

WASHINGTON STATE BAR ASSOCIATION

WSBA CLE On-demand Seminars Frequently Asked Questions

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What are on-demand seminars?

On-demand seminars are recordings of previously presented live WSBA CLE seminars that you access online through your My CLE Purchases account. On-demand seminars come in several formats:

- **Audio MP3** – These are audio only files that may be downloaded directly to your computer or streamed via the internet. They can be played through any media player or transferred and played through any smart device.
- **Video** – These audio/visual presentations are streamed to your computer via the internet. Video seminars cannot be downloaded.
- **Webinars** – A webinar consists of one or more instructors delivering content primarily via audio and a PowerPoint™ presentation. Unlike in a video, you will not see the instructor; you will only hear his/her voice and see the PowerPoint™ presentation on your screen as the instructor delivers the material. Webinars are streamed to your computer via the internet and cannot be downloaded.

All on-demand seminars come with a downloadable PDF of the written course materials. [Back to top.](#)

What technology do I need to access on-demand seminars?

For the best experience we recommend accessing your on-demand seminar over a private, high speed internet connection and avoiding peak usage times. If accessing at work, please check with your IT department or Network Administrator to make sure that you have appropriate permission to access streaming media. Please make sure your internet browser is up-to-date prior to viewing.

WSBA CLE on-demand seminars are viewable on wide variety of devices, including mobile phones and tablets.

The table on the following page maps the officially supported list of OS/browser/device combinations. Although video may play well for combinations not listed here, those combinations have not been tested and therefore support is not claimed.

Device	Operating System	Browser
PCs and Desktops	Windows or Mac	Chrome, Firefox, IE 11, Safari
iPhone and iPad	iOS 10.x - iOS 6.x	Safari
Android Phones and Tablets	Android 6.x - Android 4.x	Chrome
Kindle Fire, Kindle Fire HD, Kindle Fire HDX	Amazon Kindle OS (Android-based)	Silk
Nintendo Wii U	Wii OS	Netfront

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Are on-demand seminars compatible with my mobile device?

WSBA CLE on-demand seminars are viewable on wide variety of devices, including mobile phones and tablets. For a full list of officially supported OS/browser/device combinations please see [What technology do I need to access on-demand seminars?](#) | [Back to top.](#)

How will I receive my on-demand seminar?

After purchase, your on-demand seminar purchases will be immediately accessible in your My CLE Purchases account. No items will be shipped to you. For more information see [How do I access my on-demand seminar after I've purchased it?](#) | [Back to top.](#)

Do on-demand seminars come in DVD or CD formats?

No, there are no physical components to our on-demand seminars. Once purchase you will access them entirely online. [Back to top.](#)

How many credits may I earn from on-demand seminars?

All of the 45 CLE credits Washington attorneys must report every three years may come from on-demand seminars. All on-demand seminars have their eligible credits and credit types listed on their product page. [Back to top.](#)

How can I tell if an on-demand seminar is accredited?

All on-demand seminars are recordings of accredited live CLEs and are therefore also accredited. All on-demand seminars have their eligible credits and credit types listed on their product page. The MCLE Activity ID will be delivered with your product after purchase. [Back to top.](#)

How will credits be reported for on-demand seminars?

You are responsible for self-reporting all credits earned by watching or listening to on-demand seminars. WSBA will NOT report your credits. For your convenience, the MCLE Activity ID and the number of credits provided by your on-demand seminar can be found in your My CLE Purchases account (found at the far right across the top of the www.wsbacle.org homepage) after purchase. [Back to top.](#)

How do I access my on-demand seminar after I've purchased it?

All of your on-demand purchases can be found in your My CLE Purchases account found at the far right across the top of the www.wsbacle.org homepage. Click on My CLE Purchases and login with your bar membership number and password. Once logged in select My On-demand seminars from the bottom of the left hand menu. Here you will find links to your seminar, course materials, and the MCLE Activity ID. [Back to top.](#)

How long do I have to access my purchase?

You will be able to access your purchased on-demand seminars and their corresponding coursebooks in your My CLE Purchases account for a period of three years from the original program date. There is no restriction on how many times you can watch/listen to or download your on-demand seminars and their corresponding course materials while they remain available.

For more information see our [Expiration Policy.](#) | [Back to top.](#)

Are there any discounts available for on-demand seminars?

Reduced pricing for on-demand seminars is available for:

- **New Members** – Members admitted to practice in Washington for fewer than five years are eligible for new member pricing on select programs.
- **Public Service Volunteers** – WSBA offers free CLE courses to support volunteers who provide pro bono and public services through a Qualified Legal Services Provider or a WSBA Public Service Program.
- **Legal Lunchbox** - All Legal Lunchbox™ programs are recorded and offered on-demand to all members at 50 percent off standard prices. Discount is reflected in the listed price of \$49. No additional discount will be applied.

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Who do I contact to make an accessibility or accommodation request for my on-demand seminar?

For accessibility or accommodation requests please email ondemand@wsba.org

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For further assistance please contact us at ondemand@wsba.org