Report

LEGER'S WEEKLY SURVEY

PRESENTED BY

Leger



July 6th, 2020



METHODOLOGY





METHODOLOGY



Web survey using computer-assisted Web interviewing (CAWI) technology.



From July 3rd to July 5th, 2020



1,517 Canadians and 1,006 Americans, 18 years of age or older, randomly recruited from LEO's online panel.



Using data from the 2016 Census, results were weighted according to gender, age, mother tongue, region, education level and presence of children in the household in order to ensure a representative sample of the population.



No margin of error can be associated with a non-probability sample (Web panel in this case). However for comparative purposes, a probability sample of 1,517 respondents would have a margin of error of ±2.52%, 19 times out of 20, while a probability sample of 1,006 would have a margin of error of ±3.1%, 19 times out of 20.

The research results presented here are in full compliance with the CRIC Public Opinion Research Standards and Disclosure Requirements.





METHODOLOGY

Notes on Reading this Report

The numbers presented have been rounded up. However, the numbers before rounding were used to calculate the sums presented and might therefore not correspond to the manual addition of these numbers.

In this report, data in bold **red** characters indicate a significantly lower proportion than that of other respondents. Conversely, data in bold **green** characters indicate a significantly higher proportion that that of other respondents.

A more detailed methodology is presented in the appendix.

If you have questions about the data presented in this report, please contact Christian Bourque, Associate and Executive Vice-Present at the following e-mail address: cbourque@leger360.com or Jack Jedwab, President & CEO of the Association for Canadian Studies: jack.jedwab@acs-aec.ca



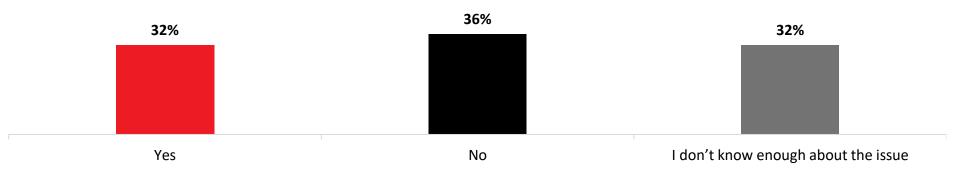
CUSTODY OF MENG WANZHOU





CTC157. Meng Wanzhou, a Chinese businesswoman and one of the directors of the Huawei firm, has been in prison for several months in Canada and could be extradited to the United States to face her trial.

Should Huawei executive, Meng Wanzhou, be released from Canadian custody and allowed to return to China in an effort to free two Canadians, Michael Kovrig and Michael Spavor, being held in Chinese custody?



	TOTAL CANADA	ATL	QC	ON	MB/SK	АВ	вс	18-34	35-54	55+	Urban	Sub- urban	Rural
Weighted n =	1,517	104	356	582	99	170	206	422	509	586	621	596	277
Unweighted n =	1,517	100	408	602	125	132	150	437	482	598	652	578	266
Yes	32%	34%	40%	31%	32%	29%	26%	31%	32%	34%	32%	33%	32%
No	36%	37%	28%	36%	39%	37%	46%	27 %	38%	40%	38%	35%	35%
I don't know enough about the issue	32%	29%	32%	33%	29%	33%	28%	42%	30%	26%	30%	32%	33%



AIRLINE TICKET AND TRAVEL REFUNDS

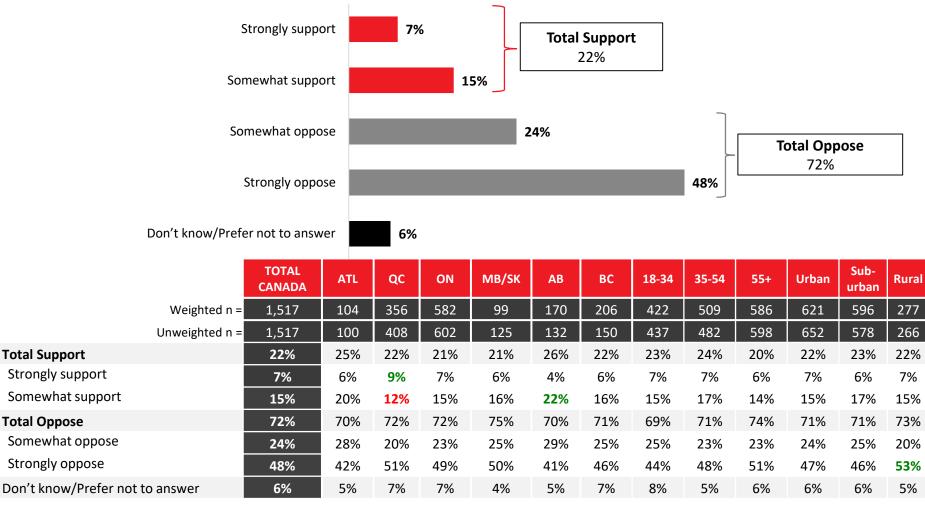
AIRLINE TICKET REFUNDS





CTC158. Canada Transport Minister Marc Garneau does not intend to force airlines to offer refunds to passengers who have lost their flight due to COVID-19. Critics and passenger rights advocates have argued that Canadians are entitled to full refunds; but the Minister said he wants to avoid putting financial pressure on airlines by forcing them to offer full refunds.

Do you support or oppose the decision of the Transport Minister not to force airlines to offer refunds to passengers?

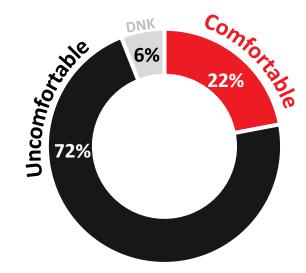


SOCIAL DISTANCING MEASURES ON AIRPLANES





CTC159. Some Canadian airlines have decided to relax their in-flight physical distancing requirements by allowing passengers to be seated next to each other and selling adjacent seats; but they maintain the requirement for passengers to wear a face mask while on board. Are you comfortable or uncomfortable to fly under these new conditions?



		TOTAL CANADA	ATL	QC	ON	MB/SK	АВ	ВС	18-34	35-54	55+	Urban	Sub- urban	Rural
	Weighted n =	1,517	104	356	582	99	170	206	422	509	586	621	596	277
	Unweighted n =	1,517	100	408	602	125	132	150	437	482	598	652	578	266
Comfortable		22%	17%	29%	18%	33%	23%	15%	28%	23%	16%	22%	20%	22%
Uncomfortable		72%	72%	64%	77 %	61%	72%	80%	64%	70%	81%	73%	73%	73%
Don't know/Prefer not to answer		6%	11%	7%	5%	5%	5%	5%	8%	8%	3%	5%	7%	5%

SOCIAL DISTANCING MEASURES ON AIRPLANES (CANADA VS UNITED STATES)





CTC159. Some Canadian / American airlines have decided to relax their in-flight physical distancing requirements by allowing passengers to be seated next to each other and selling adjacent seats; but they maintain the requirement for passengers to wear a face mask while on board. Are you comfortable or uncomfortable to fly under these new conditions?

22%

72%

6%

Base: All respondents

Comfortable

Uncomfortable

Don't know/Prefer not to answer

	TOTAL CANADA	TOTAL USA	Gap
Weighted n =	1,517	1,006	
Unweighted n =	1,517	1,006	

29%

63%

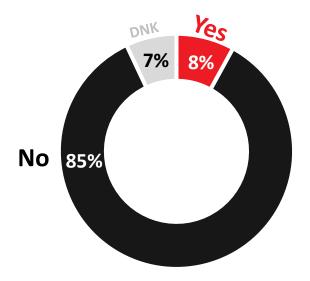
9

TRAVEL PLANS FOR THE REST OF THE YEAR





CTC160. Now that some travel wholesalers are back in business and destinations in the south and Europe are reopened to tourists, do you plan to travel outside the country by the end of the year?



		TOTAL CANADA	ATL	QC	ON	мв/ѕк	АВ	вс	18-34	35-54	55+	Urban	Sub- urban	Rural
	Weighted n =	1,517	104	356	582	99	170	206	422	509	586	621	596	277
	Unweighted n =	1,517	100	408	602	125	132	150	437	482	598	652	578	266
Yes		8%	6%	11%	7%	11%	6%	9%	13%	8%	5%	10%	8%	6%
No		85%	89%	84%	85%	80%	87%	83%	79 %	84%	89%	83%	84%	88%
Don't know/Prefer not to answer		7%	5%	5%	8%	9%	7%	8%	8%	7%	6%	7%	8%	6%

TRAVEL PLANS FOR THE REST OF THE YEAR (CANADA VS UNITED STATES)



5

1



CTC160. Now that some travel wholesalers are back in business and destinations in the south and Europe are reopened to tourists, do you plan to travel outside the country by the end of the year?

85%

7%

Base: All respondents

Yes

No

Don't know/Prefer not to answer

	TOTAL CANADA	TOTAL USA	Gap
Weighted n =	1,517	1,006	
Unweighted n =	1,517	1,006	
	8%	14%	6

80%

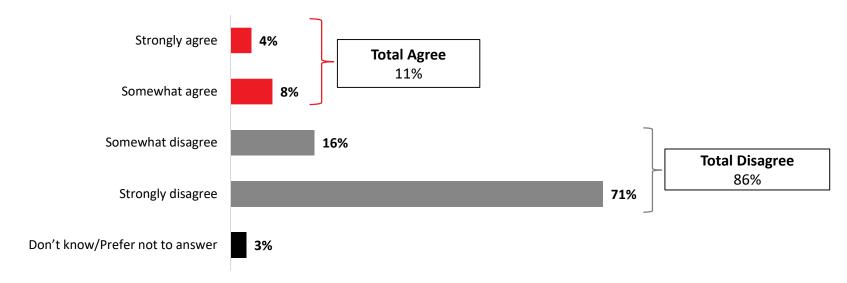
6%

REOPENING OF BORDERS TO TOURISTS





CTC161. Do you agree or disagree with the reopening of the borders between Canada and the United States at the end of July, allowing American tourists to enter the country?



		TOTAL CANADA	ATL	QC	ON	MB/SK	АВ	ВС	18-34	35-54	55+	Urban	Sub- urban	Rural
	Weighted n =	1,517	104	356	582	99	170	206	422	509	586	621	596	277
	Unweighted n =	1,517	100	408	602	125	132	150	437	482	598	652	578	266
Total Agree		11%	9%	10%	9%	23%	16%	12%	16%	13%	6%	12%	11%	10%
Strongly agree		4%	3%	4%	3%	9%	4%	2%	4%	5%	2%	4%	4%	3%
Somewhat agree		8%	7%	6%	6%	13%	12%	9%	12%	9%	4%	8%	7%	7%
Total Disagree		86%	87%	88%	88%	77%	83%	84%	80%	84%	92%	85%	87%	88%
Somewhat disagree		16%	15%	24%	13%	11%	16%	11%	21%	15%	13%	17%	15%	16%
Strongly disagree		71%	72%	64%	75%	67%	67%	73%	60 %	70%	79 %	68%	72%	72%
Don't know/Prefer not to	o answer	3%	3%	2%	3%	0%	1%	4%	4%	2%	2%	3%	2%	2%

REOPENING OF BORDERS TO TOURISTS (CANADA VS UNITED STATES)





CTC161. Do you agree or disagree with the reopening of the borders between Canada and the United States at the end of July, allowing American / Canadian tourists to enter the country?



		TOTAL CANADA	TOTAL USA	Gap
	Weighted n =	1,517	1,006	
	Unweighted n =	1,517	1,006	
Total Agree		11%	50%	39
Strongly agree		4%	25%	21
Somewhat agree		8%	25%	17
Total Disagree		86%	36%	50
Somewhat disagree		16%	18%	2
Strongly disagree		71%	18%	53
Don't know/Prefer not to answer		3%	14%	11



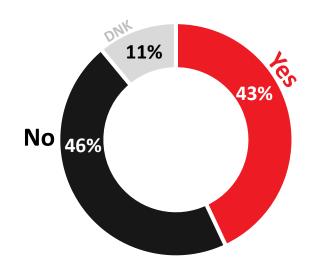
SECOND WAVE OF COVID-19 VIRUS

END OF THE FIRST WAVE





CTC116. Do you think we've reached the end of the first wave of the COVID-19 pandemic?



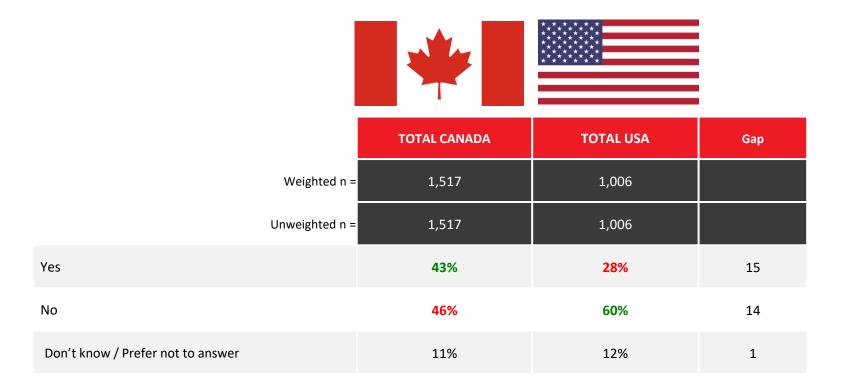
	TOTAL CANADA	ATL	QC	ON	MB/SK	АВ	ВС	18-34	35-54	55+	Urban	Sub- urban	Rural	TOTAL June 29 th	Gap
Weighted n =	1,517	104	356	582	99	170	206	422	509	586	621	596	277	1,524	
Unweighted n =	1,517	100	408	602	125	132	150	437	482	598	652	578	266	1,524	
Yes	43%	43%	55%	37%	43%	37%	42%	55%	44%	33%	44%	42%	44%	39%	+4
No	46%	48%	35%	51%	46%	53%	43%	35%	44%	56%	44%	47%	47%	49%	-3
Don't know / Prefer not to answer	11%	9%	10%	12%	11%	10%	14%	10%	12%	11%	12%	11%	9%	12%	-1







CTC116. Do you think we've reached the end of the first wave of the COVID-19 pandemic?

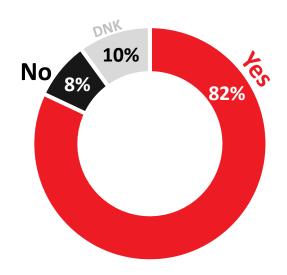


SECOND WAVE OF THE VIRUS

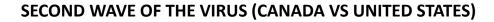




CTC96. Do you think there will be a second wave of the virus?



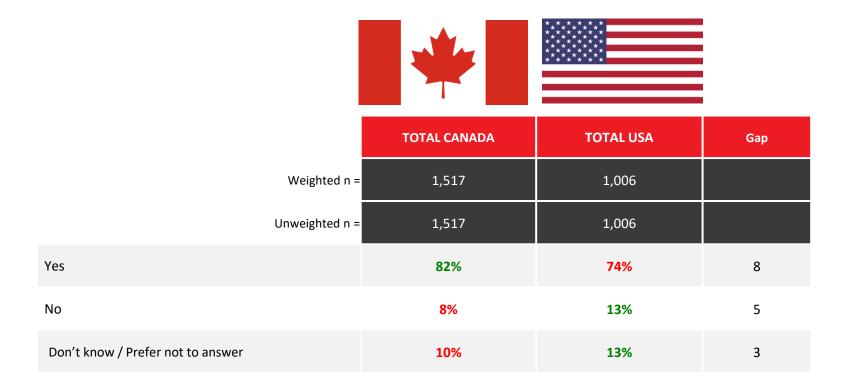
	TOTAL CANADA	ATL	QC	ON	MB/SK	АВ	ВС	18-34	35-54	55+	Urban	Sub- urban	Rural	TOTAL June 29 th	Gap
Weighted n =	1,517	104	356	582	99	170	206	422	509	586	621	596	277	1,524	
Unweighted n =	1,517	100	408	602	125	132	150	437	482	598	652	578	266	1,524	
Yes	82%	85%	81%	83%	78%	82%	82%	81%	83%	82%	84%	81%	80%	77%	+5
No	8%	4%	11%	7%	14%	9%	8%	10%	8%	8%	7 %	9%	11%	9%	-1
Don't know / Prefer not to answer	10%	12%	8%	10%	8%	9%	10%	9%	9%	11%	10%	9%	9%	13%	-3







CTC96. Do you think there will be a second wave of the virus?

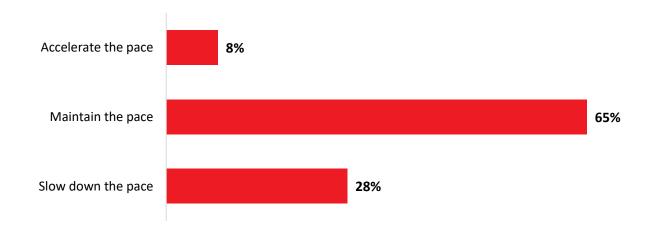








CTC64. Do you feel that governments should accelerate, maintain, or slow down the pace at which it is relaxing social distancing/self-isolation measures to allow a gradual return to normal activities?



	TOTAL CANADA	ATL	QC	ON	MB/SK	АВ	ВС	18-34	35-54	55+	Urban	Sub- urban	Rural	TOTAL June 29 th	Gap
Weighted	n = 1,517	104	356	582	99	170	206	422	509	586	621	596	277	1,524	
Unweighted	n = 1,517	100	408	602	125	132	150	437	482	598	652	578	266	1,524	
Accelerate the pace	8%	5%	9%	7%	6%	10%	8%	10%	9%	6%	8%	8%	7%	12%	-4
Maintain the pace	65%	72%	65%	65%	61%	53%	68%	62%	62%	68%	62%	65%	67%	60%	+5
Slow down the pace	28%	22%	26%	28%	33%	36%	23%	28%	29%	26%	30%	26%	25%	28%	-

PACE OF RELAXING PROTECTIVE MEASURES BY GOVERNMENTS (CANADA VS UNITED STATES)





CTC64. Do you feel that governments should accelerate, maintain, or slow down the pace at which it is relaxing social distancing/self-isolation measures to allow a gradual return to normal activities?

		*	* * * * * * * * * * * * * * * * * * *	
		TOTAL CANADA	TOTAL USA	Gap
	Weighted n =	1,517	1,006	
	Unweighted n =	1,517	1,006	
Accelerate the pace		8%	23%	15
Maintain the pace		65%	34%	31
Slow down the pace		28%	43%	15



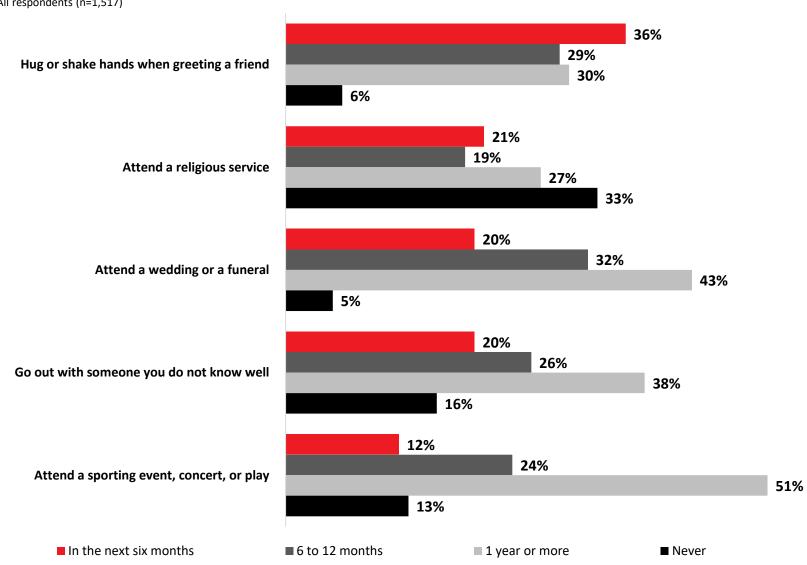
SOCIAL DISTANCING AND WEARING A MASK

RESUMING ACTIVITIES





CTC162. At what point do you expect to resume doing the activities below:



RESUMING ACTIVITIES (CANADA VS UNITED STATES)





CTC162. At what point do you expect to resume doing the activities below:





		•		
		TOTAL CANADA	TOTAL USA	Gap
	Weighted n =	1,517	1,006	
	Unweighted n =	1,517	1,006	
Hug or shake hands when greeting a friend				
In the next six months		36%	35%	1
6 to 12 months		29%	22%	7
1 year or more		30%	30%	-
Never		6%	13%	7
Attend a religious service				
In the next six months		21%	29%	8
6 to 12 months		19%	16%	3
1 year or more		27%	26%	1
Never		33%	28%	5
Attend a wedding or a funeral				
In the next six months		20%	27%	7
6 to 12 months		32%	22%	10
1 year or more		43%	35%	8
Never		5%	17%	12
Go out with someone you do not know we	I			
In the next six months		20%	24%	4
6 to 12 months		26%	20%	6
1 year or more		38%	31%	7
Never		16%	25%	9
Attend a sporting event, concert, or play				
In the next six months		12%	17%	5
6 to 12 months		24%	19%	5
1 year or more		51%	40%	11
Never		13%	23%	10

WEARING A MASK IN PUBLIC

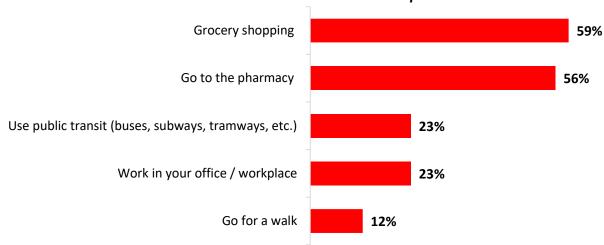




CTC74. Do you wear a mask to do the following?

Base: All respondents (n=1,517)

% Yes presented



	TOTAL CANADA	ATL	QC	ON	MB/SK	АВ	ВС	18-34	35-54	55+	Urban	Sub- urban	Rural	TOTAL June 29 th	Gap
Weighted	n = 1,517	104	356	582	99	170	206	422	509	586	621	596	277	1,524	
Unweighted % Yes presented	n = 1,517	100	408	602	125	132	150	437	482	598	652	578	266	1,524	
Grocery shopping	59%	43%	54%	72%	41%	48%	55%	57%	55%	64%	63%	63%	40%	56%	+3
Go to the pharmacy	56%	43%	54%	69%	34%	46%	49%	51%	53%	62%	59%	63%	34%	52%	+4
Use public transit (buses, subways, tramways, etc.)	23%	6%	23%	27%	13%	20%	29%	35%	20%	18%	34%	19%	8%	22%	+1
Work in your office / workplace	23%	19%	23%	23%	17%	22%	27%	37%	29%	8%	25%	25%	13%	22%	+1
Go for a walk	12%	14%	9%	15%	11%	8%	15%	16%	10%	12%	15%	13%	5%	14%	-2

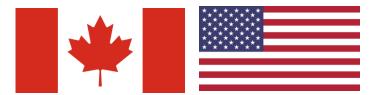






WEARING A MASK IN PUBLIC (CANADA VS UNITED STATES)

CTC74. Do you wear a mask to do the following?



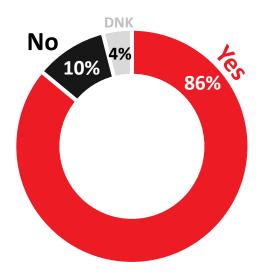
	TOTAL CANADA	TOTAL USA	Gap
Weighted n =	1,517	1,006	
Unweighted n = % Yes presented	1,517	1,006	
Grocery shopping	59%	82%	23
Go to the pharmacy	56%	69%	13
Use public transit (buses, subways, tramways, etc.)	23%	33%	10
Work in your office / workplace	23%	37%	14
Go for a walk	12%	36%	24

MANDATORY MASK WEARING ON PUBLIC TRANSIT





CTC84B. Should the wearing of a face covering or protective mask be mandatory on public transit (subway, train or bus) across Canada as a way to reduce the risk of spreading the COVID-19 virus?



	TOTAL CANADA	ATL	QC	ON	MB/SK	АВ	ВС	18-34	35-54	55+	Urban	Sub- urban	Rural
Weighted n	1,517	104	356	582	99	170	206	422	509	586	621	596	277
Unweighted n	= 1,517	100	408	602	125	132	150	437	482	598	652	578	266
Yes	86%	77%	90%	88%	69%	83%	86%	83%	82%	90%	85%	88%	83%
No	10%	12%	7 %	8%	21%	15%	10%	11%	12%	7 %	10%	9%	13%
Don't know / Prefer not to answer	4%	11%	3%	4%	10%	2%	4%	6%	6%	2%	5%	4%	4%

MANDATORY MASK WEARING ON PUBLIC TRANSIT (CANADA VS UNITED STATES)





CTC84B. Should the wearing of a face covering or protective mask be mandatory on public transit (subway, train or bus) across Canada / The United States as a way to reduce the risk of spreading the COVID-19 virus?

10%

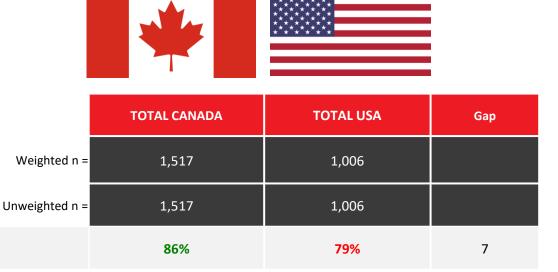
4%

Base: All respondents

Yes

No

Don't know / Prefer not to answer



14%

6%

4

2



STRESS AND MENTAL HEALTH



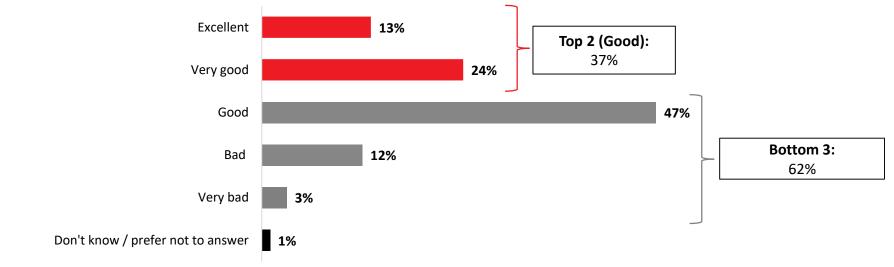
MENTAL HEALTH DURING THE CRISIS





CTC46. Since the beginning of the COVID-19 crisis, how would you rate your mental health?





	TOTAL CANADA	ATL	QC	ON	MB/SK	АВ	ВС	18-34	35-54	55+	Urban	Sub- urban	Rural	TOTAL June 29 th	Gap
Weighted n =	1,517	104	356	582	99	170	206	422	509	586	621	596	277	1,524	
Unweighted n =	1,517	100	408	602	125	132	150	437	482	598	652	578	266	1,524	
Total Top 2 (Good)	37%	43%	46%	33%	34%	38%	31%	25%	33%	49%	36%	36%	42%	45%	-8
Excellent	13%	25%	17 %	11%	8%	11%	11%	6%	13%	19%	13%	12%	18%	16%	-3
Very good	24%	19%	28%	22%	26%	27%	20%	19%	20%	30%	23%	24%	24%	29%	-5
Total Bottom 3	62%	56%	53%	67%	65%	62%	63%	73%	65%	51%	63%	62%	57%	53%	+9
Good *	47%	47%	44%	47%	51%	48%	48%	49%	51%	42 %	48%	47%	45%	40%	+7
Bad	12%	7%	6%	16%	10%	12%	11%	19%	11%	7 %	12%	12%	10%	11%	+1
Very bad	3%	2%	3%	3%	5%	2%	4%	4%	4%	1%	3%	4%	2%	3%	-
Don't know/Prefer not to answer	1%	1%	1%	1%	1%	0%	5%	3%	2%	0%	1%	1%	1%	1%	-

^{*} The Good rating is placed in the bottom 3 as part of a standardized scale in academic research





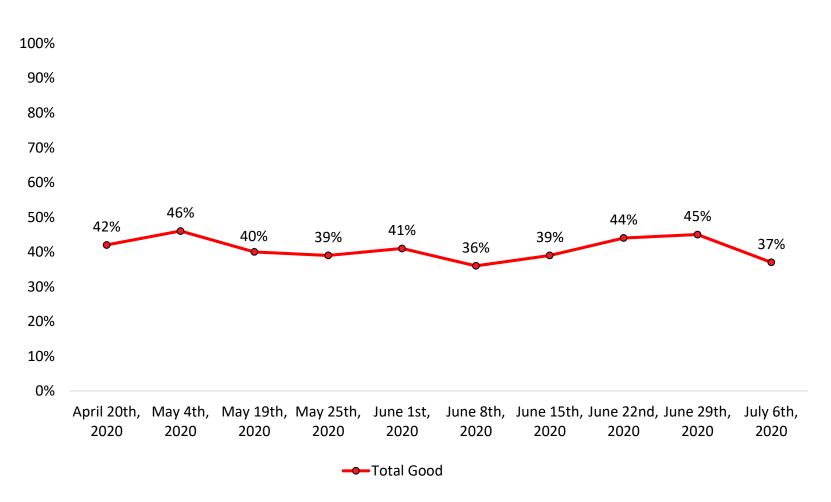


MENTAL HEALTH DURING THE CRISIS (Evolution)

CTC46. Since the beginning of the COVID-19 crisis, how would you rate your mental health?

Base: All respondents

% Total Good (Excellent + Very good) presented



MENTAL HEALTH DURING THE CRISIS (CANADA VS UNITED STATES)





CTC46. Since the beginning of the COVID-19 crisis, how would you rate your mental health?



	TOTAL CANADA	TOTAL USA	Gap
Weighted n =	1,517	1,006	
Unweighted n =	1,517	1,006	
Total Top 2 (Good)	37%	48%	11
Excellent	13%	20%	7
Very good	24%	28%	4
Total Bottom 3	62%	49%	13
Good *	47%	35%	12
Bad	12%	11%	1
Very bad	3%	4%	1
Don't know/Prefer not to answer	1%	3%	2

^{*} The Good rating is placed in the bottom 3 as part of a standardized scale in academic research

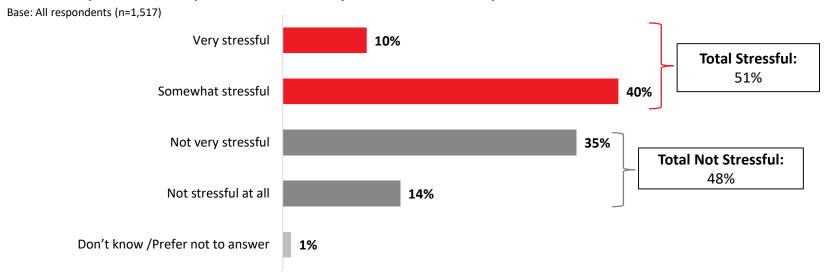






STRESS: LEAVING THE HOUSE / BEING IN PUBLIC

CTC72. When you have to leave your house and be out in public, to what extent do you find that stressful?



	TOTAL CANADA	ATL	QC	ON	MB/SK	АВ	вс	18-34	35-54	55+	Urban	Sub- urban	Rural	TOTAL June 29 th	Gap
Weighted n =	1,517	104	356	582	99	170	206	422	509	586	621	596	277	1,524	
Unweighted n =	1,517	100	408	602	125	132	150	437	482	598	652	578	266	1,524	
Total Stressful	51%	57%	38%	58%	46%	50%	51%	54%	50%	48%	50%	54%	45%	49%	+2
Very stressful	10%	10%	9%	12%	4%	5%	15%	11%	13%	8%	12%	10%	8%	10%	-
Somewhat stressful	40%	47%	30%	45%	42%	45%	37%	43%	38%	40%	38%	44%	38%	39%	+1
Total Not Stressful	48%	43%	60%	42%	54%	50%	46%	44%	49%	51%	49%	45%	54%	50%	-2
Not very stressful	35%	25 %	44%	31%	35%	34%	33%	31%	33%	38%	35%	32%	39%	33%	+2
Not stressful at all	14%	17%	16%	11%	18%	16%	13%	13%	15%	13%	14%	13%	15%	17%	-3
Don't know/Refuse	1%	0%	2%	0%	0%	0%	2%	2%	1%	0%	1%	1%	0%	1%	-

STRESS: LEAVING THE HOUSE / BEING IN PUBLIC (CANADA VS UNITED STATES)





CTC72. When you have to leave your house and be out in public, to what extent do you find that stressful?



		TOTAL CANADA	TOTAL USA	Gap
	Weighted n =	1,517	1,006	
	Unweighted n =	1,517	1,006	
Total Stressful		51%	60%	9
Very stressful		10%	18%	8
Somewhat stressful		40%	42%	2
Total Not Stressful		48%	38%	10
Not very stressful		35%	22%	13
Not stressful at all		14%	17%	3
Don't know/Refuse		1%	2%	1



FEAR AND SPREAD OF THE VIRUS

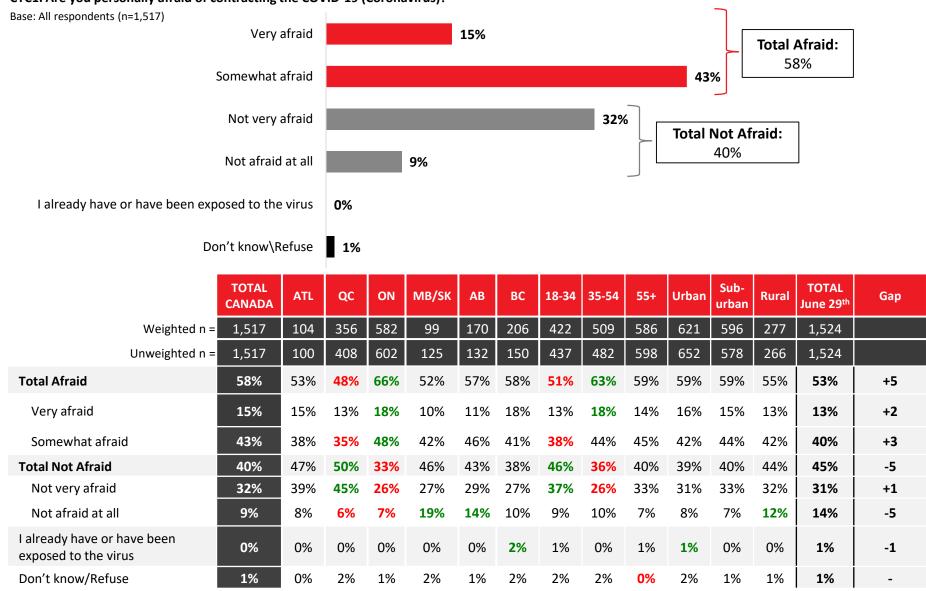








CTC1. Are you personally afraid of contracting the COVID-19 (Coronavirus)?

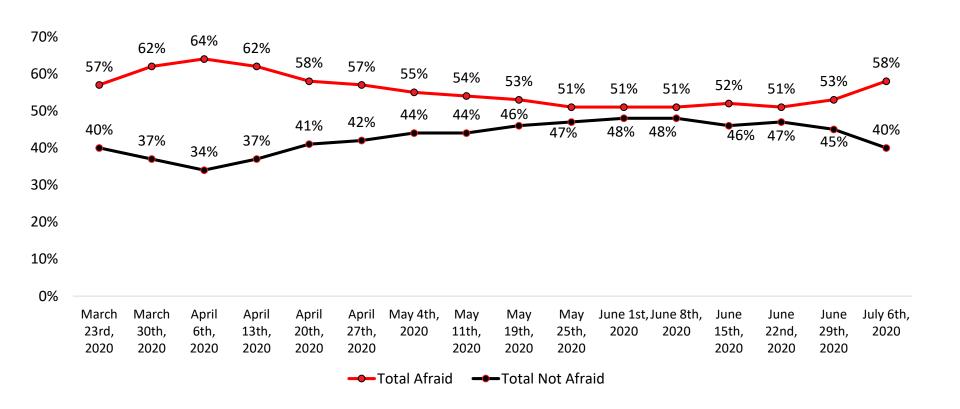






FEAR OF CONTRACTING THE VIRUS (Evolution)

CTC1. Are you personally afraid of contracting the COVID-19 (Coronavirus)?







FEAR OF CONTRACTING THE VIRUS (CANADA VS UNITED STATES)

CTC1. Are you personally afraid of contracting the COVID-19 (Coronavirus)?



	TOTAL CANADA	TOTAL USA	Gap
Weighted n =	1,517	1,006	
Unweighted n =	1,517	1,006	
Total Afraid	58%	60%	2
Very afraid	15%	24%	9
Somewhat afraid	43%	36%	7
Total Not Afraid	40%	36%	4
Not very afraid	32%	21%	11
Not afraid at all	9%	15%	6
I already have or have been exposed to the virus	0%	1%	1
Don't know/Refuse	1%	3%	2

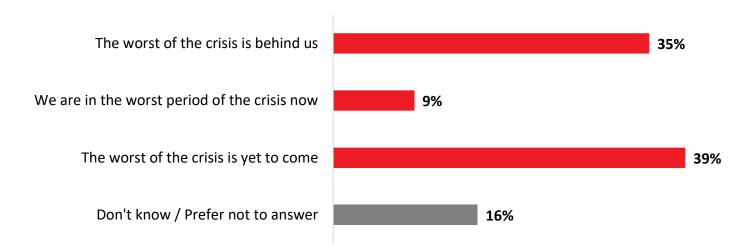






CTC20: What statement best describes your personal opinion of the COVID-19 crisis for Canada?

Base: All respondents (n=1,517)



	TOTAL CANADA	ATL	QC	ON	MB/SK	АВ	ВС	18-34	35-54	55+	Urban	Sub- urban	Rural	TOTAL June 29 th	Gap
Weighted n =	1,517	104	356	582	99	170	206	422	509	586	621	596	277	1,524	
Unweighted n =	1,517	100	408	602	125	132	150	437	482	598	652	578	266	1,524	
The worst of the crisis is behind us	35%	34%	41%	35%	37%	34%	26%	37%	33%	35%	32%	38%	38%	34%	+1
We are in the worst period of the crisis now	9%	15%	10%	6%	11%	12%	12%	9%	8%	11%	10%	9%	9%	9%	-
The worst of the crisis is yet to come	39%	40%	37%	40%	37%	38%	45%	39%	45%	35%	40%	37%	42%	39%	-
Don't know / Prefer not to answer	16%	11%	12%	19%	16%	16%	18%	14%	14%	19%	18%	16%	11%	18%	-2

EVOLUTION OF THE COVID-19 PANDEMIC (CANADA VS UNITED STATES)





CTC20: What statement best describes your personal opinion of the COVID-19 crisis for Canada/United States?



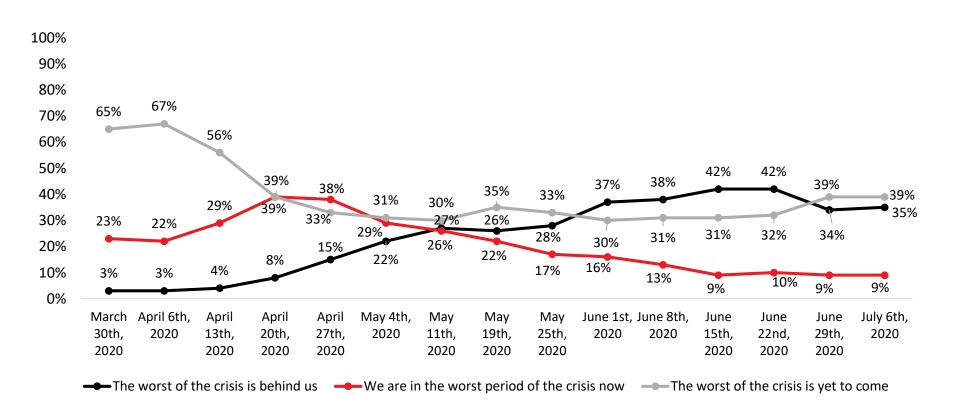
		TOTAL CANADA	TOTAL USA	Gap
	Weighted n =	1,517	1,006	
	Unweighted n =	1,517	1,006	
The worst of the crisis is behind us		35%	21%	14
We are in the worst period of the crisis now		9%	25%	16
The worst of the crisis is yet to come		39%	42%	3
Don't know / Prefer not to answer		16%	13%	3

EVOLUTION OF THE COVID-19 PANDEMIC (CANADA)





CTC20: What statement best describes your personal opinion of the COVID-19 crisis for Canada?

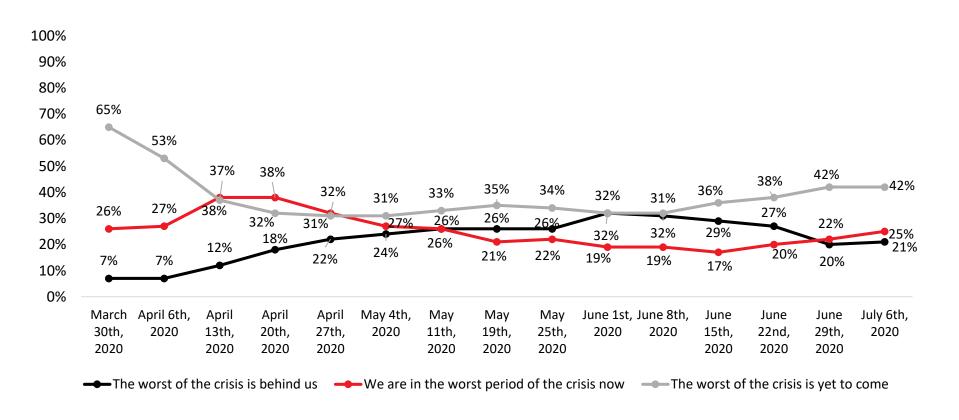


EVOLUTION OF THE COVID-19 PANDEMIC (UNITED STATES)





CTC20: What statement best describes your personal opinion of the COVID-19 crisis for The United States?



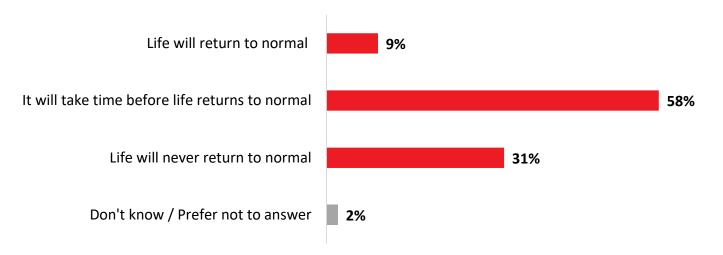
RETURNING TO NORMAL





CTC121. Do you believe that after the pandemic, life in Canadian society will return to normal, that it will take time before life returns to normal, or that life will never return to normal (the way it was before the pandemic)?

Base: All respondents (n=1,517)



	TOTAL CANADA	ATL	QC	ON	MB/SK	АВ	ВС	18-34	35-54	55+	Urban	Sub- urban	Rural	TOTAL June 29 th	Gap
Weighted n =	1,517	104	356	582	99	170	206	422	509	586	621	596	277	1,524	
Unweighted n =	1,517	100	408	602	125	132	150	437	482	598	652	578	266	1,524	
Life will return to normal	9%	7%	10%	8%	7%	11%	8%	12%	10%	6%	8%	9%	10%	8%	+1
it will take time before life returns to normal	58%	60%	66%	54%	61%	55%	55%	63%	57%	56%	59%	59%	56%	61%	-3
life will never return to normal	31%	32%	22%	36%	33%	32%	31%	23%	31%	36%	30%	30%	33%	29%	+2
Don't know / Prefer not to answer	2%	0%	2%	1%	0%	2%	6%	2%	3%	2%	3%	2%	1%	2%	-

RETURNING TO NORMAL (CANADA VS UNITED STATES)





CTC121. Do you believe that after the pandemic, life in Canadian/American society will return to normal, that it will take time before life returns to normal, or that life will never return to normal (the way it was before the pandemic)?



	TOTAL CANADA	TOTAL USA	Gap
Weighted n =	1,517	1,006	
Unweighted n =	1,517	1,006	
Life will return to normal	9%	13%	4
It will take time before life returns to normal	58%	50%	8
Life will never return to normal	31%	31%	-
Don't know/Refuse	2%	7 %	5



SATISFACTION WITH GOVERNMENTS DURING THE CRISIS

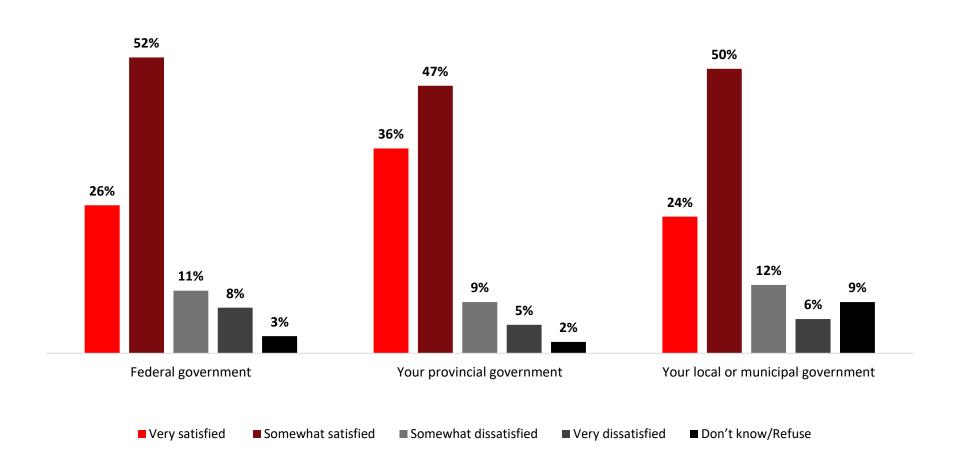
SATISFACTION WITH THE MEASURES PUT IN PLACE TO FIGHT COVID-19





CTC10. To this day, are you satisfied or not with the measures put in place to fight the COVID-19 (Coronavirus) pandemic by the following?

Base: All respondents (n=1,517)



SATISFACTION WITH THE MEASURES PUT IN PLACE TO FIGHT COVID-19 - DETAILS





CTC10. To this day, are you satisfied or not with the measures put in place to fight the COVID-19 (Coronavirus) pandemic by the following?

Base: All respondents (n=1,517)

	TOTAL CANADA	ATL	QC	ON	MB/SK	АВ	ВС	18-34	35-54	55+	Urban	Sub- urban	Rural	TOTAL June 29 th	Gap
Weighted n =	1,517	104	356	582	99	170	206	422	509	586	621	596	277	1,524	
Unweighted n =	1,517	100	408	602	125	132	150	437	482	598	652	578	266	1,524	
Federal government															
Total Satisfied	77%	92%	65%	82%	74%	76%	82%	74%	76%	81%	80%	77%	74%	79%	-2
Total Dissatisfied	20%	7%	31%	15%	25%	22%	15%	20%	20%	18%	18%	20%	24%	19%	+1
Your provincial government															
Total Satisfied	83%	91%	84%	85%	70%	74%	89%	80%	80%	89%	81%	84%	88%	83%	-
Total Dissatisfied	14%	8%	13%	13%	29%	25%	9%	16%	18%	10%	17%	14%	11%	15%	-1
Your local or municipal governmen	t														
Total Satisfied	73%	81%	68%	78%	66%	75%	67%	68%	72%	79%	73%	75%	71%	74%	-1
Total Dissatisfied	17%	11%	16%	16%	26%	18%	21%	21%	19%	14%	19%	17%	15%	18%	-1

SATISFACTION WITH THE MEASURES PUT IN PLACE TO FIGHT COVID-19 (Evolution)

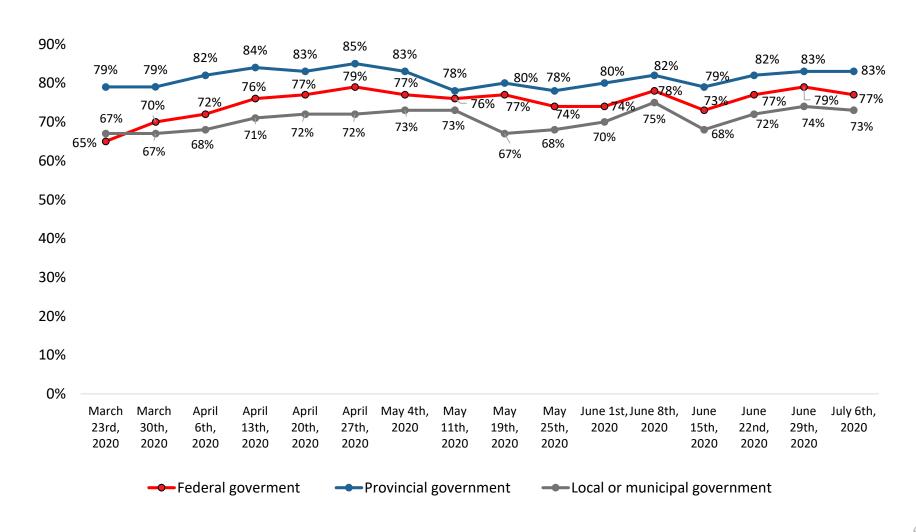




CTC10. To this day, are you satisfied or not with the measures put in place to fight the COVID-19 (Coronavirus) pandemic by the following?

Base: All respondents

% Total Satisfied presented



SATISFACTION WITH THE MEASURES PUT IN PLACE TO FIGHT COVID-19 - DETAILS

TOTAL

CANADA

1,517

1,517

83%

36%

47%

14%

9%

5%

2%

Weighted n =

Unweighted n =





CTC10. To this day, are you satisfied or not with the measures put in place to fight the COVID-19 (Coronavirus) pandemic by your provincial government?

Base: All respondents (n=1,517)

Total Satisfied

Very satisfied

Total Dissatisfied

Very dissatisfied

Don't know/Refuse

Somewhat satisfied

Somewhat dissatisfied













François Legault

Quebec

356

408

84%

37%

47%

13%

8%

5%

3%

Atlantic

104

100

91%

55%

36%

8%

5%

3%

1%

Doug Ford

Ontario

582

602

85%

32%

53%

13%

7%

5%

3%

Brian Pallister

Manitoba

53

68

66%

26%

40%

32%

22%

10%

2%

Scott Moe

Jason Kenney John Horgan

Saskatchewan	Alberta	British Columbia
46	170	206
57	132	150
75%	74%	89%
32%	17%	56%
44%	58%	33%
25%	25%	9%
17%	16%	7%
8%	9%	2%
0%	0%	3%

SATISFACTION WITH THE MEASURES PUT IN PLACE TO FIGHT COVID-19 (Evolution)

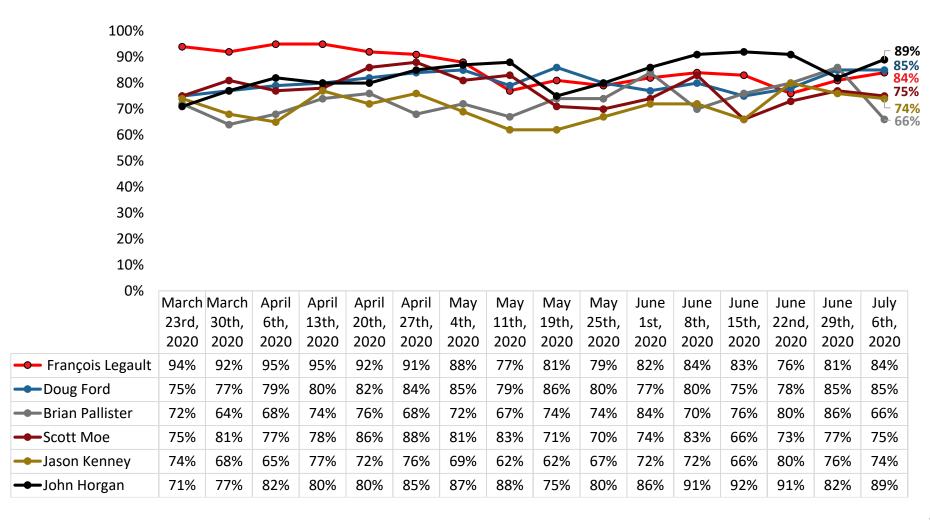




CTC10. To this day, are you satisfied or not with the measures put in place to fight the COVID-19 (Coronavirus) pandemic by your provincial government?

Base: All respondents

% Total Satisfied presented









CTC10. To this day, are you satisfied or not with the measures put in place to fight the COVID-19 (Coronavirus) pandemic by the following?

Base: All respondents



	TOTAL CANADA	TOTAL USA	Gap
Weighted n =	1,517	1,006	
Unweighted n = % "Satisfied" presented	1,517	1,006	
Federal government/The US President	77%	42%	35
Your provincial government/Your State government	83%	60%	23
Your local or municipal government	73%	62%	11





VOTING INTENTIONS - FEDERAL ELECTIONS

CTC37. If federal elections were held today, for which political party would you be most likely to vote? Would it be for...? *In the event a respondent had no opinion, the following prompting question was asked:* Even if you have not yet made up your mind, for which of the following political parties would you be most likely to vote? Would it be for the ...

Base: All respondents (n=1,517), except for the Bloc Québécois, Quebecers only

INTENTIONS BEFORE THE COVID-19 CRISIS

														$\overline{\mathbf{\Psi}}$	
	TOTAL Canada	TOTAL Decided voters	ATL	QC	ON	MB/SK	АВ	ВС	Male	Female	18-34	35-54	55+	January 22 nd , 2020	Gap
Weighted n =	1,517	1,224	77	281	473	86	152	156	615	609	332	402	491	1,289	
Unweighted n =	1,517	1,245	77	330	494	106	116	122	643	602	342	391	512	1,327	
Liberal Party of Canada	32%	39%	50%	39%	44%	25%	29%	38%	37%	42%	33%	39%	44%	31%	+8
Conservative Party of Canada	20%	25%	13%	12%	26%	39%	44%	23%	29%	20%	17%	24%	30%	32%	-7
New Democratic Party of Canada	16%	20%	21%	10%	22%	26%	21%	29%	18%	23%	33%	20%	11%	19%	+1
Bloc Québécois	6%	8%	-	35%	-	-	-	-	-	-	-	-	-	8%	-
Green Party of Canada	4%	5%	13%	3%	6%	8%	2%	8%	5%	6%	9%	6%	2%	8%	-3
another party	2%	2%	4%	1%	3%	3%	4%	1%	3%	2%	3%	3%	1%	2%	-
I would not vote	4%	-	-	-	-	-	-	-	-	-	-	-	-	-	-
I would cancel my vote	2%	-	-	-	-	-	-	-	-	-	-	-	-	-	-
I don't know	10%	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Refusal	4%	-	-	-	-	-	-	-	-	-	-	-	-	-	-





ANNEXES





Sampling Frame

Participants were randomly selected from LEO's online panel.

Leger owns and manages an Internet panel that includes more than 400,000 Canadians coast to coast. An online panel consists of Web users profiled according to different demographic variables. The majority of Leger's panel members (60%) were randomly recruited over the phone in the past ten years, which makes this panel very similar to the current Canadian population on a number of demographic characteristics. Moreover, 35% of panellists were recruited through affiliate programs and 5% through partner campaigns and programs.

To be eligible, respondents were required to be 18 years of age or older.





Weighted and Unweighted Sample

The table below presents the Canadian geographic distribution of respondents before weighting.

Province	Unweighted	Weighted
British Columbia	150	206
Alberta	132	170
Manitoba/Saskatchewan	125	99
Ontario	602	582
Quebec	408	356
Atlantic	100	104

The table below presents the American geographic distribution of respondents before weighting.

US region	Unweighted	Weighted
NorthEast	216	180
MidWest	200	218
South	299	373
West	291	234





Weighted and Unweighted Sample for Canada

The following tables present the demographic distribution of respondents according to gender, age and language (mother tongue) for Canada.

GENDER	Unweighted	Weighted
Male	760	737
Female	757	780

AGE	Unweighted	Weighted
Between 18 and 34	437	422
Between 35 and 54	482	509
55 or over	598	586

LANGUAGE (MOTHER TONGUE)	Unweighted	Weighted
English	919	986
French	373	316
Other	223	211

The sample thus collected has a minimum weighting factor of 0.0948 and a maximum weighting factor of 3.5093. The weighted variance is 0.3634.





Weighted and Unweighted Sample for The United States

The following tables present the demographic distribution of respondents according to gender and age for The United States.

GENDER	Unweighted	Weighted
Male	503	488
Female	503	518

AGE	Unweighted	Weighted
Between 18 and 29	134	221
Between 30 and 39	189	173
Between 40 and 49	177	187
Between 50 and 64	296	251
65 or older	210	173

The sample thus collected has a minimum weighting factor of 0.0948 and a maximum weighting factor of 3.5093. The weighted variance is 0.3634.



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 Real-time VOC satisfaction measurement
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- LegerwebPanel management
- Leger Communities
 Online community management
- Leger Digital
 Digital strategy and user experience
- International Research
 Worldwide Independent Network (WIN)

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185
CONSULTANTS





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OUR CREDENTIALS



Leger is a member of <u>ESOMAR</u> (European Society for Opinion and Market Research), the global association of opinion polls and marketing research professionals. As such, Leger is committed to applying the <u>international ICC/ESOMAR</u> code of Market, Opinion and Social Research and Data Analytics.



Leger is also a member of the <u>Insights Association</u>, the American Association of Marketing Research Analytics.

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