

## NETLOG SECURITY INCIDENT

Hello:

We are writing because you registered for Netlog before December 2012. Netlog was a social networking platform operated by Massive Media, a Belgium-based company which also operated a number of social platforms, including Twoo. While the Netlog service was discontinued in 2015, we are writing to let you know that we recently learned that in November 2012 there was a data compromise that involved your Netlog account.

**Incident Details.** Through proactive data security monitoring, our security team recently discovered that a database compromise occurred in November of 2012. The database contained users' email address and password information if they registered on Netlog prior to December 2012. We have confirmed that the database did not contain any government issued identification numbers, payment card, or banking information and we have no reason to believe any other data or service was compromised.

**Our Response.** As part of our response, we notified all known affected Netlog users, as well as those authorities as required by law.

**Actions You Should Take.** Netlog is not operational, so there is nothing for you to do on Netlog.

In the event you are still using the email and password combination you used for Netlog in 2012 on other active Internet accounts, we advise you to promptly update your password for those accounts.

Here are some helpful tips for creating and maintaining your passwords:

- Use a unique password that is not used on other websites
- Don't use personal information or common words
- Use a mix of letters, numbers, and symbols in your password and make sure it's at least 8 characters
- Update your passwords on a regular basis (every ninety days)

If you have any additional questions, please contact [security@netlog.com](mailto:security@netlog.com).