DETAILED MODEL PLAN (LIHEAP)

Program Name: Low Income Home Energy Assistance

Grantee Name: Georgia

Report Name: DETAILED MODEL PLAN (LIHEAP)

Report Period: 10/01/2020 to 09/30/2021 **Report Status:** Submission Accepted by CO

Report Sections

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- 4. Section 3 COOLING ASSISTANCE
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- 19. Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters
- 20. Section 19: Certification Regarding Drug-Free Workplace Requirements
- 21. Section 20: Certification Regarding Lobbying
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Mandatory Grant Application SF-424

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

* 1.a. Type of Submission: Plan		* 1.b. Frequency: • Annual		* 1.c. Consolidated Application/ Plan/Funding Request? Explanation:		on/	* 1.d. Version: Initial Resubmission Revision Update		
					2. Date Rece				State Use Only:
					3. Applicant				5. Date Received By State:
					4a. Federal l	•			6. State Application Identifier:
					4b. Pederar	iwaru io	ichtmici	•	o. State Application recitines.
7. APPLICAN	T INFO	ORMATION							
* a. Legal Nai	ne: Geo	orgia Division o	of Family and Children	Services, LIHE	AP				
* b. Employer 1130678	/Taxpa	yer Identificat	ion Number (EIN/TIN): 58-	* c. Organiz	ational D	UNS:	135970)429
* d. Address:					16		11-		
* Street 1:		TWO PEAC	HTREE STREET, NW	SUITE 21-265	Street 2:				
* City:		ATLANTA			County:				
* State:		GA			Province:	:			
* Country:		United States			* Zip / Po Code:	stal	30303	3 - 3142	
e. Organizatio	nal Uni	t:			11-				
Department N Georgia Depa		of Human Sevi	ces		Division Name: Division of Family and Children Services				
f. Name and c	ontact i	nformation of	person to be contacted	l on matters in	volving this a	pplication	n:		
Prefix:	* First Cynth	Name:		Middle Name M	* Last Bryan			Name:	
Suffix:	Title: LIHE	AP Project Adı	ministrator	Organization	al Affiliation:				
* Telephone Number: (404) 656- 5252	Fax Ni	umber		* Email: Cynthia.Brya	ryant@dhs.ga.gov				
* 8a. TYPE O A: State Gover		LICANT:							
b. Addition	al Desci	ription:							
* 9. Name of I	Federal	Agency:							
				g of Federal Don sistance Number					CFDA Title:
10. CFDA Num	bers and	Titles	93568			Low-Inc	ome Hor	ne Ene	rgy Assistance
-		of Applicant's	-						
12. Areas Affo	ected by	Funding:							

13. CONGRESSIONAL DISTRICT	S OF:	
* a. Applicant	3 021	b. Program/Project: Statewide
Attach an additional list of Progran	n/Project Congressional Districts if ne	eded.
14. FUNDING PERIOD:		15. ESTIMATED FUNDING:
a. Start Date: 10/01/2020	b. End Date: 09/30/2021	* a. Federal (\$): b. Match (\$): \$0
* 16. IS SUBMISSION SUBJECT T	O REVIEW BY STATE UNDER EX	ECUTIVE ORDER 12372 PROCESS?
a. This submission was made ava	ilable to the State under the Executiv	re Order 12372
Process for Review on :		
b. Program is subject to E.O. 123	372 but has not been selected by State	for review.
c. Program is not covered by E.C). 12372.	
* 17. Is The Applicant Delinquent C YES NO	on Any Federal Debt?	
Explanation:		
complete and accurate to the best of	my knowledge. I also provide the rec my false, fictitious, or fraudulent state	the list of certifications** and (2) that the statements herein are true, quired assurances** and agree to comply with any resulting terms if I ments or claims may subject me to criminal, civil, or administrative
** The list of certifications and assu specific instructions.	rances, or an internet site where you	may obtain this list, is contained in the announcement or agency
	tle of Authorized Certifying Official	18c. Telephone (area code, number and extension)
Carla Fairley		18d. Email Address Carla.Fairley@dhs.ga.gov
18b. Signature of Authorized Certif	ying Official	18e. Date Report Submitted (Month, Day, Year) 08/28/2020

Attach supporting documents as specified in agency instructions.

Section 1 - Program Components

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Department of Health and Human Services Administration for Children and Families Office of Community Services Washington, DC 20201

August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01

OMB Approval No. 0970-0075 Expiration Date: 09/30/2020

THE PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13)Use of this model plan is optional. However, the information requested is required in order to receive a Low Income Home Energy Assistance Program (LIHEAP) grant in years in which the grantee is not permitted to file an abbreviated plan. Public reporting burden for this collection of information is estimated to average 1 hour per response, including the time for reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number.

Section 1 Program Components

Program Components, 2605(a), 2605(b)(1) - Assurance 1, 2605(c)(1)(C)

(No	Check which components you will operate under the LIHEAP program. te: You must provide information for each component designated here as requested elsewhere in plan.)		Operation
		Start Date	End Date
>	Heating assistance	11/01/2020	03/31/2021
>	Cooling assistance	04/01/2021	06/30/2021
>	Crisis assistance	11/01/2020	06/30/2021
>	Weatherization assistance	10/01/2020	09/30/2021

Provide further explanation for the dates of operation, if necessary

The contract to the Community Action Agencies for the LIHEAP program is from October 1, 2020 until September 30, 2021. The Heating and Crisis assistance is seasonal from November 1, 2020 until March 31, 2021. A cooling program is seasonal from April 1, 2021 until June 30, 2021. The weatherization program is operated from October 1, 2020until September 30, 2021.

Estimated Funding Allocation, 2604(C), 2605(k)(1), 2605(b)(9), 2605(b)(16) - Assurances 9 and 16

1.2 Estimate what amount of available LIHEAP funds will be used for each component that you will operate: The total of all percentages must add up to 100%.	Percentage (%)
Heating assistance	39.50%
Cooling assistance	20.00%
Crisis assistance	23.00%
Weatherization assistance	7.00%
Carryover to the following federal fiscal year	0.00%

Administrative and planning costs		-						10.00%
Services to reduce home energy needs including needs	assessme	ent (Assurance 1	16)					0.50%
Used to develop and implement leveraging activities								0.00%
TOTAL								100.00%
Alternate Use of Crisis Assistance Funds, 2605(c)(1)(C)							
1.3 The funds reserved for winter crisis assistance t	hat have	e not been exp	ended b	y March 15 will	be rep	rogrammed to:		
Heating assistance				<u> </u>		Cooling assista	nce	
Weatherization assistance	e			1		Other (specify:	:)	
•								
Categorical Eligibility, 2605(b)(2)(A) - Assurance 2								
1.4 Do you consider households categorically eligible column below? • Yes No	le if one	household mer	mber re	ceives one of the	e follov	ving categories o	of bei	nefits in the left
					1.5	117		
If you answered "Yes" to question 1.4, you must co	mpiete t		7 and an		1.5 and		1	***
TANF	G v	Heating Yes O No	G.	Cooling Yes No	(A)	Crisis Yes O No		Weatherization Yes No
		res O No		res O No		res O No	<u> </u>	Yes No
SSI	_		_				_	
SNAP		es O No		Yes O No		es O No	_	Yes No
Means-tested Veterans Programs	OY	es 💽 No	0.7	Yes 💿 No	OY	es 💽 No	О	Yes 💽 No
Program Name		Heating		Cooling	_	Crisis		Weatherization
Other(Specify) 1		C Yes 💿 No)	C Yes O No		C Yes 💿 No		O Yes O No
1.5 Do you automatically enroll households without	t a direct	t annual applic	cation?	O Yes O No				
1.6 How do you ensure there is no difference in the when determining eligibility and benefit amounts? Those that are categorically eligible must submit the sabeing \$350 or \$400.		_					-	-
SNAP Nominal Payments								
1.7a Do you allocate LIHEAP funds toward a nomi	nal payn	nent for SNAF	P housel	ıolds? 🖰 Yes 🎉	€ No			
If you answered "Yes" to question 1.7a, you must p	orovide a	response to q	uestion	s 1.7b, 1.7c, and	1.7d.			
1.7b Amount of Nominal Assistance: \$0.00								
1.7c Frequency of Assistance								
Once Per Year								
Once every five years								
Other - Describe:								
1.7d How do you confirm that the household receive	ing a no	minal paymen	t has ar	energy cost or	need?			
Must have the Energy Bill submitted w	ith the ar	oplication.						
Determination of Eligibility - Countable Income								
								
1.8. In determining a household's income eligibility	for LIH	EAP, do you ı	ise gros	s income or net	income	e ?		
1.8. In determining a household's income eligibility Gross Income	for LIH	EAP, do you ı	use gros	s income or net	income	e ?		
	for LIH	IEAP, do you ı	use gros	s income or net	income	e?		
Gross Income		, ·						
Gross Income Net Income		, ·						

_						
>	Contract Income					
>	Payments from mortgage or Sales Contracts					
>	Unemployment insurance					
~	Strike Pay					
~	Social Security Administration (SSA) benefits					
	Including MediCare deduction deduction					
~	Supplemental Security Income (SSI)					
~	Retirement / pension benefits					
~	General Assistance benefits					
~	Temporary Assistance for Needy Families (TANF) benefits					
	Supplemental Nutrition Assistance Program (SNAP) benefits					
	Women, Infants, and Children Supplemental Nutrition Program (WIC) benefits					
	Loans that need to be repaid					
	Cash gifts					
	Savings account balance					
	One-time lump-sum payments, such as rebates/credits, winnings from lotteries, refund deposits, etc.					
	Jury duty compensation					
~	Rental income					
~	Income from employment through Workforce Investment Act (WIA)					
	Income from work study programs					
~	Alimony					
~	Child support					
~	Interest, dividends, or royalties					
~	Commissions					
	Legal settlements					
	Insurance payments made directly to the insured					
	Insurance payments made specifically for the repayment of a bill, debt, or estimate					

>	Veterans Administration (VA) benefits
	Earned income of a child under the age of 18
	Balance of retirement, pension, or annuity accounts where funds cannot be withdrawn without a penalty.
	Income tax refunds
	Stipends from senior companion programs, such as VISTA
	Funds received by household for the care of a foster child
	Ameri-Corp Program payments for living allowances, earnings, and in-kind aid
	Reimbursements (for mileage, gas, lodging, meals, etc.)
	Other
	ny of the above questions require further explanation or clarification that could not be made in fields provided, attach a document with said explanation here.

Section 2 - HEATING ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

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L							
Section 2 - Heating Assistance							
Eligibility, 2605(b)(2) - Assurance 2						
2.1 Designate the	e income eligibility threshold used for the	heating co	omponent:				
Add	Household size		Eligibility Guideline	Eligibility Threshold			
1	All Household Sizes		State Median Income	60.00%			
2.2 Do you have HEATING ASSI	additional eligibility requirements for ITANCE?	C Yes	⊙ No				
2.3 Check the ap	propriate boxes below and describe the p	policies for	each.				
Do you require a	nn Assets test ?	C Yes	⊙ No				
Do you have add	litional/differing eligibility policies for:						
Renters?		C Yes	⊙ No				
Renters Li	ving in subsidized housing ?	Oyes	⊙ No				
Renters wi	th utilities included in the rent ?	C Yes	⊙ No				
Do you give prio	rity in eligibility to:	*					
Elderly?		• Yes	C _{No}				
Disabled?		Oyes	⊙ _{No}				
Young chil	ldren?	C Yes	⊙ No				
Household	s with high energy burdens ?	C Yes ⊙ No					
Other? Mo	edically Home bound	• Yes	C No				
Ge energy bu burden. W opening to	rden. Renters whose utilities are included in We give priority service to the elderly and di to the general public. We require that all app	n the rent ar sabled hom dicants prov	subsidized housing if their utility bill is in their to not eligible for LIHEAP assistance unless the ebound. They are allowed to apply for services wide an individual bill for the residence applying idual bill and are given priority consideration.	renter can verify an energy one month prior to the program			
Determination of	f Benefits 2605(b)(5) - Assurance 5, 2605	(c)(1)(B)					
2.4 Describe how	y you prioritize the provision of heating a	ssistance t	ovulnerable populations,e.g., benefit amounts	, early application periods, etc.			
	The first 30 days of the heating program are reserved for serving medically homebound households and elderly households with members that are 65 years of age and older.						
travel to a services th	1) Medically Homebound Household - A household which, in the judgment of the local community action agency, contains no person(s) able to travel to an intake center and to apply for Energy Assistance because of a medical condition which currently qualifies the person for home services through Medicaid or Medicare, and/or currently receives home delivered meals, home - health agency services, or homemaker services or who has disabilities confining the residents to the home.						
	Household - A household which contains over in the household age 60 and older the household age 60 and 0 and		years of age and older are served in the first 30 ll receive the maximum benefit of \$400.	days of the program. If there is			
2.5 Charlette	righles vou use to determine vour benefi	Alonol- (C	hook all that anyloù				

☑ Income								
Family (household) size	Family (household) size							
Home energy cost or need:								
Fuel type	Fuel type							
Climate/region								
☑ Individual bill								
Dwelling type								
Energy burden (% of incom	Energy burden (% of income spent on home energy)							
Energy need								
Other - Describe:								
Vulnerable Population alloc the household will receive the maxi		he vulnerable population factor of having a	n elderly person age 60 or over					
Benefit Levels, 2605(b)(5) - Assurance 5	, 2605(c)(1)(B)							
2.6 Describe estimated benefit levels for	the fiscal year for which this plan	n applies						
Minimum Benefit	\$350	Maximum Benefit	\$400					
2.7 Do you provide in-kind (e.g., blankets, space heaters) and/or other forms of benefits? O Yes No								
If yes, describe.								
If any of the above question the fields provided, attach a	•		could not be made in					

Section 3 - COOLING ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

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<u> </u>							
Section 3 - Cooling Assistance							
Eligibility, 2605(c)(1)(A), 2605 (b)(2) - Assurance 2						
3.1 Designate Th	3.1 Designate The income eligibility threshold used for the Cooling component:						
Add	Add Household size Eligibility Guideline Eligibility Threshold						
1	All Household Sizes		State Median Income		60.00%		
-	3.2 Do you have additional eligibility requirements for COOLING ASSITANCE?						
3.3 Check the ap	propriate boxes below and describe the p	olicies for	each.				
Do you require a	nn Assets test ?	C Yes	€ No				
Do you have add	litional/differing eligibility policies for:						
Renters?		C Yes	⊙ No				
Renters Li	Renters Living in subsidized housing?						
Renters wi	th utilities included in the rent ?	C Yes	⊙ No				
Do you give prio	rity in eligibility to:	-					
Elderly?		• Yes	C No				
Disabled?		C Yes	⊙ No				
Young chi	ldren?	C Yes	€ No				
Household	s with high energy burdens ?	C Yes	€ No				
Other? M	edically Home bound	• Yes	C No				
Explanations of	policies for each "yes" checked above:	*					
	energy burden. We give priority service to t		o live in subsidized housing if their utility bill is by giving those eligible households with individu				
3.4 Describe how	y you prioritize the provision of cooling as	ssistance to	ovulnerable populations, e.g., benefit amounts,	early application perio	ds, etc.		
Georgia give priority to the vulnerable population of eligible households with individuals that are 60 years of age and older with the maximum benefit.							
Determination o	f Benefits 2605(b)(5) - Assurance 5, 2605((c)(1)(B)					
3.5 Check the va	riables you use to determine your benefit	levels. (Cl	heck all that apply):				
✓ Income							
Family (ho	usehold) size						
	gy cost or need:						
Fue	l type						
Clin	nate/region						
✓ Individual bill							

Dwelling type								
Energy burden (% of income spent on home energy)								
Energy need								
Other - Describe:								
Benefit Levels, 2605(b)(5) - Assurance 5, 2605	Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)							
3.6 Describe estimated benefit levels for the f	iscal year for which this plan	applies						
Minimum Benefit	\$350	Maximum Benefit	\$400					
3.7 Do you provide in-kind (e.g., fans, air con	nditioners) and/or other form	s of benefits? O Yes O No						
If yes, describe.								
If any of the above questions re	equire further expla	unation or clarification that co	ould not be ma	ade in				

Section 4 - CRISIS ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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Section 4: CRISIS ASSISTANCE					
Eligibility - 2604	I(c), 2605(c)(1)(A)				
	e income eligibility threshold used for the crisis comp	onent			
Add	Household size	Eligibility Guideline	Eligibility Threshold		
1	All Household Sizes	State Median Income	60.00%		
4.2 Provide your	r LIHEAP program's definition for determining a cris	sis.			
fuel source	crisis is determined when a low-income household is factor. A crisis may also result from a weather related emergency be treated as crisis.	•			
4.3 What constitu	tutes a <u>life-threatening crisis?</u>				
energy ass	life-threatening situation is one where by there is a life the sistance applicant is without energy service. It must be voractitioner of the healing arts, or a county health director	alidated by a medical professional such as a ph			
Crisis Requirem	nent, 2604(c)				
4.4 Within how r	many hours do you provide an intervention that will	resolve the energy crisis for eligible househo	lds? 48Hours		
4.5 Within how r situations? 18Ho	many hours do you provide an intervention that will bours	resolve the energy crisis for eligible househo	lds in life-threatening		
Crisis Eligibility	, 2605(c)(1)(A)				
4.6 Do you have ASSISTANCE?	additional eligibility requirements for CRISIS	€ Yes C No			
4.7 Check the ap	opropriate boxes below and describe the policies for e	ach			
Do you require a	an Assets test ?	C Yes O No			
Do you give prio	ority in eligibility to :				
Elderly?		⊙ Yes ○ No			
Disabled?		C Yes O No			
Young Chi	ildren?	C Yes ⊙ No			
Household	ls with high energy burdens?	C Yes			
Other? Me	edically Home bound	⊙ Yes C No			
In Order to rece	vive crisis assistance:				
Must the h empty tank?	nousehold have received a shut-off notice or have a ne	ar Yes O No			
Must the h	nousehold have been shut off or have an empty tank?	€ Yes C No			
Must the h	nousehold have exhausted their regular heating benef	it? CYes ONo			
Must rente received an evict	ers with heating costs included in their rent have tion notice ?	C Yes ⊙ No			
Must heati	ing/cooling he medically necessary?	Over Over			

Must the household have non-working heating or cooling equipment?		g	C Yes O No			
Other?			O Yes O No			
Do you have additional / differing eligibility polici	es for:					
Renters?			C Yes ⊙ No			
Renters living in subsidized housing?			C Yes O No			
Renters with utilities included in the rent?			O Yes No			
Explanations of policies for each "yes" checked al	bove:	<u> </u>				
			shut-off notice or empty tank in order to be eligible for crisis assistance. In for verification of age to qualify for elderly. Government supplied			
Determination of Benefits						
4.8 How do you handle crisis situations?						
Sep	arate compo	onent				
✓ Fas	t Track					
Oth	ier - Describ	e:				
4.9 If you have a separate component, how do you	determine o	risis assista	nce benefits?			
Am	ount to reso	lve the crisis				
Oth	ner - Describ	e:				
applications. 4.11 Do you provide individuals who are physicall Submit applications for crisis benefits without l	y disabled tl	ne means to:	ches and other designated places determined appropriate to take			
⊙ Yes ○ No If No, explain.						
Travel to the sites at which applications for cris	is assistance	are accepte	1?			
€ Yes ♠ No If No, explain.						
If you answered "No" to both options in question disabled?	4.11, please	explain altei	native means of intake to those who are homebound or physically			
Benefit Levels, 2605(c)(1)(B)						
4.12 Indicate the maximum benefit for each type of		tance offere	1.			
Winter Crisis \$400.00 maximum bene						
Summer Crisis \$400.00 maximum benef	iit					
Year-round Crisis \$0.00 maximum benefit		\ am#/ 2	n former of honofite?			
4.13 Do you provide in-kind (e.g. blankets, space h	neaters, fans) and/or oth	r forms of benefits?			
C Yes O No If yes, Describe						
4.14 Do you provide for equipment repair or repla	acement usir	g crisis fund	's?			
C Yes No	,ment usli	-5 cross rund				
If you answered "Yes" to question 4.14, you must	complete a	estion 4 15				
4.15 Check appropriate boxes below to indicate ty			led.			
	Winter Crisis	Summer Crisis	Year-round Crisis			

Heating system repair				
Heating system replacement				
Cooling system repair				
Cooling system replacement				
Wood stove purchase				
Pellet stove purchase				
Solar panel(s)				
Utility poles / gas line hook-ups				
Other (Specify):				
4.16 Do any of the utility vendors you work with ea	nforce a mo	ratorium on	shut offs?	
• Yes O No				
If you responded "Yes" to question 4.16, you must 4.17 Describe the terms of the moratorium and any				clients during or after the moratorium period.
unless a bill is at least 45 days overdue and proper notification has been sent. temperature is going to be	. No disconne	ect during pro	otection dates if custo	ne power or gas company cannot disconnect service comer agrees and adheres to payment plan. Also, if the ut offs are limited during both the summer and winter
If any of the above questions requi the fields provided, attach a docun		_		rification that could not be made in re.

Section 5 - WEATHERIZATION ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01

OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

	Section	on 5: WEATHI	ERIZATION ASSISTANCE	
Eligibility, 2605(c	e)(1)(A), 2605(b)(2) - Assu	rance 2		
5.1 Designate the	income eligibility thresho	old used for the Weather	rization component	
Add	Househ	old Size	Eligibility Guideline	Eligibility Threshold
1	All Household Sizes		HHS Poverty Guidelines	200.00%
5.2 Do you enter i	into an interagency agree	ment to have another go	overnment agency administer a WEATHERIZ	ZATION component? Yes
5.3 If yes, name th	he agency. Georgia Enviro	onmental Finance Author	ity (GEFA)	
5.4 Is there a sepa	arate monitoring protocol	l for weatherization? 💽	Yes O No	
WEATHERIZAT	TION - Types of Rules			
5.5 Under what r	ules do you administer Ll	HEAP weatherization?	(Check only one.)	
Entirely un	der LIHEAP (not DOE)	rules		
Entirely un	der DOE WAP (not LIH	EAP) rules		
Mostly und	er LIHEAP rules with th	e following DOE WAP	rule(s) where LIHEAP and WAP rules differ (Check all that apply):
Incon	ne Threshold			
	herization of entire multi vill become eligible within	•	re is permitted if at least 66% of units (50% in	2- & 4-unit buildings) are
Weath	herize shelters temporari	ly housing primarily lov	w income persons (excluding nursing homes, p	risons, and similar institutional
Other	r - Describe:			
Mostly und	er DOE WAP rules, with	the following LIHEAP	rule(s) where LIHEAP and WAP rules differ	(Check all that apply.)
Incon	ne Threshold			
Weat	herization not subject to	DOE WAP maximum st	tatewide average cost per dwelling unit.	
✓ Weat	herization measures are 1	not subject to DOE Savi	ngs to Investment Ration (SIR) standards.	
	r - Describe:			
		neasures may be installed	and are not subject to the DOE health and safety	limit.
Eligibility, 2605(b	o)(5) - Assurance 5			
5.6 Do you requir	re an assets test?	C Yes O No		
5.7 Do you have a	dditional/differing eligib			
Renters		C Yes O No		
Renters livi housing?	ng in subsidized	O Yes O No		
5.8 Do you give p	riority in eligibility to:			
Elderly?		⊙ Yes ○ No		

Disabled?	• Yes O No						
Young Children?	€ Yes C No						
House holds with high energy burdens?	€ Yes C No						
Other? Those approved but did not receive services previously.	⊙ Yes O No						
If you selected "Yes" for any of the options in questions 5.6, 5.7, or 5.8, you must provide further explanation of these policies in the text field below.							
We do not offer assistance to renters who live in subsidized housing.							
According to the Georgia Environmental Finance Authority, who administers weatherization for Georgia LIHEAP, priorty of services, which includes installing ceiling insulation, caulking, weather-stripping, and small repairs are given to the elderly and disabled. Priority is given to disabled, elderly, elderly handicapped, households with children, and households with high heating bills. Additionally, clients that have been eligible fina on the wait-list for a period of three years of more will receive priority scoring.							
Benefit Levels							
5.9 Do you have a maximum LIHEAP wea	therization benefit/expenditur	re per household? • Yes O No					
5.10 If yes, what is the maximum? \$7,261							
Types of Assistance, 2605(c)(1), (B) & (D)							
5.11 What LIHEAP weatherization measu	res do you provide ? (Check a	ll categories that apply.)					
Weatherization needs assessments/	audits	Energy related roof repair					
☑ Caulking and insulation		Major appliance Repairs					
Storm windows		Major appliance replacement					
Furnace/heating system modification	ons/ repairs	₩ Windows/sliding glass doors					
Furnace replacement		☑ Doors					
Cooling system modifications/ repa	irs	☑ Water Heater					
Water conservation measures		Cooling system replacement					
Compact florescent light bulbs		Other - Describe: WAP related incidental repairs; door and window repair					
	If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.						

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Section 6: Outreach, 2605(b)(3) - Assurance 3, 2605(c)(3)(A) 6.1 Select all outreach activities that you conduct that are designed to assure that eligible households are made aware of all LIHEAP assistance available: | Place posters/flyers in local and county social service offices, offices of aging, Social Security offices, VA, etc. | Publish articles in local newspapers or broadcast media announcements. | Include inserts in energy vendor billings to inform individuals of the availability of all types of LIHEAP assistance. | Mass mailing(s) to prior-year LIHEAP recipients. | Inform low income applicants of the availability of all types of LIHEAP assistance at application intake for other low-income programs. | Inform low income applicants with other low-income program offices to perform outreach to target groups. | Other (specify):

Section 7 - Coordination, 2605(b)(4) - Assurance 4

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Section 7: Coordination, 2605(b)(4) - Assurance 4 7.1 Describe how you will ensure that the LIHEAP program is coordinated with other programs available to low-income households (TANF, SSI, WAP, etc.). Doint application for multiple programs Intake referrals to/from other programs One - stop intake centers Other - Describe:

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Section 8: Agency Designation, 2605(b)(6) - Assurance 6 (Required for state grantees and the Commonwealth of Puerto Rico)

the Commonwealth of Puerto Rico)					
8.1 Ho	w would you categorize the primary responsibility of your State agency?				
	Administration Agency				
	Commerce Agency				
	Community Services Agency				
	Energy / Environment Agency				
	Housing Agency				
<u><</u>	Welfare Agency				
	Other - Describe:				
Alterna	ate Outreach and Intake, 2605(b)(15) - Assurance 15				
If you s	selected "Welfare Agency" in question 8.1, you must complete questions 8.2, 8.3, and 8.4, as applicable.				
8.2 Ho	w do you provide alternate outreach and intake for HEATING ASSISTANCE?				
	Applications for the Regular Energy Assistance Program that provides heating assistance are taken through local Community Action Agencies under contract to DFCS. The local county offices of the Division of Family and Children Services make referrals. Outreach activities are coordinated between these agencies for each of the 159 counties. Outreach is also coordinated with other social services agencies (i.e. Salvation Army, United Way, Area Agencies on Aging, Social Security Administration, and other government entities), utility vendors, medical facilities, schools, etc.				
8.3 Ho	w do you provide alternate outreach and intake for COOLING ASSISTANCE?				
	The process is the same for cooling as it is for Regular Energy Assistance.				
8.4 Ho	w do you provide alternate outreach and intake for CRISIS ASSISTANCE?				
	Applications for the Crisis Assistance Program that provides energy assistance are taken through local community action agencies under contract to DFCS. The local county offices of the Division of Family and Children Services make referrals. Outreach activities are coordinated				

between these agencies for each of the 159 counties in addition to other Social Services agencies (i.e. Salvation Army, United Way, Area Agencies on Aging, Social Security Administration, and other government entities), utility vendors, medical facilities, schools, etc. 8.5 LIHEAP Component Administration. Heating Cooling Crisis Weatherization 8.5a Who determines client eligibility? Community Action Community Action Community Action State Energy/ Agencies Agencies Agencies Environment Agency Community Action Community Action Community Action 8.5b Who processes benefit payments to gas and electric vendors? Agencies Agencies Agencies 8.5c who processes benefit payments to bulk fuel Community Action Community Action Community Action vendors? Agencies Agencies Agencies 8.5d Who performs installation of weatherization State Energy/ measures? Environment Agency If any of your LIHEAP components are not centrally-administered by a state agency, you must complete questions 8.6, 8.7, 8.8, and, if applicable, 8.9. 8.6 What is your process for selecting local administering agencies? When applicable, local administering agencies are selected via the state's procurement process with consideration to the CFR governing the program. Georgia contracts with 19 Community Action Agencies (CAA's) through the Division of Family and Children Services to administer LIHEAP. Each agency is required to go through the contracting process annually. Included in the contracting process is the submission of an operational plan that has to be approved by the State Office. The Community Action Agencies are designated agencies with established intake locations in all 159 counties in the state of Georgia. These locations must be geographically accessible to all potentially eligible households. 8.7 How many local administering agencies do you use? 19 8.8 Have you changed any local administering agencies in the last year? O Yes No 8.9 If so, why? Agency was in noncompliance with grantee requirements for LIHEAP -Agency is under criminal investigation Added agency Agency closed Other - describe If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

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Section 9: Energy Suppliers, 2605(b)(7) - Assurance 7 9.1 Do you make payments directly to home energy suppliers? **⊙** Yes **○** No Heating Cooling Tes O No Crisis Are there exceptions? • Yes • No If ves. Describe. Households whose home energy suppliers do not have a current Home Energy Supplier Agreement with the program receives the funds to pay the bill. 9.2 How do you notify the client of the amount of assistance paid? Upon approval by the computer system, the local administering agency provides the pink copy (indicating approval) of the application to the applicant household. (This applies to both the Regular and Crisis components) 9.3 How do you assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment? Home Energy Suppliers who participate in the Georgia Energy Assistance Program will satisfy all of the Federal Assurances by signing and complying with the Home Energy Supplier's Agreement. The Home Energy Supplier Agreement will remain in effect for one year. If any of the information provided on the Agreement changes, the fuel supplier is required to notify the Department in writing. This partnership agreement with the home energy suppliers provides additional benefits to low-income households by providing a documentation of need for consideration for extended payment deadlines, delays in cut-off dates, restoration of services based on the state's agreement to home energy suppliers to pay approved EAP applications. When needed, the program has the capability to receive validation from the home energy supplier that the bill has been paid as agreed upon. 9.4 How do you assure that no household receiving assistance under this title will be treated adversely because of their receipt of LIHEAP assistance? Page 6, number 11 of the vendor agreement states - That no person shall, on the basis of race, color, national origin or sex be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity funded in whole or part with funds made available under this subpart. Any prohibition against discrimination on the basis of age under the Age Discrimination Act of 1976 or with respect of an otherwise qualified handicapped individual as provided in Section 504 of the Rehabilitation Act of 1973 shall also apply to any such The Division of Family and Children Services via the Department of Human Services provides a toll free number, that is to be posted in each LIHEAP intake location, that can be used to report complaints against vendors should a client feel that they have been mistreated. 9.5. Do you make payments contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households? O Yes O No If so, describe the measures unregulated vendors may take.

If any of the above questions require further explanation or clarification that could not be made in

the fields provided, attach a document with said explanation here.

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LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) **MODEL PLAN** SF - 424 - MANDATORY

Section	10:	Program.	Fiscal Monitoring, ar	nd Audit.	26050	(b)	(10))
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10 1	How do	VOII OPCIIP	a annd fices	l accounting	and tracking	of LIHEAP funds	,9

require accoun	adequate to audit and ments. The DFCS will ting for Federal funds p	otherwise verify that the assistance payr use its currently established and operati paid to the State under this title. In addit provided under this title.	nents and administrative cost claims for onal PeopleSoft System to assure the p	or reimbursement meet Federal proper fiscal control and fund
Audit Process				
10.2. Is your I	• 0	dited annually under the Single Audit	Act and OMB Circular A - 133?	
		sing to the level of material weakness ews, or other government agency revi	_	-
No Findings				
Finding	Type	Brief Summary	Resolved?	Action Taken
1	monitoring	Monitoring procedures did not require program personnel to obtain and review documentation supporting the monthly administrative costs total reported by subrecipients.	Yes	procedure/policy changes
10.4. Audits o	f Local Administering	g Agencies		
What types of Select all that	-	ements do you have in place for local a	dministering agencies/district offices	5?
✓ Loca	al agencies/district off	ices are required to have an annual a	udit in compliance with Single Audit	Act and OMB Circular A-133
✓ Loca	al agencies/district off	ices are required to have an annual a	udit (other than A-133)	
✓ Loca	al agencies/district off	ices' A-133 or other independent audi	its are reviewed by Grantee as part o	f compliance process.
✓ Gra	ntee conducts fiscal a	nd program monitoring of local agenc	eies/district offices	
Compliance M	Ionitoring			
10.5. Describe that apply	the Grantee's strateg	gies for monitoring compliance with th	ne Grantee's and Federal LIHEAP p	olicies and procedures: Select all
Grantee empl	oyees:			
✓ Inte	rnal program review			
✓ Depa	artmental oversight			
✓ Seco	ndary review of invoi	ices and payments		

Other program review mechanisms are in place. Describe:

Local Administering Agencies / District Offices:
On - site evaluation
Annual program review
Monitoring through central database
✓ Desk reviews
Client File Testing / Sampling
Other program review mechanisms are in place. Describe:
10.6 Explain, or attach a copy of your local agency monitoring schedule and protocol.
Local reporting and Division/State Office monitoring efforts will be used to assure proper dispersal of, and accounting for, Title XXVI benefit funds. The CAAs will provide reports of fund allocation utilization and program implementation activities. The Division/State Office shall monitor the activities of the CAAs and payment processing schedules. Details for local reporting procedures are included in the EAP Procedures Manual. The Department of Human Services will monitor the activities of the CAA's at least every three years using on-site reviews and desk audits. In addition, we conduct desk reviews, technical assistance by phone, and monitoring of the EAP subsystem. DHS can conduct unannounced monitoring visits if the agency is high risk or presented with reasonable evidence of fraud, abuse or neglect of program funds or mismanagement of program. The Division/State office will assure that the appropriate warning statements are included on benefit applications, Home Energy Supplier's Agreements, contracts with CAAs and Letters of Agreement to prevent, detect, and correct waste, fraud and abuse. Should households receive over-payment, procedures as outlined in the EAP Procedures Manual will be implemented for recoupment or repayment of such overpayment or referred to the office that handles fraud and abuse.
10.7. Describe how you select local agencies for monitoring reviews.
Site Visits:
All agencies could receive a site visit. If an agency has not received an on-site review within the past 2 FFY years, they are to be reviewed the following FFY. If an agency has received an unusual number of complaints, or there is evidence of possible mismanagement, an on-site monitoring visit is conducted. If there is any information found during a desk review that may raise a red flag, the State will schedule an on-site monitoring review of that agency.
Desk Reviews:
All agencies receive a desk review. If an agency has not received a desk review within the past 2 FFY years, they are to be reviewed the following FFY. If an agency has received an unusual number of complaints, or there is evidence of possible mismanagement, an immediate desk review may be conducted depending on the nature of the complaint (i.e. a number of clients complain they received approval but their bill has not been paid, spending trends, etc.)
10.8. How often is each local agency monitored ?
At least once every three years. Agencies may be subject to a desk review annually.
10.9. What is the combined error rate for eligibility determinations? OPTIONAL
10.10. What is the combined error rate for benefit determinations? OPTIONAL
10.11. How many local agencies are currently on corrective action plans for eligibility and/or benefit determination issues? 0
10.12. How many local agencies are currently on corrective action plans for financial accounting or administrative issues? 0
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Section 11: Timely and Mean	ningful Public Partici	pation, 2605(b)(12), 2605(C)(2)					
11.1 How did you obtain input from the public in the of Select all that apply.	development of your LIHEAP pla	n?					
Tribal Council meeting(s)							
✓ Public Hearing(s)							
✓ Draft Plan posted to website and available fo	or comment						
✓ Hard copy of plan is available for public view	w and comment						
Comments from applicants are recorded							
Request for comments on draft Plan is adver	rtised						
Stakeholder consultation meeting(s)							
Comments are solicited during outreach acti	Comments are solicited during outreach activities						
Other - Describe:							
11.2 What changes did you make to your LIHEAP pla None Public Hearings, 2605(a)(2) - For States and the Comm							
11.3 List the date and location(s) that you held public	hearing(s) on the proposed use an	d distribution of your LIHEAP funds?					
	Date	Event Description					
1	07/22/2020	Virtual Live Public Hearing					
2	01/23/2020	General Assembly Public Hearing, Legislative Hearing					
11.4. How many parties commented on your plan at th	ne hearing(s)? 3	-					
11.5 Summarize the comments you received at the hea	uring(s).						
		e was also a comment on increasing the Weatherization nd discussed possibly moving to including additional funding					
11.6 What changes did you make to your LIHEAP pla	ın as a result of the comments reco	eived at the public hearing(s)?					
No changes were made to the State Plan.							
If any of the above questions require	further explanation or	clarification that could not be made in					

the fields provided, attach a document with said explanation here.

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Section 12: Fair Hearings, 2605(b)(13) - Assurance 13

- 12.1 How many fair hearings did the grantee have in the prior Federal fiscal year? 0
- 12.2 How many of those fair hearings resulted in the initial decision being reversed? 0
- 12.3 Describe any policy and/or procedural changes made in the last Federal fiscal year as a result of fair hearings?

None

12.4 Describe your fair hearing procedures for households whose applications are denied.

The CAAs will assess each request in-house to determine if the issue can be resolved locally. Should the client request an administrative hearing, the request is sent to the State LIHEAP office. The State will provide an opportunity for a Fair Hearing through the Office of State Administrative Hearings, Legal Services Office to individuals whose claims for assistance are denied or are not acted upon with reasonable promptness. Appropriate procedures will be described by the Legal Services Office to assure due process is carried out in all cases.

12.5 When and how are applicants informed of these rights?

Each applicant will be notified of his or her Fair Hearings Rights or Procedures through receipt of an Information Notice at the time of application intake. Fair Hearings procedures are prescribed by the Georgia Environmental Facilities Authority for individuals who are denied weatherization assistance or whose application is not acted upon with reasonable promptness.

12.6 Describe your fair hearing procedures for households whose applications are not acted on in a timely manner.

The State will provide an opportunity for a Fair Hearing through the office of State Administrative Hearings, Legal Services Office to individuals whose claims for assistance are denied or are not acted upon with reasonable promptness. Appropriate procedures will be described by the Legal Services Office to assure due process is carried out in all cases.

12.7 When and how are applicants informed of these rights?

Each applicant will be notified of his or her Fair Hearings Rights or Procedures through receipt of an Information Notice at the time of application intake. Fair Hearings procedures are prescribed by the Georgia Environmental Facilities Authority for individuals who are denied weatherization assistance or whose application is not acted upon with reasonable promptness.

Section 13 - Reduction of home energy needs, 2605(b)(16) - Assurance 16

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Section 13: Reduction of home energy needs, 2605(b)(16) - Assurance 16

13.1 Describe how you use LIHEAP funds to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance?

Georgia LIHEAP will set aside .50% of the regular LIHEAP funds in FFY 2021 for Assurance 16 services to eligible LIHEAP households.

In an effort to address the issues related to lack of heating, choices of unsafe means of heating, cooking and attending to personal needs, the following procedures are in place to perform the following types of activities under Assurance 16:

- -Mass outreach items given to eligible LIHEAP households.
- -Consumer counseling regarding bill payments, schedules of payments, unsafe means of heating, energy conservation, budget billing, and other such information necessary to alleviate the energy burden to eligible LIHEAP households.
- 13.2 How do you ensure that you don't use more than 5% of your LIHEAP funds for these activities?

The State budgets allocates no more than .50% of the LIHEAP grant for Assurance 16 activities. The Senior Budget Manager over LIHEAP funds closely monitors the budget throughout the program year and only allocates .50% of the LIHEAP funds for those approved activities.

13.3 Describe the impact of such activities on the number of households served in the previous Federal fiscal year.

Assurance 16 was not used in the previous fiscal year.

13.4 Describe the level ofdirect benefitsprovided to those households in the previous Federal fiscal year.

The level of benefit provided was assistance in handling energy issues. Fuel providers were contacted to negotiate payment arrangements and re-connection of services. Other assistance provided included consumer counseling regarding bill payments, assistance in obtaining payment plans, counseling in regards to unsafe means of heating, energy conservation, and budget billing, and other such information necessary to alleviate the energy burden.

13.5 How many households applied for these services? 0

13.6 How many households received these services? 0

Section 14 - Leveraging Incentive Program ,2607A

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14.1 Do you plan to submit an application for the leveraging incentive program?

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Section 14:Leveraging Incentive Program, 2607(A)

Yes W No			
			-

14.2 Describe instructions to any third parties and/or local agencies for submitting LIHEAP leveraging resource information and retaining records.

N/A

Ø.

14.3 For each type of resource and/or benefit to be leveraged in the upcoming year that will meet the requirements of 45 C.F.R. § 96.87(d)(2)(iii), describe the following:

Resource	What is the type of resource or benefit ?	What is the source(s) of the resource ?	How will the resource be integrated and coordinated with LIHEAP?
1	Fuel Fund	Home Energy Assistance Team (HEAT)	Funds are used for crisis households

Section 15 - Training

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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Section 15: Training			
15.1 Describe the training you provide for each of the following groups:			
a. Grantee Staff:			
Formal training on grantee policies and procedures			
How often?			
Annually			
Biannually			
As needed			
Other - Describe:			
Employees are provided with policy manual			
Other-Describe:			
b. Local Agencies:			
Formal training conference			
How often?			
Annually			
Biannually			
As needed			
Other - Describe:			
✓ On-site training			
How often?			
Annually			
Biannually			
As needed			
Other - Describe:			
Employees are provided with policy manual			
Other - Describe			
c. Vendors			
Formal training conference			
How often?			
Annually			
Biannually			
As needed			

Other - Describe:	
Policies communicated through vendor agreements	
Policies are outlined in a vendor manual	
Other - Describe:	
15.2 Does your training program address fraud reporting and prevention?	
€ Yes C No	
NO NO	
If any of the above questions require further explanation of	or clarification that could not be made in
the fields provided, attach a document with said explanation	on here.

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Section 16: Performance Goals and Measures, 2605(b) - Required for States Only

16.1 Describe your progress toward meeting the data collection and reporting requirements of the four required LIHEAP performance measures. Include timeframes and plans for meeting these requirements and what you believe will be accomplished in the coming federal fiscal year.

Georgia LIHEAP has revised the benefit matrix to ensure that we are encompassing vulnerable population in the home energy need for our assessment of eligibility. All households with elderly individuals over the age of 60 that meet the 60% of the State median income will automatically receive the maximum benefit level 1 which is \$400.00. This change affected the program by ensuring that the elderly eligible for the program had a significant benefit amount applied to their energy bill. Most of these individuals have fixed incomes and the assistance will allow the household to free up resources that could be applied to medications, food and other household necessities.

Georgia has had several meetings concerning the LIHEAP performance measures with the energy vendors that serve the LIHEAP eligible households across the state. Georgia has provided training and technical assistance to the energy providers to ensure that the data collected for the required LIHEAP performance measures are collected accurately and submitted timely to the state office.

Georgia State Office believe that they will accomplishe the goal of submitting the electric data for the performance measures for FY2021. It is also the goal to increase the effectivetiveness of addressing the high energy burden households in FY2021 by having the fuel type determine the benefit amount. The fuel type with the higher energy burden will have a higher benefit amount.

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Section 17: Program Integrity, 2605(b)(10)						
17.1 Fraud Reporting Mechanisms						
a. Describe all mechanisms availal	ble to the public for reporting cases of	f suspected waste, fraud, and abuse. S	elect all that apply.			
Online Fraud Reportin	ng					
Dedicated Fraud Repo	rting Hotline					
Report directly to local	l agency/district office or Grantee offi	ice				
Report to State Inspect	tor General or Attorney General					
Forms and procedures	Forms and procedures in place for local agencies/district offices and vendors to report fraud, waste, and abuse					
Other - Describe:	Other - Describe:					
b. Describe strategies in place for advertising the above-referenced resources. Select all that apply						
Printed outreach mate	Printed outreach materials					
Addressed on LIHEAF	Addressed on LIHEAP application					
Website	Website					
Other - Describe:	Other - Describe:					
17.2. Identification Documentation Requirements						
a. Indicate which of the following forms of identification are required or requested to be collected from LIHEAP applicants or their household members.						
Collected from Whom?						
Type of Identification Collected	Applicant Only	All Adults in Household	All Household Members			
Social Security Card is photocopied and retained	Required	Required	Required			
	Requested	Requested	Requested			
Social Security Number (Without actual Card)	Required	Required	Required			
	Requested	Requested	Requested			
Government-issued identification card (i.e.: driver's license, state ID,	Required	Required	Required			
Tribal ID, passport, etc.)	Requested	Requested	Requested			

Other	Applicant Only Required	Applicant Only Requested	All Adults in Household Required	All Adults in Household Requested	All Household Members Required	All Household Members Requested
b. Describe any exceptions to the above policies.						
17.3 Identification Verification	•	e 1e				C. L. W. A. A.
Describe what methods are used to verapply	rify the authenticit	y of identification	documents provid	ded by clients or ho	usehold members	. Select all that
Verify SSNs with Social Securi	ty Administration					
Match SSNs with death record	s from Social Secu	rity Administratio	n or state agency			
Match SSNs with state eligibili	ty/case managemen	nt system (e.g., SN	AP, TANF)			
Match with state Department	of Labor system					
Match with state and/or federa	al corrections system	m				
Match with state child support	system					
Verification using private softv	vare (e.g., The Wo	rk Number)				
In-person certification by staff	(for tribal grantee	s only)				
Match SSN/Tribal ID number	with tribal databas	se or enrollment r	ecords (for tribal	grantees only)		
Other - Describe:						
17.4. Citizenship/Legal Residency Ver	rification					
What are your procedures for ensuring all that apply.	ng that household n	nembers are U.S. o	citizens or aliens v	vho are qualified to	receive LIHEAP	benefits? Select
Clients sign an attestation of o	citizenship or legal	residency				
Client's submission of Social S	Security cards is ac	ccepted as proof of	legal residency			
Noncitizens must provide doc	umentation of imn	nigration status				
Citizens must provide a copy	of their birth certi	ficate, naturalizati	on papers, or pas	sport		
Noncitizens are verified throu	igh the SAVE syste	em				
Tribal members are verified t	through Tribal enr	ollment records/T	ribal ID card			
Other - Describe:						
17.5. Income Verification						
What methods does your agency utiliz	ze to verify househo	old income? Select	all that apply.			
Require documentation of inco	ome for all adult ho	usehold members				
Pay stubs						
Social Security award le	etters					
✓ Bank statements						
Tax statements						
Zero-income statements	8					
Unemployment Insuran	ice letters					
Other - Describe:						
Computer data matches:						
Income information ma	tched against state	computer system	(e.g., SNAP, TAN	(F)		
Proof of unemployment	benefits verified w	vith state Departm	ent of Labor			

Social Security income verified with SSA
Utilize state directory of new hires
Other - Describe:
17.6. Protection of Privacy and Confidentiality
Describe the financial and operating controls in place to protect client information against improper use or disclosure. Select all that apply.
Policy in place prohibiting release of information without written consent
Grantee LIHEAP database includes privacy/confidentiality safeguards
Employee training on confidentiality for:
Grantee employees
Local agencies/district offices
Employees must sign confidentiality agreement
Grantee employees
Local agencies/district offices
Physical files are stored in a secure location
Other - Describe:
17.7. Verifying the Authenticity
What policies are in place for verifying vendor authenticity? Select all that apply.
All vendors must register with the State/Tribe.
All vendors must supply a valid SSN or TIN/W-9 form
Vendors are verified through energy bills provided by the household
Grantee and/or local agencies/district offices perform physical monitoring of vendors
Other - Describe and note any exceptions to policies above:
Vendors must provide a Federal Employer Identification Number (FEIN)
17.8. Benefits Policy - Gas and Electric Utilities
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.
Applicants required to submit proof of physical residency
Applicants must submit current utility bill
Data exchange with utilities that verifies:
Account ownership
Consumption
Balances
Payment history
Account is properly credited with benefit
Other - Describe:
Centralized computer system/database tracks payments to all utilities
Centralized computer system automatically generates benefit level
Separation of duties between intake and payment approval
Payments coordinated among other energy assistance programs to avoid duplication of payments
Payments to utilities and invoices from utilities are reviewed for accuracy
Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities
Direct payment to households are made in limited cases only

Procedures are in place to require prompt refunds from utilities in cases of account closure
Vendor agreements specify requirements selected above, and provide enforcement mechanism
Other - Describe:
17.9. Benefits Policy - Bulk Fuel Vendors
What procedures are in place for averting fraud and improper payments when dealing with bulk fuel suppliers of heating oil, propane, wood, and other bulk fuel vendors? Select all that apply.
Vendors are checked against an approved vendors list
Centralized computer system/database is used to track payments to all vendors
Clients are relied on for reports of non-delivery or partial delivery
Two-party checks are issued naming client and vendor
Direct payment to households are made in limited cases only
Vendors are only paid once they provide a delivery receipt signed by the client
Conduct monitoring of bulk fuel vendors
Bulk fuel vendors are required to submit reports to the Grantee
Vendor agreements specify requirements selected above, and provide enforcement mechanism
Other - Describe:
17.10. Investigations and Prosecutions
Describe the Grantee's procedures for investigating and prosecuting reports of fraud, and any sanctions placed on clients/staff/vendors found to have committed fraud. Select all that apply.
Refer to state Inspector General
Refer to local prosecutor or state Attorney General
Refer to US DHHS Inspector General (including referral to OIG hotline)
Local agencies/district offices or Grantee conduct investigation of fraud complaints from public
Grantee attempts collection of improper payments. If so, describe the recoupment process
Clients found to have committed fraud are banned from LIHEAP assistance. For how long is a household banned?
Contracts with local agencies require that employees found to have committed fraud are reprimanded and/or terminated
Vendors found to have committed fraud may no longer participate in LIHEAP
Other - Describe:
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

Instructions for Certification

- 1. By signing and submitting this proposal, the prospective primary participant is providing the certification set out below.
- 2. The inability of a person to provide the certification required below will not necessarily result in denial of participation in this covered transaction. The prospective participant shall submit an explanation of why it cannot provide the certification set out below. The certification or explanation will be considered in connection with the department or agency's determination whether to enter into this transaction. However, failure of the prospective primary participant to furnish a certification or an explanation shall disqualify such person from participation in this transaction.
- 3. The certification in this clause is a material representation of fact upon which reliance was placed when the department or agency determined to enter into this transaction. If it is later determined that the prospective primary participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.BrBbr.
- 4. The prospective primary participant shall provide immediate written notice to the department or agency to which this proposal is submitted if at any time the prospective primary participant learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.
- 5. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meanings set out in the Definitions and Coverage sections of the rules implementing Executive Order 12549. You may contact the department or agency to which this proposal is being submitted for assistance in obtaining a copy of those regulations.
- 6. The prospective primary participant agrees by submitting this proposal that, should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency entering into this transaction.
- 7. The prospective primary participant further agrees by submitting this proposal that it will include the clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction,"

provided by the department or agency entering into this covered transaction, without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.

- 8. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from the covered transaction, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.
- 9. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 10. Except for transactions authorized under paragraph 6 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

- (1) The prospective primary participant certifies to the best of its knowledge and belief, that it and its principals:
- (a) Are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded by any Federal department or agency;
- (b) Have not within a three-year period preceding this proposal been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State or local) transaction or contract under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;
- (c) Are not presently indicted for or otherwise criminally or civilly charged by a governmental entity (Federal, State or local) with commission of any of the offenses enumerated in paragraph (1)(b) of this certification; and
- (d) Have not within a three-year period preceding this application/proposal had one or more public transactions (Federal, State or local) terminated for cause or default.
- (2) Where the prospective primary participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an

explanation to this proposal.

Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion--Lower Tier Covered Transactions

Instructions for Certification

- 1. By signing and submitting this proposal, the prospective lower tier participant is providing the certification set out below.
- 2. The certification in this clause is a material representation of fact upon which reliance was placed when this transaction was entered into. If it is later determined that the prospective lower tier participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.
- 3. The prospective lower tier participant shall provide immediate written notice to the person to which this proposal is submitted if at any time the prospective lower tier participant learns that its certification was erroneous when submitted or had become erroneous by reason of changed circumstances.
- 4. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meaning set out in the Definitions and Coverage sections of rules implementing Executive Order 12549. You may contact the person to which this proposal is submitted for assistance in obtaining a copy of those regulations.
- 5. The prospective lower tier participant agrees by submitting this proposal that, [[Page 33043]] should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency with which this transaction originated.
- 6. The prospective lower tier participant further agrees by submitting this proposal that it will include this clause titled "Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.
- 7. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from covered transactions, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.
 - 8. Nothing contained in the foregoing shall be construed to require

establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.

9. Except for transactions authorized under paragraph 5 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

Certification Regarding Debarment, Suspension, Ineligibility an Voluntary Exclusion--Lower Tier Covered Transactions

- (1) The prospective lower tier participant certifies, by submission of this proposal, that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal department or agency.
- (2) Where the prospective lower tier participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.
- **☑** By checking this box, the prospective primary participant is providing the certification set out above.

Section 19: Certification Regarding Drug-Free Workplace Requirements

This certification is required by the regulations implementing the Drug-Free Workplace Act of 1988: 45 CFR Part 76, Subpart, F. Sections 76.630(c) and (d)(2) and 76.645(a)(1) and (b) provide that a Federal agency may designate a central receipt point for STATE-WIDE AND STATE AGENCY-WIDE certifications, and for notification of criminal drug convictions. For the Department of Health and Human Services, the central pint is: Division of Grants Management and Oversight, Office of Management and Acquisition, Department of Health and Human Services, Room 517-D, 200 Independence Avenue, SW Washington, DC 20201.

Certification Regarding Drug-Free Workplace Requirements (Instructions for Certification)

- 1. By signing and/or submitting this application or grant agreement, the grantee is providing the certification set out below.
- 2. The certification set out below is a material representation of fact upon which reliance is placed when the agency awards the grant. If it is later determined that the grantee knowingly rendered a false certification, or otherwise violates the requirements of the Drug-Free Workplace Act, the agency, in addition to any other remedies available to the Federal Government, may take action authorized under the Drug-Free Workplace Act.
- 3. For grantees other than individuals, Alternate I applies.
- 4. For grantees who are individuals, Alternate II applies.
- 5. Workplaces under grants, for grantees other than individuals, need not be identified on the certification. If known, they may be identified in the grant application. If the grantee does not identify the workplaces at the time of application, or upon award, if there is no application, the grantee must keep the identity of the workplace(s) on file in its office and make the information available for Federal inspection. Failure to identify all known workplaces constitutes a violation of the grantee's drug-free workplace requirements.
- 6. Workplace identifications must include the actual address of buildings (or parts of buildings) or other sites where work under the grant takes place. Categorical descriptions may be used (e.g., all vehicles of a mass transit authority or State highway department while in operation, State employees in each local unemployment office, performers in concert halls or radio studios).
- 7. If the workplace identified to the agency changes during the performance of

the grant, the grantee shall inform the agency of the change(s), if it previously identified the workplaces in question (see paragraph five).

8. Definitions of terms in the Nonprocurement Suspension and Debarment common rule and Drug-Free Workplace common rule apply to this certification. Grantees' attention is called, in particular, to the following definitions from these rules:

Controlled substance means a controlled substance in Schedules I through V of the Controlled Substances Act (21 U.S.C. 812) and as further defined by regulation (21 CFR 1308.11 through 1308.15);

Conviction means a finding of guilt (including a plea of nolo contendere) or imposition of sentence, or both, by any judicial body charged with the responsibility to determine violations of the Federal or State criminal drug statutes;

Criminal drug statute means a Federal or non-Federal criminal statute involving the manufacture, distribution, dispensing, use, or possession of any controlled substance:

Employee means the employee of a grantee directly engaged in the performance of work under a grant, including: (i) All direct charge employees; (ii) All indirect charge employees unless their impact or involvement is insignificant to the performance of the grant; and, (iii) Temporary personnel and consultants who are directly engaged in the performance of work under the grant and who are on the grantee's payroll. This definition does not include workers not on the payroll of the grantee (e.g., volunteers, even if used to meet a matching requirement; consultants or independent contractors not on the grantee's payroll; or employees of subrecipients or subcontractors in covered workplaces).

Certification Regarding Drug-Free Workplace Requirements

Alternate I. (Grantees Other Than Individuals)

The grantee certifies that it will or will continue to provide a drug-free workplace by:,

- (a) Publishing a statement notifying employees that the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance is prohibited in the grantee's workplace and specifying the actions that will be taken against employees for violation of such prohibition;
- (b) Establishing an ongoing drug-free awareness program to inform employees about --
- (1) The dangers of drug abuse in the workplace;
- (2) The grantee's policy of maintaining a drug-free workplace;
- (3) Any available drug counseling, rehabilitation, and employee assistance

programs; and

- (4) The penalties that may be imposed upon employees for drug abuse violations occurring in the workplace;
- c) Making it a requirement that each employee to be engaged in the performance of the grant be given a copy of the statement required by paragraph (a);
- (d) Notifying the employee in the statement required by paragraph (a) that, as a condition of employment under the grant, the employee will --
- (1) Abide by the terms of the statement; and
- (2) Notify the employer in writing of his or her conviction for a violation of a criminal drug statute occurring in the workplace no later than five calendar days after such conviction;
- (e) Notifying the agency in writing, within ten calendar days after receiving notice under paragraph (d)(2) from an employee or otherwise receiving actual notice of such conviction. Employers of convicted employees must provide notice, including position title, to every grant officer or other designee on whose grant activity the convicted employee was working, unless the Federal agency has designated a central point for the receipt of such notices. Notice shall include the identification number(s) of each affected grant;
- (f)Taking one of the following actions, within 30 calendar days of receiving notice under paragraph (d)(2), with respect to any employee who is so convicted -(1) Taking appropriate personnel action against such an employee, up to and including termination, consistent with the requirements of the Rehabilitation Act of 1973, as amended; or
- (2) Requiring such employee to participate satisfactorily in a drug abuse assistance or rehabilitation program approved for such purposes by a Federal, State, or local health, law enforcement, or other appropriate agency;
- (g) Making a good faith effort to continue to maintain a drug-free workplace through implementation of paragraphs (a), (b), (c), (d), (e) and (f).
- (B) The grantee may insert in the space provided below the site(s) for the performance of work done in connection with the specific grant:

Place of Performance (Street address, city, county, state, zip code)

2 Peachtree Street * Address Line 1		
Suite 21-276 Address Line 2		
Address Line 3		
Atlanta * City	Georgia * State	30303 * Zip Code

Check if there are workplaces on file that are not identified here.

Alternate II. (Grantees Who Are Individuals)

(a) The grantee certifies that, as a condition of the grant, he or she will not engage in the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance in conducting any activity with the grant;

(b) If convicted of a criminal drug offense resulting from a violation occurring during the conduct of any grant activity, he or she will report the conviction, in writing, within 10 calendar days of the conviction, to every grant officer or other designee, unless the Federal agency designates a central point for the receipt of such notices. When notice is made to such a central point, it shall include the identification number(s) of each affected grant.

[55 FR 21690, 21702, May 25, 1990]

☑ By checking this box, the prospective primary participant is providing the certification set out above.

Section 20: Certification Regarding Lobbying

The submitter of this application certifies, to the best of his or her knowledge and belief, that:

- (1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.
- (2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions
- (3) The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

Statement for Loan Guarantees and Loan Insurance

The undersigned states, to the best of his or her knowledge and belief, that:

If any funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this commitment providing for the United States to insure or guarantee a loan, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions. Submission of this statement is a prerequisite for making or

entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required statement shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

☑ By checking this box, the prospective primary participant is providing the certification set out above.

Assurances

- (1) use the funds available under this title to--
 - (A) conduct outreach activities and provide assistance to low income households in meeting their home energy costs, particularly those with the lowest incomes that pay a high proportion of household income for home energy, consistent with paragraph (5);
 - (B) intervene in energy crisis situations;
 - (C) provide low-cost residential weatherization and other cost-effective energyrelated home repair; and
 - (D)plan, develop, and administer the State's program under this title including leveraging programs, and the State agrees not to use such funds for any purposes other than those specified in this title;
- (2) make payments under this title only with respect to--
 - (A) households in which one or more individuals are receiving--
 - (i)assistance under the State program funded under part A of title IV of the Social Security Act;
 - (ii) supplemental security income payments under title XVI of the Social Security Act;
 - (iii) food stamps under the Food Stamp Act of 1977; or
 - (iv) payments under section 415, 521, 541, or 542 of title 38, United States Code, or under section 306 of the Veterans' and Survivors' Pension Improvement Act of 1978; or
 - (B) households with incomes which do not exceed the greater of -
 - (i) an amount equal to 150 percent of the poverty level for such State; or
 - (ii) an amount equal to 60 percent of the State median income;

(except that a State may not exclude a household from eligibility in a fiscal year solely on the basis of household income if such income is less than 110 percent of the poverty level for such State, but the State may give priority to those households with the highest home energy costs or needs in relation to household income.

(3) conduct outreach activities designed to assure that eligible households, especially households with elderly individuals or disabled individuals, or both, and households with high home energy burdens, are made aware of the assistance available under this title, and any similar energy-related assistance available under subtitle B of title VI (relating to community services block grant

program) or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;

- (4) coordinate its activities under this title with similar and related programs administered by the Federal Government and such State, particularly low-income energy-related programs under subtitle B of title VI (relating to community services block grant program), under the supplemental security income program, under part A of title IV of the Social Security Act, under title XX of the Social Security Act, under the low-income weatherization assistance program under title IV of the Energy Conservation and Production Act, or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;
- (5) provide, in a timely manner, that the highest level of assistance will be furnished to those households which have the lowest incomes and the highest energy costs or needs in relation to income, taking into account family size, except that the State may not differentiate in implementing this section between the households described in clauses 2(A) and 2(B) of this subsection;
- (6) to the extent it is necessary to designate local administrative agencies in order to carry out the purposes of this title, to give special consideration, in the designation of such agencies, to any local public or private nonprofit agency which was receiving Federal funds under any low-income energy assistance program or weatherization program under the Economic Opportunity Act of 1964 or any other provision of law on the day before the date of the enactment of this Act, except that -
 - (A) the State shall, before giving such special consideration, determine that the agency involved meets program and fiscal requirements established by the State; and
 - (B) if there is no such agency because of any change in the assistance furnished to programs for economically disadvantaged persons, then the State shall give special consideration in the designation of local administrative agencies to any successor agency which is operated in substantially the same manner as the predecessor agency which did receive funds for the fiscal year preceding the fiscal year for which the determination is made;
- (7) if the State chooses to pay home energy suppliers directly, establish procedures to --
 - (A) notify each participating household of the amount of assistance paid on its behalf:
 - (B) assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment made by the State under this title;
 - (C) assure that the home energy supplier will provide assurances that any agreement entered into with a home energy supplier under this paragraph will

contain provisions to assure that no household receiving assistance under this title will be treated adversely because of such assistance under applicable provisions of State law or public regulatory requirements; and

(D) ensure that the provision of vendor payments remains at the option of the State in consultation with local grantees and may be contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households, including providing for agreements between suppliers and individuals eligible for benefits under this Act that seek to reduce home energy costs, minimize the risks of home energy crisis, and encourage regular payments by individuals receiving financial assistance for home energy costs;

(8) provide assurances that,

- (A) the State will not exclude households described in clause (2)(B) of this subsection from receiving home energy assistance benefits under clause (2), and
- (B) the State will treat owners and renters equitably under the program assisted under this title;

(9) provide that--

- (A) the State may use for planning and administering the use of funds under this title an amount not to exceed 10 percent of the funds payable to such State under this title for a fiscal year; and
- (B) the State will pay from non-Federal sources the remaining costs of planning and administering the program assisted under this title and will not use Federal funds for such remaining cost (except for the costs of the activities described in paragraph (16));
- (10) provide that such fiscal control and fund accounting procedures will be established as may be necessary to assure the proper disbursal of and accounting for Federal funds paid to the State under this title, including procedures for monitoring the assistance provided under this title, and provide that the State will comply with the provisions of chapter 75 of title 31, United States Code (commonly known as the "Single Audit Act");
- (11) permit and cooperate with Federal investigations undertaken in accordance with section 2608;
- (12) provide for timely and meaningful public participation in the development of the plan described in subsection (c);
- (13) provide an opportunity for a fair administrative hearing to individuals whose claims for assistance under the plan described in subsection (c) are denied or are not acted upon with reasonable promptness; and
- (14) cooperate with the Secretary with respect to data collecting and reporting under section 2610.

- (15) * beginning in fiscal year 1992, provide, in addition to such services as may be offered by State Departments of Public Welfare at the local level, outreach and intake functions for crisis situations and heating and cooling assistance that is administered by additional State and local governmental entities or community-based organizations (such as community action agencies, area agencies on aging and not-for-profit neighborhood-based organizations), and in States where such organizations do not administer functions as of September 30, 1991, preference in awarding grants or contracts for intake services shall be provided to those agencies that administer the low-income weatherization or energy crisis intervention programs.
- * This assurance is applicable only to States, and to territories whose annual regular LIHEAP allotments exceed \$200,000. Neither territories with annual allotments of \$200,000 or less nor Indian tribes/tribal organizations are subject to Assurance 15.
- (16) use up to 5 percent of such funds, at its option, to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance, including needs assessments, counseling, and assistance with energy vendors, and report to the Secretary concerning the impact of such activities on the number of households served, the level of direct benefits provided to those households, and the number of households that remain unserved.

Plan Attachments

PLAN ATTACHMENTS		
The following documents must be attached to this application		
 Delegation Letter is required if someone other than the Governor or Chairman Certified this Report. 		
Heating component benefit matrix, if applicable		
Cooling component benefit matrix, if applicable		
Minutes, notes, or transcripts of public hearing(s).		