

VIVID

Autumn 2023

Fire safety update

Gantry Court



Welcome to the first of our quarterly fire safety updates. Our aim is to provide you with relevant fire safety advice, as well as information on how the Fire Safety Act 2021 is being implemented and adhered to throughout your building and within your home.

Fire safety works update



Cladding Remediation - The last two years have been spent carrying out a full remediation of the external cladding system. This was completed in April, and the works have achieved an EWS1 A1 rating - the highest possible. The works will ensure the ongoing safety of customers within Gantry Court.

Fire alarm system – We'll retain the current fire detection and alert system, and your current 'Simultaneous evacuation' will stay in place for now. This is to ensure a suitable period to liaise with the Fire Brigade, and under joint agreement we'll return the building back to a 'Stay Put' policy.

Thank you - We want to thank you all for the patience you have shown over the past two years. The works have been at times disruptive, but we're pleased the works now comply with government guidance.

Need help evacuating in the event of a fire?

Part of our role is to ensure that you're able to safely evacuate your home in the event of a fire.

If this is something you're concerned about, please contact us so we can create a personal evacuation plan if needed. If you have any questions, phone us on 0800 652 0898 or email: PersonalEvacuationPlan@vividhomes.co.uk

View your building's fire safety information.



Over the past year, we've been developing a new platform to store all the fire safety information for your block in one place! You'll be able to view drone footage of your building, access floor plans which outline all the fire safety measures in place and more. Keep an eye out for further updates!

Fire safety must-do's

- Keep fire doors closed when not in use - please don't wedge them open.
- Keep fire escapes free of any items or clutter, ensure you store your possessions within your flat, or take to the bin store.

Make sure you know what to do if there's a fire within Gantry Court



To protect yourself in the event of a fire, we need you to know what to do to keep yourself, your family, and neighbours safe, if there's a fire in your home or your block.

If there's a fire in your own home:

- Quickly get out of the room where the fire is and close the door behind you
- Tell everyone in your home that there's a fire and to get out too
- Don't stop to get any of your things and shut the front door behind you
- Don't try to put the fire out yourself
- Wait outside away from the building and call the fire service on 999 immediately

The fire strategy for your block is '**Simultaneous**' but will soon be returning to Stay Put. Further information on when this change will come into effect, will be sent to you shortly.

Until this time, if there is a fire in the building (including in someone else's flat) here's what you need to do:

- Leave the building immediately
- Remember, when you dial 999 you need to ask for FIRE
- When the operator answers give the address of where the fire is
- DO NOT HANG UP until the address is repeated back to you and confirmed

If you see or hear a fire when you're in the communal area of the block

- Leave by the nearest available exit
- Wait outside away from the building and call the fire service on 999 immediately

Helpful fire safety tips

Here's some helpful tips if you use a device, like a scooter, with a Lithium battery:

- When charging your device, please ensure it's not left on constant charge throughout the day/night
- Disconnect your device once it's charged
- Don't charge your device when you're out of your flat

Autumn fire safety tips



As we move into Autumn the days grow shorter and we move towards Halloween and Bonfire Night, with this in mind:

- Rather than using candles, use battery operated ones, never leave candles unattended
- Do not decorate your balconies with flammable items including candles and decorative materials, or store flammable items
- Do not light fireworks, irrelevant of whether they are indoor/outdoor from your flat, or your balcony
- No decorations or items should be put up in the communal areas

Any questions?

If you have any questions about fire safety, please phone 0800 652 0898 or email: firesafety@vividhomes.co.uk