## Build Future-ready Digital & Payment Platforms for Retail & Corporate Banks

Hanoi | Jan 18, 2019

## AGENDA

1:30 PM	Registration	4:05 PM	Building Future-ready platforms for
2:00 PM	Welcome Remarks		<ul> <li>Business Banking &amp; Payments in Vietnam</li> <li>What Vietnamese banks need to do – IT &amp;</li> </ul>
2:10 PM	Lessons in Building Digital Banks and Businesses – A Best Practice Sharing • Lessons from the frontline - Getting the right platform, people and ideas from		Business Perspective • The New Rules of Success for Payments Innovation & Transaction banking from an digital ecosystem perspective
	<ul> <li>boardroom to execution.</li> <li>A founder's journey in launching Timo, One of Vietnam's first and most successful digital-only bank to founding a new age FinTech</li> </ul>	Speaker	<b>Matthew Martin,</b> Former Chief Information Officer, Asia Commercial Bank
Speaker	<b>Claude Spiese,</b> Founder of BankClub, CEO of Link Development	4:40 PM	Panel Discussion Digital and Data-driven Transformation: New business models to drive revenue while enabling innovation
2:55 PM Speaker	<ul> <li>Collaborate, Innovate &amp; Scale with Digital</li> <li>Building Digital Banks of Tomorrow with Open Banking APIs - demonstrable ideas for a truly Digital Financial Services Ecosystem</li> <li>Designing A Frictionless Future - Customer Acquisition, Engagement &amp; Fulfillment Across the Customer Lifecycle</li> <li>Faisal Khan,</li> </ul>		<ul> <li>The new rules of success for revenue growth &amp; sustainability</li> <li>How banks can advance their digital strategies to avoid the utility trap</li> <li>How to tap into valuable data to transform customer engagement.</li> <li>Leveraging Open APIs &amp; Enterprise Payment Hubs, Blockchain to reduce cost of cross border payments processing</li> </ul>
·	Banking Solutions Director, Oracle Financial Services	Moderator	<b>Vo Tan Long,</b> Partner, PWC Vietnam
3:15 PM	Embrace Payments Transformation To Gain Competitive Advantage & Boost Revenue • A New Model for Payments Innovation - An Edge in the Digital World • Moving to an Enterprise Payments Hub - Leveraging Speed, Cost & Efficiency	Panelist	Christian König, Founder, Fintechnews Singapore Matthew Martin, Former Chief Information Officer, Asia Commercial Bank Claude Spiese Founder of BankClub, CEO of Link Development
Speaker	<ul> <li>How to tap into valuable data to transform customer engagement</li> <li>Anand Ramachandran, Senior Director, Global Banking Solutions Practice, Oracle Financial Services</li> </ul>	5:45 PM	Closing Remarks followed by Cocktails & Dinner

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## 3:45 PM Tea Break



Receive a copy of the latest **'The New Digital Demand in Retail Banking'** survey report.

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