

KEY MESSAGES

- Please **do not attend the match if you are displaying any COVID-19 symptoms** or have been told to self-isolate or quarantine within the last 14 days.
- Please **observe social distancing** (two metres) at all times
- **Maintain good hand hygiene.** Wash and sanitise your hands regularly and always before eating and drinking.
- **Always cover your mouth and nose** when you cough and sneeze with the inside of your elbow or suitable handkerchief.
- Where available download the **NHS Track and Trace App** and use where appropriate across the stadium.
- **Face coverings must be worn** at all times in the stadium and when queueing outside the stadium, except when in your designated seat in the stadium or when eating and drinking. (Government exceptions may apply <https://www.gov.uk/government/publications/face-coverings-when-to-wear-one-and-how-to-make-your-own/face-coverings-when-to-wear-one-and-how-to-make-your-own>)
- **Plan your travel in advance** – avoid public transport if possible and arrive well in advance of kick off.
- Be sure to check the turnstile opening times as these may differ to a pre-covid matchday. You may be allocated a specific arrival time and entry point.
- **Ensure your ticket is loaded onto your smart device** or that you have a printed copy of your ticket.
- You must be the named supporter on your ticket. ID may be required.
- Be aware that **your temperature may be taken upon entry to the stadium** and you may be refused entry if your temperature is 37.8 degrees or above.
- You must **sit in your designated seat only** and remain there whenever possible.
- You should **avoid face-to-face contact** with other supporters, including when moving past others in the aisle.
- Please **avoid close contact** with others outside your permitted bubble.
- Please **strictly follow all signage** and instructions given by Club staff and stewards.
- Please **try not to bring bags into the stadium** with you. If you do, please ensure they are 'see-through'.
- You **should not approach players at any time.** Players are not permitted to sign autographs or pose for photographs during this difficult time.
- Be aware that **you must comply in full with Barnsley FC's COVID-19 Spectator Code of Conduct.** Understand that any breaches to this code of conduct will result in a Club sanction which may include an exclusion from the stadium.

BARNSELY FOOTBALL CLUB'S COVID-19 SPECTATOR CODE OF CONDUCT

Barnsley Football Club (**the "Club"**) is committed to, as far as possible, ensuring the health and safety of spectators and to provide as safe an environment as possible during the COVID-19 pandemic. In order to achieve this, all spectators must always behave in a safe and responsible manner. By purchasing a match ticket or applying for a seasonal member's access ticket you are agreeing to comply with the **Barnsley FC COVID-19 Spectator Code of Conduct**.

However, it is impossible for the Club to completely eliminate the risk of COVID-19. Therefore, if you are not willing to comply with this code of conduct or based on your own health status you feel uncomfortable with the risk, you should not attend a match at Oakwell.

ANY BREACH OF THIS SPECTATOR COVID-19 CODE OF CONDUCT MAY RESULT IN YOUR SEASONAL MEMBERSHIP BEING CANCELLED, WITHOUT RECOMPENSE AND/OR FUTURE SANCTIONS INCLUDING A STADIUM BAN.

1. You are responsible for your own health. Act in ways that protect your health and the health of others. Avoid actions that may risk your own health or the health of other supporters and Club Staff.
2. If you engage in any conduct that is intended to transmit the COVID-19 virus to another person or conduct that can be reasonably construed to be intending to transmit the COVID-19 virus to another person you will be ejected from the stadium. The Police will be notified and you could face further Club sanctions, including but not limited to, a lifetime ban.
3. Do not attend the stadium if you have any COVID-19 symptoms, including a temperature over 37.8 degrees, a new and continuous cough, a loss of sense of taste or smell.
4. Do not attend the stadium if you have had any COVID-19 symptoms, including a temperature over 37.8 degrees, a new and continuous cough, a loss of sense of taste or smell over the last 14 days.
5. You must agree that your details can be used for any future track and trace purposes. Barnsley FC will work with the NHS Track and Trace service when available.
6. Always observe social distancing, including on the way to and from the stadium. Avoid public transport where possible. If you must use public transport, ensure you wear a face covering and comply with Government guidance.
7. You must be the named supporter on your ticket, tickets are non-transferable. You must be able to confirm you are the named supporter if requested by Club staff or stewards. If you are unable to provide acceptable ID, you will not be permitted entry to the stadium.

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8. You must adhere to any one-way system in place and only enter the stadium via the gate number on your ticket or as instructed by Club staff or stewards.
9. You must always wear your face covering within the stadium and within the grounds surrounding the stadium including any outside concourse areas. However, you may remove your face covering whilst in your designated seat or whilst eating and drinking. If you are exempt from wearing a face covering under Government guidelines, <https://www.gov.uk/government/publications/face-coverings-when-to-wear-one-and-how-to-make-your-own/face-coverings-when-to-wear-one-and-how-to-make-your-own>) you do not need to wear a face covering. Where possible you should display or be able to provide a government approved exemption certificate or wristband.
10. In order to enter the stadium, you may have your temperature taken. If your temperature is 37.8 degrees or above you may be refused entry to the stadium. The final decision will be made by the Safety Officer.
11. You must sanitise your hands before entering the stadium and frequently thereafter. Hand sanitiser stations will be visible throughout the stadium.
12. Whilst in the stadium or within the stadium footprint remain two metres from other people, not in your permitted 'bubble' where possible. Where this is not possible please ensure you are one metre away and take other mitigating measures (avoid face to face contact, continue moving to reduce the amount of time in close proximity and wear a face covering).
13. Where they are in place, you must follow one-way systems. Do not go the wrong way around and do not stop unless necessary.
14. When you enter the stadium proceed to your designated seat as soon as possible or immediately when instructed to do so by Club staff and stewards. If you must leave your seat whilst you are in the stadium, please return as quickly as possible.
15. You must only sit in the seat allocated to you on your ticket. Do not move to other empty seats even if the person in close proximity is a family member.
16. Maintain social distancing when using the toilet facilities. Facilities may be located within an exterior concourse area. Please follow the instructions of Club staff and stewards.
17. You must follow and comply with all signage whilst waiting at food and beverage concessions (where available). Social distancing must be maintained.
18. Do not spit, shake hands or hug anybody.

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19. When possible wash your hands for at least 20 seconds using soap and water.
20. If possible do not bring a bag in to the stadium. Bags must not exceed 21cmx21cm130cm and are preferably see-through.
21. At the end of the match please consider staying in your seat as long as possible to allow crowds to disperse.
22. In the event you develop COVID-19 symptoms whilst in the stadium please notify a member of Club staff or a steward immediately. You will be escorted to a designated medical isolation room. You will be asked to leave the stadium at the earliest opportunity and encouraged to book a COVID-19 test as soon as possible.
23. You must refrain from touching the match ball if it is kicked out of play and into the stands. A member of Club staff will collect the ball from the stands in order to sanitise it and return it to the field of play.
24. You must not approach any of the Club's or visiting Club's players or coaching staff at any time. Players and staff are not permitted to sign autographs or pose for photographs.
25. **You must follow all Club staff instructions at all times.**
26. Any breach of this COVID-19 Spectator Code of Conduct shall be addressed by the Club in accordance with available sanctions as detailed within the document or within the Club Charter.