

Freedom of Information request 676-22

Request

1. When was your last networking (LAN, Core, edge) refresh, and when is the next refresh planned? Can you confirm the manufacturer and also the supplier?
2. When was your last Wi-Fi refresh, and when is the next refresh planned? Can you confirm the manufacturer and also the supplier?
3. When was your last telephony or Unified Communications refresh, and when is the next refresh planned? Can you confirm the manufacturer and also the supplier?
4. Do you use pagers and when is the next refresh planned or is there a look at a replacement solution?
Can you confirm contract end dates for all of the above?
5. Do you have workflow solutions in the trust? Eg for Patient flow or for medical staff? Can you confirm the manufacturer and/or supplier?
6. What are the key parts of your Digital Transformation and/or Hospital of the Future strategy going forward?
7. Do you have an IOT policy?
8. What adoption of asset tracking/real-time asset monitoring or RFID has been implemented or is being considered or planned? Can you confirm contract dates and vendors?

Response

1. The last networking refresh was carried out in December 2018 and there are currently no plans for the next refresh. The manufacturer and supplier are Cisco / SCC.
2. The last Wi-Fi refresh was carried out in December 2018 and there are currently no plans for the next refresh. The manufacturer and supplier are Cisco / SCC.
3. The equipment refresh is an ongoing process, Maintel supplier (BGH), manufacturer Avaya, Siemens (via Maintel).
4. Yes, Multitone, contract expires 31.12.22.
5. Yes, Columna Flow – Systematic.
6. NHS Borders does not have a current, published, Digital Transformation or Hospital of the Future strategy.
7. NHS Borders does not have an IOT policy.
8. No adoption of asset tracking/real-time asset monitoring or RFID has been implemented or is being considered or planned.

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or foi.enquiries@borders.scot.nhs.uk.

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **676-22** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.