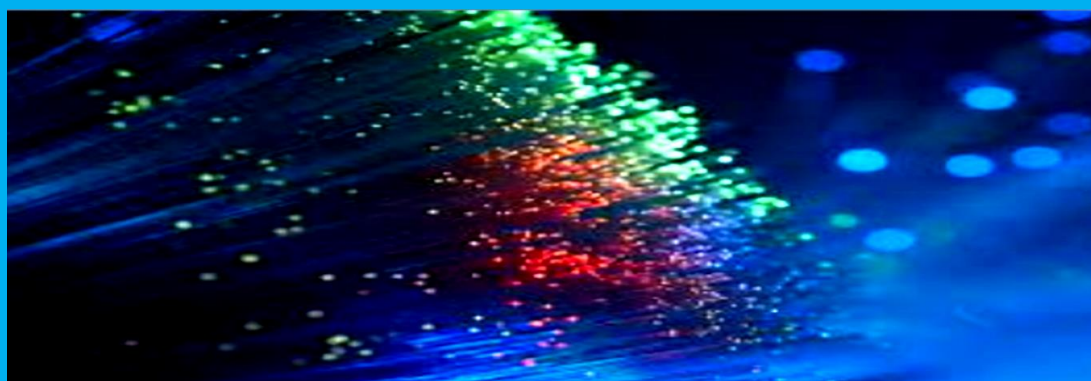




2016 ANNUAL REPORT

**NATIONAL TELECOMMUNICATIONS
COMMISSION**
Republic of the Philippines





2016 ANNUAL REPORT

**NATIONAL
TELECOMMUNICATIONS
COMMISSION**

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**MESSAGE FROM
COMMISSIONER GAMALIEL A. CORDOBA**



Another productive year for the National Telecommunications Commission (NTC) just passed by.

Again, my sincerest gratitude to every employee of the Commission for his and her valuable contribution in effectively regulating the country's telecommunications and broadcast industries. Your continued support enables the NTC to reach greater heights every year.


As the country's television broadcast industry continues its transition from analogue to digital terrestrial television in the coming years, the NTC will remain to be a vital component of every Filipino television household. Given the Commission's strong adherence to public service, we are thankful for playing a part in significantly improving the Filipinos' television viewing experience.

The NTC is also expected to be in the forefront of telecommunications innovations in the years to come. Interesting times await the Commission as it works in tandem with the Department of Information and Communications Technology (DICT) in rolling-out the country's National Broadband Plan – a move that would give Filipinos access to the internet and aims to significantly improve the country's internet speed.

Regulating technology-based stakeholders remains to be a demanding one as keeping up with global changes becomes a necessity. I am confident that, with the proven dedication and tireless effort of the Team NTC, the Commission can take on the challenges head-on.

Let me end by encouraging the entire NTC workforce to carry on its usual aspiration of promoting positive changes in the industries it regulates. The success of our deeds can only mean the improvement of our countrymen's lives through vital telecommunications and broadcast milestones.

MABUHAY po ang NTC!


ATTY. GAMALIEL A. CORDOBA
Commissioner

**MESSAGE FROM
DEPUTY COMMISSIONER DELILAH F. DELES**



☺ 2016 had been very meaningful for the National Telecommunications Commission (NTC).

Through the efficient exercise of its regulatory powers, the NTC was able to generate substantial revenue in fees and penalties collected from illegal stations; unauthorized use of telecommunication devices and Wi-Fi enabled equipment. Our earnest effort to go after colorum users through the aid of our Radio Monitoring and Radio Direction Finding System, resulted to successful identification and apprehension of radio frequency spectrum interferences. Thus, optimizing the use of the radio frequency spectrum.

The continuous implementation of “Express Serbisyo sa Publico Program” contributed to more applicants expressing positive comments on the kind of service being extended to them by the NTC. Also, because human intervention and over the counter transactions were eliminated with the continuous implementation of the Philippine National Single Window (PNSW) corruption was minimized, if not thwarted.

We should continue to strive hard in the performance of our mandate for the progress of our country and betterment of the lives of the Filipinos.

Mabuhay tayong lahat!


DELILAH F. DELES
Deputy Commissioner

**MESSAGE FROM
DEPUTY COMMISSIONER EDGARDO V. CABARIOS**




The advances in information and communications technology (ICT) continue to reshape the ICT markets transforming customer experiences and increasing demand for affordable quality services.

For the NTC, 2016 was a year marked with substantial accomplishments. We are pleased to report that our revenue collection for the first time breached the PHP5 Billion mark. Our operational performance in 2016 includes the issuance of rules and regulations for the improvement of mobile and fixed broadband internet services, reduction of interconnect charge of Voice services, allocation of more frequencies for maritime services and fixed wireless systems, implementation of 4-digit exchange codes, and rules for the implementation of Digital Terrestrial Television Broadcasting Service, among others.

We have actively participated in the Inter-Agency Committee meetings on trade Services, and negotiations for free trade agreements with ASEAN and other countries.

While we have performed well in 2016, we realize that we have to do more on improving the experiences of our customers and users of ICT services. We are fully aware that users of broadband services have and are experiencing slow internet access speed and a series of network interruptions, we are committed to continue to address these issues.

We realize that to address these challenges requires collaborative efforts from all sectors, public and private. The NTC is committed to the improvement of quality services and users experience.


EDGARDO V. CABARIOS
Deputy Commissioner

2016 ANNUAL REPORT



MANDATES

To **regulate** the installation, operation and maintenance of radio stations both for private and public use. (*RADIO CONTROL LAW, ACT NO. 3846, AS AMENDED*)

To **regulate and supervise** the provision of public telecommunications services (*RADIO CONTROL LAW, ACT NO. 3846, AS AMENDED AND PUBLIC TELECOMMUNICATIONS POLICY ACT OF 1995, RA NO. 7925*)

To **manage** the radio spectrum (*RADIO CONTROL LAW, ACT NO. 3846, AS AMENDED AND PUBLIC TELECOMMUNICATIONS POLICY ACT OF 1995, RA NO. 7925*)

To **regulate and supervise** radio and television broadcast stations, cable television (CATV) and pay television (*E.O. No. 546 AND E.O. No. 205*)

Regulate, supervise, and control all radio communications, telecommunications and broadcast, including cable television, facilities and services, and promote consumer welfare and protection.

VISION

By **2020**, the National Telecommunications Commission (NTC) is a world class regulatory agency able to make the Telecommunications and Information sector engine for progress and development.

MISSION

The National Telecommunications Commission shall **proactively** and continually create a **responsive** regulatory environment for a **viable, affordable, reliable and accessible** telecommunications and information infrastructure and services to ensure the welfare and protection of our people.

CORE FUNCTIONS

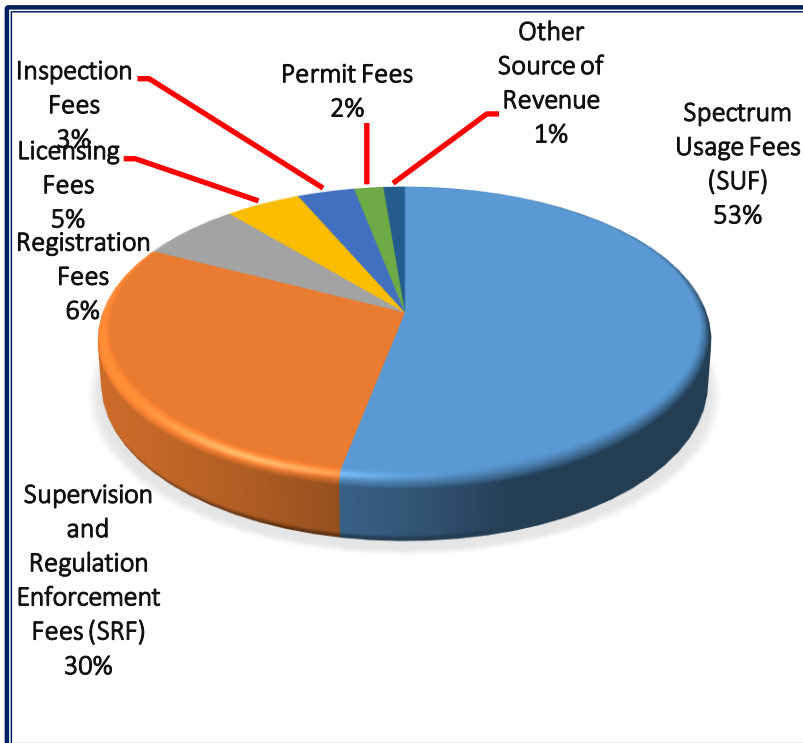
The core functions of the Commission under its **Rationalization Plan**, which was approved in May 2013, in accordance with its enabling legislations, mandates the NTC to be “**primary responsible for the regulation, supervision, and control over all communications, telecommunications and broadcast, including cable television (CATV) facilities and services**” in the country equipped with both **regulatory and quasi-judicial powers** in the following areas:

Rule Making	Power to establish and prescribe rules and regulations, standards, specifications in all cases related to the issuance of Certificate of Public Convenience and administer and enforce the same; and promulgate such rules and regulations, as public safety and interest may require, to encourage a larger and more effective use of communications, radio and television broadcasting facilities, and to maintain effective competition among private entities in these activities whenever the Commission finds it reasonably feasible.
Quasi-Judicial	The quasi-judicial or adjudicatory function of the NTC pertains to its power to investigate facts and ascertain the existence of facts, hold hearing, weigh evidence, and draw conclusions from them as bases for their official functions; allows NTC to conduct formal hearings and technical and financial evaluations on applications for Certificate of Public Convenience and Necessity (CPCN) for the operation of public telecommunications and broadcast services and facilities and on petitions for authority to charge rates, increase capitalizations, investments and other related matters.
Radio Spectrum (Frequency Management)	Consists of the following processes and procedures: RADIO SPECTRUM PLANNING – pertains to the development of radio spectrum allocation policies, plans, and regulations relating to the use of radio spectrum. RADIO FREQUENCY/CHANNEL ASSIGNMENT – pertains to the frequency assignment process for radio communications systems in accordance with the National Frequency Allocation Plan. LICENSING – pertains to the process of conferring the legal authority to operate radio station under specific conditions.
Radio and Communications Equipment Standards and Certification	Pertains to the formulation of technical regulations and standards for telecommunications equipment and the issuance of Type-Approval/Acceptance certificate, importation permits/clearances for customer premises equipment (CPE) and other telecommunications equipment.
Radio Enforcement (Monitoring, Inspection and Investigation)	Spectrum monitoring serves as the eyes and ears of the spectrum management process. Authorized use of spectrum does not ensure that it is being used as intended. Inspection and investigation functions are primarily being performed by ROs through inspection and field investigation, scanning of the entire radio frequency spectrum with the use of sophisticated radio monitoring and electronic equipment and analyses and evaluates the various signals monitored, measures frequencies of radio stations to determine whether or not they are within the tolerance prescribed under the domestic and international laws and regulations.
International Cooperation	The Philippines is a signatory to various treaties and international conventions, and a party to various international organizations, such as the International Telecommunications Union (ITU), International Maritime Organization (IMO), World Radio Conference (WRC), ASEAN Telecom Regulators Council (ATRC), and Asia Pacific Telecommunity (APT). The NTC safeguards national interests in multilateral and bilateral negotiations where radio spectrum is discussed.
National Cooperation	NTC coordinates with, and consults the radio users composed of the businesses, communications industries, government users and the public.
Consumer Welfare and Protection	NTC promotes consumer welfare by facilitating access to services geared toward the needs of individual and business users, and protect them against abusive market behaviour of dominant players through investigation of complaints and exacting compliance with service standards.
Commitments to Regional and International Bodies	Related to the international cooperation function of the NTC the ASEAN, ITU and other international fora.

2016 Financial Accomplishment

AGENCY'S REVENUE COLLECTION REPORT FOR THE YEAR ENDING DECEMBER 31, 2016

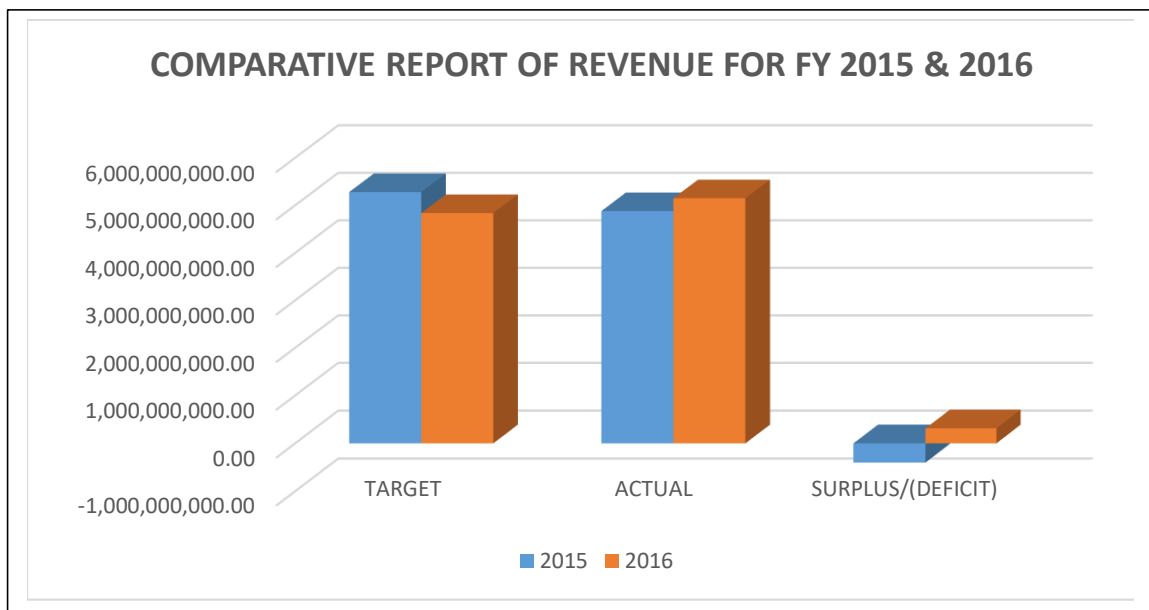
SOURCES OF REVENUE	TARGET	ACTUAL
Permit Fees	71,743,000.00	90,584,099.55
Registration Fees	241,247,000.00	321,571,078.82
Clearance and Certification Fees	2,807,000.00	2,343,467.50
Licensing Fees	229,375,000.00	235,451,098.64
Supervision and Regulation Enforcement Fees (SRF)	1,483,513,000.00	1,506,046,850.01
Spectrum Usage Fees (SUF)	2,594,262,000.00	2,708,336,814.42
Inspection Fees	172,821,000.00	176,847,680.00
Verification and Authentication Fees	-	919,028.50
Processing Fees	17,478,000.00	23,001,168.00
Fines and Penalties - Service Income	20,340,000.00	38,071,417.99
Other Service Income	2,412,000.00	763,325.78
Examination Fees	-	1,082,330.00
Total	4,835,998,000.00	5,105,018,359.21



For the year 2016, the total income collected is P 5,105,018,359.21. Contributory to the income are the revenues collected from Spectrum Usage Fees (SUF) and the Supervision and Regulation Enforcement Fees (SRF) which are 53% and 30% of the total income, respectively.

COMPARATIVE REPORT OF REVENUE FOR FY 2015 & 2016

	2015	2016
TARGET	5,278,348,000.00	4,835,998,000.00
ACTUAL	4,878,032,474.66	5,148,973,389.98
SURPLUS/(DEFICIT)	(400,315,525.34)	312,975,389.98
% INCREASE		5.55%



2016 PHYSICAL ACCOMPLISHMENT

PERFORMANCE INDICATORS

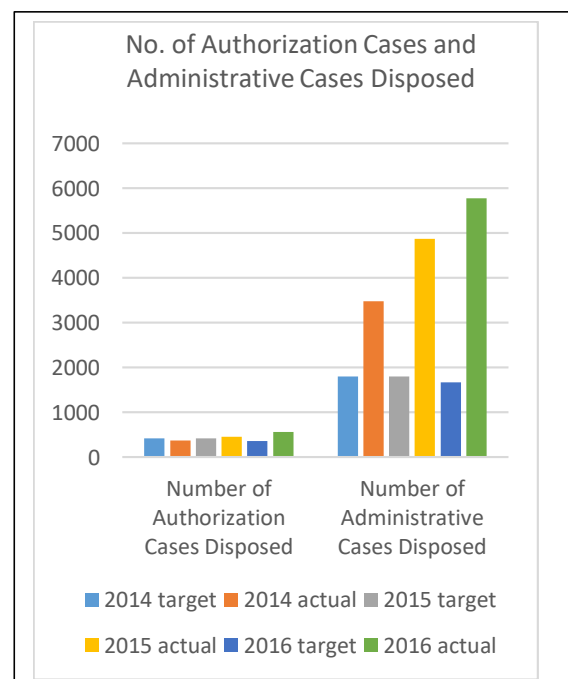
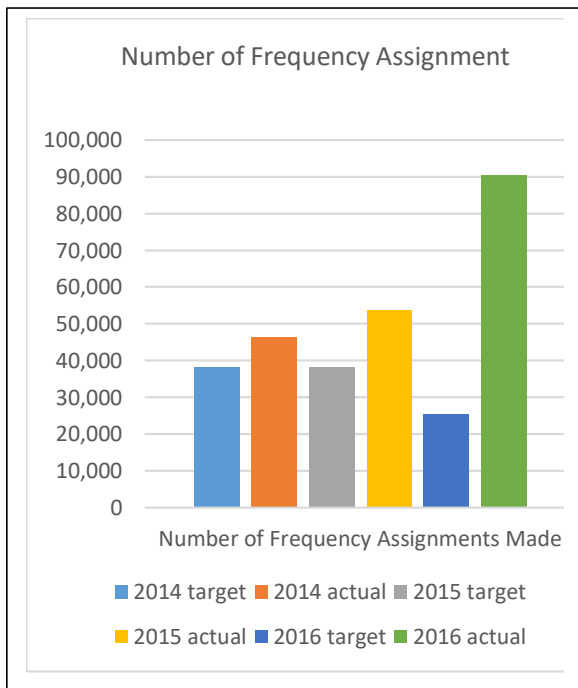
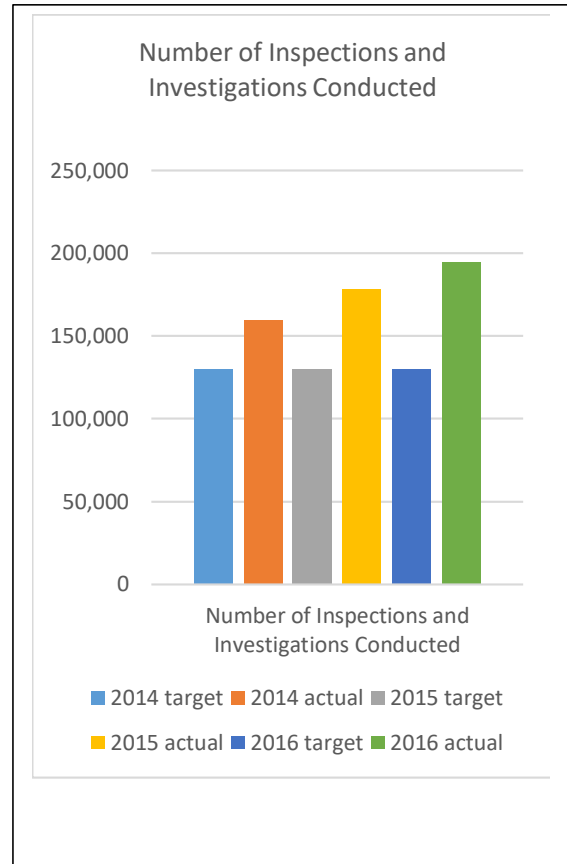
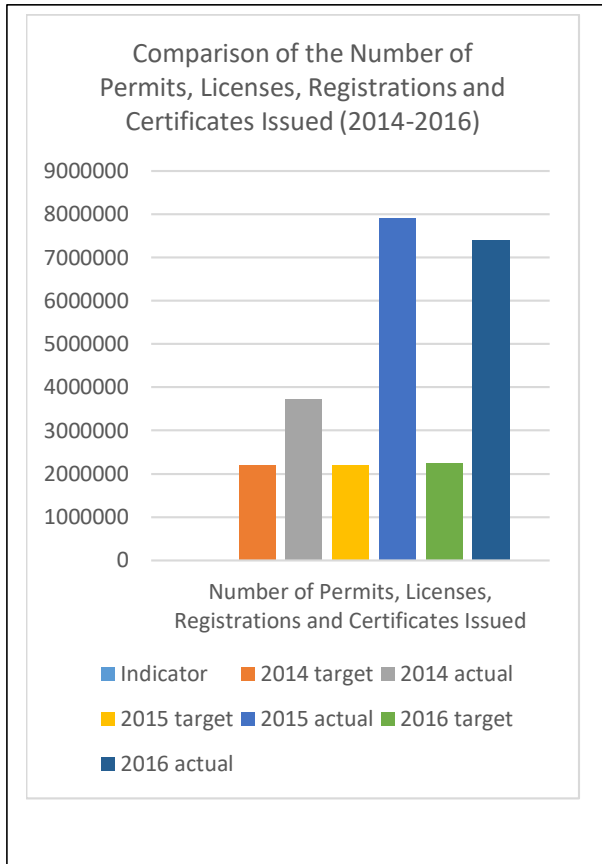
COMPARATIVE ACCOMPLISHMENTS FOR FY 2014-2016

(Physical Target Accomplishments based on MFO)

Performance Indicator	2014		2015		2016	
	Target	Actual Accomplishment	Target	Actual Accomplishment	Target	Actual Accomplishment
Number of Permits, Licenses, Registrations and Certificates Issued	2,194,000	3,731,319	2,194,000	7,896,131	2,256,000	7,395,058
Number of Frequency Assignments Made	38,200	46,452	38,200	53,713	25,400	90,354
Number of Authorization Cases Disposed	420	370	420	455	360	567
Number of Administrative Cases Disposed	1,800	3,473	1,800	4,875	1,670	5,779
Number of Inspections and Investigations Conducted	130,000	159,461	130,000	178,597	130,000	194,962

2016 PHYSICAL ACCOMPLISHMENT

PERFORMANCE INDICATORS



REVENUE COLLECTION ACCOMPLISHMENT FOR FY 2016

<u>Report of Revenues (Per Source of Income)</u>				
As of 31 December 2016				
SOURCE	TARGET	ACTUAL	INCREASE(DECREASE)	
			AMOUNT	%
SERVICE & BUSINESS INCOME				
Permit Fees	71,743,000.00	90,765,145.55	19,022,145.55	26.51%
Registration Fees	241,247,000.00	321,660,078.82	80,413,078.82	33.33%
Clearance & Certification Fees	2,807,000.00	2,343,467.50	(463,532.50)	- 16.51%
Licensing Fees	229,375,000.00	239,148,937.44	9,773,934.44	4.26%
Supervision & Regulation Fees (SRF)	1,483,513,000.00	1,506,339,835.17	22,826,835.17	1.54%
Spectrum Usage Fees (SUF)	2,594,262,000.00	2,741,554,659.92	147,292,659.92	5.68%
Inspection Fees	172,821,000.00	180,005,620.00	7,184,620.00	4.16%
Verification & Authentication Fees		919,028.50	919,052.50	N/A
Processing Fees	17,478,000.00	23,196,752.00	5,718,752.00	32.72%
Fines & Penalties – Service Income	20,340,000.00	38,256,599.30	17,916,599.30	29.42%
Other Service Income	2,412,000.00	775,969.78	(1,636,030.22)	- 67.83%
Examination Fees		1,082,330.00	1,082,330.00	N/A
TAX REVENUE (as withholding agent)				N/A
Documentary Stamp Tax		2,924,966.00		N/A
TOTAL	4,835,998,000.00	5,148,973,389.98		

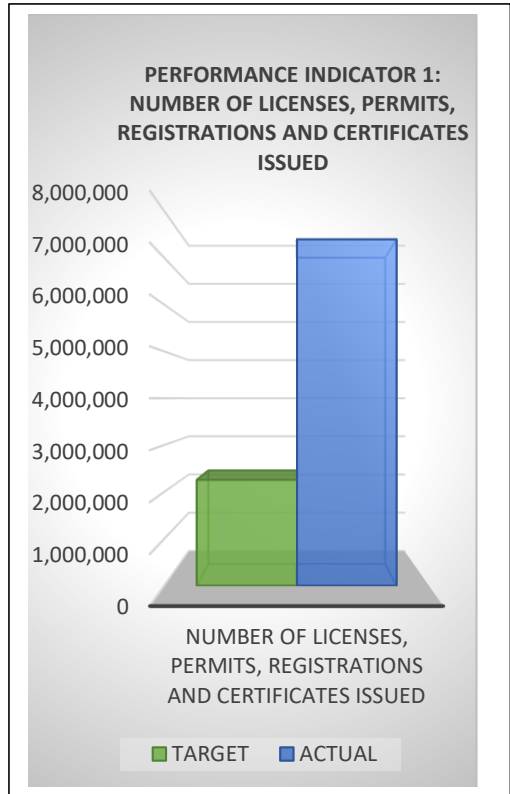
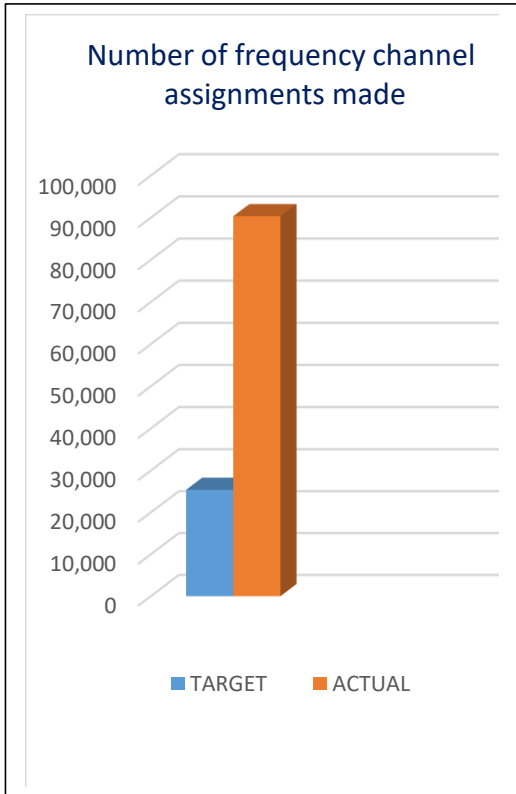
OPERATIONAL ACCOMPLISHMENT

NUMBER OF LICENSES, PERMITS, REGISTRATIONS AND CERTIFICATES ISSUED

NTC Overall Performance			
Performance Indicators	Target	Actual	Accomplishment Rate
Number of licenses, permits, registrations and certificates issued	2,256,000	7,395,058	327.80%
Number of frequency channel assignments made	25,400	90,354	355.72%

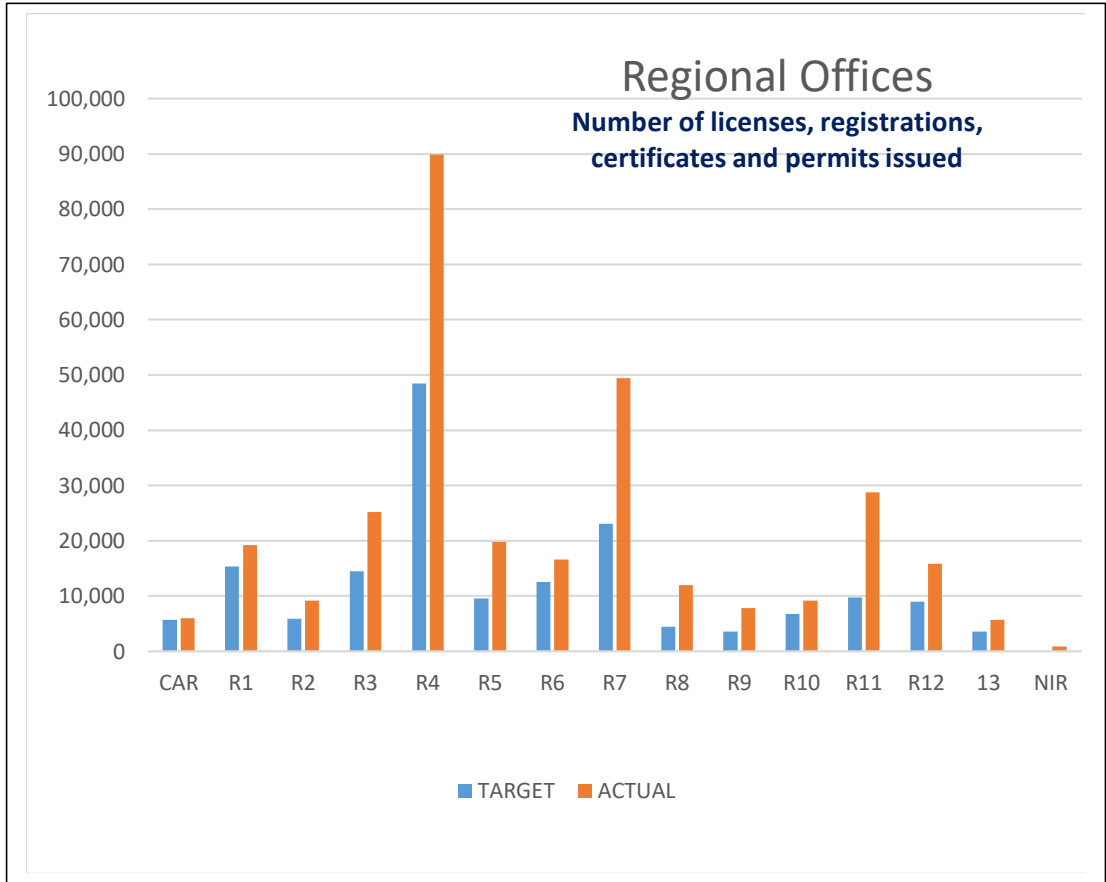
The Operational Accomplishments provides the agency's physical performance pertaining to the following Performance Indicators stipulated in the MFO

1. Number of licenses, registrations, certificates and permits issued
2. Number of frequency channel assignments made
3. Number of authorization cases disposed
4. Number of administrative case disposed and
5. Number of radio stations inspected



Accomplishments by the Delivery Units
Number of licenses, registrations, certificates and permits issued

Delivery Units	Target	Actual	% Accomplishment
OC-ESD	1,115	2,822	253.09%
SLB	96,629	112,585	116.51%
SLB-SRSD	95,634	98,018	102.49%
SLB-SSCD	995	14,567	1464.02%
RB	16,892	192,987	1142.48%
RB-SID	3,484	7,010	201.21%
RB-NFD	12,944	185,977	1436.78%
BSD	1,782	2,282	128.06%
CAR	5,630	5,966	105.97%
NCR	1,967,675	6,769,336	344.03%
REGION I	15,285	19,156	125.33%
REGION II	5,898	9,126	154.73%
REGION III	14,498	25,216	173.93%
REGION IV	48,483	89,863	185.35%
REGION V	9,537	19,731	206.89%
REGION VI	12,502	16,580	132.62%
REGION VII	23,091	49,438	214.10%
REGION VIII	4,405	11,907	270.31%
REGION IX	3,582	7,811	218.06%
REGION X	6,762	9,165	135.54%
REGION XI	9,731	28,732	295.26%
REGION XII	8,921	15,852	177.69%
REGION XIII	3,582	5,699	159.10%
REGION XVIII		804	
Total	2,256,000	7,395,058	327.80%

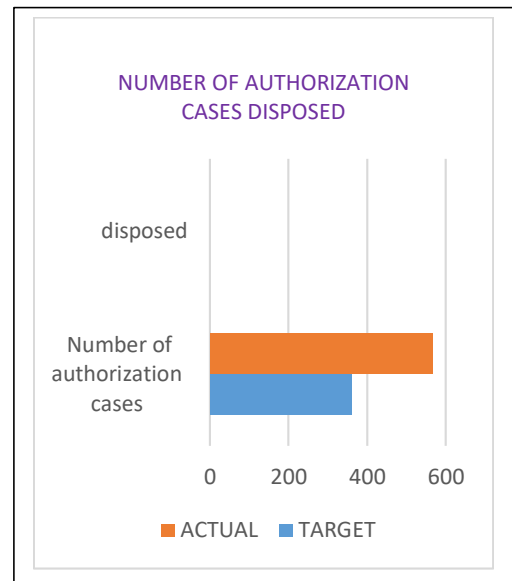


NUMBER OF FREQUENCY CHANNEL ASSIGNMENT MADE

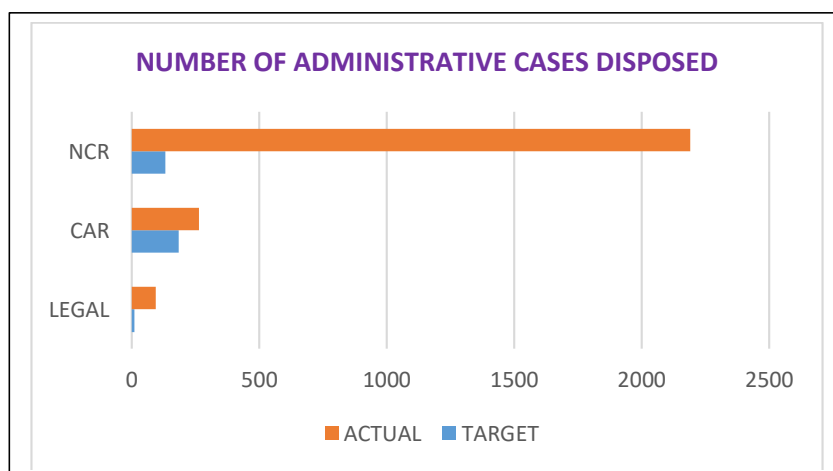
Delivery Units	Target	Actual	% Accomplishment
RSPD	24,238	81,327	335.54%
BSD	10	52	520.00%
CAR	102	1,205	1181.37%
NCR	160	295	184.38%
REGION I	10	126	1260.00%
REGION II	10	45	450.00%
REGION III	70	87	124.29%
REGION IV	90	104	115.56%
REGION V	120	142	118.33%
REGION VI	90	3,058	3397.78%
REGION VII	120	3,272	2726.67%
REGION VIII	70	76	108.57%
REGION IX	120	157	130.83%
REGION X	120	177	147.50%
REGION XI	40	77	192.50%
REGION XII	10	48	480.00%
REGION XIII	20	42	210.00%
NIR	NA	64	NA
Total	25,400	90,354	355.72%

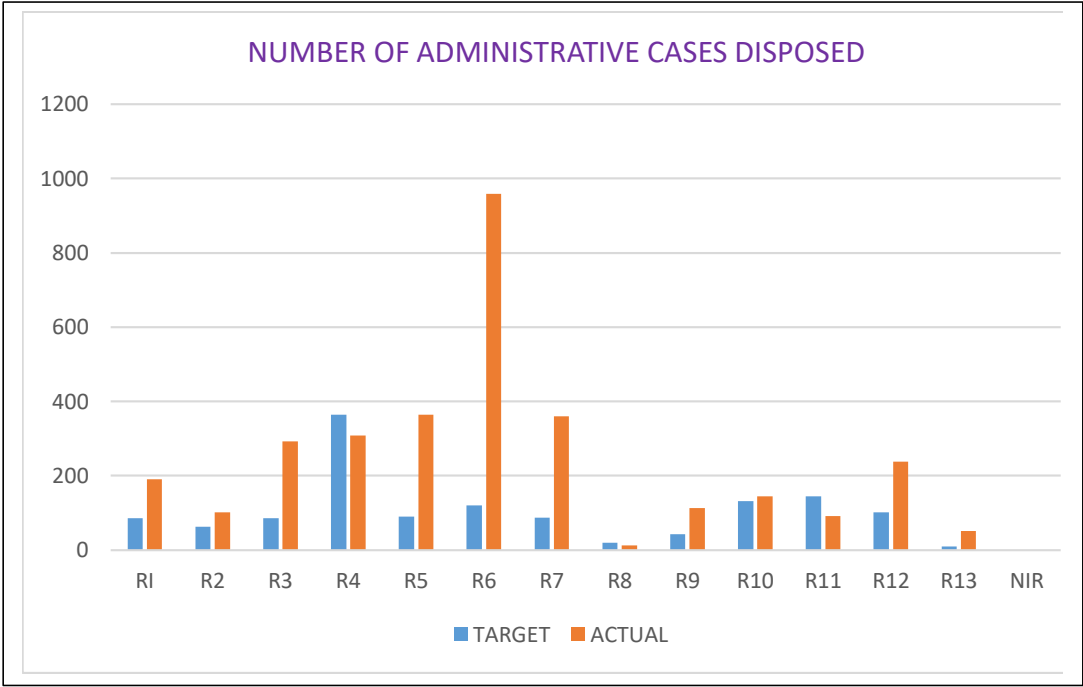
NUMBER OF AUTHORIZATION CASES DISPOSED

Performance Indicators	Target	Actual	Accomplishment Rate
Number of authorization cases disposed	360	567	157.50%



NUMBER OF ADMINISTRATIVE CASES DISPOSED BY UNIT

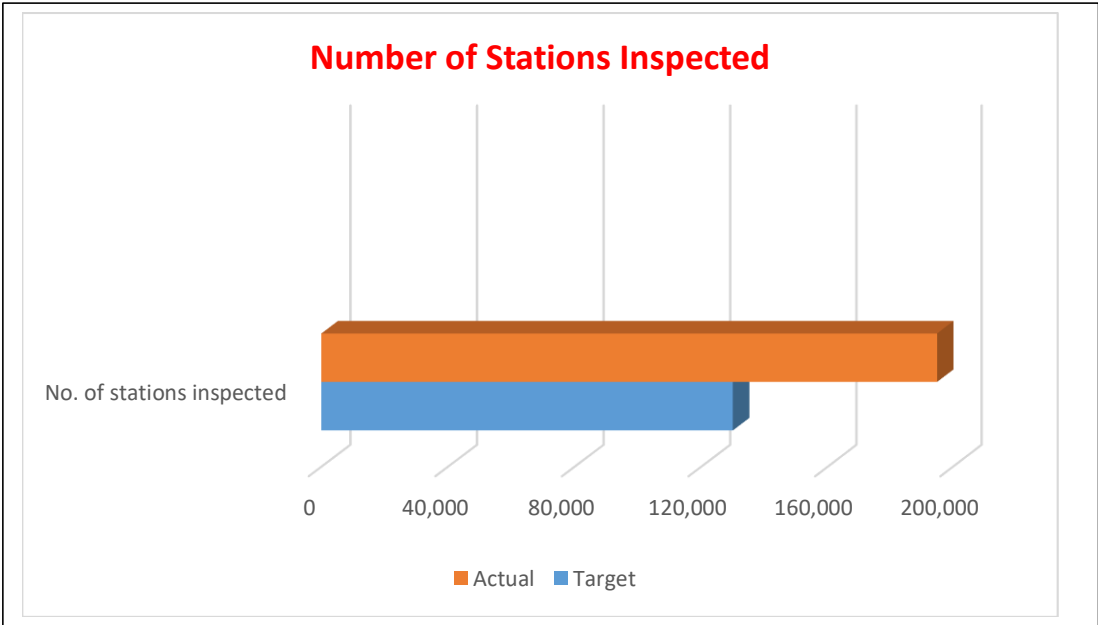




NUMBER OF RADIO STATIONS INSPECTED

NTC OVERALL PERFORMANCE

Performance Indicators	Target	Actual	Accomplishment Rate
Number of radio stations inspected	130,000	194,962	142.83%



NUMBER OF RADIO STATIONS INSPECTED BY REGION

Delivery Units	Target	Actual	% Accomplishment
LEGAL	10	94	940.00%
CAR	184	264	143.48%
NCR	132	2191	1659.85%
REGION I	86	191	222.09%
REGION II	62	102	164.52%
REGION III	85	293	344.71%
REGION IV	364	309	84.89%
REGION V	90	365	405.56%
REGION VI	120	959	799.17%
REGION VII	87	360	413.79%
REGION VIII	20	12	60.00%
REGION IX	42	113	269.05%
REGION X	132	145	109.85%
REGION XI	144	92	63.89%
REGION XII	102	238	233.33%
REGION XIII	10	51	510.00%
NIR	NA	NA	NA
Total	1,670	5,779	346.05%

CORPORATE COMPLIANCES AND ACCOMPLISHMENTS

INDUSTRY PLANNING AND MANAGEMENT BRANCH (IPMB)

The Industry Planning and Management Branch (IPMB) was established last 10 May 2013 based on the approved Organizational and Staffing Pattern of this Commission as part of its Rationalization Plan.

IPMB undertakes sectoral planning and ensure quality, safety, reliability, security, compatibility and interoperability of telecommunications facilities and services in conformity with standards and specifications set by international radio and telecommunications organizations.

IPMB is also responsible for the provision of services relating to broadcast and telecommunications industry planning and development, including current trends; and continuing analysis of economic conditions and trends relating to the sectoral area concerning the Commission.

LEGAL BRANCH (LB)

AUTHORIZATION CASES	
Cases Filed & Heard	309
Notices/Orders Setting Hearing Prepared & Issued	383
Provisional Authorities Prepared & Issued	471
Other Orders (Interlocutory) Prepared & Issued	228
Orders of Denials/Archived/Dismissal/Approval/ Authorized/Withdrawn/Prepared & Issued	24
Decisions CA/CPCN/CPC Approval Prepared & Issued	30

OTHERS	
Application for Incorporation Received from SEC	252
Acted Upon as Non-Objection Basis	252
Acted Upon as Non-Objection Basis	450
Legal Queries/ Request for Comments Received	450
Legal Queries & Comments Assigned to Hearing Officers and the Director	330
Legal Queries & Comments Resolved/ Position Papers & Draft Letters Resolved for Consideration of the Commissioners	330

ADMINISTRATIVE CASES	
Cases Filed & Heard	94
Show- Cause Orders Prepared & Issued	143
Notices/Orders Setting Hearing Prepared & Issued	82
Other Orders (Interlocutory) Prepared & Issued	42
Orders of Dismissal/Dropped Cases Prepared & Issued	3
Decisions Prepared & Issued	62

SPECIAL LICENSING BRANCH (SLB)

The primary function of Special Licensing Branch (formerly Radio Regulations and Licensing Department) is to act on all non-decentralized radio service licenses pursuant to local and international radio rules and regulations, conventions and treaties where the Philippines is one of the signatories. Under the SLB are the Special Radio Services Division (SRSD) and the Safety Radio Services and STCW Compliance Division (SSCD).

One of the highlights of its function is that the Commission was able to sustain and/or uphold compliance to the International Convention of the Safety of Life at Sea (SOLAS). The SOLAS Convention, which is under the auspices of the International Maritime Organization (IMO), adopted several regulations that require the provisions of life-saving equipment and the safety of navigation. The IMO, which assumed global responsibility for shipping, has concentrated efforts on developing worldwide-integrated systems to respond to shipping emergencies, among others, the Global Maritime Distress and Safety System (GMDSS), and the International Shipping and Port Facility Security (ISPS) Code.

The goals of the GMDSS are to provide more effective and efficient emergency and safety communications and disseminate maritime safety information (MSI) to all ships in the world's oceans regardless of location and atmospheric conditions. The ISPS, on the other hand, provides guidelines to counter incident of terrorism and other criminal activities in any part of the globe.

SPECIAL RADIO SERVICES DIVISION (SRSD)

Performance Highlights

For the year 2016, SRSD has issued the guidelines in the Application of Amateur Radio Examination and Issuance of Amateur Radio Station License (ARSL)/ Radio Amateur Operator Certificate (RAOC), Issuance of Special Permits for the Use of Vanity Call Signs and Special Event Call Signs in the Amateur Radio Service, the Issuance of Special Permits for the Use of Vanity Call Signs and Special Event Call Signs in the Amateur Radio Service and for the Additional Allocation of Prefixes in the Amateur Radio Service.

Performance Measures	2016 Accomplishment
Licenses, Permits, Registrations and Certificates Issued	14,587
Radio Stations Inspected	10
Coordinative Activity with other government agencies	58

SRSD has also implemented the plans, programs and projects for the Processing of Registration of Indoor Wireless Data Network (WDN) Equipment and Short Range Devices (SRD), Manual Processing of Import Permits/ Release Clearances and Online Processing of Import Permits, etc. The SRSD in line with the mandate of the Commission has attended to inquiries, requests for clarification, guidance and assistance pertaining to licensing and NSW online applications and other front-line services. It has also attended various inter-agency coordination meetings with the DTI and NEDA on Free Trade Negotiations (RCEP, PH-EU FTA, ASEAN) and bilateral meetings, Amateur Radio Consultative Committee meetings and workshops and trainings relevant to the services it provides to the public.

SAFETY RADIO SERVICES & STCW COMPLIANCE DIVISION (SSCD)

Performance Highlights

The SSCD has formulated the following Memorandum Circulars: Amendment to MC 04-09-88 "Prescribed Equipment for Ship Stations of Various Vessels Plying Domestic Routes; Amendment to MC 04-09-88 "Prescribed Equipment for Ship Stations of Various Vessels Plying Domestic Routes and Other Requirements and Prescribing the Required Radio Operators Thereof"; Adoption and Implementation of Annex 2, Appendix 17 (Rev. WRC-12) of Radio Regulations Concerning Frequencies and Channelling Arrangements in the High Frequency Bands of the Maritime Service; Implementation of Maritime Industry Authority (MARINA) STCW Circular No. 2016-17 Entitled "Mandatory Minimum Requirements for Examination, Assessment, Issuance and Revalidation of GMDSS Radio Operator Certificate"; and Implementation of Maritime Industry Authority (MARINA) STCW Circular No. 2016-18 Entitled "Mandatory Minimum Requirements Policies, Rules and Regulations for the Accreditation of Assessment Centre for the Conduct of Practical Assessment for GMDSS Radio Operator".

The SSCD monitors and implemented the plans, programs and projects related to the implementation of STCW and all NTC regional offices in the implementation of various radio regulations under the Maritime, Aeronautical and STCW regulations. SSCD has also attended meetings, seminars, workshops with private entities and government agencies.

BROADCAST SERVICES DIVISION (BSD)

Performance Highlights

With the approval of Memorandum Circular No. 07-12-2013 regarding the Rules and Regulations for Digital Terrestrial Television (DTT) Broadcast Service, BSD was able to assist the Commission in crafting Memorandum Circular No. 02-03-2016 on the Sale and Labelling of ISDB-T Receivers. Likewise, BSD continuously worked and coordinated with Japanese experts from NHK ITEC on the DTTB Channelling Plan for Digital TV Channels.

DIGITAL TV BROADCASTING

The phased introduction of digital broadcasting services and the ultimate transition to an all-digital TV environment in the Philippines has been undertaken thru the issuance of the rules on digital TV standards. Some of the key challenges and issues addressed in the preparation for digital broadcasting are highlighted below:

- On 04 November 2013, Memorandum Circular No. 05-11-2013 was issued by the NTC adopting the Japanese Integrated Service Digital Broadcast-Terrestrial (ISDB-T) as the standard for the Digital Terrestrial Television Broadcast (DTTB) service in the Philippines.
- The NTC then issued Memorandum Circular No. 07-12-2014 providing for the Rules and Regulations for the Digital Terrestrial Television Broadcast (DTTB) Service on 16 December 2014, with the same taking effect on 01 January 2015.
- The NTC likewise issued Memorandum Circular No. 02-03-2016 for the Sale and Labelling of ISDB-T Receivers which took effect on 15 April 2016.
- Memorandum Circular No. 04-06-2016 was also issued by the NTC on 27 June 2016 re-allocating the frequency band 470-512 Mhz. for the TV broadcasting service. This re-allocation is necessary in order to provide additional spectrum for the transition to digital television. Discussion with the TV networks is being conducted by NTC regarding the procedure on channel assignment for Ch. 14 to 20.

Operational Accomplishment

Performance Measures	2016 Target	2016 Accomplishment
Licenses, Permits, Registrations and Certificates Issued	1,782	2,643
Frequency Assignments Made	10	53

2016 Number of Broadcast and CATV Stations by Region

Region	AM	FM	TV	TV Relay	TV X'lator	DTV	DTU/DBS	CATV	MVDS	MMDS	Total
NCR	32	25	23	0	0	0	2	62	1	3	148
CAR	12	28	11	4	6	0	0	20	0	0	81
I	38	58	24	5	2	0	0	132	0	0	259
II	21	67	29	3	4	0	0	73	0	1	198
III	17	42	23	2	9	0	3	211	0	0	307
IV	40	126	47	7	3	0	1	314	0	0	538
V	39	113	48	6	7	0	0	153	0	0	366
VI	39	91	38	3	2	1	0	107	0	0	281
VII	29	80	26	4	7	1	0	124	0	0	271
VIII	24	67	19	8	0	0	0	109	0	0	227
IX	22	69	29	3	6	1	0	48	0	0	178
X	29	80	35	0	2	1	0	48	0	0	194
XI	21	75	19	2	0	1	0	30	0	1	149
XII	25	84	33	2	1	0	0	50	0	0	195
ARMM	10	14	8	0	0	0	0	8	0	0	40
CARAGA	19	60	26	2	5	0	0	62	0	0	174
TOTAL	417	1079	438	51	54	4	6	1551	1	5	3606

RADIO SPECTRUM PLANNING DIVISION (RSPD)

For the same period, RSPD has processed a total of 942 frequency applications consisting of: 62 Notice of Frequency Supportability (NFS) for 2,802 stations; 839 Frequency Assignment Sheets (FAS) for 78,525 stations and 518 Frequency Assignment Notice (FAN) for 7,837 stations. Likewise, a total of 1,202,713 frequency coordination were made during the period and a total of 55 equipment granted storage, call signs and frequencies were recalled.

Performance Highlights

MC No.	Title
04-06-2016	Re-Allocation of the 470-512 MHz band for Digital Terrestrial Television Broadcasting Service in the Philippines
07-08-2016	Fixed Wireless Systems Operating in the 71-76 GHz and 81-86 GHz Bands

Operational Accomplishment

Performance Measures	2016 Target	2016 Accomplishment
Frequency Assignments Made	24,238	81,327

Month						No. of Stations				Freq. Coordination
	No. of Applns.	NFS	FAS	FAN	Storage	NFS	FAS	FAN	Storage	
Jan	64	7	55	33	0	240	15560	191	0	462368
Feb	50	4	42	23	0	951	2620	2301	0	394032
Mar	79	8	68	30	0	297	4785	1557	0	2102
Apr	74	5	67	29	1	38	3479	471	6	3980
May	85	1	82	49	2	134	12080	485	10	33316
June	105	5	98	56	0	243	5420	658	0	6607
July	153	6	146	115	3	378	8758	919	39	13966
Aug	73	3	70	41	0	50	2584	427	0	452
Sept	70	8	53	32	0	255	11069	140	0	42648
Oct	60	4	53	39	0	45	746	185	0	212
Nov	81	9	62	48	0	104	6036	277	0	47190
Dec	48	2	43	23	0	67	5388	226	0	195840
TOTAL	942	62	839	518	6	2802	78525	7837	55	1202713

EQUIPMENT STANDARDS DIVISION (ESD)

Performance Highlights and Operational Accomplishment

Human Resource Development / Other Interventions

- Orientation and Workshop of Huawei Products and Solutions
- 3rd Meeting of the APT Preparatory Group for the WTSA-16
- 4th Meeting of the APT Preparatory Group for WTSA-16
- Training Course on ISO 9001:2015 Documentations and Requirements
- Workshop on Digital Futures and ICT Certification System
- Workshop on Process Mapping
- Workshop on Quality Control and QMS Planning
- Gender Sensitivity Training

Performance Measures	2016 Accomplishment
Licenses/Permits, Registrations and Certificates Issued	2,824

REGULATION BRANCH

SERVICE AND INTERCONNECTION DIVISION (SID)

Performance Highlights

The Service and Interconnection Division (SID) through the Regulation Branch of the Commission has drafted and implemented the following Memorandum Circulars/Orders:

The Services and Interconnection Division participated in various Inter-agency coordination meetings and seminar and workshops such as Knowledge Co-Creation Program in Counterpart Training for Sector Regulators initiated by Japan Fair Trade Commission and Japan International Cooperation Agency (JICA), the Inter-Agency Council Against Child Pornography (IACACP), the Philippine Chamber of Telecommunications Operators' (PCTO), Election 2016 and subsequent meeting with COMELEC, Philippine Hosting of ASEAN 2017; Coordination with DOTC on Philippine Hosting of ASEAN 2017, 2016 ATRC Dialogue , Workshop on Consumer Protection, ITU-ASEAN Workshop on Online Child Protection, Forum on Streamlining Permits for Efficient Trade Facilitation and Revenue Collection, Workshop on the Data Demand Study on the Roadmap to Increase Broadband Capacity in ASEAN, among others.

Memorandum Circular/Order No.	Title
MC No. 06-07-2016	Lifting the Suspension of the Implementation of the 4-Digit Exchange Codes for Area Code "02"
MC No. 09-11-2016	Interconnection Charge for Voice Services
MO No. 03-03-2016	Uninterrupted Telecommunications Services During the Lenten Season
MO No. 05-04-2016	Uninterrupted Telecommunications Services During the May 9, 2016 National and Local Elections
MO No. 07-07-2016	Assigning Code "911" as the National Emergency Hotline Number
MO No. 08-07-2016	Improvement/Upgrading of Telecommunications Facilities
MO No. 09-07-2016	Assigning Code "8888" as the National Complaint Hotline Number
MO No. 09-07-2016A	Prohibition of Flying Unmanned Aerial Vehicles over the Batasang Pambansa Complex
MO No. 13-12-2016	Uninterrupted Telecommunications Services During the Christmas and New Year Season

Operational Accomplishment

Performance Measures	2016 Accomplishment
Licenses, Permits, Registrations and Certificates Issued	7,010
No. of Authorization Cases Evaluated	22

NETWORK AND FACILITIES DIVISION (NAFD)

Performance Highlights

- a) Rules and Regulations
 - Issuance of Office Order No. 78-05-2016
Subject: Guidelines on How to Overpayments to Applications Filed Public Telecom Entity (PTE)
 - On-going study in the update of orders and circulars to cope up w latest technology
- b) The Network and Facilities I participated has extended cooperatic the CAEC; RCEP, SEOM Inter-Coordination (IAC) Meeting; NDRRMC-TWG Meeting; Free Trade Agreement IAC Meeting; PNP, NDRRMC; OCOV, AECPPT, CPH-EFTA IAC, etc.

Operational Accomplishment

Performance Measures	2016 Target	2016 Accomplishment
Licenses, Permits, Registrations and Certificate Issued	13,310	184,717

REGIONAL OFFICES

NATIONAL CAPITAL REGION (NCR)

Backed by some state of the art radio benchmarking equipment, frequency monitoring and direction finding system, coupled with the dedication for excellence of its leadership, the NTC-NCR has generated a revenue of Php799,771,450.97 which is 166% more compared to its target.

True to its slogan “EXPRESS SERBISYO SA PUBLICO” and in response to the call of the government to ensure a prompt delivery of services to the people, the NTC-NCR has in mind only the satisfaction of the public it serves, thus continuous improvement in systems and procedures were implemented and workable strategies were undertaken. These endeavours aimed to maintain a regional office that is free of graft and corruption.

Operational Accomplishment

Performance Measures	2016 Target	2016 Accomplishment
Licenses, Permits, Registrations and Certificates Issued	1,967,675	6,769,336
Radio Stations Inspected	10,030	28,168
Frequency Assignments Made	160	295
Administrative Cases Disposed	132	1,855

Among the projects the NTC-NCR has executed that brought impact to government service are the following:

- Procurement of Digital UHF Mobile Radio (DMR)
- Procurement of Analog Radio
- Inspection Procedure and Standards
- Procurement of Additional IT Equipment
- Measurement of Fixed/Broadband Internet Access Service
- Installation of Additional Records/Storage
- Roofing of External Staircase and External Ramp

REGIONAL OFFICE NO. I (San Fernando, La Union)

The NTC Ilocos Region generated a total revenue of Php 74,322,854.51 which was 37.44% below the target against the income of Php 118,474,993.98 in 2014. Likewise, the revenue for CY 2016 has decreased by 13% as compared to Php 85,472,158.99 income in 2015. The decrease in income was attributed to the introduction and upgrading of the facilities of the telecommunications companies wherein they employed the use of optical fiber instead of the microwave radio links and the closure of some of the facilities of Sun Cellular.

NTC RO1 has likewise validated the CMTS and Broadband Coverage of 96% cities and municipalities, 98.23% barangays and 98.04% public high schools in the Region.

Operational Accomplishments:

Performance Measures	2016 Target	2016 Accomplishment
Licenses, Permits, Registrations and Certificates Issued	15,285	19,156
Radio Stations Inspected	3,518	4,191
Frequency Assignments Made	10	126
Administrative Cases Disposed	86	229

One Day One Stop Mobile Licensing Program



REGIONAL OFFICE NO. I (San Fernando, La Union)

Highlights on Operational Accomplishment

Licenses, Permits, Registration and Certificates issued	19,156
Inspections and Investigations conducted	4,191
Number of Frequency Assignments made	126
Number of Broadcast Channels/Programs monitored	1,056
Number of Cases filed	229
Number of Cases Disposed	229
Number of complaints/Requests for Cell phone Blocking	334
Administrative Penalty Fine collected	Php 398,500.00
Number of Restricted Land Mobile Operators' Seminar conducted	53
Number of Administrative Penalty of Forfeiture	81 units
Number of Radio Operators' Examination Assisted	2
Mobile Licensing "NTC on Wheels"	3

CORDILLERA ADMINISTRATIVE REGION (CAR) REGIONAL OFFICE (BAGUIO CITY)

CAR implemented the following Plans, Programs, Projects and Activities: Implemented Memo No. 67-07-2016 re: General Amnesty for Unregistered Radio equipment where 112 units were registered from July 7 to August 8, 2016; Conducted regular radio operator examination on May 21 2016.

CAR has also conducted Mobile Licensing and Consumer Welfare Protection activities in La Trinidad, Benguet, Bontoc, Mt. Province, Tabuk City, Kalinga and Baguio Center Mall, Baguio City; Participated and joined in various activities such as: Women's Day and Cordillera Day parades; Basic Customer Service Skills Training; R.A.C.E. to Serve Fun Run by Civil Service Commission; Tree Tending Activity; ISO:9001-2015 Awareness Seminar by DAP; Seminar on Work Improvement Schemes for Effectiveness (WISE) and Consumer Welfare and Protection.

Operational Accomplishments: Performance (Target vs Accomplishment)

Performance Measures	2016 Target	2016 Accomplishment
Licenses, Permits, Registrations and Certificates Issued	5,630	5,966
Radio Stations Inspected	13,947	15,643
Frequency Assignments Made	102	1,205
Administrative Cases Disposed	184	264
Regulatory Fees Collected	Php 42,826,000	Php 34,678,351.75

2015 and 2016 Validation Report on CMTS and Broadband Access (CAR)

Before year 2015 ended, the NTC CAR has completed one hundred percent (100%) the validation of CMTS services and broadband accesses within the Cordillera Administrative Region up to the barangay level. In 2016, despite the onslaught of strong typhoons, the NTC CAR has already completed by one hundred percent (100%) the validation of CMTS services and broadband accesses within the whole of Cordillera Administrative Region up to the barangay level as of November 2016. CMTS services and broadband accesses within the public high schools and public elementary schools were also one hundred percent (100%) validated.

REGIONAL OFFICE NO. II (TUGUEGARAO CITY)

For year 2016, it has conducted six (6) mobile outreach licensing program dubbed “NTC on Wheels” where radio station licenses, permits and authorizations were processed and issued which they might not have renewed anymore if we did not have this program. With this undertaking the Region had received positive feedback from stakeholders since they need not travel anymore and spend precious time to renew their permits. It also conducted thirteen (13) Restricted Land Mobile (RLM) and Government Radio Operator (GROC) Seminars during the year resulting in the processing of 380 newly approved RLM/GROC certificates. It likewise conducted monitoring and validation of Cellular Mobile Telephone Service (CMTS) and broadband access in Region II per Memorandum Order of the Commissioner.

Operational Accomplishments:

Performance Measures	2016 Target	2016 Accomplishment
Licenses, Permits, Registrations and Certificates Issued	5,898	9,131
Radio Stations Inspected	3,214	3,609
Frequency Assignments Made	10	39
Administrative Cases Disposed	62	210

2015 and 2016 Validation Report on CMTS and Broadband Access

Except for the outlying islands of the Babuyan and Batanes Province, remote coastal municipalities, those municipalities where air transportation is the only means to reach it, and where an unpredictable weather condition, security threats, and the like, validation of the CMTS service and broadband access in this jurisdiction continued in CY 2016 and this Office were able to accomplish 90% or 84 of the total 93 cities and municipalities and 82% or 1,906 of the 2,311 total barangays in the Region.

REGIONAL OFFICE NO. III (CITY OF SAN FERNANDO, PAMPANGA)

NTC Region 3 has implemented the following Plans, Programs and Projects: Conducted 10 Mobile licensing to key cities and municipalities, including Joint Mobile licensing with BFAR, MARINA and PCG; Conducted three (3) regular and four (4) special radio operators examination; The officers and staff underwent Awareness seminar on ISO 9001:2015 for Certification in 2017; Conducted a total of 57 RLM/GROC/SROP-FB Seminars; Conducted RAD Show 2016 with different amateur groups and civic action groups; Lend support to inter-governmental agencies in their various programs such as “Oplan Mahal na Araw” and “Oplan Kaluluwa”; Conducted CMTS and Broadband validation: 100% coverage of all cities and municipalities both for CMTS and broadband; at the barangay level, 99.84% have CMTS and broadband coverage; while Public High Schools have 99.69% and Public Elementary Schools have 99.73% penetration level for broadband services.

Operational Accomplishments		
Performance Measures	2016 Target	2016 Accomplishment
Licenses, Permits, Registrations and Certificates Issued	14,498	25,197
Radio Stations Inspected	6,417	18,290
Frequency Assignments Made	70	87
Administrative Cases Disposed	85	293

REGIONAL OFFICE NO. IV (BATANGAS CITY)

Consonance with the thrust of the Commission of bringing its services accessible to the transacting public and to ensure efficiency and quality of services being offered, NTC RIV maintains the operation of its three (3) Field Offices located at Calapan City, Oriental Mindoro, Imus, Cavite and at the 2nd Floor of the Central office. They continuously accept applications, payments, processed and release applications for permits. This enhances the delivery of frontline services and expedites the processing of filed applications in the jurisdictional areas of the field offices.

**2015 & 2016 Validation Report on CMTS and
Broadband Access (Region IV)**

CMTS Service & Broadband Access	Target	Validated	%
Province	10	10	100%
Municipality	215	215	100%
Barangay	5,469	5,469	100%
Public High School	1,021	1,021	100%
Public Elementary School	4,853	4,853	100%

**Operational Accomplishments:
Region IV**

Performance Measures	2016 Target	2016 Accom- plishment
Licenses, Permits, Registration and Certificates Issued	48,483	90,471
Radio Stations Inspected	38,638	52,871
Frequency Assignments Made	90	105
Administrative Cases Disposed	364	343

REGIONAL OFFICE NO. V (LEGASPI CITY)

NTC Region 5 jumpstarted the year 2016 with a more reinforced commitment to deliver effective and efficient public service to its clientele and stakeholders in the region. Having this in mind, the men and women of NTC Bicol enthusiastically exerted efforts which after twelve months, they are now reaping fruitful rewards.

Region 5 (NTC Bicol) has more than substantially achieved its region's operational target as to its income. Just a little shy of the income target of Php88,650,000.00, the region has generated an income of Php86,251,619.19 for the year 2016. NTC Bicol has likewise exceeded the set targets.

Operational Accomplishments

Performance Measures	2016 Target	2016 Accom- plishment
Licenses, Permits, Registrations and Certificates Issued	9,537	20,643
Radio Stations Inspected	3,770	4,443
Frequency Assignments Made	120	143
Administrative Cases Disposed	90	372

2015 and 2016 Validation Report on CMTS and Broadband Access (Region V)

All municipalities, barangays and public high schools in the region has been found to have 100% CMTS and Broadband access coverage except for public elementary schools which registered 22.23% coverage only.

REGIONAL OFFICE NO. VI (ILOILO CITY)

With the creation of Negros Island Region (NIR), jurisdiction of the Province of Negros Occidental was transferred to the NIR thereby reducing the number of provinces the NTC RVI operates from six to five provinces: Aklan, Antique, Capiz, Guimaras and Iloilo. With the transfer of Negros Occidental, Region VI is now composed of two (2) cities, ninety nine (99) municipalities and three thousand three hundred and eighty nine (3,389) barangays.

Eight (8) mobile licensing were conducted for CY 2016. Taking the opportunity of the presence of regulatory inspectors in the area during the conduct of mobile licensing, inspection, investigations and conduct of seminars for the issuance of certificates for legal operation were also undertaken. As a result, there were 1,797 stations/cellular business establishments inspected. The mobile licensing generated revenue earnings amounting to Php 2,514,286.30, against an expenditure amounting to Php 150,859.00 or a 1,666% return of investment.



Implementation of Plans, Programs and Projects

- The conduct of two (2) strategic planning conference during the 1st semester and the last quarter of the year.
- Conducted two (2) Radio Dealer's meeting attended by authorized radio dealers in the Region to thresh out pressing issues such as the eradication of fixers and strictly implementing the Anti-Red Tape law
- Integrating Early Warning System (EWS) module in the Restricted Land Mobile Radiotelephone Operators seminar as our contribution in uplifting the level of preparedness and response to disaster events, mostly conducted to local government units, civic action groups and first responders.
- The NTC Regional Office VI were designated by the RDRRMC VI to be the focal person for the creation of the Rapid Emergency Telecom-munications Team (RETT) 6
- ISO (QMS) Awareness Seminar to all regional personnel conducted by the Development Academy of the Philippines
- Participated in the National Advisory Council of the PNP, the Regional office being the Chair, Radio Communication Electronics 6 Office Advisory Council of the PNP.

Operational Accomplishments

Performance Highlights

Performance Measures	2016 Target	2016 Accomplishment
Licenses, Permits, Registrations and Certificates Issued	12,502	16,580
Radio Stations Inspected	15,197	16,033
Frequency Assignments Made	90	3,216
Administrative Cases Disposed	120	959



REGIONAL OFFICE NO. VII (CEBU CITY)

For the first semester of 2016, NTC VII had been very active and was involved with various activities within the region. In January 2016, Cebu City hosted the 51st International Eucharistic Congress in which NTC personnel together with OCD, PNP, DOH and other government agencies and volunteers worked together in the planning and providing communicators for a peaceful and smooth conduct of the event. In line with the community involvement, NTC VII once again chaired the Radio Communications Committee of the Annual Sinulog Festival which deployed 410 communicators.

As part of capacity building, personnel were sent to seminars and trainings to enhance their knowledge in their field of work. In-house trainings and seminars were also conducted by the Regional Office like the Gender and Development (GAD), ISO 9001: 2015 Awareness Seminar, GSIS Awareness, PAG-IBIG and PhilHealth. Strategic Planning for the 2nd semester was also conducted to set plans and strategies to improve the region's performance for the rest of the year.

NTC Region VII has been actively involved in activities and organizations that promote the welfare of the consumers and rendering public service. NTC VII had been active member of AGIO (Association of Government Information Officers) with coordinated activities such as: a) quarterly meeting and evaluation on all coordinated government activities b) seminar and training workshops on social media to promote and enhance government service and c) Year-end performance review evaluation.

Various activities involving public welfare were also attended like the DTI-E-Commerce Road Map and DTI Consumer Net which protect consumer's rights; a working network composed of various government agencies covering every consumer concern.

Operational Accomplishments (Region VII)

Performance Measures	2016 Target	2016 Accomplishment
Licenses, Permits, Registrations and Certificates Issued	23,091	49,438
Radio Stations Inspected	6,596	11,062
Frequency Assignments Made	120	3,272
Administrative Cases Disposed	87	360

REGIONAL OFFICE NO. VIII (TACLOBAN CITY)

In connection with the continuing effort of NTC RO8 to improve government services, NTC staff and personnel have attended seminars, trainings and workshops such as: Refresher course on Gender Sensitivity conducted by professors from the University of the Philippines at Fragoch Hotel, Naval, Biliran on April 14-16, 201; NTC “Sportsfest” and Seminar of Health and Wellness entitled “Lifestyle Related Diseases and Management; ISO 9001:2015 Awareness Course on Quality Management on November 18, 2016; LACE Seminar conducted by the Civil Service Commission (CSC) on May 10-12, 2016; Public Service Ethics and Accountability conducted by the Civil Service Commission on October 19, 2016; Property and Supply Management on March 12, 2016; IECEP-Cebu Seminar Workshop on Software Defined Radio; Attended the IECEP Mid-year Convention and Annual General Membership meeting

NTC Regional Office No. 8 continued to coordinate and support the programs and projects of other regional offices such as NEDA, CSC, MARINA, DTI, PSA and DBM.



Operational Accomplishments

Performance Measures	2016 Target	2016 Accomplishment
Licenses, Permits, Registrations and Certificates Issued	4,405	11,907
Radio Stations Inspected	4,022	5,413
Frequency Assignments Made	70	76
Administrative Cases Disposed	20	27



REGIONAL OFFICE NO. IX (ZAMBOANGA CITY)

The conduct of Mobile Licensing on July 18 – 22, 2016 in the municipalities of Sindangan, and Leon Postigo, Zamboanga del Norte and on September 29 – 30, 2016 in the municipality of Ipil, Zamboanga Sibugay Province enabled the regional office to make licensing services available to stakeholders from distant municipalities. As a result, the number of registered radio stations in the region greatly increased.

In its need to better manage and improve accomplishment of targets for CY 2016, the regional office conducted a Strategic Planning Workshop on January 18-19, 2016, Midyear Assessment and Technical Lecture Workshop on August 11-12, 2016, and Year-end Review on December 9-10, 2016 all held in Zamboanga City and attended by all officials and employees.

In line with its goal to be ISO-certified, a number of officials and employees of the Regional Office attended the ISO Awareness 9001:2015 Quality Management System on December 2, 2016 at General Santos City conducted in coordination with NTC Region XII.

Operation of Consumer Welfare Protection Desk (CWPD) or OSPAC (One-Stop Public Assistance) On-the-Go, which involves partnering with private sector to serve as OSPAC Center outside of the NTC-IX office premises.

ACTIVITIES

- The Regional Director as Head of the Philippine Delegation, BIMP-EAGA ICT Cluster attended the 4th BIMP-EAGA ICT Infrastructure Cluster Meeting on May 12-13, 2016 in Bandar Seri Begawan, Brunei Darussalam. In preparation for this, NTC-RO9 also attended the Philippine-EAGA (P-EAGA) Technical Meeting on February 11, 2016 in Makati City as well as the 2016 BIMP-EAGA Strategic Planning Meeting on February 23-26, 2016 in Davao City.
- Attended the Livelihood Exchange (LIVEX Philippines 2016 held on October 11,-13, 2016 sponsored by the Mindanao ICT Cluster held in Zamboanga City
- Attended the seminar on Information Security and Privacy given by the Information and Communications Technology Office (ICTO) on April 20-22, 2016 as well as the seminar on Digital Futures and ICT Certification System on June 8-9, 2016 in Quezon City.
- Attended Regional Contingency Planning Writeshop/Workshop on Human-Induced Disaster/Terrorism, Basic Incident Command System Training and Rapid Emergency Telecommunications Team (RETT)/Bayanihan Workshop.
- Attended the Moving Forward with ARTA – Report Card Survey conducted by the Civil Service Commission.
- Made representations at the Zamboanga Peninsula Regional Consultation on Philippine Development Plan conducted by the National Economic Development Authority (NEDA) Region IX and at the Power/Coordination Meeting with regional TV operators and owners organized by the Philippine Information Agency-IX.

Operational Accomplishments

Performance Measures	2016 Target	2016 Accomplishment
Licenses, Permits, Registrations and Certificates Issued	3,582	7,703
Radio Stations Inspected	3,151	4,194
Frequency Assignments Made	120	171
Administrative Cases Disposed	42	110

2015 and 2016 Validation Report on CMTS and Broadband Access

All municipalities, barangays and public high schools in the region has been found to have 100% CMTS and Broadband access coverages except for public elementary schools which registered 22.23% broadband coverage only.

REGIONAL OFFICE NO. X (CAGAYAN DE ORO CITY)

Performance Highlights

Region X collected a total revenue of Php 64,180,618.19 in 2016. The amount collected is 74.70% from the target revenue of Php 85,916,000.00 for the year 2016. However, a decrease of 5.14% compared to last year due to the de-activation of cell sites of CMTS operators. Migration of telecommunication services to fiber optic link, wherein SUF collection from microwave link is the highest indicator in terms of revenue collection and also number of cell sites for establishment/construction were installed due to operators having problems with LGU's.

The volume of application for various permits, licenses and certificates had increased over time. A total of 9,521 were issued against a target of 6,762 or a 141% increase. The increase could be attributed to Amateur Radio Services, LGU's for disaster and request for RLM seminars and Security Agencies, Civic Groups and LGU's and the registration of unregistered radio transceivers (Amnesty) and mobile licensing. However, it was noted that a 5% decrease compared to last year's accomplishment of 10,011. Again, this is due to the de-activation of cell sites of CMTS operators.

The inspection and investigation activities of various radio stations in the region reached a total of 8,616. This activity resulted to 104.37% against the target of 8,255. However, a 26% decreased compared to last year's accomplishment. The decrease was due to the 2016 national and local elections which hampered the regularity of inspections/investigations.

The regional office was able to litigate about 153 cases for the year 2016, which resulted to a 116% of the targeted number of cases filed. However, the number of cases filed/disposed also represents about 19.8% decrease as compared to last years' accomplishment. Although the number of stations has increased, the stations involved are mostly owned by telecom companies who already filed the necessary license/permit at the Central Office.

Operational Accomplishments

Performance Measures	2016 Target	2016 Accomplishment
Permits, Licenses, Registrations and Certificates Issued	6,762	9,521
Radio Stations Inspected	8,255	8,616
Frequency Assignments Made	120	177
Administrative Cases Disposed	132	153

2015 and 2016 Validation Report on CMTS and Broadband Access

All municipalities were validated to have 100% coverage for CMTS and Broadband access; 68% CMTS and 47% broadband coverage for barangays; 67% broadband coverage for Public High School and 38% coverage for Public Elementary Schools in the

REGIONAL OFFICE NO. XI (DAVAO CITY)

NTC XI implemented its plan, programs and projects such the following: Mobile Licensing, OPM Monitoring, ASEAN 2017 coordination, joint mobile registration and licensing with BFAR and MARINA, conduct regular and special ROC examination and CMTS and Broadband Validation. Its personnel attended various seminars, committee hearings, women's month celebration, Earthquake drill, Gender Awareness Development related activities and other Civil Service Commission activities.



Implementation of Plans, Programs and Projects

- Intensified Inspection Mapping and Strengthened Enforcement of the radio rules and regulations to all telecom facilities including broadcast stations, CATV stations, Radio dealers, DWN and Mobile Phone dealers and service centers
- Mobile licensing and the conduct of RLMP seminars
- Radio programs monitoring of OPM and conducted investigation on radio frequency assignment interferences
- Conducted Joint Mobile registration and Licensing of unregistered and/or unlicensed commercial fishing vessels with the Bureau of Fisheries and Aquatic Resources (BFAR), Maritime Industry Authority (MARINA) and the Philippine Coast Guard.

Operational Accomplishment

Performance Measures	2016 Target	2016 Accomplishment
Permits, Licenses, Registrations and Certificates Issued	9,731	28,727
Radio Stations Inspected	10,944	14,582
Frequency Assignments Made	40	74
Administrative Cases Disposed	144	88

2015 and 2016 Validation Report on CMTS and Broadband Access

All municipalities, barangays and Public High Schools in the region were validated to have 100% coverage for CMTS and Broadband access except for Public Elementary Schools which has a coverage of only 22.23%.

REGIONAL OFFICE NO. XII (KORONADAL CITY)

NTC RXII is succeeding in its strategy to intensify its regulations in the maritime (Fishing) industry. In 2014, NTC RXII commenced to update its database on fishing vessels with issued radio stations licenses. In June 2015, it was able to assess that only 840 fishing vessels has legitimized their operations, which is not aligned with the 2,004 fishing vessels duly registered with the Maritime Industry Authority (MARINA XII). To explore the best options to assist the office in the enforcement of radio laws and regulations and to inform everybody that only the NTC has the sole authority to regulate the operations of radio stations on board fishing vessels, the NTC RXII initiated meetings with MARINA, Philippine Coast Guard and with proper coordination with Philippine Fisheries Development Authority – Gen. Santos Fish Port Complex.

Operational Accomplishment

Performance Measures	2016 Target	2016 Accomplishment
Permits, Licenses, Registrations and Certificates Issued	8,921	15,877
Radio Stations Inspected	7,751	9,301
Frequency Assignments Made	10	48
Administrative Cases Disposed	102	242

On December 28, 2016, a Memorandum of Agreement (MOA) was entered into by several agencies such as PFDA-GSPA, BFAR XII, BI, BOQ, DAI-VQS, BPI-NPQSD, CGS GENSAN, PDEA XII and the NTC RXII, to facilitate and expedite processing of documents and other requirements relative to the operation of fishing vessels in the region. As a result, NTC RXII issued Ship licenses to almost 600 fishing vessels and was able to collect Php2.3 million in administrative fines, registrations, permits and licenses.

REGIONAL OFFICE NO. XIII (BUTUAN CITY)

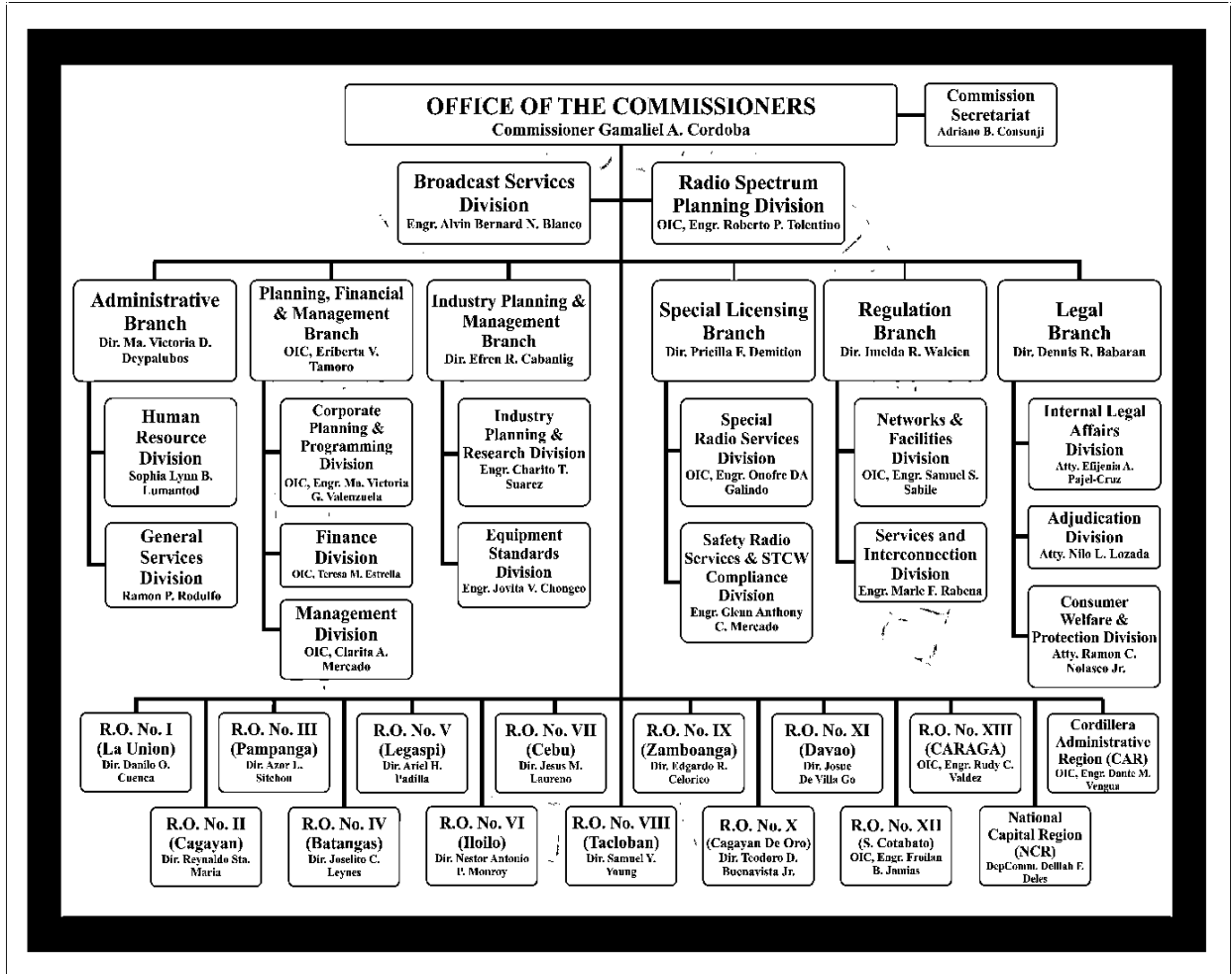
Intensified inspection/investigation on all telecommunications facilities and instituted measures to monitor continuously broadcast stations as well as two-way radio communications network.

Implementation of Plans, Programs and Projects : Bidding of NTC Building thru the DPWH Butuan City District Office; Conducted 23 RLMOP/GROC seminar information dissemination campaign with 976 participants; and NTCXIII personnel undertook seminars and training for institutional strengthening conducted by the Civil Service Commission and other government and private agencies.

Operational Accomplishments

Performance Measures	2016 Target	2016 Accomplishment
Permits, Licenses, Registrations and Certificates Issued	3,582	5,731
Radio Stations Inspected	1,050	1,126
Frequency Assignments Made	20	41
Administrative Cases Disposed	10	47

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