

**ATP Challenger 125. (32S/16D) Prize Money € 132,280.**

BORDER RESTRICTIONS APPLY		TOURNAMENT INFORMATION		BORDER RESTRICTIONS APPLY	
<b>SITE:</b> Novak Tennis Centre Tadeuša Koščuška 63a, 11000 Belgrade, Serbia Tel: +381 65 3282930 <a href="http://www.serbiaopen.org">www.serbiaopen.org</a>		<b>DIRECTOR:</b> Djordje Djokovic Tel: +381 66 8383838 <a href="mailto:djordje@tara2016s.com">djordje@tara2016s.com</a>  <b>OTHER CONTACT:</b> Krisztina Tamas Tel: +36 309626623 E: <a href="mailto:krisztinatamas@gmail.com">krisztinatamas@gmail.com</a>		<b>SCHEDULE:</b>  <b>Qualifying Starts:</b> Sunday 11 April <b>Main Draw Singles Starts:</b> Monday 12 April <b>Doubles Starts:</b> Tuesday 13 April  <b>Main Draw will be made on:</b> Saturday 10 April, at 7:00pm <b>Singles Final:</b> Saturday 17 April <b>Doubles Final:</b> Saturday 17 April	
<b>SURFACE</b>	Clay	<b>PRACTICE COURTS</b>		Two (2) available on-site	
<b>BALL</b>	Dunlop ATP	<b>STRINGING FEE</b>		€15	
<b>DRAW SIZE:</b>			<b>CUT-OFFS:</b>		
32 MDS: 25/23 DA + 3 WC + 4 Q + 0/2 SE			2020 SINGLES MAIN DRAW CUT-OFF: N/A		
16 QS: 13 DA + 3 WC			2020 SINGLES QUALIFYING CUT-OFF: N/A		
16 MDD: 13 DA + 3 WC			2020 DOUBLES MAIN DRAW CUT-OFF: N/A		
ENTRY & SIGN-IN DEADLINES					
<b>Main Draw Singles:</b> 22 Mar 2021 at <b>12:00 noon EDT</b> (Florida, USA time) through ATP PlayerZone. <b>Qualifying Singles for 16 Qualifying Draw:</b> 24 Mar 2021 at <b>12:00 noon EDT</b> (Florida, USA time) through ATP PlayerZone.  <b>NEW: Saturday Alternate Sign-In for 16 Qualifying Draw (via text message):</b> <b>10 Apr 2021</b> from 4:00 to 6:00 p.m. local time. Any player with a FedEx ATP Ranking (singles or doubles) and who is on-site may sign in. <b>On-Site Alternate Sign-In Deadline (via text message):</b> 30 minutes before the start of qualifying matches <b>Preserved Eligibility Deadline (via email):</b> <b>10 Apr 2021</b> 6:00 p.m. local time <b>Doubles Sign-In Deadline (via text message):</b> <b>10 Apr 2021</b> at 12:00 noon local time  <b>NEW:</b> Please note there will be no "in person" sign-ins on-site to respect social distancing rules. All sign-ins (Doubles, Alternates, Lucky Losers) must be done by phone via text messaging to the Supervisor <b>Jorge Mandl +54 9 11 2155 8361</b> to be used for sign-in only. The player is responsible for having his entry confirmed by the Supervisor. If a player would like to preserve eligibility, he must notify the Challenger Supervisor via e-mail <a href="mailto:jorge.mandl@atptour.com">jorge.mandl@atptour.com</a> and request confirmation that his e-mail was received in a timely manner. <b>No other means of contact than those stated on the detail sheet are accepted.</b>					
COVID-19 TESTING					
<b>To Travel: All players must arrive in Serbia with a negative PCR test less than 48 hours old.</b>					
<b>***ATTENTION – CHANGE OF PROTOCOL***</b>  Players and their +2 must arrive at the tournament with a negative <b>PCR Test</b> taken on <b>Wednesday 7<sup>th</sup> April or later</b> .  If for reasons of earlier travel, the PCR test was taken <b>between Monday 5<sup>th</sup> April and Wednesday 7<sup>th</sup> April</b> , players must organise and pay for a <b>Rapid Antigen Test</b> on arrival. This test may not be older than 24 hours at the time of a player's first practice session.  Any PCR test taken before Monday 5 <sup>th</sup> April <b>will not be accepted</b> .  <b>Players and their two (2) accredited guests must submit their negative RT-PCR test result through Tennis UNO. To create an account with a personal password, follow this link <a href="http://www.tennisuno.com">www.tennisuno.com</a>. To upload a test result, log into your Tennis UNO account, go to "My Contacts", click on each person's name, and then go to the "Medical Test" section. If you do not have a Tennis UNO account, you must create one</b>  <b>Players will not be permitted to use official transportation or access the site to practice without presenting proof of a negative RT-PCR test, unless otherwise agreed by ATP.</b>  ATP will organise one (1) in competition PCR testing session on <b>Wednesday 14<sup>th</sup> April between 8:00 a.m. and 12:00 p.m., and 1:00 p.m. and 4:00 p.m. Testing is mandatory for:</b> <ol style="list-style-type: none"> <li>1) All remaining competing Players and their designated Support Team Members.</li> <li>2) Players who have lost prior to Wednesday and who are still using (any of) the official hotel(s) and/or tournament facilities, as well as their designated Support Team Members.</li> <li>3) Tournament Support Personnel who are part of the ATP Testing Pool</li> </ol> Testing is <u>optional</u> for Players who have lost prior to Wednesday, and their +1, provided they are no longer using (any of) the official hotel(s) and/or tournament facilities.					

**IMPORTANT ADDITIONAL INFORMATION**

**PLEASE NOTE: Border restrictions may apply.** Before entering these events, particularly to players arriving from countries outside the European Union, European Economic Area, and its associated states, all players should check with their local Consular service to confirm if they will be permitted to enter the country and if any special authorizations are required. <https://covid19.rs/homepage-english/>

For any further information, please contact [alltourmanagers@atptour.com](mailto:alltourmanagers@atptour.com) or call any of the Tour Managers:

Thomas Schrader: +1 904 806 2639  
Konstantin Haerle: + 1 904 607 9890  
Pablo Juarez: + 1 904 671 3466

Arnau Brugues: + 1 904 775 9983  
Denis Zivkovic: + 1 305 904 4713

**Players can be accompanied by one (1) person only. Only this designated person will be accredited for the week.**

**HOTEL ACCOMMODATIONS**

**Primary Hotel:** Crown Plaza Belgrade  
Vladimira Popovića 10, Beograd 11070, Szerbia, Belgrade, Serbia  
Tel: +381 11 2204004  
[Website](#)

**Secondary Hotel:** N/A

**Rates:** US \$104 – Single Room. Breakfast included  
US \$145 – Double Room. Breakfast included

**RESERVATIONS**

The hotel reservation deadline for all directly accepted singles Main Draw players **Monday, 29 Mar 2021 before midnight, local time.** Reservation deadline for qualifying players is **5 days prior to start of qualifying.**

**HOTEL BOOKING:** Hotel reservations are to be made via Tennis UNO. All users are required to create an account with a personal password by following this link [www.tennisuno.com](http://www.tennisuno.com).

For any queries, please contact Sanja Petrovski +381 69 2001110. EMAIL: [hospitality@serbiaopen.org](mailto:hospitality@serbiaopen.org)

**NEW:** Players who do not reserve by the deadline will lose their hospitality for the week. Once the Doubles Draw is made, Doubles-only players must notify the tournament by 3:00 p.m. local time if their arrival is later than Sunday. A Singles/Doubles-only player or Alternate moving into the Main Draw before the start of the tournament must confirm his arrival information to the tournament in a timely manner or he will be responsible for any resulting costs incurred by the tournament.

**Qualifiers**

Hospitality for Qualifiers accepted into the Qualifying Draws starts Saturday through the night the player loses. Singles Main Draw hospitality starts Saturday.

**TRANSPORTATION**

**Nearest Airport:** Belgrade Nikola Tesla (BEG). Airport pickup available **for all players and their designated guest only.** **Players should reserve transportation through Tennis Uno** [www.tennisuno.com](http://www.tennisuno.com)  
**Transportation Contact Information:** Sanja Petrovski [hospitality@serbiaopen.org](mailto:hospitality@serbiaopen.org)

**ACCREDITATION**

Credential requests are to be made via TennisUNO: [www.tennisuno.com](http://www.tennisuno.com)

**NOTE:** As the Serbia CH Open is being held the week before the Serbia Open ATP 250 and in the same venue, Challenger players will be permitted to bring +2 guests to the Serbia CH Open. This is an exception that applies to the Serbia CH Open ONLY, players competing at other Challenger Tour events are restricted to +1. Any accredited guest must undergo Covid-19 testing in accordance with the current protocols.

**VISA**

Please contact Serbian Consulate. Travel support documents, including a letter of invitation, will be sent to all direct acceptances (singles main draw and qualifying). Email [TravelSupport@ATPTour.com](mailto:TravelSupport@ATPTour.com) for further information. Players are responsible for checking with the Consular Section of the country of transit and/or destination if any COVID-19 restrictions are enforced before travelling.

**ATP STAFF ON-SITE**

Supervisor: Jorge Mandl ([jorge.mandl@atptour.com](mailto:jorge.mandl@atptour.com))  
Tour Manager: N/A  
Physiotherapists:

Tournament Relations: N/A  
Media & Marketing: N/A

**ATP TOUR POINTS & PRIZE MONEY BREAKDOWN**

**PRIZE MONEY:** Euro paid through the ATP

**TAX:** 20% withheld

	WINNER	FINALIST	Semi-F	Quarter-F	R/16	R/32	Q	Q2
<b>RANKING POINTS</b>	125	75	45	25	10	---	5	2
<b>Singles €</b>	18,290	10,770	6,370	3,710	2,180	1,320	660	330
<b>Doubles €</b>	7,870	4,570	2,740	1,630	920	---	---	---

Released: 17 Mar 2021 Revised: 25 Mar 2021

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UPDATED: 25 MARCH 2021  
(UPDATES SHOWN IN RED)

FOR ANY QUESTIONS RELATING TO THE BELGRADE CHALLENGER, PLEASE EMAIL, CALL OR SEND A WHATSAPP TO CHALLENGER TOUR MANAGER:

**DENIS ZIVKOVIC**

**T: +1 305 904 4713**

**E: [Denis.Zivkovic@ATPTour.com](mailto:Denis.Zivkovic@ATPTour.com)**

**PLEASE NOTE, ALL INFORMATION PROVIDED IN THIS DOCUMENT IS TO THE BEST OF ATP'S KNOWLEDGE AND IS SUBJECT TO CHANGE. FOR MORE INFORMATION ON THE 2021 ATP CHALLENGER TOUR PLEASE REFER TO THE GENERAL FAQS SHOWING ON THE PLAYERZONE HOMEPAGE. ATP IS NOT RESPONSIBLE FOR THE ACCURACY OR ANY LAST-MINUTE CHANGES TO THE TRAVEL ADVICE GIVEN ON ANY WEBSITES PROVIDED. PLAYERS SHOULD EMAIL [TRAVELSUPPORT@ATPTOUR.COM](mailto:TRAVELSUPPORT@ATPTOUR.COM) TO REQUEST ANY SUPPORT TRAVEL DOCUMENTS.**

## VISA, TRAVEL, ARRIVAL & DEPARTURE

### Q1: DOES THE CURRENT SITUATION CHANGE ANY VISA REQUIREMENTS FOR ENTERING SERBIA?

A1: Players should check with their local consular service (the country of transit and / or Serbia) for what **visa** is required to enter Serbia. The visa duration may be shortened due to COVID-19 containment measures. Border restrictions may apply. All players should check with their local consular service to confirm if they will be permitted to enter the country and if any special authorisations are required. It is each player's responsibility to check travel restrictions as these are often subject to last minute changes. **These links provide up-to-date information on travel restrictions to enter Serbia:**

<https://covid19.rs/homepage-english/>

<https://covid19.rs/eng-covid-19/>

### Q2: WHICH DOCUMENTS DO PLAYERS AND THEIR TEAM MEMBERS NEED TO TRAVEL WITH? WHO CAN PROVIDE THESE DOCUMENTS?

A2: ATP can provide players with the official **letter of invitation** from Belgrade Challenger, a **letter of support from ATP**, and proof of **travel insurance**. Division I and II player members have been sent a Digital ID, which can provide proof of status as a professional player. Players may also be required to travel with appropriate **visa documents**; if you have previously tested positive for COVID-19 to travel with a **copy of your first positive PCR test** (ie: the test that identified you as having COVID-19) and a **copy of a recent Antibody (Serology) Test** showing that you have positive levels of the Antibody (IgG). Immigration authorities may require travellers to complete a self declaration or affidavit before arrival. **It is each player's responsibility to check with the airline which document(s) is required for travel.**

To request support letters, proof of insurance, or if you need your Digital ID resending players should email [TravelSupport@ATPTour.com](mailto:TravelSupport@ATPTour.com).

**Q3: ARE THERE QUARANTINE REQUIREMENTS AND TRAVEL RESTRICTIONS IN PLACE WHEN ENTERING SERBIA?**

A3: *\*Please be advised that it is purely informative and subject to change any time without notice. ATP is not responsible if any information is inaccurate.*

- All players/PST members travelling to Serbia must present:
  - a **negative RT-PCR test result carried out no more than 48 hours before arrival in Serbia** (counted from the time of taking the swab to arriving at the border crossing point)
  - the **tournament invitation letter** and the **ATP support letter** to prove they are professional athletes or PST members who will be competing at the Belgrade Challenger

Players and their PST members who have not received their tournament invitation and ATP support letters should request them, please email [TravelSupport@ATPTour.com](mailto:TravelSupport@ATPTour.com).

In all cases, the usual travel restrictions apply (visas, duration of stay, etc.). Should you require a **visa**, you are responsible for obtaining that visa.

Wearing of face coverings in public spaces is currently mandatory throughout Serbia.

**Also, players must check current regulations (quarantine, RT-PCR testing, travel exemption certificate) to make sure they are eligible to travel to their next destination.**

For any questions, please email [TravelSupport@ATPTour.com](mailto:TravelSupport@ATPTour.com).

**Q4: WHEN SHOULD ALL PLAYERS AND EACH PLAYER'S GUESTS, ARRIVE IN BELGRADE?**

A4: Hospitality and on-site arrival:

- **For qualifiers, including Wild Cards and Alternates:** from Saturday 10 April through the night of the players' last match. Qualifying starts Sunday 11 April.
- **For Main Draw singles players:** from Saturday 10 April and is available for five (5) nights, or through the night of the players' last match, whichever is later. Main draw singles starts Monday 12 April.
- **For main draw doubles players:** from Sunday 11 April through the night of the players' last match. Main draw doubles starts Tuesday 13 April.

**Attention:** starting 1st January, players and their designated guests are not allowed to use official transportation or access the site for practice unless they show proof of a negative RT-PCR test.

**NOTE:** As the Serbia CH Open is being held the week before the Serbia Open ATP 250 and in the same venue, Challenger players will be permitted to bring +2 guests to the Serbia CH Open. This is an exception that applies to the Serbia CH Open ONLY, players competing at other Challenger Tour events are restricted to +1. Any accredited guest must undergo Covid-19 testing in accordance with the current protocols.

**MEDICAL & TESTING****Q1: HOW CAN I COMPLETE THE DAILY HEALTH QUESTIONNAIRE?**

A1: The Daily Health Questionnaire assesses whether an individual is symptomatic or not and is treated confidentially. Please make sure to complete the Questionnaire before entry to the site each day: <https://atp.formstack.com/forms/covid19questionnaire>

For any questions, change any of the information provided and instructions on how to install the Daily Health Questionnaire Shortcut on the home screen of your phone please contact a Tour Manager or [Player@ATPTour.com](mailto:Player@ATPTour.com).

**Q2: DO PLAYERS AND THEIR GUEST NEED TO BE TESTED FOR COVID-19 PRIOR TO TRAVELLING TO THE TOURNAMENT?**

A2: Players/PST members must arrive at the tournament with a negative PCR test taken on **Wednesday 7 April or later**.

**NEW TEST RESULTS UPLOAD** - Please make sure to upload both, players and guest negative test results documentations on the Tennis UNO player account. Note: Antigen (rapid) and serological (antibody) test results are not accepted, only RT-PCR.

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**Q3: WHEN WILL COVID-19 TESTING BE ADMINISTERED AT THE BELGRADE CHALLENGER?**

A3: The testing schedule is as follows:

**Wednesday 14 April, 8:00am - 12:00pm & 1:00pm - 4:00pm:** mandatory testing of all remaining competitors and their one (1) accredited guest; competitors who lost prior to Wednesday and their one (1) accredited guest; and all ATP staff working at an ATP Tour or Challenger the following week.

For all players who have lost and their +1 guest that are still on-site, Wednesday testing windows will be available.

The Wednesday test will be valid as a pre-event test for players wanting to compete in qualifying on Sunday of the following week's events and for all players competing in Main Draw or Qualifying if processed on time of the following week's events.

Competing players that miss the testing windows on Wednesday 14 April will be withdrawn from the tournament and will forfeit their hotel accommodation privileges for the tournament week, including any nights already used.

All testing schedules are subject to change.

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**Q4: WHAT IS THE PROTOCOL IN SERBIA FOR PERSONS WHO HAVE A POSITIVE TEST RESULT AND IDENTIFIED CLOSE CONTACTS?**

A2: \*Please be advised that it is purely informative and is subject to change.

**Positive Test Result**

TBC

**Close Contacts**

TBC

# TOURNAMENT OPERATIONS

## Q1: HOW TO REQUEST ACCREDITATIONS, HOTEL RESERVATIONS AND TRANSPORTATION AT THE BELGRADE CHALLENGER?

A1: All players and their designated +1 guest must request **accreditation, hotel reservations and transportation** through [www.TennisUNO.com](http://www.TennisUNO.com). Players need to make the bookings on behalf of their designated +2 guests. You will need to create a new account if you have not already done so. Make sure to fully complete the profile first, then you will be able to request accreditations and eventually proceed with the hotel reservation.

The deadline for submitting your requests is two weeks before the event, as per ATP Rules for all directly accepted players (Main Draw): **Monday 29 March 2021** before midnight, local time and **5 days prior to start of Qualifying** for all directly accepted players (Qualifying Draw). Please note that e-mailed and on-site accreditation and hotel reservations requests will NOT be accepted. Any hotel booking changes must be made through [www.TennisUNO.com](http://www.TennisUNO.com) as well. To confirm the booking, the tournament may require credit card details to be provided through a secure form.

For any queries related to TennisUNO, please contact Margaux Delfini at [Margaux.Delfini@ATPTour.com](mailto:Margaux.Delfini@ATPTour.com) or [TennisUno@ATPTour.com](mailto:TennisUno@ATPTour.com).

**The Belgrade CH is a “controlled environment” tournament and ATP expects each player and their guest to use the official transportation of the tournament and stay at the official tournament hotel (Crown Plaza Belgrade). Using another transportation service, staying at another hotel or leave the hotel is not permitted because all players/PST members need to respect the bubble .**

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## Q2: WILL THERE BE SPECTATORS IN ATTENDANCE AT THE BELGRADE CHALLENGER?

A2: TBC (subject to change).

*Due to the current Covid-19 Pandemic, additional regulations and precautions are required for ATP Tour and ATP Challenger events to proceed in a safe environment. Thus, in many areas, the players experience will differ significantly from what players and their team members are used to. The ATP, together with the tournaments, are dedicated to facilitating and ensuring a safe travel, accommodation, practice and competition environment for its members, staff and fans while adapting to the challenges that the current Covid19 outbreak places on everyone.*