



Award for SkyExpress

**Fastest
Growing
Airline**

Thin Route **2016**



Award for SkyExpress

**Fastest
Growing
Airline**

Thin Route **2015**



**airline of the year
2014/15** an era:silver award

sky express 
fly sky, fly with style



Profile

Sky Express is a member of ERA and operates to 29 destinations within Greece, connecting the most popular Greek Islands with mainland. Its fleet is consisted mainly of new technology ATR aircrafts.

Sky Express brand name is linked with safety, comfort and value for money. In 2014, Sky Express was presented with the ERA Silver Award, as airline of the year 2014/2015, while 2 years in a row, 2015 and 2016, was presented with the “Fastest Growing Airline Thin Route” Award from Athens International Airport.

Sky Express offers high quality service through free access to Business Lounges facilities, for all its passengers departing from Athens and or Thessaloniki, free handbag and baggage for all fares and in-flight service.

In addition, Sky Express has developed an exciting Island Hopper product, which provides a highly attractive service for many tourists during their vacation in Greece, enabling them to visit at least one additional Greek destination, supporting the Greek tourism in regional airports.



Sky Express identity

Since 2005 in Heraklion, Crete , Greece

1 ATR72 (70Y), 4 ATR42 (48Y) & 1 Bae Jet Stream 41 (30Y)

130 employees

28 airports- **2nd largest domestic network**

20% flight increase in YR2016, 90% increase in YR 2017

>91% punctuality

>95% aircraft reliability



Established



Fleet



Employess



Airports served



Flights



On Time Performance



Dispatch Reliability

Second biggest domestic operator

fly Sky all over Greece!

Interconnecting the islands with the **3 biggest hubs**: Athens (Capital city), Thessaloniki (North), Heraklion (South).

28 Destinations in most popular **Greek Islands**.

Supporting the development and touristic growth of the Region with focus on the islands.

Competitive fares & focus on **Best Customer Service**

Our passengers' **loyalty** combined with our strong sales network made us the **Preferred Operator** in most of our commercial destinations



Performance

Fleet Expansion

- 1 ATR 72 500 (70 seats) – added in April 2017
- 4 ATR 42 500 (48 seats) – added between 2016/ 2017

Route Expansion

- 17 new domestic destinations
- Exclusivity of operation in 9 routes until 2020

New Hubs

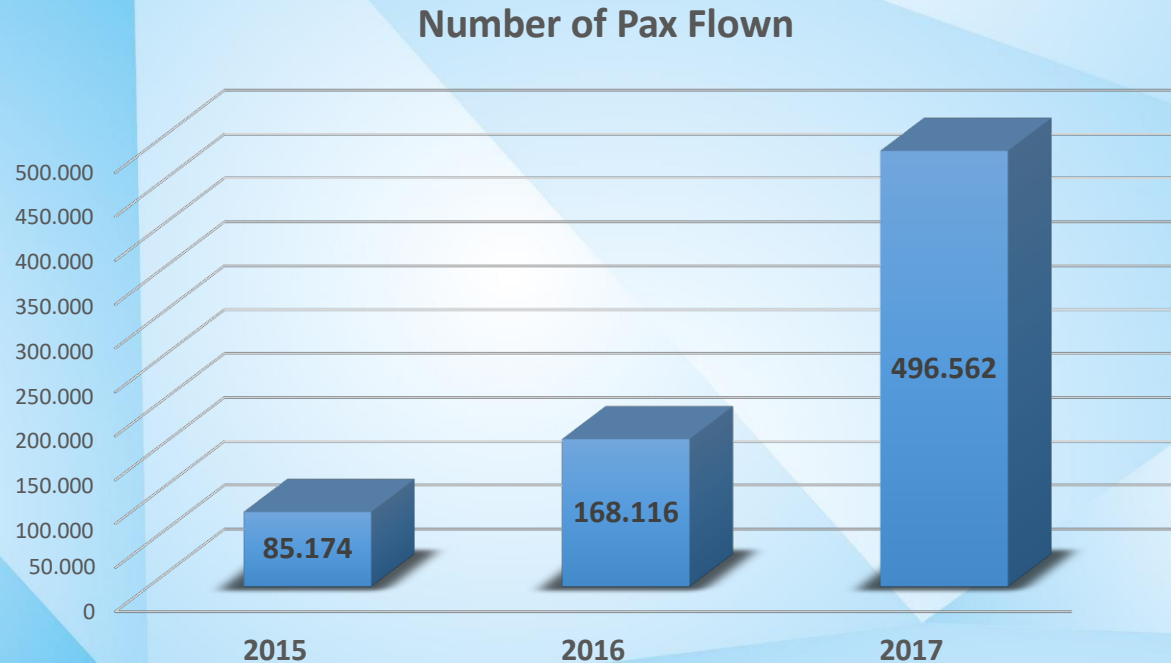
- Athens & Thessaloniki hub
- New offices & line maintenance center in Athens

Sales Channels

- Entrance in GDS
- Activation of BSPs (Greece, USA, Canada, Hong Kong, Australia, India, France, Spain, Italy, UK)

Passengers flown Y2015, Y2016, Y2017*

The number of passengers doubled in 2016 and expected to triple in 2017

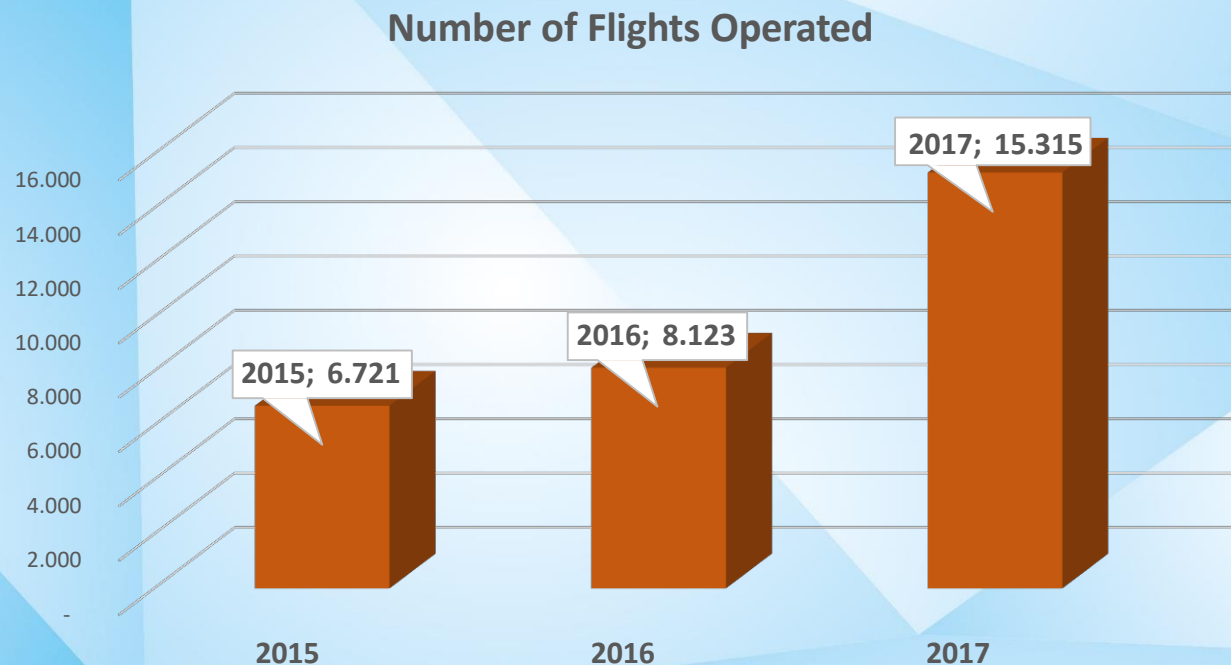


Our passenger's loyalty combined with our strong sales network made us the **Preferred Operator** in most of our commercial destinations

**2017 is expected figure*

Flight Expansion Y2015, Y2016, Y2017*

2017 to be a record year in terms of No of flights operated



Sky Express is the **2nd oldest** operator in Greece serving **Commercial**, Public Service Obligation (**PSO**) routes and **Charter** flights

**2017 is expected figure. Flights until IATA summer 2017 are published.*

The Athens hub

- 1 ATR72-500 & 3 ATR42-500 based in Athens
- 15 routes departing from Athens with **1.056 flights** operated **monthly** in Athens during **high season** and **633 flights in low season**
- Line Maintenance Station & main warehouse
- Athens is the capital city with the **highest international traffic** in Greece

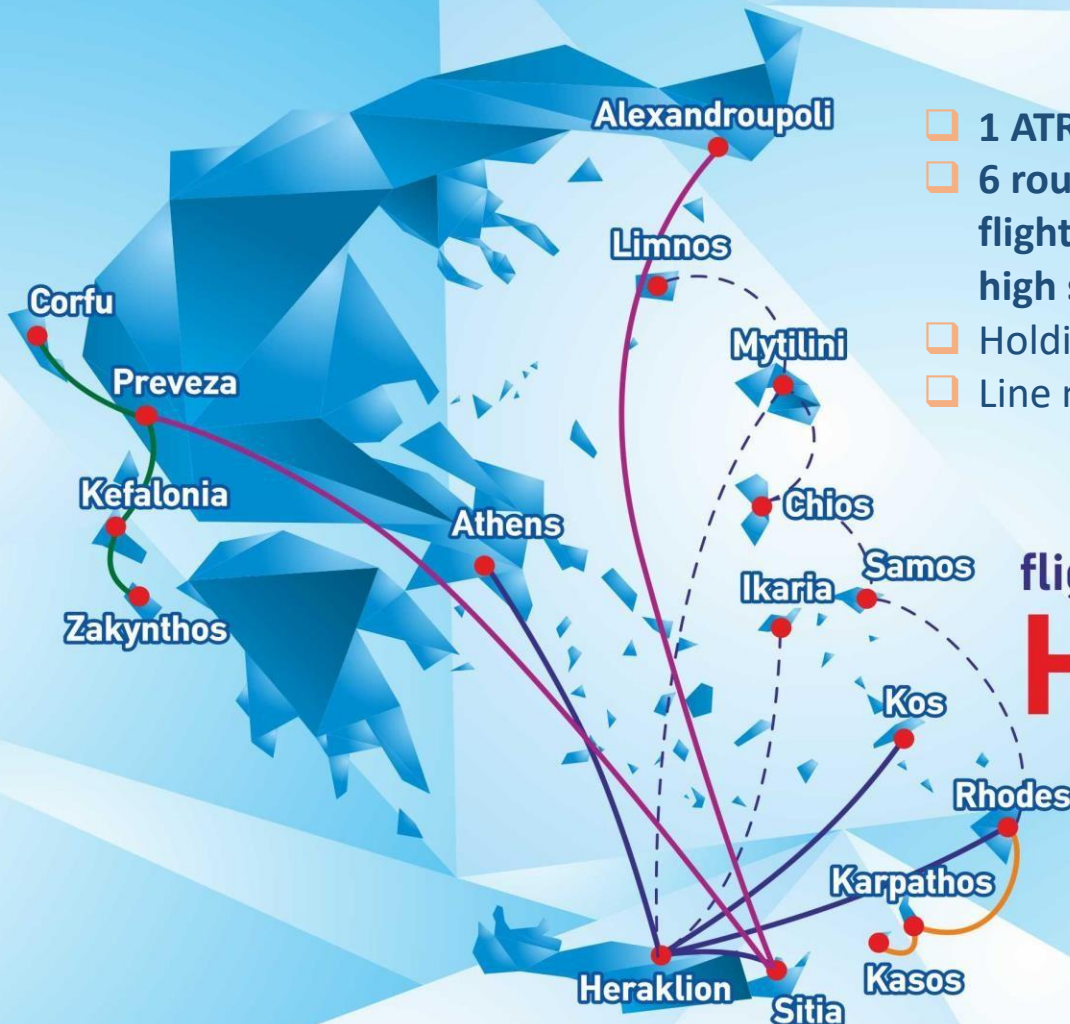


flights from

Athens

9,354 flights

The Heraklion hub



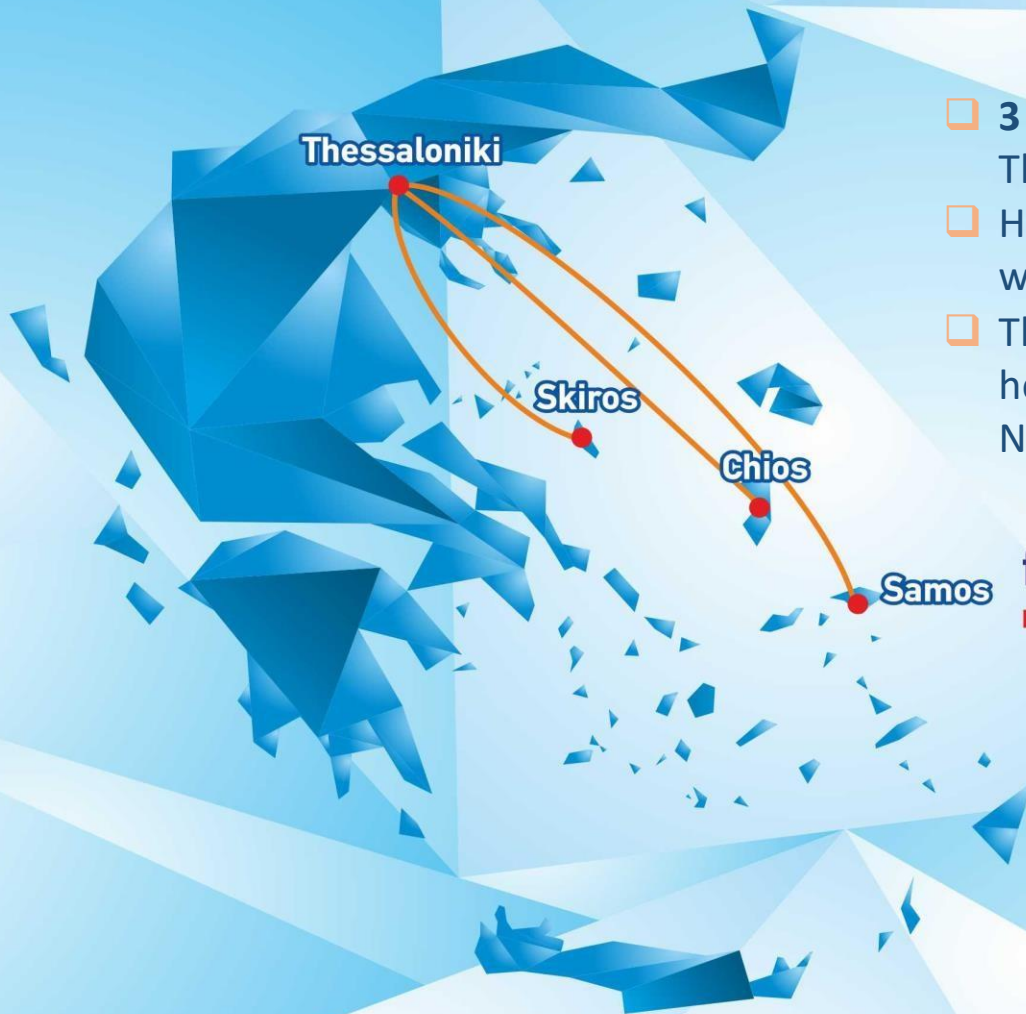
- 1 ATR42-320 & 1 BAE JS41 based in Heraklion
- 6 routes departing from Heraklion with **604 flights** operated **monthly** in Heraklion during **high season** and **395 flights** in **low season**
- Holding **market leadership**
- Line maintenance station

flights from

Heraklion

5,295 flights

The Thessaloniki hub



- **3 routes** currently departing from Thessaloniki
- Hub to be further developed in end of 2017 with **1 ATR42 to be based in Thessaloniki**
- Thessaloniki is the 2nd biggest city and the heart of business and economic center in Northern Greece

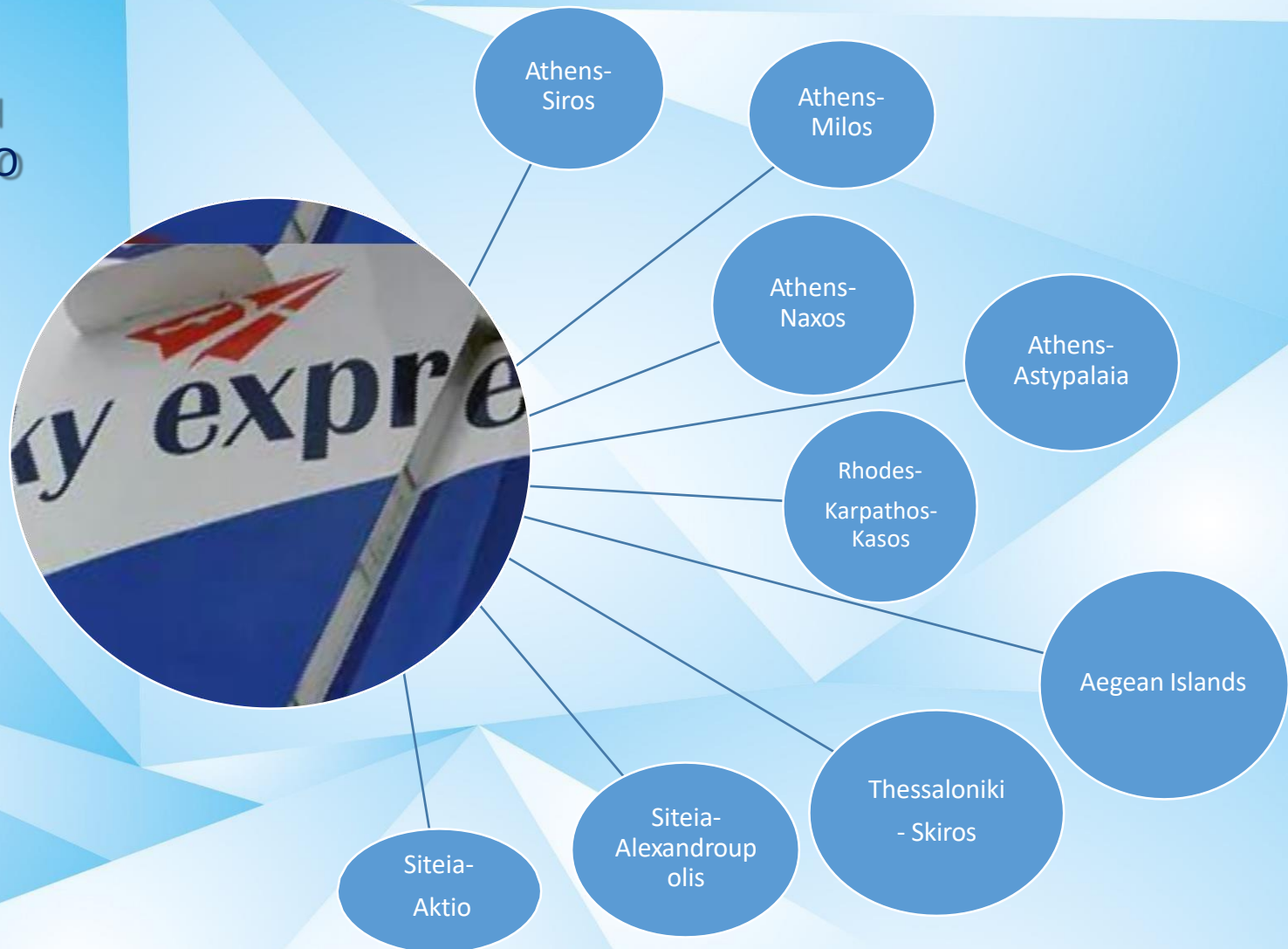
flights from

Thessaloniki

668 flights

Routes with exclusive Operation

Exclusive right of operation secured through 4 year PSO contracts with the Hellenic CAA (Y2017- Y2021)



Comfort and Executive service at competitive fares

High quality- Executive level service to our passengers through:

- Minimized waiting time on security control queues (Fast Lane)
- Fast check in process
- Free access to our Business Lounges for all passengers departing from Athens & Thessaloniki airports
- Free handbag & baggage for all fares
- In-flight service

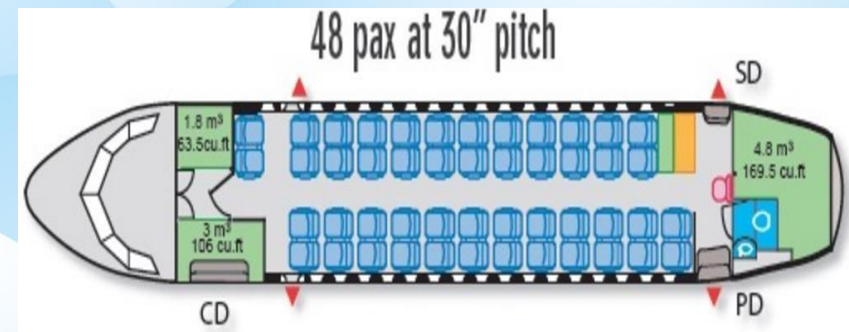
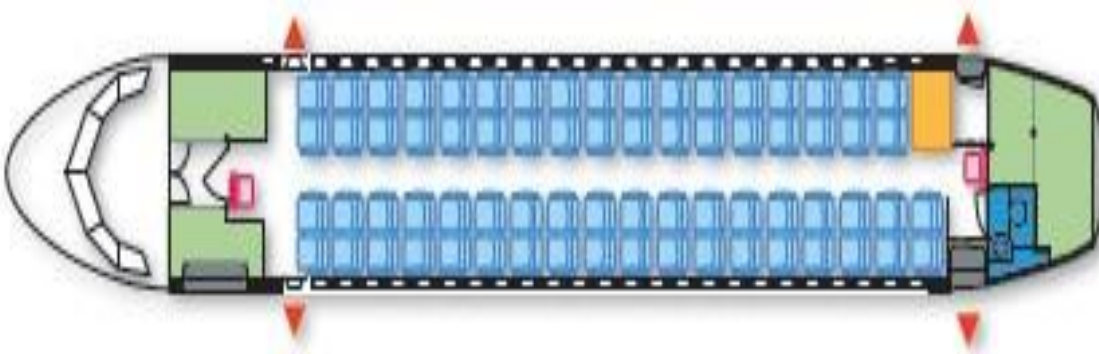


Your air travel experience begins on ground

Our ATR Aircraft Fleet



- ❑ 1 ATR 72 + 4 × ATR 42
- ❑ Seat Layout: 70 Y & 48 Y
- ❑ Seat Cover: Leather
- ❑ Pitch: 30 inch
- ❑ Best-suited aircraft for narrow and short runways (reliability)
- ❑ Reduced noise
- ❑ Minimum emission (environmental friendly)





Travel Agent Support

Help Desk & Reservations

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Help Desk Hours

M-F 830 – 830 EST

SA 1030 – 430 EST

Sales support is available in New York, Chicago, Houston, Miami, and Los Angeles

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