

September 13, 2021

The Honourable Adrian Dix, M.L.A.
Minister of Health

1515 Blanshard Street
PO Box 9639, Station Prov Govt
Victoria, BC V8W 9P1

Sent via email to: HLTH.Minister@gov.bc.ca

Dear Minister Dix:

Re: Action Plan Completion

The Board of the College of Dental Surgeons of BC (CDSBC) is proud to report the completion of its Action Plan in response to your April 2019 Directive to the Board. The Directive and subsequent Action Plan addressed the 21 recommendations and 11 unmet Standards of Good Regulation described in the report by Mr. Harry Cayton following his inquiry into the administration and operation of CDSBC.

Through its renewed commitment to the safety of patients and the public, underpinned by strong governance, and a focus on transparency and accountability, we have made significant changes to maintain and grow the trust of dental patients and the public of BC.

With improved regulatory performance, better relationships both within and outside the organization and a change in attitudes and culture, all with a renewed focus on patient safety, CDSBC is well-positioned to navigate and align with the evolving regulatory landscape as modernization efforts move forward. This includes the pursuit of a single oral health professions regulator.

Through the delivery of the Action Plan and the cultural shift highlighted above, CDSBC has implemented a fit-for-purpose regulatory model, and demonstrated that it is possible to intentionally shift focus from promotion of the interests of registrants to the interests of the public. With a competent board to provide oversight, and a professional staff team to do the work of regulation, a respectful partnership is our new reality.



Thank you for your leadership and for your support of CDSBC's transformation. As a modern regulator, we will continue to look forward, responding to new challenges with openness and agility.

Sincerely,

A handwritten signature in black ink, appearing to read 'Carl Roy'.

Carl Roy
Board Chair
College of Dental Surgeons of BC

A handwritten signature in black ink, appearing to read 'Chris Hacker'.

Dr. Chris Hacker
Registrar and CEO
College of Dental Surgeons of BC

cc: Stephen Brown, Deputy Minister, Ministry of Health
Mark Armitage, Assistant Deputy Minister, Professional Regulation and Oversight Branch
Mark MacKinnon, Executive Director, Professional Regulation and Oversight Branch
Brian Westgate, Director, Strategic Priorities, Professional Regulation and Oversight Branch
Jonathan Walker, Senior Policy Analyst, Professional Regulation and Oversight Branch