

When you are in an accident

Fill this in as soon after the accident as you can to help you make your report.

Time _____ Date _____
Weather _____ Light _____
(dawn, dusk, dark, day)

The Highway Traffic Act requires the driver of a vehicle involved in an accident to give written information to anyone who was injured or whose property was damaged.

Other driver

Name _____	Vehicle _____
Address _____	(year and make)
Telephone (daytime) _____	Vehicle _____
Telephone (evening) _____	(body type: sedan, hatchback, etc.)
Vehicle owner's name _____	Licence plate # _____
(if _____ not _____ the _____ driver) _____	(Province/State)
Vehicle owner's address _____	Expiration _____
_____	Insurance company _____
Driver's licence # _____	Policy # _____
Expiration _____	Insurance agent _____
	Address _____

The Accident

What happened? Describe damage to vehicles and property _____

What injuries did people have? _____

Diagram

D – Driver
1 – Other party
2 – Other party



Complete this diagram using arrows to indicate direction of vehicles that collided and location at point of contact

Witnesses

Name _____
Address _____
Telephone (daytime) _____
Telephone (evening) _____

Name _____
Address _____
Telephone (daytime) _____
Telephone (evening) _____

Police

Report to the police within seven days if the collision involves:

- fatality
- serious injury (meaning someone was hospitalized)
- unlicensed driver or unregistered vehicle
- unidentified vehicle (e.g., hit and run)
- failure to obtain particulars from the other party
- suspected use of drugs or alcohol by the other driver

You do NOT have to report to police if only property damage was sustained, no matter the value of the damage.

Police officer's name and/or badge number _____

Police File # _____

Detachment telephone _____

Claim Reporting

For fast, convenient service, Manitoba motorists can report their Autopac claims over the telephone. When you call, please have available your driver's licence, vehicle registration, and any information you have about the accident.

Contact Us

In Winnipeg: 204-985-7000

Outside Winnipeg (toll-free): 1-800-665-2410

TTY: 204-985-8832

Hours

Monday to Friday: 7:30 a.m. to 7 p.m.

Saturday: 8:30 a.m. to 4 p.m.

Closed Sunday

You must receive an estimate of damage before your vehicle can be repaired. All claims can be estimated at one of our Service or Claim Centres, and qualifying claims can receive an estimate at a participating repair shop. Your estimate options will be discussed with you when you report your claim.

An estimator will identify the damage to your vehicle and determine what repairs it needs. Your adjusting team will then investigate your claim, make sure you had proper Autopac coverage and assess who was at fault if it was a collision. They can also help you understand how we process claims and can explain your repair and appeal options to you.

Reporting Glass Claims

For the most greatest convenience, try our eGlassClaim service.

Here's how it works:

1. Choose a participating eGlassClaim repair shop by visiting www.mpi.mb.ca. Use *Find a Service* to locate a glass shop.
2. Report your claim by calling the shop directly. There is no need to call MPI. Or, if you prefer, you can go directly to the shop and report your claim.
3. Arrange the repairs directly with your glass repair shop.

If you prefer, you can still report your glass claim directly to us, by calling:

Inside Winnipeg: 204-985-7000

Outside Winnipeg (toll-free): 1-800-665-2410

TTY: 204-985-8832

Towing services in Winnipeg and Brandon

Inside Winnipeg: 204-956-4665

Inside Brandon: 204-729-9510

Specialized claims reporting

Commercial vehicles (heavy trucks, buses and others)

Call: 204-985-7877

Call (toll-free): 1-866-207-7555

Location:

Commercial Claims

1981 Plessis Road, Building B, Winnipeg

Mailing address:

Box 45064

Winnipeg, MB R2C 5C7

Accidents outside Manitoba

Call Brandon Out-of-Province Claims, toll free:

1-800-661-6051

Location:

Brandon Out-of-Province

Claims 731-1st Street,

Brandon

Mailing address:

731-1st Street

Brandon, MB R7A 6C3