



July 1, 2010

Dear AC Transit Transbay Passengers:

I am pleased to inform you that AC Transit will soon take its first major step in transitioning its Transbay bus service to a new world-class Transit Center in downtown San Francisco. Starting **Saturday, August 7, 2010**, the current Transbay Terminal will be closed for demolition, and operations in the Temporary Transbay Terminal will begin.

You will be using the Temporary Terminal for several years while the Transit Center is being constructed. AC Transit, along with the Transbay Joint Powers Authority (TJPA), has been planning the logistics of this move for the past several years. I am confident the transition, while certainly not without inconvenience, will happen as smoothly as possible and with attention to your comfort and safety. Please be assured that in the upcoming weeks, our staff will be doing everything we can to prepare you for the move.

At this time, I want to personally thank you for your patience during this entire process and for your on-going support of AC Transit. We look forward to providing you with continued high-quality Transbay service in the years to come.

Please feel free to contact our Telephone Information Center with any questions you may have about the move by calling 511 and saying "AC Transit", or by going to our Web site, [www.actransit.org](http://www.actransit.org), and selecting "Customer Assistance."

Sincerely,

A handwritten signature in blue ink that reads 'Mary V. King'.

Mary V. King  
Interim General Manager