



RESPONSE TO RECORDS REQUEST

Requester: EVAN ANDERSON / MICHIGAN NEWS Date: 5.12.2016

Request approved: In full In part

Record(s) are attached.

Call Contact Person: _____ Telephone: _____
to make arrangements.

A fee of \$ 6.00 is due for duplicating the record(s). 20 pgs @ .30/page

Because the record is non-public, we require evidence of your identity before the record can be released.

The attached Disclosure and Agreement must be completed and returned before the non-public record(s) can be released.

Request denied: In full In part

Notice of Denial of Request for Records is attached for explanation.

Request is neither approved nor denied: In full In part

Notice of Estimated Time Required to Respond to Request for Records is attached for explanation.

Other:

The Division does not maintain the following record(s) you request: _____

The entity we believe maintains these records is: _____

Contact Person: GTinglem Telephone: 801-530-6629

SEE ATTACHED DIVISION RESPONSE.

DIVISION OF OCCUPATIONAL AND PROFESSIONAL LICENSING

Christina Engstrom
Title: Admin. Asst Records Office

Date: 5.31.2014

MAILING CERTIFICATE

I hereby certify that on the 31 day of May, 2014, a true and correct copy of the foregoing RESPONSE TO REQUEST FOR RECORD was sent first class mail, postage prepaid, to the requester at the following address indicated on the Request for Record(s):

Christina Engstrom

Title:

Emailed to Jennifer Bolton,
Dept of Commerce pro
to provide to Brian Anderson
MICKRICK NEWS



NOTICE OF DENIAL OF RECORDS REQUEST

Requester: Evan Anderson | MUCKROCK NEWS Date: 5.12.2018

Detailed Description of Record(s) Requested: _____

refer to Mr. Anderson's 5/12/2018 request for
complaints against 5 practitioners

Access to the record(s) described above is denied. The reason(s) for the denial of your request is/are as follows:

- The record(s) are not public, pursuant to Utah Code Ann. §§ 63G-2-201(3) because:
 - The record(s) are classified as **private** under § 63G-2-302 and you have not shown that you are a person permitted access to private records (the subject, the parent or legal guardian of a minor, the legal guardian of an incapacitated person, or a person who has a power of attorney or a current notarized release from the subject of the record or in the latter case from his legal representative), as provided in §§ 63G-2-202(1).
 - The record(s) are classified as ~~as controlled~~ **controlled** under § 63G-2-304 and you have not shown that you are a person permitted access to controlled records (physician, psychologist, certified social worker who has a current notarized release from the subject of the record, or a person with a court order which meets the requirements of §§ 63G-2-202 (7), as provided in §§ 63G-2-202(2)).
 - The record(s) are classified as **protected** under § 63G-2-305 and you have not shown that you are a person permitted access to protected records (the person who submitted the information or any other individual who has a current notarized release from all persons, governmental entities, etc., whose interests were sought to be protected by the protected classification), as provided in §§ 63G-2-202(4)).
 - Access to the record(s) is **restricted** pursuant to a court rule, another state statute, federal statute or federal regulations, specifically: _____

- In accordance with Utah Code Ann. §§ 63G-2-201(8)(a)(i), the Division is not required to create a record in order to fulfill a request for information that does not exist as a record.
- In accordance with Utah Code Ann. §§ 63G-2-201(8)(a)(ii), the Division is not required to compile, format, manipulate, package, summarize, or tailor information in order to fulfill a request.
- In accordance with Utah Code Ann. §§ 63G-2-201(8)(a)(iii), the Division is not required to provide a record in a particular format, medium, or program not currently maintained by the governmental entity.
- In accordance with Utah Code Ann. §§ 63G-2-201(8)(a)(iv), the Division is not required to fulfill a request if the request unreasonably duplicates prior record(s) requests.

In accordance with Utah Code Ann. §§ 63G-2-204(2), we are prohibited from providing a record in our possession for the purpose of an audit, but prepared, owned, or retained by another governmental entity. The entity that prepared, owns, or retains the record is: _____

Entity Contact Person: _____ Telephone: _____

Your request does not conform to the requirements for making a request set forth in Utah Code Ann. §§ 63G-2-204(1) and therefore, the Division will not process your request.

Your request is not in writing.

Your request does not contain your name, mailing address, and daytime phone number, if available.

Your request does not describe the records requested with reasonable specificity.

Your request is for information that is not defined as a record under Utah Code Ann. §§ 63G-2-103(22)(b), and pursuant to §§ 63G-2-201(7), the Division is not required to fulfill such a request.

EXPLANATORY COMMENTS: _____

See attached Division response.

RIGHT TO APPEAL: You have the right to appeal the denial of your request for records to the Department of Commerce and then to either the records committee or the district court. Part 4, Chapter 2, Title 63G, Utah Code Ann. contains full provisions applying to appeals. Any appeal must be made within 30 days by filing a notice of appeal, which complies with §§ 63G-2-401(2), to:

Executive Director
Department of Commerce
P.O. Box 146701
Salt Lake City, Utah 84114-6701

DIVISION OF OCCUPATIONAL AND PROFESSIONAL LICENSING

Compton

Date: *5.31.2018*

Title:

MAILING CERTIFICATE

I hereby certify that on the *31* day of *May*, *2018*, a true and correct copy of the foregoing NOTICE OF DENIAL OF REQUEST FOR RECORDS was sent first class mail, postage prepaid, to the requester at the following address indicated on the Request for Record(s):

Compton

Title:

*Emailed to Jennifer Burton
Dept of Commerce PIO
to provide to Evan Anderson
MICK RICK NEWS.*

GRAMA records request reply to Evan Anderson/Muckrock.com

In response to your May 12, 2018 emailed GRAMA records request, received by the Division on May 14, 2018, in which you requested complaints against the following practitioners: Jeff Alan Bell, Judy Brady, Deborah Christensen, Ron James Llewelyn and Barbara W. Snow, the following information is provided by the Division of Occupational and Professional Licensing.

Jeff Alan Bell - the Division found that no disciplinary action nor citations have been issued to Mr. Bell.

Judy Brady - the Division found that no disciplinary action nor citations have been issued to Ms. Brady

Deborah Christensen - the Division found that no disciplinary action nor citations have been issued to Ms. Christensen

Ron James Llewelyn - the Division found that no disciplinary action nor citations have been issued to Mr. Llewelyn

Please also note that the Division will neither confirm nor deny the existence of any complaint information as these types of records have been classified as "protected" and the Division has determined the following provisions of GRAMA apply with respect to any such records.

"Protected" - 63G-2-305(10)(a) through (e) and (18): (10) records created or maintained for civil, criminal, or administrative enforcement purposes or audit purposes, or for discipline, licensing, certification, or registration purposes if release of the records:

(a) reasonably could be expected to interfere with investigations undertaken for enforcement, discipline, licensing, certification, or registration purposes;

(b) reasonably could be expected to interfere with audits, disciplinary or enforcement proceedings;

(c) would create a danger of depriving a person of a right to a fair trial or impartial hearing;

(d) reasonably could be expected to disclose the identity of a source who is not generally known outside of government and, in the case of a record compiled in the course of an investigation, disclose information furnished by a source not generally known outside of government if disclosure would compromise the source;

(e) reasonably could be expected to disclose investigative or audit techniques, procedures, policies or orders not generally known outside of government if disclosure would interfere with enforcement or audit efforts.

(18) records prepared for or by an attorney, consultant, surety, indemnitor, insurer, employee, or agent of a governmental entity for, or in anticipation of, litigation or a judicial, quasi-judicial, or administrative proceeding;

Barbara W. Snow - Ms. Snow was disciplined by the Division in Case No. DOPL-2007-7, a copy of the February 19, 2008 Stipulation and Order is attached. Following is also a summary of the disciplinary action taken against Ms. Snow:

CLOSED 2007-7 SNOW, Barbara W.
Licensed Clinical Social Worker

Charges: Respondent engaged in unprofessional conduct by providing mental health therapy to two of her relatives.

2-19-2008 Order (Stipulation): Respondent's license to practice as a clinical social worker was suspended with a stay of enforcement on the suspension. Said license was placed on probation for four years with conditions and restrictions.

3-1-2010 Reinstatement Order: The probation on Respondent's license to practice as a clinical social worker was terminated and said license was reinstated with full privileges.

The Division conducted a review of the complaint records concerning complaint file number 30467 with regards to Barbara W. Snow. Copies of records contained in complaint file number 30467 have been provided EXCEPT for redacted information which is classified as "private" and "protected":

Closed complaint case 30467 - the following documents are enclosed:

- DOPL complaint report, dated August 8, 2006, with redactions
- August 7, 2006 emails with redactions
- August 16, 2006 email with redactions

The redacted information in the above provided documents has been classified as "protected" and "private" and the Division has determined the following provisions of GRAMA apply with respect to these records:

"Private" - 63G-2-302(2)(d): (2) The following records are private if properly classified by a governmental entity: (d): other records containing data on individuals the disclosure of which constitutes a clearly unwarranted invasion of personal privacy.

"Protected" - 63G-2-305(10)(a) through (e) and (18): (10) records created or maintained for civil, criminal, or administrative enforcement purposes or audit purposes, or for discipline, licensing, certification, or registration purposes if release of the records:

(a) reasonably could be expected to interfere with investigations undertaken for enforcement, discipline, licensing, certification, or registration purposes;

(b) reasonably could be expected to interfere with audits, disciplinary or enforcement proceedings;

(c) would create a danger of depriving a person of a right to a fair trial or impartial hearing;

(d) reasonably could be expected to disclose the identity of a source who is not generally known outside of government and, in the case of a record compiled in the course of an investigation, disclose information furnished by a source not generally known outside of government if disclosure would compromise the source;

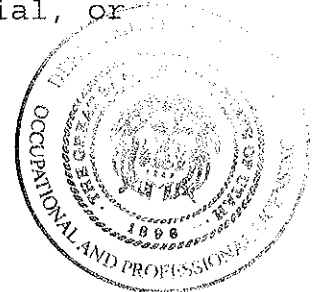
(e) reasonably could be expected to disclose investigative or audit techniques, procedures, policies or orders not generally known outside of government if disclosure would interfere with enforcement or audit efforts.

(18) records prepared for or by an attorney, consultant, surety, indemnitor, insurer, employee, or agent of a governmental entity for, or in anticipation of, litigation or a judicial, quasi-judicial, or administrative proceeding;

5-31-2018

Carol Inglesby

Division of Occupational and Professional Licensing



**Utah State Department of Commerce
DOPL Complaint Report**

Date Received: 08/08/2006
Report Taken By: BAB

Complaint No. 30467

Subject:
Barbara W Snow

Complainant:

License No: 121053-3501
Profession: Social Work
Activity: Ethical Standards
Other Criminal Conduct
Status Code: Investigator Assigned
Investigator Assigned: Dee Thorell

Complaint and Narrative

Allegedly on February 11, 2006, subject entered [redacted] house with a metal baseball bat and destroyed complainant's home property. [redacted] and subject are [redacted]. Subject started swearing and smashing things, including a laptop computer and office equipment. Complainant's [redacted] was home [redacted] and witnessed subject's actions. Both [redacted] and [redacted] say subject hit [redacted] with the bat. Both [redacted] and [redacted] say they were bruised by subject's physical contact. Complainant's [redacted] observed the destruction in the home after subject left. [redacted] can be reached at [redacted] and [redacted] is available at [redacted]. Provo police department was called out to complainant's home and a report was filed with photographs.

Complainant claims that on February 8, 2006, subject informed complainant that her [redacted] had abused complainant's [redacted] and [redacted]. report states subject received this information by hypnotizing her [redacted] and [redacted] and recovering some repressed memories. Subject accused [redacted] of abusing subject's [redacted]. She claimed complainant knew about the abuse and let things happen. Subject left complainant's house and headed for complainant's [redacted] house. Subject told [redacted] that she knew the [redacted] were fine people, but she needed to know that [redacted].

complainant, [REDACTED] [REDACTED] also filed a complaint against subject. [REDACTED] discussed the baseball bat incident mentioned above. [REDACTED] states subject has been treating family for as long as she can remember. Subject is engaging in dual relationships and conducting mental health therapy on family members.

See attached complaints for more details.

Search on LES produced an active license on subject.



Date of Action:
Action:
Supervisor Notes:

For Supervisor Use Only

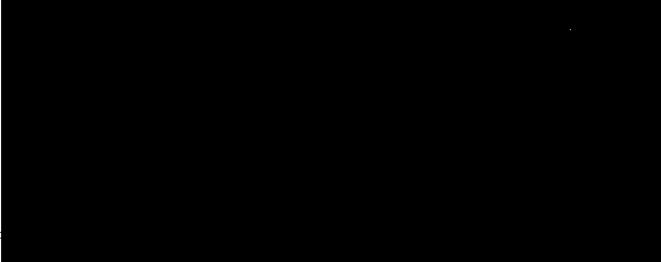
From: Steve Davis
To: Gooch, Larry
Date: 8/7/2006 10:45 AM
Subject: Fwd: [DOPL Complaint Form]



The information contained in this electronic mail message is confidential information intended only for the use of the individual or entity named above and may be privileged. If the reader of this message is not the intended recipient or the employee or agent responsible to deliver it to the intended recipient, you are hereby notified that any dissemination, distribution, or copying of this communication is strictly prohibited. If you have received this communication in error, please immediately notify us by telephone (801 530-6721) or by reply to this message. Also, please delete the original message. Thank you.

>>> Dopl Web 8/7/2006 10:04 AM >>>

>>> webmaster@utahinteractive.org 8/6/2006 10:36 PM >>>



lic_firstname: Barbara
lic_middlename: Ward
lic_lastname: Snow



profession: Dr. of Social Work
offense_location: My home
offense_date: 02-11-06
offense_time: 9:00am
witnesses:

Myself and my [redacted] were in my home in [redacted] when Barbara walked in with a baseball bat and started swearing and smashing everything insight. My name is [redacted] and my [redacted] [redacted] were the ones that actually were home at the time she came to my house. I will relate what happened to us in the section of detailed events. As to the aftermath of the destruction my [redacted] came over after it happened along with a good friend [redacted] [redacted] They witnessed the state my [redacted] and I were in and the destruction she left in her path.

relationship_to_licensee: [redacted]

spokento: no

response:

She will not talk to me or anyone in our family, including most of [redacted]

filedsuit: yes

datefiled: 02-11-06

casenumber:

Don't know, charged in [redacted] but the charges were dropped.

event_details:

On Feb 8 I received some very disturbing news that my [redacted] [redacted] I told Barbara that I would [redacted] when he got home, he was out of town at the time. She was furious that I would confront him and wanted me to leave him and never talk to him again. Needless to say I did confront him because I wanted answers and this was a horrible accusation.

That was the night of Feb 8 and I did not talk to Barbara again until she showed up at my door on Feb. 11 with a bat in her hands. My [redacted] just happened to be there and when we saw her she was breathing heavy and I told her to put the bat down and come in and talk to us. She went crazy and turned and went into our office and started to smash [redacted] lap top computer along with everything in sight. As you can imagine after the shock my [redacted] and I ran in to try to calm her down and to try to get her to stop smashing everything in sight. She was swinging that bat at everything including me and my [redacted]. We were yelling at her to stop but she didn't. I tried to grab an arm but she attacked me. My [redacted] also tried but I was afraid of her getting hit so I told her to go call the police. The two of us could not stop her and my [redacted] was crying and pleading with her to stop. She smashed the lap top along with our home computer, printer, pictures and everything in the room including me. She would not stop and I did not want to endanger my [redacted] than what was happening so we had to call the police. After she realized that they were coming she looked at me and accused me also of [redacted] and said some really nice things like you ucking bitch, you knew about this, condoned it and let it happen. She then ran out of the house leaving upheaval and destruction in her path. The police came and took our accounting of the event and pictures and the bat and computer into evidence. Charges were filed that day but she eluded the police and attained an attorney. Barbara also went directly to my [redacted] attacking me, and proceeded to tell her how terrible a person [redacted] This left my [redacted] in tears and devastation as she tried to cope with what she had just heard. I was traumatized by this event and had to put extra security measures in place for fear she would come back and try to finish what she started. Barbara is unbalanced and does not have a grip on reality and should not be allowed to practice on the basis that she broke her oath as a professional. She can no longer be objective with information and the fact that she was treating her own [redacted] and has been for over 15 years is a slight breach of ethics. This does tell you that this sort of thing should not be acceptable to the board, to treat your [redacted] or [redacted] for that matter. I did not pursue this matter legally, which is something I could have done, because of the [redacted] but wanted Barbara to get help which she refused to do. She needed to be stopped and I hope with the terrible accusations she made but more importantly her actions speak volumes here, that she should not be able to renew a license that she has not honored but broken too many rules that govern the reason why we have them in the first place. You may contact me at any time at the number listed above. Thank you for your time. [redacted]

Submit: Submit Complaint
hid: resp

From: Steve Davis
To: Gooch, Larry; Thorell, Dee
Date: 8/7/2006 2:24 PM
Subject: Fwd: [DOPL Complaint Form]

The information contained in this electronic mail message is confidential information intended only for the use of the individual or entity named above and may be privileged. If the reader of this message is not the intended recipient or the employee or agent responsible to deliver it to the intended recipient, you are hereby notified that any dissemination, distribution, or copying of this communication is strictly prohibited. If you have received this communication in error, please immediately notify us by telephone (801 530-6721) or by reply to this message. Also, please delete the original message. Thank you.

>>> Dopl Web 8/7/2006 11:45 AM >>>

>>> webmaster@utahinteractive.org 8/7/2006 11:15 AM >>>



lic_firstname: Barbara
lic_middlename: Ward
lic_lastname: Snow



offense_date: 02-11-2006
offense_time: 9:00 am
witnesses:



spoken to: no
response:
filed suit: yes
date filed: 02-11-2006
case number: there is one, but i don't have it
event_details:

On February 11th, Barbara Snow let herself into the home of [redacted] [redacted] [redacted]. She came into the back of the house where she found my [redacted] and I. When I looked up and saw her she was trying to conceal a metal baseball bat. She asked where my [redacted] was and when we said [redacted] wasn't home, she turned and entered my parent's office and shut the door. The next thing we heard was smashing and glassbreaking. We hurried in to stop her and that is when she turned on us. My [redacted] tried to restrain her and Barbara hit [redacted] with the bat. I was [redacted] at the time, but did not think that Barbara would swing the bat with me around so I tried to stop her from hitting my [redacted]. She didn't stop, but proceeded to swing the bat around smashing computer equipment, printers, etc. After repeated pleas for her to stop, she still continued to damage more equipment and wouldn't leave the house, so I called the police at the instruction of my [redacted] and that is when Barbara left, screaming vulgarities at my [redacted]. The police arrived shortly after she had run off and they took a report and pictures of all the damages. My mother and I both had bruises and there was thousands of dollars worth of damage done to [redacted] computer equipment. When the police went looking for her and couldn't find her, we found out that she had gone down to [redacted] [redacted] [redacted] [redacted] [redacted].

[REDACTED] She evaded the police for the next couple of days. The reason behind all this is that she was treating her own
[REDACTED] and [REDACTED] and through hypnosis, there had been some repressed memories brought [REDACTED]
[REDACTED] do not believe those memories to be true, but regardless of the fact, she, as a professional, should not have come down to my
[REDACTED] residence and destroyed property and put my [REDACTED] in harm's way, [REDACTED]
[REDACTED] She is not a professional in any form of the word and in my opinion, should not be treating anyone, but should get
help for herself.

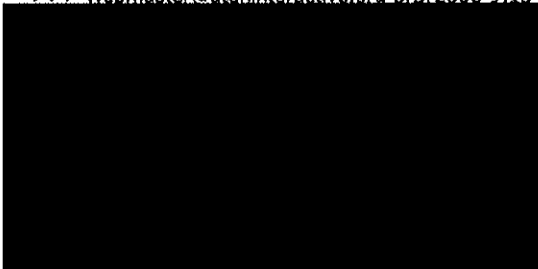
Submit: Submit Complaint
hid: resp

From: Steve Davis
To: Gooch, Larry
Date: 8/7/2006 7:46 AM
Subject: Fwd: [DOPL Complaint Form]

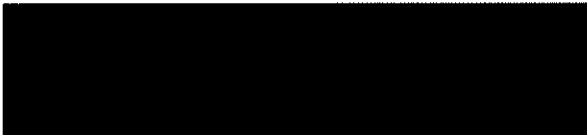
The information contained in this electronic mail message is confidential information intended only for the use of the individual or entity named above and may be privileged. If the reader of this message is not the intended recipient or the employee or agent responsible to deliver it to the intended recipient, you are hereby notified that any dissemination, distribution, or copying of this communication is strictly prohibited. If you have received this communication in error, please immediately notify us by telephone (801 530-6721) or by reply to this message. Also, please delete the original message. Thank you.

>>> Dopl Web 8/4/2006 6:48 AM >>>

>>> webmaster@utahinteractive.org 8/3/2006 9:13 PM >>>



lic_firstname: Barbara
lic_middlename:
lic_lastname: Snow



profession: Dr. of Social Work
offense_location: Her Office, my home
offense_date:
offense_time:
witnesses:



relationship_to_licensee: [Redacted]
spokento: yes
response:

As soon as I disagreed with what she was telling me she no longer has anything to do with me.

filedsuit: no
datefiled:
casenumber:

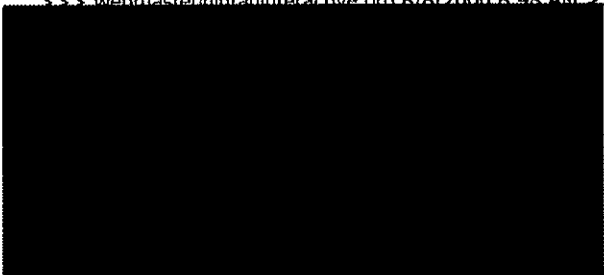
event_details:
Barbara has been treating [Redacted] as long as I can remember. She is notable to be objective. Her therapy style is by doing repressed memory and she leads and plants things in the minds of her patients. She thinks what she is doing is right, but she has become extremely paranoid and obsessed. She has accused everyone involved in her [Redacted] lives; from family, friends, Bishops, Stake Presidents, ward members, neighbors and its out of control. She needs to be stopped. She has dishonored her doctor patient confidentiality and has slandered [Redacted]. The most disheartening event is that she snuck into [Redacted] house with a bat she brought from home and started smashing my [Redacted] who was [Redacted] at the time tried to stop her she attacked them leaving bruises and marks. The police were called and please check the police report. She fled the scene of the crime and hid from the police. She is mentally unstable and is a danger to herself and everyone around her. She should no longer have a license to practice for she now does far more harm than good. Please investigate this fully and save

From: Steve Davis
To: Gooch, Larry
Date: 8/8/2006 10:23 AM
Subject: Fwd: [DOPL Complaint Form]

The information contained in this electronic mail message is confidential information intended only for the use of the individual or entity named above and may be privileged. If the reader of this message is not the intended recipient or the employee or agent responsible to deliver it to the intended recipient, you are hereby notified that any dissemination, distribution, or copying of this communication is strictly prohibited. If you have received this communication in error, please immediately notify us by telephone (801 530-6721) or by reply to this message. Also, please delete the original message. Thank you.

>>> Dopl Web 8/8/2006 8:52 AM >>>

>>> webmaster@utahinteractive.org 8/8/2006 8:48 AM >>>



lic_firstname: Barbara
lic_middlename: Ward
lic_lastname: Snow



profession: Dr. of Social Work
offense_location: In my home
offense_date: February 11, 2006
offense_time: Late morning
witnesses:



spokento: no
response:
filedsuit: no
datefiled:
casenumber:
event_details:

Barbara came in to our home looking very angry. She told me she knew we were fine people, but we needed to know [redacted]. Her accusations horrified me. I was in shock and devastated. She accused our [redacted]. I have never seen Barbara like this. I feel she is sick and needs professional help, and that she should not be counseling other people.

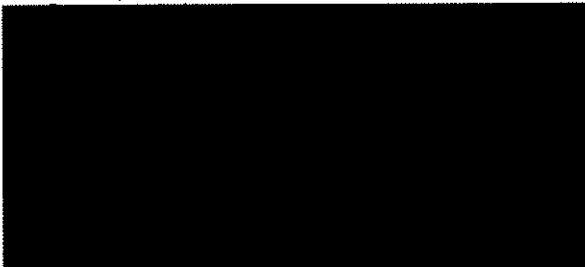
Submit: Submit Complaint
hid: resp

From: Steve Davis
To: Gooch, Larry
Date: 8/16/2006 2:43 PM
Subject: Fwd: [DOPL Complaint Form]

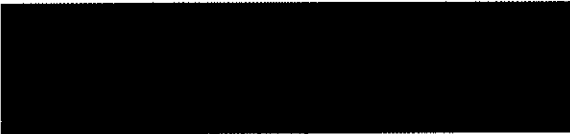
The information contained in this electronic mail message is confidential information intended only for the use of the individual or entity named above and may be privileged. If the reader of this message is not the intended recipient or the employee or agent responsible to deliver it to the intended recipient, you are hereby notified that any dissemination, distribution, or copying of this communication is strictly prohibited. If you have received this communication in error, please immediately notify us by telephone (801 530-6721) or by reply to this message. Also, please delete the original message. Thank you.

>>> Dopl Web 8/16/2006 2:17 PM >>>

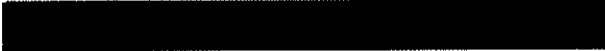
>>> webmaster@utahinteractive.org 8/16/2006 2:15 PM >>>



lic_firstname: Barbara
lic_middlename:
lic_lastname: Snow



profession: Dr. of Social work
offense location:



offense_date: February 11, 2006
offense_time: after 9:00am
witnesses:



Provo Police Dept.

relationship_to_licensee: [redacted]

spokento: no

response:

datefiled:

casenumber:

event_details:

August 16, 2006

I am writing this as a witness to an experience [redacted] had with [redacted] Barbara Snow February 11, 2006. I received a phone call Sat. morning from [redacted] it scared me to death as her voice was extremely hysterical, terrified and in a state of shock. She tried to tell me what had happened, as I have been a very close friend for over 16 years and have been well aware of the situation leading up to this attack. I saw the ramifications of the attack, the shattered glass, destroyed computer, the bruises on [redacted] arms and hands, and I personally witnessed the emotional trauma she suffered for weeks into months. I am also personally aware of her breach of confidentiality, leaving [redacted] home and driving another 30 minutes south to [redacted] and threatening her. This experience consisted of approximately 3 ? -4 hours with the damage that was done and the driving involved. It was the most horrific situation for some time!

At this time and for several weeks following I encouraged [redacted] to press charges against [redacted] for her own protection and that of her family. [redacted] emotional state was too shaken and fragile following this attack and she kept saying she wanted to make it possible for [redacted] therefore she did not press charges. Her main concern was for [redacted]

For several years I have regularly questioned [redacted] about this?counseling? situation with Barbara. I always asked her the same questions ~

1. How can family members treat family members? Especially [redacted] How can she be objective when deeply involved with such constant [redacted]
2. How can everyone in the same family, including several extended relatives have the exact same [redacted]
3. When will these counseling sessions end? [redacted] have been going for counseling sessions as long as I can remember, well over 10 years that I knew of for the same problems, and they always just got worse.

I know that good counselors help you help yourself. Healing takes place and eventually, after sufficient visits (not many) you are able to move on.

It seemed as if after each visit, things got worse each time [redacted] there was no end! Every time I saw [redacted] after she had visited Barbara, she was in tears, depressed, blown away by more ?re-surfaced ~ repressed? memory. It took her weeks to behave herself after a session. It became one continual dependency on Barbara. I watched their lives revolve around their sessions. I watched this happen for years and years. As [redacted] I mostly listened with much disbelief but I always ask her the above questions over and over. [redacted] response was always the same. She completely trusted Barbara, had great love and respect for her and truly felt that Barbara loved and cared [redacted] I also witnessed the close relationship the [redacted] had over the years. The best of friends, in every aspect! Because of this relationship, it makes this attack even more unbelievable.

During the time right before this attack took place, I witnessed [redacted] questioning a few of these things herself. She was starting to see some of these things more objectively on her own. She was starting to pull back a bit, making her visits less frequent. Very often Barbara would call and ask them to come, telling them they needed more help, there was more, always more. Of course [redacted] trusted her and responded, and the cycle started again but each time got worse. I often asked ?how much worse can this get? How can there always be more??



My concern is for the many others receiving counseling from someone so totally unstable and dangerous herself. I have great confidence that the State Board will do everything in its power to protect innocent lives and that justice will prevail!

You are welcome to contact me if needed.
Sincerely,



Submit: Submit Complaint
hid: resp

Dan Lau (U.S.B. No. 8233)
Assistant Attorney General
MARK L. SHURTLEFF (U.S.B. 4666)
Attorney General
Commercial Enforcement Division
Heber M. Wells Building
Box 146741
Salt Lake City, UT 84114-6741
Telephone: (801) 366-0310

RECEIVED
FEB 15 2008
DIVISION OF OCCUPATIONAL
& PROFESSIONAL LICENSING

BEFORE THE DIVISION OF OCCUPATIONAL AND PROFESSIONAL LICENSING

OF THE DEPARTMENT OF COMMERCE

OF THE STATE OF UTAH

IN THE MATTER OF THE LICENSE OF)
BARBARA W. SNOW) **STIPULATION AND ORDER**
TO PRACTICE AS A)
CLINICAL SOCIAL WORKER) **CASE NO. DOPL 2007-7**
IN THE STATE OF UTAH)

BARBARA W. SNOW ("Respondent") and the **DIVISION OF OCCUPATIONAL AND PROFESSIONAL LICENSING** of the Department of Commerce of the State of Utah

("Division") stipulate and agree as follows:

1. The Respondent admits the jurisdiction of the Division over the Respondent and over the subject matter of this action.
2. The Respondent acknowledges that she enters into this Stipulation knowingly and voluntarily.
3. The Respondent understands that she has the right to be represented by counsel in this matter and her signature below signifies that she has either consulted with an attorney or she waives her right to counsel in this matter. In this case, the Respondent is represented by Elizabeth Bowman.
4. The Respondent understands that she is entitled to a hearing before the Utah State Social Work Licensing Board ("the Board"), or other Division Presiding Officer, at which time she may

present evidence on her own behalf, call witnesses, and confront adverse witnesses. The Respondent acknowledges that by executing this document she hereby waives the right to a hearing and any other rights to which she may be entitled in connection with said hearing.

5. The Respondent has received a Petition and a Notice of Agency Action in this matter, and she has filed an Answer in this case.

6. The Respondent acknowledges that this Stipulation and Order, if adopted by the Director of the Division, will be classified as a public document and may be released to other persons and entities.

7. The Respondent admits the following facts:

a. From about July 2004 until about April 2005, the Respondent provided mental health therapy to her sister-in-law S.J. (full name withheld for purposes of confidentiality), despite having a close personal relationship with S.J. The Respondent billed a third party insurance company for services provided to S.J.

b. In about February 2006 the Respondent went to S.J.'s home in Provo, Utah, and, without consent, destroyed computer equipment and other personal property with a baseball bat that the Respondent had taken with her to S.J.'s home.

c. The Respondent provided mental health therapy to Respondent's niece, J.B., for many years. From about February 1997 to about September 1997, the Respondent billed approximately twelve of J.B.'s clinical sessions to a third party insurance company.

8. The Respondent admits that her conduct described above is unprofessional conduct as defined in Utah Code Ann. § 58-1-501(2); and the National Association of Social Workers Code of Ethics Ethical Standards 1.06(a) and (c); and that said conduct justifies disciplinary action against Respondent's license pursuant to Utah Code Ann. § 58-1-401(1). The Division's position is that it was automatically a conflict of interest for the Respondent to treat relatives SJ and JB because the Respondent practices in Utah's biggest city and other therapists were available. The Respondent agrees to accept the Division's interpretation, and the Division

agrees to recognize that there is a split of authority in the literature which recognizes distinctions between boundary crossings and boundary violations. Therefore, the Respondent agrees that an Order shall be entered in this matter as follows:

The Respondent's license shall be suspended. That suspension shall be immediately stayed and the Respondent's license shall be subject to a term of probation for a period of four (4) years. The period of probation shall commence on the effective date of this Stipulation and Order, which is the date the Division director signs the Order. During the period of probation, the Respondent shall be subject to all of the following terms and conditions. If the Board or Division later deems any of the conditions unnecessary such deletions may be made by an amended order issued unilaterally by the Division.

(a) The Respondent shall practice only under the supervision of a Division and Board pre-approved supervisor during the term of her probation. Any changes in supervision may be made only with the consent of the Division and the Board. The Respondent shall deliver a copy of this Order to her supervisor (within ten days of the establishment of the supervisory relationship) and cause her supervisor to notify the Division in writing that a copy has been received. The Respondent shall meet weekly with her supervisor .

Supervision goals shall include concurrent management, oversight of therapeutic intervention services, and professional relationships and practices. If the Respondent is self-employed in private practice, the Respondent shall hire an LCSW supervisor, pre-approved by the Board. The supervisor shall meet with clients selected randomly, oversee clinical interventions, and review records. The supervisor shall also address issues pertaining to boundary violations, dual relationships, transference and counter-transference, and other issues the supervisor determines are pertinent to ethical practice. The supervisor shall sit in on at least two clinical sessions per month. The supervisor shall choose which clinical sessions to sit in on. The Respondent may identify the patients by number or initials to the supervisor. The supervisor must, however, review the original patient files. As an alternative to actually sitting in on sessions, the supervisor may videotape or audio tape at least two clinical sessions per month and either view or listen to these sessions. The supervisor shall choose which clinical sessions to sit in on, videotape, or audio tape. The supervisor shall review 20% of the Respondent's current patient files. The supervisor shall choose which files shall be reviewed. The Respondent shall cause her supervisor to submit reports to the Board and Division assessing Respondent's compliance with the terms of her probation and the ethics of her profession. The reports shall be submitted monthly for the first six months, and quarterly thereafter, or at such frequency as directed by the Board and Division. The receipt of an unfavorable report may be considered to be a violation of the Respondent's probation. If the

Respondent is not employed as a social worker, she shall submit the supervisor report form on the date it is due and indicate on that form that her current employment is not in the field of social work, or that she is not currently working.

(b) The Respondent shall notify any employer of her restricted status and the terms of this agreement. The Respondent shall provide a copy of this Stipulation and Order to her employer and cause her employer to acknowledge to the Board and the Division in writing that a copy of the Order has been provided to the employer. The employer shall submit employer reports to the Division and Board on a monthly basis for the first six months and quarterly thereafter, or at such frequency as directed by the Division or Board. The employer shall write the Division and indicate whether it will comply with the reporting requirements.

[c] The Respondent shall not supervise other licensed mental health professionals or students.

(d) The Respondent shall complete 10 additional hours of continuing professional education, pre-approved by the Board and Division, in clinical social work practice, with emphasis in the areas of professional ethics, values, boundaries, and transference and counter-transference issues. The 10 additional hours of continuing professional education shall be completed within eight months from the date of this Stipulation and Order. The 10 additional hours of continuing education hours shall not count toward the regular continuing professional education requirement for license renewal. The Respondent shall provide documentation to the Division and Board of successful completion of the 10 additional hours.

(e) The Respondent shall successfully complete a psychological evaluation from a Board and Division approved licensed psychologist. The evaluator shall evaluate the Respondent pertaining to boundary violations, dual relationships, professional competency and any other areas the evaluator identifies as concerns. The Division has a list of approved psychologists that the Respondent will choose from to fulfill this requirement of the Stipulation. The psychologist must not be known by the Respondent professionally or personally, and the Respondent will cause a report of the evaluation to be sent to the Division and Board along with any recommended treatment plan. Said evaluation will be completed within ninety (90) days of the date of this Order. The Respondent will execute the appropriate written release forms to authorize the evaluating practitioner to submit to the Division and Board any report, diagnosis, supporting information, testing and measures administered, or interpretation of the tests and treatment recommendations. The Respondent shall be responsible for all expenses related to the evaluation.

(f) The Respondent shall follow any treatment recommendations made by the evaluator, the Division, or the Board in relying upon the evaluation. A therapist approved by the Division and Board shall conduct any treatment. The Respondent shall execute any necessary releases to allow the therapist to provide reports to the Division and Board regarding the Respondent's progress. The Respondent shall cause quarterly progress reports to be submitted to the Board by the therapist. The Respondent shall be responsible for all treatment expenses.

(g) The Respondent shall successfully complete an Anger Management course within one year of the effective date of this Stipulation and Order. The Division shall pre-approve the course.

(h) The Respondent shall notify the Division/Board within one (1) week of any change of employer or employment status. This is required regardless of whether Respondent is employed in social work. The notification shall be in writing.

(i) The Respondent shall meet with the Board within thirty (30) days of signing of the accompanying Order and on a quarterly basis, or at other greater or lesser frequency as determined by the Board and Division for the duration of the probationary period thereafter to assess the progress of her probation. The Respondent shall meet with the Board at its first scheduled meeting after the effective date of the Order with a plan for her probation, including the name(s) of evaluator(s).

(j) The Respondent shall limit her practice in accordance with the terms of this probation, unless the Division and the Board authorize changes.

(k) In the event that the Respondent leaves the State for a period longer than 60 days, she shall notify the Division and the Board in writing of the dates of departure and return. The licensing authorities of the jurisdiction to which the Respondent moves must be promptly notified of the provisions of this Stipulation and Order if she applies for a professional license in this new jurisdiction. Periods of residency or practice outside Utah may apply to the reduction of the probation period if the new state of residency places the Respondent's license on probation with equal or greater terms and conditions.

(l) Periods of unemployment or employment in other fields of practice shall be reported by the Respondent to the Division and shall not count toward completion of probation. Should the Respondent not be employed in practice as a Clinical Social Worker during her probationary period for a consecutive period of more than sixty (60) days, that period shall not apply to the reduction of probation, though the terms of the probation shall remain applicable. If the Respondent works less than full-time as a Clinical Social Worker, the reduction of any remaining probationary time shall occur on a pro-rata basis, in relation to a full-

time position. Full time working status will be defined as working no less than 20 hours a week and no more than 48 hours a week.

(m) Should other acts of unprofessional conduct come to the attention of the Division or Board which have occurred prior to the entry of the Order in this case or should the Respondent violate her probation in any respect, the Division may, in addition to taking action as provided for herein, after giving Respondent notice and the opportunity to be heard, revoke probation or impose sanctions in accordance with applicable law.

(n) If a petition is filed against the Respondent during her probation, the period of probation shall be extended until the matters alleged in the petition are fully resolved.

(o) The Respondent shall immediately notify the Division, in writing, of any changes in private or professional address and agrees that written communication by the Division and/or the Board shall be mailed to the Respondent at the last address provided to the Division, first class U.S. Mail, and shall constitute notice to the Respondent.

(p) Failure to pay for any of the costs associated with this probation shall be considered a violation of this Order. The Respondent further agrees to complete all conditions of probation in a timely manner. Where a specific time for completion is not stated in this Order, it shall be within the Division and Board's discretion to set a time for completion.

(q) The Respondent agrees to keep her licensure as an LCSW current during her period of probation.

[r] The Respondent shall notify the Division immediately if Respondent is charged or arrested with any criminal conduct other than a minor traffic offense, and she understands that a conviction may be a violation of this agreement.

9. The Division recognizes that the Respondent reports that prior to the incident reported in provision 7(b) of this Stipulation and Order, the Respondent had received allegations, not from any client, that S.J.'s husband had sexually abused her child when the child was a minor, pornographically photographed the child and threatened the distribution of those pornographic photographs by computer. Based upon its interview of S.J.'s husband and the fact that no criminal charges have been filed, the Division does not believe these allegations are true.

In addition to the admitted conduct in section 7 of this Stipulation, the Division also had serious concerns about what it considered inappropriate treatment methods and leading questions from the Respondent. Further, the Division had serious concerns over the Respondent's decision to add two "2006" dates to two undated 2004 psychotherapy notes which were late-date entries, without identifying these notations as late-date entries before providing the notes to the Division. Outside of what she admits in section 7 of this Stipulation, the Respondent denies using inappropriate treatment methods and leading questions.

10. This Stipulation and Order, upon approval by the Director of the Division, shall be the final compromise and settlement of this matter. The Respondent acknowledges that the Director is not required to accept the terms of this Stipulation and Order and that if the Director does not do so, this Stipulation and the representations contained therein shall be null and void, except that the Division and the Respondent waive any claim of bias or prejudice the Respondent might have with regard to the Director by virtue of him having reviewed this Stipulation, and this waiver shall survive such nullification.

11. The Respondent agrees to abide by and comply with all applicable federal and state laws, regulations, rules and orders related to the Respondent's practice of social work.

12. This document constitutes the entire agreement between the parties and supersedes and cancels any and all prior negotiations, representations, understandings or agreements between the parties regarding the subject of this Stipulation and Order. There are no verbal agreements that modify, interpret, construe or affect this Stipulation.


13. The terms and conditions of this Stipulation and Order become effective immediately upon the approval of this Stipulation and signing of the Order by the Division Director. The

Respondent must comply with all the terms and conditions of this Stipulation immediately following the Division Director's signing of the Order page of this Stipulation and Order. The Respondent shall complete all the terms and conditions contained in the Stipulation and Order in a timely manner. If a time period for completion of a term or condition is not specifically set forth in the Stipulation and Order, the Respondent agrees that the time period for completion of that term or condition shall be set by the Board. Failure to complete a term or condition in a timely manner shall constitute a violation of the Stipulation and Order and may subject the Respondent to revocation or other sanctions.

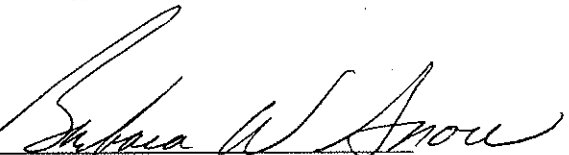
14. If the Respondent violates any term or condition of this Stipulation and Order, the Division may take action against the Respondent, including imposing appropriate sanctions, in the manner provided by law. Such sanctions may include revocation or suspension of the Respondent's license, or other appropriate sanctions.

15. The Respondent has read each and every paragraph contained in this Stipulation and Order. She understands each and every paragraph contained in this Stipulation and Order, and she has no questions about any paragraph or provision contained in this Stipulation and Order.

**DIVISION OF OCCUPATIONAL &
PROFESSIONAL LICENSING**

BY: 
NOEL TAXIN
Bureau Manager

RESPONDENT

BY: 
BARBARA W. SNOW
Respondent

DATE: 2/19/08

DATE: 02/14/08

APPROVED AS TO FORM:

MARK L. SHURTLEFF
ATTORNEY GENERAL

BY: _____

[Signature]
Don Lau, AAG

Counsel for the Division

DATE: _____

2/15/08

BY: _____

[Signature]
Elizabeth Bowman

Counsel for the Respondent

DATE: _____

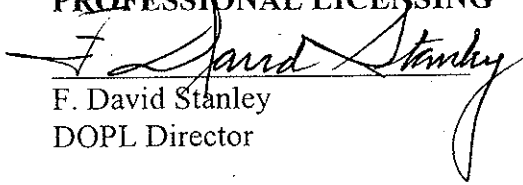
2/14/08

ORDER

THE ABOVE STIPULATION, in the matter of **BARBARA W. SNOW**, is hereby approved by the Division of Occupational and Professional Licensing, and constitutes my Findings of Fact and Conclusions of Law in this matter. The terms and conditions of the Stipulation are incorporated herein and constitute my final Order in this case.

DATED this 19 day of February, 2008.

**DIVISION OF OCCUPATIONAL AND
PROFESSIONAL LICENSING**


F. David Stanley
DOPL Director