

The global provider of information-based analytics and decision tools

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RELX is a provider of information-based analytics and decision tools for professional and business customers, enabling them to make better decisions, get better results and be more productive.



RELX global scale and growth 2021

Revenue: £7.2bn

Adjusted operating profit: £2.2bn

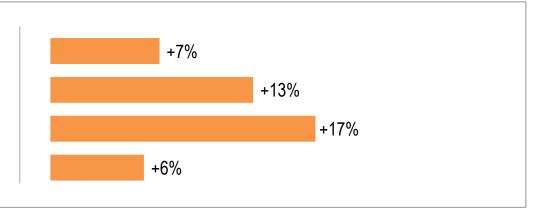
Adjusted operating margin: 30.5%

Cash flow conversion: 101 %

Net debt / EBITDA¹: 2.4x

- Over 33,000 employees worldwide
- Customers in more than 180 countries
- Listings in London, Amsterdam and New York (ADR)
- Market capitalisation²: £47bn / €56bn / \$61bn

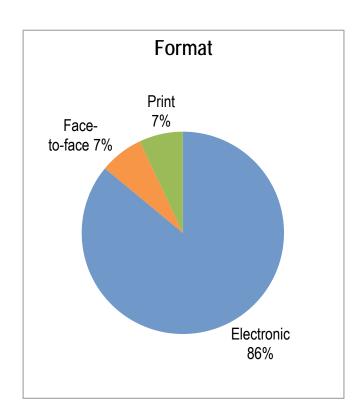
Underlying revenue growth
Underlying adjusted operating profit growth
Adjusted EPS growth at constant currency
Full year dividend growth (in sterling)

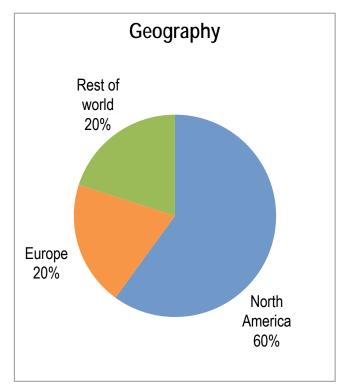


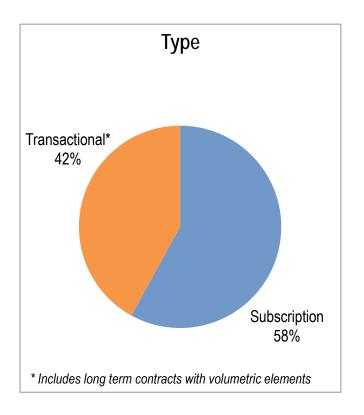
¹At 31 December 2021 including pensions; ²As at 7 April 2022 See Annual Report for definition of adjusted measures and reconciliations to reported figures



RELX revenue by category 2021



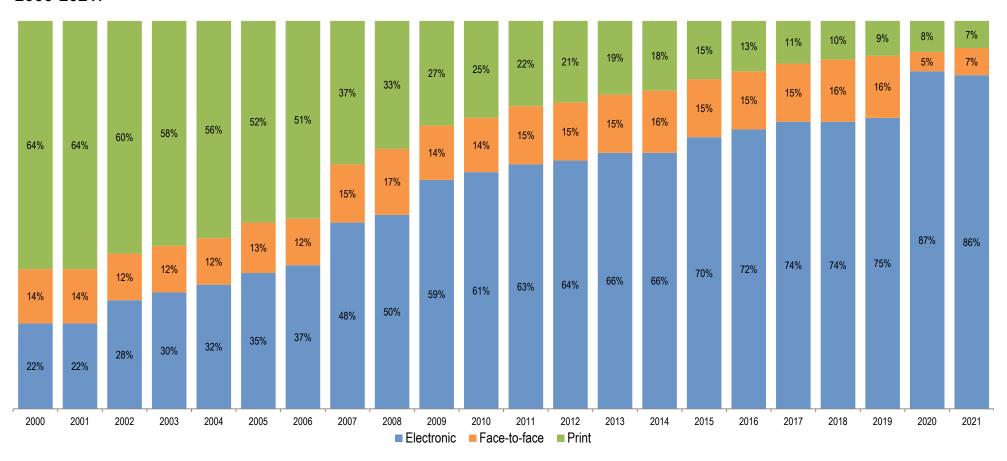






RELX revenue by format

2000-2021:





RELX strategic direction

Strategy

- Develop increasingly sophisticated information-based analytics and decision tools that deliver enhanced value to professional and business customers across market segments
- Primary focus on organic growth, supported by targeted acquisitions

Growth objectives

Risk

Sustain strong long term growth profile

STM

Continue on improved growth trajectory

Legal

 Continue on improved growth trajectory

Exhibitions

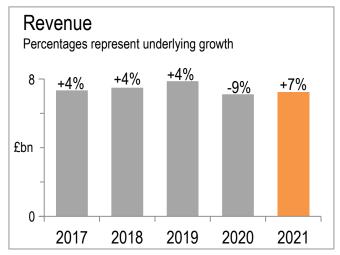
 Capture growth opportunity from reopening and digital

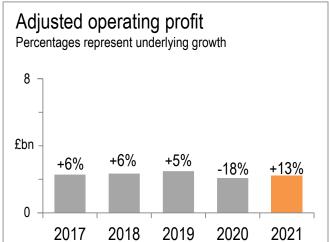
Outcomes

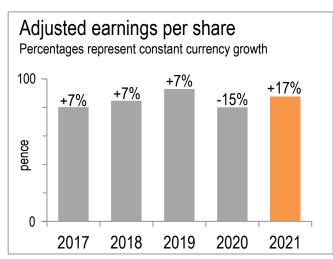
Better customer outcomes | Higher growth profile | Improving returns | Positive impact on society

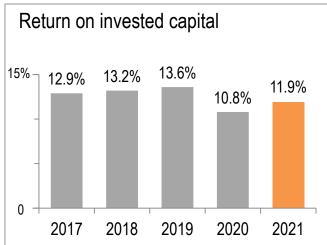


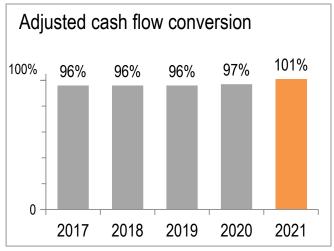
Financial performance

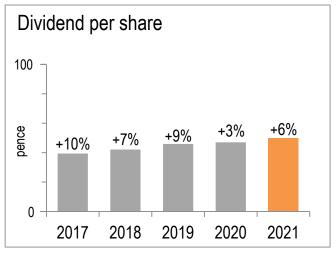








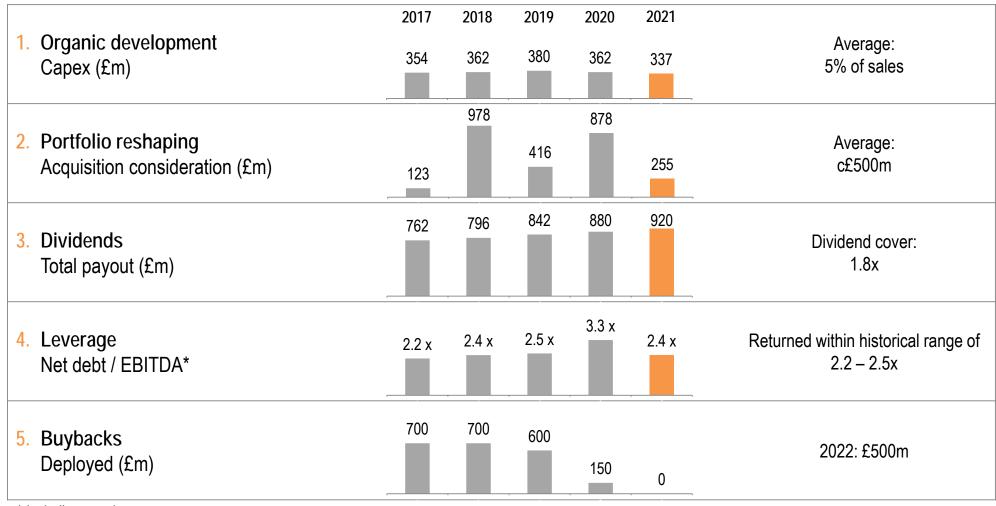




2017 ROIC restated for the adoption of new accounting standards IFRS 9, 15 & 16



Uses of cash - priorities



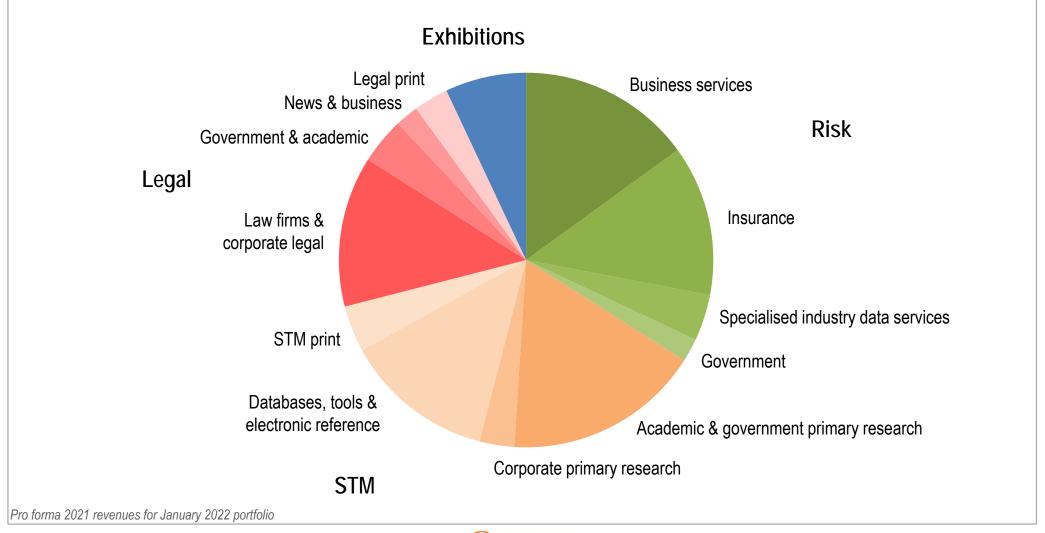
^{*} Including pensions



Overview of business areas



RELX revenue by segment





RELX revenue by segment

	reverted by beginnerit	Market position	2021 revenue £m	Change underlying	adjusted operating profit £m	Change underlying
Risk	Provides customers with information-based analytics and decision tools that combine public and industry-specific content with advanced technology and algorithms to assist them in evaluating and predicting risk and enhancing operational efficiency	Key verticals #1	2,474	+9%	915	+10%
STM	Provides information and analytics that help institutions and professionals progress science, advance healthcare and improve performance	Global #1	2,649	+3%	1,001	+3%
Legal	Provides legal, regulatory and business information and analytics that help customers increase their productivity, improve decision-making and achieve better outcomes	US #2 Outside US #1 or #2	1,587	+3%	326	+5%
Exhibitions	Combines industry expertise with data and digital tools to help customers connect digitally and face-to-face, learn about markets, source products and complete transactions	Global #2	534	+44%	10	nm



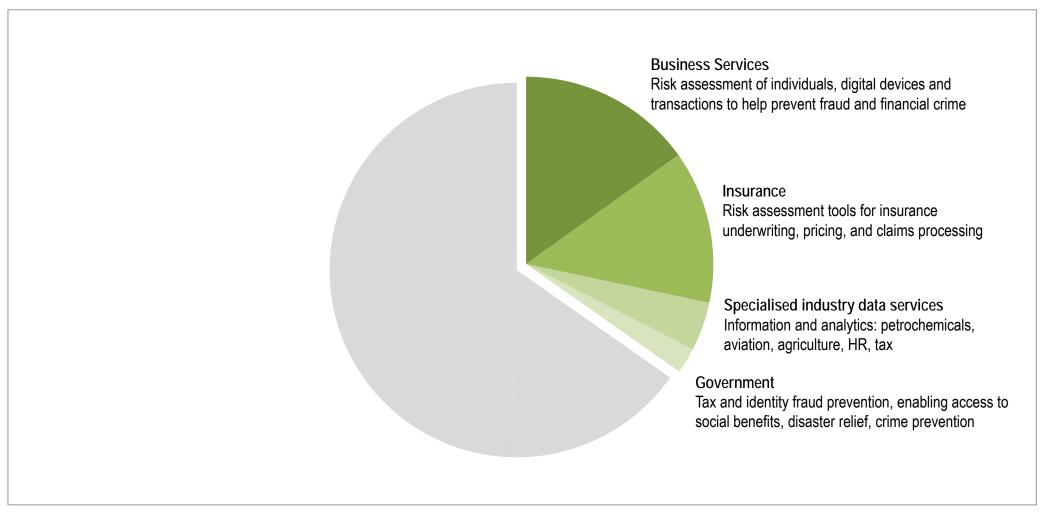
2021

Risk

Risk provides customers with information-based analytics and decision tools that combine public and industry-specific content with advanced technology and algorithms to assist them in evaluating and predicting risk and enhancing operational efficiency



Risk: revenue by segment





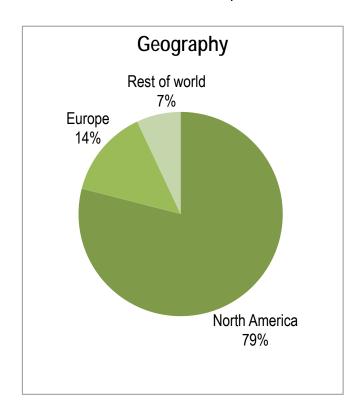
Risk

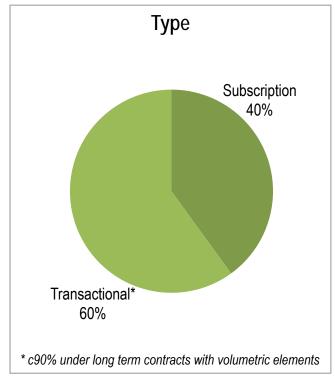
Format
Face-to-face
1%

Electronic

99%

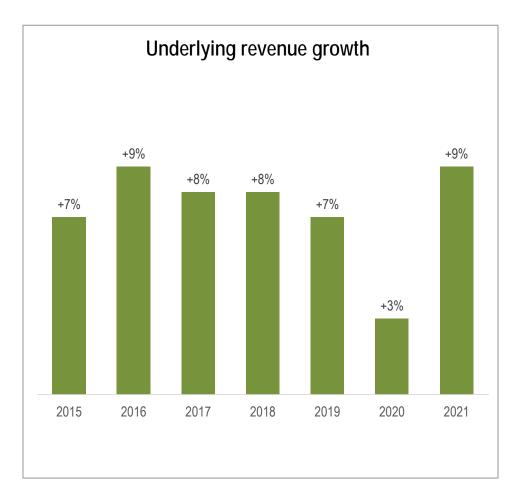
2021 revenue £2,474m

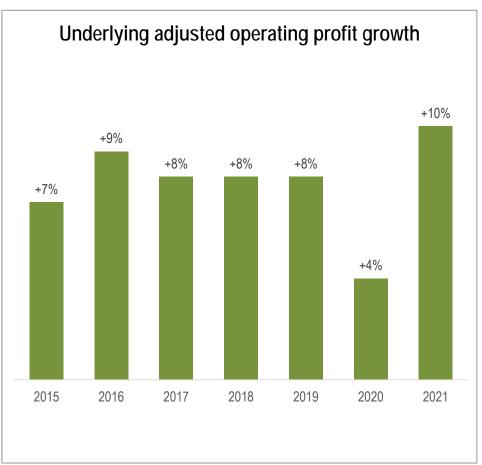






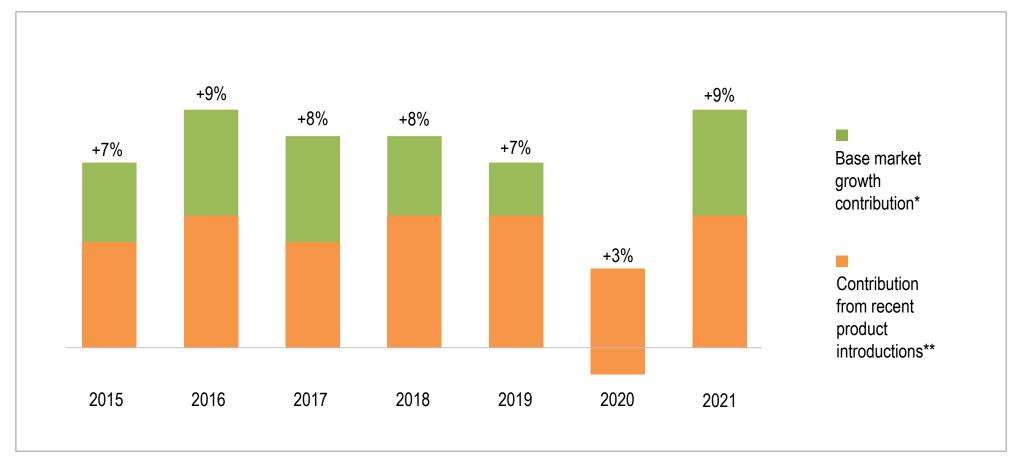
Risk Underlying growth rates







Risk underlying revenue growth



^{*} Products more than 5 years old



^{**} Products less than 5 years old

Risk Our four key capabilities



- Deep customer understanding
- Leading data sets: public records, contributory, licensed, proprietary
- Advanced linking capability and sophisticated analytics
- Powerful technology in global platforms



Risk

Delivering to customers in single point of execution

Decreasing content volume 8 Data Batch Sources \bigoplus (A)-(NC)-(+)services Relate & (A) Public **31** Records Real-time API 命 31 Profile & Clean Standardise services 8 Contributory **&**-(31)-(+)-(m) **Analyse** Licensed Visualisation **31** Increasing content quality integration Proprietary ÎNC

Unstructured and structured content

- Over 12 petabytes of data
- Tens of billions of public records
- · Hundreds of thousands of sources
- Billions of device and asset identities
- · Hundreds of millions of records added daily

Big data platforms

- · Grid computing with low-cost servers
- Linking algorithms that generate high precision and recall
- Machine learning algorithms to cluster, link and learn from the data
- · High speed data ingestion, recall, and processing
- Rapid development cycles

Analysis applications

- Patented algorithms
- Predictive modeling
- Machine learning and artificial intelligence

Customer single point of execution

- Modular product suites
- Flexible delivery platforms



Business Services solutions help customers solve daily business challenges

We enable our customers to assess risk associated with an individual or a transaction – allowing our customers to make higher-confidence decisions and creating greater trust during a transaction flow

Segment	Fraud & Identity	Financial Crime Compliance	Credit / Business Risk and other
Solutions	 Protect consumer identities Prevent account takeover Reduce banking and e-commerce fraud Reduce friction for legitimate consumers 	 Protect customers from financial crime Detect relevant financial crime risk (know your customer (KYC), anti-money laundering (AML), watchlist screening) Provide faster, smoother and more secure consumer experience 	 Enhance understanding of risk, profitability potential and credit worthiness of consumers and prospects Enable consumers and businesses to access credit and services
Position	• #1 in US physical identity, global digital identity	• #1 in global financial crime compliance	#1 in US alternative credit, contact and locate information



Business Services

Breadth and depth of data creates unified view of identity; Enables safer, trusted decisions

Physical Identity Intelligence¹

- 285m US unique identities
- 12bn unique name / addresses
- 33m active US businesses
- 82m business contact records
- 8bn property records
- 2m+ PEP profiles
- 140bn+ sanctions screenings processed annually³
- 5m vital record transactions processed annually³

Contributory Intelligence²

- 200m+ identity elements added daily
- 2.5bn US credit application
- 38bn logins transactions processed annually³
- 9bn payments transactions processed annually³
- 2bn new account creation transactions processed annually³



Digital Identity Intelligence²

- 5bn devices
- 2bn digital identities
- 2bn unique email addresses
- 1.4bn unique IP addresses
- 1.3bn unique cell phones
- 53bn+ unique digital transactions processed annually³

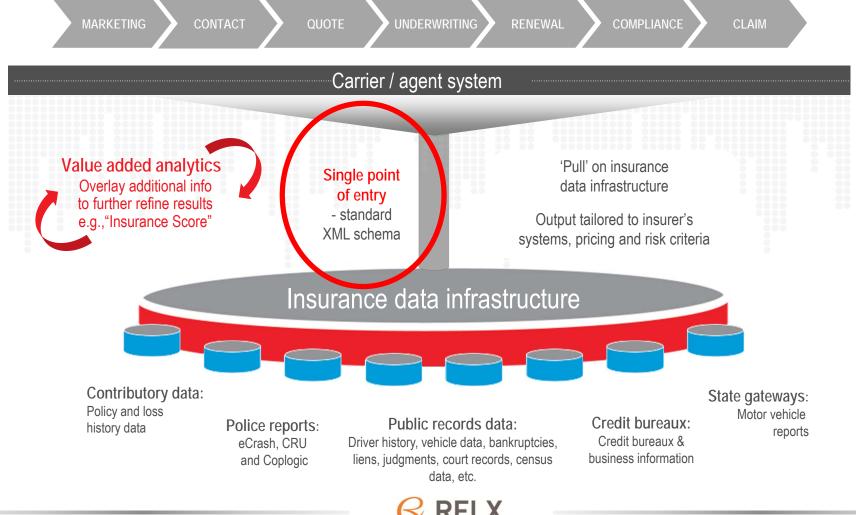
Behavioral Intelligence

- 12bn+ keyboard, mouse and sensor and touch transactions processed annually³
- Total physical identity records in network as of Sept 2021
- . Total digital, contributory and behavioral records in network as of Jan 2021
- Annualised volumes are for H2 2020 through H1 2021



Insurance

Data assets available across the insurance continuum



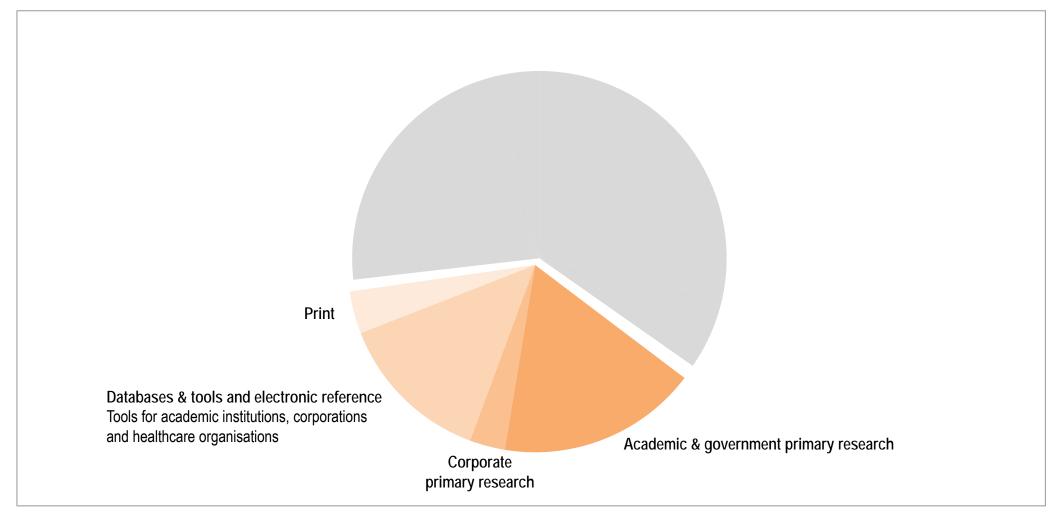


Scientific, Technical & Medical

Scientific, Technical & Medical provides information and analytics that help institutions and professionals progress science, advance healthcare and improve performance



Scientific, Technical & Medical: revenue by segment

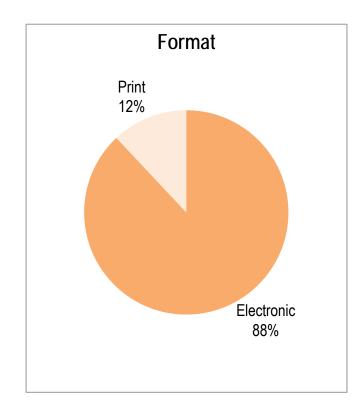


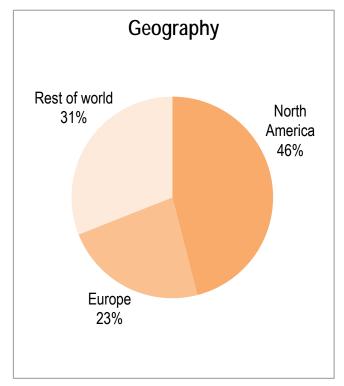
Pro forma last 12 month revenues for January 2022 portfolio

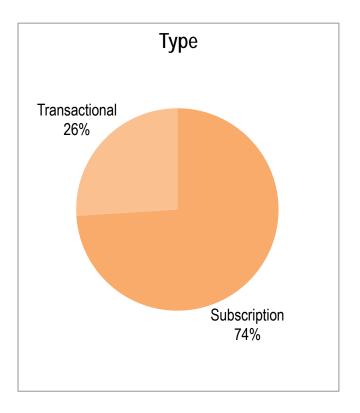


Scientific, Technical & Medical

2021 revenue £2,649m

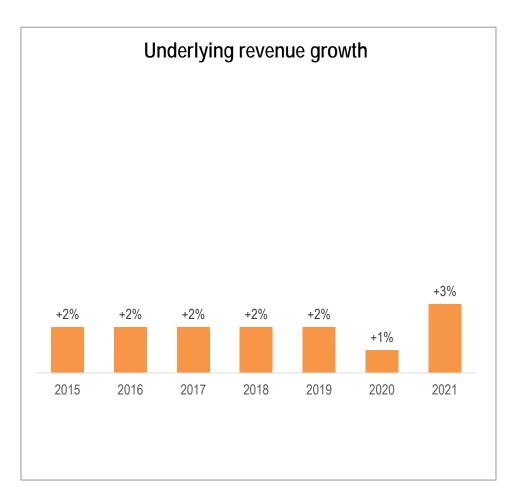








Scientific, Technical & Medical Underlying growth rates







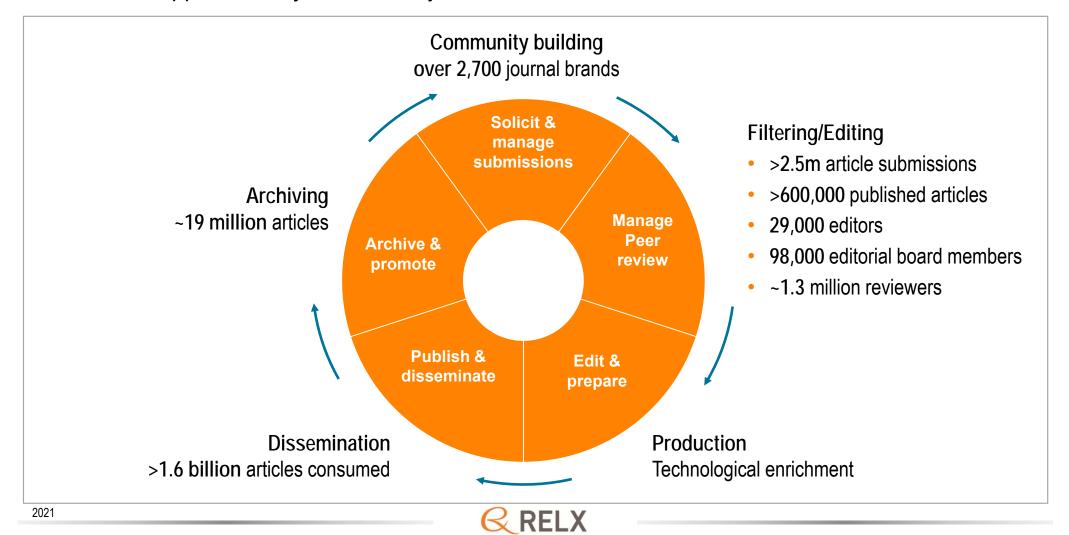
Scientific, Technical & Medical Growth and currency analysis

		Underlying	Portfolio changes	Constant currency	Period change in hedge rates	Other currency	Total currency	Total change in £
FY 2021	Revenue	+3%	+1%	+4%	0%	-6%	-6%	-2%
	Adjusted operating profit	+3%	0%	+3%	0%	-5%	-5%	-2%
	Adjusted operating margin	0.0%	-0.2%	-0.2%	+0.2%	-0.1%	+0.1%	-0.1%
FY 2020	Revenue	+1%	0%	+1%	+1%	0%	+1%	+2%
	Adjusted operating profit	+1%	-1%	0%	+2%	+2%	+4%	+4%
	Adjusted operating margin	0.0%	-0.3%	-0.3%	+0.5%	+0.5%	+1.0%	+0.7%
FY 2019	Revenue	+2%	-1%	+1%	+1%	+2%	+3%	+4%
	Adjusted operating profit	+3%	-1%	+2%	+1%	+1%	+2%	+4%
	Adjusted operating margin	+0.3%	-0.1%	+0.2%	+0.2%	-0.3%	-0.1%	+0.1%



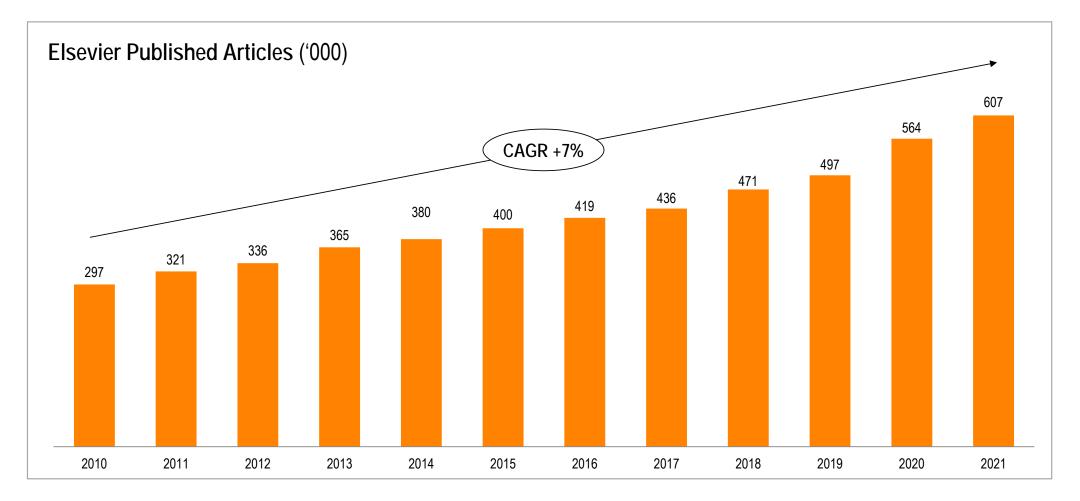
Journal and Article Ecosystem

Elsevier's support to the journal eco-system



Article Volume Growth: Published Articles

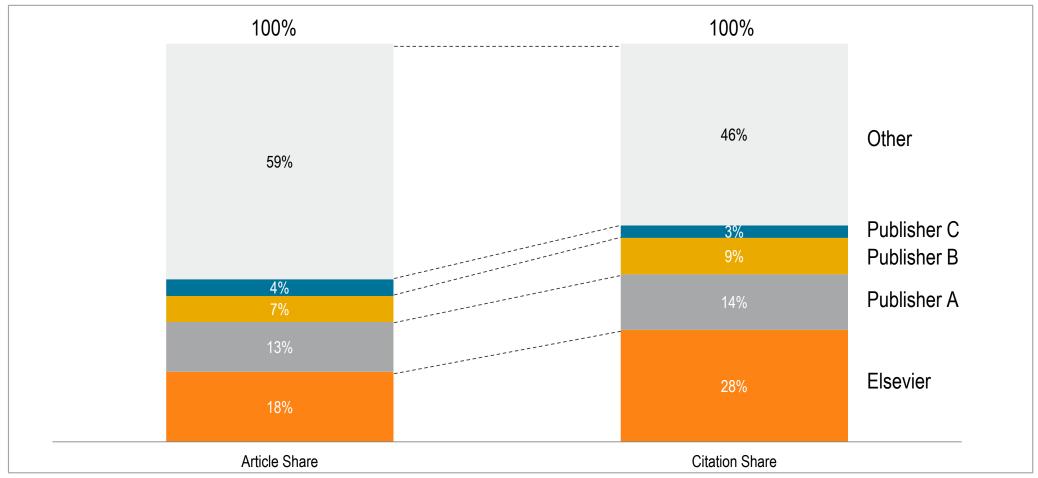
Consistent published articles volume growth





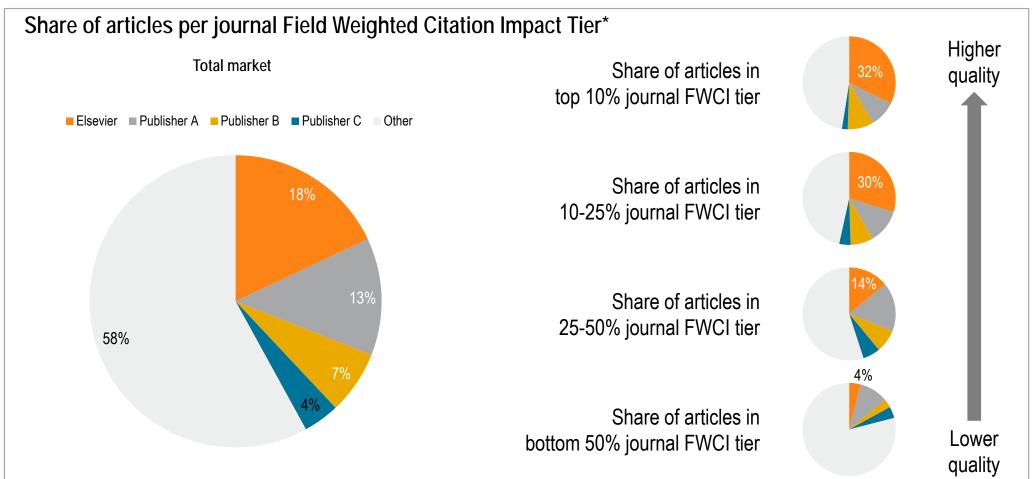
Journal and Article Quality

Article and citation share



Share of articles per publisher (published in 2017-2020) and citation share (citations in 2016-20 in relation to articles published in 2016-20). Source: Scopus data.

Journal and Article Quality Share of articles per journal quality tier



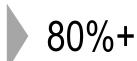
^{*} Articles published in 2017-2020. Field Weighted Citation Impact (FWCI) is calculated on the basis of citations in 2016-20 to articles published in 2016-20 and accounts for article type, publication year and subject field. Source: Scopus data.

Databases and tools example

ClinicalPath

48%

of care aligned with nationally accepted cancer guidelines



of care is on pathway with ClinicalPath use

- Who we serve: oncology service line leaders
- Problems we address: reducing unwarranted variability in care and enabling appropriate use of precision oncology
- Our offering: comprehensive set of medical and radiation oncology pathways, covering 95%+ of cancer presentations
- Our footprint: in the US, used by 15% of all oncologists, growing global footprint

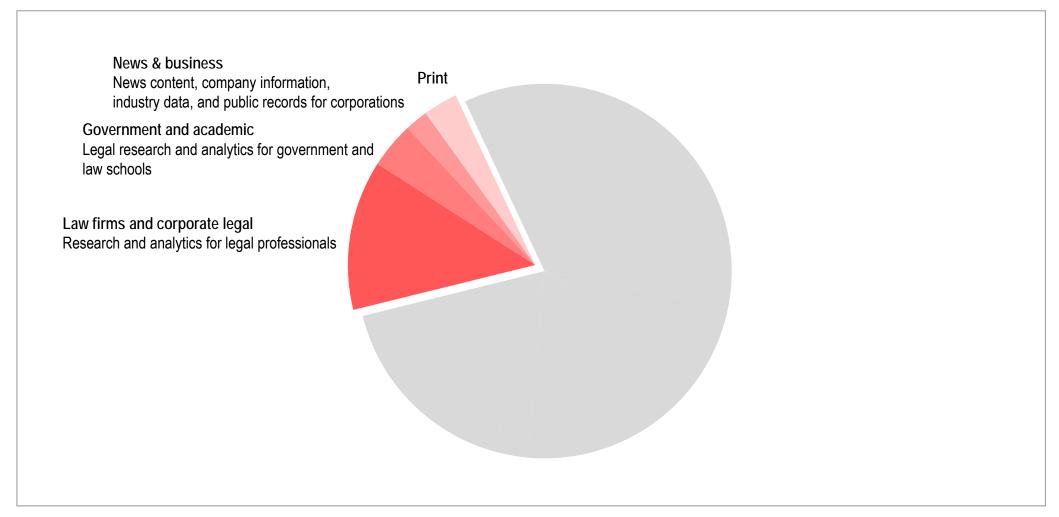


Legal

Legal provides legal, regulatory and business information and analytics that help customers increase their productivity, improve decision-making and achieve better outcomes



Legal: revenue by segment





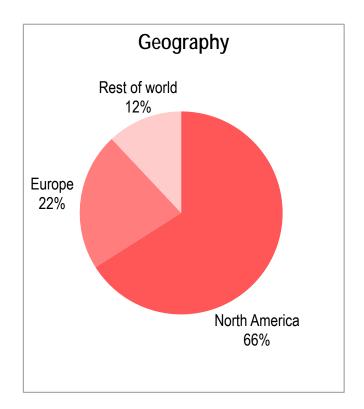
Legal

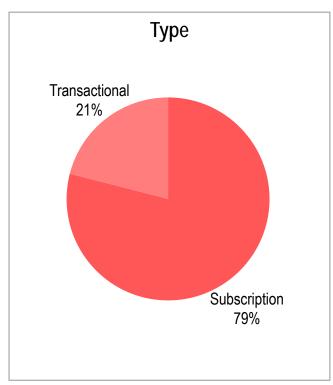
Format

Print
12%
Face-to-face
1%

Electronic
87%

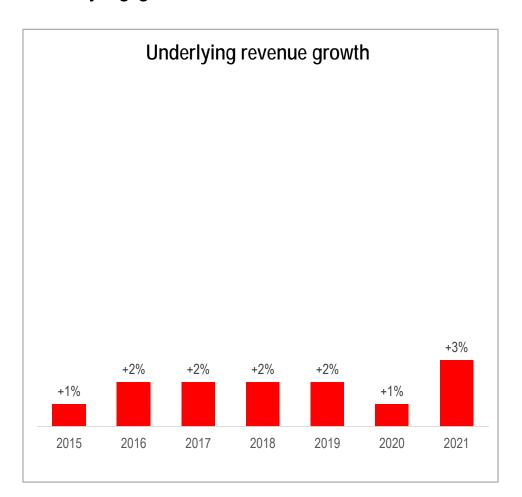
2021 revenue £1,587m

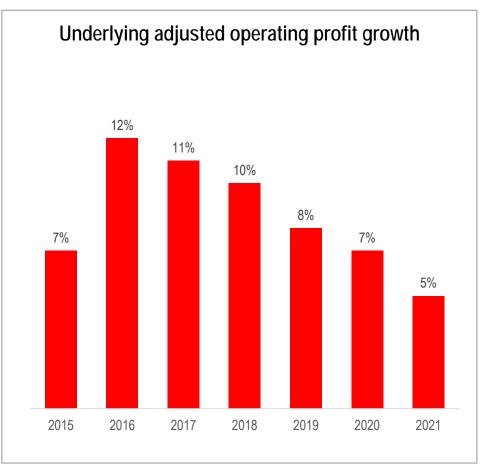






Legal Underlying growth rates







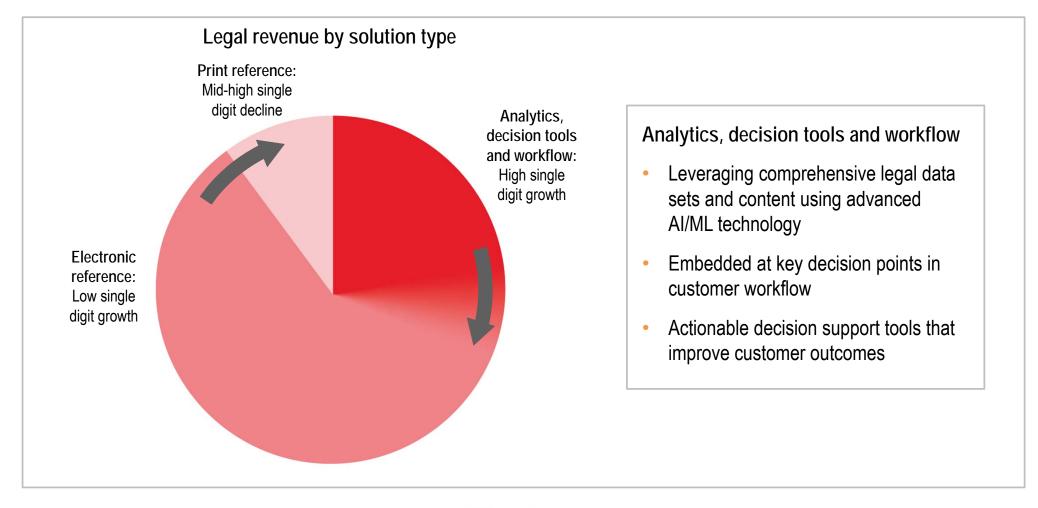
Legal revenue, profit and margin progression

	Rev	enue growth		Adjusted op	growth	Adjusted		
		Constant	Reported growth		Constant	Reported growth	operating margin	
	Underlying	currency	in £	Underlying	currency	in £		
2021	+3%	+2%	-3%	+5%	+4%	-1%	20.5%	
2020	+1%	0%	-1%	+7%	+1%	0%	20.1%	
2019	+2%	-1%	+2%	+8%	+1%	+3%	20.0%	
2018	+2%	-1%	-4%	+10%	0%	-2%	19.8%	
2017	+2%	-1%	+4%	+11%	+1%	+7%	19.6%	
2016	+2%	+2%	+12%	+12%	+2%	+14%	19.2%	
2015	+1%	+1%	+3%	+7%	+5%	+5%	19.0%	
2014	+1%	-6%	-11%	+6%	+10%	+4%	18.6%	
2013	+1%	-4%	-3%	+5%	+1%	+2%	15.9%	
2012	+1%	-1%	-1%	+4%	+4%	+2%	14.5%	

Note: 2012 shown before revised allocation of corporate and shared costs



Analytics, decision tools and workflow driving growth





Application of analytics to use cases beyond legal research

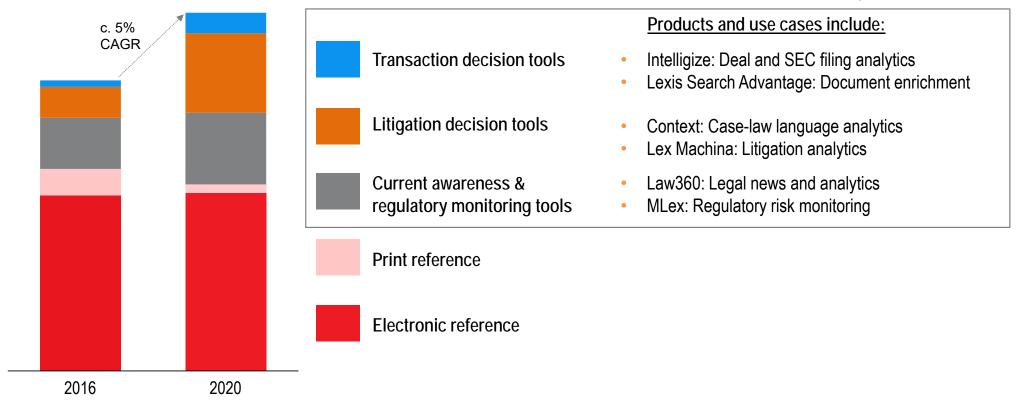
Illustrative lawyer workflow		Current Awareness		Predict Outcomes		Case Analytics		Research	\geq	Practical Guidance	\rangle	Productivity Tools	\rangle	Business Development
Use case	•	Stay up to date with legal and regulatory news and analysis	•	Predict outcomes via legal language analytics, data mining across legislation and settlement data	•	Develop case strategy with litigation analytics	•	Leverage data- driven insights via extensive collection of case law, expert commentary, and company information	•	Complete legal work with practice guides, forms, and checklists Benchmark deal terms and find precedent language	•	Draft legal documents Manage and extract key data from law firm documents	•	Pitch new clients using law firm and attorney intelligence Manage law firm customer relationships
Example solutions	•	Law360 Law360 Pulse MLex Newsdesk	•	Context Legislative Outlook Judicial Brief Analyzer MedMal Navigator	•	Lex Machina Ravel Verdict & Settlement Analyzer Litigation Analytics	•	Lexis+ Lexis Lexis Answers Shepard's citator State Net	•	Lexis Practical Guidance Lexis Market Standards Intelligize Automated forms	•	Lexis Create Lexis Search Advantage Product Liability Navigator Lexis Microsoft Office (LMO)	•	Lex Machina InterAction Law360 Nexis Dossier



Customer impact case study

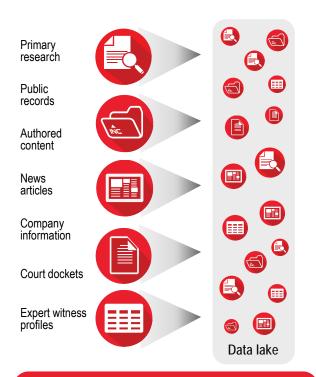
Large law customer spend example (AmLaw top 20)

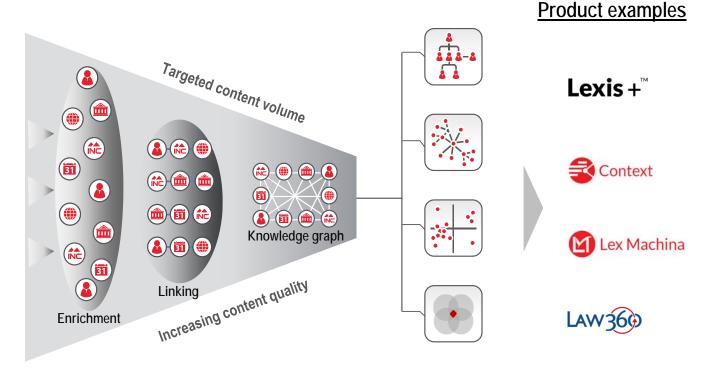
Expanded use cases





Leveraging global scale and technology





Structured and unstructured content

- 128bn documents and records
- 1.7m new legal documents added daily on average across 69k sources, generating 129bn connections
- 32m legal documents processed daily on average
- Stored in unified data platform

Big data platforms

- Grid computing with low-cost servers
- Machine learning to cluster, link, and learn across data sets
- Natural language processing to uncover hidden relationships in data

Analysis applications

- Predictive modeling
- Visualizations
- Machine learning and artificial intelligence

Customer single point of execution

- Modular product suites
- Flexible delivery platform

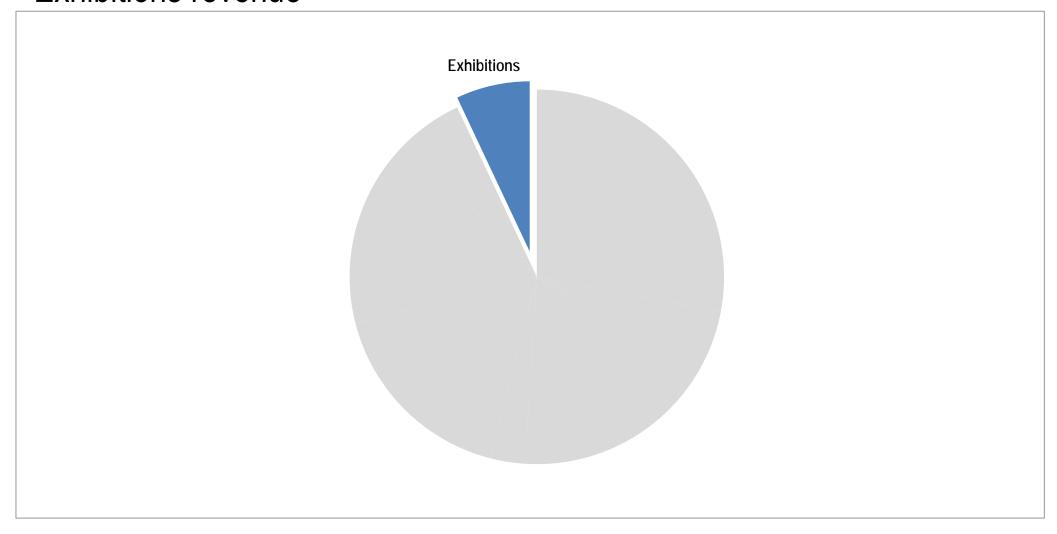


Exhibitions

Exhibitions combines industry expertise with data and digital tools to help customers connect digitally and face-to-face, learn about markets, source products and complete transactions

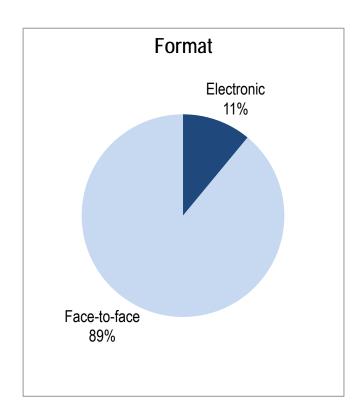


Exhibitions revenue

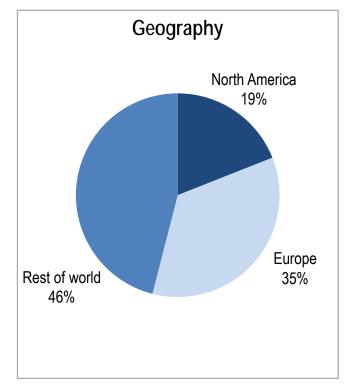


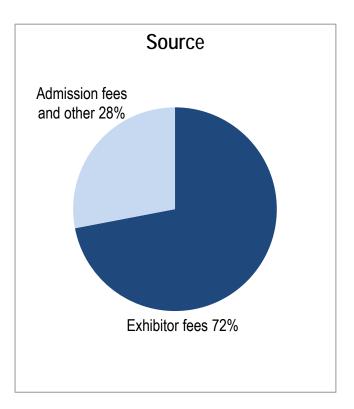


Exhibitions



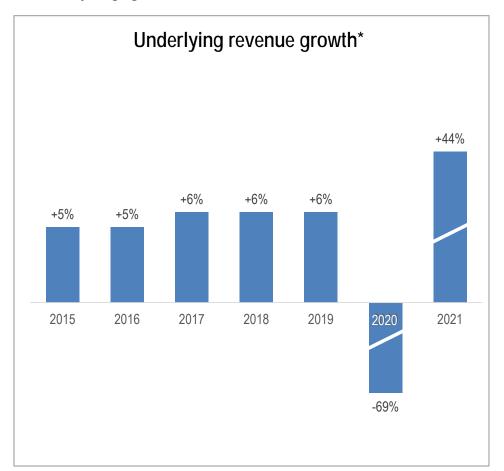
2021 revenue £534m

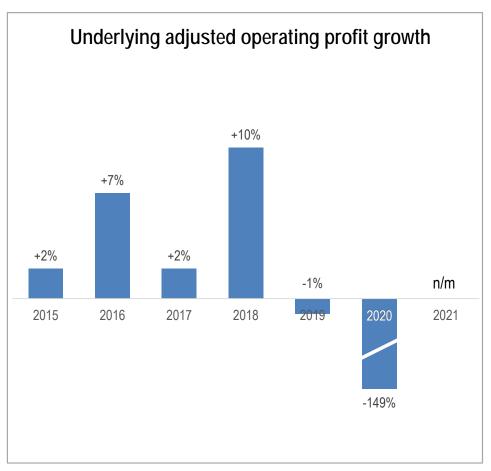






Exhibitions Underlying growth rates







^{*} Excluding biennial event cycling

Exhibitions revenue and cost

£m	2020*	2021
Revenue	362	534
Cost	(540)	(550)
Owned portfolio profit contribution	(178)	(16)
JV contribution	14	26
Adjusted operating profit	(164)	10



^{*}Excluding 2020 exceptional costs of £183m

Exhibitions: cycling impact

Revenue growth	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021
Total at constant currencies	+25%	+2%	+11%	+1%	+9%	+1%	+12%	+2%	-72%	+55%
Impact of portfolio changes	+10%	0%	+2%	+1%	+1%	+1%	+1%	+2%	-1%	-1%
Underlying with cycling	+15%	+2%	+9%	0%	+8%	0%	+11%	0%	-71%	+56%
Impact of cycling shows	+8%	-5%	+2%	-5%	+3%	-6%	+5%	-6%	-2%	+12%
Underlying	+7%	+7%	+7%	+5%	+5%	+6%	+6%	+6%	-69%	+44%



Corporate responsibility



RELX is a provider of information-based analytics and decision tools for professional and business customers, enabling them to make better decisions, get better results and be more productive.

Our purpose is to benefit society by developing products that help researchers advance scientific knowledge; doctors and nurses improve the lives of patients; lawyers promote the rule of law and achieve justice and fair results for their clients; businesses and governments prevent fraud; consumers access financial services and get fair prices on insurance; and customers learn about markets and complete transactions.

Our purpose guides our actions beyond the products that we develop. It defines us as a company. Every day across RELX our employees are inspired to undertake initiatives that make unique contributions to society and the communities in which we operate.



RELX approach to Corporate Responsibility

- Corporate Responsibility (CR) is the way we do business, working to increase our positive impact and reduce any negative effects of conducting our operations and ensures good management of risks and opportunities
- CR gives us competitive advantage builds good relations with customers, investors, governments, non-governmental organisations (NGOs) and our communities and helps us attract and retain the best people

Areas of focus:

1. Unique contributions	 Universal sustainable access to information; advance of science and health; protection of society; promotion of the rule of law and access to justice; and fostering communities
2. Governance	 Fostering a culture of integrity through the RELX Code of Ethics and Business Conduct; data privacy and security; and responsible pension investments and tax
3. People	 Advancing inclusion and diversity; talent development, support and opportunity; fair reward; and a safe and healthy place to work
4. Customers	 Improving customer outcomes through innovation; maintaining editorial standards; active customer listening; access to information; and accessibility
5. Community	Giving back through services and time; volunteerism with impact funding; and collaboration with key partners
6. Supply chain	 Holding suppliers to the same high standards we set for ourselves through implementation of our Supplier Code; external auditing and remediation; training; and supplier diversity
7. Environment	 Managing environmental risks through measurement of impact and continuous improvement; maximising positive environmental impact through our content, and tools and events



Corporate Responsibility: at the heart of what we do for over 15 years

At RELX, corporate responsibility is not a programme or prescriptive set of activities, it is how we do business on a daily basis

2003 - 2005

- Introduced RELX Code of Ethics and Business Conduct
- Became signatory to UN Global Compact
- Launched RE Cares, global employee community outreach programme
- Produced first CR report and established formal RELX Board CR reviews
- Established CR Forum to set and track annual, public CR objectives
- Introduced Supplier Code of Conduct and Socially Responsible Supply Chain programmes
- Instituted first RELX-wide environmental metrics

2006 – 2015

- Enhanced on-going employee training in ethics and business conduct, including risk areas like data privacy and security
- Expanded CR employee networks, e.g. Green Teams, Quality First Network, Accessibility Champion
- Created and embedded RELX Diversity and Inclusion (D&I) policy
- Launched biannual stakeholder engagement survey
- Participated in Inaugural Workforce Disclosure Initiative
- Produced Sustainability Science in a Global Landscape report
- Committed to 100% renewable sources for electricity (achieved in 2020)

2016 – 2021

- Introduced Do the Right Thing culture of compliance programme
- Produced first Modern Slavery Act statement
- Expanded living wage reviews to next four largest countries beyond UK where already accredited
- Initiated human rights impact assessment in a high-risk location
- Introduced carbon price on business travel
- Established RELX-wide D&I metrics
- Achieved net zero in 2021 on Scopes 1 & 2, and from within scope 3 on work- related flights, cloud computing, home-based working and commuting
- Signed The Climate Pledge committing RELX to net zero across Scopes 1 & 2 and all of Scope 3 by 2040 at the latest



Unique contributions

	Unique contributions	Supporting UN SDGs	
Risk	 Protection of society 	SDG 16: Peace, justice and strong institutionsSDG 10: Reduced inequalities	16 PEACE JUSTICE NO INCOMPLIES NECTURED INCOMPLIES
STM	Advance of science and health	SDG 3: Good health and well-beingSDG 10: Reduced inequalitiesSDG 5: Gender equality	3 GOOD HEALTH AND WELL-BRING 10 REDUCED NEQUALITIES 5 GENDER EQUALITY \$\int_{\int}^{\int}\$
Legal	 Promotion of rule of law and justice 	SDG 16: Peace, justice and strong institutions	16 PEAGE JUSTICE AND STRONG INSTITUTIONS
Exhibitions	 Fostering communities 	SDG 11: Sustainable cities and communitiesSDG 12: Responsible consumption and production	11 SUSTAINABLE CITIES AND COMMUNITIES 12 RESPONSIBLE CONSUMPTION AND PRODUCTION CONSUMPTION
RELX	 Universal sustainable access to information 	• All 17 SDGs	



Risk: Positive impact on society through our knowledge, resources and skills

- Help reduce crime and fraud: detected and stopped over 600m human-based fraud attacks and nearly 3bn bot attacks on our customers in 2021
- Help consumers get cheaper insurance: 85% of new US auto insurance policies issued to consumers in 2021 benefited from our products
- Help increase financial inclusion, through alternative credit risk for 50m disadvantaged US consumers without credit score
- Located and found more than 850 missing children in the US in partnership with ADAM programme



STM: We have a unique position in the health ecosystem

We help researchers and healthcare professionals advance science and improve health by facilitating insights and critical decision-making for customers across the global research and health ecosystems



Primary research

- 18% of the global research and 28% share of total global research citations over the last five years¹
- 600,000+ published peer reviewed articles and
 >2.5 million article submissions in 2021
- 18 million unique visitors monthly on ScienceDirect
- 1.6 billion+ articles downloaded by researchers annually
- Founding partner of Research4Life, contributing around 20% of the material



Medical research

- ~21% of medical research and ~31% share of total global medical citations over the last five years¹
- 1.2 million articles and 1,600+ journals in health and life sciences as of March 2022
- 8 million+ total connections between drugs, symptoms, biomarkers on our health graph² as of March 2022
- 408 million+ downloads on our free Novel Coronavirus information centre to date



Healthcare delivery

- 94% of US top 100 health systems³, ranked by bed count, used at least one of our clinical solutions in 2021
- 5.5 million images, 84,000 videos and over 1300 clinical overviews included in ClinicalKey in 2021
- 7.9 million total patient records⁴ on Clinical Path as of March 2022
- 3 million+ monthly views on ClinicalKey, from 90 countries including 1,900 institutions in the US

THE LANCET



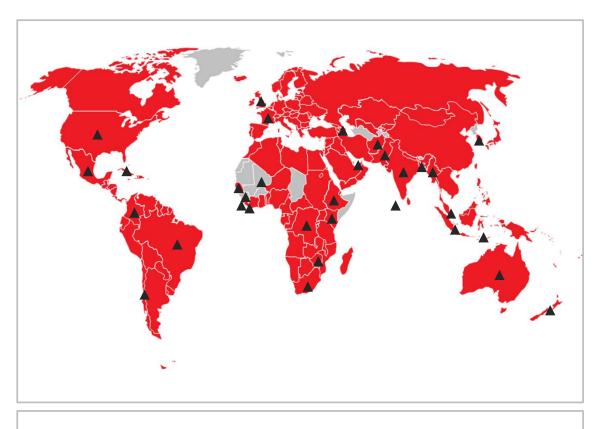
ScienceDirect

Scopus°

ClinicalKey*

Source: (1) Based on 2016-2020 market share data (2)Developed by Elsevier, Health Knowledge Graph (H-Graph) (3) Top 100 health systems include US based hospital groups, as defined by Definitive Health database (4) Represent distinct US patient records through ClinicalPath

Legal: Advancing the Rule of Law



Countries where LexisNexis has a presence

▲ Rule of Law Foundation non-profit projects

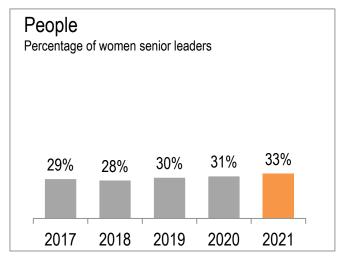
We publish laws, analyse decisions and provide guidance to legal professionals globally

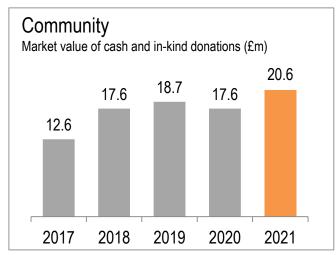
- We enable transparency into the core legislation and statutory materials required to govern
- We provide resources to advance equality of law (e.g. 20,000+ civil rights cases, legislation and treatises)
- We equip independent judiciaries by providing content and training to ~8,000 judges in 20+ countries
- We support attorneys in providing accessible, timely legal remedy through litigation tools (e.g. litigation timing analysis by jurisdiction)

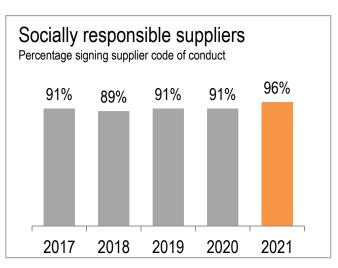
We launched Rule of Law Foundation in 2019 partnering with organisations in 30+ countries, conducting 67 projects since inception

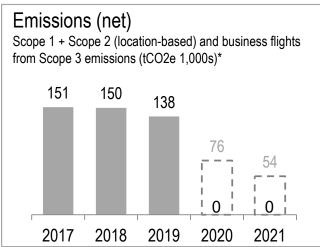


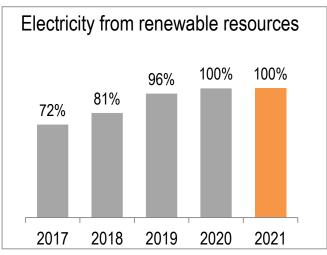
2021 key corporate responsibility information

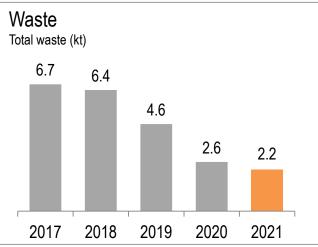












^{* 2021} also includes cloud computing, home-based working and community; dotted lines in 2020 and 2021 represent gross emissions



2021 key corporate responsibility data

	2017	2018	2019	2020	2021
Revenue (£m)	7,341	7,492	7,874	7,110	7,244
People					
Number of full-time equivalent employees (year-end)	31,000	32,100	33,200	33,200	33,500
Percentage of women employees (%) [◊]	51	51	50	51	50
Percentage of women managers (%) [◊]	43	42	42	43	44
Percentage of women senior leaders (%) ¹ ◊	29	28	30	31	33
Percentage of ethnic minority US/UK managers (%) [◊]				17	19
Percentage of ethnic minority US/UK senior leaders (%) ¹ ♦				11	11
Community ²					
Total cash and in-kind donations (products, services and time (£m))	7.5	8.7	9.2	9.2	10.4
Market value of cash and in-kind donations (£m)	12.6	17.6	18.7	17.6	20.6
Percentage of staff volunteering (%) ³	45	42	45	26	32
Total number of days volunteered in company time	12,670	11,720	12,127	6,821	10,362
Health and safety (lost time) ⁴					
Incident rate (cases per 1,000 employees) ◊	0.55	0.28	0.50	0.11	0.07
Frequency rate (cases per 200,000 hours worked) [◊]	0.06	0.03	0.06	0.01	0.01
Severity rate (lost days per 200,000 hours worked) ◊	1.15	0.69	0.69	0.07	0.02
Number of lost time incidents (>1 per day) ◊	17	8	14	3	2
Socially Responsible suppliers (SRS)					
Number of key suppliers on SRS database ⁵ ◊	344	348	354	412	359
Number of independent external audits [◊]	83	84	93	99	111
Percentage signing Supplier Code of Conduct (%) ⁶ ♦	91	89	91	91	96

¹ We define senior leaders as either a) colleagues with a management grade of 17 and above, based on our job architecture framework developed with external input and b) colleagues with a management grade of 16 (and above) with a hierarchy of 4 (or 5 in some circumstances) reporting levels from the CEO.



² Data reporting methodology assured by Business for Societal Impact. See Appendix 2 of 2021 Corporate Responsibility Report for B4SI assurance statement 2021. Reporting period covers 12 months from December 2020 to November 2021.

³ All Group employees can take up to two days off per year (coordinated with line managers) to work on community projects that matter to them. Number of staff volunteering reflects the number of staff using their two days, as well as those who participated in other company-sponsored volunteer activities.

⁴ Accident reporting covers approximately 86% of employees.

⁵ We continue to refine our supplier classification and hierarchy data, contributing to changes in the number of suppliers we track year-on-year.

⁶ Signatories to the RELX Supplier Code of Conduct include suppliers who have not signed the Supplier Code, but have equivalent codes. These suppliers are subject to the same audit requirements as Supplier Code signatories.

Data assured by EY. See Appendix 3 of 2021 Corporate Responsibility Report for EY assurance statement 2021

2021 key corporate responsibility data

	2017	2018	2019	2020	2021
Environment ⁷					
Total energy (MWh) ◊	186,228	179,228	163,628	133,238	117,161
Renewable electricity purchased (MWh) [◊]	117,799	125,707	136,410	125,019	101,510
Percentage of electricity from renewable resources (%) 80	72	81	96	100	100
Water usage (m³) [⋄]	344,918	332,490	331,913	215,858	175,372
Climate change (tCO2e)9					
Scope 1 (direct) emissions [◊]	8,231	7,477	7,848	4,516	5,226
Scope 2 (location-based) emissions [◊]	84,590	74,279	68,229	53,131	43,445
Scope 2 (market-based) emissions [◊]	21,831	16,004	17,704	10,773	7,715
Scope 3 (business flights) 100	58,034	68,363	62,254	18,652	5,032
Scope 1 + Scope 2 (location-based) + Scope 3 (flights) emissions [◊]	150,855	150,119	138,331	76,299	53,703
Scope 1 + Scope 2 (market-based) + Scope 3 (flights) emissions [◊]					
- Gross	88,096	91,844	87,806	33,941	17,973
- Net ¹¹	88,096	91,844	87,806	0	0
Waste ¹²					
Total waste (t) [◊]	6,664	6,448	4,587	2,618	2,192
Percentage of waste recycled (%) [◊]	69	64	50	73	81
Percentage of waste diverted from landfill (%) $^{\diamond}$	76	72	69	87	89
Paper					
Production paper (t) [♦]	36,484	35,555	34,599	36,259	40,910
Sustainable content (%) 130	90	90	96	92	98

⁷ Environmental data (carbon, energy, water, waste) covers the 12 months from December 2020 to November 2021.



⁸ We purchase renewable electricity on green tariffs at locations in the UK, Austria and the Netherlands. US Green-e certified Renewable Energy Certificates (RECs) are applied to electricity consumption in the US. US Green-e certified RECs are also purchased to equal 100% of the electricity consumption outside the US, but we do not apply any market-based emissions factors on this portion of electricity consumption.

⁹ Market-based and location-based emissions have been reported in compliance with the updated GHG Protocol guidance. See our reporting guidelines and methodology from the link below.

¹⁰ Covers all flights booked through our corporate travel partner. All years use the DEFRA RF emissions factor for air travel in Scope 3 (other).

^{11 2021} also includes cloud computing, home-based working and commuting

¹² Waste figures represent all operations, including estimates from non-reporting locations.

^{13 %} in PREPS grade 3 or 5 (known and responsible sources) or certified to FSC or PEFC. Previous years restated based on this methodology for the 2025 Targets.

^o Data assured by EY. See Appendix 3 of 2021 Corporate Responsibility Report for EY assurance statement 2021

Corporate responsibility - external recognition

Among best in our peer group; strong ESG performance

MSCI ESG RATINGS	MSCI ESG ratings	AAA rating since 2016
SUSTAINALYTICS	Sustainalytics	Top 1% of 14,000 companies; 1st in Media sector
Monitor of Dow Jones Sustainability Indices Purered by the 984 Global CDA	Dow Jones Sustainability Indices	3 rd in professional services sector
The Transported by 100 baker Acceptance of the Transported by 100 ba	Responsibility100 Index	4 th in FTSE 100
Tortois ^a Fileso The Climate100 Index	Climate100 Index	6 th in FTSE 100
FTSE4Good	FTSE4Good	Included
VigeQiris	Euronext Vigeo Eiris indices UK 20	Included
ECPI Sense in sustainability	ECPI	Included
Bloomborg Bloomborg	Bloomberg Gender Equality Index	Included
FINANCIAL TIMES	FT Europe's Climate Leaders 2021	Included
Corporate Responsibility Points ISS Octom	ISS-Oekom Corporate responsibility	Prime status
April 2007	Workplace Pride 2021 Advocates	Awarded
	0	

