



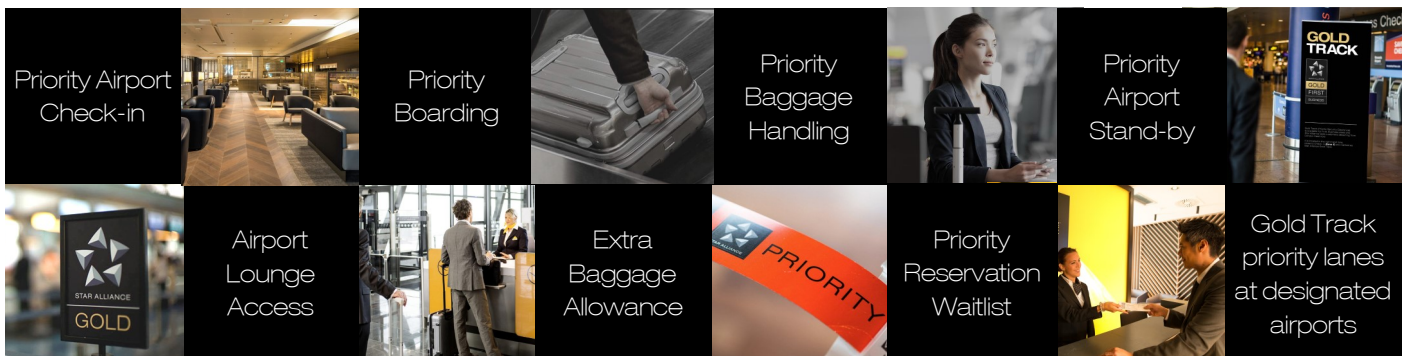
The Way the Earth Connects

Star Alliance is the first global airline network which was established by five airlines, Air Canada, Lufthansa, Scandinavian Airlines, THAI and United on May 14, 1997.

It has grown to become the preeminent airline alliance, offering global reach, worldwide customer recognition and seamless service to the international traveller.

Customer Benefits:

Members of any Star Alliance frequent flyer programme (FFP) can collect and redeem miles, kilometres or points on any member carrier. Accrued mileage also counts towards higher status in the customer's selected FFP and can also be redeemed for a one cabin upgrade on selected member carrier flights. The value of Star Alliance Gold and Star Alliance Silver members is recognised whenever they travel on any Star Alliance member airline. In addition, Star Alliance Gold members are entitled to the following benefits:



Fare Products

Thanks to its comprehensive network, Star Alliance member carriers are able to offer passengers great value for money with the Round the World and Circle Pacific Fares, with 195 countries and more than 1,300 destinations to choose from.

Business Products

Additionally, Star Alliance offers tailored products to corporate travel buyers.

Member Carrier Benefits

Being a member of the Alliance has been of great value to the carriers both in terms of revenue generation and cost synergies.

Member carriers continue to work on joint initiatives to improve the customer journey which include for example co-location of airport facilities ("Move under One Roof"), the Star Alliance Connection Service and Biometric face recognition technology.

For further information please visit: www.staralliance.com



A Snapshot of the 26 Star Alliance Members

Total revenue US\$	179.04 billion	Airports served	More than 1,300
Annual passengers	762.27 million	Fleet	5,013
Daily departures	More than 19,000	Lounges	More than 1,000
Number of employees	431,500	Countries served	195

Figures relate to schedule data as of OCT19 , as compiled by Star Alliance Corporate Communications

Star Alliance Member	Fleet size	Number of employees	Major hub airports
 Aegean Airlines (A3)	49	2,498	Athens
 Air Canada (AC)	397	33,120	Calgary, Montreal, Toronto, Vancouver
 Air China (CA)	397	29,429	Beijing, Chengdu, Shanghai
 Air India (AI)	127	10,887	Bengaluru , Kolkata, Chennai, Delhi, Hyderabad, Mumbai
 Air New Zealand (NZ)	113	12,000	Auckland, Los Angeles
 ANA (NH)	266	13,928	Tokyo (Haneda and Narita)
 Asiana Airlines (OZ)	84	11,741	Seoul (Incheon and Gimpo)
 Austrian (OS)	83	7,083	Vienna
 Avianca (AV)	190	19,000	Bogota, Lima, San Salvador
 Brussels Airlines (SN)	48	4,000	Brussels
 Copa Airlines (CM)	104	9,204	Panama City
 Croatia Airlines (OU)	12	1,005	Zagreb
 EGYPTAIR (MS)	69	9,000	Cairo
 Ethiopian Airlines (ET)	108	16,732	Addis Ababa
 EVA Air (BR)	79	10,833	Taipei
 LOT Polish Airlines (LO)	75	1,690	Warsaw
 Lufthansa (LH)	351	34,754	Frankfurt, Munich
 Scandinavian Airlines (SK)	156	10,261	Copenhagen, Oslo, Stockholm
 Shenzhen Airlines (ZH)	215	25,732	Guangzhou, Shenzhen
 Singapore Airlines (SQ)	112	14,765	Singapore
 South African Airways (SA)	46	5,576	Johannesburg
 SWISS (LX)	90	9,000	Geneva, Zurich
 TAP Air Portugal (TP)	99	8,145	Lisbon
 Thai Airways International (TG)	102	22,054	Bangkok Suvarnabhumi Airport and Don Mueang International Airport)
 Turkish Airlines (TK)	335	26,739	Ankara, Istanbul
 United Airlines (UA)	1,329	92,000	Chicago, Denver, Guam, Houston, Los Angeles, New York/Newark, San Francisco, Washington, Tokyo