March 24-26 2021

The Platform
Governance
Research
Network

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Research	March 24
Day 1	2021

		Room
Opening Session	12:00 - 12:55 UTC	1 Making Platform Governance More Global
Panel Session A	13:00 - 14:00 UTC	1 Comparative Platform Regulation I
		2 Under-Studied Platforms
Break	14:00 - 15:00 UTC	
Panel Session B	15:00 - 16:00 UTC	1 Platform Labour and Governance in the Gig Economy
		2 Civil Society and External Governance Stakeholders
Panel Session C	16:15 - 17:15 UTC	1 Critical Approaches and Theories
		2 Governing Advertising and Microtargeting

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March 25
2021

	Room
12:00 - 13:00 UTC	1 Comparative Platform Regulation II
	2 Platform Governance With Chinese Characteristics
13:15 - 14:15 UTC	1 Breaking Into the Black Box: Methods and Research
	2 Content Moderation and Online Communities
14:15 - 15:00 UTC	
15:00 - 16:00 UTC	1 Democracy and Legal Theory in Platform Governance
	2 Governing Toxicity
16:15 - 17:15 UTC	1 Next Steps
	13:15 - 14:15 UTC 14:15 - 15:00 UTC 15:00 - 16:00 UTC

March 24 2021

## Opening Session

	Starts	Ends
Los Angeles (-7)	05:00	05:55
New York/Montreal (-4)	08:00	08:55
Buenos Aires/Rio (-3)	09:00	09:55
London (UTC)	12:00	12:55
Berlin (+1)	13:00	13:55
Nairobi/Kampala (+3)	15:00	15:55
Bengaluru (+4.5)	16:30	17:25
Hong Kong (+8)	20:00	20:55

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## Making Platform Governance More Global

## Brief Welcome and Conference Introduction

(10 mins)

Robert Gorwa University of Oxford

**Robyn Caplan** 

Data & Society Research Institute

## Keynote Roundtable

(40 mins)

## Opening Input:

Chinmayi Arun Yale University

## Responses from:

Tarleton Gillespie

Microsoft Research New England

Anne Cheung

University of Hong Kong

## Chair:

Clara Iglesias Keller Hans Bredow Institute and WZB Berlin Social Science Center

March 24 2021

## **Session A**

	Starts	Ends
Los Angeles (-7)	06:00	07:00
New York/Montreal (-4)	09:00	10:00
Buenos Aires/Rio (-3)	10:00	11:00
London (UTC)	13:00	14:00
Berlin (+1)	14:00	15:00
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Bengaluru (+4.5)	17:30	18:30
Hong Kong (+8)	21:00	22:00

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## 1 Comparative Platform Regulation I

# 2 Under-Studied Platforms

#### Chair:

**Tomiwa Ilori** 

University of Pretoria

Converging Distinctiveness? Towards a Conceptual Framework for Comparing Distinctive National Trajectories in Platform Regulation

**Jonas Pentzien** 

The New School

## State Interest in Content Moderation on Platforms in India

Simran Agarwal

Industries Culturelles & Création Artistique (ICCA)

## Regulating Social Media in the Global South

Zahra Takhshid

Harvard University

## The emergence of platform regulation in the UK: an empirical-legal study

**Martin Kretschmer** 

University of Glasgow

**Ula Furgal** 

University of Glasgow

**Philip Schlesinger** 

University of Glasgow

#### Chair:

Fenwick McKelvey

Concordia University

## Towards "Game Governance": Community Moderation in Competitive Digital Games

**William Partin** 

Data & Society Research Institute

# Against Platform Universalism: A Case Study of Platform-Seeded Trends and Non/Algorithmic Paternalism from India

Tarunima Prabhakar

Tattle Civic Tech/Carnegie India

Sandeep Mertia

**New York University** 

Kruttika Nadig

Logically

## Exploring VPN apps: privacy protection, political economy and affordances

Lianrui Jia

University of Toronto

**Lotus Ruan** 

University of Toronto

## "Totally Not Poggers, Twitch": Modding and Moderating the PogChamp Emote

Mehitabel Glenhaber

University of Southern California

March 24 2021

## **Session B**

	Starts	Ends
Los Angeles (-7)	08:00	09:00
New York/Montreal (-4)	11:00	12:00
Buenos Aires/Rio (-3)	12:00	13:00
London (UTC)	15:00	16:00
Berlin (+1)	16:00	17:00
Nairobi/Kampala (+3)	18:00	19:00
Bengaluru (+4.5)	19:30	20:30
Hong Kong (+8)	23:00	00:00

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# 1 Platform Labour and Governance in the Gig Economy

Sana Ahmad

Chair:

WZB Berlin Social Science Centre

## The Coloniality of Data Annotation Platforms

Julian Posada

University of Toronto

## Making platforms work: relationship labor and the management of publics

Shreeharsh Kelkar

University of California, Berkeley

**Benjamin Shestakofsky** 

University of Pennsylvania

# Governance Practices on Online Labour Platforms: A Comparative Case Study of Upwork and Fiverr

**Susanne Klausing** 

Does the macro-level matter? A comparative analysis of institutional frameworks and gigwork platforms across EU-28 countries

**Dzifa Ametowobla** 

Technische Universität Berlin

Stefan Kirchner

Technische Universität Berlin

## 2 Civil Society and External Governance Stakeholders

#### Chair:

João Carlos Magalhães

Humboldt Institute for Internet and Society

## Our Last Best Hope: Civil Society Actors' Participation in Content Governance

**Brenda Dvoskin** 

Harvard University

## Content Moderation and External Stakeholders: Platform Governance and the Role of Experts

**Eugenia Siapera** 

University College Dublin

Paloma Viejo-Otero

**Dublin City University** 

## When the Shoe is On the Other Foot: Content Moderation by Politicians

**Chris Tenove** 

University of British Columbia

# Civil Rights and Silicon Valley: Facebook and Airbnb Civil Rights Audits as a Co-regulatory Governance Framework?

Jeeyun (Sophia) Baik

University of Southern California

Hamsini Sridharan

University of Southern California

March 24 2021

## **Session C**

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New York/Montreal (-4)	12:15	13:15
Buenos Aires/Rio (-3)	13:15	14:15
London (UTC)	16:15	17:15
Berlin (+1)	17:15	18:15
Nairobi/Kampala (+3)	19:15	20:15
Bengaluru (+4.5)	20:45	21:45
Hong Kong (+8)	00:15	01:15

**First Annual Conference of** The Platform Governance Research Network

## Critical Approaches and Theories

# **2** Governing Advertising and Microtargeting

#### Chair:

**Anita Gurumurthy** 

**ITforChange** 

## Tweets of Resistance: A Black Feminist **Approach to Platform Governance**

Temi Lasade-Anderson

Cardiff University / Digital Action

## Governable spaces: a feminist architecture for platform policy

**Nathan Schneider** 

University of Colorado Boulder

## Repairing Online Harms: Assessing Punitive and **Reparative Justice Approaches**

Sarita Schoenebeck

University of Michigan

Jane Im

University of Michigan

**Amna Batool** 

University of Michigan

**Daricia Wilkinson** 

Clemson University

**Audrey Funwie** 

University of Michigan

## Rahaf Alharbi

University of Michigan

Marilyn Iriarte

University of Maryland

**Gabriel Grill** 

University of Michigan

**Eric Gilbert** 

University of Michigan

Mustafa Naseem University of Michigan

Governing the margins? How European sexual social media platforms govern and assign

meaning to content

**Katrin Tiidenberg Tallinn University** 

Jenny Sunden

Susanna Paasonen University of Turku

Södertörn University

#### Chair:

**Shannon McGregor** 

University of North Carolina, Chapel Hill

The Positive Democratic Consequences of Political Microtargeting: Exploring the **Implications for Platforms** 

**Kate Dommett** 

University of Sheffield

**Rachel Gibson** University of Manchester Sanne Kruikemeier

University of Amsterdam

Sophie Lecheler University of Vienna

## Allies and Activists: Advertising Intermediaries in Facebook Content Moderation Governance

Steph Hill

Ryerson University

News from the Ad Library: how journalists use public advertising disclosures to hold Facebook advertising accountable

**Paddy Leerssen** 

University of Amsterdam

Tom Dobber

University of Amsterdam

**Regulating Digital Election Advertisements in** Canada: Political Targeting on Facebook in the 2019 Canadian Federal Election

Sam Andrey

Ryerson University

**Karim Bardeesy** Ryerson University

Sam Jeffers Who Targets Me

Clifton van der Linden McMaster University

March 25 2021

## **Session D**

	Starts	Ends
Los Angeles (-7)	05:00	06:00
New York/Montreal (-4)	08:00	09:00
Buenos Aires/Rio (-3)	09:00	10:00
London (UTC)	12:00	13:00
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Hong Kong (+8)	20:00	21:00

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## 1 Comparative Platform Regulation II

### Chair:

**Terry Flew** 

University of Sydney

## The View from Australia: Lessons in How to Regulate Digital Platforms

Sacha Molitorisz

University of Technology Sydney

**Derek Wilding** 

University of Technology Sydney

Karen Lee

University of Technology Sydney

# To De-Platform or Not? Platform Power and State Authority in Myanmar, US, and the Philippines

**Jenny Domino** 

International Commission of Jurists

## Needle versus Haystack: The Required Duality in Regulatory Platform Governance Approaches

Stephan Dreyer

Leibniz-Institute for Media Research | Hans-Bredow-Institut

Amélie Heldt

Leibniz-Institute for Media Research | Hans-Bredow-Institut

## Studying the Effectiveness of Online Platforms' Dispute Resolution Mechanisms

Maria Jose Schmidt-Kessen

Copenhagen Business School

**Marta Cantero Gamito** 

CUNEF / University of Tartu

Rafaela Nogueira

NuBank Brazil

# Platform Governance With Chinese Characteristics

#### Chair:

Marcelo Thompson

University of Hong Kong

If the Heaven is High, Can the Emperor be Far Away? – Platform Affordances, Immunity, and State Control with Chinese Characteristics

Sruthi Kalyani A

Jawaharlal Nehru University

Platform Regulation of Sex and Desire: Content Ecology of Queer Media in China

**Yidong Wang** 

University of Wisconsin-Madison

Censorship and Content Moderation in Layers: Investigating Chinese-Australian Media Worker Practices on News-Focused WeChat Official Accounts

Fan Yang

Deakin University

Decentralizing Platform Governance: Lawlessness, Fraud and Innovation

**Angela Zhang** 

University of Hong Kong

March 25 2021

## Session E

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Los Angeles (-7)	06:15	07:15
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Hong Kong (+8)	21:15	22:15

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## 1 Breaking Into the Black Box: Methods and Research

# **2** Content Moderation and Online Communities

#### Chair:

#### **Daniel Kreiss**

University of North Carolina, Chapel Hill

## Leveraging Network Effects: Fast-Tracked Global Platform Research as a Solution for Platform Governance Whac-A-Mole?

#### **Martin Fertmann**

Leibniz-Institute for Media Research | Hans-Bredow-Institut

#### Matthias C. Kettemann

Leibniz-Institute for Media Research | Hans-Bredow-Institut

## Transparency Rules and Data Rights for Platform Research

#### Jef Ausloos

University of Amsterdam

# Beyond Algorithmic Auditing: The Need for Independent Policy and Data Pipeline Audits as Mechanisms for Platform Accountability

#### Elizabeth Meehan

George Washington University

#### Rebekah Tromble

George Washington University

#### Claes de Vreese

University of Amsterdam

## Repurposing Platform Trace Data for (Transnational) Academic Social Science

Angela Xiao Wu

New York University

#### Chair:

## Sarah Myers West

Al Now Institute

## Learning from Experience: How Community Moderation Can Inform Commercial Moderation

#### Sarah Gilbert

University of Maryland

## Trust and Safety: The Emergence of a Discipline

#### Alice Marwick

University of North Carolina, Chapel Hill

### Content Moderation as Surveillance

## Hannah Bloch-Wehba

Texas A&M

# Wikipedia and the Digital Services Act: The Challenges of Regulating Community-Governed Platforms

#### **Justus Drevling**

Wikimedia Deutschland

## John H. Weitzmann

Wikimedia Deutschland

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## **Session F**

	Starts	Ends
Los Angeles (-7)	08:00	09:00
New York/Montreal (-4)	11:00	12:00
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## 1 Democracy and Legal Theory in Platform Governance

# **2** Governing Toxicity

#### Chair:

#### **Robin Mansell**

London School of Economics and Political Science

### Platforms' Schmittian Dilemma

#### **Paul Gowder**

Northwestern University

## Constitutional Metaphors: Facebook's 'Supreme Court' and Platform Legitimation

Josh Cowls
University of Oxford

Philipp Darius

Hertie School of Governance

**Dominiquo Santistevan** University of Chicago

**Moritz Schramm** Humboldt-Universität zu Berlin

## Social Media as Contractual Networks: A Bottom Up Check On Content Moderation

Niva Elkin-Koren

University of Tel Aviv

Maayan Perel

Netanya Academic College

Giovanni De Gregorio

Bocconi University

## A Digital Constitutionalism Perspective for Content Governance

Nicola Palladino

**Dublin City University** 

**Edoardo Celeste** 

**Dublin City University** 

**Dennis Redeker** 

**Bremen University** 

Kinfe Yilma

Addis Ababa University

#### Chair:

### **Taylor Owen**

McGill University

## Policing or Pandering Misinformation: A Cross-Platform Moderation Policy Analysis

## **Kaiping Chen**

University of Wisconsin-Madison

#### **Lindsey Middleton**

University of Wisconsin-Madison

## Platform Racism and the Governance of Right-Wing Extremism

### **Bharath Ganesh**

University of Groningen

## How Harassment and Hate Speech Policies Have Evolved Over Time: Comparing Facebook, Twitter and Reddit

#### Anna Reepschlager

University of Ottawa

## Elizabeth Dubois

University of Ottawa

## Safe From "Harm": The Governance of Violence by Platforms

#### Julia R. DeCook

Loyola University Chicago

#### **Kelley Cotter**

Arizona State University

## Shaheen Kanthawala

University of Alabama

March 25 2021

## **Closing Session**

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Los Angeles (-7)	09:15	10:15
New York/Montreal (-4)	12:15	13:15
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## 1 Closing Session: Next Steps

# Project Showcase

# Thanks and Summary of Network Day

(10 mins)

Happy Hour + Hangout

(16:30-17:15 UTC)

Lightning talks about ongoing and future projects by members of the Network

(16:30-17:15 UTC)

On the final day of the conference, we will discuss how best to structure and grow a platform governance research network that promotes global inclusion and diversity. Digital and human rights organizations have long conducted research and advocacy; yet those conversations too often occur in spaces siloed from scholarly discussions. How could a new research network explicitly seek to remedy these issues? What are the possibilities of a stronger connection between scholarship and civil society (re: research and advocacy) on platform governance?

The Platform Governance Research Network Network March 26 Day 3 2021 This day is being held in two identical sessions across two sets of timezones in an effort to address the needs of our global community.

	Session A 09:00 - 13:00 UTC	Session B 19:00 - 23:00 UTC
Introduction	09:00 UTC	19:00 UTC
Scope, Goals, and Governance	09:15 UTC	19:15 UTC
Break	10:00 UTC	20:00 UTC
Creating A Diverse Global Network	10:15 UTC	20:15 UTC
Break	11:00 UTC	21:00 UTC
Challenges, Solutions, and Tools We Need	11:15 UTC	21:15 UTC
Concluding Remarks	12:00 UTC	22:00 UTC
Optional Hangout	12:15 UTC	22:15 UTC

March 24-26 2021

## The Platform Governance Research Network

## **Collaborating Institutions**

Center for Critical Internet Inquiry, University of California, Los Angeles

Center for Information, Technology, and Public Life (CITAP), University of North Carolina, Chapel Hill

Center for Technology and Society (CTS), FGV School of Law, Rio de Janeiro

Center for the Study of Media and Society (MESO), Buenos Aires

Centre for International Governance Innovation (CIGI), Waterloo

Centre for Internet and Society (CIS), Bengaluru

Centre for Media, Technology, and Democracy (MTD), McGill University, Montreal

Collaboration on International ICT Policy in East and Southern Africa (CIPESA), Kampala

<u>Data and Society Research Institute,</u> New York

Humboldt Institute for Internet and Society (HIIG), Berlin

IT For Change, Bengaluru

Kenya ICT Action Network (KICTANET), Nairobi

Law and Technology Centre, University of Hong Kong, Hong Kong

<u>Leibniz-Institute for Media Research |</u>
<u>Hans-Bredow-Institut, Hamburg</u>

Mnemonic, Berlin

March 24-26 2021

**First Annual Conference of** The Platform Governance Research Network

## **Event Organizers**

Sana Ahmad Dia Kayyali

Deepti Bharthur Clara Iglesias Keller

Pranav Bidare **Daniel Kreiss** 

Robyn Caplan João Magalhães

Grace Githaiga Shannon McGregor

Robert Gorwa Eugenia Mitchelstein

Anita Gurumurthy Taylor Owen

Ivar Hartmann Sonja Solomun

Amélie Heldt MarceloThompson

Tomiwa Ilori **HeidiTworek** 

Ashnah Kalemera

Christian Katzenbach Stacy Wood

**Kinfe Yilma** 

## Design

**Angie Waller**