer







B2C

20mn+ actively engaged consumers in Leading Markets

20 markets with direct online sales to consumers

Advanced consumer analytics supporting marketing

decision making & investment

Connected devices

Vype & Glo ecosystems









Source: Internal Data









"We're extremely proud and excited about this new partnership, further enabling us to accelerate the pace at which we innovate and transform ourselves."

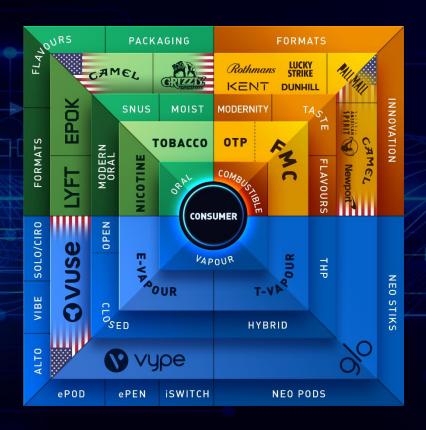
It gives us a truly global platform with which to drive greater resonance of our potentially reduced-risk products."









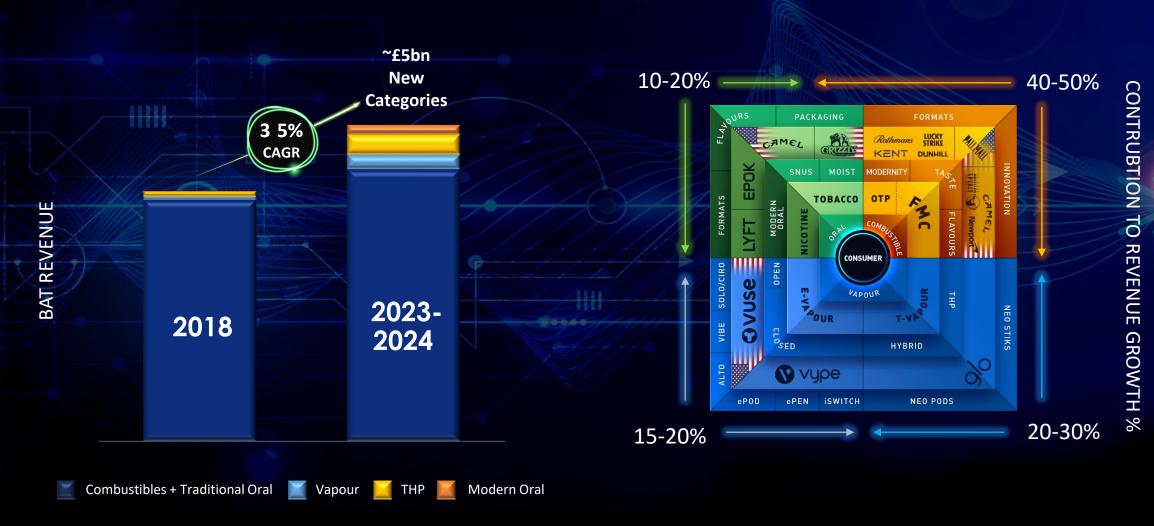








Strong Revenue Growth at Mid/Upper-End of our Range



Source: BAT Internal Estimates

Key Messages

Driving value from combustibles as we continue to outperform the industry

The tobacco & nicotine industry is growing & fragmenting

Powerful consumer insights inform our multi-category strategy

A step-change in New Categories - both pipeline & building global brands

Ambition for revenue growth: mid/upper-end of our range





THANK YOU

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Appendix

A1: Representative basis

Where appropriate, the Group is also presenting (as a supplement to the results) the 2018 performance against 2017, as though the Group had owned the acquisitions made in 2017 for the whole of that year. Comparison of results on this basis are termed "on a representative basis" and provide shareholders with a results comparison representative of the position as if the Group had owned the acquisitions throughout 2017 and 2018.

A2: Adjusting/Adjusted (Adj.)

Adjusting items are significant items of certain financial measures which individually or, if of a similar type, in aggregate, are relevant to an understanding of the Group's underlying financial performance because of their size, nature or incidence. In identifying and quantifying adjusting items, the Group consistently applies a policy that defines criteria that are required to be met for an item to be classified as adjusting. The Group believes that these additional measures, which are used internally, are useful to users of the financial information in helping them understand the underlying business performance.

A3: Constant currency

Movements in foreign exchange rates have impacted the Group's financial results. Measures are calculated based on a retranslation, at prior year's exchange rates, of the current year's results of the Group and where, applicable, its segments. Although the Group does not believe that these measures are a substitute for IFRS measures, the Group management board does believe that such results excluding the impact of currency fluctuations year on year provide additional useful information to investors regarding the Group's operating performance on a local currency basis.

