

# HS2

# Local Area Engagement Plan **Birmingham** 2019





## Department for Transport

High Speed Two (HS2) Limited has been tasked by the Department for Transport (DfT) with managing the delivery of a new national high speed rail network. It is a non-departmental public body wholly owned by the DfT.

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# About this plan

Our Community Engagement Strategy outlines all the ways that we'll engage with people and communities that are affected along the route. We've written this Local Area Engagement Plan to explain how we'll deliver our Strategy in your area. It sets out how we'll engage with communities in Birmingham to ensure that we meet our commitments and continue to be a good neighbour. This is particularly important in 2019 as we begin our main construction work.

## This plan:

- introduces you to your local Community Engagement team and partners working on our behalf;
- provides maps showing where our key works are in your area;
- informs you about the different ways you can contact us; and
- explains how we'll measure how well we're doing against our 10 Community Commitments.

## How we will engage

We're committed to being a good neighbour and we'll ensure that you can find out about our planned works and activities in your area easily. Equally, we want you to have the opportunity to give us your comments and tell us your concerns.

We will engage with you by:

**Informing.** We'll keep you informed through clear, timely and tailored communication about issues that affect you. This includes:

- engagement events in your area;
- regular newsletters;
- sending you information sheets about our planned works before they start; and
- making sure we keep up-to-date information on our local community websites, called Commonplace.

**Involving.** We'll create opportunities for you to get involved throughout the design and delivery of the Project. This includes:

- workshops and discussions on the design of key design elements along the route (such as stations, vent shafts, viaducts and hoardings);
- interactive archaeology and ecology programmes;
- meetings and events; and
- local community investment programmes.

**Responding.** We'll provide free and accessible ways for you to contact us to answer your questions about the Project and help with any problems that may arise from our works. This includes:

- our Helpdesk team, who are available all day, every day via Freephone 08081 434 434, Minicom 08081 456 472 or email [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk);
- making sure that your local Engagement Manager is available in your area at least once a week; and
- replying promptly to information requests.



# Who we are

It's important for everyone working on HS2 to understand the impact that their decisions and actions have. This includes all the companies and people working on our behalf. Your local Community Engagement team is here to speak on your behalf and to act as your voice within HS2 Ltd and our supply chain. Your local team is made up of staff from HS2 Ltd and our partners, all working together to listen and respond to local communities. You can see their details below:

## Your HS2 Ltd contacts



**Sophie Powers\***  
Community Engagement Manager

Sophie is responsible for engagement and communication for Curzon Street station.

\*From September 2019, your Engagement Manager for Curzon Street station will change from Sophie Powers to Rachel Johnson.



**Susan Bridges**  
Community Engagement Manager

Susan is responsible for engagement and communication for the line of route out of Birmingham city centre.

## Who else is working with us?

We work closely with all our contractors to ensure that details of the Project are shared with you. Several companies, known as our partners, will help us to build the railway. These include our enabling works and main works contractors, who will help us deliver the new railway and stations. Our partners also include other companies such as utility companies who will help us undertake the work needed to deliver HS2.

## Enabling works contractor



**Laing O'Rourke Murphy Joint Venture (LM)**

**Allan Fatah**

Community Engagement Officer  
(Curzon Street station area)

**Mel Ryan**

Community Engagement Officer (Birmingham)

LM are our enabling works contractor for this area of the route. Their job is to prepare the land ready for the construction of the railway. Their work includes undertaking surveys, demolition works, utility diversions, road junction improvements and archaeological works. They have a number of different companies working for them to carry out these works. Your Community Engagement Officer from LM for the Curzon Street station area is Allan Fatah and it is Mel Ryan for the rest of Birmingham.

## Main works contractor



**Balfour Beatty Vinci Joint Venture (BBV)**

**Natiesh Marshall**

Community Engagement Officer

BBV are the main works contractor for this area of the route. Their job is to prepare the final design of the HS2 route and build the railway in preparation for the track and signalling installation. Your Community Engagement Officer from BBV is Natiesh Marshall.

## Station design partner

**WSP**

In 2018, we asked WSP to design Curzon Street station. WSP is working with Grimshaw, Glenn Howells and Grant Associates to design the new station and surrounding areas.

# Our year ahead

In 2019, we'll enter the main works delivery phase of the Project and so the impact and frequency of our works is likely to increase. We're committed to minimising these impacts and measuring the effectiveness of our engagement to ensure that we're doing the best we possibly can.

We measure and report on how we're being a good neighbour through our regular progress reports. These are published every six months and show how we're performing against our 10 Community Commitments.

You can read our 10 Community Commitments on page 21 of our Community Engagement Strategy. You can read our latest progress report and our Community Engagement Strategy online at [hs2.org.uk/in-your-area](https://hs2.org.uk/in-your-area). For hard copies contact our Helpdesk team or attend one of our larger engagement events where, we have hard copies to hand.

Our key works and activities planned for your area over the next year are outlined in the following section. There's a map of the area to show you where they're happening. We can't include all of the works that we'll be carrying out during this time, as some of them are unconfirmed and may change.

You can find details of the works not mentioned in this Plan in our Construction Forward Look published every three months for your area. You can find a copy of this on your local community website [hs2inbirmingham.co.uk](https://hs2inbirmingham.co.uk), or by contacting our Helpdesk team for a copy. Further details can be found on page 12.

In the first half of 2019, we'll continue investigation works to identify the location of existing utilities, such as gas, electricity cables and water pipes, in the local roads surrounding the Curzon Street station site. Later in the year, we'll start work on diverting these utilities, which will also require us to work in the roads. We are working closely with Birmingham City

Council and Transport for West Midlands (TfWM) to plan these works and keep disruption to a minimum. We'll share details of the works on our local website to make sure you know how your journeys might be affected. You can visit our local website at [hs2inbirmingham.co.uk](https://hs2inbirmingham.co.uk)

This year we'll continue our archaeological works in the Curzon Street station area, and we'll share the findings with you when we can. We'll also begin the refurbishment of the old Curzon Street station building. In doing this, we'll bring a currently unused building back to life. The renovated building will have a visitor centre and office space that will be used by HS2 Ltd, Birmingham City University and Historic England.

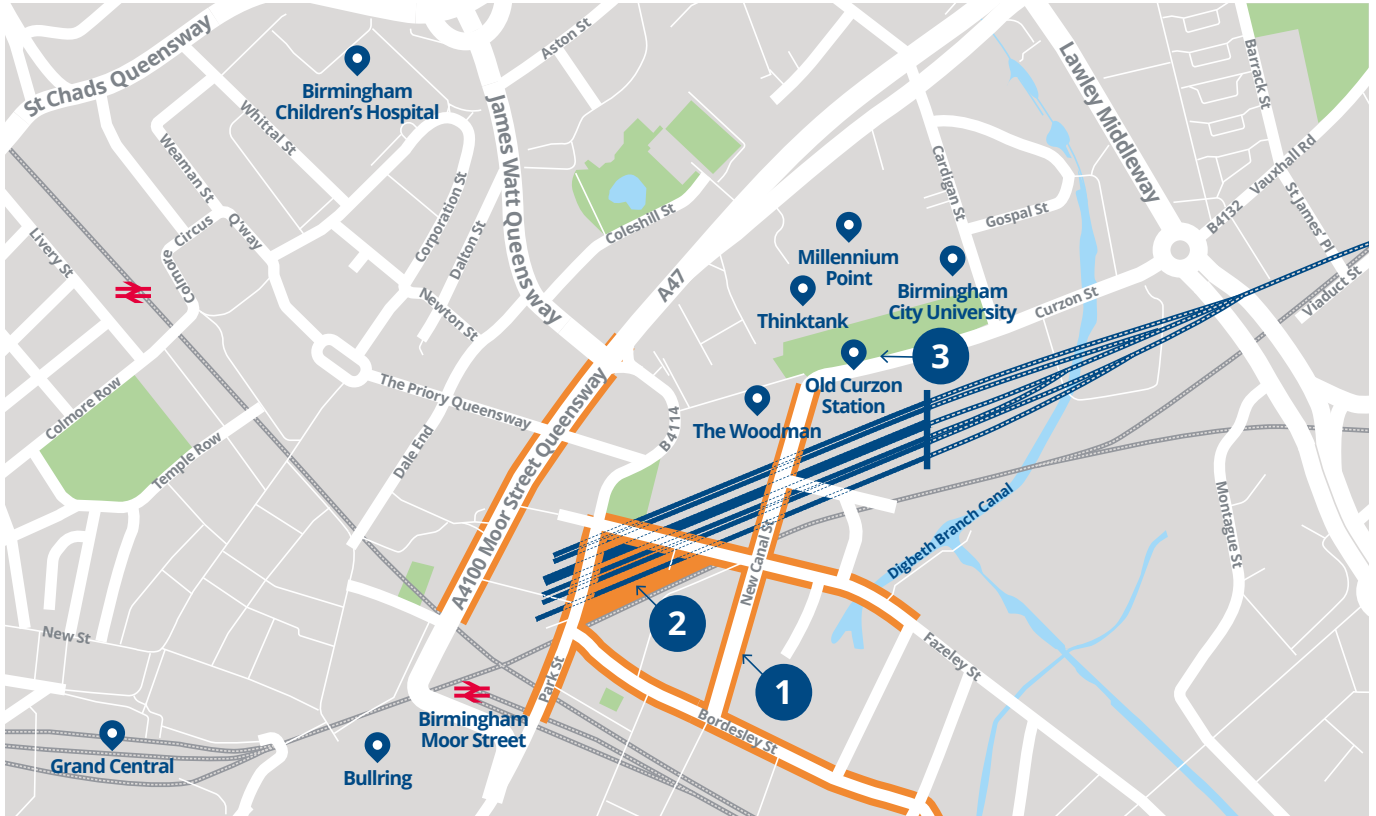
Other surveys we'll be doing in 2019 include:

- Ecology surveys to find out what's living and growing along the route. These will help us to identify if we need to move any plants or wildlife to a new location, so they are not impacted by the route.
- Vibration surveys on buildings and structures that we'll be passing close to. This is to ensure that any works we carry out do not cause extra movements in these structures.
- Noise surveys to identify day to day levels to make sure that we have minimal impact on the area when we start work.

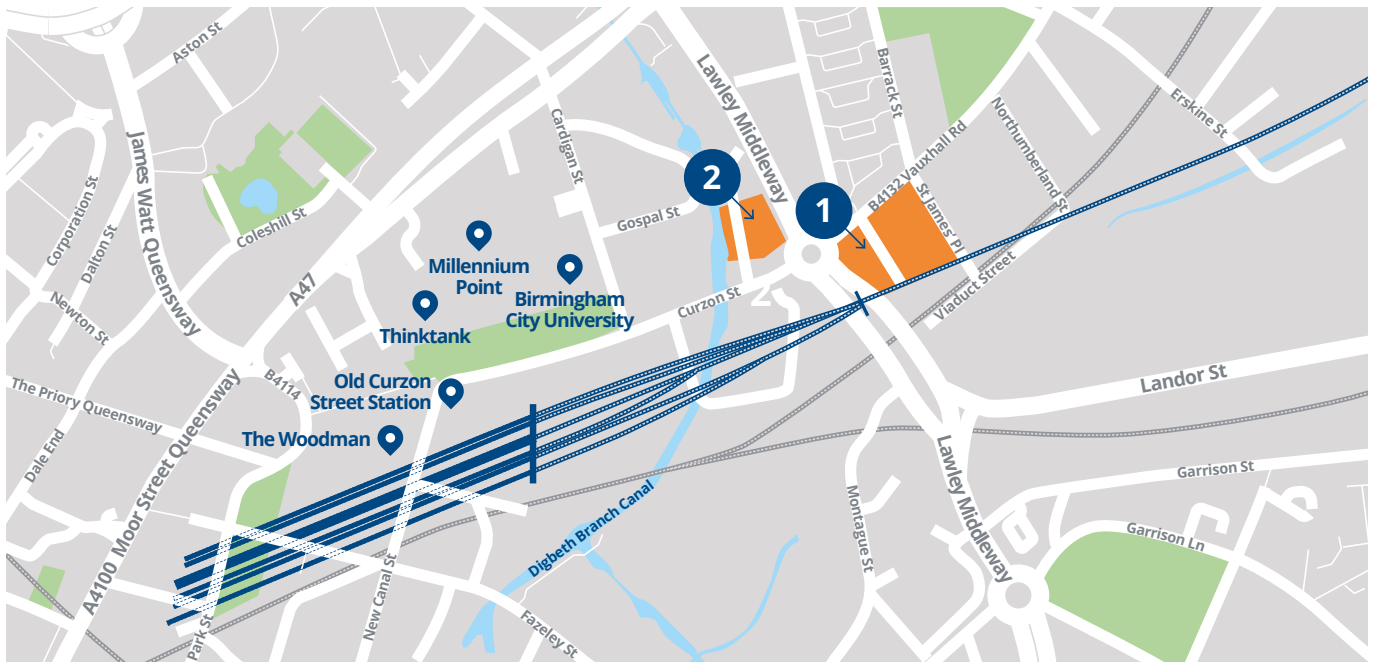
To prepare for main construction, we have to carry out some demolitions of buildings along the route. This work is already underway and throughout the year, we'll continue to demolish buildings in this area. These include buildings in the area of Heartlands industrial estate to make way for what will become the HS2 Washwood Heath Maintenance Depot and control centre. In addition, some demolitions will take place at Saltley Business Park, due to works to local roads.

# Works in your area

## Curzon Street



## Curzon Area



We have a number of sites in the area which will help us to construct the railway. Each area is shown below with what is planned in the coming months and further ahead.

## Curzon Street

### 1 City centre roads

We'll be carrying out more works on local roads in 2019. In the first half of the year, we'll carry out surveys to locate utilities, such as gas, electricity cables and water pipes. We'll then divert these utilities, where necessary, in the second half of 2019. We'll be working on roads including Moor Street Queensway, Moor Street, Masshouse Lane, Park Street, Curzon Street, Bordesley Street, New Canal Street and Fazeley Street.

### 2 Park Street Gardens

Our archaeologists will continue with excavations at Park Street Gardens throughout 2019. The work concentrates on a 19th century burial ground. Findings from the site are revealing what life was like in Birmingham at the time.

### 3 Old Curzon Street station

Later this year, we'll begin work to renovate the original Curzon Street station building. This original, Grade I listed building will house a visitors' centre and office space during construction. Once refurbished, it will be used jointly by us, Birmingham City University and Historic England.

## Curzon Area









### 1 Demolition of buildings

We'll continue to demolish buildings in this area, to make way for the construction of Curzon Viaduct in spring 2019.

### 2 Demolition of Unite student building

In spring 2019 we'll be demolishing the Unite student accommodation block. This is to make room for the construction of the Curzon Viaduct which will bring HS2 trains into Curzon Street.

## Key

	Parkland		Rail station		HS2 route Phase One overground
	Water/river		Existing train line		HS2 route indication
	Construction site		HS2 route Phase One underground		










# Works in your area

## Saltley



## Key

- |   |   |   |
|---|---|---|
|  Parkland          |  Rail station        |  HS2 route Phase One underground |
|  Water/river       |  Existing train line |  HS2 route Phase One overground  |
|  Construction site |   |   |



## Saltley

### 1 Surveys

We'll be carrying out investigation surveys to establish the condition and composition of the ground before we build the railway. The results will help to inform the design for a new bridge over the railway on Aston Church Road. The surveys will take place in summer 2019.

### 2 Demolitions

We'll be demolishing some buildings in Saltley Business Park. During this work we'll make sure that access to remaining businesses in the park is maintained. This work will take place throughout spring 2019.

### 3 Utility diversions

We'll be moving the existing water, electric, gas and telephone cables from the route of the railway as it goes through the Saltley Business Park. There will be no interruption to local supplies while this work is being carried out. The work is planned to take place throughout summer 2019.

### 4 Environmental and ecological surveys

We'll be carrying out surveys along the River Rea to find out what plants and wildlife are living in the areas close to the HS2 route. These are non-intrusive surveys and will be carried out by surveyors walking along the river. The surveys will take place during spring and summer 2019.

# Works in your area








## Washwood Heath



## Bromford Tunnel



## Key

- |   |   |   |
|---|---|---|
|  Parkland          |  Existing train line             |  HS2 route Phase One overground |
|  Water/river       |  HS2 route Phase One underground |  HS2 route indication           |
|  Construction site |   |   |

## Washwood Heath

### 1 Demolitions

We're demolishing buildings in Heartlands industrial estate to make way for the new depot and control centre which will be built here. These will take place throughout spring and summer 2019.

### 2 Dust and noise monitoring for the new HS2 maintenance depot and control centre

We're monitoring dust and noise levels to ensure that we minimise the impact the demolition works will have in our neighbours.

## Bromford Tunnel

### 1 Vibration surveys

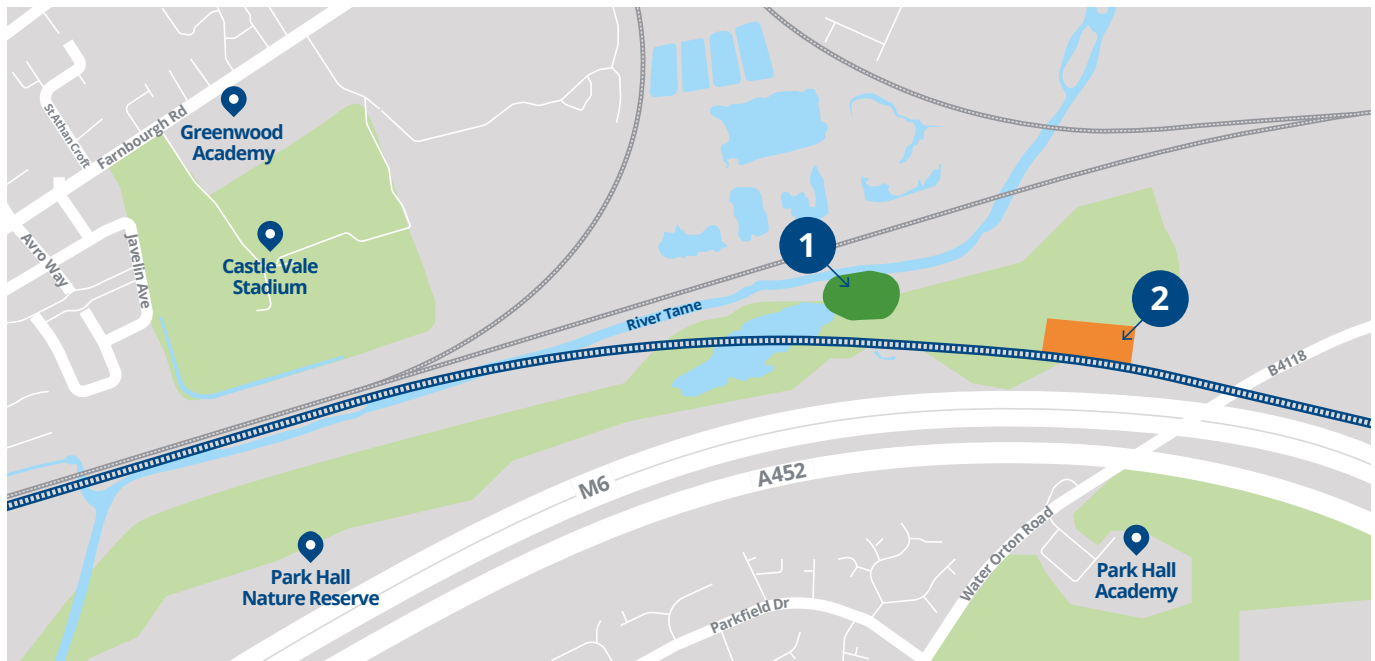
Vibration surveys are taking place on the motorway. This is done by fixing monitors in boxes to Bromford viaduct. This allows us to understand what's going on before we start work in the area. HS2 will be in a deep tunnel through this area.

# Works in your area









## Bromford and Castle Vale



## Park Hall Nature Reserve



### Key

	Parkland		Construction site		HS2 route Phase One overground
	Water/river		Existing train line		HS2 route indication
	Habitat creation site		HS2 route Phase One underground		

## Bromford and Castle Vale

### 1 Demolitions

Work is currently underway to demolish some buildings in this area, including the British Car Auctions site. This area will be where the tunnel through Bromford to the Washwood Heath Depot area starts. This work will continue through spring and summer 2019.

## Park Hall Nature Reserve

### 1 Ecology site

New ecological mitigation sites have been created within the nature reserve to move great crested newts and other local species to a new location that is away from the HS2 route. These sites will be monitored throughout the construction period.

### 2 Access road

We've built an access road for HS2 works through the nature reserve. We'll use this road when we're building the railway.

# How to get in touch and find out more

## Our HS2 Helpdesk team are available all day, every day of the year

You can contact our Helpdesk team with any questions you may have, to request copies of documents, to register and track complaints, and to coordinate incident responses.

Our Helpdesk team are available via:

Freephone 08081 434 434

Minicom 08081 456 472

Email [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)

## Keep up to date with the Project and sign up to notifications from your local community website

Commonplace is a local community website where you can find out what is happening in your local area and sign up for updates about our activities. For regular updates on works happening in Birmingham you can sign up for news alerts at [hs2inbirmingham.co.uk](https://hs2inbirmingham.co.uk). You'll also be able to find out information about roadworks and closures, our noise insulation and property schemes, our community engagement initiatives and how to apply for our community and business funds.

## You can meet us at our drop-in sessions

Our Community Engagement teams hold drop-in sessions along the Birmingham line of route. These are hosted by the teams from HS2 Ltd, LM and BBV.

To find out more, including the times of your next drop-in, visit our local community website [hs2inbirmingham.co.uk](https://hs2inbirmingham.co.uk)

Or, you can get in touch with our Helpdesk team via:

Freephone 08081 434 434

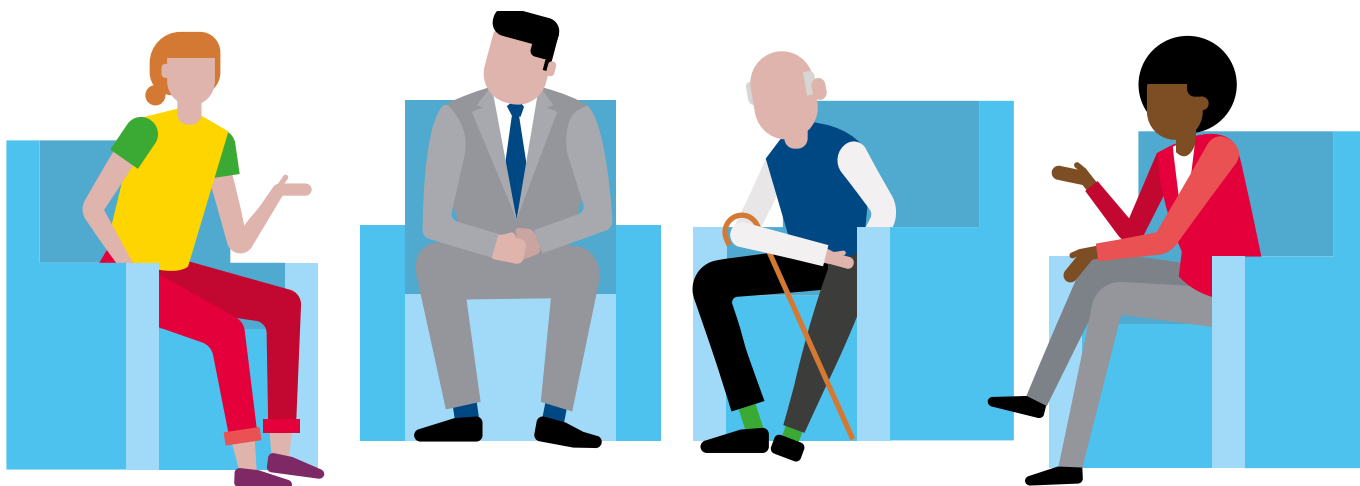
Minicom 08081 456 472

Email [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)

## Our Construction Forward Look is published every three months

This provides you with a more detailed overview of the upcoming works that we plan to undertake in your area over the next three months. The plan is available to download on our local community website [hs2inbirmingham.co.uk](https://hs2inbirmingham.co.uk)

If you'd like a hard copy, you can contact our Helpdesk team or come along to one of our larger engagement events.



## Apply for funding for a local project through the community and business funds

We're offering two funds which are available to local communities and businesses – the Community and Environment Fund (CEF), and the Business and Local Economy Fund (BLEF). Both funds give local communities and businesses the opportunity to receive funding of up to £1 million for projects that aim to improve their local area or economy. To find out more and how to apply, visit [www.groundwork.org.uk/hs2funds](http://www.groundwork.org.uk/hs2funds). You can also contact Groundwork UK by calling 0121 237 5880 or emailing [hs2funds@groundwork.org.uk](mailto:hs2funds@groundwork.org.uk). Groundwork UK is an independent charity that assesses applications and manages the funds on our behalf.

## We also have a dedicated HS2 website

You can find our website at [www.hs2.org.uk](http://www.hs2.org.uk) – this website is for the whole Project. You can find out more about where the route is planned, the timeline of construction, and more information about our compensation schemes. To view information specifically on what's happening in your area visit your local community website [hs2inbirmingham.co.uk](http://hs2inbirmingham.co.uk)

## We have more printed materials at our engagement events

If you would prefer to have more information in a printed format, or you don't have access to the internet, we have takeaway materials at our drop-in sessions and other engagement events. Please come and meet us at our regular drop-ins, or get in touch with our Helpdesk team to request printed copies of information. We are available via:

Freephone 08081 434 434

Minicom 08081 456 472

Email [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)

## Alternative formats

If you need any of our printed materials in large print, Braille, audio or easy read please contact us. You can also contact us for help and information in a different language.





# Keeping your information safe

## If we ask for your personal information, we will:

- let you know why we need it;
- only ask for what we need and not collect excessive or irrelevant information;
- make sure nobody has access to it who should not;
- not share it with other organisations unless we have told you in advance or unless we are obliged to do so by law;
- only keep it for as long as we need to; and
- not make it available, or sell it, for commercial use, such as marketing.

## We do share information with our contractors to enable robust and informed responses to queries.

## In dealing with your personal information, we will:

- value the personal information entrusted to us and make sure we respect that trust;
- abide by the law when it comes to handling personal information;
- consider the privacy risks when we are planning to use or hold personal information in new ways, such as introducing new systems; and
- provide training to staff who handle personal information and respond appropriately if personal information is not used or protected properly.

To help us keep your information accurate and up to date, we ask you to give us accurate information and tell us as soon as possible of any change of circumstances.

You can find out what personal information, if any, we hold about you by making a 'subject access request'.

If we do hold information about you, once we have confirmed your identity, we will give you a description of it, why we are holding it and who it could be disclosed to. We will also provide you with a copy of the information in an intelligible form.

It will help us to locate any data we might hold about you if, in making your request, you could state what dealings we have had with you and why you expect us to hold information about you.

It is not the policy of HS2 Ltd to charge for subject access requests. If you wish to make a subject access request, please contact us via the details below. Our HS2 Helpdesk team is available all day, every day of the year.

They're available via:

Freephone [08081 434 434](tel:08081434434)

Minicom [08081 456 472](tel:08081456472)

Email [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)

Write to us at:

**FREEPOST**  
**HS2 Community Engagement**

To read our privacy policy regarding your personal information, go to:  
[www.hs2.org.uk/privacy-notice/](http://www.hs2.org.uk/privacy-notice/)



# Our key documents

We have a range of documents on hand to help you understand our approach to community engagement and keep up to date with our works in your area.

## Community Engagement Strategy

Our Community Engagement Strategy explains all the ways that we'll engage with people, businesses and communities along the route. It also includes our 10 Community Commitments.

You can read our Community Engagement Strategy here:

[www.hs2.org.uk/documents/community-engagement-strategy/](http://www.hs2.org.uk/documents/community-engagement-strategy/)



## Our progress reports

Our six-monthly progress reports are published twice a year and measure how well we're performing against our 10 Community Commitments. You'll be able to read about practical real-life examples of how we're fulfilling our Commitments in areas surrounding the route.

You can read our latest progress report here:

[www.hs2.org.uk/documents/community-engagement-progress-report-july-to-december-2018/](http://www.hs2.org.uk/documents/community-engagement-progress-report-july-to-december-2018/)



## Local Area Engagement Plans

We have a collection of Local Area Engagement Plans for Phase One. Each Plan is localised to a specific area and explains how we'll deliver our Strategy at a local level. It sets out how we'll engage with you to make sure that we meet our Commitments and continue to be a good neighbour.

Our most recent Local Area Engagement Plans are published on your local community website:

[hs2inbirmingham.co.uk](http://hs2inbirmingham.co.uk)

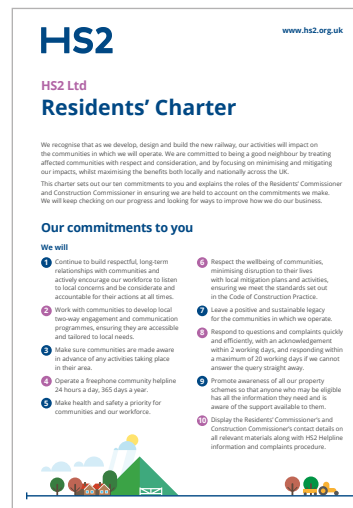


## Residents' Charter

Our Residents' Charter sets out our 10 Community Commitments. It explains the roles of the independent Residents' Commissioner and the Construction Commissioner in ensuring that we're held to account on these Commitments.

You can read our Residents' Charter here:

[www.hs2.org.uk/documents/hs2-residents-charter/](http://www.hs2.org.uk/documents/hs2-residents-charter/)

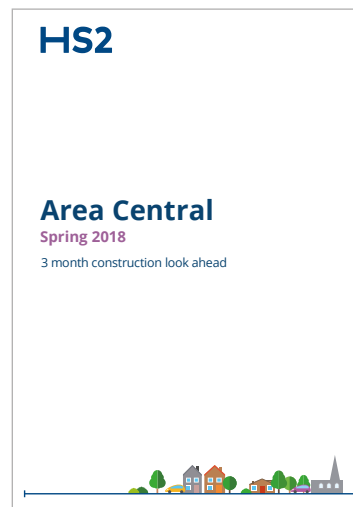


## Construction Forward Look

Every three months, we publish a Construction Forward Look. These provide a high-level overview of works coming up in your area.

The most recent Forward Look for your area is published on your local community website:

[hs2inbirmingham.co.uk](http://hs2inbirmingham.co.uk)



## Land and Property guidance

We have several guidance documents about our different property schemes. These documents help you to understand the different types of compensation that's available if your property is affected by the HS2 route. These documents include specific booklets about the Need to Sell scheme, Rural Support Zone and safeguarding and compensation guidance.

You can find these at:

[www.hs2.org.uk/in-your-area/assistance-for-property-owners/](http://www.hs2.org.uk/in-your-area/assistance-for-property-owners/)



We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

## Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route. [www.gov.uk/government/publications/hs2-residents-charter](http://www.gov.uk/government/publications/hs2-residents-charter)

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at: [www.gov.uk/government/collections/hs2-ltd-residents-commissioner](http://www.gov.uk/government/collections/hs2-ltd-residents-commissioner)

You can contact the Commissioner at: [residentscommissioner@hs2.org.uk](mailto:residentscommissioner@hs2.org.uk)

## Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner at: [complaints@hs2-cc.org.uk](mailto:complaints@hs2-cc.org.uk)

## Property and compensation

You can find out all about HS2 and properties along the line of route by visiting: [www.gov.uk/government/collections/hs2-property](http://www.gov.uk/government/collections/hs2-property)

Find out if you're eligible for compensation at: [www.gov.uk/claim-compensation-if-affected-by-hs2](http://www.gov.uk/claim-compensation-if-affected-by-hs2)

## Holding us to account

If you are unhappy for any reason, you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website: [www.hs2.org.uk/how-to-complain](http://www.hs2.org.uk/how-to-complain)

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## Contact us

Our HS2 Helpdesk team are available all day, every day. You can contact them via:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

@ Email **[hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)**

Write to

**FREEPOST  
HS2 Community Engagement**

Website **[www.hs2.org.uk](http://www.hs2.org.uk)**

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**[www.hs2inyourarea.co.uk](http://www.hs2inyourarea.co.uk)**

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