

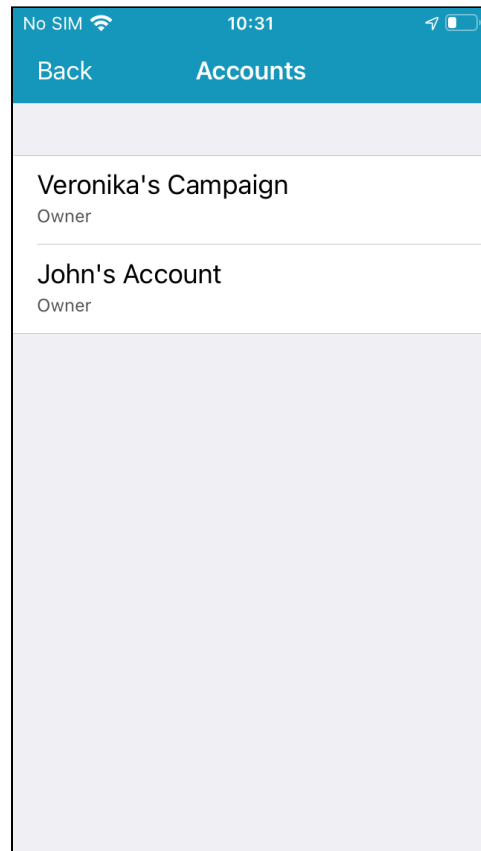


How To: Capture Interactions with the Walk App (iOS)

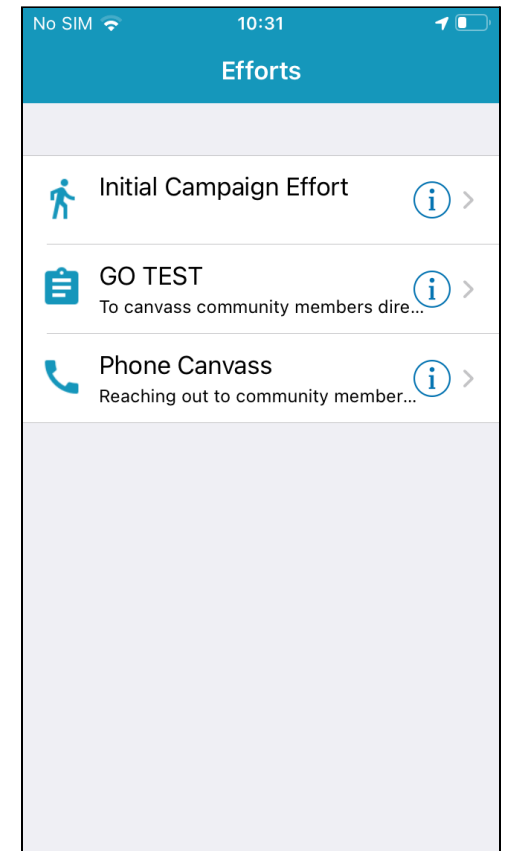
Start by choosing an Account and Effort:

Step1: Choose your account

(This only applies if you are part of multiple accounts)

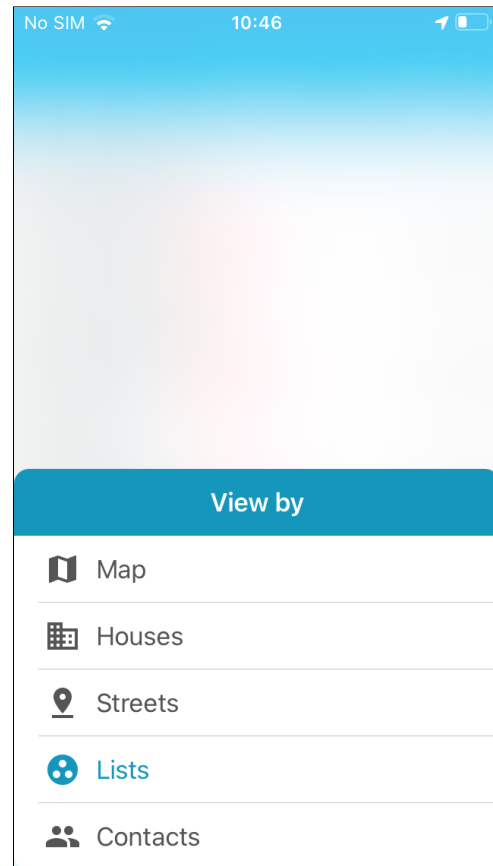


Step 2: Choose your effort

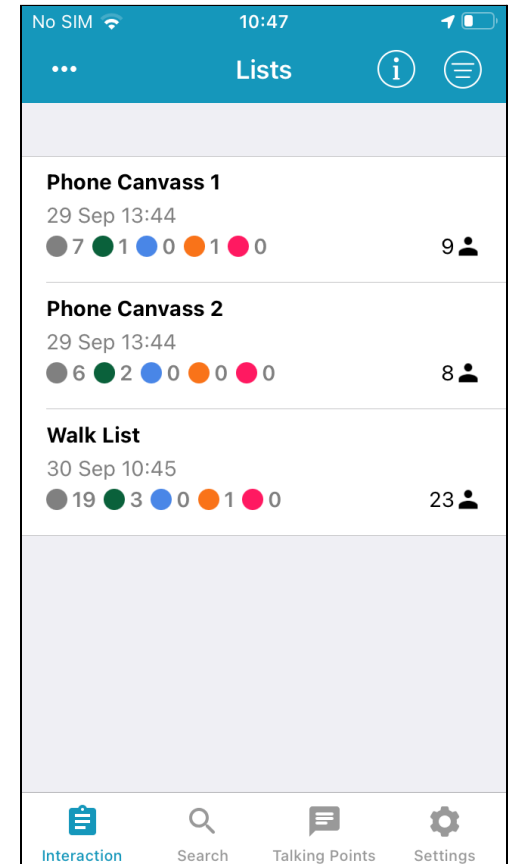


Part 1: Capturing Interactions from a List

Step 1: Click on the ellipsis (three dots) in the left corner and choose to view your contacts by List.



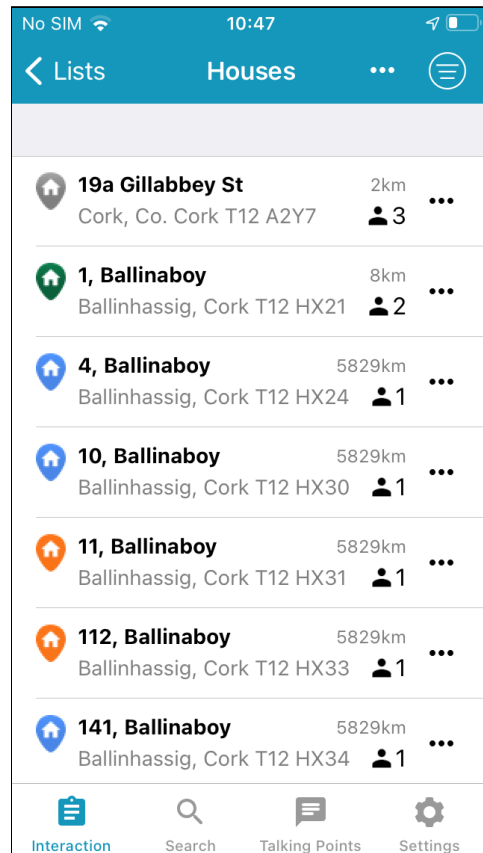
Step 2: To begin your outreach first select the list you intend to work on.



Step 3: You will see your houses now in a list.

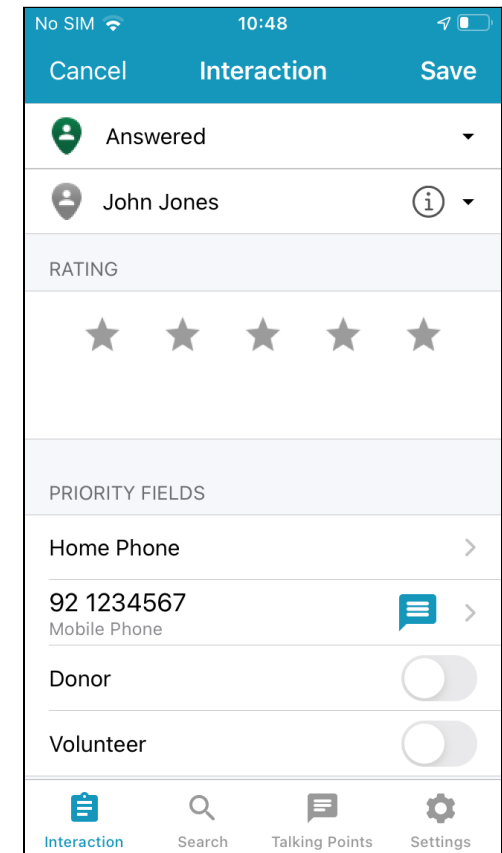
To start your interaction first:

1. Click on a house.
2. Select a contact.



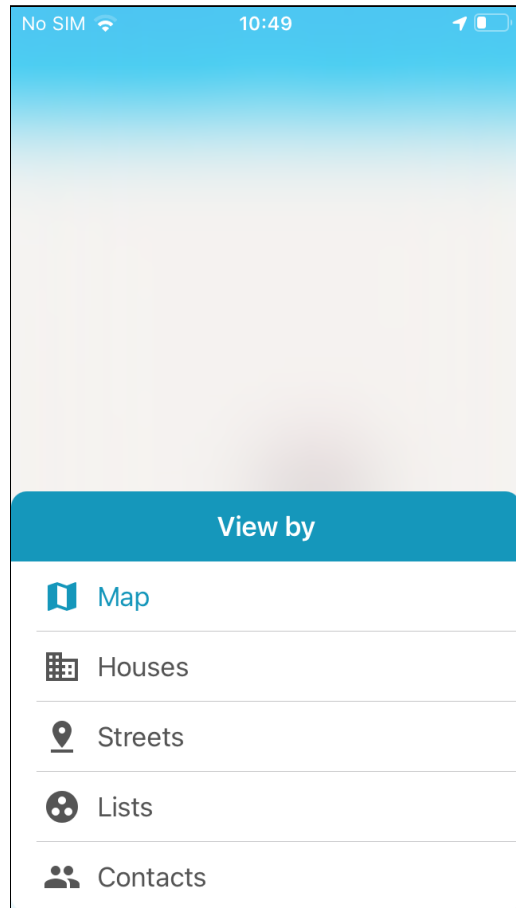
Step 4: You can then begin to fill out your interaction screen. Here you will be presented with a list of data collection options.

- You can collect a Rating.
- Collect Custom Field answers.
- Select Survey and collect survey answers.
- Note down any Issues your contact may have.
- Collect a House Note.



Part 2: Quick Interactions from the Map

Step 1: Click on the ellipsis (three dots) in the left corner and choose to view your contacts by Map.

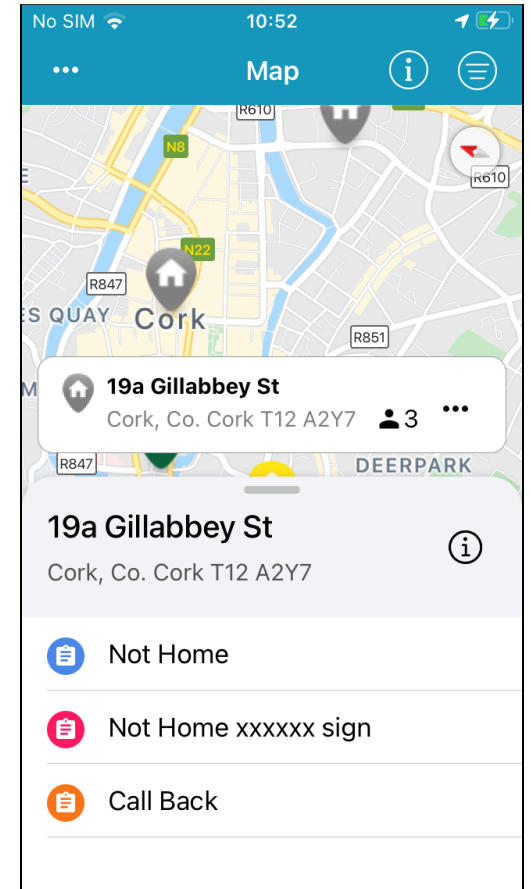


Step 2: Select a house and click on the ellipsis (three dots).

This will open a quick interaction screen at the bottom of your screen. From here you can quickly choose the status of the house.

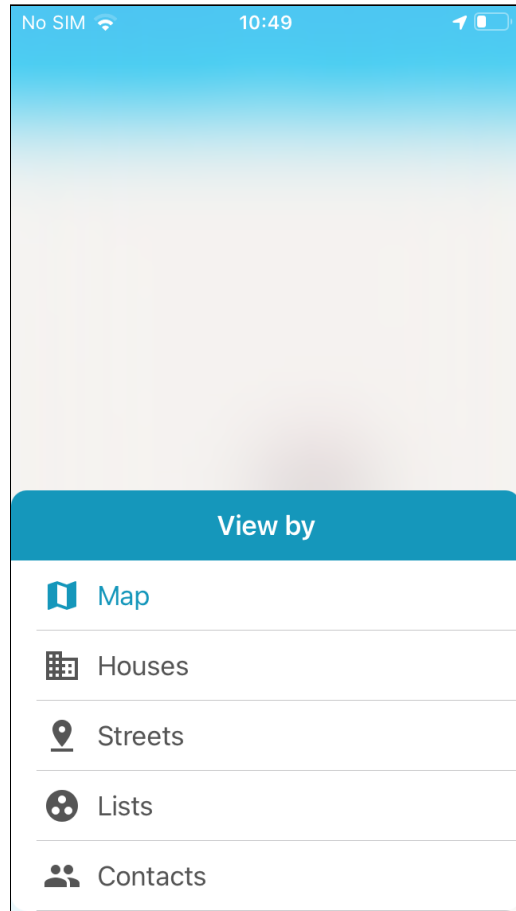
In this example:

- Call Back
- Not Home
- Not Home xxxx sign



Part 3: Capturing Interactions from the Map

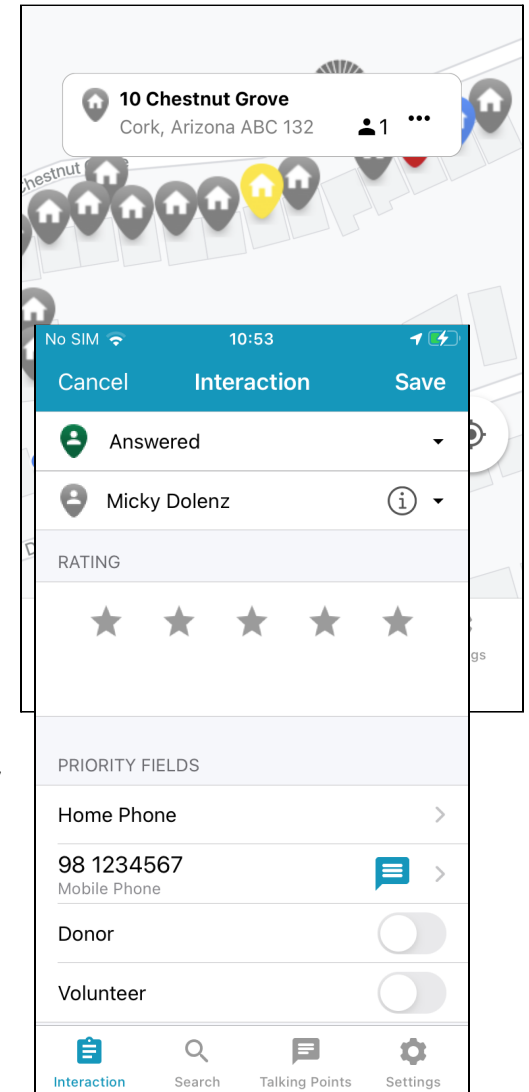
Step 1: Click on the ellipsis (three dots) in the left corner and choose to view your contacts by Map.



Step 2: Select a house and click on the house name. This will open the interaction screen and you can begin capturing your conversation.

Here you will be presented with a list of Data collection options.

- You can collect a Rating.
- Collect Custom Field answers.
- Select Survey and collect survey answers.
- Note down any Issues your contact may have.
- Collect a House Note.



Useful hints and tips:

If you have no mobile data in the field.

You can still use the App to record your interactions without Mobile data.

Please ensure once you connect to mobile data or a Wifi connection that you:

- Manually Sync your device in settings.
- Having Auto sync switched on in settings is recommended.

If you have trouble accessing the apps.

Users who have no App or have trouble accessing their app can login on the website using the same login details as they would for the App and use the Dashboard to log their interactions.

- <https://app.ecanvasser.com/signin.php?r=#/>

Recommended Settings

- Having Auto sync switched on in your App settings is recommended.
- Make sure to have the newest App version. We recommend having auto updates switched on for your Ecanvasser Apps so you are kept up to date with the latest features and updates.

Should you have any further questions, you can reach out to one of the team at support@ecanvasser.com