

Office of the Vice Provost for Access and Enrollment Services

## Hurricane Irma and Maria Refund Policy

As a result of Hurricanes Irma and Maria, students who withdraw up until the final withdrawal date of October 13, 2017 will be entitled to a full tuition refund for the Fall 2017 semester. Refund of Room and Board charges will be prorated.

To withdraw, a student must complete the withdrawal form and return to the Registrar's office by the October 13, 2017 deadline. Once a student returns the withdrawal form, the following will take place:

- Student will be officially withdrawn by Registrar's office and a specific withdrawal code will be entered in the student's record in BANNER
- The Office of Financial Aid will perform a Return of Title IV calculation based on the official withdrawal date due to the Hurricanes of September 6, 2017 for St. Thomas Campus, and September 19, for Albert A. Sheen St. Croix Campus for students receiving Federal Financial Aid.
- The Fall 2017 semester is comprised of 120 days of instructions. 16 days (August 21- September 5) of instructions occurred for STT and 29 days (August 21- September 18) of instructions occurred for STX.
  The approximate Title IV or Federal Financial Aid earned for STT, 13% (16/120) and for STX, 24% (29/120).
- The unearned portion of the Federal Aid will be returned to the Department of Education.
- Students who received a refund check for the fall 2017 will have that refund amount deducted from their Fall 2017 tuition refund
- Students who are not receiving Financial Aid and are self-pay, will receive a full tuition refund after processing by the Business Office. Students on payment plans will receive a full tuition refund for the amounts paid for Fall 2017 semester
- Scholarships that students received for the fall semester, will be removed. However, will be reinstated if student returns for the Spring semester subject to eligibility requirements.
- Residential students, withdrawing for the fall 2017 semester or those unable to return to residence halls following hurricanes Irma or Maria, will be issued a prorated refund for room and board as follows:
  - 85 % evacuated Residence Halls on St. Thomas Campus effective, September 5, 2017
  - o 75 % evacuated Residence Halls on Albert A. Sheen Campus effective, September 19, 2017
- If student is intending to return for the Spring Semester, it is highly advisable and suggested for student to leave the refunded amount on his/her account, and it will be applied to their spring semester.

Any questions on this refund and withdrawal policy can be directed to Office of Access and Enrollment Services at 340 693-1160 or <u>registrar@uvi.edu</u>.