



# GRE<sup>®</sup>

Graduate Record Examinations<sup>®</sup>

## Information Bulletin

With the  
**ScoreSelect<sup>®</sup>**  
option

### The **GRE<sup>®</sup>** General Test:

- features a test-taker friendly design for a better test experience.
- provides the *ScoreSelect<sup>®</sup>* option so you can decide which test scores you want schools to see.
- is accepted by thousands of graduate schools around the world, including business and law, giving you even more advanced-degree options.

[ets.org/gre](https://ets.org/gre)

Policies in this *Bulletin* are in effect from  
July 1, 2020, through June 30, 2021

# 2020–21

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The Graduate Record Examinations (GRE) Program is administered by Educational Testing Service under policies determined by the GRE Board, an independent board affiliated with the Association of Graduate Schools (AGS) and the Council of Graduate Schools (CGS). The GRE Board and Educational Testing Service are dedicated to the principle of equal opportunity, and their programs, services and employment policies are guided by that principle. If state legislation that affects the GRE tests is enacted and becomes effective during the 2020-21 testing year, testing may be curtailed in the states in which the new laws would apply. GRE scores are not the property of the test taker even though the use, reporting and cancellation of scores are subject to various rights and restrictions as indicated in this *Bulletin*. The policies and procedures explained in this *Bulletin* are effective only for the 2020-21 testing year (July 1, 2020 through June 30, 2021) and supersede previous policies and procedures. The fees, terms and conditions contained in this *Bulletin* are subject to change. Visit [www.ets.org/gre](http://www.ets.org/gre) for the most up-to-date information. Copyright © 2020 by ETS. All rights reserved. ETS, the ETS logo, MEASURING THE POWER OF LEARNING, GRE, POWERPREP and SCORESELECT are registered trademarks of ETS in the United States and other countries. SCOREITNOW! is a trademark of ETS. All other trademarks are the property of their respective owners.

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## General Information

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The *GRE*<sup>®</sup> General Test and *GRE*<sup>®</sup> Subject Tests are taken by individuals applying to graduate programs, including business and law. For more than 60 years, GRE scores have been used by admissions and fellowship panels at thousands of graduate programs around the world to supplement an applicant's undergraduate grades and other qualifications for graduate study.

### *GRE*<sup>®</sup> General Test

The GRE General Test measures verbal reasoning, quantitative reasoning, critical thinking and analytical writing skills—skills that have been developed over a long period of time and are not related to a specific field of study but are important for all. The test closely aligns with the types of skills that are required for success in today's demanding graduate programs, including business and law.

In most regions of the world, the test is administered throughout the year on computer at Prometric<sup>®</sup> test centers. The test may also be offered on specific dates at additional testing locations outside of the Prometric test center network. See [available test centers and dates](#) for all testing locations.

In areas of the world where the General Test is not available on computer at physical test centers, the *GRE*<sup>®</sup> General Test At Home option is offered. See more details in the *GRE*<sup>®</sup> General Test At Home section below.

The GRE General Test is composed of Analytical Writing, Verbal Reasoning and Quantitative Reasoning sections. Testing time is listed below.

#### Test Structure

**Analytical Writing:** one section with two separately timed writing tasks—30 minutes per task

**Verbal Reasoning:** two 30-minute sections—20 questions per section

**Quantitative Reasoning:** two 35-minute sections—20 questions per section

In addition, an unidentified unscored section may be included and may appear in any order after the Analytical Writing section. It is not counted as part of your score. An identified research section that is not scored may be included in place of the unidentified, unscored section. The research section will always appear at the end of the test. For more information about the content of the GRE General Test, visit [www.ets.org/gre/general/content](http://www.ets.org/gre/general/content).

### *GRE*<sup>®</sup> General Test At Home

ETS is offering a GRE General Test At Home option in select locations. The test is identical in content, format and on-screen experience to the GRE General Test taken at a test center. It is taken on your own computer at home and is monitored by a human proctor. If you are taking the GRE General Test at home, you are required to have your computer scanned for a system check and for any software that may be used for an unfair advantage. You are also bound by and agree to all applicable terms stated in this Bulletin, as well as at [www.ets.org/gre/at-home](http://www.ets.org/gre/at-home).

### *GRE*<sup>®</sup> Subject Tests

The GRE Subject Tests measure achievement in specific subject areas and assume undergraduate majors or extensive background in those disciplines. These tests are available in the following disciplines:

- Biology
- Chemistry
- Literature in English
- Mathematics
- Physics
- Psychology

GRE Subject Tests are paper-delivered tests administered worldwide up to three times a year in September, October and April. Testing time is 2 hours and 50 minutes. See [available test centers and dates](#) for the Subject Tests. For more information about the content of each of the GRE Subject Tests, visit [www.ets.org/gre/subject/content](http://www.ets.org/gre/subject/content).

### Test Preparation

#### GRE General Test

Visit [www.ets.org/gre/prepare](http://www.ets.org/gre/prepare) to access test prep materials, many of which are free.

#### GRE Subject Tests

Visit [www.ets.org/gre/subject/prepare](http://www.ets.org/gre/subject/prepare) to access free test preparation material.

### Test Takers with Disabilities or Health-related Needs

Testing accommodations are available for test takers with disabilities or health-related needs who meet ETS requirements. If you are requesting testing accommodations, you must have your accommodations approved prior to testing.

The 2020-21 *GRE*<sup>®</sup> *Bulletin Supplement for Test Takers with Disabilities or Health-related Needs* contains contact information, registration forms and procedures. The Supplement should be used together with this *Bulletin*. For more information, visit [www.ets.org/gre/disabilities](http://www.ets.org/gre/disabilities).

To request copies of the *GRE Bulletin* and the *Bulletin Supplement*, contact [ETS Disability Services](#).

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## Contact Information

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### GRE Services

#### General Inquiries

**Email:**

[gre-info@ets.org](mailto:gre-info@ets.org)

**Phone:**

1-609-771-7670 or 1-866-473-4373 (toll free for test takers in the U.S., U.S. Virgin Islands, Puerto Rico and Canada)

Monday–Friday 8 a.m.–7:45 p.m. Eastern Time (except for U.S. holidays)

Recorded information is available 24 hours a day.

**Mail:**

GRE—ETS PO Box 6000

Princeton, NJ 08541-6000 U.S.A.

Note: DO NOT mail registration forms to this address.

**Overnight Mail:**

ETS—GRE

Distribution and Receiving Center

225 Phillips Boulevard

Ewing, NJ 08618-1426 U.S.A.

**Fax:**

1-610-290-8975

### Test Takers with Disabilities or Health-related Needs

To obtain information and registration materials, visit [www.ets.org/gre/disabilities](http://www.ets.org/gre/disabilities) or contact [ETS Disability Services](mailto:ETS_Disability_Services).

**Email:**

[stassd@ets.org](mailto:stassd@ets.org)

**Phone:**

1-609-771-7780 or 1-866-387-8602 (toll free for test takers in the U.S., U.S. Virgin Islands, Puerto Rico and Canada)

Monday–Friday 8:30 a.m.–5 p.m. Eastern Time (except for U.S. holidays)

**Mail:**

ETS Disability Services

PO Box 6054

Princeton, NJ 08541-6054 U.S.A.

**Fax:**

1-609-771-7165

Attn: GRE—Mail Stop 05-Q

### Contact Information for Test Takers in India

**Email:**

[GRESupport4India@ets.org](mailto:GRESupport4India@ets.org)

**Phone:**

91-1244517127 or 000-800-100-4072 (toll free for test takers in India)

Monday–Friday, 9 a.m. to 5 p.m. India Standard Time (except for local holidays)

### Contact Information for Test Takers in Korea

**Email:**

[GRESupport4Korea@ets.org](mailto:GRESupport4Korea@ets.org)

**Phone:**

1-443-455-5415 or 00308 13 1924 (toll free for test takers in Korea)

Monday–Friday, 9 a.m. to 5 p.m. Korea Standard Time (except for local holidays)

### Test Preparation Material

For information about all GRE test preparation material offered, visit [www.ets.org/gre/prepare](http://www.ets.org/gre/prepare) or [www.ets.org/gre/subject/prepare](http://www.ets.org/gre/subject/prepare).

Paper-back versions of *The Official Guide to the GRE® General Test—Third Edition*; *Official GRE® Verbal Reasoning Practice Questions Volume 1, Second Edition*; and *Official GRE® Quantitative Reasoning Practice Questions Volume 1, Second Edition* are also available by phone or mail.

**Phone:**

1-609-771-7243 or 1-800-537-3160 (toll free for test takers in the U.S., U.S. Virgin Islands, Puerto Rico and Canada)

Monday–Friday 8 a.m.–5 p.m. Eastern Time (except for U.S. holidays)

**Mail:**

GRE—ETS PO Box 6000

Princeton, NJ 08541-6000 U.S.A.

### Test Question Inquiries

If you think there is an error in a test question that affects your response, tell the test center administrator as soon as you finish the test, and immediately contact [GRE Services](mailto:GRE_Services). In your communication, state the name and address of the test center, the test date and name of the test, the number and content of the question and the section in which it appeared.

**Email:**

[GRETestQuestionsInquiries@ets.org](mailto:GRETestQuestionsInquiries@ets.org)

### Test Center Complaints

Complaints need to be received at ETS no later than seven days after your test date.

**General Test:**

[gre-info@ets.org](mailto:gre-info@ets.org)

**Subject Tests:**

[GRETAS@ets.org](mailto:GRETAS@ets.org)



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# Test Registration

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## Registration Checklist

- If you have health-related needs that require you to bring equipment, beverages or snacks into the testing room or to take extra or extended breaks, you need to follow the accommodations request procedures described in the *GRE® Bulletin Supplement for Test Takers with Disabilities or Health-related Needs*, which is available at [www.ets.org/gre/disabilities](http://www.ets.org/gre/disabilities).
- Review the following and understand the ID requirements. You are responsible for bringing valid and acceptable ID when you report to a test center.
  - **General Test:** [test registration](#), [service fees](#), [reschedule and cancellation policies](#), [ID requirements](#)
  - **Subject Test:** [test registration](#), [service fees](#), [reschedule and cancellations policies](#), [ID requirements](#)
- Decide where and when you would like to take the test. Be sure to allow sufficient time for score reporting when scheduling your test so you can meet the admissions deadlines for the schools to which you are applying.
- Determine which graduate institutions or fellowship sponsors you want to receive your scores and which [ScoreSelect® option](#) you will choose. As part of your test fee, you may request that scores be sent to as many as four graduate institutions or fellowship sponsors using the *ScoreSelect* option.
  - If taking a computer-delivered test, you will choose score recipients and your *ScoreSelect* option on the day of your test.
  - If taking a paper-delivered test, you will choose score recipients and your *ScoreSelect* option when registering.
- Learn about the FREE [GRE® Search Service](#). You will have the option to sign up for the Search Service when you register for a GRE test.
- Create an ETS account at [www.ets.org/mygre](http://www.ets.org/mygre) to register online. Be sure that the spelling of the name you use when registering exactly matches the name printed on the ID documents (excluding accents) that you will present at the test center.
- When you are ready to register for a GRE test, sign in to your account and select from the registration options presented. By submitting your registration for the GRE General Test or a GRE Subject Test, you are agreeing to abide by all procedures and policies in this *Bulletin*, on the GRE website or communicated to you at the test administration for which you have registered.

## The Name You Use When Registering

The first and last name you use when you register—and the spelling of that name—must exactly match (excluding accents) the name printed on the ID documents that you will present on the day of the test. If it does not, you may be prohibited from taking the test or your test scores may be canceled after you take the test.

- Be sure to provide your entire first (given) name (excluding accents). Do not register under a nickname and do not register with only an initial as your first name.
- You must supply your entire last (family/surname) name.
- If you have a two-part first or last name, be sure to supply your complete first or last name as it appears on the ID documents (excluding accents) that you will present on the day of the test.

For example, a last name of Fernandez de Córdova would be entered as Fernandez de Cordova.

- If your ETS account has already been created, confirm that the name on your ID documents still matches the name that appears in your account.
- It is your responsibility to ensure that your ID documents match the name that appears on your account.

## If Your Name Has Changed

If you are registering to take a GRE test and have changed your name since you took a previous GRE test and want current and previous scores reported, contact [GRE Services](#).

## Creating an ETS Account

You will need to create an ETS Account at [www.ets.org/mygre](http://www.ets.org/mygre) to do the following:

- Register for a GRE test
- Sign up for the free *GRE®* Search Service
- Order test prep materials
- View scores
- View, change or cancel your registration
- Order Additional Score Reports
- Access the free GRE Diagnostic Service

## Registering for the GRE General Test

- You can register for the General Test online or by phone. See [available test centers and dates](#).
- If you are testing in Mainland China, you must register online through an NEEA Account.
- If you are testing in Hong Kong, China; Taiwan, China or Korea or at additional testing locations outside of the Prometric test center network, you must register online at [www.ets.org/mygre](http://www.ets.org/mygre).
- If paying with a paper check or money order, you will need to request an Authorization Voucher by mail (see page 6).
- Test centers fill up quickly so it is recommended that you register early to get your preferred test location and date selection.
- Plan to be at the test center up to four and one-half hours.
- For information about how to register for the GRE General Test at home, visit [www.ets.org/gre/at-home](http://www.ets.org/gre/at-home).

## Online Registration

- You need to have an ETS account to register online. To create an account, go to [www.ets.org/mygre](http://www.ets.org/mygre).
- Register at least two calendar days before your preferred test date.
- American Express®, China UnionPay®, Diners Club International®, Discover®, JCB®, MasterCard® and Visa® credit/debit cards are accepted. Payment by e-check (drawn against U.S. bank accounts only), PayPal® and voucher numbers are also accepted.
- If you are testing in Mainland China, refer to the instructions in your NEEA account for payment methods.
- If you are testing in Nigeria, only Visa, PayPal and voucher numbers are accepted.
- ETS reserves the right to add or delete payment options at its own discretion and without notice.

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## Test Registration (cont.)

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### Phone Registration

- If you are testing in the United States, Guam, U.S. Virgin Islands, Puerto Rico or Canada, call Prometric Services at 1-443-751-4820 or 1-800-473-2255.
- For testing in all other areas of the world, call the appropriate Regional Registration Center (RRC). Visit [www.ets.org/gre/rrc](http://www.ets.org/gre/rrc) for a list of RRCs.
- Register at least two business days before your preferred test date.
- American Express, China UnionPay, Diners Club International, Discover, JCB, MasterCard and Visa credit/debit cards are accepted. Payment by e-check (drawn against U.S. bank accounts only) or voucher numbers are also accepted.
- If you are testing in Nigeria, only Visa and voucher numbers are accepted.
- ETS reserves the right to add or delete payment options at its own discretion and without notice.

### Requesting an Authorization Voucher by Mail

You will need to request an Authorization Voucher by mail if you are paying with a paper check or money order.

- Complete the GRE General Test Authorization Voucher Request Form at [www.ets.org/gre/bulletinandforms](http://www.ets.org/gre/bulletinandforms) and mail it with a paper check or money order with the appropriate payment to the address on the form. Allow up to three weeks for processing and mail delivery.
- When you receive your voucher, you can register online at [www.ets.org/mygre](http://www.ets.org/mygre), call Prometric Services at 1-443-751-4820 or 1-800-473-2255, or call the appropriate RRC at [www.ets.org/gre/rrc](http://www.ets.org/gre/rrc) to schedule an appointment.

### Rescheduling Your Test

- You must reschedule your test registration no later than four days before your test date (10 days in Mainland China) or your test fee will be forfeited. For example, the deadline to reschedule a Saturday appointment at a testing location in the United States is Tuesday. There is a fee to [reschedule your test](#).
- You can reschedule your test online at [www.ets.org/mygre](http://www.ets.org/mygre).
- If you are testing in the United States, Guam, U.S. Virgin Islands, Puerto Rico and Canada, you can also reschedule your test by calling Prometric Services at 1-443-751-4820 or 1-800-473-2255. You will need to provide your appointment confirmation number and the full name you used to make an appointment.
- If you are testing in Hong Kong, China; Taiwan, China or Korea, you can reschedule your test online or by contacting [GRE Services](#).
- For those testing in all other areas of the world, you can also reschedule your test by calling the appropriate Regional Registration Center (RRC). Visit [www.ets.org/gre/rrc](http://www.ets.org/gre/rrc) for a list of RRCs.
- **Note:** Appointments cannot be rescheduled beyond one year of the original appointment date. Testing fees and registrations are not exchangeable between the GRE General Test and GRE Subject Tests.

### Canceling Your Test

If you cancel your test registration no later than four days before your test date (10 days in Mainland China) you will receive a refund equivalent to half of the original test fee. For example, the deadline to cancel a Saturday appointment at a testing location in the United States is Tuesday. See more information about the refund policy on page 9.

You can cancel your test online at [www.ets.org/mygre](http://www.ets.org/mygre).

- If you are testing in the United States, Guam, U.S. Virgin Islands, Puerto Rico and Canada, you can also cancel your test by calling Prometric Services at 1-443-751-4820 or 1-800-473-2255.
- If you are testing in Hong Kong, China; Taiwan, China or Korea, you can cancel your test online or by contacting [GRE Services](#).
- For those testing in all other areas of the world, you can also cancel your test by calling the appropriate Regional Registration Center (RRC). Visit [www.ets.org/gre/rrc](http://www.ets.org/gre/rrc) for a list of RRCs.
- If canceling by phone, you will be asked to provide your appointment confirmation number.
- See more information about the refund policy for test takers in Korea on page 10.

### Registering for a GRE Subject Test

- You can register for a Subject Test online or by mail.
- See test dates and registration deadlines at [www.ets.org/gre/subject/testdates](http://www.ets.org/gre/subject/testdates). Early registration is recommended to get your preferred test location and date selection.
- Registrations received after the regular registration deadline will incur a [late fee](#). Late registration closes one week after the regular registration date and is only available if you register online.
- You will be asked to designate up to four score recipients and your [ScoreSelect® option](#) when registering for the test.
- After your registration has been processed, you will receive a confirmation email from ETS. Bring your confirmation email with you to the test center on the day of your test.
- If you need to correct personal data, provide address changes, or add, delete or change score recipients, you must do so by 10 p.m. local time the day before your test administration date. You can correct your data in your ETS Account at [www.ets.org/mygre](http://www.ets.org/mygre) or by calling [GRE Services](#).
- Plan to be at the test center up to three and one-half hours for a Subject Test.

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# Test Registration (cont.)

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## Online Registration

- You need to have an ETS account to register online. To create an account, go to [www.ets.org/mygre](http://www.ets.org/mygre).
- American Express, China UnionPay, Diners Club International, Discover, JCB, MasterCard and Visa credit/debit cards are accepted. Payment by e-check (drawn against U.S. bank accounts only), PayPal and voucher numbers are also accepted.
- If you are testing in Nigeria, only Visa, PayPal and voucher numbers are accepted.
- ETS reserves the right to add or delete payment options at its own discretion and without notice.

## Mail Registration

- To register, complete the Subject Test registration form at [www.ets.org/gre/bulletinandforms](http://www.ets.org/gre/bulletinandforms) and mail it with your payment to the address provided on the form.
- Money orders, certified checks and voucher numbers are accepted.
- The registration form must be received by the deadline date at [www.ets.org/gre/subject/testdates](http://www.ets.org/gre/subject/testdates).
- If testing in Nigeria, only Visa and voucher numbers are accepted.
- ETS reserves the right to add or delete payment options at its own discretion and without notice.

## Late Registration

Late registration closes one week after the regular registration date and is only available if you register online. There is a fee for [late registration](#).

## Monday Testing

Monday testing will be arranged only for those whose religious convictions prevent them from testing on Saturday. Mail your registration form, fees and letter—signed by your cleric on letterhead stationery—confirming your affiliation with a recognized religious body whose convictions prevent you from testing on Saturday. Your request must be received by the special registration deadline date at [www.ets.org/gre/subject/testdates](http://www.ets.org/gre/subject/testdates). Leave the test center number blank on your registration form, and indicate the city and state where you wish to test. You will be assigned to the closest available center within 125 (201 kilometers) miles for locations that are scheduled for Saturday test dates. No standby testing is permitted.

## Supplementary Test Centers

If you are more than 125 miles (201 kilometers) from the nearest center scheduled to give the Subject Tests, you may request a supplementary center. Your request must (1) accompany your completed registration form and fees; (2) be received by the special registration deadline date at [www.ets.org/gre/subject/testdates](http://www.ets.org/gre/subject/testdates); (3) include the name and complete address of an institution and staff member willing to administer the test; (4) indicate if you would prefer another test date or a refund since centers cannot be guaranteed; and (5) explain why the available test centers are not suitable.

## Standby Testing

Standby testing may be available if sufficient space, test materials and staff are available at the test center. There is a fee for [standby testing](#). Standby testing is not available for testing with accommodations, Monday testing, or testing in Mainland China; Hong Kong, China; Taiwan, China; Korea; India and Iran. Report to the test center by 8:15 a.m. with a completed registration form, payment and acceptable photo identification.

## Rescheduling Your Test

Rescheduling is permitted within the same testing year (July 1–June 30). You must reschedule your test registration no later than four days before your test date or your test fee will be forfeited. For example, the deadline to reschedule a Saturday appointment is Tuesday. There is a fee to [reschedule your test](#).

You can reschedule your test in your ETS account at [www.ets.org/mygre](http://www.ets.org/mygre). You can also contact [GRE Services](#) with your name, date of birth, address, registration number, test date, preferred test center and new test date. Mailed requests must be received no later than four days prior to your scheduled test date. Testing fees and registrations are not exchangeable between the GRE General Test and GRE Subject Tests.

## Changing Your Test Center

If you wish to change the test center for which you have registered, you can do so in your ETS account at [www.ets.org/mygre](http://www.ets.org/mygre). You can also call [GRE Services](#) by the “Regular Registration” deadline listed at [www.ets.org/gre/subject/testdates](http://www.ets.org/gre/subject/testdates). There is a fee to [change your test center](#). Test center changes cannot be guaranteed but will be made as space permits. You can also report to the preferred test center on the test day with your confirmation email, and if the center can accommodate you and the test you need is available, there is no additional charge.

## Changing Your Subject Test

If you wish to change the Subject Test for which you have registered, you can do so in your ETS account at [www.ets.org/mygre](http://www.ets.org/mygre). You can also call [GRE Services](#) by the “Regular Registration” deadline at [www.ets.org/gre/subject/testdates](http://www.ets.org/gre/subject/testdates). There is a fee to [change your Subject Test](#). You can also report to the preferred test center on the test day with your confirmation email, and if the center can accommodate you and the test you need is available, there is no additional charge.

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# Test Registration (cont.)

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## Canceling Your Test

If you cancel your test registration no later than four days (10 days in Mainland China) before your test date, you will receive a refund equivalent to half of the original test fee. For example, the deadline to cancel a Saturday appointment in the United States is Tuesday. See more information about the refund policy on page 9.

To cancel your test registration, sign in to your ETS account at [www.ets.org/mygre](http://www.ets.org/mygre), or contact [GRE Services](#) with your name, birth, address, registration number and test date.

## Fees for Tests and Related Services

Information about fees for GRE tests and services is available at [www.ets.org/gre/fees](http://www.ets.org/gre/fees).

All fees are inclusive of any value added tax or similar taxes that ETS is liable to pay. In jurisdictions where the customer is required to account for any local taxes due, the price remitted to ETS excludes those taxes. In those circumstances, it is the sole responsibility of the customer to pay those taxes to the local tax authority. ETS is not responsible or liable for collecting and remitting those taxes on the customer's behalf.

## Payment Methods

### Preferred Forms of Payment for the General Test

- Credit/debit Card (American Express, China UnionPay, Diners Club International, Discover, JCB, MasterCard or Visa). **Note:** Any debit/credit card branded with one of the seven accepted credit card logos can be processed.
- PayPal
- E-Check Service (drawn against U.S. bank accounts only)
- Money Order/Certified Check/Voucher
- If you are testing in Nigeria, only Visa, PayPal and voucher numbers are accepted.
- ETS reserves the right to add or delete payment options at its own discretion and without notice.

### Other Forms of Payment

- Payments may also be made by personal paper check payable to ETS—GRE (drawn against U.S. bank accounts only). If paying by check, please comply with the following:
  - The bank name and its address should be preprinted on the face of the check.
  - The check must have a preprinted check number and include a preprinted candidate or payee name and address.
  - The check data CANNOT be over 90 days old.
  - New bank account starter checks missing the preprinted name and address are not accepted.
- Note that cash payments will not be accepted.

## Payment Policies

- A check in U.S. dollars must be drawn on a bank in the U.S. By sending your check, you are authorizing ETS, at its discretion, to use the information on your check to make a one-time electronic debit from your account for the amount of your check; no additional amount will be added. If you do not have sufficient funds in your account, an additional service fee of US\$20 will

be debited electronically from your account. Contact ETS to learn about other payment options if you prefer not to have your check used in this way.

- If you do not have sufficient credit or funds in your account to cover a registration or service we have processed on your behalf, your scores will be withheld and an additional service fee of US\$20 will be added to your account.
- If you do not include the correct fee, your request for registration or service will be returned.
- There are no refunds for additional services.
- Refunds will be made in U.S. dollars.
- Services may be withheld for nonpayment of fees.
- All test fee payments must be made in full, have the correct numeric and written dollar amount, and be received at the regional registration center (RRC) or ETS within 90 days of the date on the payment (e.g., check, money order).
- All outstanding balances incurred from prior ETS tests and/or services must be paid in full in order to register for any future ETS test or service.
- ETS reserves the right to add or remove online payment methods at its own discretion and without notice.

## GRE Fee Reduction Program

ETS provides the Fee Reduction Program for individuals who demonstrate financial need or are unemployed, and for national programs that work with underrepresented groups

### Need-Based Program

ETS offers a limited number of GRE Fee Reduction Vouchers on a first-come, first-served basis that are available for college seniors and unenrolled college graduates who meet eligibility requirements. A Fee Reduction Voucher may be used for one GRE General Test and/or one GRE Subject Test. Individuals meeting the eligibility requirements are required to pay 50 percent of the full test fee.

To be eligible, you must be a U.S. citizen or resident alien who is a college senior or an unenrolled college graduate.

### College seniors must be:

- receiving financial aid through an undergraduate college in the United States, American Samoa, Guam, U.S. Virgin Islands or Puerto Rico, **and**
- a dependent, who has a FAFSA® Student Aid Report (SAR) that shows a parental contribution of not more than \$2,500 for the senior year, **or**
- self-supporting and have a SAR that shows a contribution of not more than \$3,000 for the senior year

### Unenrolled college graduates must:

- have applied for financial aid, **and**
- have a SAR that shows a self-supporting status and a contribution of not more than \$3,000

### To apply for a GRE Fee Reduction Voucher:

Complete the GRE Fee Reduction Request form available at [www.ets.org/gre/bulletinandforms](http://www.ets.org/gre/bulletinandforms). Follow the instructions on the form regarding submission of materials to ETS. Allow up to three weeks for processing and mail delivery.



## Test Registration (cont.)

### GRE Fee Reduction Policies

- Fee Reduction Vouchers are limited to those testing within the United States, a U.S. Territory or Puerto Rico.
- Fee Reduction Vouchers are not retroactive and they cannot be replaced if lost or stolen. There are no refunds for unused Fee Reduction Vouchers and no refunds will be provided to test takers who are not admitted to the test for any reason (including unacceptable identification).

### If You Would Like to Retest

Test takers who would like to retest can apply for another GRE Fee Reduction Voucher by completing and submitting the [GRE® Fee Reduction Request Form \(PDF\)](#) to ETS. Voucher numbers are sent to recipients via email within two weeks of ETS approval of the request.

### Other Fee Reduction Programs

ETS also provides a Fee Reduction Program for individuals who are unemployed and receiving unemployment compensation, and for national programs that work with underrepresented groups. To learn more about eligibility requirements, instructions for participation and program policies, visit [www.ets.org/gre/feereductions](http://www.ets.org/gre/feereductions).

### Access to More Free Test Preparation Material

Test takers receiving a GRE Fee Reduction Voucher for the GRE General Test will also receive FREE vouchers for the following priced GRE test preparation materials, a \$100 value:

- *POWERPREP PLUS*® Online practice test 1 (\$40 value)
- *POWERPREP PLUS*® Online practice test 2 (\$40 value)
- *ScoreItNow!*™ Online Writing Practice (\$20 value)

Visit [www.ets.org/gre/feereductions](http://www.ets.org/gre/feereductions) for more information.

## Refund Policy

### Test Registration

If you cancel your registration no later than four days (10 days in Mainland China) before your test date, you will automatically receive a refund equivalent to half of the test fee. The remainder of your payment will be retained to cover expenses for processing your registration and holding space at the test center

- Refunds will be in U.S. dollars.
- Cash refunds are not available.
- Refunds will not be given if you do not follow proper registration procedures and/or fail to present the required identification documents at the test center.
- Payments made by credit/debit card will be processed and credited back to the original credit/debit card or bank account.
- Payments by e-Check and PayPal will be processed and credited back to the original PayPal or bank account.
- If the original payment was a check, allow eight weeks after your cancellation for your refund to be processed.

- Individuals in Mainland China should follow the instructions on the NEEA website for requesting a partial refund for the General Test. Partial refunds for Subject Tests will be issued in U.S. dollars from ETS.

### Test Preparation Material

There are no refunds for test preparation materials.

### Refund Policy for Test Takers in Korea

If you are taking the test in Korea, you have seven days after you register to receive a full refund:

Time Frame	Percentage of Refund
0-7 days after you register (except when there are 4 or fewer days before your test date, it is the day of your test, or your test date has already passed)	100 percent test fee refund
8 days after you register (except when there are 4 or fewer days before your test date, it is the day of your test, or your test date has already passed)	50 percent test fee refund
When there are 4 or fewer days before your test date, it is the day of your test, or your test date has already passed	No refund

If you cancel your registration within the time frame for a 100 percent refund, the test fee amount you paid will be credited in two separate transactions to your credit/debit card. Each transaction will be 50 percent of the fee.

### GRE Subject Tests (online registration only):

If you registered for the test after the regular registration deadline and paid the [late registration fee](#), that fee will also be refunded.

Refunds will not be provided if the proper registration procedures were not followed or the required identification was not presented at the test center.

### Retaking a GRE Test

You can take the GRE General Test *once every 21 days, up to five times* within any continuous rolling 12-month period (365 days). This applies even if you canceled your scores on a test taken previously. You may take the GRE Subject Tests as often as they are offered.

The retaking a test policy will be enforced even if a violation is not immediately identified (e.g., inconsistent registration information) and test scores have been reported. In such cases, the invalid scores will be canceled and score recipients will be notified of the cancellation. Test fees will be forfeited.

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## Test Registration (cont.)

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### ETS Use of Personal Information

By providing personal information to us and registering for a GRE test, you expressly consent (or confirm your consent) to allow ETS to use such personal information in accordance with ETS's Privacy and Security Policy and the Test Taker Privacy and Information Security Policy located at [www.ets.org/legal/privacy](http://www.ets.org/legal/privacy).

### Data Retention

ETS will at all times protect your personal information with operational, administrative, technical and physical security safeguards. Unless your photograph or other biometric samples taken on the day of the test during the check-in or registration process are being used in connection with a test security investigation, ETS will retain them for a maximum of three years unless local regulations limit retention.

ETS will keep your information as required to meet the following requirements:

- Protect against fraud, theft, and misrepresentation by unauthorized test takers
- Purpose of identity verification
- Maintain integrity of the testing process

ETS may collect some information by phone, audio/ video, biometric identifiers, such as fingerprints, or still photographs.

### GRE® Search Service

The FREE [GRE Search Service](#) matches you with graduate, business and law schools, fellowship sponsors and other organizations that participate in the service. If you match the recruitment profile of a participating institution/organization, you may be sent information about their programs, admission requirements, financial aid opportunities, fellowships and other graduate education opportunities. It is a great way to broaden your search and learn about graduate, business and law school programs you might not have otherwise considered. You will be given the option to sign up for the Search Service when you register for a GRE test. You can also sign up at any time before you take a GRE test, by creating an ETS account at [www.ets.org/mygre](http://www.ets.org/mygre).

When you participate in the Search Service, your background information, contact information and broad score ranges into which your test scores fall will be added to the Search Service database so that participating institutions and organizations can find you. Information provided to participating schools and organizations does not include individual GRE test scores.

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# On Test Day

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## What to Bring to the Test Administration

### GRE General Test

- Valid and acceptable identification

### GRE Subject Test

- Valid and acceptable identification
- Your confirmation email, which includes your test choice, test date, test center and score recipients.
- Three or four sharpened No. 2 or HB pencils and a good eraser. Mechanical pencils are not permitted.

## Identification (ID) Verification

ID verification during check-in at the test center may include:

- Biometric voice and photo identification
- Fingerprinting/thumbprinting
- Videotaping
- Signature comparison

If you refuse to participate, you may not be permitted to test and you will forfeit your test fees. This is in addition to the requirement that you must present acceptable and valid identification.

## ID Requirements

You are responsible for bringing valid and acceptable identification each time you test. [Your ID requirements depend on your country of citizenship and where you plan to test.](#) It is your responsibility to ensure that your ID documents are up-to-date and available on the day of the test.

- You are responsible for ensuring that the first and last name you used to register exactly matches (excluding accents) the name on the ID document(s) you will present at the test center.
- If the test administrator questions the ID you present, you may be required to provide supplemental ID. If positive confirmation cannot be made, you may not be permitted to test or your test score may be withheld.
- All test takers are encouraged to bring at least two forms of acceptable ID each time they report to a test center. Prior admission to a test center based on a given ID document does not assure that document will be considered acceptable. Test centers are not required to hold your seat if you leave the center to obtain acceptable ID.
- Admission to the test center does not assure that the ID you provided is valid or that your scores will be reported. All reported cases of questionable ID are subject to review and approval by the ETS Office of Testing Integrity. ETS reserves the right to withhold and/or cancel scores in the event that the ID requirements set forth herein are not met.
- You may be required to show your ID and/or to sign a test center log at various points throughout the test administration.
- Your test fees will not be refunded if you are not permitted to test or if your scores are withheld or canceled because of invalid or unacceptable ID.

## ID Document Requirements

With few exceptions, ID documents must meet all of the following requirements. Each ID document must:

- be an **original** document; photocopied documents are not acceptable and documents cannot be presented on a cell phone or any other electronic device
- be a **government-issued** national/state/province identity card that is recognized by the country in which you are a citizen or permanent resident
- be **valid**; expired documents (bearing expiration dates that have passed) are not acceptable
- bear the test taker's **first and last name** exactly (excluding accents) as it was used when registering for the test
- bear a recent **photograph** that clearly matches the test taker
- bear the test taker's signature (the name and signature on the ID document must match)

## Exceptions

If any of the following exceptions pertain to you, visit [www.ets.org/gre/idrequirements](http://www.ets.org/gre/idrequirements) to view specific ID requirements.

- testing in Mainland China; Hong Kong, China; Macau, China; Taiwan, China; Bangladesh; India; Pakistan; Nigeria; Saudi Arabia or the Philippines
- testing outside your country of citizenship
- not a U.S. Citizen and testing within the U.S.
- testing in European Union, Schengen Zone/Gulf Cooperation Council (GCC) Arab or Mercosur Countries
- in the process of renewing your driver's license
- in the military and your Military ID does not contain your signature

## Primary ID Documents

The following government-issued ID documents are acceptable for admission to a test center within your country of citizenship:

- Passport
- Passport Card (United States only – must be accompanied by an acceptable supplemental ID)
- Driver's license
- State or Province ID card (including those issued by the motor vehicle agencies)
- National ID card
- Military ID card

If your primary ID does not contain a signature, you can present a supplemental ID with photo and signature or a supplemental government-issued ID with a photograph, as long as they are in the same name you used when you registered.

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## On Test Day (cont.)

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### Supplemental ID Documents

- You may be required to provide a supplemental ID if the test administrator questions your primary ID document and/or if your primary ID document is otherwise acceptable but does not bear your full name, photograph or signature. If you cannot provide a supplemental ID that contains your signature, you may present two government-issued IDs with photographs as long as they are in the same name you used when you registered.
- Supplemental ID documents may not be used to resolve name discrepancies. The last name on your primary ID must match (excluding accents) the name you used when you registered for the test.

The following ID documents are generally acceptable as supplemental ID:

- **Government-issued ID card** (including, but not limited to, those listed under Primary ID Documents earlier in this section)
- **Student ID card**
- **Confirmation of identity letter from your educational institution.** This letter must be typed or printed on the original letterhead of the educational institution you attend(ed) and, in addition to meeting all of the ID Document Requirements listed earlier in this section, must include your date of birth and the date issued. Additionally, a school official's signature and the school seal must be present and both must overlap your photograph. Such letters are valid for only one year from the date issued.

### Unacceptable ID Documents

The following documents are not acceptable as primary or supplemental ID under any circumstances:

- Any document that is photocopied or expired
- Any ID document presented at the center on a cell phone or any other electronic device
- Any document that does not bear your first and last name exactly as it was used when registering for the test
- International driver's license
- Draft classification card
- International student ID
- Credit/debit card of any kind
- Notary-prepared letter or document
- Birth certificate
- Social Security card
- Employee ID card
- Temporary ID (excluding driver's license, resident card and employment authorization renewals)
- Diplomatic, consulate or embassy ID card
- Any document that is not recognized by a government agency

### Unable to Meet ID Requirements

If you have been granted political asylum, have refugee status or are otherwise unable to meet the identification requirements, you must contact the ETS Office of Testing Integrity (OTI) at least seven days before registering to test. You must receive approval from OTI before you may register. You should also be prepared to submit any requested documents to OTI for review prior to receiving approval. If you do not contact OTI before you register, and as a result you are not permitted to test or your test scores are withheld, your test fees will not be refunded.

### ETS Office of Testing Integrity

**Email:** [TSReturns@ets.org](mailto:TSReturns@ets.org)

**Phone:** 1-800-750-6991 (U.S., U.S. Virgin Islands, Puerto Rico and Canada)

1-609-406-5430 (all other locations)

Monday–Friday 7:30 a.m.–5:30 p.m. Eastern Time  
New York (except for U.S. holidays)

**Fax:** 1-609-406-9709

### Questions about ID Documents

For general questions about acceptable ID, call [GRE Services](#).

### Test Center Procedures and Regulations General Guidelines

By submitting your registration for a GRE General Test and/or GRE Subject Test, you are agreeing to abide by all procedures and policies contained in this *Bulletin*, on the GRE website or communicated to you at the test administration for which you have registered.

- Dress so that you can adapt to any room temperature.
- Report to the test center at least 30 minutes prior to your scheduled testing time. If you arrive late, you may not be admitted and your test fee will be forfeited
- Food, beverages, tobacco and e-cigarettes are not allowed in the testing room.
- Weapons and firearms are not allowed in the test center.
- Test-related information written on clothing, footwear, ID documents or on any part of the body is prohibited.
- ETS respects individuals' privacy and has implemented procedures to ensure that the check-in process is completed in a respectful manner. ETS reserves the right to ensure the security of test content by using electronic detection scanning devices (e.g., hand-held metal detectors/wands) and may also employ additional security measures such as visual inspections for unauthorized testing aids or other wearable technology. Test takers should be prepared to undergo these security measures to ensure a fair testing environment. Failure to comply may result in dismissal from the test and forfeiture of your test fees.



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## On Test Day (cont.)

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- You may be asked to empty your pockets, raise your pant legs above your ankles, pull up your sleeves above your wrists for visual inspection, and you may be scanned with a hand-held metal detector wand. You may also be required to remove your eyeglasses for close visual inspection. Additional visual inspections of clothing, footwear, and ID documents may also be conducted. Such inspections are conducted during check-in and upon return from breaks. You may request that the inspections be performed by a staff member of the same gender and/or in an area sheltered from the view of other people. Test center staff will make every effort to accommodate such requests, but ETS cannot guarantee that all test centers will have the necessary staff and space available. If you wish to request a security screening done in private and/or by a staff member of the same gender, please contact ETS at: Email: [TSReturns@ets.org](mailto:TSReturns@ets.org); Phone: 1-800-750-6991 (toll free for test takers in the U.S., U.S. Virgin Islands, Puerto Rico, and Canada), +1-609-406-5430 (all other locations) Monday – Friday 7:30am-5:30pm U.S. Eastern time, except U.S. holidays; or Fax: +1-609-406-9709..
- Unless an inspection is required for use or possession of an unauthorized aid during the test session, removal of footwear is prohibited in the testing room.
- If you have health-related needs that require you to bring equipment, beverages or snacks into the testing room or to take extra or extended breaks, you need to follow the accommodations request procedures described in the [GRE<sup>®</sup> Bulletin Supplement for Test Takers with Disabilities or Health-related Needs](#).
- The test administrator will assign you a seat.
- **You are required to remain in the test center building or in the immediate area.** It is your responsibility to ask the test administrator for permission to leave the test center vicinity — for example, to go to the nearest restroom. If you leave the test center without permission, you may be dismissed, your test fees may be forfeited, and your scores may be canceled.
- Friends or relatives who accompany you to the test center are not permitted to wait in the test center or be in contact with you while you are taking the test. Except for ETS/Prometric-authorized observers, visitors are not permitted in the testing room.
- The testing session will be actively monitored by test center staff. This includes staff walking around and entering and leaving the testing room.
- For information about procedures and regulations for the GRE General Test at home, visit [www.ets.org/gre/at-home](http://www.ets.org/gre/at-home).

**Note:** ETS reserves the right to take appropriate action and/or notify appropriate authorities including, but not limited to, law enforcement authorities, if a test taker responds in a threatening or disturbing way to essay questions or communicates with ETS either verbally or in writing in a threatening or disturbing manner.

### Personal Items

- Personal items other than ID documents are not allowed in the testing room and cannot be accessed during the break, except for food, beverages or medication. This includes any phones; tablets; all wearable technology; all watches; and any other electronic, recording, listening, scanning or photographic devices. If you are seen using or accessing any of these electronic devices and/or transmitting data, including but not limited to text messaging, email and photographs, your device may be inspected and/or confiscated.
- Phones must be turned off prior to testing. You may not access your phone during the test or during breaks to check messages, make a call or to check the time, or for any other reason.
- Before the test, you will receive instructions from test center staff regarding where to store personal items.
- Jewelry is prohibited, except for wedding and engagement rings. Do not wear other jewelry to the test center.
- Clothing and other personal items that include, but are not limited to, hair accessories, neckties, bowties, hats, scarves, jackets and outerwear are subject to inspection by the test center administrator. Refrain from wearing such items as tie clips, cuff links, ornate clips, combs, barrettes, headbands and other hair accessories on test day, as you may be prohibited from wearing them in the testing room.
- If you fail to follow the instructions of the test center staff, you will not be permitted to test and your test fee will not be refunded. Any violation of these procedures during the test or during breaks may result in dismissal from the test center and/or cancellation of your test scores.
- Test centers and ETS assume no responsibility for personal items including watches, jewelry or devices that you choose to bring to the test center.

### GRE General Test Only

The following procedures and regulations apply during the entire test session, which begins at sign-in, ends at sign-out and includes breaks.

- Plan to be at the test center up to four and one-half hours.
- You will be required to read and sign a confidentiality and regulations agreement at the test center agreeing to all rules and regulations. If you do not sign the agreement, you cannot test and your test fees will not be refunded.
- ETS reserves the right to ensure the security of test content by using electronic detection scanning devices (e.g., hand-held metal detectors/wands). ETS and its testing staff may also employ additional security measures such as visual inspections for unauthorized testing aids or other wearable technology. Test takers should be prepared to undergo these security measures to ensure a fair testing environment. Procedures have been implemented to make certain that all security inspections are conducted in a respectful manner. Failure to comply may result in dismissal from the test and forfeiture of your test fees.
- You may be required to sign a test center log before and after the test session and any time you leave or enter the testing room.
- The test administrator will provide you with scratch paper for use during the test. Scratch paper is not to be used before the test or during breaks. During the test, if you have used all of your scratch paper, you must return it to the test center staff in order to receive more. You cannot remove a page or portion of the scratch paper at any time. All paper, in its entirety, must be returned to the test center administrator at the end of the testing session.

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## On Test Day (cont.)

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- The GRE General Test uses a standard English-language (QWERTY) computer keyboard. It takes its name from the first 6 letters in the third row of the keyboard. If you haven't used this kind of keyboard before, practice on one before test day to become familiar with it.
- If at any time during the test you have a problem with your computer, or for any reason need the administrator, raise your hand.
- Testing premises are subject to videotaping.
- The GRE General Test includes an optional 10-minute break after the third section and one-minute breaks between the remaining sections of the test. These break times cannot be exceeded. You are required to remain in the test center building or in the immediate area. You are not permitted to go outside the test center building unless it is to use the restroom during the test administration, including breaks.
- If you need to leave your seat at any time other than the break, raise your hand; timing of the section will not stop.
- You will have access to an onscreen calculator during the Quantitative Reasoning sections.
- Personal calculators are not permitted in the testing room.
- At the end of the test you will be given the option to report or cancel your scores. If you choose to report your scores, those scores will become a part of reportable history and cannot be canceled. Although you have the option to cancel your scores, consider very carefully before doing so because the score reporting choices available with the [ScoreSelect® option](#) allow you to report only the scores that you feel reflect your personal best. Your scores will be reported to GRE score recipients only at your request. If you choose to report your scores, you will be able to view your unofficial Verbal Reasoning and Quantitative Reasoning scores at the test center. Because of the essay scoring process, you will not be able to view your Analytical Writing scores.
- Test centers cannot provide printed copies of unofficial score reports.
- After you view your scores at the end of the test, you will be asked to designate your score recipients and choose the [ScoreSelect option](#) regarding which scores should be reported (Most Recent or All scores).
- If you do not select score recipients on the test day, or you would like to send your scores to more than four score recipients, you will need to submit an [Additional Score Report request](#) for a fee per score recipient.
- On occasion, weather conditions or other circumstances beyond the test administrator or ETS's control may require a delayed start or the rescheduling of your test appointment. In the event that a technical problem at the test center makes it necessary to cancel your test session, or if it is later determined that your scores could not be reported, you will be offered the opportunity to schedule another test appointment free of charge

or receive a full refund of the original test fee. In addition, you may seek reimbursement from ETS for reasonable and documented expenses associated with traveling to the test center, even though technical problems are generally not the fault of ETS. To request reimbursement contact [GRE Services](#) with the following information within 30 days of your original appointment: your name, date of birth, mailing address, daytime telephone number, email address, original test date and registration appointment number, and a brief description of what occurred at the test center. All reimbursements will be made in U.S. dollars.

### GRE Subject Tests Only

The following procedures and regulations apply during the entire test session, which begins when you are admitted to the test center, ends when you leave the test center and includes breaks.

- Test administrators will not honor requests for schedule changes.
- Plan to be at the test center up to three and one-half hours.
- Take your confirmation email and identification document(s) to the test center.
- Take three or four sharpened No. 2 or HB pencils and a good eraser. Pencils and erasers will not be supplied at the center. Mechanical pencils and pens are not permitted.
- No test taker will be admitted after test materials have been distributed.
- With the exception of your confirmation email, paper of any kind is not permitted in the testing room. Your confirmation email cannot be used as scratch paper.
- You must have the test administrator's permission to leave the room during the test. Any time lost cannot be made up. You are required to remain in the test center building or in the immediate area unless it is to use the restroom only during the test administration, including breaks.
- You will not be permitted to continue the test or any part of it beyond the established time limit.
- You will enter your answers to test questions on a separate answer sheet.
- At the end of the test you will be required to return your test book to the test administrator. This material is the property of ETS.
- At the end of the test, you will be asked to indicate if you want to cancel your scores. You cannot cancel your score for one section of the test and have the remaining sections reported. If you do not cancel your scores, they will be sent to the institutions that you designated during registration. If you cancel your scores, they will NOT be available for review online or be reported to any score recipients. No refund will be made. Canceled scores are not added to your reportable history. If you wish to take the test again, you must register and submit another test payment.

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## On Test Day (cont.)

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### Dismissal from a Test Center

A test administrator is authorized to immediately terminate your test, dismiss you from a test session and/or your scores may be withheld and ultimately canceled for any actions that violate the policies and procedures set forth herein and/or communicated at the test center including, but not limited to:

- Attempting to take the test for someone else or having someone else take the test for you
- Failing to provide acceptable identification
- Obtaining improper access to the test content, a part of the test or information about the test. This includes having test questions or answers in advance of the test administration and bringing preknowledge of test information into the test center in any form including, but not limited to, identification documents, clothing, prohibited devices and any other method listed as an aid in connection to the test.
- Using or having any [prohibited device](#) or wearable technology in your possession in the testing room.
- Using any aids in connection with the test, including, without limitation: wearable technology, all watches; mechanical pencils; mechanical erasers; pens; pagers; beepers; books; pamphlets; notes; unauthorized scratch paper; rulers; highlighter pens; scan pens or scanning devices; dictionaries; translators; compasses; protractors and any handheld electronic scanning, listening, recording or photographic devices
- Creating a disturbance—Disruptive behavior in any form will not be tolerated. The test administrator has sole discretion in determining what constitutes disruptive behavior.
- Attempting to give or receive assistance—Communication in any form is not permitted during the test administration. Discussion or sharing of test content or answers during the test administration, including breaks, and after the test administration, is prohibited.
- Removing or attempting to remove test content from the test center. Under no circumstances may test content or any part of the test content be removed, reproduced and/or disclosed by any means (e.g., hard copy, verbally, electronically) to any person or entity.
- Tampering with a computer during a computer-delivered test administration
- Attempting to remove a page or portion of scratch paper from the computer-delivered testing room or using scratch paper before the test, during untimed sections of the test or during breaks
- Bringing food and/or beverages, unless approved as an accommodation, into the testing room.
- Bringing tobacco or e-cigarettes into the testing room
- Bringing a weapon or firearm into the test center
- Leaving the test center vicinity during the test session or during breaks

- Leaving the testing room without permission. You are not permitted to go outside the test center building unless it is to use the restroom during the test administration, including breaks.
- Taking repeated or lengthy unscheduled breaks, unless approved as an accommodation, during the test session.
- Referring to, looking through or working on any test, or test section, when not authorized to do so, or working after time has been called
- Failing to follow any of the test administration regulations contained in this *Bulletin*, on the GRE program website, given by the test administrator or specified in any test materials

ETS reserves the right to take all action—including, but not limited to, barring you from future testing and/or withholding or canceling your scores—for failure to comply with test administration regulations or the test administrator’s directions. If your scores are canceled, they will not be reported, and your registration and test fees will not be refunded. Reports of cheating or fraud will be investigated thoroughly and offenders may be prosecuted to the full extent of the applicable laws.

### Canceling Scores GRE General Test

At the end of the test, you will be given the option to report (view) or cancel your scores. Once you view your scores, you cannot cancel them. In addition, you cannot cancel your score for one section of the test and have the scores for the remaining sections reported. Although you have the option to cancel your scores, consider very carefully before doing so because the score reporting choices available with the [ScoreSelect® option](#) allow you to report only the scores that you feel reflect your personal best.

Your scores will be reported to GRE score recipients only at your request. If you cancel your scores, they will NOT be available for your review online or be reported to any score recipients. No refund will be made. Canceled scores are not added to your reportable history. If you wish to take the test again, you must reregister and submit another test payment.

### GRE Subject Tests

At the end of the test, you will be asked to indicate if you want to cancel your scores. If you do not cancel your scores, they will be sent to the institutions that you designated during registration. If you cancel your scores, they will NOT be available for your review online or be reported to any score recipients. No refund will be made. Canceled scores are not added to your reportable history. If you wish to take the test again, you must reregister and submit another test payment.

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## On Test Day (cont.)

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### Score Reinstatement

You can reinstate scores that you canceled within 60 days after your test date online in your ETS account at [www.ets.org/mygre](http://www.ets.org/mygre). There is a fee to [reinstate your scores](#). You can also mail or fax a completed Score Reinstatement Form at [www.ets.org/gre/bulletinandforms](http://www.ets.org/gre/bulletinandforms) with payment to ETS and it is received within 60 days after your test date. In addition to providing your name, date of birth and daytime phone number, you will need your test date and registration number to complete the form.

Also, you can designate up to four free score recipients. If you do not select score recipients, you will have to pay a fee [per recipient](#) to have scores sent at a later date.

Scores will be reinstated and reported approximately two weeks after your request for the General Test or on the approximate score report mailing date for the Subject Tests. Your scores will be sent to your designated score recipients shortly thereafter.

### Absence from a Test

If you are absent from a test administration, you will forfeit your test fee. Institutions will not receive any information about your absence or about any previous score(s) you may have on file.

### Reporting Suspicious Behavior

ETS takes test security very seriously. Although GRE tests are administered under strict supervision and security measures, testing irregularities may sometimes occur. Please contact ETS as soon as possible to report any irregular behavior that is either observed or reported to you—for example, someone copying from another test taker, taking a test for someone else, having access to test questions before the exam or using notes or unauthorized aids. All information will be held in strictest confidence. Reports of cheating or fraud will be investigated thoroughly and offenders may be prosecuted to the full extent of the applicable laws.

**Email:** [TSReturns@ets.org](mailto:TSReturns@ets.org)

**Phone:** 1-800-353-8570 (U.S., U.S. Virgin Islands, Puerto Rico and Canada)

1-609-406-5430 (all other locations)

**Fax:** 1-609-406-9709



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# Score Reporting

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## Scores Reported

### GRE General Test

The scores for the GRE General Test include:

- a Verbal Reasoning score reported on a 130–170 score scale, in one-point increments.
- a Quantitative Reasoning score reported on a 130–170 score scale, in one-point increments.
- an Analytical Writing score reported on a 0–6 score scale, in half-point increments. Descriptions of the analytical writing abilities characteristic of particular score levels are available at [www.ets.org/gre/scorelevels](http://www.ets.org/gre/scorelevels).

If no questions are answered for a specific measure (e.g., Verbal Reasoning), then you will receive a No Score (NS) for that measure.

ETS makes available test-taker photos and essay responses on the Analytical Writing section of the General Test to designated score recipients in the *ETS*® Data Manager. In the ETS Data Manager, the photo and essay responses from each General Test administration you select from your five-year reportable history will be made available as part of your score record to the institutions you designated to receive your scores.

### GRE Subject Tests

Each Subject Test yields a total score on a 200–990 score scale, in 10-point increments, although the score range for any particular Subject Test is usually smaller. Subscores are reported for the Biology, Physics and Psychology Tests on a 20–99 score scale, in one-point increments, although the range for any particular Subject Test subscore is usually smaller.

## Getting Your Scores

- You will receive an email notification from ETS that your official scores are available in your ETS account at [www.ets.org/mygre](http://www.ets.org/mygre) and that official score reports have been sent to your designated score recipients.
- Visit your ETS account at [www.ets.org/mygre](http://www.ets.org/mygre) to view your scores and print your official Test Taker Score Report. Note that your official Test Taker Score Report is intended only for your information and personal records.
- If you take the GRE General Test, you will view unofficial Verbal Reasoning and Quantitative Reasoning scores immediately after you have completed your test; however, because of the essay scoring process, you will not view your Analytical Writing score at that time. Test centers cannot provide printed copies of your unofficial scores.
- Scores for the GRE General Test will be available in your ETS account, and your scores will be sent to your designated score recipients, approximately 10–15 days after your test date.
- Scores for the GRE Subject Tests will be available in your ETS account, and your scores will be sent to your designated score recipients, approximately five weeks after your test date.

## Reporting Your Scores

### Reportable History

- For tests taken on or after July 1, 2016, scores are reportable for five years following your test date. For example, scores for a test taken on July 3, 2020, are reportable through July 2, 2025.
- For tests taken prior to July 1, 2016, scores are reportable for five years following the testing year in which you tested (July 1–June 30). For example, scores earned between July 1, 2015 and June 30, 2016 are reportable through June 30, 2021. GRE scores earned prior to July 2015 are no longer reportable.
- **NOTE:** It takes approximately five business days to process requests to send GRE scores. If you plan to send scores and the date at which your scores are no longer reportable is approaching, allow enough time for processing or your scores may not be sent.

### ScoreSelect® Option

With the [ScoreSelect® option](#), you can decide which test scores to send to the institutions you designate.

On test day\*, when viewing your General Test scores after you have completed the test, you can choose not to send your scores at this time, OR you can select either option below for each of your four FREE score reports.

- **Most Recent**—Send your scores from your current test administration.
- **All**—Send your scores from all administrations in the last five years.

After test day, you can send Additional Score Reports for a fee by selecting from the following options for each score report you would like to send: **Most Recent**—Send your scores from your most recent test administration.

- **All**—Send your scores from all test administrations in the last five years.
- **Any**—Send your scores from one OR as many test administrations in the last five years

Scores for a test administration must be reported in their entirety. Institutions will receive score reports that show only the scores that you selected to send to them. There will be no special indication if you have taken additional GRE tests.

\*If you are taking a GRE Subject Test, you will make your selections during test registration.

**Important Note:** Some programs require applicants who have taken a GRE test more than once to report the scores from all of their GRE test administrations. Therefore, it may be helpful to check with the programs to which you are applying about their GRE score requirements.

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## Score Reporting (cont.)

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### Score Reports Sent to Designated Recipients

- Your [official institution score report](#), received by your designated recipients, will include your name, address, email address, phone number, intended graduate major, GRE test scores and associated percentile ranks (based on a recent three-year period). It will not include any information concerning the other score recipients you have chosen.
- Your photo and Analytical Writing essay responses will also be shared with your designated recipients.
- Institution score reports will include only the scores that you selected to send them using the [ScoreSelect<sup>®</sup> option](#).
- If an institution that you have designated to receive your scores requests information in ETS's files be sent to that institution, ETS will send information to that institution as necessary to detect or prevent unlawful activity and to protect the integrity of the GRE test.
- Vouchers from Organizations: If an organization has provided you a voucher to take a GRE test, your use of the voucher authorizes the sponsoring organization to receive your test scores.

### Ordering Additional Score Reports (ASRs)

You can order additional score reports (ASRs) online and by mail. You can select to send scores from your Most Recent, All, or Any specific test administration of the General Test and/or Subject Tests. ASRs can be ordered for up to five years following your test date. Once an order is placed it cannot be canceled, changed or refunded. There is a fee to [order ASRs](#).

**Order ASRs online at [www.ets.org/mygre](http://www.ets.org/mygre) if you are paying by credit/debit card.** If scores for the test administration have been reported, score reports will be sent to your designated institutions approximately five business days after your order is placed.

**Order ASRs by mail** if you are paying by paper check or money order. Complete the form at [www.ets.org/gre/asrform](http://www.ets.org/gre/asrform) and follow the directions on the form. If scores for the test administration have been reported, score reports will be sent to your designated institutions approximately 10 business days after receipt of your request.

If scores for the test administration have not been reported, your scores will be reported on or after the date they become available.

Changes to your mailing address can be processed online in your ETS account at [www.ets.org/mygre](http://www.ets.org/mygre) or by contacting [GRE Services](#).

### If Your Name Has Changed

Name changes can be processed upon submission and approval of the appropriate documentation to ETS. If you are sending scores and your name has changed since you took the test, contact [GRE Services](#) for assistance.

### Preventing Unauthorized Release of Your Scores

Your scores will be reported only to you, to institutions of higher education granting the baccalaureate or higher degrees, to approved graduate fellowship-granting sponsors and to vendors

the score recipients might designate to process the scores they receive. Score reports will be released only upon your request. ETS will not release your scores at the request of institutions or fellowship sponsors except for use in research studies that are approved by the GRE Board and that provide anonymity for the test takers and the institutions they attend.

**Note:** Your score record and the documents you completed that are retained at ETS, including photos and documents from check-in on test day, may be released to third parties, e.g., government agencies, parties to a lawsuit, if requested pursuant to a subpoena or required by applicable law.

### Scoring Services

#### GRE Diagnostic Service

##### General Test only - FREE

If you take the GRE General Test, this service is available to you approximately 15 days after you take the test and for six months following your test administration. Use this service to view information about your performance on the Verbal Reasoning and Quantitative Reasoning sections of the test that you took. It includes a description of the types of questions you answered right and wrong, the difficulty level of each question and the time spent on each question. The service can be accessed in your ETS Account at [www.ets.org/mygre](http://www.ets.org/mygre).

#### Question-and-Answer Review Service

##### New York Test Takers Only

This service allows you to review the test questions in the Verbal Reasoning and Quantitative Reasoning sections that you answered incorrectly on your GRE General Test [for a fee](#). The questions are presented with your answers and the correct answers. The service is available to individuals who take the GRE General Test in New York during one of the eight weeks listed below.

Test Dates Eligible for the Question and Answer Service:

- July 12-18
- September 13-19
- October 11-17
- November 8-14
- December 13-19
- January 10-16
- April 11-17
- May 9-15

To schedule an appointment, contact [GRE Services](#). You may make an appointment no sooner than three days after you take your General Test. Review sessions need to take place at a New York state test center and will be available approximately 30 days after your test date, or up to 60 days thereafter.

You will be allowed up to two hours to complete your review session. To reschedule, contact [GRE Services](#) no later than four days before your appointment. There are no refunds for this service.

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## Score Reporting (cont.)

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### Score Review for the Analytical Writing Measure

You can request a score review online in your ETS account at [www.ets.org/mygre](http://www.ets.org/mygre) for the Analytical Writing measure of the GRE General Test that you took. There is a [fee for this service](#). If you are paying by paper check or money order, you will need to complete the Score Review Request Form at [www.ets.org/gre/bulletinandforms](http://www.ets.org/gre/bulletinandforms) and follow the instructions on the form. Your request must be received at ETS within 90 days of your test administration. Allow four weeks for the results to be mailed. Note that you will not be able to report your scores to designated score recipients until the review process is completed. If the score review results in a higher or lower score, the new score will be reported.

### Score Review for the GRE Subject Tests

You can request a score review online in your ETS account at [www.ets.org/mygre](http://www.ets.org/mygre) for the GRE Subject Test that you took. There is a [fee for this service](#). If you are paying by paper check or money order, you will need to complete the Score Review Request Form at [www.ets.org/gre/bulletinandforms](http://www.ets.org/gre/bulletinandforms) and follow the instructions on the form. Your request must be received at ETS within 90 days of your test administration. Allow four weeks for the results to be mailed. Note that you will not be able to report your scores to designated score recipients until the review process is completed. If the score review results in a higher or lower score, the new score(s) will be reported.

### Test Takers' Background Information Data and Performance Data

Test takers' answers to background information questions and their performance data may be used in analysis samples, score interpretation data, group statistics and research studies. Test takers' essay responses may be used in ETS materials to train scorers, to help score recipients interpret scores or to help test takers prepare for the test. In each instance, all identifying information will be removed.

### Cancellation of Scores by ETS

ETS strives to report scores that accurately reflect the performance of every test taker. Accordingly, ETS's standards and procedures for administering tests have two primary goals: giving test takers equivalent opportunities to demonstrate their abilities and preventing any test takers from gaining an unfair advantage over others. To promote these objectives, ETS reserves the right to cancel any test score, whether or not it has already been reported, and to take such other actions as ETS deems appropriate, including banning the test taker from taking any future ETS test and referring the matter to law enforcement authorities, when, in ETS's judgment, a testing irregularity occurs; there is an apparent discrepancy in a test taker's identification; the test taker may have engaged in misconduct, including without limitation having someone else take the test for him/her, obtaining improper access to test questions or answers, disclosing test questions or answers to third parties, plagiarism, or copying or communication; or the score is invalid

for another reason. ETS reserves the right to share any and all information in its possession about a test taker and the terms and conditions of test taking with any third party, including but not limited to (a) any entity which ETS recognizes as an authorized user of test scores, including without limitation any entity to which ETS reports test scores at the test taker's request, and (b) any government agency with responsibility for administration or enforcement of U.S. criminal and/or immigration laws. When ETS cancels a test score that has already been reported, it notifies score recipients that the score has been canceled and may also explain why the score has been canceled.

### Testing Irregularities

"Testing irregularities" refers to problems with the administration of a test. Testing irregularities may result from actions of test takers, test center personnel, ETS, or from natural or man-made causes. When testing irregularities occur, they may affect an individual or groups of test takers. Such problems include, without limitation, administrative errors (such as improper timing, improper seating, defective materials [e.g., improper test forms], and defective equipment); improper access to test content; and other disruptions of test administrations (such as natural disasters or other emergencies). When testing irregularities occur, ETS may decline to score the test or cancel the test score. When, in ETS's judgment it is appropriate to do so, ETS gives affected test takers the opportunity to take the test again as soon as possible without charge.

### Identification Discrepancies

When, in ETS's judgment or the judgment of test center administrators, there is a discrepancy in a test taker's identification, the test taker may be dismissed from the test center. In addition, ETS may decline to score the test or cancel the test score if the documents or your photo or other biometric samples from test day cannot be validated or if ETS has evidence that you did not appear for the test. ETS will also cancel your scores, ban you from taking any future ETS test and notify score recipients of the cancellation if anomalies are detected after your scores have been reported.

### Misconduct

When ETS or test center administrators find that there is misconduct in connection with a test, the test taker may be dismissed from the test center or ETS may decline to score the test or may cancel the test score. ETS also reserves the right to ban the test taker from taking any future ETS test. Misconduct includes, but is not limited to, noncompliance with the "[Test Center Procedures and Regulations](#)." Test takers whose scores are canceled will forfeit their test fees and must pay to take the entire GRE test again at a future administration. No record of score cancellations, or the reason for cancellation, will appear on future score reports sent to colleges, universities and/or fellowship sponsors.

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## Score Reporting (cont.)

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### Invalid Scores

ETS may also cancel scores if, in its judgment, there is substantial evidence that they are invalid for any other reason. Substantial evidence means evidence that is sufficient to persuade a reasonable person; the substantial evidence standard is lower (i.e., requires less proof) than the reasonable doubt, clear and convincing, and preponderance of the evidence standards. Evidence of invalid scores may include, without limitation, discrepant handwriting, unusual answer patterns and inconsistent performance on different parts of the test. Before canceling scores pursuant to this paragraph, ETS notifies the test taker in writing about its concerns, gives the test taker an opportunity to submit information that addresses ETS's concerns, considers any such information submitted and offers the test taker a choice of options. The options may include voluntary score cancellation, a free retest, a voucher for a future test or arbitration in accordance with ETS's standard Arbitration Agreement. For more detailed information, see [Why and How ETS Questions GRE Test Scores](#).

Note: The arbitration option is available only to test takers who test in the United States and U.S. Territories.

Your essay responses on the Analytical Writing section will be reviewed by ETS essay-similarity-detection software and by experienced essay readers during the scoring process. In light of the high value placed on independent intellectual activity within

graduate schools and universities, your essay response should represent your original work. ETS reserves the right to cancel test scores of any test taker when an essay response includes any of the following:

- text that is unusually similar to that found in one or more other GRE test essay responses;
- quoting or paraphrasing, without attribution, language that appears in any published or unpublished sources, including sources from the Internet and/or sources provided by any third party;
- unacknowledged use of work that has been produced through collaboration with others without citation of the contribution of others;
- essays submitted as work of the test taker that appear to have been borrowed in whole or in part from elsewhere or prepared by another person.

When one or more of the above circumstances occurs, ETS may conclude, in its professional judgment, that the essay response does not reflect the independent writing skills that this test seeks to measure. When ETS reaches that conclusion, it cancels the Analytical Writing score, and because Analytical Writing scores are an integral part of the GRE General Test scores, those scores are canceled as well.



# 2020-21 Test Dates, Registration Deadlines and Score Reporting Dates for the *GRE*<sup>®</sup> Subject Tests

Register for the *GRE*<sup>®</sup> Subject Tests online at [www.ets.org/mygre](http://www.ets.org/mygre).  
Be sure to check the score reporting dates when selecting a test date.

## GRE Subject Tests in the U.S. and Puerto Rico

Test Date	Regular Registration	Late Registration Web Only <sup>1</sup>	Supplementary Test Center and Monday Administration <sup>2</sup> Registration	View Scores Online Date	Approximate Score Report Mailing Date
09/12/20	08/07/20	08/14/20	07/24/20	10/12/20	10/23/20
10/17/20	09/11/20	09/18/20	08/28/20	11/16/20	11/27/20
04/10/21	03/05/21	03/12/21	02/19/21	05/10/21	5/21/21

**Note:** Not all test centers are open on all test dates.

Allow 7–10 days for delivery of mail within the continental United States and more time for delivery from other areas.

<sup>1</sup> Late registration is available for online registration only for a fee of US\$25. Late registration closes one week after the regular registration deadline.

<sup>2</sup> Monday test dates will be September 14, 2020; October 19, 2020; and April 12, 2021.

## GRE Subject Tests in Other Locations Including U.S. Territories

Test Date	Regular Registration	Late Registration Web Only <sup>1</sup>	Supplementary Test Center and Monday Administration <sup>2</sup> Registration	View Scores Online Date	Approximate Score Report Mailing Date
09/12/20	07/31/20	08/07/20	07/17/20	10/12/20	10/23/20
10/17/20	09/04/20	09/11/20	08/21/20	11/16/20	11/27/20
04/10/21	02/26/21	03/05/21	02/12/21	05/10/21	05/21/21

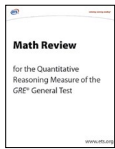
**Note:** Not all test centers are open on all test dates.

Allow 7–10 days for delivery of mail within the continental United States and more time for delivery from other areas.

<sup>1</sup> Late registration is available for online registration only for a fee of US\$25. Late registration closes one week after the regular registration deadline.

<sup>2</sup> Monday test dates will be September 14, 2020; October 19, 2020; and April 12, 2021.

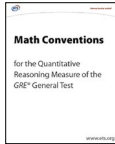
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This 100-page math refresher includes definitions, properties, examples and a set of exercises with answers at the end of each section to assist you in preparing for the GRE General Test.

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Mathematical notations, symbols, terminology and guidelines are included for interpreting information in the GRE General Test.

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Two online practice tests that simulate the actual computer-delivered GRE® General Test, including the test-taker friendly design features you'll encounter on test day, an on-screen calculator and more!

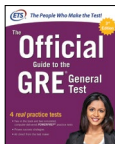
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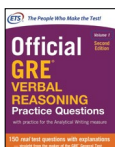
## POWERPREP PLUS® Online

Get the experience of taking the actual computer-delivered GRE General Test and much more! Three official practice tests, each containing a different set of never-before-published real test questions, simulate the computer-delivered test experience and provide scores within minutes for all three measures, explanations for correct answers and a score report that summarizes your performance.



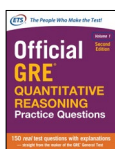
## The Official Guide to the GRE® General Test, Third Edition

This guide features two actual, full-length practice tests, hundreds of authentic GRE test questions, explanations for many answers, test-taking strategies, sample essay responses with reader commentary and more. Two additional full-length tests are offered through the free POWERPREP® Online. Available in print and as an eBook.



## Official GRE® Verbal Reasoning Practice Questions Volume 1, Second Edition

For even more in-depth practice, this book provides an additional 150 real Verbal Reasoning questions with complete explanations and valuable hints and tips. This guide also includes new practice for the Analytical Writing measure. Available in print and as an eBook.



## Official GRE® Quantitative Reasoning Practice Questions Volume 1, Second Edition

For even more in-depth practice, this book provides an additional 150 real Quantitative Reasoning questions with complete explanations and valuable hints and tips. This guide also includes a review of math topics you need to know for the test. Available in print and as an eBook.



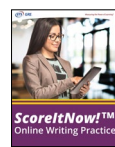
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Three of our most popular GRE General Test preparation products in one place! This bundle includes *The Official Guide to the GRE® General Test, Third Edition*, the *Official GRE® Quantitative Reasoning Practice Questions Volume 1, Second Edition* and the *Official GRE® Verbal Reasoning Practice Questions Volume 1, Second Edition*. Available in print and as an eBook.



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This eBook bundle includes the *Official GRE® Quantitative Reasoning Practice Questions Volume 1, Second Edition* and the *Official GRE® Verbal Reasoning Practice Questions Volume 1, Second Edition* for a total of 300 never-before-published questions.



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Use this online tool to sharpen your writing skills. Practice responding to GRE Analytical Writing tasks, receive immediate, confidential scores on your responses, review sample responses and general suggestions for improving your essay-writing skills and more.

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