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Most Americans Have Dined Out in the Past Month and, Among Type of Cuisine, American Food is Tops Followed by Italian

Slowing past-six-month declines vs.2012 show hope for restaurant industry

NEW YORK, N.Y. – **April 3, 2013** – Eating out can mean anything from a quick breakfast sandwich picked up at the drive through to a celebratory dinner at the swankiest restaurant in town. Restaurant choices can be driven by passion for food, convenience or the simple fact that you're famished and this is the place you're closest to "right now." But the simple fact is – Americans dine out. A lot.

Looking at specific restaurant types, over three in five U.S. adults (64%) have dined at a fast food restaurant chain in the past month and just over half have dined at a local casual dining establishment (54%) and a casual dining restaurant chain (52%). Fewer have dined at either a local fine dining restaurant (18%) or a fine dining restaurant chain (9%), while only one in ten Americans (10%) have not dined at any of these types of restaurants in the past month.

These are some of the results of *The Harris Poll* of 2,496 adults surveyed online between February 13 and 18, 2013 by <u>Harris Interactive</u>.

Suburban Americans are more likely to have visited a casual dining restaurant chain (57%) than their urban and rural counterparts (both 47%). Additionally, Urban and Suburban Americans are both more likely than those in rural areas to have visited a local fine dining restaurant (23%-19%-10%) or a fine dining restaurant chain (11%-9%-5%) within that timeframe.

While it may not come as a surprise that those with children under 18 in the household are more likely than those without to have visited a fast food restaurant chain within the past month (73%-61%), it may surprise some that they are also more likely to have visited a fine dining restaurant chain within that time (13%-7%).

Changes in dining out behavior

Americans appear to be cutting back in how often they eat out; when asked whether they have eaten out more or less frequently at the same list of restaurant types over the past six months, "less frequently" responses consistently outpace "more frequently" ones:

- Fast food restaurant chain (26% less, 14% more)
- Local casual dining restaurant (20% less, 14% more)
- Casual dining restaurant chain (24% less, 11% more)
- Local fine dining restaurant (21% less, 7% more)
- Fine dining restaurant chain (23% less, 4% more)

However, it is worth noting that "less frequently" mentions have declined across all categories, in most cases considerably so, when compared to March 2012 results:

• Fast food restaurant chain (36% 2012, 26% 2013)

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- Local casual dining restaurant (32% 2012, 20% 2013)
- Casual dining restaurant chain (34% 2012, 24% 2013)
- Local fine dining restaurant (27% 2012, 21% 2013)
- Fine dining restaurant chain (26% 2012, 23% 2013)

Factors in Choosing a Restaurant

There are multiple factors driving Americans' choices between the restaurants available to them, with those most frequently identified as important including good prices (90%), the mood they are in (for either type of cuisine or type of food – 86%), having a specific menu item they enjoy (84%), a convenient location (83%) and a broad variety of menu items (78%). The majority also consider special offers (59%) and healthy menu items that fit a dietary need (56%) to be important.

Two things the majority of Americans say are not important when choosing a restaurant are choosing the same restaurant when going out for a meal (56%) and a restaurant with a menu that usually has new items to choose from (57%).

Gen Xers (93%) are more likely than any other generational segment (86% Echo Boomers, 85% Baby Boomers, 82% Matures) to indicate that their mood is an important factor in choosing a restaurant. Additionally, Gen Xers (63%) and baby Boomers (62%) are more likely than either Echo Boomers (54%) or Matures (52%) to consider special offers to be important.

Matures are less likely than any other generational group to rate healthy menu items (56% EB, 56% GX, 55% BB, 45% M) and usually having new items to choose from (46% EB, 46% GX, 41% BB, 33% M) as important.

Preferred cuisine

American adults have their choice of a multitude of different cuisines when it comes to dining out these days. Depending on region, options can vary from the everyday to the exotic: from pasta to poutine, from BLT's to bahn mi's, from steak medium rare to salad Nicoise. But, it's tough to argue with the food we are most familiar with; as such, if faced with going to a restaurant and eating a single type of food, American food would be the preference for the highest percentage of U.S. adults (31%). Italian (23%) is the next most popular choice, followed by Mexican (16%) and Chinese (14%).

Tastes are largely regional:

- U.S. adults living in the West (22%) are less likely than those in any other region (34% East, 34% Midwest, 32% South) to choose American food.
- Eastern Americans are most likely of any region to choose Italian food (31% East, 21% each Midwest, South & West) and the least likely to choose Mexican (7%-13%-18%-24%).

Additionally, men (35%) are more likely than women (26%) to choose American food.

So What?

Consumers' restaurant behaviors continue to evolve, as does the country's economic fortunes. Restaurant visits appear to be in decline over recent months, but at the same time this decrease in restaurant visits appears to be leveling off vs. 2012 findings. This is trend is surely one the restaurant industry will be watching closely, as will the Harris Poll.



TABLE 1 TYPES OF RESTAURANTS EATEN AT IN PAST MONTH By Generation, Gender, Children in HH & Metro Status

"Please review the following types of restaurants and select the types of restaurant(s) you have eaten out at in the past month for either lunch or dinner?"

Base: U.S. adults

	2012	2013	Generation				Gender		Children <18 in HH		Metro Status		
	_	Total	Echo Boomers 18-35	Gen Xers 36-47	Baby Boomers 48-66	Matures 67+	Men	Women	Yes	No	Urban	Sub- urban	Rural
	%	%	%	%	%	%	%	%	%	%	%	%	%
Fast Food Restaurant Chain (i.e. McDonalds, Burger King, Jack in the Box, etc.)	63	64	71	68	61	51	66	62	73	61	64	63	67
Local Casual Dining Restaurant	53	54	52	51	55	61	53	55	50	55	50	56	54
Casual Dining Restaurant Chain (i.e. Applebee's, Chili's, Olive Garden, etc.)	50	52	57	52	51	45	50	54	56	51	47	57	47
Local Fine Dining Restaurant	18	18	21	20	14	19	19	17	16	18	23	19	10
Fine Dining Restaurant Chain (i.e. Ruth's Chris, Morton's Steak House, etc.)	9	9	14	9	5	7	8	9	13	7	11	9	5
None of these	13	10	8	9	12	11	10	10	8	11	12	10	10

Note: Multiple responses allowed.



TABLE 2a CHANGES IN DINING OUT OVER PAST SIX MONTHS Summary Grid

"Thinking of how often you have eaten at each of these types of restaurant chain in the past 6 months, would you say you have eaten at this type of restaurant...?"

Base: U.S. adults

	More Frequently (NET)	Much more frequently	Somewhat more frequently	About the same	Less Frequently (NET)	Somewhat less frequently	Much Less frequently	Haven't eaten at this type of restaurant in past 6 months
	%	%	%	%	%	%	%	%
Fast Food Restaurant Chain	14	6	9	47	26	13	12	13
Local Casual Dining Restaurant	14	5	9	50	20	11	9	16
Casual Dining Restaurant Chain	11	4	8	48	24	13	10	17
Local Fine Dining Establishment	7	2	5	31	21	9	11	42
Fine Dining Restaurant Chain	4	2	3	26	23	10	13	47

Note: Percentages may not add up to 100% due to rounding

TABLE 2b CHANGES IN DINING OUT OVER PAST SIX MONTHS Tracking

"Thinking of how often you have eaten at each of these types of restaurant chain in the past 6 months, would you say you have eaten at this type of restaurant...?"

Summary of Somewhat/Much More Frequently & Somewhat/Much More Frequently

Base: U.S. adults

	MC Frequ	ORE ently	About the same		LES Frequ	-	Haven't eaten at this type of restaurant in past 6 months		
	2012	2012 2013		2013	2012	2013	2012	2013	
	%	%	%	%	%	%	%	%	
Fast Food Restaurant Chain	12	14	39	47	36	26	12	13	
Local Casual Dining Restaurant	12	14	42	50	32	20	14	16	
Casual Dining Restaurant Chain	9	11	40	48	34	24	17	17	
Local Fine Dining Restaurant	6	7	27	31	27	21	39	42	
Fine Dining Restaurant Chain	5	4	24	26	26	23	46	47	



TABLE 2c

CHANGES IN DINING OUT OVER PAST SIX MONTHS – "More Frequently" Summary By Generation, Gender, Children in HH & Metro Status

"Thinking of how often you have eaten at each of these types of restaurant chain in the past 6 months, would you say you have eaten at this type of restaurant...?"

Summary of Somewhat/Much More Frequently

Base: U.S. adults

		Generation				Gender		Children <18 in HH		Metro Status		
	Total	Echo Boomers 18-35	Gen Xers 36-47	Baby Boomers 48-66	Matures 67+	Men	Women	Yes	No	Urban	Sub- urban	Rural
	%	%	%	%	%	%	%	%	%	%	%	%
Fast Food Restaurant Chain	14	24	14	9	6	16	13	20	13	20	13	12
Local Casual Dining Restaurant	14	20	8	12	13	15	13	15	14	15	14	13
Casual Dining Restaurant Chain	11	18	10	7	10	11	11	16	10	11	12	10
Local Fine Dining Restaurant	7	14	6	4	5	9	6	8	7	8	8	3
Fine Dining Restaurant Chain	4	10	4	1	*	5	4	8	3	6	4	2

Note: Percentages may not add up to 100% due to rounding; * indicates <.05%

TABLE 2d CHANGES IN DINING OUT OVER PAST SIX MONTHS – "Less Frequently" Summary By Generation, Gender, Children in HH & Metro Status

"Thinking of how often you have eaten at each of these types of restaurant chain in the past 6 months, would you say you have eaten at this type of restaurant...?"

Summary of Somewhat/Much Less Frequently

Base: U.S. adults

		Generation				Gender		Children <18 in HH		Metro Status		
	Total	Echo Boomers 18-35	Gen Xers 36-47	Baby Boomers 48-66	Matures 67+	Men	Women	Yes	No	Urban	Sub- urban	Rural
	%	%	%	%	%	%	%	%	%	%	%	%
Fast Food Restaurant Chain	26	28	24	28	20	23	28	24	26	23	26	27
Casual Dining Restaurant Chain	24	21	29	24	20	23	24	25	23	26	24	21
Fine Dining Restaurant Chain	23	24	24	22	21	23	23	22	23	22	24	22
Local Fine Dining Restaurant	21	21	21	21	20	20	21	22	20	20	21	20
Local Casual Dining Restaurant	20	20	23	22	12	19	21	23	19	19	21	20



TABLE 3a FACTORS IN CHOOSING A RESTAURANT Summary Grid

"Please think about what drives you to choose a restaurant when you go out to eat. How important are each of the following when you choose to eat at a specific restaurant?"

Base: U.S. adults

	Important (NET)	Very Important	Important	Not Important (NET)	Not that important	Not at all important
	%	%	%	%	%	%
A restaurant which has good prices	90	45	45	10	7	2
It depends on the mood I am in for either a type of food (e.g. pasta, salad, sandwiches, burgers) or type of cuisine (e.g American, Chinese, Thai, etc.)	86	34	52	14	10	4
The restaurant offers a specific menu item that I enjoy	84	29	55	16	12	4
A convenient restaurant location for me	83	30	53	17	13	5
A restaurant menu which has a broad variety of menu items to choose from	78	24	54	22	18	4
A restaurant that usually has special offers	59	18	40	41	31	10
They have healthy menu items that fit my dietary needs	54	18	36	46	31	15
I usually choose the same restaurant when I go out for meal	44	9	35	56	42	14
A restaurant menu which usually has new items to choose from	43	9	34	57	45	12



TABLE 3b FACTORS IN CHOOSING A RESTAURANT – "Important" Summary Tracking

"Please think about what drives you to choose a restaurant when you go out to eat. How important are each of the following when you choose to eat at a specific restaurant?"

Summary of Very Important + Important

Base: U.S. adults

	, ,	nt + Important ET)
	2012	2013
	%	%
A restaurant which has good prices	90	90
It depends on the mood I am in for either a type of food (e.g. pasta, salad, sandwiches, burgers) or type of cuisine (e.g American, Chinese,	84	86
Thai, etc.)	04	00
The restaurant offers a specific menu item that I enjoy	81	84
A convenient restaurant location for me	80	83
A restaurant menu which has a broad variety of menu items to choose from	78	78
A restaurant that usually has special offers	59	59
They have healthy menu items that fit my dietary needs	56	54
I usually choose the same restaurant when I go out for meal	41	44
A restaurant menu which usually has new items to choose from	39	43



TABLE 3c

FACTORS IN CHOOSING A RESTAURANT - "Important" Summary By Generation, Gender, Children in HH & Metro Status

"Please think about what drives you to choose a restaurant when you go out to eat. How important are each of the following when you choose to eat at a specific restaurant?"

Base: U.S. adults

			Gen	eration		G	ender	Children <18 in HH		Metro Status		
	Total	Echo Boomers 18-35	Gen Xers 36-47	Baby Boomers 48-66	Matures 67+	Men	Women	Yes	No	Urban	Sub- urban	Rural
	%	%	%	%	%	%	%	%	%	%	%	%
A restaurant which has good prices	90	90	90	91	90	89	92	91	90	88	92	89
It depends on the mood I am in for either a type of food (e.g. pasta, salad, sandwiches, burgers) or type of cuisine (e.g American, Chinese, Thai, etc.)	86	86	93	85	82	85	88	90	85	84	86	90
The restaurant offers a specific menu item that I enjoy	84	82	85	84	87	82	86	84	84	82	86	83
A convenient restaurant location for me	83	83	82	84	77	82	83	82	83	81	82	85
A restaurant menu which has a broad variety of menu items to choose from	78	76	79	80	74	74	81	83	76	78	79	74
A restaurant that usually has special offers	59	54	63	62	52	53	63	64	57	54	60	60
They have healthy menu items that fit my dietary needs	54	56	56	55	45	45	61	59	52	53	56	49
I usually choose the same restaurant when I go out for meal	44	47	47	41	37	45	42	48	42	44	41	49
A restaurant menu which usually has new items to choose from	43	46	46	41	33	38	47	49	40	42	43	41



TABLE 4 TYPE OF FOOD MOST LIKELY TO CHOOSE FOR EATING OUT

By Tracking, Region & Gender

"Thinking of food now, if you had the choice to go out to a restaurant and eat one type of food, which of these are you most likely to choose?"

Base: U.S. Adults

	2012	2013		G	ender			
	Total	Total	East	Midwest	South	West	Men	Women
	%	%	%	%	%	%	%	%
American	28	31	34	34	32	22	35	26
Italian	22	23	31	21	21	21	22	24
Mexican	17	16	7	13	18	24	15	16
Chinese	16	14	13	17	13	15	14	15
Japanese	7	5	4	4	5	5	4	6
Middle-Eastern	1	3	2	1	4	4	3	3
Indian	2	2	1	4	1	3	2	3
French	1	1	1	2	1	2	2	1
Other	4	3	4	1	3	4	2	4
None of these	1	2	3	2	2	1	2	2

Note: Percentages may not add up to 100% due to rounding

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Methodology

This Harris Poll was conducted online within the United States between February 13 to 18, 2013 among 2,496 adults (aged 18 and over). Figures for age, sex, race/ethnicity, education, region and household income were weighted where necessary to bring them into line with their actual proportions in the population. Propensity score weighting was also used to adjust for respondents' propensity to be online.

All sample surveys and polls, whether or not they use probability sampling, are subject to multiple sources of error which are most often not possible to quantify or estimate, including sampling error, coverage error, error associated with nonresponse, error associated with question wording and response options, and post-survey weighting and adjustments. Therefore, Harris Interactive avoids the words "margin of error" as they are misleading. All that can be calculated are different possible sampling errors with different probabilities for pure, unweighted, random samples with 100% response rates. These are only theoretical because no published polls come close to this ideal.

Respondents for this survey were selected from among those who have agreed to participate in Harris Interactive surveys. The data have been weighted to reflect the composition of the adult population. Because the sample is based on those who agreed to participate in the Harris Interactive panel, no estimates of theoretical sampling error can be calculated.

These statements conform to the principles of disclosure of the National Council on Public Polls.

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By Larry Shannon-Missal, Harris Poll Research Manager, Harris Interactive

About Harris Interactive

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