

# Stay Connected With Omron's Virtual Assistance Services

To keep your machines up and running



We  
speak your  
language!

Omron's Virtual Assistance is a remote support solution that provides easy, fast, and secure technical support and consultancy. Virtual Assistance uses augmented reality technology to help on designing the best machines, in addition to identifying and solving problems from anywhere in the world.

- **Stay connected with our experts**  
Get direct assistance from our most experienced engineers via an interactive remote connection.
- **Reduce your costs**  
Lower travel costs by replacing on-site visits with our Virtual Assistance Service
- **Increase your productivity**  
Get the benefit of our experience and knowledge onto your site.

Call us now  
and learn more  
about our Virtual  
Assistance Service

*Would you like to know more?*

[industrial.omron.eu/virtualassistance](https://industrial.omron.eu/virtualassistance)

*Please note that our Technical support is available during office hours!*

# Omron Services at a glance

## To Design

Safety Services, Financial Services, Proof of Concept

## To Start-up

Consultation Desk Services, Value Added Logistics, Technical Support & Field Service, Project Management

## To Maintain

Repairs, Training, Spare Parts, Warranty extensions, Preventive Maintenance and Virtual Assistance

**150+** Sales Offices  
**2700+** Sales Engineers & Field Application Engineers  
Distribution and System Integrator Network

When it comes to Automation & Safety, Robots or Vision, we provide Services throughout the life-cycle of your machines:

We strive to be your trusted partner in Automation, providing you with the support you need to operate globally and enabling you to operate more quickly, more efficiently and more smartly than your competitors.

Being part of a global network means you also benefit from Omron's international expertise and innovations, wider product availability and express deliveries of spare and replacement parts.



*Would you like to know more?*

[industrial.omron.eu/en/services-support](http://industrial.omron.eu/en/services-support)