

VIVID

Autumn 2023

Fire safety update

Oakridge Towers



Welcome to our quarterly fire safety updates. Our aim is to provide you with relevant fire safety advice, as well as information on how the Fire Safety Act 2021 is being implemented and adhered to throughout your building and within your home.

New quarterly fire door checks

We're working with a company called Insight, to complete quarterly checks on communal fire doors. During their visits they'll also be checking all front doors and they'll report back to us with any issues.

The first visit will take place on **16 and 17 November**. They'll be knocking on doors as they'll need to have access to the back of the door to complete the check.

These checks are important, so please let them in. Each front door needs to be checked once a year. Don't worry if you're not in, they'll try again on their next visit.

Fire safety must-do's

- Keep fire doors closed when not in use - please don't wedge them open.
- Keep fire escapes free of any items or clutter, ensure you store your possessions within your flat, or take to the bin store.



Need help evacuating in the event of a fire?

Part of our role is to ensure that you're able to safely evacuate your home in the event of a fire.

If this is something you're concerned about, please contact us so we can create a personal evacuation plan if needed.

If you have any questions, phone us on 0800 652 0898 or email:

PersonalEvacuationPlan@vividhomes.co.uk

Quarterly pop in mornings

On 26 July, we ran our second fire safety pop in session, and spoke to customers, while enjoying tea and biscuits.

The next pop in will be on 1 November, 10am - 12pm - we hope to see you there!

This is a great time to speak to our Fire Team with any concerns, general fire safety tips.

Make sure you know what to do if there's a fire within Oakridge Towers



To protect yourself in the event of a fire, we need you to know what to do to keep yourself, your family, and neighbours safe, if there's a fire in your home or your block.

If there's a fire in your own home:

- Quickly get out of the room where the fire is and close the door behind you.
- Tell everyone in your home that there's a fire and to get out too.
- Don't stop to get any of your things and shut the front door behind you.
- Don't try to put the fire out yourself.
- Wait outside away from the building and call the fire service on 999 immediately.

The fire strategy for your block is 'stay put'.

If there's a fire in the building (including in someone else's flat) here's what you need to do:

- Your building's designed to contain a fire inside the apartment where it started and protect you from the effects of smoke and fire.
- If the fire isn't in your apartment, close all your doors and windows and stay inside.
- Dial 999 right away, just in case the person whose apartment is on fire hasn't been able to
- If smoke or heat from the apartment on fire starts to affect your home then leave immediately, if it's safe to do so, or if the fire service tells you to leave.

Helpful fire safety tips

If you're a smoker:

- Avoid smoking in bed
- Always extinguish your cigarettes properly in a safe manner
- Ash trays are cheap to buy, ensure you are using ones that are suitable and not easily knocked over
- Always place your ash tray on an even and safe surface and empty regularly

Autumn fire safety tips



As we move into Autumn the days grow shorter and we move towards Halloween and Bonfire Night, with this in mind:

- Rather than using candles, use battery operated ones, never leave candles unattended
- Do not decorate your balconies with flammable items including candles and decorative materials, or store flammable items
- Do not light fireworks, irrelevant of whether they are indoor/outdoor from your flat, or your balcony
- No decorations or items should be put up in the communal areas

Any questions?

If you have any questions about fire safety, please phone 0800 652 0898 or email: firesafety@vividhomes.co.uk