

## SEALDAH STATION:

Kolkata is the Central Business District of West Bengal and the flow of passengers' traffic is centralised towards Kolkata. The Sealdah Station is more or less situated in the centre of Kolkata and thus plays vital role in management of suburban traffic.



The station with 130000 outbound passengers witnesses footfall of 12,00,000 passengers daily.

## PASSENGER AMENITIES:

Passenger Amenities						
1	FOB	1	20	Water Supply (Railway Supply)		
2	Subway	1		i) Storage Capacity	680400 Ltr	
3	Enquiry Office	1	21	Approach Road		
4	Public Address Sys.	Y		i) Length (m)	100	
5	Clock	Y		ii) Surface	Black topped	
6	Wheel Chairs	Y		iii) Illumination type	High Mast Tower	
7	Cloak Room	Y	22	Waiting Room		
8	Refreshment Room (Sqm)	185			Gents	Ladies
9	Airport like LED lighting	Y		Area (SQm)	159	59
10	Water Point	281		Seats (nos)	47	20
11	Lavatories	43		Lav. (nos)	4	2
12	Urinal	90		Urinals (nos)	5	1
13	CCTV Provided	Y		Bathing cubicals (nos)	3	2
14	No. of passengers dealt with					
	i)	Outward Passengers	130100			
	ii)	Footfall per day	12,00,000			
15	Length of longest stopping train (m)	351	23	Upper Class Waiting Room		
16	Electronic Train Indication	Y		Area (SQm)	126	
17	ATMs	6		Seats (nos)	64	
18	Food Plaza	Y		Lav (nos)	3	
19	Circulating Area			Urinals (nos)	3	
	i)	A. Area (Sqm)		14600	Bathing cubicals (nos)	3
	ii)	Surface	Black topped	Retiring Room	4	
				Dormitory	2	

**EXISTING METHOD OF CLEANLINESS:**

Sl. No.	Name of work	Description
1	Type of work	Daily mechanized cleaning of Sealdah Station area including removal & disposal of all accumulated garbage.
2	No. of workers involved	a. Morning shift ( 6AM to 2pm) – 68 Nos. b. Evening Shift – (2pm to 10 pm) – 55 Nos. c. Night Shift- ( 10 pm to 6AM) – 55 Nos. <b>Total – 178 Nos.</b>
3	Areas covered	Circulating area including Taxi stand Concourse area( North, Main & South) Passengers’ amenities area( VIP lounge, Upper class waiting room, 2 <sup>nd</sup> class waiting room, Jan ahaar, AC & Non AC dormitory Platform surface areas(North, Main & South) from 1A to 14 A Platform track areas(North, Main & South) from 1A to 14 A Track drains Rag picking from Platform end to outer cabin(North, Main & South) , Stable tracks, Saloon siding Parcel road
4	Activities	Dry cleaning & wet cleaning of tracks and surfaces ,Cleaning of drains, thorough washing at night, Rag picking, Cob web cleaning, Water booth cleaning, Pan stain removal, cleaning of passengers’ amenities area, Garbage removal
5	Machine utilized	High pressure water jet, Ride on sweeper & vacuum cleaner, Ride on scrubber & dryer, Mini scrubber & dryer

**ACTION PLAN FOR MAINTAINING/IMPROVING CLEANLINESS:**

- Frequent Cleanliness Drives & Awareness campaigns like Swachh Bharat Abhiyan, Swachh Rail Swachh Bharat Saptah, Cleanliness seminars, etc.
- Monitoring of station cleaning through CCTV fitted for security purpose.
- The cleaning staff is given protective dress so that they do not hesitate to handle waste. Minimum wages, payment to ESI and PF is ensured. Their attendance is taken physically. Station area has been divided into zones and cleaning time for specific zone has been fixed.
- Labelling of installed steel dustbins as bio degradable and non bio degradable is done by stickers. Presently 160 numbers such steel dustbin has been provided.
- Procurement of more Nos of stainless steel perforated dustbins anchored to the floor and segregated as Bio degraded & Non bio degradable.

- Green patches have been developed in Station premises. It is proposed to further develop green patches so that people don't litter in those areas.
- Maintaining the Vertical Garden developed in circulating area in front of the station. This in addition to giving a soothing look purify the surrounding areas.
- Air purifier have been installed at strategic location in station area to filter out suspended particles from the circulating air.
- Bottle crusher machines have been installed. PET bottles collected from different bins will be crushed and shreds will be disposed off for recycling.
- Plastic (Dry waste) are to be segregated and disposed separately from bio degradable (wet waste)
- It has been planned to go for ISO 14001 certification for Sealdah Station by 31.07.2019.
- Conducting of energy and water audit and implementation of recommendation so that there is less load on environment.
- Intensifying Anti littering campaign through audio and video mode. Audio message are being played at regular interval for awareness of commuting public. Notice regarding Anti littering drive and penalty in case of violation and posters giving message of cleanliness are displayed. Commuting public littering in station premises are penalised to mend their ways. This drive is to be intensive further.
- Nominated vat has been constructed. Waste is first collected in vat and then it is disposed off at the vat is disposed off at Municipal Corporation identified lot.
- Multidisciplinary committee, having staff from operating, commercial, health, engineering and security departments has been formed to undertake daily joint inspection and necessary action to ensure cleanliness

### **COMPLAINTS AND SUGGESTION:**

For complaints and suggestion regarding cleanliness of Sealdah Station, please click complaint and suggestion tab appearing on left side of the Sealdah Division home page.